4.50 Winback Program III

Winback Program III is a direct-dial outbound 1+, inbound and travel card telecommunications service offering available to presubscribed/switched business customers. Customers must commit to a 12 Month Term Commitment Period and a Monthly Usage Commitment Level of \$1,000.00.

Inbound and outbound calls will be billed in six (6) second increments, after an initial period, for billing purposes, of eighteen (18) seconds, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

4.50.1 Per Minute Rates

	Monthly Term	Monthly Usage	Per Minute
	Commitment Period	Commitment Level	Rate
[12	\$1,000.00	\$0.0900

4.50.2 Travel Card Usage Rates

Per Minute Rate	Per Call Surcharge
\$0.2000	\$0.2500

4.50.3 Travel Card Billing Increments

Each travel card call completed will have an initial minimum of thirty (30) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

4.50.4 Monthly Recurring Charge \$3.00 per 800/8XX number

4.50.5 Directory Assistance Per Call Charge \$1.40/per call charge

Issued: August 31, 2006 Effective: October 1, 2006

Issued By:

Becky Gipson, Director - Regulatory Affairs

CANCELLED September 6, 2010 Missouri Public Service Commission LD-2011-0033



4.51 Affinity Association Program - ASTA Special Contract II

Affinity Association Program - ASTA Special Contract II is a presubscribed/switched business service offering that combines outbound 1+, toll free inbound and travel card services. Customer must commit to a Monthly Usage Level. All calls will be billed in six (6) second increments, after an initial period, for billing purposes, of eighteen (18) seconds. Interstate service is associated with intrastate services and must be ordered together.

Customer requesting to sign up for this service must provide documentation to the Company, showing the Customer is a member in good standing with the ASTA association.

4.51.1 Per Minute Rates (Inbound and Outbound)

MONTHLY USAGE LEVEL	PER MINUTE RATE
\$0.01 - \$49.99	\$0.0900
\$50.00 - \$499.99	\$0.0900
\$500.00/OVER	\$0.0900

4.51.2 Directory Assistance

Per Call Charge

\$0.7500

4.51 3 Monthly Recurring Account Charge

\$5.00/per account

4.51.4 Monthly Recurring 800/8XX Charge

\$3.00/per 800/8XX number

4.51.5 Travel Card Service

Customer subscribing to this program will be provided with a travel card that allows them to make calls while away from the home or office. Travel Card calls will have an initial minimum of thirty (30) seconds and any time beyond that minimum will be billed in addition using six (6) second increments. Per call surcharge apply for Travel Card calls originating and terminating within the State of Missouri.

Per Minute Rate	Per Call Surcharge
\$0.2000	\$0.2500

Issued: August 31, 2006 Effective: October 1, 2006

Issued By:

Becky Gipson, Director - Regulatory Affairs

2440 Marsh Lane Carrollton, Texas 75006



4.52 Affinity Association Program - ASTA Special Contract III

Affinity Association Program - ASTA Special Contract III is a presubscribed/switched business service offering that combines outbound 1+, toll free inbound and travel card services. Customer(s) need only sign up for this service and they do not have to make any minimum monthly or term commitments. All calls will be billed in six (6) second increments, after an initial period, for billing purposes, of eighteen (18) seconds. Interstate service is associated with intrastate services and must be ordered together.

Customer requesting to sign up for this service must provide documentation to the Company, showing the Customer is a member in good standing with the ASTA association.

4.52.1 Per Minute Rates (Inbound and Outbound)

PER MINUTE RATE	
\$0.0900	

4.52. 2 Directory Assistance

Per Call Charge

\$0.7500

4.53.3 Monthly Recurring Account Charge

\$5.00/per account

4.52.4 Monthly Recurring 800/8XX Charge

\$3.00/per 800/8XX number

4.52.5 Travel Card Service

Customer subscribing to this program will be provided with a travel card that allows them to make calls while away from the home or office. Travel Card calls will have an initial minimum of thirty (30) seconds and any time beyond that minimum will be billed in addition using six (6) second increments. Per call surcharge apply for Travel Card calls originating and terminating within the State of Missouri

Per Minute Rate	Per Call Surcharge
\$0.2000	\$0.2500

Issued: August 31, 2006 Effective: October 1, 2006

Issued By:

Becky Gipson, Director - Regulatory Affairs

2440 Marsh Lane



4.53 Prime Business Select II Switched Special Pricing

Prime Business Select II Switched Special Pricing is a presubscribed/switched outbound 1+, inbound and travel card telecommunications service offering available only to business customers. Customers must commit to a 12 month Term Commitment Period in order to receive the following per minute rates:

4.53.1 Per Minute Rates (Inbound and Outbound)

Monthly Term Commitment Period	Per Minute Rate
12	\$0.0800

4.53.2 **Billing Increments**

Each direct-dialed and inbound 800 number call completed will have an initial minimum of eighteen (18) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

4.53.3 Travel Card Per Minute Rates

Customers subscribing to this service will be provided with a travel calling card that allows them to make long distance calls while away from the home or office. The following per minute rates apply for all travel card calls placed within the State of Missouri in addition to the per call surcharge listed below:

Per Minute Rate	Per Call Surcharge
\$0.2000	\$0.2500

Issued: August 31, 2006 Effective: October 1, 2006

Issued By:

Becky Gipson, Director - Regulatory Affairs

2440 Marsh Lane



4.53 Prime Business Select II Switched Special Pricing - (Continued)

4.53.4 Travel Card Billing Increments

Calls will be billed at an initial minimum of thirty (30) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

4.53.5 Monthly Recurring Charge:

\$3.00/per 800/8XX number

4.53.6 Directory Assistance

\$1.40/per call charge

Issued: August 31, 2006 Effective: October 1, 2006

Issued By:

Becky Gipson, Director - Regulatory Affairs





4.54 Brand Equity Dedicated Service - I

Brand Equity Dedicated Service - I is a dedicated outbound 1+, inbound and travel calling card telecommunications service offering available only to customers subscribing to associated Brand Equity Service offerings. This service offering is to be branded or co-branded under the trade and/or service marks owned by the brand equity participant(s) and the Company. A Brand Equity participant is defined as any business entity or individual within an industry, professional or business classification, or a commercial organization with affiliate franchisees, independent agents, independent distributors or other multiple commercial representatives who enter into an agreement with the Company for the marketing of this service. This service as offered in this tariff is an add-on to the interstate Brand Equity Service II provided in the Company's FCC Tariff No. 1. Customers must commit to a Monthly Usage Level of \$2,500.00, \$5,000.00, or \$7,500.00. The Customer's Monthly Usage Level is based on combined intrastate, interstate and international usage.

4.54.1 Per Minute Rates

OPTIONS	Monthly Usage Level	Per Minute Rate
1	\$2,500.00	\$0.0550
2	\$5,000.00	\$0.0550
3	\$7,500.00	\$0.0550

Issued: August 31, 2006 Effective: October 1, 2006

Issued By:

Becky Gipson, Director - Regulatory Affairs

2440 Marsh Lane Carrollton, Texas 75006



4.54 Brand Equity Dedicated Service - I, (Cont'd.)

4.54.2 **Billing Increments:**

Each direct-dialed and inbound 800 number call completed will have an initial minimum of eighteen (18) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

4.54.3 Travel Calling Card Per Minute Rates

Customers subscribing to this service will be provided with a travel calling card that allows them to make long distance calls while away from the home or office. The following per minute rates apply for all travel card calls placed within the State of Missouri in addition to the per call surcharge listed below:

Per Minute Rate	Per Call Surcharge
\$0.1800	\$0.1000

4.54.4 <u>Travel Calling Card Billing Increments</u>

Calls will be billed at an initial minimum of thirty (30) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

4.54.5 Monthly Recurring Charge: \$3.00/per 800/8XX number

4.54.6 Directory Assistance \$0.75/per call charge

Issued: August 31, 2006 Effective: October 1, 2006

Issued By:

Becky Gipson, Director - Regulatory Affairs 2440 Marsh Lane



4.55 Brand Equity Dedicated Service - II

Brand Equity Dedicated Service - II is a dedicated outbound 1+, inbound and travel calling card telecommunications service offering available only to customers subscribing to associated Brand Equity Service offerings. This service offering is to be branded or co-branded under the trade and/or service marks owned by the brand equity participant(s) and the Company. A Brand Equity participant is defined as any business entity or individual within an industry, professional or business classification, or a commercial organization with affiliate franchisees, independent agents, independent distributors or other multiple commercial representatives who enter into an agreement with the Company for the marketing of this service. This service as offered in this tariff is an add-on to the interstate Brand Equity Service II provided in the Company's FCC Tariff No. 1. Customers must commit to a Monthly Usage Level of \$10,000.00, \$15,000.00, \$25,000.00 or \$50,000.00. The Customer's Monthly Usage Level is based on combined intrastate, interstate and international usage.

4.55.1 Per Minute Rates

OPTIONS	Monthly Usage Level	Per Minute Rate
1	\$10,000.00	\$0.0550
2	\$15,000.00	\$0.0550
3	\$25,000.00	\$0.0550
4	\$50,000.00	\$0.0550

Issued: August 31, 2006 Effective: October 1, 2006

Issued By:

Becky Gipson, Director - Regulatory Affairs





4.55 Brand Equity Dedicated Service - II, (Cont'd.)

4.55.2 **Billing Increments:**

Each direct-dialed and inbound 800 number call completed will have an initial minimum of six (6) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

4.55.3 <u>Travel Calling Card Per Minute Rates</u>

Customers subscribing to this service will be provided with a travel calling card that allows them to make long distance calls while away from the home or office. The following per minute rates apply for all travel card calls placed within the State of Missouri in addition to the per call surcharge listed below:

Per Minute Rate	Per Call Surcharge
\$0.1800	\$0.1000

4.55.4 Travel Calling Card Billing Increments

Calls will be billed at an initial minimum of thirty (30) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

4.55.5 Monthly Recurring Charge: \$

\$3.00/per 800/8XX number

4.55.6 Directory Assistance

\$0.75/per call charge

Issued: August 31, 2006

Effective: October 1, 2006

Issued By:

Becky Gipson, Director - Regulatory Affairs

2440 Marsh Lane



4.56 1Q Prime Business Dedicated Service

1Q Prime Business Dedicated Service is a dedicated telecommunications service offering inbound, outbound and travel card services to business customers only. Customers are billed at per minute rates based on a Monthly Usage Commitment Level for dedicated access services for origination and termination of long distance calls. Customers subscribing to this service must commit to a minimum term of 12 months and a Monthly Usage Commitment of \$2500, \$5000, or \$7500. In the event a Customer terminates service with the Company prior to the end of the 12-month Term Commitment Period, or in the event that the Company terminates service based on the Customer's default, the Customer will be responsible for paying a Termination Charge equal to the Customer's Monthly Usage Commitment Option, multiplied by the number of months remaining in the Customer's agreed 12-month Term Commitment period.

