

CHARITON VALLEY COMMUNICATIONS
CORPORATION

PSC MO. NO. 1
Section 23
Original Adoption Notice Sheet

TARIFF ADOPTION NOTICE

Chariton Valley Communications Corporation hereby adopts, ratifies, and makes its own, in every respect as if the same had been originally filed by it, all tariffs filed with the Public Service Commission, State of Missouri, by Chariton Valley Telecom Corporation prior to December 31, 2016.

Issued December 12, 2016

Kirby Underberg
1213 E. Briggs Drive
Macon, Missouri 63552

Effective December 31, 2016

FILED
Missouri Public
Service Commission
CN-2017-0174; YC-2017-0129

Exhibit 2

CHARITON VALLEY COMMUNICATIONS
CORPORATION

PSC MO. NO. 1
1st Revised Title Page

CHARITON VALLEY COMMUNICATIONS CORPORATION

LOCAL EXCHANGE TARIFF

**FOR TELEPHONE SERVICE
APPLYING TO ALL EXCHANGES**

**CHARITON VALLEY COMMUNICATIONS CORPORATION OPERATES AS A COMPETITIVE
TELECOMMUNICATIONS COMPANY.**

Issued December 12, 2016

Kirby Underberg
1213 E. Briggs Drive
Macon, Missouri 63552

Effective December 31, 2016

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Missouri Public
Service Commission
CN-2017-0174; YC-2017-0129

Exhibit 3

TABLE OF CONTENTS

	<u>SECTION</u>	
Table of Contents	1	
Subject Index	2	
Waiver of Statutes and Rules.	3	(T)
Explanation of Symbols	4	
Application	5	
Obligation and Liability of Telephone Company	6	
Use of Service and Facilities	7	
Establishment and Furnishing of Service.	8	
Telephone Directories	9	
Establishment and Maintenance of Credit	10	
Business and Residence Service	11	
Initial Contract Periods	12	
Termination of Service	13	
Discontinuance of Service.	14	
Disputes	15	
Construction Charges	16	
Vacation Rate	17	
Held Section	18	
Universal Emergency Number Service (911)	19	
Definitions	20	
Held Section	21	
Local Exchange Rates	22	

Issued: January 23, 2009
Issued By:

James Simon, General Manager
P.O. Box 67
Macon, Missouri 63552

Effective: February 23, 2009

TABLE OF CONTENTS - Continued

	<u>SECTION</u>	
Service Connection Charges	23	
Mileage Charges	24	
Optional Services	25	
Directory Listings	26	
Promotions	27	
Held Section	28	
Call Restriction Services	29	
Customized Number Service	30	
Operator Services	31	
Late Payment Charge	32	
Maintenance of Service Charge	33	
Access Tariff Concurrence	34	
811 Service	35	(N)
Held Section	36	
Held Section	37	
Local Edge Optional Expanded Local Calling Plan	38	
Local Reach Optional Expanded Local Calling Plan	39	

Issued: March 8, 2007
 Issued By:

James Simon, General Manager
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Effective: April 7, 2007

GENERAL EXCHANGE SERVICE TARIFF - Continued

SUBJECT INDEX

	<u>SECTION NO.</u>	<u>SHEET NO.</u>
811 Service.	35	1
900 Blocking Service.	29	5
976 Blocking Service	29	6
Abuse of Fraudulent Use of Service	7	4
Access Tariff Concurrence	34	1
Adjustment of Charges	6	2
Alterations	8	1
Application for Service	8	1
Application of Business and Residence Service	11	1
Availability of Facilities.	6	1
Billed Number Screening (BNS).	29	1
Business Service	11	1
		(D)
		(D)
Call Restriction Services.	29	1
Changes.	23	1
CLASS Service.	25	5
Construction, Installation and Maintenance Charges.	16	1
Custom Calling Services.	25	1
Customer Provided Equipment and Inside Wire.	7	2
Customized Number Service.	30	1
Defacement of Premises.	6	2
Definitions.	20	1
Deposits.	10	1

Issued: July 16, 2007
 Issued By:

James Simon, General Manager
 P.O. Box 67
 Macon, Missouri 63552

Effective: September 1, 2007

FILED
 Missouri Public
 Service Commission

GENERAL EXCHANGE SERVICE TARIFF - Continued

SUBJECT INDEX

	<u>SECTION NO.</u>	<u>SHEET NO.</u>
Directory Errors and Omissions.	6	1
Directory Listings.	31	1
Discontinuance of Service.	14	1
Discontinuance of Service for Failure to Establish or Maintain Credit . .	10	3
Disputes.	15	1
Distinctive Ring Service	25	3
E911.	19	1
Establishment of Credit.	10	1
Extension Stations.	18	1
Fraudulent Intent.	7	5
Governmental Objection to Service.	7	5
Impersonation of Another.	7	5
Initial Contract Periods.	12	1
Inside Moves.	23	1
Intercept Service.	31	4
Interruptions of Service.	6	1
Late Payment Charge.	32	1
Liability.	6	2
Lifeline Service.	23	7
Line Connection Charge.	23	2
Line Extensions.	8	3

GENERAL EXCHANGE SERVICE TARIFF - Continued
 SUBJECT INDEX

	<u>SECTION NO.</u>	<u>SHEET NO.</u>
Link Up Missouri.	23	5
Local Directory Assistance Service.	31	1
Local Edge Optional Expanded Calling Plan.	38	1
Local Exchange Service.	22	1
Local Operator Assistance.	31	2
		(D)
Maintenance and Repairs.	6	2
Maintenance and Repairs.	8	3
Maintenance of Service Charge.	33	1
Mileage Charges.	24	1
Nuisance Call Investigation.	21	1
Operator Services.	31	3
Optional Service.	25	1
Payment for Service	8	2
Person-to-Person Service.	31	2
PIN Dialing.	25	13
Post Billing Toll Block.	29	7
Promotions.	27	1
Provision of Equipment.	7	1
Remote Call Forwarding.	25	15
Residence Service	11	1
Restoral Charges.	23	1
Restoral of Service Charges.	10	4
Selective Class of Call Screening Service.	29	2
Service Connection.	23	1

Issued: July 2, 2014
 Issued By:

James Simon, General Manager
 P.O. Box 67
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Effective: August 1, 2014

FILED
 Missouri Public
 Service Commission
 JC-2015-0002

GENERAL EXCHANGE SERVICE TARIFF - Continued

SUBJECT INDEX

	<u>SECTION NO.</u>	<u>SHEET NO.</u>
Service Connection Charges.	23	1
Service Ordering Charge.	23	2
Telephone Directories.	9	1
Telephone Numbers.	8	1
Termination of Service.	13	1
Termination of Service by the Company for Unlawful Use.	7	5
Toll Access Restrictions.	29	4
Toll Blocking Service.	29	4
Transmitting Messages	6	1
Unusual Installation Costs.	8	3
Use of Connecting Company Lines	6	2
Use of Profane Language.	7	5
Use of Regulated Service.	7	1
Use of Subscriber Service	7	4
Vacation Rate.	17	1
Voice Mail Complementary Services Package.	25	14 (N)

LOCAL EXCHANGE SERVICE TARIFFS

WAIVER OF STATUTES

Pursuant to Law, the applicability of the following Missouri Revised statutes have been waived for the Company:

Statutes

392.210.2	Uniform System of Accounts
392.240.1	Rates-Rentals-Service & Physical Connections
392.270	Valuation of Property (ratemaking)
392.280	Depreciation Accounts
392.290	Issuance of Securities
392.300.1	Transfer of Property and Ownership of Stock
392.300.2	Acquisition of Stock
392.310	Stock and Debt Issuance
392.320	Stock Dividend Payment
392.330	Issuance of Securities, Debts, and Notes
392.340	Reorganization

(N)

(N)

FILED - Missouri Public Service Commission - 09/01/2023 - JC-2024-0015

EXPLANATION OF SYMBOLS

- (C) Signifies a changed regulation.
- (D) Signifies a discontinued rate, treatment, or regulation.
- (I) Signifies an increased rate or new treatment, resulting in increased rate.
- (M) Signifies a move in the location of text.
- (N) Signifies a new rate, treatment or regulation.
- (R) Signifies a reduced rate or new treatment resulting in reduced rates.
- (S) Signifies a reissued matter.
- (T) Signifies a change in text but no change in rate, treatment, or regulation.
- (Y) Signifies a reference to other published tariffs.
- (Z) Signifies a correction.

APPLICATION

The rules and regulations specified herein apply to intrastate services and facilities furnished by Chariton Valley Telecom Corporation, hereinafter referred to as the Telephone Company, or Company. This Tariff cancels and supersedes all other tariffs of the Company issued and effective prior to the effective date of this tariff. This tariff applies to residential services within the exchange of Macon. Business services provided within the exchange of Macon, and all services provided in exchanges other than Macon, will be provided pursuant to individual customer based contracts, not pursuant to the provisions of this tariff.

(T)

(T)
(R)

(R)

Issued: January 8, 2016
Issued By:

James Simon, General Manager
P.O. Box 67
Macon, Missouri 63552

Effective: February 7, 2016

OBLIGATION AND LIABILITY OF TELEPHONE COMPANY**A. Availability Of Facilities**

The Telephone Company's obligation to furnish telephone service is dependent upon its ability to secure suitable facilities and to provide such service without unreasonable expense.

B. Interruptions Of Service

If service is interrupted for more than 48 hours after interruption is reported to the company, other than by the negligence or willful act of the subscriber, an allowance at the minimum rate for the telephone facilities and class of service affected at the time of the interruption shall be made for the time such interruption continues, after notice and demand to the Company. No other liability shall in any case attach to the Company on account of interruptions of service.

C. Directory Errors and Omissions

The Telephone Company, except as provided herein, shall not be liable for damage claimed on account of errors in or omissions from its directories nor for the result of the publications of such errors in the directory nor will the Telephone Company be a party to controversies arising between subscribers or others as a result of listings published in its directories.

Claims for damages on account of interruptions to service due to errors or omissions in directory listings will be limited to a *pro rata* abatement of the charge for each of the subscriber's service as is affected, the maximum abatement not to exceed one-half the service charges for the period from the date of issuance of the directory in which the mistake occurred to the date of issuance of a new directory containing the proper listing.

In the cases of extra listings in the alphabetical section of the directory for which a charge is made, the Telephone Company's liability shall be limited to an amount not to exceed the established rate for such listing during the period which the error or omission continues.

D. Transmitting Messages

The Telephone Company does not transmit messages but offers the use of facilities for communications between patrons. If because of transmission difficulties the operator, in order to accommodate the subscriber, repeats messages, no liability shall attach to the Telephone Company because of any errors made by the operator or misunderstandings that may arise between subscribers because of the errors.

OBLIGATION AND LIABILITY OF TELEPHONE COMPANY - Continued

E. Use Of Connecting Company Lines

When suitable arrangements can be made, lines of other local exchange carriers or interexchange carriers or other companies may be used in establishing wire connections to points not reached by this Company. In establishing connections with the lines of other companies, the Company is not responsible or liable for any action of the connecting company.

F. Defacement Of Premises

The Telephone Company shall exercise due care in connection with all work done on subscriber's premises. No liability shall attach to the Telephone Company by reason of any defacement or damage to the subscribers' premises resulting from the existence of the Telephone Company's facilities on such premises, or by the installation or removal thereof, unless such defacement or damage is the result of the sole negligence of the Telephone Company.

G. Adjustment Of Charges

In the adjustment of charges for overbilling by the Telephone Company, a refund will be made of the full amount of excess charges, not to exceed a period of three-years when such amount can be determined. When the period during which overbilling has been effective cannot be fixed or the exact amount of overbilling determined from available records, the maximum refund will not exceed an estimated amount equal to such overbilling for a three-year period.

In case of underbilling, the Telephone Company reserves the right to back bill for the deficiency charges up to a period of three-years.

H. Maintenance and Repairs

The Company shall bear the expense of all repairs and maintenance of its facilities, except where damage or destruction of its facilities is due to the acts or omissions of the subscriber or other parties. Only the Company or its agents are authorized to rearrange, remove, or disconnect any Company facilities.

I. Liability

Due to the interdependence among telecommunications providers and the interrelationship with non-Company service processes, equipment and systems, The Company is not responsible for failures caused by circumstances beyond its control including, but not limited to, failures caused by: (1) the Customer; (2) other telecommunications companies as defined by Missouri statute; or (3) customer premises equipment or inside wiring. In addition, The Company does not ensure compatibility between Company and non-Company services used by the Customer.

USE OF SERVICE AND FACILITIES

A. Use of Regulated Service

If the installation and maintenance of service are requested at locations which are or may become hazardous or dangerous to the Company's employees or the public or property, the Company may refuse to install and maintain such service, and, if such service is furnished may require the customer to install and maintain such services and may also require the customer to indemnify and hold the Company harmless from any claims, loss or damage by reason of the installation and maintenance of such service.

B. Provision Of Equipment

All equipment necessary for the provision of a given service will be furnished and owned by the Company except as provided elsewhere in this Tariff. The customer may be required to provide suitable housing or other protective measures where equipment is to be installed in locations exposed to weather or other hazards. Commercial power will be furnished by the customer at a suitable outlet when and where required.

Equipment not owned by the Company may be attached to the facilities of the Company as provided in this Section. In the event that unauthorized attachment or connection is made, the Company shall have the right to discontinue the service.

The provisions of the preceding shall not be construed or applied to bar a customer from using customer provided equipment (CPE) which serves his convenience, provided any such device so used does not:

1. Endanger the safety of Company employees or the public.
2. Damage, require change in or alteration of, or involve direct electrical connection to the equipment or other facilities of the Company, unless as provided for elsewhere in this Tariff.
3. Interfere with the proper functioning of such equipment or facilities.
4. Impair the operation of the communication system.
5. Otherwise injure the public in its use of the Company's services.

USE OF SERVICE AND FACILITIES – Continued

C. Customer Provided Equipment And Inside Wire

Customer-provided equipment and/or inside wire may be connected at the customer's premises to facilities of the Company for use with local exchange service in compliance with FCC regulations.

Customers may connect equipment, systems and/or inside wire registered or grandfathered by the FCC directly to the Company network.

The General Regulations contained in this section of the Tariff apply when the customer elects to provide his own equipment and/or inside wire. In any instance where the Tariff of the Company conflicts with an effective order of the FCC, the FCC order will have precedence.

Responsibility of the Customer

1. A customer desiring to connect customer-provided equipment to the exchange and message toll network must make application to the Company. Such application may be made orally prior to the desired in-service date or any date thereafter if requested by the company and shall include the following:
 - (a) The type and manufacture of each item of the grandfathered equipment or the registration number and ringer equivalence of the registered equipment.
 - (b) The number of CPE instruments to be connected.
2. Upon notification from the Company that the customer-provided equipment or inside wire is causing or is likely to cause harm, the customer shall make such change as is necessary to remove such harm. Failure to make such change will result in disconnection of service until such change is completed to the satisfaction of the Company.
3. The customer may be required, as a condition of service, to pay in full all sums due the Company including, but not limited to, customer activity charges, termination charges, minimum charges, and reimbursement for loss or damage to Company facilities as may apply.
4. A customer must subscribe to, and be capable of providing operation for, sufficient quantities of local exchange service lines to provide adequate access to his customer-provided equipment and/or inside wire in accordance with accepted communications industry standards.
5. The customer must provide all of the terminal equipment and/or inside wire on the customer's side of the point of demarcation between Company owned equipment and customer-owned equipment.

USE OF SERVICE AND FACILITIES - Continued

C. Customer Provided Equipment And Inside Wire - Continued

Responsibility of the Customer - Continued

6. Use of Company facilities or service in connection with any device for recorded public announcements is subject to the following conditions:
 - (a) For purposes of identification, customers to telephone service who transmit recorded public announcements over facilities provided by the Company must include in the recorded message the name of the organization or individual responsible for the service and the address at which the service is provided.
 - (b) Customers transmitting factual public announcements such as time, stock market quotations, airline schedules and similar information are excluded from the preceding condition.
 - (c) Non-published telephone service will not be furnished for use with recorded public announcements.
7. Customer-provided systems, equipment, and inside wire must comply with the requirements of Part 68 of the Rules of the Federal Communications Commission.

Responsibility of the Company

1. The Company shall not be responsible to the customer for changes in the technical criteria or in any of the facilities, operations or procedures initiated by the Company or appropriate regulatory agencies which might render any CPE obsolete or require modification or alteration of such equipment or otherwise affect its use or performance. The Company will make a reasonable effort to notify a customer in advance of changes in technical criteria, operations or procedures, which might affect CPE or systems.
2. The Company shall not be responsible for the installation, operation or maintenance of any customer-provided communications systems, equipment, or inside wire.

USE OF SERVICE AND FACILITIES - Continued

D. Use Of Subscriber Service

Local exchange telephone service, is furnished only for the use by the subscribers, their families, and associates. Telephone service cannot be obtained by the use of extension service from existing service.

E. Abuse Or Fraudulent Use Of Service

Local exchange service is furnished subject to the condition that there will be no abuse or fraudulent use of the service. The Company may disconnect service, which is used in such a manner as listed below. In case of such disconnection, the Company will immediately attempt to notify the customer.

Abuse or fraudulent use of service includes the following:

1. The use of service used in such a manner as to interfere with the service of other telephone users.
2. The use of service for any purpose other than as a means of communication.
3. Tampering with company equipment for the purpose of obtaining service without payment of charges applicable to the service rendered by the Company or common carriers using the Company's facilities.
4. The impersonation of another individual with fraudulent or malicious intent.
5. The use of service which is objected to by or on behalf of any governmental authority on the grounds that such service is or is to be used for illegal purposes.
6. Listing incorrect or incomplete information on application for service forms or while applying for service.

USE OF SERVICE AND FACILITIES - Continued

F. Termination of Service by the Company for Unlawful Use

a. The Company may disconnect, without advance notice:

- (1) Any transmission service used in such a manner as to interfere unreasonably with other services or service of another user, constitute abuse, fraud or tend to injuriously affect the efficiency of the Company's plant, property or service.
- (2) Any transmission service or calls which are used with intent to terrify, intimidate, threaten, harass, annoy, or offend another telephone user.
- (3) Any transmission service used to disseminate without authorization confidential, proprietary information of the Company or information that would enable other persons to gain unauthorized access to the Company's network or facilities.

G. Use of Profane Language, Impersonation of Another, Fraudulent Intent

- a. The Company may refuse to furnish or may deny transmission service to any persons, firm or corporation who, over the facilities furnished by the Company, uses or permits to be used foul, abusive, obscene or profane language; or impersonates or permits others to impersonate any other individual with fraudulent or malicious intent.
- b. The Company may refuse to furnish service and may also disconnect existing service for a customer who demonstrates fraudulent means of obtaining, or attempting to obtain, or assisting another to obtain, service by any trick, scheme, false representation, false credit device, or by or through any other fraudulent means or device whatsoever, with intent to avoid the payment, in whole or in part, of the charge for such service.

H. Governmental Objections to Service

- a. The Company may refuse to furnish or may discontinue transmission service to any person, firm, or corporation upon objection to the furnishing of such service made by or on behalf of any governmental authority on the grounds that such service is or is to be used for illegal purposes.

