

LOCAL TELECOMMUNICATIONS SERVICES

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Issued: February 6, 2008

Effective: March 7, 2008

**CANCELLED**  
January 04, 2016  
Missouri Public  
Service Commission  
TD-2016-0138; YC-20007-0418

Dale Schmick, CEO  
2800 E 18th Street  
Kansas City, MO 64127

**FILED**  
Missouri Public  
Service Commission  
CO-2003-0094

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 LOCAL TELECOMMUNICATIONS SERVICES
 

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4 **RATES** (cont.)4.4 **Rates for Basic Prepaid (Resale-based) Local Exchange Service**4.4.1.A **Non-Recurring Charges**

Directory Listing	No Charge
Processing fee	\$40.00 <sup>1,2</sup>
Conversion charge	\$10.00
Administrative Change Charge	\$10.00 <sup>3</sup>
Extension fee	\$10.00
Billing Cycle Change Charge	\$5.00
Privacy Manager	\$7.00

4.4.1.B **Recurring Charges**

Monthly Prepaid Service	\$29.95 plus 911 charges and applicable state and federal fees and taxes
Directory Listing	No Charge

4.4.1.C **Optional Features**4.4.1.C.1 **Non-Recurring Charges**

Setup fee for Optional Services <sup>4</sup>	\$7.00
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4.4.1.C.2 **Recurring Charges**

Call Waiting	\$8.00
Call Forwarding	\$5.00
Call Waiting ID (CWID) Package	\$23.00 <sup>5</sup>
Three Way Calling	\$5.00

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<sup>1</sup> Customers may pay the processing fee in up to three installments. If the Customer chooses this option, a charge of \$5.00 applies. The second and third payments will be included with the Customer's monthly statement and are due in accordance with the standard billing rules in this tariff.

<sup>2</sup><sup>3</sup>

<sup>4</sup> The options setup charge for any line shall not exceed \$9.00 regardless of the number of services other than Caller ID ordered at any given time. It is a one-time charge levied by the Company to cover charges of the underlying carrier to set up this service.

<sup>5</sup> Includes Call Waiting and Caller ID services. Customer must furnish compatible CPE, which should include the Caller ID capability necessary to display the calling party's name and/or number. This service is available only where central office facilities permit

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 Issued: November 16, 2007

Effective: December 16, 2007

Dale Schmick, CEO  
2800 E 18<sup>th</sup> Street  
Kansas City, MO 64127

CANCELLED  
March 7, 2008  
Missouri Public  
Service Commission

FILED  
Missouri Public  
Service Commission

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LOCAL TELECOMMUNICATIONS SERVICES

4 RATES (cont.)

4.4 Rates for Basic Prepaid (Resale-based) Local Exchange Service

4.4.1.A Non-Recurring Charges

Directory Listing	No Charge	
Processing fee	\$40.00 <sup>1,2</sup>	
Conversion charge	\$10.00	
Administrative Change Charge	\$10.00 <sup>3</sup>	
Extension fee	\$10.00	
Billing Cycle Change Charge	\$5.00	(N)
Privacy Manager	\$7.00	(N)

4.4.1.B Recurring Charges

Monthly Prepaid Service	\$29.95 plus 911 charges and applicable state and federal fees and taxes
Directory Listing	No Charge

4.4.1.C Optional Features

4.4.1.C.1 Non-Recurring Charges

Setup fee for Optional Services <sup>4</sup>	\$7.00
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4.4.1.C.2 Recurring Charges

Call Waiting	\$8.00
Call Forwarding	\$5.00
Call Waiting ID (CWID) Package	\$23.00 <sup>5</sup>
Three Way Calling	\$5.00

<sup>1</sup> Customers will be given the option to pay the processing fee in two monthly installments. If the Customer chooses this option, a charge of \$5 applies. The invoice for the second installment of the processing fee must be paid within 10 days after delivery of the invoice.

<sup>2</sup> Lifeline customers who place new orders for Basic Prepaid Service before December 15, 2004, will receive a \$7.00 discount off the end-user portion of the Processing fee.

<sup>3</sup> The Administrative Change Charge is waived for Customers who change from Basic Prepaid Service to PhonePLUS service before December 28, 2004.

<sup>4</sup> The options setup charge for any line shall not exceed \$9.00 regardless of the number of services other than Caller ID ordered at any given time. It is a one-time charge levied by the Company to cover charges of the underlying carrier to set up this service.

<sup>5</sup> Includes Call Waiting and Caller ID services. Customer must furnish compatible CPE, which should include the Caller ID capability necessary to display the calling party's name and/or number. This service is available only where central office facilities permit

LOCAL TELECOMMUNICATIONS SERVICES

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4 **RATES** (cont.)

4.4 Rates for Basic Prepaid (Resale-based) Local Exchange Service

4.4.1.A Non-Recurring Charges

Directory Listing	No Charge	
Processing fee	\$40.00 <sup>1,2</sup>	
Conversion charge	\$10.00	
Administrative Change Charge	\$10.00 <sup>3</sup>	(R)
Extension fee	\$10.00	

4.4.1.B Recurring Charges

Monthly Prepaid Service	\$29.95 plus 911 charges and applicable state and federal fees and taxes
Directory Listing	No Charge

4.4.1.C Optional Features

4.4.1.C.1 Non-Recurring Charges

Setup fee for Optional Services <sup>4</sup>	\$7.00
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4.4.1.C.2 Recurring Charges

Call Waiting	\$8.00
Call Forwarding	\$5.00
Call Waiting ID (CWID) Package	\$23.00 <sup>5</sup>
Three Way Calling	\$5.00

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<sup>1</sup> Customers will be given the option to pay the processing fee in two monthly installments. If the Customer chooses this option, a charge of \$5 applies. The invoice for the second installment of the processing fee must be paid within 10 days after delivery of the invoice.

<sup>2</sup> Lifeline customers who place new orders for Basic Prepaid Service before December 15, 2004, will receive a \$7.00 discount off the end-user portion of the Processing fee.

<sup>3</sup> The Administrative Change Charge is waived for Customers who change from Basic Prepaid Service to PhonePLUS service before December 28, 2004. (R)  
(R)

<sup>4</sup> The options setup charge for any line shall not exceed \$9.00 regardless of the number of services other than Caller ID ordered at any given time. It is a one-time charge levied by the Company to cover charges of the underlying carrier to set up this service.

<sup>5</sup> Includes Call Waiting and Caller ID services. Customer must furnish compatible CPE, which should include the Caller ID capability necessary to display the calling party's name and/or number. This service is available only where central office facilities permit

LOCAL TELECOMMUNICATIONS SERVICES

Missouri Public

REC'D DEC 08 2003

Service Commission

4 **RATES** (cont.)

4.4 Rates for Basic Prepaid (Resale-based) Local Exchange Service

4.4.1.A Non-Recurring Charges

Directory Listing	No Charge	
Processing fee	\$40.00 <sup>1,2</sup>	(R)
Conversion charge	\$10.00	
Administrative Change Charge	\$10.00	
Extension fee	\$10.00	

4.4.1.B Recurring Charges

Monthly Prepaid Service	\$29.95 plus 911 charges and applicable state and federal fees and taxes
Directory Listing	No Charge

4.4.1.C Optional Features

4.4.1.C.1 Non-Recurring Charges

Setup fee for Optional Services <sup>3</sup>	\$7.00
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4.4.1.C.2 Recurring Charges

Call Waiting	\$8.00
Call Forwarding	\$5.00
Call Waiting ID (CWID) Package	\$23.00 <sup>4</sup>
Three Way Calling	\$5.00

**CANCELLED**

DEC 31 2003

By 8<sup>th</sup> RS 35  
Public Service Commission  
MISSOURI

Missouri Public  
Service Commission

FILED DEC 15 2003

<sup>1</sup> Customers will be given the option to pay the processing fee in two monthly installments. If the Customer chooses this option, a charge of \$5 applies. The invoice for the second installment of the processing fee must be paid within 10 days after delivery of the invoice.

<sup>2</sup> Lifeline customers who place new orders for Basic Prepaid Service before December 15, 2004, will receive a \$7.00 discount off the end-user portion of the Processing fee. (R)

<sup>3</sup> The options setup charge for any line shall not exceed \$9.00 regardless of the number of services other than Caller ID ordered at any given time. It is a one-time charge levied by the Company to cover charges of the underlying carrier to set up this service. (R)

<sup>4</sup> Includes Call Waiting and Caller ID services. Customer must furnish compatible CPE, which should include the Caller ID capability necessary to display the calling party's name and/or number. This service is available only where central office facilities permit

LOCAL TELECOMMUNICATIONS SERVICES

Missouri Public  
Service Commission

REC'D MAY 15 2003

4 RATES (cont.)

4.4 Rates for Basic Prepaid (Resale-based) Local Exchange Service

4.4.1.A Non-Recurring Charges

Directory Listing	No Charge
Processing fee	\$40.00 <sup>1</sup>
Conversion charge	\$10.00
Administrative Change Charge	\$10.00
Extension fee	\$10.00

4.4.1.B Recurring Charges

Monthly Prepaid Service	\$29.95 plus 911 charges and applicable state and federal fees and taxes
Directory Listing	No Charge

4.4.1.C Optional Features

4.4.1.C.1 Non-Recurring Charges

Setup fee for Optional Services <sup>2</sup>	\$7.00
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4.4.1.C.2 Recurring Charges

Call Waiting	\$8.00
Call Forwarding	\$5.00
Call Waiting ID (CWID) Package	\$23.00 <sup>3</sup>
Three Way Calling	\$5.00

CANCELLED

DEC 15 2003  
By 7hrs35  
Public Service Commission  
MISSOURI

<sup>1</sup> Customers will be given the option to pay the processing fee in two monthly installments. If the Customer chooses this option, a charge of \$5 applies. The invoice for the second installment of the processing fee must be paid within 10 days after delivery of the invoice.

<sup>2</sup> The options setup charge for any line shall not exceed \$9.00 regardless of the number of services other than Caller ID ordered at any given time. It is a one-time charge levied by the Company to cover charges of the underlying carrier to set up this service.

<sup>3</sup> Includes Call Waiting and Caller ID services. Customer must furnish compatible CPE, which should include the Caller ID capability necessary to display the calling party's name and/or number. This service is available only where central office facilities permit

(T)

Issued: May 15, 2003

Effective: June 14, 2003

Dale Schmick, Vice President  
3030 E. Truman Road  
Kansas City, MO 64127

Missouri Public  
Service Commission

FILED JUN 14 2003

4 RATES (cont.)

Missouri Public  
Service Commission

4.4 Rates for Basic Prepaid Service (Resale-Based) Local Exchange Services

REC'D DEC 19 2002

4.4.1.A Non-Recurring Charges

Directory Listing	No Charge
Processing fee	\$40.00 <sup>1</sup>
Conversion charge	\$10.00
Administrative Change Charge	\$10.00
Extension fee	\$10.00

CANCELLED

JUN 14 2003

By WRS 35  
Public Service Commission  
MISSOURI

4.4.1.B Recurring Charges

Monthly Prepaid Service	\$29.95 plus 911 charges and all applicable state and federal fees and taxes
Directory Listing	No Charge

4.4.1.C Optional Features

4.4.1.C.1 Non-Recurring Charges

Setup fee for Optional Services <sup>2</sup>	\$7.00
Pay by check over the telephone	8% of face amount of check

4.4.1.C.2 Recurring Charges

Call Waiting	\$8.00
Call Forwarding	\$5.00
Call Waiting ID (CWID) Package	\$23.00 <sup>3</sup>
Three Way Calling	\$5.00

1. Customers will be given the option to pay the processing fee in two monthly installments. If the Customer chooses this option, a charge of \$5 applies. The invoice for the second installment of the processing fee must be paid within 10 days after hand delivery of the invoice.

2. The options setup charge for any line shall not exceed \$9.00 regardless of the number of services other than Caller ID ordered at any given time. It is a one time charge levied by the Company to cover charges of the underlying carrier to set up this service.

3. Includes Call Waiting and Caller ID services. Customer must furnish a compatible CPE, which should include the Caller ID capability necessary to display the calling party's name and/or number. This service is available only where central office facilities permit.

Issued: December 19, 2002

Effective: January 18, 2003

Dale Schmick, Vice President  
The Pager Company d/b/a The Pager & Phone Company  
3030 E. Truman Road  
Kansas City, MO 64127

Missouri Public

FILED JAN 18 2003

Service Commission

**RECEIVED**

4. RATES (cont.)

DEC 14 2000

4.4 Rates for Resold Local Exchange Services

**MISSOURI  
Public Service Commission**

4.4.1.A Non-Recurring Charges

Directory Listing	No Charge	
Processing fee	\$40.00 <sup>1</sup>	
Conversion charge	\$10.00	
Administrative Change Charge	\$10.00	(N)
Extension fee	\$10.00	(N)

4.4.1.B Recurring Charges

Monthly Prepaid Service	\$29.95 plus 911 charges and all applicable state and federal fees and taxes
Directory Listing	No Charge

4.4.1.C Optional Features

4.4.1.C.1 Non-Recurring Charges

Setup fee for Optional Services <sup>2</sup>	\$7.00	
Pay by check over the telephone	8% of face amount of check	(N)

4.4.1.C.2 Recurring Charges

Call Waiting	\$8.00	
Call Forwarding	\$5.00	
Call Waiting ID (CWID) Package	\$23.00 <sup>3</sup>	(N)
Three Way Calling	\$5.00	

<sup>1</sup> Customers will be given the option to pay the processing fee in two monthly installments. If the Customer chooses this option, a charge of \$5 applies. The invoice for the second installment of the processing fee must be paid within 10 days after hand delivery of the invoice.

<sup>2</sup> The options setup charge for any line shall not exceed \$9.00 regardless of the number of services other than Caller ID ordered at any given time. It is a one time charge levied by the Company to cover charges of the underlying carrier to set up this service.

<sup>3</sup> Includes Call Waiting and Caller ID services. Customer must furnish a compatible CPE, which should include the Caller ID capability necessary to display the calling party's name and/or number. This service is available only where central office facilities permit. (N)  
|  
(N)

**CANCELLED**

**FILED**

JAN 18 2003

JAN 13 2001

By *SR 35*  
**Public Service Commission  
MISSOURI**

**MISSOURI  
Public Service Commission**

Issued: December 14, 2000

Effective: January 13, 2001

Deborah D. Garza, President  
The Pager Company  
3030 E. Truman Road  
Kansas City, MO 64127



4. RATES (cont.)

4.4 Rates for Resold Local Exchange Services

4.4.1.A Non-Recurring Charges

Directory Listing	No Charge
Processing fee	\$40.00 <sup>1</sup>
Conversion charge	\$10.00

4.4.1.B Recurring Charges

Monthly Prepaid Service	\$29.95 plus 911 charges and all applicable state and federal fees and taxes
Directory Listing	No Charge

4.4.1.C Optional Features

4.4.1.C.1 Non-Recurring Charges

Setup fee for Optional Services <sup>2</sup>	\$7.00
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4.4.1.C.2 Recurring Charges

Call Waiting	\$8.00	
Call Forwarding	\$5.00	
Three Way Calling	\$5.00	
Speed Dial	\$5.00	
Call Return	\$5.00	
Call Forwarding-Busy Line	\$5.00 <sup>3</sup>	(N)
Don't Answer		(N)
Caller ID (name and/or #)	\$10.00	
Package <sup>4</sup>	\$20.00	(T)
Unpublished Number <sup>5</sup>	\$5.00	(T)

**RECEIVED**

APR 07 2000

**MISSOURI  
Public Service Commission**

**FILED**

MAY 07 2000

**MISSOURI  
Public Service Commission**

**CANCELLED**

JAN 13 2001  
44 RP 35

**Public Service Commission  
MISSOURI**

- <sup>1</sup> Customers will be given the option to pay the processing fee in two monthly installments. If the Customer chooses this option, a charge of \$5 applies. The invoice for the second installment of the processing fee must be paid within 10 days after hand delivery of the invoice. (N)
- <sup>2</sup> The options setup charge for any line shall not exceed \$9.00 regardless of the number of services other than Caller ID ordered at any given time. It is a one time charge levied by the Company to cover charges of the underlying carrier to set up this service. (T)
- <sup>3</sup> If the subscriber is forwarding calls to a pager number that is active with the Company, this service is available at no monthly charge. (N)
- <sup>4</sup> Includes Caller ID Name and Number, call waiting, call blocker, call return and the customer's choice of 3 way calling, auto redial, or speed calling 8. (T)
- <sup>5</sup> Setup fee is only applicable when service is subsequent to initial activation of service. (T)

4. RATES (cont.)

4.4 Rates for Resold Local Exchange Services

4.4.1.A Non-Recurring Charges

Directory Listing	No Charge
Processing fee	\$40.00 <sup>1</sup>
Conversion charge	\$10.00

(R)

4.4.1.B Recurring Charges

Monthly Prepaid Service	\$29.95 plus 911 charges and all applicable state and federal fees and taxes
Directory Listing	No Charge

4.4.1.C Optional Features

4.4.1.C.1 Non-Recurring Charges

Setup fee for Optional Services<sup>2</sup> \$7.00

4.4.1.C.2 Recurring Charges

Call Waiting	\$8.00
Call Forwarding	\$5.00
Three Way Calling	\$5.00
Speed Dial	\$5.00
Call Return	\$5.00
Caller ID (name and/or #)	\$10.00
Package <sup>3</sup>	\$20.00
Unpublished Number <sup>4</sup>	\$5.00

WRITTEN NOTICE OF RATE DECREASE  
AND ITS EFFECTIVE DATE FILED ON  
3/14/00  
(DATE)  
PURSUANT TO SECTION 392.600 (2)  
RSMO SUPP. 1985  
EFFECTIVE DATE OF RATE DECREASE:  
3/23/00  
(DATE)

<sup>1</sup> Customers will be given the option to pay the processing fee in two monthly installments.  
<sup>2</sup> The options setup charge for any line shall not exceed \$9.00 regardless of the number of services other than Caller ID ordered at any given time. It is a one time charge levied by the Company to cover charges of the underlying carrier to set up this service.  
<sup>3</sup> Includes Caller ID Name and Number, call waiting, call blocker, call return and the customer's choice of 3 way calling, auto redial, or speed calling 8  
<sup>4</sup> Setup fee is only applicable when service is subsequent to initial activation of service.

**CANCELLED**

MAY 07 2000  
By 319 RP 35  
Public Service Commission  
MISSOURI

**Missouri Public  
Service Commission**

**REC'D NOV 23 1999**

4. RATES (cont.)

4.4 Rates for Resold Local Exchange Services

4.4.1.A Non-Recurring Charges

Directory Listing	No Charge
Processing fee	\$40.00 <sup>1</sup>
Conversion charge	\$25.00

(N)

4.4.1.B Recurring Charges

Monthly Prepaid Service	\$29.95
plus 911 charges and all applicable state and federal fees and taxes	

(R)

Directory Listing	No Charge
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4.4.1.C Optional Features

4.4.1.C.1 Non-Recurring Charges

Setup fee for Optional Services <sup>2</sup>	\$7.00
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4.4.1.C.2 Recurring Charges

Call Waiting	\$8.00
Call Forwarding	\$5.00
Three Way Calling	\$5.00
Speed Dial	\$5.00
Call Return	\$5.00
Caller ID (name and/or #)	\$10.00

Package <sup>3</sup>	\$20.00
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Unpublished Number <sup>4</sup>	\$5.00
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**CANCELLED**

MAR 23 2000

2<sup>nd</sup> RP 35  
Public Service Commission  
MISSOURI

<sup>1</sup> Customers will be given the option to pay the processing fee in two monthly installments.

