SECTION 4.RATES (Continued)

### 4.50 Winback Program III

Winback Program III is a direct-dial outbound $1+$, inbound and travel card telecommunications service offering available to presubscribed/switched business customers. Customers must commit to a 12 Month Term Commitment Period and a Monthly Usage Commitment Level of $\$ 1,000.00$.

Inbound and outbound calls will be billed in six (6) second increments, after an initial period, for billing purposes, of eighteen (18) seconds, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

### 4.50.1 Per Minute Rates

| Monthly Term <br> Commitment Period | Monthly Usage <br> Commitment Level | Per Minute <br> Rate |
| :---: | :---: | :---: |
| 12 | $\$ 1,000.00$ | $\$ 0.0900$ |

### 4.50.2 Travel Card Usage Rates

| Per Minute Rate | Per Call Surcharge |
| :---: | :---: |
| $\$ 0.2000$ | $\$ 0.2500$ |

### 4.50.3 Travel Card Billing Increments

Each travel card call completed will have an initial minimum of thirty (30) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

### 4.50.4 Monthly Recurring Charge <br> $\$ 3.00$ per 800/8XX number

4.50.5 Directory Assistance Per Call Charge
\$1.40/per call charge

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2440 Marsh Lane

Carrollton, Texas 75006

## SECTION 4.RATES (Continued)

### 4.51 Affinity Association Program - ASTA Special Contract II

Affinity Association Program - ASTA Special Contract II is a presubscribed/switched business service offering that combines outbound $1+$, toll free inbound and travel card services. Customer must commit to a Monthly Usage Level. All calls will be billed in six (6) second increments, after an initial period, for billing purposes, of eighteen (18) seconds. Interstate service is associated with intrastate services and must be ordered together.

Customer requesting to sign up for this service must provide documentation to the Company, showing the Customer is a member in good standing with the ASTA association.

### 4.51.1 Per Minute Rates (Inbound and Outbound)

| MONTHLY USAGE LEVEL | PER MINUTE RATE |
| :---: | :---: |
| $\$ 0.01-\$ 49.99$ | $\$ 0.0900$ |
| $\$ 50.00-\$ 499.99$ | $\$ 0.0900$ |
| $\$ 500.00 /$ OVER | $\$ 0.0900$ |

### 4.51.2 Directory Assistance

Per Call Charge $\$ 0.7500$
4.513 Monthly Recurring Account Charge $\$ 5.00$ /per account
4.51.4 Monthly Recurring 800/8XX Charge $\$ 3.00 /$ per $800 / 8 \mathrm{XX}$ number

### 4.51.5 Travel Card Service

Customer subscribing to this program will be provided with a travel card that allows them to make calls while away from the home or office. Travel Card calls will have an initial minimum of thirty ( 30 ) seconds and any time beyond that minimum will be billed in addition using six (6) second increments. Per call surcharge apply for Travel Card calls originating and terminating within the State of Missouri.

| Per Minute Rate | Per Call Surcharge |
| :---: | :---: |
| $\$ 0.2000$ | $\$ 0.2500$ |

## SECTION 4.RATES (Continued)

### 4.52 Affinity Association Program - ASTA Special Contract III

Affinity Association Program - ASTA Special Contract III is a presubscribed/switched business service offering that combines outbound $1+$, toll free inbound and travel card services. Customer(s) need only sign up for this service and they do not have to make any minimum monthly or term commitments. All calls will be billed in six (6) second increments, after an initial period, for billing purposes, of eighteen (18) seconds. Interstate service is associated with intrastate services and must be ordered together.

Customer requesting to sign up for this service must provide documentation to the Company, showing the Customer is a member in good standing with the ASTA association.

### 4.52.1 Per Minute Rates (Inbound and Outbound)

| PER MINUTE RATE |
| :---: |
| $\$ 0.0900$ |

### 4.52. 2 Directory Assistance <br> Per Call Charge $\$ 0.7500$

4.53.3 Monthly Recurring Account Charge $\$ 5.00 /$ per account
4.52.4 Monthly Recurring 800/8XX Charge $\$ 3.00 /$ per $800 / 8 X X$ number

### 4.52.5 Travel Card Service

Customer subscribing to this program will be provided with a travel card that allows them to make calls while away from the home or office. Travel Card calls will have an initial minimum of thirty (30) seconds and any time beyond that minimum will be billed in addition using six (6) second increments. Per call surcharge apply for Travel Card calls originating and terminating within the State of Missouri

| Per Minute Rate | Per Call Surcharge |
| :---: | :---: |
| $\$ 0.2000$ | $\$ 0.2500$ |

## SECTION 4.RATES (Continued)

### 4.53 Prime Business Select II Switched Special Pricing

Prime Business Select II Switched Special Pricing is a presubscribed/switched outbound $1+$, inbound and travel card telecommunications service offering available only to business customers. Customers must commit to a 12 month Term Commitment Period in order to receive the following per minute rates:

### 4.53.1 Per Minute Rates (Inbound and Outbound)

| Monthly Term <br> Commitment Period | Per Minute Rate |
| :---: | :---: |
| 12 | $\$ 0.0800$ |

### 4.53.2 Billing Increments

Each direct-dialed and inbound 800 number call completed will have an initial minimum of eighteen (18) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second ( $1 / 10$ of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

### 4.53.3 Travel Card Per Minute Rates

Customers subscribing to this service will be provided with a travel calling card that allows them to make long distance calls while away from the home or office. The following per minute rates apply for all travel card calls placed within the State of Missouri in addition to the per call surcharge listed below:

| Per Minute Rate | Per Call Surcharge |
| :---: | :---: |
| $\$ 0.2000$ | $\$ 0.2500$ |

## SECTION 4.RATES (Continued)

### 4.53 Prime Business Select II Switched Special Pricing - (Continued)

### 4.53.4 Travel Card Billing Increments

Calls will be billed at an initial minimum of thirty (30) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second ( $1 / 10$ of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.
4.53.5 Monthly Recurring Charge: $\quad \$ 3.00 /$ per $800 / 8 X X$ number
4.53.6 Directory Assistance
$\$ 1.40 /$ per call charge

Issued By: Becky Gipson, Director - Regulatory Affairs

## SECTION 4.RATES (Continued)

### 4.54 Brand Equity Dedicated Service - I

Brand Equity Dedicated Service - I is a dedicated outbound $1+$, inbound and travel calling card telecommunications service offering available only to customers subscribing to associated Brand Equity Service offerings. This service offering is to be branded or co-branded under the trade and/or service marks owned by the brand equity participant(s) and the Company. A Brand Equity participant is defined as any business entity or individual within an industry, professional or business classification, or a commercial organization with affiliate franchisees, independent agents, independent distributors or other multiple commercial representatives who enter into an agreement with the Company for the marketing of this service. This service as offered in this tariff is an add-on to the interstate Brand Equity Service II provided in the Company's FCC Tariff No. 1. Customers must commit to a Monthly Usage Level of $\$ 2,500.00, \$ 5,000.00$, or $\$ 7,500.00$. The Customer's Monthly Usage Level is based on combined intrastate, interstate and international usage.

### 4.54.1 Per Minute Rates

| OPTIONS | Monthly Usage <br> Level | Per Minute <br> Rate |
| :---: | :---: | :---: |
| 1 | $\$ 2,500.00$ | $\$ 0.0550$ |
| 2 | $\$ 5,000.00$ | $\$ 0.0550$ |
| 3 | $\$ 7,500.00$ | $\$ 0.0550$ |

## SECTION 4.RATES (Continued)

### 4.54 Brand Equity Dedicated Service - I, (Cont'd.)

### 4.54.2 Billing Increments:

Each direct-dialed and inbound 800 number call completed will have an initial minimum of eighteen (18) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second ( $1 / 10$ of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

### 4.54.3 Travel Calling Card Per Minute Rates

Customers subscribing to this service will be provided with a travel calling card that allows them to make long distance calls while away from the home or office. The following per minute rates apply for all travel card calls placed within the State of Missouri in addition to the per call surcharge listed below:

| Per Minute Rate | Per Call Surcharge |
| :---: | :---: |
| $\$ 0.1800$ | $\$ 0.1000$ |

### 4.54.4 Travel Calling Card Billing Increments

Calls will be billed at an initial minimum of thirty (30) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second ( $1 / 10$ of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.
4.54.5 Monthly Recurring Charge:
\$3.00/per 800/8XX number
4.54.6 Directory Assistance

## SECTION 4.RATES (Continued)

### 4.55 Brand Equity Dedicated Service - II

Brand Equity Dedicated Service - II is a dedicated outbound $1+$, inbound and travel calling card telecommunications service offering available only to customers subscribing to associated Brand Equity Service offerings. This service offering is to be branded or co-branded under the trade and/or service marks owned by the brand equity participant(s) and the Company. A Brand Equity participant is defined as any business entity or individual within an industry, professional or business classification, or a commercial organization with affiliate franchisees, independent agents, independent distributors or other multiple commercial representatives who enter into an agreement with the Company for the marketing of this service. This service as offered in this tariff is an add-on to the interstate Brand Equity Service II provided in the Company's FCC Tariff No. 1. Customers must commit to a Monthly Usage Level of $\$ 10,000.00, \$ 15,000.00$, $\$ 25,000.00$ or $\$ 50,000.00$. The Customer's Monthly Usage Level is based on combined intrastate, interstate and international usage.

### 4.55.1 Per Minute Rates

| OPTIONS | Monthly Usage <br> Level | Per Minute <br> Rate |
| :---: | :---: | :---: |
| 1 | $\$ 10,000.00$ | $\$ 0.0550$ |
| 2 | $\$ 15,000.00$ | $\$ 0.0550$ |
| 3 | $\$ 25,000.00$ | $\$ 0.0550$ |
| 4 | $\$ 50,000.00$ | $\$ 0.0550$ |

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## SECTION 4.RATES (Continued)

### 4.55 Brand Equity Dedicated Service - II, (Cont'd.)

### 4.55.2 Billing Increments:

Each direct-dialed and inbound 800 number call completed will have an initial minimum of six (6) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second ( $1 / 10$ of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

### 4.55.3 Travel Calling Card Per Minute Rates

Customers subscribing to this service will be provided with a travel calling card that allows them to make long distance calls while away from the home or office. The following per minute rates apply for all travel card calls placed within the State of Missouri in addition to the per call surcharge listed below:

| Per Minute Rate | Per Call Surcharge |
| :---: | :---: |
| $\$ 0.1800$ | $\$ 0.1000$ |

### 4.55.4 Travel Calling Card Billing Increments

Calls will be billed at an initial minimum of thirty (30) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second ( $1 / 10$ of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

### 4.55.5 Monthly Recurring Charge:

$\$ 3.00 /$ per $800 / 8 \mathrm{XX}$ number
4.55.6 Directory Assistance
\$0.75/per call charge

## SECTION 4.RATES (Continued)

### 4.56 1Q Prime Business Dedicated Service

1Q Prime Business Dedicated Service is a dedicated telecommunications service offering inbound, outbound and travel card services to business customers only. Customers are billed at per minute rates based on a Monthly Usage Commitment Level for dedicated access services for origination and termination of long distance calls. Customers subscribing to this service must commit to a minimum term of 12 months and a Monthly Usage Commitment of $\$ 2500$, $\$ 5000$, or $\$ 7500$. In the event a Customer terminates service with the Company prior to the end of the 12 -month Term Commitment Period, or in the event that the Company terminates service based on the Customer's default, the Customer will be responsible for paying a Termination Charge equal to the Customer's Monthly Usage Commitment Option, multiplied by the number of months remaining in the Customer's agreed 12-month Term Commitment period.

