

ADOPTION NOTICE

GENERAL AND LOCAL EXCHANGE TARIFF

Stoutland Telephone Company d/b/a Missouriicom hereby adopts, ratifies, and makes its own in every respect, as if the same had been originally filed by it, all tariffs of Stoutland Telephone Company filed with and approved by the Missouri Public Service Commission before the effective date of this tariff.

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This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for telecommunications services provided by Stoutland Telephone Company d/b/a Missouriicom within the State of Missouri. This tariff is on file with the Missouri Public Service Commission and copies may be inspected during normal business hours, at the Company's principal place of business.

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CANCELLED - Missouri Public Service Commission - 10/31/2022 - TN-2023-0140 - YI-2023-0073

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This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for telecommunications services provided by Stoutland Telephone Company within the State of Missouri. This tariff is on file with the Missouri Public Service Commission and copies may be inspected during normal business hours, at the Company's place of business.

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ISSUED: September 29, 2014

EFFECTIVE: November 21, 2014

By: Garrin Bott, President

**P.S.C. MO. No. 4
Cancels P.S.C. MO No. 3**

STOUTLAND TELEPHONE COMPANY
d/b/a TDS TELECOM
Missouri

PSC MO No. 4
Original Sheet – Adoption Notice

TITLE PAGE

Stoutland Telephone Company d/b/a TDS Telecom hereby adopts, ratifies and makes its own in every respect, as if the same had been originally filed by it, all tariffs of Stoutland Telephone Company filed with and approved by the Missouri Public Service Commission before the effective date of this tariff.

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service and facilities for telecommunications services provided by Stoutland Telephone Company d/b/a TDS Telecom within the State of Missouri. This tariff is on file with the Missouri Public Service Commission and copies may be inspected during normal business hours, at the Company's place of business.

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P.S.C. MO. No. 5

**STOUTLAND TELEPHONE COMPANY
d/b/a MISSOURICOM**

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REPLACES FIRST AMENDED TITLE PAGE

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STOUTLAND TELEPHONE COMPANY
d/b/a MISSOURICOM

(T)

SCHEDULE OF RATES

FOR

TELEPHONE SERVICE

APPLYING TO THE FOLLOWING TERRITORIES

Stoutland, Missouri, including areas in Camden, Dallas and Laclede Counties

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STOUTLAND TELEPHONE COMPANY
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FIRST AMENDED TITLE PAGE
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STOUTLAND TELEPHONE COMPANY

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SCHEDULE OF RATES

FOR

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STOUTLAND TELEPHONE COMPANY
d/b/a TDS TELECOM
Missouri

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STOUTLAND TELEPHONE COMPANY D/B/A TDS TELECOM

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SCHEDULE OF RATES

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Missouri

TITLE PAGE

STOUTLAND TELEPHONE COMPANY
Name of Corporation

SCHEDULE OF RATES

FOR

TELEPHONE SERVICE

APPLYING TO THE FOLLOWING TERRITORIES

Stoutland, Missouri, including areas in Camden, Dallas and Laclede Counties

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GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4
STOUTLAND TELEPHONE COMPANY
Missouri

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Original Contents Sheet 1

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GENERAL EXCHANGE TARIFF

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STOUTLAND TELEPHONE COMPANY
Missouri

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Section 1
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Missouri

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STOUTLAND TELEPHONE COMPANY

Missouri

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EXPLANATION OF SYMBOLS

The following symbols are applicable to all sections of this tariff.

- (C) Change in regulation, condition or application, rate or charge.
- (D) Discontinued regulation, condition, rate or charge.
- (I) Increase in rate or charge.
- (M) Moved text formerly appearing on this sheet as a regulation, application, condition, rate or charge to another sheet in this tariff.
- (N) New regulation, condition, rate or charge.
- (T) Changed text with no effect on regulation, condition, rate or charge.

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GENERAL EXCHANGE TARIFF

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STOUTLAND TELEPHONE COMPANY
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GENERAL RULES AND REGULATIONS

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Missouri

Section 2

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GENERAL RULES AND REGULATIONS

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GENERAL RULES AND REGULATIONS

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STOUTLAND TELEPHONE COMPANY
Missouri

Section 2

Original Sheet 1

GENERAL RULES AND REGULATIONS

A. AVAILABILITY OF FACILITIES

The Telephone Company's obligation to furnish exchange and toll service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary lines, circuits, and equipment.

B. APPLICATION FOR SERVICE

1. Applications for service may be made on the Telephone Company's standard form of application. These applications become contracts when accepted in writing by the Telephone Company, or upon establishment of service. Applicants for service are required to pay in advance at the time application is made, all charges accruing for the first billing period for exchange service and equipment, and the service connection charge if applicable. The terms and conditions specified in such contracts are subject to the General Rules and Regulations, the General Exchange Service Tariffs, the Local Exchange Service Tariff and the Service Connection Charges Tariff for the exchange from which service is to be furnished. Any change in rates, rules or regulations shall act as a modification of the contract to that extent, without further notice.
2. The Company reserves the right to refuse service to any applicant who is found to be indebted to the Company for Basic Local Telecommunications Service previously furnished until satisfactory arrangements have been made for the payment of all such indebtedness. The Company may also refuse to furnish service to any applicant desiring to establish service for former customers of the Company who are indebted for previous Basic Local Telecommunications Service, regardless of the listing requested for such service, until satisfactory arrangements have been made for the payment of such indebtedness.
3. If telephone service is established and it is subsequently determined that either conditions in "B.2" above exist, the Company may suspend or disconnect such service until satisfactory arrangements have been made for the payment of the prior indebtedness.
4. Requests from subscribers for additional service, equipment, etc., may be made verbally, if the original contract provides for such additional service and equipment as may be ordered, and no advance payment will be required. A move from one location to another (Outside Move) within the same Exchange Area is not considered to terminate the contract and orders for such moves may be made verbally.

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STOUTLAND TELEPHONE COMPANY
Missouri

Section 2

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GENERAL RULES AND REGULATIONS

C. INITIAL CONTRACT PERIODS

1. Unless otherwise specified herein or elsewhere in the Telephone Company's Tariff's, the initial (or minimum) contract period is one (1) month from the date service is established and the minimum charge is the established rate for one month.
2. The Telephone Company may require a contract period longer than (1) one month at the same location in connection with special (non-standard) types or arrangements of service, or for unusual construction, necessary to meet demands, and involving extra cost.

D. TERMINATION OF SERVICE

1. Service may be terminated prior to the expiration of the initial contract period upon payment of the termination charges given below, in addition to all charges due for service which has been furnished.

In case of service for which the initial contract period is one (1) month, the charges due for the balance of the initial month.

2. Contracts for periods of longer than one (1) month, covering service whose installation required line extension, may be terminated upon payment of all charges that would accrue to the end of the Contract Period or the Contract will be transferred to a new applicant who is to occupy the same premises and will subscribe to the service on the day following the termination by the original subscriber. The new subscriber will be bound under the terms of the contract for the unexpired portion of the contract.
3. Service may be terminated after the expiration of the initial contract period, upon the Telephone Company being notified, and upon payment of all charges due to the date of termination of the service.

E. ESTABLISHMENT OF CREDIT

The Company is not obligated to establish, furnish, or continue to furnish service to any individual or firm that owes for Basic Local Telecommunications Service previously rendered at the same or a different address, until arrangements have been made to liquidate such previous indebtedness to the Company.

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STOUTLAND TELEPHONE COMPANY
d/b/a MISSOURICOM

Section 2
First Revised Sheet 3
Cancels Original Sheet 3

GENERAL RULES AND REGULATIONS

F. DEPOSITS

1. The amount, terms and conditions relating to deposits and guarantees of payment are set forth on the Company's website: <https://missouricom.co/tariff-charges/>.
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GENERAL EXCHANGE TARIFF

GENERAL RULES AND REGULATIONS

F. DEPOSITS

1. The Company may require an applicant or established customer to make a deposit to be held by the Company as a guarantee of the payment of charges subject to the following conditions;
2. The Company may require a deposit or guarantee as a condition of service if the customer or applicant is unable to establish that he or she had a recent service account with a telephone utility for a period of at least twelve (12) months for which all undisputed Basic Local Telecommunications charges were satisfactorily paid.
3. If the customer or applicant has no previous service account or previous service of less than twelve (12) months service, the Telephone Company may require a deposit if the applicant does not meet at least two (2) of the following criteria:
 - Home Ownership, excluding mobile home
 - Vehicle Ownership - car or truck
 - Has a local charge card
 - Has a savings account
 - Has a checking account
 - Is fifty (50) or more years of age
 - Has been employed two years or more with the same employer
 - Has an existing loan from a financial institution not considered delinquent by the creditor
 - Has a valid major national charge card
 - Has a valid major national oil company charge card
4. No deposit or guarantee shall be required by the Company because of race, sex, creed, national origin, marital status, age, number of dependents, source of income, condition of physical handicap, or geographical area of residence.
5. The Company shall permit a customer, concurrent with the beginning of service, to post a deposit in two (2) equal monthly installments or, as otherwise agreed upon.
6. The amount of a deposit shall not exceed estimated charges for two (2) months service based on the average bill during the preceding twelve (12) months or in the case of new applicants for service, the average monthly bill for all customers within a customer class.

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GENERAL RULES AND REGULATIONS

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GENERAL RULES AND REGULATIONS

F. **DEPOSITS** (Continued)

7. A deposit or guarantee may be required as a condition of continued service if undisputed Basic Local Telecommunications charges in two (2) out of the last twelve (12) billing periods becomes delinquent, the customer has had service discontinued for nonpayment of an undisputed Basic Local Telecommunications delinquent charge at any time during the preceding twelve (12) billing periods, or during the first six (6) months of service, the customer incurs toll or other charges in any one billing period which equal to at least 400% of the amount of the deposit or guarantee previously required.
8. Upon discontinuance or termination of service, the deposit shall be credited, with accrued interest, to the charge stated on the final bill and the balance, if any, shall be returned to the customer within twenty-one (21) days of the rendition of such final bill.
9. Upon satisfactory payment of all undisputed charges during the last twelve (12) billing periods, the deposit shall, with accrued interest, be promptly refunded or credited against charges stated on subsequent bills. Payment of a charge is satisfactory if received prior to the date upon which the charge becomes delinquent provided it is not in dispute. The Company may withhold refund of a deposit pending the resolution of a dispute with respect to charges secured by such deposit.
10. The deposit shall bear interest at a rate which is equal to one percent (1%) above the prime lending rate as published in the *Wall Street Journal* on the last business day of September of each year. This rate shall be adjusted annually on December 1. The interest shall be credited annually or paid upon the return of the deposit whichever occurs first. Interest shall not accrue on any deposit after the date on which a reasonable effort has been made to return it to the customer.
11. A guarantor shall be released upon satisfactory payment of all undisputed Basic Local Telecommunications charges during the last twelve (12) billing periods. Payment of a charge is satisfactory if received prior to the date upon which the charge becomes delinquent provided it is not in dispute.
12. At the option of the Company, a cash deposit may be refunded or credited to the customer at any time prior to termination of service or the customer's twelfth billing period. In the case of a deposit interest is paid for the period during which the deposit is held by the Company, provided the period is thirty (30) days or more.

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GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 5
STOUTLAND TELEPHONE COMPANY
d/b/a MISSOURICOM

Section 2
First Revised Sheet 5
Cancels Original Sheet 5

GENERAL RULES AND REGULATIONS

F. HOLD FOR FUTURE USE (D)

G. **PAYMENT FOR SERVICES AND FACILITIES**

1. The customer shall pay for services and facilities monthly in advance. Failure to receive a bill does not relieve the customer of this responsibility for payment in accordance with the provisions set forth herein. All customers shall have twenty-one (21) days from date bill is rendered to make payment.

a) Late Payment Charge

(T)

The rate, terms and conditions for any late payment charge are set forth on the Company's website: <https://missouricom.co/tariff-charges/>.

(N)

b) Payment Fees

Subscribers who pay for service by credit or debit card may be subject to an additional charge. The rate, terms and conditions for such charge are set forth on the Company's website: <https://missouricom.co/tariff-charges/>.

c) Non-Sufficient Funds (NSF) and Returned Check Charge

This charge applies whenever a check or other negotiable instrument is presented for payment of service or deposit and is returned by the bank to the Company because of non-sufficient funds or any other valid reason. The charge is set forth on the Company's website: <https://missouricom.co/tariff-charges/>.

(N)

2. When the customer has had service discontinued within the last twelve (12) months or where the customer incurs toll or other charges at any time during the billing period which are equal to at least 400% of the amount of the deposit or guarantee previously required from the customer, payment may be demanded for toll charges by a telephone call to the customer followed by written notification of such demand sent by first class mail.

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GENERAL EXCHANGE TARIFF

GENERAL RULES AND REGULATIONS

F. **DEPOSITS** (Continued)

- 13. The fact that a deposit has been made shall in no way relieve the applicant or customer from complying with the Company's regulations as to advance payments and payment for service, nor constitute a waiver or modification of the regulations pertaining to the discontinuance of service for nonpayment of any Basic Local Telecommunications charges due the Company for service rendered. The Company may discontinue service to any customer failing to pay undisputed Basic Local Telecommunications delinquent charges without regard to the fact that such customer has made a deposit with the Company to secure payment of such charges or has furnished the Company with a guarantee in writing of such charges.
- 14. Record of previous accounts:

The Telephone Company maintains a record of previous accounts by name, address and telephone number.

G. **PAYMENT FOR SERVICES AND FACILITIES**

- 1. The customer shall pay for services and facilities monthly in advance. Failure to receive a bill does not relieve the customer of the responsibility for payment in accordance with the provisions set forth herein. All customers shall have twenty-one (21) days from date bill is rendered to make payment.
 - a) Late Payment Charges
 - A Late Payment charge of 1.5% per month applies to all past due balances.
 - Customers with past due balances who sign up for electronic payments will receive a one-time waiver of the late payment charge.
 - Final collection procedures, temporary disconnection of service, and the requirements for deposit are unaffected by the application of a late charge. The late payment charge does not extend the time for payment or otherwise enlarge or change the rights of the customer. Notice of intention to pay late will not avoid this charge.
- 2. When the customer has had service discontinued within the last twelve (12) months or where the customer incurs toll or other charges at any time during the billing period which are equal to at least 400% of the amount of the deposit or guarantee previously required from the customer, payment may be demanded for toll charges by a telephone call to the customer followed by written notification of such demand sent by first class mail.

(M) Text previously shown here now appears on sheet 5.1 of this section.

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GENERAL RULES AND REGULATIONS

G. PAYMENT FOR SERVICES AND FACILITIES - Continued

3. If the undisputed toll charges billed under Rule 12-B. remain unpaid for ten (10) days from rendition of written notification or any mutually established late payment arrangement date or twenty-one (21) days from rendition of the bill, such charges will be deemed delinquent.
4. In the event of failure by the customer, or those responsible to pay any undisputed charges for Basic Local Telecommunications Service, the Company may discontinue service upon proper notice to the customer. Service need not be restored unless or until all undisputed amounts due at the end of the day of payment are paid in full, including the restoration of service charges or satisfactory arrangements made therefore.

(M) Text shown here was previously shown on Sheet 5 of this section.

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GENERAL EXCHANGE TARIFF

GENERAL RULES AND REGULATIONS

G. PAYMENT FOR SERVICES AND FACILITIES (Continued)

- 5. The regular restoral of service charge will be made for reconnecting services that have been discontinued for nonpayment of Basic Local Telecommunications charges due. No allowance will be made for loss of service during the period service is disconnected for nonpayment if payment is made and service connected before the completion of an order to terminate the service. Subsequent to the completion of an order to terminate service, it may, at the option of the Telephone Company, be reestablished only on the basis of a new application.
- 6. Bills for exchange and toll service will be rendered on a cyclical basis. The normal billing period is one (1) month. Billing cycles may be altered if the affected customers are sent an insert or other written notice explaining the alteration not less than thirty (30) days prior to the effective date of the alteration. This notification is not required where a customer requests a number change, or when the customer disconnects and reconnects service or transfers service from one premise to another.

H. DISCONTINUANCE OF SERVICE

- 1. Service may be discontinued for any of the following reasons:
 - a. Non-payment of an undisputed Basic Local Telecommunications delinquent charge.
 - b. Failure to post a required deposit or guarantee.
 - c. Unauthorized use of the Telephone Company's service in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such facilities.
 - d. Failure to substantially comply with the terms of a settlement agreement.
 - e. Refusal after reasonable notice to permit inspection, maintenance or replacement of the Telephone Company's facilities.
 - f. Material misrepresentation of identity in obtaining telephone utility service.
 - g. As provided by state or federal law.

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GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4
STOUTLAND TELEPHONE COMPANY
Missouri

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GENERAL RULES AND REGULATIONS

H. DISCONTINUANCE OF SERVICE (Continued)

2. A written notice shall be sent by first class mail ten (10) days prior to the date of the proposed discontinuance of service. As an alternative, the company may deliver a written notice by hand to the customer at least ninety-six (96) hours prior to discontinuance
3. Service may be discontinued during the normal business hours on or after the date specified in the notice of discontinuance. Service shall not be discontinued on a day when the offices of the Telephone Company are not open to facilitate reconnection of service, or on any day immediately preceding such day. Service shall not be discontinued for non-payment of a delinquent charge until five (5) days after a charge has become delinquent.
4. The Company shall make reasonable efforts to contact the customer via telephone at least twenty-four (24) hours preceding a discontinuance of Basic Local Telecommunications Service. The Company will advise the customer of the proposed discontinuance and what action must be taken to avoid it.
5. Discontinuance of service shall be postponed for a time not in excess of twenty-one (21) days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the telephone service is provided and where such person is under the care of a physician. Any person who alleges such emergency shall, if requested, provide the telephone company with reasonable evidence of such necessity.
6. Notwithstanding any other provisions of this Tariff, service to a customer may be discontinued at any time after written notice has been sent, first class mail, to such customer at his last known address and at the address where the service to be discontinued is provided such customer:
 - a. Incurs charges not covered by a deposit or guarantee and evidences an intent not to pay such charges when due; or
 - b. Damages or evidences intent to damage telephone utility equipment.
7. The notice required by section H.6. of this rule shall state how a customer has evidenced an intent not to pay charges when due or evidences an intent to damage telephone utility facilities.

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GENERAL EXCHANGE TARIFF

GENERAL RULES AND REGULATIONS

H. DISCONTINUANCE OF SERVICE (Continued)

- 8. Basic Local Telecommunications service may not be discontinued for customer nonpayment of a delinquent charge for other than Basic Local Telecommunications services.
- 9. Global toll blocking may be placed on a customer's line and any optional, non-basic calling features and functions eliminated for customer nonpayment of delinquent charges for other than Basic Local Telecommunications service.

I. BUSINESS RATES APPLY AT THE FOLLOWING LOCATIONS

- 1. Customers whose actual or obvious use of the service is for conducting a business, trade, or profession of a strictly business nature, but not limited to offices, stores, factories.
- 2. In boarding houses, except as noted under J2, offices of hotels, halls, and offices of apartment buildings, public, private or parochial schools or colleges, hospitals, libraries and other similar institutions.
- 3. At residence locations, when the subscriber has no regular business service and the use of the service either by himself, members of his household, or his guests, or parties calling him can be considered as more of a business than of a residence nature, which fact might be indicated by advertising either by business cards, newspapers, handbills, advertising mater, such as on vehicles, etc., or when such business use is not such as commonly arises and passes over to residence service during the intervals when, in compliance with the law or established custom, business places are ordinarily closed.
- 4. Where the place of business and the residence of a subscriber are on the same premises and no service is installed in the place of business, the business rate shall be charged for the service installed in the residence.
- 5. At residence locations, when an access line is located in a shop, office, or other place of business. In college fraternity or sorority houses.
- 6. At any location where the listing of service at that location indicates a business, trade or profession, except as specified under J.3 below.

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GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4
STOUTLAND TELEPHONE COMPANY
Missouri

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GENERAL RULES AND REGULATIONS

J. RESIDENCE RATES APPLY AT THE FOLLOWING LOCATIONS

1. In private residence where business listings are not provided.
2. In private apartments of hotels, rooming houses, or boarding houses where service is confined to the subscriber's use, and elsewhere in rooming and boarding houses which are not advertised as a place of business or which have less than five rooms for roomers or which furnish meals to less than ten boarders, provided business listings are not furnished.
3. In the place of residence of clergyman or nurse, and in the place of residence of a physician, dentist, veterinary, surgeon or other medical practitioner, provided the subscriber does not maintain an office in the residence.

K. USE OF SERVICE AND FACILITIES

1. Use of Subscriber Service
Subscriber telephone service, as distinguished from public and semi-public telephone service, is furnished only for use by the subscriber, his family, employees or business associates or persons residing in the subscriber's household, except as the use of the service may be extended to joint users or to persons temporarily subleasing a subscriber's residential premises. The Telephone Company has the right to refuse to install subscriber service or to permit such service to remain on premises of public or semi-public character when the service is located that the public in general or patrons of the subscriber may make use of the service. At such location, however, service may be installed, provided it is so located that it is not accessible for public use.
2. Tampering with Facilities
The Telephone Company may refuse to furnish or may deny telephone service to any person, firm, or corporation on whose premises is located, any telephone facilities owned by the Telephone Company which shows any evidence of tampering, manipulation, or operation, or use of any device whatsoever, for the purpose of obtaining telephone service without payment of the charges applicable to the service rendered.

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GENERAL EXCHANGE TARIFF

GENERAL RULES AND REGULATIONS

K. USE OF SERVICE AND FACILITIES (Continued)

3. Use of Profane Language or Impersonation of Another

The Telephone Company may refuse to furnish or may deny telephone service to any persons, firm, or corporation, who, over the facilities furnished by the Telephone Company, uses or permits to be used, foul, abusive, obscene or profane language; or impersonates or permits others to impersonate any other individual with fraudulent or malicious intent.

4. Governmental Objections to Service

The Telephone Company may refuse to furnish or may discontinue telephone service to any person, firm or corporation upon objection to the furnishing of such service made by or on behalf of any governmental authority on the grounds that such service is or is to be used for illegal purposes.

5. Telephone Numbers

The Subscriber has no property right in the telephone number or any right to continuance of service through any particular central office, and the Telephone Company may change the telephone number or the central office designation, or both, of a subscriber whenever it deems it advisable in the conduct of its business to do so.

6. Alterations

The subscriber agrees to notify the Company promptly in writing whenever alterations or new construction on premises owned or leased by him will necessitate changes in the Company's facilities; and the subscriber agrees to pay the Company's current charges for such charges.

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GENERAL EXCHANGE TARIFF

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STOUTLAND TELEPHONE COMPANY
Missouri

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Original Sheet 12

GENERAL RULES AND REGULATIONS

L. TELEPHONE DIRECTORIES

The Telephone Company will furnish to its subscribers, without charge, one directory per telephone number. Other directories may be furnished at the discretion of the Company at a reasonable charge.

The Telephone Company's liability for damages on account of interruptions to service due to errors or omissions in directory listings will be limited to a pro-rate abatement of the charge for such of the subscriber's service as is affected, the maximum abatement not to exceed one-half the service charges for the period from the date of issuance of the directory in which the mistake occurred to the date of issuance of a new directory containing the proper listing.

In the cases of extra listings in the alphabetical section of the directory for which a charge is made, the Telephone Company's liability shall be limited to an amount not to exceed the established rate for such listing during the period which the error or omission continues.