<sup>2</sup> The options setup charge for any line shall not exceed \$9.00 regardless of the number of services other than Caller ID ordered at any given time. It is a one time charge levied by the Company to cover charges of the underlying carrier to set up this service.

<sup>3</sup> Includes Caller ID Name and Number, call waiting, call blocker, call return and the customer's choice of 3 way calling, auto redial, or speed calling 8

<sup>4</sup> Setup fee is only applicable when service is subsequent to initial activation of service.

**Missouri Public  
Service Commission**

**FILED JAN 17 2000**

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JUL 02 1999

MO. PUBLIC SERVICE COMMISSION

4 RATES (cont.)

4.4 Rates for Resold Local Exchange Services

4.4.1.A Non-Recurring Charges

Directory Listing No Charge

Processing fee \$40.00

4.4.1.B Recurring Charges

Monthly Prepaid Service \$35.00  
plus 911 charges and all applicable state and federal fees and taxes

Directory Listing No Charge

4.4.1.C Optional Features

4.4.1.C.1 Non-Recurring Charges

Setup fee for Optional Services<sup>1</sup> \$7.00

4.4.1.C.2 Recurring Charges

Call Waiting \$8.00

Call Forwarding \$5.00

Three Way Calling \$5.00

Speed Dial \$5.00

Call Return \$5.00

Caller ID (name and/or #) \$10.00

Package<sup>2</sup> \$20.00

Unpublished Number<sup>3</sup> \$5.00

**CANCELLED**

JAN 17 2000

15 RP35

Public Service Commission  
MISSOURI

Missouri Public  
Service Commission  
99-115  
FILED SEP 30 1999

<sup>1</sup> The options setup charge for any line shall not exceed \$9.00 regardless of the number of services other than Caller ID ordered at any given time. It is a one time charge levied by the Company to cover charges of the underlying carrier to set up this service.

<sup>2</sup> Includes Caller ID Name and Number, call waiting, call blocker, call return and the customer's choice of 3 way calling, auto redial, or speed calling 8

<sup>3</sup> Setup fee is only applicable when service is subsequent to initial activation of service.

Issued: July 2, 1999

Effective: August 16, 1999

Deborah D. Garza, President  
The Pager Company  
3030 E. Truman Road  
Kansas City, MO 64127

SEP 30 1999

LOCAL TELECOMMUNICATIONS SERVICES

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Issued: February 6, 2008

Dale Schmick, CEO  
2800 E 18th Street  
Kansas City, MO 64127

Effective: March 7, 2008

**CANCELLED**  
January 04, 2016  
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Service Commission  
TD-2016-0138; YC-20007-0418

**FILED**  
Missouri Public  
Service Commission  
CO-2003-0094

LOCAL TELECOMMUNICATIONS SERVICES

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4 **RATES** (cont.)

4.4 Rates for Basic Prepaid (resale-based) Local Exchange Services

4.4.1.C Optional Features (cont.)

4.4.1.C.2 Recurring Charges (cont.)

Speed Dial	\$5.00
Call Return	\$5.00
Call Forwarding-Busy Line/Don't Answer	\$5.00 <sup>1</sup>
Caller ID (name and/or #)	\$10.00
Unpublished Number	\$5.00 <sup>2</sup>
Anonymous Call Rejection (ACR)	\$3.00
Call Blocker	\$5.00
Call Trace (per successful activation)	\$12.00
Privacy Manager	\$7.00
Personalized Ring (one dependent no.)	\$6.00
Personalized Ring (two dependent nos.)	\$9.00
Metropolitan Calling Area (MCA) Additive	\$27.00
Value Pack 1	\$15.00 <sup>3</sup>
Value Pack 2	\$18.00 <sup>4</sup>
Value Pack 3	\$18.00 <sup>5</sup>

(N)

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<sup>1</sup> If the subscriber is forwarding calls to a pager number that is active with the Company, this service is available at no monthly charge.

<sup>2</sup> Setup fee applies only when service is subsequent to initial activation of service.

<sup>3</sup> Includes Call Waiting, Caller ID Name and Number, and 3-Way Calling.

<sup>4</sup> Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Privacy Manager and 3-Way Calling.

<sup>5</sup> Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number and 3-Way Calling.

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Issued: June 9, 2005

Effective: July 9, 2005

Dale Schmick, Vice President  
3030 E. Truman Road  
Kansas City, MO 64127

CANCELLED  
March 7, 2008  
Missouri Public  
Service Commission

**Filed**  
Missouri Public  
Service Commission

LOCAL TELECOMMUNICATIONS SERVICES

4 RATES (cont.)  
4.4 Rates for Basic Prepaid (resale-based) Local Exchange Services

4.4.1.C Optional Features (cont.)

4.4.1.C.2 Recurring Charges (cont.)

Speed Dial	\$5.00	(D)
Call Return	\$5.00	(D)
Call Forwarding-Busy Line/Don't Answer	\$5.00 <sup>1</sup>	
Caller ID (name and/or #)	\$10.00	
Unpublished Number	\$5.00 <sup>2</sup>	(D)
Anonymous Call Rejection (ACR)	\$3.00	
Call Blocker	\$5.00	
		(D)
		(D)
Call Trace (per successful activation)	\$12.00	(M)
Privacy Manager	\$6.00	
Personalized Ring (one dependent no.)	\$6.00	
Personalized Ring (two dependent nos.)	\$9.00	
Metropolitan Calling Area (MCA) Additive	\$27.00	(N)
Value Pack 1	\$15.00 <sup>3</sup>	
Value Pack 2	\$18.00 <sup>4</sup>	
Value Pack 3	\$18.00 <sup>5</sup>	

- <sup>1</sup> If the subscriber is forwarding calls to a pager number that is active with the Company, this service is available at no monthly charge.
- <sup>2</sup> Setup fee applies only when service is subsequent to initial activation of service.
- <sup>3</sup> Includes Call Waiting, Caller ID Name and Number, and 3-Way Calling.
- <sup>4</sup> Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Privacy Manager and 3-Way Calling.
- <sup>5</sup> Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number and 3-Way Calling.

4 **RATES** (cont.)  
4.4 Rates for Basic Prepaid Service (Resale-Based) Local Exchange Services  
4.4.1.C Optional Features (cont.)

Missouri Public  
Service Commission

REC'D DEC 19 2002

4.4.1.C.2	<u>Recurring Charges</u>	
	Premium Package with CWID	\$23.00
	Premium Package with CWID, ACR	\$25.00
	Speed Dial	\$5.00
	Call Return	\$5.00
	Call Forwarding-Busy Line	\$5.00 <sup>5</sup>
	Don't Answer	
	Caller ID (name and/or #)	\$10.00
	Premium Package <sup>6</sup>	\$20.00
	Unpublished Number <sup>7</sup>	\$5.00
	Anonymous Call Rejection (ACR)	\$3.00
	Call Blocker	\$5.00
	Premium Package with ACR	\$22.00
	Internet Caller ID (ICID) package <sup>8</sup>	\$20.00
	Premium Package with ICID	\$26.00
	ICID and CWID package	\$30.00
	Premium package with ICID & CWID	\$30.00
	Premium package with ICID, CWID and ACR	\$31.00
	Privacy Manager	\$6.00
	Personalized Ring (one dependent no.)	\$6.00
	Personalized Ring (two dependent nos.)	\$9.00
	Value Pack 1	\$15.00 <sup>9</sup>
	Value Pack 2	\$18.00 <sup>10</sup>
	Value Pack 3	\$18.00 <sup>11</sup>

CANCELLED

JUN 14 2003  
By 442RS35.1  
Missouri Public Service Commission  
MISSOURI

- 5. If the subscriber is forwarding calls to a pager number that is active with the Company, this service is available at no monthly charge.
- 6. Includes Caller ID Name and Number, Call Waiting, Call Blocker, Call Return and the customer's choice of 3 way calling, auto redial, or speed calling 8.
- 7. Setup fee is only applicable when service is subsequent to initial activation of service.
- 8. Includes CID-Calling Name and Number Delivery. If Customers wish to route new calls to a voice mailbox, they must also subscribe to voice mail and the appropriate call forwarding service. If Customers wish to route new calls to a voice mail system other than the Company's, they will be responsible for providing their own voice mail and subscribing to Call Forwarding Busy Line/Don't Answer.
- 9. Includes Call Waiting, Caller ID Name and Number and 3-Way Calling.
- 10. Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Privacy Manager and 3-Way Calling.
- 11. Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number and 3-Way Calling. (N)

Issued: December 19, 2002

Effective: January 18, 2003

Dale Schmick, Vice President  
The Pager Company d/b/a The Pager & Phone Company  
3030 E. Truman Road  
Kansas City, MO 64127

Missouri Public

FILED JAN 18 2003

Service Commission



4. RATES (cont.)

Missouri Public

4.4 Rates for Resold Local Exchange Services

REC'D APR 10 2002

4.4.1.C Optional Features (continued)

Service Commission

4.4.1.C.2

Recurring Charges

Premium Package with CWID	\$23.00*	(N)
Premium Package with CWID, ACR	\$25.00*	(N)
Speed Dial	\$5.00	
Call Return	\$5.00	
Call Forwarding-Busy Line	\$5.00 <sup>5</sup>	
Don't Answer		
Caller ID (name and/or #)	\$10.00	
Premium Package <sup>6</sup>	\$20.00*	(N)
Unpublished Number <sup>7</sup>	\$5.00	
Anonymous Call Rejection (ACR)	\$3.00	
Call Blocker	\$5.00	
Premium Package with ACR	\$22.00*	(N)
Internet Caller ID (ICID) package <sup>8</sup>	\$20.00	
Premium Package with ICID	\$26.00*	(N)
ICID and CWID package	\$30.00	
Premium package with ICID & CWID	\$30.00*	(N)
Premium package with ICID, CWID and ACR	\$31.00*	(N)
Privacy Manager	\$6.00	
Personalized Ring (one dependent no.)	\$6.00	
Personalized Ring (two dependent nos.)	\$9.00	
Value Pack	\$15.00 <sup>9</sup>	(R)
Value Pack 2	\$18.00 <sup>10</sup>	(R)

**CANCELLED**

JAN 18 2003  
 By 3rd RS 35.1  
 Public Service Commission  
 MISSOURI

<sup>5</sup> If the subscriber is forwarding calls to a pager number that is active with the Company, this service is available at no monthly charge.

<sup>6</sup> Includes Caller ID Name and Number, Call Waiting, Call Blocker, Call Return and the customer's choice of 3 way calling, auto redial, or speed calling 8.

<sup>7</sup> Setup fee is only applicable when service is subsequent to initial activation of service.

<sup>8</sup> Includes CID-Calling Name and Number Delivery. If Customers wish to route new calls to a voice mailbox, they must also subscribe to voice mail and the appropriate call forwarding service. If Customers wish to route new calls to a voice mail system other than the Company's, they will be responsible for providing their own voice mail and subscribing to Call Forwarding Busy Line/Don't Answer.

<sup>9</sup> Includes Call Waiting, Caller ID Name and Number and 3-Way Calling.

<sup>10</sup> Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Privacy Manager (where available) and 3-Way Calling. (T)

\*Except for subscribers already receiving this service, this service has been discontinued effective April 1, 2002. The Company will not accept applications for new activations of this service. (N)

Missouri Public

Issued: April 10, 2002

Effective: May 11, 2002  
 FILED MAY 11 2002

Deborah D. Garza, President  
 The Pager Company  
 3030 E. Truman Road  
 Kansas City, MO 64127

Service Commission

4. RATES (cont.)

Missouri Public

4.4 Rates for Resold Local Exchange Services

REC'D OCT 09 2001

4.4.1.C Optional Features (continued)

Service Commission

4.4.1.C.2

Recurring Charges

Premium Package with CWID	\$23.00
Premium Package with CWID, ACR	\$25.00
Speed Dial	\$5.00
Call Return	\$5.00
Call Forwarding-Busy Line Don't Answer	\$5.00 <sup>5</sup>
Caller ID (name and/or #)	\$10.00
Premium Package <sup>6</sup>	\$20.00
Unpublished Number <sup>7</sup>	\$5.00
Anonymous Call Rejection (ACR)	\$3.00
Call Blocker	\$5.00
Premium Package with ACR	\$22.00
Internet Caller ID (ICID) package <sup>8</sup>	\$20.00
Premium Package with ICID	\$26.00
ICID and CWID package	\$30.00
Premium package with ICID & CWID	\$30.00
Premium package with ICID, CWID and ACR	\$31.00
Privacy Manager	\$6.00
Personalized Ring (one dependent no.)	\$6.00
Personalized Ring (two dependent nos.)	\$9.00
Value Pack	\$18.00 <sup>9</sup>
Value Pack 2	\$23.00 <sup>10</sup>

(N)  
|  
|  
|  
(N)

<sup>5</sup> If the subscriber is forwarding calls to a pager number that is active with the Company, this service is available at no monthly charge.

<sup>6</sup> Includes Caller ID Name and Number, Call Waiting, Call Blocker, Call Return and the customer's choice of 3 way calling, auto redial, or speed calling 8.

<sup>7</sup> Setup fee is only applicable when service is subsequent to initial activation of service.

<sup>8</sup> Includes CID-Calling Name and Number Delivery. If Customers wish to route new calls to a voice mailbox, they must also subscribe to voice mail and the appropriate call forwarding service. If Customers wish to route new calls to a voice mail system other than the Company's, they will be responsible for providing their own voice mail and subscribing to Call Forwarding Busy Line/Don't Answer.

<sup>9</sup> Includes Call Waiting, Caller ID Name and Number and 3-Way Calling.

<sup>10</sup> Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Privacy Manager and 3-Way Calling.

(N)  
|  
(N)

**CANCELLED**

Missouri Public

MAY 11 2002

FILED NOV 08 2001

2nd RP 35.1  
Public Service Commission  
MISSOURI

Service Commission

Issued: October 9, 2001

Effective: November 8, 2001

Deborah D. Garza, President  
The Pager Company  
3030 E. Truman Road  
Kansas City, MO 64127

**RECEIVED**

4.4.1.C Optional Features (continued)

DEC 14 2000

4.4.1.C.2 Recurring Charges

Premium Package with CWID	\$23.00
Premium Package with CWID, ACR	\$25.00
Speed Dial	\$5.00
Call Return	\$5.00
Call Forwarding-Busy Line Don't Answer	\$5.00 <sup>5</sup>
Caller ID (name and/or #)	\$10.00
Premium Package <sup>6</sup>	\$20.00
Unpublished Number <sup>7</sup>	\$5.00
Anonymous Call Rejection (ACR)	\$3.00
Call Blocker	\$5.00
Premium Package with ACR	\$22.00
Internet Caller ID (ICID) package <sup>8</sup>	\$20.00
Premium Package with ICID	\$26.00
ICID and CWID package	\$30.00
Premium package with ICID & CWID	\$30.00
Premium package with ICID, CWID and ACR	\$31.00

**MISSOURI  
Public Service Commission**

(N)  
(N)  
(N)  
(N)  
(N)  
(T)  
(N)  
(N)  
(N)  
(N)  
(N)  
(N)

<sup>5</sup> If the subscriber is forwarding calls to a pager number that is active with the Company, this service is available at no monthly charge.

<sup>6</sup> Includes Caller ID Name and Number, Call Waiting, Call Blocker, Call Return and the customer's choice of 3 way calling, auto redial, or speed calling 8.

<sup>7</sup> Setup fee is only applicable when service is subsequent to initial activation of service.

<sup>8</sup> Includes CID-Calling Name and Number Delivery. If Customers wish to route new calls to a voice mailbox, they must also subscribe to voice mail and the appropriate call forwarding service. If Customers wish to route new calls to a voice mail system other than the Company's, they will be responsible for providing their own voice mail and subscribing to Call Forwarding Busy Line/Don't Answer.

(N)  
(N)  
(N)

**CANCELLED**  
NOV 08 2001  
by ISRP 35.1  
Public Service Commission  
MISSOURI

**FILED**

JAN 13 2001

**MISSOURI  
Public Service Commission**

## LOCAL TELECOMMUNICATIONS SERVICES

**4**     **RATES** (cont.)4.4     Rates for PhonePLUS Prepaid Local Exchange Service(D)  
|  
(D)4.4.1.A   Non-Recurring Charges

Directory Listing	No Charge	
Processing fee <sup>1</sup>	\$30.00	(R)
Conversion charge	\$10.00	
Administrative Change Charge	\$10.00	
Extension fee	\$10.00	
Service Continuation Fee	\$10.00	
Move service charge	\$20.00	
Transfer of Service	\$30.00	(R)
Billing Cycle Change Charge	\$5.00	
Privacy Manager	\$7.00	
Payment Processing Fee	\$2.00	
In-Store Payment Processing Fee	\$1.00	
Processing Fee	\$30.00	(R)

4.4.1.B   Recurring Charges

Monthly Prepaid Service including free Caller ID	Residential \$29.20 plus 911 charges and all applicable state and federal fees and taxes	Business \$39.95 plus 911 charges and all applicable state and federal fees and taxes	(R)
Directory Listing	No charge	No charge	

4.4.1.C   Optional Features4.4.1.C.1   Non-Recurring Charges

<sup>1,2</sup> Customers who pay monthly will be given the option to pay the processing fee in two monthly installments. If the Customer chooses this option, a charge of \$5 (waived for Lifeline customers) applies. The second and third payments will be included with the Customer's monthly statement and are due in accordance with the standard billing rules in this tariff.

(R)

Issued: June 12, 2012

Effective: July 12, 2012

**CANCELLED**  
January 04, 2016  
Missouri Public  
Service Commission  
TD-2016-0138; YC-20007-0418

Dale Schmick, Vice-President  
2800 E. 18<sup>th</sup> Street  
Kansas City, MO 64127

Filed  
Missouri Public  
Service Commission  
JC-2012-0802

## LOCAL TELECOMMUNICATIONS SERVICES

**4**      **RATES** (cont.)4.4      Rates for PhonePLUS Prepaid Local Exchange Service

For Customers who choose to pay for services on a quarterly, semi-annual or annual basis, Recurring Charges will be calculated by multiplying the monthly rate against the appropriate number of months.

4.4.1.A      Non-Recurring Charges

Directory Listing	No Charge
Processing fee <sup>1</sup>	\$40.00
Conversion charge	\$10.00
Administrative Change Charge	\$10.00
Extension fee	\$10.00
Service Continuation Fee	\$10.00
Move service charge	\$20.00
Transfer of Service	\$60.00
Billing Cycle Change Charge	\$5.00
Privacy Manager	\$7.00
Payment Processing Fee	\$2.00
In-Store Payment Processing Fee	\$1.00
Processing Fee	\$60.00

(N)

4.4.1.B      Recurring Charges

	Residential	Business
Monthly Prepaid Service including free Caller ID	\$29.95 plus 911 charges and all applicable state and federal fees and taxes	\$39.95 plus 911 charges and all applicable state and federal fees and taxes
Directory Listing	No charge	No charge

4.4.1.C      Optional Features4.4.1.C.1      Non-Recurring Charges

<sup>1,2</sup> Customers who pay monthly will be given the option to pay the processing fee in two monthly installments. If the Customer chooses this option, a charge of \$5 applies. The second and third payments will be included with the Customer's monthly statement and are due in accordance with the standard billing rules in this tariff.