In the event Customer's Monthly Revenue Level does not meet the Monthly Revenue Commitment selected by the Customer in any invoice period during the Term Commitment Period, the Customer will pay a Deficiency Charge, for that invoice period, which is equal to the difference between the Monthly Revenue Commitment and the actual Monthly Revenue Level. The Deficiency Charge will be due at the same time that the payment is due from the Customer for service provided on the invoice. Deficiency charges will not be assessed prior to the third invoice period.

Dedicated facilities between the Customer's premises and the Company's terminal location(s) are required. At the customer's request, the Company will install or arrange for the installation of all required connecting facilities via a Local Exchange Carrier or other access provider. The installation and monthly recurring charges for any interface equipment associated with such access that is provided by the Company shall be calculated on an individual case basis, in accordance with the charges assessed by the Local Exchange Carrier or other access provider. Service orders are subject to network availability.

## SECTION 4.RATES (Continued)

### 4.56 10 Prime Business Dedicated Service, (Cont'd.)

### 4.56.1 Outbound and Inbound Per Minute Rates:

|  | PER MINUTE RATES |
| :---: | :---: |
| Monthly <br> Revenue <br> Commitment | $\mathbf{1 2}$ <br> Month <br> Term |
| $\$ 2,500$ | $\$ 0.0550$ |
| $\$ 5,000$ | $\$ 0.0550$ |
| $\$ 7,500$ | $\$ 0.0550$ |

### 4.56.2 Billing Increments:

Each direct-dialed call and inbound toll free call completed will have an initial minimum of eighteen (18) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second ( $1 / 10$ of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

### 4.56.3 Travel Card Per Minute Rates

Customers subscribing to this service will be provided with a travel calling card that allows them to make long distance calls while away from the home or office. The following per minute rates apply for all travel card calls placed within the State of Missouri in addition to the per call surcharge listed below:

| Per Minute Rate | Per Call Surcharge |
| :---: | :---: |
| $\$ 0.1800$ | $\$ 0.1000$ |

### 4.56.4 Travel Card Billing. Increments

Calls will be billed at an initial minimum of thirty (30) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second ( $1 / 10$ of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.

SECTION 4.RATES (Continued)
4.56 1Q Prime Business Dedicated Service, (Cont'd.)
4.56.5 Monthly Recurring Charge: $\$ 3.00 /$ per 800 number
4.56.6 Directory Assistance $\quad \$ 0.75 /$ per call charge

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2440 Marsh Lane

## SECTION 4.RATES (Continued)

4.57 1Q99 - Prime Business Select 2000 is a telecommunications service offering inbound, outbound and travel card services to new Comtel Telcom Assets LP d/b/a Excel Telecommunications commercial Prime Business Service customers only. Customers are billed at per minute rates based on a Monthly Usage Commitment Level for switched access services for origination and termination of long distance calls. Customers subscribing to this service must commit to a minimum term of 12 months and choose from the Monthly Usage Commitment Levels indicated on the following page. In the event a Customer terminates service with the Company prior to the end of the 12 -month Term Commitment Period, or in the event that the Company terminates service based on the Customer's default, the Customer will be responsible for paying a Termination Charge equal to the Customer's Monthly Usage Commitment Option, multiplied by the number of months remaining in the Customer's agreed 12-month Term Commitment period. In the event Customer's Monthly Revenue Level does not meet the Monthly Revenue Commitment selected by the Customer in any invoice period during the Term Commitment Period, the Customer will pay a Deficiency Charge, for that invoice period, which is equal to the difference between the Monthly Revenue Commitment and the actual Monthly Revenue Level. The Deficiency Charge will be due at the same time that the payment is due from the Customer for service provided on the invoice. Deficiency charges will not be assessed prior to the third invoice period.

### 4.57.1 Outbound and Inbound Per Minute Rates:

|  | PER MINUTE RATES |
| :---: | :---: |
| Monthly <br> Revenue <br> Commitment | 12 Month Term |
| $\$ 0-\$ 500.00$ | $\$ 0.0900$ |
| $\$ 501.00-\$ 1,000.00$ | $\$ 0.0900$ |
| $\$ 1,001.00-\$ 2,500.00$ | $\$ 0.0900$ |
| Over $\$ 2,500.00$ | $\$ 0.0900$ |

## SECTION 4.RATES (Contd..)

### 4.57 1Q99 - Prime Business Select 2000-(Continued)

### 4.57.2 Billing Increments:

Each direct-dialed call completed will have an initial minimum of eighteen (18) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second ( $1 / 10$ of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

### 4.57.3 Travel Card Per Minute Rates

Customers subscribing to this service will be provided with a travel calling card that allows them to make long distance calls while away from the home or office. The following per minute rates apply for all travel card calls placed within the State of Missouri in addition to the per call surcharge listed below:

| Per Minute Rate | Per Call Surcharge |
| :---: | :---: |
| $\$ 0.2000$ | $\$ 0.2500$ |

### 4.57.4 Travel Card Billing Increments

Calls will be billed at an initial minimum of thirty (30) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second ( $1 / 10$ of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.
4.57.5 Monthly Account Charge: $\quad \$ 5.00$
4.57.6 Monthly Recurring Charge: $\quad \$ 3.00 /$ per $800 / 8 \mathrm{XX}$
4.57.7 Directory Assistance $\$ 0.65 /$ per call charge

September 6, 2010 Carrollton, Texas 75006

## SECTION 4.RATES (Contd..)

### 4.58 Prime Business Switched/Dedicated Special Pricing

Prime Business Switched/Dedicated Special Pricing is an outbound $1+$, inbound and calling card service available to presubscribed/switched or dedicated business customers. Dedicated Customers must commit to a 36 Month Term Commitment Period and a minimum Monthly Usage Commitment Level of $\$ 100,000.00$.

### 4.58.1 Per Minute Rates

Switched Service

| 1+ Outbound Service | $\$ 0.0750$ |
| :--- | :--- |
| Toll Free Inbound Service | $\$ 0.0750$ |
|  |  |
| Dedicated Service | $\$ 0.0450$ |
| $1+$ Outbound Service | $\$ 0.0450$ |
| Toll Free Inbound Service |  |

### 4.58.2 Billing Increments

All outbound $1+$ and inbound toll free calls will be billed in six (6) second increments, after an initial period, for billing purposes, of six (6) seconds, rounded up to the next whole six second increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

### 4.58.3 Termination Penalty

In the event the Customer terminates service with the Company prior to the end of the Monthly Term Commitment Period or in the event that Company terminates service based upon Customer's default, Customer will pay a Termination Penalty to the Company equivalent to the Monthly Usage Commitment Level multiplied by the number of months remaining in the Monthly Term Commitment Period. The Termination Penalty will be due immediately upon termination of service. The Customer will be made aware of the Termination Penalty as it will be described in the term agreement signed by the Customer at the initiation of service.

### 4.58.4 Deficiency Charge

In the event Customer's Monthly Usage Commitment Level does not meet the Monthly Usage Commitment Level selected by the Customer in any invoice period during the Monthly Term Commitment Period, the Customer will pay a Deficiency Charge, for that invoice period, which is equal to the difference between the Monthly Term Commitment Level and the actual Monthly Usage Commitment Level. The Deficiency Charge will be due at the same time that the payment is due from the Customer for service provided on the invoice. Deficiency charges will not be assessed prior to the third invoice period.

## SECTION 4.RATES (Continued)

### 4.58 Prime Business Switched/Dedicated Special Pricing (Continued)

### 4.58.5 Travel Card Service

Customers subscribing to this program will be provided with a travel card that allows them to make calls while away from home or office. Per minute rates and a per call surcharge apply.

| Travel Card Service <br> Type | Per Minute Rate | Per Call Surcharge |
| :---: | :---: | :---: |
| Switched Customer | $\$ 0.1800$ | $\$ 0.1000$ |
| Dedicated Customer | $\$ 0.1800$ | $\$ 0.1000$ |

### 4.58.6 Billing Increments

All calling card calls will be billed in six (6) second increments, after an initial period, for billing purposes, of thirty (30) seconds, rounded up to the next whole six second increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

### 4.58.7 Monthly Recurring Charge $\$ 3.00 /$ per $800 / 8 X X$ number

### 4.58.8 Directory Assistance

$\begin{array}{ll}\text { Switched } & \$ 0.7500 / \text { per call charge } \\ \text { Dedicated } & \$ 0.7500 / \text { per call charge }\end{array}$

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## SECTION 4.RATES (Continued)

### 4.59 Prime Business Select Switched Service

Prime Business Select Switched Service is a presubscribed/switched outbound 1+, inbound and travel card telecommunications service offering available to business customers. Customers must commit to a 12 month Term Commitment Period and select one of following Options listed below:

### 4.59.1 Per Minute Rates (Outbound and Inbound)

| Option | Monthly Term <br> Commitment <br> Period | Monthly Usage Level | Per Minute <br> Rate |
| :---: | :---: | :---: | :---: |
| 1 | 12 | $\$ 0-\$ 499.99$ | $\$ 0.0900$ |
| 2 | 12 | $\$ 500.00-\$ 999.99$ | $\$ 0.0900$ |
| 3 | 12 | $\$ 1000.00-\$ 2,499.99$ | $\$ 0.0900$ |
| 4 | 12 | $\$ 2,500.00 /$ Over | $\$ 0.0900$ |

### 4.59.2 Termination Penalty

In the event the Customer terminates service with the Company prior to the end of the Monthly Term Commitment Period or in the event that Company terminates service based upon Customer's default, Customer will pay a Termination Penalty to the Company equivalent to $\$ 100.00$ multiplied by the number of months remaining in the Monthly Term Commitment Period. The Termination Penalty will be due immediately upon termination of service. The Customer will be made aware of the Termination Penalty as it will be described in the term agreement signed by the Customer at the initiation of service.

