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Oct. 14, 2004

Missouri Public Service Commission P.O. Box 360 Jefferson City Mo. 65102

RE: Formal Complaint against Ameren UE on Acct# 57210-01014

To Whom It May Concern:

Enclosed please find a formal complaine]t filed on behalf of Spigel properties against Ameren UE.

Very truly yours;

c. Spigel Properties

Stanley Spigel

## BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Name: Spigel Properties )		
) )		
vs.	Case No.	
Company Name: Ameren UE )		
COMPLAINT  Complainant resides at 7601 Florissant Rd. St. Louis Mo. 63136, with corporate offices at 40 NE Loop Suite 102 San Antonio Texas 78216. (Act 57210-01014)  (address of complainant)		
Respondent, Ameren UE, of St. Louis Mo. is a (location of company)	a public utility under the	
jurisdiction of the Public Service Commission of the State of Missouri.		
2. As the basis of this complaint, Complainant sta	ates the following facts:	
In a letter dated Oct 5,2004 Respondent advised Complainant it was being charged \$240,653.02 for alleged under charging on Complainants electrical bill from 6-18-01 to 6-18-04. The cause of this alleged under billing was Respondents improperly wiring an A Phase potential transformer.  This is a tremendous amount of money with no prior notice and no fault on the part of complainant and no evidence to support it.  Further the letter stated if the bill was not paid by Oct. 1, 2004 there would be a penalty of \$3609.80. The letter was dated Oct.5, 2004 and received Oct. 11,2004.		

The Complainant has taken the following steps to present this complaint to the Respondent:
Complaintant has contacted Ameren UE's Customer service dept. and complained about the lack of documentation to support the charges, and also contacted
Jim West, the superintendent of metering for Ameren UE to discuss the method of calculation used to determine the
increased charges.

WHEREFORE, Complainant now requests the following relief:

An independent determination of the actual usage based

on the alleged improper wiring that Ameren UE claims and a new determination of what if any additional charges are due.
Oct 12 2004  Signature of Complainant

Attach additional pages, as necessary.
Attach copies of any supporting documentation.