

TELECOMMUNICATIONS SERVICE PRIORITY (TSP) SYSTEM

7.1 DESCRIPTION AND APPLICATION OF SERVICES-(Continued)

7.1.2 Regulations-(Continued)

B. Provision of Service-(Continued)

The TSP System applicability is limited to Digital Link Services and Private Line Services that the Telephone Company can discreetly identify for priority provisioning and restoring.

TSP System service will be provided to any Digital Link Service or Private Line Service customer upon receipt of written confirmation that the proper Priority System Authorization Number (PSAN) has been duly authorized and that authorization has subsequently been confirmed by the Telephone Company.

The customer, in obtaining TSP System service, acknowledges and consents to the provision of certain customer service record information by the Company to the OEC in order for OEC to maintain and administer its overall TSP System. This customer service record information will include the TSP Authorization Code and Telephone Company Circuit/Service Identification information. (CT)

Under certain conditions it may be necessary to preempt one or more customer services with a lower or no restoration priority in order to install or restore NSEP telecommunications service(s) of a higher priority. If such preemption is necessary and if circumstances permit, the Telephone Company will make reasonable effort to notify the preempted service customer of the action being taken. Credit allowance for such service preemption shall be in accordance with the provisions set forth in P.S.C. Mo.-No. 29, Private Line Service Tariff, Section 1.

7.1.3 Method of Applying Rates

Certain activities associated with the TSP System performed by the Telephone Company are included in the following rate elements:

7.1.3.1 Rate Elements

A. Priority Installation (Provisioning)

The act of supplying telecommunications service to a customer, including all associated transmission, wiring, and equipment if legally provided by the Telephone Company, in a shorter period of time than standard order intervals would allow. One charge applies per circuit per request.

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7.1 DESCRIPTION AND APPLICATION OF SERVICES-(Continued)

7.1.3 Method of Applying Rates-(Continued)

7.1.3.1 Rate Elements-(Continued)

B. Priority Restoration Level Implementation (Assignment)

The act of designating the priority level for the restoration of a particular NSEP telecommunications service. One charge applies for the initial service installation. One charge applies for each subsequent request to add circuit locations to an existing service.

C. Priority Restoration Level Change (Revision)

The act of changing the priority level assignment for an NSEP telecommunications service. This includes any extension of an existing priority level assignment to an expanded NSEP service. One nonrecurring charge applies per circuit per request.

D. Priority Restoration Administration and Maintenance

The act of administering and maintaining the TSP system in such a manner that it corresponds to the Office of Emergency Communications database. The monthly charge applies per circuit location. (CT)

7.1.3.2 Credit Allowances - Credit allowance for service interruption for Priority Restoration Maintenance and Administration shall be the same as for the Digital Link Service or Private Line Service with which it is associated.

7.1.3.3 Revocation or Discontinuance - When TSP is revoked, or discontinued, and the associated Digital Link Service or Private Line Service is continued in service, no charge applies for such a discontinuance.

7.1.3.4 Additional Labor Charges - When performing Priority Installation (Provisioning) or Restoration of a Digital Link Service or Private Line Service the Telephone Company, due to circumstances beyond its control, may not be in a position to notify the customer in advance that certain additional labor charges may apply as set forth in P.S.C. Mo.-No. 29, Private Line Service Tariff, Section 1, Paragraph 1.1.4, C.

7.1.3.5 Quotation of Additional Charges - In subscribing to TSP System service, the customer recognizes this condition and grants the Telephone Company the right to quote charges after the installation or restoration has been completed.