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## SECTION 4.RATES (Continued)

### 4.59 Prime Business Select Switched Service, (Cont'd.)

### 4.59.3 Billing Increments

Each direct-dialed and inbound 800 number call completed will have an initial minimum of eighteen (18) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second ( $1 / 10$ of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

### 4.59.4 Travel Card Per Minute Rates

Customers subscribing to this service will be provided with a travel calling card that allows them to make long distance calls while away from the home or office. The following per minute rates apply for all travel card calls placed within the State of Missouri in addition to the per call surcharge listed below:

| Per Minute Rate | Per Call Surcharge |
| :---: | :---: |
| $\$ 0.2000$ | $\$ 0.0000$ |

### 4.59.5 Travel Card Billing Increments

Calls will be billed at an initial minimum of thirty (30) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second ( $1 / 10$ of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.
4.59.6 Monthly Account Charge $\quad \$ 5.00 /$ per month
4.59.7 Monthly Recurring Charge $\quad \$ 3.00 /$ per $800 / 8 \mathrm{XX}$ number
4.59.8 Directory Assistance $\quad \$ 0.7500 /$ per call charge

Issued By: Becky Gipson, Director - Regulatory Affairs

September 6, 2010 2440 Marsh Lane

Missouri Public
Service Commission

## SECTION 4.RATES (Continued)

### 4.60 ASTA Select Dedicated Program

ASTA Select Dedicated Program is a dedicated outbound $1+$, inbound and travel card telecommunications service offering available to members of the ASTA Association. Customers must commit to a 12 month Term Commitment and a minimum Monthly Usage Commitment Level of $\$ 2,500$. The Customer's minimum Monthly Usage Commitment is based on combined intrastate, interstate and international usage, excluding surcharges, monthly recurring charges and directory assistance charges.

### 4.60.1 Per Minute Rate

| Monthly Term <br> Commitment <br> Period | Monthly Usage <br> Commitment Level | Per Minute <br> Rate |
| :---: | :---: | :---: |
| 12 | $\$ 2,500$ | $\$ 0.0550$ |
| Switched Access Overflow Rate - utilized when dedicated traffic <br> overflows to the switched network. The Switched Access Overflow <br> per minute rate is $\$ 0.0950$. |  |  |

### 4.60.2 Termination Penalty

In the event the Customer terminates service with the Company prior to the end of the Monthly Term Commitment Period or in the event that Company terminates service based upon Customer's default, Customer will pay a Termination Penalty to the Company equivalent to the Monthly Usage Commitment Level multiplied by the number of months remaining in the Monthly Term Commitment Period. The Termination Penalty will be due immediately upon termination of service. The Customer will be made aware of the Termination Penalty as it will be described in the term agreement signed by the Customer at the initiation of service.

### 4.60.3 Deficiency Charge

In the event Customer's actual Monthly Usage does not meet the minimum Monthly Usage Commitment Level in any invoice period during the Monthly Term Commitment Period, the Customer will pay a Deficiency Charge, for that invoice period, which is equal to the difference between the Customer's actual Monthly Usage and the Monthly Usage Commitment Level indicated above. The Deficiency Charge will be due at the same time that the payment is due from the Customer for service provided on the invoice. Deficiency charges will not be assessed prior to the third invoice period.

## SECTION 4.RATES (Continued)

### 4.60 ASTA Select Dedicated Program, (Cont'd.)

### 4.60.4 Billing Increments:

Each direct-dialed and inbound 800 number call completed will have an initial minimum of eighteen (18) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second ( $1 / 10$ of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

### 4.60.5 Travel Card Service

Customer subscribing to this program will be provided with a travel card that allows them to make calls while away from the home or office. Per minute rates and a per call surcharge apply for Travel Card calls originating and terminating Within the State of Missouri:

| Per Minute Rate | Per Call Surcharge |
| :---: | :---: |
| $\$ 0.1800$ | $\$ 0.1000$ |

### 4.60.6 Travel Card Billing Increments

Each travel card call completed will have an initial minimum of thirty (30) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second (1/10 of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.
4.60.7 Monthly Recurring Charge:
4.60.8 Directory Assistance:
\$3.00/per 800/8XX number
\$0.75/per call charge

## SECTION 4.RATES (Continued)

### 4.61 Hearth Products Association Dedicated Program

Hearth Products Association Dedicated Program is a dedicated outbound $1+$, inbound and travel card telecommunications service offering available to members of the Hearth Products Association. This service allows the Customer to place long distance calls between points Within the State of Missouri. Customers must commit to a 12 Month Term Commitment Period and a minimum Monthly Usage Commitment Level. The Customer's Monthly Usage Commitment Level is based on combined intrastate, interstate and international usage, excluding surcharges, monthly recurring charges and directory assistance charges.

### 4.61.1 Per Minute Rates

| Monthly Term <br> Commitment Period | Monthly Usage <br> Commitment Level | Per Minute <br> Rate |
| :---: | :---: | :---: |
| 12 | $\$ 2,500.00$ | $\$ 0.0550$ |

### 4.61.2 Termination Penalty

In the event the Customer terminates service with the Company prior to the end of the Monthly Term Commitment Period or in the event that Company terminates service based upon Customer's default, Customer will pay a Termination Penalty to the Company equivalent to the Monthly Usage Commitment Level multiplied by the number of months remaining in the Monthly Term Commitment Period. The Termination Penalty will be due immediately upon termination of service. The Customer will be made aware of the Termination Penalty as it will be described in the term agreement signed by the Customer at the initiation of service.

### 4.61.3 Deficiency Charge

In the event Customer's actual Monthly Usage does not meet the minimum Monthly Usage Commitment Level in any invoice period during the Monthly Term Commitment Period, the Customer will pay a Deficiency Charge, for that invoice period, which is equal to the difference between the Customer's actual Monthly Usage and the Monthly Usage Commitment Level indicated above. The Deficiency Charge will be due at the same time that the payment is due from the Customer for service provided on the invoice. Deficiency charges will not be assessed prior to the third invoice period.

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## SECTION 4. RATES (Continued)

### 4.61 Hearth Products Association Dedicated Program, (Cont'd.)

### 4.61.4 Billing Increments:

Each direct-dialed call and inbound $800 / 8 \mathrm{XX}$ call completed will have an initial minimum of eighteen (18) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second ( $1 / 10$ of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

### 4.61.5 Travel Card Per Minute Rates

Customers subscribing to this service will be provided with a travel calling card that allows them to make long distance calls while away from the home or office. The following per minute rates apply for all travel card calls placed Within the State of Missouri in addition to the per call surcharge listed below:

| Per Minute Rate | Per Call Surcharge |
| :---: | :---: |
| $\$ 0.2000$ | $\$ 0.2500$ |

### 4.61.6 Travel Card Billing Increments

Calls will be billed at an initial minimum of thirty (30) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second ( $1 / 10$ of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.
4.61.7 Monthly Recurring Charge: $\$ 3.00 /$ per $800 / 8 X X$ number
4.61.8 Directory Assistance $\$ 0.75 /$ per call charge

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SECTION 4.RATES (Continued)

### 4.62 Hearth Products Association Switched Program

Hearth Products Association Switched Program is a presubscribed/switched outbound 1+, inbound and travel card telecommunications service offering available to members of the Hearth Products Association. This service allows the Customer to place long distance calls between points Within the State of Missouri. The Customer's Monthly Usage Commitment Level is based on combined intrastate, interstate and international usage, excluding surcharges, monthly recurring charges and directory assistance charges. The Customer's Monthly Usage Commitment Level is based on combined intrastate, interstate and international usage, excluding surcharges, monthly recurring charges and directory assistance charges.

### 4.62.1 Per Minute Rates

| Monthly Usage <br> Commitment Level | Per Minute <br> Rate |
| :---: | :---: |
| $\$ 0-\$ 499.99$ | $\$ 0.0900$ |
| $\$ 500.00-\$ 999.99$ | $\$ 0.0900$ |
| $\$ 1,000.00-\$ 2,499.99$ | $\$ 0.0900$ |
| $\$ 2,500.00 /$ Over | $\$ 0.0900$ |

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## SECTION 4.RATES (Continued)

### 4.62 Hearth Products Association Switched Program, (Cont'd.)

### 4.62.2 Billing Increments:

Each direct-dialed call and inbound $800 / 8 \mathrm{XX}$ call completed will have an initial minimum of eighteen (18) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second ( $1 / 10$ of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

### 4.62.3 Travel Card Per Minute Rates

Customers subscribing to this service will be provided with a travel calling card that allows them to make long distance calls while away from the home or office. The following per minute rates apply for all travel card calls placed Within the State of Missouri in addition to the per call surcharge listed below:

| Per Minute Rate | Per Call Surcharge |
| :---: | :---: |
| $\$ 0.2000$ | $\$ 0.2500$ |

### 4.62.4 Travel Card Billing Increments

Calls will be billed at an initial minimum of thirty (30) seconds, and anytime beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second ( $1 / 10$ of one minute) increment. If the computed charge includes a fraction of a cent, the fraction will be rounded up to the next whole cent.
4.62.5 Monthly Recurring Charge: $\quad \$ 3.00 /$ per $800 / 8 \mathrm{XX}$ number
4.62.6 Monthly Account Charge: $\quad \$ 5.00$
4.62.7 Directory Assistance $\quad \$ 0.75 /$ per call charge

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## SECTION 4.RATES (Continued)

### 4.63 Excel Prime Business Select 3 Service

Excel Prime Business Select 3 Service is a combined inbound, outbound and calling card service offered to business Customers. Customers are billed at per minute rates based on Combined Monthly Usage volumes, and discounted rates are applied based upon the Customer's billed monthly usage. Combined Monthly Usage is defined as the Customer's billed usage for a monthly billing period for the combined total of interstate, intrastate, international and service calling card usage for a month's billing period. Directory Assistance charges, monthly recurring charges, service fees, surcharges and taxes are not included in the determination of the Customer's Combined Monthly Usage.

Customers to this service offering commit to Combined Monthly Usage of $\$ 100.00$, hereinafter referred to as the $\$ 100.00$ Monthly Minimum Commitment. In the event Customer does not meet the $\$ 100.00$ Monthly Minimum Commitment during any monthly invoice period, the Customer will be responsible for paying a deficiency charge for that invoice period. The Customer's deficiency charge will be the difference between the Customer's $\$ 100.00$ Monthly Minimum Commitment and the Customer's actual Combined Monthly Usage.

This service is offered on a month-to-month basis.