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GENERAL EXCHANGE TARIFF

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STOUTLAND TELEPHONE COMPANY
Missouri

Section 2
First Revised Sheet 13
Cancels Original Sheet 13

GENERAL RULES AND REGULATIONS

M. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY

1. Transmitting Messages

The Telephone Company does not transmit messages but offers the use of its facilities for communications between patrons. If because of transmission difficulties the operator, in order to accommodate the subscriber, repeats messages, she is deemed to be acting as the agent of the persons involved and no liability shall attach to the Telephone Company because of any errors made by the operator of misunderstandings that may arise between subscribers because of the errors.

2. Use of Connecting Company Lines

When suitable arrangements can be made, lines of other telephone companies may be used in establishing wire connections to points not reached by this Company's lines. In establishing connections with the lines of other companies, the Telephone Company is not responsible or liable for any action of the Connecting Company.

3. Defacement of Premises

The Telephone Company shall exercise due care in connection with all work done on subscriber's premises. No liability shall attach to the Telephone Company by reason of any defacement or damage to the subscriber's premises resulting from the existence of the Telephone Company's facilities on such premises, or by the installation or removal thereof, unless such defacement or damage is the results of the sole negligence of the Telephone Company

4. Interruptions of Service

The Telephone Company cannot guarantee the uninterrupted working of its services and facilities. In the event of an interruption, which is not due to the negligence or willful act of the customer, a credit may be provided for the time service(s) were interrupted.

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5. Unusual Installation Costs

Where special conditions or special requirements of the subscriber involve unusual construction or installation costs, the subscriber may be required to pay a reasonable proportion of such costs.

6. Right of Way

The Telephone Company's provision of service to the subscriber is contingent upon the subscriber's provision, without charge to the Telephone Company, of suitable private right-of-way easement as may be required for placement of necessary lines and facilities to the subscriber's premises.

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GENERAL RULES AND REGULATIONS**M. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY**1. Transmitting Messages

The Telephone Company does not transmit messages but offers the use of its facilities for communications between patrons. If because of transmission difficulties the operator, in order to accommodate the subscriber, repeats messages, she is deemed to be acting as the agent of the persons involved and no liability shall attach to the Telephone Company because of any errors made by the operator of misunderstandings that may arise between subscribers because of the errors.

2. Use of Connecting Company Lines

When suitable arrangements can be made, lines of other telephone companies may be used in establishing wire connections to points not reached by this Company's lines. In establishing connections with the lines of other companies, the Telephone Company is not responsible or liable for any action of the Connecting Company.

3. Defacement of Premises

The Telephone Company shall exercise due care in connection with all work done on subscriber's premises. No liability shall attach to the Telephone Company by reason of any defacement or damage to the subscriber's premises resulting from the existence of the Telephone Company's facilities on such premises, or by the installation or removal thereof, unless such defacement or damage is the results of the sole negligence of the Telephone Company

4. Interruptions of Service

If service is interrupted for more than 24 hours, other than by the negligence or willful act of the customer, an allowance at the minimum rate for the telephone facilities and class of service affected at the time of the interruption shall be made for the time such interruption continues, after notice to the Company. No other liability shall in any case attach to the Company.

5. Unusual Installation Costs

Where special conditions or special requirements of the subscriber involve unusual construction or installation costs, the subscriber may be required to pay a reasonable proportion of such costs.

6. Right of Way

The Telephone Company's provision of service to the subscriber is contingent upon the subscriber's provision, without charge to the Telephone Company, of suitable private right-of-way easement as may be required for placement of necessary lines and facilities to the subscriber's premises.

GENERAL EXCHANGE TARIFF

**P.S.C. MO. NO. 4
STOUTLAND TELEPHONE COMPANY
Missouri**

**Section 2
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GENERAL RULES AND REGULATIONS

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GENERAL EXCHANGE TARIFF

GENERAL RULES AND REGULATIONS

N. LOCAL SERVICE GUARANTEE CREDIT

The Company will provide a one (1) month local service guarantee credit, which includes all recurring items of local service billed on the customer's current bill when the Company fails to provide specified levels of customer service. This program provides for credits to all residential and single line business customers bills when the Company does not meet the service standards outlined below:

Local Service Guarantee Credit includes all recurring items of local service billed on the customer's current bill.

1. Missed Service Commitment: The customer will be given a one (1) month local service credit if the company fails to meet a commitment and has not notified the customer 24 hours prior to the agreed time and date. This would apply to such services as installations, changes to custom calling services, provision of optional calling plans and other similar request.

The credit will not apply if the customer could not be reached by telephone and a notice was left in a conspicuous place 24 hours prior to the commitment date and times, the customer did not make the meeting, or "out of service" conditions exist resulting from natural disasters, or circumstances beyond the control and knowledge of the Company.

2. Service Outages of More Than 24 Hours: A one (1) month local service credit will be applied to the customer's telephone bill if the Company fails to restore basic exchange telephone service with 24 hours after the interruption was reported to or discovered by the Company.

The credit will not apply if premise access is required and neither the customer nor a representative was available at the customer premise and the Company left a notice in a conspicuous place, or the customer had been disconnected for nonpayment of a bill or request for a cash deposit, or "out of service" conditions exist resulting from natural disasters, or circumstances beyond the control and knowledge of the Company.

3. Repeat Customer Requests: A one (1) month local service credit will be applied to the customer's telephone bill if the Company fails to accommodate the customer's request the first time and this causes the customer to make a second request within thirty (30) days. Examples of requests which may require multiple business office contacts by a customer include those for billing name and address changes, directory listing changes, requests for credit cards or directories, requests for adjustments, repeat reports of service problems, and moves of cable or drop wires.

The credit will not apply to requests beyond the control of the Company and when the Company has notified the customer.

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Missouri

Section 2
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GENERAL RULES AND REGULATIONS

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GENERAL EXCHANGE TARIFF

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Missouri

Section 2

Original Sheet 15

GENERAL RULES AND REGULATIONS

N. LOCAL SERVICE GUARANTEE CREDIT (Continued)

4. Credit is NOT applicable to:
 - a. Claims for credit by customers who have been temporarily disconnected for nonpayment or are requesting reconnection from a temporary disconnect for nonpayment.
 - b. Misuse or abuse of the Company owned facilities, or if the problem is found to be associated with the customer's inside wiring or the customer's premises equipment.
 - c. Loss of service due to natural disasters resulting in a large number of utility outages, thereby obviously preventing the Company from notifying and/or meeting special commitments.

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GENERAL EXCHANGE TARIFF

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STOUTLAND TELEPHONE COMPANY
d/b/a TDS Telecom
Missouri

Section 2

Second Revised Sheet 16
Cancels First Revised Sheet 16

GENERAL RULES AND REGULATIONS

O. MISSOURI STATUTORY AND REGULATORY PROVISIONS WAIVED

The following statutory and rule provisions no longer apply to the Company as they have been waived pursuant to §392.420 RSMo.:

1. Rules		
4 CSR 240-3.520	Applications to sell or transfer assets	(N)
4 CSR 240-3.525	Applications to merge or consolidate	
4 CSR 240-3.530	Applications to issue stocks, obtain loans	
4 CSR 240-3.535	Applications to acquire stock	
4 CSR 240-3.545(8)(C)	Listing of Waivers in Tariff	(N)
4 CSR 240-3.550	Telco Records and Reports (except (5)(B),(D) & (E))	(C)
4 CSR 240-3.555	Residential Customer Inquiries	(N)
4 CSR 240-3.560	Procedure for Ceasing Operations	
4 CSR 240-10.020	Depreciation Records	
4 CSR 240-30.020	Residential Telephone Underground Systems	
4 CSR 240-30.040	Uniform system of Accounts	
4 CSR 240-32.010	General Provisions	
4 CSR 240-32.040	Metering, Inspections and Tests	
4 CSR 240-32.050	Customer Services	(N)
4 CSR 240-32.060	Engineering and Maintenance	
4 CSR 240-32.070	Quality of Service	
4 CSR 240-32.080	Service objectives and surveillance levels	
4 CSR 240-32.090	Connection of equipment and Inside Wiring	(N)
4 CSR 240-32.100	Provision of Basic Local and Interexchange Services	
4 CSR 240-32.130-170	Prepaid Calling Cards (except 32.140 and 32.150(1))	
4 CSR 240-32.180-190	Caller ID blocking requirements	
4 CSR 240-33.010	Service and Billing Practice General Provisions	(N)
4 CSR 240-33.040	Billing and Payment standards	
4 CSR 240-33.045	Clear identification and placement of charges on bills	
4 CSR 240-33.050	Deposits	(N)
4 CSR 240-33.060	Residential Customer Inquiries	
4 CSR 240-33.070	Discontinuance of service	
4 CSR 240-33.080	Disputes by Residential Customers	
4 CSR 240-33.090	Settlement agreements with residential customers	
4 CSR 240-33.130	Operator service requirements	
4 CSR 240-33.140	Payphone requirements (except (2))	
4 CSR 240-33.150	"Anti-slamming" requirements	
4 CSR 240-33.160	Customer Proprietary Network Information	(N)

(M) Material now shown on Sheet 17 of this section.

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GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4
STOUTLAND TELEPHONE COMPANY
Missouri

Section 2

Original Sheet 16

GENERAL RULES AND REGULATIONS

O. MISSOURI STATUTORY AND REGULATORY PROVISIONS WAIVED

As of November 13, 2008, the following statutory and rule provisions no longer apply to the Company as they have been waived * pursuant to §392.420 RSMo. 2008:

- 1. Rules
 - 4 CSR 240-3.550(4) and (5)(A) – Held Order Records, Quality of Service Reports
 - 4 CSR 240-32.060 – Engineering and Maintenance
 - 4 CSR 240-32.070 – Quality of Service
 - 4 CSR 240-32.080 – Service Objectives and Surveillance Levels
 - 4 CSR 240-33.040 (1-3) and (5-10) - Billing and Payments Standards
 - 4 CSR 240-33.045 – Identification and Placement of Charges on Bills

- 2. Statutes
 - Section 392.280 RSMo – Depreciation
 - Section 392.290 RSMo – Issuance of Stocks, Bonds and Other Indebtedness
 - Section 392.300 RSMo – Transfer of Property
 - Section 392.310 RSMo - Approval of Issuance of Stocks, Bonds, or Other Indebtedness
 - Section 392.320 RSMo – Certificate of Approval for Dividends
 - Section 392.330 RSMo – Account for Disposition of Proceeds
 - Section 392.340 RSMo - Reorganization

*See PSC Case No. IE-2009-0190

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GENERAL EXCHANGE TARIFF

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STOUTLAND TELEPHONE COMPANY
d/b/a TDS Telecom
Missouri

Section 2

Original Sheet 17

GENERAL RULES AND REGULATIONS

O. MISSOURI STATUTORY AND REGULATORY PROVISIONS WAIVED - Continued

2. Statutes

- Section 392.210.2 Accounting requirements (system of accounts)
- Section 392.240.1 Reasonableness of rates
- Section 392.270 Accounting requirements (valuation of property)
- Section 392.280 Accounting Requirements (Depreciation/accounts)
- Section 392.290 Issuance of Stocks, Bonds and Other Indebtedness
- Section 392.300 Transfer of Property
- Section 392.310 Approval of Issuance of Stocks, Bonds, or Other Indebtedness
- Section 392.320 Certificate of Approval for Dividends
- Section 392.330 Account for Disposition of Proceeds
- Section 392.340 Reorganization

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(M) Material previously shown on Sheet 16 of this section.

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GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4
STOUTLAND TELEPHONE COMPANY
Missouri

Section 3

Original Contents Sheet 1

DEFINITIONS

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CANCELLED - Missouri Public Service Commission - 10/31/2022 - TN-2023-0140 - YI-2023-0073

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GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4
STOUTLAND TELEPHONE COMPANY
Missouri

Section 3

Original Sheet 1

DEFINITIONS

Access Line

A circuit between a switching center and a subscriber premises which includes a standard network interface (SNI).

Access Line Installation Charge

A non-recurring charge made to cover all or a portion of the cost associated with the installation of a telephone access line.

Adjacent Exchange Service

Exchange service in which dial tone is provided from the central office in a contiguous exchange of the Company.

Air Line Mileage

The shortest distance between the points involved.

Applicant

A person or other legal entity who (1) applies for service with a utility or (2) reapplies for service at a new or existing location after service has been discontinued for more than 20 days.

Billing Date

The latest of:

1. Date stated on the billing
2. Date billing was placed in the mail or posted electronically

Branch Exchange Service

(See Private Branch Exchange Service.)

Building

A structure under one roof, or two or more structures under separate roofs but connected by enclosed passageways, not crossing a public thoroughfare other than an alley, in which telephone wires or cables may be safely run. Pipes and conduits are not considered enclosed passageways.

Business Service

Exchange service furnished to customers whose actual or obvious use of the service is for conducting a business, trade, or profession or whose use of the service is obviously not confined to domestic use.

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GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4
STOUTLAND TELEPHONE COMPANY
Missouri

Section 3

Original Sheet 2

DEFINITIONS

Call Forwarding

A function which allows incoming calls to be advanced to another telephone number in the same or different exchange. The number the calls are advanced to may be changed as required by the subscriber.

Call Restriction/900 Call Restriction

A central office service which allows customers to restrict certain types of outgoing calls from being placed over their exchange lines.

Call Waiting

A tone provided to the party using the telephone to indicate another call is waiting on the line. Successive transfers between calling parties can be accomplished through hook switch operation.

Central Office

A switching unit in a telephone system which provides service to the general public via equipment and operating arrangements for terminating and interconnecting customer lines and trunks.

Channel

An optical, electrical or radio path for communication or signaling purposes.

Circuit

A channel.

Class of Service

The various categories of service generally available to the customer; business, residence, public, and semi-public.

Coin-Box Service (Public and Semi-public Service)

(See Pay Telephone Service.)

Commission

Missouri Public Service Commission.

Communications System

A combination of equipment and facilities which fulfills the communication requirements of a customer.

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GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4
STOUTLAND TELEPHONE COMPANY
Missouri

Section 3

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DEFINITIONS

Community Optional Service (COS)

A plan approved by the Missouri PSC that allows customers in a qualifying petitioning exchange to buy intralata interexchange calling with customers in designated exchanges under terms, conditions, and rates that differ from those applicable to EAS and Long Distance MTS.

Company

Stoutland Telephone Company.

Connecting Arrangement

The equipment provided by the Company to accomplish the direct electrical/ optical/radio connection of customer-provided facilities with the facilities of the Company.

Connection Charge

(See Access Line Installation Charge.)

Contiguous Exchanges

Two exchanges whose boundaries adjoin.

Continuous Property

Property owned or leased and occupied by a customer, which is not separated by public thoroughfare or by property occupied by others.

Contract

The service application-agreement between a customer and the Company under which service and/or facilities are furnished in accordance with the provisions of applicable tariffs and under special conditions.

Cost

The words "Cost" or "Actual Cost" as used in this tariff, are intended to cover the actual cost of material, labor, vehicles, and incidentals, plus a charge for administration and overhead.

Custom Calling Services

A term describing special services provided from central offices; examples are, call forwarding, call waiting, speed calling, and 3-way calling.

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GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4

Section 3

STOUTLAND TELEPHONE COMPANY

Missouri

Original Sheet 4

DEFINITIONS

Customer

A person or legal entity who has applied for, been accepted, and is currently receiving service. A customer who voluntarily disconnects service and subsequently requests service with the same utility at a new or existing location within 20 days after disconnection retains customer status rather than being considered an applicant for service.

Customer Premises Inside Wiring, (CPIW)

Wire for telecommunications purposes which is on the customers premises. Customer Premises Inside Wire begins on the customer's side of the standard network interface (SNI).

Customer Premises Equipment, (CPE)

Telecommunication devices, equipment, and associated wiring located on the customer's side of the protector/standard network interface.

Delinquent Account

An account that has undisputed charges that are not paid by the due date.

Demarcation Point

(See Standard Network Interface, SNI.)

Deposit

A cash payment made by the customer to establish or reestablish credit with the Company.

Direct Electrical Connection

Denotes a physical connection of the electrical conductors in the communications path.

Directory Assistance

A service which furnishes aid to Stoutland customers in obtaining telephone numbers within the Home Numbering Plan Area (HNPA) or within their local calling area.

Directory Listings

Essential information in the telephone directory or information records of the Company whereby telephone users may ascertain the telephone number of a listed customer.

Drop Wire

Wires between an open wire lead, aerial, or underground cable terminal and the point of entrance to the building in which the customer's telephone service is located.

Due Date of Bill

The date after which a bill is considered delinquent.

Emergency Telephone Service

(See 9-1-1 Emergency Telephone Service)

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GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4
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Missouri

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Original Sheet 5

DEFINITIONS

End User

A client of an interstate carrier taking services offered in combination with telephone companies and other carriers.

Exchange

A specified area established for the furnishing of communication service. It usually embraces a city, town, village, or unincorporated community and surrounding area and may consist of one or more central offices together with the associated plant used in furnishing service within that area. Exchanges served by the Company are defined by the exchange boundary map found in this tariff.

Exchange Service

(See Local Service.)

Extended Area Service (EAS)

Interexchange telephone service furnished at flat or measured rates between one or more exchanges.

Facilities

Instrumentalities, supplemental equipment, apparatus, wiring, poles, cables, and other materials and mechanisms necessary to, or furnished in connection with, telephone service.

Failure To Pay

Includes non-payment or payment by a check that is dishonored for reasons other than bank error.

Flat Rate Service

Service furnished at a fixed monthly rate.

Foreign Exchange (FX)

Any exchange other than that in which the customer is located.

Foreign Exchange Directory Listing

An alphabetical listing in the directory of an exchange other than the exchange in which a subscriber is furnished local service.

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GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4

Section 3

STOUTLAND TELEPHONE COMPANY

Missouri

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DEFINITIONS

Foreign Exchange Service

Exchange service furnished to a customer from a central office located in an exchange other than that in which the customer's primary station is located, or off-premises station service furnished a customer in an exchange other than that in which the customer's primary station is located.

Grade of Service

Refers to the number of parties served on a telephone line. For example: one-party, two-party, four-party, multi-party, etc.

Grandfathered Equipment

Equipment classified by the FCC as having been directly connected to the network by a telephone company. Its use may be continued as long as the equipment remains serviceable and the circuitry is not revised.

Grandfathered Service

Existing service not available to new customers.

Individual Line Service

(See One-Party Service.)

Inside Wire

(See Customer Premises Inside Wire.)

Installation Charge

(See Access Line Charge.)

Interconnection

(See Connecting Arrangement.)

Interexchange Carrier

Any company engaging in the provision of interexchange telecommunications service to the public, which company does not also provide basic local telecommunications service within an exchange.

Joint User

An individual or concern authorized by the Company and the customer to share in the use of the customer's business telephone service. All arrangements regarding service must be made by the customer.

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GENERAL EXCHANGE TARIFF

P.S.C. MO No. 5
STOUTLAND TELEPHONE COMPANY
Missouri

Section 3
First Revised Sheet 7
Replaces Original Sheet 7

DEFINITIONS

Key Telephone Service

A service using key telephones or key adapters and other equipment to provide call holding, multi-line pickup, signaling, intercommunication, conference, and other services.

(D)

Line Connection

Installation of facilities provided by the Company for a circuit from the central office to the standard network interface, inclusive.

Line Extension

The outside plant required in addition to existing facilities to render telephone service.

Link-Up Missouri Service Connection Program

A federal Lifeline Assistance program applicable to eligible residential customers and designed to promote subscribership to the telephone network among low income residential households.

Local Exchange

The area within the boundaries of exchange maps filed with and approved by the commission.

Local Measured Service

(See Measured Service.)

Local Message

A message not subject to toll charges.

Local Private Line

A non-switched line located wholly within an exchange, furnished for the customer's own use for communication or signaling between points on that line.

Local Service

Telephone service furnished between customer stations located within the same local service area.

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GENERAL EXCHANGE TARIFF

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STOUTLAND TELEPHONE COMPANY
Missouri

Section 3

Original Sheet 7

DEFINITIONS

Key Telephone Service

A service using key telephones or key adapters and other equipment to provide call holding, multi-line pickup, signaling, intercommunication, conference, and other services.

Lifeline Assistance Program

A federal Lifeline Assistance Program that provides for a credit against the recurring monthly rate for the provision of local residential service for eligible residential subscribers. The purpose of this offering is to maintain and preserve universal service.

Line Connection

Installation of facilities provided by the Company for a circuit from the central office to the standard network interface, inclusive.

Line Extension

The outside plant required in addition to existing facilities to render telephone service.

Link-Up Missouri Service Connection Program

A federal Lifeline Assistance program applicable to eligible residential customers and designed to promote subscribership to the telephone network among low income residential households.

Local Exchange

The area within the boundaries of exchange maps filed with and approved by the commission.

Local Measured Service

(See Measured Service.)

Local Message

A message not subject to toll charges.

Local Private Line

A non-switched line located wholly within an exchange, furnished for the customer's own use for communication or signaling between points on that line.

Local Service

Telephone service furnished between customer stations located within the same local service area.

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GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4
STOUTLAND TELEPHONE COMPANY
Missouri

Section 3

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DEFINITIONS

Local Service Area

The area within which telephone service is furnished under a specific schedule of rates. This area may include one or more exchanges without the application of toll charges.

Local Service Guarantee Program

A local service program whereby the company will provide a one (1) month local service guarantee credit, which includes all recurring items of local service on the customers current bill, when the company fails to provide specified levels of customer service.

Measured Service

A local service for which charges may be based upon: frequency, time-of-day, duration, distance or other factors.

Message

A completed customer telephone call.

Mileage

The measurement upon which charges are computed for extension, tie and private lines.

Mileage Charges

Charges in addition to the access line charge. A recurring charge based on distance measurements as provided in tariff.

Minimum Contract Period

The minimum length of time for which a customer is obligated to pay for service, facilities, and equipment, whether or not retained by the customer for such minimum length of time.

Move and Change Charges

Initial non-recurring charges made to cover in whole or part the cost of changes in location at the request of the customer.

Network Interface

The points of common termination of company-provided and customer-provided facilities. Sometimes referred to as the standard network interface (SNI).

9-1-1 Emergency Telephone Service

9-1-1 is the three-digit telephone number designated throughout the United States as the emergency telephone number to be used by the public to obtain law enforcement, medical, fire, rescue, and other emergency services.

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GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4

Section 3

STOUTLAND TELEPHONE COMPANY

Missouri

Original Sheet 9

DEFINITIONS

Non-Contiguous Exchanges

Two exchanges whose boundaries do not adjoin.

Non-Listed Service

An arrangement whereby a customer's number is omitted from the telephone directory but not from the directory assistance records, at the subscriber's request.

Non-Published Service

An arrangement whereby a customer's listing is omitted from both the telephone directory and directory assistance records at the subscriber's request.

Non-Recurring Charge, (NRC)

A one-time charge covering installation, move, or change of facilities accomplished at the customer's request.

Off-Premises Stations and Extensions

The wire facility used in providing an off-premises access line.

One-Party Service

An access line serving only one customer.

Pay Telephone Service

Public and semi-public pay telephone service. Exchange service provided at the customer's request and designed for use of the customer and the public at locations somewhat public in character at a specified charge for each outgoing message. Public and semi-public locations are at a location chosen or accepted by the Company and use central office implemented services.