In the event Customer's Monthly Revenue Level does not meet the Monthly Revenue Commitment selected by the Customer in any invoice period during the Term Commitment Period, the Customer will pay a Deficiency Charge, for that invoice period, which is equal to the difference between the Monthly Revenue Commitment and the actual Monthly Revenue Level. The Deficiency Charge will be due at the same time that the payment is due from the Customer for service provided on the invoice. Deficiency charges will not be assessed prior to the third invoice period.

Dedicated facilities between the Customer's premises and the Company's terminal location(s) are required. At the customer's request, the Company will install or arrange for the installation of all required connecting facilities via a Local Exchange Carrier or other access provider. The installation and monthly recurring charges for any interface equipment associated with such access that is provided by the Company shall be calculated on an individual case basis, in accordance with the charges assessed by the Local Exchange Carrier or other access provider. Service orders are subject to network availability.

Issued: August 31, 2006 Effective: October 1, 2006

Issued By:

Becky Gipson, Director - Regulatory Affairs





4.56 1Q Prime Business Dedicated Service, (Cont'd.)

4.56.1 Outbound and Inbound Per Minute Rates:

	PER MINUTE RATES	
Monthly Revenue Commitment	12 Month Term	
\$ 2,500	\$0.0550	
\$ 5,000	\$0.0550	
\$ 7,500	\$0.0550	

4.56.2 **Billing Increments:**

Each direct-dialed call and inbound toll free call completed will have an initial minimum of eighteen (18) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

4.56.3 Travel Card Per Minute Rates

Customers subscribing to this service will be provided with a travel calling card that allows them to make long distance calls while away from the home or office. The following per minute rates apply for all travel card calls placed within the State of Missouri in addition to the per call surcharge listed below:

Per Minute Rate	Per Call Surcharge
\$0.1800	\$0.1000

4.56.4 Travel Card Billing Increments

Calls will be billed at an initial minimum of thirty (30) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

Issued: August 31, 2006 Effective: October 1, 2006

Issued By:

Becky Gipson, Director - Regulatory Affairs



4.56 1Q Prime Business Dedicated Service, (Cont'd.)

4.56.5 Monthly Recurring Charge: \$3.00/per 800 number

4.56.6 Directory Assistance \$0.75/per call charge

Issued: August 31, 2006

Effective: October 1, 2006

Issued By:

Becky Gipson, Director - Regulatory Affairs

2440 Marsh Lane

Carrollton, Texas 75006



4.57 1099 - Prime Business Select 2000 is a telecommunications service offering inbound, outbound and travel card services to new Comtel Telcom Assets LP d/b/a Excel Telecommunications commercial Prime Business Service customers only. Customers are billed at per minute rates based on a Monthly Usage Commitment Level for switched access services for origination and termination of long distance calls. Customers subscribing to this service must commit to a minimum term of 12 months and choose from the Monthly Usage Commitment Levels indicated on the following page. In the event a Customer terminates service with the Company prior to the end of the 12-month Term Commitment Period, or in the event that the Company terminates service based on the Customer's default, the Customer will be responsible for paying a Termination Charge equal to the Customer's Monthly Usage Commitment Option, multiplied by the number of months remaining in the Customer's agreed 12-month Term Commitment period. In the event Customer's Monthly Revenue Level does not meet the Monthly Revenue Commitment selected by the Customer in any invoice period during the Term Commitment Period, the Customer will pay a Deficiency Charge, for that invoice period, which is equal to the difference between the Monthly Revenue Commitment and the actual Monthly Revenue Level. The Deficiency Charge will be due at the same time that the payment is due from the Customer for service provided on the invoice. Deficiency charges will not be assessed prior to the third invoice period.

4.57.1 Outbound and Inbound Per Minute Rates:

PER MINUTE RAT	
Monthly Revenue Commitment	12 Month Term
\$0 - \$500.00	\$0.0900
\$501.00 - \$1,000.00	\$0.0900
\$1,001.00 - \$2,500.00	\$0.0900
Over \$2,500.00	\$0.0900

Issued: August 31, 2006 Effective: October 1, 2006

Issued By:

Becky Gipson, Director - Regulatory Affairs





SECTION 4.RATES (Contd..)

4.57 1Q99 - Prime Business Select 2000-(Continued)

4.57.2 Billing Increments:

Each direct-dialed call completed will have an initial minimum of eighteen (18) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

4.57.3 Travel Card Per Minute Rates

Customers subscribing to this service will be provided with a travel calling card that allows them to make long distance calls while away from the home or office. The following per minute rates apply for all travel card calls placed within the State of Missouri in addition to the per call surcharge listed below:

Per Minute Rate	Per Call Surcharge
\$0.2000	\$0.2500

4.57.4 Travel Card Billing Increments

Calls will be billed at an initial minimum of thirty (30) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

4.57.5 Monthly Account Charge:	\$5.0	U
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4.57.6 Monthly Recurring Charge: \$3.00/per 800/8XX

4.57.7 Directory Assistance \$0.65/per call charge

Issued: August 31, 2006 Effective: October 1, 2006

Issued By:

Becky Gipson, Director - Regulatory Affairs 2440 Marsh Lane





SECTION 4.RATES (Contd..)

4.58 Prime Business Switched/Dedicated Special Pricing

Prime Business Switched/Dedicated Special Pricing is an outbound 1+, inbound and calling card service available to presubscribed/switched or dedicated business customers. Dedicated Customers must commit to a 36 Month Term Commitment Period and a minimum Monthly Usage Commitment Level of \$100,000.00.

4.58.1 Per Minute Rates

Switched Service

1+ Outbound Service	\$0.0750
Toll Free Inbound Service	\$0.0750

Dedicated Service

1+ Outbound Service	\$0.0450
Toll Free Inbound Service	\$0.0450

4.58.2 Billing Increments

All outbound 1+ and inbound toll free calls will be billed in six (6) second increments, after an initial period, for billing purposes, of six (6) seconds, rounded up to the next whole six second increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

4.58.3 Termination Penalty

In the event the Customer terminates service with the Company prior to the end of the Monthly Term Commitment Period or in the event that Company terminates service based upon Customer's default, Customer will pay a Termination Penalty to the Company equivalent to the Monthly Usage Commitment Level multiplied by the number of months remaining in the Monthly Term Commitment Period. The Termination Penalty will be due immediately upon termination of service. The Customer will be made aware of the Termination Penalty as it will be described in the term agreement signed by the Customer at the initiation of service.

4.58.4 Deficiency Charge

In the event Customer's Monthly Usage Commitment Level does not meet the Monthly Usage Commitment Level selected by the Customer in any invoice period during the Monthly Term Commitment Period, the Customer will pay a Deficiency Charge, for that invoice period, which is equal to the difference between the Monthly Term Commitment Level and the actual Monthly Usage Commitment Level. The Deficiency Charge will be due at the same time that the payment is due from the Customer for service provided on the invoice. Deficiency charges will not be assessed prior to the third invoice period.

Issued: August 31, 2006 Effective: October 1, 2006

Issued By:

Becky Gipson, Director - Regulatory Affairs

2440 Marsh Lane



4.58 Prime Business Switched/Dedicated Special Pricing (Continued)

4.58.5 Travel Card Service

Customers subscribing to this program will be provided with a travel card that allows them to make calls while away from home or office. Per minute rates and a per call surcharge apply.

Travel Card Service Type	Per Minute Rate	Per Call Surcharge
Switched Customer	\$0.1800	\$0.1000
Dedicated Customer	\$0.1800	\$0.1000

4.58.6 **Billing Increments**

All calling card calls will be billed in six (6) second increments, after an initial period, for billing purposes, of thirty (30) seconds, rounded up to the next whole six second increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

4.58.7 Monthly Recurring Charge

\$3.00/per 800/8XX number

4.58.8 Directory Assistance

Switched

\$0.7500/per call charge

Dedicated

\$0.7500/per call charge

Issued: August 31, 2006 Effective: October 1, 2006

Issued By:

Becky Gipson, Director - Regulatory Affairs 2440 Marsh Lane

CANCELLED September 6, 2010 Missouri Public Service Commission LD-2011-0033



4.59 Prime Business Select Switched Service

Prime Business Select Switched Service is a presubscribed/switched outbound 1+, inbound and travel card telecommunications service offering available to business customers. Customers must commit to a 12 month Term Commitment Period and select one of following Options listed below:

4.59.1 Per Minute Rates (Outbound and Inbound)

Option	Monthly Term Commitment Period	Monthly Usage Level	Per Minute Rate
1	12	\$0 - \$499.99	\$0.0900
2	12	\$500.00 - \$999.99	\$0.0900
3	12	\$1000.00 - \$2,499.99	\$0.0900
4	12	\$2,500.00/Over	\$0.0900

4.59.2 Termination Penalty

In the event the Customer terminates service with the Company prior to the end of the Monthly Term Commitment Period or in the event that Company terminates service based upon Customer's default, Customer will pay a Termination Penalty to the Company equivalent to \$100.00 multiplied by the number of months remaining in the Monthly Term Commitment Period. The Termination Penalty will be due immediately upon termination of service. The Customer will be made aware of the Termination Penalty as it will be described in the term agreement signed by the Customer at the initiation of service.