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|  | SECTION 4.RATES (Contin |
| :---: | :---: |
| 4.63 Excel Prime Business Select 3 Service - (Continued) |  |
| 4.63.1 Usage Rates: |  |
| COMBINED MONTHLY USAGE COMMITMENT | PER MINUTE RATES |
| \$0-\$99.99 | \$0.1000 |
| \$100-\$199.99 | \$0.1000 |
| \$200-\$499.99 | \$0.1000 |
| \$500-\$999.99 | \$0.1000 |
| Over \$1000 | \$0.1000 |

## Excel Prime Business Select 3 Calling Card Usage Rates:

Per call surcharge: $\quad \$ 0.2500$
Per minute rates: $\quad \$ 0.2500$

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## SECTION 4.RATES (Continued)

### 4.63 Excel Prime Business Select 3 Service - (Continued)

### 4.63.1 Usage Rates: (Continued)

## Monthly Recurring Service Charges and Fees:

Inbound Service Charge $\$ 3.00$ per 800/888\#, per month
Directory Assistance Service:
Optional Management Invoice Reports
Accounting Codes (Non-Verified Package)
$\$ 0.7500$ per call
$\$ 2.00$ per report, per month
Accounting Codes (Verified Package) $\$ 10.00$ per package, per month

## Billing Increments:

## Excel Prime Business Select Service 3:

Each call completed will have an initial minimum of eighteen (18) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second ( $1 / 10$ of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

## Excel Prime Business Select 3 Calling Card:

Each calling card call completed will have an initial minimum of thirty (30) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second ( $1 / 10$ of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

## Service Hours:

Rates apply 24 hours a day, 7 days a week

SECTION 4.RATES (Continued)

### 4.64 Excel Prime Business Select 4 Service

Excel Prime Business Select 4 Service is a combined inbound, outbound and calling card service offered to business Customers. Customers are billed at per minute rates based on Combined Monthly Usage volumes, and discounted rates are applied based upon the Customer's billed monthly usage. Combined Monthly Usage is defined as the Customer's billed usage for a monthly billing period for the combined total of interstate, intrastate, international and service calling card usage for a month billing period. Directory Assistance charges, monthly recurring charges, service fees, surcharges and taxes are not included in the determination of the Customer's Combined Monthly Usage.

Customers to this service offering commit to Combined Monthly Usage of $\$ 100.00$, hereinafter referred to as the $\$ 100.00$ Monthly Minimum Commitment. In the event Customer does not meet the $\$ 100.00$ Monthly Minimum Commitment during any monthly invoice period, the Customer will be responsible for paying a deficiency charge for that invoice period. The Customer's deficiency charge will be the difference between the Customer's $\$ 100.00$ Monthly Minimum Commitment and the Customer's actual Combined Monthly Usage.

Customers subscribing to this service must commit to a term of 12 months. A service term begins on the first day of the month following service enrollment. When the Customer's 12 month service term expires, the Customer's service will automatically renew for another 12month period, unless the Company receives in writing a notice of non-renewal during the period between 60 and 30 days prior to the end of the Customer's 12 -month term period.

In the event a Customer terminates service with the Company prior to the end of the 12 -month Term Commitment Period, or in the event that the Company terminates service based on the Customer's default, the Customer will be responsible for paying a Termination Charge equal to the Customer's $\$ 100.00$ Monthly Minimum Commitment, multiplied by the number of months remaining in the Customer's agreed 12-month Term Commitment period.

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SECTION 4.RATES (Continued)
4.64 Excel Prime Business Select 4 Service - (Continued)

### 4.64.1 Usage Rates:

| COMBINED <br> MONTHLY USAGE | PER MINUTE <br> RATES |
| :---: | :---: |
| $\$ 0-\$ 99.99$ | $\$ 0.0950$ |
| $\$ 100-\$ 199.99$ | $\$ 0.0950$ |
| $\$ 200-\$ 499.99$ | $\$ 0.0950$ |
| $\$ 500-\$ 999.99$ | $\$ 0.0950$ |
| Over $\$ 1000$ | $\$ 0.0950$ |

## Excel Prime Business Select 4 Calling Card Usage Rates:

Per call surcharge: $\quad \$ 0.2500$
Per minute rates: $\quad \$ 0.2000$

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SECTION 4.RATES (Continued)

### 4.64 Excel Prime Business Select 4 Service - (Continued)

### 4.64.1 Usage Rates: (Continued)

## Monthly Recurring Service Charges and Fees:

| Inbound Service Charge | $\$ 3.00$ per $800 / 888 \#$, per month |
| :--- | :--- |
| Directory Assistance Service: | $\$ 0.7000$ per call |
| Optional Management Invoice Reports | $\$ 2.00$ per report, per month |
| Accounting Codes (Non-Verified Package) | $\$ 5.00$ per package, per month |
| Accounting Codes (Verified Package) | $\$ 10.00$ per package, per month |

## Billing Increments:

## Excel Prime Business Select Service 4:

Each call completed will have an initial minimum of eighteen (18) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second ( $1 / 10$ of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

## Excel Prime Business Select 4 Calling Card:

Each calling card call completed will have an initial minimum of thirty (30) seconds and any time beyond that minimum will be billed in addition using six (6) second increments, rounded up to the next whole six second ( $1 / 10$ of one minute) increment. If the computed charge includes a fraction of a cent, the fraction is rounded up to the next whole cent.

## Service Hours:

Rates apply 24 hours a day, 7 days a week

## SECTION 4.RATES (Continued)

### 4.65 Excel Prime Select 5

Excel Prime Select 5 Service is a combined inbound, outbound and calling card service offered to business Customers of Comtel Telcom Assets LP d/b/a Excel Telecommunications Excel Prime Select 5 service is a term plan service available to all business customers but is designed for large end users. Customers are billed based upon the actual monthly usage. Customers must sign a twelve (12), twenty-four (24) or thirty-six (36) month term plan. Usage commitments will be set at the time of initiating the service. The contract the Customer signs states the penalty for discontinuation of service. The Customer will be billed the minimum monthly commitment level if the actual monthly usage is below the commitment level. In the event the Customer terminates service with the Company prior to the end of the Term Commitment Period or in the event that the Company terminates service based upon Customer's default, Customer will pay a Termination Penalty to the Company equivalent to the Customer's Monthly Revenue Commitment multiplied by the number of months remaining in the Term Commitment Period. The Termination Penalty will be due immediately upon termination of service. All calls are billed in six (6) second increments after an initial period, for billing purposes, of eighteen (18) seconds. Per minute charges, per call surcharge and monthly recurring charges apply to each service.
Per Minute Rates

| MONTHLY TERM <br> COMMITMENT | TERM PLAN (Months) |  |  |
| :---: | :---: | :---: | :---: |
|  | 12 | 24 | 36 |
| $\$ 2,500-\$ 4,999.99$ | $\$ 0.0900$ | $\$ 0.0900$ | $\$ 0.0900$ |
| $\$ 5,000-\$ 9,999.99$ | $\$ 0.0900$ | $\$ 0.0900$ | $\$ 0.0900$ |
| $\$ 10,000-\$ 24,999.99$ | $\$ 0.0900$ | $\$ 0.0900$ | $\$ 0.0900$ |
| $\$ 25,000-\$ 49,999.99$ | $\$ 0.0900$ | $\$ 0.0900$ | $\$ 0.0900$ |
| $\$ 50,000+$ | $\$ 0.0900$ | $\$ 0.0900$ | $\$ 0.0900$ |
|  | Directory Assistance $\$ 0.75$ Per Call |  |  |

## B. Calling Card

Per Minute Rate:
Per Call Surcharge:
Optional Services
Toll Free Number (per number)
Diskette Billing (monthly diskette)
Magnetic Tape Billing (monthly tape) $\quad \$ 10.00$
Optional Management Invoice Reports $\quad \$ 2.00$
$\$ 0.20$
$\$ 0.20$
Monthly Fee
$\$ 3.00$
$\$ 10.00$

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## SECTION 4.RATES (Continued)

### 4.66 Excel Prime Select 5A

Excel Prime Select 5A service is a term plan service available to all business customers but is designed for large end users. Customers are billed based upon the actual monthly usage.
Customers must sign a twelve (12), twenty-four (24) or thirty-six (36) month term plan. Usage commitments will be set at the time of initiating the service. The contract the Customer signs states the penalty for discontinuation of service. The Customer will be billed the minimum monthly commitment level if the actual monthly usage is below the commitment level. In the event the Customer terminates service with the Company prior to the end of the Term Commitment Period or in the event that the Company terminates service based upon Customer's default, Customer will pay a Termination Penalty to the Company equivalent to the Customer's Monthly Revenue Commitment multiplied by the number of months remaining in the Term Commitment Period. The Termination Penalty will be due immediately upon termination of service. Excel Prime Select 5A service are billed in six (6) second increments after an initial period, for billing purposes, of six (6) seconds.

## A. Per Minute Rates

| MONTHLY TERM <br> COMMITMENT | TERM PLAN (Months) |  |  |
| :---: | :---: | :---: | :---: |
|  | 12 | 24 | 36 |
| $\$ 2,500-\$ 4,999.99$ | $\$ 0.0900$ | $\$ 0.0900$ | $\$ 0.0900$ |
| $\$ 5,000-\$ 9,999.99$ | $\$ 0.0900$ | $\$ 0.0900$ | $\$ 0.0900$ |
| $\$ 10,000-\$ 24,999.99$ | $\$ 0.0900$ | $\$ 0.0900$ | $\$ 0.0900$ |
| $\$ 25,000-\$ 49,999.99$ | $\$ 0.0900$ | $\$ 0.0900$ | $\$ 0.0900$ |
| $\$ 50,000+$ | $\$ 0.0900$ | $\$ 0.0900$ | $\$ 0.0900$ |
| Directory Assistance $\$ 0.75$ Per Call |  |  |  |


| B. | Calling Card <br> Per Minute Rate: | $\$ 0.25$ |
| :--- | :--- | :--- |
|  | Per Call Surcharge: | $\$ 0.25$ |
|  |  |  |
|  | Optional Services | $\$ 3.00$ |
|  | Toll Free Number (per number) | $\$ 10.00$ |
|  | Diskette Billing (monthly diskette) | $\$ 10.00$ |
|  | Magnetic Tape Billing (monthly tape) | $\$ 2.00$ |

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## SECTION 4 - RATES (Continued)

### 4.67 Excel Switched Business Services

Excel Switched Business Services offer switched outbound, inbound and travel card telecommunications service offerings to business customers in the State of Missouri. Certain service options may require Customers to commit to a Term Commitment and a minimum Monthly Usage Commitment. Certain rates and charges, including intrastate and interstate toll rates, vary based on the Term Commitment and/or minimum Monthly Usage Commitment selected by the Customer. In addition to the service descriptions and rates below, all terms and conditions of service set forth in the Service Agreement or individual customer contracts apply to the services described herein.

Unless otherwise indicated, an eighteen (18) second minimum will apply to each completed call, and thereafter, Customers will be billed at six (6) second increments.