ESTABLISHMENT AND FURNISHING OF SERVICE**A. Application For Service**

Applications for service must be made on the Company's standard form, which becomes a contract when accepted in writing by the Company, or upon the establishment of service. Applicants for service are required to pay in advance at the time application is made, all charges accruing for the first billing period for exchange service and equipment, and the service connection charge if applicable. The terms and conditions specified in such contracts are subject to all provisions of this and other applicable tariffs. Any change in rates, rules or regulations shall act as a modification of the contract to that extent, without further notice.

Requests from subscribers for additional service, equipment etc., may be made verbally, if the original contract provides for such additional service and equipment as may be ordered, and no advance payment will be required. A move from one location to another (Outside Move) within the same Exchange Area is not considered to terminate the contract and orders for such moves may be made verbally.

B. Telephone Numbers

The Company may change any or all numbers or the central office associated with such number whenever it deems it necessary in prudently conducting its business. Should it become necessary to make such a change, the Company will provide reasonable notice of the effective date and reason for the change.

If available, telephone numbers may be reserved for future use as requested by the customer. The telephone company reserves the right to change or use the reserved telephone number or central office designation, or both, whenever it deems it advisable in the conduct of its business to do so. Should it become necessary to change telephone numbers or central office designation, the customer will be given 30 days notice of this cancellation. A monthly charge of \$2.50 applies for each reserved number.

The applicable service connection charges apply on all telephone number changes made at the subscriber's request.

C. Alterations

The subscriber agrees to notify the Company promptly whenever any alterations or new construction on premises owned or leased by him will necessitate changes in the Company's wiring or equipment; and the subscriber agrees to pay the Company's current charges for such changes.

ESTABLISHMENT AND FURNISHING OF SERVICE - Continued**D. Payment For Service**

The subscriber is required to pay all charges for exchange services and facilities, and for toll messages in accordance with provisions contained in this tariff. The subscriber is held responsible for all charges for telephone service rendered at his telephone, both exchange and toll, including charges for toll messages on which the charges have been reversed.

1. Bills

Regular monthly bills are due and payable upon presentation.

Customers generally are provided one copy of the regular monthly bill. Additional copies may be provided at a charge of \$.50 per each page copied.

The company shall itemize on the customer's bill any taxes and/or franchise fees.

2. Rendering of Bills

Bills for Flat Rate Exchange Service may be billed as a total of all items and may be rendered in advance with the billing and "due" dates so stated.

Bills for Toll Service will be rendered monthly in arrears with new toll listed separately.

3. Collections

The bill becomes delinquent twenty-one (21) days after the billing date, except when the customer has had service discontinued for non-payment of an undisputed delinquent charge within the past twelve (12) months, or where the customer incurs toll or other charges at any time during the billing period which are equal to at least 400 percent of the amount of the deposit or guarantee previously required from the customer, in which case payment may be demanded for the toll charges in less than twenty-one (21) days. If the toll charges remain unpaid for ten (10) days after such demand, or twenty-one (21) days from the billing date, whichever is less, such charges will be deemed delinquent. Service may be discontinued (disconnected) by the Company on all delinquent accounts.

A "restoral of service" charge (Refer to Section 23, Service Connection Charges) is applicable to each reconnection of service which has been discontinued for non-payment of charges due. No allowance will be made for loss of service during the period service is disconnected before the completion of an order to terminate the service. Subsequent to the completion of an order to terminate the service, it may at the option of the Telephone Company to re-establish only on the basis of a new application.

4. Subscriber about to Vacate Premise

The Company will hold a subscriber about to vacate a premise responsible for all service rendered up to and including the date specified by the subscriber for the discontinuance of service.

ESTABLISHMENT AND FURNISHING OF SERVICE - Continued

E. Maintenance and Repairs

The Company shall bear the expense of all repairs and maintenance of its facilities, except where damage or destruction of its facilities is due to the acts or omissions of the subscriber or other parties. Only the Company or its agents are authorized to rearrange, remove, or disconnect any Company facilities.

F. Unusual Installation Costs

Where special conditions or special requirements of the subscribers involve unusual construction or installation costs, the subscriber may be required to pay a reasonable proportion of such costs.

G. Line Extensions

Lines will be extended for permanent customers in accordance with the guidelines established in Special Construction section of this tariff.

Where required by the conditions, applicants may be required to provide to the Company suitable private right-of-way.

TELEPHONE DIRECTORIES

Upon issuance, a copy of each directory shall be distributed to all customers served by that directory and a copy of each directory shall be furnished to the commission.

ESTABLISHMENT AND MAINTENANCE OF CREDIT**A. Establishment Of Credit**

The Telephone Company is not obligated to furnish service to any individual or firm that has an unpaid and undisputed delinquent account for service previously rendered by the company at the same or different address, until arrangements have been made to liquidate such previous indebtedness to the company. The Company requires credit information for all accounts that wish to establish or maintain credit. Upon application for service, customer shall be deemed to have authorized the Company to obtain such routine credit information and verification as the Company shall require in accordance with its then existing credit policies.

B. Deposits

The Company may require an applicant or an established customer to make a deposit to be held by the Company as a guarantee of the payment of charges subject to the following conditions:

The applicant is unable to establish that they have had a previous account with a telephone utility for a period of at least twelve (12) months for which all undisputed charges were satisfactorily paid.

The Company shall permit a customer, concurrent with the beginning of service, to post a deposit in two (2) equal monthly installments or as otherwise agreed upon.

The Company may require a deposit or guarantee prior to providing new service or as a condition of continued service. The Company may require a deposit or guarantee as a condition of continued service if:

- (A) The customer has delinquent charges in two (2) out of the last twelve (12) billing periods; or
- (B) The customer has had service disconnected for nonpayment of a delinquent charge or failed to post a required deposit or guarantee.

In lieu of a deposit, Company may accept a written guarantee. The guarantee shall not exceed the amount of a cash deposit that the Company could request under this section, from a present customer with the Company, with at least two years of established service whose service has not been suspended for non-payment within the last twelve (12) months. The guaranty contract shall be on a form provided by the Company which shall include the Company's right to transfer charges to the limit of the guarantee, from a defaulted bill of the customer from whom a deposit or a Contract of Guarantee was required, to the guarantor's account or accounts and the further right to suspend the guarantor's service. A guarantor shall be released upon satisfactory payment by the customer of all undisputed charges during the last twelve (12) billing periods.

ESTABLISHMENT AND MAINTENANCE OF CREDIT - Continued

B. Deposits – Continued

No deposit, guarantee, additional deposit nor additional guarantee will be required by the Company because of race, sex, creed, national origin, marital status, age, number of dependents, source of income, disability or geographical area of residence.

Terms of Deposits:

- A. Deposits shall not exceed the estimated charges for two (2) months' service based on the average bill during the preceding twelve (12) months, or, in the case of new applicants for service, the average monthly bill for new subscribers within a customer class.

- B. The deposit shall bear interest at a rate which is equal to one percent (1%) above the prime lending rate as published in the Wall Street Journal. This rate shall be adjusted annually on December 1 using the prime lending rate, as published in the Wall Street Journal on the last business day of September of each year, plus one percent (1%). The interest shall be credited annually upon the account of the customer or paid upon the return of the deposit, whichever occurs first. Interest shall not accrue on any deposit after the date on which a reasonable effort has been made to return it to the customer.

Upon discontinuance or termination of service, the deposit will be credited, with accrued interest, to the charges stated on the final bill, and any balance will be returned to the customer within twenty-one (21) days of the rendition of the final bill.

Upon satisfactory payment of all undisputed charges during the last twelve (12) billing periods, guarantors will be released or deposits with accrued interest will be refunded or credited against charges on subsequent bills. Payment of charges will be considered satisfactory if received prior to the date on which the charge becomes delinquent provided the charge is not in dispute. The Company may withhold the refund of a deposit pending the resolution of a dispute with respect to charges secured by the deposit.

The Company will maintain records of all pertinent information with regard to each deposit held.

The Company will provide within ten (10) days of a customer request a receipt that contains information pertinent to that deposit.

The fact that a deposit has been made, or a guaranty provided, shall in no way relieve the applicant or customer from complying with the Company's regulations as to advance payments and payment for service, nor constitute a waiver or modification of the regulations pertaining to the discontinuance of service for nonpayment of any charges due the Company for services rendered. The Company may discontinue service to any customer failing to pay undisputed delinquent charges without regard to the fact that such customer has made a deposit with the Company to secure payment of such charges or has furnished the Company with a guarantee in writing of such charges.

ESTABLISHMENT AND MAINTENANCE OF CREDIT - Continued

C. Discontinuance Of Service For Failure To Establish Or Maintain Credit

Service may be disconnected for any of the following reasons:

Non-payment of an undisputed delinquent charge.

Service may be discontinued for failure to post a required deposit or guaranty after the Telephone Company has furnished five days written notice to the customer requiring the customer to furnish such deposit or guaranty. Service shall not be discontinued on a day when the offices of the Telephone Company are not available to facilitate reconnection of the service, or on a day immediately preceding such day. If, in the judgment of the Telephone Company, unusual risk of financial loss exists, service may be suspended after forty-eight hours' written notice has been furnished to the customer.

Failure to substantially comply with the terms of a settlement agreement.

Refusal, after reasonable notice, to permit inspection, maintenance, or replacement of the Company's facilities.

Material misrepresentation of identity in obtaining telephone service.

Non-payment of undisputed, delinquent state or interstate long distance service charges billed by the Company or non-payment of undisputed delinquent exchange service charges including any FCC- approved end user charge or both.

As provided by federal or state law.

The failure to pay charges not subject to Commission jurisdiction, except as noted above, will not constitute cause for discontinuance.

Subject to the requirements of governing tariffs, service may be discontinued during normal business hours on or after the date specified in the notice of discontinuance. Service will not be discontinued on a day when the offices of the Telephone Company are not available to facilitate reconnection of service, or on a day immediately preceding such a day. Service will not be discontinued for nonpayment of delinquent charges within five (5) days after a charge has become delinquent except as provided below.

Service will not be discontinued for the reasons above unless written notice by the first class mail is sent or delivered to the customer five (5) days prior to the date of the proposed discontinuance. A notice of discontinuance will not be effective if a customer has pending with the Telephone Company a complaint concerning the charge upon which the notice is based.

ESTABLISHMENT AND MAINTENANCE OF CREDIT - Continued**C. Discontinuance Of Service For Failure To Establish Or Maintain Credit - Continued**

Twenty-four (24) hours prior to discontinuance the Telephone Company will make a reasonable effort to contact the customer and advise him of the proposed discontinuance and what steps must be taken to avoid the discontinuance.

Notwithstanding any other provisions of this or other governing tariffs, the Telephone Company will postpone discontinuance for a time not in excess of twenty-one (21) days if the telephone is necessary to obtain emergency medical assistance for a person residing where the telephone service is provided and where such person is under care of a physician. Any person who alleges such emergency will, if requested, provide the Telephone Company with reasonable evidence of such necessity.

Notwithstanding any other provisions of this or other governing tariffs, service to a customer may be discontinued at any time after written notice has been sent by first class mail to the customer at his last known address and at the address where the service to be discontinued is provided if such customer:

1. Incurs charges not covered by a deposit or contract of guaranty and evidences intent not to pay such charges.
2. Damages or evidences intent to damage Telephone Company equipment.

This notice shall state how the customer has evidenced an intent not to pay charges when due or evidenced an intent to damage telephone utility equipment.

D. Restoral of Service Charges

Where service has been discontinued for failure to maintain credit as specified above, the restoral of service charge will be made and collected by the Company.

APPLICATION OF BUSINESS AND RESIDENCE SERVICE

The applicability of business and residence rates is governed by the actual or obvious use made of the service. The use to be made of the service will be ascertained from the applicant at the time of application for service and may be changed at a later date at the request of the customers by review of use of the service by the Telephone Company.

A. Business Service

In offices, stores, factories, mines, and all other places of a strictly business nature.

In boarding houses, except as noted under B below, offices of hotels, halls, and offices of apartment buildings; quarters occupied by clubs, or lodges, public, private or parochial schools or colleges, hospitals, libraries, churches, and other similar institutions.

At residence locations when the subscriber has no regular business telephone and the use of the service either by themselves, members of his household, his guests, or parties calling him can be considered as more of a business than of a residence nature, which fact might be indicated by advertising either by business cards, newspapers, handbills, billboards, circulars, motion pictures, screens, or other advertising matter, such as on vehicles, etc., or when such business use is not such as commonly arises and passes over to residence telephone during the intervals when, in compliance with the law or established custom, business places are ordinarily closed.

At residence locations, when an extension station or extension bell is located in a shop or other place of business.

In college fraternity houses.

In any location where the listing of service at that location indicates a business, trade or profession, except as specified under B below.

Where the place of business and the residence of a subscriber are on the same premises and no telephone is installed in the place of business, the rate shall be charged for the telephone installed in the residence.

B. Residence Service

In private residence where business listings are not provided.

In private apartments of hotels, rooming houses, or boarding houses where service is confined to the subscriber's use, and elsewhere in rooming and boarding houses which are not advertised as a place of business or which have less than five rooms for roomers or which furnish meals to less than ten boarders, provided business listings are not furnished.

In the place of residence of a clergyman or nurse, in the place of residence of a physician, surgeon or other medical practitioner, dentist or veterinary, provided the subscriber does not maintain an office in the residence.

In the Pastor's Study of a church when it is listed as Pastor's Study.

INITIAL CONTRACT PERIODS – FOR BASIC LOCAL TELEPHONE SERVICE

Except as hereinafter provided, the initial (or minimum) contract period for all services and facilities is one month at the same location. The rate for one full month of service including connection and applicable toll charges shall apply on service for less than the minimum service period.

The length of contract period for directory listings, where the listing actually appears in the directory, is the directory period. The directory period is from the day on which the directory is first distributed to the subscribers to the day the succeeding directory is first distributed to subscribers.

The Telephone Company may require a contract period longer than one month at the same location for unusual construction necessary to meet special demands, and involving extra costs.

TERMINATION OF SERVICE

In the case of basic local telephone service, service may be terminated prior to the expiration of the initial contract period upon notice being given to the Telephone Company, and upon payment of the termination charges given below, in addition to all charges due for service which has been furnished.

In the case of service for which the initial contract period is less than one month, charges for one full month shall apply.

In the case of directory listings where the listing has appeared in the directory, the charges due to the end of the directory period, except that in the following cases charges will be continued only to the date of termination of the extra listing, subject however, to a minimum charge for one month:

1. The contract for the main service is terminated.
2. The listed party becomes a subscriber to some class of exchange service.
3. The listed party moves to a new location.
4. The listed party dies.

Contracts for periods of longer than one month covering services whose installation required line extensions may be terminated upon payment of all charges that would accrue to the end of the contract period, or the contract will be transferred to a new applicant who is to occupy the same premises and will subscribe to the service effective on the day following termination by the original subscriber.

Service may be terminated after the expiration of the initial contract period, upon the Telephone Company being notified, and upon payment of all charges due to the date of termination of service.

DISCONTINUANCE OF SERVICE

Service may be discontinued for any of the following reasons:

1. Non-payment of an undisputed delinquent charge for basic local telecommunications service.
2. Failure to post a required deposit or guarantee.
3. Unauthorized use of the Company's service in a manner which creates an unsafe condition or creates the possibility of damage or destruction to it's' facilities.
4. Failure to comply with the terms of a settlement agreement.
5. Refusal after reasonable notice to permit inspection, maintenance, or replacement of Company's equipment.
6. Material misrepresentation of identity in obtaining Company's service.
7. As provided by state or federal law.

A written notice shall be sent by first class mail ten (10) days prior to the date of the proposed discontinuance of service.

Basic local telecommunications service may not be discontinued for customer nonpayment of a delinquent charge for other than basic local telecommunications service. Company may place global toll blocking and eliminate any optional, non-basic calling features and functions for customer nonpayment of delinquent charges for other than basic local telecommunications service.

Payment by personal check may be refused if the customer, within the last twelve (12) months, has tendered payment in this manner and the check has been dishonored, except when the dishonor is due to bank error.

Service may be discontinued during normal business hours on or after the date specified in the notice of discontinuance. Basic local telecommunications service will not be discontinued on a day when the offices of the Company are not open to facilitate reconnection of basic local telecommunications service or on a day immediately preceding such day.

The Company will make reasonable efforts to contact the customer via telephone at least twenty-four (24) hours preceding a discontinuance of basic local telecommunications service. The Company will advise the customer of the proposed discontinuance and what action must be taken to avoid it.

DISCONTINUANCE OF SERVICE – Continued

Discontinuance of service will be postponed for a time not in excess of twenty-one (21) days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the telephone service is provided and where such person is under the care of a physician. Any person who alleges such emergency shall, if requested, provide the Company with verifiable written evidence of such necessity.

DISPUTES

A customer shall advise the Company that all or part of a charge is in dispute by written notice, in person or by a telephone message directed to the Company during regular business hours. A dispute must be registered with the Company prior to the delinquent date of a charge for the customer to avoid discontinuance of service as provided by this tariff.

When a customer advises the Company that all or part of a charge is in dispute, the Company shall record the date, time and place the inquiry is made; investigate the matter promptly and thoroughly; and attempt to resolve the dispute in a manner satisfactory to both parties.

Failure of a customer to cooperate with the Company in efforts to resolve an inquiry which has the effect of placing charges in dispute shall constitute a waiver of the customer's right to continuance of service under this tariff.

If a customer disputes a charge, the customer shall pay an amount to the Company equal to that part of the total bill not in dispute. The parties shall consider the customer's prior usage, the nature of the dispute and any other pertinent factors in determining the amount not in dispute. The Company shall not discontinue service for nonpayment of charges in dispute while the dispute is pending.

If the parties are unable to determine the amount not in dispute, the customer shall pay to the Company, at the Company's option, an amount not to exceed fifty (50) percent of the charge in dispute or an amount based on usage during a like period under similar conditions which shall represent the amount not in dispute. The Company shall not discontinue service to a customer for nonpayment of charges in dispute while that dispute is pending.

Failure of the customer to pay to the Company the amount not in dispute within four (4) working days from the date the dispute is registered or by the delinquent date of the disputed bill, whichever is later, shall constitute a waiver of the customer's right to continuance of service and the Company may then proceed to discontinue service as provided in this tariff.

If the dispute is ultimately resolved in favor of the customer in whole or in part, the Company must promptly repay any excess monies paid by the customer.

If the dispute cannot be resolved to the satisfaction of the customer, the Company shall notify the customer of its' right to make an informal complaint to the Commission, and of the address and telephone number where the customer may file an informal complaint with the Commission.

After resolution of the customer complaint, the Company may treat a second complaint based on the same facts as already determined.

CONSTRUCTION, INSTALLATION, AND MAINTENANCE CHARGES

A. General

The charges, deposits and regulations specified below apply in connection with all classes of service or facilities furnished by the Telephone Company and are in addition to the installation charges applying in connection with particular classes of service or facilities and in addition to service connection and move charges which are covered separately in the other sections of this tariff.

Construction charges may be payable, at the option of the Telephone Company, at the time the application is made.

Plant extensions made by the Telephone Company in accordance with these rules, however financed, shall be and remain the property of the Telephone Company, or may be owned by some other company with whom the Telephone Company has a joint-user, resale, or interconnection agreement.

