Cancels 3rd Revised Title Page

#### LOCAL EXCHANGE SERVICES TARIFF

Effective January 31, 2020, the services in this tariff are withdrawn for all customers except Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond January 31, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to January 31, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits. Effective May 8, 2020, services for Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities) are no longer available to new customers. Moves, additions, or changes will no longer be permitted for existing customers.

(N)

(N)

This tariff, Missouri Tariff No. 7 submitted on behalf of XO Communications Services, LLC, cancels and replaces Missouri Tariff No. 7 submitted on behalf of XO Communications Services, Inc., Tariff No. 4, submitted on behalf of XO Missouri, Inc. and Missouri Tariff No. 2, submitted on behalf of Allegiance Telecom of Missouri, Inc. in their entirety.

> Schedule of Rates, Rules and Regulations Governing of Local Service Provided in the State of Missouri

> > **OFFERED BY**

**XO** Communications Services, LLC

Applying generally to provision of service in specified Southwestern Bell Telephone Company exchanges within the Company's certificated area in the State of Missouri.

> This tariff applies to both the Company's resale of Southwestern Bell Telephone Company (SWBT) services and services provided through the Company's own facilities to business Customers.

XO Communications Services, LLC is a Competitive Telecommunications Company under the Revised Statutes of Missouri

Issued: April 7, 2020 Effective: May 8, 2020

> Kelly Faul – Senior Manager 22001 Loudoun County Pkwy Ashburn, VA 20147

Cancels 2nd Revised Title Page

#### LOCAL EXCHANGE SERVICES TARIFF

Effective January 31, 2020, the services in this tariff are withdrawn for all customers except Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond January 31, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to January 31, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

(N)

(N)

This tariff, Missouri Tariff No. 7 submitted on behalf of XO Communications Services, LLC, cancels and replaces Missouri Tariff No. 7 submitted on behalf of XO Communications Services, Inc., Tariff No. 4, submitted on behalf of XO Missouri, Inc. and Missouri Tariff No. 2., submitted on behalf of Allegiance Telecom of Missouri, Inc. in their entirety.

> Schedule of Rates, Rules and Regulations Governing of Local Service Provided in the State of Missouri

#### **OFFERED BY**

#### **XO Communications Services, LLC**

Applying generally to provision of service in specified Southwestern Bell Telephone Company exchanges within the Company's certificated area in the State of Missouri.

> This tariff applies to both the Company's resale of Southwestern Bell Telephone Company (SWBT) services and services provided through the Company's own facilities to business Customers.

XO Communications Services, LLC is a Competitive Telecommunications Company under the Revised Statutes of Missouri

Issued: December 20, 2019 Effective: January 31, 2020

> Kelly Faul – Senior Manager 22001 Loudoun County Pkwy Ashburn, VA 20147

CANCELLED May 8, 2020 Missouri Public Service Commission JL-2020-0174

### Cancels 1st Revised Title Page

#### LOCAL EXCHANGE SERVICES TARIFF

Effective September 10, 2019, the services in this tariff are no longer available to new customers. Moves, additions and changes will no longer be permitted for existing customers. For existing Federal, State and Local Government Agencies, and Educational Institutions, modifications to current service offerings will continue to be subject to the tariff.

(N) (N)

This tariff, Missouri Tariff No. 7 submitted on behalf of XO Communications Services, LLC, cancels and replaces Missouri Tariff No. 7 submitted on behalf of XO Communications Services, Inc., Tariff No. 4, submitted on behalf of XO Missouri, Inc. and Missouri Tariff No. 2,. submitted on behalf of Allegiance Telecom of Missouri, Inc. in their entirety.

> Schedule of Rates, Rules and Regulations Governing of Local Service Provided in the State of Missouri

#### **OFFERED BY**

# **XO** Communications Services, LLC

(T)

Applying generally to provision of service in specified Southwestern Bell Telephone Company exchanges within the Company's certificated area in the State of Missouri.

> This tariff applies to both the Company's resale of Southwestern Bell Telephone Company (SWBT) services and services provided through the Company's own facilities to business Customers.

XO Communications Services, LLC is a Competitive Telecommunications Company under the Revised Statutes of Missouri

Issued: July 31, 2019 Effective: September 10, 2019

CANCELLED January 31, 2020 Missouri Public Service Commission JL-2020-0106

Kelly Faul – Senior Manager 22001 Loudoun County Pkwy Ashburn, VA 20147

This tariff, Missouri Tariff No. 7 submitted on behalf of XO Communications Services, LLC, cancels and replaces Missouri Tariff No. 7 submitted on behalf of XO Communications Services, Inc., Tariff No. 4, submitted on behalf of XO Missouri, Inc. and Missouri Tariff No. 2, submitted on behalf of Allegiance Telecom of Missouri, Inc. in their entirety.

Schedule of Rates, Rules and Regulations Governing of Local Service Provided in the State of Missouri

#### **OFFERED BY**

#### **XO Communications Services, Inc.LLC**

Applying generally to provision of service in specified Southwestern Bell Telephone Company exchanges within the Company's certificated area in the State of Missouri.

This tariff applies to both the Company's resale of Southwestern Bell Telephone Company (SWBT) services and services provided through the Company's own facilities to business Customers.

XO Communications Services, LLC is a Competitive Telecommunications Company under the Revised Statutes of Missouri (T)

Issued: October 30, 2014 Effective: November 29, 2014

CANCELLED September 10, 2019 Missouri Public Service Commission JL-2020-0017 Kelly Faul – Regulatory Affairs Director 13865 Sunrise Valley Dr. Herndon, VA 20171 (T)

This tariff, Missouri Tariff No. 7 submitted on behalf of XO Communications Services, LCC f/k/a XO Communications Services, Inc., cancels and replaces Tariff No. 4, submitted on behalf of XO Missouri, Inc. and Missouri Tariff No. 2, submitted on behalf of Allegiance Telecom of Missouri, Inc. in their entirety.

Schedule of Rates, Rules and Regulations Governing of Local Service Provided in the State of Missouri

#### OFFERED BY

#### **XO Communications Services, LLC**

Applying generally to provision of service in specified Southwestern Bell Telephone Company exchanges within the Company's certificated area in the State of Missouri.

This tariff applies to both the Company's resale of Southwestern Bell Telephone Company (SWBT) services and services provided through the Company's own facilities to business Customers.

XO Communications Services, LLC is a Competitive Telecommunications Company under the Revised Statutes of Missouri

Issued: May 17, 2012

Effective: May 27, 2012

This tariff, Missouri Tariff No. 7 submitted on behalf of XO Communications Services, Inc., cancels and replaces Tariff No. 4, submitted on behalf of XO Missouri, Inc. and Missouri Tariff No. 2,. submitted on behalf of Allegiance Telecom of Missouri, Inc. in their entirety.

Schedule of Rates, Rules and Regulations Governing of Local Service Provided in the State of Missouri

#### OFFERED BY

XO Communications Services, Inc.

Applying generally to provision of service in specified Southwestern Bell Telephone Company exchanges within the Company's certificated area in the State of Missouri.

This tariff applies to both the Company's resale of Southwestern Bell Telephone Company (SWBT) services and services provided through the Company's own facilities to business Customers.

XO Communications Services, Inc. is a Competitive Telecommunications Company under the Revised Statutes of Missouri

Issued: January 10, 2005

Alaine Miller, VP - Regulatory & External Affairs 1633 Westlake Avenue, No.; Suite 200 Seattle, WA 98109

Filed
Missouri Public
Service Commission

Effective: February 26, 2005

MO10501

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Kelly Faul – Regulatory Affairs Director 13865 Sunrise Valley Dr. Herndon, VA 20171

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Kelly Faul – Regulatory Affairs Director 11111 Sunset Hills Rd. Reston, VA 20190

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October 30, 2013
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Kelly Faul – Regulatory Affairs Director 11111 Sunset Hills Rd. Reston, VA 20190

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Kelly Faul – Regulatory Affairs Director 11111 Sunset Hills Rd. Reston, VA 20190



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Effective: March 7, 2007

Kelly Faul – Regulatory Affairs Director 11111 Sunset Hills Rd. Reston, VA 20190



Service Commission



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Kelly Faul – Regulatory Affairs Director 11111 Sunset Hills Rd. Reston, VA 20190





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Kelly Faul, Regulatory Affairs Director XO Communications Services, Inc. 11111 Sunset Hills Rd. Reston, VA 20190







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Issued: January 13, 2006

Effective: February 19, 2006



Kelly Faul, Regulatory Affairs Director 11111 Sunset Hills Rd. Reston, VA 20190



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Issued: September 30, 2005 Effective: October 30, 2005

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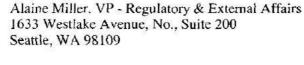
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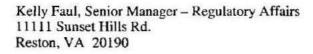
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Alaine Miller, VP - Regulatory & External Affairs 1633 Westlake Avenue, No., Suite 200 Seattle, WA 98109

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Effective: February 26, 2005

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Effective January 31, 2020, the services in this tariff are withdrawn for all customers except Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond January 31, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to January 31, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits. Effective May 8, 2020, services for Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities) are no longer available to new customers. Moves, additions, or changes will no longer be permitted for existing customers.



# **SECTION 1 - DEFINITIONS**

**Advance Payment -** Payment of all or part of a charge required before the start of service.

Anonymous Call Rejection - This feature allows subscribers with or without Calling Number Delivery and/or Calling Name Delivery to reject calls for which calling name/number display information has been intentionally blocked. Only calls for which the information has been blocked are rejected. If the display information is not available due to network restrictions or other reasons, the receiving customer premises equipment (telephone or adjunct)-if equipped-is presented with a message to indicate the unavailability of the calling information. Rejected calls are sent to a service provider announcement. An operator in case of emergency can override Anonymous Call Rejection.

Assume Dial "9" - A system feature that eliminates the need for all Centrex users in the same Centrex group to dial an access level "9" to access the PSTN. All lines in the Centrex must be configured as Assume Dial 9 or none.

Authorized User - A person, firm, corporation or other entity that either is authorized by the Customer to use local exchange telephone service or is placed in a polsition by the Customer, either through acts or omissions, to use local exchange telephone service.

Auto Answer Back - The Auto Answer Back feature, when implemented on a Meridian Business set, allows any incoming call to the Primary Directory Number (PDN) of the set to be automatically answered after 4 seconds. Conversation takes place through a hands free unit. This feature requires the use of a hands free Meridian Business Set.

Automatic Callback - Allows a Customer to request notification from the central office when the number that is being dialed is no longer busy. When the called number is becomes free, the central office will ring the Customer and connect the Customer to the original called number.

Automatic Line (Hotline) - Directs the line to automatically call a preassigned number when a line user lifts the handset.

Issued: April 7, 2020 Effective: May 8, 2020

Effective January 31, 2020, the services in this tariff are withdrawn for all customers except Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond January 31, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to January 31, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

# (N)

(N)

# **SECTION 1 - DEFINITIONS**

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**Automatic Line (Hotline) -** Directs the line to automatically call a preassigned number when a line user lifts the handset.

Issued: December 20, 2019 Effective: January 31, 2020

Effective September 10, 2019, the services in this tariff are no longer available to new customers. Moves, additions and changes will no longer be permitted for existing customers. For existing Federal, State and Local Government Agencies, and Educational Institutions, modifications to current service offerings will continue to be subject to the tariff.

### (N) | | | | |

# **SECTION 1 - DEFINITIONS**

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Issued: July 31, 2019 Effective: September 10, 2019

### SECTION 1 - DEFINITIONS

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# SECTION 1 - DEFINITIONS, (CONT'D.)

**Multiple Appearance Directory Numbers** - A directory number that is assigned more than once to one or more Proprietary Business Sets.

Multi-Frequency ("MF") - An inter-machine pulse-type used for signaling between telephone switches, or between telephone switches and PBX/key systems.

**Multi-Ring** - Allows up to three additional telephone numbers to terminate on a given line Each number will have a separate ring so the Customer can identify which number was called.

Non-Recurring Charges - The one-time initial charges for services or facilities, including but not limited to charges for construction, installation, or special fees, for which the Customer becomes liable at the time the Service Order is executed.

Off-Hook - The term "off-hook" denotes the active condition of a telephone exchange service line.

On-Hook - The term "on-hook" denotes the idle condition of a telephone exchange service line.

Originating Off-Net - A call originating on and placed via facilities neither owned or leased by the Company.

Originating On-Net - A call originating on and placed via facilities owned or leased by the Company.

Recurring Charges - The monthly charges to the Customer for services, routine maintenance, facilities and equipment, which continue for the agreed upon duration of the service.

**Presubscription** - Presubscription is an arrangement whereby an end user may select and designate to the Company an interexchange carrier (IXC) to access, without an access code, for toll calls. This IXC is referred to as the end user's predesignated IXC.