### 4.67.1 Monthly Recurring Charges

Customers will be billed the following fees for optional services associated with the Excel Switched Business Services:

Toll Free Number $\quad \$ 3.00$ per month/per number
Verified Account Codes
Non-verified Account Codes
Optional Management Invoice Reports
$\$ 10.00$ per month
$\$ 5.00$ per month
$\$ 2.00$ per month/per report

## SECTION 4 - RATES (Continued)

### 4.67 Excel Switched Business Services (Continued)

### 4.67.2 Monthly Usage Commitment Levels

In the event Customer's actual Monthly Usage does not meet the Minimum Monthly Usage Commitment Level in any invoice period during the Monthly Term Commitment Period, the Customer will pay a Deficiency Charge, for that invoice period, which is equal to the difference between the Minimum Monthly Usage Commitment Level and the Customer's Actual Monthly Usage Level. The Deficiency Charge will be due at the same time that the payment is due from the Customer for service provided on the invoice. The following Monthly Usage Commitment Levels apply:

| Commitment Level | Monthly Usage Minimum |
| :---: | :---: |
| I | \$0.00 |
| II | \$25.00 |
| III | \$50.00 |
| IV | \$75.00 |
| V | \$100.00 |
| VI | \$200.00 |
| VII | \$250.00 |
| VIII | \$500.00 |
| IX | \$750.00 |
| X | \$1,000.00 |
| XI | \$1,500.00 |

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## SECTION 4 - RATES (Continued)

### 4.67 Excel Switched Business Services (Continued)

### 4.67.3 Service Options - Rates and Charges

a. Business Plan AGH

| Term <br> Commitment <br> Period | Monthly Usage <br> Commitment <br> Levels | Outbound <br> Per Minute <br> Rate | Inbound <br> Per Minute <br> Rate | Calling Card <br> Product <br> Availability |
| :---: | :---: | :---: | :---: | :---: |
| 12 months | V, VII, VIII, X | $\$ 0.1000$ | $\$ 0.1000$ | See Section 4.70.1 |

b. Business Plan W99

| Term |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Commitment <br> Period | Monthly Usage <br> Commitment <br> Levels | Outbound <br> Per Minute <br> Rate | Inbound <br> Per Minute <br> Rate | Calling Card <br> Product <br> Availability |
| 12 months | VIII, IX, X, XI | $\$ 0.1000$ | $\$ 0.1000$ | See Section 4.70.2 |

c. Savings Plan W52

| Term <br> Commitment <br> Period | Monthly Usage <br> Commitment <br> Levels | Outbound <br> Per Minute <br> Rate | Inbound <br> Per Minute <br> Rate | Calling Card <br> Product <br> Availability |
| :---: | :---: | :---: | :---: | :---: |
| 12 months | II, III, IV, V, | $\$ 0.1000$ | $\$ 0.1000$ | See Section 4.70.2 |
|  | VII, VIII, IX, X, <br> XI |  |  |  |

## SECTION 4 - RATES (Continued)

### 4.67 Excel Switched Business Services (Continued)

### 4.67.3 Service Options - Rates and Charges (Continued)

d. Business Plan W62

| Term <br> Commitment <br> Period | Monthly Usage <br> Commitment <br> Levels | Outbound <br> Per Minute <br> Rate | Inbound <br> Per Minute <br> Rate | Calling Card <br> Product <br> Availability |
| :---: | :---: | :---: | :---: | :---: |
| 12 months | V, VII, VIII | $\$ 0.1000$ | $\$ 0.1000$ | See Section 4.70.2 |

e. ASTA Platinum Plan (ASP)

| Term <br> Commitment <br> Period | Monthly Usage <br> Commitment <br> Levels | Outbound <br> Per Minute <br> Rate | Inbound <br> Per Minute <br> Rate | Calling Card <br> Product <br> Availability |
| :---: | :---: | :---: | :---: | :---: |
| 12 months | III | $\$ 0.1100$ | $\$ 0.1100$ | See Section 4.70.3 |
| 12 months | I | $\$ 0.1100$ | $\$ 0.1100$ | See Section 4.70.3 |

ASTA Platinum Plan is only available to members of the American Society of Travel Agents.
f. ASTA Preview Program (ZB1)

| Term <br> Commitment <br> Period | Monthly Usage <br> Commitment <br> Levels | Outbound <br> Per Minute <br> Rate | Inbound <br> Per Minute <br> Rate | Calling Card <br> Product <br> Availability |
| :---: | :---: | :---: | :---: | :---: |
| 12 months | II | $\$ 0.0900$ | $\$ 0.0900$ | See Section 4.70.2 |

ASTA Preview Program is only available to members of the American Society of Travel Agents.

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## SECTION 4 - RATES (Continued)

### 4.67 Excel Switched Business Services (Continued)

### 4.67.3 Service Options - Rates and Charges (Continued)

g. Business Plan W47

| Term <br> Commitment <br> Period | Monthly Usage <br> Commitment <br> Levels | Outbound <br> Per Minute <br> Rate | Inbound <br> Per Minute <br> Rate | Calling Card <br> Product <br> Availability |
| :---: | :---: | :---: | :---: | :---: |
| 12 months | V, VI, VIII, IX, <br> $\quad \$ 0.1000$ | $\$ 0.1000$ | See Section 4.70.2 |  |

h. Switched Advantage (STG)

| Term <br> Commitment <br> Period | Monthly Usage <br> Commitment <br> Levels | Outbound <br> Per Minute <br> Rate | Inbound <br> Per Minute <br> Rate | Calling Card <br> Product <br> Availability |
| :---: | :---: | :---: | :---: | :---: |
| 12 months | III | $\$ 0.1100$ | $\$ 0.1100$ | See Section 4.70.3 |

## i. Switched Advantage Plus (ESA)

| Term |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Commitment <br> Period | Monthly Usage <br> Commitment <br> Levels | Outbound <br> Per Minute <br> Rate | Inbound <br> Per Minute <br> Rate | Calling Card <br> Product <br> Availability |
| 12 months | VI | $\$ 0.1100$ | $\$ 0.1100$ | See Section 4.70.3 |

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## SECTION 4 - RATES (Continued)

### 4.67 Excel Switched Business Services (Continued)

### 4.67.3 Service Options - Rates and Charges (Continued)

j. Business Plan SI3

| Term |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Commitment <br> Period | Monthly Usage <br> Commitment <br> Levels | Outbound <br> Per Minute <br> Rate | Inbound <br> Per Minute <br> Rate | Calling Card <br> Product <br> Availability |
| 12 months | V, VIII, IX, X | $\$ 0.1000$ | $\$ 0.1000$ | See Section 4.70.2 |
| 24 months | V | $\$ 0.1000$ | $\$ 0.1000$ | See Section 4.70.2 |

k. Business Plan SI2

| Term <br> Commitment <br> Period | Monthly Usage <br> Commitment <br> Levels | Outbound <br> Per Minute <br> Rate | Inbound <br> Per Minute <br> Rate | Calling Card <br> Product <br> Availability |
| :---: | :---: | :---: | :---: | :---: |
| 12 months | I, VIII, IX, X | $\$ 0.1000$ | $\$ 0.1000$ | See Section 4.70.2 |
| 24 months | I | $\$ 0.1000$ | $\$ 0.1000$ | See Section 4.70.2 |

1. ePartners Switched Preview Program (W59)

| Term <br> Commitment <br> Period | Monthly Usage <br> Commitment <br> Levels | Outbound <br> Per Minute <br> Rate | Inbound <br> Per Minute <br> Rate | Calling Card <br> Product <br> Availability |
| :---: | :---: | :---: | :---: | :---: |
| 6 months | I | $\$ 0.1000$ | $\$ 0.1000$ | See Section 4.70.2 |
| 12 months | III | $\$ 0.1000$ | $\$ 0.1000$ | See Section 4.70.2 |

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## SECTION 4 - RATES (Continued)

### 4.67 Excel Switched Business Services (Continued)

4.67.3 Service Options - Rates and Charges (Continued)
m. ePartners Switched Program (SI3)

| Term <br> Commitment <br> Period | Monthly Usage <br> Commitment <br> Levels | Outbound <br> Per Minute <br> Rate | Inbound <br> Per Minute <br> Rate | Calling Card <br> Product <br> Availability |
| :---: | :---: | :---: | :---: | :---: |
| 12 months | V | $\$ 0.1000$ | $\$ 0.1000$ | See Section 4.70.2 |

n. ePartners Switched Program II (SI2)

| Term <br> Commitment <br> Period | Monthly Usage <br> Commitment <br> Levels | Outbound <br> Per Minute <br> Rate | Inbound <br> Per Minute <br> Rate | Calling Card <br> Product <br> Availability |
| :---: | :---: | :---: | :---: | :---: |
| 12 months | $I$ | $\$ 0.1000$ | $\$ 0.1000$ | See Section 4.70.2 |

o. Business Plan W45

| Term <br> Commitment <br> Period | Monthly Usage <br> Commitment <br> Levels | Outbound <br> Per Minute <br> Rate | Inbound <br> Per Minute <br> Rate | Calling Card <br> Product <br> Availability |
| :---: | :---: | :---: | :---: | :---: |
| 12 months | VI, VIII, IX, X, XI | $\$ 0.1000$ | $\$ 0.1000$ | See Section 4.70.2 |

## SECTION 4 - RATES (Continued)

### 4.67 Excel Switched Business Services (Continued)

### 4.67.3 Service Options - Rates and Charges (Continued)

p. Business Plan E47

| Term |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Commitment <br> Period | Monthly Usage <br> Commitment <br> Levels | Outbound <br> Per Minute <br> Rate | Inbound <br> Per Minute <br> Rate | Calling Card <br> Product <br> Availability |
| 12 months | V | $\$ 0.0900$ | $\$ 0.0900$ | See Section 4.70.2 |

## q. Business Plan W49

| Term <br> Commitment <br> Period | Monthly Usage <br> Commitment <br> Levels | Outbound <br> Per Minute <br> Rate | Inbound <br> Per Minute <br> Rate | Calling Card <br> Product <br> Availability |
| :---: | :---: | :---: | :---: | :---: |
| 12 months | III, V, VII, VIII, <br> IX, X, XI | $\$ 0.1000$ | $\$ 0.1000$ | See Section 4.70.2 |

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## SECTION 4 - RATES (Continued)

### 4.68 Excel Dedicated Business Services

Excel Dedicated Business Services offer dedicated outbound and inbound telecommunications service offerings to business customers in the State of Missouri. Certain service options may require Customers to commit to a Term Commitment and a minimum Monthly Usage Commitment. Certain rates and charges, including intrastate and interstate toll rates, vary based on the Term Commitment and/or minimum Monthly Usage Commitment sclected by the Customer. In addition to the service descriptions and rates below, all terms and conditions of service set forth in the Service Agreement or individual customer contracts apply to the services described herein.

Services are provided over dedicated facilities between the Customer's premises and the Company's terminal location(s). The Company will arrange for the installation of all required connecting facilities via a Local Exchange Carrier or other access provider. The installation and monthly recurring charges for any interface equipment associated with such access that is provided by the Company shall be calculated on an individual case basis, in accordance with the charges assessed by the Local Exchange Carrier or other access provider. In addition, calls will be subject to a Switched Overflow Rate when dedicated traffic overflows to the switched network.

Unless otherwise indicated, an eighteen (18) second minimum will apply to each completed call, and thereafter, Customers will be billed at six (6) second increments.