Issued: October 14, 2011

Effective: November 14, 2011

## LOCAL TELECOMMUNICATIONS SERVICES

**4**     RATES (cont.)4.4     Rates for PhonePLUS Prepaid Local Exchange Service

For Customers who choose to pay for services on a quarterly, semi-annual or annual basis, Recurring Charges will be calculated by multiplying the monthly rate against the appropriate number of months.

4.4.1.A   Non-Recurring Charges

Directory Listing	No Charge	
Processing fee <sup>1</sup>	\$40.00	
Conversion charge	\$10.00	
Administrative Change Charge	\$10.00	
Extension fee	\$10.00	(N)
Service Continuation Fee	\$10.00	
Move service charge	\$20.00	(N)
Transfer of Service	\$60.00	
Billing Cycle Change Charge	\$5.00	
Privacy Manager	\$7.00	
Payment Processing Fee	\$2.00	(N)
Processing Fee	\$60.00	

4.4.1.B   Recurring Charges

Monthly Prepaid Service including free Caller ID	Residential \$29.95 plus 911 charges and all applicable state and federal fees and taxes	Business \$39.95 plus 911 charges and all applicable state and federal fees and taxes
Directory Listing	No charge	No charge

4.4.1.C   Optional Features4.4.1.C.1   Non-Recurring Charges

<sup>1,2</sup> Customers who pay monthly will be given the option to pay the processing fee in two monthly installments. If the Customer chooses this option, a charge of \$5 applies. The second and third payments will be included with the Customer's monthly statement and are due in accordance with the standard billing rules in this tariff.

## LOCAL TELECOMMUNICATIONS SERVICES

**4** **RATES** (cont.)4.4 Rates for PhonePLUS Prepaid (UNE-P based) Local Exchange Service4.4.1.A Non-Recurring Charges

Directory Listing	No Charge
Processing fee <sup>1</sup>	\$40.00
Conversion charge	\$10.00
Administrative Change Charge	\$10.00
Extension fee	\$10.00
Move service charge	\$20.00
Billing Cycle Change Charge	\$5.00
Privacy Manager	\$7.00
Processing Fee	\$60.00

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(D)

4.4.1.B Recurring Charges

	Residential	Business
Monthly Prepaid Service including free Caller ID	\$29.95 plus 911 charges and all applicable state and federal fees and taxes	\$39.95 plus 911 charges and all applicable state and federal fees and taxes
Directory Listing	No charge	No charge

4.4.1.C Optional Features4.4.1.C.1 Non-Recurring Charges

<sup>1</sup> Customers will be given the option to pay the processing fee in two monthly installments. If the Customer chooses this option, a charge of \$5 applies. The second and third payments will be included with the Customer's monthly statement and are due in accordance with the standard billing rules in this tariff.

Issued: May 21, 2010

Effective: June 1, 2010

CANCELLED  
February 11, 2011  
Missouri Public  
Service Commission  
JC-2011-0350

Dale Schmick, CEO  
2800 E 18<sup>th</sup> St  
Kansas City, MO 64127

FILED  
Missouri Public  
Service Commission  
JC-2010-0671

## LOCAL TELECOMMUNICATIONS SERVICES

**4**     **RATES** (cont.)4.4     Rates for PhonePLUS Prepaid Local Exchange Service (T)

For Customers who choose to pay for services on a quarterly, semi-annual or annual basis, Recurring Charges will be calculated by multiplying the monthly rate against the appropriate number of months.

4.4.1.A   Non-Recurring Charges

Directory Listing	No Charge
Processing fee <sup>1</sup>	\$40.00
Conversion charge	\$10.00
Administrative Change Charge	\$10.00
Extension fee	\$10.00
Move service charge	\$20.00
Billing Cycle Change Charge	\$5.00
Privacy Manager	\$7.00

Processing Fee for customers in the St. Louis Metropolitan, Eureka, Portage Des Sioux, High Ridge, St. Charles, Antonia, Harvester, Herculaneum, Chesterfield, Festus, Manchester, De Soto, Valley Park, Hillsboro, Fenton, Ware, Maxville, Cedar Hill, Imperial, Pacific, Pond and Gray Summit exchanges.<sup>2</sup> \$60.00

4.4.1.B   Recurring Charges

	Residential	Business
Monthly Prepaid Service including free Caller ID	\$29.95 plus 911 charges and all applicable state and federal fees and taxes	\$39.95 plus 911 charges and all applicable state and federal fees and taxes
Directory Listing	No charge	No charge

4.4.1.C   Optional Features4.4.1.C.1     Non-Recurring Charges

<sup>1,2</sup> Customers who pay monthly will be given the option to pay the processing fee in two monthly installments. If the Customer chooses this option, a charge of \$5 applies. The second and third payments will be included with the Customer's monthly statement and are due in accordance with the standard billing rules in this tariff.



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**LOCAL TELECOMMUNICATIONS SERVICES**


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**4** **RATES** (cont.)4.4 **Rates for PhonePLUS Prepaid (UNE-P based) Local Exchange Service**

For Customers who choose to pay for services on a quarterly, semi-annual or annual basis, (N)  
Recurring Charges will be calculated by multiplying the monthly rate against the appropriate (N)  
number of months. (N)

4.4.1.A **Non-Recurring Charges**

Directory Listing	No Charge
Processing fee <sup>1</sup>	\$40.00
Conversion charge	\$10.00
Administrative Change Charge	\$10.00
Extension fee	\$10.00
Move service charge	\$20.00
Billing Cycle Change Charge	\$5.00
Privacy Manager	\$7.00
Processing Fee for customers in the St. Louis Metropolitan, Eureka, Portage Des Sioux, High Ridge, St. Charles, Antonia, Harvester, Herculaneum, Chesterfield, Festus, Manchester, De Soto, Valley Park, Hillsboro, Fenton, Ware, Maxville, Cedar Hill, Imperial, Pacific, Pond and Gray Summit exchanges. <sup>2</sup>	\$60.00

4.4.1.B **Recurring Charges**

	<b>Residential</b>	<b>Business</b>
Monthly Prepaid Service including free Caller ID	\$29.95 plus 911 charges and all applicable state and federal fees and taxes	\$39.95 plus 911 charges and all applicable state and federal fees and taxes
Directory Listing	No charge	No charge

4.4.1.C **Optional Features**4.4.1.C.1 **Non-Recurring Charges**


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<sup>1,2</sup> Customers who pay monthly will be given the option to pay the processing fee in two monthly installments. If the Customer chooses this option, a charge of \$5 applies. The second and third payments will be included with the Customer's monthly statement and are due in accordance with the standard billing rules in this tariff.

## LOCAL TELECOMMUNICATIONS SERVICES

4 **RATES** (cont.)4.4 **Rates for PhonePLUS Prepaid (UNE-P based) Local Exchange Service**4.4.1.A **Non-Recurring Charges**

Directory Listing	No Charge
Processing fee <sup>1</sup>	\$40.00
Conversion charge	\$10.00
Administrative Change Charge	\$10.00
Extension fee	\$10.00
Move service charge	\$20.00
Billing Cycle Change Charge	\$5.00
Privacy Manager	\$7.00
Processing Fee for customers in the St. Louis Metropolitan, Eureka, Portage Des Sioux, High Ridge, St. Charles, Antonia, Harvester, Herculaneum, Chesterfield, Festus, Manchester, De Soto, Valley Park, Hillsboro, Fenton, Ware, Maxville, Cedar Hill, Imperial, Pacific, Pond and Gray Summit exchanges. <sup>2</sup>	\$60.00

4.4.1.B **Recurring Charges**

	Residential	Business
Monthly Prepaid Service including free Caller ID	\$29.95 plus 911 charges and all applicable state and federal fees and taxes	\$39.95 plus 911 charges and all applicable state and federal fees and taxes
Directory Listing	No charge	No charge

4.4.1.C **Optional Features**4.4.1.C.1 **Non-Recurring Charges**

<sup>1,2</sup> Customers will be given the option to pay the processing fee in two monthly installments. If the Customer chooses this option, a charge of \$5 applies. The second and third payments will be included with the Customer's monthly statement and are due in accordance with the standard billing rules in this tariff.

Issued: October 7, 2008

Effective: November 6, 2008

CANCELLED  
December 26, 2008  
Missouri Public  
Service Commission  
JC-2009-0407

Dale Schmick, CEO  
2800 E 18<sup>th</sup> St  
Kansas City, MO 64127

FILED  
Missouri Public  
Service Commission

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 LOCAL TELECOMMUNICATIONS SERVICES
 

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**4**     **RATES** (cont.)4.4     Rates for PhonePLUS Prepaid (UNE-P based) Local Exchange Service (T)4.4.1.A Non-Recurring Charges (T)

Directory Listing	No Charge
Processing fee <sup>1</sup>	\$40.00
Conversion charge	\$10.00
Administrative Change Charge	\$10.00
Extension fee	\$10.00
Move service charge	\$20.00
Billing Cycle Change Charge	\$5.00
Privacy Manager	\$7.00

4.4.1.B Recurring Charges (T)

	Residential	Business
Monthly Prepaid Service including free Caller ID	\$29.95 plus 911 charges and all applicable state and federal fees and taxes	\$39.95 plus 911 charges and all applicable state and federal fees and taxes
Directory Listing	No charge	No charge

4.4.1.C Optional Features (T)4.4.1.C.1     Non-Recurring Charges (T)

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<sup>1</sup> Customers will be given the option to pay the processing fee in two monthly installments. If the Customer chooses this option, a charge of \$5 applies. The second and third payments will be included with the Customer's monthly statement and are due in accordance with the standard billing rules in this tariff.

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 LOCAL TELECOMMUNICATIONS SERVICES
 

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4 **RATES** (cont.)4.5 **Rates for PhonePLUS Prepaid (UNE-P-based) Local Exchange Service**4.5.1.A **Non-Recurring Charges**

Directory Listing	No Charge
Processing fee <sup>1</sup>	\$40.00
Conversion charge	\$10.00
Administrative Change Charge	\$10.00
Extension fee	\$10.00
Move service charge	\$20.00
Billing Cycle Change Charge	\$5.00
Privacy Manager	\$7.00

4.5.1.B **Recurring Charges**

	<b>Residential</b>	<b>Business</b>
Monthly Prepaid Service including free Caller ID	\$29.95 plus 911 charges and all applicable state and federal fees and taxes	\$39.95 plus 911 charges and all applicable state and federal fees and taxes
Directory Listing	No charge	No charge

4.5.1.C **Optional Features**4.5.1.C.1 **Non-Recurring Charges**


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<sup>1</sup> Customers may pay the processing fee in up to three installments. If the Customer chooses this option, a charge of \$5.00 applies. The second and third payments will be included with the Customer's monthly statement and are due in accordance with the standard billing rules in this tariff.

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 Issued: November 16, 2007

Effective: December 16, 2007

Dale Schmick, CEO  
2800 E 18<sup>th</sup> Street  
Kansas City, MO 64127

LOCAL TELECOMMUNICATIONS SERVICES

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4 **RATES** (cont.)

4.5 Rates for PhonePLUS Prepaid (UNE-P based) Local Exchange Service

4.5.1.A Non-Recurring Charges

Directory Listing	No Charge	
Processing fee	\$40.00	
Conversion charge	\$10.00	
Administrative Change Charge	\$10.00	(R)
Extension fee	\$10.00	
Move service charge	\$20.00	
Billing Cycle Change Charge	\$5.00	
Privacy Manager	\$7.00	

4.5.1.B Recurring Charges

Monthly Prepaid Service including free Caller ID	Residential \$29.95 plus 911 charges and all applicable state and federal fees and taxes	Business \$39.95 plus 911 charges and all applicable state and federal fees and taxes
Directory Listing	No charge	No charge

4.5.1.C Optional Features

4.5.1.C.1 Non-Recurring Charges

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LOCAL TELECOMMUNICATIONS SERVICES

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4 **RATES** (cont.)

4.5 Rates for PhonePLUS Prepaid (UNE-P based) Local Exchange Service

4.5.1.A Non-Recurring Charges

Directory Listing	No Charge	
Processing fee	\$40.00	
Conversion charge	\$10.00	
Administrative Change Charge	\$20.00	
Extension fee	\$10.00	
Move service charge	\$20.00	
Billing Cycle Change Charge	\$5.00	(N)
Privacy Manager	\$7.00	(N)

4.5.1.B Recurring Charges

	Residential	Business
Monthly Prepaid Service including free Caller ID	\$29.95 plus 911 charges and all applicable state and federal fees and taxes	\$39.95 plus 911 charges and all applicable state and federal fees and taxes
Directory Listing	No charge	No charge

4.5.1.C Optional Features

4.5.1.C.1 Non-Recurring Charges

Optional Services Setup \$7.00

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Issued: August 2, 2005

Effective: September 1, 2005

Dale Schmick, Vice President  
3030 E. Truman Road  
Kansas City, MO 64127

**Cancelled**

June 16, 2006

Missouri Public  
Service Commission

**Filed**

Missouri Public  
Service Commission

LOCAL TELECOMMUNICATIONS SERVICES

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4 **RATES** (cont.)

4.5 Rates for PhonePLUS Prepaid (UNE-P based) Local Exchange Service

4.5.1.A Non-Recurring Charges

Directory Listing	No Charge	
Processing fee	\$40.00	
Conversion charge	\$10.00	
Administrative Change Charge	\$20.00	
Extension fee	\$10.00	
Move service charge	\$20.00	(N)

4.5.1.B Recurring Charges

Monthly Prepaid Service including free Caller ID	Residential \$29.95 plus 911 charges and all applicable state and federal fees and taxes	Business \$39.95 plus 911 charges and all applicable state and federal fees and taxes	(N)     (N)
Directory Listing	No charge	No charge	

4.5.1.C Optional Features

4.5.1.C.1 Non-Recurring Charges

Optional Services Setup	\$7.00	(T)
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|  
(D)

LOCAL TELECOMMUNICATIONS SERVICES

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4 **RATES** (cont.)

4.5 **Rates for PhonePLUS Prepaid (UNE-P based) Local Exchange Service**

4.5.1.A **Non-Recurring Charges**

Directory Listing	No Charge
Processing fee	\$40.00
Conversion charge	\$10.00
Administrative Change Charge	\$10.00
Extension fee	\$10.00

4.5.1.B **Recurring Charges**

Monthly Prepaid Service including free Caller ID	\$29.95 plus 911 charges and all applicable state and federal fees and taxes
Directory Listing	No charge

4.5.1.C **Optional Features**

4.5.1.C.1 **Non-Recurring Charges**

Setup fee for Optional Services <sup>1</sup>	\$7.00
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(M)

(M)

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<sup>1</sup> The Optional Services setup charge is waived for Customers ordering features with new service or converting service to The Pager & Phone Company before December 8, 2003.

(M)

(M)



4. **RATES** (cont.)

Missouri Public  
Service Commission

4.5 Rates for PhonePLUS Prepaid Service (UNE-P Based) Local Exchange Service

REC'D MAY 15 2003

4.5.1.A Non-Recurring Charges

Directory Listing	No Charge
Processing fee	\$40.00
Conversion charge	\$10.00
Administrative Change Charge	\$10.00
Extension fee	\$10.00

4.5.1.B Recurring Charges

Monthly Prepaid Service including free Caller ID	\$29.95 plus 911 charges and all applicable state and federal fees and taxes
Directory Listing	No charge

4.5.1.C Optional Features

4.5.1.C.1 Non-Recurring Charges

Setup fee for Optional Services <sup>1</sup>	\$7.00	(R)
Pay by check over the telephone	8% of face amount of check	

4.5.1.C.2 Recurring Charges

Call Waiting	\$1.00
Call Forwarding	\$1.00
Three Way Calling	\$1.00
Speed Dial	\$1.00
Call Return	\$1.00
Call Forwarding-Busy Line	\$1.00
Don't Answer Caller ID (name and/or #)	\$1.00
Unpublished Number	\$4.00
Anonymous Call Rejection (ACR)	\$1.00
Call Blocker	\$1.00
Internet Caller ID (ICID) package	\$1.00
Privacy Manager	\$1.00
Personalized Ring (one dependent no.)	\$1.00
Personalized Ring (two dependent nos.)	\$2.00
Value Pack 1	\$2.00 <sup>9</sup>
Value Pack 2	\$4.00 <sup>10</sup>
Value Pack 3	\$4.00 <sup>11</sup>

<sup>1</sup>The Optional Services setup charge is waived for customers ordering features with new service or converting service to The Pager & Phone Company before December 8, 2003.

9. Includes Call Waiting, Caller ID Name and Number and 3-Way Calling.

10. Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Privacy Manager and 3-Way Calling.

11. Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number and 3-Way Calling.

Issued: May 15, 2003

Effective: May 22, 2003

Dale Schmick, Vice President  
The Pager Company d/b/a The Pager & Phone Company  
3030 E. Truman Road  
Kansas City, MO 64127

Missouri Public  
Service Commission

FILED MAY 22 2003

CANCELLED  
JUN 29 2003  
3:02 PM  
Public Service Commission  
MISSOURI

4. RATES (cont.)

4.5 Rates for PhonePLUS Prepaid Service (UNE-P Based) Local Exchange Service

4.5.1.A Non-Recurring Charges

Directory Listing	No Charge
Processing fee	\$40.00
Conversion charge	\$10.00
Administrative Change Charge	\$10.00
Extension fee	\$10.00

Missouri Public  
Service Commission

REC'D JAN 21 2003

4.5.1.B Recurring Charges

Monthly Prepaid Service including free Caller ID	\$29.95 plus 911 charges and all applicable state and federal fees and taxes
Directory Listing	No charge

4.5.1.C Optional Features

4.5.1.C.1 Non-Recurring Charges

Setup fee for Optional Services	\$7.00
Pay by check over the telephone	8% of face amount of check

4.5.1.C.2 Recurring Charges

Call Waiting	\$1.00
Call Forwarding	\$1.00
Three Way Calling	\$1.00
Speed Dial	\$1.00
Call Return	\$1.00
Call Forwarding-Busy Line	\$1.00
Don't Answer Caller ID (name and/or #)	\$1.00
Unpublished Number	\$4.00
Anonymous Call Rejection (ACR)	\$1.00
Call Blocker	\$1.00
Internet Caller ID (ICID) package	\$1.00
Privacy Manager	\$1.00
Personalized Ring (one dependent no.)	\$1.00
Personalized Ring (two dependent nos.)	\$2.00
Value Pack 1	\$2.00 <sup>9</sup>
Value Pack 2	\$4.00 <sup>10</sup>
Value Pack 3	\$4.00

(1)

CANCELLED

MAY 22 2003

2nd RS 35.2  
Missouri Public Service Commission  
MISSOURI

9. Includes Call Waiting, Caller ID Name and Number and 3-Way Calling.

10. Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Privacy Manager and 3-Way Calling.

11. Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number and 3-Way Calling.

