(D)

(D)

(D)

(D)

Issued: February 6, 2008

Dale Schmick, CEO 2800 E 18th Street Kansas City, MO 64127

CANCELLED
January 04, 2016
Missouri Public
Service Commission
TD-2016-0138; YC-20007-0418

FILED Missouri Public Service Commision

Effective: March 7, 2008

4 **RATES** (cont.)

4.4 <u>Rates for Basic Prepaid (Resale-based) Local Exchange Service</u>

4.4.1.A Non-Recurring Charges

Directory Listing	No Charge
Processing fee	$$40.00^{1,2}$
Conversion charge	\$10.00
Administrative Change Charge	$$10.00^{3}$
Extension fee	\$10.00
Billing Cycle Change Charge	\$5.00
Privacy Manager	\$7.00

4.4.1.B Recurring Charges

Monthly Prepaid Service \$29.95 plus 911 charges and applicable

state and federal fees and taxes

Directory Listing No Charge

4.4.1.C Optional Features

4.4.1.C.1 <u>Non-Recurring Charges</u>

Setup fee for Optional Services ⁴ \$7.00

4.4.1.C.2 Recurring Charges

 $\begin{array}{lll} \text{Call Waiting} & \$8.00 \\ \text{Call Forwarding} & \$5.00 \\ \text{Call Waiting ID (CWID) Package} & \$23.00^5 \\ \text{Three Way Calling} & \$5.00 \\ \end{array}$

Issued: November 16, 2007 Effective: December 16, 2007

Dale Schmick, CEO 2800 E 18th Street Kansas City, MO 64127 (C)

(C)

(D) (D)

3

¹ Customers may pay the processing fee in up to three installments. If the Customer chooses this option, a charge of \$5.00 applies. The second and third payments will be included with the Customer's monthly statement and are due in accordance with the standard billing rules in this tariff.

The options setup charge for any line shall not exceed \$9.00 regardless of the number of services other than Caller ID ordered at any given time. It is a one-time charge levied by the Company to cover charges of the underlying carrier to set up this service.

Includes Call Waiting and Caller ID services. Customer must furnish compatible CPE, which should include the Caller ID capability necessary to display the calling party's name and/or number. This service is available only where central office facilities permit

4 RATES (cont.)

4.4 Rates for Basic Prepaid (Resale-based) Local Exchange Service

4.4.1.A Non-Recurring Charges

Directory Listing	No Charge	
Processing fee	\$40.001,2	
Conversion charge	\$10.00	
Administrative Change Charge	\$10.00 ³	
Extension fee	\$10.00	
Billing Cycle Change Charge	\$5.00	(N)
Privacy Manager	\$7.00	(N)

4.4.1.B Recurring Charges

Monthly Prepaid Service \$29.95 plus 911 charges and applicable state and federal fees and taxes

Directory Listing No Charge

4.4.1.C Optional Features

4.4.1.C.1 Non-Recurring Charges

Setup fee for Optional Services 4 \$7.00

4.4.1.C.2 Recurring Charges

Call Waiting \$8.00
Call Forwarding \$5.00
Call Waiting ID (CWID) Package \$23.00⁵
Three Way Calling \$5.00

Issued: August 2, 2005 Effective: September 1, 2005



Customers will be given the option to pay the processing fee in two monthly installments. If the Customer chooses this option, a charge of \$5 applies. The invoice for the second installment of the processing fee must be paid within 10 days after delivery of the invoice.

Lifeline customers who place new orders for Basic Prepaid Service before December 15, 2004, will receive a \$7.00 discount off the end-user portion of the Processing fee.

The Administrative Change Charge is waived for Customers who change from Basic Prepaid Service to PhonePLUS service before December 28, 2004.

The options setup charge for any line shall not exceed \$9.00 regardless of the number of services other than Caller ID ordered at any given time. It is a one-time charge levied by the Company to cover charges of the underlying carrier to set up this service.

Includes Call Waiting and Caller ID services. Customer must furnish compatible CPE, which should include the Caller ID capability necessary to display the calling party's name and/or number. This service is available only where central office facilities permit

(R)

(R)

(R)

LOCAL TELECOMMUNICATIONS SERVICES

4 RATES (cont.)

4.4 Rates for Basic Prepaid (Resale-based) Local Exchange Service

4.4.1.A Non-Recurring Charges

Directory Listing	No Charge
Processing fee	$$40.00^{1,2}$
Conversion charge	\$10.00
Administrative Change Charge	10.00^3
Extension fee	\$10.00

4.4.1.B Recurring Charges

Monthly Prepaid Service \$29.95 plus 911 charges and applicable

state and federal fees and taxes

Directory Listing No Charge

4.4.1.C Optional Features

4.4.1.C.1 Non-Recurring Charges

Setup fee for Optional Services ⁴ \$7.00

4.4.1.C.2 **Recurring Charges**

> Call Waiting \$8.00 Call Forwarding \$5.00 Call Waiting ID (CWID) Package $$23.00^{5}$ Three Way Calling \$5.00

Issued: December 24, 2003

Effective: December 31, 2003 Dale Schmick, Vice President

Customers will be given the option to pay the processing fee in two monthly installments. If the Customer chooses this option, a charge of \$5 applies. The invoice for the second installment of the processing fee must be paid within 10 days after delivery of the invoice.

Lifeline customers who place new orders for Basic Prepaid Service before December 15, 2004, will receive a \$7.00 discount off the end-user portion of the Processing fee.

The Administrative Change Charge is waived for Customers who change from Basic Prepaid Service to PhonePLUS service before December 28, 2004.

The options setup charge for any line shall not exceed \$9.00 regardless of the number of services other than Caller ID ordered at any given time. It is a one-time charge levied by the Company to cover charges of the underlying carrier to set up this service.

Includes Call Waiting and Caller ID services. Customer must furnish compatible CPE, which should include the Caller ID capability necessary to display the calling party's name and/or number. This service is available only where central office facilities permit

M	ssou	rí	PL	ıb	lic
IVII		.,		, m,	

RATES (cont.)

REC'D DEC 08 2003

Rates for Basic Prepaid (Resale-based) Local Exchange Service

Service Commission

4.4.1.A Non-Recurring Charges

Directory Listing	No Charge	
Processing fee	\$40.00 ^{1,2}	(R)
Conversion charge	\$10.00	
Administrative Change Charge	\$10.00	
Extension fee	\$10.00	

4.4.1.B Recurring Charges

Monthly Prepaid Service	\$29.95 plus 911 charges and applicable
	state and federal fees and taxes
Directory Listing	No Charge

4.4.1.C Optional Features

CANCELLED

Public Service Commission

4.4.1.C.1	Non-Recurring Charges
4.4.1.0.1	Non-Accurring Charges

Setup fee for Optional Services 3	\$7.00	DEC 3 1	2003
• •		on 8th Ds	2

4.4.1.C.2 Recurring Charges

Call Waiting \$8.00 Call Forwarding \$5.00 \$23.004 Missouri Public \$5.00Service Commission Call Waiting ID (CWID) Package

Three Way Calling

FILED DEC 15 2003

(R)

Lifeline customers who place new orders for Basic Prepaid Service before December 15, 2004, will receive a \$7.00 discount off the end-user portion of the Processing fee.

The options setup charge for any line shall not exceed \$9.00 regardless of the number of services other than Caller ID ordered at any given time. It is a one-time charge levied by the Company to cover charges of the underlying carrier to set up this service.

Includes Call Waiting and Caller ID services. Customer must furnish compatible CPE, which should include the Caller ID capability necessary to display the calling party's name and/or number. This service is available only where central office facilities permit

Customers will be given the option to pay the processing fee in two monthly installments. If the Customer chooses this option, a charge of \$5 applies. The invoice for the second installment of the processing fee must be paid within 10 days after delivery of the invoice.

Misseuri Public Service Commission

RF(1) MAY 15 2003

RATES (cont.)

Rates for Basic Prepaid (Resale-based) Local Exchange Service 4.4

4.4.1.A Non-Recurring Charges

Directory Listing	No Charge
Processing fee	\$40.00 ¹
Conversion charge	\$10.00
Administrative Change Charge	\$10.00
Extension fee	\$10.00

4.4.1.B Recurring Charges

Monthly Prepaid Service

\$29.95 plus 911 charges and applicable

state and federal fees and taxes

Directory Listing

No Charge

4.4.1.C Optional Features

4.4.1.C.1 Non-Recurring Charges

> Setup fee for Optional Services 2 \$7.00

(D)

4.4.1.C.2

Recurring Charges

Call Waiting \$8.00 Call Forwarding \$5.00 Call Waiting ID (CWID) Package \$23.00³ Three Way Calling \$5.00

Customers will be given the option to pay the processing fee in two monthly installments. If the Customer chooses this option, a charge of \$5 applies. The invoice for the second installment of the processing fee must be paid within 10 days after delivery of the invoice.

The options setup charge for any line shall not exceed \$9.00 regardless of the number of services other than Caller ID ordered at any given time. It is a one-time charge levied by the Company to cover charges of the underlying carrier to set up this service.

Includes Call Waiting and Caller ID services. Customer must furnish compatible CPE, which should include the Caller ID capability necessary to display the calling party's name and/or number. This service is available only where central office facilities permit

(T)

Issued: May 15, 2003

Effective: June 14, 2003

Dale Schmick, Vice President 3030 E. Truman Road Kansas City, MO 64127

Missouri Public Servico Commission

4 <u>RATES</u> (cont.)

Missouri Public Service Commission

4.4	Rates fo	r Basic Prepa	nid Service (Resale-Based) Loc	al Exchang	e Services	REC'D DEC	1 9 200
	4.4.1.A	Non-Recurr	ing Charges				(N)
		Directory Li		No Charg	e CAN	CELLED	(N) (N)
		Processing to Conversion		\$40.00 ¹ \$10.00			(N) (N)
			tive Change Charge	\$10.00	JU	N 1 4 2003	(N)
		Extension for		\$10.00	- lal	WS 35	(N)
	4.4.1.B	Recurring C	<u>Charges</u>	Pt	abilic Seg	Liga Commission	(N)
					581		(N)
		Monthly Pro	epaid Service	\$29.95	.1	-111111-	(N)
				-	cnarges and federal fees	all applicable	(N) (N)
		Directory L	isting	No Charg		and taxes	(N)
					,		(N)
	4.4.1.C	Optional Fe	atures				(N)
		4.4.1.C.1	Non-Recurring Charges				(N) (N) (N)
			Setup fee for Optional Service	es ²	\$7.00		(N)
			Pay by check over the teleph		8% of face a	mount of check	(N)
							(N)
		4.4.1.C.2	Recurring Charges				(N)
			Call Waiting		\$8.00		(N) (N)
			Call Forwarding		\$6.00 \$5.00		(N)
			Call Waiting ID (CWID) Pa		\$23.00 ³		(N)
			Three Way Calling	-	\$5.00		, ,

- 1. Customers will be given the option to pay the processing fee in two monthly installments. If the Customer chooses this option, a charge of \$5 applies. The invoice for the second installment of the processing fee must be paid within 10 days after hand delivery of the invoice.
- 2. The options setup charge for any line shall not exceed \$9.00 regardless of the number of services other than Caller ID ordered at any given time. It is a one time charge levied by the Company to cover charges of the underlying carrier to set up this service.
- 3. Includes Call Waiting and Caller ID services. Customer must furnish a compatible CPE, which should include the Caller ID capability necessary to display the calling party's name and/or number. This service is available only where central office facilities permit.

Issued: December 19, 2002

Effective: January 18, 2003

Dale Schmick, Vice President
The Pager Company d/b/a The Pager & Phone Company
3030 E. Truman Road
Kansas City, MO 64127

Missouri Public

FILED JAN 1 8 2003

RECEIVED

4.4 Rates for Resold Local Exchange Services

DEC 1 4 2000

(N)

4.4.1.A Non-Recurring Charges Directory Listing	No Charge Public Service Commission
Processing fee	\$40.001 Tubile Service Commission
Conversion charge	\$10.00
Administrative Change Charge	\$10.00 (N)

Administrative Change Charge \$10.00 Extension fee \$10.00

4.4.1.B Recurring Charges

Monthly Prepaid Service

\$29.95

plus 911 charges and all applicable state and federal fees and taxes

Directory Listing No Charge

4.4.1.C Optional Features

4.4.1.C.1 Non-Recurring Charges

Setup fee for Optional Services² \$7.00 Pay by check over the telephone 8% of face amount of check (N)

4.4.1.C.2 Recurring Charges

Call Waiting	\$8.00	
Call Forwarding	\$5.00	
Call Waiting ID (CWID) Package	\$23.00 ³	(N)
Three Way Calling	\$5.00	

Customers will be given the option to pay the processing fee in two monthly installments. If the Customer chooses this option, a charge of \$5 applies. The invoice for the second installment of the processing fee must be paid within 10 days after hand delivery of the invoice.

2 The options setup charge for any line shall not exceed \$9.00 regardless of the number of services other than Caller ID ordered at any given time. It is a one time charge levied by the Company to cover charges of the underlying carrier to set up this service. 3

Includes Call Waiting and Caller ID services. Customer must furnish a compatible CPE, which should include the Caller ID capability necessary to display the calling party's name and/or number. This service is available only where central office facilities permit.

(N)

(N)

CANCELLED

FILED

ISSION

JAN 13 2001

Public Service Commission

Issued: December 14, 2000 Effective: January 13, 2001

> Deborah D. Garza, President The Pager Company 3030 E. Truman Road Kansas City, MO 64127

Rates for Resold Local Exchange Services

RECEIVED

4. <u>RATES</u> (cont.)

4.4

	,	Non-Recurring C Directory Listing Processing fee Conversion charg		No Charg \$40.00 ¹ \$10.00	APR 07 2000 MISSOURI Public Service Commission
	4.4.1.B <u>R</u>	Lecurring Charges	1		
		Monthly Prepaid	Service	-	charges and all applicable federal fees and taxes
		Directory Listing		No Charg	ge
	4.4.1.C	Optional Features	<u> </u>		
		4.4.1.C.1	Non-Recurring Charges		
			Setup fee for Optional Services ²	\$7.00	FILED
	,	4.4.1.C.2	Recurring Charges		
	CANCI	El I En	Call Waiting Call Forwarding Three Way Calling	\$8.00 \$5.00 \$5.00	MAY 07 2000 MISSOURI Public Service Commission
	9711101	LLLED	Speed Dial Call Return	\$5.00 ¹ \$5.00	Public Service Commission
	JAN 1 4th R	3 2001	Call Forwarding-Busy Line Don't Answer	\$5.00 ³	(N) (N)
Public	¬' ∽ γ\ Service i	Commission	Caller ID (name and/or #)	\$10.00	
	MISSO	URI	Package ⁴	\$20.00	(T)
			Unpublished Number ⁵	\$5.00	(T)
1	Custome	r chooses this opt	he option to pay the processing fer ion, a charge of \$5 applies. The inv	oice for the	e second installment of the (N)
2	The options setup charge for any line shall not exceed \$9.00 regardless of the number of services (T) other than Caller ID ordered at any given time. It is a one time charge levied by the Company to cover (T)				
3					
4	is available at no monthly charge. (N) Includes Caller ID Name and Number, call waiting, call blocker, call return and the customer's choice (T) of 3 way calling, auto redial, or speed calling 8.				
5			le when service is subsequent to ini	tial activat	ion of service. (T)

4.4 Rates for Resold Local Exchange Services

4.4.1.A Non-Recurring Charges

Directory Listing Processing fee

No Charge \$40.00¹

Conversion charge

\$10.00

(R)

4.4.1.B Recurring Charges

Monthly Prepaid Service

\$29.95

plus 911 charges and all applicable state and federal fees and taxes

Directory Listing

No Charge

4.4.1.C Optional Features

4.4.1.C.1	Non-Recurring Charges		WRITTEN NOTICE OF RATE DECREASE AND ITS EFFECTIVE DATE FILED OF
	Setup fee for Optional Services ²	\$7.00	3/14/00
4.4.1.C.2	Recurring Charges		PURSUANT TO SECTION 392.500 (\$) RSMO SUPP. 1985
	Call Waiting	\$8.00	EFFECTIVE DATE OF RATE DECREAS:
	Call Forwarding	\$5.00	3 23 00
	Three Way Calling	\$5.00	(DATE)
	Speed Dial	\$5.00	feet of mil
	Call Return	\$5.00	
	Caller ID (name and/or #)	\$10.00	
	Package ³	\$20.00	
	Unpublished Number⁴	\$5.00	

Customers will be given the option to pay the processing fee in two monthly installments.

The options setup charge for any line shall not exceed \$9.00 regardless of the number of services other than Caller ID ordered at any given time. It is a one time charge levied by the Company to cover charges of the underlying carrier to set up this service.

Includes Caller ID Name and Number, call waiting, call blocker, call return and the customer's choice

of 3 way calling, auto redial, or speed calling 8

Setup fee is only applicable when service is subsequent to initial activation of service.

CANCELLED

312 RP 35 **Fublic Service Commission** MISSOURI

Effective: March 23, 2000 Issued: March 13, 2000

> Deborah D. Garza, President The Pager Company 3030 E. Truman Road Kansas City, MO 64127

Missouri Public Service Commission

Rates for Resold Local Exchange Services 4.4

RECD NOV 23 1999

4.4.1.A Non-Recurring Charges

Directory Listing Processing fee Conversion charge No Charge \$40.001 \$25.00

(N)

4.4.1.B Recurring Charges

Monthly Prepaid Service

\$29.95

(R)

plus 911 charges and all applicable state and federal fees and taxes

Directory Listing

No Charge

4.4.1.C Optional Features

4.4.1.C.1

Non-Recurring Charges

Setup fee for Optional Services²

\$7.00

\$8.00

4.4.1.C.2

Recurring Charges

Call Waiting

\sim $^{\circ}$		-1,	ED
1.4	м.		-11
v	$\mathbf{u} \cdot \mathbf{v}$		

MAR 2 3 2000

Call Forwarding \$5.00 Three Way Calling \$5.00 \$5.00 Speed Dial Call Return \$5.00 Caller ID (name and/or #) \$10.00 Package³ \$20.00

MISSOURI

Unpublished Number⁴

\$5.00

Customers will be given the option to pay the processing fee in two monthly installments.

The options setup charge for any line shall not exceed \$9.00 regardless of the number of services other than Caller ID ordered at any given time. It is a one time charge levied by the Company to cover charges of the underlying carrier to set up this service.

Includes Caller ID Name and Number, call waiting, call blocker, call return and the customer's choice of 3 way calling, auto redial, or speed calling 8

Setup fee is only applicable when service is subsequent to initial activation of service.

FILED JAN 17 2000

Issued: November 23, 1999

Effectiv

JAN 17 2000

4	RATES	(cont	h
4	RAIRS	(COHL.	,

BECEIVED

4.4 Rates for Resold Local Exchange Services

JUL 0 2 1999

4.4.1.A Non-Recurring Charges

MID. PUDLIC SERVICE COMM

Directory Listing

No Charge

Processing fee

\$40.00

4.4.1.B Recurring Charges

Monthly Prepaid Service

\$35.00

plus 911 charges and all applicable

state and federal fees and taxes

Directory Listing

No Charge

4.4.1.C Optional Features

4.4.1.C.1

Non-Recurring Charges

Setup fee for Optional Services1

\$7.00

4.4.1.C.2

Recurring Charges

Call Waiting	\$8.00
Call Forwarding	\$5.00
Three Way Calling	\$5.00
Speed Dial	\$5.00
Call Return	\$5.00
Caller ID (name and/or #)	\$10.00
Package ²	\$20.00

9 9 - 1 1 5 ID 550 3 0 1999

| STRP35 Launc Service Commission MISSOURI

CANCELLED

JAN 17 2000

Unpublished Number³

\$5.00

The options setup charge for any line shall not exceed \$9.00 regardless of the number of services other than Caller ID ordered at any given time. It is a one time charge levied by the Company to cover charges of the underlying carrier to set up this service.

Includes Caller ID Name and Number, call waiting, call blocker, call return and the customer's choice of 3 way calling, auto redial, or speed calling 8

Setup fee is only applicable when service is subsequent to initial activation of service.

Issued: July 2, 1999

Effective. August 10, 1999

Deborah D. Garza, President The Pager Company 3030 E. Truman Road Kansas City, MO 64127 SEP 3 0 1999

(D)

(D)

(D)

(D)

Issued: February 6, 2008

Dale Schmick, CEO 2800 E 18th Street Kansas City, MO 64127

CANCELLED
January 04, 2016
Missouri Public
Service Commission
TD-2016-0138; YC-20007-0418

FILED Missouri Public Service Commision

Effective: March 7, 2008

4 RATES (cont.)

4.4 Rates for Basic Prepaid (resale-based) Local Exchange Services

4.4.1.C Optional Features (cont.)

4.4.1.C.2 Recurring Charges (cont.)

Speed Dial	\$5.00
Call Return	\$5.00
Call Forwarding-Busy Line/Don't Answer	\$5.00 1
Caller ID (name and/or #)	\$10.00
Unpublished Number	\$5.00 ²
Anonymous Call Rejection (ACR)	\$3.00
Call Blocker	\$5.00

Call Trace (per successful activation)	\$12.00	
Privacy Manager	\$7.00	(N)
Personalized Ring (one dependent no.)	\$6.00	
Personalized Ring (two dependent nos.)	\$9.00	
Metropolitan Calling Area (MCA) Additive	\$27.00	
Value Pack 1	\$15.00 ³	
Value Pack 2	\$18.00 ⁴	
Value Pack 3	\$18.00 ⁵	

Issued: June 9, 2005

Effective: July 9, 2005



If the subscriber is forwarding calls to a pager number that is active with the Company, this service is available at no monthly charge.

Setup fee applies only when service is subsequent to initial activation of service.

Includes Call Waiting, Caller ID Name and Number, and 3-Way Calling.

Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Privacy Manager and 3-Way Calling.

Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number and 3-Way Calling.

4 RATES (cont.)

4.4 Rates for Basic Prepaid (resale-based) Local Exchange Services

4.4.1.C Optional Features (cont.)

4.4.1.C.2 Recurring Charges (cont.)

		(D) (D)
Speed Dial	\$5.00	. ,
Call Return	\$5.00	
Call Forwarding-Busy Line/Don't Answer	\$5.00 1	
Caller ID (name and/or #)	\$10.00	
		(D)
Unpublished Number	\$5.00 ²	
Anonymous Call Rejection (ACR)	\$3.00	
Call Blocker	\$5.00	
		(D)
		(D)
Call Trace (per successful activation)	\$12.00	(M)
Privacy Manager	\$6.00	
Personalized Ring (one dependent no.)	\$6.00	
Personalized Ring (two dependent nos.)	\$9.00	
Metropolitan Calling Area (MCA) Additive	\$27.00	(N)
Value Pack 1	\$15.00 ³	
Value Pack 2	\$18.00 ⁴	
Value Pack 3	\$18.00 ⁵	

If the subscriber is forwarding calls to a pager number that is active with the Company, this service is available at no monthly charge.

Setup fee applies only when service is subsequent to initial activation of service.

Includes Call Waiting, Caller ID Name and Number, and 3-Way Calling.

Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Privacy Manager and 3-Way Calling.

Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number and 3-Way Calling.