### 4.68.1 Monthly Recurring Charges

Customers will be billed the following fees for optional services associated with the Excel Dedicated Business Services:

Toll Free Number
Verified Account Codes
Non-verified Account Codes
Optional Management Invoice Reports
$\$ 3.00$ per month/per number
$\$ 10.00$ per month
$\$ 5.00$ per month
$\$ 2.00$ per month/per report

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## SECTION 4 - RATES (Continued)

### 4.68 Excel Dedicated Business Services (Continued)

### 4.68.2 Monthly Usage Commitment Levels

Certain service options require Customers to commit to a minimum Monthly Usage Commitment. In the event Customer's actual Monthly Usage does not meet the Minimum Monthly Usage Commitment Level in any invoice period during the Monthly Term Commitment Period, the Customer will pay a Deficiency Charge, for that invoice period, which is equal to the difference between the Minimum Monthly Usage Commitment Level and the Customer's Actual Monthly Usage Level. The Deficiency Charge will be due at the same time that the payment is due from the Customer for service provided on the invoice. The following Monthly Usage Commitment Levels apply:

| Commitment Level |  | Monthly Usage Minimum |
| :--- | :--- | :--- |
| I |  | $\$ 0.00$ |
| II | $\$ 1,000.00$ |  |
| III | $\$ 1,500.00$ |  |
| IV | $\$ 2,500.00$ |  |
| V | $\$ 5,000.00$ |  |
| VI | $\$ 10,000.00$ |  |
| VII | $\$ 15,000.00$ |  |
| VIII | $\$ 20,000.00$ |  |
| IX | $\$ 7,500.00$ |  |

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2440 Marsh Lane
September 6, 2010 Carrollton, Texas 75006

## SECTION 4 -RATES (Continued)

### 4.68 Excel Dedicated Business Services (Continued)

### 4.68.3 Service Options - Rates and Charges

## a. Business Plan DI3

| Term <br> Commitment <br> Period | Monthly Usage <br> Commitment <br> Levels | Outbound <br> Per Minute <br> Rate | Inbound <br> Per Minute <br> Rate | Switched <br> Overflow Per <br> Minute Rate | Calling Card <br> Product <br> Availability |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 12 months | IV, V | $\$ 0.0690$ | $\$ 0.1115$ | $\$ 0.1320$ | See Section <br> 4.70 .2 |
| 36 months | I | $\$ 0.0690$ | $\$ 0.1115$ | $\$ 0.1320$ | See Section <br> 4.70 .2 |

## b. Business Plan DI4

| Term <br> Commitment <br> Period | Monthly Usage <br> Commitment <br> Levels | Outbound <br> Per Minute <br> Rate | Inbound <br> Per Minute <br> Rate | Switched <br> Overflow Per <br> Minute Rate | Calling Card <br> Product <br> Availability |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 12 months | II, IV, V | $\$ 0.0595$ | $\$ 0.1070$ | $\$ 0.1320$ | See Section <br> 4.70 .2 |
| 24 months | II | $\$ 0.0595$ | $\$ 0.1070$ | $\$ 0.1320$ | See Section <br> 4.70 .2 |
| 36 months | II | $\$ 0.0595$ | $\$ 0.1070$ | $\$ 0.1320$ | See Section <br> 4.70 .2 |

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## SECTION 4 - RATES (Continued)

### 4.68 Excel Dedicated Business Services (Continued)

### 4.68.3 Service Options - Rates and Charges (Continued)

c. Business Plan DI5

| Term <br> Commitment <br> Period | Monthly Usage <br> Commitment <br> Levels | Outbound <br> Per Minute <br> Rate | Inbound <br> Per Minute <br> Rate | Switched <br> Overflow Per <br> Minute Rate | Calling Card <br> Product <br> Availability |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 12 months | III, IV, V IX | $\$ 0.0550$ | $\$ 0.1125$ | $\$ 0.1320$ | See Section <br> 4.70 .2 |
| 24 months | III | $\$ 0.0550$ | $\$ 0.1125$ | $\$ 0.1320$ | See Section <br> 4.70 .2 |
| 36 months | III | $\$ 0.0550$ | $\$ 0.1125$ | $\$ 0.1320$ | See Section <br> 4.70 .2 |

d. Dedicated Freedom Plan (DFP)

| Term <br> Commitment <br> Period | Monthly Usage <br> Commitment <br> Levels | Outbound <br> Per Minute <br> Rate | Inbound <br> Per Minute <br> Rate | Switched <br> Overflow Per <br> Minute Rate | Calling Card <br> Product <br> Availability |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 12 months | I | $\$ 0.0600$ | $\$ 0.0600$ | $\$ 0.0900$ | See Section |

## SECTION 4 - RATES (Continued)

### 4.68 Excel Dedicated Business Services (Continued)

### 4.68.3 Service Options - Rates and Charges (Continued)

e. Dedicated Preview Program (DDP)

| Term <br> Commitment <br> Period | Monthly Usage <br> Commitment <br> Levels | Outbound <br> Per Minute <br> Rate | Inbound <br> Per Minute <br> Rate | Switched <br> Overflow Per <br> Minute Rate | Calling Card <br> Product <br> Availability |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 6 months | I | $\$ 0.0600$ | $\$ 0.0600$ | $\$ 0.0900$ | See Section <br> 4.70 .2 |
| 12 months | V, VI, VIII | $\$ 0.0600$ | $\$ 0.0600$ | $\$ 0.0900$ | See Section <br> 4.70 .2 |

## f. Dedicated Premier Program (DP1)

| Term <br> Commitment <br> Period | Monthly Usage <br> Commitment <br> Levels | Outbound <br> Per Minute <br> Rate | Inbound <br> Per Minute <br> Rate | Switched <br> Overflow Per <br> Minute Rate | Calling Card <br> Product <br> Availability |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 12 months | II, V, VI, VIII | $\$ 0.0600$ | $\$ 0.0600$ | $\$ 0.0900$ | See Section |
|  |  |  |  | 4.70 .2 |  |

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## SECTION 4 - RATES (Continued)

### 4.68 Excel Dedicated Business Services (Continued)

### 4.68.3 Service Options - Rates and Charges (Continued)

g. ePartners Business Plan DI3

| Term <br> Commitment <br> Period | Monthly Usage <br> Commitment <br> Levels | Outbound <br> Per Minute <br> Rate | Inbound <br> Per Minute <br> Rate | Switched <br> Overflow Per <br> Minute Rate | Calling Card <br> Product <br> Availability |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 12 months | I, II, III | $\$ 0.0690$ | $\$ 0.1115$ | $\$ 0.1320$ | See Section <br> 4.70 .2 |
| 24 months | I, II, III | $\$ 0.0690$ | $\$ 0.1115$ | $\$ 0.1320$ | See Section <br> 4.70 .2 |
| 36 months | I, II, III | $\$ 0.0690$ | $\$ 0.1115$ | $\$ 0.1320$ | See Section <br> 4.70 .2 |

h. ePartners Business Plan DI4

| Term <br> Commitment <br> Period | Monthly Usage <br> Commitment <br> Levels | Outbound <br> Per Minute <br> Rate | Inbound <br> Per Minute <br> Rate | Switched <br> Overflow Per <br> Minute Rate | Calling Card <br> Product <br> Availability |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 12 months | I, II, III | $\$ 0.0595$ | $\$ 0.1070$ | $\$ 0.1320$ | See Section <br> 4.70 .2 |
| 24 months | I, II, III | $\$ 0.0595$ | $\$ 0.1070$ | $\$ 0.1320$ | See Section <br> 4.70 .2 |
| 36 months | I, II, III | $\$ 0.0595$ | $\$ 0.1070$ | $\$ 0.1320$ | See Section <br> 4.70 .2 |

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## SECTION 4 - RATES (Continued)

### 4.68 Excel Dedicated Business Services (Continued)

### 4.68.3 Service Options - Rates and Charges (Continued)

i. ePartners Business Plan DI5

| Term <br> Commitment <br> Period | Monthly Usage <br> Commitment <br> Levels | Outbound <br> Per Minute <br> Rate | Inbound <br> Per Minute <br> Rate | Switched <br> Overflow Per <br> Minute Rate | Calling Card <br> Product <br> Availability |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 12 months | I, II, III | $\$ 0.0550$ | $\$ 0.1125$ | $\$ 0.1320$ | See Section <br> 4.70 .2 |
| 24 months | I, II, III | $\$ 0.0550$ | $\$ 0.1125$ | $\$ 0.1320$ | See Section <br> 4.70 .2 |
| 36 months | I, II, III | $\$ 0.0550$ | $\$ 0.1125$ | $\$ 0.1320$ | See Section <br> 4.70 .2 |

j. ePartners Dedicated Preview Program (EPA)

| Term <br> Commitment <br> Period | Monthly Usage <br> Commitment <br> Levels | Outbound <br> Per Minute <br> Rate | Inbound <br> Per Minute <br> Rate | Switched <br> Overflow Per <br> Minute Rate | Calling Card <br> Product <br> Availability |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 6 months | I | $\$ 0.0600$ | $\$ 0.0600$ | $\$ 0.0900$ | See Section <br> 4.70 .2 |
| 12 months | IV, V, VI | $\$ 0.0600$ | $\$ 0.0600$ | $\$ 0.0900$ | See Section <br> 4.70 .2 |

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## SECTION 4 - RATES (Continued)

### 4.68 Excel Dedicated Business Services (Continued)

### 4.68.3 Service Options - Rates and Charges (Continued)

## k. ASTA Dedicated Preview Program (ZA1)

| Term <br> Commitment <br> Period | Monthly Usage <br> Commitment <br> Levels | Outbound <br> Per Minute <br> Rate | Inbound <br> Per Minute <br> Rate | Switched <br> Overflow Per <br> Minute Rate | Calling Card <br> Product <br> Availability |
| :---: | :---: | :---: | :---: | :---: | :---: |
| 6 months | I | $\$ 0.0600$ | $\$ 0.0600$ | $\$ 0.0900$ | See Section <br> 4.70 .2 |
| 12 months | V, VI, VII | $\$ 0.0600$ | $\$ 0.0600$ | $\$ 0.0900$ | See Section <br> 4.70 .2 |

ASTA Dedicated Preview Program is only available to members of the American Society of Travel Agents.

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## SECTION 4 - RATES (Continued)

### 4.69 Audioconferencing Service

Audioconferencing Service allows a Customer to hold conversations and/or meetings with two (2) or more other involved parties. Customers of this service are able to establish simultaneous telephone contact with multiple callers by each of the involved parties dialing an access number predetermined by the Company. Toll Meet Me rates apply when the Customer accesses the conference using a standard toll call. 800 Meet Me rates apply when the Customer accesses the conference using a toll-free access number. Operator-Dialed rates apply to Operator Attended calls when the Conference Coordinator dials out to each participant to connect the conference.