B. Rules For Extensions Of Permanent Distributing Plant For Company Exchange Access Arrangements

Within the Base Rate Area

Within the base rate area the Telephone Company will extend its distributing plant to furnish basic exchange service to any applicant without requiring a construction charge. The base rate area includes and generally follows the incorporated city limits of village or town where service is provided and or where the Company has extended facilities.

CONSTRUCTION, INSTALLATION, AND MAINTENANCE CHARGES - Continued**C. Dual Use**

Telephone lines may be installed in the same trench with other utility facilities unless, in the judgment of the Company, to do so would be dangerous, uneconomical, or impractical.

D. Rights-Of-Way And Easements

The Telephone Company will construct, own, operate, and maintain telephone lines only along public streets, roads, and highways which the Telephone Company has the legal right to occupy and on public lands and private property across which rights-of-way and easements satisfactory to the Telephone Company may be obtained without cost or need for condemnation by the Telephone Company.

1. Rights-of-way and easements, satisfactory to the Telephone Company, must be furnished by the applicant in reasonable time to meet construction and service requirements before the Telephone Company shall be required to commence its installation. Such rights-of-way and easements must be cleared of trees, tree stumps, and other obstructions and graded to within six inches of final grade, by applicant, at no charge to the Telephone Company. Such clearance and grading must be maintained by the applicant during construction by the Telephone Company.

E. Advance Payments

The Telephone Company may require an advance payment equal to the estimated cost of construction from the applicant before construction is commenced. If in the judgment of the Telephone Company an advance is required under the above described conditions, the Telephone Company has the right to refuse installation of the system until the required advance is paid to the Telephone Company.

If an advance is required under these rules, then the advance, without interest, shall be returned to the applicant on a pro rata basis as the permanent service connection is made to each building or multiple-occupancy building.

Any portion of an advance not refunded five years from the date the Telephone Company is first ready to render service with the extension will be retained by the Telephone Company and credited to the appropriate construction account.

CONSTRUCTION, INSTALLATION, AND MAINTENANCE CHARGES - Continued

F. Temporary Facilities

Temporary facilities may be installed to provide service when necessary, for a maximum period of one year.

1. Where it is necessary to place temporary facilities in advance of the permanent telephone system in order to provide telephone service, the Telephone Company may require the applicant to pay the estimated non-recoverable costs of the temporary facilities. If the required costs under the above described conditions apply, the Telephone Company has the right to refuse installation of the temporary facilities until the required costs are paid to the Telephone Company.

G. Changes

If after the acceptance of request for service, the design of plant to be constructed is changed in a manner which increases the Company's estimated installation costs, or the estimated costs of installation are increased for any other reason caused by the applicant, the Company may defer or discontinue installation of its facilities until such time as such additional cost is paid by the applicant to the Company.

CONSTRUCTION, INSTALLATION, AND MAINTENANCE CHARGES - Continued**H. Special Construction and Facilities**

The Telephone Company will provide an estimate of actual charges to the customer prior to the start of construction.

The customer will provide the Company without charge written permission for the placing of the Company's facilities on the property.

Where no facilities are in place, the Company will build and extend facilities at prices to be determined on an individual case basis. Rates for Dedicated Access, Private Lines and Centrex services will be determined on an Individual Case Basis (ICB). ICB rates will be structured to recover the Company's cost of providing the services and will be made available to customers in a non-discriminatory manner. Terms of specific ICB contracts will be made available to the Missouri Public Service Commission Staff upon request on a proprietary basis.

Ownership of all facilities constructed under this section up to the demarcation point will remain with the Telephone Company.

Special construction is that construction undertaken:

1. where facilities are not presently available, and there is no other requirement for the facilities so constructed;
2. of a type other than that which the Company would normally utilize in the furnishing of its services;
3. over a route other than that which the Company would normally utilize in the furnishing of its services;
4. in a quantity greater than that which the Company would normally construct;
5. on an expedited basis;
6. on a temporary basis until permanent facilities are available;
7. in advance of its normal construction;
8. involving abnormal costs.

Where the Company furnishes a facility on a special construction basis, or any facility for which a rate or charge is not specified in the Company's tariff, charges will be based on the costs incurred by the Company and may include: (1) non-recurring type charges; (2) recurring type charges for contract periods longer than one month; (3) termination liabilities; or (4) combinations thereof.

VACATION RATE

Upon request from a subscriber having any class of exchange service, except business, the service may be suspended for a period of one month or more. No outward or inward service is provided during the period of suspension. Only one period of suspension, not to exceed four months, is allowed in any calendar year.

Temporary suspension of service may begin and terminate on any day of the month, provided reasonable notice is given in advance. The appropriate service connection charges for restoration of service will apply.

The reduction in rate for the period of suspension is equal to 50 per cent of the exchange service charges, including charges for extension stations and directory listings.

Bills are rendered at the regular rate at regular billing dates during the period of suspension. Payment for local service equal to the anticipated suspension period shall be made in advance and the allowance applied after the service is restored.

HELD FOR FUTURE USE

Issued: June 10, 2003
Issued By:

William Biere, General Manager
606 Oak Street
Bucklin, Missouri 64631

Effective: July 24, 2003

ENHANCED EMERGENCY NUMBER SERVICE (E911)

The Chariton Valley Telecom Corporation is obligated to supply the E-911 service provider in the Company's service area (the E-911 service provider) with information necessary to update the E-911 database at the time the Company submits customer orders to the local exchange company whose service is being resold pursuant to these tariffs.

At the time the Company provides basic local service to a customer by means of the Company's own facilities, or over any other exclusively owned facility, the Company will be obligated to make the necessary equipment or facility additions in the 911 service provider's equipment in order to properly update the database for 911.

The Company will be obligated to provide facilities to route calls from the end users to the proper PSAP. The Company recognizes the authority of the E-911 customer to establish service specifications and grant final approval or denial of service configurations offered by the Company.

The Company will collect 911 surcharges and remit all surcharge revenue to the appropriate governmental entity pursuant to RSMo. 190.310.

DEFINITIONS

ACCESS LINE

The termination of a central office line on a customer's premises usually at a network interface device or demarcation point.

ACOUSTICAL CONNECTION

A connecting arrangement without electrical connections that permits transmission of sound between a telephone instrument and customer provided equipment.

ADDITIONAL LISTING

Any listing of a name or other authorized information in connection with a customer's telephone number in addition to that which he is entitled in connection with his regular service.

APPLICANT

Any person, partnership, cooperative corporation, corporation, lawful entity, or any combination thereof requesting service from Chariton Valley Telecom Corporation.

APPLICATION

A request made orally or in writing for telephone service.

AUTHORIZED USER

A person, firm or corporation (other than the customer) on whose premises a telephone, PBX or private-line service or channel is located and who may communicate over such channels in accordance with the terms of the Tariff.

BASE RATE

A rate for urban grades of exchange service available to customers located within a Base Rate Area.

BASE RATE AREA

That portion of an exchange area surrounding and including the Central Office or offices or exchange rate center, within which urban classes of exchange service are offered.

BUSINESS SERVICE

Telephone service furnished to customers where the actual or obvious use is principally or substantially of a business, professional or occupational nature.

DEFINITIONS, continuedCENTRAL OFFICE

A switching unit in a telephone system which provides service to the general public, having the necessary equipment and operating arrangements for the terminating and interconnecting customer lines and trunks or trunks only. There may be more than one central office in a building or exchange.

CENTRAL OFFICE LINE

A circuit directly connecting an individual or party-line main station, PBX switchboard, or an intercommunicating system with a central office.

CENTRAL OFFICE ACCESS LINE

A circuit extending from the central office equipment up to and including the demarcation point located on the customer's premises. Central Office access line service includes tone dial service, toll free calling to any other customer residing within the same local exchange calling area of the incumbent local exchange telephone company as of 1-1-98, and 1+ access to their interexchange carrier of choice for both InterLATA and IntraLATA long distance services. (commonly referred to as presubscription).

CHANNEL

A path for communication between two or more stations, or central offices, furnished in such a manner as the Company may elect, whether by wire, radio, or a combination thereof, and whether or not by a single physical facility or route.

CIRCUIT

A channel used for the transmission of electrical energy in the furnishing of telephone and other communication services.

CLASS OF SERVICE

The various categories of service generally available to the customer such as business, residence, public or semipublic service.

COIN TELEPHONE SERVICE

See "Public Telephone".

COMMUNICATIONS SYSTEM

Channels and other facilities which are capable, when not connected to exchange telecommunications service, of two-way communications between customer-provided terminal equipment or company stations.

DEFINITIONS – Continued

COMPANY

Chariton Valley Telecom Corporation

CONNECTING COMPANY

A corporation, association, partnership or individual owning or operating one or more exchanges and with which communications services are interchanged.

CONNECTION CHARGE

See "Service Charge".

CONSTRUCTION CHARGE

A separate nonrecurring charge made for the construction of facilities in excess of those contemplated under the rates quoted in the Exchange Tariffs.

CONTINUOUS PROPERTY

The plot of ground, together with any building thereon, occupied by the customer, which is not divided by public highways or separated by property occupied by others.

CONTRACT

The agreement between a customer and the Company under which service and facilities are furnished in accordance with the applicable provisions of the Tariffs.

COST

The cost of labor and materials, which includes appropriate amounts to cover the Company's general operating and administrative expenses.

CUSTOMER

The individual, partnership, association or corporation which contract for telephone service and is responsible for the payment of charges and compliance with the general regulations of the Company.

DEFINITIONS, continuedCUSTOMER OWNED PAY TELEPHONE SERVICE

Customer provided, customer owned coin or non-coin operated telephones at locations accessible to the public, e.g., store, business places, including boarding or rooming houses, employee lounges and school or college buildings, where desired by the owner.

CUSTOMER-PROVIDED EQUIPMENT

Devices, apparatus, and/or associated wiring provided by a customer.

CUSTOMER PROVISION

Customer purchase or lease of customer-provided equipment from the Company or from any other supplier.

DATA ACCESS ARRANGEMENT

A protective connecting arrangement for use with the network control signaling unit, or in lieu of the connecting arrangement, an arrangement to identify a central office line and protective facilities and procedures to assure proper operation and protection of the telecommunications network.

DEMARCATION POINT

That point (referred to as Demarc Point or Network Interface) of interconnection between the Company's facilities and the wiring at the subscriber's premises. The Demarc Point shall consist of wire or a jack conforming to Subpart F of Part 68 of the Federal Communications Commission's Rules and Regulations. The Demarc Point will generally be within twelve inches of the protector or, absent a protector, within twelve inches of the entry point to the customer's premises. If conforming to the twelve inches is unrealistic or technically impossible, the Demarc Point will be the most practicable minimum point of entry to the customer's premises. The network interface may be located at a point other than the normal demarcation point where the network interface has been previously established by the presence of network equipment.

With regard to premises for any structure that is built to be mobile (e.g., mobile homes, recreational vehicles), the Company may place the Demarc Point on a post or pole at or near the pad where such structure is intended to rest. Boat docks, marinas and similar premises may be treated by the Company as a single unit premise, with the Demarc Point being placed on the shore or other location as deemed appropriate by the Company.

DIAL SWITCHING EQUIPMENT

A unit of electromechanical or electronic switching equipment used in a central office or in connection with a PBX system.

DEFINITIONS, continued

DIRECT ELECTRICAL CONNECTION

The physical connection of the electrical conductors in the communications path.

DIRECTORY LISTING

A publication in the Company's alphabetical directory of information relative to a customer's name or other identification and telephone number.

DISCONNECT NOTICE

The written notice sent to a customer following billing notifying him that his service will be discontinued if charges are not satisfied by the date specified on the notice.

DROP WIRE

That portion of a circuit between the pole line or cable distributing box and the point of demarcation on or at the building in which the station or switchboard is located.

DUE NOTICE

See "Disconnect Notice".

EXCHANGE

A geographical area established for the administration of telephone service in a specified area, called the "exchange area," which usually embraces a city, town or village and its environs. It may contain one or more central offices together with the associated plant, equipment and facilities used in furnishing communication service within that area.

EXCHANGE AREA

The territory served by an exchange.

EXCHANGE LINE

Any circuit connecting an exchange station with a central office.

EXCHANGE SERVICE

The furnishing of facilities for the telephone communication within an exchange area, in accordance with the regulations and charges specified in the Local or General Exchange Tariffs. Exchange facilities are used to establish and maintain connection between an exchange and the other telephone plant and facilities in connection with long-distance calls or Extended Area Service calls.

DEFINITIONS, continued

EXCHANGE STATION

A station connected with a central office of the Company over its own lines.

EXTRA LISTING

See "Additional Listing".

FOREIGN ATTACHMENT

Equipment or facilities not owned or furnished by the Company which are attached or connected to, and used with, exchange telephone service.

FOREIGN CENTRAL OFFICE

Any central office other than that which serves the area in which the customer is located.

FOREIGN EQUIPMENT

See "Foreign Attachment".

FOREIGN EXCHANGE LINE MILEAGE

The measurement applying to that portion of a central office line connecting a customer with a foreign central office, from the common boundary line to the customer's station, for which a monthly charge is made in addition to the base rate for exchange service.

GRADE OF SERVICE

The term used in describing exchange service with respect to the number of parties served on a telephone line.

HARM

Harm consists of hazards to personnel, damage to Company equipment, and impairment of service to persons other than the user of the customer-provided equipment. Types of harm include, but shall not be limited to, voltages dangerous to personnel, destruction of or damage to equipment, induced noise or cross talk, incorrect dial pulsing, failure of supervision, false answer, incorrect billing, absence of voice band transmission path for call progress signals, and loss of capability to answer an incoming call.

DEFINITIONS, continuedINDIVIDUAL CASE BASIS

Rates for Dedicated Access, Private Lines and Centrex services will be determined on an Individual Case Basis (ICB). ICB rates will be structured to recover the Company's cost of providing the services and will be made available to customers in a non-discriminatory manner. Terms of specific ICB contracts will be made available to the Missouri Public Service Commission Staff upon request on a proprietary basis.

INDIVIDUAL LINE

An exchange line designed for the connection of a telephone set.

INDUCTIVE CONNECTION

Electromagnetic coupling between customer-provided equipment and Company equipment by means of mutual inductance between an inductor in the company equipment and a customer-provided inductor external to the Company equipment.

INITIAL SERVICE PERIOD

The minimum length of time for which a customer is obligated to pay for service, facilities and equipment whether or not retained by the customer for such minimum length of time.

INSTALLATION CHARGE

A nonrecurring charge made at the time of installation of communications service or equipment, which applies in addition to service charges and other applicable charges for service or equipment unless specifically excepted.

INTERCOMMUNICATING SYSTEM

An arrangement involving two or more stations which enables a user to signal and connect with other stations in the system.

INTERCONNECTION

The method by which telecommunications facilities of the Company are arranged to transmit to, or receive information from, customer-provided equipment.

LIMITED SERVICE

Service which is limited to existing service at existing locations.

DEFINITIONS, continued

LINE CONSTRUCTION CHARGES

The charges applied for additions to existing central office line facilities outside a Base Rate Area to provide service to business or residence customers.

LINE EXTENSION

A circuit extending from a main terminal to an auxiliary terminal such as a line from a PBX switchboard to a telephone set or to a key.

LINE EXTENSION MILEAGE

The charges made for off-premises circuit extending from the main terminal.

LOCAL CALLING SCOPE (LCS)

A combined Area in which interexchange telephone service is furnished at a flat rate between two or more exchange areas.

LOCAL CHANNEL

That portion of a channel which connects a station to an interexchange channel or channel connecting two or more stations within an exchange area.

LOCAL EXCHANGE SERVICE

Telephone communications within a local service area in accordance with the provisions of the Company's tariffs.

LOCAL MESSAGE

A completed communication between customers' stations located within the same exchange area or local service area.

LOCAL CALLING SERVICE AREA

The area throughout which communication service is rendered to a customer or users without the application of toll charges.

DEFINITIONS, continued

LOCAL SERVICE AREA

That area throughout which a subscriber to local exchange service, at a given rate, can call other subscribers without the payment of a toll charge. Chariton Valley Telecom Corporation concurs with the incumbent local exchange carrier's local calling area as of January 1, 2003.

LONG DISTANCE MESSAGE

See "Toll Message".

LONG DISTANCE SERVICE

That part of the total telephone service provided by the Company which is furnished between customers in different exchange areas in accordance with the rates and regulations specified in the Company's Toll Tariff.

MAIN TERMINAL

The termination of a central office line on a customer's premises, usually at a protector.

MESSAGE

A completed customer call

MILEAGE

The measurement upon which charges are computed for Foreign Exchange extension and private lines.

MINIMUM CONTRACT PERIOD

The minimum length of time for which a customer is obligated to pay for service, facilities and equipment whether or not retained by the customer for such minimum length of time.

MOBILE TELEPHONE SERVICE

A communication service provided by means of radio frequencies through a land radiotelephone base stations. Connections may be established between a wire station and a mobile or fixed unit or between two mobile or fixed units.

MULTIPARTY LINE

A single central office circuit furnishing exchange service to a number of main terminals outside of the Base Rate Area.

DEFINITIONS, continuedNETWORK ACCESS POINT

A connector, outlet, or wiring termination on a customer's premises which affords connection to the network services of the Company.

NETWORK CONTROL SIGNALING UNIT

The terminal equipment furnished, installed and maintained by the Company for the provision of network control signaling.

NETWORK INTERFACE DEVICE (NID)

A device wired between the telecommunications protector and the inside wiring to isolate the customer's equipment for the network.

NONRECURRING CHARGE

A one-time charge associated with a specific item of equipment. This charge applies to installation and to subsequent modification.

NOTICE

See "Disconnect Notice".

NRC

See "Nonrecurring Charge" or "Service Charge".

POINT OF DEMARCATION

See "Demarcation Point".

PREMISES

The buildings, portion or portions of a building on continuous property used and/or occupied at one time by the customer in the conduct of his business or as a residence. Where floor space in adjoining buildings is made continuous at one or more floor levels, all floor space in both buildings is considered as the same premises insofar as the customer who uses and occupies such continuous floor space is concerned, the two buildings otherwise being considered as separate buildings.

PRIVATE BRANCH EXCHANGE SYSTEM

A "Private Branch Exchange", or "Private Branch Exchange System", is an arrangement of equipment consisting of a switchboard or switching equipment situated on a customer's premises, stations connected with the switchboard or switching equipment, and connected by trunks with a central office, all of which provide for selective signaling and interconnection of such stations with each other, and for communication with the general exchange system of the Company and for toll service.

DEFINITIONS, continued

PRIVATE LINE

A circuit provided to furnish communication between two or more telephones directly connected to it. Such terminals do not have access to the general exchange and interexchange networks.

PUBLIC TELEPHONE

An exchange station, either attended or equipped with a coin-collecting device, designed and placed for use by the public in general at locations chosen or accepted by the Company.

REGISTERED TERMINAL EQUIPMENT

Equipment registered in accordance with FCC regulations which may be connected to access services of the Company.

RESIDENCE SERVICE

Telephone service furnished to customers when the actual or obvious use is for domestic purposes.

RURAL SERVICE

A type of multi-party central office access line service furnished to customers in certain sections outside the Base Rate Area but within the exchange area. This service provides for a number of customers to be served by the same central office line.

SERVICE CHARGE

The charge a customer is required to pay at the time of the establishment of telephone service or subsequent changes to that service.

SERVICE ORDERING CHARGE

For work involved in receiving, recording and transmitting information for establishment of telephone service or subsequent change to that service including directory listing.

