

**VIA ELECTRONIC FILING**

October 29, 2020

Mr. Dale Hardy Roberts, Chief Judge  
Missouri Public Service Commission  
200 Madison Street, Suite 100  
Jefferson City, MO 65102-0360

Re: ***XO Communications Services, LLC Missouri Tariff No. 8 Revisions***

Dear Mr. Roberts:

Please find for filing XO Communications Services, LLC ("XO"). Missouri Tariff No. 8 revisions. These revisions introduce withdrawal language for Federal, State and Local Government Agencies, and Educational Institution customers. Customers have been notified of this change via customer letter (see attached).

The following pages are included in this filing:

**6th Revised Title Page**  
**4th Revised Page 8**  
**4th Revised Page 10**  
**7th Revised Page 42**  
**4th Revised Page 87**  
**4th Revised Page 94**  
**4th Revised Page 95**  
**4th Revised Page 103**

This filing is being submitted with an issued date of October 29, 2020 and effective date of November 30, 2020.

Should you have any questions, please contact me by telephone at 703-694-5950 or by email at [daniel.ostroff@verizon.com](mailto:daniel.ostroff@verizon.com).

Sincerely,

/s/ Daniel G. Ostroff

Daniel G. Ostroff  
Analyst, State Government Affairs

Enclosures

**ATTACHMENT**



**Verizon**  
22001 Loudoun County Parkway  
Ashburn, VA 20147

**July 31, 2020**

**Notice of Discontinuance. Selected XO Communications services will be discontinued for Federal, state, and local Government agencies and educational institutions on or after November 30, 2020**

**You must choose a new service provider for certain XO services by November 30, 2020**

Dear Valued Customer,

This is a formal notification to let you know that we're going to discontinue the XO Communications<sup>1</sup> services listed in Attachment A on or after November 30, 2020 ('Discontinuation Date') for Federal, state, and local Government agencies and educational institutions. This is subject to regulatory-agency approvals where required, and contractual obligations. We ask that you review Attachment A to see affected services. To avoid loss of service (and access to 911 emergency services) you must, at the least, select a local service provider at least 10 days before the Discontinuance Date.

**Your action is required! You must select a new provider or providers for the affected services that you currently purchase from XO. You must do so as quickly as possible, but in any event do so no later than November 30, 2020, or you may lose your service. You must choose a new service provider for certain XO services by November 30, 2020**

<sup>1</sup> XO Communications refers to XO Communications Services, LLC (One Verizon Way, Basking Ridge, NJ 07920) and XO Virginia, LLC (One Verizon Way, Basking Ridge, NJ 07920)



Verizon would be pleased to work with you to transfer any of these services to alternative Verizon solutions, as available. You can also choose to switch your services to other providers; you can find a list of most other local telephone service providers in your local telephone directory. Please remember that customers may choose the provider of their local telephone service. You may select any company that is offering service in your area. Finally, if you no longer want some or all of your current services, please contact us so that those services can be disconnected.

Any deposits or credits held for XO customers that migrate to other carriers, or otherwise close their XO accounts, will be returned to you after being applied to any outstanding account balances, in accordance with XO's standard practices and applicable Commission requirements.

We will waive any early termination charges associated with these services. Any of these services that are subject to automatic-renewal are no longer being automatically-renewed; however, we will continue to provide service until the discontinuance date.

Please be aware that you are responsible for paying your XO bills during this transition. You may be subject to suspension or termination of your phone service in accordance with Public Service Commission rules if you fail to pay charges due for certain services.

If you currently purchase local telephone service (that is, dial tone services) from XO, after selecting a new local telephone provider you should also contact your current long distance provider to ensure that your current long distance calling plan is not changed as a result of your change in your local service. If you do not contact your long distance provider, you may be charged basic rates (non-calling plan rates) for long distance calls.

If you have a preferred carrier freeze on your accounts, contact your new local telephone service provider ('LSP') to arrange for a new preferred carrier freeze, if you wish to have this protection going forward.