Issued: January 21, 2003

Effective: January 31, 2003

Dale Schmick, Vice President  
The Pager Company d/b/a The Pager & Phone Company  
3030 E. Truman Road  
Kansas City, MO 64127

Missouri Public  
Service Commission

FILED JAN 31 2003

4. RATES (cont.)

Missouri Public  
Service Commission

4.5 Rates for PhonePLUS Prepaid Service (UNE-P Based) Local Exchange Service

REC'D DEC 19 2002

4.5.1.A Non-Recurring Charges

Directory Listing	No Charge
Processing fee	\$40.00
Conversion charge	\$10.00
Administrative Change Charge	\$10.00
Extension fee	\$10.00

4.5.1.B Recurring Charges

Monthly Prepaid Service including free Caller ID	\$29.95 plus 911 charges and all applicable state and federal fees and taxes
Directory Listing	No charge

4.5.1.C Optional Features

4.5.1.C.1 Non-Recurring Charges

Setup fee for Optional Services	\$7.00
Pay by check over the telephone	8% of face amount of check

4.5.1.C.2 Recurring Charges

Call Waiting	\$1.00
Call Forwarding	\$1.00
Three Way Calling	\$1.00
Speed Dial	\$1.00
Call Return	\$1.00
Call Forwarding-Busy Line	\$1.00
Don't Answer Caller ID (name and/or #)	\$1.00
Unpublished Number	\$1.00
Anonymous Call Rejection (ACR)	\$1.00
Call Blocker	\$1.00
Internet Caller ID (ICID) package	\$1.00
Privacy Manager	\$1.00
Personalized Ring (one dependent no.)	\$1.00
Personalized Ring (two dependent nos.)	\$2.00
Value Pack 1	\$2.00 <sup>9</sup>
Value Pack 2	\$4.00 <sup>10</sup>
Value Pack 3	\$4.00 <sup>11</sup>

CANCELLED

JAN 31 2003  
BRS 35.2  
Public Service Commission  
MISSOURI

Missouri Public

FILED JAN 18 2003

Service Commission

9. Includes Call Waiting, Caller ID Name and Number and 3-Way Calling.

10. Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Privacy Manager and 3-Way Calling.

11. Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number and 3-Way Calling.

Issued: December 19, 2002

Effective: January 18, 2003

Dale Schmick, Vice President  
The Pager Company d/b/a The Pager & Phone Company  
3030 E. Truman Road  
Kansas City, MO 64127

## LOCAL TELECOMMUNICATIONS SERVICES

3 **RATES** (cont.)4.4 **Rates for PhonePLUS Prepaid Local Exchange Service (cont.)**4.4.1.C.2 **Recurring Charges**

Call Waiting	\$1.00
Call Waiting ID	\$1.00
Call Forwarding	\$1.00
Three Way Calling	\$1.00
Speed Dial	\$0.00
Call Return	\$1.00
Call Forwarding-Busy Line/Don't Answer	\$1.00
Caller ID (name and/or #)	\$1.00
Unpublished Number	\$4.00
Anonymous Call Rejection (ACR)	\$1.00
Call Blocker	\$1.00
Internet Caller ID (ICID) package	\$1.00
Personalized Ring (one dependent number)	\$1.00
Personalized Ring (two dependent numbers)	\$2.00
Call Trace (per successful activation)	\$1.00
Privacy Manager	\$7.00
Auto Redial	\$1.00
Priority Call	\$1.00
Selective Call Forwarding	\$1.00
Disaster Recovery for Call Forwarding (remote access)	\$1.00
Call Transfer	\$1.00
Metropolitan Calling Area (MCA) Additive	\$27.00
Toll Blocking	\$2.00
Toll Limitation	NRC \$10.00
Value Pack 1	\$2.00 <sup>1</sup>
Value Pack 2	\$4.00 <sup>2</sup>
Value Pack 3*	\$4.00 <sup>3</sup>
Value Pack 4	\$8.00 <sup>4</sup>
Value Pack 5*	\$8.00 <sup>5</sup>

(I)

\*Effective 12/26/2008, these optional services offerings will be grandfathered.

<sup>1</sup> Includes Call Waiting, Caller ID Name and Number, and Three-Way Calling.

<sup>2</sup> Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Anonymous Call Rejection and Three-Way Calling.

<sup>3</sup> Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number and Three -Way Calling

<sup>4</sup> Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Three-Way Calling, Call Return, Auto Redial, Priority Call, Selective Call Forwarding, Speed Dialing, Disaster Recovery, and Anonymous Call Rejection.

<sup>5</sup> Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Three-Way Calling, Call Return, Auto Redial, Priority Call, Selective Call Forwarding, Speed Dialing and Disaster Recovery

Issued: October 3, 2011

Dale Schmick, Vice President  
2800 E 18<sup>th</sup> Street  
Kansas City, MO 64127

Effective: October 4, 2011

FILED

Missouri Public  
Service Commission  
JC-2012-0142

CANCELLED  
January 04, 2016  
Missouri Public  
Service Commission

TD-2016-0138; YC-20007-0418

## LOCAL TELECOMMUNICATIONS SERVICES

3 **RATES** (cont.)4.4 Rates for PhonePLUS Prepaid Local Exchange Service (cont).

4.4.1.C.2	<u>Recurring Charges</u>		
	Call Waiting		\$1.00
	Call Waiting ID		\$1.00
	Call Forwarding		\$1.00
	Three Way Calling		\$1.00
	Speed Dial		\$0.00
	Call Return		\$1.00
	Call Forwarding-Busy Line/Don't Answer		\$1.00
	Caller ID (name and/or #)		\$1.00
	Unpublished Number		\$4.00
	Anonymous Call Rejection (ACR)		\$1.00
	Call Blocker		\$1.00
	Internet Caller ID (ICID) package		\$1.00
	Personalized Ring (one dependent number)		\$1.00
	Personalized Ring (two dependent numbers)		\$2.00
	Call Trace (per successful activation)		\$1.00
	Privacy Manager		\$7.00
	Auto Redial		\$1.00
	Priority Call		\$1.00
	Selective Call Forwarding		\$1.00
	Disaster Recovery for Call Forwarding (remote access)		\$1.00
	Call Transfer		\$1.00
	Metropolitan Calling Area (MCA) Additive		\$27.00
	Toll Blocking		\$2.00
	Toll Limitation	NRC \$9.00	\$4.40
	Value Pack 1		\$2.00 <sup>1</sup>
	Value Pack 2		\$4.00 <sup>2</sup>
	Value Pack 3*		\$4.00 <sup>3</sup>
	Value Pack 4		\$8.00 <sup>4</sup>
	Value Pack 5*		\$8.00 <sup>5</sup>

\*Effective 12/26/2008, these optional services offerings will be grandfathered.

<sup>1</sup> Includes Call Waiting, Caller ID Name and Number, and Three-Way Calling.

<sup>2</sup> Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Anonymous Call Rejection and Three-Way Calling.

<sup>3</sup> Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number and Three -Way Calling

<sup>4</sup> Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Three-Way Calling, Call Return, Auto Redial, Priority Call, Selective Call Forwarding, Speed Dialing, Disaster Recovery, and Anonymous Call Rejection.

<sup>5</sup> Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Three-Way Calling, Call Return, Auto Redial, Priority Call, Selective Call Forwarding, Speed Dialing and Disaster Recovery

Issued: October 7, 2010

Effective: November 6, 2010

**CANCELED**  
October 4, 2011  
Missouri Public  
Service Commission  
JC-2012-0142

Dale Schmick, CEO  
2800 E 18<sup>th</sup> Street  
Kansas City, MO 64127

**FILED**  
Missouri Public  
Service Commission  
JC-2011-0189

## LOCAL TELECOMMUNICATIONS SERVICES

3 **RATES** (cont.)4.4 **Rates for PhonePLUS Prepaid Local Exchange Service (cont.)**4.4.1.C.2 **Recurring Charges**

Call Waiting		\$1.00
Call Waiting ID		\$1.00
Call Forwarding		\$1.00
Three Way Calling		\$1.00
Speed Dial		\$0.00
Call Return		\$1.00
Call Forwarding-Busy Line/Don't Answer		\$1.00
Caller ID (name and/or #)		\$1.00
Unpublished Number		\$4.00
Anonymous Call Rejection (ACR)		\$1.00
Call Blocker		\$1.00
Internet Caller ID (ICID) package		\$1.00
Personalized Ring (one dependent number)		\$1.00
Personalized Ring (two dependent numbers)		\$2.00
Call Trace (per successful activation)		\$1.00
Privacy Manager		\$7.00
Auto Redial		\$1.00
Priority Call		\$1.00
Selective Call Forwarding		\$1.00
Disaster Recovery for Call Forwarding (remote access)		\$1.00
Call Transfer		\$1.00
Metropolitan Calling Area (MCA) Additive		\$27.00
Toll Blocking		\$2.00
Toll Limitation	NRC \$7.00	\$4.40
Value Pack 1		\$2.00 <sup>1</sup>
Value Pack 2		\$4.00 <sup>2</sup>
Value Pack 3*		\$4.00 <sup>3</sup>
Value Pack 4		\$8.00 <sup>4</sup>
Value Pack 5*		\$8.00 <sup>5</sup>

(N)

\*Effective 12/26/2008, these optional services offerings will be grandfathered.

<sup>1</sup> Includes Call Waiting, Caller ID Name and Number, and Three-Way Calling.<sup>2</sup> Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Anonymous Call Rejection and Three-Way Calling.<sup>3</sup> Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number and Three -Way Calling<sup>4</sup> Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Three-Way Calling, Call Return, Auto Redial, Priority Call, Selective Call Forwarding, Speed Dialing, Disaster Recovery, and Anonymous Call Rejection.<sup>5</sup> Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Three-Way Calling, Call Return, Auto Redial, Priority Call, Selective Call Forwarding, Speed Dialing and Disaster Recovery

## LOCAL TELECOMMUNICATIONS SERVICES

3 **RATES** (cont.)

4.4	<u>Rates for PhonePLUS Prepaid Local Exchange Service (cont.)</u>	(T)
4.4.1.C.2	<u>Recurring Charges</u>	
	Call Waiting	\$1.00
	Call Waiting ID	\$1.00
	Call Forwarding	\$1.00
	Three Way Calling	\$1.00
	Speed Dial	\$0.00
	Call Return	\$1.00
	Call Forwarding-Busy Line/Don't Answer	\$1.00
	Caller ID (name and/or #)	\$1.00
	Unpublished Number	\$4.00
	Anonymous Call Rejection (ACR)	\$1.00
	Call Blocker	\$1.00
	Internet Caller ID (ICID) package	\$1.00
	Personalized Ring (one dependent number)	\$1.00
	Personalized Ring (two dependent numbers)	\$2.00
	Call Trace (per successful activation)	\$1.00
	Privacy Manager	\$7.00
	Auto Redial	\$1.00
	Priority Call	\$1.00
	Selective Call Forwarding	\$1.00
	Disaster Recovery for Call Forwarding (remote access)	\$1.00
	Call Transfer	\$1.00
	Metropolitan Calling Area (MCA) Additive	\$27.00
	Toll Blocking	\$2.00
	Value Pack 1	\$2.00 <sup>1</sup>
	Value Pack 2	\$4.00 <sup>2</sup>
	Value Pack 3*	\$4.00 <sup>3</sup>
	Value Pack 4	\$8.00 <sup>4</sup>
	Value Pack 5*	\$8.00 <sup>5</sup>

\*Effective 12/26/2008, these optional service offerings will be grandfathered.

<sup>1</sup> Includes Call Waiting, Caller ID Name and Number, and Three-Way Calling

<sup>2</sup> Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Anonymous Call Rejection, and Three-Way Calling.

<sup>3</sup> Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, and Three-Way Calling.

<sup>4</sup> Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Three-Way Calling, Call Return, Auto Redial, Priority Call, Selective Call Forwarding, Speed Dialing, Disaster Recovery and Anonymous Call Rejection.

<sup>5</sup> Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Three-Way Calling, Call Return, Auto Redial, Priority Call, Selective Call Forwarding, Speed Dialing and Disaster Recovery.

## LOCAL TELECOMMUNICATIONS SERVICES

**4. RATES** (cont.)

4.4	<u>Rates for PhonePLUS Prepaid (UNE-P based) Local Exchange Service (cont.)</u>	
4.4.1.C.2	<u>Recurring Charges</u>	
	Call Waiting	\$1.00
	Call Waiting ID	\$1.00
	Call Forwarding	\$1.00
	Three Way Calling	\$1.00
	Speed Dial	\$0.00
	Call Return	\$1.00
	Call Forwarding-Busy Line/Don't Answer	\$1.00
	Caller ID (name and/or #)	\$1.00
	Unpublished Number	\$4.00
	Anonymous Call Rejection (ACR)	\$1.00
	Call Blocker	\$1.00
	Internet Caller ID (ICID) package	\$1.00
	Personalized Ring (one dependent number)	\$1.00
	Personalized Ring (two dependent numbers)	\$2.00
	Call Trace (per successful activation)	\$1.00
	Privacy Manager	\$7.00
	Auto Redial	\$1.00
	Priority Call	\$1.00
	Selective Call Forwarding	\$1.00
	Call Transfer	\$1.00
	Metropolitan Calling Area (MCA) Additive	\$27.00
	Toll Blocking	\$2.00
	Value Pack 1	\$2.00 <sup>1</sup>
	Value Pack 2	\$4.00 <sup>2</sup>
	Value Pack 3*	\$4.00 <sup>3</sup>
	Value Pack 4	\$8.00 <sup>4</sup>
	Value Pack 5*	\$8.00 <sup>5</sup>

\*Effective 12/26/2008, these optional service offerings will be grandfathered.

(N)

<sup>1</sup> Includes Call Waiting, Caller ID Name and Number, and Three-Way Calling

<sup>2</sup> Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Anonymous Call Rejection, and Three-Way Calling.

<sup>3</sup> Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, and Three-Way Calling.

<sup>4</sup> Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Three-Way Calling, Call Return, Auto Redial, Priority Call, Selective Call Forwarding, Speed Dialing, Disaster Recovery, and Anonymous Call Rejection.

<sup>5</sup> Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Three-Way Calling, Call Return, Auto Redial, Priority Call, Selective Call Forwarding, Speed Dialing, and Disaster Recovery.

Issued: November 26, 2008

Effective: December 26, 2008



**4**     **RATES** (cont.)4.4     Rates for PhonePLUS Prepaid (UNE-P based) Local Exchange Service (cont).4.4.1.C.2     Recurring Charges

Call Waiting	\$1.00
Call Waiting ID	\$1.00
Call Forwarding	\$1.00
Three Way Calling	\$1.00
Speed Dial	\$0.00
Call Return	\$1.00
Call Forwarding-Busy Line/Don't Answer	\$1.00
Caller ID (name and/or #)	\$1.00
Unpublished Number	\$4.00
Anonymous Call Rejection (ACR)	\$1.00
Call Blocker	\$1.00
Internet Caller ID (ICID) package	\$1.00
Personalized Ring (one dependent number)	\$1.00
Personalized Ring (two dependent numbers)	\$2.00
Call Trace (per successful activation)	\$1.00
Privacy Manager	\$7.00
Auto Redial	\$1.00
Priority Call	\$1.00
Selective Call Forwarding	\$1.00
Disaster Recovery for Call Forwarding (remote access)	\$1.00
Call Transfer	\$1.00
Metropolitan Calling Area (MCA) Additive	\$27.00
Toll Blocking	\$2.00
Value Pack 1	\$2.00 <sup>1</sup>
Value Pack 2	\$4.00 <sup>2</sup>
Value Pack 3	\$4.00 <sup>3</sup>
Value Pack 4	\$8.00 <sup>4</sup>
Value Pack 5	\$8.00 <sup>5</sup>

(N)

<sup>1</sup> Includes Call Waiting, Caller ID Name and Number, and Three-Way Calling<sup>2</sup> Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Anonymous Call Rejection, and Three-Way Calling.<sup>3</sup> Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, and Three-Way Calling.<sup>4</sup> Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Three-Way Calling, Call Return, Auto Redial, Priority Call, Selective Call Forwarding, Speed Dialing, Disaster Recovery, and Anonymous Call Rejection.<sup>5</sup> Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Three-Way Calling, Call Return, Auto Redial, Priority Call, Selective Call Forwarding, Speed Dialing, and Disaster Recovery.

## LOCAL TELECOMMUNICATIONS SERVICES

**4** **RATES** (cont.)

4.4	<u>Rates for PhonePLUS Prepaid (UNE-P based) Local Exchange Service (cont).</u>	(T)
4.4.1.C.2	<u>Recurring Charges</u>	(T)
	Call Waiting	\$1.00
	Call Waiting ID	\$1.00
	Call Forwarding	\$1.00
	Three Way Calling	\$1.00
	Speed Dial	\$0.00
	Call Return	\$1.00
	Call Forwarding-Busy Line/Don't Answer	\$1.00
	Caller ID (name and/or #)	\$1.00
	Unpublished Number	\$4.00
	Anonymous Call Rejection (ACR)	\$1.00
	Call Blocker	\$1.00
	Internet Caller ID (ICID) package	\$1.00
	Personalized Ring (one dependent number)	\$1.00
	Personalized Ring (two dependent numbers)	\$2.00
	Call Trace (per successful activation)	\$1.00
	Privacy Manager	\$7.00
	Auto Redial	\$1.00
	Priority Call	\$1.00
	Selective Call Forwarding	\$1.00
	Disaster Recovery for Call Forwarding (remote access)	\$1.00
	Metropolitan Calling Area (MCA) Additive	\$27.00
	Toll Blocking	\$2.00
	Value Pack 1	\$2.00 <sup>1</sup>
	Value Pack 2	\$4.00 <sup>2</sup>
	Value Pack 3	\$4.00 <sup>3</sup>
	Value Pack 4	\$8.00 <sup>4</sup>
	Value Pack 5	\$8.00 <sup>5</sup>

<sup>1</sup> Includes Call Waiting, Caller ID Name and Number, and Three-Way Calling

<sup>2</sup> Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Anonymous Call Rejection, and Three-Way Calling.

<sup>3</sup> Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, and Three-Way Calling.

<sup>4</sup> Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Three-Way Calling, Call Return, Auto Redial, Priority Call, Selective Call Forwarding, Speed Dialing, Disaster Recovery, and Anonymous Call Rejection.

<sup>5</sup> Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Three-Way Calling, Call Return, Auto Redial, Priority Call, Selective Call Forwarding, Speed Dialing, and Disaster Recovery.

Issued: February 6, 2008

Effective: March 7, 2008

Dale Schmick, CEO  
2800 E 18th Street  
Kansas City, MO 64127

CANCELLED  
June 5, 2008  
Missouri Public  
Service Commission

FILED  
Missouri Public  
Service Commission  
CO-2003-0094

## LOCAL TELECOMMUNICATIONS SERVICES

**4**     **RATES** (cont.)4.5     Rates for PhonePLUS Prepaid (UNE-P based) Local Exchange Service (cont).

4.5.1.C.2	<u>Recurring Charges</u>		
	Call Waiting	\$1.00	
	Call Waiting ID	\$1.00	(N)
	Call Forwarding	\$1.00	
	Three Way Calling	\$1.00	
	Speed Dial	\$0.00	
	Call Return	\$1.00	
	Call Forwarding-Busy Line/Don't Answer	\$1.00	
	Caller ID (name and/or #)	\$1.00	
	Unpublished Number	\$4.00	
	Anonymous Call Rejection (ACR)	\$1.00	
	Call Blocker	\$1.00	
	Internet Caller ID (ICID) package	\$1.00	
	Personalized Ring (one dependent number)	\$1.00	
	Personalized Ring (two dependent numbers)	\$2.00	
	Call Trace (per successful activation)	\$4.00	
	Privacy Manager	\$7.00	
	Auto Redial	\$1.00	
	Priority Call	\$1.00	
	Selective Call Forwarding	\$1.00	
	Disaster Recovery for Call Forwarding (remote access)	\$1.00	
	Metropolitan Calling Area (MCA) Additive	\$27.00	
	Toll Blocking	\$2.00	
	Value Pack 1	\$2.00 <sup>1</sup>	
	Value Pack 2	\$4.00 <sup>2</sup>	
	Value Pack 3	\$4.00 <sup>3</sup>	
	Value Pack 4	\$8.00 <sup>4</sup>	
	Value Pack 5	\$8.00 <sup>5</sup>	

<sup>1</sup> Includes Call Waiting, Caller ID Name and Number, and Three-Way Calling

<sup>2</sup> Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Anonymous Call Rejection, and Three-Way Calling.

