

3.0 Description of Services Offered

3.1 Local Service

3.1.1 Nature of Service

Local Service is a service that allows customers to originate non-toll local calls at locations within the service areas in which McLeodUSA has been approved for certification for termination within the local calling area (including any applicable EAS areas) of those locations. Subject to service availability and the package selection by the customer, Local Service may include services in addition to those required for completion of non-toll local calls (including services which may not be subject to regulation under this tariff) which are purchased as part of a bundled package.

3.1.2 Availability

McLeodUSA offers local service in the areas in which it has been certified by the Missouri Public Service Commission and in which McLeodUSA has available required network facilities or is able to lease required network facilities to enable the offering of service. Some features may not be available in all areas, or may slightly vary between service areas contingent on network availability or configuration. McLeodUSA will provide the most feature rich version of a feature in the bundled Local Service package available in a given market depending on network availability or configuration.

3.1.3 Local Service Packages

The standard elements of local line packages consist of local dial tone and unlimited local calling unless otherwise noted in a Service specific description. Mandatory extended area service ('EAS') is provided where applicable for the prices set forth in the Rate Tables. Customers with multiple lines at a single location may purchase different Packages for each telephone line at a particular location. Business Customers purchasing a Business Package may select a long distance package of anytime minutes for each location, which shall be shared by all lines serving that Customer location. **A Local Line Price Adjustment is applied to each business and residential local line (residential lines with the Preferred Advantage OneLine Package are excepted) that was established prior to January 19, 2006 and is not served via McLeodUSA local switching facilities (see Section 5.1). The Local Line Price Adjustment will not be applied to new Preferred Advantage lines added to your account on or after January 19, 2006.** Business Customers purchasing Local Service Packages are also eligible to purchase a per minute long distance service that offers reduced long distance rates due to the purchase of bundled package of local and long distance services from McLeodUSA. Residential Customers shall select a long distance package of anytime minutes for each location, which shall be shared by all lines serving that Customer location.

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CANCELLED

January 19, 2006

**MISSOURI PUBLIC
SERVICE COMMISSION**

3.0 Description of Services Offered

3.1 Local Service

3.1.1 Nature of Service

Local Service is a service that allows customers to originate non-toll local calls at locations within the service areas in which McLeodUSA has been approved for certification for termination within the local calling area (including any applicable EAS areas) of those locations. Subject to service availability and the package selection by the customer, Local Service may include services in addition to those required for completion of non-toll local calls (including services which may not be subject to regulation under this tariff) which are purchased as part of a bundled package.

3.1.2 Availability

McLeodUSA offers local service in the areas in which it has been certified by the Missouri Public Service Commission and in which McLeodUSA has available required network facilities or is able to lease required network facilities to enable the offering of service. Some features may not be available in all areas, or may slightly vary between service areas contingent on network availability or configuration. McLeodUSA will provide the most feature rich version of a feature in the bundled Local Service package available in a given market depending on network availability or configuration.

3.1.3 Local Service Packages

The standard elements of local line packages consist of local dial tone and unlimited local calling unless otherwise noted in a Service specific description. Mandatory extended area service ("EAS") is provided where applicable for the prices set forth in the Rate Tables. Customers with multiple lines at a single location may purchase different Packages for each telephone line at a particular location. Business Customers purchasing a Business Package may select a long distance package of anytime minutes for each location, which shall be shared by all lines serving that Customer location. **Business Customers purchasing Local Service Packages are also eligible to purchase a per minute long distance service that offers reduced long distance rates due to the purchase of bundled package of local and long distance services from McLeodUSA.** Residential Customers shall select a long distance package of anytime minutes for each location, which shall be shared by all lines serving that Customer location.

September 15, 2003

Issued: August 1, 2003

Effective: ~~August 31, 2003~~

BY: David R. Conn
Vice President and Deputy General Counsel
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Cedar Rapids, Iowa 52406

3.0 Description of Services Offered

Missouri Public

3.1 Local Service

REC'D NOV 13 2002

3.1.1 Nature of Service

Service Commission

Local Service is a service that allows customers to originate non-toll local calls at locations within the service areas in which McLeodUSA has been approved for certification for termination within the local calling area (including any applicable EAS areas) of those locations. Subject to service availability and the package selection by the customer, Local Service may include services in addition to those required for completion of non-toll local calls (including services which may not be subject to regulation under this tariff) which are purchased as part of a bundled package.

3.1.2 Availability

McLeodUSA offers local service in the areas in which it has been certified by the Missouri Public Service Commission and in which McLeodUSA has available required network facilities or is able to lease required network facilities to enable the offering of service. Some features may not be available in all areas, or may slightly vary between service areas contingent on network availability or configuration. McLeodUSA will provide the most feature rich version of a feature in the bundled Local Service package available in a given market depending on network availability or configuration.

3.1.3 Local Service Packages

The standard elements of local line packages consist of local dial tone and unlimited local calling unless otherwise noted in a Service specific description. Mandatory extended area service ("EAS") is provided where applicable for the prices set forth in the Rate Tables. Customers with multiple lines at a single location may purchase different Packages for each telephone line at a particular location. Business Customers purchasing a Business Package may select a long distance package of anytime minutes for each location, which shall be shared by all lines serving that Customer location. Residential Customers shall select a long distance package of anytime minutes for each location, which shall be shared by all lines serving that Customer location.

Missouri Public
Service Commission

CANCELLED

FILED DEC 27 2002

SEP 15 2003

1st RS 41

MISSOURI PUBLIC SERVICE COMMISSION

Issued: November 13, 2002

Effective: December 13, 2002

BY: David R. Conn
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Cedar Rapids, Iowa 52406

DEC 27 2002

3.0 Description of Services Offered

3.1 Local Service (cont'd)

3.1.3 Local Service Packages (cont'd)

3.1.3.A Business Package A - OneLine PreferredK Package

Business Package A consists of local line switched service and a Primary Directory Listing.

3.1.3.B Reserved for future use.

3.1.3.C Business Package C - Premium PreferredK Package

Business Package C consists of local line switched service, Call Waiting, Three Way Calling, Call Forward Variable/Busy/Don't Answer, Called ID, Anonymous Call Rejection, Call Waiting ID, Speed Call 30, Call Transfer, Remote Access Call Forwarding and a Primary Directory Listing. This package is only available when McLeodUSA provides services using its own local switching facilities.

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(M)(N)
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(N)

3.1.3.D Reserved for future use

3.1.3.E Reserved for future use

3.1.3.F. Reserved for future use

(D)
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(D)

(Business Package C for customers not served using McLeodUSA local switching facilities is grandfathered and moved to Section 6.17.)

(N)
(N)

Issued: September 21, 2005

Effective: October 24, 2005

BY: General Counsel
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Cedar Rapids, Iowa 52406

3.0 Description of Services Offered

3.1 Local Service (cont'd)

3.1.3 Local Service Packages (cont'd)

3.1.3.A Business Package A - OneLine PreferredK Package

Business Package A consists of local line switched service and a Primary Directory Listing.

3.1.3.B Reserved for future use.

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3.1.3.C Business Package C - Premium PreferredK Package

Business Package C consists of local line switched service, Call Waiting, Three Way Calling, Call Forward Variable/Busy/Don't Answer, Called ID, Anonymous Call Rejection, Call Waiting ID, Speed Call 30, Call Transfer, Remote Access Call Forwarding and a Primary Directory Listing.

3.1.3.D Reserved for future use

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3.1.3.E Reserved for future use

(M)
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(M)

3.1.3.F. Business Package F - Preferred AdvantageK Plus Package

Existing Customers currently subscribing to grandfathered non-Preferred Advantage products are eligible to subscribe to Preferred AdvantageSM Plus ("PA Plus") local line packages when renewing their service agreement with McLeodUSA by executing the Preferred Advantage agreement. PA Plus packages may include substitute or alternative line features currently purchased by the Customer that will permit them to migrate to a Preferred AdvantageK service agreement with little or no modification to the Customer's current service configuration. Each Preferred AdvantageK Plus local package will be priced at the same rate as the standard Preferred Advantage local package with a comparable number or type of features.

CANCELLED

October 24, 2005

**MISSOURI PUBLIC
SERVICE COMMISSION**

(Business Packages B, D and E are grandfathered and moved to Section 6.16.)

(N)

3.0 Description of Services Offered**3.1 Local Service (cont'd)****3.1.3 Local Service Packages (cont'd)****3.1.3.A Business Package A - OneLine PreferredSM Package**

Business Package A consists of local line switched service and a Primary Directory Listing.

3.1.3.B Business Package B - Value PreferredSM Package

Business Package B consists of local line switched service, Call Transfer, Call Waiting, Three Way Calling, Call Forward Variable/Busy/Don't Answer, Caller ID, Call Waiting ID, and a Primary Directory Listing.

3.1.3.C Business Package C - Premium PreferredSM Package

Business Package C consists of local line switched service, Call Waiting, Three Way Calling, Call Forward Variable/Busy/Don't Answer, Called ID, Anonymous Call Rejection, Call Waiting ID, Speed Call 30, Call Transfer, Remote Access Call Forwarding and a Primary Directory Listing.

3.1.3.D Business Package D - Simple PreferredSM Package

Business Package D consists of local line switched service, Call Transfer, Call Waiting, Call Forward Variable and a Primary Directory Listing.

3.1.3.E Business Package E - Key System PreferredSM Package

Business Package E consists of local line switched service, Call Transfer, Caller ID, Hunting and a Primary Directory Listing.

3.1.3.F. Business Package F - Preferred AdvantageSM Plus Package

Existing Customers currently subscribing to grandfathered non-Preferred Advantage products are eligible to subscribe to Preferred AdvantageSM Plus ("PA Plus") local line packages when renewing their service agreement with McLeodUSA by executing the Preferred Advantage agreement. PA Plus packages may include substitute or alternative line features currently purchased by the Customer that will permit them to migrate to a Preferred AdvantageSM service agreement with little or no modification to the Customer's current service configuration. Each Preferred AdvantageSM Plus local package will be priced at the same rate as the standard Preferred Advantage local package with a comparable number or type of features.

(N)

(N)

Issued: January 20, 2004

Effective: February 19, 2004

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3.0 Description of Services Offered

Missouri Public
Service Commission

3.1 Local Service (cont'd)

REC'D JUN 03 2003

3.1.3 Local Service Packages (cont'd)

3.1.3.A Business Package A - OneLine PreferredSM Package

Business Package A consists of local line switched service and a Primary Directory Listing.

3.1.3.B Business Package B - Value PreferredSM Package

Business Package B consists of local line switched service, Call Transfer, Call Waiting, Three Way Calling, Call Forward Variable/Busy/Don't Answer, Caller ID, Call Waiting ID, and a Primary Directory Listing. (T)

3.1.3.C Business Package C - Premium PreferredSM Package

Business Package C consists of local line switched service, Call Waiting, Three Way Calling, Call Forward Variable/Busy/Don't Answer, Called ID, Anonymous Call Rejection, Call Waiting ID, Speed Call 30, Call Transfer, Remote Access Call Forwarding and a Primary Directory Listing.

3.1.3.D Business Package D - Simple PreferredSM Package

Business Package D consists of local line switched service, Call Transfer, Call Waiting, Call Forward Variable and a Primary Directory Listing. (T)

3.1.3.E Business Package E - Key System PreferredSM Package

Business Package E consists of local line switched service, Call Transfer, Caller ID, Hunting and a Primary Directory Listing. (T)

CANCELLED

FEB 19 2004
by 2nd RS 48
Public Service Commission
MISSOURI

Issued: June 3, 2003

Effective: July 3, 2003

BY: David R. Conn
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Cedar Rapids, Iowa 52406

Missouri Public
Service Commission

FILED JUL 03 2003

3.0 Description of Services Offered

Missouri Public

3.1 Local Service (cont'd)

REC'D NOV 13 2002

3.1.3 Local Service Packages (cont'd)

Service Commission

3.1.3.A Business Package A - OneLine PreferredSM Package

Business Package A consists of local line switched service and a Primary Directory Listing.

3.1.3.B Business Package B - Value PreferredSM Package

Business Package B consists of local line switched service, Call Waiting, Three Way Calling, Call Forward Variable/Busy/Don't Answer, Caller ID, Call Waiting ID, and a Primary Directory Listing.

