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**RECEIVED**  
OCT 19 2004  
Records  
Public Service Commission

Oct. 14, 2004

Missouri Public Service Commission  
P.O. Box 360  
Jefferson City Mo. 65102

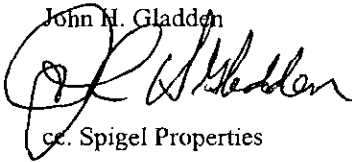
RE: Formal Complaint against Ameren UE on Acct# 57210-01014

To Whom It May Concern:

Enclosed please find a formal complaint filed on behalf of Spigel properties against Ameren UE.

Very truly yours;

John H. Gladden



cc. Spigel Properties  
Stanley Spigel

[illegible]


3. The Complainant has taken the following steps to present this complaint to the Respondent:

Complainant has contacted Ameren UE's Customer service dept. and complained about the lack of documentation to support the charges, and also contacted Jim West, the superintendent of metering for Ameren UE to discuss the method of calculation used to determine the increased charges.


WHEREFORE, Complainant now requests the following relief:

An independent determination of the actual usage based

on the alleged improper wiring that Ameren UE claims and a new determination of what if any additional charges are due.


Oct 14, 2004  
Date

John H. Gladden  
Signature of Complainant

Attach additional pages, as necessary.  
Attach copies of any supporting documentation.