DEFINITIONS, continued

SUBSCRIBER

As used in this Tariff, a separate subscriber is involved at each location, or continuous property where service is furnished. One individual or firm therefore may be considered as two or more separate subscribers even in the same Exchange. The privileges, restrictions and rates established for a subscriber to any class of service are limited to the service at one location; and no group treatment of service at separate locations, furnished to one individual or firm, is contemplated or to be implied, except when definitely provided for in the schedules.

SUBURBAN AREA

The territory surrounding the Base Rate Area in which suburban and rural services are furnished and in which urban classes of service are furnished at established rates.

SUPPLEMENTAL FACILITIES OR SERVICES

Services or facilities other than primary service.

SWITCH

A unit of dial switching equipment which provides interconnection between station lines or trunks.

TARIFF

The schedule of rates and charges, rules and regulations adopted and filed by the Company and approved by the Missouri Public Service Commission.

TELEPHONE COMPANY

See "Company".

TELEPHONE SET

A telephone instrument consisting of a transmitter, receiver, and associated apparatus connected to permit transmission and receipt of telephone messages.

TERMINAL EQUIPMENT

Equipment at the terminal of a communication circuit.

TERMINAL EQUIPMENT ACCESSORIES

Devices, apparatus and their associated wiring, provided by a customer, which do not constitute a communications system and which when connected to the telecommunications system of the Company are connected electrically, acoustically or inductively.

DEFINITIONS, continued

TERMINATION CHARGE

A charge applied under certain conditions when a contract for service is terminated by the customer before the expiration of the minimum contract period.

TOLL MESSAGE

A message from a calling station to a station located in a different local service area.

TOLL SERVICE

Toll service (long distance service) is that part of the total telephone service rendered by the Company which is furnished between customers in different exchange areas in accordance with the rates and regulations specified in the Company's Toll Tariff.

TRUNK LINE

A circuit over which customers' messages is sent between two central offices or between a central office and a PBX system.

UNDERGROUND SERVICE CONNECTION

A customer's "drop" wire which is run underground from a pole line or an underground distributing cable.

WIDE AREA TELECOMMUNICATIONS SERVICE (WATS)

The furnishing of inward or outward switched telephone communications service between a wide area service line and specified service areas.

HELD FOR FUTURE USE

LOCAL EXCHANGE SERVICE

A. General

Access Lines extend between the central office of the Company and the premises of the customer. Rates for Access Lines shown in paragraph B.1 below apply to services provided by the Telephone Company using the Company's local loop and switching facilities. The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff.

Rates

Local Exchange Access Line monthly Rates include Touch Calling Service. Appropriate service charges apply. For Business lines, Key Lines and PBX Trunks, Hunting Service is also available at no monthly charge; however, appropriate service charges shown in Section 23 of this tariff apply.

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B.1 All rates shown are for the period of one month.

<u>Access Lines</u>	<u>Monthly Rate</u>
Residence	\$18.75
Single Line Business	\$26.00
Multi-Line Business	\$28.70
Key Line	\$28.70
PBX Trunk	\$30.45
Customer-owned Pay Telephone Service	\$44.15

C. Fees or Taxes to be Billed to Customers

When any municipality, other political subdivision or local agency or government, imposes upon the Company any license, occupation, or other similar charge or tax applicable to service by the Company to the customer, or imposes a charge or tax based upon a percentage of gross receipts, net receipts, or revenues from sale of telephone service by the Company, the charges for local service to customers within such municipality, other political subdivision or local agency of government shall be increased by an amount equal to each such customer's proportionate part of any such charge or tax, and such amount shall be shown separately on the customer's bill.

Issued: May 9, 2014
Issued By:

James Simon, General Manager
P.O. Box 67
Macon, Missouri 63552

Effective: May 23, 2014

FILED
Missouri Public
Service Commission
JC-2014-0455

SERVICE CONNECTION CHARGES**A. General**

The term "Service Connection Charges or Service Charges" are used to define the non-refundable charges made for the establishment of a class of telephone service or subsequent additions, moves, or changes to that service.

Service Connection Charges are in addition to any other scheduled rates and charges normally applying under the tariffs. They apply in addition to and not in lieu of Mileage Charges, Installation Charges, or Construction Charges made because of unusual costs in establishing service.

Service Connection Charges are payable at the time application is made for the particular service or facility, and prior to the establishment of service, or upon presentation of a bill. Service may be established in advance of payment in the case of Service Connection Charges for additions to the service of existing subscribers or for Departments, Administrations, and Agencies of the Federal, State, County, Township, or Municipal Governments.

Incumbent Local Exchange Carrier (ILEC) charges apply only when services requested by or provided to the subscriber require the Telephone Company to order or purchase facilities or services from the ILEC. The ILEC charges contained herein are in addition to the service connection charges of the Telephone Company and all other rates and charges located in other parts of this tariff.

Service Charges are nonrecurring charges shown in this Section and apply when the following activities are performed at the request of a customer:

1. Service Connections New installations or subsequent additions of telephone service and/or semi-public telephone equipment. A move of an existing service to a different premise.
2. Inside Moves Transfer of telephone service and/or semi-public telephone equipment from one location to another location within the same building or that portion of the same building occupied by the same customer, where there is not interruption of the service other than is incident to the work involved.
3. Changes Substitution of semi-public telephone equipment, or rearrangement of such equipment and/or wiring which does not involve changes in location of the equipment or wiring. Also includes directory listing changes and other modifications or rearrangements that do not involve equipment or wiring.
4. Restoral Charge Applicable for work associated with reconnecting service which has been temporarily disconnected for nonpayment.

The charges specified herein do not contemplate work being performed by Company employees at a time when overtime wages apply. If the customer requests that overtime labor be performed, a charge in addition to the specified charges will be made equal to the additional cost involved.

SERVICE CONNECTION CHARGES - Continued**B. Application of Service Charges****1. Service Ordering Charge**

- a. The **Service Ordering Charge** is classified as either Initial or Subsequent. The charges are applicable for work done in receiving, recording, and processing information necessary to execute each customer request for connections of service (Initial Order Charge applies), to each order for a move, change, addition to existing service or records change (Subsequent Order Charge applies).
- b. A service order will usually be issued for all work or service ordered to be performed or provided at the same time on the same account and for the same premises. Service Ordering Charges apply separately where business and residence service are located on the same premises.
- c. Service Ordering Charges do not apply to the recovery by Company employees of semi-public telephone stations from a customer's premises.

2. Line Connection Charge

- a. The charge for work associated with provision of service from the central office including, but not limited to, central office connections, cable cross connections and/or outside plant connections up to and including the protector and/or the point of demarcation.
- b. This charge does not apply when service is assumed by a customer prior to discontinuance by another customer (supersedure) and there is no change of telephone number.
- c. This charge applies to each change in telephone number made at the request of the customer.

SERVICE CONNECTION CHARGES - Continued**B. Application of Service Charges (continued)**

2. Line Connection Charge (continued)
 - d. *This charge applies for each move of the service drop and/or the associated station protection device.*
 - e. *This charge applies to each change of party-line assignment made at the request of the customer.*

3. Restoral Charge
 - a. *A Restoral Charge is applicable to each reconnection of service that is temporarily disconnected for nonpayment.*

4. Service Charges are not applicable in the following situations:
 - a. *Service upgrade of basic exchange service.*
 - b. *Billing address changes.*
 - c. *Changes to published from non-published service.*
 - d. *Installations, moves or changes made on the initiative of the Company, (e.g., changes made for maintenance reasons, changes in type of central office operation, etc.).*
 - e. *Removal of service.*
 - f. *Service established at an interim location nor to the subsequent reestablishment of service at the same or another location, due to the destruction of the customer's premises by a natural disaster, flood or other acts of God.*
 - g. *Calling Card requests.*
 - h. *Legal name changes.*

SERVICE CONNECTION CHARGES – Continued

C. Rates and Charges

		Chariton Valley Nonrecurring Charge		
		<u>Business</u>	<u>Residence</u>	<u>ILEC (1)</u>
1.	Service Ordering Charge			
	a. Initial	\$ 25.00	\$ 13.00	\$ 47.25
	b. Subsequent	\$ 9.00	\$ 4.00	\$ 24.00
2.	Line Connection Charge	\$ 14.00	\$ 7.60	N/C
3.	Restoral Charge	\$ 23.00	\$ 11.60	\$ 24.00

(1) ILEC Nonrecurring charges may be passed through to the customer when the Telephone Company uses unbundled local loops leased from the Incumbent Exchange Carrier (ILEC).

Lifeline Service

Lifeline service, which provides a reduction in monthly local service charges, is available to qualifying low-income subscribers for single party residence service. The Company will provide lifeline service to eligible subscribers in accordance with state and federal laws, rules, and regulations, as are in effect from time to time. Lifeline will not be furnished on Foreign Exchange service.

Missouri Disabled Program

The Missouri Disabled service or program provides a discount for voice telephony service to qualifying residential subscribers. The Company will provide Missouri Disabled service to eligible subscribers in accordance with Missouri laws, rules, and regulations, as are in effect from time to time.

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Issued November 23, 2016

Kirby Underberg
1213 E. Briggs Drive
Macon, Missouri 63552

Effective December 2, 2016

FILED
Missouri Public
Service Commission
JC-2017-0085

-This Page is reserved for future use.-

Issued November 23, 2016

Kirby Underberg
1213 E. Briggs Drive
Macon, Missouri 63552

Effective December 2, 2016

FILED
Missouri Public
Service Commission
JC-2017-0085

CHARITON VALLEY TELECOM CORPORATION

**PSC MO. NO. 1
Section 23
Second Revised Sheet 8
Cancels First Revised Sheet 8**

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**Issued: March 16, 2012
Issued By:**

**James Simon, General Manager
1213 E. Briggs Drive
Macon, Missouri 63552**

Effective: April 15, 2012

**FILED
Missouri Public
Service Commission
CT-2012-0306; JC-2012-0472**

CHARITON VALLEY TELECOM CORPORATION

**PSC MO. NO. 1
Section 23
Second Revised Sheet 9
Cancels First Revised Sheet 9**

This Page Reserved for Future Use

**Issued: March 16, 2012
Issued By:**

**James Simon, General Manager
1213 E. Briggs Drive
Macon, Missouri 63552**

Effective: April 15, 2012

**FILED
Missouri Public
Service Commission
CT-2012-0306; JC-2012-0472**

CHARITON VALLEY TELECOM CORPORATION

**PSC MO. NO. 1
Section 23
First Revised Sheet 10
Cancels Original Sheet 10**

This Page Reserved for Future Use

**Issued: March 16, 2012
Issued By:**

**James Simon, General Manager
1213 E. Briggs Drive
Macon, Missouri 63552**

Effective: April 15, 2012

**FILED
Missouri Public
Service Commission
CT-2012-0306; JC-2012-0472**

MILEAGE CHARGES

Mileage rates apply for extending standard voice grade intra-exchange service between premises where technically capable and adequate facilities exist. The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff or assessed by other carriers or providers.

A. General

- 1. Mileage charges apply to line extensions. (T)

B. Conditions

- 1. Applicable line extension mileage will be determined in the following manner:
 - a. Off-premises mileage charges are assigned to telephone stations not located on the same contiguous property as the central office access line, Key Line or PBX frame. Routing of facilities will be provided in such manner as the Company may select. Mileage applications include but are not limited to extensions for services such as Telephone Answer Bureau Service. (T)
 - b. A loop for an additional residential or business station will be bridged at the Central Office with the loop of the central office access line. The mileage measurement includes inter-central office airline mileage if the two points are located in different central office areas of the same multi-office exchange.
 - c. A circuit connecting a Key Line or PBX station with a Key or PBX frame may be routed through the central office in a loop. If the circuit connecting the Key Line or PBX station and Key or PBX frame is not routed through the central office, special construction charges between the demarcation points for the Key Line or PBX station and Key or PBX frame will apply. The distance between the demarcation points for the Key Line or PBX station and Key or PBX frame is the mileage measurement.
 - d. For a Key Line or PBX station, mileage charges are made on the basis of quarter mile airline units between the demarcation points and the station, Key or PBX frame, with each fractional quarter mile unit counting as an additional full quarter mile unit. (T)

MILEAGE CHARGES, continued

B. Conditions (continued)

- 2. Special equipment or arrangements in addition to that regularly provided may be provided at charges and/or rates based upon costs incurred.
- 3. Off premises extensions (OPX) will be allowed under the following conditions:
 - a. The service is limited to intraexchange individual central office access lines only (not semi-public service).
 - b. A business customer may have an extension from the customer's business to another business location if the other location is also the same billed account in the same exchange. A separate central office access line is not required in this instance.
 - c. Business stations may be located on the premises of another business when each party has its own separate central office access line.
 - d. Extensions from residence to residence are permitted when each party has its own separate central office access line.
 - e. Extensions from residence to business are permitted when each party has its own separate central office access line. If residence OPX service is installed at a business location, the residence main service and OPX must change to business rates.
 - f. Extensions from business to residence are permitted when the residence location has its own separate central office access line. If a proprietor actually lives in his business establishment, a separate central office access line is not required for extension service.
 - g. The offering is subject to the availability of facilities. If special construction is required in regard to the installation of extensions, construction charges will apply. If the OPX leaves the serving wire center, construction charges may also apply. (T)
 - h. When facilities must be constructed to provide service to the applicant beyond the Base Rate boundary, charges shall be determined as found under Special Construction and Facilities in the Construction, Installation and Maintenance Charges section of this Tariff. (T)
(T)

MILEAGE CHARGES, continued

C. Rates and Charges

1. In addition to the following rates, Service Charges apply.

a. Line Extension Mileage	<u>Monthly Rate</u>	
1) A loop bridged at the central office	Residence, Business, Key Line or PBX Local Service Rate applies	(T) (T) (I) 1 (I)
2) Key Line or PBX loop not Routed through the central Office ¹ , first ¼ mile	\$ 2.05	(N)
Each additional ¼ mile	\$ 1.85	
3) Loop between different central offices within the same exchange ² , first ¼ mile	\$ 2.05	(N)
Each additional ¼ mile	\$ 1.85	

¹ Special construction charges apply between the demarcation points for the Key Line or PBX station and a Key Line or PBX frame.

² Mileage charges apply between central offices if the two points are located in different central office areas of the same multi-office exchange. The appropriate Residence, Business, Key Line or PBX Local Service Rate applies from the central office to the OPX location point.

OPTIONAL SERVICES**Custom Calling Services****A. General**

Custom Calling Services are optional telephone service arrangements which may be provided only from central offices so equipped to provide one or more custom calling features. The rates and charges contained herein are in addition to all other applicable rates and charges located in other parts of this tariff.

B. Service Descriptions

Call Waiting – By means of a tone signal a customer who is using his telephone is alerted when another caller is trying to reach that station. This permits putting the first call on hold so that a second call can be answered.

Call Forwarding – Permits a customer to transfer all incoming calls to another dialable telephone number. The customer pre-selects a second telephone number to which he wants all incoming calls to be automatically transferred. Calls may be transferred to a long distance message telecommunications point subject to the availability of the necessary facilities in the central office from which the calls are to be transferred. Customers utilizing Call Forwarding service are responsible for the payment of charges for each toll call to the telephone to which the call was transferred.

Call Forwarding Busy - Allows all calls to be redirected to another telephone number when the customer's line is busy. The customer can easily turn this feature on or off, or change the assigned forwarding number anytime by using access codes.

Call Forwarding No Answer - Allows all terminating calls to the customer's telephone number to be redirected to another telephone number when the call is not answered within a specified number of rings (2 to 9). The customer can assign the forwarding number and activate the feature using access codes.

Remote Call Forwarding (RCF) - Allows all calls to be automatically and immediately redirected to another telephone number. The called party receives the billing for the toll call, if applicable. RCF is a central office based feature and does not require Residence or Business access line service.

Three Way Calling – Enables a customer to add a third party to an existing call without operator assistance, thereby establishing a three-way conversation. The transmission may vary depending on the distance and routing necessary; therefore, transmission may not meet normal standards.

Speed Calling – Enables a customer to place calls to other telephone numbers by dialing a one or two digit code rather than the complete telephone number. Customer may subscribe to only one of either the 8 Code capacity or 30 Code capacity on the same line.

Call Transfer - Allows the customer to transfer a call to another directory number to establish a three way call and then drop out of the call, leaving the other two people connected. The subscriber must also subscribe to Three-Way Calling for this feature to work. The subscriber will be billed for all toll calls transferred by that subscriber and for charges incurred after the subscriber leaves the connection.

OPTIONAL SERVICES - Continued

Custom Calling Services - Continued

B. Service Descriptions - Continued

Hot Line - Provides an automatic connection between a customer that goes off hook and a predesignated directory number. When a subscriber with the Hot Line feature goes off hook, the call is routed directly to a specified telephone number that is automatically dialed by the central office. To change this number the subscriber must contact the business office. Calls terminating to a customer's line with the Hot Line option are processed in a normal manner.

Custom Calling Services will be provided in connection with residence and business service.

C. Rates and Charges (1)

1. Individual Services	<u>Monthly Rate</u>	
When provided individually, per service, per line equipped	<u>Business</u>	<u>Residential</u>
(a) Call Waiting	\$ 3.75	\$ 3.30
(b) Call Forwarding.	\$ 2.75	\$ 2.30
(c) Call Forwarding Busy	\$ 1.25	\$ 1.25
(d) Call Forwarding No Answer	\$ 1.25	\$ 1.25
(e) Three Way Calling.	\$ 3.75	\$ 3.30
(f) Speed Calling - 8 Number.	\$ 3.50	\$ 2.50
(g) Speed Calling - 30 Number	\$ 4.50	\$ 3.50
(h) Hot Line	\$ 3.00	\$ 2.00

2. Packaged Services

See Sheet 10 in this Section for Custom Calling and CLASS packaged service offerings.

(1) Only one Service Connection Charge applies when more than One Custom Calling feature is ordered or changed simultaneously.

OPTIONAL SERVICES – Continued**Distinctive Ring Service****A. General Regulations**

Distinctive Ring allows a customer to establish up to two telephone numbers on the same local exchange access line and distinguish calls to each number by a distinctive ringing pattern. The billing number is called the Primary Number and additional associated telephone number is called Distinctive Number. A customer may subscribe to one Distinctive Ring Number. The standard ringing pattern is provided for the Primary Number. Unique ringing is provided for the Distinctive Ring Number.

Distinctive Ring is available in conjunction with compatible residence and business service where technology, facilities and telephone numbers are available.

Some customer provided terminal equipment may not recognize the distinctive ringing patterns associated with this service.

In addition to the provisions of this Tariff, the Telephone Company shall not be liable for any loss or damages arising out of error, interruptions, defects, failure or malfunctions of Distinctive Ring or equipment. Damages arising out of such interruptions, defects, failures, or malfunctions of this service after the Telephone Company have been notified, and has had a reasonable time for repair, shall in no event exceed an amount equivalent to the charges made for the service for the period following notice from the customer until service is restored.

The Primary number is the telephone number associated with the access line and therefore is allowed direct-dialed Directory Assistance calls in accordance with the Directory Assistance Service section of this Tariff. No additional call allowances are provided with Distinctive Ring.