**Privacy Release** - Allows a Business Set user to establish a conference call among private MADN-SCA members and an external party. A maximum of 30 parties are permitted in a single connection depending on the number of members of the MADN group.

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Filed

Missouri Public
Service Commission

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Effective January 31, 2020, the services in this tariff are withdrawn for all customers except Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond January 31, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to January 31, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits. Effective May 8, 2020, services for Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities) are no longer available to new customers. Moves, additions, or changes will no longer be permitted for existing customers.

# (N)

# **SECTION 2 - RULES AND REGULATIONS**

# 2.1 Undertaking of the Company

# 2.1.1 Application of Tariff-General

This tariff applies to the Company's furnishing of basic local exchange services and local exchange services to business Customers within the Company's certificated area in the State of Missouri.

Customers may use services and facilities provided under this tariff to obtain access to services offered by other service providers. The Company is responsible under this tariff only for the services and facilities provided herein, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own Customers.

# 2.1.2 Shortage of Equipment or Facilities

- **2.1.2.1** The Company reserves the right to limit or allocate the use of existing facilities, or of additional facilities offered by the Company when necessary because of lack of facilities or due to some other cause beyond the Company's control.
- **2.1.2.2** The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's fiber optic cable facilities as well as facilities the Company may obtain from other carriers, from time to time, to furnish service as required at the sole discretion of the Company.

Issued: April 7, 2020 Effective: May 8, 2020

Effective January 31, 2020, the services in this tariff are withdrawn for all customers except Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond January 31, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to January 31, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

# (N)

(N)

# **SECTION 2 - RULES AND REGULATIONS**

# 2.1 Undertaking of the Company

# 2.1.1 Application of Tariff-General

This tariff applies to the Company's furnishing of basic local exchange services and local exchange services to business Customers within the Company's certificated area in the State of Missouri.

Customers may use services and facilities provided under this tariff to obtain access to services offered by other service providers. The Company is responsible under this tariff only for the services and facilities provided herein, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own Customers.

# 2.1.2 Shortage of Equipment or Facilities

- **2.1.2.1** The Company reserves the right to limit or allocate the use of existing facilities, or of additional facilities offered by the Company when necessary because of lack of facilities or due to some other cause beyond the Company's control.
- **2.1.2.2** The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's fiber optic cable facilities as well as facilities the Company may obtain from other carriers, from time to time, to furnish service as required at the sole discretion of the Company.

Issued: December 20, 2019 Effective: January 31, 2020

Effective September 10, 2019, the services in this tariff are no longer available to new customers. Moves, additions and changes will no longer be permitted for existing customers. For existing Federal, State and Local Government Agencies, and Educational Institutions, modifications to current service offerings will continue to be subject to the tariff.

### (N) | | | | | | |

# **SECTION 2 - RULES AND REGULATIONS**

# 2.1 Undertaking of the Company

# 2.1.1 Application of Tariff-General

This tariff applies to the Company's furnishing of basic local exchange services and local exchange services to business Customers within the Company's certificated area in the State of Missouri.

Customers may use services and facilities provided under this tariff to obtain access to services offered by other service providers. The Company is responsible under this tariff only for the services and facilities provided herein, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own Customers.

# 2.1.2 Shortage of Equipment or Facilities

- **2.1.2.1** The Company reserves the right to limit or allocate the use of existing facilities, or of additional facilities offered by the Company when necessary because of lack of facilities or due to some other cause beyond the Company's control.
- **2.1.2.2** The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's fiber optic cable facilities as well as facilities the Company may obtain from other carriers, from time to time, to furnish service as required at the sole discretion of the Company.

Issued: July 31, 2019 Effective: September 10, 2019

### SECTION 2 - RULES AND REGULATIONS

# 2.1 Undertaking of the Company

# 2.1.1 Application of Tariff-General

This tariff applies to the Company's furnishing of basic local exchange services and local exchange services to business Customers within the Company's certificated area in the State of Missouri.

Customers may use services and facilities provided under this tariff to obtain access to services offered by other service providers. The Company is responsible under this tariff only for the services and facilities provided herein, and it assumes no responsibility for any service provided by any other entity that purchases access to the Company network in order to originate or terminate its own services, or to communicate with its own Customers.

# 2.1.2 Shortage of Equipment or Facilities

- 2.1.2.1 The Company reserves the right to limit or allocate the use of existing facilities, or of additional facilities offered by the Company when necessary because of lack of facilities or due to some other cause beyond the Company's control.
- 2.1.2.2 The furnishing of service under this tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's fiber optic cable facilities as well as facilities the Company may obtain from other carriers, from time to time, to furnish service as required at the sole discretion of the Company.

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# SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

# 2.1 Undertaking of the Company, (Cont'd.)

### 2.1.3 Terms and Conditions

- 2.1.3.1 Except as otherwise provided herein, service is provided and billed on the basis of a minimum period of at least one month, and shall continue to be provided until canceled by the Customer, in writing, on not less than 30 days notice. Unless otherwise specified herein, for the purpose of computing charges in this tariff, a month is considered to have 30 days. All calculations of dates set forth in this tariff shall be based on calendar days, unless otherwise specified herein.
- 2.1.3.2 Customers may be required to enter into written Service Orders which shall contain or reference the name of the Customer, a specific description of the service ordered, the rate to be charged, the duration of the services, and the terms and conditions in this tariff.
- 2.1.3.3 If neither the Customer nor Company cancels the Agreement before the end of the Term, the Agreement will automatically renew for a similar term and at the rates specified in the Agreement (unless otherwise stated in the notice) and pursuant to the terms of the Agreement, including any applicable tariffs. Unless Company has already provided notice of its intent to terminate the Agreement, Company will notify Customer in writing at least sixty (60) days prior to the expiration of the Agreement, regarding the pending expiration of the Agreement and the automatic renewal of the Agreement if no action is taken prior to expiration. If Customer notifies Company of its decision to cancel the Agreement within the notice period, actual termination of Service will occur on the latter of the expiration date or thirty (30) days after receipt of Customer's notification. If Customer chooses to take Service for a minimum term or minimum commitment and Customer cancels Service before the end of the Term or prior to the retirement of the minimum commitment or Service is terminated by Company for cause, actual termination of Service may not occur until thirty (30) days after receipt notice and Customer shall be subject to various early termination charges for the Agreement, or for any commitment shortfall, as set forth therein. If the term of the Agreement is month-to-month, the Agreement may be terminated by either party providing the other with written notice of termination at least thirty (30) days prior to the termination date.

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# SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

# 2.1 Undertaking of the Company, (Cont'd.)

# 2.1.7 Non-routine Installation/Maintenance

At the Customer's request, installation and/or maintenance may be performed outside the Company's regular business hours or in hazardous locations. In such cases, charges based on cost of the actual labor, material, or other costs incurred by or charged to the Company will apply. If installation is started during regular business hours but, at the Customer's request, extends beyond regular business hours into time periods including, but not limited to, weekends, holidays, and/or night hours, additional charges may apply.

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# SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

# 2.3 Obligations of the Customer, (Cont'd.)

### 2.3.2 Claims

With respect to any service or facility provided by the Company, Customer shall indemnify, defend and hold harmless the Company from all claims, actions, damages, liabilities, costs and expenses, including reasonable attorneys' fees for:

- 2.3.2.1 any loss, destruction or damage to property of the Company or any third party, or the death of, or injury to, persons, including, but not limited to, employees or invitees of either the Company or the Customer, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives or invitees; or
- 2.3.2.2 any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services and facilities in a name not contemplated by the agreement between the Customer and the Company.

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Service Commission

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Cancelled

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Missouri Public

Service Commission

# SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

# 2.5 Payment Arrangements, (Cont'd.)

# 2.5.2 Billing and Collection of Charges

Bills will be rendered monthly to Customer.

- 2.5.2.1 All service, installation, monthly Recurring Charges and Non-Recurring Charges are due and payable upon receipt.
- 2.5.2.2 The Company shall present bills for Recurring Charges monthly to the Customer, in advance of the month in which service is provided. Usage charges will be billed in arrears.
- 2.5.2.3 For new customers or existing customers whose service is disconnected, the charge for the fraction of the month in which service was furnished will be calculated on a pro rata basis. For this purpose, every month is considered to have 30 days.
- 2.5.2.4 Amounts not paid within 30 days after the date of invoice are considered past due. A late payment fee of 1.5% per month may be applied.
- 2.5.2.5 Checks with insufficient funds or non-existing accounts will be assessed a penalty fee of \$25.00.
- 2.5.2.6 The Company currently does not provide billing of monthly recurring charges by third party service providers (authorized casual calling excepted) on its local exchange billing. Concurrent with the offering of such third party billing service, the Company shall offer third party bill blocking service as required by the Commission.

Issued: January 10, 2005

Effective: February 26, 2005

MO10501



# SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

# 2.5 Payment Arrangements, (Cont'd.)

# 2.5.5 Deposits

- 2.5.5.1 Applicants for service who are classified as not credit worthy based on a credit report, or existing Customers, who fail to pay their invoice on time for two consecutive months, may be required at any time to provide the Company a security deposit. All deposits will be handled in accordance with the rules of the Missouri Public Service Commission. The deposit requested will be in cash or the equivalent of cash, and will be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed an amount equal to:
  - (A) two month's charges for a service or facility which has a minimum payment period of one month; or
  - (B) the charges that would apply for the minimum payment period for a service or facility which has a minimum payment period of more than one month; except that the deposit may include an additional amount in event that a termination charge is applicable. In addition, the Company shall be entitled to require such an applicant or Customer to pay all its bills within a specified period of time, and to make such payments in cash or the equivalent of cash. At the Company's option, such deposit may be refunded to the Customer's account at any time. Also, the Company reserves the right to cease accepting and processing Service Orders after it has requested a security deposit and prior to the Customer's compliance with this request.
- 2.5.5.2 A deposit may be required in addition to an advance payment.
- 2.5.5.3 When a service or facility is discontinued, the amount of a deposit, if any, and accrued interest will be applied to the Customer's account and any credit balance remaining will be refunded. Before the service or facility is discontinued, the Company may, at its option, return the deposit or credit it to the Customer's account.
- 2.5.5.4 Deposits held will accrue interest at a rate of 9% per annum.

Issued: January 10, 2005 Effective: February 26, 2005

Filed

Missouri Public
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MO10501

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Service Commission

# SECTION 2 - RULES AND REGULATIONS, (CONT'D.)

### 2.7 Cancellation of Service, (Cont'd.)

# Cancellation of Service by the Customer

If a Customer cancels a Service Order or terminates services before the completion of the term for any reason whatsoever other than a service interruption (as defined in 2.6.1 above), Customer agrees to pay to the Company the following sums which shall become due and owing as of the effective date of the cancellation or termination and be payable within the period set forth in 2.5.2: all costs, fees and expenses reasonable incurred in connection with

- 2.7.2.1 all Non-Recurring Charges reasonably expended by the Company to establish service to the Customer, plus
- 2.7.2.2 any disconnection, early cancellation or termination charges reasonably incurred and paid to third parties by the Company on behalf of the Customer, plus
- 2.7.2.3 all Recurring Charges specified in the applicable Service Order tariff for the balance of the then current term;
- 2.7.2.4 in the alternative, the Customer will be responsible for paying any and all termination liabilities contained in a Service Order entered into by the Customer and the Company.

Issued: January 10, 2005

CANCELLED

JL-2013-0530

Effective: February 26, 2005

MOI0501



# **SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

# 2.15 Service Order Charge

Company will assess a Service Order Charge of \$25.00 for each of the following Customer initiated requests made after 30 days from the installation of Service:

- Telephone number change (charge assessed per number)
- Account Change of Ownership
- Account change of Name
- Feature Requests (charge assessed per Feature):
  - when adding a feature that does not have a non-recurring charge
  - when adding a Standard Feature to existing Centrex service

## 2.16 Missouri Universal Fund

- A. The Company will place on each retail end-user customer's bill, a surcharge equal to the Missouri Universal Service Fund percentage assessment ordered by the commission.
- B. The surcharge will appear as a separate line item detailed as "Missouri Universal Service Fund."
- C. The surcharge percentage will be applied to the total of each customer's charges for intrastate regulated telecommunications services that meet the definition of net jurisdictional revenues at 4 CSR 240-31.010(12).