4	RATES	(cont.)
---	-------	---------

4.4

	ge Services	Missouri Public Service Commission
atures (cont.)		Service Gemmission
Recurring Charges		
Premium Package with CWID	\$23.00	REC'D DEC 1.9 2002
Premium Package with CWID, ACR	\$25.00	THE SEC TO FORE
Speed Dial	\$5.00	
Call Return	\$5.00	
Call Forwarding-Busy Line	\$5.00 ⁵	
Don't Answer		
Caller ID (name and/or #)	\$10.00	
Premium Package ⁶	\$20.00	
Unpublished Number ⁷	\$5.00	
Anonymous Call Rejection (ACR)	\$3.00	
Call Blocker	\$5.00	
Premium Package with ACR	\$22.00	
Internet Caller ID (ICID) package ⁸	\$20.00	CANCELLED
Premium Package with ICID	\$26.00	CHINDERTEE
ICID and CWID package	\$30.00	
	\$30.00	IUN 1 4 2003
Premium package with ICID, CWID	\$31.00	1110535 I
	B	y HUNKOUU
	\$6.00publi	c Service Commission
Personalized Ring (one dependent no.)	\$6.00	MISSOURI
+ · · -		
Value Pack 1	\$15.00°	
Value Pack 2	\$18.0010	O.P.
Value Pack 3	\$18.0011	(N)
	Recurring Charges Premium Package with CWID Premium Package with CWID Premium Package with CWID, ACR Speed Dial Call Return Call Forwarding-Busy Line Don't Answer Caller ID (name and/or #) Premium Package ⁶ Unpublished Number ⁷ Anonymous Call Rejection (ACR) Call Blocker Premium Package with ACR Internet Caller ID (ICID) package ⁸ Premium Package with ICID ICID and CWID package Premium package with ICID & CWID Premium package with ICID, CWID and ACR Privacy Manager Personalized Ring (one dependent no.) Personalized Ring (two dependent nos.) Value Pack 1 Value Pack 2	Recurring Charges Premium Package with CWID \$23.00 Premium Package with CWID, ACR \$25.00 Speed Dial \$5.00 Call Return \$5.00 Call Forwarding-Busy Line \$5.00 Don't Answer Caller ID (name and/or #) \$10.00 Premium Package \$20.00 Unpublished Number \$5.00 Anonymous Call Rejection (ACR) \$3.00 Call Blocker \$5.00 Premium Package with ACR \$22.00 Internet Caller ID (ICID) package \$20.00 Premium Package with ICID \$26.00 ICID and CWID package \$30.00 Premium package with ICID \$26.00 ICID and CWID package \$30.00 Premium package with ICID, CWID \$31.00 and ACR Privacy Manager \$6.00 public \$6.00 Personalized Ring (one dependent no.) \$6.00 Personalized Ring (two dependent nos.) \$9.00 Value Pack 1 \$15.00°

- 5. If the subscriber is forwarding calls to a pager number that is active with the Company, this service is available at no monthly charge.
- 6. Includes Caller ID Name and Number, Call Waiting, Call Blocker, Call Return and the customer's choice of 3 way calling, auto redial, or speed calling 8.
- 7. Setup fee is only applicable when service is subsequent to initial activation of service.
- 8. Includes CID-Calling Name and Number Delivery. If Customers wish to route new calls to a voice mail box, they must also subscribe to voice mail and the appropriate call forwarding service. If Customers wish to route new calls to a voice mail system other than the Company's, they will be responsible for providing their own voice mail and subscribing to Call Forwarding Busy Line/Don't Answer.
- 9. Includes Call Waiting, Caller ID Name and Number and 3-Way Calling.
- 10. Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Privacy Manager and 3-Way Calling.
- 11. Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number and
 3-Way Calling.

Issued: December 19, 2002 Effective: January 18, 2003

Dale Schmick, Vice President
The Pager Company d/b/a The Pager & Phone Company
3030 E. Truman Road
Kansas City, MO 64127

Missouri Public

FILED JAN 1 8 2003

Recurring Charges

RATES (cont.) 4.

Missouri Public

4.4 Rates for Resold Local Exchange Services

4.4.1.C.2

REC'D APR 1 0 2002

4.4.1.C Optional Features (continued)

Service Commission

Premium Package with CWID	\$23.00*	(N)
Premium Package with CWID, ACR	\$25.00*	(N)
Speed Dial	\$5.00	
Call Return	\$5.00	
Call Forwarding-Busy Line	\$5.00 ⁵	
Don't Answer		
Caller ID (name and/or #)	\$10.00	
Premium Package ⁶	\$20.00*	(N)
Unpublished Numher ⁷	\$5.00	
Anonymous Call Rejection (ACR)	\$3.00	
Call Blocker	\$5.00	
Premium Package with ACR	\$22.00*	(N)
Internet Caller ID (ICID) package8	\$20.00	
Premium Package with ICID	\$26.00*	(N)
ICID and CWID package	\$30.00	
Premium package with ICID & CWID	\$30.00*	(N)
Premium package with ICID, CWID and ACR	\$31.00*	(N)
Privacy Manager	\$6.00	
Personalized Ring (one dependent no.)	\$6.00	
Personalized Ring (two dependent nos.)	\$9.00	
Value Pack	\$15.00°	(R)
Value Pack 2	\$18.0010	(R)

5 If the subscriber is forwarding calls to a pager number that is active with the Company, this service is available at no monthly charge.

6 Includes Caller ID Name and Number, Call Waiting, Call Blocker, Call Return and the customer's choice of 3 way calling, auto redial, or speed calling 8.

7 Setup fee is only applicable when service is subsequent to initial activation of service.

Includes CID-Calling Name and Number Delivery. If Customers wish to route new calls to a voice mailbox, they must also subscribe to voice mail and the appropriate call forwarding service. If Customers wish to route new calls to a voice mail system other than the Company's, they will be responsible for providing their own voice mail and subscribing to Call Forwarding Busy Line/Don't Answer.

9 Includes Call Waiting, Caller ID Name and Number and 3-Way Calling.

10 Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Privacy Manager (where available) and 3-Way Calling. (T)

*Except for subscribers already receiving this service, this service has been discontinued effective April 1, 2002. The (N)

Company will not accept applications for new activations of this service. (N)

Missouri Public

Issued: April 10, 2002

Effective: May 11, 2002 FILED MAY 11 2002

Deborah D. Garza, President The Pager Company 3030 E. Truman Road Kansas City, MO 64127

Service Commission

Issued: October 9, 2001

Missouri Public

4.4 Rates for Resold Local Exchange Services

REC'D OCT 09 2001

4.4.1.C Optional Features (continued)

Service Commission

4,4,1.C.2	Recurring Charges
-----------	-------------------

Premium Package with CWID	\$23.00
Premium Package with CWID, ACR	\$25.00
Speed Dial	\$5.00
Call Return	\$5.00
Call Forwarding-Busy Line	\$5.00 ⁵
Don't Answer	
Caller ID (name and/or #)	\$10.00
Premium Package ⁶	\$20.00
Unpublished Number ⁷	\$5.00
Anonymous Call Rejection (ACR)	\$3.00
Call Blocker	\$5.00
Premium Package with ACR	\$22.00
Internet Caller ID (ICID) package8	\$20.00
Premium Package with ICID	\$26.00
ICID and CWID package	\$30.00
Premium package with ICID & CWID	\$30.00
Premium package with ICID, CWID and ACR	\$31.00
Privacy Manager	\$6.00 (N)
Personalized Ring (one dependent no.)	\$6.00
Personalized Ring (two dependent nos.)	\$9.00
Value Pack	\$18.00°
Value Pack 2	\$23.00 ¹⁰ (N)

If the subscriber is forwarding calls to a pager number that is active with the Company, this service is available at no monthly charge.

Includes Caller ID Name and Number, Call Waiting, Call Blocker, Call Return and the customer's choice of 3 way calling, auto redial, or speed calling 8.

Setup fee is only applicable when service is subsequent to initial activation of service.

Includes CID-Calling Name and Number Delivery. If Customers wish to route new calls to a voice mailbox, they must also subscribe to voice mail and the appropriate call forwarding service. If Customers wish to route new calls to a voice mail system other than the Company's, they will be responsible for providing their own voice mail and subscribing to Call Forwarding Busy Line/Don't Answer.

Includes Call Waiting, Caller ID Name and Number and 3-Way Calling.

(N)

(N)

Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Privacy Manager and 3-Way Calling.

CANCELLED

Missouri Public

MAY 11 2002 2007 RP 35 . (Applic Service Commission

FILED NOV 08 2001

rublic Service Commission
MISSOURI

Service Commission

Effective: November 8, 2001

Deborah D. Garza, President The Pager Company 3030 E. Truman Road Kansas City, MO 64127

4.4.1.C Optional Features (continued)

DEC 1 4 2000

(N)

(N)

4.4.1.C.2 Recurring Charges

TOTAL CHAIR CHAIR		
	MISSOURI	
Premium Package with CWID	\$23.0 Public Service Commissio	(M)
Premium Package with CWID, ACR		(N)
Speed Dial	\$5.00	
Call Return	\$5.00	
Call Forwarding-Busy Line	\$5.00 ⁵	
Don't Answer		
Caller ID (name and/or #)	\$10.00	
Premium Package ⁶	\$20.00	(T)
Unpublished Number ⁷	\$5.00	
Anonymous Call Rejection (ACR)	\$3.00	(N)
Call Blocker	\$5.00	
Premium Package with ACR	\$22.00	
Internet Caller ID (ICID) package8	\$20.00	
Premium Package with ICID	\$26.00	-
ICID and CWID package	\$30.00	
Premium package with ICID & CWID	\$30.00)
Premium package with ICID, CWID	\$31.00	[
and ACR		(N)

If the subscriber is forwarding calls to a pager number that is active with the Company, this service is available at no monthly charge.

Includes Caller ID Name and Number, Call Waiting, Call Blocker, Call Return and the customer's choice of 3 way calling, auto redial, or speed calling 8.

Setup fee is only applicable when service is subsequent to initial activation of service.

Includes CID-Calling Name and Number Delivery. If Customers wish to route new calls to a voice mailbox, they must also subscribe to voice mail and the appropriate call forwarding service. If Customers wish to route new calls to a voice mail system other than the Company's, they will be responsible for providing their own voice mail and subscribing to Call Forwarding Busy Line/Don't Answer.

01 Similar RI

FILED

JAN 13 2001

MISSOURI Public Service Commission

Issued: December 14, 2000

Effective: January 13, 2001

Deborah D. Garza, President The Pager Company 3030 E. Truman Road Kansas City, MO 64127

4 <u>RATES</u> (cont.)

4.4 Rates for PhonePLUS Prepaid Local Exchange Service

(D)

4.4.1.A Non-Recurring Charges

Directory Listing	No Charge	
Processing fee ¹	\$30.00	(R)
Conversion charge	\$10.00	
Administrative Change Charge	\$10.00	
Extension fee	\$10.00	
Service Continuation Fee	\$10.00	
Move service charge	\$20.00	
Transfer of Service	\$30.00	(R)
Billing Cycle Change Charge	\$5.00	
Privacy Manager	\$7.00	
Payment Processing Fee	\$2.00	
In-Store Payment Processing Fee	\$1.00	
Processing Fee	\$30.00	(R)

4.4.1.B Recurring Charges

	Residential	Business	
Monthly Prepaid Service	\$29.20 plus 911 charges	\$39.95 plus 911 charges	(R)
including free Caller ID	and all applicable state	and all applicable state	(11)
	and federal fees and	and federal fees and	
	taxes	taxes	
Directory Listing	No charge	No charge	

4.4.1.C Optional Features

4.4.1.C.1 <u>Non-Recurring Charges</u>

^{1,2} Customers who pay monthly will be given the option to pay the processing fee in two monthly installments. If the Customer chooses this option, a charge of \$5 (waived for Lifeline customers) applies. The second and third payments will be included with the Customer's monthly statement and are due in accordance with the standard billing rules in this tariff.

(R)

Issued: June 12, 2012 Effective: July 12, 2012

RATES (cont.)

4.4 Rates for PhonePLUS Prepaid Local Exchange Service

For Customers who choose to pay for services on a quarterly, semi-annual or annual basis, Recurring Charges will be calculated by multiplying the monthly rate against the appropriate number of months.

4.4.1.A Non-Recurring Charges

Directory Listing	No Charge
Processing fee ¹	\$40.00
Conversion charge	\$10.00
Administrative Change Charge	\$10.00
Extension fee	\$10.00
Service Continuation Fee	\$10.00
Move service charge	\$20.00
Transfer of Service	\$60.00
Billing Cycle Change Charge	\$5.00
Privacy Manager	\$7.00
Payment Processing Fee	\$2.00
In-Store Payment Processing Fee	\$1.00
Processing Fee	\$60.00

(N)

4.4.1.B Recurring Charges

	Residential	Business
Monthly Prepaid Service	\$29.95 plus 911 charges	\$39.95 plus 911 charges
including free Caller ID	and all applicable state and federal fees and	and all applicable state and federal fees and
	taxes	taxes
Directory Listing	No charge	No charge

4.4.1.C Optional Features

4.4.1.C.1 Non-Recurring Charges

Issued: October 14, 2011

CANCELLED July 12, 2012 Missouri Public Service Commission JC-2012-0802

Dale Schmick, Vice-President 2800 E. 18th Street Kansas City, MO 64127

FILED Missouri Public Service Commission JC-2012-0157

^{1,2} Customers who pay monthly will be given the option to pay the processing fee in two monthly installments. If the Customer chooses this option, a charge of \$5 applies. The second and third payments will be included with the Customer's monthly statement and are due in accordance with the standard billing rules in this tariff. Effective: November 14, 2011

4 RATES (cont.)

4.4 <u>Rates for PhonePLUS Prepaid Local Exchange Service</u>

For Customers who choose to pay for services on a quarterly, semi-annual or annual basis, Recurring Charges will be calculated by multiplying the monthly rate against the appropriate number of months.

4.4.1.A Non-Recurring Charges

Directory Listing	No Charge	
Processing fee ¹	\$40.00	
Conversion charge	\$10.00	
Administrative Change Charge	\$10.00	
Extension fee	\$10.00	(N)
Service Continuation Fee	\$10.00	(11)
Move service charge	\$20.00	(N)
Transfer of Service	\$60.00	(11)
Billing Cycle Change Charge	\$5.00	
Privacy Manager	\$7.00	
Payment Processing Fee	\$2.00	(N)
		(11)
Processing Fee	\$60.00	

4.4.1.B Recurring Charges

	Residential	Business
Monthly Prepaid Service	\$29.95 plus 911 charges	\$39.95 plus 911 charges
including free Caller ID	and all applicable state	and all applicable state
	and federal fees and	and federal fees and
	taxes	taxes
Directory Listing	No charge	No charge

4.4.1.C Optional Features

4.4.1.C.1 <u>Non-Recurring Charges</u>

Issued: January 12, 2011 Effective: February 11, 2011

^{1,2} Customers who pay monthly will be given the option to pay the processing fee in two monthly installments. If the Customer chooses this option, a charge of \$5 applies. The second and third payments will be included with the Customer's monthly statement and are due in accordance with the standard billing rules in this tariff.

4 RATES (cont.)

4.4 Rates for PhonePLUS Prepaid (UNE-P based) Local Exchange Service

4.4.1.A Non-Recurring Charges

Directory Listing	No Charge
Processing fee ¹	\$40.00
Conversion charge	\$10.00
Administrative Change Charge	\$10.00
Extension fee	\$10.00
Move service charge	\$20.00
Billing Cycle Change Charge	\$5.00
Privacy Manager	\$7.00
Processing Fee	\$60.00

(I) (D)

(D)

4.4.1.B Recurring Charges

	Residential	Business
Monthly Prepaid Service	\$29.95 plus 911 charges	\$39.95 plus 911 charges
including free Caller ID	and all applicable state	and all applicable state
	and federal fees and	and federal fees and
	taxes	taxes
Directory Listing	No charge	No charge

4.4.1.C Optional Features

4.4.1.C.1 Non-Recurring Charges

¹ Customers will be given the option to pay the processing fee in two monthly installments. If the Customer chooses this option, a charge of \$5 applies. The second and third payments will be included with the Customer's monthly statement and are due in accordance with the standard billing rules in this tariff.

Issued: May 21, 2010 Effective: June 1, 2010

Dale Schmick, CEO 2800 E 18th St Kansas City, MO 64127

(T)

LOCAL TELECOMMUNICATIONS SERVICES

4 RATES (cont.)

4.4 Rates for PhonePLUS Prepaid Local Exchange Service

For Customers who choose to pay for services on a quarterly, semi-annual or annual basis, Recurring Charges will be calculated by multiplying the monthly rate against the appropriate number of months.

4.4.1.A Non-Recurring Charges

Directory Listing	No Charge
Processing fee ¹	\$40.00
Conversion charge	\$10.00
Administrative Change Charge	\$10.00
Extension fee	\$10.00
Move service charge	\$20.00
Billing Cycle Change Charge	\$5.00
Privacy Manager	\$7.00

Processing Fee for customers in the St. Louis Metropolitan, Eureka, Portage Des Sioux, High Ridge, St. Charles, Antonia, Harvester, Herculaneum, Chesterfield, Festus, Manchester, De Soto, Valley Park, Hillsboro, Fenton, Ware, Maxville, Cedar Hill, Imperial, Pacific, Pond and Gray Summit exchanges. ²

4.4.1.B Recurring Charges

Monthly Prepaid Service including free Caller ID	Residential \$29.95 plus 911 charges and all applicable state and federal fees and	Business \$39.95 plus 911 charges and all applicable state and federal fees and
	taxes	taxes
Directory Listing	No charge	No charge

4.4.1.C Optional Features

4.4.1.C.1 <u>Non-Recurring Charges</u>

^{1,2} Customers who pay monthly will be given the option to pay the processing fee in two monthly installments. If the Customer chooses this option, a charge of \$5 applies. The second and third payments will be included with the Customer's monthly statement and are due in accordance with the standard billing rules in this tariff.

Issued: October 14, 2009 Effective: November 13, 2009

4 RATES (cont.)

4.4 Rates for PhonePLUS Prepaid (UNE-P based) Local Exchange Service

For Customers who choose to pay for services on a quarterly, semi-annual or annual basis, Recurring Charges will be calculated by multiplying the monthly rate against the appropriate number of months.

(N) (N)

(N)

4.4.1.A Non-Recurring Charges

Directory Listing	No Charge
Processing fee ¹	\$40.00
Conversion charge	\$10.00
Administrative Change Charge	\$10.00
Extension fee	\$10.00
Move service charge	\$20.00
Billing Cycle Change Charge	\$5.00
Privacy Manager	\$7.00
Processing Fee for customers in the St.	
Louis Metropolitan, Eureka, Portage	
Des Sioux, High Ridge, St. Charles,	
Antonia, Harvester, Herculaneum,	
Chesterfield, Festus, Manchester, De	
Soto, Valley Park, Hillsboro, Fenton,	
Ware, Maxville, Cedar Hill, Imperial,	
Pacific, Pond and Gray Summit	
exchanges. ²	\$60.00

4.4.1.B Recurring Charges

	Residential	Business
Monthly Prepaid Service	\$29.95 plus 911 charges	\$39.95 plus 911 charges
including free Caller ID	and all applicable state	and all applicable state
	and federal fees and	and federal fees and
	taxes	taxes
Directory Listing	No charge	No charge

4.4.1.C Optional Features

4.4.1.C.1 <u>Non-Recurring Charges</u>

^{1,2} Customers who pay monthly will be given the option to pay the processing fee in two monthly installments. If the Customer chooses this option, a charge of \$5 applies. The second and third payments will be included with the Customer's monthly statement and are due in accordance with the standard billing rules in this tariff.

Issued: November 26, 2008 Effective: December 26, 2008

4 RATES (cont.)

4.4 Rates for PhonePLUS Prepaid (UNE-P based) Local Exchange Service

4.4.1.A Non-Recurring Charges

Directory Listing	No Charge
Processing fee ¹	\$40.00
Conversion charge	\$10.00
Administrative Change Charge	\$10.00
Extension fee	\$10.00
Move service charge	\$20.00
Billing Cycle Change Charge	\$5.00
Privacy Manager	\$7.00
Processing Fee for customers in the St.	
Louis Metropolitan, Eureka, Portage	
Des Sioux, High Ridge, St. Charles,	
Antonia, Harvester, Herculaneum,	
Chesterfield, Festus, Manchester, De	
Soto, Valley Park, Hillsboro, Fenton,	
Ware, Maxville, Cedar Hill, Imperial,	
Pacific, Pond and Gray Summit	

4.4.1.B Recurring Charges

exchanges. 2

Monthly Prepaid Service including free Caller ID	Residential \$29.95 plus 911 charges and all applicable state and federal fees and	Business \$39.95 plus 911 charges and all applicable state and federal fees and
	taxes	taxes
Directory Listing	No charge	No charge

\$60.00

4.4.1.C Optional Features

4.4.1.C.1 Non-Recurring Charges

Issued: October 7, 2008 Effective: November 6, 2008

(N)

^{1,2} Customers will be given the option to pay the processing fee in two monthly installments. If the Customer chooses this option, a charge of \$5 applies. The second and third payments will be included with the Customer's monthly statement and are due in accordance with the standard billing rules in this tariff.

4 RATES (cont.)

4.4	Rates for PhonePLUS Prepaid	(UNE-P based)	Local Exchange Service	
-----	-----------------------------	---------------	------------------------	--

(T) (T)

4.4.1.A Non-Recurring Charges

Directory Listing	No Charge
Processing fee ¹	\$40.00
Conversion charge	\$10.00
Administrative Change Charge	\$10.00
Extension fee	\$10.00
Move service charge	\$20.00
Billing Cycle Change Charge	\$5.00
Privacy Manager	\$7.00

4.4.1.B Recurring Charges

(T)

	Residential	Business
Monthly Prepaid Service	\$29.95 plus 911 charges	\$39.95 plus 911 charges
including free Caller ID	and all applicable state and federal fees and	and all applicable state and federal fees and
	taxes	taxes
Directory Listing	No charge	No charge

4.4.1.C Optional Features

(T)

4.4.1.C.1 <u>Non-Recurring Charges</u>

(T)

Issued: February 6, 2008 Effective: March 7, 2008

¹ Customers will be given the option to pay the processing fee in two monthly installments. If the Customer chooses this option, a charge of \$5 applies. The second and third payments will be included with the Customer's monthly statement and are due in accordance with the standard billing rules in this tariff.

4 RATES (cont.)

Rates for PhonePLUS Prepaid (UNE-P-based) Local Exchange Service 4.5

4.5.1.A Non-Recurring Charges

Directory Listing	No Charge
Processing fee ¹	\$40.00
Conversion charge	\$10.00
Administrative Change Charge	\$10.00
Extension fee	\$10.00
Move service charge	\$20.00
Billing Cycle Change Charge	\$5.00
Privacy Manager	\$7.00

4.5.1.B Recurring Charges

	Residential	Business
Monthly Prepaid Service	\$29.95 plus 911 charges	\$39.95 plus 911 charges
including free Caller ID	and all applicable state	and all applicable state
	and federal fees and	and federal fees and
	taxes	taxes
Directory Listing	No charge	No charge

4.5.1.C Optional Features

4.5.1.C.1 Non-Recurring Charges

¹ Customers may pay the processing fee in up to three installments. If the Customer chooses this option, a charge of \$5.00 applies. The second and third payments will be included with the Customer's monthly statement and are due in accordance with the standard billing rules in this tariff.