One directory listing is provided for each telephone number associated with Distinctive Ring Service. Private Service is available, at no charge for all telephone numbers associated with Distinctive Ring. Private Service rates shown in the Directory Listings section of this Tariff apply to the Primary number only.

Additional listing rates and extra or alternate listing rates shown in the Directory Listings section of this Tariff apply to Primary and Distinctive Ring numbers.

If a customer requests a change in the listings for telephone numbers associated with Distinctive Ring Service, the regular Service Connection Charges of this Tariff will apply.

Distinctive Ring customers who subscribe to Call Forwarding can choose one of two forwarding arrangements. The first arrangement forwards the Distinctive Ring number(s) along with the Primary number when it is forwarded. The second arrangement provides no forwarding of the Distinctive Ring number(s). A forwarding arrangement must be selected at the time Distinctive Ring is ordered. If a customer later requests a change in forwarding, the regular Service Connection Charges of this Tariff will apply.

If a customer requests a number change for either the Primary number, or the Distinctive Ring number, the regular Service Connection Charges of this Tariff will apply.

OPTIONAL SERVICES - Continued

Distinctive Ring Service - Continued

B. Residence and Business Rates

The following rates apply in addition to the established rates and charges for the services with which these features are associated:

	<u>Monthly Rate</u>	
	<u>Business</u>	<u>Residential</u>
Distinctive Ring Service (per number)	\$ 6.00 (1)	\$ 6.00 (1)

(1) The regular Multi-Element Non-Recurring Charges apply on all changes made at the subscriber's request.

OPTIONAL SERVICES - Continued

CLASS Service

A. General Regulations

CLASS Service is a group of central office call management features offered in addition to basic telephone service. Class Service consists of the following features:

1. Definitions of Feature Offerings

Automatic Callback/Automatic Call Return

(T)

Automatic Callback/Automatic Call Return, when activated, automatically redials the last number the customer attempted to call. If the called line is not busy, the call will be placed. If the called line is busy, a confirmation announcement is heard, the customer hangs up and a queuing process begins. For the next 30 minutes, both the calling and called lines are checked periodically for availability to complete the call. If during the queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone, the call will automatically be placed.

(T)

(T)

Automatic Recall/Automatic Redial

(T)

This feature enables a customer to place a call to the telephone number associated with the most recent call received, whether or not the call was answered or the number is known. The customer can dial a code to request that the network place the call.

If the called line is not busy, the call is placed. If the called line is busy, a confirmation announcement is heard, the customer hangs up, and a queuing process begins. For the next 30 minutes, both the calling and the called lines are checked periodically for availability to complete the call. If during this queuing process the called line becomes idle, the customer is notified, via a distinctive ring, that the network is ready to place the call. When the customer picks up the telephone, the call will automatically be placed.

Caller ID - Number

This feature enables the customer to view on a display unit the Directory Number (DN) on incoming telephone calls.

When Caller ID is activated on a customer's line, the Directory Numbers of incoming calls are displayed on the called CPE during the first long silent interval of the ringing cycle.

Any calling party of the Company may prevent the delivery of the calling party number (CPN) to the called party by dialing an access code immediately prior to placing a call. The access code activates per call blocking. Per call blocking is available at no charge. The blocking of CPN will not be provided on calls originating from public, semi-public and Customer-Owned Pay Telephone Service.

Telephone CPN information transmitted via Caller ID is intended solely for the use of the Caller ID subscriber. Resale of this information is prohibited by this Tariff. CPN will not be displayed if the called party is off-hook or if the called party answers during the first ring interval. CPN will be displayed for calls made from another central office only if it is linked by appropriate facilities. Caller ID is not available on operator handled calls.

OPTIONAL SERVICES - Continued

CLASS Service - Continued

A. General Regulations - Continued

1. Definitions of Feature Offerings – Continued

Caller ID - Number (Continued)

Per line blocking for the delivery of the calling number is available upon request, at no charge, to the following entities for lines over which the official business of the agency is conducted, where an executive officer of the agency registers a need for blocking and provides the required certification to the Company (a) private, nonprofit, tax exempt, domestic violence intervention agencies and (b) federal, state, and local law enforcement agencies. The calling number will not be transmitted from a line equipped with this capability. Per line blocking is operational on a continuous basis but can be deactivated by the customer by dialing an access code immediately prior to placing a call.

Any customer subscribing to Caller ID will be responsible for the provision of a display device which will be located on the customer's premises. The installation, repair, and technical capability of that equipment to function in conjunction with the feature specified herein will be the responsibility of the customer. The Company assumes no liability and will be held harmless for any incompatibility of this equipment to perform satisfactorily with the network features described herein.

Caller ID – Name and Number

This feature enables the customer to view on a display unit the Directory Name and Number on incoming telephone calls.

When Caller ID Name and Number is activated on a customer's line, the Directory Name & Numbers of incoming calls are displayed on the called CPE during the first long silent interval of the ringing cycle.

Customer Originated Trace

Customer Originated Trace enables the customer to initiate an automatic trace of the last call received.

Upon activation by the customer, the network automatically sends a message to the Company indicating the calling number, the time the call was received, and the time the trace was activated. The customer using this feature would be required to contact the local business office for further action. The customer is not provided the traced number. The results of a trace will be furnished only to legally constituted authorities upon proper request by them.

Only calls from appropriately equipped and technically capable area are traceable using Customer Originated Trace.

If the customer receives another call after hanging up from the annoying call, prior to activating the trace, Customer Originated Trace will not record the correct number.

OPTIONAL SERVICES - Continued

CLASS Service - Continued

A. General Regulations - Continued

1. Definitions of Feature Offerings – Continued

Priority Call \ Call Waiting

(T)

Priority Call \ Call Waiting provides a distinctive ringing pattern to the subscribing customer for calls received from specific telephone numbers.

(T)

The customer creates a screening list of up to twelve (12) telephone numbers through an interactive dialing sequence. When a call is received from one of the predetermined telephone numbers, the customer is alerted with a distinctive ringing pattern. Calls from telephone numbers not included on the screening list will produce a normal ring.

(T)

If the customer subscribes to Call Waiting and a call is received from a telephone number on the Priority Call \ Call Waiting screening list while the line is in use, the Call Waiting tone will also be distinctive.

(T)

When a telephone number on the Priority Call \ Call Waiting screening list also appears on the Selective Call Forwarding list, the Selective Call Forwarding will take precedence. Likewise, when the same number is shown on the Selective Call Rejection list, the call will be blocked.

(T)

(T)

A customer's line will not produce a distinctive alert if the calling line is not referenced to and originated by the main telephone number or a Telephone Number identified number than represents all the lines in a collection of lines, such as multi-line hunt groups.

Selective Call Acceptance

This feature provides the customer the ability to screen incoming calls against a list of up to twelve (12) subscriber-specified directory numbers and then accepts any calls only from those specified directory numbers.

(T)

A screening list is created by the customer either by adding the last number associated with the line (incoming), or by pre-selecting the telephone numbers to be accepted. When a call is placed to the customer's number from a number not on the screening list, the call receives an announcement indicating that the party he is attempting to call does not wish to receive calls at this time.

This feature will not work if the incoming call is from a telephone number in a multi-line hunt group, unless the telephone number is the main telephone number for the hunt group, or is Telephone Number identified.

OPTIONAL SERVICES - Continued

CLASS Service - Continued

A. General Regulations - Continued

1. Definitions of Feature Offerings – Continued

Selective Call Forwarding

Selective Call Forwarding allows the customer to transfer selected calls to another telephone number. A screening list of up to twelve (12) numbers is created by the customer and placed in the network memory via an interactive dialing sequence. Subsequently, calls are forwarded to the Call Forwarding telephone number only if the calling number can be obtained and is found to match a number on the screening list.

(T)
|
(T)

If the customer also subscribes to Selective Call Rejection and the same telephone number is entered on both screening lists, the Selective Call Rejection features must be deactivated to allow the call to forward.

This feature will not work if the calling line is not referenced to and originated by the main telephone number, or a Telephone Number identified number that represents all the lines in a collection of lines such as multi-line hunt groups.

Selective Call Rejection

This feature provides the customer the ability to prevent incoming calls from up to twelve (12) different telephone numbers.

(T)

A screening list is created by the customer either by adding the last number associated with the line (incoming), or by pre-selecting the telephone numbers to be blocked. When a call is placed to the customer's number from a number on the screening list, the caller receives an announcement indicating that the party he is attempting to call does not wish to receive calls at this time.

If the customer also subscribes to Selective Call Forwarding and/or Priority Call \ Call Waiting and the same telephone numbers appear on those screening lists, Selective Call Rejection will take precedence.

(T)
|
(T)

This feature will not work if the incoming call is from a telephone number in a multi-line hunt group, unless the telephone number is the main telephone number for the hunt group, or is Telephone Number identified.

Unidentified Call Rejection/Anonymous Call Block

(N)

This feature allows customer of this service to automatically reject calls from a person that is using either per call or per line blocking (which prevents the display of the caller's telephone number to Caller ID customers). The person calling, whose identification is blocked, will receive a message to hang up and call back with the calling number unblocked.

(N)

OPTIONAL SERVICES - Continued

CLASS Service - Continued

B. Regulations and Limitation of Service

1. The following limitations apply:
 - a. Class Service is provided subject to the availability of facilities. Additionally, the features described will only operate on calls originating and terminating within appropriately equipped offices, or similarly equipped offices of interconnecting Local Exchange Companies and interexchange carriers. Also, feature screening lists can only contain telephone numbers of subscribers served out of appropriately equipped and technically capable offices.
 - b. Class Service cannot be provisioned on an originating basis with, Toll Terminals, Trunks, or some Remote Switching Locations.

C. Residence and Business Rates (1)

1. Rates for the following CLASS Services with the exception of Customer Originated Trace will be charged on a monthly basis.

		<u>Monthly Rate</u>		
		<u>Business</u>	<u>Residential</u>	
a.	Automatic Callback/Automatic Call Return	\$6.00	\$ 5.00	(T)
b.	Automatic Recall/Automatic Redial	6.00	5.00	(T)
c.	Caller ID	10.00	7.00	
d.	Caller ID Name & Number	11.50	7.95	
e.	Distinctive Ringing \ Call Waiting	6.00	6.00	
f.	Selective Call Acceptance	3.00	2.00	
g.	Selective Call Forwarding	3.00	2.00	
h.	Selective Call Rejection	3.00	2.00	
i.	Customer Originated Trace	3.50	2.50	
j.	Unidentified Call Rejection/Anonymous Call Block	1.00	1.00	(T)

(1) Only one Service Connection Charge applies when more than One CLASS (or Custom Calling) Service is ordered or changed simultaneously.

OPTIONAL SERVICES - Continued

CLASS Service - Continued

C. Residence and Business Rates, continued (1)

2.	Packaged Services When provided individually, per service, per line equipped	<u>Monthly Rate</u> <u>Business</u>	<u>Residential</u>
a.	Economy Package (Call Waiting and Call Forwarding)	\$ 4.35	\$ 4.35
b.	Professional Package (Call Waiting, Call Forwarding, 3-Way Calling and Speed Calling-30 Number)	7.90	7.90
c.	CV Plan I Pack (Call Waiting, Call Forwarding, 3-Way Calling and Speed Calling-8 Number)	5.50	5.50
d.	CV Plan II Pack (Call Waiting, Automatic Callback, Automatic Recall and Unidentified Call Rejection)	8.75	8.75
e.	CV Plan III Pack (Call Waiting, Call Forwarding, 3-Way Calling, Speed Calling-8 Number, Automatic Recall, Unidentified Call Rejection and Distinctive Ring)	13.25	13.25
f.	CV Basic Pack (Automatic Callback, Unidentified Call Rejection, Caller ID – Name and Number, 3-Way Calling)	10.95	10.95 (T)
g.	CV Complete Pack (Unidentified Call Rejection, Automatic Callback, Automatic Recall, Call Forwarding, Call Waiting, Caller ID – Name and Number, Distinctive Ring, Selective Call Acceptance, Selective Call Forwarding, Speed Calling-30 Number and 3-Way Calling)	16.95	16.95 (T)
h.	CV Connected and Protected Pack (Caller ID – Name and Number, Voice Mail Complementary Services Package and Selective Call Rejection)	9.95	(N) 1 1 4.95 (N)

(1) Only one Service Connection Charge applies when more than One CLASS (or Custom Calling) Service is ordered or changed simultaneously.

OPTIONAL SERVICES - Continued

CLASS Service - Continued

C. Residence and Business Rates, continued (1)

3. Flexible Packaging - Residence

a. This service offers a discount of 40% off the rates in this Tariff to residential customers who subscribe to individual Custom Calling or CLASS services. This discount applies only when customer subscribers to four or more of the following services:

- Automatic Recall/Automatic Redial (T)
- Automatic Callback/Automatic Call Return (T)
- Call Waiting
- Call Forwarding
- Caller ID Number Only
- Caller ID
- Distinctive Ring
- Selective Call Acceptance
- Selective Call Forwarding
- Selective Call Rejection
- Speed Calling 8 or 30 Number
- Three Way Calling
- Unidentified Call Rejection/Anonymous Call Block (T)

b. If four or more services are ordered, on an account basis, the discount will apply on rates of all Custom Calling and CLASS services.

c. If the customer subscribes to less than four services or the customer removes a service(s) such that the total subscription becomes less than four, the discount does not apply.

d. A service may be added at a later date for the discount to apply. A service may also be substituted for another at a later date so that the discount may continue to apply.

(1) Only one Service Connection Charge applies when more than One CLASS (or Custom Calling) Service is ordered or changed simultaneously.

OPTIONAL SERVICES - Continued

CLASS Service - Continued

C. Residence and Business Rates, continued (1)

3. Choice Pack - Business

- a. This service offers a discount of 30% off the rates in this Tariff to single line business customers who subscribe to individual Custom Calling or CLASS services. This discount applies only when customer subscribers to three or more of the following services:

- Automatic Recall/Automatic Redial (T)
- Automatic Callback/Automatic Call Return (T)
- Call Waiting
- Call Forwarding
- Caller ID Number Only
- Caller ID
- Distinctive Ring
- Selective Call Acceptance
- Selective Call Forwarding
- Selective Call Rejection
- Speed Calling 8 or 30 Number
- Three Way Calling
- Unidentified Call Rejection/Anonymous Call Block (T)

- b. If three or more services are ordered, on an account basis, the discount will apply on rates of all Custom Calling and CLASS services.
- c. If the customer subscribes to less than three services or the customer removes a service(s) such that the total subscription becomes less than three, the discount does not apply.
- d. A service may be added at a later date for the discount to apply. A service may also be substituted for another at a later date so that the discount may continue to apply.

(1) Only one Service Connection Charge applies when more than One CLASS (or Custom Calling) Service is ordered or changed simultaneously.

OPTIONAL SERVICES - Continued

Personal Identification Number (PIN) Dialing

A. General regulations

PIN Dialing - Provides a means of restricting access to the Long Distance Message Telecommunications Network. Two options are available to the customer:

- a. Restriction of 1+ calls and 0+ and 0- (operator handled) calls.
- b. Restriction of 1+ calls and 0+ and 0- (operator handled) calls, except 8XX calls.

Restriction of 1+ calls, and 0+ and 0- operator handled calls prevents the customer from dialing a long distance telephone number or telephone operator for any purpose including for emergency or telephone assistance purposes. The Company shall not be liable to the customer or any third party for any and all claims, losses or damages caused by the restriction to any toll service.

Customers must apply in writing for the establishment of PIN Dialing.

The appropriate non-recurring charges will apply to establish service.

B. Rates *

The rate for this service will be charged on a monthly basis.

	<u>Monthly Rate</u>
PIN Dialing (any option)	\$2.00

* The regular Multi-Element Non-Recurring Charges apply on all changes made at the subscriber's request.

OPTIONAL SERVICES - Continued

Voice Mail Complementary Services Package

A. General

The Voice Mail Complementary Services Package provides a group of basic Custom Calling and network services (generally used in conjunction with voice mail services) at a monthly rate. The package consists of the following services (where available):

- Call Forwarding Busy
- Call Forwarding No Answer
- Message Waiting Indication – Audible or Visual

B. Conditions

1. All regulations and restrictions that normally apply to the services when they are individually provided also apply when they are provided as part of this package.
2. All services are provided only from central offices that have been arranged to provide these services. The services are provided subject to availability of facilities.
3. This package is available only to individual line residence and business customers.

C. Rates

	Monthly Rate <u>Per Line</u>
1. Residence	\$2.00
2. Business	\$3.00

OPTIONAL SERVICES - Continued

Remote Call Forwarding Service

A. General

1. Remote Call Forwarding (RCF) Service allows all calls dialed to a telephone number equipped for RCF Service to be automatically forwarded to another dialable telephone number. The RCF customer is the called party who receives the automatically forwarded call.
2. The telephone number equipped for RCF Service is hereinafter referred to as an RCF number.

B. Conditions

1. RCF Service is offered subject to the availability of suitable facilities and is limited to central offices specifically equipped to provide RCF Service.
2. RCF Service can not be used for toll by-pass. The RCF customer and the RCF number must be located within the same local exchange, or the RCF customer must be located beyond the local calling area of the RCF number. Therefore, RCF Service may not be used in conjunction with local calling plans and the RCF call may not terminate in an exchange which is an EAS point of the originating exchange.
3. Normal grade end-to-end transmission is not guaranteed because transmission characteristics may vary depending on distance and routing to complete the forwarded portion of the call.
4. RCF Service is not suitable for satisfactory transmission of data.
5. RCF Service is not offered when the answering location for a forwarded call is a coin/coinless station.
6. RCF Service or Call Forwarding Services will not be offered as a service at the RCF answering location.
7. The Company will not provide identification of the calling party number to the RCF customer.
8. The Company will provide one alphabetical directory listing, without charge, for each RCF Service. Additional directory listings may be provided at the rates specified elsewhere in this Tariff.

OPTIONAL SERVICES - Continued

Remote Call Forwarding Service - Continued

B. Conditions, continued

- 9. Each RCF Service allows for forwarding one call at a given time. An additional service is necessary for each additional call to be forwarded simultaneously.
- 10. RCF Service will only be provided when, in the judgment of the Company, the customer subscribes to sufficient RCF Service at the answering location to adequately handle calls without interfering with or impairing any services offered by the Company.
- 11. The minimum contract period for RCF is three months.
- 12. RCF Service is not allowed if service is to be used in conjunction with international calling.

C. Rates and Charges

- 1. The following rates apply for the RCF service only and are in addition to Service Charges, toll and local charges specified in applicable tariffs:

		<u>Monthly Rate</u>	
		<u>Business</u>	<u>Residence</u>
a.	Remote Call Forwarding Service, when both the RCF number and the RCF customer are located either within or outside the same exchange:	\$17.25	\$17.25

- 2. For that portion of the call between the calling party and the RCF number:
 - b. The calling party is responsible for payment of the applicable charges to call the RCF number
 - c. On collect calls, the RCF customer is responsible for payment of the applicable charges if the answering location accepts the forwarded call.
- 3. For the portion of the call between the RCF number and the answering location:
 - a. The RCF customer is responsible for payment of applicable intrastate or interstate customer dialed station-to-station toll message charges for each call. The toll message charge applies to all forwarded calls, including person-to-person and collect calls, even though they may not be accepted at the answering location.