### **Action required**

We urge you to migrate applications that use the services listed in Attachment A to alternate Verizon services, as available.

Verizon would like to remain your preferred telecommunications service provider. To assist with the transition of your XO services, we currently offer attractive pricing on a number of Verizon solutions to continue to support your needs.

Customers have the right to choose an alternative carrier and customers subscribed to long distance (toll) calling plans with a different in-state or interstate toll provider may lose those plans when the customer selects a new local exchange carrier and may revert to higher-priced non-calling plan rates. The warning is to advise you that to ensure continued subscription to any toll calling plans you should call your in-state and interstate toll providers.

Please note that only the XO Communications services listed in Attachment A are affected by the changes in this notice. For other XO Communications services, customers have been notified separately about changes in service.





**Contact us**

If you have an assigned sales representative, Client Service Manager ('CSM') or authorized Verizon partner, they will work with you to assist you with this transition. Federal customers can contact your Contracts Manager. You can also reach out to us on 800.296.7595 for more information.

You will be responsible for payment of all XO services received during migration of services. A final bill will be issued with appropriate debits and credits applied, e.g., refunds for any applicable deposits.

We value your business and look forward to helping you realize the benefits that our next generation solutions and network transformation services can unlock for you. Please forward this next-generation letter today to other members of your organization as necessary.

Best Regards,

**Verizon Support Team**  
**On behalf of XO Communications, a Verizon company**

**Important notes for customers in Pennsylvania:** The XO services listed in this notice will be discontinued on or after November 30, 2020 ("Discontinuation Date") and to avoid loss of service (and access to 911 emergency services) you must, at the least, select a local service provider at least 10 days before the Discontinuance Date.



**Attachment A**

Below is a list of the XO Communications services, all of which are being discontinued on or after November 30, 2020, for Federal, state, and local Government agencies and educational institutions. These changes are subject to regulatory-agency approvals, where required.

A brief description of the service and other names by which you may recognize the service are also included below. Please review this list carefully and contact us if you have any questions or require additional information. Your service descriptions can be found in the Product Charges section of your invoice. You can also login to the MyXO portal at <https://portal.xo.com> to view your XO services, invoices and billing information using the menus on the left-hand side.

**Please note that the only XO services that are affected are those listed in this notice. If your XO services are not described in this notice, you do not need to take any action.**

XO Service	Other Names of Service	Description
<b>1. Integrated Services Digital Network (ISDN)-Primary Rate Interface (PRI)</b>	Inbound PRI; Local ISDN-PRI	ISDN is a standard, all digital technology that allows simultaneous, integrated voice and data capability over two wire digital loops and four wire digital trunks. PRI is the digital trunking interface using ISDN technology that provides high capacity digital access between the XO central office and ISDN compatible CPE located at the customer premises. The connection is provided through standard T-1 point to point private line facilities.  Includes Emergency Redundant Routing (ERR) which automatically reroutes your incoming calls away from overloaded trunks and outage locations, and Private Switch/Automatic Location Identification (PS/ALI) which allows a customer with a PBX to provide the specific location of each extension or station to the PS/ALI database manager. The PS/ALI database manager will then update the appropriate 911 database, thereby helping to improve emergency response time
<b>2. Remote Call Forwarding (RCF)</b>	RCF	A local service offering that allows incoming calls to be forwarded to a telephone number in another location
<b>3. Contact Center on Demand (CCoD)</b>	None	CCoD is a hosted contact center service providing call center personnel with automated call distribution, intelligent call routing and desktop ACD and SIP phone software