3.1.3.C Business Package C - Premium PreferredSM Package

Business Package C consists of local line switched service, Call Waiting, Three Way Calling, Call Forward Variable/Busy/Don't Answer, Called ID, Anonymous Call Rejection, Call Waiting ID, Speed Call 30, Call Transfer, Remote Access Call Forwarding and a Primary Directory Listing.

3.1.3.D Business Package D - Simple PreferredSM Package

Business Package D consists of local line switched service, Call Waiting, Call Forward Variable and a Primary Directory Listing.

3.1.3.E Business Package E - Key System PreferredSM Package

Business Package E consists of local line switched service, Caller ID, Hunting and a Primary Directory Listing.

CANCELLED

JUL 03 2003
By KRS 48
Public Service Commission
MISSOURI

Missouri Public
Service Commission

FILED DEC 27 2002

Issued: November 13, 2002

Effective: December 13, 2002

BY: David R. Conn
Vice President and Deputy General Counsel
6400 C Street SW, P.O. Box 3177
Cedar Rapids, Iowa 52406

DEC 27 2002

3.0 Description of Services Offered

(N)

3.1 Local Service (cont'd)

3.1.3 Local Service Packages (cont'd)

3.1.3.G Business Package G - Simple Preferred® Select Package

Business Package X consists of local line switched service, Wire Care*, and a choice of three (3) of the following features: Call Waiting, Call Waiting ID, Caller ID Name and Number, Call Forward Variable, Call Forward Busy, Call Forward Don't Answer, Call Transfer, Anonymous Call Rejection, Call Screening, Continuous Redial, Basic Hunting, Last Call Return/Callback, Remote Access to Call Forward, Speed Call 30 and Three Way Calling.

3.1.3.H Business Package H - Value Preferred® Select Package

Business Package X consists of local line switched service, Wire Care*, and a choice of seven (7) of the following features: Basic Voice Mail, Call Waiting, Call Waiting ID, Caller ID Name and Number, Call Forward Variable, Call Forward Busy, Call Forward Don't Answer, Call Transfer, Anonymous Call Rejection, Call Screening, Continuous Redial, Basic Hunting, Last Call Return/Callback, Remote Access to Call Forward, Speed Call 30 and Three Way Calling.

Note: Some features may not be available in all areas.

* Asterisk denotes non-regulated services.

(N)

CANCELLED

October 24, 2005

**MISSOURI PUBLIC
SERVICE COMMISSION**

3.0 Description of Services Offered

3.1 Local Service (cont'd)

3.1.3 Local Service Packages (cont'd)

(N)

3.1.3.I Business Package I - Preferred Advantage® Unlimited

Business Package I consists of local line switched service, and a choice of any of the following features: Basic Voice Mail*, Call Waiting, Call Waiting ID, Caller ID Name and Number, Call Forward Variable, Call Forward Busy, Call Forward Don't Answer, Call Transfer, Anonymous Call Rejection, Call Screening, Continuous Redial, Basic Hunting, Last Call Return/Callback, Remote Access to Call Forward, Priority Call, Speed Call 30 and Three Way Calling. This package is only available when combined with the Unlimited Long Distance and no other long distance plans are available with this Business Package. This package is only available when McLeodUSA provides services using its own local switching facilities (see 'Platform' in section 5.0).

3.1.3.J Business Package J - Preferred Advantage® Unlimited Highspeed

Business Package J consists of local line switched service, and a choice of any of the following features: Basic Voice Mail*, Call Waiting, Call Waiting ID, Caller ID Name and Number, Call Forward Variable, Call Forward Busy, Call Forward Don't Answer, Call Transfer, Anonymous Call Rejection, Call Screening, Continuous Redial, Basic Hunting, Last Call Return/Callback, Remote Access to Call Forward, Priority Call, Speed Call 30 and Three Way Calling. This package is only available when combined with the Unlimited Long Distance and Business ADSL service. No other long distance plans are available with this Business Package. This package is only available when McLeodUSA provides services using its own local switching facilities (see 'Platform' in section 5.0).

(N)

BY: General Counsel
6400 C Street SW, P.O. Box 3177
Cedar Rapids, Iowa 52406

3.0 Description of Services Offered

3.1 Local Service (cont'd)

3.1.3 Local Service Packages (cont'd)

3.1.3.K Reserved for future use

3.1.3.L Reserved for future use

3.1.3.M Reserved for future use

3.1.3.N Reserved for future use

(M)

(M)

(Residential Packages are grandfathered and moved to Section 6.21)

(T)

Issued: May 30, 2007

Effective: June 30, 2007

BY: General Counsel
One Martha's Way, P.O. Box 3177
Hiawatha, Iowa 52233

3.0 Description of Services Offered

3.1 Local Service (cont'd)

3.1.3 Local Service Packages (cont'd)

3.1.3.K Reserved for future use (T)

3.1.3.L Reserved for future use (M)(T)
 |
 (M)

3.1.3.M Residential Package C - OneLine PreferredK Package
 Residential Package C consists of local line switched service, 900 Blocking and a Primary Directory Listing. **This package is only available when McLeodUSA provides services using its own local switching facilities and only in the Central Offices noted in Section 5.0.** (N)
 |
 (N)

3.1.3.N Residential Package D - Value Preferred® Select Package
 Residential Package Y consists of local line switched service, 900 Blocking, Wire Care*, Primary Directory Listing and a choice of seven (7) of the following features: Basic Voice Mail*, Call Waiting, Call Waiting ID, Caller ID Name and Number, Call Forward Variable, Call Forward Busy, Call Forward Don't Answer, Call Transfer, Anonymous Call Rejection, Call Screening, Continuous Redial, Last Call Return/Callback, Speed Call 8 and Three Way Calling. **This package is only available when McLeodUSA provides services using its own local switching facilities. This package is only available when McLeodUSA provides services using its own local switching facilities and only in the Central Offices noted in Section 5.0.** (N)
 |
 (N)

Note: Some features may not be available in all areas.

* Asterisk denotes non-regulated services.

(Premium Preferred Package is grandfathered and moved to Section 6.18) (N)
 (Description for Residential Package D for customers not served on McLeodUSA switch are grandfathered and moved to Section 6.19) |
 (N)

Issued: July 18, 2006

Effective: August 17, 2006

BY: General Counsel
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3.0 Description of Services Offered

3.1 Local Service (cont'd)

3.1.3 Local Service Packages (cont'd)

3.1.3.I Reserved for future use

3.1.3.J Residential Package B - Premium Preferred® Package

Residential Package B consists of local line switched service, Call Waiting, Three Way Calling, Call Forward Variable, Caller ID, Anonymous Call Rejection, Call Waiting ID, 900 Blocking, Last Call Return, Continuous Redial, Call Screening, Speed Call 8 and a Primary Directory Listing. This package is only available when McLeodUSA provides services using its own local switching facilities.

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(M)(N)
(N)

3.1.3.K Residential Package C - OneLine Preferred^K Package

Residential Package C consists of local line switched service, 900 Blocking and a Primary Directory Listing.

3.1.3.L Residential Package D - Value Preferred® Select Package

Residential Package Y consists of local line switched service, 900 Blocking, Wire Care*, Primary Directory Listing and a choice of seven (7) of the following features: Basic Voice Mail*, Call Waiting, Call Waiting ID, Caller ID Name and Number, Call Forward Variable, Call Forward Busy, Call Forward Don't Answer, Call Transfer, Anonymous Call Rejection, Call Screening, Continuous Redial, Last Call Return/Callback, Speed Call 8 and Three Way Calling. This package is only available when McLeodUSA provides services using its own local switching facilities.

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(M)(N)
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(N)

Note: Some features may not be available in all areas.

* Asterisk denotes non-regulated services.

(Residential Packages B and D for customers not served using McLeodUSA local switching facilities are grandfathered and moved to Section 6.17.)

(N)
(N)

Issued: September 21, 2005

Effective: October 24, 2005

BY: General Counsel
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Cedar Rapids, Iowa 52406

3.0 Description of Services Offered

3.1 Local Service (cont'd)

3.1.3 Local Service Packages (cont'd)

3.1.3.I Reserved for future use

(M)
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(M)

3.1.3.J Residential Package B - Premium Preferred® Package

Residential Package B consists of local line switched service, Call Waiting, Three Way Calling, Call Forward Variable, Caller ID, Anonymous Call Rejection, Call Waiting ID, 900 Blocking, Last Call Return, Continuous Redial, Call Screening, Speed Call 8 and a Primary Directory Listing.

3.1.3.K Residential Package C - OneLine Preferred^K Package

Residential Package C consists of local line switched service, 900 Blocking and a Primary Directory Listing.

3.1.3.L Residential Package D - Value Preferred® Select Package

Residential Package Y consists of local line switched service, 900 Blocking, Wire Care*, Primary Directory Listing and a choice of seven (7) of the following features: Basic Voice Mail*, Call Waiting, Call Waiting ID, Caller ID Name and Number, Call Forward Variable, Call Forward Busy, Call Forward Don't Answer, Call Transfer, Anonymous Call Rejection, Call Screening, Continuous Redial, Last Call Return/Callback, Speed Call 8 and Three Way Calling.

Note: Some features may not be available in all areas.

* Asterisk denotes non-regulated services.

(Residential Package A is grandfathered and moved to Section 6.16.)

CANCELLED

October 24, 2005

(N)

**MISSOURI PUBLIC
SERVICE COMMISSION**

3.0 Description of Services Offered

3.1 Local Service (cont'd)

3.1.3 Local Service Packages (cont'd)

3.1.3.I Residential Package A - Value Preferred® Package (T)

Residential Package A consists of local line switched service, Call Waiting, Three Way Calling, Call Forward Variable, Caller ID, Anonymous Call Rejection, Call Waiting ID, 900 Blocking and a Primary Directory Listing.

3.1.3.J Residential Package B - Premium Preferred® Package (T)

Residential Package B consists of local line switched service, Call Waiting, Three Way Calling, Call Forward Variable, Caller ID, Anonymous Call Rejection, Call Waiting ID, 900 Blocking, Last Call Return, Continuous Redial, Call Screening, Speed Call 8 and a Primary Directory Listing.

3.1.3.K Residential Package C - OneLine PreferredSM Package (T)

Residential Package C consists of local line switched service, 900 Blocking and a Primary Directory Listing.

3.1.3.L Residential Package D - Value Preferred® Select Package (N)

Residential Package Y consists of local line switched service, 900 Blocking, Wire Care*, Primary Directory Listing and a choice of seven (7) of the following features: Basic Voice Mail*, Call Waiting, Call Waiting ID, Caller ID Name and Number, Call Forward Variable, Call Forward Busy, Call Forward Don't Answer, Call Transfer, Anonymous Call Rejection, Call Screening, Continuous Redial, Last Call Return/Callback, Speed Call 8 and Three Way Calling.

Note: Some features may not be available in all areas.

* Asterisk denotes non-regulated services.

3.0 Description of Services Offered

Missouri Public

3.1 Local Service (cont'd)

REC'D JAN 20 2004

3.1.3 Local Service Packages (cont'd)

Service Commission

3.1.3.G Residential Package A - Value PreferredSM Package (T)

Residential Package A consists of local line switched service, Call Waiting, Three Way Calling, Call Forward Variable, Caller ID, Anonymous Call Rejection, Call Waiting ID, 900 Blocking and a Primary Directory Listing.

3.1.3.H Residential Package B - Premium PreferredSM Package (T)

Residential Package B consists of local line switched service, Call Waiting, Three Way Calling, Call Forward Variable, Caller ID, Anonymous Call Rejection, Call Waiting ID, 900 Blocking, Last Call Return, Continuous Redial, Call Screening, Speed Call 8 and a Primary Directory Listing.

3.1.3.I Residential Package C - OneLine PreferredSM Package (T)

Residential Package C consists of local line switched service, 900 Blocking and a Primary Directory Listing.