Issued: November 16, 2007 Effective: December 16, 2007 Dale Schmick, CEO

> 2800 E 18th Street Kansas City, MO 64127

(C)

4 RATES (cont.)

4.5 Rates for PhonePLUS Prepaid (UNE-P based) Local Exchange Service

4.5.1.A Non-Recurring Charges

Directory Listing	No Charge	
Processing fee	\$40.00	
Conversion charge	\$10.00	
Administrative Change Charge	\$10.00	(R)
Extension fee	\$10.00	
Move service charge	\$20.00	
Billing Cycle Change Charge	\$5.00	
Privacy Manager	\$7.00	

4.5.1.B Recurring Charges

	Residential	Business
Monthly Prepaid Service	\$29.95 plus 911 charges	\$39.95 plus 911 charges
including free Caller ID	and all applicable state and federal fees and	and all applicable state and federal fees and
	taxes	taxes
Directory Listing	No charge	No charge

4.5.1.C Optional Features

4.5.1.C.1 <u>Non-Recurring Charges</u>

(D)

Issued: June 6,2006 Effective:June 16, 2006

Filed

Missouri Public
Service Commission

4 RATES (cont.)

4.5 Rates for PhonePLUS Prepaid (UNE-P based) Local Exchange Service

4.5.1.A Non-Recurring Charges

Directory Listing	No Charge	
Processing fee	\$40.00	
Conversion charge	\$10.00	
Administrative Change Charge	\$20.00	
Extension fee	\$10.00	
Move service charge	\$20.00	
Billing Cycle Change Charge	\$5.00	
Privacy Manager	\$7.00	

4.5.1.B Recurring Charges

	Residential	Business
Monthly Prepaid Service	\$29.95 plus 911 charges	\$39.95 plus 911 charges
including free Caller ID	and all applicable state and federal fees and	and all applicable state and federal fees and
	taxes	taxes
Directory Listing	No charge	No charge

4.5.1.C Optional Features

4.5.1.C.1 Non-Recurring Charges

Optional Services Setup \$7.00

Issued: August 2, 2005 Effective: September 1, 2005





(N) (N)

4 RATES (cont.)

4.5 Rates for PhonePLUS Prepaid (UNE-P based) Local Exchange Service

4.5.1.A Non-Recurring Charges

Directory Listing	No Charge
Processing fee	\$40.00
Conversion charge	\$10.00
Administrative Change Charge	\$20.00
Extension fee	\$10.00
Move service charge	\$20.00

(N)

4.5.1.B Recurring Charges

Monthly Prepaid Service including free Caller ID	Residential \$29.95 plus 911 charges and all applicable state and federal fees and taxes	Business \$39.95 plus 911 charges and all applicable state and federal fees and taxes	(N)
Directory Listing	No charge	No charge	(- ')

4.5.1.C Optional Features

4.5.1.C.1 Non-Recurring Charges

Optional Services Setup \$7.00 (T)

(D) | | (D)

Effective: March 26, 2005

RATES (cont.)

4.5 Rates for PhonePLUS Prepaid (UNE-P based) Local Exchange Service

4.5.1.A Non-Recurring Charges

Directory Listing	No Charge
Processing fee	\$40.00
Conversion charge	\$10.00
Administrative Change Charge	\$10.00
Extension fee	\$10.00

4.5.1.B Recurring Charges

Monthly Prepaid Service
including free Caller ID
Directory Listing

\$29.95 plus 911 charges and all applicable state and federal fees and taxes No charge

4.5.1.C Optional Features

4.5.1.C.1 Non-Recurring Charges

Setup fee for Optional Services¹

\$7.00

(M) (M)

(M)

(D)

(M)

¹ The Optional Services setup charge is waived for Customers ordering features with new service or converting service to The Pager & Phone Company before December 8, 2003.

CANCELLEU 29 201

Missouri Public Service Commission

4.5 Rates for PhonePLUS Prepaid Service (UNE-P Based) Local Exchange Service

4.5.1.A	Non-Re	curring	Charges
T	I TOIL-IV	Current	CHALLES

RFC'P MAY 15 2003

Directory Listing	No Charge
Processing fee	\$40.00
Conversion charge	\$10.00
Administrative Change Charge	\$10.00
Extension fee	\$10.00

4.5.1.B Recurring Charges

Monthly Prepaid Service including free Caller ID

\$29.95

No charge

plus 911 charges and all applicable state and federal fees and taxes

\$2.00°

\$4.0010

\$4.0011

Directory Listing

4.5.1.C Optional Features

4.5.1.C.1	Non-Recurring Charges		
	Setup fee for Optional Services1	\$7.00	(R)
	Pay by check over the telephone	8% of face amount of check	(14)

4.5.1.C.Z	Recurring Charges	
	Call Waiting	\$1.00
	Call Forwarding	\$1.00
	Three Way Calling	\$1.00
	Speed Dial	\$1.00
	Call Return	\$1.00
	Call Forwarding-Busy Line	\$1.00
	Don't Answer Caller ID (name and/or #)	\$1.00
	Unpublished Number	\$4.00
)	Anonymous Call Rejection (ACR)	\$1.00
sion.	Call Blocker	\$1.00
Sic	Internet Caller ID (ICID) package	\$1.00
	Privacy Manager	\$1.00
	Personalized Ring (one dependent no.)	\$1.00
	Personalized Ring (two dependent nos.)	\$2.00

¹The Optional Services setup charge is waived for customers ordering features with new service or converting service to The Pager & Phone Company before December 8, 2003.

- 9. Includes Call Waiting, Caller ID Name and Number and 3-Way Calling.
- 10. Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Privacy Manager and 3-Way Calling.
- 11. Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number and 3-Way Calling.

Issued: May 15, 2003 Effective: May 22, 2003

Value Pack 1

Value Pack 2

Value Pack 3

Dale Schmick, Vice President
The Pager Company d/b/a The Pager & Phone Company
3030 E. Truman Road
Kansas City, MO 64127

Missouri Public Service Commission

4.5 Rates for PhonePLUS Prepaid Service (UNE-P Based) Local Exchange Service

				-	
4.5.1.A	Non-Recurring Directory List Processing for	sting	No C \$40.0	harge	Missouri Public Service Commission
	Conversion c	harge	\$10.0	00	REC'D JAN 21 2003
		ve Change Charge	\$10.0		TO OAM DE EOOS
	Extension fee	e	\$10.0)0	
4.5.1.B	Recurring Ch	narges			
	Monthly Pre	paid Service		\$29.95	
	including fr	ee Caller ID			charges and all applicable d federal fees and taxes
	Directory Lis	sting		No char	ge
4.5.1.C	Optional Fea	tures			
	4.5.1.C.1	Non-Recurring Charges			
		Setup fee for Optional S	ervices		\$7.00
		Pay by check over the te	lephone	8% of fa	ace amount of check
	4.5.1.C.2	Recurring Charges			
	1.5.1.0.2	Call Waiting		\$1.00	
		Call Forwarding		\$1.00	
		Three Way Calling		\$1.00	
		Speed Dial		\$1.00	
		Call Return		\$1.00	
		Call Forwarding-Busy L	ine	\$1.00	
		Don't Answer Cailer ID	(name and/		
		Unpublished Number		\$4.00	(1)
		Anonymous Call Rejecti	ion (ACR)	\$1.00	
		Call Blocker		\$1.00	CANCELLED
		Internet Caller ID (ICID)) package	\$1.00	CHILLELL
		Privacy Manager	1 . 1 .	\$1.00	2003
		Personalized Ring (one			MAY 2 2 2003
	_	Personalized Ring (two Value Pack 1	aepenaent n	s2.00° \$2.00°	1"" (DS 35.7)
		value rack I		\$2.00	1 / NCUK Duranton

9. Includes Call Waiting, Caller ID Name and Number and 3-Way Calling.

Value Pack 2 Value Pack 3

10. Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Privacy Manager and 3-Way Calling.

11. Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number and 3-Way Calling.

Issued: January 21, 2003

Effective: January 31, 2003

Dale Schmick, Vice President
The Pager Company d/b/a The Pager & Phone Company
3030 E. Truman Road
Kansas City, MO 64127

Missouri Public Service Gemmission

FILED JAN 31 2003

Missouri Public Service Commission

4.5 Rates for PhonePLUS Prepaid Service (UNE-P Based) Local Exchange Service

RECO DEC 19 2002

4.5.1. A	Non-Recu	rring	Charges

Directory Listing	No Charge	
Processing fee	\$40.00	
Conversion charge	\$10.00	
Administrative Change Charge	\$10.00	
Extension fee	\$10.00	

4.5.1.B Recurring Charges

Monthly Prepaid Service including free Caller ID

\$29.95

including free Caller ID plus 911 charges and all applicable state and federal fees and taxes

Directory Listing No charge

4.5.1.C Optional Features

4.5.1.C.1	Non-Recurring Charges		
	Setup fee for Optional Services	\$7.00	
	Pay by check over the telephone	8% of face amount of check	

4.5.1.C.2 Recurring Charges

Call Waiting	\$1.00
Call Forwarding	\$1.00
Three Way Calling	\$1.00
Speed Dial	\$1.00
Call Return	\$1.00
Call Forwarding-Busy Line	\$1.00
Don't Answer Caller ID (name and/or	#)\$1.00
Unpublished Number	\$1.00
Anonymous Call Rejection (ACR)	\$1.00
Call Blocker	\$1.00
Internet Caller ID (ICID) package	\$1.00
Privacy Manager	\$1.00
Personalized Ring (one dependent no.	\$1.00
Personalized Ring (two dependent nos	s.) \$2.00
Value Pack 1	\$2.00°
Value Pack 2	\$4.0010

CANCELLED

JAN 31 2008 SPRS 35.2 Public Serves Commission

Missouri Public

FILED JAN 1 8 2003

Service Commission

9. Includes Call Waiting, Caller ID Name and Number and 3-Way Calling.

Value Pack 3

- 10. Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Privacy Manager and 3-Way Calling.
- 11. Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number and 3-Way Calling.

Issued: December 19, 2002

Effective: January 18, 2003

LOCAL TELECOMMUNICATIONS SERVICES Replaces Eleventh Revised Page 35.3 LOCAL TELECOMMUNICATIONS SERVICES

3 RATES (cont.)

4.4

Rates for P	honePLUS Prepaid Local Exch	ange Service (cont).		
4.4.1.C.2	Recurring Charges			
	Call Waiting		\$1.00	
	Call Waiting ID		\$1.00	
	Call Forwarding		\$1.00	
	Three Way Calling		\$1.00	
	Speed Dial		\$0.00	
	Call Return		\$1.00	
	Call Forwarding-Busy Line/	Don't Answer	\$1.00	
	Caller ID (name and/or #)		\$1.00	
	Unpublished Number		\$4.00	
	Anonymous Call Rejection (ACR)	\$1.00	
	Call Blocker		\$1.00	
	Internet Caller ID (ICID) page	ckage	\$1.00	
	Personalized Ring (one depe	ndent number)	\$1.00	
	Personalized Ring (two depe	ndent numbers)	\$2.00	
	Call Trace (per successful ac	\$1.00		
	Privacy Manager		\$7.00	
	Auto Redial		\$1.00	
	Priority Call		\$1.00	
	Selective Call Forwarding		\$1.00	
	Disaster Recovery for Call	Forwarding	\$1.00	
	(remote access)			
	Call Transfer		\$1.00	
	Metropolitan Calling Area (N	\$27.00		
	Toll Blocking		\$2.00	
	Toll Limitation	NRC \$10.00	\$4.40	(
	Value Pack 1		$$2.00^{1}$	
	Value Pack 2		$$4.00^{2}$	
	Value Pack 3*		$$4.00^{3}$	
	Value Pack 4		$\$8.00^4$	
	Value Pack 5*		$\$8.00^{5}$	

^{*}Effective 12/26/2008, these optional services offerings will be grandfathered.

Issued: October 3, 2011

CANCELLED January 04, 2016 Missouri Public **Service Commission** TD-2016-0138; YC-20007-0418 (I)

¹ Includes Call Waiting, Caller ID Name and Number, and Three-Way Calling.

² Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Anonymous Call Rejection and Three-Way Calling.

³Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number and Three -Way Calling ⁴Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Three-Way Calling, Call Return, Auto Redial, Priority Call, Selective Call Forwarding, Speed Dialing,

Disaster Recovery, and Anonymous Call Rejection.

⁵Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Three-Way Calling, Call Return, Auto Redial, Priority Call, Selective Call Forwarding, Speed Dialing and Disaster Recovery

3 **RATES** (cont.)

4.4 Rates for PhonePLUS Prepaid Local Exchange Service (cont).

		ai Exchange Service (cont).	
4.4.1.C.2	Recurring Charges		
	Call Waiting		\$1.00
	Call Waiting ID		\$1.00
	Call Forwarding		\$1.00
	Three Way Calling		\$1.00
	Speed Dial		\$0.00
	Call Return		\$1.00
	Call Forwarding-Busy	y Line/Don't Answer	\$1.00
	Caller ID (name and/o	or #)	\$1.00
	Unpublished Number		\$4.00
	Anonymous Call Reje	ection (ACR)	\$1.00
	Call Blocker		\$1.00
	Internet Caller ID (IC	ID) package	\$1.00
	Personalized Ring (on	ne dependent number)	\$1.00
	Personalized Ring (tw	vo dependent numbers)	\$2.00
	Call Trace (per succes	ssful activation)	\$1.00
	Privacy Manager		\$7.00
	Auto Redial		\$1.00
	Priority Call		\$1.00
	Selective Call Forwar	ding	\$1.00
	Disaster Recovery for	Call Forwarding	\$1.00
	(remote access)		
	Call Transfer		\$1.00
	Metropolitan Calling	Area (MCA) Additive	\$27.00
	Toll Blocking		\$2.00
	Toll Limitation	NRC \$9.00	\$4.40
	Value Pack 1		$$2.00^{1}$
	Value Pack 2		$$4.00^{2}$
	Value Pack 3*		$$4.00^{3}$
	Value Pack 4		$\$8.00^4$
	Value Pack 5*		$\$8.00^{5}$

^{*}Effective 12/26/2008, these optional services offerings will be grandfathered.

Issued: October 7, 2010

CANCELED October 4, 2011 Missouri Public Service Commission JC-2012-0142 Dale Schmick, CEO 2800 E 18th Street Kansas City, MO 64127

FILED Missouri Public Service Commission JC-2011-0189

Effective: November 6, 2010

(Z)

¹ Includes Call Waiting, Caller ID Name and Number, and Three-Way Calling.

² Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Anonymous Call Rejection and Three-Way Calling.

³Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number and Three -Way Calling ⁴Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Three-Way Calling, Call Return, Auto Redial, Priority Call, Selective Call Forwarding, Speed Dialing, Disaster Recovery, and Anonymous Call Rejection.

⁵Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Three-Way Calling, Call Return, Auto Redial, Priority Call, Selective Call Forwarding, Speed Dialing and Disaster Recovery

3 **RATES** (cont.)

4.4 Rates for PhonePLUS Prepaid Local Exchange Service (cont).

ites for F	<u>noner LOS Frepaiu L</u>	ocai Exchange Service (cont).	
4.1.C.2	Recurring Charges		
	Call Waiting		\$1.00
	Call Waiting ID		\$1.00
	Call Forwarding		\$1.00
	Three Way Calling		\$1.00
	Speed Dial		\$0.00
	Call Return		\$1.00
	Call Forwarding-B	usy Line/Don't Answer	\$1.00
	Caller ID (name an	nd/or #)	\$1.00
	Unpublished Numb	per	\$4.00
	Anonymous Call R	Rejection (ACR)	\$1.00
	Call Blocker		\$1.00
	Internet Caller ID ((ICID) package	\$1.00
	Personalized Ring	(one dependent number)	\$1.00
	Personalized Ring	(two dependent numbers)	\$2.00
	Call Trace (per suc	ccessful activation)	\$1.00
	Privacy Manager		\$7.00
	Auto Redial		\$1.00
	Priority Call		\$1.00
	Selective Call Forv	varding	\$1.00
	Disaster Recovery	for Call Forwarding	\$1.00
	(remote access)		
	Call Transfer		\$1.00
	Metropolitan Callin	ng Area (MCA) Additive	\$27.00
	Toll Blocking		\$2.00
	Toll Limitation	NRC \$7.00	\$4.40
	Value Pack 1		$$2.00^{1}$
	Value Pack 2		$$4.00^{2}$
	Value Pack 3*		$$4.00^{3}$
	Value Pack 4		$\$8.00^4$
	Value Pack 5*		$\$8.00^{5}$

^{*}Effective 12/26/2008, these optional services offerings will be grandfathered.

Issued: June 11, 2010

Dale Schmick, CEO 2800 E 18th Street Kansas City, MO 64127 Effective: July 11, 2010
FILED
Missouri Public
Service Commission
JC-2010-0703

(N)

CANCELLED November 06, 2010 Missouri Public Service Commission JC-2011-0189

¹ Includes Call Waiting, Caller ID Name and Number, and Three-Way Calling.

² Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Anonymous Call Rejection and Three-Way Calling.

³Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number and Three -Way Calling ⁴Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Three-Way Calling, Call Return, Auto Redial, Priority Call, Selective Call Forwarding, Speed Dialing, Disaster Recovery, and Anonymous Call Rejection.

⁵Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Three-Way Calling, Call Return, Auto Redial, Priority Call, Selective Call Forwarding, Speed Dialing and Disaster Recovery

(T)

LOCAL TELECOMMUNICATIONS SERVICES

3 **RATES** (cont.)

4.4

Rates for PhonePLUS Prepaid Local Exchange Service (cont). 4.4.1.C.2 **Recurring Charges** Call Waiting \$1.00 Call Waiting ID \$1.00 Call Forwarding \$1.00 Three Way Calling \$1.00 Speed Dial \$0.00 Call Return \$1.00 Call Forwarding-Busy Line/Don't Answer \$1.00 Caller ID (name and/or #) \$1.00 Unpublished Number \$4.00 Anonymous Call Rejection (ACR) \$1.00 Call Blocker \$1.00 Internet Caller ID (ICID) package \$1.00 Personalized Ring (one dependent number) \$1.00 Personalized Ring (two dependent numbers) \$2.00 Call Trace (per successful activation) \$1.00 Privacy Manager \$7.00 Auto Redial \$1.00 Priority Call \$1.00 \$1.00 Selective Call Forwarding Disaster Recovery for Call Forwarding \$1.00 (remote access) Call Transfer \$1.00 Metropolitan Calling Area (MCA) Additive \$27.00 Toll Blocking \$2.00 Value Pack 1 $$2.00^{1}$ Value Pack 2 $$4.00^{2}$ Value Pack 3* $\$4.00^3$ Value Pack 4 $\$8.00^4$

Value Pack 5*

Issued: October 14, 2009

CANCELLED
July 11, 2010
Missouri Public
Service Commission
JC-2010-0703

Dale Schmick, CEO 2800 E 18th Street Kansas City, MO 64127

FILED Missouri Public Service Commission JC-2010-0273

Effective: November 13, 2009

 $\$8.00^{5}$

^{*}Effective 12/26/2008, these optional service offerings will be grandfathered.

¹ Includes Call Waiting, Caller ID Name and Number, and Three-Way Calling

² Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Anonymous Call Rejection, and Three-Way Calling.

³ Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, and Three-Way Calling.

⁴ Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Three-Way Calling, Call Return, Auto Redial, Priority Call, Selective Call Forwarding, Speed Dialing, Disaster Recovery and Anonymous Call Rejection.

⁵ Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Three-Way Calling, Call Return, Auto Redial, Priority Call, Selective Call Forwarding, Speed Dialing and Disaster Recovery.

4_ RATES (cont.)

4.4 Rates for PhonePLUS Prepaid (UNE-P based) Local Exchange Service (cont).

4.4.1.C.2	Recurring Charges	rvice (cont).
	Call Waiting	\$1.00
	Call Waiting ID	\$1.00
	Call Forwarding	\$1.00
	Three Way Calling	\$1.00
	Speed Dial	\$0.00
	Call Return	\$1.00
	Call Forwarding-Busy Line/Don't Answer	\$1.00
	Caller ID (name and/or #)	\$1.00
	Unpublished Number	\$4.00
	Anonymous Call Rejection (ACR)	\$1.00
	Call Blocker	\$1.00
	Internet Caller ID (ICID) package	\$1.00
	Personalized Ring (one dependent number)	\$1.00
	Personalized Ring (two dependent numbers)	\$2.00
	Call Trace (per successful activation)	\$1.00
	Privacy Manager	\$7.00
	Auto Redial	\$1.00
	Priority Call	\$1.00
	Selective Call Forwarding	\$1.00
	Call Transfer	\$1.00
	Metropolitan Calling Area (MCA) Additive	\$27.00
	Toll Blocking	\$2.00
	Value Pack 1	\$2.00 1
	Value Pack 2	\$4.00 ²
	Value Pack 3*	\$4.00 ³
	Value Pack 4	\$8.00 4
	Value Pack 5*	\$8.00 5
		,

^{*}Effective 12/26/2008, these optional service offerings will be grandfathered.

Issued: November 26, 2008 Effective: December 26, 2008

CANCELLED November 13, 2009 Missouri Public Service Commission JC-2010-0273 Dale Schmick, CEO 2800 E 18th Street Kansas City, MO 64127

⁽N)

¹ Includes Call Waiting, Caller ID Name and Number, and Three-Way Calling

² Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Anonymous Call Rejection, and Three-Way Calling.

³ Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, and Three-Way Calling.

⁴ Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Three-Way Calling, Call Return, Auto Redial, Priority Call, Selective Call Forwarding, Speed Dialing, Disaster Recovery, and Anonymous Call Rejection.

⁵Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Three-Way Calling, Call Return, Auto Redial, Priority Call, Selective Call Forwarding, Speed Dialing, and Disaster Recovery.

4 RATES (cont.)

4.4 Rates for PhonePLUS Prepaid (UNE-P based) Local Exchange Service (cont).

4.4.1.C.2	Recurring Charges		
	Call Waiting	\$1.00	
	Call Waiting ID	\$1.00	
	Call Forwarding	\$1.00	
	Three Way Calling	\$1.00	
	Speed Dial	\$0.00	
	Call Return	\$1.00	
	Call Forwarding-Busy Line/Don't Answer	\$1.00	
	Caller ID (name and/or #)	\$1.00	
	Unpublished Number	\$4.00	
	Anonymous Call Rejection (ACR)	\$1.00	
	Call Blocker	\$1.00	
	Internet Caller ID (ICID) package	\$1.00	
	Personalized Ring (one dependent number)	\$1.00	
	Personalized Ring (two dependent numbers)	\$2.00	
	Call Trace (per successful activation)	\$1.00	
	Privacy Manager	\$7.00	
	Auto Redial	\$1.00	
	Priority Call	\$1.00	
	Selective Call Forwarding	\$1.00	
	Disaster Recovery for Call Forwarding	\$1.00	
	(remote access)		
	Call Transfer	\$1.00	(N)
			(14)
	Metropolitan Calling Area (MCA) Additive	\$27.00	
	Toll Blocking	\$2.00	
	Value Pack 1	$\$2.00^{1}$	
	Value Pack 2	$$4.00^{2}$	
	Value Pack 3	$$4.00^{3}$	
	Value Pack 4	$\$8.00^4$	
	Value Pack 5	\$8.00 ⁵	

¹ Includes Call Waiting, Caller ID Name and Number, and Three-Way Calling

Issued: May 6, 2008 Effective: June 5, 2008

Dale Schmick, CEO 2800 E 18th Street Kansas City, MO 64127

² Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Anonymous Call Rejection, and Three-Way Calling.

³ Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, and Three-Way Calling.

⁴ Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Three-Way Calling, Call Return, Auto Redial, Priority Call, Selective Call Forwarding, Speed Dialing, Disaster Recovery, and Anonymous Call Rejection.

⁵ Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Three-Way Calling, Call Return, Auto Redial, Priority Call, Selective Call Forwarding, Speed Dialing, and Disaster Recovery.

RATES (cont.)

4.4 Rates for PhonePLUS Prepaid (UNE-P based) Local Exchange Service (cont).

(T)

(T)

4.4.1.C.2	Recurring Charges	
	Call Waiting	\$1.00
	Call Waiting ID	\$1.00
	Call Forwarding	\$1.00
	Three Way Calling	\$1.00
	Speed Dial	\$0.00
	Call Return	\$1.00
	Call Forwarding-Busy Line/Don't Answer	\$1.00
	Caller ID (name and/or #)	\$1.00
	Unpublished Number	\$4.00
	Anonymous Call Rejection (ACR)	\$1.00
	Call Blocker	\$1.00
	Internet Caller ID (ICID) package	\$1.00
	Personalized Ring (one dependent number)	\$1.00
	Personalized Ring (two dependent numbers)	\$2.00
	Call Trace (per successful activation)	\$1.00
	Privacy Manager	\$7.00
	Auto Redial	\$1.00
	Priority Call	\$1.00
	Selective Call Forwarding	\$1.00
	Disaster Recovery for Call Forwarding	\$1.00
	(remote access)	Φ25 00
	Metropolitan Calling Area (MCA) Additive	\$27.00
	Toll Blocking	\$2.00
	Value Pack 1	$$2.00^{1}$
	Value Pack 2	$$4.00^{2}$
	Value Pack 3	$$4.00^3$
	Value Pack 4	$\$8.00^4$
	Value Pack 5	\$8.005

Issued: February 6, 2008

Dale Schmick, CEO 2800 E 18th Street

CANCELLED

Effective: March 7, 2008

¹ Includes Call Waiting, Caller ID Name and Number, and Three-Way Calling

² Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Anonymous Call Rejection, and Three-Way Calling.

³ Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, and Three-Way Calling.

⁴ Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Three-Way Calling, Call Return, Auto Redial, Priority Call, Selective Call Forwarding, Speed Dialing, Disaster Recovery, and Anonymous Call Rejection.

⁵ Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Three-Way Calling, Call Return, Auto Redial, Priority Call, Selective Call Forwarding, Speed Dialing, and Disaster Recovery.

4 RATES (cont.)

4.5 Rates for PhonePLUS Prepaid (UNE-P based) Local Exchange Service (cont).

4.5.1.C.2	Recurring Charges		
	Call Waiting	\$1.00	
	Call Waiting ID	\$1.00	(N)
	Call Forwarding	\$1.00	` /
	Three Way Calling	\$1.00	
	Speed Dial	\$0.00	
	Call Return	\$1.00	
	Call Forwarding-Busy Line/Don't Answer	\$1.00	
	Caller ID (name and/or #)	\$1.00	
	Unpublished Number	\$4.00	
	Anonymous Call Rejection (ACR)	\$1.00	
	Call Blocker	\$1.00	
	Internet Caller ID (ICID) package	\$1.00	
	Personalized Ring (one dependent number)	\$1.00	
	Personalized Ring (two dependent numbers)	\$2.00	
	Call Trace (per successful activation)	\$4.00	
	Privacy Manager	\$7.00	
	Auto Redial	\$1.00	
	Priority Call	\$1.00	
	Selective Call Forwarding	\$1.00	
	Disaster Recovery for Call Forwarding		
	(remote access)	\$1.00	
	Metropolitan Calling Area (MCA)	\$27.00	
	Additive		
	Toll Blocking	\$2.00	
	Value Pack 1	$$2.00^{1}$	
	Value Pack 2	$$4.00^{2}$	
	Value Pack 3	$$4.00^{3}$	
	Value Pack 4	\$8.004	
	Value Pack 5	$\$8.00^{5}$	

Issued: June 7, 2007 Effective: July 7, 2007

¹ Includes Call Waiting, Caller ID Name and Number, and Three-Way Calling

² Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Anonymous Call Rejection, and Three-Way Calling.

³ Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, and Three-Way Calling.

⁴ Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Three-Way Calling, Call Return, Auto Redial, Priority Call, Selective Call Forwarding, Speed Dialing, Disaster Recovery, and Anonymous Call Rejection.

⁵ Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Three-Way Calling, Call Return, Auto Redial, Priority Call, Selective Call Forwarding, Speed Dialing, and Disaster Recovery.

4 RATES (con't)

4.5 Rates for PhonePLUS Prepaid (UNE-P based) Local Exchange Service (cont).

4.5.1.C.5 <u>Recurring Charges</u>

Call Waiting	\$1.00
Call Forwarding	\$1.00
Three Way Calling	\$1.00
Speed Dial	\$0.00
Call Return	\$1.00
Call Forwarding-Busy Line/Don't	
Answer	\$1.00
Caller ID (name and/or #)	\$1.00
Unpublished Number	\$4.00
Anonymous Call Rejection (ACR)	\$1.00
Call Blocker	\$1.00
Internet Caller ID (ICID) package	\$1.00
Personalized Ring (one dependent number)	\$1.00
Personalized Ring (two dependent numbers)	\$2.00
Call Trace (per successful activation)	\$1.00
Privacy Manager	\$7.00
Auto Redial	\$1.00
Priority Call	\$1.00
Selective Call Forwarding	\$1.00
Disaster Recovery for Call Forwarding	
(remote access)	\$1.00
Metropolitan calling Area MCA) Additive S	\$27.00
Toll Blocking	\$2.00
Value Pack 1	$$2.00^{1}$
Value Pack 2	$$4.00^{2}$
Value Pack 3	$$4.00^{3}$
Value Pack 4	$\$8.00^4$
Value Pack 5	$\$8.00^{5}$

¹ Includes Call Waiting, Caller ID Name and Number, and Three-Way Calling.

Issued: October 27, 2006 Effective: November 3, 2006



(D)

Dale Schmick, CEO 2800 E 18th Street Kansas City, MO 64127

² Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Anonymous Call Rejection and Three-Way Calling.

³ Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number and Three -Way Calling

⁴ Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Three-Way Calling, Call Return, Auto Redial, Priority Call, Selective Call Forwarding, Speed Dialing, Disaster Recovery, and Anonymous Call Rejection.

⁵ Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Three-Way Calling, Call Return, Auto Redial, Priority Call, Selective Call Forwarding, Speed Dialing and Disaster Recovery

4 RATES (cont.)

4.5 Rates for PhonePLUS Prepaid (UNE-P based) Local Exchange Service (cont).

4.5.1.C.2	Recurring Charges		
	Call Waiting	\$1.00	
	Call Forwarding	\$1.00	
	Three Way Calling	\$1.00	
	Speed Dial	\$1.00	
	Call Return	\$1.00	
	Call Forwarding-Busy Line/Don't Answer	\$1.00	
	Caller ID (name and/or #)	\$1.00	
	Unpublished Number	\$4.00	
	Anonymous Call Rejection (ACR)	\$1.00	
	Call Blocker	\$1.00	
	Internet Caller ID (ICID) package	\$1.00	
	Personalized Ring (one dependent number)	\$1.00	
	Personalized Ring (two dependent numbers)	\$2.00	
	Call Trace (per successful activation)	\$4.00	
	Privacy Manager	\$7.00	(N)
	Auto Redial	\$1.00	
	Priority Call	\$1.00	
	Selective Call Forwarding	\$1.00	
	Disaster Recovery for Call Forwarding		
	(remote access)	\$1.00	
	Metropolitan Calling Area (MCA) Additive	\$27.00	
	Toll Blocking	\$2.00	
	Value Pack 1	\$2.00 ¹	
	Value Pack 2	$$4.00^{2}$	
	Value Pack 3	$$4.00^{3}$	
	Value Pack 4	\$8.00 ⁴	
	Value Pack 5	\$8.00 ⁵	

¹ Includes Call Waiting, Caller ID Name and Number, and Three-Way Calling

Issued: June 9, 2005 Effective: July 9, 2005





² Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Anonymous Call Rejection, and Three-Way Calling.

³ Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, and Three-Way Calling.

⁴ Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Three-Way Calling, Call Return, Auto Redial, Priority Call, Selective Call Forwarding, Speed Dialing, Disaster Recovery, and Anonymous Call Rejection

⁵ Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Three-Way Calling, Call Return, Auto Redial, Priority Call, Selective Call Forwarding, Speed Dialing, and Disaster Recovery

4.5.1.C.2

LOCAL TELECOMMUNICATIONS SERVICES

4 RATES (cont.)

4.5 Rates for PhonePLUS Prepaid (UNE-P based) Local Exchange Service (cont).

Recurring Charges		
Call Waiting	\$1.00	
Call Forwarding	\$1.00	
Three Way Calling	\$1.00	
Speed Dial	\$1.00	
Call Return	\$1.00	
Call Forwarding-Busy Line/Don't Answer	\$1.00	
Caller ID (name and/or #)	\$1.00	
Unpublished Number	\$4.00	
Anonymous Call Rejection (ACR)	\$1.00	
Call Blocker	\$1.00	
Internet Caller ID (ICID) package	\$1.00	
Personalized Ring (one dependent number)	\$1.00	
Personalized Ring (two dependent numbers)	\$2.00	
Call Trace (per successful activation)	\$4.00	
Auto Redial	\$1.00	
Priority Call	\$1.00	
Selective Call Forwarding	\$1.00	
Disaster Recovery for Call Forwarding		
(remote access)	\$1.00	
Metropolitan Calling Area (MCA) Additive	\$27.00	
Toll Blocking	\$2.00	(N)
Value Pack 1	\$2.00 ¹	
Value Pack 2	$$4.00^{2}$	
Value Pack 3	$$4.00^{3}$	
Value Pack 4	\$8.004	
Value Pack 5	\$8.005	

¹ Includes Call Waiting, Caller ID Name and Number, and Three-Way Calling

² Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Anonymous Call Rejection, and Three-Way Calling.

³ Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, and Three-Way Calling.

⁴ Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Three-Way Calling, Call Return, Auto Redial, Priority Call, Selective Call Forwarding, Speed Dialing, Disaster Recovery, and Anonymous Call Rejection

⁵ Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Three-Way Calling, Call Return, Auto Redial, Priority Call, Selective Call Forwarding, Speed Dialing, and Disaster Recovery.

Missouri Public

4 RATES (cont.)

-

REC'D AUG 2 0 2003

4.5	Rates for PhonePLUS Prepaid (UNE-P based) Local Exc	hange Service (cont).
-----	---	-----------------------

 		Service	Commission
4.5.1.C.2	Recurring Charges		
	Call Waiting	\$1.00	
	Call Forwarding	\$1.00	
	Three Way Calling	\$1.00	
	Speed Dial	\$1.00	
	Call Return	\$1.00	
	Call Forwarding-Busy Line/Don't Answer	\$1.00	
	Caller ID (name and/or #)	\$1.00	
	Unpublished Number	\$4.00	
	Anonymous Call Rejection (ACR)	\$1.00	
	Call Blocker	\$1.00	
CANCELLED	Internet Caller ID (ICID) package	\$1.00	
	Personalized Ring (one dependent number)	\$1.00	
1 0001	Personalized Ring (two dependent numbers)	\$2.00	
MAR 0 1 2004	Call Trace (per successful activation)	\$4.00	(I)
1 05253	Auto Redial	\$1.00	.,
Public Service Commission MISSOURI	Priority Call	\$1.00	
Dublic Selvice Commission	Selective Call Forwarding	\$1.00	
MISSOURI	Disaster Recovery for Call Forwarding		
	(remote access)	\$1.00	
	Metropolitan Calling Area (MCA) Additive	\$27.00	
	Value Pack I	\$2.00 ¹	
	Value Pack 2	$$4.00^{2}$	
	Value Pack 3	\$4.00 ³	
	Value Pack 4	\$8.00 ⁴	
	Value Pack 5	\$8.00 ⁵	

¹ Includes Call Waiting, Caller ID Name and Number, and Three-Way Calling

Issued: August 20, 2003

Effective: September 25, 2003

Dale Schmick, Vice President 3030 E. Truman Road Kansas City, MO 64127



² Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Anonymous Call Rejection, and Three-Way Calling.

³ Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, and Three-Way Calling.

⁴ Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Three-Way Calling, Call Return, Auto Redial, Priority Call, Selective Call Forwarding, Speed Dialing, Disaster Recovery, and Anonymous Call Rejection

⁵ Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Three-Way Calling, Call Return, Auto Redial, Priority Call, Selective Call Forwarding, Speed Dialing, and Disaster Recovery

Misseuri Public Service Commicsion

LOCAL TELECOMMUNICATIONS SERVICES

4 RATES (cont.)

AECO MAY 15 2003

4.5 Rates for PhonePLUS Prepaid (UNE-P based) Local Exchange Service (cont).

4.5.1.C.2	Recurring Charges		
	Call Waiting	\$1.00	(M)
	Call Forwarding	\$1.00	i
	Three Way Calling	\$1.00	
	Speed Dial	\$1.00	
	Call Return	\$1.00	1
	Call Forwarding-Busy Line/Don't Answer	\$1.00	- 1
	Caller ID (name and/or #)	\$1.00	İ
	Unpublished Number	\$4.00	Ì
	Anonymous Call Rejection (ACR)	\$1.00	İ
	Call Blocker	\$1.00	ĺ
	Internet Caller ID (ICID) package	\$1.00	(M)
			(D)
	Personalized Ring (one dependent number)	\$1.00	(M)
	Personalized Ring (two dependent numbers)	\$2.00	
	Call Trace (per successful activation)	\$1.00	(M)
	Auto Redial	\$1.00	(N)
	Priority Call	\$1.00	ļ.
	Selective Call Forwarding	\$1.00	1
0.1110ELEEE	Disaster Recovery for Call Forwarding		
CANCELLED	(remote access)	\$1.00	
	Metropolitan Calling Area (MCA) Additive	\$27.00	(N)
055 0 5 0000	Value Pack 1	\$2.001	(M)
SEP 2 5 2003	Value Pack 2	\$4.00 ²	
15t OC 253	Value Pack 3	\$4.00 ³	(M)
1 70 00.0	Value Pack 4	\$8.004	(N)
Public Service Commission MISSOURI	Value Pack 5	\$8.00 ⁵	(N)

¹ Includes Call Waiting, Caller ID Name and Number, and Three-Way Calling

Issued: May 15, 2003

Effective: June 14, 2003

Dale Schmick, Vice President 3030 E. Truman Road Kansas City, MO 64127



(N)

² Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Anonymous
Call Rejection, and Three-Way Calling.

(C)
(C)

³ Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, and Three-Way Calling.

⁴ Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Three-Way Calling, Call Return, Auto Redial, Priority Call, Selective Call Forwarding, Speed Dialing, Disaster Recovery, and Anonymous Call Rejection

⁵ Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Three-Way Calling, Call Return, Auto Redial, Priority Call, Selective Call Forwarding, Speed Dialing, and Disaster Recovery

4 RATES (cont.)

4.5 Operator Services

For PhonePLUS Prepaid Service Customers, directory assistance is available at \$1.99 per occurrence and busy interrupt is available at \$6.00 per occurrence. PhoneControl Prepaid Service Customers have access to local directory assistance by dialing a local access number prior to dialing directory assistance, enabling the customer to prevent others who may use the phone from making such calls without the customer's authorization. Each directory assistance call is billed at \$.49 per occurrence.

4.6 <u>Change of Phone Number</u>

For PhonePLUS Prepaid Service Customers, the charge is \$25.00.

(I)

4.7 Long Distance

Long distance service will be available at rates as listed in the IXC Tariff.

4.8 <u>Trouble Isolation Charge</u>

In the event a Company technician is dispatched to determine whether a service outage or service issue is before or after the Demarcation there will be a \$30 trouble isolation charge if the customer does not subscribe to the Company's Wireplan (inside wiring) service, and the trouble is being caused by the inside wiring. In the event that the Company's technician cannot access the Demarcation due to no access (access shall mean availability of the technician to access the demarcation for testing, and if such point of demarcation is within the residence there must be an adult present to allow access) or an unsafe situation there shall be a \$15.00 no-access charge.

4.9 <u>Missouri Universal Service Fund</u>

- 4.9.1 The Company will include on each Customer's bill a surcharge equal to the Missouri Universal Service Fund percentage assessment ordered, from time to time, by the Commission.
- 4. 9.2 The surcharge will appear on the Customer's invoice as a separate line item titled "Missouri Universal Service Fund."
- 4.9.3 The percentage surcharge applied to the Customer's invoice will be applied to the total charges for intrastate telecommunications services that meet the definition of "net jurisdictional revenues" in 4 CSR 240-31.010(12).

Issued: September 7, 2011 Effective: September 8, 2011

(T)

(T)

LOCAL TELECOMMUNICATIONS SERVICES

RATES (cont.)

4.5 Operator Services

For PhonePLUS Prepaid Service Customers, directory assistance is available at \$1.99 per occurrence and busy interrupt is available at \$6.00 per occurrence. PhoneControl Prepaid Service Customers have access to local directory assistance by dialing a local access number prior to dialing directory assistance, enabling the customer to prevent others who may use the phone from making such calls without the customer's authorization. Each directory assistance call is billed at \$.49 per occurrence.

4.6 Change of Phone Number

For PhonePLUS Prepaid Service Customers, the charge is \$5.00.

4.7 Long Distance

Long distance service will be available at rates as listed in the IXC Tariff.

4.8 <u>Trouble Isolation Charge</u>

In the event a Company technician is dispatched to determine whether a service outage or service issue is before or after the Demarcation there will be a \$30 trouble isolation charge if the customer does not subscribe to the Company's Wireplan (inside wiring) service, and the trouble is being caused by the inside wiring. In the event that the Company's technician cannot access the Demarcation due to no access (access shall mean availability of the technician to access the demarcation for testing, and if such point of demarcation is within the residence there must be an adult present to allow access) or an unsafe situation there shall be a \$15.00 no-access charge.

4.9 <u>Missouri Universal Service Fund</u>

- 4.9.1 The Company will include on each Customer's bill a surcharge equal to the Missouri Universal Service Fund percentage assessment ordered, from time to time, by the Commission.
- 4. 9.2 The surcharge will appear on the Customer's invoice as a separate line item titled "Missouri Universal Service Fund."
- 4.9.3 The percentage surcharge applied to the Customer's invoice will be applied to the total charges for intrastate telecommunications services that meet the definition of "net jurisdictional revenues" in 4 CSR 240-31.010(12).

Issued: October 14, 2009 Effective: November 13, 2009

4 RATES (cont.)

4.5 Operator Services

(T) (D)

For PhonePLUS (UNE-P Based) Prepaid Service Customers, directory assistance is available at \$1.99 per occurrence and busy interrupt is available at \$6.00 per occurrence. PhoneControl Prepaid Service Customers have access to local directory assistance by dialing a local access number prior to dialing directory assistance, enabling the customer to prevent others who may use the phone from making such calls without the customer's authorization. Each directory assistance call is billed at \$.49 per occurrence.

(T)

4.6 Change of Phone Number

A charge of \$5.00 will apply to each change of phone number requested by the Customer.

(T) (D)

4.7 <u>Long Distance</u>

Long distance service will be available at rates as listed in the IXC Tariff.

(T)

4.8 <u>Trouble Isolation Charge</u>

(T)

In the event a Company technician is dispatched to determine whether a service outage or service issue is before or after the Demarcation there will be a \$30 trouble isolation charge if the customer does not subscribe to the Company's Wireplan (inside wiring) service, and the trouble is being caused by the inside wiring. In the event that the Company's technician cannot access the Demarcation due to no access (access shall mean availability of the technician to access the demarcation for testing, and if such point of demarcation is within the residence there must be an adult present to allow access) or an unsafe situation there shall be a \$15.00 no-access charge.

4.9 Missouri Universal Service Fund

(T)

4.9.1 The Company will include on each Customer's bill a surcharge equal to the Missouri Universal Service Fund percentage assessment ordered, from time to time, by the Commission.

(T)

4.9.2 The surcharge will appear on the Customer's invoice as a separate line item titled "Missouri Universal Service Fund."

(T)

(T)

4.9.3 The percentage surcharge applied to the Customer's invoice will be applied to the total charges for intrastate telecommunications services that meet the definition of "net jurisdictional revenues" in 4 CSR 240-31.010(12).

Issued: February 6, 2008

Dale Schmick, CEO 2800 E 18th Street Kansas City, MO 64127

FILED
Missouri Public
Service Commission

CANCELLED November 13, 2009 Missouri Public Service Commission JC-2010-0273 Effective: March 7, 2008

4 <u>RATES</u> (cont.)

4.6 Operator Services

The Company does not provide operator services for Basic (Resale-Based) Prepaid Service Customers. For PhonePLUS (UNE-P Based) Prepaid Service Customers, directory assistance is available at \$1.99 per occurrence and busy interrupt is available at \$6.00 per occurrence. PhoneControl Prepaid Service Customers have access to local directory assistance by dialing a local access number prior to dialing directory assistance, enabling the customer to prevent others who may use the phone from making such calls without the customer's authorization. Each directory assistance call is billed at \$.49 per occurrence.

(T)

4.7 Change of Phone Number

A charge of \$13.00 will apply to each change of phone number requested by the Customer. For PhonePLUS (UNE-P Based) Prepaid Service Customers, the charge is \$5.00.

4.8 Long Distance

Long distance service will be available at rates as listed in the IXC Tariff.

4.9 Trouble Isolation Charge

In the event a Company technician is dispatched to determine whether a service outage or service issue is before or after the Demarcation there will be a \$30 trouble isolation charge if the customer does not subscribe to the Company's Wireplan (inside wiring) service, and the trouble is being caused by the inside wiring. In the event that the Company's technician cannot access the Demarcation due to no access (access shall mean availability of the technician to access the demarcation for testing, and if such point of demarcation is within the residence there must be an adult present to allow access) or an unsafe situation there shall be a \$15.00 no-access charge.

4.10 <u>Missouri Universal Service Fund</u>

- 4.10.1 The Company will include on each Customer's bill a surcharge equal to the Missouri Universal Service Fund percentage assessment ordered, from time to time, by the Commission.
- 4.10.2 The surcharge will appear on the Customer's invoice as a separate line item titled "Missouri Universal Service Fund."
- 4.10.3 The percentage surcharge applied to the Customer's invoice will be applied to the total charges for intrastate telecommunications services that meet the definition of "net jurisdictional revenues" in 4 CSR 240-31.010(12).