XO Service	Other Names of Service	Description
<p><b>4. XO Basic Business Lines</b></p>	<p>Advanced Business Line; Basic Line; Enhanced Business Line; Full Service Business Line; Foreign Exchange Line; Remote Call Forward; Small Business Basic Business Local Line Service I &amp; II; Small Business Basic Business Multi-Line Service I &amp; II; Business Service Basic Business Line I &amp; II; Business Services Basic Business Local Line Service; Business Services Basic Business Multi-Line Service</p>	<p>XO Basic Business Lines, often called Plain Old Telephone Service (POTS) lines, provide basic access service and supply a single voice-grade communication channel for single line telephones, key telephone systems, modems and other devices that need to access the Public Switched Telephone Network (PSTN)</p>
<p><b>5. Voice over Internet Protocol (VoIP) Origination</b></p> <p><b>Note:</b> only XO VOIP Origination service is affected by this notice, not Enterprise SIP (ESIP), Hosted PBX or IP Flex</p>	<p>None</p>	<p>With VoIP Origination services, customers receive local telephone calls from multiple markets without having to maintain a physical presence in those markets</p>
<p><b>6. XO Session Initiation Protocol (SIP) Trunking</b></p> <p><b>Note:</b> This does not apply to XO Enterprise SIP (ESIP), Hosted PBX or IP Flex</p>	<p>None</p>	<p>SIP trunks combine voice, data and Internet traffic over a single IP connection to a single location using the customer IP-PBX</p>
<p><b>7. TDM bundled products</b></p>	<p>XOptions; Digital PBX Bundled Package; Integrated Access; PRI Bundled Package 1 &amp; 2; True Business Total Communications (TBTC); Total Communications (TC); True Business (TB)</p>	<p>XOptions combines local, long distance, Internet, and Web hosting services, through one provider, through various XOptions packages. XOptions Flex is not included in this decommission</p> <p>PRI Bundle is an ISDN-PRI Service that includes Local Loop, PRI Interface and 24 channels. XO Integrated Access combines voice (local and long distance) and Internet access on a single facility</p> <p>Digital PBX Package includes the Local Loop, 24 trunks, Federal Subscriber Line Charge (FSLC), and Local Number Portability (LNP) charges</p> <p>TBTC combines voice (local and long distance) and Internet access on a single facility. The base package includes 6 voice lines, 512 kb high-speed Internet access, up to 6 custom calling features, customer premise equipment (CPE), plus a choice of Long Distance minute buckets</p> <p>Total Communications (TC) combines voice lines and Internet access on a single facility. The Speeds Capacity = 6 - 20 lines, 256k, 384k, 512k, 768k, 1024M internet access</p> <p>True Business (TB) combines voice lines and local and intra LATA usage into one flat rate</p>





XO Service	Other Names of Service	Description
<b>8. XO Business Trunks</b>	Analog Trunk; Digital Trunk; Combination Trunk; Inbound Trunk; Two Way Trunk; Dedicated LD, Direct Access Line; Full Switched; Fractional Switched; Digital T-1; Full Digital Switched T-1; Local Analog PBX Trunk Service; Local Digital PBX Trunk Service; Local Trunk - Basic PBX Analog Trunk; Private Branch Exchange (PBX) Trunks	XO Business Trunks connect a customer's PBX or key system to the XO central office to deliver PSTN access. Trunks offer a 'shared access' meaning that a number of phone lines can be consolidated on each trunk. Trunks can be analog or digital and carry inbound or outbound traffic or two-way
<b>9. XO Conferencing</b>	Conference Calling – Audio; WebEx	XO Conferencing product provides the means for customers to conduct calls with two or more parties. Customers may opt for standard or toll free dial in, both available as operator attended or unattended
<b>10. Hosted Security</b>	SRA; DMZ; WCF; Fault Tolerant	Provides customers with dedicated MPLS and/or Internet services with a managed network-based firewall
<b>11. XO Centrex</b>	None	XO Centrex is a business telephone system offered from the local XO central office on a subscription basis. It delivers a set of PBX like features to individual desks with internal and PSTN access for the features, functions and applications that a business customer needs
<b>12. Digital Subscriber Line (DSL)</b>	ADSL; IDSL; SDSL	DSL provides an asymmetrical and symmetrical connection over a standard telephone line at speeds up to 140 times faster than 56k dial-up
<b>13. Site Security</b>	ASA; FWL; VPN; managed security	Provides customers with dedicated MPLS and/or Internet services with a Managed premises-based firewall
<b>14. Broadband Internet</b>	Broadband	Broadband internet connectivity. Includes third-party resold internet access
<b>15. ISDN Basic Rate Interface (BRI)</b>	None	ISDN BRI provides both voice and data capabilities via two 64 Kbps B channels, and one D channel used for signaling. The B channels can be used for voice but are more commonly used for data purposes such as video conferencing, voice/data transmission from remote offices to headquarters, or connection to an Internet Service Provider (ISP)
<b>16. DDoS Mitigation</b>	None	Helps protect critical network operations and infrastructure against costly downtime from DDoS and Volumetric attacks