Permanent Disconnect

A service is permanently disconnected when the customer's service has been totally discontinued.

Premises

In multiple occupancy buildings a customer's premises are restricted to the portion of building owned or leased by the customer. In single occupancy buildings or where more than one building is occupied by one firm or individual, the customer's premises includes the buildings occupied by the customer which are within 350 feet of the primary station and not separated by property occupied by others.

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GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4
STOUTLAND TELEPHONE COMPANY
Missouri

Section 3

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DEFINITIONS

Private Branch Exchange Service (PABX)

Service furnished by means of trunk lines directly connected from a company central office to a branch switchboard on a customer's premises from which connection is made to stations located at various locations of the customer's operations. Private branch exchange service is for the exclusive use of the customer or the customer's authorized agents.

Private Line

A line consisting of dedicated communication channels connecting two or more locations.

Protector

(See Standard Network Interface.)

PSC

Public Service Commission/Missouri Public Service Commission.

Public Telephone Service

(See Pay Telephone Service)

Rate

A recurring monthly assessment made in conjunction with the provisions of a service.

Registered Equipment

Denotes terminal equipment, multi-line terminating systems, and protective circuitry which comply with and have been approved within the registration provisions of Part 68 of the FCC Rules and Regulations.

Residence Service

A class of exchange service furnished to an individual at a residence or place of dwelling where the actual or obvious use of the service is primarily for domestic purposes.

Rotary Service

Provides for incoming calls to be directed to the next available line or trunk, when previous trunk(s) in the trunk group are busy.

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GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4

Section 3

STOUTLAND TELEPHONE COMPANY

Missouri

Original Sheet 11

DEFINITIONS

Route Mileage

The distance measured along the route of the circuit between any two or more given points on that circuit.

Semi-Public Telephone Service

(See Pay Telephone Service)

Service Connection Charges

(See Installation Charge.)

Speed Calling

A service allowing a telephone user to reach frequently called numbers by abbreviated dialing.

Standard Network Interface

The points of common termination of company-provided and customer-provided facilities. Sometimes referred to as the standard network interface (SNI.)

Station

Network control signaling unit at the customer's premises (CPE.)

Subscriber

(See Customer.)

Tariff

The index, definitions, rules and regulations, rates, charges, conditions of service, concurrences, and maps adopted and filed by the Company with the Missouri Public Utilities Commission.

Telecommunications Service

Two way switched access and transport of audio, data, video and voice communications. Does not include services provided by Radio Common Carrier, (RCC), one-way transmission of television (T.V.) signals, surveying, private telecommunications networks, communications.

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GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4
STOUTLAND TELEPHONE COMPANY
Missouri

Section 3

Original Sheet 12

DEFINITIONS

Temporary Disconnect

The suspension of telephone service at the request of the customer or on the initiative of the Company without permanent disconnect of service. Written notice of suspension of service is required if done at the initiative of the Company.

Temporary Service

Local service definitely known to be required for a short period, such as service provided for contractors for use during the construction of a building, sales campaigns, athletic contests, conventions, fairs, circuses, etc.

Terminal Loop

(See Off-Premises Extension.)

Termination Charge

The charge applicable when an agreement for service is terminated by the customer before the expiration of the minimum agreement period.

3-Way Calling

A service providing the capability to add a third party to an existing conversation.

Tie Line

A circuit connecting two private branch exchange systems for the purpose of interconnecting the stations of one system with the stations of the other without the use of trunk lines to a central office of the Company.

Toll Service

Telecommunications service between exchanges carried on the public switched network for which charges are made on a per-unit basis.

Toll Denial Service

A service restricting service to local calling only.

Toll Message

A completed call between two exchange stations located in different local service areas, between two toll stations, or between a toll station and an exchange station, for which charges are made on a per-unit basis.

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GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4
STOUTLAND TELEPHONE COMPANY
Missouri

Section 3

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DEFINITIONS

Toll Rate

The rate prescribed for toll messages based upon the duration of the message, time of day, number of calls, and distance between exchanges (May be intrastate or interstate.)

Toll Terminal Service

A telephone line which is connected directly to toll switchboard positions.

Touchtone

Where central office facilities are available, a type of high-speed address signaling (dialing) in which buttons in a bank of twelve can be depressed to give one of a group of audio tone pairs for signaling directly over the circuit.

Trunk Hunt Service

(See Rotary Service)

Trunk Line

A telephone circuit between two central offices or between a private branch exchange and a company central office.

Type of Service

Refers to flat rate service, measured service, or toll service.

Utility Facilities

Includes all lines, right-of-way, installed equipment and buildings directly used in providing service to customers.

Utility Service

Means service provided by a public utility.

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GENERAL EXCHANGE TARIFF

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Missouri

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LOCAL EXCHANGE SERVICE

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Missouri

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LOCAL EXCHANGE SERVICE

Unless otherwise specified, the charges quoted in this tariff are for the period of one month and entitle the subscriber to telephone service and messages to all access lines in the service area of the Telephone Company.

Any license, occupation or sales tax or similar charge levied by this municipality or other taxing authority shall be added to the charges below and shown as a separate item on the customer's bill.

Local rates for Residential and Business services are available
at the Company's website:

<https://missouricom.co/tariff-charges/>

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GENERAL EXCHANGE TARIFF

P.S.C. MO No. 5
STOUTLAND TELEPHONE COMPANY
Missouri

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LOCAL EXCHANGE SERVICE

BASIC ACCESS LINE SERVICE

A. GENERAL

Unless otherwise specified, the charges quoted in this tariff are for the period of one (1) month and entitle the subscriber to telephone service and messages to all access lines in the service area of the Telephone Company.

Any license, occupation or sales tax or similar charge levied by this municipality or other taxing authority shall be added to the charges below and shown as a separate item on the customer's bill.

B. RATES

	<u>Access</u>	
Business One-Party	\$20.00	(l)
Residence One-Party	\$18.00	(l)

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GENERAL EXCHANGE TARIFF

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Missouri

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LOCAL EXCHANGE SERVICE

BASIC ACCESS LINE SERVICE

A. GENERAL

Unless otherwise specified, the charges quoted in this tariff are for the period of one (1) month and entitle the subscriber to telephone service and messages to all access lines in the service area of the Telephone Company.

Any license, occupation or sales tax or similar charge levied by this municipality or other taxing authority shall be added to the charges below and shown as a separate item on the customer's bill.

B. RATES

	<u>Access</u>	
Business One-Party	\$17.25	
Residence One-Party	\$16.00	(I)

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(D)

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GENERAL EXCHANGE TARIFF

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STOUTLAND TELEPHONE COMPANY
Missouri

Section 4

Original Sheet 1

LOCAL EXCHANGE SERVICE

BASIC ACCESS LINE SERVICE

A. GENERAL

Unless otherwise specified, the charges quoted in this tariff are for the period of one (1) month and entitle the subscriber to telephone service and messages to all access lines in the service area of the Telephone Company.

Any license, occupation or sales tax or similar charge levied by this municipality or other taxing authority shall be added to the charges below and shown as a separate item on the customer's bill.

B. RATES

Phase 1 Rates: Effective June 1, 2012 through May 27, 2013

	Touch Tone	(T)
	<u>Access</u>	
Business One-Party	\$13.25	
Residence One-Party	\$10.00	

Phase 2 Rates: Effective May 28, 2013

	Touch Tone	(T)
	<u>Access</u>	
Business One-Party	\$17.25	(I)
Residence One-Party	\$14.00	(I)

GENERAL EXCHANGE TARIFF

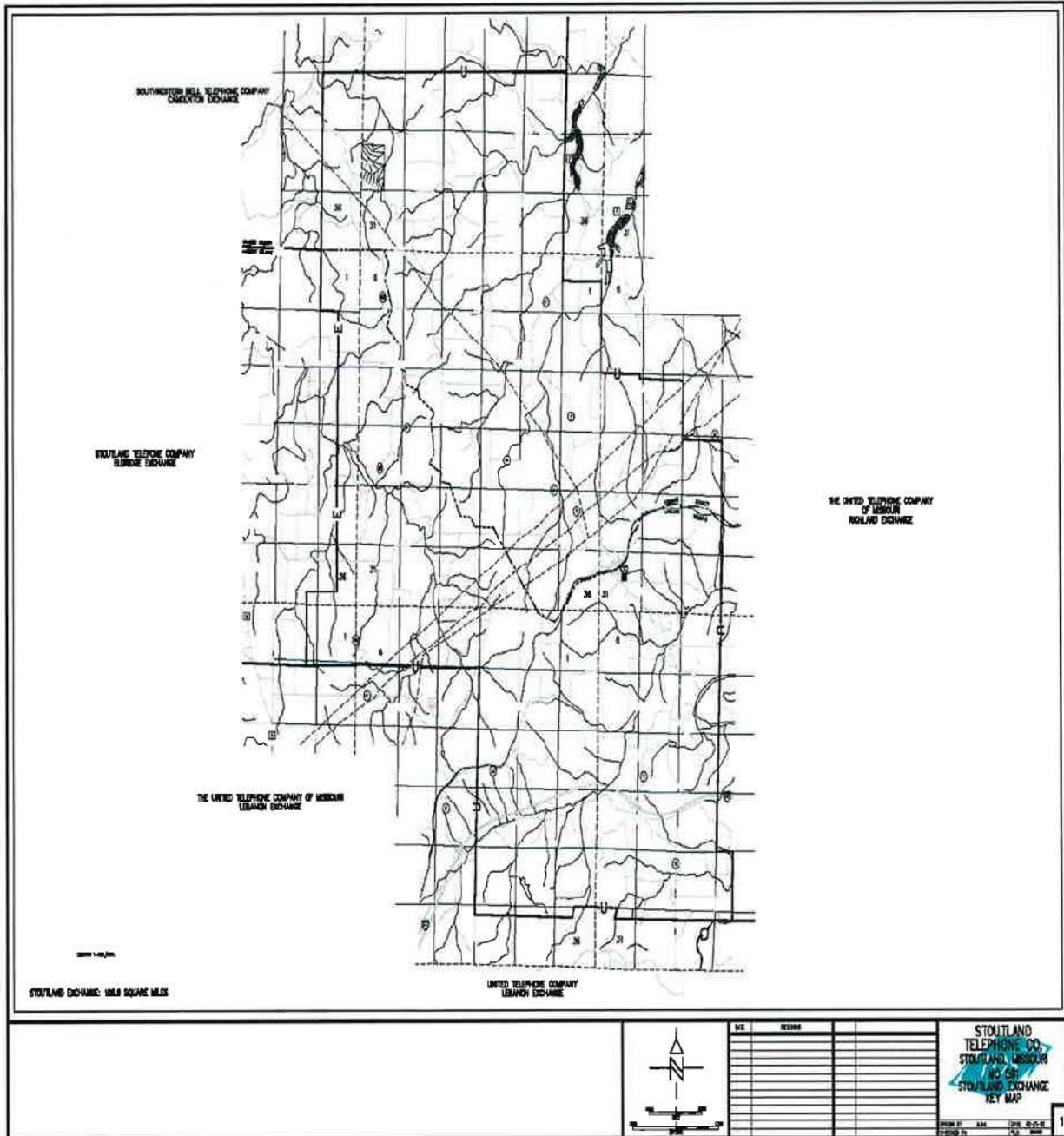
P.S.C. MO. NO. 4
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Missouri

Section 4

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LOCAL EXCHANGE SERVICE

EXCHANGE BOUNDARY MAP



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GENERAL EXCHANGE TARIFF

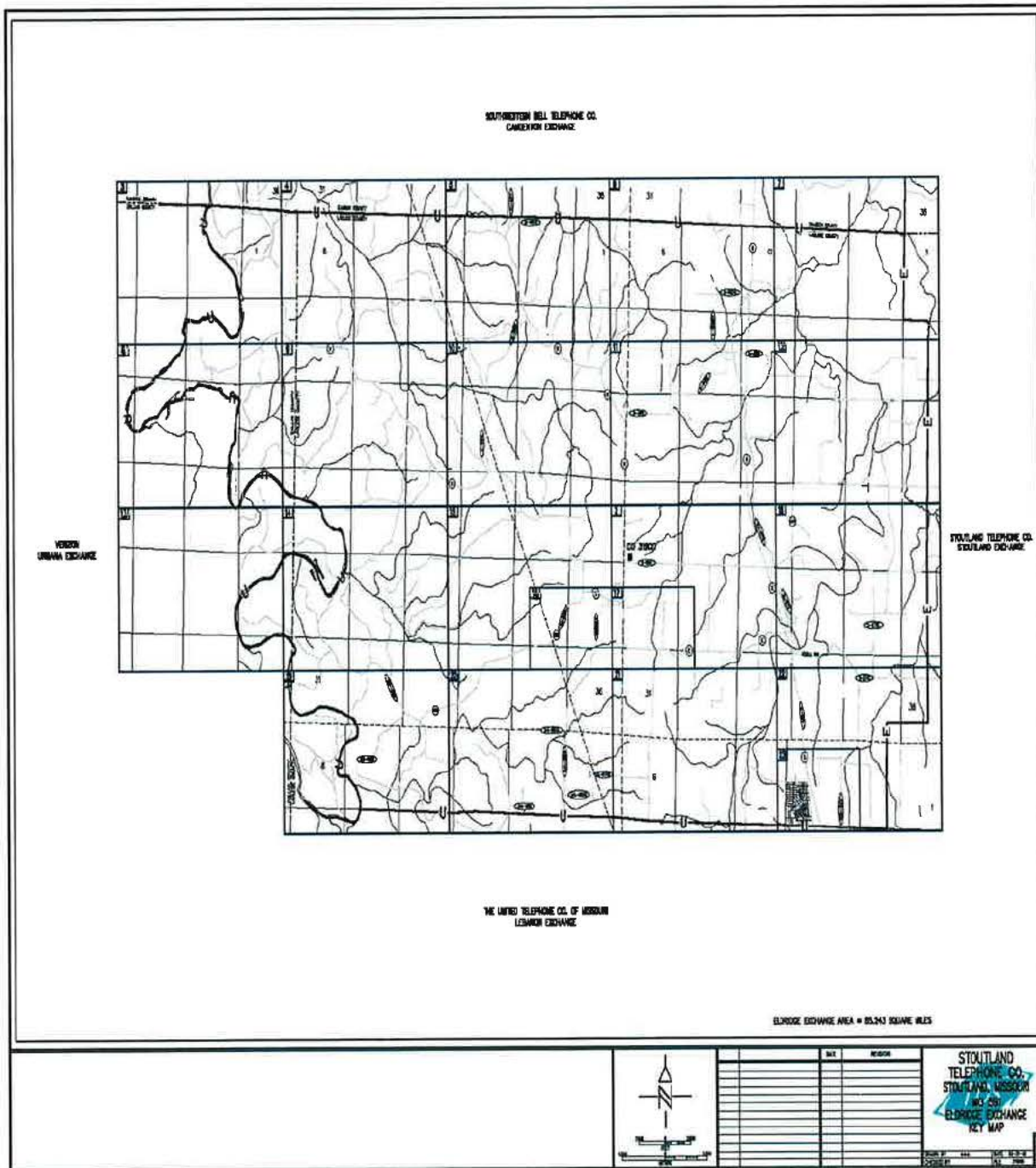
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LOCAL EXCHANGE SERVICE

EXCHANGE BOUNDARY MAP



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LOCAL EXCHANGE SERVICE

Lifeline Service

Lifeline Service is a government benefit program established by the Federal Communications Commission (FCC) and Missouri Public Service Commission (Commission) and is available to qualifying low-income subscribers for certain residential telecommunications services. The terms and conditions of Lifeline service, including monthly discount amounts, are set forth in rules established by the FCC and Commission and available at the Company's office.

In addition, the terms and conditions of Lifeline service are available on the Company's website as follows: <http://stc.missouricom.com/lifeline-program/>.

Disabled Service

Disabled Service is a government benefit program established by the Missouri Public Service Commission (Commission) as part of the Missouri Universal Service Fund (MoUSF). It is a residential retail service that offers a qualifying disabled customer reduced charges for certain telecommunications services. The terms and conditions of disabled service, including monthly discount amounts, are set forth in rules established by the Commission and available at the Company's office.

In addition, the terms and conditions of Disabled Service are available on the Company's website as follows: <http://stc.missouricom.com/lifeline-program/>.

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LOCAL EXCHANGE SERVICE**LOW-INCOME ASSISTANCE PROGRAMS**

Low-Income Assistance Programs consist of two programs, Lifeline Assistance and Lifeline Connection Assistance. These programs were developed to reduce rates for low income customers. The Company participates in both of these assistance programs to increase the availability of telecommunications services to all consumers in its serving areas. The structure of each program is outlined in the following paragraphs.

1. Lifeline Assistance

a. General

Lifeline Assistance reduces an eligible customer's monthly rates for local service. An eligible customer receives credit for the Federal Subscriber Line Charge as well as a credit towards the residential access line rate.

b. Regulations

1) Lifeline Assistance is available to all residential customers who meet the following eligibility requirements:

a) Applicant must participate in one of the following programs:

- 1) Medicaid
- 2) Food Stamps
- 3) Supplemental Security Income (SSI)
- 4) Federal public housing assistance
- 5) Low Income Home Energy Assistance Program
- 6) National Free Lunch Program
- 7) Temporary Assistance to Needy Families

b) Customers will also qualify for Lifeline if their income falls at or below 135% of the Federal Poverty Guidelines (effective June 1, 2012).

c) The applicant must sign, under penalty of perjury a document certifying:

- 1) He/she is receiving benefits from one of the programs listed in b.1. (a) above.
- 2) Name of the program(s) from which they are receiving benefits.
- 3) That he/she will notify the Company if he/she no longer participates in the program(s) named in (2) preceding.

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LOCAL EXCHANGE SERVICE

LOW-INCOME ASSISTANCE PROGRAMS (Continued)

1. Lifeline Assistance (Continued)

b. Regulations (Continued)

- 1) Lifeline Assistance is available to all residential customers who meet the following eligibility requirements: (Continued)
 - d) The residence premises at which the residence service is requested must be the applicant's principal place of residence.
 - e) There is only one telephone line serving the residence premises. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals function as one domestic establishment.
- 2) As a participant in Lifeline Assistance, customers are eligible to receive Toll Restriction Service at no charge. Toll Restriction service will restrict 1+, 0+, and 0- (operator handled calls). This service will only be provided at the customer's request.
- 3) Local service deposit requirements will be waived for customers who voluntarily receive Toll Restriction Service.
- 4) Participants in Lifeline Assistance shall not be disconnected from Local Service for non-payment of toll charges. In addition, the Company will not deny re-establishment of local service to customers who are eligible for Lifeline Assistance and have previously been disconnected for non-payment of toll charges.
- 5) Partial payments that are received from Lifeline customers will first be applied to local service charges and then to any outstanding toll charges.

c. Credits

The following credits will apply for each customer eligible for Lifeline Assistance:

	<u>Monthly Credit</u>
1) Federal Credit to Residential Access Line	(1)

- (1) The monthly discount will be the maximum amount allowed by the Missouri Public Service Commission and the Federal Communications Commission; however, this discount will not exceed the sum of the federal subscriber line charge and the recurring charges for voice telephony service. The monthly discount will be the same for Lifeline customers solely subscribing to voice telephony service and for Lifeline customers subscribing to a bundle of services.

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LOCAL EXCHANGE SERVICE**LOW-INCOME ASSISTANCE PROGRAMS** (Continued)3. State Lifeline Services

3.1. Low-Income Assistance

a. General

A low-income customer is any customer who requests or receives residential essential local telecommunications service and who has been certified by the Department of Social Services (DSS) as economically disadvantaged. Qualified individuals will receive discounted services under either the low-income assistance or the disabled assistance program.

b. Regulations

Low income assistance is available to all residential customers who demonstrate, by self certifying with the company, under penalty of perjury, that they are eligible for support by participation in:

- 1) Medicaid
- 2) Food Stamps
- 3) Supplementary Security Income (SSI)
- 4) Federal Public Housing Assistance or section 8
- 5) Low Income Home Energy Assistance Program (LIHEAP)
- 6) National Free Lunch Program
- 7) Temporary Assistance to Needy Families

Customers will also qualify for Lifeline if their income falls at or below 135% of the Federal Poverty Guidelines (effective June 1, 2012).

c. Eligible Services

Essential local telecommunications service is defined as two (2) way switched voice residential service within a local calling scope as determined by the commission, comprised of the following services and their recurring charges:

- 1) Single line residential service, including touch-tone dialing and any applicable mileage or zone charges.
- 2) Access to local emergency services, including, but not limited to, 911 service established by local authorities.
- 3) Access to basic local operator service
- 4) Access to basic local directory assistance
- 5) Standard intercept service
- 6) Equal access to Inter-Exchange Carriers consistent with rules and regulations of the FCC
- 7) One (1) standard white pages directory listing
- 8) Toll Blocking or toll control for qualifying low-income customers

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LOCAL EXCHANGE SERVICE**LOW-INCOME ASSISTANCE PROGRAMS** (Continued)3. **STATE LIFELINE SERVICES** (Continued)

3.1. Low-Income Assistance (Continued)

d. Support Amount

Customers eligible under the established criteria can receive a discount from their bill for essential local telecommunications service equal to the amounts approved by the Missouri Public Service Commission and the Federal Communications Commission. The amount of combined federal and state lifeline support for any customer will not exceed the sum of the federal Subscriber Line Charge (SLC) and the recurring charges for essential local telecommunications services (including the basic service rate, Touch-Tone calling charge, extended area service additive, and mileage additives, if any).

3.2 Disabled Assistance

a. General

A disabled customer, or a dependent, is a customer who requests or receives residential essential local telecommunications service, as defined in section 3.1(c) of this tariff, and meets the eligibility requirements set forth in this tariff.

b. Regulations

Disabled assistance is available to all residential customers who demonstrate, by self certifying with the company under penalty of perjury, that they, or a dependent, are totally and permanently disabled or blind and receiving any of the following:

- 1) Federal Social Security Disability benefits
- 2) Federal Supplemental Security income benefits
- 3) Veterans Administration benefits
- 4) State blind pension pursuant to Section 209.010 to 209.160, RSMo
- 5) State aid to blind persons pursuant to Section 209.240 RSMo
- 6) State supplemental payments pursuant to Section 208.030, RSMo Section 660.100.2 RSMo 2000.

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LOCAL EXCHANGE SERVICE

LOW-INCOME ASSISTANCE PROGRAMS (Continued)

3. **STATE LIFELINE SERVICES** (Continued)

3.2. Disabled Assistance (Continued)

c. Support Amount

Customers eligible under the established criteria can receive a discount equal to the amount approved by the Missouri Public Service Commission from their bill for essential local telecommunications service. The amount of state lifeline support for any customer will not exceed the recurring charges for essential local telecommunications services (including the basic service rate, Touch-Tone calling charge, extended area service additive, and mileage additives, if any).

3.3 "Missouri Universal Service Fund"

- a. Company will place on each retail end-user customer's bill, a surcharge equal to the Missouri Universal Service Fund percentage assessment ordered by the commission.
- b. The surcharge will appear as a separate line item detailed as "Missouri Universal Service Fund".
- c. The surcharge percentage will be applied to the total of each customer's charges for intrastate regulated telecommunications services that meet the definition of net jurisdictional revenues at 4 CSR 240-31.010(12).