CANCELLED

JUL 01 2004
By *2nd R549*
Public Service Commission
MISSOURI

Missouri Public
Service Commission

FILED FEB 19 2004

BY: David R. Conn
Vice President and Deputy General Counsel
6400 C Street SW, P.O. Box 3177
Cedar Rapids, Iowa 52406

3.0 Description of Services Offered

3.1 Local Service (cont'd)

Missouri Public

3.1.3 Local Service Packages (cont'd)

REC'D NOV 13 2002

3.1.3.F Residential Package A - Value PreferredSM Package

Service Commission

Residential Package A consists of local line switched service, Call Waiting, Three Way Calling, Call Forward Variable, Caller ID, Anonymous Call Rejection, Call Waiting ID, 900 Blocking and a Primary Directory Listing.

3.1.3.G Residential Package B - Premium PreferredSM Package

Residential Package B consists of local line switched service, Call Waiting, Three Way Calling, Call Forward Variable, Caller ID, Anonymous Call Rejection, Call Waiting ID, 900 Blocking, Last Call Return, Continuous Redial, Call Screening, Speed Call 8 and a Primary Directory Listing.

3.1.3.H Residential Package C - OneLine PreferredSM Package

Residential Package C consists of local line switched service, 900 Blocking and a Primary Directory Listing.

CANCELLED

FEB 19 2004
By *1st RS 49*
Public Service Commission
MISSOURI

Missouri Public
Service Commission

FILED DEC 27 2002

Issued: November 13, 2002

Effective: December 13, 2002

BY: David R. Conn
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Cedar Rapids, Iowa 52406

DEC 27 2002

3.0 Description of Services Offered

3.1 Local Service (cont'd)

3.1.3 Local Service Packages (cont'd)

3.1.3.O Reserved for future use (M)

3.1.3.P Reserved for future use

3.1.3.Q Reserved for future use

(Residential Packages are grandfathered and moved to Section 6.21) (N)

Issued: May 30, 2007

Effective: June 30, 2007

BY: General Counsel
One Martha's Way, P.O. Box 3177
Hiawatha, Iowa 52233

3.0 Description of Services Offered

3.1 Local Service (cont'd)

3.1.3 Local Service Packages (cont'd)

3.1.3.O Residential Package E - Preferred Advantage® Unlimited

(N)

Residential Package E consists of local line switched service, 900 Blocking, Primary Directory Listing and a choice of any of the following features: Basic Voice Mail*, Call Waiting, Call Waiting ID, Caller ID Name and Number, Call Forward Variable, Call Forward Busy, Call Forward Don't Answer, Call Transfer, Call Screening, Continuous Redial, Last Call Return/Callback, Priority Call, Speed Call 8 and Three Way Calling. This package is only available when combined with the Unlimited Long Distance and no other long distance plans are available with this Residential Package. This package is only available when McLeodUSA provides services using its own local switching facilities (see 'Platform' in section 5.0).

3.1.3.P Residential Package F - Preferred Advantage® Unlimited Highspeed

Residential Package F consists of local line switched service, 900 Blocking, Primary Directory Listing and a choice of any of the following features: Basic Voice Mail*, Call Waiting, Call Waiting ID, Caller ID Name and Number, Call Forward Variable, Call Forward Busy, Call Forward Don't Answer, Call Transfer, Call Screening, Continuous Redial, Last Call Return/Callback, Priority Call, Speed Call 8 and Three Way Calling. This package is only available when combined with the Unlimited Long Distance and Residential ADSL service. No other long distance plans are available with this Residential Package. This package is only available when McLeodUSA provides services using its own local switching facilities (see 'Platform' in section 5.0).

(N)

BY: General Counsel
6400 C Street SW, P.O. Box 3177
Cedar Rapids, Iowa 52406

Cancelled

August 17, 2006

Missouri Public
Service Commission

Filed

Missouri Public
Service Commission

3.0 Description of Services Offered

3.1 Local Service (cont'd)

3.1.4 Description of Features Included In Certain Local Service Packages.

Some features included in certain Local Service Packages may not be available in all areas, or may slightly vary between service areas contingent on network availability or configuration. McLeodUSA will provide the most feature rich version of a feature in the bundled Local Service package that is available in a given market depending on network availability or configuration.

Anonymous Call Rejection

Allows customer to automatically reject all calls that have been marked anonymous by the calling party. The call is routed to a denial announcement and subsequently terminated.

Blocking Services.

Blocking Services prevent certain call types from being completed. Blocking service examples include blocking outgoing 10XXX1+ or 900 or 976 calls.

Call Forwarding Busy/Don't Answer/Variable

Call forwarding is the ability to forward an incoming call to a preselected station if the called station is unable to receive the call. "Call forwarding busy" will forward the call if the called station is in use; "call forwarding don't answer" will forward the call after a predetermined number of rings; "call forwarding variable" will forward the call regardless of the status of the called station. For Business customers, Call Forwarding Busy/Don't Answer options are only available as optional services to a location at which the customer also currently purchases Voice Mail from McLeodUSA.

Call Screening

Allows customer to block incoming calls from up to a maximum of **fifteen** telephone (T) numbers.

Call Trace

Permits the tracing of the last call received and holds the results for later use by an authorized law enforcement agency. Results of call trace will be provided only to appropriate law enforcement personnel, and not to the customer.

Call Transfer

The ability to forward a call in progress to another station.

Issued: May 27, 2004

Effective: July 1, 2004

BY: David R. Conn
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3.0 Description of Services Offered

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Missouri Public Service Commission

3.1 Local Service (cont'd)

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REC'D JUL 17 2003

3.1.4 Description of Features Included In Certain Local Service Packages.

Some features included in certain Local Service Packages may not be available in all areas, or may slightly vary between service areas contingent on network availability or configuration. McLeodUSA will provide the most feature rich version of a feature in the bundled Local Service package that is available in a given market depending on network availability or configuration.

Anonymous Call Rejection

Allows customer to automatically reject all calls that have been marked anonymous by the calling party. The call is routed to a denial announcement and subsequently terminated.

Blocking Services.

Blocking Services prevent certain call types from being completed. Blocking service examples include blocking outgoing 10XXX1+ or 900 or 976 calls.

Call Forwarding Busy/Don't Answer/Variable

Call forwarding is the ability to forward an incoming call to a preselected station if the called station is unable to receive the call. "Call forwarding busy" will forward the call if the called station is in use; "call forwarding don't answer" will forward the call after a predetermined number of rings; "call forwarding variable" will forward the call regardless of the status of the called station. For Business customers, Call Forwarding Busy/Don't Answer options are only available as optional services to a location at which the customer also currently purchases Voice Mail from McLeodUSA.

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Call Screening

Allows customer to block incoming calls from up to a maximum of ten telephone numbers.

Call Trace

Permits the tracing of the last call received and holds the results for later use by an authorized law enforcement agency. Results of call trace will be provided only to appropriate law enforcement personnel, and not to the customer.

Call Transfer

The ability to forward a call in progress to another station.

Issued: July 17, 2003

Effective: August 16, 2003

BY: David R. Conn
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Missouri Public Service Commission

FILED AUG 16 2003

Missouri Public

3.0 Description of Services Offered

REC'D NOV 13 2002

3.1 Local Service (cont'd)

3.1.4 Description of Features Included In Certain Local Service Packages **Service Commission**

Some features included in certain Local Service Packages may not be available in all areas, or may slightly vary between service areas contingent on network availability or configuration. McLeodUSA will provide the most feature rich version of a feature in the bundled Local Service package that is available in a given market depending on network availability or configuration.

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Call Screening

Allows customer to block incoming calls from up to a maximum of ten telephone numbers.

Call Trace

Permits the tracing of the last call received and holds the results for later use by an authorized law enforcement agency. Results of call trace will be provided only to appropriate law enforcement personnel, and not to the customer.

Call Transfer

The ability to forward a call in progress to another station.

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Service Commission

AUG 16 2003

FILED DEC 27 2002

15th RS 50

Public Service Commission
MISSOURI

Issued: November 13, 2002

Effective: December 13, 2002

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DEC 27 2002

3.0 Description of Services Offered

3.1 Local Service (cont'd)

3.1.4 Description of Features Included In Certain Local Service Packages (cont'd)

Call Transfer Disconnect

Call Transfer Disconnect is the ability to transfer of calls to another line, disconnecting that call so that it frees up the original line.

Call Waiting

Call waiting is the ability of the called station to generate a tone when the called station is in use to alert the user that another call is waiting to connect with the called station.

Call Waiting ID

Call waiting ID is the ability to identify the party calling when on another call.

Caller ID Blocking

Provides a permanent indicator on a customer's line. Once the block is established on the customer's line, the private status can be deactivated by the customer by dialing a series of number before each call, to change the indicator from private to public. This one call unblock allows the name and number to be sent for that one call only.

Customers who choose per line blocking for the first time will not be charged the nonrecurring charge. New customers to the Caller ID serving area will be provided the same option. A customer requesting per line blocking will pay a nonrecurring charge for re-establishing line blocking.

The standard dialing pattern for per-call Called ID Blocking is *67 (1167 from a rotary telephone). The standard dialing pattern for a per-call unblocking is *82 (1182 from a rotary telephone).

Caller Identification

Allows for the automatic delivery of a calling party's name, telephone number (including non-published and non-listed telephone numbers) or both to the called customer. The number is displayed on customer provided equipment. McLeodUSA will provide the most feature rich version of caller identification in the bundled Local Service package available in a given market depending on network availability or configuration.

Issued: November 13, 2002

Effective: ~~December 13, 2002~~

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December 27, 2002

3.0 Description of Services Offered

3.1 Local Service (cont'd)

3.1.4 Description of Features Included In Certain Local Service Packages (cont'd)

Continuous Redial

Allows a customer to dial a code that will cause the feature to automatically redial the last number the customer dialed. If the called number is busy, the feature will redial the called number for a limited period of time. A distinctive ring alerts the customer when the called number becomes available. This service is available on a usage or subscription basis.

Hunting

Hunting is the ability to forward an incoming call to the next number in a hunting group if the called number is busy.

Circular Hunt is an option of Hunting service that allows for hunting to start at the dialed number and continues in ascending order to the last number in the hunt group. Hunting then proceeds to the first number of the hunt group and continues through the group until an idle line is reached or the number just preceding the dialed number is reached. The rates and charges for Circular Hunt are in addition to the rates and charges for Hunting Service.

Preferential Hunt is an option of Hunting service that allows for calls to a specific number (other than the first number) within a hunt group to hunt over a unique sequence of lines within the hunt group. The Preferential Hunt sequence is different than that encountered when a caller dials the first telephone number in a hunt group.

Last Call Return

The customer does not have to know the number of the calling party. If the calling party's number is blocked by the calling party, the service will not return the call.

Priority Call

Provides the end user with a distinctive ring when called from pre-selected telephone numbers. Calls other than from the selected numbers are received with a standard ring pattern. Toll Free, International and 900 numbers are not programmable with Priority Call.

(Moved "No Solicitation" to Sheet No. 53 due to space limitations.)

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Issued: May 27, 2004

Effective: July 1, 2004

BY: David R. Conn
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3.0 Description of Services Offered

Missouri Public

3.1 Local Service (cont'd)

REC'D JAN 20 2004

3.1.4 Description of Features Included In Certain Local Service Packages (cont'd)

Service Commission

Continuous Redial

Allows a customer to dial a code that will cause the feature to automatically redial the last number the customer dialed. If the called number is busy, the feature will redial the called number for a limited period of time. A distinctive ring alerts the customer when the called number becomes available. This service is available on a usage or subscription basis.

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Last Call Return

The customer does not have to know the number of the calling party. If the calling party's number is blocked by the calling party, the service will not return the call.

No Solicitation

Allows a customer to deter sales and telemarketing calls received by the customer. This is accomplished via a recorded message which informs the caller that the customer does not accept telephone solicitations, and asks solicitors to hang up and to place the called party on the solicitors "do-not-call" list. No Solicitation automatically screens calls between the hours of 8:00 A.M. until 9:00 P.M. daily. A caller may press one, or stay on the line to complete the call connection.

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3.0 Description of Services Offered

Missouri Public

3.1 Local Service (cont'd)

3.1.4 Description of Features Included In Certain Local Service Packages (cont'd)

REC'D NOV 13 2002

Continuous Redial

Service Commission

Allows a customer to dial a code that will cause the feature to automatically redial the last number the customer dialed. If the called number is busy, the feature will redial the called number for a limited period of time. A distinctive ring alerts the customer when the called number becomes available. This service is available on a usage or subscription basis.