XO Service	Other Names of Service	Description
<b>17. Long Distance and toll-free services offered as standalone services or in association with ISDN PRI, Business Lines, TDM Integrated Access, TBTC, XOptions, Business Trunks, Centrex, ISDN-BRI, VoIP Origination, and XO Session Initiation Protocol (SIP) Trunking</b>	None	The following plans provide inter-state voice and VoIP communications, either inbound or outbound, and allow customers to make national and international long distance calls <sup>1</sup> : 9.9 LD/TFS (Across America 1+ Plan), Across America 1+ Plans, Business Saver 5.9 LD/TFS (Across America 1+ Plan), Business Value 6.9 LD/TFS (Across America 1+ Plan), National Local Private Line Service Calling Plan, Small Business 7.9 LD/TFS (Across America 1+ Plan), Switched Long Distance Product, True Savings Long Distance Rate Plan, ``Uni-Rate InterLATA Long Distance Service, Unity LD Plan, XO Corporate Long Distance Plan, XO Dedicated Long Distance Calling Plan, XO Gold and Platinum Services, XO Long Distance Business Plan, XO Unlimited Business Plan, XOption Service Offering (inbound and outbound long distance for XOptions), Toll Free Service and standalone XO Employee Long Distance Service, CLDT (Carrier Long Distance Termination), VOIP Termination; Legacy Allegiance International Long Distance Plan; XO Global International Long Distance Plan (including International Toll-Free Service/Universal International Freephone Number)
<b>18. MultiTransport Networking Service (MTNS)</b>	None	XO's MTNS is a data networking service that supports traditional private data networking services, such as Frame Relay and Ethernet, over an IP backbone
<b>19. Managed Modems Services</b>	Managed Modems; PMN Services; Modem Terminations	The hosting, monitoring and management of modem termination facilities, enabling client's end user devices to communicate with client hosts over the PSTN

<sup>1</sup> Customers may also have entered into individually negotiated arrangements for long distance service outside of the named plans.

### Address Information

The address to which the accompanying letter was sent is your Address of Record for your account. Any additional notices, including notices about changes to your account, will be sent to this address unless you indicate otherwise. If you need to provide us with a different Address of Record, please update your details on the MyXO portal at <https://portal.xo.com>. You can also update your Address of Record by contacting your sales representative, Client Service Manager ('CSM'), or Contracts Manager, or by calling 800.296.7595.

LN9470720



**REVISED PAGES**

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INTEREXCHANGE SERVICES TARIFF

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**Effective January 31, 2020, the services in this tariff are withdrawn for all customers except Federal, State and Local Government Agencies, and Educational Institutions (whether public or private, including elementary and secondary schools and colleges/universities). A reasonable transition period beyond January 31, 2020 may be permitted for those customers of withdrawn services that have contacted the Company prior to January 31, 2020 where the Company determines that additional time is needed to establish a replacement service or for complex services that the Company determines require additional time to complete the disconnection of all circuits.**

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(N)

(N)

**This tariff, Missouri Tariff No. 8 submitted on behalf of XO Communications Services, LLC, cancels and replaces Tariff No. 8 submitted on behalf of XO Communications Services, Inc. and Tariff No. 5, submitted on behalf of XO Missouri, Inc. and Missouri Tariff No. 1, submitted on behalf of Allegiance Telecom of Missouri, Inc. in their entirety.**

Schedule of Rates, Rules and Regulations  
Governing of Local Service  
Provided in the State of Missouri