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LOCAL EXCHANGE SERVICE

DIRECT INWARD DIALING (DID) SERVICE

A. General

The Telephone Company will provide, subject to the availability of facilities, Direct Inward Dialing (DID) Service. DID service provides for the completion of local and toll calls to associated station numbers without intermediate handling by an attendant.

B. Rates

The rates and charges for central office trunk associated with Direct Inward Dialing (DID) Service are as found below:

	Monthly Rate	NRC
1. DID Facility Charge, Per Trunk	(1)	(1)
2. DID Software Translation Charge, Per Trunk	N/A	\$50.00
3. DID Number Assignment Charge (per number)	\$0.50	\$5.00 (2)

*Numbers sold in conjunction with DID Service only.

C. Conditions

1. The service is furnished subject to the availability of Central Office facilities and compatibility of customer-provided equipment.
2. The service includes central office switching equipment for in-dialing from the exchange and toll network directly to stations associated with customer premises equipment.

- (1) See associated B1 rate and installation charges found elsewhere in this tariff.
- (2) Not applicable if installed with initial installation. Subsequent installations are subject to non-recurring costs.

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LOCAL EXCHANGE SERVICE

DIRECT INWARD DIALING (DID) SERVICE (Continued)

C. Conditions (Continued)

3. The rates herein contemplate the use of standard Telephone Company equipment and serving arrangements and are in addition to rates and charges for the service with which it is furnished. When equipment or service of a special type is requested and provided, rates and charges are related to the costs involved to meet the individual requirements of each case.
4. Operational characteristics of interface signals between the Telephone Company-provided connecting arrangements and the customer-provided equipment must conform to the rules and regulations the Telephone Company considers necessary to maintain proper standards of service.
5. The Telephone Company shall not be responsible to the customer or authorized user or joint user if changes in protection criteria or in any of the facilities, operations or procedures of the Telephone Company render any facilities provided by a customer, authorized user or joint user obsolete or require modification or alternation of such equipment or system or otherwise affect its use or performance.
6. Directory listings will be provided in accordance with the regulations of the "Directory Listings" section of this Tariff. DID numbers furnished herein are not entitled to free directory listings.
7. Customer-provided equipment must be arranged by the customer to provide for the intercepting of assigned but unused station numbers.
8. The customer being provided DID service will be responsible for all toll calls billed to the DID numbers.
9. DID number will be sold in conjunction with DID service only.

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LOCAL EXCHANGE SERVICE

MISSOURI SCHOOL DISCOUNT PROGRAM

1. A discount from standard monthly rates for local exchange service may be allowed in connection with service furnished through the Missouri School Discount Program, pursuant to the Video Instructional Development and Educational Opportunity Program, as enacted by the Missouri State Legislature.
2. Upon the customer's request, a discount of twenty percent (20%) from standard monthly access line rates may be allowed to educational institutions within the Company's certified area, as determined in Paragraph 3, following.
3. An educational institution shall be defined as an accredited public or private school in the state of Missouri. Private schools must be accredited by either the Missouri Chapter of the National Federation of non-Public Schools Accrediting Association, Independent Schools Association of the Central States, North Central Association of Colleges and Schools, and/or the University of Missouri – Columbia. Public schools must be accredited by the Department of Elementary and Secondary Education for the State of Missouri and/or the North Central Association of Colleges and Schools.
4. The qualifying discount will be permitted only on the local exchange access line. All other features, ancillary services or options, relative to the particular service, shall continued to be billed at the appropriate tariffed rates.
5. The qualifying discount will be permitted only where the predominant use is providing educational and instructional programs and for the educational institutions' administrative use. The discount is not allowed to residential complexes associated with the institution.
6. In addition to meeting the qualification specified in Paragraph 3 preceding, an eligible customer must sign an affidavit certifying that the qualification is met. The affidavit will be retained on file with the Company.
7. The customer should request to receive the discount on all subsequent additions of eligible services which are ordered. There will be no additional affidavits required.
8. The following local exchange business services are eligible for a discount under this program:
 - a) One-party business access line rate
 - b) Custom Calling Services

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LOCAL EXCHANGE SERVICE

COMPANY PROVIDED OFF PREMISE EXTENSION

	<u>Per Month</u>
Business and Residence Telephone	
Mileage not to exceed ¼ mile	
Mileage rates over ¼ mile will apply	\$3.00

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LOCAL EXCHANGE SERVICE

PAYSTATION SERVICE

A. GENERAL

Paystation Service provides telephone service to a customer-leased or owned paystation with or without coin collecting devices. A Paystation Access Line permits providers of such service to provide pay telephone service to the public.

B. DEFINITIONS

Coin Supervision - Provides signaling capability from the central office for paystations that do not have signaling capability within the telephone. This signaling capability provides operators and/or operator systems coin control.

Customer - For the purposes of this tariff, the customer is the Paystation Service Provider.

Network Interface Device - A company-provided jack or its equivalent. It is the point of connection between the Company owned wiring and wiring owned by the customer. For the purposes of this tariff, the network interface device will be installed at a location mutually agreed upon by the customer and the Company.

Originating Line Screening (OLS) - Enables operator service providers to determine whether there are billing restrictions on the exchange access line from which a call originates. OLS service delivers codes on operator assisted calls to identify calls originating from privately owned paystations, inmate locations, and hotels/motels, etc. Rates for this service are found in the appropriate interstate access tariff, when facilities and service are available.

Paystation Access Line - A basic coin transmission dial tone line. It is a line side connection from the local exchange switch to the point of demarcation at the customer premises.

Selective Class of Call Screening - Enables the customer to restrict outgoing operator-handled calls, placed over the Company's network, from the service point to only those calls which are charged to a called telephone, a third number or a calling card. Selective Class of Call Screening will be provided at the customer's option, where such facilities are available.

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LOCAL EXCHANGE SERVICE

PAYSTATION SERVICE (Continued)

C. RULES AND REGULATIONS

1. Paystation Service will be considered a business service for the purpose of applying the terms, rates and conditions found elsewhere in this tariff.
2. Only one paystation instrument may be connected to each Paystation Access Line. Off-Premise Extensions are not permitted.
3. The customer shall be responsible for the installation, operation and maintenance of any paystation instrument used in connection with this service.
4. Requests to Directory Assistance Service originated from paystations will be charged the applicable rate of the Directory Assistance Service Provider.
5. Directory listings may be provided under the regulations that govern the furnishing of listings for business customers.
6. Coin-free operator and emergency 911 access must be available from all paystations.
7. One directory will be distributed to the customer without charge for each paystation business exchange line.
8. The customer is responsible for the provision of booths, shelves, directories and all other ancillary equipment.
9. The customer shall be responsible for the payment of charges for all local and toll messages originating from or accepted at this type of service, including any Directory Assistance Calls. The Company shall not be liable for shortages of coins collected and deposited at the customer's paystation instrument.
10. The Company reserves the right to disconnect service when the customer does not comply with the F.C.C. and state rules and regulations related to paystation service and equipment.
11. The Multiline Business Subscriber Line Charge, found in the interstate access tariff, is applicable to all paystation access lines.

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LOCAL EXCHANGE SERVICE

PAYSTATION SERVICE (Continued)

D. RATES AND CHARGES

	<u>Monthly Rate</u>
1. Paystation Access Line ¹	Business One-Party local rate shall apply
2. Coin Supervision	\$2.21
3. Selective Class of Call Screening	\$2.00
	<u>Coin Rate²</u>
4. Each outgoing local message	\$0.10

¹ Installation, move and change charges will be those applicable to business service.

² Upon implementation of the FCC rules preempting state regulations of payphone rates, this subsection will not apply.

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LOCAL EXCHANGE SERVICE

ROTARY SERVICE (TRUNK HUNT)

A. General

Rotary or Trunk Hunt Service provides for incoming calls to be directed to the next available (sequentially) number (2)) line or trunk, when previous trunk(s) in the trunk group are busy.

B. Rates

	<u>Monthly Rate</u>
Rotary Charge, each trunk or line	\$6.00

C. Conditions

1. Applicable to each trunk or line equipped in the rotary group.
2. Sequentially numbered trunks or lines are not required when rotary service is provided from digital central office.
3. Rotary Service will be provided only when connector numbers are available.

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LOCAL EXCHANGE SERVICE

SUSPENSION OF SERVICE

A. General

Suspension of Service allows local exchange service to be temporarily suspended by request of the customer. This service is provided to customers whose requirements for telephone service is less than the normal 12-month period within a year.

B. Conditions

1. Service can be temporarily suspended for a minimum of one (1) month and a maximum of ten (10) months.
2. Suspension of Service is available on all one-party residence lines and up to three one-party business lines subject to the availability of facilities.
3. The customer must have at least one month of regular telephone service paid prior to the establishment of Suspension of Service.
4. The Company reserves the right to bill charges for the total number of suspended months requested prior to establishment of Suspension of Service.
5. Suspension of Service may begin and terminate on any day of the month, provided notice is given sufficiently in advance for arrangements to be made.
6. The Company will not provide installations, moves, changes, or maintenance during the period when the customer is billed at the reduced rate.
7. Only two suspension periods will be allowed and shall not exceed ten months in any one calendar year nor exceed ten continuous months at any time regardless of the year.

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LOCAL EXCHANGE SERVICE

SUSPENSION OF SERVICE (Continued)

B. Conditions (Continued)

- 8. Bills are rendered at the reduced rate at regular billing dates during the period of suspension.
- 9. The customer's listing will be retained in the directory.
- 10. The Company assumes no liability for failure of a calling party to reach the customer during the period of suspension.
- 11. The Company reserves the right to refuse suspension of service in the case of a customer whose account is delinquent.
- 12. Unless specifically exempted, Suspension of Service shall be subject to all general regulations applicable to the provision of service by the telephone company as stated in the general tariff.
- 13. The ten (10) month maximum does not apply to military personnel who are on active duty.

C. Rates And Charges

- 1. The monthly rate will be based upon 50% of the regular rate for basic local one-party exchange service. All other local services will be zero rated except for the following:
 - a) 911/E911 and all other applicable taxes and surcharges will be billed at the full rate.
 - b) The Federal Subscriber Line Charge will be discounted 50% per the National Exchange Carrier Association FCC Tariff No. 5, Section 4.5.5.
- 2. Non-recurring charges do not apply for reconnection to regular full service.
- 3. Personal Greeting Service

This optional service is available for customers who prefer to leave a personalized greeting for incoming calls while they are on Suspension of Service.

Monthly Rate: \$3.50

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CANCELLED - Missouri Public Service Commission - 10/31/2022 - TN-2023-0140 - YI-2023-0073

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4
STOUTLAND TELEPHONE COMPANY
Missouri

Section 4

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LOCAL EXCHANGE SERVICE

SYSTEM PLUS CENTREX SERVICE (SPCS)

A. GENERAL

1. Systems Plus Centrex Service is a central office communications system package provided in association with individual line exchange business and residence services furnished from digital central office equipment located in company buildings. Systems Plus Centrex is not provided in association with public or semi-public telephone service, party-line service, key trunks, or PBX Service.
2. Systems Plus Centrex is a premium service and may be subject to the availability of outside plant and/or central office facilities.
3. All exchange lines in a System Plus Centrex System must have the same billing arrangement, i.e., either flat rate, or measured/metered service (where offered).
4. All Systems Plus Centrex features are available to lines utilizing touch call signaling.
5. The minimum charge for services provided under this tariff shall be one (1) month.
6. Suspension of Systems Plus Centrex lines or Standard Feature Package is not allowed.
7. Vacation rates for Systems Plus Centrex lines or features are not offered.
8. Calls between lines within the Systems Plus Centrex group are not subject to local measured or metered service.
9. Minimum requirement of two (2) Systems Plus Centrex lines and one Simulated Facility Trunk.
10. All station lines and features in the same Systems Plus Centrex system, regardless of location, must be covered by the same term payment plan option.
11. All station lines will be equipped with the standard features specified as set forth in B.1. Additional features may be obtained on an individual basis.

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LOCAL EXCHANGE SERVICE

SYSTEM PLUS CENTREX SERVICE (SPCS) (Continued)

A. GENERAL (Continued)

12. Exchange lines terminating at different locations of the customer may be combined into a Systems Plus Centrex Service group arrangement, however, all exchange lines terminating in the group must be served by the same central office.

B. SYSTEM FEATURES

1. Non-Optional Features Provided Per Line:

a. Call Hold

Allows a station user to place a call on hold by flashing the switchhook or flash key and dialing a code.

b. Call Pick-up

Allows a station user to answer incoming calls to another station within a defined call pick-up group by dialing a code.

c. Call Transfer

Allows a station user to hold and transfer incoming, outgoing, and intragroup calls.

d. Intercom Dialing

Provides intra-Systems Plus Centrex group communications by dialing 1-to-3 digits.

e. Station-To-Station Dialing

Allows Systems Plus Centrex to operate like a PBX with station-to-station dialing, and required "9" access to place outside calls.

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LOCAL EXCHANGE SERVICE

SYSTEM PLUS CENTREX SERVICE (SPCS) (Continued)

B. SYSTEM FEATURES (Continued)

2. Optional Features Selected Per Line:

Feature capabilities may vary depending on the type of central office equipment.

a. Call Forward – All Calls

Allows a station user to have all incoming calls to a station automatically forwarded to a predetermined telephone number.

b. Call Forward -- Busy

Allows incoming calls to be transferred automatically to a predetermined line within the Systems Plus Centrex customer group if the Systems Plus Centrex line is busy.

c. Call Forward – No Answer

Allows incoming calls to be transferred automatically to a predetermined line within the Systems Plus Centrex customer group if the line is not answered.

d. Call Waiting

Allows a called busy station to acknowledge the incoming caller and place the existing caller on hold, then alternate the callers or abandon one of the calls. (This feature will not function when "Busy Transfer is activated).

e. Cancel Call Waiting

Deactivates the Call Waiting feature for the duration of the telephone call in progress.

f. Deny Originating

Allows the line terminating calls only.

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LOCAL EXCHANGE SERVICE

SYSTEM PLUS CENTREX SERVICE (SPCS) (Continued)

B. SYSTEM FEATURES (Continued)

2. Optional Features Selected Per Line: (Continued)

g. Three-Way Calling

Allows the station user to place an existing call on hold, then originate a call to another party, with the party on hold being excluded from the conversation, until the station user flashes the switchhook or flash key and conferences all parties.

h. Deny Terminating

Allows the line originating calls only.

i. Directory Number Hunting

Allows a call to advance to another number when the original number called is in use.

j. Speed Calling 8

Allows a user to place calls to a previously designated list of eight (8) frequently dialed numbers.

k. Speed Calling 30

Allows a user to place calls to a previously designated list of thirty (30) frequently dialed numbers.

l. Toll Denied

Restricts the station from originating toll calls.

m. Hot Line

Allows the user to automatically place a call to a preselected telephone number by simply lifting the receiver off the switch-hook.

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LOCAL EXCHANGE SERVICE

SYSTEM PLUS CENTREX SERVICE (SPCS) (Continued)

B. SYSTEM FEATURES (Continued)

2. Optional Features Selected Per Line: (Continued)

n. Warm Line

At a predetermined time, after lifting the receiver off the switch-hook (5 to 14 seconds), this feature will automatically place a call to a pre-selected telephone number.

o. Voice/Data Protection

Allows a user to dial an access code to inhibit intrusions while your line is in use. The main purpose of this feature is to protect transmitted data on data calls. This feature may be activated and deactivated by either the subscriber or the Telephone Company. An optional "Distinctive Dial Tone" may be provided as an activation reminder.

3. Optional Features Selected Per Group:

The following features are selected for use by the entire System Plus Centrex group.

a. Group Speed Calling

Allows the System Plus Centrex customer group to establish a 30-number speed call list. It is group-assignable and accessed by line. Group Speed Call can be accessed by anyone in the group.

b. Intercept Announcements

Allows a special intercept recording to which member of the Business Group are routed when they dial invalid and/or restricted codes.

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LOCAL EXCHANGE SERVICE

SYSTEM PLUS CENTREX SERVICE (SPCS) (Continued)

B. SYSTEM FEATURES (Continued)

3. Optional Features Selected Per Group: (Continued)

c. Distinctive Ringing/Call Waiting Indication

Allows ringing patterns and tones to be used to distinguish between calls coming from inside the Business Group and calls coming from outside the group. For example, with the Distinctive Call Waiting capability, one (1) Call Waiting tone would indicate that the waiting call is from inside the Business Group while two (2) tones would indicate that the call is coming in on an outside line.

d. Access Restrictions

Allows specific restrictions that are optionally imposed on the members of the Business Group, such as limited authorized access to WATS lines or limited access to the public telephone network.

C. CONDITIONS

1. The Company will furnish one (1) alphabetical directory listing on a per Systems Plus Centrex summary account, without charge. Additional listing(s) are offered subject to the provisions set forth elsewhere in this Tariff.
2. The rates and charges shown for Systems Plus Centrex Service apply to establishment of Systems Plus Centrex Service only. Other services as provided for in the Tariffs of the Company may be furnished for such services.
3. Each request for establishment of Systems Plus Centrex Service must be placed in writing by the customer. Should the customer elect to cancel such a request after acceptance by the Company and before the start of the initial contract period described below, he may do so subject to notice in writing and payment to the Company for all resulting non-recoverable labor and material costs.

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LOCAL EXCHANGE SERVICE

SYSTEM PLUS CENTREX SERVICE (SPCS) (Continued)

C. CONDITIONS (Continued)

- 4. Systems Plus Centrex Service is offered on a month to month or a contractual basis commencing on the date the service is established.
 - a. System Plus Centrex line rate as set forth in E.1.a. following, plus the Simulated Facility Trunk rates as set forth in E.1.b. following, plus the selected Individual Features as set forth in E.1.c.1) and Group Features rate as set forth in E.3.c.2) following, plus the appropriate end user charges as set forth in E.1.d., apply each month for the duration of the contract.
 - b. A Systems Plus Centrex line may be extended to a location outside the same continuous property of the Systems Plus Centrex customer to any location within the exchange area. Systems Plus Centrex rates as set forth in this Tariff will apply.
 - c. Systems Plus Centrex lines are not subject to any other Local Exchange Service Rates as set forth in this Tariff.
 - d. This Tariff (including the rates and charges shown herein) for Systems Plus Centrex Service is subject to such changes or modifications as the Missouri Public Service Commission may from time to time direct or allow in the exercise of its jurisdiction.
 - e. Subsequent line additions/deletions.
 - 1) Subsequent line additions will be rated under a new contract or add them to an existing contract, based upon the remaining period of the initial contract. If the line addition results in the customer's total Systems Plus Centrex line count exceeding the threshold of the line group previously contracted, all lines will be billed at the rate for the larger group.

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LOCAL EXCHANGE SERVICE

SYSTEM PLUS CENTREX SERVICE (SPCS) (Continued)

C. CONDITIONS (Continued)

4. (Continued)

e. Subsequent line additions/deletions (Continued)

- 2) Subsequent line deletions resulting in reductions equal to exceeding 20% of the initial lines under contract will be considered a termination liability treated as set forth in E.1.h. If the reduction causes the total number of lines fall into a different line group, all remaining lines will billed at the rates for the smaller group.

f. Feature Package upgrades are permitted. Service charges will apply.

D. LIABILITY OF THE TELEPHONE COMPANY

The liability of the Telephone Company for interruptions in or failure of service provided under the Systems Plus Centrex Service Tariff or for any damages arising from the provision of service is provided for in this tariff under GENERAL RULES AND REGULATIONS, M. Obligation And Liability Of Telephone Company.

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LOCAL EXCHANGE SERVICE

SYSTEM PLUS CENTREX SERVICE (SPCS) (Continued)

E. RATES AND CHARGES

1. A Systems Plus Centrex line will include the following non-optional features:
 Touch Tone Service, Station to Station Dialing, Intercom Dialing, Call Hold, Call
 Pick-up and Call Transfer

a.	The monthly rates for a Systems Plus Centrex line are:	<u>S&E Code</u> SPBL				
			24 Months	36 Months	48 Months	
			<u>Rate</u>	<u>Rate</u>	<u>Rate</u>	
	1) 2 to 6 lines, each	\$9.25	8.15	7.80	7.45	(I)
	2) 7 to 10 lines, each	8.90	7.80	7.45	7.05	(I)
	3) 11 to 20 lines, each	8.15	7.05	6.70	6.35	(I)
	4) 21 lines and above, each	7.48	6.38	6.02	5.65	(I)

b.	The monthly rates for Simulated Facility Trunks are:	<u>S&E Code</u> SPT				
			Business Monthly	Residence Monthly		
			<u>Rate</u>	<u>Rate</u>		
	1) 1 to 6 Trunks, each		\$15.75	\$11.75		(I)
	2) 7 and above, each		15.10	11.10		(I)

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Original Sheet 27

LOCAL EXCHANGE SERVICE

SYSTEM PLUS CENTREX SERVICE (SPCS) (Continued)

E. RATES AND CHARGES

- 1. A Systems Plus Centrex line will include the following non-optional features: Touch Tone Service, Station to Station Dialing, Intercom Dialing, Call Hold, Call Pick-up and Call Transfer.

		<u>S&E Code</u>			
a. The monthly rates for a Systems Plus Centrex line are:		SPBL			
		<u>Monthly Rate</u>	<u>24 Months Rate</u>	<u>36 Months Rate</u>	<u>48 Months Rate</u>
1)	2 to 6 lines, each	\$7.25	6.15	5.80	5.45
2)	7 to 10 lines, each	6.90	5.80	5.45	5.05
3)	11 to 20 lines, each	6.15	5.05	4.70	4.35
4)	21 lines and above, each	5.48	4.38	4.02	3.65

		<u>S&E Code</u>	
b. The monthly rates for Simulated Facility Trunks are:		SPT	
		<u>Business Monthly Rate</u>	<u>Residence Monthly Rate</u>
1)	1 to 6 Trunks, each	\$13.75	\$9.75
2)	7 and above, each	13.10	9.10

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LOCAL EXCHANGE SERVICE

SYSTEM PLUS CENTREX SERVICE (SPCS) (Continued)

E. RATES AND CHARGES (Continued)

1. (Continued)

c. Individual Features:

1) Individual features will be provided in addition to the non-optional features included with the system, on a per line, per month, per feature basis.

	Monthly Rate	S&E Code
a) Call Forward – all calls	\$1.25	SPCF
b) Call Forward – busy	1.25	SPBT
c) Call Forward – no answer	1.25	SPDAT
d) Call Waiting	1.75	SPCW
e) Cancel Call Waiting	.75	SPCCW
f) Deny Originating	.75	SPDO
g) Three-Way Calling	1.25	SPTW
h) Deny Terminating	.75	SPDT
i) Directory Number Hunting	.75	SPDNH
j) Speed Calling 8	1.25	SPS8
k) Speed Calling 30	1.75	SPS30
l) Toll Denied	.75	SPTD
m) Hot Line	.75	SPAL
n) Warm Line	.75	SPWL
o) Voice/Data Protection	.75	SPVDP

2) The monthly rate per line for Group Features are:

a) Group Features, first five (5) lines equipped:

i) Group Speed Call	\$5.00	SPGSC
ii) Intercept Announcement	5.00	SPGIA
iii) Distinctive Ringing/ Call Waiting Indication	5.00	SPGDR
iv) Access Restrictions	5.00	SPGAR

b) Each additional 10 lines, per feature 2.00 SPGA

d. The FCC Interstate end user charge applies to each line in addition to the rates listed above.