Issued: January 23, 2008 Effective: February 22, 2008

4 RATES (con't)

4.6 Operator Services

The company does not offer operator services for Basic (Resale-Based) Prepaid Service Customers. For PhonePLUS (UNE-P Based) Prepaid Service Customers, directory assistance is available at \$1.99 per occurrence and busy interrupt is available at \$6.00 per occurrence. Your Control Prepaid Service Customers have access to local directory assistance by dialing a local access number prior to dialing directory assistance, enabling the customer to prevent others who may use the phone from making such calls without the customer's authorization. Each directory assistance call is billed at \$.49 per occurrence.

4.7 <u>Change of Phone Number</u>

A charge of \$13.00 will apply to each change of phone number requested by the Customer. For PhonePLUS (UNE-P Based) Prepaid Service Customers, the charge is \$5.00.

4.8 Long Distance

Long distance service will be available at rates listed in the IXC Tariff.

4.9 Trouble Isolation Charge

In the event a Company technician is dispatched to determine whether a service outage or service issue is before or after the Demarcation there will be a \$30 trouble isolation charge if the customer does not subscribe to the Company's Wireplan (inside wiring) service, and the trouble is being caused by the inside wiring. In the event that the Company's technician cannot access the Demarcation due to no access (access shall mean ability of the technician to access the demarcation for testing and is such point of demarcation is within the residence there must be an adult present to allow access) or an unsafe situation there shall be a \$15.00 no-access charge.

4.10 <u>Missouri Universal Service Fund</u>

- 4.10.1 The Company will include on each Customer's bill a surcharge equal to the Missouri Universal Service Fund percentage assessment ordered, from time to time, by the Commission.
- 4.10.2 The surcharge will appear on the Customer's invoice as a separate line item titled "Missouri Universal Service Fund."
- 4.10.3 The percentage surcharge applied to the Customer's invoice will be applied to the total charges for intrastate telecommunications services that meet the definition of "net jurisdictional revenues" in 4 CSR 240-31.010(12).

Issued: 11/27/06 Effective: 12/4/06

(N)

(N)

Dale Schmick, CEO 2800 E 18th Street Kansas City, MO 64127

$4 \qquad \underline{\mathbf{RATES}} \ (\mathbf{con't})$

4.6 Operator Services

The company does not offer operator services for Basic (Resale-Based) Prepaid Service Customers. For PhonePLUS (UNE-P Based) Prepaid Service Customers, directory assistance is available at \$1.99 per occurrence and busy interrupt is available at \$6.00 per occurrence. Your Control Prepaid Service Customers have access to local directory assistance by dialing a local access number prior to dialing directory assistance, enabling the customer to prevent others who may use the phone from making such calls without the customer's authorization. Each directory assistance call is billed at \$1.99 per occurrence.

4.7 <u>Change of Phone Number</u>

A charge of \$13.00 will apply to each change of phone number requested by the Customer. For PhonePLUS (UNE-P Based) Prepaid Service Customers, the charge is \$5.00.

4.8 Long Distance

Long distance service will be available at rates listed in the IXC Tariff.

4.9 <u>Trouble Isolation Charge</u>

In the event a Company technician is dispatched to determine whether a service outage or service issue is before or after the Demarcation there will be a \$30 trouble isolation charge if the customer does not subscribe to the Company's Wireplan (inside wiring) service, and the trouble is being caused by the inside wiring. In the event that the Company's technician cannot access the Demarcation due to no access (access shall mean ability of the technician to access the demarcation for testing and is such point of demarcation is within the residence there must be an adult present to allow access) or an unsafe situation there shall be a \$15.00 no-access charge.

4.10 <u>Missouri Universal Service Fund</u>

- 4.10.1 The Company will include on each Customer's bill a surcharge equal to the Missouri Universal Service Fund percentage assessment ordered, from time to time, by the Commission.
- 4.10.2 The surcharge will appear on the Customer's invoice as a separate line item titled "Missouri Universal Service Fund."
- 4.10.3 The percentage surcharge applied to the Customer's invoice will be applied to the total charges for intrastate telecommunications services that meet the definition of "net jurisdictional revenues" in 4 CSR 240-31.010(12).

Issued: November 6, 2006 Effective: November 6, 2006





RATES (cont.)

4.6 Operator Services

The Company does not provide operator services for Basic (Resale-Based) Prepaid Service Customers. For PhonePLUS (UNE-P Based) Prepaid Service Customers, directory assistance is available at \$1.99 per occurrence and busy interrupt is available at \$6.00 per occurrence.

4.7 Change of Phone Number

A charge of \$13.00 will apply to each change of phone number requested by the Customer. For PhonePLUS (UNE-P Based) Prepaid Service Customers, the charge is \$5.00.

4.8 Long Distance

Long distance service will be available at rates as listed in the IXC Tariff.

4.9 Trouble Isolation Charge

In the event a Company technician is dispatched to determine whether a service outage or service issue is before or after the Demarcation there will be a \$30 trouble isolation charge if the customer does not subscribe to the Company's Wireplan (inside wiring) service, and the trouble is being caused by the inside wiring. In the event that the Company's technician cannot access the Demarcation due to no access (access shall mean availability of the technician to access the demarcation for testing, and if such point of demarcation is within the residence there must be an adult present to allow access) or an unsafe situation there shall be a \$15.00 no-access charge.

4.10 Missouri Universal Service Fund

- The Company will include on each Customer's bill a surcharge equal to the Missouri Universal Service Fund percentage assessment ordered, from time to time, by the Commission.
- The surcharge will appear on the Customer's invoice as a separate line item titled "Missouri Universal Service Fund."
- The percentage surcharge applied to the Customer's invoice will be applied to the total charges for intrastate telecommunications services that meet the definition of "net jurisdictional revenues" in 4 CSR 240-31.010(12).

Effective: July 9, 2005



Issued: June 9, 2005

Missouri Public Service Commission

(N)

(N)

4 RATES (cont.)

4.6 Operator Services

(T)

The Company does not provide operator services for Basic (Resale-Based) Prepaid Service Customers. For PhonePLUS (UNE-P Based) Prepaid Service Customers, directory assistance is available at \$1.99 per occurrence and busy interrupt is available at \$6.00 per occurrence.

4.7 Change of Phone Number

A charge of \$13.00 will apply to each change of phone number requested by the Customer. For PhonePLUS (UNE-P Based) Prepaid Service Customers, the charge is \$5.00.

(Z)

4.8 Long Distance

Long distance service will be available at rates as listed in the IXC Tariff.

4.9 Trouble Isolation Charge

In the event a Company technician is dispatched to determine whether a service outage or service issue is before or after the Demarcation there will be a \$30 trouble isolation charge if the customer does not subscribe to the Company's Wireplan (inside wiring) service, and the trouble is being caused by the inside wiring. In the event that the Company's technician cannot access the Demarcation due to no access (access shall mean availability of the technician to access the demarcation for testing, and if such point of demarcation is within the residence there must be an adult present to allow access) or an unsafe situation there shall be a \$15.00 no-access charge.

Issued: May 30, 2003

Effective: June 29, 2003

4. RATES (cont.)

4.6 <u>Directory Assistance</u>

RECO MAY 15 2003

The Company does not provide operator services for Basic (Resale-Based) Prepaid Service Customers. For PhonePLUS (UNE-P Based) Prepaid Service Customers, directory assistance is (1) available at \$1.99 per occurrence and busy interrupt is available at \$6.00 per occurrence. (1)

4.7 Change of Phone Number

A charge of \$13.00 will apply to each change of phone number requested by the Customer. For (R) PhonePLUC (UNE-P Based) Prepaid Service Customers, the charge is \$5.00. (R)

4.8 Long Distance

Long distance service will be available at rates as listed in the IXC Tariff.

4.9 Trouble Isolation Charge

In the event a company technician is dispatched to determine whether a service outage or service issue is before or after the Demarcation there will be a \$30 trouble isolation charge if the customer does not subscribe to the company's Wireplan (inside wiring) service, and the trouble is being caused by the inside wiring. In the event that the company's technician cannot access the Demarcation due to no access (access shall mean availability to the technician of access to the demarcation for testing and if such point of demarcation is within the residence there must be an adult present to allow access)

or an unsafe situation there shall be a \$15.00 no access charge.

JUN 20 2003 JUN 20 2003 JUN 20 2000 300 Public Service Commission

Issued: May 15, 2003

Effective: May 25, 2003

4. RATES (cont.)

Missouri Public Service Commission

4.6 <u>Directory Assistance</u>

REC'D JAN 28 2003

The Company does not provide operator services for Basic (Resale-Based) Prepaid Service Customers. For PhonePLUS (UNE-P Based) Prepaid Service Customers, directory assistance is available at \$0.99 per occurrence and busy interrupt is available at \$4.00 per occurrence.

4.7 Change of Phone Number

A charge of \$13.00 will apply to each change of phone number requested by the Customer.

4.8 Long Distance

Long distance service will be available at rates as listed in the IXC Tariff.

4.9 Trouble Isolation Charge

(N) (N)

In the event a company technician is dispatched to determine whether a service outage or service issue (N) is before or after the Demarcation there will be a \$30 trouble isolation charge if the customer does (N) not subscribe to the company's Wireplan (inside wiring) service, and the trouble is being caused by (N) the inside wiring. In the event that the company's technician cannot access the Demarcation due to (N) no access (access shall mean availability to the technician of access to the demarcation for testing and (N) if such point of demarcation is within the residence there must be an adult present to allow access) (N) or an unsafe situation there shall be a \$15,00 no access charge.

CANCELLED

MAT 34 Little Commission

Issued: January 28, 2003

Effective: February 27, 2003

Missouri Public Service Commission

4.	RATES	(cont.)
₹.	INCALL DO	COLLE.

4.6 Directory Assistance

REC'D DEC 19 2002

The Company does not provide operator services for Basic (Resale-Based) Prepaid Service (N) Customers. For PhonePLUS (UNE-P Based) Prepaid Service Customers, directory assistance is (N) (N)

available at \$0.99 per occurrence and busy interrupt is available at \$4.00 per occurrence.

4.7 Change of Phone Number

A charge of \$13.00 will apply to each change of phone number requested by the Customer.

4.8 Long Distance

(N) (N)

(N)

Long distance service will be available at rates as listed in the IXC Tariff.

(N)

CANCELLED

Missouri Public

FILED JAN 18 2003

Service Commission

4. RATES (cont.)

- 4.5 [reserved]
- 4.6 <u>Directory Assistance</u>

RECD JUN 05 2000

The Company does not provide directory assistance or access to directory assistance.

4.7 Change of Phone Number

(N)

(N)

A charge of \$13.00 will apply to each change of phone number requested by the Customer.

CANCELLED

JAN 1 8 2003

By Ad RS 30

Public Service Commission

Missouri

Missouri Public Service Commission

FILED JUL 2 1 2000

4 RATES (cont.)

RECEIVED

4.5 [reserved]

JUL 0 2 1999

4.6 <u>Directory Assistance</u>

MO. PUBLIC SERVICE COMM

The Company does not provide directory assistance or access to directory assistance.

4.7 [reserved]

CANCELLED

JUL 2 1 2000

By Strice Commission

MISSOURI



SEP 3 0 1999

4 RATES (con't)

4.11 Miscellaneous Service Offers

- 4.11.1 The non-recurring conversion charge will be waived for residential local exchange customers who currently have active local exchange service with another provider, wish to change local exchange service to YourTel America, Inc. and provide YourTel America, Inc. a copy of a current bill from their existing provider.
- 4.11.2 New residential customers who sign up for PhoneControl service with YourTel America, Inc. will receive up to fifty-dollars (\$50.00) of credit applied to their PhoneControl Account balance at the rate of five dollars (\$5.00) per month. Customers who qualify will receive an additional five dollars (\$5.00) credited to their PhoneControl balance monthly. Customer must have an account in good standing each month in order to receive the five dollars (\$5.00) for that month. **Effective 01/01/09, this Service Offering will no longer be offered. This will be grandfathered for those customers who are still currently receiving the monthly credit.**
- 4.11.3 New residential customers who sign up for all of the following service elements, and remain an active customer with an account in good standing, will receive a nine dollars and ninety-one cent (\$9.91) credit on their monthly bill.

Basic Residential Service
Caller ID
Call Waiting
Three Way Calling
Speed Dial
Phone Notes
Unlimited Domestic Residential LD

4.12 Inside Wiring Plans

4.3.1 Inside Wiring Line Fee (existing wiring)
4.3.2 Inside WiringPLUS Line Fee (additional wiring)
\$1.00



Issued: January 12, 2011 Effective: February 11, 2011

(D)

(D)

(C)

(C)

(C)

LOCAL TELECOMMUNICATIONS SERVICES

4 RATES (con't)

4.11 Miscellaneous Service Offers

- 4.11.1 The non-recurring conversion charge will be waived for residential local exchange customers who currently have active local exchange service with another provider, wish to change local exchange service to YourTel America, Inc. and provide YourTel America, Inc. a copy of a current bill from their existing provider.
- 4.11.2 New residential customers who sign up for PhoneControl service with YourTel America, Inc. will receive up to fifty-dollars (\$50.00) of credit applied to their PhoneControl Account balance at the rate of five dollars (\$5.00) per month. Customers who qualify will receive an additional five dollars (\$5.00) credited to their PhoneControl balance monthly. Customer must have an account in good standing each month in order to receive the five dollars (\$5.00) for that month. **Effective 01/01/09 this Service Offering will no longer be offered. This will be grandfathered for those customers who currently still receiving the monthly credit.**
- 4.11.3 New residential customers who sign up for all of the following service elements, and remain an active customer with an account in good standing, will receive a nine dollars and ninety-one cent (\$9.91) credit on their monthly bill.

Basic Residential Service
Caller ID
Call Waiting
Three Way Calling
Speed Dial
Phone Notes
Unlimited Domestic Residential LD

Issued: November 26, 2008 CANCELLED February 11, 2011 Missouri Public Service Commission

JC-2011-0350

Dale Schmick, CEO 2800 E 18th Street Kansas City, MO 64127 Effective: December 26, 2008

YourTel America, Inc. MO P.S.C. No. 1 Original Page 36.1

LOCAL TELECOMMUNICATIONS SERVICES

4 RATES (con't)

4.11 Miscellaneous Service Offers

- 4.11.1 The non-recurring conversion charge will be waived for residential local exchange customers who currently have active local exchange service with another provider, wish to change local exchange service to YourTel America, Inc. a copy of a current bill from their existing provider.
- 4.11.2 New residential customers who sign up for PhoneControl service with YourTel America, Inc. will receive up to fifty-dollars (\$50.00) of credit applied to their PhoneControl Account balance at the rate of five dollars (\$5.00) per month. Customers who qualify will receive an additional five dollars (\$5.00) credited to their PhoneControl balance monthly. Customer must have an account in good standing each month in order to receive the five dollars (\$5.00) for that month.
- 4.11.3 New residential customers who sign up for all of the following service elements, and remain an active customer with an account in good standing, will receive a nine dollars and ninety-one cent (\$9.91) credit on their monthly bill.

Basic Residential Service
Caller ID
Call Waiting
Three Way Calling
Speed Dial
Phone Notes
Unlimited Domestic Residential LD

(N)

(N)

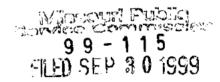
Issued: January 23, 2008 Effective: February 22, 2008

RECEIVED

JUL 0 2 1999

MO. PUBLIC SERVICE CUMIN

[This page is reserved for future use]



Issued: July 2, 1999

Deborah D. Garza, President The Pager Company 3030 E. Truman Road Kansas City, MO 64127 Effective

SEP 3 0 1999

5 CUSTOMER INFORMATION BULLETIN

Upon receipt of the Service Order, the Company will personally deliver the Customer Information Bulletin, the form of which will be as follows:

IMPORTANT CUSTOMER INFORMATION FOR YOUR REVIEW

Rights and Responsibilities of Missouri Residential Telephone Customers

This information is provided in accordance with the rules of the Missouri Public Service Commission and explains your rights and responsibilities as a residential telephone customer.

Your Telephone Bill

You'll receive a telephone bill from us each month. YourTel America provides basic local exchange prepaid services. The Company does not require a deposit for service. Payment for the first month's service is payable in advance and payment in advance for each month of service thereafter is due in full by the 10th of the month. If we do not receive your payment your service is subject to suspension or disconnection. When paying by mail, be sure to allow enough time for your payment to reach us by the due date.

(C)

(C)

Payment Arrangements

Payment must be sent to YourTel America, made at one of our retail locations, drive-thru windows, or 24-hour drop off box. Payments for service mailed to YourTel America, or deposited in the drop off box must be in the form of a Money Order, personal check or Certified Check. Credit card payments are accepted by YourTel America either by telephone, or at any location. If you are temporarily having difficulty paying your telephone bill, please call YourTel America at 816-472-4377 between 10 AM and 6 PM Central Time, Monday through Saturday. By doing this, you may avoid having your telephone service suspended or disconnected. Your service shall not be discontinued unless written notice by first-class mail is sent to you at least five days prior to the date of the proposed discontinuance.

Disconnection or Suspension of Telephone Service

Your telephone service is subject to suspension and disconnection for any of the reasons listed below. If you do not resolve the reason for suspension or disconnection, your service will first be suspended. If service is suspended, your telephone number is reserved for five days, and if you are reconnected within that time the charge is \$10.00 for PhonePLUS Prepaid Service Customers. If the reason for suspension has not been resolved within the 5-day period of suspension, your service will be disconnected. If service is disconnected, a new telephone number will be assigned and you will be again required to pay a Processing Fee of \$60.00. Also, in order to be reconnected you must pay any charges required under the "Re-Connection Of Service" section of this information Bulletin.

Issued: June 12, 2012 Effective: July 12, 2012

Dale Schmick, CEO 2800 E 18th Street Kansas City, MO 64127

Filed Missouri Public Service Commission JC-2012-0802

5 CUSTOMER INFORMATION BULLETIN

Upon receipt of the Service Order, the Company will personally deliver the Customer Information Bulletin, the form of which will be as follows:

IMPORTANT CUSTOMER INFORMATION FOR YOUR REVIEW

Rights and Responsibilities of Missouri Residential Telephone Customers

This information is provided in accordance with the rules of the Missouri Public Service Commission and explains your rights and responsibilities as a residential telephone customer.

Your Telephone Bill

You'll receive a telephone bill from us each month. YourTel America provides basic local exchange prepaid services. The Company does not require a deposit for service. Payment for the first month's, quarterly, semi-annual or annual service is payable in advance and payment in advance for each month of service thereafter is due in full by the 10th of the month. If we do not receive your payment your service is subject to suspension or disconnection. When paying by mail, be sure to allow enough time for your payment to reach us by the due date.

Payment Arrangements

Payment must be sent to YourTel America, made at one of our retail locations, drive-thru windows, or 24-hour drop off box. Payments for service mailed to YourTel America, or deposited in the drop off box must be in the form of a Money Order, personal check or Certified Check. Credit card payments are accepted by YourTel America either by telephone, or at any location. If you are temporarily having difficulty paying your telephone bill, please call YourTel America at 816-472-4377 between 10 AM and 6 PM Central Time, Monday through Saturday. By doing this, you may avoid having your telephone service suspended or disconnected. Your service shall not be discontinued unless written notice by first-class mail is sent to you at least five days prior to the date of the proposed discontinuance.

Disconnection or Suspension of Telephone Service

Your telephone service is subject to suspension and disconnection for any of the reasons listed below. If you do not resolve the reason for suspension or disconnection, your service will first be suspended. If service is suspended, your telephone number is reserved for five days, and if you are reconnected within that time the charge is \$10.00 for PhonePLUS (UNE-P Based) Prepaid Service Customers. If the reason for suspension has not been resolved within the 5-day period of suspension, your service will be disconnected. If service is disconnected, a new telephone number will be assigned and you will be again required to pay a Processing Fee of \$60.00. Also, in order to be reconnected you must pay any charges required under the "Re-Connection Of Service" section of this information Bulletin.

(I)

(D) (D)

Issued: May 21, 2010 Effective: June 1, 2010

Dale Schmick, CEO 2800 E 18th St Kansas City, MO 64127

5 CUSTOMER INFORMATION BULLETIN

Upon receipt of the Service Order, the Company will personally deliver the Customer Information Bulletin, the form of which will be as follows:

IMPORTANT CUSTOMER INFORMATION FOR YOUR REVIEW

Rights and Responsibilities of Missouri Residential Telephone Customers

This information is provided in accordance with the rules of the Missouri Public Service Commission and explains your rights and responsibilities as a residential telephone customer.

Your Telephone Bill

You'll receive a telephone bill from us each month. YourTel America provides basic local exchange prepaid services. The Company does not require a deposit for service. Payment for the first month's, quarterly, semi-annual or annual service is payable in advance and payment in advance for each month of service thereafter is due in full by the 10th of the month. If we do not receive your payment your service is subject to suspension or disconnection. When paying by mail, be sure to allow enough time for your payment to reach us by the due date.

Payment Arrangements

Payment must be sent to YourTel America, made at one of our retail locations, drive-thru windows, or 24-hour drop off box. Payments for service mailed to YourTel America, or deposited in the drop off box must be in the form of a Money Order, personal check or Certified Check. Credit card payments are accepted by YourTel America either by telephone, or at any location. If you are temporarily having difficulty paying your telephone bill, please call YourTel America at 816-472-4377 between 10 AM and 6 PM Central Time, Monday through Saturday. By doing this, you may avoid having your telephone service suspended or disconnected. Your service shall not be discontinued unless written notice by first-class mail is sent to you at least five days prior to the date of the proposed discontinuance.

Disconnection or Suspension of Telephone Service

Your telephone service is subject to suspension and disconnection for any of the reasons listed below. If you do not resolve the reason for suspension or disconnection, your service will first be suspended. If service is suspended, your telephone number is reserved for five days, and if you are reconnected within that time the charge is \$10.00 for PhonePLUS Prepaid Service Customers. If the reason for suspension has not been resolved within the 5-day period of suspension, your service will be disconnected. If service is disconnected, a new telephone number will be assigned and you will be again required to pay a Processing Fee of \$40.00. ³ Also, in order to be reconnected you must pay any charges required under the "**Re-Connection Of Service**" section of this information Bulletin.

(T)

For customers in the St. Louis Metropolitan, Eureka, Portage Des Sioux, High Ridge, St. Charles, Antonia, Harvester, Herculaneum, Chesterfield, Festus, Manchester, De Soto, Valley Park, Hillsboro, Fenton, Ware, Maxville, Cedar Hill, Imperial, Pacific, Pond and Gray Summit exchanges the Processing Fee is \$60.00.

Issued: October 14, 2009 Effective: November 13, 2009

5 CUSTOMER INFORMATION BULLETIN

Upon receipt of the Service Order, the Company will personally deliver the Customer Information Bulletin, the form of which will be as follows:

IMPORTANT CUSTOMER INFORMATION FOR YOUR REVIEW

Rights and Responsibilities of Missouri Residential Telephone Customers

This information is provided in accordance with the rules of the Missouri Public Service Commission and explains your rights and responsibilities as a residential telephone customer.

Your Telephone Bill

You'll receive a telephone bill from us each month. The Pager Company provides basic local exchange prepaid services. The Company does not require a deposit for service. Payment for the first month's, quarterly, semi-annual or annual service is payable in advance and payment in advance for each month of service thereafter is due in full by the 10th of the month. If we do not receive your payment your service is subject to suspension or disconnection. When paying by mail, be sure to allow enough time for your payment to reach us by the due date.