Issued: August 31, 2006 Effective: October 1, 2006

Issued By:

Becky Gipson, Director - Regulatory Affairs 2440 Marsh Lane

Carrollton, Texas 75006



4.59 Prime Business Select Switched Service, (Cont'd.)

4.59.3 **Billing Increments**

Each direct-dialed and inbound 800 number call completed will have an initial minimum of eighteen (18) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

4.59.4 Travel Card Per Minute Rates

Customers subscribing to this service will be provided with a travel calling card that allows them to make long distance calls while away from the home or office. The following per minute rates apply for all travel card calls placed within the State of Missouri in addition to the per call surcharge listed below:

Per Minute Rate	Per Call Surcharge
\$0.2000	\$0.0000

4.59.5 Travel Card Billing Increments

Calls will be billed at an initial minimum of thirty (30) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

4.59.6	Monthly Account Charge	\$5.00/per month
4.59.7	Monthly Recurring Charge	\$3.00/per 800/8XX number
4.59.8	Directory Assistance	\$0.7500/per call charge

Issued: August 31, 2006 Effective: October 1, 2006

Issued By:

Becky Gipson, Director - Regulatory Affairs

2440 Marsh Lane





4.60 ASTA Select Dedicated Program

ASTA Select Dedicated Program is a dedicated outbound 1+, inbound and travel card telecommunications service offering available to members of the ASTA Association. Customers must commit to a 12 month Term Commitment and a minimum Monthly Usage Commitment Level of \$2,500. The Customer's minimum Monthly Usage Commitment is based on combined intrastate, interstate and international usage, excluding surcharges, monthly recurring charges and directory assistance charges.

4.60.1 Per Minute Rate

Monthly Term Commitment Period	Monthly Usage Commitment Level	Per Minute Rate
12	\$2,500	\$0.0550

Switched Access Overflow Rate - utilized when dedicated traffic overflows to the switched network. The Switched Access Overflow per minute rate is \$0.0950.

4.60.2 <u>Termination Penalty</u>

In the event the Customer terminates service with the Company prior to the end of the Monthly Term Commitment Period or in the event that Company terminates service based upon Customer's default, Customer will pay a Termination Penalty to the Company equivalent to the Monthly Usage Commitment Level multiplied by the number of months remaining in the Monthly Term Commitment Period. The Termination Penalty will be due immediately upon termination of service. The Customer will be made aware of the Termination Penalty as it will be described in the term agreement signed by the Customer at the initiation of service.

4.60.3 Deficiency Charge

In the event Customer's actual Monthly Usage does not meet the minimum Monthly Usage Commitment Level in any invoice period during the Monthly Term Commitment Period, the Customer will pay a Deficiency Charge, for that invoice period, which is equal to the difference between the Customer's actual Monthly Usage and the Monthly Usage Commitment Level indicated above. The Deficiency Charge will be due at the same time that the payment is due from the Customer for service provided on the invoice. Deficiency charges will not be assessed prior to the third invoice period.

Issued: August 31, 2006 Effective: October 1, 2006

Issued By:

Becky Gipson, Director - Regulatory Affairs





4.60 ASTA Select Dedicated Program, (Cont'd.)

4.60.4 **Billing Increments**:

Each direct-dialed and inbound 800 number call completed will have an initial minimum of eighteen (18) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

4.60.5 Travel Card Service

Customer subscribing to this program will be provided with a travel card that allows them to make calls while away from the home or office. Per minute rates and a per call surcharge apply for Travel Card calls originating and terminating Within the State of Missouri:

Per Minute Rate	Per Call Surcharge
\$0.1800	\$0.1000

4.60.6 Travel Card Billing Increments

Each travel card call completed will have an initial minimum of thirty (30) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

4.60.7 Monthly Recurring Charge: \$3.00/per 800/8XX number

4.60.8 Directory Assistance: \$0.75/per call charge

Issued: August 31, 2006 Effective: October 1, 2006

Issued By:

Becky Gipson, Director - Regulatory Affairs 2440 Marsh Lane

Carrollton, Texas 75006



4.61 Hearth Products Association Dedicated Program

Hearth Products Association Dedicated Program is a dedicated outbound 1+, inbound and travel card telecommunications service offering available to members of the Hearth Products Association. This service allows the Customer to place long distance calls between points Within the State of Missouri. Customers must commit to a 12 Month Term Commitment Period and a minimum Monthly Usage Commitment Level. The Customer's Monthly Usage Commitment Level is based on combined intrastate, interstate and international usage, excluding surcharges, monthly recurring charges and directory assistance charges.

4.61.1 Per Minute Rates

Monthly Term	Monthly Usage	Per Minute
Commitment Period	Commitment Level	Rate
12	\$2,500.00	\$0.0550

4.61.2 Termination Penalty

In the event the Customer terminates service with the Company prior to the end of the Monthly Term Commitment Period or in the event that Company terminates service based upon Customer's default, Customer will pay a Termination Penalty to the Company equivalent to the Monthly Usage Commitment Level multiplied by the number of months remaining in the Monthly Term Commitment Period. The Termination Penalty will be due immediately upon termination of service. The Customer will be made aware of the Termination Penalty as it will be described in the term agreement signed by the Customer at the initiation of service.

4.61.3 Deficiency Charge

In the event Customer's actual Monthly Usage does not meet the minimum Monthly Usage Commitment Level in any invoice period during the Monthly Term Commitment Period, the Customer will pay a Deficiency Charge, for that invoice period, which is equal to the difference between the Customer's actual Monthly Usage and the Monthly Usage Commitment Level indicated above. The Deficiency Charge will be due at the same time that the payment is due from the Customer for service provided on the invoice. Deficiency charges will not be assessed prior to the third invoice period.

Issued: August 31, 2006 Effective: October 1, 2006

Issued By:

Becky Gipson, Director - Regulatory Affairs

2440 Marsh Lane Carrollton, Texas 75006

CANCELLED September 6, 2010 Missouri Public Service Commission LD-2011-0033

Filed

Missouri Public
Service Commission

4.61 <u>Hearth Products Association Dedicated Program</u>, (Cont'd.)

4.61.4 **Billing Increments**:

Each direct-dialed call and inbound 800/8XX call completed will have an initial minimum of eighteen (18) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

4.61.5 Travel Card Per Minute Rates

Customers subscribing to this service will be provided with a travel calling card that allows them to make long distance calls while away from the home or office. The following per minute rates apply for all travel card calls placed Within the State of Missouri in addition to the per call surcharge listed below:

Per Minute Rate	Per Call Surcharge
\$0.2000	\$0.2500

4.61.6 <u>Travel Card Billing Increments</u>

Calls will be billed at an initial minimum of thirty (30) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

4.61.7 Monthly Recurring Charge: \$3.00/per 800/8XX number

4.61.8 Directory Assistance \$0.75/per call charge

Issued: August 31, 2006 Effective: October 1, 2006

Issued By:

Becky Gipson, Director - Regulatory Affairs 2440 Marsh Lane





4.62 Hearth Products Association Switched Program

Hearth Products Association Switched Program is a presubscribed/switched outbound 1+, inbound and travel card telecommunications service offering available to members of the Hearth Products Association. This service allows the Customer to place long distance calls between points Within the State of Missouri. The Customer's Monthly Usage Commitment Level is based on combined intrastate, interstate and international usage, excluding surcharges, monthly recurring charges and directory assistance charges. The Customer's Monthly Usage Commitment Level is based on combined intrastate, interstate and international usage, excluding surcharges, monthly recurring charges and directory assistance charges.

4.62.1 Per Minute Rates

Monthly Usage Commitment Level	Per Minute Rate
\$0 - \$499.99	\$0.0900
\$500.00 - \$999.99	\$0.0900
\$1,000.00 - \$2,499.99	\$0.0900
\$2,500.00/Over	\$0.0900

Issued: August 31, 2006 Effective: October 1, 2006

Issued By:

Becky Gipson, Director - Regulatory Affairs





4.62 Hearth Products Association Switched Program, (Cont'd.)

4.62.2 **Billing Increments**:

Each direct-dialed call and inbound 800/8XX call completed will have an initial minimum of eighteen (18) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

4.62.3 Travel Card Per Minute Rates

Customers subscribing to this service will be provided with a travel calling card that allows them to make long distance calls while away from the home or office. The following per minute rates apply for all travel card calls placed Within the State of Missouri in addition to the per call surcharge listed below:

Per Minute Rate	Per Call Surcharge
\$0.2000	\$0.2500

4.62.4 Travel Card Billing Increments

Calls will be billed at an initial minimum of thirty (30) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

4.62.5 Monthly Recurring Charge: \$3.00/per 800/8XX number

4.62.6 Monthly Account Charge: \$5.00

4.62.7 Directory Assistance \$0.75/per call charge

Issued: August 31, 2006 Effective: October 1, 2006

Issued By:

Becky Gipson, Director - Regulatory Affairs 2440 Marsh Lane





4.63 Excel Prime Business Select 3 Service

Excel Prime Business Select 3 Service is a combined inbound, outbound and calling card service offered to business Customers. Customers are billed at per minute rates based on Combined Monthly Usage volumes, and discounted rates are applied based upon the Customer's billed monthly usage. Combined Monthly Usage is defined as the Customer's billed usage for a monthly billing period for the combined total of interstate, intrastate, international and service calling card usage for a month's billing period. Directory Assistance charges, monthly recurring charges, service fees, surcharges and taxes are not included in the determination of the Customer's Combined Monthly Usage.

Customers to this service offering commit to Combined Monthly Usage of \$100.00, hereinafter referred to as the \$100.00 Monthly Minimum Commitment. In the event Customer does not meet the \$100.00 Monthly Minimum Commitment during any monthly invoice period, the Customer will be responsible for paying a deficiency charge for that invoice period. The Customer's deficiency charge will be the difference between the Customer's \$100.00 Monthly Minimum Commitment and the Customer's actual Combined Monthly Usage.

This service is offered on a month-to-month basis.