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LOCAL EXCHANGE SERVICE

SYSTEM PLUS CENTREX SERVICE (SPCS) (Continued)

E. RATES AND CHARGES (Continued)

1. (Continued)

e. Connection Charges

1) In addition to the recurring monthly charges, Service Connection Charges, as specified in C.4.g., apply to the connection of one or more lines at the same time and the same service of the customer, with the following exceptions:

a) Service Connection charges will not apply to changes requested for a period of thirty (30) days immediately following the initial installation of system features. Following the thirty (30) day period, charges for any changes or additional requests will apply.

f. Term Payment Plan

1) The monthly rate for Systems Plus Centrex service under term payment plan for the periods of 24, 36, or 48 months is subject to Company initiated rate increases. Missouri Service Commission ordered rate changes supersede the rates, terms, and conditions of this Tariff.

2) Systems Plus Centrex station line additions under the term payment plan may be made at contracted rates for the duration of the contract period. If this election is made, the additions would be subject to termination liabilities.

3) Upon expiration of the term payment plan, the customer must select a new contract period as offered in the current tariff or revert to current tariff rates for the month-to-month payment option.

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LOCAL EXCHANGE SERVICE

SYSTEM PLUS CENTREX SERVICE (SPCS) (Continued)

E. RATES AND CHARGES (Continued)

1. (Continued)

g. Termination Liability

- 1) If service is terminated in whole or in part, except as otherwise provided herein, prior to the expiration of the agreed to term payment plan, the customer shall be required to pay a termination charge for the unexpired portion of the contract period, determined as follows:

The number of Systems Plus Centrex lines multiplied by the monthly charge for Systems Centrex Plus lines and features terminated, multiplied by the number of months remaining in the contract period times fifty percent (50%).

- 2) A customer who reduces Systems Plus Centrex station lines under contract has the following options for the duration of the contract period.
 - a) Continue to pay an amount equal to the monthly rate for the number of Systems Plus station lines disconnected that are under contract, or;
 - b) Pay termination charges, as covered in h. 1) preceding, on the number of Systems Plus station line(s) disconnected.

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GENERAL EXCHANGE TARIFF

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Section 5

Original Contents Sheet 1

MISCELLANEOUS SERVICE ARRANGEMENTS

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Missouri

Section 5

Original Sheet 1

MISCELLANEOUS SERVICE ARRANGEMENTS

DIGITAL TRANSPORT SERVICE

A. General

Digital Transport Service (DTS) provides customers with a cost effective option to deliver voice grade service from the serving Central Office to a customer's premises. DTS is only provided with a DS1 Channel (1.544 Mbps) as provisioned in the Local Private Line tariff. DTS supports Direct Inward Dialing (DID) Service, Dedicated 800 Service, and Local Exchange Business Trunks. The primary users of this service include Internet Service Providers and owners of PBX Systems.

B. Definitions

DSO - One voice grade circuit. This circuit generally has a 64 Kbps transmission speed.

DS1 - Digital facility that is equivalent to 24 DSOs. Total transmission speed is 1.544 Mbps.

C. Regulations

1. DTS is subject to the availability of central office equipment and appropriate outside plant facilities.
2. The rate structure for DTS requires charges for Trunk Terminations, DS1 facility, Digital Interface Termination and Subscriber Line Charges (SLC).
3. The Digital Interface Termination rate is available on a month to month basis or under variable rate periods with rates based on lengths of 12 months, 36 months and 60 months.
4. The total number of Trunk Terminations activated by the customer may not exceed the capacity of each DS1 facility.
5. Applicable F.C.C. charges will be assessed per the NECA F.C.C. Access Tariff No. 5.
6. Additional charges for Central Office services and features, such as telephone numbers associated with Direct Inward Dialing (DID) Service, are applicable when appropriate, as specified elsewhere in this tariff.

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MISCELLANEOUS SERVICE ARRANGEMENTS

DIGITAL TRANSPORT SERVICE (Continued)

C. Regulations (Continued)

- 7. Calls will be subject to any applicable usage charges for services provisioned on the DTS channels. Message Telecommunications charges will apply to calls outside the Local Service Area.
- 8. Touch-tone signaling is required for DTS.
- 9. Unless specifically exempted, DTS is subject to all general regulations applicable to the provision of service by the Company as stated in the general tariff.
- 10. As a result of any interface or technical changes required of the Company due to the possible future adoption of FCC rules under Part 68, the Company shall not be responsible if changes in any of the equipment, operations or procedures of the Company utilized in the provision of DTS render any customer premised equipment provided by a customer obsolete or require modification or alteration of such equipment or systems or otherwise affect its use or performance.

D. Rates And Charges

1. Recurring Rates

	<u>Monthly Rate</u>	<u>Trans Code</u>
a) DS1 Facility ¹		
b) Digital Interface Termination		
1. <u>Month-to-Month</u>		
1 Termination	\$390.00	DTSM1
2 Termination	370.00	DTSM2
3 Termination	350.00	DTSM3
2. <u>12 Months</u>		
1 Termination	370.00	DTS11
2 Termination	350.00	DTS12
3 Termination	330.00	DTS13

¹ See Dedicated DS1 Service in this section.

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MISCELLANEOUS SERVICE ARRANGEMENTS

DIGITAL TRANSPORT SERVICE (Continued)

D. Rates and Charges (Continued)

1. Recurring Rates (Continued)

	<u>Monthly Rate</u>	<u>Trans Code</u>
b) Digital Interface Termination (Continued)		
3. <u>36 Months</u>		
1 Termination	\$350.00	DTS31
2 Termination	330.00	DTS32
3 Termination	310.00	DTS33
4. <u>60 Months</u>		
1 Termination	295.00	DTS51
2 Termination	275.00	DTS52
3 Termination	255.00	DTS53
c) Per Trunk Termination (Includes PBX, DID, Toll Terminal and Dedicated 800 Trunks)	4.50	T1T
d) See Paragraph C.5. above for SLC Charge application.		

2. Non-recurring Charges

	<u>Non-recurring Charge</u>	<u>Trans Code</u>
a) Subsequent Addition/Rearrangement Charge per trunk termination	10.00	T1ARC

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Section 5

Original Sheet 4

MISCELLANEOUS SERVICE ARRANGEMENTS

TOTAL TALK PACK

A. GENERAL

- 1. Total Talk Pack is an optional service package. The package permits a customer to receive services and features for a flat monthly rate, for each Total Talk Pack subscriber line provided. Total Talk Pack includes the following services:¹
 - a. Residential² or Business³ One-Party Line (includes Touch Tone capability)
 - b. Three-Way Calling & Call Waiting (Custom Calling Services)
 - c. Caller ID Deluxe, Anonymous Call Rejection, & Priority Ringing (Advanced Calling Services)
 - d. Inside Wire Protection Plan (deregulated service)

B. CONDITIONS AND LIMITATIONS

- 1. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply as part of this bundle.
- 2. Total Talk Pack customers may terminate their enrollment in the Plan at any time upon notice to the company.
- 3. Unless terminated by the Total Talk Pack customer or the Company, a customer will remain enrolled in the Plan, as amended from time-to-time, with any applicable changes in rate, for as long as the Plan continues to be offered by the Company.
- 4. Service Charges, as described in Section 6 of this tariff, apply to requests for new and additional Total Talk Pack lines, and moves of existing lines. Service Charges will not apply when the Total Talk Pack replaces existing Local Exchange Service or if the customer requests a change from the Total Talk Pack back to Local Exchange Service.
- 5. Total Talk Pack customers are not eligible for discounts or promotional offerings (outside of this bundle) associated with the Custom Calling and Advanced Calling Services included in the Plan, unless specifically provided for in a promotional offering.

¹ Customers must also subscribe to TDS Long Distance's Total Talk Pack.
² This service is grandfathered to existing Residential customers effective January 7, 2009. The service will not be available to new customers after this date.
³ This service is grandfathered to existing Business customers effective December 30, 2010. This service will not be available to new customers after this date.

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BY: Joel Dohmeier, Vice-President

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GENERAL EXCHANGE TARIFF

P.S.C. MO No. 5
STOUTLAND TELEPHONE COMPANY
Missouri

Section 5
First Revised Sheet 5
Replaces Original Sheet 5

MISCELLANEOUS SERVICE ARRANGEMENTS

TOTAL TALK PACK (Continued)

B. CONDITIONS AND LIMITATIONS (Continued)

- 6. The Plan may not be combined with any other optional toll calling plan service, except for those specified in this offering.
- 7. Customers enrolled in the Plan, who fail to pay the entire rate per month, will have all existing Total Talk Pack services converted to the applicable tariff rates. Service Charges will not apply for converting services back to tariff rates. Such customers will not be permitted to re-enroll in this Plan until such time as all associated unpaid balances are satisfactorily paid in full.

C. RATES¹

	<u>Rate Per Month</u>	
1. Residence ² Local Bundle, per line	\$29.00	(I)
2. Business ³ Local Bundle, per line	\$34.05	(I)

(D)
|
(D)

¹ Customers must also subscribe to Direct Long Distance to be eligible for this rate.

² This service is grandfathered to existing customers effective January 7, 2009. The service will not be available to new customers after this date.

³ This service is grandfathered to existing customers effective December 30, 2010. The service will not be available to new customers after this date.

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GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4
STOUTLAND TELEPHONE COMPANY
Missouri

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Original Sheet 5

MISCELLANEOUS SERVICE ARRANGEMENTS

TOTAL TALK PACK (Continued)

B. CONDITIONS AND LIMITATIONS (Continued)

- 6. The Plan may not be combined with any other optional toll calling plan service, except for those specified in this offering.
- 7. Customers enrolled in the Plan, who fail to pay the entire rate per month, will have all existing Total Talk Pack services converted to the applicable tariff rates. Service Charges will not apply for converting services back to tariff rates. Such customers will not be permitted to re-enroll in this Plan until such time as all associated unpaid balances are satisfactorily paid in full.

C. RATES¹

Phase 1 Rates:		<u>Rate Per Month</u>	(T)
1.	Residence ² Local Bundle, per line	\$23.00 ⁴	(T)
2.	Business ³ Local Bundle, per line	\$28.05 ⁴	(T)
Phase 2 Rates: Effective May 28, 2013		<u>Rate Per Month</u>	(T)
1.	Residence ² Local Bundle, per line	\$27.00	(I)
2.	Business ³ Local Bundle, per line	\$32.05	(I)

¹ Customers must also subscribe to TDS Long Distance's Total Talk Pack to be eligible for this rate.

² This service is grandfathered to existing Residential customers effective January 7, 2009. The service will not be available to new customers after this date.

³ This service is grandfathered to existing Business customers effective December 30, 2010. This service will not be available to new customers after this date.

⁴ Rates effective through May 27, 2013.

(T)

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GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4
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Missouri

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MISCELLANEOUS SERVICE ARRANGEMENTS

N11 SERVICES

A. General

In compliance with FCC Order 00-256 in CC Docket 92-105 and subsequent orders, N11 Service ("N11") establishes a three-digit local dialing arrangement in the Central Office that automatically transfers "N11" calls to another pre-programmed telephone number (point-to number) determined by the N11 Subscriber.

B. Definitions

The Federal Communications Commission (FCC) administers the N11 codes, and has nationally assigned 211, 311, 511, 711 and 811 to the following special services.

"211"

211 is assigned for community information and referral services.

"311"

311 is assigned for non-emergency police and other governmental information.

"511"

511 is assigned for traffic and transportation information.

"711"

711 is assigned for access to Telecommunications Relay Service (TRS).

"811"

811 is assigned for state One Call Services for providing advance notice of excavation activities to underground facility operators.

C. Conditions and Limitations

1. Requests for utilization of the N11 dialing code must be submitted in writing to the state regulatory authority, consistent with applicable state law for the assignment of the N11 code.
2. N11 service is provided subject to the availability of the N11 code and where facilities permit.
3. Only one 7 or 10 digit or 800 toll-free numbers may be used as the lead number per basic local calling area.
4. Directory listings may be provided for N11 under the terms, conditions and rates specified in Section 7 of this Tariff.

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MISCELLANEOUS SERVICE ARRANGEMENTS

N11 SERVICES (Continued)

C. Conditions and Limitations (Continued)

5. Access to N11 is not available to the following classes of service:

- 1+
- 0+, 0- (Credit card, third-party billing, collect calls)
- 101XXXX
- Inmate Service

In addition, operator assisted calls to the N11 Subscriber will not be completed.

6. Suspension of N11 Service is not allowed.

7. The N11 Subscriber will subscribe to adequate telephone facilities initially and subsequently as may be required to adequately handle calls to N11 without impairing the Company's general telephone service or telephone plant.

8. The Company will provide both oral and written notification when an N11 Subscriber's service unreasonably interferes with or impairs other services rendered to the public by the Company or by other Subscribers of N11. The Company reserves the right once notification is made to institute protective measures up to and including termination at any time and without further notice. The Company may take protective measures when the N11 Subscriber makes no modification or is unwilling to accept modification in method of operation, or continues to cause service arrangements.

9. Calls to N11 will be delivered over existing facilities. If the N11 Subscriber requires different facilities or services, the terms, conditions and rates for those services found elsewhere in this tariff will apply.

10. N11 Service does not provide calling number information in real time to the N11 Subscriber. If the N11 Subscriber needs this type of information, the Subscriber must subscribe to a compatible Caller Identification Service as specified elsewhere.

11. The Company will provision the Subscriber's order within a reasonable time, given the complexity of the order. The N11 Subscriber will be billed the charges when the service is provisioned by the Company.

If the N11 Subscriber cancels the order or decides to discontinue service, the N11 code will be recalled and the number will be considered available for reassignment. Any non-recurring charges associated with the establishment of service may not be refunded or waived.

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GENERAL EXCHANGE TARIFF

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STOUTLAND TELEPHONE COMPANY
Missouri

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MISCELLANEOUS SERVICE ARRANGEMENTS

N11 SERVICES (Continued)

C. Conditions and Limitations (Continued)

- 12. If the point-to number provided by the N11 Subscriber is disconnected, the Company will route the N11 call to a pre-recorded announcement for 60 days. The announcement will advise the N11 caller that the service is not available.
- 13. The Company only provides N11 dialing to its own customers. The N11 Subscriber should work separately with other providers of telecommunication services for the arrangement of N11 to their customers.
- 14. The N11 Subscriber is responsible for obtaining all necessary permission, licenses, written consents, waivers and releases, and all other rights from all persons whose work, statements or performances are used in connection with the service, and from all holders of copyrights, trademarks, and patents used in connection with said service.
- 15. The N11 Subscriber is restricted from selling or transferring the N11 code to an unaffiliated entity, either directly or indirectly.
- 16. The N11 Subscriber shall abide by all terms and conditions, which may be identified by the FCC in CC Docket 92-105 or subsequent dockets regarding the use and return of the N11 dialing code. The N11 Subscriber will be required to migrate to any access arrangement offered in the Company's tariff within the required notice period. If a recall is ordered, the company will work with the N11 Subscriber affected by such recall to transfer their service arrangements within the required notice period. The N11 Subscriber will be charged the appropriate tariff rates for the establishment of the new access arrangement.
- 17. The N11 Subscriber will be liable for, and will indemnify, protect, defend and save harmless the Company against all suits, actions, claims, demands and judgments, and of all costs, expenses and counsel fees incurred on account thereof, arising out of and resulting directly or indirectly from the service or in connection therewith, including but not limited to any loss, damage, expense or liability resulting from any infringement or claim of infringement, or any patent, trademark, copyright or resulting from any claim of liable and slander.
- 18. The Company is not responsible for any and all complaints lodged with any regulatory authority against any service provided via N11.

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Section 5

STOUTLAND TELEPHONE COMPANY

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MISCELLANEOUS SERVICE ARRANGEMENTS

N11 SERVICES (Continued)

C. Conditions and Limitations (Continued)

- 19. The Company may take all legal and practical steps to disassociate itself from N11 Subscribers whose business and/or public conduct (whether demonstrated or proposed) is of a type that in the Company's discretion generates unacceptable levels of complaints by end users.
- 20. The Company will not be responsible for calls that cannot be completed as a result of repair or maintenance difficulties in Company facilities and equipment or on equipment owned or leased by the Subscriber.
- 21. The Company, its employees or its agents are not liable to any person for civil damages resulting from or caused by any act or omission in the development, design, installation, operation, maintenance, performance or provision of N11 service, except for willful or wanton misconduct.
- 22. This service will also be subject to the general regulations of the Company as listed in Section 2 of this tariff.
- 23. The state One Call Service (SOCS), in cooperation with the Company, will assure that all 811 Service calls are local and do not generate Extended Area Service ("EAS"), Metropolitan Calling Area ("MCA") service, intraLATA toll, interLATA long distance or pay-per-call charges for Company subscribers.

D. Rates and Charges

N11 Subscribers will pay the normal tariffed charges for the local exchange access arrangements used for transporting and terminating messages at the N11 Subscriber's designated premises.

The rates charged for 811 Service do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in service, nor does the Company undertake such responsibility. The SOCS is responsible for promptly notifying the Company in the event the Company's facilities are not functioning properly.

	Nonrecurring Charge
1. Service Order Charge, per point-to number	(1)
2. Central Office Switch Activation Charge, Per Central Office Switch Translated or Changed	\$85.00

(1) Service Order Charges as specified in Section 6 will apply.

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GENERAL EXCHANGE TARIFF

P.S.C. MO No. 5
STOUTLAND TELEPHONE COMPANY
Missouri

Section 5
First Revised Sheet 10
Replaces Original Sheet 10

MISCELLANEOUS SERVICE ARRANGEMENTS

STAR PACKAGES³

A. General

1. The STAR Packages are optional service bundles. Each package permits a customer to receive service and features for a flat monthly rate, for each STAR Package subscriber line provided. The STAR Package options include the following services:

a) 3 STAR Standard Package
Includes: Residential One-Party Line, Caller ID Deluxe, Call Waiting/Cancel Call Waiting, Call Forwarding and Preferred Call Forwarding.²

The 3 STAR Package can be upgraded to include Anonymous Call Rejection, Three-Way calling, Priority Ringing, Special Call Acceptance, and Personal Voicemail. The charge for this upgrade is set forth in C.2 following.

b) 4 STAR Standard Package
Includes: Residential One-Party Line, Caller ID Deluxe, Call Waiting/Cancel Call Waiting, Call Forwarding, Preferred Call Forwarding, Anonymous Call Rejection, and 300 Minutes of Direct Long Distance¹ calling.

The 4 STAR Package can be upgraded to include Three-Way calling, Priority Ringing, Special Call Acceptance, and Personal Voicemail. The charge for this upgrade is set forth in C.2 following.

c) 5 STAR Standard Package
Includes: Residential One-Party Line, Caller ID Deluxe, Call Waiting/Cancel Call Waiting, Call Forwarding, 3-Way Calling, Anonymous Call Rejection, Priority Ringing, Special Call Acceptance, Preferred Call Forwarding, Personal Voice Mail, and Unlimited Direct Long Distance¹ calling.

¹ Customers must also subscribe to the corresponding Direct Long Distance STAR Plan.

² Customers subscribing to Direct Long Distance STAR Plan will receive 30 minutes of calling at no charge.

³ This service is grandfathered to existing customers effective June 1, 2016. The service will not be available to new customers after this date.

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GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4
STOUTLAND TELEPHONE COMPANY
Missouri

Section 5

Original Sheet 10

MISCELLANEOUS SERVICE ARRANGEMENTS

STAR PACKAGES

A. General

1. The STAR Packages are optional service bundles. Each package permits a customer to receive services and features for a flat monthly rate, for each STAR Package subscriber line provided. The STAR Package options include the following services:

- a) 3 STAR Standard Package

Includes: Residential One-Party Line, Caller ID Deluxe, Call Waiting/Cancel Call Waiting, Call Forwarding and Preferred Call Forwarding.²

The 3 STAR Package can be upgraded to include Anonymous Call Rejection, Three-Way Calling, Priority Ringing, Special Call Acceptance, and Personal Voicemail. The charge for this upgrade is set forth in C.2 following.

- b) 4 STAR Standard Package

Includes: Residential One-Party Line, Caller ID Deluxe, Call Waiting/Cancel Call Waiting, Call Forwarding, Preferred Call Forwarding, Anonymous Call Rejection, and 300 Minutes of Long Distance¹ calling

The 4 STAR Package can be upgraded to include Three-Way Calling, Priority Ringing, Special Call Acceptance and Personal Voicemail. The charge for this upgrade is set forth in C.2 following.

- c) 5 STAR Standard Package

Includes: Residential One-Party Line,, Caller ID Deluxe, Call Waiting/Cancel Call Waiting, Call Forwarding, 3-Way Calling, Anonymous Call Rejection, Priority Ringing, Special Call Acceptance, Preferred Call Forwarding, Personal Voice Mail, and Unlimited Long Distance¹ calling

1 Customers must also subscribe to the corresponding TDS Long Distance STAR Plan.

2 Customers subscribing to TDS Long Distance STAR Plan will receive 30 minutes of calling at no charge.

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GENERAL EXCHANGE TARIFF

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Missouri

Section 5
First Revised Sheet 11
Replaces Original Sheet 11

MISCELLANEOUS SERVICE ARRANGEMENTS

STAR PACKAGES (Continued)

B. Conditions and Limitations

1. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply as part of this Package.
2. STAR Package customers may terminate their Package at any time upon notice to the company.
3. Unless terminated by the STAR Package customer or the Company, a customer will remain enrolled in the Package, as amended from time-to-time, with any applicable changes in rate, for as long as the Plan continues to be offered by the Company.
4. Service Charges, as described in Section 6 of this tariff, apply to requests for new and additional STAR Package lines, and moves of existing lines. Service Charges will not apply when the STAR Package replaces existing Local Exchange Service or if the customer requests a change from the STAR Package back to Local Exchange Service.
5. A Package Change Fee will apply when a customer goes from the 4 STAR or 5 STAR Package to the 3 STAR or 4 STAR Package. Customers may upgrade their Packages without incurring a charge.
6. STAR Package customers are not eligible for discounts or promotional offerings outside of this Package, unless specifically provided for in a promotional offering.
7. The Package may not be combined with any other optional toll calling plan service, except for those specified in this offering.
8. Customers may upgrade their Voice Mail Service package for an additional fee.
9. Customers who fail to pay their entire Package rate per month will have all STAR Package optional features removed. The customer will then be converted to the tariffed Basic Local service rate. Service Charges will not apply for converting services back to tariff rates. Such customers will not be permitted to re-enroll in any of the Packages until such time as all associated unpaid balances are satisfactorily paid in full.

C. Rates¹

1.	Residence	<u>Rate Per Month</u>	
	a) 3 STAR Standard Package, per line	\$26.99 ¹	(I)
	b) 4 STAR Standard Package, per line	\$36.99 ¹	(I)
	c) 5 STAR Standard Package, per line	\$46.99 ¹	(I)
2.	Package Upgrade	\$ 5.00	
3.	Package Change Fee	\$ 7.50	

¹ This service is grandfathered to existing customers effective June 1, 2016. The service will not be available to new customers after this date.