OFFERED BY

**XO Communications Services, LLC**

XO Communications Services, LLC is a Competitive Telecommunications Company  
under the Revised Statutes of Missouri

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Issued: October 29, 2020

Kelly Faul – Senior Manager  
22001 Loudoun County Pkwy  
Ashburn, VA 20147

Effective: November 30, 2020

INTEREXCHANGE SERVICES TARIFF

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**SECTION 1 - DEFINITIONS**

**Advance Payment** - Part or all of a payment required before the start of service.

**Authorized User** - A person, firm or corporation which is authorized by the Customer or joint user to be connected to the service of the Customer or joint user.

**Company** - XO Communications Services, Inc., the issuer of this tariff, which is a Delaware corporation, or any of its affiliates which concur in this tariff.

**Commission** - The Missouri Public Service Commission.

**Competitive Response/Competitive Situation** - Any action taken by the Company to win or retain a Customer that would not have otherwise occurred without such an action.

**Customer** - The person, firm or corporation which orders service and is responsible for the payment of charges and compliance with the Company's regulations.

**Individual Case Basis (ICB)** - A service arrangement in which the regulations, rates and charges are developed based on the specific circumstances of the Customer's situation.

**IntraLATA Service** - Service which originates and terminates within the same Local Access Transport Area (LATA).

**InterLATA Service** - Service which originates within one Local Access Transport Area (LATA) and terminates in a different LATA.

**M/M** - Month to month.

**MOU** - Minutes of use.

**Non-Recurring Charges** - The one-time initial charges for services or facilities, including but not limited to charges for construction, installation or special fees for which the Customer becomes liable at the time the Service Order is executed.

INTEREXCHANGE SERVICES TARIFF

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**SECTION 1 - DEFINITIONS, (CONT'D.)**

**Toll Free – Overflow to Dedicated** - Allows Customer to control potential congestion of calls by sending overflow to a pre-determined dedicated access trunk.

**Toll Free – Overflow to Switched** - Allows Customer to control potential congestion of calls by sending overflow to a pre-determined switched access trunk.

**Two Point Message Toll Service** - Furnishing of facilities for telecommunications between different local calling areas in accordance with the regulations and schedule of rates specified in this tariff. The rates specified in this tariff are in payment for all services furnished between the calling and called stations.

**United States** - The 48 contiguous states and the District of Columbia, Hawaii, Alaska, Puerto Rico, the US Virgin Islands, as well as the off-shore areas outside the boundaries of the coastal states of the 48 contiguous states to the extent that such areas appertain to and are subject to the jurisdiction and control of the United States.

**User or End User** - Any person or entity that obtains the Company’s services provided under this tariff, regardless of whether such person or entity is so authorized by the Customer.

INTEREXCHANGE SERVICES TARIFF

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(N)

**SECTION 3 - SERVICE DESCRIPTIONS AND RATES**

The following sections will apply to customers who are served by a Central Office where the former XO Missouri, Inc. has facilities and to existing Customers of XO Missouri, Inc. as of February 26, 2005.  
**Category One - Sections 3.1 thru 3.13.2**

**3.1 Reserved for Future Use**

(Material previously found on this page has been moved to Original Page 95.)

INTEREXCHANGE SERVICES TARIFF

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(N)

**SECTION 4 - PROMOTIONAL OFFERINGS**

The Company may, from time to time, engage in special promotional service offerings designed to attract new customers or to increase existing Customers' awareness of a particular tariff offering. These offerings may be limited to certain dates, times, and/or locations and are subject to prior Commission approval.

The Company may, upon Commission approval, offer customers specific rate incentives during specified promotional periods. The Company will provide written notice to the Commission at least 7 days prior to the commencement of a promotional program specifying the terms of the promotion, the specific service offered, the location, and the beginning and ending dates of the promotional period.

In lieu of the Customer receiving applicable volume discounts and/or promotional credits on a monthly invoice, the Company may, in a nondiscriminatory manner, utilize other methods of payment, subject to the terms and conditions of this tariff.