DIRECTORY LISTINGS**A. General**

1. One Directory listing is furnished without charge to each customer in conformity to the Company's practices with respect to its directories. Listings are intended primarily for the purpose of identification and are limited to information which is essential to such identification. Directories are furnished only as an aid to the use of the telephone service facilities and the Company reserves the right to refuse to insert any listing in its directories which does not facilitate telephone service.

B. Conditions

1. A Primary Listing is furnished as part of and in the rates for telephone service. The Primary Listing may include the name, address and telephone number of:
 - a. The individual, organization, firm or corporation contracting for the service.
 - b. A residential Primary listing may consist of a dual name listing whereby two individuals with the same surname who reside at the same address may both be listed with no more than two given names. Each given name for the purposes of this Tariff is defined as any combination, not to exceed two, of the following:
 - 1) First name
 - 2) Middle name
 - 3) Initial
 - 4) Nickname
 - 5) Maiden name
 - c. A Duplicate Listing reversing the order of the individuals' given names above may be provided at the rates for Additional Listings.
 - d. When two or more lines serve a customer in a group arranged for a "hunting" operator, each group of lines is considered one telephone number and is entitled to only one Primary Listing.

DIRECTORY LISTINGS - Continued

B. Conditions – Continued

2. An Additional Listing may also include the same address and telephone number as the Primary Listing, except that a different address may be shown for off-premises stations located on other premises occupied solely by the customer.
 - a. Additional Listings may be furnished with business or residence service for persons who occupy the same premises.
3. An Alternate Listing (charged as an Additional Listing) refers a calling party to certain other telephone numbers after business hours or on Sundays or holidays, or if there is no answer on the first listed number.
 - a. Where the alternate call number is to be that of another customer, the listing will be furnished only with written approval of the other customer.
4. Cross-Reference Listings (charged as an Additional Listing) enable a customer to use a former listing to refer customers to his new listing appearing elsewhere in the directory. Cross-Reference Listings do not include an address or telephone number and are permitted when, in the opinion of the Company, they are necessary for the proper identification of the customer, and are not desired to secure a preferential position in the directory or for advertising purposes.
 - a. As an aid to the service, Cross-Reference Listings may be provided without charge in connection with the service of federal, state or municipal governmental agencies.
5. A Foreign Listing is a listing in the Company directory for which the customer does not have local service. The rate for a Foreign Listing will be the rate listed in the Tariff.
6. Line of Information (charged as an Additional Listing) is listed information in addition to a primary or extra listing that is intended to supply additional or special instructions to the calling parties, e.g., office hours.

DIRECTORY LISTINGS - Continued

B. Conditions – (continued)

7. Nonpublished Service is the omission of a customer's listing from both the telephone directory and Directory Assistance records.
 - a. When Nonpublished Service is to be furnished, the customer will hold the Company harmless from any damages which might arise, and will absolve the Company from any responsibility for the failure of the customer to receive calls because of the nonpublished listing.
 - b. The rate for a Nonpublished Service is specified in this Tariff.
 - c. The charge will not apply to nonpublished number for customers having other listed services.
8. Nonlisted Service is the omission of a customer's listing from the telephone directory only. It may be obtained from the Directory Assistance Operator.
9. Service Charges apply to change listed directory service to Nonpublished Service or Nonlisted Service. Service Charges DO NOT apply to change from Nonpublished Service or Nonlisted Service to listed Primary Listing service.
10. The charge for Directory listings begins on the day the Directory Assistance records are posted.
11. The length of contract period is from the day on which the directory is published to the day the succeeding directory is published. Unless the listing no longer serves the customer because of disconnection, removal, etc., of the service, the minimum contract period will be at least 30 days.
12. Listings will be limited to such information as is necessary for proper identification.
13. The length of a listing may be limited by the use of abbreviations where the clarity of the listing and the identification of the customer will not be impaired.

DIRECTORY LISTINGS-- Continued

C. Rates and Charges

1. The following monthly rates apply in addition to Service Charges and are applicable to the alphabetical section of the Telephone Directory for business and residence customers.

	<u>Monthly Rate</u>
a. Primary Listings (1)	\$ --
b. Additional Listings	
1) Business	\$ 1.95
2) Residence	\$ 1.55
c. Foreign Exchange Listings	
1) Business	\$ 1.95
2) Residence	\$ 1.55
d. Non-listed Service, each	\$ 1.55
e. Non-published Service, each	\$ 1.60

(1) See B.1 Conditions

PROMOTIONS**A. General**

From time to time, the Telephone Company may elect to offer special promotions to its customers. These promotions will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service.

Any promotional waiver or discounted rate will apply only one time per customer for each service in any given wire center prefix during the course of the promotional period.

The Company will provide written notice to the Commission no less than seven (7) days prior to the beginning of each promotion period identifying the promotion and the exchanges within which the promotion will be offered. It is deemed that promotional tariffs are approved by the commission on the effective date unless notification from the commission is received to the contrary. If facilities permit, all residence and / or business customers will be offered the same opportunity to take advantage of the same terms and conditions under the promotions in which to subscribe to residence or business services.

B. Specific Promotion1. Local Edge Optional Expanded Local Calling Plan Promotion

The Company will be offering the following promotion to new subscribers in the Macon exchange during the period January 1, 2006 through June 30, 2006:

(T)

- a. This promotion offers a \$6.00 per month rebate for the first six months of service to residence and business customers who connect new service, transfer or upgrade their existing service and to subscribe to the Local Edge Optional Expanded Local Calling plan for a period of twelve months.

2. Local Calling Promotion

- a. The company will offer a Local Calling Promotion to Macon Subscribers for the period January 1, 2006 through June 30, 2006. The promotion is the CV Extended Local Calling Plan.
- b. Macon customers who subscribe to the plan will receive a calling allowance and then calling at a reduced rate to all exchanges in the 524 LATA.
- c. Any applicable non-recurring charges will be waived for customers who subscribe to the plan. The monthly recurring charge applies in addition to other applicable charges such as the access line, custom calling, etc.
- d. The plan is applicable to only one-way originating dial station-to-station Intra-LATA calling. The monthly charge is applied per line and is billed in advance. Unused minutes do not carry over from one month to the next.

(T)

PROMOTIONS

B. Specific Promotion, cont.

2. Local Calling Promotion, cont.

- e. The plan is available only to business and residential customers subscribing to the Company's basic local exchange service. Operator Service charges apply when applicable. The plan is not available to Public Telephone Service, WATS, Feature Group A, or Foreign Exchange service.
- f. Monthly billing is based on a charge per minute or fraction thereof, rounded to the next higher minute, for the duration of the call. Monthly billing is based on cumulative minutes of usage.
- g. The CV Extended Local Calling Plan provides for flat rate calling within Macon and a per-minute charge to the specified exchanges within the LATA after an allowance of 240 minutes, or alternately, an allowance of 600 minutes.
- h. Following are the rates for the plan options:

3. Monthly Recurring Rates, per line of per trunk:

<u>USOC</u>	<u>Base Minutes of Use</u>	<u>CV Extended Local Calling Plan</u>	<u>Minutes of Use over Base</u>
Residence	240	\$16.95	\$.09
Residence	600	34.95	.08
Business	240	16.95	.09
Business	600	34.95	.08

RESERVED FOR FUTURE USE

CALL RESTRICTION SERVICES

A. Billed Number Screening Service (BNS)

1. Billed Number Screening Service (BNS) is available to subscribers of the Company's local exchange services. This service prevents the billing of incoming collect and/or third number calls to a customer's telephone account.
2. The Company makes no guarantee and assumes no liability for the accuracy of Billed Number Screening Service. The customer agrees fully and completely to indemnify and save harmless the Company, its successors and assigns, from and against any and every claim, loss, damage, suit or liability arising out of the furnishing or failure to furnish Billed Number Screening Service.
3. Billed Number Screening Service is offered subject to the availability of suitable facilities. It is available to all classes of business and residence services.
4. The minimum contract period for Billed Number Screening Service is one month.
5. Rates and Charges
 - a. The following rates and charges apply to the provisioning of Billed Number Screening Service and are in addition to all other applicable charges as specified elsewhere in this Tariff. A Subsequent Service Order Charge applies as specified in this Tariff.

	<u>Monthly Rate</u>
1) Option 1 – Collect and Third Number Billing	
per line screened	\$ 4.10
per COPTS line screened	\$.33
2) Option 2 – Third Number Billing	
per line screened	\$ 4.10
per COPTS line screened	\$.33
3) Option 3 – Collect Billing	
per line screened	\$ 4.10
per COPTS line screened	\$.33

CALL RESTRICTION SERVICES, continued

B. Selective Class of Call Screening Service

1. Selective Class of Call Screening is an optional service available to the Company's local exchange service customers and is offered on a per line basis. The service is offered to provide customers with a choice of originating screening options. The screening provides information that will allow the restriction of originating operator-handled toll calls to be billed outgoing to a credit card, a third number or to the called party.
 - a. The customer will specify, at the time of the order, the restriction of restrictions desired. The customer may specify any combination of the following to restrict the billing of outgoing toll calls to:
 - A Credit Card
 - A Third Number
 - Collect to the Called Number
 - b. This service provides for information designating the customer's line as having a requirement for special billing and defines these requirements for the SPECTRA operator.
 - c. The Company makes no guarantee and assumes no liability for the accuracy of Selective Class of Call Screening Service for calls outside the SPECTRA calling area. The customer agrees fully and completely to indemnify and save harmless the Company, its successors and assigns, from and against any and every claim, loss, damage, suit or liability arising out of the furnishing or failure to furnish Selective Class of Call Screening Service.
 - d. The minimum period for Selective Class of Call Screening Service is one month.
 - e. All local calls and calls to Company numbers, such as repair, Directory Assistance, and public emergency service numbers such as 9-1-1 will be permitted.
 - f. Selective Class of Call Screening Service is offered subject to the availability of suitable facilities.

CALL RESTRICTION SERVICES, continued

B. Selective Class of Call Screening Service (continued)

- g. This service is available to hospitals, motels, and other businesses and institutions only where facilities permit.
- h. Selective Class of Call Screening Service is offered to residence and business individual line customers.
- i. **Rates and Charges**
- 1) No additional service charge applies when Selective Class of Call Screening Service is installed at the initial establishment of service. When call restriction is added to or removed from an existing line, applicable service charges will apply.

	<u>Monthly Rate</u>
a) Per line equipped	\$ 4.10
b) Per COPTS line equipped	\$ 1.86

CALL RESTRICTION SERVICES, continued

C. Toll Blocking Service

1. Toll Blocking Service is a central office service that restricts one plus (1+), International (011+), zero plus (0+), and/or zero minus (0-) calling. Calls to 800 Service will not be restricted (1+800+XXX-XXXX).
2. Restriction of 0+ and 0- operator handled calls prevents the customer from dialing a long distance telephone number of telephone operator for any purpose including for emergency or telephone assistance purposes. The Company makes no guarantee and assumes no liability for the accuracy of Toll Blocking Service. The customer agrees fully and completely to indemnify and save harmless the Company, its successors and assigns, from and against any and every claim, loss, damage, suit or liability arising from the restriction of telephone calls made from the customer's access line.
3. Customers must apply in writing for the establishment of Toll Blocking Service.
4. Toll Blocking Service will be provided to residence and business COPTS/Coin Line individual line customers. This service will not be provided on trunks or Centrex lines.
5. Toll Blocking Service is offered subject to the availability of suitable facilities and is limited to central offices specifically equipped to provide this service.
6. The minimum contract period for this service is one month.
7. **Rates and Charges**
 - a. The following rates and charges apply to the provisioning of Toll Blocking Service and are in addition to all other applicable charges as specified elsewhere in this Tariff.
 - b. The Subsequent Service Order Charge in this Tariff applies when adding or changing Toll Blocking Service on an existing account.
 - c. The monthly rate for toll blocking is in addition to those in which the service is associated.

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
Toll Blocking Service	\$ 4.10	\$ 8.00

CALL RESTRICTION SERVICES, continued

E. 900 Blocking Service

1. General

900 Blocking Service provides residence and business customers with the ability to block access from a particular network access line to all telephone numbers for which the 900 NPA must be dialed.

This service is classified as a local exchange telecommunications service.

2. Conditions

a. The Company's obligation to furnish network facilities for 900 Blocking Service is dependent upon the availability of suitable facilities. Because of central office and other facility limitations, it may not be possible for the Company to provide all of the services that may be requested.

b. 900 Blocking Service is available only for blocking access to all 900 NPA telephone numbers from a particular network access line, and not for blocking access to a specific 900 NPA telephone number.

3. Rates and Charges

a. The Subsequent Service Order Charge as stated in Section 5 of this Tariff is applicable to the initial business line blocked. Each additional line is subject to an additional charge as follows:

Nonrecurring Charge

1) Business, per additional line	\$ 4.00
2) Residence	--

b. If 900 and 976 Blocking Service is ordered at the same time, only one Subsequent Service Charge or Nonrecurring Charge applies per line.

CALL RESTRICTION SERVICES, continued

F. 976 Blocking Service

1. General

976 Blocking Service provides residence and business customers with the ability to block access from a particular network access line to all telephone numbers for which the prefix 976 (1+NPA+976 or 1+976) must be dialed.

This service is classified as a local exchange telecommunications service.

2. Conditions

- a. The Company's obligation to furnish network facilities for 976 Blocking Service is dependent upon the availability of suitable facilities. Because of central office and other facility limitations, it may not be possible for the Company to provide all of the services that may be requested.
- b. 976 Blocking Service is available only for blocking access to all 976 prefix telephone numbers from a particular network access line, and not for blocking access to a specific 976 prefix telephone number.

3. Rates and Charges

- a. The Subsequent Service Order Charge as stated in Section 5 of this Tariff is applicable to the initial business line blocked. Each additional line is subject to an additional charge as follows:

Nonrecurring Charge

1) Business, per additional line	\$ 4.00
2) Residence	--

- b. If 900 and 976 Blocking Service is ordered at the same time, only one Subsequent Service Charge or Nonrecurring Charge applies per line.

Issued: June 10, 2003

Issued By:

William Biere, General Manager
606 Oak Street
Bucklin, Missouri 64631

Effective: July 24, 2003

CALL RESTRICTION SERVICES, continued

G. Post Billing Toll Block

1. General

Post Billing Toll Block (PBTB) is a process whereby the Company will initiate toll blocking on high risk accounts which have unpaid balances. A grace period will be given to the customer to respond to the toll block. This service is designed to minimize the Company's network exposure from uncollectible accounts and to act as an enhancement to the late payment treatment process. If payment is not received the normal late payment treatment process will continue. This process will be accomplished where the Company is technically capable.

2. Description

- a. A risk level assessment process determines customers with high risk accounts and is based as a result of either Credit Scoring for new customers or Behavioral Scoring (Company payment history) for existing customers.
 - 1) Risk level assessment is categorized for new customers via Credit Scoring whereby the Company will be provided a credit score through the use of a third party credit reporting service. A credit score is computed on the inquiry date by utilizing a credit scoring model plus information contained in the customer's credit files. The customer's score is delivered by the National Credit Bureau at the time of service application. Credit Scoring allows the Company to assign a low, medium or high credit risk rating to all new customer accounts.
 - (a) A high risk level assessment is assigned to new customers having the following criteria:
 - Collection judgments
 - Charge (Written) off accounts
 - Outstanding collection accounts
 - Various degrees of delinquency history from 30-180 days, and not paid in full or current at time of scoring.

CALL RESTRICTION SERVICES, continued

G. Post Billing Toll Block (continued)

2. Description (continued)

a. (continued)

2) Behavioral Scoring, based on Company payment history, will establish a risk assessment for existing customers. A score will be established and maintained (re-scored) on each customer when the program is initiated and/or after a six (6) month service period has been established. Existing customers for the purpose of this tariff, are those customers that have had continuous service with the Company over a six (6) month period.

a) A high risk level assessment is assigned to existing customers having the following criteria:

- Six (6) or more telephone bills not paid by the due date or in full during the preceding 12 months.
- Three (3) or more Non-Sufficient Funds (NSF) checks for telephone bill payments during the preceding 12 months.
- Two (2) or more service denials due to nonpayment during the preceding 12 months.
- Six (6) or more reminder notices on account during the preceding 12 months.

b) Post Billing Toll Block will not be initiated if the customer has disputed regulated amounts. Post Billing Toll Block will also not be initiated if a disputed regulated amount reduces the billed amount below the treatment practice amount limit.

c) A delinquent account customer will be given a grace period of two business days from the "please pay by date" or due date of the bill to make payment otherwise Post Billing Toll Block will be initiated.

CALL RESTRICTION SERVICES, continued

G. Post Billing Toll Block (continued)

2. Description (continued)

- d. An intercept recording will inform the delinquent account customer that the long distance (1+, 0+, 0- and pay per call charges) call can not be completed. Long distance service access will be restored when the delinquent balance is paid. Should the customer request payment arrangements, the account will remain toll blocked until the delinquent amount is paid. Subsequent local service disconnection will be suppressed until/unless the customer fails to make payment arrangement.
- e. Toll blocked accounts will retain local dial tone, local calling and access to emergency services. However, the Company will also restrict all collect, credit card and third number bill calls.
- f. No restoral of service charges will be incurred by the customer as a result of restoring toll service.
- g. After the Post Billing Toll Block is initiated late payment treatment notices will be rendered and if payment is not received or payment arrangement made a temporary disconnect and finally an out of service order will follow.
- h. Deposit requirements will not be effected as a result of Post Billing Toll Block.

CUSTOMIZED NUMBER SERVICE

A. General

1. Customers of the Company may request assignment of specific telephone numbers. If the telephone number or numbers requested by the customer are available, the Company may assign the number to the customer.
2. The Company will do its utmost to protect specific number assignments requested by the customer from changing. However, unavoidable circumstances may arise where the number assignment may need to be altered. In these instances, the Company reserves and retains the right:
 - a. To discontinue, change or reassign telephone numbers in any exchange area whenever it deems it necessary or appropriate in the conduct of its business, or in accordance with the rules and procedures of the Company. If this should occur, the Customized Number Service Charge will not be refunded to the customer.
 - b. To reject any request for specific telephone numbers for any reason, including but not limited to: relocation of a central office, limited central office capacity, or numbers that may, in the Company's sole opinion, be offensive to the public.
 - c. Of ownership of all telephone numbers and prohibits the assignment of a telephone number by or from any customer to another, except as otherwise provided in this Tariff.

B. Conditions

1. The Customized Number Service charge applies whenever a customer:
 - a. Requests a telephone number other than the next available number from the allocation list, and such requested number is placed into service within six months of the date of the request.
 - b. Requests a number change from their present number to a customized telephone number.

CUSTOMIZED NUMBER SERVICE, continued

B. Conditions – (continued)

- 2. The Customized Number Service charge does not apply whenever a customer:
 - a. Requests assignment of the same telephone number that had been previously assigned to that customer.
- 3. Customized Number Service includes a standard directory listing consisting of the customer's name, address and telephone number. It does not include a directory listing where the number is reflected in alphabetical characters.
- 4. The Company shall not be liable to any customer for direct or indirect or consequential damages caused by a failure of service, change of number or assignment of a requested number to another customer whether prior to or after establishment of service. In any case the Company shall not be liable to any person, firm or corporation for an amount greater than such person, firm or corporation has actually paid to the Company for the Customized Number Service.