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(N)

(N)

# **SECTION 2 - RULES AND REGULATIONS, (CONT'D.)**

# 2.15 Service Order Charge

Company will assess a Service Order Charge of \$25.00 for each of the following Customer initiated requests made after 30 days from the installation of Service:

- Telephone number change (charge assessed per number)
- Account Change of Ownership
- Account change of Name
- Feature Requests (charge assessed per Feature):
  - when adding a feature that does not have a non-recurring charge
  - when adding a Standard Feature to existing Centrex service

Issued: January 10, 2005 Effective: February 26, 2005

Effective January 31, 2020, the services in this tariff are withdrawn for all customers except Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond January 31, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to January 31, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits. Effective May 8, 2020, services for Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities) are no longer available to new customers. Moves, additions, or changes will no longer be permitted for existing customers.

### **SECTION 3 - SERVICE DESCRIPTIONS**

The following sections will apply to customers who are served by a Central Office where the former XO Missouri, Inc. has facilities and to existing Customers of XO Missouri, Inc. as of February 4, 2005.

Category One - Sections 3.0 thru 3.29

# 3.0 Service Order Charges

Company will assess a Service Order Charge for each of the following Customer initiated requests made after 30 days from the installation of Service:

# **Primary Service Order Charge**

Adding lines, moving services, convert product types

\$50.00 per order

### **Record Order Charge**

Adding or changing directory listings, changing billing account information \$15.00 per order

### **Subsequent Order Charge**

Adding new features, changing existing features

\$50.00 per order

### **PIC Change Charge**

Changing interLATA or intraLATA carrier

\$5.00 per line

### **Line Restoral Charge**

Re-establishing service after suspension for non-payment

\$20.00 per line

# **Technician Visit Charge**

Requests requiring a technician to be dispatched for work

to be completed occurence

\$150.00

per

### 3.1 Local Calling Areas

3.1.1 XO Missouri provides local exchange and basic local exchange service in the following exchanges currently served by Southwestern Bell Telephone Company in St. Louis. The geographic area in which service is to be offered follows the exchange boundaries. XO Missouri concurs in Southwestern Bell's local calling scopes that apply in the specified exchanges:

Some material on this page was moved from Page 53, 65, 71, 79, 94, 100, 107, 119, 132, and 144.

Issued: April 7, 2020 Effective: May 8, 2020

Kelly Faul, Senior Manager 22001 Loudoun County Pkwy Ashburn, VA 20147

CANCELLED November 30, 2020 Missouri Public Service Commission JL-2021-0105

FILED
Missouri Public
Service Commission
JL-2020-0174

(N)

Effective January 31, 2020, the services in this tariff are withdrawn for all customers except Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond January 31, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to January 31, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.

# (N) | | | | | |

### **SECTION 3 - SERVICE DESCRIPTIONS**

The following sections will apply to customers who are served by a Central Office where the former XO Missouri, Inc. has facilities and to existing Customers of XO Missouri, Inc. as of February 4, 2005.

Category One - Sections 3.0 thru 3.29

# 3.0 Service Order Charges

Company will assess a Service Order Charge for each of the following Customer initiated requests made after 30 days from the installation of Service:

### **Primary Service Order Charge**

Adding lines, moving services, convert product types

\$50.00 per order

### **Record Order Charge**

Adding or changing directory listings, changing billing account information \$15.00 per order

# **Subsequent Order Charge**

Adding new features, changing existing features

\$50.00 per order

# **PIC Change Charge**

Changing interLATA or intraLATA carrier

\$5.00 per line

### **Line Restoral Charge**

Re-establishing service after suspension for non-payment

\$20.00 per line

# **Technician Visit Charge**

Requests requiring a technician to be dispatched for work

to be completed occurence

\$150.00

Effective: January 31, 2020

per

# 3.1 Local Calling Areas

3.1.1 XO Missouri provides local exchange and basic local exchange service in the following exchanges currently served by Southwestern Bell Telephone Company in St. Louis. The geographic area in which service is to be offered follows the exchange boundaries. XO Missouri concurs in Southwestern Bell's local calling scopes that apply in the specified exchanges:

Some material on this page was moved from Page 53, 65, 71, 79, 94, 100, 107, 119, 132, and 144.

Issued: December 20, 2019

Kelly Faul, Senior Manager 22001 Loudoun County Pkwy Ashburn, VA 20147

CANCELLED May 8, 2020 Missouri Public Service Commission JL-2020-0174

FILED Missouri Public Service Commission JL-2020-0106

Effective September 10, 2019, the services in this tariff are no longer available to new customers. Moves, additions and changes will no longer be permitted for existing customers. For existing Federal, State and Local Government Agencies, and Educational Institutions, modifications to current service offerings will continue to be subject to the tariff.

# (N)

### **SECTION 3 - SERVICE DESCRIPTIONS**

The following sections will apply to customers who are served by a Central Office where the former XO Missouri, Inc. has facilities and to existing Customers of XO Missouri, Inc. as of February 4, 2005.

Category One - Sections 3.0 thru 3.29

### 3.0 **Service Order Charges**

Company will assess a Service Order Charge for each of the following Customer initiated requests made after 30 days from the installation of Service:

# Primary Service Order Charge

Adding lines, moving services, convert product types

\$50.00 per order

# **Record Order Charge**

Adding or changing directory listings, changing billing account information \$15.00 per order

### **Subsequent Order Charge**

Adding new features, changing existing features

\$50.00 per order

### **PIC Change Charge**

Changing interLATA or intraLATA carrier

\$5.00 per line

# **Line Restoral Charge**

Re-establishing service after suspension for non-payment

\$20.00 per line

# **Technician Visit Charge**

Requests requiring a technician to be dispatched for work

to be completed occurence

\$150.00

per

### 3.1 **Local Calling Areas**

3.1.1 XO Missouri provides local exchange and basic local exchange service in the following exchanges currently served by Southwestern Bell Telephone Company in St. Louis. The geographic area in which service is to be offered follows the exchange boundaries. XO Missouri concurs in Southwestern Bell's local calling scopes that apply in the specified exchanges:

Some material on this page was moved from Page 53, 65, 71, 79, 94, 100, 107, 119, 132, and 144.

Issued: July 31, 2019 Effective: September 10, 2019

### **SECTION 3 - SERVICE DESCRIPTIONS**

The following sections will apply to customers who are served by a Central Office where the former XO Missouri, Inc. has facilities and to existing Customers of XO Missouri, Inc. as of February 4, 2005.

Category One - Sections 3.0 thru 3.29

### 3.0 Service Order Charges

Company will assess a Service Order Charge for each of the following Customer initiated requests made after 30 days from the installation of Service:

Primary Servic	e Order Charge
----------------	----------------

\$50.00 per order

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**(I)** 

# Record Order Charge

Adding or changing directory listings, changing billing account information

\$15.00 per order

# **Subsequent Order Charge**

Adding new features, changing existing features

Adding lines, moving services, convert product types

\$50.00 per order

# PIC Change Charge

Changing interLATA or intraLATA carrier

\$5.00 per line

### Line Restoral Charge

Re-establishing service after suspension for non-payment

\$20.00 per line

# Technician Visit Charge

Requests requiring a technician to be dispatched for work

to be completed

\$150.00 per occurence

### 3.1 **Local Calling Areas**

3.1.1 XO Missouri provides local exchange and basic local exchange service in the following exchanges currently served by Southwestern Bell Telephone Company in St. Louis. The geographic area in which service is to be offered follows the exchange boundaries. XO Missouri concurs in Southwestern Bell's local calling scopes that apply in the specified exchanges:

Some material on this page was moved from Page 53, 65, 71, 79, 94, 100, 107, 119, 132, and 144.

Issued: September 27, 2006

Effective: November 1, 2006

**CANCELLED** September 10, 2019 Missouri Public Service Commission JL-2020-0017

Kelly Faul, Regulatory Affairs Director 11111 Sunset Hills Rd. Reston, VA 20190



### SECTION 3 - SERVICE DESCRIPTIONS

The following sections will apply to customers who are served by a Central Office where the former XO Missouri, Inc. has facilities and to existing Customers of XO Missouri, Inc. as of February 4, 2005. Category One - Sections 3.0 thru 3.29

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(M)(T)(N)

### 3.0 Service Order Charges

Company will assess a Service Order Charge for each of the following Customer initiated requests made after 30 days from the installation of Service:

# Primary Service Order Charge

Adding lines, moving services, convert product types

\$35.00 per order

# **Record Order Charge**

Adding or changing directory listings, changing billing account information

\$15.00 per order

# Subsequent Order Charge

Adding new features, changing existing features

\$25.00 per order

# **PIC Change Charge**

Changing interLATA or intraLATA carrier

\$5.00 per line

### **Line Restoral Charge**

Re-establishing service after suspension for non-payment

\$20.00 per line

### 3.1 **Local Calling Areas**

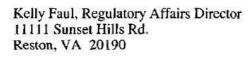
XO Missouri provides local exchange and basic local exchange service in the following exchanges currently served by Southwestern Bell Telephone Company in St. Louis. The geographic area in which service is to be offered follows the exchange boundaries. XO Missouri concurs in Southwestern Bell's local calling scopes that apply in the specified exchanges:

Some material on this page was moved from Page 53, 65, 71, 79, 94, 100, 107, 119, 132, and 144.

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Issued: January 13, 2006





Effective: February 19, 2006



# **SECTION 3 - SERVICE DESCRIPTIONS**

The following sections will apply to customers who are served by a Central Office where the former XO Missouri, Inc. has facilities and to existing Customers of XO Missouri, Inc. as of February 4, 2005.

Category One - Sections 3.1 thru 3.29

# 3.1 Local Calling Areas

3.1.1 XO Missouri provides local exchange and basic local exchange service in the following exchanges currently served by Southwestern Bell Telephone Company in St. Louis. The geographic area in which service is to be offered follows the exchange boundaries. XO Missouri concurs in Southwestern Bell's local calling scopes that apply in the specified exchanges:

Issued: January 10, 2005

Effective: February 26, 2005

# SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

# 3.1 Local Calling Areas, (Cont'd.)

# 3.1.3 Calling Scope, (cont'd.)

# 3.1.3.1 Exchanges, (continued)

# (D) MCA-5 includes the following:

# Southwestern Bell's exchanges of:

**Gray Summit** 

Pacific

Cedar Hill

Ware

Hillsboro

Festus/Crystal City

DeSoto

Beaufort

St. Clair

Union

Omon

Washington

# GTE (d/b/a Verizon)'s exchanges of:

Winfield

Troy

Old Monroe

Moscow Mills

Wentzville

Foristell

New Melle

Defiance

Augusta

Issued: September 6, 2006

Effective: October 30, 2006

Kelly Faul, Regulatory Affairs Director XO Communications Services, Inc. 11111 Sunset Hills Rd. Reston, VA 20190



Service Commission



(N)

# SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

# 3.1 Local Calling Areas, (Cont'd.)

# 3.1.3 Calling Scope, (cont'd.)

# 3.1.3.1 Exchanges, (continued)

# (D) MCA-5 includes the following:

# Southwestern Bell's exchanges of:

**Gray Summit** 

Pacific

Cedar Hill

Ware

Hillsboro

Festus/Crystal City

DeSoto

# GTE (d/h/a Verizon)'s exchanges of:

Winfield

Troy

Old Monroe

Moscow Mills

Wentzville

Foristell

New Melle

Defiance

Augusta

Issued: January 10, 2005

Filed
Missouri Public

Service Commission

Effective: February 26, 2005

Alaine Miller, VP - Regulatory & External Affairs 1633 Westlake Avenue, No., Suite 200 Seattle, WA 98109

Cancelled

# **SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

# 3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)

# 3.2.1 Basic Business Line Service - (This service has been grandfathered)

# 3.2.1.3 Basic Business Line Rates and Charges

Basic Business Line Customers will be charged applicable Non-Recurring Charges and monthly Recurring Charges as specified in Sections 4.1.1.5.1 and 4.1.1.5.2, respectively.

# (A) Non-Recurring Charges

Basic Line	\$50.00
Plus Line	\$50.00
Measured Business Line	\$50.00
Service Order Charges	\$50.00
Subsequent Account Changes	\$50.00
Line Restoral Charge	\$15.75 *

\* (Applies for line restoral after temporary interruption of service initiated by XO. If service is temporarily interrupted and payment is not received within 10 days following the interruption, XO reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.)