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INTEREXCHANGE SERVICES TARIFF

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**SECTION 5 - CUSTOMER SPECIFIC PRICING**

At the option of the Company, service may be offered through a contract entered into on an individual case basis to meet specialized requirements of the Customer not contemplated in this tariff. Rates for these contracts will be structured to recover the Company's cost of providing the services and will be made available to customers in a non-discriminatory manner. Terms of specific ICB contracts will be made available to the Commission staff by request on a proprietary basis.



## INTEREXCHANGE SERVICES TARIFF

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(N)  
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(N)**SECTION 6 - GRANDFATHERED SERVICES****6.1 Message Toll Service** - *As of October 7, 2005, this product will only be available to current customers at their current locations.*

Message Toll Service (MTS) is a direct dialed communications service which is available for use by customers twenty-four (24) hours a day. Customers may originate and terminate intrastate MTS from locations served by the Company within the state of Missouri. Operator Assistance, Toll Free Service and Directory Assistance services are available to Customers of the Company's MTS service subject to the provisions of this tariff.

For the purposes of this Section 3.1, timing of messages will be determined by the following method.

- (a) Chargeable time begins when connection is established between the calling station and the called station.
- (b) Chargeable time ends when the calling station "hangs up" thereby releasing the network connection. If the called station "hangs up" but the calling station does not, chargeable time ends when the network connection is released by automatic timing equipment in the telephone network.
- (c) Chargeable time does not include time lost due to faults or defects in the connection.

**6.1.1** Rates for this Section 3.1.1 are usage sensitive and billed in six (6) second increments after an initial increment of sixty (60) seconds. The duration of each call for bill purposes will be rounded off to the nearest highest increment. Fractional cents will be rounded off to the nearest higher cent. The following rate applies to toll calls originating and terminating in the State of Missouri:

\$0.15 per MOU

(Material on this page has been moved from First Revised Page 42.)

INTEREXCHANGE SERVICES TARIFF

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(N)  
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 (N)

**SECTION 7 - CONTRACT TARIFFS**

**7.1 Contract Tariff Option 101**

**7.1.1 Description:** This Contract Tariff Option provides a discount on Monthly Recurring Charges (MRCs) for customers who order any of the following newly installed services (“Subscribed Services”) in accordance with the requirements set forth in this Contract Tariff Option 101:

<u>Rate/Service Element</u>	<u>Tariff Section</u>
Toll Free Number - Per Number	3.17, 3.18, 6.3
XO Long Distance Business Plans	3.22

**7.1.2 Eligibility:** The customer must meet all of the following criteria in order to be eligible to receive the rates, terms and conditions of this Contract Tariff Option 101:

- A.** The customer must subscribe to this Option 101 by submitting a written authorization in a manner designated by the Company during the period from March 28, 2015 through July 31, 2015 (the "Subscription Period");
- B.** The customer must order new installations of at least one of the following services listed above in Section 7.1.1.
- C.** The customer must accept service on the original service date. If the customer does not accept service on the original service date, the customer's acceptance of the service on a later date will make the service ineligible for the discount provided under this Option 101, unless the later date is designated by the Company.
- D.** The customer may not concurrently subscribe to any other contract tariff option, special service arrangement, or Individual Case Basis (ICB) arrangement offered by the Company and available to the customer either currently or at any time during the Service Period, which contract tariff option, special service arrangement, or ICB provides a discount, credit or other reduction in rates or terms based on achievement of revenue or volume targets by the customer for the services ordered pursuant to this Option 101.

**7.1.3 Service Period:** The Service Period subscribed to under this Option 101 is one, two, or three years and Company and Customer must agree on the service period prior to commencement of service. The Service Period shall commence on the day that the newly installed service is accepted by the customer and end at the end of the term associated with the service period subscribed to.

**7.1.4 Terms and Conditions**

- A.** Except as set forth in this Option 101, the rates, terms and conditions set forth in the sections listed for the Subscribed Services shown in Section 7.1.1 will apply for the Subscribed Service.