C. Rates and Charges

- 1. The Service Charges as specified in this Tariff will apply in addition to the following monthly rates.

		<u>Monthly Rate</u>	
		<u>Business</u>	<u>Residential</u>
a.	Each Customized Number requested & placed into service	\$ 3.50	\$ 1.50

LOCAL OPERATOR SERVICES

Local Directory Assistance Service

A. General Regulations

Directory Assistance service is defined as furnishing aid in obtaining telephone numbers. The Directory Assistance charges specified in this tariff apply when a customer within Missouri request the telephone numbers of other customers within the same LATA.

B. Conditions

1. Rates specified in C.1. below are not applicable to:

-Calls placed from hotels and motels.

-Calls placed from hospitals.

-Calls placed from residence telephones where a member of the customer's household has been certified by a qualified authority as unable to use a directory or from the business telephone of a certified customer where other assistance is not available. A qualified authority is defined as including doctors of medicine, ophthalmologists, optometrists, registered nurses, therapists, and professional staff of hospitals, institutions and public welfare agencies. Certification of physical disability sufficiently severe to prevent reading or using conventional reading or using conventional reading materials may also be made by professional librarians or by any person whose competence in this area is acceptable to the Librarian of Congress of the United States.

-Calls from certified exempt customers and charged to their Calling Card.

C. Residence and Business Rates

1. Customer originated calls (maximum of two requests per call), each.....\$.90

(D)
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(D)
(T)

Issued: March 21, 2014
Issued By:

James Simon, General Manager
P.O. Box 67
Macon, Missouri 63552

Effective: May 1, 2014

LOCAL OPERATOR SERVICES – Continued

Busy Verification, Interrupt Service and Local Operator Assistance

A. General

- 1. Local Operator Service is furnished to customers upon their request in order to complete local calls.
- 2. There are two classes of local service offered: Operator Station Calls and Person-to-Person calls. When operator assistance is required to complete a local call, the rates appearing in this Tariff will apply. (T)
- (D)
- (D)
- a. Operator Station Calls – Customer dialed “0-” calls where the operator completes the call and arranges billing. Can be billed to the originating telephone number, calling card, collect or to a third number. Includes operator placed calls to Directory Assistance. (T)
- (T)
- b. Person-to-Person Calls – Customer dialed “0-” calls where the operator completes the call and arranges billing. Can be billed to the originating telephone number, calling card, collect or third number. (T)
- (T)
- 3. Customers who identify themselves as being disabled and unable to dial the call, will not be required to pay local operator service charges for sent paid station-to-station calls from public and semi-public coin telephones.

B. Conditions

- 1. Local operator assistance charges will not apply to calls placed to the Company business office, Company repair service, emergency calls, 911 or the law enforcement and public safety agencies.

C. Rates and Charges

<u>Operator Service</u>	<u>Charge per Call</u>
Calling Card Call	\$.60
Operator Station Call	\$ 1.15
Person-to-Person Call	\$ 2.40

(D)
(D)

Issued: July 16, 2007
 Issued By:

James Simon, General Manager
 P.O. Box 67
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Effective: September 1, 2007

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 Service Commission

LOCAL OPERATOR SERVICES – Continued

Local Operator Assisted Calls – Continued

1. Description

Credit card, collect and third number calls are customer dialed "0" calls that are completed by the caller or completed by the operator. The call will be appropriately billed to the caller's credit card, the called party, or a third number instead of the telephone originating the call.

2. Rates

Calling card, per request	\$ 0.50
Collect, per request	\$ 1.25
Third number, per request	\$ 1.25

LOCAL OPERATOR SERVICES – Continued

INTERCEPT SERVICES

Basic Intercept Service

A. General

1. Basic Intercept Service provides a service to local exchange business and residence customers who have requested their service be discontinued because they have moved to a new location or requested a change in their telephone number. Dialing the customer's former number results in a prerecorded message which announces the new number.

B. Conditions

1. Basic Intercept Service is offered to residence and business customers subject to the availability of suitable facilities.
2. Basic Intercept Service will not be provided to customers disconnected for nonpayment.
3. On Company initiated telephone number changes, the charge will not apply, and the telephone number will be intercepted for the life of the directory.
4. At the time the customer places the request for a change in their telephone number, the customer must notify the Company of the number of days, up to the life of the directory, for calls to be intercepted and referred.

LOCAL OPERATOR SERVICES – Continued

INTERCEPT SERVICES – (continued)

Basic Intercept Service - (continued)

C. Rates and Charges

1. The following rate is in addition to any other applicable charges shown in the Company tariffs of this Company. The nonrecurring charge applies in addition to all other Service Charges when this service is ordered in conjunction with other services.

		<u>NRC</u>	
		<u>Business</u>	<u>Residential</u>
a.	The Company will provide Basic Intercept Service within the exchange, at no charge, for a period of 30 days, upon request by the customer. (1)		
b.	Each number intercepted for each 90 day period or fraction thereof.	\$ 10.00	\$10.00

(1) These charges are also applicable to Direct Inward Dialing (DiD) Service.

LOCAL OPERATOR SERVICES – Continued

Intrastate IntraLATA Operator Service

A. Intrastate IntraLATA Operator Service for 0- toll calls

1. The Company will provide Intrastate IntraLATA Operator Service for dialed 0- toll calls on a temporary basis until such time as the Company's Operator Service Provider can direct 0-toll calls to the customer's carrier of choice.
2. Surcharges are applicable to station sent paid, station calling card, station collect, station billed to third party, and person to person 0- calls.
 - a. Rates set forth below apply to 0- toll calls originating for all classes and grades of service.
3. Intrastate IntraLATA 0- toll rates are based on per minute of use without regard to time of day, day of the week or distance.

B. Rates and Charges

1.	Surcharges:	<u>Non- Automated</u>
	a. Station Sent Paid	\$ 3.30
	b. Station Calling Card	\$ 0.50
	c. Station Collect	\$ 1.25
	d. Station Billed to Third Party	\$ 1.25
	e. Person to Person	\$ 5.50
2.	Intrastate IntraLATA 0- Toll rates:	
	a. Initial rate, per minute	\$ 0.50
	b. Additional rate, per minute	\$ 0.50

LATE PAYMENT CHARGE

A. General

A Late Payment Charge will be applied to each customer's account receiving a disconnect notice. This charge is to compensate for the additional administrative expenses associated with these accounts.

B. Charges

Nonrecurring
Charges

- | | | | |
|----|---------------------------------|----------|-----|
| 1. | Late Payment Charge | | |
| a. | Residence or Business | \$ 10.00 | (I) |

C. Conditions

1. The Late Payment Charge applies each time a customer's account is mailed a disconnect notice.
2. See Discontinuance of Service section in this tariff.

MAINTENANCE OF SERVICE CHARGE

A non-recurring Service Charge of \$25.00 may apply for each customer requested visit to a customer's premise where the service difficulty or trouble results from the use of Customer Provided Equipment or Facilities.

ACCESS TARIFF CONCURRENCE

Intrastate Access Services

A. Access Tariff Concurrence

Access services are those services which are described in the Access Services Tariff of Mark Twain Rural Telephone Company. These services are offered by the Company to intrastate interexchange customers (ICs) in accordance with the rules and regulations specified in the Access Services Tariff of Mark Twain Rural Telephone Company except for those items listed in section 34.D. as exceptions and approved by the Missouri Public Service Commission, and in any amendments thereto and authorized by the Missouri Public Service Commission or applicable law. The Company does not concur in the rates for access services of Mark Twain Rural Telephone Company. Rates for these services are set out in the following pages of this concurrence.

B. Provision of Services

The Company, to the extent that such services are or can be made available with reasonable effort and after provisions have been made for the Company's telephone exchange services, will provide to an intrastate IC, upon reasonable notice, services of the type offered in Mark Twain Rural Telephone Company's Access Services Tariff pursuant to the terms and conditions specified therein except for those items listed in section 34.D. as exceptions and at the rates specified in the following pages of this concurrence. The Company's concurrence in Mark Twain Rural Telephone Company's Access Services Tariff shall not be construed or deemed a representation that all services and service components described therein are available from the Company.

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ACCESS TARIFF CONCURRENCE - Continued**Intrastate Access Services - Continued****C. Cancellation Rights**

The Company reserves the right to cancel and make void the above concurrence statement, subject to requirements as may be ordered by the Missouri Public Service Commission, at any and such time as it appears that such cancellation is in the best interest of the Company and/or its customers.

D. Exceptions to the Access Services Tariff of the Mark Twain Rural Telephone Company (T)

1. The Company will not apply provisions of the Minimum Monthly Charge set out in Section 6.7.3 of the Oregon Farmers tariff.
2. Reserved for Future Use
3. The Company includes nonrecurring (one-time) charges for specific activities in conjunction with the installation of service (to include engineering), changes to an existing Switched Access Arrangement or activation/deactivation of a Carrier Identification Code (CIC).
 - a. Switched Access Ordering charges are associated with the work performed by the Company in connection with the receiving, recording and processing of customer service requests. There are two types of service order charges
 - 1) Initial Ordering Charge - Switched Access

This charge applies on a per Access Service Request (ASR) basis, including requests to add additional lines or trunks or activate an existing trunk as a result of additional trunks or BHMCs ordered for an existing service. Additionally, this would include the activation/deactivation of a Carrier Identification Code (CIC).
 - 2) Subsequent Ordering Charge - Switched Access

This charge applies on a per ASR basis for modifications to an existing service. This would include activities such as:

 - Changes and/or additions to end office services optional arrangements (changes in hunt group or screening arrangements).

ACCESS TARIFF CONCURRENCE - Continued

Intrastate Access Services - Continued

D. Exceptions to the Access Services Tariff of the Mark Twain Rural Telephone Company (T)

3. Cont'd

a. Cont'd

2) Cont'd

- The combination or splitting of FGA hunt groups.
- A move to a new point of termination within the same customer designated location.
- A change for rating purposes from one type of Transport to another (i.e. Switched to Special).
- The activation or deactivation of 900 SAC NXX codes on a per tandem level basis.
- The addition of Calling Party Number (CPN) Parameter, Carrier Selection Parameter, (CSP), and Charge Number (CN) Parameter when ordered subsequent to the provision of SS7 out of band signaling.
- Changes in FGD switched access and 800 SAC Access signaling from multifrequency address signaling to SS7 out of band signaling.

3) Administrative changes will be made without charge to the customer.

b. Design Change Charge

A design change is any change to a pending ASR or a change to an existing service which requires engineering review or changes. Design changes may include the addition or deletion of End Office service Optional Arrangements or changes in the signaling arrangements associated with the Interface Arrangements. Design changes do not include a change of Switched Access Interface Arrangement or facility type, Interexchange Customer Designated Location, end user premises, end office switch, or Feature Group type. Changes of this nature will require the issuance of a new ASR and the cancellation of the original ASR with the appropriate cancellation charges applied.

The Company will review the requested change, notify the customer whether the change can be accommodated and if a new service date is required. If the customer authorizes the Company to proceed with the design change, a Design Change Charge will apply.

ACCESS TARIFF CONCURRENCE - Continued

Intrastate Access Services - Continued

D. Exceptions to the Access Services Tariff of the Mark Twain Rural Telephone Company (T)

3. Cont'd

b. Cont'd

The Design Change Charge will apply on a per ASR per occurrence basis for each request requiring a design change. The Design Change Charge is in addition to any Switched Ordering charges associated with the change requested. When the design change is on a pending ASR, the Initial Ordering Charge - Switched Access will apply. If the design change is to an existing service, the Subsequent Ordering Charge - Switched Access will apply.

4. The Company includes nonrecurring (one-time) charges for specific work activity, (i.e., installation of service or change to an existing service). The types of nonrecurring charges that apply for Special Access Service are listed below.

a. Special Access Ordering Charges are associated with the work performed by the Company in connection with the receiving, recording and processing of customer service requests. There are two types of service ordering charges.

1) Initial Ordering Charge - Special Access, applies on a per Access Service Request (ASR) basis, including those requests to add additional termination to an existing service.

2) Subsequent Ordering Charge - Special Access, applies on a per ASR basis for modifications to an existing service. This would include activities such as:

- Additions of supplemental features and multiplexing arrangements.
- Changes in the type of transport rate option from Switched to Special transport for FGA or FGB Switched Access.

b. Design Change Charge applies when a customer requests a design change to the service ordered. A design change is any change to a pending ASR for Special Access Service which requires engineering review. Design changes include such things as the addition or deletion of supplemental features or changes in the terminating options. Design changes do not include a change of Interexchange Customer Designated Location (CDL) or end user premises when it's serving wire center changes or Special Access service type (e.g., 2-wire to 4-wire Voiceband). Changes to this nature will require the issuance of a new ASR and the cancellation of the original ASR. (T)

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ACCESS TARIFF CONCURRENCE - Continued

Intrastate Access Services - Continued

D. Exceptions to the Access Services Tariff of the Mark Twain Rural Telephone Company

4. Cont'd

b. Cont'd

The Company will review the requested change, notify the customer whether the changes can be accommodated and specify if a new service date is required. If the customer authorizes the Company to proceed with the design change, a Design Change Charge will apply.

The Design Change Charge will apply on a per ASR per occurrence basis, for each ASR requiring a design change.

5. Miscellaneous charges - Premium charges will apply all day Sunday and on all Telephone Company approved holidays.

6. Primary Interexchange Carrier (PIC) Change Charge

A Primary Interexchange Carrier is available for Inter and IntraLATA services. The end user customer may choose a carrier for Inter and/or IntraLATA MTS services. Should the end user or agent change the carrier of choice, a PIC change charge and the appropriate local tariff service order charges will be applicable.

Initial end user and agent selection of a PIC by ballot or appearing on an IC list will not incur a charge. A change of PIC selection prior to the end office conversion will not incur a charge. Notification of a change in a PIC may be coordinated by the end user or agent with either the IC selected or the Company.

Should an end user or agent dispute authorization of the change in PIC assignment and if the IC cannot produce a letter of agency or confirmation from the end user or agent, the IC will be billed one PIC change charge for restoring the end user's or agents prior IC assignment. If the IC produces the letter of agency or confirmation of choice within 15 days of the Company request, the end user or agent will be billed two PIC charges in lieu of charges to the IC. Charges are only applicable if a change in an end user's or agent's IC selection has actually been implemented in the switch.

The Company reserves the right to implement practices and/or procedures that require written notification and/or verification from the end user subscriber before a PIC change service order will be initiated.

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ACCESS TARIFF CONCURRENCE – Continued
Intrastate Access Services – Continued
Rates and Charges
Switched Access Service

(T)
 (D)
 |
 (D)

(A) Intrastate	<u>Rate</u>	
Carrier Common Line Access,		
Per minute		
-Originating	\$0.020640	
-Terminating	\$0.000000	

(B) Reserved for Future Use

Switched Access Service

(A) Local Transport – Installation
 Per Entrance Facility

(D)

-Voice Grade Two-Wire	*
-Voice Grade Four-Wire	*
-High Capacity DS1	*
-High Capacity DS3	*

(B) Local Transport – Premium Access

1. Entrance Facility
 Per Termination

(D)

-Voice Grade Two-Wire	*
-Voice Grade Four-Wire	*
-High Capacity DS1	*
-High Capacity DS3	*

2. Direct Trunked Transport
 (a) Direct Trunked Facility
 Per Mile

(D)

-Voice Grade Two-Wire	*
-Voice Grade Four-Wire	*
-High Capacity DS1	*
-High Capacity DS3	*

(b) Direct Trunked Termination
 Per Termination

-Voice Grade Two-Wire	*
-Voice Grade Four-Wire	*
-High Capacity DS1	*
-High Capacity DS3	*

* Company concurs with the Southwestern Bell Telephone Company d/b/a AT&T Missouri Tariff P.S.C. MO No. 36, CenturyLink Operating Companies/Spectra Communications Group, LLC Tariff PSC MO. NO. 2, Windstream Missouri, LLC Tariff MO P.S.C. No. 3, Embark Missouri, Inc. d/b/a CenturyLink P.S.C. MO. No. 26, and CenturyTel of Missouri, LLC Tariff PSC MO. NO. 2 for each of the above-mentioned carriers' respective exchanges.

(C)
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 (C)

Issued: May 21, 2020
 Issued By:

Kirby J Underberg, CEO
 1213 E Briggs Drive
 Macon, Missouri 63552

Effective: June 5, 2020

FILED
 Missouri Public
 Service Commission
 JC-2020-0204

ACCESS TARIFF CONCURRENCE – Continued
Intrastate Access Services – Continued
Rates and Charges - Continued
Switched Access Service (Cont'd)

(B) Local Transport – Premium Access (Cont'd)

	<u>Rate</u>	
1. Multiplexing		
Per Arrangement		
-DS-1 to Voice	*	
-DS-3 to DS-1	*	
1.1 Joint Tandem Switched Transport per MOU ***		(N)
(if tandem switching provided-originating toll free only)		(N)
2. Tandem Switched Transport		(C)
a. Tandem Switched Facility****		
-Per Originating Access Minute		
Per Mile	\$0.000402	
-Per Terminating Access Minute		
Per Mile	*	
b. Tandem Switched Termination****		(C)
-Per Originating Access Minute		
Per Termination	\$0.006298	
-Per Terminating Access Minute		
Per Termination	*	
c. Tandem Switching****		(C)
-Per Originating Access Minute		
Per Tandem	\$0.005272	
-Per Terminating Access Minute		
Per Tandem	* and **	
(C) End Office – Premium Access		(T)
1. Local Switching (all except toll free traffic)		
-originating	\$0.028003	
-terminating	*	
2. Local Switch (toll free traffic)		(N)
-originating only	***	(N)
3. Information Surcharge		
Toll Free (per 100 Access Minutes)	***	(N)
(Per 100 Access Minutes)		
-originating	\$0.008429	
-terminating	*	

* Company concurs with the Southwestern Bell Telephone Company d/b/a AT&T Missouri Tariff P.S.C. MO No. 36, CenturyLink Operating Companies/Spectra Communications Group, LLC Tariff PSC MO. NO. 2, Windstream Missouri, LLC Tariff MO P.S.C. No. 3, Embarq Missouri, Inc. d/b/a CenturyLink P.S.C. MO. No. 26, and CenturyTel of Missouri, LLC Tariff PSC MO. NO. 2 for each of the above-mentioned carriers' respective exchanges.

**Company concurs with FCC Tariff No. 5 highest rate band for this rate element in exchanges where Chariton Valley Communications Corporation is not competing.