Issued: January 10, 2005

# **SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

# 3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)

# **3.2.1 Basic Business Line Service -** (This service has been grandfathered)

# 3.2.1.3 Basic Business Line Rates and Charges, (cont'd.)

# **(B)** Monthly Recurring Charges

Basic Line	\$91.53	(I)
Measured Business Line	\$91.53	<b>(I)</b>
Plus Line	\$39.77	` '

The following features are included with the Plus Line:

Three-Way Conference Calling

Call Forward Busy

Call Forward No Answer

Call Waiting

Call Transfer

Calling Number Delivery

Hunting

Name/Number Blocking Speed Calling 8 numbers

Issued: August 30, 2017 Effective: October 1, 2017

# **SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

# 3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)

# **3.2.1 Basic Business Line Service -** (This service has been grandfathered)

# 3.2.1.3 Basic Business Line Rates and Charges, (cont'd.)

# **(B)** Monthly Recurring Charges

Basic Line	\$87.17	<b>(I)</b>
Measured Business Line	\$87.17	(I)
Plus Line	\$39.77	( )

The following features are included with the Plus Line:

Three-Way Conference Calling

Call Forward Busy

Call Forward No Answer

Call Waiting

Call Transfer

Calling Number Delivery

Hunting

Name/Number Blocking Speed Calling 8 numbers

Issued: August 4, 2016 Effective: September 10, 2016

# **SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

# 3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)

### **3.2.1 Basic Business Line Service -** (This service has been grandfathered)

# 3.2.1.3 Basic Business Line Rates and Charges, (cont'd.)

#### (B) Monthly Recurring Charges

Basic Line	\$34.52
Measured Business Line	\$14.57
Plus Line	\$39.77

The following features are included with the Plus Line:

Three-Way Conference Calling

Call Forward Busy

Call Forward No Answer

Call Waiting

Call Transfer

Calling Number Delivery

Hunting

Name/Number Blocking Speed Calling 8 numbers **(D)** 

Issued: January 20, 2010 Effective: February 19, 2010

# SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

- 3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)
  - 3.2.1 Basic Business Line Service (This service has been grandfathered)
    - 3.2.1.3 Basic Business Line Rates and Charges, (cont'd.)
      - (B) Monthly Recurring Charges

Basic Line	\$34.52
Measured Business Line	\$14.57
Plus Line	\$39.77

The following features are included with the Plus Line: Three-Way Conference Calling

Call Forward Busy

Call Forward No Answer

Call Waiting

Call Transfer

Calling Number Delivery

Hunting

Message Waiting

Name/Number Blocking

Speed Calling 8 numbers

Issued: July 1, 2005

Alaine Miller, VP - Regulatory & External Affairs 1633 Westlake Avenue, No., Suite 200 Seattle, WA 98109

Filed

Missouri Public

Service Commission

MOI0501

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Effective: August 1, 2005 August 8, 2005

JL-2010-0458

#### **SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

# 3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)

# 3.2.1 Basic Business Line Service - (This service has been grandfathered)

# 3.2.1.3 Basic Business Line Rates and Charges, (cont'd.)

# (B) Monthly Recurring Charges

Basic Line	\$32.88
Measured Business Line	\$13.88
Plus Line	\$37.88

The following features are included with the Plus Line:

Three-Way Conference Calling

Call Forward Busy

Call Forward No Answer

Call Waiting

Call Transfer

Calling Number Delivery

Hunting

Message Waiting

Name/Number Blocking

Speed Calling 8 numbers

# SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

- 3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (cont'd.)
  - 3.2.1 Basic Business Line Service (This service has been grandfathered)
    - 3.2.1.3 Basic Business Line Rates and Charges, (cont'd.)
      - (C) Usage (applies to Measured Business Line only)

\$ 0.015 per MOU

Issued: January 10, 2005

Effective: February 26, 2005



CANCELLED

March 14, 2008

#### SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

# 3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (cont'd.)

#### 3.2.2 Centrex Business Line Service - (This service has been grandfathered)

Centrex Business Lines Service provides the Customer with a single, voice-grade communications channel. Each circuit will include a telephone number. Customers will pay non-recurring and recurring charges for each Station that has Centrex functionality in addition to the non-recurring and recurring charges for each Centrex line that connects the Customer premises to the Company central office. Centrex Business Line Service includes the following standard features at no additional charge:

Automatic Callback Call

Forward Busy

Call Forward No Answer

Call Forward Variable

Call Hold

Call Pickup

Call Transfer

Call Waiting

Call Waiting - Cancel

Calling Name Delivery

Calling Number Delivery

Message Waiting

Multi Ring 1

Multi Ring 2

Multi Ring 3

Repeat Dialing (Automatic Recall)

Speed Dialing 8

Speed Dialing 30

Three Way Conference Calling

Issued: September 30, 2005

Effective: October 30, 2005

CANCELLED
February 18, 2010
Missouri Public
Service Commission
JL-2010-0458

Alaine Miller, VP - Regulatory & External Affairs 1633 Westlake Avenue, No., Suite 200 Seattle, WA 98109



MOI0501

**(T)** 

#### SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

#### 3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (cont'd.)

#### Centrex Business Line Service - (This service has been grandfathered) 3.2.2

Centrex Business Lines Service provides the Customer with a single, voice-grade communications channel. Each circuit will include a telephone number. Customers will pay non-recurring and recurring charges for each Station that has Centrex functionality in addition to the non-recurring and recurring charges for each Centrex line that connects the Customer premises to the Company central office. Centrex Business Line Service includes the following standard features at no additional charge:

Automatic Callback Call

Forward Busy

Call Forward No Answer

Call Forward Variable

Call Hold

Call Pickup

Call Transfer

Call Waiting

Call Waiting - Cancel

Calling Name Delivery

Calling Number Delivery

Message Waiting

Multi Ring 1

Multi Ring 2

Multi Ring 3

Repeat Dialing

Speed Dialing 8

Speed Dialing 30

Three Way Conference Calling

# **SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

# 3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)

# 3.2.2 Centrex Business Line Service - (This service has been grandfathered)

# 3.2.2.1 Optional Features

A Centrex Business Line Customer may order features, in addition to the standard features, at the rates specified in Sections 3.2.1.3.A and 3.2.1.3.B.

# (A) Centrex Business Line Rates & Charges

# (1) Non-Recurring Charges

Per Centrex Line	\$42.00
Per Centrex Station	\$20.00
Service Order Charges	\$50.00
Subsequent Account Changes	\$50.00
Line Restoral Charge	\$15.75 *

Issued: January 10, 2005 Effective: February 26, 2005

# SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

- 3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)
  - 3.2.3 Integrated Services Digital Network (ISDN), (cont'd.)
    - 3.2.3.1 Basic Rate Interface (BRI) Basic Linc, (continued)
      - (C) Non-Recurring Charges

ISDN BRI Flat Rate Service

\$150,00

See Section 3.0 regarding Service Order Charges

- \* (Applies for line restoral after temporary interruption of service initiated by XO. If service is temporarily interrupted and payment is not received within 10 days following the interruption, XO reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.)
- (D) Monthly Recurring Charges

Flat Rate Service \$48.11 (I)
Measured Rate Service \$30.11

(E) Usage (applies only to Measured Rate Service)

\$ 0.03 per MOU

Some material on this page was moved to Page 54.

Issued:June 15, 2010

Effective: July 15, 2010

# **SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

- 3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)
  - 3.2.3 Integrated Services Digital Network (ISDN), (cont'd.)
    - 3.2.3.1 Basic Rate Interface (BRI) Basic Line, (continued)
      - (C) Non-Recurring Charges

ISDN BRI Flat Rate Service	\$150.00
Service Order Charges	\$50.00
Subsequent Account Changes	\$50.00
Line Restoral Charge	\$15.75 *

- \* (Applies for line restoral after temporary interruption of service initiated by XO. If service is temporarily interrupted and payment is not received within 10 days following the interruption, XO reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.)
- (D) Monthly Recurring Charges

Flat Rate Service

\$42.76

(E) Usage (applies only to Measured Rate Service)

\$ 0.03 per MOU

Issued: January 10, 2005

CANCELLED

July 15, 2010

Missouri Public

Service Commission

JL-2010-0709

Filed
Missouri Public

Service Commission

Effective: February 26, 2005

#### **SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

- 3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)
  - 3.2.4 Local Trunk, (cont'd.) (This service has been grandfathered)

#### 3.2.4.5 Local Trunk-Rates and Charges

A Local Trunk Customer will be charged applicable Non-Recurring Charges, monthly Recurring Charges and usage charges as specified in this Section.

### (A) Monthly Recurring Charges

Analog Trunk - DID \$61.82 Digital Trunk - DID \$9.32 Digital Combo Trunk Digital Trunk Loop \$283.50

### (B) Optional Features

DID Numbers (per block of 20) \$5.00

# (C) Non-Recurring Charges

Analog Trunk - DID \$50.00 Digital Trunk - DID \$50.00 Digital Combo Trunk \$50.00

See Section 3.0 regarding Service Order Charges

(M) (M)(N) (M)

Some material on this page was moved from Page 54.

(N)

Issued: January 13, 2006



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Effective: February 19, 2006

#### **SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

# 3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)

### 3.2.4 Local Trunk, (cont'd.) (This service has been grandfathered)

#### 3.2.4.5 Local Trunk-Rates and Charges

A Local Trunk Customer will be charged applicable Non-Recurring Charges, monthly Recurring Charges and usage charges as specified in this Section.

### (A) Monthly Recurring Charges

Analog Trunk - DID \$61.82 Digital Trunk - DID \$9.32 Digital Combo Trunk Digital Trunk Loop \$283.50

#### (B) Optional Features

DID Numbers (per block of 20) \$5.00

# (C) Non-Recurring Charges

Analog Trunk - DID \$50.00
Digital Trunk - DID \$50.00
Digital Combo Trunk \$50.00
Service Order Charges \$50.00
Subsequent Account Changes \$50.00
Line Restoral Charge \$15.75

# **SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

# 3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)

#### 3.2.4 Local Trunk, (cont'd.) (This service has been grandfathered)

### 3.2.4.5 Local Trunk-Rates and Charges

A Local Trunk Customer will be charged applicable Non-Recurring Charges, monthly Recurring Charges and usage charges as specified in this Section.

# (A) Monthly Recurring Charges

Analog Trunk - DID \$58.88
Digital Trunk - DID \$8.88
Digital Combo Trunk \$8.88
Digital Trunk Loop \$270.00

# (B) Optional Features

DID Numbers (per block of 20) \$5.00

# (C) Non-Recurring Charges

Analog Trunk - DID \$50.00
Digital Trunk - DID \$50.00
Digital Combo Trunk \$50.00
Service Order Charges \$50.00
Subsequent Account Changes \$50.00
Line Restoral Charge \$15.75

# **SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

- 3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)
  - 3.2.5 Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI) Service Description (This service has been grandfathered)

#### 3.2.5.5 Optional Service Features

- (A) 2B Channel Transfer 2B Channel Transfer allows for the transfer of calls, the B channels are released immediately after a call is transferred, freeing up the B channels for additional call traffic. In a traditional PBX trunk environment, the two channels would be tied up for the duration of the call.
- **(B)** Calling Name Delivery Delivers the name along with the number from the TCAP network database of the calling party. A private or unavailable indication will appear when the name is not available to the called customer.

#### **Rates**

**Non-Recurring** 

2B Channel Transfer, per PRI Span Calling Name Delivery, per PRI Span	\$100.00 \$100.00	
Monthly Recurring	\$ 75.00	

2B Channel Transfer, per PRI span \$ 75.00 Calling Name Delivery, per PRI Span \$ 88.60 **(R)** 

Issued: February 10, 2012 Effective: March 12, 2012

### **SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

- 3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)
  - 3.2.5 Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI) Service Description (This service has been grandfathered)

# 3.2.5.5 Optional Service Features

- (A) 2B Channel Transfer 2B Channel Transfer allows for the transfer of calls, the B channels are released immediately after a call is transferred, freeing up the B channels for additional call traffic. In a traditional PBX trunk environment, the two channels would be tied up for the duration of the call.
- (B) Calling Name Delivery Delivers the name along with the number from the TCAP network database of the calling party. A private or unavailable indication will appear when the name is not available to the called customer.

#### Rates

Non-Recurring	
2B Channel Transfer, per PRI Span	\$100.00
Calling Name Delivery, per PRI Span	\$100.00
Monthly Recurring	
2B Channel Transfer, per PRI span	\$ 75.00
Calling Name Delivery, per PRI Span	\$ 105.47

**(I)** 

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# **SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

- 3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)
  - 3.2.5 Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI) Service Description (This service has been grandfathered)

# 3.2.5.5 Optional Service Features

- (A) 2B Channel Transfer 2B Channel Transfer allows for the transfer of calls, the B channels are released immediately after a call is transferred, freeing up the B channels for additional call traffic. In a traditional PBX trunk environment, the two channels would be tied up for the duration of the call.
- (B) Calling Name Delivery Delivers the name along with the number from the TCAP network database of the calling party. A private or unavailable indication will appear when the name is not available to the called customer.