Hunting

Hunting is the ability to forward an incoming call to the next number in a hunting group if the called number is busy.

Circular Hunt is an option of Hunting service that allows for hunting to start at the dialed number and continues in ascending order to the last number in the hunt group. Hunting then proceeds to the first number of the hunt group and continues through the group until an idle line is reached or the number just preceding the dialed number is reached. The rates and charges for Circular Hunt are in addition to the rates and charges for Hunting Service.

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The customer does not have to know the number of the calling party. If the calling party's number is blocked by the calling party, the service will not return the call.

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Allows a customer to deter sales and telemarketing calls received by the customer. This is accomplished via a recorded message which informs the caller that the customer does not accept telephone solicitations, and asks solicitors to hang up and to place the called party on the solicitors "do-not-call" list. No Solicitation automatically screens calls between the hours of 8:00 A.M. until 9:00 P.M. daily. A caller may press one, or stay on the line to complete the call connection.

CANCELLED

FEB 19 2004

by 1st RS 52
Public Service Commission
MISSOURI

Missouri Public
Service Commission

FILED DEC 27 2002

Issued: November 13, 2002

Effective: December 13, 2002

BY: David R. Conn
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DEC 27 2002

3.0 Description of Services Offered

3.1 Local Service (cont'd)

REC'D NOV 13 2002

3.1.4 Description of Features Included In Certain Local Service Packages (cont'd)

Service Commission

Remote Access to Call Forward

This feature allows a user at a "remote" location to activate/deactivate the call forwarding feature. The user gains remote access to the call forwarding feature from a touch tone phone at a remote location. The RACF feature uses an announcement system to provide interactive voice message prompting, which allows customers to verify the forwarded-to directory number. Changes are accomplished by remotely calling an access number, entering the appropriate line and PIN information when prompted to do so, and making any desired changes.

Speed Calling

Permits placing calls to 8 or 30 telephone numbers dialing an abbreviated code.

Three-Way Calling

The ability to add a third line to an established conversation.

Toll Restriction

Toll Restriction provides for exchange access lines to be restricted from dialing billable toll calls. Attempted violation of the restrictions are routed to an announcement.

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JUL 01 2004
By 1542553
Public Service Commission
MISSOURI

Missouri Public
Service Commission

FILED DEC 27 2002

Issued: November 13, 2002

Effective: December 13, 2002

BY: David R. Conn
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Cedar Rapids, Iowa 52406

DEC 27 2002

3.0 Description of Services Offered

3.1 Local Service (cont'd)

3.1.5 Intercept Services/Referral Recording

Intercept Services provide new number or explanatory information to callers dialing changed or disconnected numbers. The services include messages delivered either mechanically or by operator. Intercept services apply to temporary and permanently disconnected numbers. **Basic Intercept and Referral Recording** services are for periods up to **12** months for business customers and for periods up to 3 months for residential customers.

(T)
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Basic Intercept Service includes all intercept recordings that do not provide the new number information. New Number Referral Service includes all intercept recordings that provide the new number information.

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3.1.6 Local T1 Service

The Local T1 product provide high capacity local access services, with up to 24 channels. The T1 can be configured for either two-way trunk side service (Standard Trunks), or one-way DID (DID capable) service. When DID service is ordered, direct inward dialing (DID) numbers must be purchased from the Company. Rate elements are a Module Rate Element, a Local Distribution Channel Rate Element, Optional Elements, and applicable surcharges and taxes.

3.1.7 Dynamic T-1

The Dynamic Local T1 product terminates into a customer-provided PBX or hybrid system, via a customer-provided DTI or channel bank. When DID/DOD service is ordered, direct inward dialing (DID) numbers must be purchased from the Company.

3.1.8 Dynamic PRI

This product is a facility-based Local PRI product. It provides businesses advanced ISDN PRI capabilities for a variety of switched and dedicated communications applications. ISDN PRI consists of twenty-three 64 Kbps B channels and one 64 Kbps D channel. The D channel is used for signaling and control of the B channels. Any spare bandwidth that is not used for voice trunks, can be used to provide point-to-point data products. The Dynamic PRI terminates into a customer-provided PBX or hybrid system, via a customer-provided Digital Trunk Interface (DTI) or channel bank. When DID/DOD service is ordered, direct inward dialing (DID) numbers must be purchased from the Company.

Issued: May 27, 2004

Effective: July 1, 2004

BY: David R. Conn
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3.0 Description of Services Offered

REC'D MAR 11 2003

3.1 Local Service (cont'd)

3.1.5 Intercept Services/Referral Recording

Intercept Services provide new number or explanatory information to callers dialing changed or disconnected numbers. The services include messages delivered either mechanically or by operator. Intercept services apply to temporary and permanently disconnected numbers. Intercept services are for periods up to 8 months for business customers and for periods up to 3 months for residential customers. (N)
(N)

3.1.6 Local T1 Service

The Local T1 product provide high capacity local access services, with up to 24 channels. The T1 can be configured for either two-way trunk side service (Standard Trunks), or one-way DID (DID capable) service. When DID service is ordered, direct inward dialing (DID) numbers must be purchased from the Company. Rate elements are a Module Rate Element, a Local Distribution Channel Rate Element, Optional Elements, and applicable surcharges and taxes.

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3.1.8 Dynamic PRI

This product is a facility-based Local PRI product. It provides businesses advanced ISDN PRI capabilities for a variety of switched and dedicated communications applications. ISDN_PRI consists of twenty-three 64 Kbps B channels and one 64 Kbps D channel. The D channel is used for signaling and control of the B channels. Any spare bandwidth that is not used for voice trunks, can be used to provide point-to-point data products. The Dynamic PRI terminates into a customer-provided PBX or hybrid system, via a customer-provided Digital Trunk Interface (DTI) or channel bank. When DID/DOD service is ordered, direct inward dialing (DID) numbers must be purchased from the Company.

CANCELLED
JUL 01 2004
By *phdr/RSY*
Public Service Commission
MISSOURI

Issued: March 11, 2003

Effective: April 10, 2003

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Missouri Public
Service Commission

FILED APR 10 2003

3.0 Description of Services Offered

Missouri Public

3.1 Local Service (cont'd)

REC'D NOV 13 2002

3.1.5 Intercept Services/Referral Recording

Intercept Services provide new number or explanatory information to a customer when dialing changed or disconnected numbers. The services include messages delivered either mechanically or by operator. Intercept services apply to temporary and permanently disconnected numbers. Intercept services are for periods up to 8 months for business customers.

Service Commission

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The Local T1 product provide high capacity local access services, with up to 24 channels. The T1 can be configured for either two-way trunk side service (Standard Trunks), or one-way DID (DID capable) service. When DID service is ordered, direct inward dialing (DID) numbers must be purchased from the Company. Rate elements are a Module Rate Element, a Local Distribution Channel Rate Element, Optional Elements, and applicable surcharges and taxes.

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APR 10 2003
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Public Service Commission
MISSOURI

Missouri Public
Service Commission

FILED DEC 27 2002

Issued: November 13, 2002

Effective: December 13, 2002

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DEC 27 2002

3.0 Description of Services Offered (cont'd)

3.1 Local Service (cont'd)

3.1.9 PRI

This product, ISDN-PRI, provides voice and data communications capabilities via a 1.544 Mbps central office termination and a 1.544 Mbps end user's premises. The product also provides high capacity local access services, with up to 24 channels of which 23 channels are 64 Kbps B channels and one channel is a D channel at 64 Kbps. The D channel is used for signaling and control of the B channels. When DID service is ordered, direct inward dialing (DID) numbers must be purchased from the Company. Rate elements are an ISDN Rate Element, a Local Distribution Channel Rate Element, Optional Elements, and applicable surcharges and taxes.

3.1.10 Directories

3.1.10.A. Listing Service

One listing, the Primary Listing, is provided without charge for each customer location. Where two or more exchange lines are served on a hunting service basis, only one Primary Listing for the group will be provided.

3.1.10.B. Directory Distribution

One local exchange directory will be provided to a customer for each customer location at the time directories are distributed by the incumbent local exchange carrier.

3.1.11 Calling Card

This service allows the Customer to make telephone calls from any non-Customer location such as a payphone by dialing an 800 access number and a personal identification number before dialing the telephone number of the called party. The charges resulting from use of the Calling Card are billed to the Customer's McLeodUSA account at the rates and charges set forth in the Rate Tables.

Issued: November 13, 2002

Effective: ~~December 13, 2002~~

BY: David R. Conn

December 27, 2002

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3.0 Description of Services Offered (cont'd)

3.2 Directory Assistance

3.2.1 Nature of Service

Directory Assistance (DA) Service is defined as furnishing aid in obtaining telephone numbers.

3.2.2 Availability

DA is available to all Customers.

3.2.3 Maximum Number of Requests Per Call

Two (2) requests for a telephone number will be accepted per call to the DA operator. A telephone number that is not listed in the DA records will not be available to the Customer.

3.2.4 Operator Limitations

The Directory Assistance operator will not transfer, forward or redial a Customer's call to any other location for any purpose other than provision of DA service.

3.2.5 Persons and Locations Exempt from All DA Charges

Any Customer who is visually, physically or mentally handicapped in a way that makes the Customer unable to utilize a telephone directory shall be exempt from charges for DA. The Customer must provide McLeodUSA with certification of this condition. Certification from a doctor, psychologist, psychiatrist, county or state social service agency, or similar person or agency will be acceptable. The exemption is effective prospectively and also retroactively for the month prior to the presentation of the certificate to McLeodUSA.

Issued: November 13, 2002

Effective: ~~December 13, 2002~~

BY: David R. Conn
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December 27, 2002

3.0 Description of Services Offered (cont'd)

3.3 Operator Services

Operator Services is the furnishing of services for the completion of calls by consumers and customers pre-subscribed to company made with the assistance of a company operator within the state including aggregator sites and locations. Aggregator sites include, but are not limited to hotels/motels, hospitals, business, military establishments; and locations of public, semi-public, or private pay telephones. Note: Charges for these services are exempt when requested by authorized emergency personnel. Customers may receive bills directly from other operator service providers whose services the customer may use.

Busy Line Verification Surcharge – Charge to end-user to verify whether a telephone line is in use or has trouble.

Busy Line Verification Interrupt Surcharge – Charge to end-user to verify whether a telephone line is in use, and then to interrupt the end-users current phone call.

Issued: November 13, 2002

Effective: ~~December 13, 2002~~

BY: David R. Conn
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December 27, 2002

3.0 Description of Services Offered (cont'd)**3.3 Operator Services (cont'd)**

Calling Card Surcharge – This charge applies when a 0+ or 0- call is charged to a valid calling card. In order to control fraud, the company may refuse to accept a card that it determines or suspects to be invalid.

Collect Surcharge – This charge applies when an end-user requests the operator to bill the charges to the called station or party which agrees to pay for all charges.

General Assistance Surcharge - Charge to end-user to obtain information such as time of day, day of the week, area codes, international country and/or city codes.

Operator Dialed Surcharge - In addition to the per minute usage rates, an operator dialed surcharge also applies to each type of call. This is a charge that is assessed to the customer for having the operator dial the called number for them.

Payphone Surcharge – The Payphone surcharge applies to the following state-to-state* and international* consumer calls placed from a public or semi-public payphone that are paid for by means other than depositing coins into the payphone:

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*calls billed to a third number

*collect calls

*calls billed to a calling card

*calls to Directory Assistance

*prepaid card service calls.

Person-to-Person Surcharge – Charge when the end-user specifies to the operator a particular party to be reached. If the original person, department, mobile station, extension, or office designated by the end-user is unavailable and the end-user requests or agrees to talk to any other party, the call is still charged as a Person-to-Person call.

Property Imposed Fee (PIF) – Per call charge imposed by property owner.

Third Party – The end-user requests the operator to bill the charges for a call to a number other than that of the called or calling party. The party receiving the charges agrees to pay for all charges.

* The Commission does not regulate interstate or international calls. These are within the jurisdiction of the FCC.