A sixty (60) second minimum will apply to each call, and thereafter, Customers will be billed at sixty (60) second increments. The per minute rates set forth herein apply to each participant accessing Audioconferencing Service

The following Audioconferencing Service options are available:

### 4.69.1 Operator Attended

Operator Attended Audioconferencing Service is initiated when the host dials into the conference operator. A Conference Coordinator assembles the audioconference, ensuring that all invited participants are connected to the call and providing other support during the call. Operator Attended conferences must be scheduled in advance, and a cancellation charge applies if cancellation occurs on less than twentyfour (24) hours notice.

| Switched Access Rates | Per Minute Rate |
| :---: | :---: |
| Toll Meet Me | \$0.25 |
| 800 Meet Me | \$0.36 |
| Operator-Dialed | \$0.36 |
| Dedicated Access Rates | Per Minute Rate |
| Toll Meet Me | \$0.23 |
| 800 Meet Me | \$0.34 |
| Operator-Dialed | \$0.34 |

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September 6, 2010

## SECTION 4 - RATES (Continued)

### 4.69 Audioconferencing Service (Continued)

### 4.69.2 Ouick Call

Quick Call Audioconferencing Service is initiated when each participant dials directly into the conference by using a predetermined access number and passcode. A Conference Coordinator is available to provide support during the call. Quick Call conferences must be scheduled in advance, and a cancellation charge applies if cancellation occurs on less than twenty-four (24) hours notice.

| Switched Access Rates | Per Minute Rate |
| :---: | :---: |
| Toll Meet Me | \$0.18 |
| 800 Mect Me | \$0.29 |
| Dedicated Access Rates | Per Minute Rate |
| Toll Meet Me | \$0.16 |
| 800 Meet Me | \$0.27 |

### 4.69.3 Conference On-Demand

Conference On-Demand Audioconferencing Service provides instant, on-demand conferencing capability for up to fifty (50) participants. No reservations or Conference Coordinators are required for Conference On-Demand calls.

Switched Access Rates
Toll Meet Me
800 Meet Me
Dedicated Access Rates
Toll Meet Me
800 Meet Me

Pcr Minute Rate
\$0.18
$\$ 0.29$
Per Minute Rate
\$0.16
$\$ 0.27$

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## SECTION 4 -RATES (Continued)

### 4.69 Audioconferencing Service (Continued)

### 4.69.4 Other Charges

Cancellation Charge - A cancellation charge of $\$ 100.00$ applies to each reservation if not cancelled twenty-four (24) hours prior to the scheduled conference.

Overbooking Charge - An overbooking charge of $\$ 5.00$ per port applies to each unused port on a conference bridge.

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## SECTION 4 - RATES (Continued)

### 4.70 Calling Card Service

Calling Card Service permits Customers to make calls from any non-rotary dialed telephone within Missouri to any other location by dialing $1+8 \mathrm{XX}+\mathrm{XXX}+\mathrm{XXXX}$, receiving a prompting tone, then dialing in the Customer's personal identification number (PIN) assigned by the Company followed by the telephone number of the called party.

Eligibility for Calling Card Programs is determined by the long distance calling option selected by the Customer. Calling card calls placed from a public pay telephone are subject to an additional per-call surcharge. Rates and charges for the Company's Calling Card Services are set forth below.

### 4.70.1 Calling Card Program A (YBL)

Customers of Calling Card Program A will be billed at the following rates and charges:

Intrastate per minute rate $\$ 0.1000$

A thirty (30) second minimum will apply to each completed call, and thereafter, Customers will be billed at six (6) second increments.

## SECTION 4 -RATES (Continued)

### 4.70 Calling Card Service (Continued)

### 4.70.2 Calling Card Program B (Y08)

Customers of Calling Card Program B will be billed at the following rates and charges:

Intrastate per minute rate $\quad \$ 0.1500$

A thirty (30) second minimum will apply to each completed call, and thereafter, Customers shall be billed at six (6) second increments.

### 4.70.3 Calling Card Program C (Y18)

Customers of Calling Card Program C will be billed at the following rates and charges:

Intrastate per minute rate
$\$ 0.1800$

A thirty (30) second minimum will apply to each completed call, and thereafter, Customers will be billed at six (6) second increments.

### 4.71 Payphone Surcharge

A $\$ 0.60$ per call charge is applicable to completed calls that originate from any payphone within Vermont and access the Company's services via $800 / 888$ numbers. This charge is in addition to the tariffed per minute usage rates and any applicable monthly service fees and surcharges associated with utilizing the Company's service and is unrelated to the specific service accessed from the payphone.

## SECTION 4 - RATES (Continued)

### 4.72 Switched Product

Switched Product is available to business Customers who meet the Company's credit approval guidelines and are served by the following incumbent local exchange company: AT\&T. Customers of this service must sign a customer acceptance form with the Company which requires a $\$ 100$ minimum monthly usage commitment and a 12 -month term commitment. Switched Product rates. apply to direct dial, toll free (800/8XX) and calling card calls. A monthly recurring charge may also apply to certain features as noted below.

Account Codes are available under the Switched Product to assist Customers in managing and tracking their long distance usage. Customers may select validated account codes which are specific, pre-defined combinations of digits registered with Company's switch database, and only those pre-defined codes can be used to complete a call, or Customers may select nonvalidated codes of a specific length and any code of that specific length can be used to complete a call.

### 4.72.1 Per Minute Rates

Customers of the Switched Product will be billed at the following per minute usage rate regardless of mileage and/or time of day:
Direct-Dial Outbound - $\$ .1190$

Inbound 800/8XX - \$. 1190
An (eighteen) 18 second minimum will apply to each completed direct-dial outbound call, and thereafter, Customers will be billed in 6 second increments. A thirty (30) second minimum will apply to each inbound 800/8XX completed call, and thereafter, Customers will be billed in 6 second increments.

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## SECTION 4 - RATES (Continued)

### 4.72 Switched Product (Continued)

### 4.72.2 Termination Penalty

In the event the Customer terminates service with the Company prior to the end of the Term Commitment Period or in the event that the Company terminates service based upon Customer's default, Customer will pay a Termination Penalty to the Company equivalent to the Customer's Monthly Revenue Commitment multiplied by the number of months remaining in the Term Commitment Period. The Termination Penalty will be due immediately upon termination of service. The Customer will be made aware of the Termination Penalty as it will be described in the term contract signed by the Customer at the initiation of service.

### 4.72.3 Deficiency Charge

In the event Customer's Monthly Revenue Level does not meet the Monthly Revenue Commitment in any invoice period during the Term Commitment Period, for that invoice period Customer will pay a Deficiency Charge which is equal to the difference between the Monthly Revenue Commitment and the actual Monthly Revenue Level. The Deficiency Charge will be due at the same time payment is due for service provided to the Customer.

### 4.72.4 Calling Card

Customers of the Switched Product will be billed at the following rate for calling card calls:

Per minute rate: $\$ 0.1200$

A thirty (30) second minimum will apply to each completed calling card call, and thereafter, Customers will be billed at six (6) second increments.

## SECTION 4 - RATES (Continued)

### 4.72 Switched Product (Continued)

### 4.72.5 Non-Recurring and Monthly Recurring Charges

Customers will be billed the following fees for optional services:

Toll Free Numbers (800/888)
Establish New Toll-Free Number
Non-Verified Account Codes
Verified Account Codes
Optional Management Invoice Reports
Paper
Electronic
4.72.6 Directory Assistance
$\$ 1.00$ per month, per number
$\$ 5.00$ per number
$\$ 5.00$ per month, per code
$\$ 10.00$ per month, per code
$\$ 2.00$ per month, per report
$\$ 10.00$ per month, per report
$\$ 1.40$ per call

## SECTION 4 - RATES (Continued)

### 4.73 Affinity Switched Program

Excel's Affinity Switched Program is intended for business Customers, who meet the Company's credit approval guidelines, for calling within the State of Missouri. This program is promoted and sold only through designated agents and dealers of Excel. Customers access Excel via Equal Access FGD circuits and/or other Switched Access Services. In order to receive the Affinity Switched Program usage rates, the Customer must be entered into the Excel billing database prior to utilizing this program. Calls are routed over Carrier's transmission and switching facilities to any valid NPA-NXX. Rates and charges for Excel's Affinity Switched Program are set forth in Section 4.73 .1 following. Calls are rated based on call duration. Affinity Switched Program rates apply to direct dial, toll free (800/8XX) and calling card calls. A monthly recurring charge will also apply.

Account Codes are available under the Affinity Switched Program to assist Customers in managing and tracking their long distance usage. Customers may select validated account codes which are specific, predefined combinations of digits registered with Company's switch database, and only those pre-defined codes can be used to complete a call, or Customers may select non-validated codes of a specific length and any code of that specific length can be used to complete a call.

### 4.73.1 Per Minute Rates

Customers of the Affinity Switched Program will be billed at the following per minute usage rate regardless of mileage and/or time of day:
Direct-Dial Outbound
$\$ .1000$
Inbound 800/8XX
$\$ .1000$

An eighteen (18) second minimum will apply to each completed direct-dial outbound and inbound $800 / 8$ XX call, and thereafter, Customers will be billed in six ( 6 ) second increments.
4.73.2 Calling Card

Customers of the Affinity Switched Program will be billed at the following rate for calling card calls:

Per minute rate: $\quad \$ .1500$
A thirty (30) second minimum will apply to each completed calling card call, and thereafter, Customers will be billed in six (6) second increments.

Missouri P.S.C. Tariff No. 5

SECTION 4 - RATES (Continued)

### 4.73 Affinity Switched Program (Continued)

4.73.3 Monthly Recurring and Non-Recurring Charges

Affinity Switched Program Monthly Recurring Charge $\$ 2.95$

Customers will be billed the following fees for optional services:

Toll Free Numbers ( $800 / 888$ )
Establish New Toll-Free Number
Non-Verified Account Codes:
Verified Account Codes:
Optional Management Invoice Reports
Paper
Electronic
4.73.4 Directory Assistance
(
$\$ 1.40$ per call
$\$ 5.00$ per number
$\$ 5.00$ per month, per code
$\$ 10.00$ per month, per code
$\$ 2.00$ per month, per report
$\$ 10.00$ per month, per report

## Issued By: Becky Gipson

Senior Director, Regulatory Affairs
433 East Las Colinas Boulevard, Suite 1300
Irving, Texas 75039

## SECTION 4 - RATES (Continued)

### 4.74 Affinity Dedicated Program

Excel's Affinity Dedicated Program is intended for business Customers, who meet the Company's credit approval guidelines, for calling within the State of Missouri. This program is promoted and sold only through designated agents and dealers of Excel.

Affinity Dedicated Program is a dedicated telecommunications service offering inbound, outbound and travel card services to business customers only. Dedicated facilities between the Customer's premises and the Company's terminal location(s) are required and will be at the Customer's expense. At the customer's request, the Company will install or arrange for the installation of all required connecting facilities via a Local Exchange Carrier or other access provider. The installation and monthly recurring charges for any interface equipment associated with such access that is provided by the Company shall be calculated on an individual case basis, in accordance with the charges assessed by the Local Exchange Carrier or other access provider. Service orders are subject to network availability.