Issued: August 31, 2006 Effective: October 1, 2006

Issued By:

Becky Gipson, Director - Regulatory Affairs

CANCELLED September 6, 2010 Missouri Public Service Commission LD-2011-0033



4.63 Excel Prime Business Select 3 Service - (Continued)

4.63.1 <u>Usage Rates:</u>

COMBINED MONTHLY USAGE COMMITMENT	PER MINUTE RATES
\$0 - \$99.99	\$0.1000
\$100 - \$199.99	\$0.1000
\$200 - \$499.99	\$0.1000
\$500 - \$999.99	\$0.1000
Over \$1000	\$0.1000

Excel Prime Business Select 3 Calling Card Usage Rates:

Per call surcharge:

\$0.2500

Per minute rates:

\$0.2500

Issued: August 31, 2006 Effective: October 1, 2006

Issued By:

Becky Gipson, Director - Regulatory Affairs

2440 Marsh Lane





4.63 Excel Prime Business Select 3 Service - (Continued)

4.63.1 Usage Rates:

(Continued)

Monthly Recurring Service Charges and Fees:

Inbound Service Charge

\$3.00 per 800/888#, per month

Directory Assistance Service:

\$0.7500 per call

Optional Management Invoice Reports

\$2.00 per report, per month

Accounting Codes (Non-Verified Package)

\$5.00 per package, per month

Accounting Codes (Verified Package) \$10.00 per package, per month

Billing Increments:

Excel Prime Business Select Service 3:

Each call completed will have an initial minimum of eighteen (18) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

Excel Prime Business Select 3 Calling Card:

Each calling card call completed will have an initial minimum of thirty (30) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

Service Hours:

Rates apply 24 hours a day, 7 days a week

Issued: August 31, 2006 Effective: October 1, 2006

Issued By:

Becky Gipson, Director - Regulatory Affairs





4.64 Excel Prime Business Select 4 Service

Excel Prime Business Select 4 Service is a combined inbound, outbound and calling card service offered to business Customers. Customers are billed at per minute rates based on Combined Monthly Usage volumes, and discounted rates are applied based upon the Customer's billed monthly usage. Combined Monthly Usage is defined as the Customer's billed usage for a monthly billing period for the combined total of interstate, international and service calling card usage for a month billing period. Directory Assistance charges, monthly recurring charges, service fees, surcharges and taxes are not included in the determination of the Customer's Combined Monthly Usage.

Customers to this service offering commit to Combined Monthly Usage of \$100.00, hereinafter referred to as the \$100.00 Monthly Minimum Commitment. In the event Customer does not meet the \$100.00 Monthly Minimum Commitment during any monthly invoice period, the Customer will be responsible for paying a deficiency charge for that invoice period. The Customer's deficiency charge will be the difference between the Customer's \$100.00 Monthly Minimum Commitment and the Customer's actual Combined Monthly Usage.

Customers subscribing to this service must commit to a term of 12 months. A service term begins on the first day of the month following service enrollment. When the Customer's 12-month service term expires, the Customer's service will automatically renew for another 12-month period, unless the Company receives in writing a notice of non-renewal during the period between 60 and 30 days prior to the end of the Customer's 12-month term period.

In the event a Customer terminates service with the Company prior to the end of the 12-month Term Commitment Period, or in the event that the Company terminates service based on the Customer's default, the Customer will be responsible for paying a Termination Charge equal to the Customer's \$100.00 Monthly Minimum Commitment, multiplied by the number of months remaining in the Customer's agreed 12-month Term Commitment period.

Issued: August 31, 2006 Effective: October 1, 2006

Issued By:

Becky Gipson, Director - Regulatory Affairs 2440 Marsh Lane



4.64 Excel Prime Business Select 4 Service - (Continued)

4.64.1 <u>Usage Rates:</u>

COMBINED MONTHLY USAGE	PER MINUTE RATES
\$0 - \$99.99	\$0.0950
\$100 - \$199.99	\$0.0950
\$200 - \$499.99	\$0.0950
\$500 - \$999.99	\$0.0950
Over \$1000	\$0.0950

Excel Prime Business Select 4 Calling Card Usage Rates:

Per call surcharge:

\$0.2500

Per minute rates:

\$0.2000

Issued: August 31, 2006 Effective: October 1, 2006

Issued By:

Becky Gipson, Director - Regulatory Affairs 2440 Marsh Lane Carrollton, Texas 75006



4.64 Excel Prime Business Select 4 Service - (Continued)

4.64.1 <u>Usage Rates:</u> (Continued)

Monthly Recurring Service Charges and Fees:

Inbound Service Charge \$3.00 per 800/888#, per month

Directory Assistance Service: \$0.7000 per call

Optional Management Invoice Reports \$2.00 per report, per month Accounting Codes (Non-Verified Package) \$5.00 per package, per month \$10.00 per package, per month

recounting codes (vermed r

Billing Increments:

Excel Prime Business Select Service 4:

Each call completed will have an initial minimum of eighteen (18) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

Excel Prime Business Select 4 Calling Card:

Each calling card call completed will have an initial minimum of thirty (30) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

Service Hours:

Rates apply 24 hours a day, 7 days a week

Issued: August 31, 2006 Effective: October 1, 2006

Issued By:

Becky Gipson, Director - Regulatory Affairs 2440 Marsh Lane





4.65 Excel Prime Select 5

Excel Prime Select 5 Service is a combined inbound, outbound and calling card service offered to business Customers of Comtel Telcom Assets LP d/b/a Excel Telecommunications Excel Prime Select 5 service is a term plan service available to all business customers but is designed for large end users. Customers are billed based upon the actual monthly usage. Customers must sign a twelve (12), twenty-four (24) or thirty-six (36) month term plan. Usage commitments will be set at the time of initiating the service. The contract the Customer signs states the penalty for discontinuation of service. The Customer will be billed the minimum monthly commitment level if the actual monthly usage is below the commitment level. In the event the Customer terminates service with the Company prior to the end of the Term Commitment Period or in the event that the Company terminates service based upon Customer's default, Customer will pay a Termination Penalty to the Company equivalent to the Customer's Monthly Revenue Commitment multiplied by the number of months remaining in the Term Commitment Period. The Termination Penalty will be due immediately upon termination of service. All calls are billed in six (6) second increments after an initial period, for billing purposes, of eighteen (18) seconds. Per minute charges, per call surcharge and monthly recurring charges apply to each service.

A. <u>Per Minute Rates</u>

MONTHLY TERM COMMITMENT	TERM PLAN (Months)		
	12	24	36
\$ 2,500 - \$4,999.99	\$0.0900	\$0.0900	\$0.0900
\$ 5,000 - \$9,999.99	\$0.0900	\$0.0900	\$0.0900
\$10,000 - \$24,999.99	\$0.0900	\$0.0900	\$0.0900
\$25,000 - \$49,999.99	\$0.0900	\$0.0900	\$0.0900
\$50,000 +	\$0.0900	\$0.0900	\$0.0900
	Directory	Assistance \$0.75 I	Per Call

B. <u>Calling Card</u>

Per Minute Rate: \$0.20 Per Call Surcharge: \$0.20

Optional Services Monthly Fee

Toll Free Number (per number) \$3.00
Diskette Billing (monthly diskette) \$10.00
Magnetic Tape Billing (monthly tape) \$10.00
Optional Management Invoice Reports \$2.00

Issued: August 31, 2006 Effective: October 1, 2006

Issued By:

Becky Gipson, Director - Regulatory Affairs





4.66 Excel Prime Select 5A

Excel Prime Select 5A service is a term plan service available to all business customers but is designed for large end users. Customers are billed based upon the actual monthly usage. Customers must sign a twelve (12), twenty-four (24) or thirty-six (36) month term plan. Usage commitments will be set at the time of initiating the service. The contract the Customer signs states the penalty for discontinuation of service. The Customer will be billed the minimum monthly commitment level if the actual monthly usage is below the commitment level. In the event the Customer terminates service with the Company prior to the end of the Term Commitment Period or in the event that the Company terminates service based upon Customer's default, Customer will pay a Termination Penalty to the Company equivalent to the Customer's Monthly Revenue Commitment multiplied by the number of months remaining in the Term Commitment Period. The Termination Penalty will be due immediately upon termination of service. Excel Prime Select 5A service are billed in six (6) second increments after an initial period, for billing purposes, of six (6) seconds.

A. Per Minute Rates

MONTHLY TERM COMMITMENT	TERM PLAN (Months)			
	12	24	36	
\$ 2,500 - \$4,999.99	\$0.0900	\$0.0900	\$0.0900	
\$ 5,000 - \$9,999.99	\$0.0900	\$0.0900	\$0.0900	
\$10,000 - \$24,999.99	\$0.0900	\$0.0900	\$0.0900	
\$25,000 - \$49,999.99	\$0.0900	\$0.0900	\$0.0900	
\$50,000 +	\$0.0900	\$0.0900	\$0.0900	
	Directory Assistance \$0.75 Per Call			

B. Calling Card

Per Minute Rate: \$0.25

Per Call Surcharge: \$0.25

Optional ServicesMonthly FeeToll Free Number (per number)\$3.00Diskette Billing (monthly diskette)\$10.00Magnetic Tape Billing (monthly tape)\$10.00Optional Management Invoice Reports\$2.00

Issued: August 31, 2006 Effective: October 1, 2006

Issued By:

Becky Gipson, Director - Regulatory Affairs





4.67 Excel Switched Business Services

Excel Switched Business Services offer switched outbound, inbound and travel card telecommunications service offerings to business customers in the State of Missouri. Certain service options may require Customers to commit to a Term Commitment and a minimum Monthly Usage Commitment. Certain rates and charges, including intrastate and interstate toll rates, vary based on the Term Commitment and/or minimum Monthly Usage Commitment selected by the Customer. In addition to the service descriptions and rates below, all terms and conditions of service set forth in the Service Agreement or individual customer contracts apply to the services described herein.

Unless otherwise indicated, an eighteen (18) second minimum will apply to each completed call, and thereafter, Customers will be billed at six (6) second increments.