(C)

(C)

Payment Arrangements

Payment must be sent to The Pager Company, made at one of our retail locations, drive-thru windows, or 24-hour drop off box. Payments for service mailed to The Pager Company, or deposited in the drop off box must be in the form of a Money Order, personal check or Certified Check. Credit card payments are accepted by The Pager Company either by telephone, or at any location. If you are temporarily having difficulty paying your telephone bill, please call The Pager Company at 816-472-4377 between 10 AM and 6 PM Central Time, Monday through Saturday. By doing this, you may avoid having your telephone service suspended or disconnected. Your service shall not be discontinued unless written notice by first-class mail is sent to you at least five days prior to the date of the proposed discontinuance.

Disconnection or Suspension of Telephone Service

Your telephone service is subject to suspension and disconnection for any of the reasons listed below. If you do not resolve the reason for suspension or disconnection, your service will first be suspended. If service is suspended, your telephone number is reserved for five days, and if you are reconnected within that time the charge is \$10.00 for PhonePLUS (UNE-P Based) Prepaid Service Customers. If the reason for suspension has not been resolved within the 5-day period of suspension, your service will be disconnected. If service is disconnected, a new telephone number will be assigned and you will be again required to pay a Processing Fee of \$40.00.³ Also, in order to be reconnected you must pay any charges required under the "Re-Connection Of Service" section of this information Bulletin.

Issued: November 26, 2008 Effective: December 26, 2008

³ For customers in the St. Louis Metropolitan, Eureka, Portage Des Sioux, High Ridge, St. Charles, Antonia, Harvester, Herculaneum, Chesterfield, Festus, Manchester, De Soto, Valley Park, Hillsboro, Fenton, Ware, Maxville, Cedar Hill, Imperial, Pacific, Pond and Gray Summit exchanges the Processing Fee is \$60.00.

5 **CUSTOMER INFORMATION BULLETIN**

Upon receipt of the Service Order, the Company will personally deliver the Customer Information Bulletin, the form of which will be as follows:

IMPORTANT CUSTOMER INFORMATION FOR YOUR REVIEW

Rights and Responsibilities of Missouri Residential Telephone Customers

This information is provided in accordance with the rules of the Missouri Public Service Commission and explains your rights and responsibilities as a residential telephone customer.

Your Telephone Bill

You'll receive a telephone bill from us each month. YourTel America provides basic local exchange prepaid services. The Company does not require a deposit for service. Payment for the first month's service is payable in advance and payment in advance for each month of service thereafter is due in full by the 10th of the month. If we do not receive your payment your service is subject to suspension or disconnection. When paying by mail, be sure to allow enough time for your payment to reach us by the due date.

Payment Arrangements

Payment must be sent to YourTel America, made at one of our retail locations, drive-thru windows, or 24hour drop off box. Payments for service mailed to YourTel America, or deposited in the drop off box must be in the form of a Money Order, personal check or Certified Check. Credit card payments are accepted by YourTel America either by telephone, or at any location. If you are temporarily having difficulty paying your telephone bill, please call YourTel America at 816-472-4377 between 10 AM and 6 PM Central Time, Monday through Saturday. By doing this, you may avoid having your telephone service suspended or disconnected. Your service shall not be discontinued unless written notice by first-class mail is sent to you at least five days prior to the date of the proposed discontinuance.

Disconnection or Suspension of Telephone Service

Your telephone service is subject to suspension and disconnection for any of the reasons listed below. If you do not resolve the reason for suspension or disconnection, your service will first be suspended. If service is suspended, your telephone number is reserved for five days, and if you are reconnected within that time the charge is \$10.00 for PhonePLUS (UNE-P Based) Prepaid Service Customers. If the reason for suspension has not been resolved within the 5-day period of suspension, your service will be disconnected. If service is disconnected, a new telephone number will be assigned and you will be again required to pay a Processing Fee of \$40.00.3 Also, in order to be reconnected you must pay any charges required under the "Re-Connection Of Service" section of this information Bulletin.

Issued: October 7, 2008 Effective: November 6, 2008

CANCELLED December 26, 2008 Missouri Public Service Commission JC-2009-0407

Dale Schmick, CEO 2800 E 18th St Kansas City, MO 64127

FILED Missouri Public Service Commision

(T)

(T) (T)

(T) (T)

³ For customers in the St. Louis Metropolitan, Eureka, Portage Des Sioux, High Ridge, St. Charles, Antonia, Harvester, Herculaneum, Chesterfield, Festus, Manchester, De Soto, Valley Park, Hillsboro, Fenton, Ware, Maxville, Cedar Hill, Imperial, Pacific, Pond and Gray Summit exchanges the Processing Fee is \$60.00.

5 CUSTOMER INFORMATION BULLETIN

Upon receipt of the Service Order, the Company will personally deliver the Customer Information Bulletin, the form of which will be as follows:

IMPORTANT CUSTOMER INFORMATION FOR YOUR REVIEW

Rights and Responsibilities of Missouri Residential Telephone Customers

This information is provided in accordance with the rules of the Missouri Public Service Commission and explains your rights and responsibilities as a residential telephone customer.

Your Telephone Bill

You'll receive a telephone bill from us each month. The Pager Company provides basic local exchange prepaid services. The Company does not require a deposit for service. Payment for the first month's service is payable in advance and payment in advance for each month of service thereafter is due in full by the 10th of the month. If we do not receive your payment your service is subject to suspension or disconnection. When paying by mail, be sure to allow enough time for your payment to reach us by the due date.

Payment Arrangements

Payment must be sent to The Pager Company, made at one of our retail locations, drive-thru windows, or 24-hour drop off box. Payments for service mailed to The Pager Company, or deposited in the drop off box must be in the form of a Money Order, personal check or Certified Check. Credit card payments are accepted by The Pager Company either by telephone, or at any location. If you are temporarily having difficulty paying your telephone bill, please call The Pager Company at 816-472-4377 between 10 AM and 6 PM Central Time, Monday through Saturday. By doing this, you may avoid having your telephone service suspended or disconnected. Your service shall not be discontinued unless written notice by first-class mail is sent to you at least five days prior to the date of the proposed discontinuance.

Disconnection or Suspension of Telephone Service

Your telephone service is subject to suspension and disconnection for any of the reasons listed below. If you do not resolve the reason for suspension or disconnection, your service will first be suspended. If service is suspended, your telephone number is reserved for five days, and if you are reconnected within that time the charge is \$10.00 for PhonePLUS (UNE-P Based) Prepaid Service Customers. If the reason for suspension has not been resolved within the 5-day period of suspension, your service will be disconnected. If service is disconnected, a new telephone number will be assigned and you will be again required to pay a Processing Fee of \$40.00. Also, in order to be reconnected you must pay any charges required under the "Re-Connection Of Service" section of this information Bulletin.

(D)

Issued: February 6, 2008 Effective: March 7, 2008

5. CUSTOMER INFORMATION BULLETIN

Upon receipt of the Service Order, the Company will personally deliver the Customer Information Bulletin, the form of which will be as follows:

IMPORTANT CUSTOMER INFORMATION FOR YOUR REVIEW

Rights and Responsibilities of Missouri Residential Telephone Customers

This information is provided in accordance with the rules of the Missouri Public Service Commission and explains your rights and responsibilities as a residential telephone customer.

Your Telephone Bill

You'll receive a telephone bill from us each month. The Pager Company provides basic local exchange prepaid services. The Company does not require a deposit for service. Payment for the first month's service is payable in advance and payment in advance for each month of service thereafter is due in full by the 10th of the month. If we do not receive your payment your service is subject to suspension or disconnection. When paying by mail, be sure to allow enough time for your payment to reach us by the due date.

Payment Arrangements

Payment must be sent to The Pager Company, made at one of our retail locations, drive-thru windows, or 24 hour drop off box. Payments for service mailed to The Pager Company, or deposited in the drop off box must be in the form of a Money Order, personal check or Certified Check. Credit card payments are accepted by The Pager Company either by telephone, or at any location. If you are temporarily having difficulty paying your telephone bill, please call The Pager Company at 816-472-4377 between 10 AM and 6 PM Central Time, Monday through Saturday. By doing this, you may avoid having your telephone service suspended or disconnected. Your service shall not be discontinued unless written notice by first-class mail is sent to you at least five days prior to the date of the proposed discontinuance.

Disconnection or Suspension of Telephone Service

Your telephone service is subject to suspension and disconnection for any of the reasons listed below. If you do not resolve the reason for suspension or disconnection, your service will first be suspended. If service is suspended, your telephone number is reserved for five days, and if you are reconnected within that time the charge is only \$20.00 for (N) Basic (Resale-Based) Prepaid Service Customers and \$10.00 for PhonePLUS (UNE-P Based) Prepaid Service (N) Customers. If the reason for suspension has not been resolved within the 5 day period of suspension, your service will be disconnected. If service is disconnected, a new telephone number will be assigned and you will be again required to pay a Processing Fee of \$40.00. Also, in order to be reconnected you must pay any charges required under the "Re-Connection Of Service" section of this information Bulletin.

Issued: December 19, 2002 Effective: January 18, 2003

Dale Schmick, Vice President
The Pager Company d/b/a The Pager & Phone Company
3030 E. Truman Road
Kansas City, MO 64127



5. CUSTOMER INFORMATION BULLETIN

Upon receipt of the Service Order, the Company will personally deliver the Customer Information Bulletin, the form of which will be as follows:

IMPORTANT CUSTOMER INFORMATION FOR YOUR REVIEW

JUL 0 2 1999

Rights and Responsibilities of Missouri Residential Telephone Customers

MU. FUDLIU SERVIUE OURIM

This information is provided in accordance with the rules of the Missouri Public Service Commission and explains your rights and responsibilities as a residential telephone customer.

Your Telephone Bill

You'll receive a telephone bill from us each month. The Pager Company provides basic local exchange prepaid services. The Company does not require a deposit for service. Payment for the first month's service is payable in advance and payment in advance for each month of service thereafter is due in full by the 10th of the month. If we do not receive your payment your service is subject to suspension or disconnection. When paying by mail, be sure to allow enough time for your payment to reach us by the due date.

Payment Arrangements

Payment must be sent to The Pager Company, made at one of our retail locations, drive-thru windows, or 24 hour drop off box. Payments for service mailed to The Pager Company, or deposited in the drop off box must be in the form of a Money Order, personal check or Certified Check. Credit card payments are accepted by The Pager Company either by telephone, or at any location. If you are temporarily having difficulty paying your telephone bill, please call The Pager Company at 816-472-4377 between 10 AM and 6 PM Central Time, Monday through Saturday. By doing this, you may avoid having your telephone service suspended or disconnected. Your service shall not be discontinued unless written notice by first-class mail is sent to you at least five days prior to the date of the proposed discontinuance.

Disconnection or Suspension of Telephone Service

Your telephone service is subject to suspension and disconnection for any of the reasons listed below. If you do not resolve the reason for suspension or disconnection, your service will first be suspended. If service is suspended, your telephone number is reserved for five days, and if you are reconnected within that time the charge is only \$20.00. If the reason for suspension has not been resolved within the 5 day period of suspension, your service will be disconnected. If service is disconnected, a new telephone number will be assigned and you will be again required to pay a Processing Fee of \$40.00. Also, in order to be reconnected you must pay any charges required under the "Re-Connection Of Service" section of this information Bulletin

Issued: July 2, 1999

Deborah D. Garza, President The Pager Company 3030 E. Truman Road Kansas City, MO 64127

SEP 3 0 1999

mssion SEP

CUSTOMER INFORMATION BULLETIN (cont.)

Your service may be suspended or disconnected for any of the following reasons:

- 1. Nonpayment of an undisputed delinquent account. Your service will not be discontinued for nonpayment of a delinquent charge until five days after a charge has become delinquent. Additionally, YourTel America will make reasonable efforts to contact you at least 24 hours in advance prior to disconnecting your telephone service.
- Unauthorized use of telephone utility equipment in a manner that creates an unsafe condition or creates the possibility of damage or destruction to such equipment.
- Refusal after reasonable notice to permit inspection, maintenance, or replacement of telephone utility equipment.
- 4. Misrepresentation of the identity in obtaining telephone utility service.
- 5. Incurs charges and evidences an intent not to pay such charges when due, including calls to 900 numbers, and long distance calls billed to the number.
- The Company will postpone a discontinuance for a time not in excess of 21 days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the service is provided and where such a person is under the care of a physician. Any person who alleges such an emergency shall, if requested, provide the Company with reasonable evidence of such necessity.

Re-Connection of Service

After local telephone service has been suspended or disconnected, YourTel America will restore your service when the reason for suspension or disconnection has been remedied. Before restoring your service, the following will be required:

- Payment for all undisputed amounts must be received by YourTel America or its authorized Agent.
- The Processing Fee of \$60.00 must be paid again if your service has been disconnected. The processing fee will NOT be charged if your service has been suspended. If your service has been suspended you will be charged, however, a Re-connection fee of \$15.00. Re-connection must be made during the five-day suspension period.

(I)

Issued: October 6, 2010

Dale Schmick, CEO 2800 E 18th Street Kansas City, MO 64127

Effective: November 10, 2010 Missouri Public Service Commission JC-2011-0185

5 CUSTOMER INFORMATION BULLETIN (cont.)

Your service may be suspended or disconnected for any of the following reasons:

- 1. Nonpayment of an undisputed delinquent account. Your service will not be discontinued for nonpayment of a delinquent charge until five days after a charge has become delinquent. Additionally, YourTel America will make reasonable efforts to contact you at least 24 hours in advance prior to disconnecting your telephone service.
- 2. Unauthorized use of telephone utility equipment in a manner that creates an unsafe condition or creates the possibility of damage or destruction to such equipment.
- 3. Refusal after reasonable notice to permit inspection, maintenance, or replacement of telephone utility equipment.
- 4. Misrepresentation of the identity in obtaining telephone utility service.
- 5. Incurs charges and evidences an intent not to pay such charges when due, including calls to 900 numbers, and long distance calls billed to the number.
- 6. The Company will postpone a discontinuance for a time not in excess of 21 days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the service is provided and where such a person is under the care of a physician. Any person who alleges such an emergency shall, if requested, provide the Company with reasonable evidence of such necessity.

Re-Connection of Service

After local telephone service has been suspended or disconnected, YourTel America will restore your service when the reason for suspension or disconnection has been remedied. Before restoring your service, the following will be required:

- 1. Payment for all undisputed amounts must be received by YourTel America or its authorized Agent.
- 2. The Processing Fee of \$60.00 must be paid again if your service has been disconnected. The processing fee will NOT be charged if your service has been suspended. If your service has been suspended you will be charged, however, a Re-connection fee of \$10.00. Re-connection must be made during the five-day suspension period.

(I)

(D)

(D)

Issued: May 21, 2010 Effective: June 1, 2010

5 CUSTOMER INFORMATION BULLETIN (cont.)

Your service may be suspended or disconnected for any of the following reasons:

- 1. Nonpayment of an undisputed delinquent account. Your service will not be discontinued for nonpayment of a delinquent charge until five days after a charge has become delinquent. Additionally, YourTel America will make reasonable efforts to contact you at least 24 hours in advance prior to disconnecting your telephone service.
- 2. Unauthorized use of telephone utility equipment in a manner that creates an unsafe condition or creates the possibility of damage or destruction to such equipment.
- 3. Refusal after reasonable notice to permit inspection, maintenance, or replacement of telephone utility equipment.
- 4. Misrepresentation of the identity in obtaining telephone utility service.
- 5. Incurs charges and evidences an intent not to pay such charges when due, including calls to 900 numbers, and long distance calls billed to the number.
- 6. The Company will postpone a discontinuance for a time not in excess of 21 days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the service is provided and where such a person is under the care of a physician. Any person who alleges such an emergency shall, if requested, provide the Company with reasonable evidence of such necessity.

Re-Connection of Service

After local telephone service has been suspended or disconnected, YourTel America will restore your service when the reason for suspension or disconnection has been remedied. Before restoring your service, the following will be required:

- Payment for all undisputed amounts must be received by YourTel America or its 1. authorized Agent.
- 2. The Processing Fee of \$40.00⁴ must be paid again if your service has been disconnected. The processing fee will NOT be charged if your service has been suspended. If your service has been suspended you will be charged, however, a Re-connection fee of \$10.00. Re-connection must be made during the five-day suspension period.

Issued: October 7, 2008 Dale Schmick, CEO

CANCELLED 2800 E 18th St June 1, 2010 Kansas City, MO 64127 Missouri Public Service Commission

JC-2010-0671

Effective: November 6, 2008

FILED Missouri Public Service Commision

(T)

(T)

(T)

(N)

(N)

⁴ For customers in the St. Louis Metropolitan, Eureka, Portage Des Sioux, High Ridge, St. Charles, Antonia, Harvester, Herculaneum, Chesterfield, Festus, Manchester, De Soto, Valley Park, Hillsboro, Fenton, Ware, Maxville, Cedar Hill, Imperial, Pacific, Pond and Gray Summit exchanges the Processing Fee is \$60.00.

5 **CUSTOMER INFORMATION BULLETIN (cont.)**

Your service may be suspended or disconnected for any of the following reasons:

- 1. Nonpayment of an undisputed delinquent account. Your service will not be discontinued for nonpayment of a delinquent charge until five days after a charge has become delinquent. Additionally, The Pager Company will make reasonable efforts to contact you at least 24 hours in advance prior to disconnecting your telephone service.
- 2. Unauthorized use of telephone utility equipment in a manner that creates an unsafe condition or creates the possibility of damage or destruction to such equipment.
- 3. Refusal after reasonable notice to permit inspection, maintenance, or replacement of telephone utility equipment.
- 4. Misrepresentation of the identity in obtaining telephone utility service.
- 5. Incurs charges and evidences an intent not to pay such charges when due, including calls to 900 numbers, and long distance calls billed to the number.
- 6. The Company will postpone a discontinuance for a time not in excess of 21 days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the service is provided and where such a person is under the care of a physician. Any person who alleges such an emergency shall, if requested, provide the Company with reasonable evidence of such necessity.

Re-Connection of Service

After local telephone service has been suspended or disconnected, The Pager Company will restore your service when the reason for suspension or disconnection has been remedied. Before restoring your service, the following will be required:

- 1. Payment for all undisputed amounts must be received by The Pager Company or its authorized Agent.
- 2. The Processing Fee of \$40.00 must be paid again if your service has been disconnected. The processing fee will NOT be charged if your service has been suspended. If your service has been suspended you will be charged, however, a Re-connection fee of \$10.00. Re-connection must be made during the five-day suspension period.

(D) (D)

Issued: February 6, 2008 Effective: March 7, 2008

5. CUSTOMER INFORMATION BULLETIN

Your service may be suspended or disconnected for any of the following reasons:

- Nonpayment of an undisputed delinquent account. Your service will not be discontinued for nonpayment of a delinquent charge until five days after a charge has become delinquent. Additionally, The Pager Company will make reasonable efforts to contact you at least 24 hours in advance prior to disconnecting your telephone service.
- Unauthorized use of telephone utility equipment in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such equipment.
- Refusal after reasonable notice to permit inspection, maintenance, or replacement of telephone utility equipment.
- Misrepresentation of the identity in obtaining telephone utility service.
- Incurs charges and evidences an intent not to pay such charges when due, including calls to 900
 numbers, and long distance calls billed to the number.
- 6. The Company will postpone a discontinuance for a time not in excess of 21 days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the service is provided and where such a person is under the care of a physician. Any person who alleges such an emergency shall, if requested, provide the Company with reasonable evidence of such necessity.

Re-Connection of Service

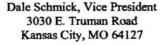
After local telephone service has been suspended or disconnected, The Pager Company will restore your service when the reason for suspension or disconnection has been remedied. Before restoring your service, the following will be required:

- Payment for all undisputed amounts must be received by The Pager Company or its authorized Agent.
- The Processing Fee of \$40.00 must be paid again if your service has been disconnected. The processing fee will NOT be charged if your service has been suspended. If your service has been suspended you will be charged, however, a Re-connection fee of \$20.00 if you are a Basic Prepaid (Resale-based) Service customer and \$10.00 if you are a PhonePLUS customer. Re-connection must be made during the five day suspension period.

(T)

Issued: May 15, 2003

Effective: June 14, 2003





5.

Missourt Public Service Commission

CUSTOMER INFORMATION BULLETIN

Your service may be suspended or disconnected for any of the following reasons:

REC'D DEC 19 2002

- Nonpayment of an undisputed delinquent account. Your service will not be discontinued for nonpayment of a delinquent charge until five days after a charge has become delinquent. Additionally, The Pager Company will make reasonable efforts to contact you at least 24 hours in advance prior to disconnecting your telephone service.
- 2. Unauthorized use of telephone utility equipment in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such equipment.
- 3. Refusal after reasonable notice to permit inspection, maintenance, or replacement of telephone utility equipment.
- 4. Misrepresentation of the identity in obtaining telephone utility service.
- Incurs charges and evidences an intent not to pay such charges when due, including calls to 900 numbers, and long distance calls billed to the number.
- 6. The Company will postpone a discontinuance for a time not in excess of 21 days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the service is provided and where such a person is under the care of a physician. Any person who alleges such an emergency shall, if requested, provide the Company with reasonable evidence of such necessity.

Re-Connection of Service

After local telephone service has been suspended or disconnected, The Pager Company will restore your service when the reason for suspension or disconnection has been remedied. Before restoring your service, the following will be required:

- 1. Payment for all undisputed amounts must be received by The Pager Company or its authorized Agent.
- The Processing Fee of \$40.00 must be paid again if your service has been disconnected. The
 processing fee will NOT be charged if your service has been suspended. If your service has been
 - suspended you will be charged, however, a Re-connection fee of \$20.00 if you are a Resale-based customer and \$10.00 if you are a PhonePLUS customer. Re-connection must be made during the five day suspension period.

CANCELLED

Missouri Public

(N)

(N)

FILED JAN 1 8 2003

Service Commission

Issued: December 19, 2002

Effective: January 18, 2003

Dale Schmick, Vice President
The Pager Company d/b/a The Pager & Phone Company
3030 E. Truman Road
Kansas City, MO 64127

5. CUSTOMER INFORMATION BULLETIN (cont.)
Your service may be suspended or disconnected for any of the following reasons:

Mo. P.S.C. No. 1

- Nonpayment of an undisputed delinquent account. Your service will not be discontinued for nonpayment of a delinquent charge until five days after a charge has become delinquent. Additionally, The Pager Company will make reasonable efforts to contact you at least 24 hours in advance prior to disconnecting your telephone service.
- Unauthorized use of telephone utility equipment in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such equipment.
- Refusal after reasonable notice to permit inspection, maintenance, or replacement of telephone utility equipment.
- 4. Misrepresentation of the identity in obtaining telephone utility service.
- 5. Incurs charges and evidences an intent not to pay such charges when due, including calls to 900 numbers, and long distance calls billed to the number.
- 6. The Company will postpone a discontinuance for a time not in excess of 21 days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the service is provided and where such a person is under the care of a physician. Any person who alleges such an emergency shall, if requested, provide the Company with reasonable evidence of such necessity.