Customers subscribing to this service must commit to a minimum term of 12 months and a Monthly Usage Commitment of $\$ 750$ per full invoice period. In the event a Customer terminates service with the Company prior to the end of the 12 -month Term Commitment Period, or in the event that the Company terminates service based on the Customer's default, the Customer will be responsible for paying a Termination Charge equal to the Customer's Monthly Usage Commitment Option, multiplied by the number of months remaining in the Customer's agreed 12-month Term Commitment period.

In the event Customer's Monthly Revenue Level does not meet the Monthly Revenue Commitment selected by the Customer in any full invoice period during the Term Commitment Period, the Customer will pay a Deficiency Charge, for that invoice period, which is equal to the difference between the Monthly Revenue Commitment and the actual Monthly Revenue Level. The Deficiency Charge will be due at the same time that the payment is due from the Customer for service provided on the invoice. Deficiency charges will not be assessed prior to the third invoice period.

Rates and charges for Excel's Affinity Dedicated Program are set forth in Section 4.74.1 following. Calls are rated based on call duration. Affinity Dedicated Program rates apply to direct dial, toll free ( $800 / 8 \mathrm{XX}$ ) and calling card calls.

Account Codes are available under the Affinity Dedicated Program to assist Customers in managing and tracking their long distance usage. Customers may select validated account codes which are specific, predefined combinations of digits registered within Company's database, and only those pre-defined codes can be used to complete a call, or Customers may select non-validated codes of a specific length and any code of that specific length can be used to complete a call.

## SECTION 4 - RATES (Continued)

4.74 Affinity Dedicated Program (Continued)
4.74.1 Per Minute Rates

Customers of the Affinity Dedicated Program will be billed at the following per minute usage rate regardless of mileage and/or time of day:

Direct-Dial Outbound $\quad \$ .0290$
Inbound 800/8XX $\$ .1160$

A six (6) second minimum will apply to each completed direct-dial outbound and inbound $800 / 8 \mathrm{XX}$ call, and thereafter, Customers will be billed in six (6) second increments.
4.74.2 Calling Card

Customers of the Affinity Dedicated Program will be billed at the following rate for calling card calls:

Per minute rate:
$\$ .1500$

A thirty (30) second minimum will apply to each completed calling card call, and thereafter, Customers will be billed in six (6) second increments.
4.74.3 Recurring and Non-Recurring Charges

Customers will be billed the following fees for optional services:

Toll Free Numbers (800/888)
Establish New Toll-Free Number
Non-Verified Account Codes:
Verified Account Codes:
Optional Management Invoice Reports
Paper
Electronic
4.74 .4

Directory Assistance
$\$ 1.00$ per month, per number
$\$ 5.00$ per number
$\$ 5.00$ per month, per code
$\$ 10.00$ per month, per code
$\$ 2.00$ per month, per report
$\$ 10.00$ per month, per report
\$ 1.40 per call

## SECTION 4 - RATES (Continued)

### 4.75 Affinity Association Program - Excel ASTA Gold Plan

The Excel ASTA Gold Plan is available only to members of ASTA and offers a switched business service that combines outbound $1+$, inbound toll-free and travel card services. Customers access Excel via Equal Access FGD circuits and/or other Switched Access Services. In order to receive the Excel ASTA Gold Plan usage rates, the Customer must be entered into the Excel billing database prior to utilizing this plan. Calls are routed over Carrier's transmission and switching facilities to any valid NPA-NXX.

Rates and charges for the Excel ASTA Gold Plan are set forth below. Calls are rated based on call duration. An eighteen (18) second minimum will apply to each completed call, and thereafter, calls will be billed in 6 second increments. Customers of the Excel ASTA Gold Plan will not be subject to Excel's Minimum Usage Requirement.

### 4.75.1 Outbound $1+$ and Inbound Toll-Free Services

Customers of the Excel ASTA Gold Plan will be billed at the following rate regardless of mileage and/or time of day for outbound $1+$ and inbound toll-free calls:
$\$ 0.1020$ per minute
4.75.2 Travel Card Service

Customers of the Excel ASTA Gold Plan will be billed at the following rate regardless of mileage and/or time of day for travel card calls:
$\$ 0.0500$ per minute
4.75.3 Directory Assistance

Customers of the Excel ASTA Gold Plan will be billed at the following rate for directory assistance inquiries:
$\$ 1.40$ per call

## SECTION 4 - RATES (Continued)

4.75 Affinity Association Program - Excel ASTA Gold Plan (Continued)

### 4.75.4 Account Codes

Account Codes are available under the Excel ASTA Gold Plan to assist Customers in managing and tracking their long distance usage. Customers may select validated account codes which are specific, pre-defined combinations of digits registered with Excel's switch database, and only those pre-defined codes can be used to complete a call, or Customers may select non-validated codes of a specific length and any code of that specific length can be used to complete a call.
4.75.5 Non-Recurring and Monthly Recurring Charges:

Customers of the Excel ASTA Gold Plan will be billed the following fees for optional services:

Toll-Free Numbers
Establish New Toll-Free Number
Non-Verified Account Codes
Verified Account Codes
Optional Management Invoice Reports
Paper
Electronic
$\$ 1.00$ per month, per number
$\$ 5.00$ per number
$\$ 5.00$ per month, per code
$\$ 10.00$ per month, per code
$\$ 2.00$ per month, per report
$\$ 10.00$ per month, per report

## Issued By: Becky Gipson

Senior Director, Regulatory Affairs
433 East Las Colinas Boulevard, Suite 1300
Irving, Texas 75039

## SECTION 4 - RATES (Continued)

4.76 Excel Value 2.7 Long Distance Plan

The Excel Value 2.7 Long Distance Plan offers a switched business service that combines outbound 1+ and inbound toll-free services. Customers access Excel via Equal Access FGD circuits and/or other Switched Access Services. In order to receive the Excel Value 2.7 Long Distance Plan usage rates, the Customer must be entered into the Excel billing database prior to utilizing this plan. Calls are routed over Carrier's transmission and switching facilities to any valid NPA-NXX.

Rates and charges for the Excel Value 2.7 Long Distance Plan are set forth below. Calls are rated based on call duration. An 18 second minimum will apply to each completed call, and thereafter, calls will be billed in 6 second increments. Customers of the Excel Value 2.7 Long Distance Plan will not be subject to Excel's Minimum Usage Requirement.
4.76.1 Outbound $1+$ and Inbound Toll-Free Services

Customers of the Excel Value 2.7 Long Distance Plan will be billed at the following rate regardless of mileage and/or time of day for outbound $1+$ and inbound toll-free calls:
$\$ 0.1020$ per minute
4.76.2 Monthly Access Fee

Customers who subscribe to the Excel Value 2.7 Long Distance Plan will be billed a $\$ 0.99$ per account monthly access fee. The monthly access fee will be billed in each month in which the Customer uses the Excel Value 2.7 Long Distance Plan.

### 4.76.3 Directory Assistance

Customers of the Excel Value 2.7 Long Distance Plan will be billed at the following rate for directory assistance inquiries:
$\$ 1.40$ per call

| Issued By: | Becky Gipson |
| :---: | :---: |
|  | Senior Director, Regulatory Affairs |
|  | 433 East Las Colinas Boulevard, Suite 1300 |
|  | Irving, Texas 75039 |
| Elled | (972) 910-1900 |

## SECTION 4 - RATES (Continued)

4.76 Excel Value 2.7 Long Distance Plan (Continued)
4.76.4 Account Codes

Account Codes are available under the Excel Value 2.7 Long Distance Plan to assist Customers in managing and tracking their long distance usage. Customers may select validated account codes which are specific, pre-defined combinations of digits registered with Excel's switch database, and only those pre-defined codes can be used to complete a call, or Customers may select non-validated codes of a specific length and any code of that specific length can be used to complete a call.
4.76.5 Non-Recurring and Monthly Recurring Charges:

Customers of the Excel Value 2.7 Long Distance Plan will be billed the following fees for optional services:

Toll-Free Numbers
Establish New Toll-Free Number
Non-Verified Account Codes
Verified Account Codes
Optional Management Invoice Reports
Paper
Electronic
$\$ 1.00$ per month, per number
$\$ 5.00$ per number
$\$ 5.00$ per month, per code
$\$ 10.00$ per month, per code
\$ 2.00 per month, per report
$\$ 10.00$ per month, per report

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## SECTION 4 - RATES (Continued)

4.77 Excel Value 3.0 Long Distance Plan

The Excel Value 3.0 Long Distance Plan offers a switched business service that combines outbound $1+$ and inbound toll-free services. Customers access Excel via Equal Access FGD circuits and/or other Switched Access Services. In order to receive the Excel Value 3.0 Long Distance Plan usage rates, the Customer must be entered into the Excel billing database prior to utilizing this plan. Calls are routcd over Carrier's transmission and switching facilities to any valid NPA-NXX.

Rates and charges for the Excel Value 3.0 Long Distance Plan are set forth below. Calls are rated based on call duration. An 18 second minimum will apply to each completed call, and thereafter, calls will be billed in 6 second increments. Customers of the Excel Value 3.0 Long Distance Plan will not be subject to Excel's Minimum Usage Requirement.
4.77.1 Outbound $1+$ and Inbound Toll-Free Services

Customers of the Excel Value 3.0 Long Distance Plan will be billed at the following rate regardless of mileage and/or time of day for outbound $1+$ and inbound toll-free calls:
$\$ 0.1020$ per minute
4.77.2 Directory Assistance

Customers of the Excel Value 3.0 Long Distance Plan will be billed at the following rate for directory assistance inquiries:
$\$ 1.40$ per call

Issued By: Becky Gipson
Senior Director, Regulatory Affairs
433 East Las Colinas Boulevard, Suite 1300
Irving, Texas 75039

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## SECTION 4 - RATES (Continued)

4.77 Excel Value 3.0 Long Distance Plan (Continued)

### 4.77.3 Account Codes

Account Codes are available under the Excel Value 3.0 Long Distance Plan to assist Customers in managing and tracking their long distance usage. Customers may select validated account codes which are specific, pre-defined combinations of digits registered with Excel's switch database, and only those pre-defined codes can be used to complete a call, or Customers may select non-validated codes of a specific length and any code of that specific length can be used to complete a call.
4.77.4 Non-Recurring and Monthly Recurring Charges:

Customers of the Excel Value 3.0 Long Distance Plan will be billed the following fees for optional services:

Toll-Free Numbers
Establish New Toll-Free Number
Non-Verified Account Codes
Verified Account Codes
Optional Management Invoice Reports
Paper
Electronic
$\$ 1.00$ per month, per number
$\$ 5.00$ per number
$\$ 5.00$ per month, per code
$\$ 10.00$ per month, per code
$\$ 2.00$ per month, per report
$\$ 10.00$ per month, per report


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