

## Bill Message/Customer Notice

### To Residential Customers:

Effective March 1, 2020, OTELCO's local service rates will be restructured pursuant to federal regulations. OTELCO will remove the federal Subscriber Line Charge of \$6.50 which will cause the Federal Universal Service Charge (FUSC) tax to decrease by \$1.37. At the same time, the monthly rate for local telephone service (including packages containing local service) will increase by \$7.50 to recover the lost revenues associated with the removed charges. As a result of these changes, the total amount you pay each month for local service will decrease by approximately \$0.25. If you have any questions, please contact customer service.

### To Business Customers:

Effective March 1, 2020, OTELCO's local service rates will be restructured pursuant to federal regulations. OTELCO will remove the federal Subscriber Line Charge of \$6.50 which will cause the Federal Universal Service Charge (FUSC) tax to decrease by \$1.37. At the same time, the monthly rate for local single line business telephone service (including packages containing local service) will increase by \$7.50 to recover the lost revenues associated with the removed charges. As a result of these changes, the total amount you pay each month for local service will decrease by approximately \$0.28. The monthly rate for local multi line business telephone service (including packages containing local service) will increase by \$10.50 and the total amount you pay each month for local service will decrease by approximately \$0.50 per line. If you have any questions, please contact customer service.