Re-Connection of Service

After local telephone service has been suspended or disconnected, The Pager Company will restore your service when the reason for suspension or disconnection has been remedied. Before restoring your service, the following will be required:

- 1. Payment for all undisputed amounts must be received by The Pager Company or its authorized Agent.
- The Processing Fee of \$40.00 must be paid again if your service has been disconnected. The processing fee will NOT be charged if your service has been suspended. If your service has been suspended you will be charged however, a Re-connection fee of \$20.00. Re-connection must be made during the five day suspension period.

CANCELLED

N 1 8 2003 S Commission

D SEP 3 6 1559

Issued: July 2, 1999

Deborah D. Garza, President The Pager Company 3030 E. Truman Road Kansas City, MO 64127 Effective: August 16, 1999 SFP 3 0 1999

JUL 0 2 1999

5. CUSTOMER INFORMATION BULLETIN (cont.)

Procedures for Handling Billing Questions, other Inquiries and Complaints

Questions about your bill and other telephone inquiries may be made directly by calling **The Pager Company at 816-472-4377** between 10 AM and 6 PM Central Time, Monday through Saturday. Written inquiries may be directed by fax to: 816-483-9353. Written inquiries may also be directed to:

The Pager Company 3030 E. Truman Rd. Kansas City, MO 64127

Filing a Complaint with the Missouri Public Service Commission

If The Pager Company cannot resolve your complaint, you may call the Missouri Public Service Commission, located at 301 West High Street, 5th Floor, Jefferson City, Missouri 65101, toll-free at 1-800-392-4211 to file an informal complaint.

If your complaint cannot be resolved informally, you may file a formal complaint in writing with the Missouri Public Service Commission at their mailing address: P.O. Box 360, Jefferson City, Missouri 65102.

Also, the Missouri Office of the Public Counsel, representing the public before the Public Service Commission, has an office at 301 West High Street, 2nd Floor, Jefferson City, Missouri 65101. The Public Counsel's telephone number is 1-573-751-4857.

Issued: July 2, 1999

Effective Address of the Control of

Deborah D. Garza, President The Pager Company 3030 E. Truman Road Kansas City, MO 64127

SEP 3 0 1999

5 **CUSTOMER INFORMATION BULLETIN** (cont.)

OPERATOR SERVICES AND DIRECTORY ASSISTANCE

For PhonePLUS Prepaid Service customers, directory assistance is available at \$1.99 per occurrence and busy interrupt is available at \$6.00 per occurrence.

TOLL SERVICES ARE BLOCKED

You are ordering Prepaid Service from YourTel America. Prepaid Service is a prepaid switched intrastate telecommunications service that permits Customers to establish communications between two locations within the State of Missouri that are within the exchanges (the Local Calling Area) in which YourTel America is authorized to offer and provide service.

Prepaid Service provides you with a single voice-grade communications channel, including a telephone number and a Directory Listing. Prepaid Service permits you to:

- (i) place calls within the Local Calling Area;
- (ii) access 911 Service if available in your Local Calling Area;
- (iii) place calls to toll-free "800" or "888" telephone numbers.

Prepaid Service does not permit you to originate calls to caller-paid information services (*e.g.*, "900", "976", "711"). Calls to telephone numbers used for toll services or caller-paid information services will be blocked by the Company. PhonePLUS (UNE-P based) Prepaid Service customers will have access to long distance (1+ and 0+).

REFUND OF PROCESSING FEE AND INITIAL SERVICE CHARGES

The Processing Fee and First Month's Prepaid Service Charges you paid at the time you signed this Service Order can be refunded to you if you cancel service within 10 business days after signing the Service Order.

(C)

Issued: June 12, 2012 Effective: July 12, 2012

CUSTOMER INFORMATION BULLETIN (cont.)

OPERATOR SERVICES AND DIRECTORY ASSISTANCE

For PhonePLUS Prepaid Service customers, directory assistance is available at \$1.99 per occurrence and busy interrupt is available at \$6.00 per occurrence.

TOLL SERVICES ARE BLOCKED

You are ordering Prepaid Service from YourTel America. Prepaid Service is a prepaid switched intrastate telecommunications service that permits Customers to establish communications between two locations within the State of Missouri that are within the exchanges (the Local Calling Area) in which YourTel America is authorized to offer and provide service.

(T)

(T)

Prepaid Service provides you with a single voice-grade communications channel, including a telephone number and a Directory Listing. Prepaid Service permits you to:

- (i) place calls within the Local Calling Area;
- (ii) access 911 Service if available in your Local Calling Area;
- (iii) place calls to toll-free "800" or "888" telephone numbers.

Prepaid Service does not permit you to originate calls to caller-paid information services (*e.g.*, "900", "976", "711"). Calls to telephone numbers used for toll services or caller-paid information services will be blocked by the Company. PhonePLUS (UNE-P based) Prepaid Service customers will have access to long distance (1+ and 0+).

REFUND OF PROCESSING FEE AND INITIAL SERVICE CHARGES

The Processing Fee and First Month's Quarterly. Semi-Annual or Annual Prepaid Service Charges you paid at the time you signed this Service Order can be refunded to you if you cancel service within 10 business days after signing the Service Order.

Issued: October 14, 2009 Effective: November 13, 2009

CANCELLED
July 12, 2012
Missouri Public
Service Commission
JC-2012-0802

Dale Schmick, CEO 2800 E 18th Street Kansas City, MO 64127

FILED Missouri Public Service Commission JC-2010-0273

5 **CUSTOMER INFORMATION BULLETIN** (cont.)

OPERATOR SERVICES AND DIRECTORY ASSISTANCE

For PhonePLUS (UNE-P based) Prepaid Service customers, directory assistance is available at \$1.99 per occurrence and busy interrupt is available at \$6.00 per occurrence.

TOLL SERVICES ARE BLOCKED

You are ordering Prepaid Service from The Pager Company. Prepaid Service is a prepaid switched intrastate telecommunications service that permits Customers to establish communications between two locations within the State of Missouri that are within the exchanges (the Local Calling Area) in which The Pager Company is authorized to offer and provide service.

Prepaid Service provides you with a single voice-grade communications channel, including a telephone number and a Directory Listing. Prepaid Service permits you to:

- (i) place calls within the Local Calling Area;
- (ii) access 911 Service if available in your Local Calling Area;
- (iii) place calls to toll-free "800" or "888" telephone numbers.

Prepaid Service does not permit you to originate calls to caller-paid information services (*e.g.*, "900", "976", "711"). Calls to telephone numbers used for toll services or caller-paid information services will be blocked by the Company. PhonePLUS (UNE-P based) Prepaid Service customers will have access to long distance (1+ and 0+).

REFUND OF PROCESSING FEE AND INITIAL SERVICE CHARGES

(T) (C)

The Processing Fee and First Month's, Quarterly, Semi-Annual or Annual Prepaid Service Charges you paid at the time you signed this Service Order can be refunded to you if you cancel service within 10 business days after signing the Service Order.

Issued: November 26, 2008 Effective: December 26, 2008

(D)

(D)

LOCAL TELECOMMUNICATIONS SERVICES

5 **CUSTOMER INFORMATION BULLETIN** (cont.)

OPERATOR SERVICES AND DIRECTORY ASSISTANCE

For PhonePLUS (UNE-P based) Prepaid Service customers, directory assistance is available at \$1.99 per occurrence and busy interrupt is available at \$6.00 per occurrence.

TOLL SERVICES ARE BLOCKED

You are ordering Prepaid Service from The Pager Company. Prepaid Service is a prepaid switched intrastate telecommunications service that permits Customers to establish communications between two locations within the State of Missouri that are within the exchanges (the Local Calling Area) in which The Pager Company is authorized to offer and provide service.

Prepaid Service provides you with a single voice-grade communications channel, including a telephone number and a Directory Listing. Prepaid Service permits you to:

- (i) place calls within the Local Calling Area;
- (ii) access 911 Service if available in your Local Calling Area;
- (iii) place calls to toll-free "800" or "888" telephone numbers.

Prepaid Service does not permit you to originate calls to caller-paid information services (*e.g.*, "900", "976", "711"). Calls to telephone numbers used for toll services or caller-paid information services will be blocked by the Company. PhonePLUS (UNE-P based) Prepaid Service customers will have access to long distance (1+ and 0+).

REFUND OF PROCESSING FEE AND FIRST MONTH'S CHARGES

The Processing Fee and First Month's Prepaid Service Charges you paid at the time you signed this Service Order can be refunded to you if you cancel service within 10 business days after signing the Service Order.

Issued: February 6, 2008 Effective: March 7, 2008

Dale Schmick, CEO 2800 E 18th Street Kansas City, MO 64127

5 CUSTOMER INFORMATION BULLETIN (cont.)

(D)

(D) (M)

OPERATOR SERVICES AND DIRECTORY ASSISTANCE

The Company does not provide operator services for Basic Prepaid (Resale-based) Service customers. For PhonePLUS (UNE-P based) Prepaid Service customers, directory assistance is available at \$1.99 per occurrence and busy interrupt is available at \$6.00 per occurrence.

TOLL SERVICES ARE BLOCKED

You are ordering Prepaid Service from The Pager Company. Prepaid Service is a prepaid switched intrastate telecommunications service that permits Customers to establish communications between two locations within the State of Missouri that are within the exchanges (the Local Calling Area) in which The Pager Company is authorized to offer and provide service.

Prepaid Service provides you with a single voice-grade communications channel, including a telephone number and a Directory Listing. Prepaid Service permits you to:

- (i) place calls within the Local Calling Area;
- (ii) access 911 Service if available in your Local Calling Area;
- (iii) place calls to toll-free "800" or "888" telephone numbers.

Prepaid Service does not permit you to originate calls to caller-paid information services (e.g., "900", "976", "711"). Calls to telephone numbers used for toll services or caller-paid information services will be blocked by the Company. Basic Prepaid (Resale-based) Service customers may not originate calls to direct dial (1+ or 0+) toll services. PhonePLUS (UNE-P based) Prepaid Service customers will have access to long distance (1+ and 0+).

REFUND OF PROCESSING FEE AND FIRST MONTH'S CHARGES

The Processing Fee and First Month's Prepaid Service Charges you paid at the time you signed this Service Order can be refunded to you if you cancel service within 10 business days after signing the Service Order.

Effective: September 17, 2003

Issued: August 18, 2003

Dale Schmick, Vice President 3030 E. Truman Road Kansas City, MO 64127



(M)

CANCELLED
March 7, 2008
Missouri Public
Service Commission

Fifth Revised Page 41

Replaces Fourth Revised Page 41 Missouri Public Service Commission

LOCAL TELECOMMUNICATIONS SERVICES

RFCD MAY 15 2003

CUSTOMER INFORMATION BULLETIN (cont.)

Rates for Service

The following are the rates for the services available from The Pager Company. These rates are published in Section 4 of the Company's approved tariffs which are available for your review upon request:

Rates for Basic Prepaid (Resale-Based) Service Local Exchange Services

(T)

4.4.1.A Non-Recurring Charges

Directory Listing No Charge \$40.00 Processing fee Conversion charge \$10.00 \$10.00 Administrative Change Charge Extension fee \$10.00

4.4.1.B Recurring Charges

Monthly Prepaid Service

\$29.95

plus 911 charges and all applicable state and federal fees and taxes

Directory Listing

No Charge

4.4.1.C Optional Features

4.4.1.C.1

Non-Recurring Charges

Setup fee for Optional Services

\$7.00

(D)

CANCELLED

Issued: May 15, 2003

Dale Schmick, Vice President 3030 E. Truman Road Kansas City, MO 64127

Effective: June 14, 2003

Missouri Public Service Commission

CUSTOMER INFORMATION (cont.)

RECD DEG 19 2002

Rates for Service

The following are the rates for the services available from The Pager Company. These rates are published in Section 4 of the Company's approved tariffs which are available for your review upon request:

4.4	Rates for Basic Prepaid Service (Resale-Based) Local Exchange Services			(N)	
					(N)
	4.4.1.A	Non-Recurring Charges			(N)
		Directory Listing		No Charge	(N)
		Processing fee	•	\$40.00	(N)
		Conversion char	rge .	\$10.00	(N)
		Administrative	Change Charge	\$10.00	(N)
		Extension fee		\$10.00	(N)
					(N)
	4.4.1.B	Recurring Charges			(N)
					(N)
		Monthly Prepaid Service		\$29.95	(N)
		, -		plus 911 charges and all applicable	(N)
				state and federal fees and taxes	(N)
		Directory Listing		No Charge	(N)
		,	· C		(N)
	4.4.1.C	Optional Featur	·es		(N)
					(N)
		4.4.1.C.1 No	on-Recurring Charges		(N)
			tup fee for Optional Ser	rvices \$7.00	(N)
			•	ephone 8% of face amount of check	(N)

CANCELLED

By Supple Commission

Missouri Public

FILED JAN 1 8 2003

Service Commission

Issued: December 19, 2002

Effective: January 18, 2003

5. CUSTOMER INFORMATION BULLETIN (cont.)

Rates for Service

The following are the rates for the services available from The Pager Company These rates are published in Section 4 of the Company's approved tariffs which are available for your review upon request:

4.4 Rates for Resold Local Exchange Services

DEC 1 4 2000

4.4.1.A	Non-Recurring Charges	

No Charge	MISSOURI
\$40.00 Public	Service Commission
\$10.00	Cervice Commission
\$10.00	(N)
\$10.00	(N)
	\$40.00 \$10.00 \$10.00

4.4.1.B Recurring Charges

Monthly Prepaid Service	\$29.95
-------------------------	---------

plus 911 charges and all applicable state and federal fees and taxes

Directory Listing

No Charge

4.4.1.C Optional Features

4.4.1.C.1 Non-Recurring Charges

Setup fee for Optional Services \$7.00

Pay by check over the telephone 8% of face amount of check

(N)

CANCELLED

JAN 1 0 24 1 LUN Commission Spine Service Commission

FILED

JAN 13 2001

MISSOURI Public Service Commission

Issued: December 14, 2000

Effective: January 13, 2001

٠. ي

5. CUSTOMER INFORMATION BULLETIN (cont.)

Rates for Service

The following are the rates for the services available from The Pager Company These rates are published in Section 4 of the Company's approved tariffs which are available for your review upon request:

4.4	Rates for Resold Local Exchange Services
~T.~F	Raics for Resolu Local Exchange Services

Service Commission

4.4.1.A	Non-Recurring Charges
	Directory Listing

Processing fee
Conversion charge

 $_{
m No~Charge}$ RECD JUN 0.5 2000

\$40.00 \$10.00

(N)

CANCELLED

4.4.1.B Recurring Charges

Monthly Prepaid Service

\$29.95

plus 911 charges and all applicable state and federal fees and taxes

Directory Listing

No Charge

4.4.1.C Optional Features

4.4.1.C.	Non-Recurring Charges		o, iii o c c c c
	Setup fee for Optional Services	\$7.00	JAN, 1 3 2001
4.4.1.C.	2 Recurring Charges		319 RP 41 ablic Service Commission
	Call Waiting	\$8.00	MISSOURI
	Call Forwarding	\$5.00	
	Three Way Calling	\$5.00	
	Speed Dial	\$5.00	
	Call Return	\$5.00	
	Call Forwarding-Busy Line Don't Answer	\$5.00	(N)
	Caller ID (name and/or #)	\$10.00	
	Package	\$20.00	
	Unpublished Number	\$5.00	
[reserved]			(N)

4.6 <u>Directory Assistance</u>

The Company does not provide directory assistance or access to directory assistance.

4.7 Change of Phone Number

A charge of \$13.00 will apply to each change of phone number requested by the Customer.

Missouri Public Service Commission

FILED JUL 2 1 2000

Issued: June 5, 2000

4.5

Effective.

Deborah D. Garza, President The Pager Company 3030 E. Truman Road Kansas City, MO 64127

JUL 2 1 2000

(N)

CUSTOMER INFORMATION BULLETIN (cont.)

Rates for Service

The following are the rates for the services available from The Pager Company These rates are published in Section 4 of the Company's approved tariffs which are available for your review upon request:

4.4 Rates for Resold Local Exchange Services

Missouri Public

4.4.1.A Non-Recurring Charges

RECTO NOV 23 1999

Directory Listing Processing fee Conversion charge No Charge \$40.00 \$25.00

(N)

4.4.1.B Recurring Charges

Monthly Prepaid Service

\$29.95

(R)

plus 911 charges, Relay Missouri Surcharge, and all applicable state

and federal fees and taxes

Directory Listing

No Charge

4.4.1.C Optional Features

4.4.1.C.1

Non-Recurring Charges

Setup fee for Optional Services

\$7.00

4.4.1.C.2 Recurring Charges

Call Waiting	\$8.00
Call Forwarding	\$5.00
Three Way Calling	\$5.00
Speed Dial	\$5.00
Call Return	\$5.00
Caller ID (name and/or #)	\$10.00
Premium Pack	\$20.00
Unpublished Number	\$5.00

Premium Pack Includes Caller ID Name and Number, call waiting, call blocker, call return and the customer's choice of 3 way calling, auto redial, or speed calling.

CANCELLED

JUL 2 1 2000

Public Service Commission

FILED JAN 17 2000

Issued: November 23, 1999

Deborah D. Garza, President The Pager Company 3030 E. Truman Road Kansas City, MO 64127

Effective

JAN 17 2000

5. CUSTOMER INFORMATION BULLETIN (cont.)

Rates for Service

The following are the rates for the services available from The Pager Company These rates are published in Section 4 of the Company's approved tariffs which are available for your review upon request:

4.4 Rates for Resold Local Exchange Services

DEMEN

4.4.1.A Non-Recurring Charges

JUL 0 2 1999

Directory Listing

No Charge

Processing fee

\$40.00

MIV. PUBLIC OFHILL CUMM

4.4.1.B Recurring Charges

Monthly Prepaid Service

\$35.00

plus 911 charges, Relay Missouri Surcharge, and all applicable state

and federal fees and taxes

Directory Listing

No Charge

4.4.1.C Optional Features

4.4.1.C.1 Non-Recurring Charges

Setup fee for Optional Services \$7.00

4.4.1.C.2

Recurring Charges

Call Waiting \$8.00 Call Forwarding \$5.00

Three Way Calling \$5.00 Speed Dial \$5.00

Call Return \$5.00 \$10.00 Caller ID (name and/or #)

Premium Pack \$20.00

Unpublished Number

\$5.00

Premium Pack Includes Caller ID Name and Number, call waiting, call blocker, call return and the customer's choice of 3 way calling, auto redial, or speed calling.

Issued: July 2, 1999

CANCELLED

JAN 17 2000

Public Service Commission
MISSOURI

Effective:

Deborah D. Garza, President The Pager Company 3030 E. Truman Road Kansas City, MO 64127

SEP 3 0 1999

[This page reserved for future use.]

(D)

(D)

Issued: August 18, 2003

Effective: September 17, 2003

Dale Schmick, Vice President 3030 E. Truman Road Kansas City, MO 64127





	···-	LOCA	AL TELECOMMUNICATIONS SERVICES	Misso Service	euri Public <u>Cem</u> missio
5	CUST	OMER INFORMATI	ON (cont.)	REG'D N	MAY 15 200
		4.4.1.C.2	Recurring Charges		
		c	Call Waiting	\$8.00	
		C	Call Forwarding	\$5.00	
			Call Waiting (CWID) Package	\$23.00	
			hree Way Calling	\$5.00	
					(D)
					(D)
		S	peed Dial	\$5.00	
		C	Call Return	\$5.00	
		(Call Forwarding-Busy Line/Don't Answer	\$5.00	
		(Caller ID (name and/or #)	\$10.00	
					(D)
		Ţ	Inpublished Number	\$5.00	
		A	Anonymous Call Rejection (ACR)	\$3.00	
		(Call Blocker	\$5.00	
					(D)
					1
		,	THE CONTRACTOR CONTRACTOR	@10.00	(D)
			Call Trace (per successful activation)	\$12.00	(M)
			Privacy Manager	\$6.00	
			Personalized Ring (one dependent no.)	\$6.00	
			Personalized Ring (two dependent nos.)	\$9.00	O.D.
			Metropolitan Calling Area (MCA) Additive	\$27.00	(N)
			Value Pack 1	\$15.00	
			Value Pack 2	\$18.00	
		· ·	Value Pack 3	\$18.00	
	4.5	Rates for PhonePLU	JS Prepaid (UNE-P Based) Local Exchange Se	ervice	
		4.5.1.A Non-Recur	ring Charges	CANC	ELLED
		Directory I	isting No Charge		

4.5.1.A	Non-Recurring Charges		CHINGELLED
	Directory Listing	No Charge	0.0.0022220
•	Processing fee	\$40.00	
	Conversion charge	\$10.00	SEP 1 7 2003
	Administrative Change Charge	\$10.00	5th DS 1111
	Extension fee	\$10.00	By J KO MILL
		Pu	blic Service Commission
4.5.1.B	Recurring Charges		MISSOURI
	Monthly Prepaid Service	\$29.95	
	including free Caller ID	plus 911 c	harges and all applicable
	_	state and f	ederal fees and taxes

No charge

Issued: May 15, 2003

Directory Listing

Dale Schmick, Vice President 3030 E. Truman Road Kansas City, MO 64127 Effective: June 14, 2003

Missouri Public Service Commission

FLED JUN 14 2003

					Missouri Put Service Commi	olia
CUSTOMER I	NFORMAT	ION (cont.)			Service Commi	asion
	4.4.1.C.2	Recurring Charges			RECD DEC 19	2002
		Call Waiting		\$8.00	12000000	EUUL
		Call Forwarding		\$5.00		
		Call Waiting ID (CWID)	Package	\$23.00		
		Three Way Calling	_	\$5.00		
		Premium Package with C	WID	\$23.00		
		Premium Package with C		\$25.00		
		Speed Dial	- ,	\$5.00		
		Call Return		\$5.00		
	•	Call Forwarding-Busy Li Don't Answer	ne	\$5.00		
		Caller ID (name and/or #	B)	\$10.00		
		Premium Package	,	\$20.00	A 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	_
		Unpublished Number		\$5.00	CANCELLE)
		Anonymous Call Rejection	on (ACR)	\$3.00		-
		Call Blocker	m (recit)	\$5.00	444 4 4 2000	,
		Premium Package with A	CR	\$22.00	JUN 1 4 2003	,
		Internet Caller ID (ICID)		\$20.00	21160541	.1
		Premium Package with I			Public Service Comm	inaine
		ICID and CWID package		\$30.00	Public Service Comin	rission
		Premium package with I			พางอักการ	
		Premium package with I		\$31.00		
		and ACR	·	401.00		
		Privacy Manager		\$6.00		
		Personalized Ring (one of	lependent no.)	\$6.00		
		Personalized Ring (two	lependent nos.)\$9.00		
		Value Pack 1	-	\$15.00		
		Value Pack 2		\$18.00		
		Value Pack 3		\$18.00		(N)
						(N)
4.5 Rates	for PhonePLU	JS Prepaid Service (UNE-P	Based) Local	Exchang	ge Service	(N)
						(N)
4.5.1.	A Non-Recur	ring Charges				(N)
	Directory I	Listing	No Cha	rge		(N)
	Processing		\$40.00			(N)
	Conversion	n charge	\$10.00		_	(N)
		ative Change Charge	\$10.00			(N)
	Extension	fee	\$10.00			(N)
						(N)
4.5.1.1	B Recurring					(N)
	-	repaid Service		\$29.95		(N)
	including	free Caller ID			1 charges and all applicable	(N)
				state ar	nd federal fees and taxes	(N)
	Directory !	Listing		No cha	irge	(N)

Issued: December 19, 2002

Effective: January 18, 2003

Dale Schmick, Vice President
The Pager Company d/b/a The Pager & Phone Company
3030 E. Truman Road
Kansas City, MO 64127

Missouri Public

FILED JAN 1 8 2003

5. CUSTOMER INFORMATION BULLETIN (cont.)

	(
Missouri Public 4.4.1.C.2	Recurring Charges	
1411000	Call Waiting	\$8.00
ann ann ann	Call Forwarding	\$5.00
REC'D APR 1 0 2002	Call Waiting ID (CWID) Package	\$23.00
	Three Way Calling	\$5.00
Service Commission	Premium Package with CWID	\$23.00
Service Commission	Premium Package with CWID, ACR	\$25.00
	Speed Dial	\$5.00
	Call Return	\$5.00
	Call Forwarding-Busy Line	\$5.00
	Don't Answer	
	Caller ID (name and/or #)	\$10.00
	Premium Package	\$20.00
	Unpublished Number	\$5.00
	Anonymous Call Rejection (ACR)	\$3.00
	Call Blocker	\$5.00
	Premium Package with ACR	\$22.00
	Internet Caller ID (ICID) package	\$20.00
	Premium Package with ICID	\$26.00
	ICID and CWID package	\$30.00
	Premium package with ICID & CWID	\$30.00
	Premium package with ICID, CWID and ACR	\$31.00
	Privacy Manager	\$6.00
	Personalized Ring (one dependent no.)	\$6.00
7	Personalized Ring (two dependent nos.)	\$9.00

4.5 [reserved]

4.6 <u>Directory Assistance</u>

The Company does not provide directory assistance or access to directory assistance.