4.67.1 Monthly Recurring Charges

Customers will be billed the following fees for optional services associated with the Excel Switched Business Services:

Toll Free Number \$3.00 per month/per number

Verified Account Codes \$10.00 per month Non-verified Account Codes \$5.00 per month

Optional Management Invoice Reports \$2.00 per month/per report

Issued: August 31, 2006 Effective: October 1, 2006

Issued By:

CANCELLED

September 6, 2010 Missouri Public Service Commission

LD-2011-0033

Becky Gipson, Director - Regulatory Affairs 2440 Marsh Lane



4.67 Excel Switched Business Services (Continued)

4.67.2 Monthly Usage Commitment Levels

In the event Customer's actual Monthly Usage does not meet the Minimum Monthly Usage Commitment Level in any invoice period during the Monthly Term Commitment Period, the Customer will pay a Deficiency Charge, for that invoice period, which is equal to the difference between the Minimum Monthly Usage Commitment Level and the Customer's Actual Monthly Usage Level. The Deficiency Charge will be due at the same time that the payment is due from the Customer for service provided on the invoice. The following Monthly Usage Commitment Levels apply:

Commitment Level	Monthly Usage Minimum
I	\$0.00
II	\$25.00
III	\$50.00
IV	\$75.00
V	\$100.00
VI	\$200.00
VII	\$250.00
VIII	\$500.00
IX	\$750.00
X	\$1,000.00
XI	\$1,500.00

Issued: August 31, 2006 Effective: October 1, 2006

Issued By:

Becky Gipson, Director - Regulatory Affairs 2440 Marsh Lane Carrollton, Texas 75006



4.67 Excel Switched Business Services (Continued)

4.67.3 Service Options - Rates and Charges

a. Business Plan AGH

Term	Monthly Usage	Outbound	Inbound	Calling Card
Commitment	Commitment	Per Minute	Per Minute	Product
D 1 1	T 1	n (
Period	Levels	Rate	Rate	Availability

b. Business Plan W99

Term	Monthly Usage	Outbound	Inbound	Calling Card
Commitment	Commitment	Per Minute	Per Minute	Product
Period	Levels	Rate	Rate	Availability
12 months	VIII, IX, X, XI	\$0.1000	\$0.1000	See Section 4.70.2

c. Savings Plan W52

Term	Monthly Usage	Outbound	Inbound	Calling Card
Commitment	Commitment	Per Minute	Per Minute	Product
Period	Levels	Rate	Rate	Availability
12 months	II, III, IV, V, VII, VIII, IX, X, XI	\$0.1000	\$0.1000	See Section 4.70.2

Issued: August 31, 2006 Effective: October 1, 2006

Issued By:

Becky Gipson, Director - Regulatory Affairs 2440 Marsh Lane

Carrollton, Texas 75006



4.67 Excel Switched Business Services (Continued)

4.67.3 Service Options - Rates and Charges (Continued)

d. Business Plan W62

Term	Monthly Usage	Outbound	Inbound	Calling Card
Commitment	Commitment	Per Minute	Per Minute	Product
Period	Levels	Rate	Rate	_Availability

e. ASTA Platinum Plan (ASP)

Term Commitment Period	Monthly Usage Commitment Levels	Outbound Per Minute Rate	Inbound Per Minute Rate	Calling Card Product Availability
12 months	III	\$0.1100	\$0.1100	See Section 4.70.3
12 months	I	\$0.1100	\$0.1100	See Section 4.70.3

ASTA Platinum Plan is only available to members of the American Society of Travel Agents.

f. ASTA Preview Program (ZB1)

Term	Monthly Usage	Outbound	Inbound	Calling Card
Commitment	Commitment	Per Minute	Per Minute	Product
D2 3	T accellan	Doto	Data	Availability
Period	Levels	Rate	Rate	Availability

ASTA Preview Program is only available to members of the American Society of Travel Agents.

Issued: August 31, 2006

Effective: October 1, 2006

Issued By:

Becky Gipson, Director - Regulatory Affairs

2440 Marsh Lane



4.67 Excel Switched Business Services (Continued)

4.67.3 Service Options - Rates and Charges (Continued)

g. Business Plan W47

Term	Monthly Usage		Inbound	Calling Card
Commitment	Commitment		Per Minute	Product
Period	Levels		Rate	Availability
12 months	V, VI, VIII, IX, X, XI	\$0.1000	\$0.1000	See Section 4.70.2

h. Switched Advantage (STG)

Term	Monthly Usage	Outbound	Inbound	Calling Card
Commitment	Commitment	Per Minute	Per Minute	Product
Period	Levels	Rate	Rate	Availability

i. Switched Advantage Plus (ESA)

Term	Monthly Usage	Outbound	Inbound	Calling Card
Commitment	Commitment	Per Minute	Per Minute	Product
Period	Levels	Rate	Rate	Availability

Issued: August 31, 2006 Effective: October 1, 2006

Issued By:

Becky Gipson, Director - Regulatory Affairs 2440 Marsh Lane

CANCELLED September 6, 2010 Missouri Public Service Commission LD-2011-0033



4.67 Excel Switched Business Services (Continued)

4.67.3 Service Options - Rates and Charges (Continued)

j. Business Plan SI3

	Term	Monthly Usage	Outbound	Inbound	Calling Card
	Commitment	Commitment	Per Minute	Per Minute	Product
	Period	Levels	Rate	Rate	<u>Availability</u>
_	12 months	V, VIII, IX, X	\$0.1000	\$0.1000	See Section 4.70.2
-	24 months	V	\$0.1000	\$0.1000	See Section 4.70.2

k. Business Plan SI2

Term	Monthly Usage	Outbound	Inbound	Calling Card
Commitment	Commitment	Per Minute	Per Minute	Product
Period	Levels	Rate	Rate	Availability
12 months	I, VIII, IX, X	\$0.1000	\$0.1000	See Section 4.70.2
24 months	I	\$0.1000	\$0.1000	See Section 4.70.2

I. <u>ePartners Switched Preview Program (W59)</u>

Term	Monthly Usage	Outbound	Inbound	Calling Card
Commitment	Commitment	Per Minute	Per Minute	Product
Period	Levels	Rate	Rate	Availability
6 months	I	\$0.1000	\$0.1000	See Section 4.70.2
12 months	III	\$0.1000	\$0.1000	See Section 4.70.2

Issued: August 31, 2006 Effective: October 1, 2006

Issued By:

Becky Gipson, Director - Regulatory Affairs

2440 Marsh Lane





4.67 Excel Switched Business Services (Continued)

4.67.3 Service Options - Rates and Charges (Continued)

m. ePartners Switched Program (SI3)

Term	Monthly Usage	Outbound	Inbound	Calling Card
Commitment	Commitment	Per Minute	Per Minute	Product
	- ,		.	4 *1 1 *3*4
Period	Levels	Rate	Rate	Availability

n. ePartners Switched Program II (SI2)

Term	Monthly Usage	Outbound	Inbound	Calling Card
Commitment	Commitment	Per Minute	Per Minute	Product
Period	Levels	Rate	Rate	Availability
1 CHOU	Ticacia	Rate	Kate	Availability

o. Business Plan W45

Term	Monthly Usage	Outbound	Inbound	Calling Card
Commitment	Commitment	Per Minute	Per Minute	Product
Period	Levels	Rate	Rate	Availability
12 months	VI, VIII, IX, X, XI	\$0.1000	\$0.1000	

Issued: August 31, 2006

Issued By:

Becky Gipson, Director - Regulatory Affairs

2440 Marsh Lane Carrollton, Texas 75006

CANCELLED September 6, 2010 Missouri Public Service Commission LD-2011-0033



Effective: October 1, 2006

4.67 Excel Switched Business Services (Continued)

4.67.3 Service Options - Rates and Charges (Continued)

p. Business Plan E47

Term	Monthly Usage	Outbound	Inbound	Calling Card
Commitment	Commitment	Per Minute	Per Minute	Product
Period	Levels	Rate	Rate	Availability

q. Business Plan W49

	Term	Monthly Usage	Outbound	Inbound	Calling Card
	Commitment	Commitment	Per Minute	Per Minute	Product
	Period	Levels	Rate	Rate	Availability
_	12 months	III, V, VII, VIII, IX, X, XI	\$0.1000	\$0.1000	See Section 4.70.2

Issued: August 31, 2006 Effective: October 1, 2006

Issued By:

Becky Gipson, Director - Regulatory Affairs

CANCELLED September 6, 2010 Missouri Public Service Commission LD-2011-0033



4.68 Excel Dedicated Business Services

Excel Dedicated Business Services offer dedicated outbound and inbound telecommunications service offerings to business customers in the State of Missouri. Certain service options may require Customers to commit to a Term Commitment and a minimum Monthly Usage Commitment. Certain rates and charges, including intrastate and interstate toll rates, vary based on the Term Commitment and/or minimum Monthly Usage Commitment selected by the Customer. In addition to the service descriptions and rates below, all terms and conditions of service set forth in the Service Agreement or individual customer contracts apply to the services described herein.

Services are provided over dedicated facilities between the Customer's premises and the Company's terminal location(s). The Company will arrange for the installation of all required connecting facilities via a Local Exchange Carrier or other access provider. The installation and monthly recurring charges for any interface equipment associated with such access that is provided by the Company shall be calculated on an individual case basis, in accordance with the charges assessed by the Local Exchange Carrier or other access provider. In addition, calls will be subject to a Switched Overflow Rate when dedicated traffic overflows to the switched network.

Unless otherwise indicated, an eighteen (18) second minimum will apply to each completed call, and thereafter, Customers will be billed at six (6) second increments.