#### Rates

Non-Recurring 2B Channel Transfer, per PRI Span Calling Name Delivery, per PRI Span	\$100.00 \$100.00
Monthly Recurring 2B Channel Transfer, per PRI span Calling Name Delivery, per PRI Span	\$ 75.00 \$ 84.38

**(T)** 

Issued: June 15, 2010

Effective: July 15, 2010

### SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

- 3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)
  - Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI) Service 3.2.5 **Description** - (This service has been grandfathered)

### 3.2.5.5 Optional Service Features

- (A) 2B Channel Transfer - 2B Channel Transfer allows for the transfer of calls, the B channels are released immediately after a call is transferred, freeing up the B channels for additional call traffic. In a traditional PBX trunk environment, the two channels would be tied up for the duration of the call.
- **(B)** Calling Name Delivery - Delivers the name along with the number from the TCAP network database of the calling party. A private or unavailable indication will appear when the name is not available to the called customer.

#### Rates

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Non-	Recu	rring
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2B Channel Transfer, per PRI Span	\$100.00
Calling Name Delivery, per PRI Span	\$100.00

#### **Monthly Recurring**

2B Channel Transfer, per PRI span	\$ 75.00
Calling Name Delivery, per PRI Span	\$ 75.00

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Effective: February 26, 2005



JL-2010-0709

# **SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

- 3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)
  - 3.2.5 Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI) Service Description (This service has been grandfathered)

# 3.2.5.6 Application of Rates

Customers will be charged for each ISDN PRI configuration ordered at the rates set forth below. ISDN PRI service is available in a 1, 2, or 3 Year Term Plan. Rates vary depending on Term Plan. The Service Components and Standard Service Features listed above are included in the MRC. Local and Long Distance usage is not included in the MRC and billed at the applicable tariffed rates.

	Recurring	Non-Recurring	
1 Year Term	\$1,080.31	\$1,500	$(\mathbf{I})$
2 Year Term	\$ 972.27	\$1,500	
3 Year Term	\$ 864.26	\$1,500	(I)
ISDN PRI Change Charge	\$50.00		

Issued: August 30, 2017 Effective: October 1, 2017

### **SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

- 3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)
  - 3.2.5 Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI) Service Description (This service has been grandfathered)

# 3.2.5.6 Application of Rates

Customers will be charged for each ISDN PRI configuration ordered at the rates set forth below. ISDN PRI service is available in a 1, 2, or 3 Year Term Plan. Rates vary depending on Term Plan. The Service Components and Standard Service Features listed above are included in the MRC. Local and Long Distance usage is not included in the MRC and billed at the applicable tariffed rates.

	Recurring	Non-Recurring	
1 Year Term	\$1,028.87	\$1,500	$(\mathbf{I})$
2 Year Term	\$ 925.97	\$1,500	
3 Year Term	\$ 823.10	\$1,500	<b>(I)</b>
ISDN PRI Change Charge	\$50.00		

Issued: November 23, 2015 Effective: January 1, 2016

#### **SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

- 3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)
  - 3.2.5 Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI) Service Description (This service has been grandfathered)

#### 3.2.5.6 Application of Rates

Customers will be charged for each ISDN PRI configuration ordered at the rates set forth below. ISDN PRI service is available in a 1, 2, or 3 Year Term Plan. Rates vary depending on Term Plan. The Service Components and Standard Service Features listed above are included in the MRC. Local and Long Distance usage is not included in the MRC and billed at the applicable tariffed rates.

	Recurring	Non-Recurring	
1 Year Term	\$ 979.88	\$1,500	<b>(I)</b>
2 Year Term	\$ 881.88	\$1,500	
3 Year Term	\$ 783.90	\$1,500	<b>(I)</b>
ISDN PRI Change Charge	\$50.00		

Issued: December 2, 2014 Effective: January 1, 2015

# **SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

- 3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)
  - 3.2.5 Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI) Service Description (This service has been grandfathered)

# 3.2.5.6 Application of Rates

Customers will be charged for each ISDN PRI configuration ordered at the rates set forth below. ISDN PRI service is available in a 1, 2, or 3 Year Term Plan. Rates vary depending on Term Plan. The Service Components and Standard Service Features listed above are included in the MRC. Local and Long Distance usage is not included in the MRC and billed at the applicable tariffed rates.

	Recurring	Non-Recurring	
1 Year Term	\$ 937.68	\$1,500	( <b>R</b> )
2 Year Term	\$ 843.91	\$1,500	
3 Year Term	\$ 750.14	\$1,500	( <b>R</b> )
ISDN PRI Change Charge	\$50.00		

Issued: February 10, 2012 Effective: March 12, 2012

# **SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

- Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.) 3.2
  - Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI) Service 3.2.5 Description - (This service has been grandfathered)

# 3.2.5.6 Application of Rates

Customers will be charged for each ISDN PRI configuration ordered at the rates set forth below. ISDN PRI service is available in a 1, 2, or 3 Year Term Plan. Rates vary depending on Term Plan. The Service Components and Standard Service Features listed above are included in the MRC. Local and Long Distance usage is not included in the MRC and billed at the applicable tariffed rates.

	Recurring	Non-Recurring	
1 Year Term	\$1,116.28	\$1,500	(Ī)
2 Year Term	\$1,004.65	\$1,500	
3 Year Term	\$893.03	\$1,500	(I)
ISDN PRI Change Charge	\$50.00		

Issued: January 10, 2012

Effective: February 20, 2012

# SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

- 3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)
  - 3.2.5 Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI) Service Description (This service has been grandfathered)

# 3.2.5.6 Application of Rates

Customers will be charged for each ISDN PRI configuration ordered at the rates set forth below. ISDN PRI service is available in a 1, 2, or 3 Year Term Plan. Rates vary depending on Term Plan. The Service Components and Standard Service Features listed above are included in the MRC. Local and Long Distance usage is not included in the MRC and billed at the applicable tariffed rates.

	Recurring	Non-Recurring	
1 Year Term	\$893.03	\$1,500	( <u>I</u> )
2 Year Term	\$803.72	\$1,500	
3 Year Term	\$714.42	\$1,500	<b>(I)</b>
ISDN PRI Change Charge	\$50.00		

Issued: June 15, 2010

Effective: July 15, 2010

# **SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

- 3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)
  - 3.2.5 Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI) Service Description (This service has been grandfathered)

# 3.2.5.6 Application of Rates

Customers will be charged for each ISDN PRI configuration ordered at the rates set forth below. ISDN PRI service is available in a 1, 2, or 3 Year Term Plan. Rates vary depending on Term Plan. The Service Components and Standard Service Features listed above are included in the MRC. Local and Long Distance usage is not included in the MRC and billed at the applicable tariffed rates.

	Recurring	Non-Recurring	
1 Year Term	\$793.80	\$1,500	( <b>R</b> )
2 Year Term	\$714.42	\$1,500	Ì
3 Year Term	\$635.04	\$1,500	( <b>R</b> )
ISDN PRI Change Charge	\$50.00		

Issued: April 29, 2008 Effective: June 16, 2008

#### SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

- 3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)
  - Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI) Service Description - (This service has been grandfathered)

# 3.2.5.6 Application of Rates

Customers will be charged for each ISDN PRI configuration ordered at the rates set forth below. ISDN PRI service is available in a 1, 2, or 3 Year Term Plan. Rates vary depending on Term Plan. The Service Components and Standard Service Features listed above are included in the MRC. Local and Long Distance usage is not included in the MRC and billed at the applicable tariffed rates.

	Recurring	Non-Recurring
1 Year Term	\$807.87	\$1,500
2 Year Term	\$765.87	\$1,500
3 Year Term	\$723.87	\$1,500
ISDN PRI Change Charge	\$50.00	

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#### **SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

- 3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)
  - 3.2.5 Integrated Services Digital Network (ISDN) Primary Rate Interface (PRI) Service Description (This service has been grandfathered)

# 3.2.5.6 Application of Rates

Customers will be charged for each ISDN PRI configuration ordered at the rates set forth below. ISDN PRI service is available in a 1, 2, or 3 Year Term Plan. Rates vary depending on Term Plan. The Service Components and Standard Service Features listed above are included in the MRC. Local and Long Distance usage is not included in the MRC and billed at the applicable tariffed rates.

	Recurring	Non-Recurring
l Year Term	\$769.40	\$1,500
2 Year Term	\$729.40	\$1,500
3 Year Term	\$689.40	\$1,500
ISDN PRI Change Charge		\$50.00

# SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

#### 3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)

#### 3.2.6 Small Business Basic Business Line Service\*

(T)

Small Business Basic Business Lines service is available to those Customers who subscribe to this service as the only local exchange service from the Company. This service provides basic access service and supplies voice-grade communications channel(s) for single line telephones, key telephone systems, modems and other devices needing access to the public switched telephone network (PSTN). Small Business Basic Business Line Customers will be charged a Non- Recurring Charge (NRC), a Monthly Recurring Charge (MRC) and usage charges as specified in Section 3.2.6.3 of this Tariff as well as all applicable Federal, State and Local Taxes and Surcharges.

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3.2.6.1 Small Business Basic Business Lines include the following standard attributes at no cost

(T)

Touchtone One White Pages Directory Listing One Yellow Pages Directory Listing 911 Access Caller ID Blocking- Per Call

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Blocking Restrictions - Small Business Basic Business Lines come standard with all Caller Paid Service, 500 and 900 area codes blocked. The additional blocking options listed below are available upon request for no additional charge. Option group B constitutes the default Blocking Option.

Option A	No Blocking
Option B	Block 976-like, 500, 976, 900 area codes
Option C	Block 976-like, 500, 976, 900, 01, 011 codes
Option D	Block 976-like, 500, 976, 900, 01, 011, DA
Option E	Block 976-like, 500, 976, 900, 01, 011, DA. InterLATA,
	International
Option F	Block 976-like, 500, 976, 900, 01, 011, DA, InterLATA,
	International, IntraLATA
Option G	Block 976-like, 500, 976, 900, 0+
Option H	Block 976-like, 500, 976, 900, 0
Option J	Block all

<sup>\*</sup>This revision represents a product name change.

(N)

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Missouri Public Service Commission

#### SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

#### 3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)

#### 3.2.6 **Basic Business Line**

Basic Business Lines provide basic access service and supply a single, voice-grade communications channel for single line telephones, key telephone systems, modems and other devices needing access to the public switched telephone network (PSTN). Basic Business Line Customers will be charged a Non-Recurring Charge (NRC), a Monthly Recurring Charge (MRC) and usage charges as specified in Section 3.2.6.3.A of this Tariff as well as all applicable Federal, State and Local Taxes and Surcharges.

### 3.2.6.1 Basic Business Lines include the following standard attributes at no cost

Touchtone One White Pages Directory Listing One Yellow Pages Directory Listing 911 Access Caller ID Blocking- Per Call

Blocking Restrictions - Basic Business Lines come standard with all Caller Paid Service, 500 and 900 area codes blocked. The additional blocking options listed below are available upon request for no additional charge. Option group B constitutes the default Blocking Option.

Option A	No Blocking
Option B	Block 976-like, 500, 976, 900 area codes
Option C	Block 976-like, 500, 976, 900, 01, 011 codes
Option D	Block 976-like, 500, 976, 900, 01, 011, DA
Option E	Block 976-like, 500, 976, 900, 01, 011, DA, InterLATA,
	International
Option F	Block 976-like, 500, 976, 900, 01, 011, DA, InterLATA,
	International, IntraLATA
Option G	Block 976-like, 500, 976, 900, 0+
Option H	Block 976-like, 500, 976, 900, 0
Option J	Block all

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Missouri Public

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Cancelled

March 7, 2007

Missouri Public

Service Commission

3.2.6

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#### LOCAL EXCHANGE SERVICES TARIFF

#### SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

	3.2	Local Exchange Service/M	tropolitan Calling	(MCA) Service/O	ptional MCA Service, (	Cont'c
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3.2.6.2	Small Rusi	ness Basic Busi	iness Line Serv	ice Optional Fo	eatures

Small Business Basic Business Line Customers may order the following Option	nal (T)
T	(1975)

Features listed below at the rates specified in Section 3.2.6.3 of this Tariff. **(T)** 

Call Forward Busy

Call Forward Don't Answer

Call Forward Doesn't Answer Ring Select

Small Business Basic Business Line Service, (Cont'd.)

Call Forward Variable

Call Waiting with Cancel Call Waiting

Call Forwarding of Call Waiting Calls

Call Transfer

Speed Calling 8

Speed Calling 30

Three Way Calling

Caller ID Number Only

Caller ID Name & Number

Caller ID Per Line Blocking

Distinctive Ringing/ Call Waiting

Automatic Line (Hotline)

Hunting (Circular or Sequential)

Remote Access to Call Forwarding

Simultaneous Ring

Anonymous Call Rejection

Automatic Call Back

Selective Call Forwarding

Selective Call Acceptance

Selective Call Rejection

Automatic Recall

Message Waiting Indication- Audible

Message Waiting Indication- Visual

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CANCELLED February 18, 2010 Missouri Public Service Commission JL-2010-0458

Kelly Faul, Regulatory Affairs Director 11111 Sunset Hills Rd. Reston, VA 20190



#### SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

#### Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.) 3.2

#### 3.2.6 Basic Business Line, (cont'd.)

### 3.2.6.2 Basic Business Line Optional Features

Basic Business Line Customers may order the following Optional Features listed below at the Rates specified in Section 4.1.6.3 of this Tariff.