4.7 Change of Phone Number

A charge of \$13.00 will apply to each change of phone number requested by the Customer.

CANCELLED

Value Pack

Value Pack 2

JAN 1 8 2003
Public Service Commission

Missouri Public

\$15.00

\$18.00

(R)

(R)

FILED MAY 11 2002

Service Commission

Canceling Original Page 41ri Public

5. CUSTOMER INFORMATION BULLETIN (cont.)

4.4.1.C.2

REC'D OCT 09 2001

	- INCODOCH OF EQ	١
Recurring Charges		
Call Waiting	\$8.00 Commiss	
Call Forwarding	\$3.00 rvice Commiss	3
Call Waiting ID (CWID) Package	\$23.00	
Three Way Calling	\$5.00	
Premium Package with CWID	\$23.00	
Premium Package with CWID, ACR	\$25.00	
Speed Dial	\$5.00	
Call Return	\$5.00	
Call Forwarding-Busy Line	\$5.00	
Don't Answer		
Caller ID (name and/or #)	\$10.00	
Premium Package	\$20.00	
Unpublished Number	\$5.00	
Anonymous Call Rejection (ACR)	\$3.00	
Call Blocker	\$5.00 .	
Premium Package with ACR	\$22.00	
Internet Caller ID (ICID) package	\$20.00	
Premium Package with ICID	\$26.00	
ICID and CWID package	\$30.00	
Premium package with ICID & CWID	\$30.00	
Premium package with ICID, CWID	\$31.00	
and ACR		
Privacy Manager	\$6.00 (N)	
Personalized Ring (one dependent no.)	\$6.00	
Personalized Ring (two dependent nos.)	\$9.00	
Value Pack	\$18.00	
Value Pack 2	\$23.00 (N)	

4.5 [reserved]

4.6 Directory Assistance

The Company does not provide directory assistance or access to directory assistance.

4.7 <u>Change of Phone Number</u>

A charge of \$13.00 will apply to each change of phone number requested by the Customer.

CANCELLED

MAY 1 1 2002

2 rd R p 41.1

- ublic Service Commission
MISSOURI

Missouri Public

FILED NOV 08 2001

Service Commission

Issued: October 9, 2001

Effective: November 8, 2001

Mo. P.S.C. No. 1

Original Page 41.1

DEC 1 4 2000

	MISSOUR	1 .	
4.4,1.C.2	Recurring Charge ublic Service Cor	nmission	
	Call Waiting	\$8.00	
	Call Forwarding	\$5.00	
	Call Waiting ID (CWID) Package	\$23.00	(N)
	Three Way Calling	\$5.00	
	Premium Package with CWID	\$23.00	(N)
	Premium Package with CWID, ACR	\$25.00	(N)
	Speed Dial	\$5.00	
	Call Return	\$5.00	
	Call Forwarding-Busy Line	\$5.00	
	Don't Answer		
	Caller ID (name and/or #)	\$10.00	
	Premium Package	\$20.00	(T)
	Unpublished Number	\$5.00	
	Anonymous Call Rejection (ACR)	\$3.00	(N)
	Call Blocker	\$5.00	1
	Premium Package with ACR	\$22.00	
	Internet Caller ID (ICID) package	\$20.00	-
	Premium Package with ICID	\$26.00	
	ICID and CWID package	\$30.00	j
	Premium package with ICID & CWID	\$30.00	ĺ
	Premium package with ICID, CWID	\$31.00	j
	and ACR		(N)

4.5 [reserved]

4.6 <u>Directory Assistance</u>

The Company does not provide directory assistance or access to directory assistance.

4.7 Change of Phone Number

A charge of \$13.00 will apply to each change of phone number requested by the Customer.

CANCELLENON O 8 2001

NOV O 8 2001

NOV O 8 2001

NOV O 8 2001

NOV O 8 2001

FILED

JAN 13 2001

Public Service Commission

Issued: December 14, 2000

Effective: January 13, 2001

[This page reserved for future use.]

(D)

(D)

Issued: August 18, 2003

Effective: September 17, 2003

Dale Schmick, Vice President 3030 E. Truman Road Kansas City, MO 64127



Missouri Public Service Commissien

CUSTOMER INFORMATION BULLETIN (cont.) 4.5 Rates for PhonePLUS (cont.)

RECD MAY 30 2003

4.5.1.C Optional Features

 Optional 1 c	<u>arares</u>			
4.5.1.C.1	Non-Recurring Cha	arges		
**********	Setup fee for Opti		\$7.00	
				(D)
				` ´
4.5.1.C.2	Recurring Charges			
	a and the		***	
	Call Waiting		\$1.00	
	Call Forwarding		\$1.00	
	Three Way Calling	,	\$1.00	
	Speed Dial		\$1.00	
	Call Return	7	\$1.00	(7)
		usy Line/Don't Answer	\$1.00	(Z)
	Caller ID (name an		\$1.00	(Z)
	Unpublished Numl		\$4.00	
	Anonymous Call R	lejection (ACK)	\$1.00	
	Call Blocker	(rom) I	\$1.00	
	Internet Caller ID	(ICID) package	\$1.00	-
			***	(D)
		(one dependent number)	\$1.00	
		(two dependent numbers)	\$2.00	
	Call Trace (per suc	cessful activation)	\$1.00	(N)
	Auto Redial		\$1.00	1
	Priority Call		\$1.00	
	Selective Call Ford	warding	\$1.00	
	Disaster Recovery	for Call Forwarding		
	(remote access)	-	\$1.00	
	Calling Area Addi	tive (Two-Way EAS)	\$27.00	(N)
	Value Pack 1		\$2.00	• •
	Value Pack 2		\$4.00	
	Value Pack 3	CARMELLES	\$4.00	
	Value Pack 4	CANCELLED	\$8.00	(N)
	Value Pack 5		\$8.00	(N)
		CED 1 7 2002		(T)

4.7 Change of Phone Number

A charge of \$13.00 will apply to each change of phone number requested by the Customer. For PhonePLUS (UNE-P based) Prepaid Service Customers, the charge is \$5.00

4.8 Long Distance

Long distance service will be available at rates listed in the IXC Tariff

Issued: May 30, 2003

Effective: June 29, 2003

Dale Schmick, Vice President 3030 E. Truman Road Kansas City, MO 64127



 $\overline{5}$

112	Missouri Public
CUSTOMER INFORMATION BULLETIN (cont.)	Missouri Public Service Commission

4.5 Rates for PhonePLUS (cont.)

4.5.1.C Optional Features

REC'D MAY 15 2003

4.5.1.C.1	Non-Recurring Charges	
	Setup fee for Optional Services	\$7.00
	Pay by check over the telephone	8% of face amount of check

4.5.1.C.2	Recurring Charges	
	Call Waiting	
	Call Forwarding	\$1.00
	Three Way Calling	\$1.00
	Speed Dial	\$1.00
	Call Return	\$1.00
	Call Forwarding-Busy Line	\$1.00
	Don't Answer Caller ID (name and/or	#)\$1.00
	Unpublished Number	\$4.00
	Anonymous Call Rejection (ACR)	\$1.00
	Call Blocker	
	Internet Caller ID (ICID) package	\$1.00
	Privacy Manager	\$1.00
	Personalized Ring (one dependent no.	\$1.00
	Personalized Ring (two dependent nos	s.) \$2.00
	Value Pack 1	\$2.00
	Value Pack 2	\$4.00
	Value Pack 3	\$4.00

\$1.00 CANCELLED

\$1.00

Public Service Commission

4.6 Directory Assistance

The Company does not provide operator services for Resale-based customers. For PhonePLUS customers, directory assistance is available at \$1.99 per occurrence and busy interrupt is available (I) at \$6.00 per occurrence.

4.7 Change of Phone Number

A charge of \$13.00 will apply to each change of phone number requested by the Customer. For (R) PhonePLUS (UNE-P Based) Prepaid Service Customers, the charge is \$5.00. (R)

4.8 Long Distance

Long distance service will be available at rates as listed in the IXC Tariff.

Issued: May 15, 2003

Effective: May 25, 2003

Dale Schmick, Vice President
The Pager Company d/b/a The Pager & Phone Company
3030 E. Truman Road
Kansas City, MO 64127



First Revised Page 41.2 Replaces Original Page 41.2

CUSTOMER INFORMATION BULLETIN (cont.)

4.5 Rates for PhonePLUS (cont.)

Missouri Public Service Commission

4.5.1.C Optional Features

REC'D JAN 24 2003

4.5.1.C.1	Non-Recurring Charges		
	Setup fee for Optional Services	\$7.00	
	Pay by check over the telephone	8% of face amount of check	
4.5.1.C.2	Recurring Charges		
	Call Waiting	\$1.00	
	Call Forwarding	\$1.00	
	Three Way Calling	\$1.00	
	Speed Dial	\$1.00	
	Call Return	\$1.00	
	Call Forwarding-Busy Line	\$1.00	
	Don't Answer Caller ID (name and/or	#)\$1.00	
	Unpublished Number	\$4.00	(1)
	Anonymous Call Rejection (ACR)	\$1.00	` `
	Call Blocker	\$1.00	
	Internet Caller ID (ICID) package	\$1.00	
	Privacy Manager	\$1.00	
	Personalized Ring (one dependent no.)	\$1.00	
	Personalized Ring (two dependent nos	.) \$2.00	
	Value Pack 1	\$2.00	
	Value Pack 2	\$4.00	
	Value Pack 3	\$4.00	

4.6 <u>Directory Assistance</u>

The Company does not provide operator services for Resale-based customers. For PhonePLUS customers, directory assistance is available at \$0.99 per occurrence and busy interrupt is available at \$4.00 per occurrence.

4.7 Change of Phone Number

A charge of \$13.00 will apply to each change of phone number requested by the Customer.

4.8 Long Distance

Long distance service will be available at rates as listed in the IXC Tariff.

CANCELLED

MAY 45 2000

Public Service Commission

Issued: January 24, 2003

Effective: February 3, 2003

Dale Schmick, Vice President
The Pager Company d/b/a The Pager & Phone Company
3030 E. Truman Road
Kansas City, MO 64127

Missouri Public Service Commission

FILED FEB 03 2003

Missouri Public Service Commission

5 CUSTOMER INFORMATION BULLETIN (cont.)

RECD DEC 19 2002

4.5 Rates for PhonePLUS (cont.)

4.5.1.C Optional Features

4.5.1.C.1	Non-Recurring Charges Setup fee for Optional Services Pay by check over the telephone	\$7.00 8% of face amount of	of check
4.5.1,C.2	Recurring Charges Call Waiting Call Forwarding Three Way Calling Speed Dial Call Return Call Forwarding-Busy Line Don't Answer Caller ID (name and/or Unpublished Number Anonymous Call Rejection (ACR) Call Blocker Internet Caller ID (ICID) package Privacy Manager Personalized Ring (one dependent no.) Personalized Ring (two dependent nos.) Value Pack 1 Value Pack 2	\$1.00 \$1.00 \$1.00 \$1.00 \$1.00 \$1.00 \$1.00	FEB 0 3 2008 ISPRS 41.2 Service Commission MISSIOURI

\$4.00

4.6 <u>Directory Assistance</u>

The Company does not provide operator services for Resale-based customers. For PhonePLUS customers, directory assistance is available at \$0.99 per occurrence and busy interrupt is available at \$4.00 per occurrence.

4.7 Change of Phone Number

A charge of \$13.00 will apply to each change of phone number requested by the Customer.

4.8 Long Distance

Missouri Public

Long distance service will be available at rates as listed in the IXC Tariff.

Value Pack 3

FILED JAN 1 8 2003

Service Commission

Issued: December 19, 2002

Effective: January 18, 2003

(D)

(D)

LOCAL TELECOMMUNICATIONS SERVICES

[This page reserved for future use.]

Issued: August 18, 2003

CANCELLED

Effective: September 17, 2003

Dale Schmick, Vice President 3030 E. Truman Road Kansas City, MO 64127



First Revised Page 41.3 Replaces Original Page 41.3

LOCAL TELECOMMUNICATIONS SERVICES

Misseuri Public Service Cemmission

5 CUSTOMER INFORMATION BULLETIN (cont.)

4.9 Trouble Isolation Charge

RECD MAY 15 2003

In the event a company technician is dispatched to determine whether a service outage or service issue is before or after the Demarcation there will be a \$30 trouble isolation charge if the customer does not subscribe to the company's Wireplan (inside wiring) service, and the trouble is being caused by the inside wiring. In the event that the company's technician cannot access the Demarcation due to no access (access shall mean availability of the technician to access the demarcation for testing, and if such point of demarcation is within the residence there must be an adult present to allow access) or an unsafe situation there shall be a \$15.00 no-access charge.

(Z)

(Z)

(Z)

CANCELLED

SER 17 2003

Public Service Commission

MISSOURI

Issued: May 15, 2003

Effective: June 14, 2003

Dale Schmick, Vice President 3030 E. Truman Road Kansas City, MO 64127

Missouri Public Service Commission

FILED JUN 14 2003

Missouri Public Service Commission

5 CUSTOMER INFORMATION BULLETIN (cont.)

REC'D JAN 28 2003

4.9 Trouble Isolation Charge

In the event a company technician is dispatched to determine whether a service outage or service issue is before or after the Demarcation there will be a \$30 trouble isolation charge if the customer does not subscribe to the company's Wireplan (inside wiring) service, and the trouble is being caused by the inside wiring. In the event that the company's technician cannot access the Demarcation due to no access (access shall mean availability to the technician of access to the demarcation for testing and if such point of demarcation is within the residence there must be an adult present to allow access) or an unsafe situation there shall be a \$15.00 no access charge.

CANCELLED

By Service Commission

Issued: January 28, 2003

Effective: February 27, 2003

Dale Schmick, Vice President
The Pager Company d/b/a The Pager & Phone Company
3030 E. Truman Road
Kansas City, MO 64127



(D) (M)

[This page reserved for future use.]

(M)

Issued: August 18, 2003

Effective: September 17, 2003

Dale Schmick, Vice President 3030 E. Truman Road Kansas City, MO 64127

Third Revised Page 42 Replaces Second Revised Page 42

LOCAL TELECOMMUNICATIONS SERVICES

Missouri Public Prvice Commission

CUSTOMER INFORMATION BULLETIN (cont.)

RECD MAY 30 2003

OPERATOR SERVICES AND DIRECTORY ASSISTANCE

The Company does not provide operator services for Basic Prepaid (Resale-based) Service customers. For (T) PhonePLUS (UNE-P based) Prepaid Service customers, directory assistance is available at \$1.99 per occurrence and busy interrupt is available at \$6.00 per occurrence.

TOLL SERVICES ARE BLOCKED

You are ordering Prepaid Service from The Pager Company. Prepaid Service is a prepaid switched intrastate telecommunications service that permits Customers to establish communications between two locations within the State of Missouri that are within the exchanges (the Local Calling Area) in which The Pager Company is authorized to offer and provide service.

(T)

Prepaid Service provides you with a single voice-grade communications channel, including a telephone number and a Directory Listing. Prepaid Service permits you to:

(T)

- (i) place calls within the Local Calling Area;
- (ii) access 911 Service if available in your Local Calling Area;
- (iii) place calls to toll-free "800" or "888" telephone numbers.

Prepaid Service does not permit you to originate calls to caller-paid information services (e.g., "900", "976", "711"). Calls to telephone numbers used for toll services or caller-paid information services will be blocked by the Company. Basic Prepaid (Resale-based) Service customers may not originate calls to direct dial (1+ or 0+) toll services. PhonePLUS (UNE-P based) Prepaid Service customers will have access to long distance (1+ and 0+).

REFUND OF PROCESSING FEE AND FIRST MONTH'S CHARGES

The Processing Fee and First Month's Prepaid Service Charges you paid at the time you signed this Service Order can be refunded to you if you cancel service within 10 business days after signing the Service Order.

CANCELLED

SEP 1 7 2003

→ublic Service Commission

Issued: May 30, 2003

Effective: June 29, 2003

Dale Schmick, Vice President 3030 E. Truman Road Kansas City, MO 64127

Missouri Public Service Commission 5

— Misseuri Public Service Commission

CUSTOMER INFORMATION BULLETIN (cont.)

OPERATOR SERVICES AND DIRECTORY ASSISTANCE

REP'D MAY 15 2003

The Company does not provide operator services for Resale-based Customers. For PhonePLUS customers, directory (I) assistance is available at \$1.99 per occurrence and busy interrupt is available at \$6.00 per occurrence. (I)

TOLL SERVICES ARE BLOCKED

You are ordering Prepaid Service from The Pager Company. Prepaid Service is a prepaid, switched, intrastate, telecommunications service that permits Customers to establish communications between two locations within the State of Missouri that are within the exchanges (the Local Calling Area) in which The Pager Company is authorized to offer and provide service.

Prepaid Service provides you with a single, voice-grade communications channel, including a telephone number and a Directory Listing. Prepaid Service permits you to:

- (i) place calls within the Local Calling Area;
- (ii) access 911 Service if available in your Local Calling Area;
- (iii) place calls to toll-free "800" or "888" telephone numbers.

Prepaid Service does not permit you to originate calls to caller-paid information services (e.g., "900", "976", "711"). Calls to telephone numbers used for toll services caller-paid information services will be blocked by the Company. Resale-based customers may not originate calls to direct dial (1+) or (0+) toll services; PhonePLUS Prepaid Service Customers will have access to long distance (1+ and 0+).

REFUND OF PROCESSING FEE AND FIRST MONTH'S CHARGES

The <u>Processing Fee and First Month's Prepaid Service Charges</u> you paid at the time you signed this Service Order can be refunded to you if you cancel service anytime <u>within 10 business days</u> after signing the Service Order.

CANCELLED

Public Service Commission

Issued: May 15, 2003

Effective: May 25, 2003

5

Missouri Public Service Commission

CUSTOMER INFORMATION BULLETIN (cont.)

OPERATOR SERVICES AND DIRECTORY ASSISTANCE

RECD DEC 19 2002

The Company does not provide operator services for Resale-based Customers. For PhonePLUS customers, directory (N) assistance is available at \$0.99 per occurrence and busy interrupt is available at \$4.00 per occurrence. (N)

TOLL SERVICES ARE BLOCKED

You are ordering Prepaid Service from The Pager Company. Prepaid Service is a prepaid, switched, intrastate, telecommunications service that permits Customers to establish communications between two locations within the State of Missouri that are within the exchanges (the Local Calling Area) in which The Pager Company is authorized to offer and provide service.

Prepaid Service provides you with a single, voice-grade communications channel, including a telephone number and a Directory Listing. Prepaid Service permits you to:

- (i) place calls within the Local Calling Area;
- (ii) access 911 Service if available in your Local Calling Area;
- (iii) place calls to toll-free "800" or "888" telephone numbers.

Prepaid Service does not permit you to originate calls to caller-paid information services (e.g., "900", "976", "711"). (N)
Calls to telephone numbers used for toll services caller-paid information services will be blocked by the Company. (N)
Resale-based customers may not originate calls to direct dial (1+) or (0+) toll services; PhonePLUS Prepaid Service (N)

Customers will have access to long distance (1+ and 0+).

REFUND OF PROCESSING FEE AND FIRST MONTH'S CHARGES

The <u>Processing Fee and First Month's Prepaid Service Charges</u> you paid at the time you signed this Service Order can be refunded to you if you cancel service anytime <u>within 10 business days</u> after signing the Service Order.

CANCELLED

MAY 25 2005 2nd 25 42

Public Sanges Condinson

Missouri Public

FILED JAN 1 8 2003

Service Commission

Issued: December 19, 2002

Effective: January 18, 2003

5. CUSTOMER INFORMATION BULLETIN (cont.)

PENERYER

OPERATOR SERVICES AND DIRECTORY ASSISTANCE

JUL 0 2 1999

The Pager Company DOES NOT provide operator services or access to directory assistance.

MID. PUDLIC SEMPICE COMING

TOLL SERVICES ARE BLOCKED

You are ordering <u>Prepaid Service</u> from The Pager Company Prepaid Service is a prepaid, switched, intrastate, telecommunications service which permits Customers to establish communications between two locations within the State of Missouri that are within the exchanges (the Local Calling Area) in which The Pager Company is authorized to offer and provide service.

Prepaid Service provides you with a single, voice-grade communications channel, including a telephone number and a Directory Listing. Prepaid Service permits you to:

- (i) place calls within the Local Calling Area;
- (ii) access 911 Service if available in your Local Calling Area;
- (iii) place calls to toll-free "800" or "888" telephone numbers.

Prepaid Service does not permit you to originate calls to direct dial (1+) or (0+) toll services; to caller-paid information services (e.g., "900", "976", "711"); or to (0-) access or services. Calls to telephone numbers used for toll services and caller-paid information services will be blocked by the Company.

REFUND OF PROCESSING FEE AND FIRST MONTH'S CHARGES

The <u>Processing Fee and First Month's Prepaid Service Charges</u> you paid at the time you signed this Service Order <u>can be refunded</u> to you if you cancel service anytime <u>within 10 business days</u> after signing the Service Order.

CANCELLED
JAN 1 8 2003

JAN 1942 Commission

9 9 - 1 1 5 SEP \$ 0 1999

Issued: July 2, 1999

Effectiv

Deborah D. Garza, President The Pager Company 3030 E. Truman Road Kansas City, MO 64127

SEP 3 0 1999