(N)

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Issued: October 13, 2004

Effective: November 12, 2004

3.0 Description of Services Offered (cont'd)

3.3 Operator Services (cont'd)

Calling Card Surcharge – This charge applies when a 0+ or 0- call is charged to a valid calling card. In order to control fraud, the company may refuse to accept a card that it determines or suspects to be invalid.

Collect Surcharge – This charge applies when an end-user requests the operator to bill the charges to the called station or party which agrees to pay for all charges.

General Assistance Surcharge - Charge to end-user to obtain information such as time of day, day of the week, area codes, international country and/or city codes.

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- *calls billed to a third number
- *collect calls
- *calls billed to a calling card
- *calls to Directory Assistance
- *prepaid card service calls.

Person-to-Person Surcharge – Charge when the end-user specifies to the operator a particular party to be reached. If the original person, department, mobile station, extension, or office designated by the end-user is unavailable and the end-user requests or agrees to talk to any other party, the call is still charged as a Person-to-Person call.

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Third Party – The end-user requests the operator to bill the charges for a call to a number other than that of the called or calling party. The party receiving the charges agrees to pay for all charges.

3.0 Description of Services Offered (cont'd)

3.4 Preferred Advantage® Conference Calling (T)

Conference Calling is the ability to have multiple parties listen and participate in meetings via telephone. (T)

("Standard Services available" moved to section 3.4.2.C on Sheet No. 59.1.) (M)

3.4.1 Anytime Conferencing (N)

3.4.1.A Anytime Conferencing Audio

Anytime Conferencing allows you to hold a conference call any time without operator assistance. Anytime Conferencing conference room is available 24/7 and can host up to 100 participants. Anytime Conference may be uses with the Web Conferencing interface Conference Calling Control Panel to moderate a call, show a Power Point® presentation or share documents in a fully collaborative environment.

3.4.1.B Anytime Conferencing with Web

Anytime Conferencing Anytime Conferencing Web enables a caller to share presentations, applications and documents on the Internet with other participants.

3.4.2 Basic Assisted and Event Conferencing

3.4.2.A Basic Assisted

Basic Assisted provides minimal operator support. Basic Assisted Conference call is ordered for less than 45 participants. A live operator will answer to both the call organizer and participants, gather each participant's name and other information required and announces each participant as s/he is placed into conference. The operator may conduct a roll call and then turn the call over to the Chairperson. The operator is always available by pressing 'star, zero' (*0).

3.4.2.B Event Conferencing

Event Conferencing is a professionally managed conference call, reserved in advance, and designed specifically for large event style conference calls or calls that require the personal touch of an operator.

Participants dial in from any location or the Event Conferencing team will dial out to participants. A dedicated operator manages the call from start to finish. (N)

3.0 Description of Services Offered (cont'd)

3.4 Conference Calling Service

Conference Calling is the ability to have multiple parties listen and participate in meetings via telephone. All conference calling customers must have local and/or long distance services with McLeodUSA.

3.4.1 Standard Services

With each of the two following standard services, clients have two options:

- A. Attended Call: Facilitator monitors the conference call to add any assistance that may be needed.
- B. Unattended Call: No facilitator is present, but a facilitator is available at any time by pressing *O on the phone.

3.4.1.A. 800 Meet Me Conferencing

Participants call a pre-determined toll free number at a specified time. A conference call operator will greet the participants and ask for the name of the conference chairperson. Participants will be placed on music hold or into the open conference until all parties have arrived. Once all parties have arrived, the conference will be turned over to the chairperson. The conference fees are charged to the hosting organization.

3.4.1.B. Dial-Out Conferencing

Conference Center facilitators dial-out to all participants prior to the scheduled conference. The hosting organization is charged the long distance and conference bridging fees.

3.0 Description of Services Offered (cont'd)

3.4 Preferred Advantage® Conference Calling (cont'd)

3.4.2.C Standard Services available (M)

With each of the two following standard services, clients have two options:

- **Attended Call:** Facilitator monitors the conference call to add any assistance that may be needed.
- **Unattended Call:** No facilitator is present, but a facilitator is available at any time by pressing *O on the phone.

3.4.2.D Basic Assisted and Event Conferencing Products (N)

3.4.1.D.1 Toll Free Meet Me (M)(T)

Participants call a pre-determined toll free number at a specified time. A conference call operator will greet the participants and ask for the name of the conference chairperson. Participants will be placed on music hold or into the open conference until all parties have arrived. Once all parties have arrived, the conference will be turned over to the chairperson. The conference fees are charged to the hosting organization.

3.4.1.D.2 Domestic Dial-Out (T)

Conference Center facilitators dial-out to all participants prior to the scheduled conference. The hosting organization is charged the long distance and conference bridging fees.

3.4.1.D.3 Local Meet Me (N)

Participants call a pre-determined toll free number at a specified time. A conference call operator will greet the participants and ask for the name of the conference chairperson. Participants will be placed on music hold or into the open conference until all parties have arrived. Once all parties have arrived, the conference will be turned over to the chairperson. Except for the LD toll charges, the conference fees are charged to the hosting organization. Each participant will be responsible for the long distance per minute charges that they incur while on the call.

3.4.1.D.4 Passcode (N)

Passcode Conferencing provides an automated service that allows you to schedule a call in advance by speaking to a reservationist. Each time a call is scheduled, a new access number and room number is provided to you.

3.0 Description of Services Offered (cont'd)

3.5 Reserved for future use.

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(Section 3.5 was grandfathered and moved to Section 6.22. Current Long Distance offerings are located in McLeodUSA Intrastate interexchange Tariff P.S.C. MO No. 5.)

(N)

(N)

Issued: February 4, 2008

Effective: March 5, 2008

BY: General Counsel
One Martha's Way, P.O. Box 3177
Hiawatha, Iowa 52233

REC'D AUG 01 2003

3.0 Description of Services Offered (cont'd)

3.5 Long Distance Interexchange Services **Service Commission**

McLeodUSA long distance services are interexchange telephone services that allow customers to originate and terminate interexchange calls at locations within the state of Missouri. Long Distance Preferred AdvantageSM Packages consist of a bucket anytime minutes used by the Customer for both incoming and outgoing domestic long distance calls. Long distance minutes used in excess of the bucket of minutes shall be billed at the "overage rate per minute." Preferred AdvantageSM Inter/Intra State Long Distance Service is available to Business Customers. A Customer must also select McLeodUSA as their primary interexchange carrier for both Interstate and Intrastate long Distance. Usage charges are based on the duration and time of day of each call when applicable. Where Customer's local service is provided by McLeodUSA, McLeodUSA offers reduced long distance pricing on a nondiscriminatory basis provided all Customer's local lines at a Customer location are served by McLeodUSA..

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3.5.1 Time of Day

3.5.1.A Day Time Period

7:00 am through 6:59 pm Monday through Friday;

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Public Service Commission
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3.5.1.B Evening/Weekend Time Period

7:00 pm through 6:59 am Monday through Friday, all day Saturday and Sunday.

3.5.1.C Holidays Rates

Holiday rates are applicable from 12:00:00 am to 11:59:59 pm on the following holidays: New Years Day; Martin Luther King Junior's Day; Presidents Day; Memorial Day; Independence Day; Labor Day; Columbus Day; Veterans Day; Thanksgiving Day; Christmas Day.

3.6 800 Services

McLeodUSA Preferred AdvantageSM 800 services are inward WATS services that permit intrastate calls to a customer's station in one location from stations in diverse geographical locations, and for which the McLeodUSA customer is billed for the calls rather than the call's originator. Unless otherwise specified, all McLeodUSA 800 calls are subject to a 30-second average connect time (i.e., total monthly minutes of use divided by total monthly calls must equal at least 30 seconds) for a given terminating service group. All calls are rounded up to the next higher increment. In the event that 800 calls do not meet the 30-second average connect time requirement, billable usage will be increased by a surcharge equal to the necessary number of minutes at the average cost per minute to meet the 30-second requirement. In addition, Customers may also order Originating Area Service, which provides the Customer with a detailed

Missouri Public Service Commission

FILED SEP 15 2003

Issued: August 1, 2003

Effective: ~~August 1, 2003~~

BY: David R. Conn
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Cedar Rapids, Iowa 52406

SEP 15 2003

3.0 Description of Services Offered (cont'd)

REC'D JUN 03 2003

3.5 Long Distance Interexchange Services

McLeodUSA long distance services are interexchange telephone services that allow customers to originate and terminate interexchange calls at locations within the state of Missouri. Long Distance Preferred AdvantageSM Packages consist of a bucket anytime minutes used by the Customer for both incoming and outgoing domestic long distance calls. Long distance minutes used in excess of the bucket of minutes shall be billed at the "overage rate per minute." Preferred AdvantageSM Inter/Intra State Long Distance Service is available to **Business** Customers. A Customer must also select McLeodUSA as their primary interexchange carrier for both Interstate and Intrastate long Distance. Usage charges are based on the duration and time of day of each call when applicable. Where Customer's local service is provided by McLeodUSA using its own local switching facilities, McLeodUSA offers reduced long distance pricing on a nondiscriminatory basis.

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3.5.1 Time of Day

3.5.1.A Day Time Period

7:00 am through 6:59 pm Monday through Friday;

3.5.1.B Evening/Weekend Time Period

7:00 pm through 6:59 am Monday through Friday, all day Saturday and Sunday.

3.5.1.C Holidays Rates

Holiday rates are applicable from 12:00:00 am to 11:59:59 pm on the following holidays: New Years Day; Martin Luther King Junior's Day; Presidents Day; Memorial Day; Independence Day; Labor Day; Columbus Day; Veterans Day; Thanksgiving Day; Christmas Day.

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CANCELLED

SEP 15 2003

Issued: June 3, 2003

Effective: July 3, 2003

BY: David R. Conn
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Cedar Rapids, Iowa 52406

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Missouri Public
Service Commission

FILED JUL 03 2003

3.0 Description of Services Offered (cont'd)

REC'D MAR 11 2003

3.5 Long Distance Interexchange Services

McLeodUSA long distance services are interexchange telephone services that allow customers to originate and terminate interexchange calls at locations within the state of Missouri. Long Distance Preferred AdvantageSM Packages consist of a bucket anytime minutes used by the Customer for both incoming and outgoing domestic long distance calls. Long distance minutes used in excess of the bucket of minutes shall be billed at the "overage rate per minute." Preferred AdvantageSM Inter/Intra State Long Distance Service is available to a Customer that purchases a bundled package of local and long distance services totaling more than \$500 in monthly telecommunications services from McLeodUSA. A Customer must also select McLeodUSA as their primary interexchange carrier for both Interstate and Intrastate long Distance. Usage charges are based on the duration and time of day of each call when applicable. Where Customer's local service is provided by McLeodUSA using its own local switching facilities, McLeodUSA offers reduced long distance pricing on a nondiscriminatory basis.

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3.5.1 Time of Day

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3.5.1.A Day Time Period

7:00 am through 6:59 pm Monday through Friday;

3.5.1.B Evening/Weekend Time Period

7:00 pm through 6:59 am Monday through Friday, all day Saturday and Sunday.

3.5.1.C Holidays Rates

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3.6 800 Services

McLeodUSA Preferred AdvantageSM 800 services are inward WATS services that permit intrastate calls to a customer's station in one location from stations in diverse geographical locations, and for which the McLeodUSA customer is billed for the calls rather than the call's originator. Unless otherwise specified, all McLeodUSA 800 calls are subject to a 30-second average connect time (i.e., total monthly minutes of use divided by total monthly calls must equal at least 30 seconds) for a given terminating service group. All calls are rounded up to the next higher increment. In the event that 800 calls do not meet the 30-second average connect time requirement, billable usage will be increased by a surcharge equal to the necessary number of minutes at the average cost per minute to meet the 30-second requirement. In addition, Customers may also order Originating ANI Sorting, which provides the Customer with a detailed

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Issued: March 11, 2003

Effective: April 10, 2003

BY: David R. Conn

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Cedar Rapids, Iowa 52406

**Missouri Public
Service Commission**

FILED APR 10 2003

REC'D NOV 13 2002

3.0 Description of Services Offered (cont'd)

Service Commission

3.5 Long Distance Interexchange Services

McLeodUSA long distance services are interexchange telephone services that allow customers to originate and terminate interexchange calls at locations within the state of Missouri. Long Distance Packages consist of a bucket anytime minutes used by the Customer for both incoming and outgoing domestic long distance calls. Long distance minutes used in excess of the bucket of minutes shall be billed at the "overage rate per minute." Usage charges when applicable may be based on the distance, duration, and time of day of each call when applicable.