Call Forward Busy

Call Forward Don't Answer

Call Forward Doesn't Answer Ring Select

Call Forward Variable

Call Waiting with Cancel Call Waiting

Call Forwarding of Call Waiting Calls

Call Transfer

Speed Calling 8

Speed Calling 30

Three Way Calling

Caller ID Number Only

Caller ID Name & Number

Caller ID Per Line Blocking

Distinctive Ringing/Call Waiting

Automatic Line (Hotline)

Hunting (Circular or Sequential)

Remote Access to Call Forwarding

Simultaneous Ring

Anonymous Call Rejection

Automatic Call Back

Selective Call Forwarding

Selective Call Acceptance

Selective Call Rejection

Automatic Recall

Message Waiting Indication- Audible

Message Waiting Indication- Visual

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Issued: September 30, 2005

Seattle, WA 98109

Effective: October 30, 2005

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Missouri Public Service Commission (T)

### **SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

### 3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)

# 3.2.6 Basic Business Line, (cont'd.)

#### 3.2.6.2 Basic Business Line Optional Features

Basic Business Line Customers may order the following Optional Features listed below at the Rates specified in Section 4.1.6.3 of this Tariff.

Call Forward Busy

Call Forward Don't Answer

Call Forward Doesn't Answer Ring Select

Call Forward Variable

Call Waiting with Cancel Call Waiting

Call Forwarding of Call Waiting Calls

Call Transfer

Speed Calling 8

Speed Calling 30

Three Way Calling

Caller ID Number Only

Caller ID Name & Number

Caller ID Per Line Blocking

Distinctive Ringing/Call Waiting

Automatic Line (Hotline)

Hunting

Remote Access to Call Forwarding

Simultaneous Ring

Anonymous Call Rejection

Automatic Call Back

Selective Call Forwarding

Selective Call Acceptance

Selective Call Rejection

Automatic Recall

Message Waiting Indication- Audible

Message Waiting Indication-Visual

# SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

#### 3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)

#### 3.2.6 Basic Business Line, (cont'd.)

### 3.2.6.2 Basic Business Line Optional Features, (continued)

#### (A) **Optional Feature Packages**

Optional Features that are combined into the following Feature Packages will have discounted pricing based on the number of features in each package. Pricing is listed in Section 3.2.6.3 of this Tariff.

Packages	Features Included	7
2 Feature Package	Three Way Calling and Call Forward Variable	<b>(T)</b>
3 Feature Package	Three Way Calling, Call Forward Variable, and Call Transfer	<b>(T)</b>
4 Feature Package	Call Forward Busy, Call Forward Don't Answer, Three Way Calling and Call Transfer	<b>(T)</b>
5 Feature Package	Call Forward Busy, Call Forward Don't Answer, Three Way Calling, Call Transfer and Caller ID Name and Number	<b>(T)</b>
6 Feature Package	Call Forward Busy, Call Forward Don't Answer, Three Way Calling, Call Transfer, Caller ID Name and Number and Remote Access to Call Forwarding	<b>(T)</b>

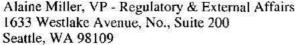
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Service Commission

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# SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

# 3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)

# 3.2.6 Basic Business Line, (cont'd.)

# 3.2.6.2 Basic Business Line Optional Features, (continued)

# (A) Optional Feature Packages

Optional Features that are combined into the following Feature Packages will have discounted pricing based on the number of features in each package. Pricing is listed in Section 3.2.6.3 of this Tariff.

Packages	Features Included
1 Feature Package	Three Way Calling and Call Forward Variable
2 Feature Package	Three Way Calling, Call Forward Variable, and Call Transfer
3 Feature Package	Call Forward Busy, Call Forward Don't Answer, Three Way Calling and Call Transfer
4 Feature Package	Call Forward Busy, Call Forward Don't Answer, Three Way Calling, Call Transfer and Caller ID Name and Number
5 Feature Package	Call Forward Busy, Call Forward Don't Answer, Three Way Calling, Call Transfer, Caller ID Name and Number and Remote Access to Call Forwarding

# **SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

- 3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)
  - 3.2.6 Basic Business Line, (cont'd.)
    - 3.2.6.2 Basic Business Line Optional Features, (continued)
      - (A) Optional Feature Packages, (continued)

Due to Network Turn Up and testing requirements in all Company Switches, features listed below may not be available at time of Service Activation.

Anonymous Call Rejection
Automatic Call Back
Distinctive Ringing/Call Waiting
Selective Call Forwarding
Selective Call Acceptance
Selective Call Rejection
Automatic Recall
MWI- Visual

Issued: January 10, 2005

Fi

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Service Commission

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# **SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

# 3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)

#### 3.2.6 Small Business Basic Business Line Service, (cont'd.)

#### 3.2.6.3 Small Business Basic Business Line Service Rates and Charges

Small Business Basic Business Line Customers will be charged applicable Non-Recurring, Monthly Recurring and Usage Charges as specified below.

Small Business Basic Business Line	Non- Recurring	Monthly Recurring	
Customers with 1-3 lines:	<b>_</b>	<b>_</b>	
1 Year Rate	\$44.00	\$91.53	(
2 Year Rate	\$44.00	\$91.53	
3 Year Rate	\$44.00	\$89.42	(
Customers with 4 or more lines:			
1 Year Rate	\$44.00	\$91.53	(
2 Year Rate	\$44.00	\$91.53	
3 Year Rate	\$44.00	\$89.42	(
Features			
Anonymous Call Rejection	\$13.00	\$ 2.00	
Call Forward Busy	\$13.00	\$ 3.00	
Call Forward No Answer	\$13.00	\$ 3.00	
Call Forward No Answer Ring Select	\$13.00	\$ 3.00	
Call Forward Variable	\$13.00	\$ 5.00	
Call Forwarding of Call Waiting Calls	\$13.00	\$ 3.00	
Call Transfer w/ Consultation Hold	\$13.00	\$ 5.00	
Call Waiting w/ Cancel Call Waiting	\$13.00	\$ 7.00	
Caller ID	\$13.00	\$ 7.00	
Caller ID w/ Name and Number	\$13.00	\$ 7.00	
Distinctive Ringing w/ Call Waiting Tone	\$13.00	\$ 1.00	
Automatic Line	\$13.00	\$ 3.00	
Hunting (Circular or Sequential)	\$ 0.00	\$ 0.00	
Last Call Return	\$13.00	\$ 2.00	
SimRing	\$ 5.00	\$ 5.00	
Remote Access to Call Forwarding	\$13.00	\$ 2.00	
Repeat Dialing (Automatic Recall)	\$13.00	\$ 2.00	
Selective Call Acceptance	\$13.00	\$ 2.00	

Issued: August 30, 2017 Effective: October 1, 2017

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#### LOCAL EXCHANGE SERVICES TARIFF

# **SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

# 3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)

#### 3.2.6 Small Business Basic Business Line Service, (cont'd.)

#### 3.2.6.3 Small Business Basic Business Line Service Rates and Charges

Small Business Basic Business Line Customers will be charged applicable Non-Recurring, Monthly Recurring and Usage Charges as specified below.

Small Business Basic Business Line	Non- Recurring	Monthly Recurring	
Customers with 1-3 lines:	Recuiring	Recuiring	
1 Year Rate	\$44.00	\$87.17	
2 Year Rate	\$44.00	\$87.17	
3 Year Rate	\$44.00	\$85.16	
Customers with 4 or more lines:			
1 Year Rate	\$44.00	\$87.17	
2 Year Rate	\$44.00	\$87.17	
3 Year Rate	\$44.00	\$85.16	
Features			
Anonymous Call Rejection	\$13.00	\$ 2.00	
Call Forward Busy	\$13.00	\$ 3.00	
Call Forward No Answer	\$13.00	\$ 3.00	
Call Forward No Answer Ring Select	\$13.00	\$ 3.00	
Call Forward Variable	\$13.00	\$ 5.00	
Call Forwarding of Call Waiting Calls	\$13.00	\$ 3.00	
Call Transfer w/ Consultation Hold	\$13.00	\$ 5.00	
Call Waiting w/ Cancel Call Waiting	\$13.00	\$ 7.00	
Caller ID	\$13.00	\$ 7.00	
Caller ID w/ Name and Number	\$13.00	\$ 7.00	
Distinctive Ringing w/ Call Waiting Tone	\$13.00	\$ 1.00	
Automatic Line	\$13.00	\$ 3.00	
Hunting (Circular or Sequential)	\$ 0.00	\$ 0.00	
Last Call Return	\$13.00	\$ 2.00	
SimRing	\$ 5.00	\$ 5.00	
Remote Access to Call Forwarding	\$13.00	\$ 2.00	
Repeat Dialing (Automatic Recall)	\$13.00	\$ 2.00	
Selective Call Acceptance	\$13.00	\$ 2.00	

Issued: August 4, 2016 Effective: September 10, 2016

# **SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

# 3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)

#### 3.2.6 Small Business Basic Business Line Service, (cont'd.)

#### 3.2.6.3 Small Business Basic Business Line Service Rates and Charges

Small Business Basic Business Line Customers will be charged applicable Non-Recurring, Monthly Recurring and Usage Charges as specified below.

	Non-	Monthly
Small Business Basic Business Line	Recurring	Recurring
Customers with 1-3 lines:		
1 Year Rate	\$44.00	\$72.08
2 Year Rate	\$44.00	\$70.29
3 Year Rate	\$44.00	\$70.29
Customers with 4 or more lines:	Φ44 OO	Ф <b>7</b> 0.20
1 Year Rate	\$44.00	\$70.29
2 Year Rate	\$44.00	\$68.48
3 Year Rate	\$44.00	\$66.68
Features		
Anonymous Call Rejection	\$13.00	\$ 2.00
Call Forward Busy	\$13.00	\$ 3.00
Call Forward No Answer	\$13.00	\$ 3.00
Call Forward No Answer Ring Select	\$13.00	\$ 3.00
Call Forward Variable	\$13.00	\$ 5.00
Call Forwarding of Call Waiting Calls	\$13.00	\$ 3.00
Call Transfer w/ Consultation Hold	\$13.00	\$ 5.00
Call Waiting w/ Cancel Call Waiting	\$13.00	\$ 7.00
Caller ID	\$13.00	\$ 7.00
Caller ID w/ Name and Number	\$13.00	\$ 7.00
Distinctive Ringing w/ Call Waiting Tone	\$13.00	\$ 1.00
Automatic Line	\$13.00	\$ 3.00
Hunting (Circular or Sequential)	\$ 0.00	\$ 0.00
Last Call Return	\$13.00	\$ 2.00
SimRing	\$ 5.00	\$ 5.00
Remote Access to Call Forwarding	\$13.00	\$ 2.00
Repeat Dialing (Automatic Recall)	\$13.00	\$ 2.00
Selective Call Acceptance	\$13.00	\$ 2.00
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Issued: November 23, 2015 Effective: January 1, 2016

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## LOCAL EXCHANGE SERVICES TARIFF

## **SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

### 3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)

## 3.2.6 Small Business Basic Business Line Service, (cont'd.)

#### 3.2.6.3 Small Business Basic Business Line Service Rates and Charges

Small Business Basic Business Line Customers will be charged applicable Non-Recurring, Monthly Recurring and Usage Charges as specified below.

Small Business Basic Business Line	Non- Recurring	Monthly Recurring
Customers with 1-3 lines:		
1 Year Rate	\$44.00	\$62.68
2 Year Rate	\$44.00	\$61.12
3 Year Rate	\$44.00	\$61.12
Customers with 4 or more lines:		
1 Year Rate	\$44.00	\$61.12
2 Year Rate	\$44.00	\$59.55
3 Year Rate	\$44.00	\$57.98
Features		
Anonymous Call Rejection	\$13.00	\$ 2.00
Call Forward Busy	\$13.00	\$ 3.00
Call Forward No Answer	\$13.00	\$ 3.00
Call Forward No Answer Ring Select	\$13.00	\$ 3.00
Call Forward Variable	\$13.00	\$ 5.00
Call Forwarding of Call Waiting Calls	\$13.00	\$ 3.00
Call Transfer w/ Consultation Hold	\$13.00	\$ 5.00
Call Waiting w/ Cancel Call Waiting	\$13.00	\$ 7.00
Caller ID	\$13.00	\$ 7.00
Caller ID w/ Name and Number	\$13.00	\$ 7.00
Distinctive Ringing w/ Call Waiting Tone	\$13.00	\$ 1.00
Automatic Line	\$13.00	\$ 3.00
Hunting (Circular or Sequential)	\$ 0.00	\$ 0.00
Last Call Return	\$13.00	\$ 2.00
SimRing	\$ 5.00	\$ 5.00
Remote Access to Call Forwarding	\$13.00	\$ 2.00
Repeat Dialing (Automatic Recall)	\$13.00	\$ 2.00
Selective Call Acceptance	\$13.00	\$ 2.00

Issued: December 2, 2014 Effective: January 1, 2015

Kelly Faul, Regulatory Affairs Director 13865 Sunrise Valley Dr. Herndon, VA 20171

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## **SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

### 3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)

### 3.2.6 Small Business Basic Business Line Service, (cont'd.)

### 3.2.6.3 Small Business Basic Business Line Service Rates and Charges

Small Business Basic Business Line Customers will be charged applicable Non-Recurring, Monthly Recurring and Usage Charges as specified below.