4.68.1 <u>Monthly Recurring Charges</u>

Customers will be billed the following fees for optional services associated with the Excel Dedicated Business Services:

Toll Free Number
Verified Account Codes
Non-verified Account Codes
Optional Management Invoice Reports

\$3.00 per month/per number

\$10.00 per month \$5.00 per month

\$2.00 per month/per report

Issued: August 31, 2006 Effective: October 1, 2006

Issued By:

Becky Gipson, Director - Regulatory Affairs 2440 Marsh Lane

Carrollton, Texas 75006

CANCELLED September 6, 2010 Missouri Public Service Commission LD-2011-0033



4.68 Excel Dedicated Business Services (Continued)

4.68.2 Monthly Usage Commitment Levels

Certain service options require Customers to commit to a minimum Monthly Usage Commitment. In the event Customer's actual Monthly Usage does not meet the Minimum Monthly Usage Commitment Level in any invoice period during the Monthly Term Commitment Period, the Customer will pay a Deficiency Charge, for that invoice period, which is equal to the difference between the Minimum Monthly Usage Commitment Level and the Customer's Actual Monthly Usage Level. The Deficiency Charge will be due at the same time that the payment is due from the Customer for service provided on the invoice. The following Monthly Usage Commitment Levels apply:

Commitment Level	Monthly Usage Minimum
I	\$0.00
II	\$1,000.00
III	\$1,500.00
IV	\$2,500.00
V	\$5,000.00
VI	\$10,000.00
VII	\$15,000.00
VIII	\$20,000.00
IX	\$7,500.00

Issued: August 31, 2006 Effective: October 1, 2006

Issued By:

Becky Gipson, Director - Regulatory Affairs





4.68 Excel Dedicated Business Services (Continued)

4.68.3 Service Options - Rates and Charges

a. Business Plan DI3

Term Commitment Period	Monthly Usage Commitment Levels	Outbound Per Minute Rate	Inbound Per Minute Rate	Switched Overflow Per Minute Rate	Calling Card Product Availability
12 months	IV, V	\$0.0690	\$0.1115	\$0.1320	See Section 4.70.2
36 months	I	\$0.0690	\$0.1115	\$0.1320	See Section 4.70.2

b. Business Plan DI4

Term Commitment Period	Monthly Usage Commitment Levels	Outbound Per Minute Rate	Inbound Per Minute Rate	Switched Overflow Per Minute Rate	Calling Card Product Availability
12 months	II, IV, V	\$0.0595	\$0.1070	\$0.1320	See Section 4.70.2
24 months	II	\$0.0595	\$0.1070	\$0.1320	See Section 4.70.2
36 months	II	\$0.0595	\$0.1070	\$0.1320	See Section 4.70.2

Issued: August 31, 2006 Effective: October 1, 2006

Issued By:

Becky Gipson, Director - Regulatory Affairs





4.68 Excel Dedicated Business Services (Continued)

4.68.3 Service Options - Rates and Charges (Continued)

c. Business Plan D15

Term Commitment Period	Monthly Usage Commitment Levels	Outbound Per Minute Rate	Inbound Per Minute Rate	Switched Overflow Per Minute Rate	Calling Card Product Availability
12 months	III, IV, V IX	\$0.0550	\$0.1125	\$0.1320	See Section 4.70.2
24 months	III	\$0.0550	\$0.1125	\$0.1320	See Section 4.70.2
36 months	III	\$0.0550	\$0.1125	\$0.1320	See Section 4.70.2

d. <u>Dedicated Freedom Plan (DFP)</u>

Term	Monthly Usage	Outbound	Inbound	Switched	Calling Card
Commitment	Commitment	Per Minute	Per Minute	Overflow Per	Product
Period	Levels	Rate	Rate	Minute Rate	Availability
12 months	I	\$0.0600	\$0.0600	\$0.0900	See Section
					4.70.2

Issued: August 31, 2006 Effective: October 1, 2006

Issued By:

Becky Gipson, Director - Regulatory Affairs 2440 Marsh Lane



4.68 Excel Dedicated Business Services (Continued)

4.68.3 Service Options - Rates and Charges (Continued)

e. <u>Dedicated Preview Program (DDP)</u>

Term Commitment Period	Monthly Usage Commitment Levels	Outbound Per Minute Rate	Inbound Per Minute Rate	Switched Overflow Per Minute Rate	Calling Card Product Availability
6 months	I	\$0.0600	\$0.0600	\$0.0900	See Section 4.70.2
12 months	V, VI, VIII	\$0.0600	\$0.0600	\$0.0900	See Section 4.70.2

f. <u>Dedicated Premier Program (DP1)</u>

Term	Monthly Usage	Outbound	Inbound	Switched	Calling Card
Commitment	Commitment	Per Minute	Per Minute	Overflow Per	Product
Period	Levels	Rate	Rate	Minute Rate	Availability
12 months	II, V, VI, VIII	\$0.0600	\$0.0600	\$0.0900	See Section
		n			4.70.2

Issued: August 31, 2006 Effective: October 1, 2006

Issued By:

Becky Gipson, Director - Regulatory Affairs

CANCELLED September 6, 2010 Missouri Public Service Commission LD-2011-0033



4.68 Excel Dedicated Business Services (Continued)

4.68.3 Service Options - Rates and Charges (Continued)

g. <u>ePartners Business Plan DI3</u>

Term Commitment Period	Monthly Usage Commitment Levels	Outbound Per Minute Rate	Inbound Per Minute Rate	Switched Overflow Per Minute Rate	Calling Card Product Availability
12 months	I, II, III	\$0.0690	\$0.1115	\$0.1320	See Section 4.70.2
24 months	I, II, III	\$0.0690	\$0.1115	\$0.1320	See Section 4.70.2
36 months	I, II, III	\$0.0690	\$0.1115	\$0.1320	See Section 4.70.2

h. <u>ePartners Business Plan DI4</u>

Term Commitment Period	Monthly Usage Commitment Levels	Outbound Per Minute Rate	Inbound Per Minute Rate	Switched Overflow Per Minute Rate	Calling Card Product Availability
12 months	I, II, III	\$0.0595	\$0.1070	\$0.1320	See Section 4.70.2
24 months	I, II, III	\$0.0595	\$0.1070	\$0.1320	See Section 4.70.2
36 months	I, II, III	\$0.0595	\$0.1070	\$0.1320	See Section 4.70.2

Issued: August 31, 2006 Effective: October 1, 2006

Issued By:

Becky Gipson, Director - Regulatory Affairs

CANCELLED September 6, 2010 Missouri Public Service Commission LD-2011-0033



4.68 Excel Dedicated Business Services (Continued)

4.68.3 Service Options - Rates and Charges (Continued)

i. <u>ePartners Business Plan DI5</u>

Term Commitment Period	Monthly Usage Commitment Levels	Outbound Per Minute Rate	Inbound Per Minute Rate	Switched Overflow Per Minute Rate	Calling Card Product Availability
12 months	I, II, III	\$0.0550	\$0.1125	\$0.1320	See Section 4.70.2
24 months	I, II, III	\$0.0550	\$0.1125	\$0.1320	See Section 4.70.2
36 months	I, II, III	\$0.0550	\$0.1125	\$0.1320	See Section 4.70.2

j. <u>ePartners Dedicated Preview Program (EPA)</u>

Term	Monthly Usage	Outbound	Inbound	Switched	Calling Card
Commitment	Commitment	Per Minute	Per Minute	Overflow Per	Product
Period	Levels	Rate	Rate	Minute Rate	Availability
6 months	I	\$0.0600	\$0.0600	\$0.0900	See Section 4.70.2
12 months	IV, V, VI	\$0.0600	\$0.0600	\$0.0900	See Section 4.70.2

Issued: August 31, 2006 Effective: October 1, 2006

Issued By:

Becky Gipson, Director - Regulatory Affairs

2440 Marsh Lane



4.68 Excel Dedicated Business Services (Continued)

4.68.3 Service Options - Rates and Charges (Continued)

k. ASTA Dedicated Preview Program (ZA1)

Term Commitment Period	Monthly Usage Commitment Levels	Outbound Per Minute Rate	Inbound Per Minute Rate	Switched Overflow Per Minute Rate	Calling Card Product Availability
6 months	I	\$0.0600	\$0.0600	\$0.0900	See Section 4.70.2
12 months	V, VI, VII	\$0.0600	\$0.0600	\$0.0900	See Section 4.70.2

ASTA Dedicated Preview Program is only available to members of the American Society of Travel Agents.

Issued: August 31, 2006 Effective: October 1, 2006

Issued By:

Becky Gipson, Director - Regulatory Affairs

2440 Marsh Lane Carrollton, Texas 75006

September 6, 2010 Missouri Public Service Commission LD-2011-0033

CANCELLED



4.69 <u>Audioconferencing Service</u>

Audioconferencing Service allows a Customer to hold conversations and/or meetings with two (2) or more other involved parties. Customers of this service are able to establish simultaneous telephone contact with multiple callers by each of the involved parties dialing an access number predetermined by the Company. Toll Meet Me rates apply when the Customer accesses the conference using a standard toll call. 800 Meet Me rates apply when the Customer accesses the conference using a toll-free access number. Operator-Dialed rates apply to Operator Attended calls when the Conference Coordinator dials out to each participant to connect the conference.

A sixty (60) second minimum will apply to each call, and thereafter, Customers will be billed at sixty (60) second increments. The per minute rates set forth herein apply to each participant accessing Audioconferencing Service

The following Audioconferencing Service options are available:

4.69.1 Operator Attended

Operator Attended Audioconferencing Service is initiated when the host dials into the conference operator. A Conference Coordinator assembles the audioconference, ensuring that all invited participants are connected to the call and providing other support during the call. Operator Attended conferences must be scheduled in advance, and a cancellation charge applies if cancellation occurs on less than twenty-four (24) hours notice.

Switched Access Rates	<u>Per Minute Rate</u>
Toll Meet Me	\$0.25
800 Meet Me	\$0.36
Operator-Dialed	\$0.36
Dedicated Access Rates	D M' (D)
Dedicated Access Rates	Per Minute Rate
Toll Meet Me	\$0.23

Issued: August 31, 2006 Effective: October 1, 2006

Issued By:

Becky Gipson, Director - Regulatory Affairs

2440 Marsh Lane





4.69 <u>Audioconferencing Service</u> (Continued)

4.69.2 Quick Call

Quick Call Audioconferencing Service is initiated when each participant dials directly into the conference by using a predetermined access number and passcode. A Conference Coordinator is available to provide support during the call. Quick Call conferences must be scheduled in advance, and a cancellation charge applies if cancellation occurs on less than twenty-four (24) hours notice.

Per Minute Rate

Toll Meet Me	\$0.18
800 Meet Me	\$0.29
Dedicated Access Rates	Per Minute Rate
Toll Meet Me	\$0.16
800 Meet Me	\$0.27

4.69.3 Conference On-Demand

Switched Access Rates

Conference On-Demand Audioconferencing Service provides instant, on-demand conferencing capability for up to fifty (50) participants. No reservations or Conference Coordinators are required for Conference On-Demand calls.

Switched Access Rates	Per Minute Rate
Toll Meet Me	\$0.18
800 Meet Me	\$0.29
Dedicated Access Rates	Per Minute Rate
Toll Meet Me	\$0.16
800 Meet Me	\$0.27

Issued: August 31, 2006 Effective: October 1, 2006

Issued By:

Becky Gipson, Director - Regulatory Affairs



4.69 <u>Audioconferencing Service</u> (Continued)

4.69.4 Other Charges

Cancellation Charge - A cancellation charge of \$100.00 applies to each reservation if not cancelled twenty-four (24) hours prior to the scheduled conference.