3.5.1 Time of Day

3.5.1.A Day Time Period

7:00 am through 6:59 pm Monday through Friday;

3.5.1.B Evening/Weekend Time Period

7:00 pm through 6:59 am Monday through Friday, all day Saturday and Sunday.

3.5.1.C Holidays Rates

Holiday rates are applicable from 12:00:00 am to 11:59:59 pm on the following holidays: New Years Day; Martin Luther King Junior's Day; Presidents Day; Memorial Day; Independence Day; Labor Day; Columbus Day; Veterans Day; Thanksgiving Day; Christmas Day.

3.6 800 Services

McLeodUSA 800 services are inward WATS services that permit intrastate calls to a customer's station in one location from stations in diverse geographical locations, and for which the McLeodUSA customer is billed for the calls rather than the call's originator. Unless otherwise specified, all McLeodUSA 800 calls are subject to a 30-second average connect time (i.e., total monthly minutes of use divided by total monthly calls must equal at least 30 seconds) for a given terminating service group. All calls are rounded up to the next higher increment. In the event that 800 calls do not meet the 30-second average connect time requirement, billable usage will be increased by a surcharge equal to the necessary number of minutes at the average cost per minute to meet the 30-second requirement. In addition, Customers may also order Originating ANI Sorting, which provides the Customer with a detailed monthly analysis of the originating telephone numbers of those placing 800 calls.

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Service Commission

APR 10 2003

FILED DEC 27 2002

Public Service Commission
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Issued: November 13, 2002

Effective: December 13, 2002

BY: David R. Conn
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Cedar Rapids, Iowa 52406

DEC 27 2002

3.0 Description of Services Offered (cont'd)

3.5 Reserved for future use. (cont'd)

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(Section 3.5.1 was grandfathered and moved to Section 6.22. The description of the Unlimited Plan was deleted. The Unlimited Plan and current Long Distance offerings are located in McLeodUSA Intrastate interexchange Tariff P.S.C. MO No. 5.)

(N)

(N)

Issued: February 4, 2008

Effective: March 5, 2008

BY: General Counsel
One Martha's Way, P.O. Box 3177
Hiawatha, Iowa 52233

3.0 Description of Services Offered (cont'd)

3.5 Long Distance Interexchange Services (cont'd)

CANCELLED

January 19, 2006

**MISSOURI PUBLIC
SERVICE COMMISSION**

3.5.1 Time of Day

3.5.1.A Day Time Period

7:00 am through 6:59 pm Monday through Friday;

3.5.1.B Evening/Weekend Time Period

7:00 pm through 6:59 am Monday through Friday, all day Saturday and Sunday.

3.5.1.C Holidays Rates

Holiday rates are applicable from 12:00:00 am to 11:59:59 pm on the following holidays: New Years Day; Martin Luther King Junior's Day; Presidents Day; Memorial Day; Independence Day; Labor Day; Columbus Day; Veterans Day; Thanksgiving Day; Christmas Day.

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Issued: April 7, 2004

Effective: ~~May 7, 2004~~

BY: David R. Conn
Vice President and Deputy General Counsel
6400 C Street SW, P.O. Box 3177
Cedar Rapids, Iowa 52406

May 26, 2004

3.0 Description of Services Offered (cont'd)

3.6 Reserved for future use.

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(Section 3.6 was grandfathered and moved to Section 6.22. Current Long Distance offerings are located in McLeodUSA Intrastate interexchange Tariff P.S.C. MO No. 5.)

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Issued: February 4, 2008

Effective: March 5, 2008

BY: General Counsel
One Martha's Way, P.O. Box 3177
Hiawatha, Iowa 52233

3.0 Description of Services Offered (cont'd)

3.6 800 Services

McLeodUSA Preferred Advantage® 800 services are inward WATS services that permit intrastate calls to a customer's station in one location from stations in diverse geographical locations, and for which the McLeodUSA customer is billed for the calls rather than the call's originator. Unless otherwise specified, all McLeodUSA 800 calls are subject to a 30-second average connect time (i.e., total monthly minutes of use divided by total monthly calls must equal at least 30 seconds) for a given terminating service group. All calls are rounded up to the next higher increment. In the event that 800 calls do not meet the 30-second average connect time requirement, billable usage will be increased by a surcharge equal to the necessary number of minutes at the average cost per minute to meet the 30-second requirement. In addition, Customers may also order Originating ANI Sorting, which provides the Customer with a detailed monthly analysis of the originating telephone numbers of those placing 800 calls. A Customer must select McLeodUSA as their primary interexchange carrier for both Interstate and Intrastate long Distance. With the exception of Preferred Advantage® toll Free services, usage charges are based on the duration and time of day of each call when applicable. Where Customer's local service is provided by McLeodUSA, McLeodUSA offers reduced long distance pricing on a nondiscriminatory basis provided all Customer's local lines at a Customer location are served by McLeodUSA. Intrastate rates will be applied to any call record where the originating ANI is not provided by the customer or the originating carrier.

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Preferred Advantage® Inter/Intrastate Toll Free Plus is available to business Customers that subscribe to Preferred Advantage® Inter/Intrastate Plan Plus.

Preferred Advantage® Dedicated Toll Free Plus provides dedicated inbound long distance services for business customers that bill over 50,000 minutes of long distance usage (i.e., both inbound and outbound Long Distance) per month per and purchase more than \$500 per month in telecommunications services from McLeodUSA. A direct connection must be established with the McLeodUSA network via a Dedicated Access Line (DAL).

Preferred Advantage® Business Flat Rate Toll Free provides switched inbound 1+ long distance service for business customers at one per minute rate for calls placed at any time of day. A monthly recurring charge will be assessed per Toll Free number. This service is only available to customers subscribing to Preferred Advantage® Business Flat Rate Long Distance.

Preferred Advantage® Toll Free Plus provides switched inbound 1+ long distance service to business customers with at least \$50.00 estimated monthly usage for long distance and toll free services, including conference calling, calling card and international long distance. This service is only available to customers subscribing to Preferred Advantage® Long Distance Plus.

(N)

Issued: April 7, 2004

Effective: ~~May 7, 2004~~

BY: David R. Conn
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May 26, 2004

3.0 Description of Services Offered (cont'd)

(N)

3.6 800 Services (cont'd)

3.6.1 Description of Features Available with Toll Free Service

Bill to Term

Assigns billing records to a termination bill code.

Geo Routing

Allows a Toll Free number to terminate to a different terminations based on area of origination. Specified by State, LATA, NPA, NPA/NXX or ANI.

Message Referral

Provides the caller with a recording stating that the Toll Free number has been disconnected and/or refers them to a new number.

Percent Allocation

Routes calls to locations based on location size and percent of calls as defined by customer.

Repeat Caller

System tracks how many calls are received from any given ANI. Callers can be uniquely routed or blocked from the system based on a pre-determined number of calls.

Route Advance

Allows a Dedicated Access Line (DAL) to overflow to one POTS line.

Route Completion Overflow

Sets up Toll Free to overflow traffic to a pre-determined routing group.

Tailored Call Coverage

Allows the customer to customize call handling from specific originating areas at the area code or state level. Callers can hear options such as a busy signal, out of area messages, or be sent to a default location.

Time Routing

Customers can route calls based on Time of Day, Day of Week/Year, Holiday hours, Special Occasions, or any number of Time based Routing that takes effect automatically once set up.

Uniform Call Distribution

Provides uniform call distribution to multiple service centers in multiple locations.

(N)

Issued: May 27, 2004

Effective: July 1, 2004

BY: David R. Conn
Vice President and Deputy General Counsel
6400 C Street SW, P.O. Box 3177

CANCELLED
March 22, 2008
TN-2008-0262
Missouri Public
Service Commission

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Missouri Public
Service Commission

3.0 Description of Services Offered (cont'd)

(Remaining portion of Section 3.6 was moved to Sheet No. 60.2.)

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3.7 Promotional Offerings

McLeodUSA will provide tariff notification to the Commission no less than seven (7) days prior to the beginning of each promotion identifying the promotion, the exchange(s) within which the promotion will be offered, and the start and end dates of the promotion. McLeodUSA will offer all promotions in a non-discriminatory manner.

3.8 Individual Case Basis (ICB)

Centrex and private line services will be made available to customers in a non-discriminatory manner. Rates for Centrex and local exchange dedicated access, private line, non-switched services will be determined on an Individual Case Basis (ICB). ICB rates will be structured to recover the Company's cost of providing the service and will be made available to the Commission Staff upon request on a proprietary basis. ICB rates will not be used for switched services.

3.9 Market Expansion Line (MEL)

MEL is a service whereby a call placed from an exchange access service to a MEL customer's telephone number (the forwarded-to location) is automatically forwarded by telephone company serving office equipment to the customer's remote location. Terminating stations must have incoming call capability. MELs are available when used in conjunction with long distance or 800 Service. MELs are billed in one minute increments.

Issued: April 7, 2004

Effective: ~~May 7, 2004~~

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Cedar Rapids, Iowa 52406

May 26, 2004

Missouri Public

3.0 Description of Services Offered (cont'd)

REC'D AUG 01 2003

3.6 800 Services (cont'd)

monthly analysis of the originating telephone numbers of those placing 800 calls. Preferred AdvantageSM Inter/Intra State Toll Free Long Distance Service is available to Business Customers. A Customer must also select McLeodUSA as their primary interexchange carrier for both Interstate and Intrastate long Distance. Usage charges are based on the duration and time of day of each call when applicable. Where Customer's local service is provided by McLeodUSA, McLeodUSA offers reduced long distance pricing on a nondiscriminatory basis **provided all Customer's local lines at a Customer location are served by McLeodUSA.**

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3.7 Promotional Offerings

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Service Commission

FILED SEP 15 2003

Issued: August 1, 2003

Effective: ~~SEP 15 2003~~

BY: David R. Conn
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Cedar Rapids, Iowa 52406

SEP 15 2003

3.0 Description of Services Offered (cont'd)

**Missouri Public
Service Commission**

3.6 800 Services (cont'd)

REC'D JUN 03 2003

monthly analysis of the originating telephone numbers of those placing 800 calls. Preferred AdvantageSM Inter/Intra State Toll Free Long Distance Service is available to Business Customers. A Customer must also select McLeodUSA as their primary interexchange carrier for both Interstate and Intrastate long Distance. Usage charges are based on the duration and time of day of each call when applicable. Where Customer's local service is provided by McLeodUSA using its own local switching facilities, McLeodUSA offers reduced long distance pricing on a nondiscriminatory basis.

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CANCELLED

SEP 15 2003
3rd RS 61
Missouri Public Service Commission
MISSOURI

Issued: June 3, 2003

Effective: July 3, 2003

BY: David R. Conn
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Cedar Rapids, Iowa 52406

**Missouri Public
Service Commission**

FILED JUL 03 2003

3.0 Description of Services Offered (cont'd)

Missouri Public
Service Commission

3.6 800 Services (cont'd)

REC'D MAR 11 2003

monthly analysis of the originating telephone numbers of those placing 800 calls. Preferred AdvantageSM Inter/Intra State Toll Free Long Distance Service is available to a Customer that purchases from McLeodUSA a bundled package of local and long distance services totaling more than \$500 in monthly telecommunications services. A Customer must also select McLeodUSA as their primary interexchange carrier for both Interstate and Intrastate long Distance. Usage charges are based on the duration and time of day of each call when applicable. Where Customer's local service is provided by McLeodUSA using its own local switching facilities, McLeodUSA offers reduced long distance pricing on a nondiscriminatory basis.