<sup>3</sup> Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, and Three-Way Calling.

<sup>4</sup> Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Three-Way Calling, Call Return, Auto Redial, Priority Call, Selective Call Forwarding, Speed Dialing, Disaster Recovery, and Anonymous Call Rejection.

<sup>5</sup> Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Three-Way Calling, Call Return, Auto Redial, Priority Call, Selective Call Forwarding, Speed Dialing, and Disaster Recovery.

LOCAL TELECOMMUNICATIONS SERVICES

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**4**     **RATES** (con't)

4.5     Rates for PhonePLUS Prepaid (UNE-P based) Local Exchange Service (cont).

4.5.1.C.5     Recurring Charges

Call Waiting	\$1.00
Call Forwarding	\$1.00
Three Way Calling	\$1.00
Speed Dial	\$0.00
Call Return	\$1.00
Call Forwarding-Busy Line/Don't Answer	\$1.00
Caller ID (name and/or #)	\$1.00
Unpublished Number	\$4.00
Anonymous Call Rejection (ACR)	\$1.00
Call Blocker	\$1.00
Internet Caller ID (ICID) package	\$1.00
Personalized Ring (one dependent number)	\$1.00
Personalized Ring (two dependent numbers)	\$2.00
Call Trace (per successful activation)	\$1.00
Privacy Manager	\$7.00
Auto Redial	\$1.00
Priority Call	\$1.00
Selective Call Forwarding	\$1.00
Disaster Recovery for Call Forwarding (remote access)	\$1.00
Metropolitan calling Area (MCA) Additive	\$27.00
Toll Blocking	\$2.00
Value Pack 1	\$2.00 <sup>1</sup>
Value Pack 2	\$4.00 <sup>2</sup>
Value Pack 3	\$4.00 <sup>3</sup>
Value Pack 4	\$8.00 <sup>4</sup>
Value Pack 5	\$8.00 <sup>5</sup>

(D)

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<sup>1</sup> Includes Call Waiting, Caller ID Name and Number, and Three-Way Calling.

<sup>2</sup> Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Anonymous Call Rejection and Three-Way Calling.

<sup>3</sup> Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number and Three -Way Calling

<sup>4</sup> Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Three-Way Calling, Call Return, Auto Redial, Priority Call, Selective Call Forwarding, Speed Dialing, Disaster Recovery, and Anonymous Call Rejection.

<sup>5</sup> Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Three-Way Calling, Call Return, Auto Redial, Priority Call, Selective Call Forwarding, Speed Dialing and Disaster Recovery

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Issued: October 27, 2006

Effective: November 3, 2006

Dale Schmick, CEO  
2800 E 18<sup>th</sup> Street  
Kansas City, MO 64127

**CANCELLED**  
July 7, 2007  
Missouri Public  
Service Commission

**Filed**  
Missouri Public  
Service Commission

LOCAL TELECOMMUNICATIONS SERVICES

4 **RATES** (cont.)

4.5 Rates for PhonePLUS Prepaid (UNE-P based) Local Exchange Service (cont).

4.5.1.C.2	<u>Recurring Charges</u>		
	Call Waiting	\$1.00	
	Call Forwarding	\$1.00	
	Three Way Calling	\$1.00	
	Speed Dial	\$1.00	
	Call Return	\$1.00	
	Call Forwarding-Busy Line/Don't Answer	\$1.00	
	Caller ID (name and/or #)	\$1.00	
	Unpublished Number	\$4.00	
	Anonymous Call Rejection (ACR)	\$1.00	
	Call Blocker	\$1.00	
	Internet Caller ID (ICID) package	\$1.00	
	Personalized Ring (one dependent number)	\$1.00	
	Personalized Ring (two dependent numbers)	\$2.00	
	Call Trace (per successful activation)	\$4.00	
	Privacy Manager	\$7.00	(N)
	Auto Redial	\$1.00	
	Priority Call	\$1.00	
	Selective Call Forwarding	\$1.00	
	Disaster Recovery for Call Forwarding (remote access)	\$1.00	
	Metropolitan Calling Area (MCA) Additive	\$27.00	
	Toll Blocking	\$2.00	
	Value Pack 1	\$2.00 <sup>1</sup>	
	Value Pack 2	\$4.00 <sup>2</sup>	
	Value Pack 3	\$4.00 <sup>3</sup>	
	Value Pack 4	\$8.00 <sup>4</sup>	
	Value Pack 5	\$8.00 <sup>5</sup>	

<sup>1</sup> Includes Call Waiting, Caller ID Name and Number, and Three-Way Calling

<sup>2</sup> Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Anonymous Call Rejection, and Three-Way Calling.

<sup>3</sup> Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, and Three-Way Calling.

<sup>4</sup> Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Three-Way Calling, Call Return, Auto Redial, Priority Call, Selective Call Forwarding, Speed Dialing, Disaster Recovery, and Anonymous Call Rejection

<sup>5</sup> Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Three-Way Calling, Call Return, Auto Redial, Priority Call, Selective Call Forwarding, Speed Dialing, and Disaster Recovery

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Dale Schmick, Vice President  
3030 E. Truman Road  
Kansas City, MO 64127

**Cancelled**

November 3, 2006

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Service Commission

**Filed**

Missouri Public  
Service Commission

LOCAL TELECOMMUNICATIONS SERVICES

4 **RATES** (cont.)

4.5 Rates for PhonePLUS Prepaid (UNE-P based) Local Exchange Service (cont).

4.5.1.C.2 Recurring Charges

Call Waiting	\$1.00
Call Forwarding	\$1.00
Three Way Calling	\$1.00
Speed Dial	\$1.00
Call Return	\$1.00
Call Forwarding-Busy Line/Don't Answer	\$1.00
Caller ID (name and/or #)	\$1.00
Unpublished Number	\$4.00
Anonymous Call Rejection (ACR)	\$1.00
Call Blocker	\$1.00
Internet Caller ID (ICID) package	\$1.00
Personalized Ring (one dependent number)	\$1.00
Personalized Ring (two dependent numbers)	\$2.00
Call Trace (per successful activation)	\$4.00
Auto Redial	\$1.00
Priority Call	\$1.00
Selective Call Forwarding	\$1.00
Disaster Recovery for Call Forwarding (remote access)	\$1.00
Metropolitan Calling Area (MCA) Additive	\$27.00
Toll Blocking	\$2.00
Value Pack 1	\$2.00 <sup>1</sup>
Value Pack 2	\$4.00 <sup>2</sup>
Value Pack 3	\$4.00 <sup>3</sup>
Value Pack 4	\$8.00 <sup>4</sup>
Value Pack 5	\$8.00 <sup>5</sup>

(N)

<sup>1</sup> Includes Call Waiting, Caller ID Name and Number, and Three-Way Calling

<sup>2</sup> Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Anonymous Call Rejection, and Three-Way Calling.

<sup>3</sup> Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, and Three-Way Calling.

<sup>4</sup> Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Three-Way Calling, Call Return, Auto Redial, Priority Call, Selective Call Forwarding, Speed Dialing, Disaster Recovery, and Anonymous Call Rejection

<sup>5</sup> Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Three-Way Calling, Call Return, Auto Redial, Priority Call, Selective Call Forwarding, Speed Dialing, and Disaster Recovery

LOCAL TELECOMMUNICATIONS SERVICES

Missouri Public

4 RATES (cont.)

REC'D AUG 20 2003

4.5 Rates for PhonePLUS Prepaid (UNE-P based) Local Exchange Service (cont.)

Service Commission

4.5.1.C.2	<u>Recurring Charges</u>	
	Call Waiting	\$1.00
	Call Forwarding	\$1.00
	Three Way Calling	\$1.00
	Speed Dial	\$1.00
	Call Return	\$1.00
	Call Forwarding-Busy Line/Don't Answer	\$1.00
	Caller ID (name and/or #)	\$1.00
	Unpublished Number	\$4.00
	Anonymous Call Rejection (ACR)	\$1.00
	Call Blocker	\$1.00
	Internet Caller ID (ICID) package	\$1.00
	Personalized Ring (one dependent number)	\$1.00
	Personalized Ring (two dependent numbers)	\$2.00
	Call Trace (per successful activation)	\$4.00
	Auto Redial	\$1.00
	Priority Call	\$1.00
	Selective Call Forwarding	\$1.00
	Disaster Recovery for Call Forwarding (remote access)	\$1.00
	Metropolitan Calling Area (MCA) Additive	\$27.00
	Value Pack 1	\$2.00 <sup>1</sup>
	Value Pack 2	\$4.00 <sup>2</sup>
	Value Pack 3	\$4.00 <sup>3</sup>
	Value Pack 4	\$8.00 <sup>4</sup>
	Value Pack 5	\$8.00 <sup>5</sup>

(I)

**CANCELLED**

MAR 01 2004

2nd RS 35.3

Public Service Commission  
MISSOURI

<sup>1</sup> Includes Call Waiting, Caller ID Name and Number, and Three-Way Calling

<sup>2</sup> Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Anonymous Call Rejection, and Three-Way Calling.

<sup>3</sup> Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, and Three-Way Calling.

<sup>4</sup> Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Three-Way Calling, Call Return, Auto Redial, Priority Call, Selective Call Forwarding, Speed Dialing, Disaster Recovery, and Anonymous Call Rejection

<sup>5</sup> Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Three-Way Calling, Call Return, Auto Redial, Priority Call, Selective Call Forwarding, Speed Dialing, and Disaster Recovery

LOCAL TELECOMMUNICATIONS SERVICES

Missouri Public  
Service Commission

REC'D MAY 15 2003

4 RATES (cont.)

4.5 Rates for PhonePLUS Prepaid (UNE-P based) Local Exchange Service (cont.)

4.5.1.C.2 Recurring Charges

Call Waiting	\$1.00	(M)
Call Forwarding	\$1.00	
Three Way Calling	\$1.00	
Speed Dial	\$1.00	
Call Return	\$1.00	
Call Forwarding-Busy Line/Don't Answer	\$1.00	
Caller ID (name and/or #)	\$1.00	
Unpublished Number	\$4.00	
Anonymous Call Rejection (ACR)	\$1.00	
Call Blocker	\$1.00	
Internet Caller ID (ICID) package	\$1.00	(M)
		(D)
Personalized Ring (one dependent number)	\$1.00	(M)
Personalized Ring (two dependent numbers)	\$2.00	
Call Trace (per successful activation)	\$1.00	(M)
Auto Redial	\$1.00	(N)
Priority Call	\$1.00	
Selective Call Forwarding	\$1.00	
Disaster Recovery for Call Forwarding (remote access)	\$1.00	
Metropolitan Calling Area (MCA) Additive	\$27.00	(N)
Value Pack 1	\$2.00 <sup>1</sup>	(M)
Value Pack 2	\$4.00 <sup>2</sup>	
Value Pack 3	\$4.00 <sup>3</sup>	(M)
Value Pack 4	\$8.00 <sup>4</sup>	(N)
Value Pack 5	\$8.00 <sup>5</sup>	(N)

**CANCELLED**

SEP 25 2003

1st RS 35.3

Public Service Commission  
MISSOURI

<sup>1</sup> Includes Call Waiting, Caller ID Name and Number, and Three-Way Calling

<sup>2</sup> Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Anonymous Call Rejection, and Three-Way Calling.

<sup>3</sup> Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, and Three-Way Calling.

<sup>4</sup> Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Three-Way Calling, Call Return, Auto Redial, Priority Call, Selective Call Forwarding, Speed Dialing, Disaster Recovery, and Anonymous Call Rejection

<sup>5</sup> Includes Call Blocker, Call Forwarding, Call Waiting, Call Waiting ID, Caller ID Name and Number, Three-Way Calling, Call Return, Auto Redial, Priority Call, Selective Call Forwarding, Speed Dialing, and Disaster Recovery



LOCAL TELECOMMUNICATIONS SERVICES

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**4**     **RATES** (cont.)4.5     Operator Services

For PhonePLUS Prepaid Service Customers, directory assistance is available at \$1.99 per occurrence and busy interrupt is available at \$6.00 per occurrence. PhoneControl Prepaid Service Customers have access to local directory assistance by dialing a local access number prior to dialing directory assistance, enabling the customer to prevent others who may use the phone from making such calls without the customer's authorization. Each directory assistance call is billed at \$.49 per occurrence.

4.6     Change of Phone Number

For PhonePLUS Prepaid Service Customers, the charge is \$25.00.

(I)

4.7     Long Distance

Long distance service will be available at rates as listed in the IXC Tariff.

4.8     Trouble Isolation Charge

In the event a Company technician is dispatched to determine whether a service outage or service issue is before or after the Demarcation there will be a \$30 trouble isolation charge if the customer does not subscribe to the Company's Wireplan (inside wiring) service, and the trouble is being caused by the inside wiring. In the event that the Company's technician cannot access the Demarcation due to no access (access shall mean availability of the technician to access the demarcation for testing, and if such point of demarcation is within the residence there must be an adult present to allow access) or an unsafe situation there shall be a \$15.00 no-access charge.

4.9     Missouri Universal Service Fund

4.9.1    The Company will include on each Customer's bill a surcharge equal to the Missouri Universal Service Fund percentage assessment ordered, from time to time, by the Commission.

4.9.2    The surcharge will appear on the Customer's invoice as a separate line item titled "Missouri Universal Service Fund."

4.9.3    The percentage surcharge applied to the Customer's invoice will be applied to the total charges for intrastate telecommunications services that meet the definition of "net jurisdictional revenues" in 4 CSR 240-31.010(12).

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Effective: September 8, 2011

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January 04, 2016  
Missouri Public  
Service Commission  
TD-2016-0138; YC-20007-0418

Dale Schmick, Vice President  
2800 E 18<sup>th</sup> Street  
Kansas City, MO 64127

**FILED**  
Missouri Public  
Service Commission  
JC-2012-0110

## LOCAL TELECOMMUNICATIONS SERVICES

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**RATES** (cont.)4.5 Operator Services

For PhonePLUS Prepaid Service Customers, directory assistance is available at \$1.99 per occurrence and busy interrupt is available at \$6.00 per occurrence. PhoneControl Prepaid Service Customers have access to local directory assistance by dialing a local access number prior to dialing directory assistance, enabling the customer to prevent others who may use the phone from making such calls without the customer's authorization. Each directory assistance call is billed at \$.49 per occurrence. (T)

4.6 Change of Phone Number

For PhonePLUS Prepaid Service Customers, the charge is \$5.00. (T)

4.7 Long Distance

Long distance service will be available at rates as listed in the IXC Tariff.

4.8 Trouble Isolation Charge

In the event a Company technician is dispatched to determine whether a service outage or service issue is before or after the Demarcation there will be a \$30 trouble isolation charge if the customer does not subscribe to the Company's Wireplan (inside wiring) service, and the trouble is being caused by the inside wiring. In the event that the Company's technician cannot access the Demarcation due to no access (access shall mean availability of the technician to access the demarcation for testing, and if such point of demarcation is within the residence there must be an adult present to allow access) or an unsafe situation there shall be a \$15.00 no-access charge.

4.9 Missouri Universal Service Fund

4.9.1 The Company will include on each Customer's bill a surcharge equal to the Missouri Universal Service Fund percentage assessment ordered, from time to time, by the Commission.

4.9.2 The surcharge will appear on the Customer's invoice as a separate line item titled "Missouri Universal Service Fund."

4.9.3 The percentage surcharge applied to the Customer's invoice will be applied to the total charges for intrastate telecommunications services that meet the definition of "net jurisdictional revenues" in 4 CSR 240-31.010(12).

## LOCAL TELECOMMUNICATIONS SERVICES

**4**     **RATES** (cont.)

- 4.5     Operator Services (T)  
(D)  
For PhonePLUS (UNE-P Based) Prepaid Service Customers, directory assistance is available at \$1.99 per occurrence and busy interrupt is available at \$6.00 per occurrence. PhoneControl Prepaid Service Customers have access to local directory assistance by dialing a local access number prior to dialing directory assistance, enabling the customer to prevent others who may use the phone from making such calls without the customer's authorization. Each directory assistance call is billed at \$.49 per occurrence.
- 4.6     Change of Phone Number (T)  
A charge of \$5.00 will apply to each change of phone number requested by the Customer. (T)  
(D)
- 4.7     Long Distance (T)  
Long distance service will be available at rates as listed in the IXC Tariff. (T)
- 4.8     Trouble Isolation Charge (T)  
In the event a Company technician is dispatched to determine whether a service outage or service issue is before or after the Demarcation there will be a \$30 trouble isolation charge if the customer does not subscribe to the Company's Wireplan (inside wiring) service, and the trouble is being caused by the inside wiring. In the event that the Company's technician cannot access the Demarcation due to no access (access shall mean availability of the technician to access the demarcation for testing, and if such point of demarcation is within the residence there must be an adult present to allow access) or an unsafe situation there shall be a \$15.00 no-access charge.
- 4.9     Missouri Universal Service Fund (T)
- 4.9.1   The Company will include on each Customer's bill a surcharge equal to the Missouri Universal Service Fund percentage assessment ordered, from time to time, by the Commission. (T)
- 4.9.2   The surcharge will appear on the Customer's invoice as a separate line item titled "Missouri Universal Service Fund." (T)
- 4.9.3   The percentage surcharge applied to the Customer's invoice will be applied to the total charges for intrastate telecommunications services that meet the definition of "net jurisdictional revenues" in 4 CSR 240-31.010(12). (T)

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 LOCAL TELECOMMUNICATIONS SERVICES
 

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**4**     **RATES** (cont.)4.6     Operator Services

The Company does not provide operator services for Basic (Resale-Based) Prepaid Service Customers. For PhonePLUS (UNE-P Based) Prepaid Service Customers, directory assistance is available at \$1.99 per occurrence and busy interrupt is available at \$6.00 per occurrence. PhoneControl Prepaid Service Customers have access to local directory assistance by dialing a local access number prior to dialing directory assistance, enabling the customer to prevent others who may use the phone from making such calls without the customer's authorization. Each directory assistance call is billed at \$.49 per occurrence. (T)

4.7     Change of Phone Number

A charge of \$13.00 will apply to each change of phone number requested by the Customer. For PhonePLUS (UNE-P Based) Prepaid Service Customers, the charge is \$5.00.

4.8     Long Distance

Long distance service will be available at rates as listed in the IXC Tariff.