Overbooking Charge – An overbooking charge of \$5.00 per port applies to each unused port on a conference bridge.

Issued: August 31, 2006 Effective: October 1, 2006

Issued By:

Becky Gipson, Director - Regulatory Affairs

2440 Marsh Lane

Carrollton, Texas 75006

CANCELLED September 6, 2010 Missouri Public Service Commission LD-2011-0033

4.70 Calling Card Service

Calling Card Service permits Customers to make calls from any non-rotary dialed telephone within Missouri to any other location by dialing 1 + 8XX + XXX + XXXX, receiving a prompting tone, then dialing in the Customer's personal identification number (PIN) assigned by the Company followed by the telephone number of the called party.

Eligibility for Calling Card Programs is determined by the long distance calling option selected by the Customer. Calling card calls placed from a public pay telephone are subject to an additional per-call surcharge. Rates and charges for the Company's Calling Card Services are set forth below.

4.70.1 Calling Card Program A (YBL)

Customers of Calling Card Program A will be billed at the following rates and charges:

Intrastate per minute rate

\$0.1000

A thirty (30) second minimum will apply to each completed call, and thereafter, Customers will be billed at six (6) second increments.

Issued: August 31, 2006 Effective: October 1, 2006

Issued By:

Becky Gipson, Director - Regulatory Affairs

2440 Marsh Lane





4.70 Calling Card Service (Continued)

4.70.2 Calling Card Program B (Y08)

Customers of Calling Card Program B will be billed at the following rates and charges:

Intrastate per minute rate

\$0.1500

A thirty (30) second minimum will apply to each completed call, and thereafter, Customers shall be billed at six (6) second increments.

4.70.3 Calling Card Program C (Y18)

Customers of Calling Card Program C will be billed at the following rates and charges:

Intrastate per minute rate

\$0.1800

A thirty (30) second minimum will apply to each completed call, and thereafter, Customers will be billed at six (6) second increments.

4.71 Payphone Surcharge

A \$0.60 per call charge is applicable to completed calls that originate from any payphone within Vermont and access the Company's services via 800/888 numbers. This charge is in addition to the tariffed per minute usage rates and any applicable monthly service fees and surcharges associated with utilizing the Company's service and is unrelated to the specific service accessed from the payphone.

Issued: August 31, 2006 Effective: October 1, 2006

Issued By:

Becky Gipson, Director - Regulatory Affairs

2440 Marsh Lane





4.72 Switched Product

Switched Product is available to business Customers who meet the Company's credit approval guidelines and are served by the following incumbent local exchange company: AT&T. Customers of this service must sign a customer acceptance form with the Company which requires a \$100 minimum monthly usage commitment and a 12-month term commitment. Switched Product rates. apply to direct dial, toll free (800/8XX) and calling card calls. A monthly recurring charge may also apply to certain features as noted below.

Account Codes are available under the Switched Product to assist Customers in managing and tracking their long distance usage. Customers may select validated account codes which are specific, pre-defined combinations of digits registered with Company's switch database, and only those pre-defined codes can be used to complete a call, or Customers may select non-validated codes of a specific length and any code of that specific length can be used to complete a call.

4.72.1 Per Minute Rates

Customers of the Switched Product will be billed at the following per minute usage rate regardless of mileage and/or time of day:

Direct-Dial Outbound - \$.1190 Inbound 800/8XX - \$.1190

An (eighteen) 18 second minimum will apply to each completed direct-dial outbound call, and thereafter, Customers will be billed in 6 second increments. A thirty (30) second minimum will apply to each inbound 800/8XX completed call, and thereafter, Customers will be billed in 6 second increments.

Issued: August 31, 2006 Effective: October 1, 2006

Issued By:

Becky Gipson, Director - Regulatory Affairs





4.72 Switched Product (Continued)

4.72.2 <u>Termination Penalty</u>

In the event the Customer terminates service with the Company prior to the end of the Term Commitment Period or in the event that the Company terminates service based upon Customer's default, Customer will pay a Termination Penalty to the Company equivalent to the Customer's Monthly Revenue Commitment multiplied by the number of months remaining in the Term Commitment Period. The Termination Penalty will be due immediately upon termination of service. The Customer will be made aware of the Termination Penalty as it will be described in the term contract signed by the Customer at the initiation of service.

4.72.3 Deficiency Charge

In the event Customer's Monthly Revenue Level does not meet the Monthly Revenue Commitment in any invoice period during the Term Commitment Period, for that invoice period Customer will pay a Deficiency Charge which is equal to the difference between the Monthly Revenue Commitment and the actual Monthly Revenue Level. The Deficiency Charge will be due at the same time payment is due for service provided to the Customer.

4.72.4 Calling Card

Customers of the Switched Product will be billed at the following rate for calling card calls:

Per minute rate:

\$0.1200

A thirty (30) second minimum will apply to each completed calling card call, and thereafter, Customers will be billed at six (6) second increments.



4.72 Switched Product (Continued)

4.72.5 Non-Recurring and Monthly Recurring Charges

Customers will be billed the following fees for optional services:

Toll Free Numbers (800/888)	\$ 1.00 per month, per number
Establish New Toll-Free Number	\$ 5.00 per number
Non-Verified Account Codes	\$ 5.00 per month, per code
Verified Account Codes	\$10.00 per month, per code
Optional Management Invoice Reports	
Paper	\$ 2.00 per month, per report
Electronic	\$10.00 per month, per report

4.72.6 Directory Assistance

\$ 1.40 per call

4.73 Affinity Switched Program

(N)

Excel's Affinity Switched Program is intended for business Customers, who meet the Company's credit approval guidelines, for calling within the State of Missouri. This program is promoted and sold only through designated agents and dealers of Excel. Customers access Excel via Equal Access FGD circuits and/or other Switched Access Services. In order to receive the Affinity Switched Program usage rates, the Customer must be entered into the Excel billing database prior to utilizing this program. Calls are routed over Carrier's transmission and switching facilities to any valid NPA-NXX. Rates and charges for Excel's Affinity Switched Program are set forth in Section 4.73.1 following. Calls are rated based on call duration. Affinity Switched Program rates apply to direct dial, toll free (800/8XX) and calling card calls. A monthly recurring charge will also apply.

Account Codes are available under the Affinity Switched Program to assist Customers in managing and tracking their long distance usage. Customers may select validated account codes which are specific, predefined combinations of digits registered with Company's switch database, and only those pre-defined codes can be used to complete a call, or Customers may select non-validated codes of a specific length and any code of that specific length can be used to complete a call.

4.73.1 Per Minute Rates

Customers of the Affinity Switched Program will be billed at the following per minute usage rate regardless of mileage and/or time of day:

Direct-Dial Outbound

\$.1000

Inbound 800/8XX

\$.1000

An eighteen (18) second minimum will apply to each completed direct-dial outbound and inbound 800/8XX call, and thereafter, Customers will be billed in six (6) second increments.

4.73.2 Calling Card

Customers of the Affinity Switched Program will be billed at the following rate for calling card calls:

Per minute rate:

\$.1500

A thirty (30) second minimum will apply to each completed calling card call, and thereafter, Customers will be billed in six (6) second increments.

Effective: February 15, 2007

Issued: January 16, 2007

Issued By:

Becky Gipson

Senior Director, Regulatory Affairs

433 East Las Colinas Boulevard, Suite 1300

Irving, Texas 75039

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CANCELLED September 6, 2010 Missouri Public Service Commission LD-2011-0033

Filed

Missouri Public
Service Commission

(N)

4.73 Affinity Switched Program (Continued)

(N)

4.73.3 Monthly Recurring and Non-Recurring Charges

Affinity Switched Program Monthly Recurring Charge \$2.95

Customers will be billed the following fees for optional services:

Toll Free Numbers (800/888) \$ 1.00 per month, per number

Establish New Toll-Free Number \$ 5.00 per number

Non-Verified Account Codes: \$ 5.00 per month, per code Verified Account Codes: \$10.00 per month, per code

Optional Management Invoice Reports

Paper \$ 2.00 per month, per report Electronic \$10.00 per month, per report

4.73.4 Directory Assistance \$ 1.40 per call (N)

Issued: January 16, 2007 Effective: February 15, 2007

Issued By: Becky Gipson

Senior Director, Regulatory Affairs

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4.74 Affinity Dedicated Program

(N)

Excel's Affinity Dedicated Program is intended for business Customers, who meet the Company's credit approval guidelines, for calling within the State of Missouri. This program is promoted and sold only through designated agents and dealers of Excel.

Affinity Dedicated Program is a dedicated telecommunications service offering inbound, outbound and travel card services to business customers only. Dedicated facilities between the Customer's premises and the Company's terminal location(s) are required and will be at the Customer's expense. At the customer's request, the Company will install or arrange for the installation of all required connecting facilities via a Local Exchange Carrier or other access provider. The installation and monthly recurring charges for any interface equipment associated with such access that is provided by the Company shall be calculated on an individual case basis, in accordance with the charges assessed by the Local Exchange Carrier or other access provider. Service orders are subject to network availability.

Customers subscribing to this service must commit to a minimum term of 12 months and a Monthly Usage Commitment of \$750 per full invoice period. In the event a Customer terminates service with the Company prior to the end of the 12-month Term Commitment Period, or in the event that the Company terminates service based on the Customer's default, the Customer will be responsible for paying a Termination Charge equal to the Customer's Monthly Usage Commitment Option, multiplied by the number of months remaining in the Customer's agreed 12-month Term Commitment period.

In the event Customer's Monthly Revenue Level does not meet the Monthly Revenue Commitment selected by the Customer in any full invoice period during the Term Commitment Period, the Customer will pay a Deficiency Charge, for that invoice period, which is equal to the difference between the Monthly Revenue Commitment and the actual Monthly Revenue Level. The Deficiency Charge will be due at the same time that the payment is due from the Customer for service provided on the invoice. Deficiency charges will not be assessed prior to the third invoice period.

Rates and charges for Excel's Affinity Dedicated Program are set forth in Section 4.74.1 following. Calls are rated based on call duration. Affinity Dedicated Program rates apply to direct dial, toll free (800/8XX) and calling card calls.