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CANCELLED

JUL 03 2003
By *ZndRS 61*
Public Service Commission
MISSOURI

Issued: March 11, 2003

Effective: April 10, 2003

BY: David R. Conn
Vice President and Deputy General Counsel
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Cedar Rapids, Iowa 52406

Missouri Public
Service Commission

FILED APR 10 2003

3.0 Description of Services Offered (cont'd)

REC'D NOV 13 2002

3.7 Promotional Offerings

McLeodUSA will provide tariff notification to the Commission ^{Service Commission} ~~Commission~~ (7) days prior to the beginning of each promotion identifying the promotion, the exchange(s) within which the promotion will be offered, and the start and end dates of the promotion. McLeodUSA will offer all promotions in a non-discriminatory manner.

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APR 10 2003
By *SRSL*
Public Service Commission
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Missouri Public
Service Commission

FILED DEC 27 2002

3.9 Market Expansion Line (MEL)

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MEL is a service whereby a call placed from an exchange access service to a MEL customer's telephone number (the forwarded-to location) is automatically forwarded by telephone company serving office equipment to the customer's remote location. Terminating stations must have incoming call capability. MELs are available when used in conjunction with long distance or 800 Service. MELs are billed in one minute increments.

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Issued: March 11, 2003

Effective: April 10, 2003

BY: David R. Conn
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6400 C Street SW, P.O. Box 3177
Cedar Rapids, Iowa 52406

3.0 Description of Services Offered (cont'd)

3.10 Private Switch Automatic Location Identification (PS/ALI)

This service is offered subject to the availability of appropriate facilities. It enables the customer to interface with the E911 database to provide address and location information for the stations that operate behind their switch. This information includes the PBX customers' names, addresses, and other location information which are associated with specific PBX station telephone numbers. The PS/ALI customer may be a municipality or other state or local governmental unit, or an authorized agent of one or more municipalities or other state or local governmental units to whom authority has been lawfully delegated, or a PBX owner/operator who has been required or who desires to provide PBX station specific location information to the E911 system. The PS/ALI customer must be authorized by the 911 jurisdiction to subscribe to PS/ALI service, and obtaining such authorization is the responsibility of the customer.

This service is offered as either Standard or Advanced. For Standard PS/ ALI, information is loaded and managed via McLeodUSA's existing interface to the database provider. For Advanced PS/ALI, the customer manages 911 information via a direct PC interface to the database provider.

3.11 Term and Volume Discounts

A Customer signing a term service agreement to purchase certain term discount eligible services from McLeodUSA are eligible for a Term and Volume Discount. The Term and Volume Discount percentage may change from month to month if the Customer's monthly volume of charges for certain eligible services increases or decreases. Only eligible services purchased under a single service agreement count towards the applicable Term and Volume Discount. Discounts do not apply to any non-recurring charges, federal, state and local use, excise, sales and privilege taxes; applicable surcharges related to universal service programs, emergency telephone service (911/E911), telecommunications relay service for the hearing impaired; payphone surcharges; and other similar surcharges for required programs.

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(D)

August 28, 2003

Issued: August 15, 2003

Effective: ~~September 14, 2003~~

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3.0 Description of Services Offered (cont'd)

Missouri Public
Service Commission

3.10 Private Switch Automatic Location Identification (PS/ALI)

REC'D JUL. 17 2003

This service is offered subject to the availability of appropriate facilities. It enables the customer to interface with the E911 database to provide address and location information for the stations that operate behind their switch. This information includes the PBX customers' names, addresses, and other location information which are associated with specific PBX station telephone numbers. The PS/ALI customer may be a municipality or other state or local governmental unit, or an authorized agent of one or more municipalities or other state or local governmental units to whom authority has been lawfully delegated, or a PBX owner/operator who has been required or who desires to provide PBX station specific location information to the E911 system. The PS/ALI customer must be authorized by the 911 jurisdiction to subscribe to PS/ALI service, and obtaining such authorization is the responsibility of the customer.

This service is offered as either Standard or Advanced. For Standard PS/ ALI, information is loaded and managed via McLeodUSA's existing interface to the database provider. For Advanced PS/ALI, the customer manages 911 information via a direct PC interface to the database provider.

3.11 Term and Volume Discounts

A Customer signing a term service agreement to purchase certain term discount eligible services from McLeodUSA are eligible for a **Term and Volume Discount**. The Term and Volume Discount percentage may change from month to month if the Customer's monthly volume of charges for **certain** eligible services increases or decreases. Only eligible services purchased under a single service agreement count towards the applicable Term and Volume Discount. Discounts do not apply to any non-recurring charges, federal, state and local use, excise, sales and privilege taxes; applicable surcharges related to universal service programs, emergency telephone service (911/E911), telecommunications relay service for the hearing impaired; payphone surcharges; and other similar surcharges for required programs. Term contracts shall not exceed one year. (T)

CANCELLED

AUG 28 2003
L. J. R. S. 62
Public Service Commission
MISSOURI

Issued: July 17, 2003

Effective: August 16, 2003

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Missouri Public
Service Commission

FILED AUG 16 2003

3.0 Description of Services Offered (cont'd)

Missouri Public
Service Commission

3.10 Private Switch Automatic Location Identification (PS/ALI)

REC'D MAR 11 2003

This service is offered subject to the availability of appropriate facilities. It enables the customer to interface with the E911 database to provide address and location information for the stations that operate behind their switch. This information includes the PBX customers' names, addresses, and other location information which are associated with specific PBX station telephone numbers. The PS/ALI customer may be a municipality or other state or local governmental unit, or an authorized agent of one or more municipalities or other state or local governmental units to whom authority has been lawfully delegated, or a PBX owner/operator who has been required or who desires to provide PBX station specific location information to the E911 system. The PS/ALI customer must be authorized by the 911 jurisdiction to subscribe to PS/ALI service, and obtaining such authorization is the responsibility of the customer.

This service is offered as either Standard or Advanced. For Standard PS/ ALI, information is loaded and managed via McLeodUSA's existing interface to the database provider. For Advanced PS/ALI, the customer manages 911 information via a direct PC interface to the database provider.

3.11 Term and Volume Discounts

(N)

A Customer signing a term service agreement to purchase certain term discount eligible services and purchasing at least \$500 month in services from McLeodUSA are eligible for a term discount. A Customer signing a term service agreement to purchase certain term and volume discount eligible services and purchasing at least \$2,500 month in services from McLeodUSA are eligible for a term and volume discount. The Term and Volume Discount percentage may change from month to month if the Customer's monthly volume of charges for Term and Volume Discount eligible services increases or decreases. If Customer's monthly recurring charges for discount eligible services is below \$500 in any given month, then no discount will apply. Only eligible services purchased under a single service agreement count towards the applicable term or term and volume discount. Discounts do not apply to any non-recurring charges, federal, state and local use, excise, sales and privilege taxes; applicable surcharges related to universal service programs, emergency telephone service (911/E911), telecommunications relay service for the hearing impaired; payphone surcharges; and other similar surcharges for required programs. Term contracts shall not exceed one year.

(N)

CANCELLED

AUG 16 2003

gnd RS 62
Public Service Commission
MISSOURI

Issued: March 11, 2003

Effective: April 10, 2003
Missouri Public
Service Commission

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FILED APR 10 2003

3.0 Description of Services Offered (cont'd)

REC'D NOV 13 2002

3.10 Private Switch Automatic Location Identification (PS/ALI)

This service is offered subject to the availability of appropriate facilities. It enables a customer to interface with the E911 database to provide address and location information for the stations that operate behind their switch. This information includes the PBX customers' names, addresses, and other location information which are associated with specific PBX station telephone numbers. The PS/ALI customer may be a municipality or other state or local governmental unit, or an authorized agent of one or more municipalities or other state or local governmental units to whom authority has been lawfully delegated, or a PBX owner/operator who has been required or who desires to provide PBX station specific location information to the E911 system. The PS/ALI customer must be authorized by the 911 jurisdiction to subscribe to PS/ALI service, and obtaining such authorization is the responsibility of the customer.

This service is offered as either Standard or Advanced. For Standard PS/ ALI, information is loaded and managed via McLeodUSA's existing interface to the database provider. For Advanced PS/ALI, the customer manages 911 information via a direct PC interface to the database provider.

CANCELLED

APR 10 2003

by ISRS 62
Public Service Commission
MISSOURI

Missouri Public
Service Commission

FILED DEC 27 2002

Issued: November 13, 2002

Effective: December 13, 2002

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DEC 27 2002

3.0 Description of Services Offered (cont'd)

3.11 Term and Volume Discounts (cont'd)

3.11.1 Term and Volume Discount Plan

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3.11.1.A Eligibility for Term and Volume Discount Plan

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Customers signing a Master Service Agreement (“Agreement”) for at least a 12 month term are eligible for a Term and Volume Discount on all Preferred AdvantageSM services purchased under a single Agreement. Term and Volume Discounts will only apply to eligible services purchased by business customers from McLeodUSA and do not apply to any non-recurring charges, federal, state and local use, excise, sales and privilege taxes; applicable surcharges related to universal service programs, emergency telephone service (911/E911), telecommunications relay service for the hearing impaired; payphone surcharges; and other similar surcharges for required programs. Term and Volume Discounts do not apply to services purchased from McLeodUSA under a different Master Service Agreement.

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Issued: July 17, 2003

Effective: August 16, 2003

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3.0 Description of Services Offered (cont'd)

Missouri Public Service Commission (N)

3.11 Term and Volume Discounts (cont'd)

REC'D APR 10 2003

3.11.1 Term Discount

3.11.1.A Eligibility

Customer must have estimated monthly charges that total more than \$500 for all Term Discount eligible services purchased under a single Master Service Agreement ("Agreement") as determined by McLeodUSA at the time of execution of the Agreement to be eligible for a Term Discount. Term Discount eligible services are: Preferred AdvantageSM Local Service Packages, Local Service Package Optional Services (Hunting, market expansion lines, extended area calling scope, Wire Care, screening and restrictive services, directory assistance, optional directory listings), Preferred AdvantageSM Long Distance Minute Packages, Preferred AdvantageSM Inter/Intra State Long Distance Service, Voice Mail, McLeodUSA Dial Up Internet Services, Preferred AdvantageSM Dedicated Local, Preferred AdvantageSM Dedicated Long Distance, Preferred AdvantageSM Dedicated 800, Preferred AdvantageSM Enhanced 800, Preferred AdvantageSM Broadband Internet Access, Preferred AdvantageSM High Speed Internet Access, Preferred AdvantageSM City to City Connections, Preferred AdvantageSM Virtual Private Network, Calling Card, and Conference Calling services purchased from McLeodUSA.

3.11.1.B Application

McLeodUSA will automatically apply the Term Discount percentage set forth in the Term Only Discount in Rate Table 17.1, section 4.3.17.A to Customer's monthly charges for Term Discount eligible services in a given billing cycle. However, if the Customer's pre-discounted monthly charges for eligible services is below \$500 in any given month, then no discount will apply. The Term Discount only applies to eligible services and does not apply to any non-recurring charges, federal, state and local use, excise, sales and privilege taxes; applicable surcharges related to universal service programs, emergency telephone service (911/E911), telecommunications relay service for the hearing impaired; payphone surcharges; and other similar surcharges for required programs.

CANCELLED

AUG 16 2003
BY RS 62.1
Public Service Commission
MISSOURI

Issued: April 10, 2003

Effective: May 10, 2003

BY: David R. Conn
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Missouri Public Service Commission

FILED MAY 10 2003

3.0 Description of Services Offered (cont'd)

3.11 Term and Volume Discounts (cont'd)

3.11.1 Term and Volume Discount Plan (cont'd)

3.11.1.B Eligible Services and Application

The following Preferred Advantage services purchased under a single Master Service Agreement ("Agreement") are eligible to receive only a Tier 1 discount ("Tier 1 eligible services"): Local Service Packages, Local Service Package Optional Services (Hunting, market expansion lines, extended area calling scope, Wire Care, Screening and Restrictive Services, Standard Directory Assistance, and Optional Directory Listings), Preferred AdvantageSM Long Distance Minute Packages, Voice Mail and Dial Up Internet Access Service. McLeodUSA will automatically apply the Tier 1 discount percentage set forth in **Section 4.3.17, Rate Table 17.2**, to the Customer's monthly charges for Tier 1 only eligible services on Customer's monthly invoice regardless of the volume of Tier 1 eligible services purchased in a given billing cycle.