4.9     Trouble Isolation Charge

In the event a Company technician is dispatched to determine whether a service outage or service issue is before or after the Demarcation there will be a \$30 trouble isolation charge if the customer does not subscribe to the Company's Wireplan (inside wiring) service, and the trouble is being caused by the inside wiring. In the event that the Company's technician cannot access the Demarcation due to no access (access shall mean availability of the technician to access the demarcation for testing, and if such point of demarcation is within the residence there must be an adult present to allow access) or an unsafe situation there shall be a \$15.00 no-access charge.

4.10    Missouri Universal Service Fund

4.10.1 The Company will include on each Customer's bill a surcharge equal to the Missouri Universal Service Fund percentage assessment ordered, from time to time, by the Commission.

4.10.2 The surcharge will appear on the Customer's invoice as a separate line item titled "Missouri Universal Service Fund."

4.10.3 The percentage surcharge applied to the Customer's invoice will be applied to the total charges for intrastate telecommunications services that meet the definition of "net jurisdictional revenues" in 4 CSR 240-31.010(12).

LOCAL TELECOMMUNICATIONS SERVICES

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**4**     **RATES** (con't)

4.6     Operator Services

The company does not offer operator services for Basic (Resale-Based) Prepaid Service Customers. For PhonePLUS (UNE-P Based) Prepaid Service Customers, directory assistance is available at \$1.99 per occurrence and busy interrupt is available at \$6.00 per occurrence. Your Control Prepaid Service Customers have access to local directory assistance by dialing a local access number prior to dialing directory assistance, enabling the customer to prevent others who may use the phone from making such calls without the customer's authorization. Each directory assistance call is billed at \$.49 per occurrence.

(N)  
(N)

4.7     Change of Phone Number

A charge of \$13.00 will apply to each change of phone number requested by the Customer. For PhonePLUS (UNE-P Based) Prepaid Service Customers, the charge is \$5.00.

4.8     Long Distance

Long distance service will be available at rates listed in the IXC Tariff.

4.9     Trouble Isolation Charge

In the event a Company technician is dispatched to determine whether a service outage or service issue is before or after the Demarcation there will be a \$30 trouble isolation charge if the customer does not subscribe to the Company's Wireplan (inside wiring) service, and the trouble is being caused by the inside wiring. In the event that the Company's technician cannot access the Demarcation due to no access (access shall mean ability of the technician to access the demarcation for testing and is such point of demarcation is within the residence there must be an adult present to allow access) or an unsafe situation there shall be a \$15.00 no-access charge.

4.10    Missouri Universal Service Fund

4.10.1   The Company will include on each Customer's bill a surcharge equal to the Missouri Universal Service Fund percentage assessment ordered, from time to time, by the Commission.

4.10.2   The surcharge will appear on the Customer's invoice as a separate line item titled "Missouri Universal Service Fund."

4.10.3   The percentage surcharge applied to the Customer's invoice will be applied to the total charges for intrastate telecommunications services that meet the definition of "net jurisdictional revenues" in 4 CSR 240-31.010(12).

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Issued: 11/27/06

Effective: 12/4/06

Dale Schmick, CEO  
2800 E 18<sup>th</sup> Street  
Kansas City, MO 64127

LOCAL TELECOMMUNICATIONS SERVICES

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**4**     RATES (con't)

4.6     Operator Services

The company does not offer operator services for Basic (Resale-Based) Prepaid Service Customers. For PhonePLUS (UNE-P Based) Prepaid Service Customers, directory assistance is available at \$1.99 per occurrence and busy interrupt is available at \$6.00 per occurrence. Your Control Prepaid Service Customers have access to local directory assistance by dialing a local access number prior to dialing directory assistance, enabling the customer to prevent others who may use the phone from making such calls without the customer's authorization. Each directory assistance call is billed at \$1.99 per occurrence.

(N)  
|  
(N)

4.7     Change of Phone Number

A charge of \$13.00 will apply to each change of phone number requested by the Customer. For PhonePLUS (UNE-P Based) Prepaid Service Customers, the charge is \$5.00.

4.8     Long Distance

Long distance service will be available at rates listed in the IXC Tariff.

4.9     Trouble Isolation Charge

In the event a Company technician is dispatched to determine whether a service outage or service issue is before or after the Demarcation there will be a \$30 trouble isolation charge if the customer does not subscribe to the Company's Wireplan (inside wiring) service, and the trouble is being caused by the inside wiring. In the event that the Company's technician cannot access the Demarcation due to no access (access shall mean ability of the technician to access the demarcation for testing and is such point of demarcation is within the residence there must be an adult present to allow access) or an unsafe situation there shall be a \$15.00 no-access charge.

4.10    Missouri Universal Service Fund

4.10.1   The Company will include on each Customer's bill a surcharge equal to the Missouri Universal Service Fund percentage assessment ordered, from time to time, by the Commission.

4.10.2   The surcharge will appear on the Customer's invoice as a separate line item titled "Missouri Universal Service Fund."

4.10.3   The percentage surcharge applied to the Customer's invoice will be applied to the total charges for intrastate telecommunications services that meet the definition of "net jurisdictional revenues" in 4 CSR 240-31.010(12).

---

Issued: November 6, 2006

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Dale Schmick, CEO  
2800 E 18<sup>th</sup> Street  
Kansas City, MO 64127

**Cancelled**  
December 4, 2006  
Missouri Public  
Service Commission

**Filed**  
Missouri Public  
Service Commission

LOCAL TELECOMMUNICATIONS SERVICES

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4 **RATES** (cont.)

4.6 Operator Services

The Company does not provide operator services for Basic (Resale-Based) Prepaid Service Customers. For PhonePLUS (UNE-P Based) Prepaid Service Customers, directory assistance is available at \$1.99 per occurrence and busy interrupt is available at \$6.00 per occurrence.

4.7 Change of Phone Number

A charge of \$13.00 will apply to each change of phone number requested by the Customer. For PhonePLUS (UNE-P Based) Prepaid Service Customers, the charge is \$5.00.

4.8 Long Distance

Long distance service will be available at rates as listed in the IXC Tariff.

4.9 Trouble Isolation Charge

In the event a Company technician is dispatched to determine whether a service outage or service issue is before or after the Demarcation there will be a \$30 trouble isolation charge if the customer does not subscribe to the Company's Wireplan (inside wiring) service, and the trouble is being caused by the inside wiring. In the event that the Company's technician cannot access the Demarcation due to no access (access shall mean availability of the technician to access the demarcation for testing, and if such point of demarcation is within the residence there must be an adult present to allow access) or an unsafe situation there shall be a \$15.00 no-access charge.

4.10 Missouri Universal Service Fund

4.10.1 The Company will include on each Customer's bill a surcharge equal to the Missouri Universal Service Fund percentage assessment ordered, from time to time, by the Commission.

4.10.2 The surcharge will appear on the Customer's invoice as a separate line item titled "Missouri Universal Service Fund."

4.10.3 The percentage surcharge applied to the Customer's invoice will be applied to the total charges for intrastate telecommunications services that meet the definition of "net jurisdictional revenues" in 4 CSR 240-31.010(12).

(N)  
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(N)

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Issued: June 9, 2005

Effective: July 9, 2005

Dale Schmick, Vice President  
3030 E. Truman Road  
Kansas City, MO 64127

**Cancelled**

November 6, 2006

Missouri Public  
Service Commission

**Filed**

Missouri Public  
Service Commission

LOCAL TELECOMMUNICATIONS SERVICES

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4 RATES (cont.)

4.6 Operator Services

(T)

The Company does not provide operator services for Basic (Resale-Based) Prepaid Service Customers. For PhonePLUS (UNE-P Based) Prepaid Service Customers, directory assistance is available at \$1.99 per occurrence and busy interrupt is available at \$6.00 per occurrence.

4.7 Change of Phone Number

A charge of \$13.00 will apply to each change of phone number requested by the Customer. For PhonePLUS (UNE-P Based) Prepaid Service Customers, the charge is \$5.00.

(Z)

4.8 Long Distance

Long distance service will be available at rates as listed in the IXC Tariff.

4.9 Trouble Isolation Charge

In the event a Company technician is dispatched to determine whether a service outage or service issue is before or after the Demarcation there will be a \$30 trouble isolation charge if the customer does not subscribe to the Company's Wireplan (inside wiring) service, and the trouble is being caused by the inside wiring. In the event that the Company's technician cannot access the Demarcation due to no access (access shall mean availability of the technician to access the demarcation for testing, and if such point of demarcation is within the residence there must be an adult present to allow access) or an unsafe situation there shall be a \$15.00 no-access charge.



4. RATES (cont.)

REC'D MAY 15 2003

4.6 Directory Assistance

The Company does not provide operator services for Basic (Resale-Based) Prepaid Service Customers. For PhonePLUS (UNE-P Based) Prepaid Service Customers, directory assistance is available at \$1.99 per occurrence and busy interrupt is available at \$6.00 per occurrence. (I)

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CANCELLED

JUN 20 2003  
By *SHR 536*  
Public Service Commission  
MISSOURI

Issued: May 15, 2003

Effective: May 25, 2003

Dale Schmick, Vice President  
The Pager Company d/b/a The Pager & Phone Company  
3030 E. Truman Road  
Kansas City, MO 64127

Missouri Public  
Service Commission

FILED MAY 25 2003

Missouri Public  
Service Commission

4. RATES (cont.)

REC'D JAN 28 2003

4.6 Directory Assistance

The Company does not provide operator services for Basic (Resale-Based) Prepaid Service Customers. For PhonePLUS (UNE-P Based) Prepaid Service Customers, directory assistance is available at \$0.99 per occurrence and busy interrupt is available at \$4.00 per occurrence.

4.7 Change of Phone Number

A charge of \$13.00 will apply to each change of phone number requested by the Customer.

4.8 Long Distance

Long distance service will be available at rates as listed in the IXC Tariff.

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(N)  
(N)  
(N)  
(N)  
(N)  
(N)  
(N)  
(N)  
(N)

CANCELLED

MAY 25 2003  
By 44RS 36  
Public Service Commission  
MISSOURI

Issued: January 28, 2003

Effective: February 27, 2003

Dale Schmick, Vice President  
The Pager Company d/b/a The Pager & Phone Company  
3030 E. Truman Road  
Kansas City, MO 64127

Missouri Public  
Service Commission

FILED FEB 27 2003

4. RATES (cont.)

REC'D DEC 19 2002

4.6 Directory Assistance

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4.7 Change of Phone Number

A charge of \$13.00 will apply to each change of phone number requested by the Customer. (N)

4.8 Long Distance

Long distance service will be available at rates as listed in the IXC Tariff. (N)

**CANCELLED**

FEB 27 2003  
By *3rd RS36*  
Public Service Commission  
MISSOURI

Missouri Public

FILED JAN 18 2003

Service Commission

Issued: December 19, 2002

Effective: January 18, 2003

Dale Schmick, Vice President  
The Pager Company d/b/a The Pager & Phone Company  
3030 E. Truman Road  
Kansas City, MO 64127

4. RATES (cont.)

4.5 [reserved]

4.6 Directory Assistance

The Company does not provide directory assistance or access to directory assistance.

4.7 Change of Phone Number

A charge of \$13.00 will apply to each change of phone number requested by the Customer.

**Missouri Public  
Service Commission**

REC'D JUN 05 2000

(N)  
|  
(N)

**CANCELLED**

JAN 18 2003  
By *2nd RS 36*  
Public Service Commission  
MISSOURI

**Missouri Public  
Service Commission**

FILED JUL 21 2000

4 RATES (cont.)

4.5 [reserved]

4.6 Directory Assistance

The Company does not provide directory assistance or access to directory assistance.

4.7 [reserved]

RECEIVED

JUL 02 1999

MO. PUBLIC SERVICE COMMISSION

**CANCELLED**

JUL 21 2000

By 1ST RP 36  
Public Service Commission  
MISSOURI

Missouri Public  
Service Commission

99-115

FILED SEP 30 1999

Issued: July 2, 1999

Deborah D. Garza, President  
The Pager Company  
3030 E. Truman Road  
Kansas City, MO 64127

Effective: August 16, 1999

SEP 30 1999

LOCAL TELECOMMUNICATIONS SERVICES

4 RATES (con't)

4.11 Miscellaneous Service Offers

4.11.1 The non-recurring conversion charge will be waived for residential local exchange customers who currently have active local exchange service with another provider, wish to change local exchange service to YourTel America, Inc. and provide YourTel America, Inc. a copy of a current bill from their existing provider.

4.11.2 New residential customers who sign up for PhoneControl service with YourTel America, Inc. will receive up to fifty-dollars (\$50.00) of credit applied to their PhoneControl Account balance at the rate of five dollars (\$5.00) per month. Customers who qualify will receive an additional five dollars (\$5.00) credited to their PhoneControl balance monthly. Customer must have an account in good standing each month in order to receive the five dollars (\$5.00) for that month. \*\*Effective 01/01/09, this Service Offering will no longer be offered. This will be grandfathered for those customers who are still currently receiving the monthly credit.\*\*

4.11.3 New residential customers who sign up for all of the following service elements, and remain an active customer with an account in good standing, will receive a nine dollars and ninety-one cent (\$9.91) credit on their monthly bill.

- Basic Residential Service
- Caller ID
- Call Waiting
- Three Way Calling
- Speed Dial
- Phone Notes
- Unlimited Domestic Residential LD

4.12 Inside Wiring Plans

4.3.1	Inside Wiring Line Fee (existing wiring)	\$2.00
4.3.2	Inside WiringPLUS Line Fee (additional wiring)	\$1.00

(N)  
|  
(N)

Issued: January 12, 2011

Effective: February 11, 2011

Dale Schmick, Vice-President  
2800 E 18<sup>th</sup> Street  
Kansas City, MO 64127

**CANCELLED**  
January 04, 2016  
Missouri Public  
Service Commission  
TD-2016-0138; YC-20007-0418

**FILED**  
Missouri Public  
Service Commission  
JC-2011-0350

LOCAL TELECOMMUNICATIONS SERVICES

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4 RATES (con't)

4.11 Miscellaneous Service Offers

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(C)  
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- Basic Residential Service
- Caller ID
- Call Waiting
- Three Way Calling
- Speed Dial
- Phone Notes
- Unlimited Domestic Residential LD

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 LOCAL TELECOMMUNICATIONS SERVICES
 

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## 4 RATES (con't)

## 4.11 Miscellaneous Service Offers

- 4.11.1 The non-recurring conversion charge will be waived for residential local exchange customers who currently have active local exchange service with another provider, wish to change local exchange service to YourTel America, Inc. and provide YourTel America, Inc. a copy of a current bill from their existing provider. (N)
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- 4.11.3 New residential customers who sign up for all of the following service elements, and remain an active customer with an account in good standing, will receive a nine dollars and ninety-one cent (\$9.91) credit on their monthly bill.

## Basic Residential Service

Caller ID

Call Waiting

Three Way Calling

Speed Dial

Phone Notes

Unlimited Domestic Residential LD (N)



RECEIVED

JUL 02 1999

MO. PUBLIC SERVICE COMMISSION

[This page is reserved for future use]

Missouri Public  
Service Commission  
99-115  
FILED SEP 30 1999

Issued: July 2, 1999

Deborah D. Garza, President  
The Pager Company  
3030 E. Truman Road  
Kansas City, MO 64127

Effective 

SEP 30 1999

CANCELLED  
January 04, 2016  
Missouri Public  
Service Commission  
TD-2016-0138; YC-20007-0418

LOCAL TELECOMMUNICATIONS SERVICES

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**5 CUSTOMER INFORMATION BULLETIN**

Upon receipt of the Service Order, the Company will personally deliver the Customer Information Bulletin, the form of which will be as follows:

**IMPORTANT CUSTOMER INFORMATION FOR YOUR REVIEW****Rights and Responsibilities of Missouri Residential Telephone Customers**

This information is provided in accordance with the rules of the Missouri Public Service Commission and explains your rights and responsibilities as a residential telephone customer.

**Your Telephone Bill**

You'll receive a telephone bill from us each month. YourTel America provides basic local exchange prepaid services. The Company does not require a deposit for service. Payment for the first month's service is payable in advance and payment in advance for each month of service thereafter is due in full by the 10th of the month. If we do not receive your payment your service is subject to suspension or disconnection. When paying by mail, be sure to allow enough time for your payment to reach us by the due date.

(C)  
(C)**Payment Arrangements**

Payment must be sent to YourTel America, made at one of our retail locations, drive-thru windows, or 24-hour drop off box. Payments for service mailed to YourTel America, or deposited in the drop off box must be in the form of a Money Order, personal check or Certified Check. Credit card payments are accepted by YourTel America either by telephone, or at any location. If you are temporarily having difficulty paying your telephone bill, please call YourTel America at 816-472-4377 between 10 AM and 6 PM Central Time, Monday through Saturday. By doing this, you may avoid having your telephone service suspended or disconnected. Your service shall not be discontinued unless written notice by first-class mail is sent to you at least five days prior to the date of the proposed discontinuance.

**Disconnection or Suspension of Telephone Service**

Your telephone service is subject to suspension and disconnection for any of the reasons listed below. If you do not resolve the reason for suspension or disconnection, your service will first be suspended. If service is suspended, your telephone number is reserved for five days, and if you are reconnected within that time the charge is \$10.00 for PhonePLUS Prepaid Service Customers. If the reason for suspension has not been resolved within the 5-day period of suspension, your service will be disconnected. If service is disconnected, a new telephone number will be assigned and you will be again required to pay a Processing Fee of \$60.00. Also, in order to be reconnected you must pay any charges required under the "**Re-Connection Of Service**" section of this information Bulletin.

LOCAL TELECOMMUNICATIONS SERVICES

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(I)

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Issued: May 21, 2010

Effective: June 1, 2010

Dale Schmick, CEO  
2800 E 18<sup>th</sup> St  
Kansas City, MO 64127

CANCELLED  
July 12, 2012  
Missouri Public  
Service Commission  
JC-2012-0802

FILED  
Missouri Public  
Service Commission  
JC-2010-0671

## LOCAL TELECOMMUNICATIONS SERVICES

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<sup>3</sup> For customers in the St. Louis Metropolitan, Eureka, Portage Des Sioux, High Ridge, St. Charles, Antonia,Harvester, Herculaneum, Chesterfield, Festus, Manchester, De Soto, Valley Park, Hillsboro, Fenton, Ware, Maxville, Cedar Hill, Imperial, Pacific, Pond and Gray Summit exchanges the Processing Fee is \$60.00.

LOCAL TELECOMMUNICATIONS SERVICES

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(C)  
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LOCAL TELECOMMUNICATIONS SERVICES

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(T)

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(N)

(N)

Issued: October 7, 2008

Effective: November 6, 2008

CANCELLED  
December 26, 2008  
Missouri Public  
Service Commission  
JC-2009-0407

Dale Schmick, CEO  
2800 E 18<sup>th</sup> St  
Kansas City, MO 64127

FILED  
Missouri Public  
Service Commission

## LOCAL TELECOMMUNICATIONS SERVICES

**5 CUSTOMER INFORMATION BULLETIN**

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Issued: February 6, 2008

Dale Schmick, CEO  
2800 E 18<sup>th</sup> Street  
Kansas City, MO 64127

Effective: March 7, 2008

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5. **CUSTOMER INFORMATION BULLETIN**

Upon receipt of the Service Order, the Company will personally deliver the Customer Information Bulletin, the form of which will be as follows:

**IMPORTANT CUSTOMER INFORMATION FOR YOUR REVIEW**

**Rights and Responsibilities of Missouri Residential Telephone Customers**

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---

Issued: December 19, 2002

Effective: January 18, 2003

Dale Schmick, Vice President  
The Pager Company d/b/a The Pager & Phone Company  
3030 E. Truman Road  
Kansas City, MO 64127



5. CUSTOMER INFORMATION BULLETIN

Upon receipt of the Service Order, the Company will personally deliver the Customer Information Bulletin, the form of which will be as follows:

RECEIVED

IMPORTANT CUSTOMER INFORMATION FOR YOUR REVIEW

JUL 02 1999

Rights and Responsibilities of Missouri Residential Telephone Customers

MO. PUBLIC SERVICE COMMISSION

This information is provided in accordance with the rules of the Missouri Public Service Commission and explains your rights and responsibilities as a residential telephone customer.