Account Codes are available under the Affinity Dedicated Program to assist Customers in managing and tracking their long distance usage. Customers may select validated account codes which are specific, predefined combinations of digits registered within Company's database, and only those pre-defined codes can be used to complete a call, or Customers may select non-validated codes of a specific length and any code of that specific length can be used to complete a call.

(N)

Issued: January 16, 2007

Issued By:

Becky Gipson

Senior Director, Regulatory Affairs

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Irving, Texas 75039 (972) 910-1900

CANCELLED September 6, 2010 Missouri Public Service Commission LD-2011-0033



Effective: February 15, 2007

4.74 Affinity Dedicated Program (Continued)

(N)

4.74.1 Per Minute Rates

Customers of the Affinity Dedicated Program will be billed at the following per minute usage rate regardless of mileage and/or time of day:

Direct-Dial Outbound

\$.0290

Inbound 800/8XX

\$.1160

A six (6) second minimum will apply to each completed direct-dial outbound and inbound 800/8XX call, and thereafter, Customers will be billed in six (6) second increments.

4.74.2 Calling Card

Customers of the Affinity Dedicated Program will be billed at the following rate for calling card calls:

Per minute rate:

\$.1500

A thirty (30) second minimum will apply to each completed calling card call, and thereafter, Customers will be billed in six (6) second increments.

4.74.3 Recurring and Non-Recurring Charges

Customers will be billed the following fees for optional services:

Toll Free Numbers (800/888)

\$ 1.00 per month, per number

Establish New Toll-Free Number

\$ 5.00 per number

Non-Verified Account Codes: Verified Account Codes: \$ 5.00 per month, per code \$10.00 per month, per code

Optional Management Invoice Reports

Paper Electronic \$ 2.00 per month, per report \$10.00 per month, per report

4.74.4 Directory Assistance

\$ 1.40 per call

Effective: February 15, 2007

(N)

Issued: January 16, 2007

Issued By:

Becky Gipson

Senior Director, Regulatory Affairs

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Filed

Missouri Public
Service Commission

4.75 Affinity Association Program - Excel ASTA Gold Plan

(N)

The Excel ASTA Gold Plan is available only to members of ASTA and offers a switched business service that combines outbound 1+, inbound toll-free and travel card services. Customers access Excel via Equal Access FGD circuits and/or other Switched Access Services. In order to receive the Excel ASTA Gold Plan usage rates, the Customer must be entered into the Excel billing database prior to utilizing this plan. Calls are routed over Carrier's transmission and switching facilities to any valid NPA-NXX.

Rates and charges for the Excel ASTA Gold Plan are set forth below. Calls are rated based on call duration. An eighteen (18) second minimum will apply to each completed call, and thereafter, calls will be billed in 6 second increments. Customers of the Excel ASTA Gold Plan will not be subject to Excel's Minimum Usage Requirement.

4.75.1 Outbound 1+ and Inbound Toll-Free Services

Customers of the Excel ASTA Gold Plan will be billed at the following rate regardless of mileage and/or time of day for outbound 1+ and inbound toll-free calls:

\$0.1020 per minute

4.75.2 Travel Card Service

Customers of the Excel ASTA Gold Plan will be billed at the following rate regardless of mileage and/or time of day for travel card calls:

\$0.0500 per minute

4.75.3 Directory Assistance

Customers of the Excel ASTA Gold Plan will be billed at the following rate for directory assistance inquiries:

\$1.40 per call

(N)

Issued: March 13, 2009

Effective: April 15, 2009

Issued By:

Becky Gipson

Senior Director, Regulatory Affairs

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Irving, Texas 75039

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4.75 Affinity Association Program - Excel ASTA Gold Plan (Continued)

(N)

(N)

4.75.4 Account Codes

Account Codes are available under the Excel ASTA Gold Plan to assist Customers in managing and tracking their long distance usage. Customers may select validated account codes which are specific, pre-defined combinations of digits registered with Excel's switch database, and only those pre-defined codes can be used to complete a call, or Customers may select non-validated codes of a specific length and any code of that specific length can be used to complete a call.

4.75.5 Non-Recurring and Monthly Recurring Charges:

Customers of the Excel ASTA Gold Plan will be billed the following fees for optional services:

Toll-Free Numbers \$ 1.00 per month, per number
Establish New Toll-Free Number \$ 5.00 per number
Non-Verified Account Codes \$ 5.00 per month, per code
Verified Account Codes \$ 10.00 per month, per code
Optional Management Invoice Reports
Paper \$ 2.00 per month, per report

Electronic \$10.00 per month, per report

Issued: March 13, 2009

Effective: April 15, 2009

Issued By:

Becky Gipson

Senior Director, Regulatory Affairs

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4.76 Excel Value 2.7 Long Distance Plan

(N)

The Excel Value 2.7 Long Distance Plan offers a switched business service that combines outbound 1+ and inbound toll-free services. Customers access Excel via Equal Access FGD circuits and/or other Switched Access Services. In order to receive the Excel Value 2.7 Long Distance Plan usage rates, the Customer must be entered into the Excel billing database prior to utilizing this plan. Calls are routed over Carrier's transmission and switching facilities to any valid NPA-NXX.

Rates and charges for the Excel Value 2.7 Long Distance Plan are set forth below. Calls are rated based on call duration. An 18 second minimum will apply to each completed call, and thereafter, calls will be billed in 6 second increments. Customers of the Excel Value 2.7 Long Distance Plan will not be subject to Excel's Minimum Usage Requirement.

4.76.1 Outbound 1+ and Inbound Toll-Free Services

Customers of the Excel Value 2.7 Long Distance Plan will be billed at the following rate regardless of mileage and/or time of day for outbound 1+ and inbound toll-free calls:

\$0.1020 per minute

4.76.2 Monthly Access Fee

Customers who subscribe to the Excel Value 2.7 Long Distance Plan will be billed a \$0.99 per account monthly access fee. The monthly access fee will be billed in each month in which the Customer uses the Excel Value 2.7 Long Distance Plan.

4.76.3 Directory Assistance

Customers of the Excel Value 2.7 Long Distance Plan will be billed at the following rate for directory assistance inquiries:

\$1.40 per call

(N)

Issued: May 29, 2009

Effective: July 1, 2009

Issued By:

Becky Gipson

Senior Director, Regulatory Affairs

433 East Las Colinas Boulevard, Suite 1300

Irving, Texas 75039

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4.76 Excel Value 2.7 Long Distance Plan (Continued)

(N)

4.76.4 Account Codes

Account Codes are available under the Excel Value 2.7 Long Distance Plan to assist Customers in managing and tracking their long distance usage. Customers may select validated account codes which are specific, pre-defined combinations of digits registered with Excel's switch database, and only those pre-defined codes can be used to complete a call, or Customers may select non-validated codes of a specific length and any code of that specific length can be used to complete a call.

4.76.5 Non-Recurring and Monthly Recurring Charges:

Customers of the Excel Value 2.7 Long Distance Plan will be billed the following fees for optional services:

Toll-Free Numbers \$ 1.00 per month, per number

Establish New Toll-Free Number \$ 5.00 per number

Non-Verified Account Codes \$ 5.00 per month, per code

Verified Account Codes \$ 10.00 per month, per code

Optional Management Invoice Reports

Paper \$ 2.00 per month, per report

Electronic \$10.00 per month, per report (N)

Issued: May 29, 2009

Effective: July 1, 2009

Issued By:

Becky Gipson

Senior Director, Regulatory Affairs

433 East Las Colinas Boulevard, Suite 1300

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CANCELLED September 6, 2010 Missouri Public Service Commission LD-2011-0033 Filed Missouri Public Service Commission JX-2009-0848

4.77 Excel Value 3.0 Long Distance Plan

(N)

The Excel Value 3.0 Long Distance Plan offers a switched business service that combines outbound 1+ and inbound toll-free services. Customers access Excel via Equal Access FGD circuits and/or other Switched Access Services. In order to receive the Excel Value 3.0 Long Distance Plan usage rates, the Customer must be entered into the Excel billing database prior to utilizing this plan. Calls are routed over Carrier's transmission and switching facilities to any valid NPA-NXX.

Rates and charges for the Excel Value 3.0 Long Distance Plan are set forth below. Calls are rated based on call duration. An 18 second minimum will apply to each completed call, and thereafter, calls will be billed in 6 second increments. Customers of the Excel Value 3.0 Long Distance Plan will not be subject to Excel's Minimum Usage Requirement.

4.77.1 Outbound 1+ and Inbound Toll-Free Services

Customers of the Excel Value 3.0 Long Distance Plan will be billed at the following rate regardless of mileage and/or time of day for outbound 1+ and inbound toll-free calls:

\$0.1020 per minute

4.77.2 Directory Assistance

Customers of the Excel Value 3.0 Long Distance Plan will be billed at the following rate for directory assistance inquiries:

\$1.40 per call

Issued: May 29, 2009

Effective: July 1, 2009

Issued By:

Becky Gipson

Senior Director, Regulatory Affairs

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Irving, Texas 75039

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\$10.00 per month, per report

SECTION 4 - RATES (Continued)

4.77 Excel Value 3.0 Long Distance Plan (Continued)

(N)

(N)

4.77.3 Account Codes

Account Codes are available under the Excel Value 3.0 Long Distance Plan to assist Customers in managing and tracking their long distance usage. Customers may select validated account codes which are specific, pre-defined combinations of digits registered with Excel's switch database, and only those pre-defined codes can be used to complete a call, or Customers may select non-validated codes of a specific length and any code of that specific length can be used to complete a call.

4.77.4 Non-Recurring and Monthly Recurring Charges:

Customers of the Excel Value 3.0 Long Distance Plan will be billed the following fees for optional services:

Toll-Free Numbers \$ 1.00 per month, per number

Establish New Toll-Free Number \$ 5.00 per number

Non-Verified Account Codes \$ 5.00 per month, per code

Verified Account Codes \$ 10.00 per month, per code

Optional Management Invoice Reports

Paper \$ 2.00 per month, per report

Issued: May 29, 2009 Effective: July 1, 2009

Issued By:

Becky Gipson

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Electronic