	Non-	Monthly
Small Business Basic Business Line	Recurring	Recurring
Customers with 1-3 lines:		
1 Year Rate	\$44.00	\$59.99
2 Year Rate	\$44.00	\$58.49
3 Year Rate	\$44.00	\$58.49
Customers with 4 or more lines:		
1 Year Rate	\$44.00	\$58.49
2 Year Rate	\$44.00	\$56.99
3 Year Rate	\$44.00	\$55.49
	4	*****
Features		
Anonymous Call Rejection	\$13.00	\$ 2.00
Call Forward Busy	\$13.00	\$ 3.00
Call Forward No Answer	\$13.00	\$ 3.00
Call Forward No Answer Ring Select	\$13.00	\$ 3.00
Call Forward Variable	\$13.00	\$ 5.00
Call Forwarding of Call Waiting Calls	\$13.00	\$ 3.00
Call Transfer w/ Consultation Hold	\$13.00	\$ 5.00
Call Waiting w/ Cancel Call Waiting	\$13.00	\$ 7.00
Caller ID	\$13.00	\$ 7.00
Caller ID w/ Name and Number	\$13.00	\$ 7.00
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Distinctive Ringing w/ Call Waiting Tone	\$13.00	\$ 1.00
Automatic Line	\$13.00	\$ 3.00
Hunting (Circular or Sequential)	\$ 0.00	\$ 0.00
Last Call Return	\$13.00	\$ 2.00
SimRing	\$ 5.00	\$ 5.00
Remote Access to Call Forwarding	\$13.00	\$ 2.00
Repeat Dialing (Automatic Recall)	\$13.00	\$ 2.00
Selective Call Acceptance	\$13.00	\$ 2.00

Issued: March 14, 2014 Effective: April 15, 2014

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## **SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

### 3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)

### 3.2.6 Small Business Basic Business Line Service, (cont'd.)

## 3.2.6.3 Small Business Basic Business Line Service Rates and Charges

Small Business Basic Business Line Customers will be charged applicable Non-Recurring, Monthly Recurring and Usage Charges as specified below.

	Non-	Monthly
Small Business Basic Business Line	Recurring	Recurring
Customers with 1-3 lines:		
1 Year Rate	\$44.00	\$49.99
2 Year Rate	\$44.00	\$48.74
3 Year Rate	\$44.00	\$48.74
Customers with 4 or more lines:		
1 Year Rate	\$44.00	\$48.74
2 Year Rate	\$44.00	\$47.49
3 Year Rate	\$44.00 \$44.00	\$46.24
3 Teal Rate	<del>944.00</del>	\$40.24
Features		
Anonymous Call Rejection	\$13.00	\$ 2.00
Call Forward Busy	\$13.00	\$ 3.00
Call Forward No Answer	\$13.00	\$ 3.00
Call Forward No Answer Ring Select	\$13.00	\$ 3.00
Call Forward Variable	\$13.00	\$ 5.00
Call Forwarding of Call Waiting Calls	\$13.00	\$ 3.00
Call Transfer w/ Consultation Hold	\$13.00	\$ 5.00
Call Waiting w/ Cancel Call Waiting	\$13.00	\$ 7.00
Caller ID	\$13.00	\$ 7.00
Caller ID w/ Name and Number	\$13.00	\$ 7.00
Distinctive Ringing w/ Call Waiting Tone	\$13.00	\$ 1.00
Automatic Line	\$13.00	\$ 3.00
Hunting (Circular or Sequential)	\$ 0.00	\$ 0.00
Last Call Return	\$13.00	\$ 2.00
SimRing	\$ 5.00	\$ 5.00
Remote Access to Call Forwarding	\$13.00	\$ 2.00
Repeat Dialing (Automatic Recall)	\$13.00	\$ 2.00
Selective Call Acceptance	\$13.00	\$ 2.00
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Issued: April 12, 2012 Effective: May 18, 2012

## 3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)

### 3.2.6 Small Business Basic Business Line Service, (cont'd.)

## 3.2.6.3 Small Business Basic Business Line Service Rates and Charges

Small Business Basic Business Line Customers will be charged applicable Non-Recurring, Monthly Recurring and Usage Charges as specified below.

Small Business Basic Business Line	Non- Recurring	Monthly Recurring
Customers with 1-3 lines:		
1 Year Rate	\$44.00	\$39.99
2 Year Rate	\$44.00	\$38.99
3 Year Rate	\$44.00	\$38.99
Customers with 4 or more lines:		
1 Year Rate	\$44.00	\$38.99
2 Year Rate	\$44.00 \$44.00	\$37.99
	\$44.00 \$44.00	\$36.99
3 Year Rate	\$44.00	\$30.99
Features		
Anonymous Call Rejection	\$13.00	\$ 2.00
Call Forward Busy	\$13.00	\$ 3.00
Call Forward No Answer	\$13.00	\$ 3.00
Call Forward No Answer Ring Select	\$13.00	\$ 3.00
Call Forward Variable	\$13.00	\$ 5.00
Call Forwarding of Call Waiting Calls	\$13.00	\$ 3.00
Call Transfer w/ Consultation Hold	\$13.00	\$ 5.00
Call Waiting w/ Cancel Call Waiting	\$13.00	\$ 7.00
Caller ID	\$13.00	\$ 7.00
Caller ID w/ Name and Number	\$13.00	\$ 7.00
Distinctive Ringing w/ Call Waiting Tone	\$13.00	\$ 1.00
Automatic Line	\$13.00	\$ 3.00
Hunting (Circular or Sequential)	\$ 0.00	\$ 0.00
Last Call Return	\$13.00	\$ 2.00
SimRing	\$ 5.00	\$ 5.00
Remote Access to Call Forwarding	\$13.00	\$ 2.00
Repeat Dialing (Automatic Recall)	\$13.00	\$ 2.00
Selective Call Acceptance	\$13.00	\$ 2.00
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Issued: February 12, 2009

Effective: March 22, 2009

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### 3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)

### 3.2.6 Small Business Basic Business Line Service, (cont'd.)

## 3.2.6.3 Small Business Basic Business Line Service Rates and Charges

Small Business Basic Business Line Customers will be charged applicable Non-Recurring, Monthly Recurring and Usage Charges as specified below.

	Non-	Monthly
Small Business Basic Business Line	Recurring	Recurring
Customers with 1-3 lines:		
1 Year Rate	\$44.00	\$35.93
2 Year Rate	\$44.00	\$35.25
3 Year Rate	\$44.00	\$34.56
Customers with 4 or more lines:		
1 Year Rate	\$44.00	\$34.93
2 Year Rate	\$44.00	\$34.25
3 Year Rate	\$44.00	\$33.56
Features		
Anonymous Call Rejection	\$13.00	\$ 2.00
Call Forward Busy	\$13.00	\$ 3.00
Call Forward No Answer	\$13.00	\$ 3.00
Call Forward No Answer Ring Select	\$13.00	\$ 3.00
Call Forward Variable	\$13.00	\$ 5.00
Call Forwarding of Call Waiting Calls	\$13.00	\$ 3.00
Call Transfer w/ Consultation Hold	\$13.00	\$ 5.00
Call Waiting w/ Cancel Call Waiting	\$13.00	\$ 7.00
Caller ID	\$13.00	\$ 7.00
Caller ID w/ Name and Number	\$13.00	\$ 7.00
Distinctive Ringing w/ Call Waiting Tone	\$13.00	\$ 1.00
Automatic Line	\$13.00	\$ 3.00
Hunting (Circular or Sequential)	\$ 0.00	\$ 0.00
Last Call Return	\$13.00	\$ 2.00
SimRing	\$ 5.00	\$ 5.00
Demote Access to Call Fernianding	£12.00	£ 2.00
Remote Access to Call Forwarding	\$13.00	\$ 2.00
Repeat Dialing (Automatic Recall)	\$13.00	\$ 2.00
Selective Call Acceptance	\$13.00	\$ 2.00

Issued: June 10, 2008 Effective: July 18, 2008

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## 3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)

## 3.2.6 Small Business Basic Business Line Service, (cont'd.)

## 3.2.6.3 Small Business Basic Business Line Service Rates and Charges

Small Business Basic Business Line Customers will be charged applicable Non-Recurring, Monthly Recurring and Usage Charges as specified below.

	Non-	Monthly
<b>Small Business Basic Business Line</b>	Recurring	Recurring
1 Year Rate	\$44.00	\$34.93
2 Year Rate	\$44.00	\$34.25
3 Year Rate	\$44.00	\$33.56
Features		
Anonymous Call Rejection	\$13.00	\$ 2.00
Call Forward Busy	\$13.00	\$ 3.00
Call Forward No Answer	\$13.00	\$ 3.00
Call Forward No Answer Ring Select	\$13.00	\$ 3.00
Call Forward Variable	\$13.00	\$ 5.00
Call Forwarding of Call Waiting Calls	\$13.00	\$ 3.00
Call Transfer w/ Consultation Hold	\$13.00	\$ 5.00
Call Waiting w/ Cancel Call Waiting	\$13.00	\$ 7.00
Caller ID	\$13.00	\$ 7.00
Caller ID w/ Name and Number	\$13.00	\$ 7.00
Distinctive Ringing w/ Call Waiting Tone	\$13.00	\$ 1.00
Automatic Line	\$13.00	\$ 3.00
Hunting (Circular or Sequential)	\$ 0.00	\$ 0.00
Last Call Return	\$13.00	\$ 2.00
SimRing	\$ 5.00	\$ 5.00
Remote Access to Call Forwarding	\$13.00	\$ 2.00
Repeat Dialing (Automatic Recall)	\$13.00	\$ 2.00
Selective Call Acceptance	\$13.00	\$ 2.00

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Kelly Faul, Regulatory Affairs Director 13865 Sunrise Valley Dr. Herndon, VA 20171 **(I)** 

## SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

## 3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)

## 3.2.6 Small Business Basic Business Line Service, (cont'd.)

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## 3.2.6.3 Small Business Basic Business Line Service Rates and Charges

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Small Business Basic Business Line Customers will be charged applicable Non-Recurring, Monthly Recurring and Usage Charges as specified below.

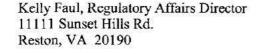
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	Non-	Monthly
Small Business Basic Business Line	Recurring	Recurring
1 Year Rate	\$44.00	\$31.93
2 Year Rate	\$44.00	\$31.25
3 Year Rate	\$44.00	\$30.56
Features		
Anonymous Call Rejection	\$13.00	\$ 2.00
Call Forward Busy	\$13.00	\$ 3.00
Call Forward No Answer	\$13.00	\$ 3.00
Call Forward No Answer Ring Select	\$13.00	\$ 3.00
Call Forward Variable	\$13.00	\$ 5.00
Call Forwarding of Call Waiting Calls	\$13.00	\$ 3.00
Call Transfer w/ Consultation Hold	\$13.00	\$ 5.00
Call Waiting w/ Cancel Call Waiting	\$13.00	\$ 7.00
Caller ID	\$13.00	\$ 7.00
Caller ID w/ Name and Number	\$13.00	\$ 7.00
Distinctive Ringing w/ Call Waiting Tone	\$13.00	\$ 1.00
Automatic Line	\$13.00	\$ 3.00
Hunting (Circular or Sequential)	\$ 0.00	\$ 0.00
Last Call Return	\$13.00	\$ 2.00
SimRing	\$ 5.00	\$ 5.00
Remote Access to Call Forwarding	\$13.00	\$ 2.00
Repeat Dialing (Automatic Recall)	\$13.00	\$ 2.00
Selective Call Acceptance	\$13.00	\$ 2.00

Issued: February 5, 2007

Effective: March 7, 2007





## SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

# 3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)

## 3.2.6 Basic Business Line, (cont'd.)

## 3.2.6.3 Basic Business Line Rates and Charges

Basic Business Line Customers will be charged applicable Non-Recurring, Monthly Recurring and Usage Charges as specified below.