Your Telephone Bill

You'll receive a telephone bill from us each month. The Pager Company provides basic local exchange prepaid services. The Company does not require a deposit for service. Payment for the first month's service is payable in advance and payment in advance for each month of service thereafter is due in full by the 10th of the month. If we do not receive your payment your service is subject to suspension or disconnection. When paying by mail, be sure to allow enough time for your payment to reach us by the due date.

Payment Arrangements

Payment must be sent to The Pager Company, made at one of our retail locations, drive-thru windows, or 24 hour drop off box. Payments for service mailed to The Pager Company, or deposited in the drop off box must be in the form of a Money Order, personal check or Certified Check. Credit card payments are accepted by The Pager Company either by telephone, or at any location. If you are temporarily having difficulty paying your telephone bill, please call The Pager Company at 816-472-4377 between 10 AM and 6 PM Central Time, Monday through Saturday. By doing this, you may avoid having your telephone service suspended or disconnected. Your service shall not be discontinued unless written notice by first-class mail is sent to you at least five days prior to the date of the proposed discontinuance.

Disconnection or Suspension of Telephone Service

Your telephone service is subject to suspension and disconnection for any of the reasons listed below. If you do not resolve the reason for suspension or disconnection, your service will first be suspended. If service is suspended, your telephone number is reserved for five days, and if you are reconnected within that time the charge is only \$20.00. If the reason for suspension has not been resolved within the 5 day period of suspension, your service will be disconnected. If service is disconnected, a new telephone number will be assigned and you will be again required to pay a Processing Fee of \$40.00. Also, in order to be reconnected you must pay any charges required under the "Re-Connection Of Service" section of this information Bulletin.

CANCELLED

JAN 18 2003  
By KRS 38  
Public Service Commission  
MISSOURI  
Missouri Public Service Commission  
99-115  
SEP 30 1999

Issued: July 2, 1999

Deborah D. Garza, President  
The Pager Company  
3030 E. Truman Road  
Kansas City, MO 64127

Effective [redacted]

SEP 30 1999

LOCAL TELECOMMUNICATIONS SERVICES

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**5 CUSTOMER INFORMATION BULLETIN (cont.)**

Your service may be suspended or disconnected for any of the following reasons:

1. Nonpayment of an undisputed delinquent account. Your service will not be discontinued for nonpayment of a delinquent charge until five days after a charge has become delinquent. Additionally, YourTel America will make reasonable efforts to contact you at least 24 hours in advance prior to disconnecting your telephone service.
2. Unauthorized use of telephone utility equipment in a manner that creates an unsafe condition or creates the possibility of damage or destruction to such equipment.
3. Refusal after reasonable notice to permit inspection, maintenance, or replacement of telephone utility equipment.
4. Misrepresentation of the identity in obtaining telephone utility service.
5. Incurs charges and evidences an intent not to pay such charges when due, including calls to 900 numbers, and long distance calls billed to the number.
6. The Company will postpone a discontinuance for a time not in excess of 21 days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the service is provided and where such a person is under the care of a physician. Any person who alleges such an emergency shall, if requested, provide the Company with reasonable evidence of such necessity.

**Re-Connection of Service**

After local telephone service has been suspended or disconnected, YourTel America will restore your service when the reason for suspension or disconnection has been remedied. Before restoring your service, the following will be required:

1. Payment for all undisputed amounts must be received by YourTel America or its authorized Agent.
2. The Processing Fee of \$60.00 must be paid again if your service has been disconnected. The processing fee will NOT be charged if your service has been suspended. If your service has been suspended you will be charged, however, a Re-connection fee of \$15.00. Re-connection must be made during the five-day suspension period. (I)

## LOCAL TELECOMMUNICATIONS SERVICES

**5 CUSTOMER INFORMATION BULLETIN (cont.)**

Your service may be suspended or disconnected for any of the following reasons:

1. Nonpayment of an undisputed delinquent account. Your service will not be discontinued for nonpayment of a delinquent charge until five days after a charge has become delinquent. Additionally, YourTel America will make reasonable efforts to contact you at least 24 hours in advance prior to disconnecting your telephone service.
2. Unauthorized use of telephone utility equipment in a manner that creates an unsafe condition or creates the possibility of damage or destruction to such equipment.
3. Refusal after reasonable notice to permit inspection, maintenance, or replacement of telephone utility equipment.
4. Misrepresentation of the identity in obtaining telephone utility service.
5. Incurs charges and evidences an intent not to pay such charges when due, including calls to 900 numbers, and long distance calls billed to the number.
6. The Company will postpone a discontinuance for a time not in excess of 21 days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the service is provided and where such a person is under the care of a physician. Any person who alleges such an emergency shall, if requested, provide the Company with reasonable evidence of such necessity.

**Re-Connection of Service**

After local telephone service has been suspended or disconnected, YourTel America will restore your service when the reason for suspension or disconnection has been remedied. Before restoring your service, the following will be required:

1. Payment for all undisputed amounts must be received by YourTel America or its authorized Agent.
2. The Processing Fee of \$60.00 must be paid again if your service has been disconnected. The processing fee will NOT be charged if your service has been suspended. If your service has been suspended you will be charged, however, a Re-connection fee of \$10.00. Re-connection must be made during the five-day suspension period.

(I)

(D)

(D)

Issued: May 21, 2010

Effective: June 1, 2010

CANCELLED  
November 10, 2010  
Missouri Public  
Service Commission  
JC-2011-0185

Dale Schmick, CEO  
2800 E 18<sup>th</sup> St  
Kansas City, MO 64127

FILED  
Missouri Public  
Service Commission  
JC-2010-0671

LOCAL TELECOMMUNICATIONS SERVICES

5 CUSTOMER INFORMATION BULLETIN (cont.)

Your service may be suspended or disconnected for any of the following reasons:

1. Nonpayment of an undisputed delinquent account. Your service will not be discontinued for nonpayment of a delinquent charge until five days after a charge has become delinquent. Additionally, YourTel America will make reasonable efforts to contact you at least 24 hours in advance prior to disconnecting your telephone service. (T)
2. Unauthorized use of telephone utility equipment in a manner that creates an unsafe condition or creates the possibility of damage or destruction to such equipment.
3. Refusal after reasonable notice to permit inspection, maintenance, or replacement of telephone utility equipment.
4. Misrepresentation of the identity in obtaining telephone utility service.
5. Incurs charges and evidences an intent not to pay such charges when due, including calls to 900 numbers, and long distance calls billed to the number.
6. The Company will postpone a discontinuance for a time not in excess of 21 days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the service is provided and where such a person is under the care of a physician. Any person who alleges such an emergency shall, if requested, provide the Company with reasonable evidence of such necessity.

Re-Connection of Service

After local telephone service has been suspended or disconnected, YourTel America will restore your service when the reason for suspension or disconnection has been remedied. Before restoring your service, the following will be required: (T)

1. Payment for all undisputed amounts must be received by YourTel America or its authorized Agent. (T)
2. The Processing Fee of \$40.00<sup>4</sup> must be paid again if your service has been disconnected. The processing fee will NOT be charged if your service has been suspended. If your service has been suspended you will be charged, however, a Re-connection fee of \$10.00. Re-connection must be made during the five-day suspension period.

<sup>4</sup> For customers in the St. Louis Metropolitan, Eureka, Portage Des Sioux, High Ridge, St. Charles, Antonia, Harvester, Herculaneum, Chesterfield, Festus, Manchester, De Soto, Valley Park, Hillsboro, Fenton, Ware, Maxville, Cedar Hill, Imperial, Pacific, Pond and Gray Summit exchanges the Processing Fee is \$60.00.

Issued: October 7, 2008

Effective: November 6, 2008

CANCELLED  
June 1, 2010  
Missouri Public  
Service Commission  
JC-2010-0671

Dale Schmick, CEO  
2800 E 18<sup>th</sup> St  
Kansas City, MO 64127

FILED  
Missouri Public  
Service Commission

(T)

(T)

(T)

(N)

(N)

LOCAL TELECOMMUNICATIONS SERVICES

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**5 CUSTOMER INFORMATION BULLETIN (cont.)**

Your service may be suspended or disconnected for any of the following reasons:

1. Nonpayment of an undisputed delinquent account. Your service will not be discontinued for nonpayment of a delinquent charge until five days after a charge has become delinquent. Additionally, The Pager Company will make reasonable efforts to contact you at least 24 hours in advance prior to disconnecting your telephone service.
2. Unauthorized use of telephone utility equipment in a manner that creates an unsafe condition or creates the possibility of damage or destruction to such equipment.
3. Refusal after reasonable notice to permit inspection, maintenance, or replacement of telephone utility equipment.
4. Misrepresentation of the identity in obtaining telephone utility service.
5. Incurs charges and evidences an intent not to pay such charges when due, including calls to 900 numbers, and long distance calls billed to the number.
6. The Company will postpone a discontinuance for a time not in excess of 21 days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the service is provided and where such a person is under the care of a physician. Any person who alleges such an emergency shall, if requested, provide the Company with reasonable evidence of such necessity.

**Re-Connection of Service**

After local telephone service has been suspended or disconnected, The Pager Company will restore your service when the reason for suspension or disconnection has been remedied. Before restoring your service, the following will be required:

1. Payment for all undisputed amounts must be received by The Pager Company or its authorized Agent.
2. The Processing Fee of \$40.00 must be paid again if your service has been disconnected. The processing fee will NOT be charged if your service has been suspended. If your service has been suspended you will be charged, however, a Re-connection fee of \$10.00. Re-connection must be made during the five-day suspension period. (D)  
(D)

LOCAL TELECOMMUNICATIONS SERVICES

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5. **CUSTOMER INFORMATION BULLETIN**

Your service may be suspended or disconnected for any of the following reasons:

1. Nonpayment of an undisputed delinquent account. Your service will not be discontinued for nonpayment of a delinquent charge until five days after a charge has become delinquent. Additionally, The Pager Company will make reasonable efforts to contact you at least 24 hours in advance prior to disconnecting your telephone service.
2. Unauthorized use of telephone utility equipment in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such equipment.
3. Refusal after reasonable notice to permit inspection, maintenance, or replacement of telephone utility equipment.
4. Misrepresentation of the identity in obtaining telephone utility service.
5. Incurs charges and evidences an intent not to pay such charges when due, including calls to 900 numbers, and long distance calls billed to the number.
6. The Company will postpone a discontinuance for a time not in excess of 21 days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the service is provided and where such a person is under the care of a physician. Any person who alleges such an emergency shall, if requested, provide the Company with reasonable evidence of such necessity.

**Re-Connection of Service**

After local telephone service has been suspended or disconnected, The Pager Company will restore your service when the reason for suspension or disconnection has been remedied. Before restoring your service, the following will be required:

1. Payment for all undisputed amounts must be received by The Pager Company or its authorized Agent.
2. The Processing Fee of \$40.00 must be paid again if your service has been disconnected. The processing fee will NOT be charged if your service has been suspended. If your service has been suspended you will be charged, however, a Re-connection fee of \$20.00 if you are a Basic Prepaid (Resale-based) Service customer and \$10.00 if you are a PhonePLUS customer. Re-connection must be made during the five day suspension period.

(T)

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Issued: May 15, 2003

Dale Schmick, Vice President  
3030 E. Truman Road  
Kansas City, MO 64127

Effective: June 14, 2003

5. **CUSTOMER INFORMATION BULLETIN**

Your service may be suspended or disconnected for any of the following reasons:

**REC'D DEC 19 2002**

1. Nonpayment of an undisputed delinquent account. Your service will not be discontinued for nonpayment of a delinquent charge until five days after a charge has become delinquent. Additionally, The Pager Company will make reasonable efforts to contact you at least 24 hours in advance prior to disconnecting your telephone service.
2. Unauthorized use of telephone utility equipment in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such equipment.
3. Refusal after reasonable notice to permit inspection, maintenance, or replacement of telephone utility equipment.
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5. Incurs charges and evidences an intent not to pay such charges when due, including calls to 900 numbers, and long distance calls billed to the number.
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**Re-Connection of Service**

After local telephone service has been suspended or disconnected, The Pager Company will restore your service when the reason for suspension or disconnection has been remedied. Before restoring your service, the following will be required:

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2. The Processing Fee of \$40.00 must be paid again if your service has been disconnected. The processing fee will NOT be charged if your service has been suspended. If your service has been suspended you will be charged, however, a Re-connection fee of \$20.00 if you are a Resale-based customer and \$10.00 if you are a PhonePLUS customer. Re-connection must be made during the five day suspension period. (N)

**CANCELLED**

JUN 14 2003  
By *2nd RS 39*  
Public Service Commission  
MISSOURI

**Missouri Public**

**FILED JAN 18 2003**

**Service Commission**

Issued: December 19, 2002

Effective: January 18, 2003

Dale Schmick, Vice President  
The Pager Company d/b/a The Pager & Phone Company  
3030 E. Truman Road  
Kansas City, MO 64127

5. **CUSTOMER INFORMATION BULLETIN (cont.)** MO. PUBLIC SERVICE COMMISSION

Your service may be suspended or disconnected for any of the following reasons:

1. Nonpayment of an undisputed delinquent account. Your service will not be discontinued for nonpayment of a delinquent charge until five days after a charge has become delinquent. Additionally, The Pager Company will make reasonable efforts to contact you at least 24 hours in advance prior to disconnecting your telephone service.
2. Unauthorized use of telephone utility equipment in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such equipment.
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2. The Processing Fee of \$40.00 must be paid again if your service has been disconnected. The processing fee will NOT be charged if your service has been suspended. If your service has been suspended you will be charged however, a Re-connection fee of \$20.00. Re-connection must be made during the five day suspension period.

**CANCELLED**

JAN 18 2003

Public Service Commission  
MISSOURI

MISSOURI PUBLIC SERVICE COMMISSION

FILED SEP 30 1999

Issued: July 2, 1999

Deborah D. Garza, President  
The Pager Company  
3030 E. Truman Road  
Kansas City, MO 64127

Effective: August 16, 1999

SEP 30 1999



JUL 02 1999

5. CUSTOMER INFORMATION BULLETIN (cont.)

Procedures for Handling Billing Questions, other Inquiries and Complaints <sup>MO. PUBLIC SERVICE COMMISSION</sup>

Questions about your bill and other telephone inquiries may be made directly by calling The Pager Company at 816-472-4377 between 10 AM and 6 PM Central Time, Monday through Saturday. Written inquiries may be directed by fax to: 816-483-9353. Written inquiries may also be directed to:

The Pager Company  
3030 E. Truman Rd.  
Kansas City, MO 64127

Filing a Complaint with the Missouri Public Service Commission

If The Pager Company cannot resolve your complaint, you may call the Missouri Public Service Commission, located at 301 West High Street, 5th Floor, Jefferson City, Missouri 65101, toll-free at 1-800-392-4211 to file an informal complaint.

If your complaint cannot be resolved informally, you may file a formal complaint in writing with the Missouri Public Service Commission at their mailing address: P.O. Box 360, Jefferson City, Missouri 65102.

Also, the Missouri Office of the Public Counsel, representing the public before the Public Service Commission, has an office at 301 West High Street, 2nd Floor, Jefferson City, Missouri 65101. The Public Counsel's telephone number is 1-573-751-4857.

Missouri Public  
Service Commission  
99-115  
FILED SEP 30 1999

Issued: July 2, 1999

Effective: [REDACTED]

Deborah D. Garza, President  
The Pager Company  
3030 E. Truman Road  
Kansas City, MO 64127

SEP 30 1999

LOCAL TELECOMMUNICATIONS SERVICES

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**5 CUSTOMER INFORMATION BULLETIN (cont.)**

**OPERATOR SERVICES AND DIRECTORY ASSISTANCE**

For PhonePLUS Prepaid Service customers, directory assistance is available at \$1.99 per occurrence and busy interrupt is available at \$6.00 per occurrence.

**TOLL SERVICES ARE BLOCKED**

You are ordering Prepaid Service from YourTel America. Prepaid Service is a prepaid switched intrastate telecommunications service that permits Customers to establish communications between two locations within the State of Missouri that are within the exchanges (the Local Calling Area) in which YourTel America is authorized to offer and provide service.

Prepaid Service provides you with a single voice-grade communications channel, including a telephone number and a Directory Listing. Prepaid Service permits you to:

- (i) place calls within the Local Calling Area;
- (ii) access 911 Service if available in your Local Calling Area;
- (iii) place calls to toll-free "800" or "888" telephone numbers.

Prepaid Service does not permit you to originate calls to caller-paid information services (*e.g.*, "900", "976", "711"). Calls to telephone numbers used for toll services or caller-paid information services will be blocked by the Company. PhonePLUS (UNE-P based) Prepaid Service customers will have access to long distance (1+ and 0+).

**REFUND OF PROCESSING FEE AND INITIAL SERVICE CHARGES**

The **Processing Fee and First Month's Prepaid Service Charges** you paid at the time you signed this Service Order can be refunded to you if you cancel service **within 10 business days** after signing the Service Order. (C)

LOCAL TELECOMMUNICATIONS SERVICES

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**CUSTOMER INFORMATION BULLETIN (cont.)****OPERATOR SERVICES AND DIRECTORY ASSISTANCE**

For PhonePLUS Prepaid Service customers, directory assistance is available at \$1.99 per occurrence and busy interrupt is available at \$6.00 per occurrence. (T)

**TOLL SERVICES ARE BLOCKED**

You are ordering Prepaid Service from YourTel America. Prepaid Service is a prepaid switched intrastate telecommunications service that permits Customers to establish communications between two locations within the State of Missouri that are within the exchanges (the Local Calling Area) in which YourTel America is authorized to offer and provide service. (T)

Prepaid Service provides you with a single voice-grade communications channel, including a telephone number and a Directory Listing. Prepaid Service permits you to:

- (i) place calls within the Local Calling Area;
- (ii) access 911 Service if available in your Local Calling Area;
- (iii) place calls to toll-free "800" or "888" telephone numbers.

Prepaid Service does not permit you to originate calls to caller-paid information services (*e.g.*, "900", "976", "711"). Calls to telephone numbers used for toll services or caller-paid information services will be blocked by the Company. PhonePLUS (UNE-P based) Prepaid Service customers will have access to long distance (1+ and 0+).

**REFUND OF PROCESSING FEE AND INITIAL SERVICE CHARGES**

The **Processing Fee and First Month's Quarterly, Semi-Annual or Annual Prepaid Service Charges** you paid at the time you signed this Service Order can be refunded to you if you cancel service **within 10 business days** after signing the Service Order.