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Missouri

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Original Sheet 11

MISCELLANEOUS SERVICE ARRANGEMENTS

STAR PACKAGES (Continued)

B. Conditions and Limitations

1. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply as part of this Package.
2. STAR Package customers may terminate their Package at any time upon notice to the company.
3. Unless terminated by the STAR Package customer or the Company, a customer will remain enrolled in the Package, as amended from time-to-time, with any applicable changes in rate, for as long as the Plan continues to be offered by the Company.
4. Service Charges, as described in Section 6 of this tariff, apply to requests for new and additional STAR Package lines, and moves of existing lines. Service Charges will not apply when the STAR Package replaces existing Local Exchange Service or if the customer requests a change from the STAR Package back to Local Exchange Service.
5. A Package Change Fee will apply when a customer goes from the 4 STAR or 5 STAR Package to the 3 STAR or 4 STAR Package. Customers may upgrade their Packages without incurring a charge.
6. STAR Package customers are not eligible for discounts or promotional offerings outside of this Package, unless specifically provided for in a promotional offering.
7. The Package may not be combined with any other optional toll calling plan service, except for those specified in this offering.
8. Customers may upgrade their Voice Mail Service package for an additional fee.
9. Customers who fail to pay the entire Package rate per month will have all STAR Package optional features removed. The customer will then be converted to the tariffed Basic Local service rate. Service Charges will not apply for converting services back to tariff rates. Such customers will not be permitted to re-enroll in this any of the Packages until such time as all associated unpaid balances are satisfactorily paid in full.

C. Rates

	<u>Rate Per Month</u>
1. Residence	
a) 3 STAR Standard Package, per line	\$24.99
b) 4 STAR Standard Package, per line	\$34.99
c) 5 STAR Standard Package, per line	\$44.99
2. Package Upgrade	\$5.00
3. Package Change Fee	\$7.50

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GENERAL EXCHANGE TARIFF

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Section 5
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MISCELLANEOUS SERVICE ARRANGEMENTS

BUSINESS SAFETY LINE SERVICE²

A. General

Business Safety Line Service is a bundle for business customers who have their main telecommunications service with a wireless provider, but require a basic access line for back-up and emergency service along with high speed data.

The bundle includes a Basic Access Line, and 1.5 Mbps high speed data.

B. Terms and Conditions

1. Safety Line Service will be provisioned where facilities are available.
2. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs will apply to this bundle.
3. No other optional services or features are allowed with this bundle, except Toll Restriction, Toll Restriction PIN Override, Non-Published Numbers, and Non-Listed Numbers. These four services will be allowed at the rate listed elsewhere in the tariff.
4. Customers must subscribe to Direct Long Distance as their long distance provider.
5. Any toll calls will be billed at Direct Long Distance default roll rates.
6. Service Connection Charges will be waived if a customer signs a one year or greater contract.
7. Optional Call plans are not available with this bundle.
8. Seasonal Service/Suspension of Service is not available with this bundle.

C. Rates and Charges

Monthly Rate

Bundle Base Rate		
Business	\$61.00	(I)

¹ Other data speeds may be available for an additional charge.

² This service is grandfathered to existing customers effective June 1, 2016. The service will not be available to new customers after this date.

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STOUTLAND TELEPHONE COMPANY
Missouri

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Original Sheet 12

MISCELLANEOUS SERVICE ARRANGEMENTS

BUSINESS SAFETY LINE SERVICE

A. General

Business Safety Line Service is a bundle for business customers who have their main telecommunications service with a wireless provider, but require a basic access line for back-up and emergency service along with high speed data.

The bundle includes a Basic Access Line, and 1.5 Mbps high speed data.

B. Terms and Conditions

1. Safety Line Service will be provisioned where facilities are available.
2. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs will apply to this bundle.
3. No other optional services or features are allowed with this bundle, except Toll Restriction, Toll Restriction PIN Override, Non-Published Numbers, and Non-Listed Numbers. These four services will be allowed at the rate listed elsewhere in the tariff.
4. Customers must subscribe to TDS Long Distance Corporation as their long distance provider.
5. Any toll calls will be billed at TDS Long Distance default toll rates.
6. Service Connection Charges will be waived if a customer signs a one year or greater contract.
7. Optional Call plans are not available with this bundle.
8. Seasonal Service/Suspension of Service is not available with this bundle.

C. Rates and Charges

Monthly Rate

Bundle Base Rate	
Business	\$59.00 ¹

¹ Other data speeds may be available for an additional charge.

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MISCELLANEOUS SERVICE ARRANGEMENTS

First

SAFETY LINE SERVICE²

A. **GENERAL**

Safety Line Service is a bundle for residential customers who have their main telecommunications services with a wireless provider but require a basic access line for back-up and high speed data.

The bundle includes a Residential One-Party Line, Touch Tone, and 1.5 Mbps high speed data.

B. **TERMS AND CONDITIONS**

1. Safety Line Service will be provisioned where facilities are available.
2. Rules, regulations, and limitations are specified elsewhere in the Company's tariffs will apply to this bundle.
3. No other optional services or features are allowed with this bundle, except Toll Restriction, Toll Restriction PIN Override, Non-Published Number, and Non-Listed Numbers. These four services will be allowed at the rate listed elsewhere in the tariff.
4. Customers must subscribe to this service for 1 year. Cancellation of the bundle prior to the one year timeframe will cause an early termination fee of \$99 to apply.
5. Customers must subscribe to Direct Long Distance as their long distance provider.
6. Any toll calls will be billed at Direct Long Distance toll rates.
7. Service Connection Charges will not apply.
8. Optional Call plans are not available with this bundle.
9. Seasonal Service is not available with this bundle.

C. **RATES AND CHARGES**

	<u>Monthly Rate</u>	
Bundle Base Rate – DSL Market A	\$46.95 ¹	(I)
Bundle Base Rate – DSL Market B	\$52.20 ¹	(I)

¹ Other data speeds may be available for an additional charge.

² This service is grandfathered to existing customers effective August 1, 2012. The service will not be available to new customers after this date.

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Missouri

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MISCELLANEOUS SERVICE ARRANGEMENTS

SAFETY LINE SERVICE²

A. GENERAL

Safety Line Service is a bundle for residential customers who have their main telecommunications service with a wireless provider but require a basic access line for back-up and high speed data.

The bundle includes a Residential One-Party Line, Touch Tone, and 1.5 Mbps high speed data.

B. TERMS AND CONDITIONS

1. Safety Line Service will be provisioned where facilities are available.
2. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs will apply to this bundle.
3. No other optional services or features are allowed with this bundle, except Toll Restriction, Toll Restriction PIN Override, Non-Published Numbers, and Non-Listed Numbers. These four services will be allowed at the rate listed elsewhere in the tariff.
4. Customers must subscribe to this service for 1 year. Cancellation of the bundle prior to the one year timeframe will cause an early termination fee of \$99 to apply.
5. Customers must subscribe to TDS Long Distance Corporation as their long distance provider.
6. Any toll calls will be billed at TDS Long Distance toll rates.
7. Service Connection Charges will not apply.
8. Optional Call plans are not available with this bundle.
9. Seasonal Service is not available with this bundle.

C. RATES AND CHARGES

	<u>Monthly Rate</u>	
Bundle Base Rate – DSL Market A	\$46.95 ¹	(l)
Bundle Base Rate – DSL Market B	\$52.20 ¹	(l)

¹ Other data speeds may be available for an additional charge.

² This service is grandfathered to existing customers effective August 1, 2012. This service will not be available to new customers as of this date.

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GENERAL EXCHANGE TARIFF

MISCELLANEOUS SERVICE ARRANGEMENTS

SAFETY LINE SERVICE²

A. **GENERAL**

Safety Line Service is a bundle for residential customers who have their main telecommunications service with a wireless provider but require a basic access line for back-up and high speed data.

The bundle includes a Residential One-Party Line, Touch Tone, and 1.5 Mbps high speed data.

B. **TERMS AND CONDITIONS**

1. Safety Line Service will be provisioned where facilities are available.
2. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs will apply to this bundle.
3. No other optional services or features are allowed with this bundle, except Toll Restriction, Toll Restriction PIN Override, Non-Published Numbers, and Non-Listed Numbers. These four services will be allowed at the rate listed elsewhere in the tariff.
4. Customers must subscribe to this service for 1 year. Cancellation of the bundle prior to the one year timeframe will cause an early termination fee of \$99 to apply.
5. Customers must subscribe to TDS Long Distance Corporation as their long distance provider.
6. Any toll calls will be billed at TDS Long Distance toll rates.
7. Service Connection Charges will not apply.
8. Optional Call plans are not available with this bundle.
9. Seasonal Service is not available with this bundle.

C. **RATES AND CHARGES**

Monthly Rate

Bundle Base Rate – DSL Market A	\$44.95 ¹
Bundle Base Rate – DSL Market B	\$50.20 ¹

CANCELLED¹

July 28, 2013²

Other data speeds may be available for an additional charge.

This service is grandfathered to existing customers effective August 1, 2012. This service will not be available to new customers as of this date.

Missouri Public
Service Commission
JI-2014-0019

ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

FILED
Missouri Public
Service Commission
JI-2013-0372

GENERAL EXCHANGE TARIFF

P.S.C. MO No. 5
STOUTLAND TELEPHONE COMPANY
Missouri

Section 5
First Revised Sheet 14
Replaces Original Sheet 14

MISCELLANEOUS SERVICE ARRANGEMENTS

STAR BUSINESS BUNDLES³

A. General

1. The STAR Business Bundles are optional offerings that package services and features together for a flat monthly rate that is applicable to each STAR Business Bundle subscriber line provided. This offering is available to 1-3 line business customers. There are 2 STAR Business Bundle options.
 - a) STAR Business Bundle – Standard¹
Includes: Business One-Party Line, 3 Features chosen from the following list: Caller ID Deluxe, Call Forwarding, Call Waiting/Cancel Call Waiting, 3-Way Calling, or Voice Mail, and 200 Minutes of Direct Long Distance² calling.
 - b) STAR Business Bundle Unlimited – Standard¹
Includes: Business One-Party Line, 3 Features chosen from the following list: Caller ID Deluxe, Call Forwarding, Call Waiting/Cancel Call Waiting, 3-Way Calling, or Voice Mail, and Unlimited Direct Long Distance² calling.

¹ Customers must also subscribe to the Company's high speed data service.

² Customers must also subscribe to the corresponding Direct Long Distance Plan.

³ This service is grandfathered to existing customers effective June 1, 2016. The service will not be available to new customers after this date.

ISSUED: April 29, 2016

EFFECTIVE: June 1, 2016

By: Garrin Bott, President

FILED
Missouri Public
Service Commission
JI-2016-0308

MISCELLANEOUS SERVICE ARRANGEMENTS

STAR BUSINESS BUNDLES

A. General

1. The STAR Business Bundles are optional offerings that package services and features together for a flat monthly rate that is applicable to each STAR Business Bundle subscriber line provided. This offering is available to 1-3 line business customers. There are 2 STAR Business Bundle options.
 - a) STAR Business Bundle – Standard¹
Includes: Business One-Party Line, 3 Features chosen from the following list: Caller ID Deluxe, Call Forwarding, Call Waiting/Cancel Call Waiting, 3-Way Calling, or Voice Mail, and 200 Minutes of TDS Long Distance² calling.
 - b) STAR Business Bundle Unlimited – Standard¹
Includes: Business One-Party Line, 3 Features chosen from the following list: Caller ID Deluxe, Call Forwarding, Call Waiting/Cancel Call Waiting, 3-Way Calling, or Voice Mail, and Unlimited TDS Long Distance² calling.

¹ Customers must also subscribe to TDS Telecom’s high speed data.

² Customers must also subscribe to the corresponding TDS Long Distance STAR Plan.

GENERAL EXCHANGE TARIFF

P.S.C. MO No. 5
STOUTLAND TELEPHONE COMPANY
Missouri

Section 5
First Revised Sheet 15
Replaces Original Sheet 15

MISCELLANEOUS SERVICE ARRANGEMENTS

STAR BUSINESS BUNDLES (Continued)

B. Conditions and Limitations

1. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply.
2. The Bundle may not be combined with any other optional toll calling plan service, except for those specified in this offering.
3. Discounts or promotions outside of this Bundle are not available, unless specifically provided for in the discount or promotional offering.
4. Service Connection Charges, as described in Section 6 of this tariff, apply to requests for new and additional STAR Package lines, and moves of existing lines.
5. The Service Order Charge listed under the "Rates" section below will apply if the customer requests a change to their STAR Business Bundle offering (i.e. a request to change features or downgrade) or requests to change from the STAR Business Bundle back to Local Exchange Service. The charge will not apply when the STAR Business Bundle replaces existing Local Exchange Service or the customer would like to upgrade their STAR Business Bundle.
6. STAR Business Bundle customers may terminate their package at any time upon notice to the company.
7. Customers who fail to pay their entire Package rate per month will have all STAR Business Bundle optional features removed. The customer will then be converted to the tariffed Basic Local service rate. Service Charges will not apply for converting services back to a la carte tariff rates. Such customers will not be permitted to re-enroll in any of the Packages until such time as all associated unpaid balances are satisfactorily paid in full.

C. Rates

		<u>Rate Per Month¹</u>	
1.	Business, per line		
	a) STAR Business Bundle Standard	\$41.99 ²	(l)
	b) STAR Business Bundle Unlimited Standard	\$61.99 ²	(l)
		<u>Non-Recurring Charge</u>	
2.	Service Order Charge	\$10.00	

¹ One, Two, and Three-Year Contract rates are also available.

² This service is grandfathered to existing customers effective June 1, 2016. The service will not be available to new customers after this date.

ISSUED: April 29, 2016

EFFECTIVE: June 1, 2016

By: Garrin Bott, President

FILED
Missouri Public
Service Commission
JI-2016-0308

CANCELLED - Missouri Public Service Commission - 10/31/2022 - TN-2023-0140 - YI-2023-0073

GENERAL EXCHANGE TARIFF

MISCELLANEOUS SERVICE ARRANGEMENTS

STAR BUSINESS BUNDLES (Continued)

B. Conditions and Limitations

1. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply.
2. The Bundle may not be combined with any other optional toll calling plan service, except for those specified in this offering.
3. Discounts or promotions outside of this Bundle are not available, unless specifically provided for in the discount or promotional offering.
4. Service Connection Charges, as described in Section 6 of this tariff, apply to requests for new and additional STAR Business Bundle lines, and moves of existing lines.
5. The Service Order Charge listed under the "Rates" section below will apply if the customer requests a change to their STAR Business Bundle offering (i.e. a request to change features or downgrade) or requests to change from the STAR Business Bundle back to Local Exchange Service. The charge will not apply when the STAR Business Bundle replaces existing Local Exchange Service or the customer would like to upgrade their STAR Business Bundle.
6. STAR Business Bundle customers may terminate their package at any time upon notice to the company.
7. Customers who fail to pay the entire package rate per month will have all STAR Business Bundle optional features removed. The customer will then be converted to the tariffed Basic Local service rate. Service Charges will not apply for converting services back to a la carte tariff rates. Such customers will not be permitted to re-enroll in any of the packages until such time as all associated unpaid balances are satisfactorily paid in full.

C. Rates

	<u>Rate Per Month¹</u>
1. Business, Per Line	
a) STAR Business Bundle Standard	\$39.99
b) STAR Business Bundle Unlimited Standard	\$59.99
	<u>Non-Recurring Charge</u>
2. Service Order Charge	\$10.00

¹ One, Two, and Three-Year Contract rates are also available.

GENERAL EXCHANGE TARIFF

P.S.C. MO No. 5
STOUTLAND TELEPHONE COMPANY
Missouri

Section 5
Third Revised Sheet 16
Replaces Second Revised Sheet 16

MISCELLANEOUS SERVICE ARRANGEMENTS

SECURITY LINE SERVICE²

A. **GENERAL**

Safety Line Service is a bundle for residential customers who have their main telecommunications services with a wireless provider, but require a basic access line for back-up and emergency service along with their high speed data.

The bundle includes a Residential One-Party Line and up to 1 Mbps high speed data.

B. **TERMS AND CONDITIONS**

1. Security Line Service will be provisioned where facilities are available.
2. Rules, regulations, and limitations are specified elsewhere in the Company's tariffs will apply to this bundle.
3. No other optional services or features are allowed with this bundle, except Toll Restriction, Toll Restriction PIN Override, Non-Published Number, and Non-Listed Numbers. These four services will be allowed at the rate listed elsewhere in the tariff.
4. Customers must subscribe to this service for 1 year. Cancellation of the bundle prior to the one year timeframe will cause an early termination fee of \$99 to apply.
5. Customers must subscribe to Direct Long Distance as their long distance provider.
6. Any toll calls will be billed at Direct Long Distance toll rates.
7. Service Connection Charges will not apply.
8. Optional Call plans are not available with this bundle.
9. Seasonal Service is not available with this bundle.

C. **RATES AND CHARGES**

	<u>Monthly Rate</u>	
Bundle Base Rate – DSL Market A	\$38.95 ¹	(I)
Bundle Base Rate – DSL Market B	\$44.20 ¹	(I)

¹ Other data speeds may be available for an additional charge.

² This service is grandfathered to existing customers effective June 1, 2016. The service will not be available to new customers after this date.

ISSUED: April 29, 2016

EFFECTIVE: June 1, 2016

By: Garrin Bott, President

FILED
Missouri Public
Service Commission
JI-2016-0308

CANCELLED - Missouri Public Service Commission - 10/31/2022 - TN-2023-0140 - YI-2023-0073

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4
STOUTLAND TELEPHONE COMPANY
Missouri

Section 5
Second Revised Sheet 16
Cancels First Revised Sheet 16

MISCELLANEOUS SERVICE ARRANGEMENTS

SECURITY LINE SERVICE

A. GENERAL

Security Line Service is a bundle for residential customers who have their main telecommunications service with a wireless provider, but require a basic access line for back-up and emergency service along with their high speed data.

The bundle includes a Residential One-Party Line and up to 1 Mbps high speed data.

B. TERMS AND CONDITIONS

1. Security Line Service will be provisioned where facilities are available.
2. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs will apply to this bundle.
3. No other optional services or features are allowed with this bundle, except Toll Restriction, Toll Restriction PIN Override, Non-Published Numbers, and Non-Listed Numbers. These four services will be allowed at the rate listed elsewhere in the tariff.
4. Customers must subscribe to this service for 1 year. Cancellation of the bundle prior to the one year timeframe will cause an early termination fee of \$99 to apply.
5. Customers must subscribe to TDS Long Distance Corporation as their long distance provider.
6. Any toll calls will be billed at TDS Long Distance toll rates.
7. Service Connection Charges will not apply.
8. Optional Call plans are not available with this bundle.
9. Seasonal Service is not available with this bundle.

C. RATES AND CHARGES

	<u>Monthly Rate</u>	
Bundle Base Rate – DSL Market A	\$36.95 ¹	(T)
Bundle Base Rate – DSL Market B	\$42.20 ¹	(N)

¹ Other data speeds may be available for an additional charge.

ISSUED: September 20, 2013

EFFECTIVE: September 30, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED
June 1, 2016
Missouri Public
Service Commission
JI-2016-0308

Filed
Missouri Public
Service Commission
JI-2014-0132

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4
STOUTLAND TELEPHONE COMPANY
Missouri

Section 5
First Revised Sheet 16
Cancels Original Sheet 16

MISCELLANEOUS SERVICE ARRANGEMENTS

SECURITY LINE SERVICE

A. GENERAL

Security Line Service is a bundle for residential customers who have their main telecommunications service with a wireless provider, but require a basic access line for back-up and emergency service along with their high speed data.

The bundle includes a Residential One-Party Line and up to 1 Mbps high speed data.

B. TERMS AND CONDITIONS

1. Security Line Service will be provisioned where facilities are available.
2. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs will apply to this bundle.
3. No other optional services or features are allowed with this bundle, except Toll Restriction, Toll Restriction PIN Override, Non-Published Numbers, and Non-Listed Numbers. These four services will be allowed at the rate listed elsewhere in the tariff.
4. Customers must subscribe to this service for 1 year. Cancellation of the bundle prior to the one year timeframe will cause an early termination fee of \$99 to apply.
5. Customers must subscribe to TDS Long Distance Corporation as their long distance provider.
6. Any toll calls will be billed at TDS Long Distance toll rates.
7. Service Connection Charges will not apply.
8. Optional Call plans are not available with this bundle.
9. Seasonal Service is not available with this bundle.

C. RATES AND CHARGES

	<u>Monthly Rate</u>	
Bundle Base Rate	\$36.95 ¹	(I)

¹ Other data speeds may be available for an additional charge.

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4
STOUTLAND TELEPHONE COMPANY
Missouri

Section 5

Original Sheet 16

MISCELLANEOUS SERVICE ARRANGEMENTS

SECURITY LINE SERVICE

A. **GENERAL**

Security Line Service is a bundle for residential customers who have their main telecommunications service with a wireless provider, but require a basic access line for back-up and emergency service along with their high speed data.

The bundle includes a Residential One-Party Line and up to 1 Mbps high speed data.

B. **TERMS AND CONDITIONS**

1. Security Line Service will be provisioned where facilities are available.
2. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs will apply to this bundle.
3. No other optional services or features are allowed with this bundle, except Toll Restriction, Toll Restriction PIN Override, Non-Published Numbers, and Non-Listed Numbers. These four services will be allowed at the rate listed elsewhere in the tariff.
4. Customers must subscribe to this service for 1 year. Cancellation of the bundle prior to the one year timeframe will cause an early termination fee of \$99 to apply.
5. Customers must subscribe to TDS Long Distance Corporation as their long distance provider.
6. Any toll calls will be billed at TDS Long Distance toll rates.
7. Service Connection Charges will not apply.
8. Optional Call plans are not available with this bundle.
9. Seasonal Service is not available with this bundle.

C. **RATES AND CHARGES**

Monthly Rate

Bundle Base Rate	\$34.95 ¹
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¹ Other data speeds may be available for an additional charge.

CANCELLED
July 28, 2013
Missouri Public
Service Commission
JI-2014-0019

ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

FILED
Missouri Public
Service Commission
JI-2013-0372

SERVICE CONNECTION CHARGES

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ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

FILED
Missouri Public
Service Commission
JI-2013-0372

SERVICE CONNECTION CHARGES

- A. SERVICE CHARGES (T)
1. The rates, terms and conditions for various non-recurring, service charges are set forth in the Company's website: <https://missouricom.co/tariff-charges/>. (N)
(D)

CANCELLED - Missouri Public Service Commission - 10/31/2022 - TN-2023-0140 - YI-2023-0073

SERVICE CONNECTION CHARGES

A. GENERAL

1. Service Connection Charges are non-recurring charges for work performed by the Telephone Company in connection with customer-initiated requests for telephone service. They apply to ordering, connecting, moving, changing, or rearranging of regulated telephone service.

B. SERVICE DESCRIPTIONS

1. Service Order Charge – Initial:
Initial Service Order charge applies to the work performed by the telephone company to establish a new customer into the billing system.
2. Service Order Charge – Subsequent:
Subsequent Service Order charge applies to the work performed by the telephone company to change already established billing records due to a customer's service request.
3. Central Office Work Charge:
Central Office Work charge applies to work performed by the telephone company on the main distribution frame due to a customer's request. Work would include, but is not limited to establishment of service, adding lines, adding features, changing a telephone number, moves, and testing lines.
4. Line Connection Charge:
A Line Connection charge would apply to work performed by the telephone company on the line between the central office main distribution frame up to the pedestal or network interface device (NID); or on an outside circuit between premises or between locations on the same premises due to a customer's request.
5. Premise Visit Charge:
A premise visit charge represents the labor for a telephone company representative to go to the customer premise to establish a drop to the NID.
6. Rearrangement/Repair Charge:
Rearrangement or repair service applies for worked performed by the telephone company to move the protector, NID, or drop wire to a different location as requested by the customer, or to repair the protector or NID due to damage caused by the customer's neglect or abuse.
7. Reconnect for Non-Payment:
This charge applies to work performed by the telephone company to reestablish service that has been disconnected for non-payment and where satisfactory arrangements were not made prior to the preparation of the disconnect.

ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED
December 1, 2021
Missouri Public
Service Commission
JI-2022-0138

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Missouri Public
Service Commission
JI-2013-0372

P.S.C. MO. NO. 5
STOUTLAND TELEPHONE COMPANY
d/b/a MISSOURICOM

Section 6
First Revised Sheet 2
Cancels Original Sheet 2

HOLD FOR FUTURE USE

(T)

(D)

CANCELLED - Missouri Public Service Commission - 10/31/2022 - TN-2023-0140 - YI-2023-0073

Issued: October 29, 2021

Garrin Bott, President
Stoutland Telephone Company d/b/a Missouriicom
101 Main Street, P.O. Box 175
New Florence, MO 63363-0175

Effective: December 1, 2021

FILED
Missouri Public
Service Commission
JI-2022-0138

SERVICE CONNECTION CHARGES

B. SERVICE DESCRIPTIONS (Continued)

8. NSF Charge:

This charge applies when any negotiable instrument presented for payment of service or deposit becomes dishonored, and is returned to the Telephone Company.

C. CONDITIONS AND LIMITATIONS

1. Service Connection Charges contemplate work performed by the Telephone Company during normal work hours. Additional charges may apply to work performed outside of normal work hours at the request of the customer
2. Service Connection Charges are in addition to scheduled rates and any other charges applying under the tariffs. They may apply in addition to special installation charges, or construction charges as are set forth in other sections of this tariff.
3. Service connection charges are non-refundable unless the order is cancelled before work is begun or unless specified elsewhere in the Company's tariff.
4. One Service Order Charge (Initial or Subsequent) applies for all services requested at one time for the same customer at the same premises.
5. The charges in this tariff do not include work related to the installation or repair of customer owned equipment or inside wiring.
6. Service Connection Charges DO NOT Apply to the following situations:
 - a. When a change is made and initiated by the Company, for the convenience of the Company, such as a change in grade of service, change in customer's telephone number, or in changes of service and facilities for continuation of satisfactory service.
 - b. Changes stemming from Company errors or to normal repair and maintenance performed on general telephone service and equipment.
 - c. When telephone service is re-established at a secondary location immediately following the rendering of a customer's primary location as unfit for occupancy, due to fire, flood, etc. At the option of the Company, a different telephone number may be used.
 - d. Termination of total service or removal of a service or feature unless specified elsewhere in the tariff.

ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

CANCELLED
December 1, 2021
Missouri Public
Service Commission
JI-2022-0138

FILED
Missouri Public
Service Commission
JI-2013-0372

PROMOTIONS

B. PROMOTIONS

(T)

The Company may from time-to-time make special offerings to customers on new or existing services and products for a limited period.

CANCELLED - Missouri Public Service Commission - 10/31/2022 - TN-2023-0140 - YI-2023-0073

SERVICE CONNECTION CHARGES

C. CONDITIONS AND LIMITATIONS (continued)

6. Service Connection Charges DO NOT Apply to the following situations:
(continued)
 - e. Adding or changing custom calling services, advanced calling services, directory listings, non-published numbers and non-listed numbers.
 - f. When a name is legally changed
 - g. Suspension of service requested by the customer and subsequent reconnect to full service.
 - h. Trips to visit the customer's premise to determine the origin of a trouble call.

D. RATES

	<u>Non-Recurring Rates</u>	
1. Initial Service Order	\$30.00	(I)
2. Subsequent Service Order	\$3.00	
3. Central Office Work	N/A	
4. Line Connection	N/A	
5. Premise Visit	N/A	
6. Rearrangement/Repair	\$5.00	
7. Reconnect for Non-Payment	\$20.00	(I)
8. NSF Charge	\$25.00	(I)

E. PROMOTIONS

The Company may from time-to-time make special offerings to customers on new or existing services and products for a limited period.

FILED
Missouri Public
Service Commission
JI-2018-0134

ISSUED: April 10, 2018

EFFECTIVE: June 1, 2018

BY: Wendy Ottman, CFO

CANCELLED
December 1, 2021
Missouri Public
Service Commission
JI-2022-0138

SERVICE CONNECTION CHARGES

C. CONDITIONS AND LIMITATIONS (continued)

6. Service Connection Charges DO NOT Apply to the following situations:
(continued)
- e. Adding or changing custom calling services, advanced calling services, directory listings, non-published numbers and non-listed numbers.
 - f. When a name is legally changed
 - g. Suspension of service requested by the customer and subsequent reconnect to full service.
 - h. Trips to visit the customer's premise to determine the origin of a trouble call.

D. RATES

	<u>Non-Recurring Rates</u>
1. Initial Service Order	\$5.00
2. Subsequent Service Order	\$3.00
3. Central Office Work	N/A
4. Line Connection	N/A
5. Premise Visit	N/A
6. Rearrangement/Repair	\$5.00
7. Reconnect for Non-Payment	\$5.00
8. NSF Charge	\$15.00

E. PROMOTIONS

The Company may from time-to-time make special offerings to customers on new or existing services and products for a limited period.

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4
STOUTLAND TELEPHONE COMPANY
Missouri

Section 7
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DIRECTORY SERVICES

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CANCELLED - Missouri Public Service Commission - 10/31/2022 - TN-2023-0140 - YI-2023-0073

ISSUED: April 8, 2013, 2013

EFFECTIVE: May 8, 2013

BY: Joel Dohmeier, Vice-President

FILED
Missouri Public
Service Commission
JI-2013-0433

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4
STOUTLAND TELEPHONE COMPANY
Missouri

Section 7

Original Contents Sheet 1

DIRECTORY SERVICES

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ISSUED: February 27, 2013

EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

FILED
Missouri Public
Service Commission
JI-2013-0372

CANCELLED
May 8, 2013
Missouri Public
Service Commission
JI-2013-0433

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4
STOUTLAND TELEPHONE COMPANY
Missouri

Section 7
First Revised Sheet 1
Cancels Original Sheet 1

DIRECTORY SERVICES

DIRECTORY LISTINGS⁽¹⁾

A. GENERAL

The following rates are applicable to the alphabetic section of the telephone directory for business and/or residence customers

B. CONDITIONS

1. PRIMARY LISTINGS

A primary listing is furnished as part of and in the rate for telephone service. The primary listing may include the name, address and telephone number of:

- a. The individual, organization, firm, or corporation contracting for the service.
- b. The same surname with no more than two individual given names. Each given name for the purposes of this Tariff is defined as any combination, not to exceed two of the following:

- 1) First name
- 2) Middle name
- 3) Initial
- 4) Nickname
- 5) Maiden name

2. ALTERNATE LISTINGS

An Alternate call listing refers a calling party to certain other telephone numbers after business hours or on Sundays or Holidays, or if there is no answer on the first listed number.

- a. Where the alternate call number is to be that of another customer, the listing will be furnished only with written approval of the other customer.

3. ADDITIONAL LINES OF INFORMATION LISTINGS

Listings of office hours or other lines of information which are not required by the Telephone Company in order to efficiently handle telephone traffic are not included in the regular charges for service. Regular additional listing rates apply to the listing of office hours or other information desired by the customer in connection with this listing. A phrase directing the method of calling when a PBX operator is not on duty may be listed in the directory, at extra charges, whenever night connections are provided.

⁽¹⁾ Directory Services are competitive services pursuant to 392.361.8 RSMo 2008.

ISSUED: April 8, 2013

EFFECTIVE: May 8, 2013

BY: Joel Dohmeier, Vice-President

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Missouri Public
Service Commission
JI-2013-0433

CANCELLED - Missouri Public Service Commission - 10/31/2022 - TN-2023-0140 - YI-2023-0073

(T)

(N)

(N)

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4
STOUTLAND TELEPHONE COMPANY
Missouri

Section 7

Original Sheet 1

DIRECTORY SERVICES

DIRECTORY LISTINGS⁽¹⁾

A. GENERAL

The following rates are applicable to the alphabetic section of the telephone directory for business and/or residence customers

B. CONDITIONS

1. A primary listing is furnished as part of and in the rate for telephone service. The primary listing may include the name, address and telephone number of:
 - a. The individual, organization, firm, or corporation contracting for the service.
 - b. The same surname with no more than two individual given names. Each given name for the purposes of this Tariff is defined as any combination, not to exceed two of the following:
 - 1) First name
 - 2) Middle name
 - 3) Initial
 - 4) Nickname
 - 5) Maiden name

C. RATES

	Monthly Rate
1. Primary Listings (See Condition 1)	
2. Additional Directory Listings, Business	\$0.50
3. Additional Directory Listings, Residence	\$.25
4. Foreign Directory Listings, per listing*	\$2.00

* A foreign or noncustomer listing may be furnished to customers requesting that their listing be included in the directory of an exchange other than that from which service is rendered.

⁽¹⁾ Directory Services are competitive services pursuant to 392.361.8 RSMo 2008.

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EFFECTIVE: March 29, 2013

BY: Joel Dohmeier, Vice-President

FILED
Missouri Public
Service Commission
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May 8, 2013
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GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4

Section 7

STOUTLAND TELEPHONE COMPANY

Missouri

Original Sheet 1.1

DIRECTORY SERVICES

DIRECTORY LISTINGS⁽¹⁾

C. RATES

Monthly
Rate

1. Primary Listings (See Condition 1)		
2. Additional & Alternate Directory Listings/Business	\$0.50	(C)
3. Additional & Alternate Directory Listings/Residence	\$.25	(C)
4. Foreign Directory Listings, per listing*	\$2.00	
5. Additional Lines of Information/Business	\$0.50	(N)
6. Additional Lines of Information/Residential	\$0.25	(N)

* A foreign or noncustomer listing may be furnished to customers requesting that their listing be included in the directory of an exchange other than that from which service is rendered.

(1) Directory Services are competitive services pursuant to 392.361.8 RSMo 2008.

CANCELLED - Missouri Public Service Commission - 10/31/2022 - TN-2023-0140 - YI-2023-0073

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EFFECTIVE: May 8, 2013

BY: Joel Dohmeier, Vice-President

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JI-2013-0433

GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4
STOUTLAND TELEPHONE COMPANY
Missouri

Section 7

Original Sheet 2

DIRECTORY SERVICES

DIRECTORY ASSISTANCE SERVICE⁽¹⁾

A. GENERAL

Directory Assistance Service gives customers access to telephone numbers of individuals or businesses by dialing 555-1212, 4-1-1 or 1-4-1-1.

B. DEFINITIONS

1. Local numbers are any NPA/NXXs within the customer's local calling area or home NPA.
2. National numbers are any NPA/NXXs within the United States, Canada, Puerto Rico and the U.S. Virgin Islands, but outside the customer's local calling area or home NPA.
3. International numbers are from outside the United States, Canada, Puerto Rico and the U.S. Virgin Islands.

C. REGULATIONS

1. A maximum of two requested telephone numbers is allowed per call.
2. Rates will apply based on the NPA/NXX requested.
3. Charges for Directory Assistance Service for requests of a local number are not applicable to calls placed from customers whose physical, visual, or reading handicaps prevent them from using the telephone directory. Calls requesting national and international numbers will be charged the applicable rate.
4. Rates are not applicable to:
 - a. Calls placed from mobile/marine, public or semi-public telephones.
 - b. Calls from hospitals that have, as their principal undertaking, the medical and surgical care of the sick and disabled and which provide telephone in the majority of the patient rooms.
 - c. Calls placed from hotels and motels which provide telephone service in rooms occupied by the transient public.
 - d. Calls placed to directory assistance by the operator in connection with operator handled long distance calls.
5. No credit will be given for any unused portion of the customer's allowance.

⁽¹⁾ Directory Services are competitive services pursuant to 392.361.8 RSMo 2008

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DIRECTORY SERVICES

DIRECTORY ASSISTANCE SERVICE ⁽¹⁾ (Continued)

D. RATES

The following rates apply for Directory Assistance Service.

	<u>Rate</u>
1. Local Direct Dialed, First 2 calls	No Charge
2. Local Direct Dialed, Each additional call	\$0.65
3. National Direct Dialed, per call	\$0.65
4. International Direct Dialed, per call	\$1.50

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Section 8

Original Contents Sheet 1

OPTIONAL SERVICES

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OPTIONAL SERVICES

CUSTOM CALLING SERVICES

A. General

Custom Calling Services are optional services offered in addition to regular exchange service to those customers served by central offices arranged to provide such services. The number of Custom Calling Services available depends upon the exchange central office providing the service and is subject to the availability of its facilities.

B. Service Descriptions

1. Call Forwarding

This service redirects incoming calls to another telephone number. The customer can activate this service by dialing a code and entering the number to which calls should be forwarded. When activated, all calls that are forwarded when the line is idle cause a short ring on the forwarded line as a reminder that the service is active. To deactivate Call Forward, a customer must dial a special access code. All calls forwarded are subject to transmission limitations and all applicable local and long distance charges.

This service is available on a flat monthly rate and a pay-per-use basis. Pay-per-use Call Forwarding will have a per activation rate and a monthly price cap. After the monthly price cap has been reached, each activation thereafter will be at no charge.

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OPTIONAL SERVICES

CUSTOM CALLING SERVICES (Continued)

B. Service Descriptions (Continued)

2. Call Forward-Busy (Customer Programmable)

This service routes incoming calls to another telephone number when the customer's dedicated number is busy. The customer can activate this service by dialing a code and entering the number to which calls should be forwarded. To deactivate Call Forward - Busy, a customer must dial a special access code. All calls forwarded with this service are subject to transmission limitations and all applicable local and long distance charges.

3. Call Forward-No Answer (Customer Programmable)

This service redirects incoming calls not answered after a predetermined number of rings to another telephone number. The number of rings is determined and set by the Company unless otherwise specified by the customer. The customer can activate this service by dialing a code and entering the number to which calls should be forwarded. To deactivate Call Forward - No Answer, a customer must dial a special access code. All calls forwarded are subject to transmission limitations and all applicable local and long distance charges.

4. Call Hold

This service allows a customer to place a current caller on hold, which frees the line so the customer can initiate another call. To activate Call Hold, the customer depresses the switchhook to receive a dial tone and then dials a specific code. Only one call per access line can be placed on hold at a time. The held call cannot be added to another call, however, the customer can toggle between each call.

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OPTIONAL SERVICES

CUSTOM CALLING SERVICES (Continued)

B. Service Descriptions (Continued)

5. 3-Way Calling

This service allows a customer to add a third party to an existing telephone call. To add a third party, the customer depresses the switchhook once to place the current party on hold, receives a dial tone, dials the third party's number, and then depresses the switchhook again to establish the three-way connection. All 3-way calls are subject to transmission limitations and all applicable local and long distance charges.

This service is available on a flat monthly rate and a pay-per-use basis. Pay-per-use 3-Way Calling will have a per activation rate and a monthly price cap. After the monthly price cap has been reached, each activation thereafter will be at no charge.

6. Call Transfer

This service allows the customer to hold and transfer incoming, out-going and intragroup calls. If the customer has established a three way call, this service will allow the customer to hang up while the other two parties remain connected. Any applicable long distance charges will apply for the duration of the call, even if the customer drops off the call.

7. Call Waiting/Cancel Call Waiting

This service alerts a customer who is on the phone that another local or long distance caller wants to get through the line. The customer will receive a tone signal to indicate another incoming call and the caller will receive the usual ringing tone. To place the first call on hold and answer the incoming call, the customer depresses the switchhook once. The customer can then toggle between both calls by depressing the switchhook. If the customer hangs up when a call is still on hold, the customer's line will automatically ring back.

Cancel Call Waiting allows a Call Waiting customer to deactivate the Call Waiting service by dialing a code. When this service is activated, the customer will not be interrupted by the Call Waiting tone and the incoming caller will receive a busy signal. Call Waiting will remain disabled for the rest of the call, but will be automatically restored upon call termination.

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OPTIONAL SERVICES

CUSTOM CALLING SERVICES (Continued)

B. Service Descriptions (Continued)

8. Home Intercom-Basic

This service allows customers to redial their own directory number in order to talk to another party at a different extension. To activate this service, customers redial their own directory number and then hang-up. After a short interval, the phone will ring back. Once both parties pick-up the phone, they will be able to have a two-way conversation. This service is also known as Revertive Ringing.

9. Warm Line

This service allows a call to be automatically placed to a pre-assigned number determined by the customer. The call will be placed once the customer's phone has been off-hook for a predetermined time-out period. The time-out period may be set at 1 to 14 seconds. During the time-out period the customer will receive a normal dial tone and can originate calls. Once the time-out period has expired, a call is automatically placed to the pre-assigned number as programmed by the Company.

10. Hotline

This service allows a call to be automatically placed to a pre-assigned number determined by the customer as soon as the customer's phone goes off-hook. The Company will program the pre-assigned number for the customer.

11. Personal Ringing

This service allows the customer to have up to three distinct telephone numbers on a single line. The second and third number will each have a distinctive ringing pattern so the customer can identify which number has been called. If a customer also subscribes to Call Waiting, each phone number will have a distinctive Call Waiting tone. If a customer also subscribes to Call Forward, the main directory number or all three telephone numbers can be forwarded.

12. Speed Call 8

This service allows the customer to keep a list of eight specified telephone numbers which can be dialed by using a one-digit (2 through 9) access code.

13. Speed Call 30

This service allows the customer to keep a list of 30 specified telephone numbers which can be dialed by using a two-digit (20 through 49) access code.

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OPTIONAL SERVICES

CUSTOM CALLING SERVICES (Continued)

B. Service Descriptions (Continued)

14. Do-Not-Disturb

This service prevents incoming calls from ringing at the customer's premises. Callers will reach a recording which states that the number they have dialed is not accepting calls at this time and to try again later. A personal identification number (PIN) is available to allow selected callers the ability to override this service in order to reach the customer.

15. Call Reminder

This service allows a customer to program a time at which a reminder call is desired. At the programmed time, the customer will receive a call placed by the Central Office Equipment. When the call is answered, the customer will hear a tone or a Company recorded announcement.

16. Toll Restriction

This service enables customers to restrict all or a combination of 0+ and 1+ toll calls from being placed over their exchange lines/trunks. When a restricted call is attempted from a line/trunk equipped with this service, a dial tone or Company recorded announcement will be heard by the caller.

C. Limitations

1. Custom Calling Services require special central office equipment and will be provided only where facilities are available.
2. Custom Calling Services are only available on single-line party service.
3. Custom Calling Services will not be provided in connection with Paystation Service (except for the business line extension) or Private Branch Exchange Trunk Line Service.

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OPTIONAL SERVICES

CUSTOM CALLING SERVICES (Continued)

D. Rates And Discounts

1. Rates

The following monthly rates apply to Custom Calling Services and are in addition to basic local exchange service and any other service, equipment or facilities subscribed to by the customer.

<u>One Service Per Line</u>	<u>Rate Per Month</u>	<u>Trans Code</u>	<u>Activation Code</u>	<u>Deactivation Code</u>
a. Call Forwarding	\$1.25	CCCF	*72	*73
b. Call Forward-Busy	1.25	CCFBV	*90	*91
c. Call Forward-No Answer	1.25	CCFNV	*92	*93
d. Call Hold	2.00	CCCH	*52	N/A
e. 3-Way Calling	1.25	CCCC	N/A	N/A
f. Call Transfer	0.75	CCCT	N/A	N/A
g. Call Waiting/Cancel Call Waiting	1.75	CWCCW	N/A/*70	N/A
h. Home Intercom-Basic	1.25	CCHI	N/A	N/A
i. Warm Line	0.75	CCWL	N/A	N/A
j. Hotline	0.75	CCHT	N/A	N/A
k. Personal Ringing				
1) Second Directory Number	1.50	CPR2	N/A	N/A
2) Third Directory Number ¹	1.00 (incremental)	CPR3	N/A	N/A
l. Speed Call 8	1.25	CCSE	*74	N/A
m. Speed Call 30	1.75	CCST	*75	N/A
n. Do-Not-Disturb	0.75	CCDD	*78	*79
			(*10 for Override)	
o. Call Reminder	0.75	CCCR	*95	*96
p. Toll Restriction	2.50	CCTR	N/A	N/A

¹ Discounts do not apply to these services.

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OPTIONAL SERVICES

CUSTOM CALLING SERVICES (Continued)

D. Rates And Discounts (Continued)

2. Multi-Service Discount Plan, Per Line

<u>Per Service Credit</u>	<u>Credit Per Month</u>	<u>Trans Code</u>
a) Two Services	\$(0.50)	CFD2
b) Three Services	(1.50)	CFD3
c) Four Services	(1.75)	CFD4
d) Five Services	(2.00)	CFD5
e) Six Services	(2.50)	CFD6
f) Seven Services	(3.00)	CFD7
g) Eight Services	(3.50)	CFD8
h) Nine Services	(4.00)	CFD9
i) Ten Services	(4.50)	CFD1

3. Pay-Per-Use Rates

	<u>Per Successful Activation</u>	<u>Monthly Cap</u>
a. Three-Way Calling	\$0.75	\$3.75
b. Call Forwarding	0.75	3.75

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OPTIONAL SERVICES**ADVANCED CALLING SERVICES****A. GENERAL**

Advanced Calling Services (ACS) are optional services, offered in addition to regular exchange service, which allows customers to efficiently manage the call flow generated over their Exchange Access Line(s). Customers will be able to screen, redirect, or return selected calls. These services offer subscribers convenience, time savings, and a greater degree of control over the use of their telephones. Advanced Calling Services are available to residence and business customers where facilities are available. Individual feature availability may differ by exchange.

B. SERVICE DESCRIPTION**1. ANONYMOUS CALL REJECTION**

This service enables a subscriber to reject incoming calls from which a privacy indicator is received. The service is activated by dialing a unique code. When the service is active, the Telephone Company ("Company") will not complete calls to its customer when the calling party has activated Caller ID blocking services. Such calls will be routed to a Company recorded announcement.

2. CALL REJECTION

This service enables a subscriber to reject up to a maximum of ten (10) preselected incoming telephone numbers from which he/she does not wish to receive calls. To select a telephone number, the subscriber dials a unique code and then constructs or modifies a telephone number screening list. To add an unknown telephone number to the list, a subscriber can activate a code immediately after receiving an unwanted incoming call. The Company's equipment will screen incoming calls against the subscriber's list and reject those on the list. Callers whose numbers are rejected are directed to a Company recorded announcement. If facilities are unavailable to provide incoming call screening via the subscriber's list, standard call completion will occur.

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OPTIONAL SERVICES

ADVANCED CALLING SERVICES (Continued)

B. SERVICE DESCRIPTION (Continued)

3. CALL RETURN

This service enables the subscriber to automatically redial the telephone number of the most recent incoming call. The Company's equipment will make repeated attempts to establish the call for approximately a thirty (30) minute period, beginning with the subscriber's activation of Call Return if the most recent incoming call is busy. If the most recent incoming call is blocked, the subscriber will get a Company recorded announcement indicating the number is a private number and the call can not be returned. The service cannot be activated for calls originating from a line that is forwarded or from a line not associated with a telephone number, e.g., multiline hunting groups.