(T)

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August 28, 2003

Issued: August 15, 2003

Effective: ~~September 14, 2003~~

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3.0 Description of Services Offered (cont'd)

Missouri Public Service Commission (N)

3.11 Term and Volume Discounts (cont'd)

REC'D APR 10 2003

3.11.2 Term and Volume Discount (cont'd)

3.11.2.A Eligibility for Term and Volume Discount Plan

Customers with estimated monthly charges totaling more than \$2,500 are eligible for a Term and Volume Discount. Eligible customers shall have two discounts that apply to services purchased from McLeodUSA. A Term Discount will be applied to the term discount eligible services, and the Term and Volume Discount will be applied to Term and Volume discount eligible services.

3.11.2.A.1 Term Discount

3.11.2.A.1.1 Eligibility

Customer must have estimated monthly charges that total more than \$500 for all Term Discount eligible services purchased under a single Master Service Agreement ("Agreement") as determined by McLeodUSA at the time of execution of the Agreement to be eligible for a Term Discount. For purposes of this section, Term Discount eligible services are: Preferred AdvantageSM Local Service Packages, Local Service Package Optional Services (Hunting, market expansion lines, extended area calling scope, Wire Care, screening and restrictive services, directory assistance, optional directory listings), Preferred AdvantageSM Long Distance Minute Packages, Voice Mail and Dial Up Internet Services.

3.11.2.A.1.2 Application.

McLeodUSA will automatically apply the Term Discount percentage to Customer's monthly charges for Term Discount eligible services in a given monthly billing cycle unless the total pre-discounted monthly charges for all discount eligible services purchased under the Agreement is less than \$500.

(N)

CANCELLED

AUG 16 2003
By 1st RS 62.2
Public Service Commission
MISSOURI

Issued: April 10, 2003

Effective: May 10, 2003

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Missouri Public Service Commission

FILED MAY 10 2003

3.0 Description of Services Offered (cont'd)

3.11 Term and Volume Discounts (cont'd)

3.11.1 Term and Volume Discount Plan (cont'd)

3.11.1.B Eligible Services and Application (cont'd)

The following Preferred AdvantageSM Toolkit services purchased under the same Agreement are eligible to receive a Tier 2, Tier 3, Tier 4, or Tier 5 discount (“Tier 2-5 eligible services”) depending on the volume of purchases of all services: Dedicated Local Preferred (local T1 & PRI), Preferred AdvantageSM Inter/Intra State Switched LD Plan, Preferred AdvantageSM Inter/Intra State Switched 800 Plan, Dedicated Long Distance, Dedicated 800 Plan, Enhanced 800, Integrated Access, Calling Card, Conference Calling, Broadband Internet Access, High Speed Internet Access, Premium City to City Connections, Secure City-to-City Connections, and Local Loop Access charges for Premium City-to-City Connections, Secure City to City Connections, and High Speed Internet Access. The Customer’s actual pre-discounted monthly charges for all Tier 1 and Tier 2-5 eligible services for a given monthly billing cycle will determine the applicable discount Tier for that billing cycle based on **Rate Table 17.2 located in Section 4.3.17.** (T)

Issued: August 15, 2003

August 28, 2003
Effective: ~~September 14, 2003~~

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3.0 Description of Services Offered (cont'd)

REC'D JUL 17 2003

3.11 Term and Volume Discounts (cont'd)

3.11.1 Term and Volume Discount Plan (cont'd)

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3.11.1.B Eligible Services and Application (cont'd)

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The following Preferred AdvantageSM Toolkit services purchased under the same Agreement are eligible to receive a Tier 2, Tier 3, Tier 4, or Tier 5 discount ("Tier 2-5 eligible services") depending on the volume of purchases of all services: Dedicated Local Preferred (local T1 & PRI), Preferred AdvantageSM Inter/Intra State Switched LD Plan, Preferred AdvantageSM Inter/Intra State Switched 800 Plan, Dedicated Long Distance, Dedicated 800 Plan, Enhanced 800, Integrated Access, Calling Card, Conference Calling, Broadband Internet Access, High Speed Internet Access, Premium City to City Connections, Secure City-to-City Connections, and Local Loop Access charges for Premium City-to-City Connections, Secure City to City Connections, and High Speed Internet Access. The Customer's actual pre-discounted monthly charges for all Tier 1 and Tier 2-5 eligible services for a given monthly billing cycle will determine the applicable discount Tier for that billing cycle based on the table above.

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CANCELLED
AUG 28 2003
by *ANDRS 62.3*
Public Service Commission
MISSOURI

Issued: July 17, 2003

Effective: August 16, 2003

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Missouri Public
Service Commission

FILED AUG 16 2003

3.0 Description of Services Offered (cont'd)

Missouri Public
Service Commission

3.11 Term and Volume Discounts (cont'd)

REC'D APR 10 2003

3.11.2 Term and Volume Discount (cont'd)

3.11.2.A Eligibility for Term and Volume Discount Plan (cont'd)

3.11.2.A.2 Term and Volume Discount Plan

3.11.2.A.2.1 Eligibility

Customer must have estimated monthly charges that total more than \$2,500 for all Term and Volume Discount eligible services purchased under a single Master Service Agreement ("Agreement") as determined by McLeodUSA at the time of execution of the Agreement to be eligible for a Term and Volume Discount. Term and Volume Discount eligible services are: Preferred AdvantageSM Inter/Intra State Long Distance Service, Preferred AdvantageSM Dedicated Local, Preferred AdvantageSM Dedicated Long Distance, Preferred AdvantageSM Dedicated 800, Preferred AdvantageSM Enhanced 800, Preferred AdvantageSM Broadband Internet Access, Preferred AdvantageSM High Speed Internet Access, Preferred AdvantageSM City to City Connections, Preferred AdvantageSM Virtual Private Network, Calling Card, and Conference Calling services purchased from McLeodUSA.

(N)

CANCELLED

AUG 16 2003

By 1st RS 62.3
Public Service Commission
MISSOURI

Issued: April 10, 2003

Effective: May 10, 2003

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Missouri Public
Service Commission

FILED MAY 10 2003

3.0 Description of Services Offered (cont'd)

3.11 Term and Volume Discount (cont'd)

3.11.1 Term and Volume Discount Plan (cont'd)

3.11.1.B Eligible Services and Application

Thus, the discount percentage applicable to Tier 2-5 eligible services may change from month to month if the Customer's monthly charges for all services purchased under the Agreement increases or decreases. McLeodUSA will automatically apply the appropriate Tier discount percentage set forth in Rate Table 17.2 located in Section 4.3.17, to the Customer's monthly charges for Tier 2-5 eligible services. If Customer's total pre-discounted monthly charges for all services are less than \$500 in a monthly billing cycle, then McLeodUSA will apply the Tier 1 discount percentage to both the Tier 1 and Tier 2-5 eligible services.

3.12 Group Billing

This service is a unique invoice option for business customers with multiple locations. Group Billing allows customers to establish a tier system in which a main or "parent" account can have multiple sub or "child" accounts and pay the "child" invoices for all locations, some locations or no locations. Summary information is available to the "parent" for all "child" accounts and "child" accounts can receive individual invoice detail regardless of who is remitting payment. Group Billing can be used in partnership with McLeodUSA's Toll Free application.

At service set-up, customer must determine the locations responsible for payment remittance. Although "child" accounts may be responsible for payment, "parent" accounts are ultimately responsible for past due balances on "child" accounts. If a "child" account disconnects service, any past due balance will be transferred to the "parent" account. Payment disputes between "parent" and "child" accounts are not the responsibility of McLeodUSA.

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(N)

Issued: January 20, 20034

Effective: February 19, 2004

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3.0 Description of Services Offered (cont'd)

Missouri Public

3.11 Term and Volume Discount (cont'd)

REC'D AUG 15 2003

3.11.1 Term and Volume Discount Plan (cont'd)

Service Commission

3.11.1.B Eligible Services and Application

Thus, the discount percentage applicable to Tier 2-5 eligible services may change from month to month if the Customer's monthly charges for all services purchased under the Agreement increases or decreases. McLeodUSA will automatically apply the appropriate Tier discount percentage set forth in **Rate Table 17.2** (T) **located in Section 4.3.17**, to the Customer's monthly charges for Tier 2-5 eligible (T) services. If Customer's total pre-discounted monthly charges for all services are less than \$500 in a monthly billing cycle, then McLeodUSA will apply the Tier 1 discount percentage to both the Tier 1 and Tier 2-5 eligible services.

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CANCELLED

FEB 19 2004
By 3rd RS 62.4
Public Service Commission
MISSOURI

Missouri Public

FILED AUG 28 2003

Service Commission

Issued: August 15, 2003

Effective: ~~September 14, 2003~~

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AUG 28 2003

3.0 Description of Services Offered (cont'd)

Missouri Public
 Service Commission

3.11 Term and Volume Discount (cont'd)

REC'D JUL 17 2003

3.11.1 Term and Volume Discount Plan (cont'd)

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3.11.1.B Eligible Services and Application

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Thus, the discount percentage applicable to Tier 2-5 eligible services may change (N) from month to month if the Customer's monthly charges for all services purchased under the Agreement increases or decreases. McLeodUSA will automatically apply the appropriate Tier discount percentage set forth in the table above to the Customer's monthly charges for Tier 2-5 eligible services. If Customer's total pre-discounted monthly charges for all services are less than \$500 in a monthly billing cycle, then McLeodUSA will apply the Tier 1 discount percentage to both the Tier 1 and Tier 2-5 eligible services.

Rate:

	Tier 1	Tier 2	Tier 3	Tier 4	Tier 5
Pre-discounted Monthly Charges	\$0 to \$499	\$500 to \$2499	\$2,500 to \$9,999	\$10,000 to \$24,999	\$25,000+
Total Discount Percentage	6.0%	8.0%	10.0%	12.0%	15.0%

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CANCELLED

AUG 28 2003
 By: *Anders W. 4*
 Public Service Commission
 MISSOURI

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Issued: July 17, 2003

Effective: August 16, 2003

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Missouri Public
 Service Commission

FILED AUG 16 2003

3.0 Description of Services Offered (cont'd)

Missouri Public Service Commission (N)

3.11 Term and Volume Discounts (cont'd)

REC'D APR 10 2003

3.11.2 Term and Volume Discount (cont'd)

3.11.2.A Eligibility for Term and Volume Discount Plan (cont'd)

3.11.2.A.2 Term and Volume Discount Plan

3.11.2.A.2.2 Application

The Term and Volume Discount percentage may change from month to month if the Customer's monthly charges for Term and Volume Discount eligible services increases or decreases in accordance with the discount table set forth in Rate Table 17.2, section 4.3.17.A. The Customer's actual pre-discounted monthly charges for Term and Volume Discount eligible services for a given monthly billing cycle will determine the applicable Term and Volume Discount percentage for that billing cycle based on that discount rate table. McLeodUSA will automatically apply that Term and Volume Discount percentage to the Customer's monthly charges for Term and Volume Discount eligible services. If Customer's total pre-discounted monthly charges for Term and Volume eligible services is less than \$2,500 but the total pre-discounted monthly charges for all discount eligible services purchased under the Agreement exceeds \$500 in a monthly billing cycle, then the Term and Volume Discount will not apply, and, instead, the "Term Discount" will be applied to both Term Discount and Term and Volume Discount eligible services.

If Customer's monthly recurring charges for discount eligible services is below \$500 in any given month, then no discount will apply. The Term Discount and Term and Volume Discount will only apply to eligible services and do not apply to any non-recurring charges, federal, state and local use, excise, sales and privilege taxes; applicable surcharges related to universal service programs, emergency telephone service (911/E911), telecommunications relay service for the hearing impaired; payphone surcharges; and other similar surcharges for required programs.

CANCELLED

AUG 16 2003
1st RS 62.4
Public Service Commission
MISSOURI

(N)

Issued: April 10, 2003

Effective: May 10, 2003

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Missouri Public Service Commission

FILED MAY 10 2003

3.0 Description of Services Offered (cont'd)

(Reserved for Future Use)

Issued: November 13, 2002

Effective: ~~December 13, 2002~~

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December 27, 2002