	Non-	Monthly
Basic Business Line	Recurring	Recurring
1 Year Rate	\$44.00	\$31.93
2 Year Rate	\$44.00	\$31.25
3 Year Rate	\$44.00	\$30.56
Features		
Anonymous Call Rejection	\$13.00	\$ 2.00
Call Forward Busy	\$13.00	\$ 3.00
Call Forward No Answer	\$13.00	\$ 3.00
Call Forward No Answer Ring Select	\$13.00	\$ 3.00
Call Forward Variable	\$13.00	\$ 5.00
Call Forwarding of Call Waiting Calls	\$13.00	\$ 3.00
Call Transfer w/ Consultation Hold	\$13.00	\$ 5.00
Call Waiting w/ Cancel Call Waiting	\$13.00	\$ 7.00
Caller ID	\$13.00	\$ 7.00
Caller ID w/ Name and Number	\$13.00	\$ 7.00
Distinctive Ringing w/ Call Waiting Tone	\$13.00	\$ 1.00
Automatic Line	\$13.00	\$ 3.00
Hunting (Circular or Sequential)	\$ 0.00	\$ 0.00
Last Call Return	\$13.00	\$ 2.00
SimRing	\$ 5.00	\$ 5.00
Remote Access to Call Forwarding	\$13.00	\$ 2.00
Repeat Dialing (Automatic Recall)	\$13.00	\$ 2.00
Selective Call Acceptance	\$13.00	\$ 2.00

Issued: September 30, 2005

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Missouri Public

Service Commission

Filed MOI0501

Effective: October 30, 2005

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Alaine Miller, VP - Regulatory & External Affairs 1633 Westlake Avenue, No., Suite 200 Seattle, WA 98109

Service Commission

# 3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)

## 3.2.6 Basic Business Line, (cont'd.)

## 3.2.6.3 Basic Business Line Rates and Charges

Basic Business Line Customers will be charged applicable Non-Recurring, Monthly Recurring and Usage Charges as specified below.

	Non-	Monthly
Basic Business Line	Recurring	Recurring
1 Year Rate	\$44.00	\$31.93
2 Year Rate	\$44.00	\$31.25
3 Year Rate	\$44.00	\$30.56
Features		
Anonymous Call Rejection	\$13.00	\$ 2.00
Call Forward Busy	\$13.00	\$ 3.00
Call Forward No Answer	\$13.00	\$ 3.00
Call Forward No Answer Ring Select	\$13.00	\$ 3.00
Call Forward Variable	\$13.00	\$ 5.00
Call Forwarding of Call Waiting Calls	\$13.00	\$ 3.00
Call Transfer w/ Consultation Hold	\$13.00	\$ 5.00
Call Waiting w/ Cancel Call Waiting	\$13.00	\$ 7.00
Catler ID	\$13.00	\$ 7.00
Caller ID w/ Name	\$13.00	\$ 7.00
Consultation Hold	\$ 0.00	\$ 0.00
Distinctive Ringing w/ Call Waiting Tone	\$13.00	\$ 1.00
Hot Line	\$13.00	\$ 3.00
Hunting	\$ 0.00	\$ 0.00
Last Call Return	\$13.00	\$ 2.00
SimRing	\$ 5.00	\$ 5.00
Primary Listing	\$ 0.00	\$ 0.00
Additional Listing	\$ 8.00	\$ 2.00
Remote Access to Call Forwarding	\$13.00	\$ 2.00
Repeat Dialing	\$13.00	\$ 2.00
Selective Call Acceptance	\$13.00	\$ 2.00

Issued: July 1, 2005

Effective: August 1, 2005

## **SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

## 3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)

## 3.2.6 Basic Business Line, (cont'd.)

## 3.2.6.3 Basic Business Line Rates and Charges

Basic Business Line Customers will be charged applicable Non-Recurring, Monthly Recurring and Usage Charges as specified below.

	Non-	Monthly
Basic Business Line	Recurring	Recurring
1 Year Rate	\$44.00	\$30.41
2 Year Rate	\$44.00	\$29.76
3 Year Rate	\$44.00	\$29.10
Features		
Anonymous Call Rejection	\$13.00	\$ 2.00
Call Forward Busy	\$13.00	\$ 3.00
Call Forward No Answer	\$13.00	\$ 3.00
Call Forward No Answer Ring Select	\$13.00	\$ 3.00
Call Forward Variable	\$13.00	\$ 5.00
Call Forwarding of Call Waiting Calls	\$13.00	\$ 3.00
Call Transfer w/ Consultation Hold	\$13.00	\$ 5.00
Call Waiting w/ Cancel Call Waiting	\$13.00	\$ 7.00
Caller ID	\$13.00	\$ 7.00
Caller ID w/ Name	\$13.00	\$ 7.00
Consultation Hold	\$ 0.00	\$ 0.00
Distinctive Ringing w/ Call Waiting Tone	\$13.00	\$ 1.00
Hot Line	\$13.00	\$ 3.00
Hunting	\$ 0.00	\$ 0.00
Last Call Return	\$13.00	\$ 2.00
SimRing	\$ 5.00	\$ 5.00
Primary Listing	\$ 0.00	\$ 0.00
Additional Listing	\$ 8.00	\$ 2.00
Remote Access to Call Forwarding	\$13.00	\$ 2.00
Repeat Dialing	\$13.00	\$ 2.00
Selective Call Acceptance	\$13.00	\$ 2.00

Issued: January 10, 2005

Effective: February 26, 2005

### SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

## 3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)

## 3.2.6 Small Business Basic Business Line Service, (cont'd.)

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## 3.2.6.3 Small Business Basic Business Line Service Rates and Charges, (continued)

Non-	Monthly
Recurring	Recurring
\$13.00	\$ 2.00
\$13.00	\$ 2.00
\$13.00	\$ 2.00
\$13.00	\$ 2.00
\$13.00	\$ 2.00
\$ 0.00	\$ 0.00
\$26.00	\$ 6.65
\$39.00	\$10.80
\$52.00	\$11.05
\$65.00	\$16.00
\$78.00	\$16.50
	\$13.00 \$13.00 \$13.00 \$13.00 \$13.00 \$13.00 \$0.00 \$26.00 \$39.00 \$52.00 \$65.00

See Section 3.0 regarding Service Order Charges

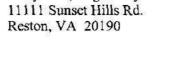
(A) Usage (applies to Measured Business Line only)

\$ 0.015 per MOU

Some material on this page was moved to Page 54.

Issued: February 5, 2007

Effective: March 7, 2007



Kelly Faul, Regulatory Affairs Director





## SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

## 3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)

## 3.2.6 Basic Business Line, (cont'd.)

## 3.2.6.3 Basic Business Line Rates and Charges, (continued)

	Non-	Monthly
Features	Recurring	Recurring
Selective Call Forwarding	\$13.00	\$ 2.00
Selective Call Rejection	\$13.00	\$ 2.00
Speed Calling – 30 Numbers	\$13.00	\$ 2.00
Speed Cailing - 8 Numbers	\$13.00	\$ 2.00
Three Way Calling w/ Consultation Hold	\$13.00	\$ 2.00
Touchtone	\$ 0.00	\$ 0.00
Proposed Feature Packages		
Feature Package 2	\$26.00	\$ 6.65
Feature Package 3	\$39.00	\$10.80
Feature Package 4	\$52.00	\$11.05
Feature Package 5	\$65.00	\$16.00
Feature Package 6	\$78.00	\$16.50

See Section 3.0 regarding Service Order Charges



(A) Usage (applies to Measured Business Line only)

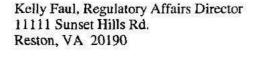
\$ 0.015 per MOU

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(N)

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### 3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)

## 3.2.6 Basic Business Line, (cont'd.)

### 3.2.6.3 Basic Business Line Rates and Charges, (continued)

Features	Non- Recurring	Monthly Recurring
Selective Call Forwarding	\$13.00	\$ 2.00
Selective Call Rejection	\$13.00	\$ 2.00
Speed Calling – 30 Numbers	\$13.00	\$ 2.00
Speed Calling – 8 Numbers	\$13.00	\$ 2.00
Three Way Calling w/ Consultation Hold	\$13.00	\$ 2.00
Touchtone	\$ 0.00	\$ 0.00
Proposed Feature Packages		
Feature Package 2	\$26.00	\$ 6.65
Feature Package 3	\$39.00	\$10.80
Feature Package 4	\$52.00	\$11.05
Feature Package 5	\$65.00	\$16.00
Feature Package 6	\$78.00	\$16.50
Service Order Charges	\$50.00	
Subsequent Account Changes	\$50.00	
Line Restoral Charge	\$15.75 *	

- \* (Applies for line restoral after temporary interruption of service initiated by XO. If service is temporarily interrupted and payment is not received within 10 days following the interruption, XO reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.)
- (A) Usage (applies to Measured Business Line only)

\$ 0.015 per MOU

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## **SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

### 3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)

### 3.2.6 Basic Business Line, (cont'd.)

### 3.2.6.3 Basic Business Line Rates and Charges, (continued)

Features	Non- Recurring	Monthly Recurring
Selective Call Forwarding	\$13.00	\$ 2.00
Selective Call Rejection	\$13.00	\$ 2.00
Speed Calling – 30 Numbers	\$13.00	\$ 2.00
Speed Calling - 8 Numbers	\$13.00	\$ 2.00
Three Way Calling w/ Consultation Hold	\$13.00	\$ 2.00
Touchtone	\$ 0.00	\$ 0.00
Proposed Feature Packages		
Feature Package 1	\$26.00	\$ 6.65
Feature Package 2	\$39.00	\$10.80
Feature Package 3	\$52.00	\$11.05
Feature Package 4	\$65.00	\$16.00
Feature Package 5	\$78.00	\$16.50
Service Order Charges	\$50.00	
Subsequent Account Changes	\$50.00	
Line Restoral Charge	<b>\$15.75 *</b>	

- \* (Applies for line restoral after temporary interruption of service initiated by XO. If service is temporarily interrupted and payment is not received within 10 days following the interruption, XO reserves the right to discontinue service. If service is discontinued and subsequently re-established, charges apply as for a new installation of service.)
- (A) Usage (applies to Measured Business Line only)

\$ 0.015 per MOU

Issued: January 10, 2005

Effective: February 26, 2005

## **SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)**

## 3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)

### 3.2.7 Centrex Service, (cont'd.)

#### 3.2.7.1 Centrex Product Features

The list below indicates which features will be included in the Centrex offering and whether they will be Standard or Optional features. Customer can select Standard Features at no additional cost over and above the Centrex line Monthly Recurring Charge and Non-Recurring Charges. Additional Monthly Recurring Charges and Non-Recurring Charges incurred for all Optional features are listed in Section 3.2.7.2 of this Tariff.

#### **Standard Centrex Features**

Touchtone

Blocking Restrictions- Centrex comes standard with all 976/976-like, 500 and 900 area codes blocked. Additional Blocking options are available upon request.

White Pages and Yellow Pages Directory Listing

911 Access

Caller ID Blocking - Per Call

Itemized Usage Billing by Extension

Station to Station Dialing

Multiple Appearance of Directory Number- (MADN)

Executive Busy Override

Executive Busy Override Exempt

Call Forward Busy

Call Forward Don't Answer

Call Forward- Variable

Call Forwarding of Call Waiting Calls

Call Hold

Call Waiting Display of Caller ID

Call Pickup

Call Transfer

Call Waiting with Cancel Call Waiting

Caller ID- Number Only

Caller ID per Line Blocking

Issued: January 10, 2005 Effective: February 26, 2005

### SECTION 3 - SERVICE DESCRIPTIONS, (CONT'D.)

## 3.2 Local Exchange Service/Metropolitan Calling (MCA) Service/Optional MCA Service, (Cont'd.)

### 3.2.7 Centrex Service, (cont'd.)

### 3.2.7.1 Centrex Product Features, (continued)

Conference Calling - Meet Me

Direct Inward/Direct Outward Dialing

Directed Call Pickup

Hunting

Intercept

Ring Again

Speed Calling 8

Speed Calling 30

Three Way Calling

Touch-Tone

## **Optional Analog Features**

Assume Dial "9"

Call Park

Caller ID Name and Number

Automatic Line

Remote Access to Call Forwarding

Simultaneous Ring (SimRing)

Digital Facility Interface (IXC T-1 Access)

Automatic Route Selection-Basic (ARS- Basic)

## **Electronic Business Set Standard Features**

Auto Answer Back

Automatic Line

Fast Transfer

Group Intercom

Primary Directory Number

Privacy Release

# **Electronic Business Set Optional Features**

Electronic Set Interface per PDN