4. PREFERRED CALL FORWARDING

This service enables the subscriber to forward up to a maximum of ten (10) preselected incoming telephone numbers to another telephone number. To forward a telephone number, the subscriber dials an activation code and then constructs or modifies a telephone number screening list. The Company's equipment will screen incoming calls against the subscriber's list and forward only those telephone numbers on the list. Calls forwarded by this service are subject to all applicable local and long distance charges. These calls are also subject to transmission limitations.

5. PRIORITY RINGING

This service allows the subscriber to provide up to a maximum of ten (10) preselected incoming telephone numbers with a distinctive alerting signal or ring (or a distinctive Call Waiting tone if the subscriber has subscribed to Call Waiting), when the subscriber receives calls from them. To program a telephone number, the subscriber dials a unique code and then constructs or modifies a telephone number screening list. The Company's equipment will screen incoming calls against the subscriber's list and provide the Priority Ringing service for the preselected telephone numbers on the subscriber's list.

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OPTIONAL SERVICES

ADVANCED CALLING SERVICES (Continued)

B. SERVICE DESCRIPTION (Continued)

6. REPEAT DIALING

This service enables the subscriber to automatically redial the last outgoing telephone number dialed from that line. When the recalled telephone number is busy, the Company's equipment will make repeated attempts to establish the call for approximately a thirty (30) minute period, beginning with the subscriber's activation.

7. SPECIAL CALL ACCEPTANCE

This service enables a subscriber to allow up to a maximum of ten (10) preselected incoming telephone numbers to be accepted. To select a telephone number to be accepted, the subscriber dials a unique code and then constructs or modifies a telephone number screening list. The Company's equipment will screen incoming calls against the subscriber's list and allow only those calls to be completed. Calls from all other numbers will be routed to a Company recorded announcement.

8. CALLER ID

Caller ID - Basic (Number only) and Caller ID-Deluxe (Name and Number) are the available services.

a) Caller ID - Basic

This service utilizes specific network capabilities to transmit and display the number associated with an incoming call to the called party's access line. The number of the incoming call is transmitted during the silent interval between the first and second ring of the called party's line. Caller ID subscribers must provide, and connect, their own compatible premises equipment in order to process and display the number transmission. The Company will forward all telephone numbers where technically feasible.

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OPTIONAL SERVICES

ADVANCED CALLING SERVICES (Continued)

B. SERVICE DESCRIPTION (Continued)

8. CALLER ID (Continued)

a) Caller ID - Basic (Continued)

If a calling party has activated blocking, the number will not be transmitted to the display equipment of a Caller ID subscriber. Instead, the Caller ID subscriber will receive a privacy indicator. This privacy indicator notifies the Caller ID subscriber that the calling party chose to block number delivery.

b) Caller ID - Deluxe

This service utilizes specific network capabilities, where technically feasible, to transmit the Name and Number associated with an incoming call to the called party's access line. The name and number of the incoming call is transmitted during the silent interval between the first and second ring of the called party's line. Caller ID - Deluxe subscribers must provide, and connect, their own compatible premises equipment in order to process the name and number transmission. The Company will forward all telephone numbers and names where technically feasible.

If a calling party has activated blocking, the name and number will not be transmitted to the display equipment of a Caller ID - Deluxe subscriber. Instead, the Caller ID - Deluxe subscriber will receive a privacy indicator. This privacy indicator notifies the Caller ID - Deluxe subscriber that the calling party chose to block name and number delivery.

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OPTIONAL SERVICES

ADVANCED CALLING SERVICES (Continued)

B. SERVICE DESCRIPTION (Continued)

9. CALLER ID BLOCKING

Caller ID Blocking allows the caller to prevent the delivery of his/her calling data to a Caller ID subscriber on a per call basis (Caller ID Blocking - Per Call) or per line basis (Caller ID Blocking - Per Line).

a) Caller ID Blocking - Per Call

This service will block the delivery of the caller's data to a Caller ID subscriber for one call only and may be activated from all single party access lines by dialing *67 (1167 from a rotary phone) prior to placing the call. **PER THE FCC CALLER ID ORDER, EFFECTIVE 12/1/95, CALLER ID BLOCKING - PER CALL IS PROVIDED TO ALL CUSTOMERS AT NO CHARGE.**

As of 1/1/97, per FCC Docket 91-281, per call blocking will be provided on calls originating from public, semi-public or other paystations used by the general public and party lines.

b) Caller ID Blocking - Per Line

This service will automatically block the delivery of the caller's data to a Caller ID subscriber on all calls and will be made available or offered, at no charge, to law enforcement agencies and domestic violence programs. Per line blocking can be deactivated by dialing *82 (1182 from a rotary phone) prior to placing the call.

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OPTIONAL SERVICES

ADVANCED CALLING SERVICES (Continued)

B. SERVICE DESCRIPTION (Continued)

10. CALL TRACE

This service enables the customer to initiate a trace of the last incoming call completed by dialing an activation code immediately after terminating the call. A Call Trace is considered successful when the Company's equipment is able to record the incoming call detail (not the conversation). Incoming call detail includes: the calling number, the time the trace was activated, and in some locations, the time the traced call was received. The results of the trace are never provided to the customer directly. Call Trace information will only be given to appropriate law enforcement agencies. For further action to be taken, the customer is required to contact the Telephone Company Business Office during normal business hours, which will refer the customer to appropriate law enforcement agencies, or contact the law enforcement agency directly. Call Trace detail will be retained by the company and made available to the local law enforcement for ten business days after the trace has been initiated.

Call Trace may not capture incoming telephone numbers marked "private" or "out of area".

Only calls from locations with compatible signaling services are traceable using Call Trace.

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OPTIONAL SERVICES

ADVANCED CALLING SERVICES (Continued)

C. SPECIAL CONDITIONS AND LIMITATIONS

1) Special Conditions for Caller ID:

- a) An originating caller's data may not be displayed to the called party under the following conditions:
- The caller's data will not be displayed if the called party is off-hook. The called party must be on-hook to receive the caller's data. If the customer subscribes to both Call Waiting and Caller ID, and is on an existing call, the second incoming call information will not be displayed. Instead, the called party will receive the usual Call Waiting tone.
 - The caller's data will not be displayed if the called party answers the incoming call during the first ring interval.
 - Caller ID services cannot be provided with any distinctive ringing lines having a maximum silent interval duration that is not long enough to allow transmission of the date message.
 - Identification of names, specific stations or extensions served by a PBX or Key System is not possible. The main directory number or name and number (if available) of the PBX or Key System will be displayed.
 - Caller ID services cannot be provided if the calling party is from a multi-party line. The called party will receive an "Unavailable" display.
 - The caller's data will be unavailable if it is from another office that is not linked by appropriate facilities with the called party's office.
 - The calling party has activated blocking.
 - Caller ID services do not display a directory number or name and number (if available) for operator assisted calls, calls marked private by the originator or calls originating from pay and party line stations.

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OPTIONAL SERVICES

ADVANCED CALLING SERVICES (Continued)

C. SPECIAL CONDITIONS AND LIMITATIONS (Conditions)

1) **Special Conditions for Caller ID:** (Continued)

b) The following special conditions apply to Caller ID services based on the FCC Caller ID Order effective 12/1/95:

- If a customer dials a "1-800" or other Automatic Number Identification (ANI) Service number, the telephone number that they are calling from will be revealed to the called party through ANI technology. Even if the customer has per line blocking or has activated per call blocking, the 800 number party has the right to obtain this information through ANI.
- ANI information may not be reused or resold for other purposes without a caller's consent, even where the called party has paid for the call.
- Caller ID services are available on all long distance calls where technically feasible.
- All calling data will be displayed to E911 through ANI technology, even if the customer has per line blocking or has activated per call blocking.
- All calling data will be passed, even for customers who do not subscribe to Caller ID.
- Per Call Blocking will be available to all customers. (The FCC Order overrules all state PUC/PSC decisions on Per Call blocking.)

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JI-2013-0372

OPTIONAL SERVICES**ADVANCED CALLING SERVICES** (Continued)**C. SPECIAL CONDITIONS AND LIMITATIONS** (Conditions)**2) Limitations of Advanced Calling Services:**

The management of these services is possible only:

- Where the calling party's data can be forwarded from the central office originating the call to the terminating central office serving the called party;
- When both the originating customer and the call terminating customer are served from the same central office;
- When both the call originating customer and the call terminating customer are served from different central offices equipped for ACS and are linked by appropriate facilities;
- If offering Caller ID - Deluxe, the Calling Name will be displayed only where appropriate facilities are available to provide a match of Calling Name to Calling Number.

The Company shall not be liable for any loss or damages arising out of error, interruptions, defects, failures, or malfunctions of ACS Services or equipment. Such damages of services after the Company has been notified, and has had reasonable time for repair, shall in no event exceed an amount equivalent to the rates charged for the service affected from the time the customer gives notice until service is restored.

It shall be the responsibility of the Customer to provide customer premise equipment (CPE) compatible with ACS.

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GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4
STOUTLAND TELEPHONE COMPANY
 Missouri

Section 8

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OPTIONAL SERVICES

ADVANCED CALLING SERVICES (Continued)

D. RATES, DISCOUNTS AND NON-RECURRING CHARGES

1. RATES

- a) The monthly rates, credits and any non-recurring charges are in addition to basic local exchange service or any other services subscribed to by the customer.
- b) Activation and Deactivation codes listed below apply to touchtone telephones. (Rotary phones use the codes prefaced by a 11. For example, Call Return would be 1169.)
- c) The below rates apply to both residential and business customers.

<u>One Service Per Line</u>	<u>Rate Per Deactivation Month</u>	<u>Trans Code</u>	<u>Activation Code</u>	<u>Code</u>
1) Anonymous Call Rejection	\$3.50	ACSAC	*77	*87
2) Call Rejection	3.50	ACSRJ	*60	N/A
3) Call Return	3.50	ACSRT	*69	*89
4) Preferred Call Forwarding	3.50	ACSPF	*63	N/A
5) Priority Ringing	3.50	ACSPR	*61	N/A
6) Repeat Dialing	3.50	ACSRP	*66	*86
7) Special Call Acceptance	3.50	ACSSC	*64	N/A
8) a. Caller ID - Basic	5.50	ACSID	N/A	N/A
b. Caller ID - Deluxe	7.50	ACSUD	N/A	N/A
9) Caller ID Blocking				
a. Per Call	No Charge		*67	
b. Per Line (See Note 1)	No Charge	BLOCL		*82
10) Call Trace (Per Month)	6.00	ACSN	*57	N/A

Note 1: Caller ID Blocking - Per Line is only available to certain customers as described in Paragraph B.9.b).

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GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4
STOUTLAND TELEPHONE COMPANY
Missouri

Section 8

Original Sheet 18

OPTIONAL SERVICES

ADVANCED CALLING SERVICES (Continued)

D. **RATES, DISCOUNTS AND NON-RECURRING CHARGES** (Continued)

2. Multiple Services Discount Plan, Per Line

A discount will apply to additional Advanced Calling Services subscribed to based on the following:

<u>Per Service Credit</u>	<u>Credit Per Month</u>	<u>Trans. Code</u>
a) Two Services	1.00	ACSR2
b) Three Services	2.00	ACSR3
c) Four Services	3.00	ACSR4
d) Five Services	4.00	ACSR5
e) Six Services	5.00	ACSR6
f) Seven Services	6.00	ACSR7
g) Eight Services	7.00	ACSR8

Call Trace and Caller ID Blocking are not offered as part of the above discount package.

3. Privacy Pack ⁽¹⁾

(C)

The Privacy Pack combines five (5) Advanced Calling Services into one package. The package includes the following services: Caller ID-Deluxe, Call Rejection, Anonymous Call Rejection, Preferred Call Forwarding, and Priority Ringing.

Rate Per Month \$9.95

4. Non-Recurring Charges

No non-recurring charges will apply to the establishment of Advanced Calling Services on a customer's line.

⁽¹⁾ This service is grandfathered to existing customers effective February 15, 2007. The service will not be available to new customers after this date.

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GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4
STOUTLAND TELEPHONE COMPANY
Missouri

Section 9

Original Contents Sheet 1

CONSTRUCTION CHARGES

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GENERAL EXCHANGE TARIFF

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STOUTLAND TELEPHONE COMPANY
Missouri

Section 9

Original Sheet 1

CONSTRUCTION CHARGES

A. **GENERAL**

Construction charges will not apply to the customer's service installation which includes the drop which extends from the last pedestal to the building in which the telephone is located, or 300 feet, whichever distance is shortest.

B. **ACCESS LINE EXTENSIONS**

Facilities provided without construction charge:

Under normal conditions, the Telephone Company, without charge will extend its lines to reach applicants within the exchange service area, provided the following condition is satisfied:

The cost of construction of the required line extension will not exceed seven times the estimated annual local exchange revenue from such applicant or applicants.

When it is necessary for the Telephone Company to extend its plant in order to provide telephone service to new subscriber(s) and the condition above is not satisfied, the Telephone Company may require the prospective subscriber(s) each, to make an advance payment of the local exchange rent for the class of service requested by the prospective subscriber, on the following basis:

Length of new line extension	No. of Months Advance Payments
a. Up to ¼ mile	3
b. Over ¼ and up to ½ mile	6
c. Over ½ and up to 1 mile	18
d. Excess over 1 mile	18 plus one additional month for each 1/10 or fraction thereof in excess of 1 mile

The advance payment as required above, is in addition to the regular service connection charge, if applicable. No portion of the advance payment will be refunded if telephone service is terminated.

Advance payments will be credited to the subscriber's account in the amount of the monthly local exchange rate, as service is rendered monthly, until the total advance payment has been refunded.

Where recircuiting is necessary in connection with a rural line extension, the Telephone Company will bear the expenses of this recircuiting when Telephone Company facilities only are involved.

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GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4

Section 9

STOUTLAND TELEPHONE COMPANY

Missouri

Original Sheet 2

CONSTRUCTION CHARGES

C SUBDIVISIONS (1).

1. General

Telephone Lines Constructed, Installed and Owned by Utilities in Subdivisions Shall be Installed Underground.

2. Definitions

Applicant: The developer, builder, or other person, partnership, association, firm, private or public corporation, trust, estate, political subdivision, governmental agency, or other legal entity recognized by law, applying for the construction of a telephone distribution system in a subdivision.

Building: A single structure roofed and enclosed within exterior walls, built for permanent use, erected, framed of component structural parts and unified in its entirety both physically and in operation for single-family residential occupancy in a subdivision (Definition excludes mobile home).

Subdivision: A lot, tract, or parcel of land divided into two or more lots, plots, sites or other divisions for use for new residential buildings or the land on which is constructed new multiple-occupancy buildings per a recorded plot thereof if such recordation is required by law.

3. Provisioning

The Telephone Company upon receipt of the applicant's proper application will install an underground telephone system with suitable materials to assure that the applicant will receive reasonably safe and adequate telephone service. The provision of the underground telephone system will be provided at no charge unless specified elsewhere in this tariff.

(1) This section is filed pursuant to and as required by the Commission General Order #55, ordered in Case 17519, effective January 23, 1973.

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P.S.C. MO. NO. 4
STOUTLAND TELEPHONE COMPANY
Missouri

Section 9

Original Sheet 3

CONSTRUCTION CHARGES

C. SUBDIVISIONS (1).

4. Rights-of-way and Easements

- a. Within the applicant's subdivision, the Telephone Company will construct, own, operate, and maintain underground telephone lines only along public streets, roads, and highways which the Telephone Company has the legal right to occupy, and on public lands and private property across which rights-of-way and easements satisfactory to the Telephone Company may be obtained without cost or need for condemnation by the Telephone Company.
- b. Rights-of-way and easements, with the subdivision, satisfactory to the Telephone Company, must be furnished by the applicant in reasonable time to meet construction and service requirements before the Telephone Company shall be required to commence its installation. Such rights-of-way and easements must be cleared of trees, tree stumps, and other obstructions and graded to within six inches of final grade by applicant, at no charge to the Telephone Company. Such clearance and grading must be maintained by the applicant during construction by the Telephone Company.

5. Advance Payments

- a. Where, due to the manner in which a subdivision is developed, the Telephone Company is required to construct an underground telephone distribution system through a section or sections of the subdivision where service will not be connected for at least two years, then the Telephone Company may require an advance payment equal to the estimated cost of construction from the applicant before construction is commenced. If in the judgment of the Telephone Company an advance is required under the above described conditions, the Telephone Company has the right to refuse installation of the underground system until the required advance is paid to the Telephone Company.
- b. If an advance is required under these rules, then the advance, without interest, shall be returned to the applicant on a pro rata basis as the permanent service connection is made to each building or multiple-occupancy building.

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GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4

Section 9

STOUTLAND TELEPHONE COMPANY

Missouri

Original Sheet 4

CONSTRUCTION CHARGES

C. SUBDIVISIONS (1).

5. Advance Payments (Continued)

c. Any portion of an advance remaining un-refunded ten years from the date the Telephone Company is first ready to render service with the extension will be retained by the Telephone Company and credited to the appropriate construction account.

6. Temporary Facilities

a. Temporary facilities may be installed to provide service when necessary, for a maximum period of one year.

b. Where it is necessary to place temporary facilities in advance of the permanent underground telephone system in order to provide telephone service, the Telephone Company may require the applicant to pay the estimated non-recoverable costs of the temporary facilities. If the required costs under the above described conditions apply, the Telephone Company has the right to refuse installation of the temporary facilities until the required costs are paid to the Telephone Company.

7. Special Conditions

In circumstances, where the application of these rules appears impracticable or unjust to applicant or the Telephone Company, or discriminatory to other customers, e.g., difficult rock conditions, the Telephone Company or applicant shall refer the matter to the Missouri Public Service Commission for special ruling or for the approval of special conditions which may be mutually agreed upon prior to commencing construction.

(1) This section is filed pursuant to and as required by the Commission General Order #55, ordered in Case 17519, effective January 23, 1973.

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P.S.C. MO. NO. 4
STOUTLAND TELEPHONE COMPANY
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Section 9

Original Sheet 5

CONSTRUCTION CHARGES

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GENERAL EXCHANGE TARIFF

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STOUTLAND TELEPHONE COMPANY
Missouri

Section 10

Original Contents Sheet 1

PRIVATE LINE SERVICES

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GENERAL EXCHANGE TARIFF

P.S.C. MO No. 5
STOUTLAND TELEPHONE COMPANY
Missouri

Section 10
First Revised Sheet 1
Cancels Original Sheet 1

PRIVATE LINE SERVICES

A. CONCURRENCE STATEMENT

The Company concurs in the rules and regulations governing intrastate intra-LATA interexchange Private Line Service as set forth in Mark Twain Rural Telephone Company's tariff on file with and approved by the Public Service Commission of the State of Missouri except for those Private Line Services listed in this tariff, and in any amendments thereto as authorized by the Missouri Public Service Commission or applicable law. The Company does not concur in the rates for private line service of Mark Twain Rural Telephone Company. Rates for Private Line Services are listed below.

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B. CANCELLATION RIGHTS

The Company reserves the right to cancel and make void the above concurrence statement, in whole or in part, subject to requirements as may be ordered by the Missouri Public Service Commission, at any and such time as it appears that such cancellation is in the best interest of the Company and/or its customers.

C. SPECIAL SIGNALING SERVICE-SERIES 102 RATES

	<u>Monthly Rate</u>	<u>Service Charge</u>	<u>Tariff Reference</u>
1. Local Channel, per channel	\$17.65	\$240.00	2.2.1
2. Interoffice Channel Mileage, each V-H Mile, or fraction thereof	\$0.50	None	2.2.1
3. Interoffice Channel Termination, per Termination (Two required per interoffice channel)	\$11.10	None	2.2.1

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GENERAL EXCHANGE TARIFF

P.S.C. MO. NO. 4
STOUTLAND TELEPHONE COMPANY
Missouri

Section 10

Original Sheet 1

PRIVATE LINE SERVICES

A. CONCURRENCE STATEMENT

The Company concurs in the rules and regulations governing intrastate intra-LATA interexchange Private Line Service as set forth in Oregon Farmers Mutual Telephone Company's tariff on file with and approved by the Public Service Commission of the State of Missouri except for those Private Line Services listed in this tariff, and in any amendments thereto as authorized by the Missouri Public Service Commission or applicable law. The Company does not concur in the rates for private line service of Oregon Farmers Mutual Telephone Company. Rates for Private Line Services are listed below.

B. CANCELLATION RIGHTS

The Company reserves the right to cancel and make void the above concurrence statement, in whole or in part, subject to requirements as may be ordered by the Missouri Public Service Commission, at any and such time as it appears that such cancellation is in the best interest of the Company and/or its customers.

C. SPECIAL SIGNALING SERVICE-SERIES 102 RATES

	<u>Monthly Rate</u>	<u>Service Charge</u>	<u>Tariff Reference</u>
1. Local Channel, per channel	\$17.65	\$240.00	2.2.1
2. Interoffice Channel Mileage, each V-H mile, or fraction thereof	\$0.50	None	2.2.1
3. Interoffice Channel Termination, per termination (Two required per interoffice channel)	\$11.10	None	2.2.1

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STOUTLAND TELEPHONE COMPANY
 Missouri

Section 10
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PRIVATE LINE SERVICES

C. SPECIAL SIGNALING SERVICE-SERIES 102 RATES (Continued)

	<u>Monthly Rate</u>	<u>Service Charge</u>	<u>Tariff Reference</u>
4. Interexchange Channel Mileage, per V-H mile or fraction thereof			
a. 0 to 250 Miles – each mile	\$3.65	None	2.2.1
b. 250 and over Miles – each mile	\$1.00	None	2.2.1
5. Interexchange Channel Termination, each termination (two required per interexchange channel)	\$33.65	None	2.2.1
6. Each additional point of termination of a local channel, different building, same premises per 1/10 mile (1) (3)			
First 1/10 Mile	\$4.00	\$75.00(2)	2.2.1
Each Additional 1/10 mile	\$0.55		
7. Each additional point of termination of a local channel in the same building (1) (3)	\$2.45	\$75.00(2)	2.2.1

- (1) Obsolete to existing service installations at existing locations for existing customers.
- (2) Charge applies per point of termination inside moved.
- (3) The monthly rate shown does not include maintenance and/or repair.

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GENERAL EXCHANGE TARIFF

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Missouri

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PRIVATE LINE SERVICES

D. SUB-VOICE GRADE SERVICE-SERIES 200 RATES

	<u>Monthly Rate</u>	<u>Service Charge</u>	<u>Tariff Reference</u>
1. Local Channel, per first termination on a premises			
a. Type 250			
- Half Duplex	\$23.65	\$300.00	2.2.2
- Duplex	\$41.20	\$300.00	2.2.2
b. Type 251			
- Half Duplex	\$43.85	\$300.00	2.2.2
- Duplex	\$59.90	\$300.00	2.2.2
2. Interoffice Channel Mileage, per channel per each V-H mile, or fraction thereof,			
a. Type 250			
- Half Duplex	\$3.80	None	2.2.2
- Duplex	\$6.75	None	2.2.2
b. Type 251			
- Half Duplex	\$3.80	None	2.2.2
- Duplex	\$6.75	None	2.2.2
3. Interoffice Channel Termination, per termination (two required for each interoffice channel)			
a. Type 250			
- Half Duplex	\$7.00	None	2.2.2
- Duplex	\$7.00	None	2.2.2
b. Type 251			
- Half Duplex	\$3.45	None	2.2.2
- Duplex	\$3.45	None	2.2.2

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