***Effective July 1, 2021 – rate element required to be in parity with interstate levels for all intrastate originating toll free rates. Concurs with NECA FCC No. 5 for this rate element unless intrastate tariff end office originating local switching rate is less in which case the lesser rate will apply. (N)

****These rates do not apply to toll free traffic. (N)

Issued: June 1, 2021
 Issued By:

Kirby J Underberg, CEO
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Effective: July 1, 2021

FILED
 Missouri Public
 Service Commission
 JC-2021-0216

ACCESS TARIFF CONCURRENCE – Continued
Intrastate Access Services – Continued
Rates and Charges - Continued
Switched Access Service (Cont'd)

	<u>Rate</u>
(D) Nonrecurring Charges	
Per Line or Trunk Connected	
Initial Order	\$232.81
Subsequent Order	\$218.49
(E) Design Change Charge,	
per ASR/per occurrence	\$49.39
(F) 800 Data Base Access Service	
Subject to SSP Availability	
1. Basic Rate & Vertical – per query	\$*****
(G) Toll VoIP-PSTN Traffic	
1. Local Switching (all except toll free traffic)	
(a) Originating, per Access Minute	*
(b) Terminating, per Access Minute	*
1.1 Local Switching (toll free traffic)	
-originating only	***
2. Information Surcharge	
(a) Originating	
per 100 Access Minutes	*
(b) Terminating	
per 100 Access Minutes	*
(C) Toll Free (per 100 Access Minutes)	***
3. Tandem Switched Transport	
(a) Tandem Switched Facility****	
-Per Originating Access	
Minute, Per Mile	*
-Per Terminating Access	
Minute, Per Mile	*
(b) Tandem Switched Termination****	
-Per Originating Access Minute	*
-Per Terminating Access Minute	*
4. Tandem Switching****	
(a) Originating, per Access Minute	*
(b) Terminating, per Access Minute	* and **

(C)

* Company concurs with the Southwestern Bell Telephone Company d/b/a AT&T Missouri Tariff P.S.C. MO No. 36, CenturyLink Operating Companies/Spectra Communications Group, LLC Tariff PSC MO. NO. 2, Windstream Missouri, LLC Tariff MO P.S.C. No. 3, Embark Missouri, Inc. d/b/a CenturyLink P.S.C. MO. No. 26, and CenturyTel of Missouri, LLC Tariff PSC MO. NO. 2 for each of the above-mentioned carriers' respective exchanges.

** Company concurs with FCC Tariff No. 5 highest rate band for this rate element in exchanges where Chariton Valley Communications Corporation is not competing.

***Effective July 1, 2021 – rate element required to be in parity with interstate levels for all intrastate originating toll free rates. Concurs with NECA FCC No. 5 for this rate element unless intrastate tariff end office originating local switching rate is less in which case the lesser rate will apply.

****These rates do not apply to toll free traffic.

*****Company mirrors Incumbent Local Exchange Carrier (ILEC) for this rate element.

(N)

Issued: July 23, 2021
 Issued By:

Kirby J Underberg, CEO
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 Macon, Missouri 63552

Effective: July 26, 2021

FILED
 Missouri Public
 Service Commission
 JC-2022-0014

ACCESS TARIFF CONCURRENCE - Continued

Intrastate Access Services - Continued

Rates and Charges - Continued

Special Access Service

(A) Special Access Ordering Charges

		<u>Nonrecurring Charges</u>	<u>Section Reference</u>
(1)	Initial Order	\$116.24	Exception 34.D.4.a.1
(2)	Subsequent Order	85.85	Exception 34.D.4.a.2
(3)	Design Change, per ASR, per occurrence	27.00	Exception 34.D.4.b

		<u>Tariff Monthly Rates</u>	<u>Daily Rate*</u>	<u>Nonrecurring Charges</u>	<u>Section Reference (1)</u>	
(B)	Channel Termination, per termination					
(1)	Voice Grade Channel					
	Two wire	\$34.72	N/A	\$210.00	7.1.1(A)	(I)
	Four wire	66.15	N/A	210.00	7.1.1(A)	(I)
(2)	Metallic Channel					
	Two Wire	N/A	N/A	N/A	7.1.1(A)	
						(D) ↑ ↓ (D)
(3)	Digital Data					
	2.4, 4.8 and 9.6 Kbps	\$78.75	N/A	\$262.50	7.1.1(A)	(T)
	56Kbps	\$89.25	N/A	\$262.50		(I)
(4)	High Capacity					
	1.544 Mbps					
	1st Channel	\$315.00	N/A	\$945.00	7.1.1(A)	(T)
	Each Additional Channel	\$165.37	N/A	\$136.50	7.1.1(A)	(I)
						(D)

(1) All Tariff Section References refer to the Access Service Tariff of Mark Twain Rural Telephone Company. (T)

Issued: October 26, 2015
 Issued By:

James Simon, General Manager
 P.O. Box 67
 Macon, Missouri 63552

Effective: December 1, 2015

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 Missouri Public
 Service Commission
 JC-2016-0107

ACCESS TARIFF CONCURRENCE - Continued

Intrastate Access Services - Continued

Rates and Charges - Continued

Special Access Service - Continued

		Tariff Monthly Rates	Daily Rate*	Nonrecurring Charges	Section Reference (1)	
(B)	Channel Mileage,					
(1)	Channel Mileage Facility					
	a) Applies to Voice Grade - per Mile	\$5.71	N/A	None	7.1.1(B)(1)	(I)
	b) Applies to Metallic - per Mile	N/A	N/A	N/A	7.1.1(B)(1)	(D) (D)
	c) Applies to High Capacity -per Mile	23.10	N/A	None	7.1.1(B)(1)	(T) (I)
	d) Applies to Digital Data -per Mile	12.07	N/A	None	7.1.1(B)(1)	(T) (I)

(D)

(1) All Tariff Section References refer to the Access Service Tariff of Mark Twain Rural Telephone Company. (T)

Issued: October 26, 2015
 Issued By:

James Simon, General Manager
 P.O. Box 67
 Macon, Missouri 63552

Effective: December 1, 2015

FILED
 Data center
 Missouri Public
 Service Commission
 JC-2016-0107

ACCESS TARIFF CONCURRENCE - Continued

Intrastate Access Services - Continued

Rates and Charges - Continued

Special Access Service - Continued

		Tariff Monthly <u>Rates</u>	Daily <u>Rate*</u>	Nonrecurring <u>Charges</u>	Section <u>Reference</u> (1)	
(B)	Channel Mileage, (Cont'd)					
	(2) Channel Mileage Termination					
	a) Applies to Voice Grade -per Termination	N/A	N/A	None	7.1.1(B)(2)	(D)
	b) Applies to Metallic -per Termination	N/A	N/A	None	7.1.1(B)(2)	(D)
	c) Applies to High Capacity -per Termination	\$31.50	N/A	None	7.1.1(B)(2)	(T) (I)
	d) Applies to Digital Data -per Termination	N/A	N/A	None	7.1.1(B)(2)	(T)
(C)	Special Access Surcharge					
	-Per Voice Grade Equivalent	\$25.00	N/A	None	7.4.4	

(1) All Tariff Section References refer to the Access Service Tariff of Mark Twain Rural Telephone Company.

ACCESS TARIFF CONCURRENCE - Continued

Intrastate Access Services - Continued

Rates and Charges - Continued

Special Access Service - Continued

		<u>Monthly Rates</u>	<u>Nonrecurring Charges</u>	<u>Tariff Section Reference</u> (1)	
(D)	Optional Features & Functions				
(1)	Central Office Voice Bridging Capability Two-wire or Four-wire per port	\$8.00	\$0.00	7.2.2.(A)(1)	(I)(R)
(2)	Conditioning, C-Type, per termination	11.86	N/A	7.2.2.(A)(2)	
(3)	Improved Return Loss for Effective Two-Wire or Four-Wire Transmission, per termination	3.75	N/A	7.2.2(A)(3)	
(4)	Data Capability (D Conditioning), per termination	3.00	30.00	7.2.2(A)(4)	
(5)	Signaling Capability, per Range Extension, per SAL	10.00	N/A	7.2.2(A)(5)	
(6)	Selective Signaling Arrangement, Auto Ringdown, per SAL	16.78	N/A	7.2.2(A)(6)	

(1) All Tariff Section References refer to the Access Service Tariff of Mark Twain Rural Telephone Company. (T)

Issued: October 26, 2015
Issued By:

James Simon, General Manager
P.O. Box 67
Macon, Missouri 63552

Effective: December 1, 2015

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JC-2016-0107

ACCESS TARIFF CONCURRENCE - Continued

Intrastate Access Services - Continued

Rates and Charges - Continued

Billing and Collection Service

	<u>Rates</u>	<u>Tariff Section Reference (1)</u>
(A) Recording, per customer message	See Note	8.1.1(A)
(B) Provision of Message Detail, per message	See Note	8.1.1(B)
(C) Magnetic Tape, per tape	See Note	8.1.1(B) and 8.2.1(E)
(D) Rating Service, per message	See Note	8.2.1(A)
(E) Bill Processing Svc., per message	See Note	8.2.1(B)
(F) Special Billing Service, per bill	See Note	8.2.1(C)
(G) Data Transmission, per message	See Note	8.2.1(D)
(H) Provision of Sample Message Data, per record processed	See Note	8.2.1(E)
(I) Program Development Basic per hour Premium per hour	See Note See Note	8.2.1(F) 8.2.1(F)
(J) Message Billed Service, in which one or more messages or message service related rate elements are billed, per bill rendered to a customer end user account per month	See Note	8.2.1(G)

Note: Chariton Valley Telecom Corporation provides Billing and Collection Services pursuant to contract.

(1) All Tariff Section References refer to the Access Service Tariff of Mark Twain Rural Telephone Company. (T)

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ACCESS TARIFF CONCURRENCE - Continued

Intrastate Access Services - Continued

Rates and Charges - Continued

Miscellaneous Services

	<u>Basic time, Scheduled working hours</u>	<u>Overtime, outside scheduled working hours</u>	<u>Premium outside schedule working hours</u>	<u>Tariff Section Reference (1)</u>
(A) Additional Engineering Periods				
Per engineer, 1st 1/2 hour or fraction thereof,	\$21.88	\$27.32	\$32.76	9.1
Each Additional	14.58	18.21	21.83	9.1
(B) Additional Labor				
Per technician, 1st 1/2 hour or fraction thereof,	21.88	27.32	32.76	9.2
Each Additional	14.58	18.21	21.83	9.2
(C) Maintenance of Service				
Per technician, 1st 1/2 hour or fraction thereof,	21.88	27.32	32.76	9.3
Each Additional	14.58	18.21	21.83	9.3
(D) Programming Services				
Per programmer, 1/2 hour or fraction thereof,	21.88	27.32	32.76	9.3
Each Additional	14.58	18.21	21.83	9.3
(E) PIC Change Charge, per occurrence	3.92			Exception 34.D.6

(1) All Tariff Section References refer to the Access Service Tariff of Mark Twain Rural Telephone Company. (T)

Issued: October 26, 2015
Issued By:

James Simon, General Manager
P.O. Box 67
Macon, Missouri 63552

Effective: December 1, 2015

FILED
Data center
Missouri Public
Service Commission
JC-2016-0107

811 Service**Section 1. Description**

811 Service is a three-digit abbreviated local dialing arrangement which allows local exchange end-users to reach the providers of Missouri's One Call Notification System (811 Customer). 811 Service is used by the One Call Notification system to provide notice of excavation activities to operators of underground facilities. 811 Service determines the central office serving the calling party, translates the dialed digits to an 811 Customer provided designated toll free telephone number, and routes the call to that number.

Section 2. Terms and Conditions

- 2.0 The Company and the 811 Customer will negotiate the installation date for the 811 Service.
- 2.1 There can be only one 811 Customer for each stand-alone, host, or remote central office NAP-NXX serving area.
- 2.2 The Company will route calls based upon the serving central office.
- 2.3 The 811 Customer must provide a toll-free number to the Company to ensure that toll charges are not incurred by the end-user. At all times it shall be the obligation of the 811 Customer to test and be aware of any translation errors or other mistakes in routing 811 calls to the customer provided toll free number.
- 2.4 811 Service can only be accessed by end-users who subscribe to the Company's local exchange service. 811 Service will not complete calls dialed using 0 + 811 or 1 + 811. 811 calls are not permitted where local calling is restricted.
- 2.5 811 Service does not include operator assisted calls, and will only be available to PBX, Centrex, and Key switching systems when those systems have been correctly programmed. The Company does not undertake to perform, nor shall it be responsible, for such programming.
- 2.6 811 Service is provided as a community service. There will be no recurring or non-recurring charges for the service.

Section 3. Limitation of Liability

- 3.0 811 Service is provisioned solely for the benefit of the 811 Customer. The provision of such service shall not be interpreted, construed, or regarded as being for the benefit of or creating any obligation toward, or any right of action on behalf of, any third person or other legal entity, including but not limited to end-users of the Company or any other providers of telecommunications service.
- 3.1 The Company will make commercially reasonable efforts to route 811 calls to the toll-free number provided by the 811 Customer, however the Company will not be responsible, or held responsible, for routing mistakes and errors, interruptions of service, or intervening Acts of God or other acts that interfere with telephone service and/or routing. The Company's obligation under this 811 Service applies solely to the transmission of the call to the toll-free number provided, and ends upon translation of an 811 call to the Customer provided toll free number.
- 3.2 The Company does not undertake to transmit messages under the terms of 811 service.
- 3.3 The Company will have no liability for any damages arising from damages arising out of mistakes, omissions, interruptions, delays or errors or defects in transmission occurring in the course of furnishing 811service.

Issued: March 8, 2007**Issued By:****James Simon, General Manager
P.O. Box 67
Macon, Missouri 63552****Effective: April 7, 2007**

811 Service

Section 3. Limitation of Liability, continued

- 3.4 The Company's failure to provide or maintain service shall be excused by government orders, civil commotions, acts of God and other circumstances beyond the Company's reasonable control.
- 3.5 The Company shall not be liable for any act or omission of any entity, and shall not be liable for any accident, injury to person or property, including death, libel, slander, infringement of intellectual property rights, nor shall the Company be responsible for any direct, indirect, incidental, special, consequential, exemplary, or punitive damages.
- 3.6 The 811 Customer shall defend the Company at the 811 Customer's expense, indemnify , and hold the Company harmless against any and all loss, claims, suits, or other action, or any liability whatsoever, whether suffered, made, instituted or asserted against the Company as directly or indirectly arising from the provision of 811Service.

Issued: March 8, 2007
Issued By:

James Simon, General Manager
P.O. Box 67
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Effective: April 7, 2007

HELD FOR FUTURE USE

Issued: June 10, 2003
Issued By:

William Biere, General Manager
606 Oak Street
Bucklin, Missouri 64631

Effective: July 24, 2003

HELD FOR FUTURE USE

Issued: June 10, 2003
Issued By:

William Biere, General Manager
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Bucklin, Missouri 64631

Effective: July 24, 2003

LOCAL EDGE OPTIONAL EXPANDED LOCAL CALLING PLAN

1. General

A. Service Description

1. Local Edge is an optional one way, outward service where, for a monthly recurring flat rate, customers can place calls within their LATA to other customers in exchanges within the Local Edge calling scope, as defined in sub-section 1.0-C of this section.
2. Qualified usage under this plan is intraLATA customer-dialed, sent-paid, non-coin calls originating at a subscriber's access line and terminating at an access line in an exchange within the Local Edge calling scope as defined in sub-section 1.0-C of this tariff.
3. Calls included in this plan are dialed using a seven-digit local dialing pattern.

B. Service Availability

1. This service is furnished subject to the availability of the required telecommunications facilities.
2. Subject to the restriction in paragraph B.1 above, service is available to Missouri local exchange customers of Chariton Valley Telecom Corporation as listed in the Section 5 of this tariff.

C. Local Edge Calling Scope

1. The Local Edge Calling Scope includes exchanges as listed below:

Atlanta	Bevier	Bosworth
Bucklin	Bynumville	Callao
Clifton Hill	De Witt	Ethel
Excello	Forest Green	Hale
Huntsville	Jacksonville	New Boston
New Cambria	Prairie Hill	Salisbury

LOCAL EDGE OPTIONAL EXPANDED LOCAL CALLING PLAN - continued

2. Regulations

A. Rules and Regulations

1. Unless otherwise stated, Local Edge is subject to the Rules and Regulations applying to all customer contracts as specified in the General Exchange Tariff.

B. Qualified Customers Accounts

1. This service is available to single-party, residence and business customers. The service is available to multi-line customers.
2. Local Edge is not offered in conjunction with Customer-Owned Pay Telephone Service.
3. Local Edge is not offered in conjunction with Cellular Service.
4. Local Edge is not offered in conjunction with Foreign Exchange Service.

C. Use Restrictions

1. Local Edge is not offered in conjunction with services designed to forward calls in mass including but not limited to Simultaneous Call Forwarding, Disaster Routing Service and Intelligent Redirect or similar services that might be offered under other names.
2. Local Edge is sold in conjunction with and solely for use on Local Exchange Telephone Service access lines and trunks.
3. Local Edge may only be used for the communications of a single end user. It may not be used to aggregate the communications of multiple end users for resale (including but not limited to, arrangements using services such as Simultaneous Call Forwarding to aggregate calling capability for resale or to provision communications services for others).
4. This tariff shall only be effective as long as the use restrictions and the rules and regulations in this tariff remain in effect for all users (including any exchange telecommunications company reselling this service, and their customers.) In the event any of these use restrictions or rules and regulations are held not to apply to all such users, upon notification by the Telephone Company to the Commission, this tariff shall not be available except to existing subscribers of the service at existing service levels at existing locations. The Company shall also have the right to withdraw this service offering in its entirety.

LOCAL EDGE OPTIONAL EXPANDED LOCAL CALLING PLAN - continued

2. Regulations – continued

D. Multi-line Accounts

With the following exceptions, Local Edge subscribers are not required to purchase Local Edge on all access lines of a multi-line account. Exceptions are as follows:

1. In cases where a single working telephone number is used for multiple access lines, if Local Edge is purchased for one line in the arrangement, it must be purchased for all of the lines.
2. Within a multi-line hunting arrangement, if one access line is subscribed to Local Edge, all lines must be subscribed to Local Edge.

E. Minimum Service Period

1. The minimum service period for subscription to Local Edge is one month.

3. Rate Application

A. General

1. Local Edge rates and charges apply in addition to all other charges paid by the customer for other services of the Telephone Company.

B. Monthly Recurring Rates

1. The Local Edge monthly recurring rates apply on a per-line or per-trunk basis.
2. The Local Edge monthly recurring rates are billed one month in advance.

LOCAL EDGE OPTIONAL EXPANDED LOCAL CALLING PLAN - continued

4. Rates

- A. Monthly Recurring Rates, per line of per trunk:

<u>USOC</u>	<u>Local Edge</u> <u>Basic Rate</u>
Residence	\$6.95
Business	\$6.95

5. Optional Detail Billing

- A. Optional Detail Billing provides individually rates message detail at the customer's request when the billing system has the capability of providing by specific customer.
- B. This request must be made in advance of the month to be detailed.
- C. The details of messages billed during the current billing cycle are on a printed listing.
- D. The following rates and charges apply for Optional Detail Billing:
- | | |
|---|---------|
| 1. Monthly Preparation Charge | \$ 1.00 |
| 2. Printed Listing (per message charge) | \$ 0.01 |
- E. Applicable Service and Equipment Charges apply for both initiating and terminating Optional Detail Billing.
- F. These charges apply in addition to the monthly recurring rates stated in 4.0.

(D)

Reserved for Future Use

(D)

(D)

Reserved for Future Use

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Issued: July 2, 2014
Issued By:

James Simon, General Manager
P.O. Box 67
Macon, Missouri 63552

Effective: August 1, 2014

FILED
Missouri Public
Service Commission
JC-2015-0002

(D)

Reserved for Future Use

(D)

(D)

Reserved for Future Use

(D)

Issued: July 2, 2014
Issued By:

James Simon, General Manager
P.O. Box 67
Macon, Missouri 63552

Effective: August 1, 2014

FILED
Missouri Public
Service Commission
JC-2015-0002