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Issued: October 14, 2009

Effective: November 13, 2009

CANCELLED  
July 12, 2012  
Missouri Public  
Service Commission  
JC-2012-0802

Dale Schmick, CEO  
2800 E 18<sup>th</sup> Street  
Kansas City, MO 64127

FILED  
Missouri Public  
Service Commission  
JC-2010-0273

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**LOCAL TELECOMMUNICATIONS SERVICES**

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**5 CUSTOMER INFORMATION BULLETIN (cont.)****OPERATOR SERVICES AND DIRECTORY ASSISTANCE**

For PhonePLUS (UNE-P based) Prepaid Service customers, directory assistance is available at \$1.99 per occurrence and busy interrupt is available at \$6.00 per occurrence.

**TOLL SERVICES ARE BLOCKED**

You are ordering Prepaid Service from The Pager Company. Prepaid Service is a prepaid switched intrastate telecommunications service that permits Customers to establish communications between two locations within the State of Missouri that are within the exchanges (the Local Calling Area) in which The Pager Company is authorized to offer and provide service.

Prepaid Service provides you with a single voice-grade communications channel, including a telephone number and a Directory Listing. Prepaid Service permits you to:

- (i) place calls within the Local Calling Area;
- (ii) access 911 Service if available in your Local Calling Area;
- (iii) place calls to toll-free "800" or "888" telephone numbers.

Prepaid Service does not permit you to originate calls to caller-paid information services (*e.g.*, "900", "976", "711"). Calls to telephone numbers used for toll services or caller-paid information services will be blocked by the Company. PhonePLUS (UNE-P based) Prepaid Service customers will have access to long distance (1+ and 0+).

**REFUND OF PROCESSING FEE AND INITIAL SERVICE CHARGES**

(T)

The **Processing Fee and First Month's, Quarterly, Semi-Annual or Annual Prepaid Service Charges** you paid at the time you signed this Service Order can be refunded to you if you cancel service **within 10 business days** after signing the Service Order.

(C)

## LOCAL TELECOMMUNICATIONS SERVICES

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**5 CUSTOMER INFORMATION BULLETIN (cont.)****OPERATOR SERVICES AND DIRECTORY ASSISTANCE**

For PhonePLUS (UNE-P based) Prepaid Service customers, directory assistance is available at \$1.99 per occurrence and busy interrupt is available at \$6.00 per occurrence. (D)

**TOLL SERVICES ARE BLOCKED**

You are ordering Prepaid Service from The Pager Company. Prepaid Service is a prepaid switched intrastate telecommunications service that permits Customers to establish communications between two locations within the State of Missouri that are within the exchanges (the Local Calling Area) in which The Pager Company is authorized to offer and provide service.

Prepaid Service provides you with a single voice-grade communications channel, including a telephone number and a Directory Listing. Prepaid Service permits you to:

- (i) place calls within the Local Calling Area;
- (ii) access 911 Service if available in your Local Calling Area;
- (iii) place calls to toll-free "800" or "888" telephone numbers.

Prepaid Service does not permit you to originate calls to caller-paid information services (*e.g.*, "900", "976", "711"). Calls to telephone numbers used for toll services or caller-paid information services will be blocked by the Company. PhonePLUS (UNE-P based) Prepaid Service customers will have access to long distance (1+ and 0+). (D)

**REFUND OF PROCESSING FEE AND FIRST MONTH'S CHARGES**

The **Processing Fee and First Month's Prepaid Service Charges** you paid at the time you signed this Service Order can be refunded to you if you cancel service **within 10 business days** after signing the Service Order.

LOCAL TELECOMMUNICATIONS SERVICES

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5 CUSTOMER INFORMATION BULLETIN (cont.)

(D)

**OPERATOR SERVICES AND DIRECTORY ASSISTANCE**

The Company does not provide operator services for Basic Prepaid (Resale-based) Service customers. For PhonePLUS (UNE-P based) Prepaid Service customers, directory assistance is available at \$1.99 per occurrence and busy interrupt is available at \$6.00 per occurrence.

**TOLL SERVICES ARE BLOCKED**

You are ordering Prepaid Service from The Pager Company. Prepaid Service is a prepaid switched intrastate telecommunications service that permits Customers to establish communications between two locations within the State of Missouri that are within the exchanges (the Local Calling Area) in which The Pager Company is authorized to offer and provide service.

Prepaid Service provides you with a single voice-grade communications channel, including a telephone number and a Directory Listing. Prepaid Service permits you to:

- (i) place calls within the Local Calling Area;
- (ii) access 911 Service if available in your Local Calling Area;
- (iii) place calls to toll-free "800" or "888" telephone numbers.

Prepaid Service does not permit you to originate calls to caller-paid information services (e.g., "900", "976", "711"). Calls to telephone numbers used for toll services or caller-paid information services will be blocked by the Company. Basic Prepaid (Resale-based) Service customers may not originate calls to direct dial (1+ or 0+) toll services. PhonePLUS (UNE-P based) Prepaid Service customers will have access to long distance (1+ and 0+).

**REFUND OF PROCESSING FEE AND FIRST MONTH'S CHARGES**

The **Processing Fee and First Month's Prepaid Service Charges** you paid at the time you signed this Service Order can be refunded to you if you cancel service **within 10 business days** after signing the Service Order.

(D)  
(M)

(M)

Issued: August 18, 2003

Effective: September 17, 2003

Dale Schmick, Vice President  
3030 E. Truman Road  
Kansas City, MO 64127

LOCAL TELECOMMUNICATIONS SERVICES

Missouri Public  
Service Commission

REC'D MAY 15 2003

5 CUSTOMER INFORMATION BULLETIN (cont.)

**Rates for Service**

The following are the rates for the services available from The Pager Company. These rates are published in Section 4 of the Company's approved tariffs which are available for your review upon request:

4.4 Rates for Basic Prepaid (Resale-Based) Service Local Exchange Services

(T)

4.4.1.A Non-Recurring Charges

Directory Listing	No Charge
Processing fee	\$40.00
Conversion charge	\$10.00
Administrative Change Charge	\$10.00
Extension fee	\$10.00

4.4.1.B Recurring Charges

Monthly Prepaid Service	\$29.95 plus 911 charges and all applicable state and federal fees and taxes
Directory Listing	No Charge

4.4.1.C Optional Features

4.4.1.C.1 <u>Non-Recurring Charges</u>	
Setup fee for Optional Services	\$7.00

(D)

**CANCELLED**

SEP 17 2003  
By *6411 RS 41*  
Public Service Commission  
MISSOURI

Issued: May 15, 2003

Dale Schmick, Vice President  
3030 E. Truman Road  
Kansas City, MO 64127

Effective: June 14, 2003

Missouri Public  
Service Commission

FILED JUN 14 2003

**5 CUSTOMER INFORMATION (cont.)**

**REC'D DEC 19 2002**

**Rates for Service**

The following are the rates for the services available from The Pager Company. These rates are published in Section 4 of the Company's approved tariffs which are available for your review upon request:

4.4	<u>Rates for Basic Prepaid Service (Resale-Based) Local Exchange Services</u>		(N)
4.4.1.A	<u>Non-Recurring Charges</u>		(N)
	Directory Listing	No Charge	(N)
	Processing fee	\$40.00	(N)
	Conversion charge	\$10.00	(N)
	Administrative Change Charge	\$10.00	(N)
	Extension fee	\$10.00	(N)
4.4.1.B	<u>Recurring Charges</u>		(N)
	Monthly Prepaid Service	\$29.95	(N)
		plus 911 charges and all applicable	(N)
		state and federal fees and taxes	(N)
	Directory Listing	No Charge	(N)
4.4.1.C	<u>Optional Features</u>		(N)
4.4.1.C.1	<u>Non-Recurring Charges</u>		(N)
	Setup fee for Optional Services	\$7.00	(N)
	Pay by check over the telephone	8% of face amount of check	(N)

**CANCELLED**

JUN 14 2003  
By SWRS4  
Public Service Commission  
MISSOURI

**Missouri Public**

**FILED JAN 18 2003**

**Service Commission**



5. **CUSTOMER INFORMATION BULLETIN (cont.)**

**Rates for Service**

The following are the rates for the services available from The Pager Company. These rates are published in Section 4 of the Company's approved tariffs which are available for your review upon request:

**RECEIVED**

4.4 Rates for Resold Local Exchange Services

DEC 14 2000

4.4.1.A Non-Recurring Charges

Directory Listing	No Charge
Processing fee	\$40.00
Conversion charge	\$10.00
Administrative Change Charge	\$10.00
Extension fee	\$10.00

**MISSOURI  
Public Service Commission**

(N)  
(N)

4.4.1.B Recurring Charges

Monthly Prepaid Service	\$29.95 plus 911 charges and all applicable state and federal fees and taxes
Directory Listing	No Charge

4.4.1.C Optional Features

4.4.1.C.1 <u>Non-Recurring Charges</u>	
Setup fee for Optional Services	\$7.00
Pay by check over the telephone	8% of face amount of check

(N)

**CANCELLED**

JAN 18 2003  
by 44h RS 41  
Public Service Commission  
MISSOURI

**FILED**

JAN 13 2001

**MISSOURI  
Public Service Commission**

5. CUSTOMER INFORMATION BULLETIN (cont.)

Rates for Service

The following are the rates for the services available from The Pager Company. These rates are published in Section 4 of the Company's approved tariffs which are available for your review upon request:

4.4 Rates for Resold Local Exchange Services

4.4.1.A Non-Recurring Charges

Directory Listing	No Charge
Processing fee	\$40.00
Conversion charge	\$10.00

4.4.1.B Recurring Charges

Monthly Prepaid Service	\$29.95 plus 911 charges and all applicable state and federal fees and taxes
Directory Listing	No Charge

4.4.1.C Optional Features

4.4.1.C.1 Non-Recurring Charges

Setup fee for Optional Services	\$7.00
---------------------------------	--------

4.4.1.C.2 Recurring Charges

Call Waiting	\$8.00	(N)
Call Forwarding	\$5.00	
Three Way Calling	\$5.00	
Speed Dial	\$5.00	
Call Return	\$5.00	
Call Forwarding-Busy Line Don't Answer	\$5.00	
Caller ID (name and/or #)	\$10.00	
Package	\$20.00	
Unpublished Number	\$5.00	

4.5 [reserved] (N)

4.6 Directory Assistance

The Company does not provide directory assistance or access to directory assistance.

4.7 Change of Phone Number

A charge of \$13.00 will apply to each change of phone number requested by the Customer. (N)

Missouri Public Service Commission

REC'D JUN 05 2000

CANCELLED

JAN 13 2001

3rd RP 41

Missouri Public Service Commission  
MISSOURI

Missouri Public Service Commission

FILED JUL 21 2000

5. CUSTOMER INFORMATION BULLETIN (cont.)

Rates for Service

The following are the rates for the services available from The Pager Company. These rates are published in Section 4 of the Company's approved tariffs which are available for your review upon request:

4.4 Rates for Resold Local Exchange Services

**Missouri Public  
Service Commission**

4.4.1.A Non-Recurring Charges

**REC'D NOV 23 1999**

Directory Listing	No Charge	
Processing fee	\$40.00	
Conversion charge	\$25.00	(N)

4.4.1.B Recurring Charges

Monthly Prepaid Service	\$29.95	(R)
	plus 911 charges, Relay Missouri Surcharge, and all applicable state and federal fees and taxes	

Directory Listing	No Charge
-------------------	-----------

4.4.1.C Optional Features

4.4.1.C.1 Non-Recurring Charges

Setup fee for Optional Services	\$7.00
---------------------------------	--------

4.4.1.C.2 Recurring Charges

Call Waiting	\$8.00
Call Forwarding	\$5.00
Three Way Calling	\$5.00
Speed Dial	\$5.00
Call Return	\$5.00
Caller ID (name and/or #)	\$10.00
Premium Pack	\$20.00
Unpublished Number	\$5.00

Premium Pack Includes Caller ID Name and Number, call waiting, call blocker, call return and the customer's choice of 3 way calling, auto redial, or speed calling .

**CANCELLED**

JUL 21 2000

By *2nd RP41*  
**Public Service Commission  
MISSOURI**

**Missouri Public  
Service Commission**

**FILED JAN 17 2000**

5. CUSTOMER INFORMATION BULLETIN (cont.)

Rates for Service

The following are the rates for the services available from The Pager Company These rates are published in Section 4 of the Company's approved tariffs which are available for your review upon request:

4.4 Rates for Resold Local Exchange Services

4.4.1.A Non-Recurring Charges

Directory Listing	No Charge
Processing fee	\$40.00

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JUL 02 1999

MO. PUBLIC SERVICE COMMISSION

4.4.1.B Recurring Charges

Monthly Prepaid Service	\$35.00 plus 911 charges, Relay Missouri Surcharge, and all applicable state and federal fees and taxes
-------------------------	--

Directory Listing	No Charge
-------------------	-----------

4.4.1.C Optional Features

4.4.1.C.1 Non-Recurring Charges

Setup fee for Optional Services	\$7.00
---------------------------------	--------

4.4.1.C.2 Recurring Charges

Call Waiting	\$8.00
Call Forwarding	\$5.00
Three Way Calling	\$5.00
Speed Dial	\$5.00
Call Return	\$5.00
Caller ID (name and/or #)	\$10.00
Premium Pack	\$20.00
Unpublished Number	\$5.00

99-115  
FILED SEP 30 1999

CANCELLED

JAN 17 2000

155 RP 41

Public Service Commission  
MISSOURI

Premium Pack Includes Caller ID Name and Number, call waiting, call blocker, call return and the customer's choice of 3 way calling, auto redial, or speed calling .

Issued: July 2, 1999

Effective: ~~July 2, 1999~~

Deborah D. Garza, President  
The Pager Company  
3030 E. Truman Road  
Kansas City, MO 64127

SEP 30 1999

LOCAL TELECOMMUNICATIONS SERVICES

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Issued: August 18, 2003

Dale Schmick, Vice President  
3030 E. Truman Road  
Kansas City, MO 64127

Effective: September 17, 2003

CANCELLED  
January 04, 2016  
Missouri Public  
Service Commission  
TD-2016-0138; YC-20007-0418

**Filed**  
Missouri Public  
Service Commission

LOCAL TELECOMMUNICATIONS SERVICES

Missouri Public  
Service Commission

5 CUSTOMER INFORMATION (cont.)

REC'D MAY 15 2003

4.4.1.C.2 Recurring Charges

Call Waiting	\$8.00	
Call Forwarding	\$5.00	
Call Waiting (CWID) Package	\$23.00	
Three Way Calling	\$5.00	(D)
		(D)
Speed Dial	\$5.00	
Call Return	\$5.00	
Call Forwarding-Busy Line/Don't Answer	\$5.00	
Caller ID (name and/or #)	\$10.00	(D)
		(D)
Unpublished Number	\$5.00	
Anonymous Call Rejection (ACR)	\$3.00	
Call Blocker	\$5.00	(D)
		(D)
		(D)
		(D)
Call Trace (per successful activation)	\$12.00	(M)
Privacy Manager	\$6.00	
Personalized Ring (one dependent no.)	\$6.00	
Personalized Ring (two dependent nos.)	\$9.00	
Metropolitan Calling Area (MCA) Additive	\$27.00	(N)
Value Pack 1	\$15.00	
Value Pack 2	\$18.00	
Value Pack 3	\$18.00	

4.5 Rates for PhonePLUS Prepaid (UNE-P Based) Local Exchange Service

4.5.1.A Non-Recurring Charges

Directory Listing	No Charge
Processing fee	\$40.00
Conversion charge	\$10.00
Administrative Change Charge	\$10.00
Extension fee	\$10.00

4.5.1.B Recurring Charges

Monthly Prepaid Service including free Caller ID	\$29.95 plus 911 charges and all applicable state and federal fees and taxes
Directory Listing	No charge

**CANCELLED**

SEP 17 2003

By *gjh RS 41.1*  
Public Service Commission  
MISSOURI

5 CUSTOMER INFORMATION (cont.)

Missouri Public  
 Service Commission

REC'D DEC 19 2002

4.4.1.C.2 Recurring Charges

Call Waiting	\$8.00
Call Forwarding	\$5.00
Call Waiting ID (CWID) Package	\$23.00
Three Way Calling	\$5.00
Premium Package with CWID	\$23.00
Premium Package with CWID, ACR	\$25.00
Speed Dial	\$5.00
Call Return	\$5.00
Call Forwarding-Busy Line Don't Answer	\$5.00
Caller ID (name and/or #) Premium Package	\$10.00 \$20.00
Unpublished Number	\$5.00
Anonymous Call Rejection (ACR)	\$3.00
Call Blocker	\$5.00
Premium Package with ACR	\$22.00
Internet Caller ID (ICID) package	\$20.00
Premium Package with ICID	\$26.00
ICID and CWID package	\$30.00
Premium package with ICID & CWID	\$30.00
Premium package with ICID, CWID and ACR	\$31.00
Privacy Manager	\$6.00
Personalized Ring (one dependent no.)	\$6.00
Personalized Ring (two dependent nos.)	\$9.00
Value Pack 1	\$15.00
Value Pack 2	\$18.00
Value Pack 3	\$18.00

CANCELLED

JUN 14 2003

41.1  
 Public Service Commission  
 MISSOURI

4.5 Rates for PhonePLUS Prepaid Service (UNE-P Based) Local Exchange Service

4.5.1.A Non-Recurring Charges

Directory Listing	No Charge
Processing fee	\$40.00
Conversion charge	\$10.00
Administrative Change Charge	\$10.00
Extension fee	\$10.00

4.5.1.B Recurring Charges

Monthly Prepaid Service	\$29.95
including free Caller ID	plus 911 charges and all applicable state and federal fees and taxes
Directory Listing	No charge

(N)  
(N)  
(N)  
(N)  
(N)  
(N)  
(N)  
(N)  
(N)  
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(N)  
(N)  
(N)  
(N)

Issued: December 19, 2002

Effective: January 18, 2003

Dale Schmick, Vice President  
 The Pager Company d/b/a The Pager & Phone Company  
 3030 E. Truman Road  
 Kansas City, MO 64127

Missouri Public

FILED JAN 18 2003

Service Commission

5. CUSTOMER INFORMATION BULLETIN (cont.)

Missouri Public 4.4.1.C.2  
 REC'D APR 10 2002  
 Service Commission

<u>Recurring Charges</u>		
Call Waiting		\$8.00
Call Forwarding		\$5.00
Call Waiting ID (CWID) Package		\$23.00
Three Way Calling		\$5.00
Premium Package with CWID		\$23.00
Premium Package with CWID, ACR		\$25.00
Speed Dial		\$5.00
Call Return		\$5.00
Call Forwarding-Busy Line		\$5.00
Don't Answer		
Caller ID (name and/or #)		\$10.00
Premium Package		\$20.00
Unpublished Number		\$5.00
Anonymous Call Rejection (ACR)		\$3.00
Call Blocker		\$5.00
Premium Package with ACR		\$22.00
Internet Caller ID (ICID) package		\$20.00
Premium Package with ICID		\$26.00
ICID and CWID package		\$30.00
Premium package with ICID & CWID		\$30.00
Premium package with ICID, CWID and ACR		\$31.00
Privacy Manager		\$6.00
Personalized Ring (one dependent no.)		\$6.00
Personalized Ring (two dependent nos.)		\$9.00
Value Pack		\$15.00
Value Pack 2		\$18.00

4.5 [reserved]

4.6 Directory Assistance

The Company does not provide directory assistance or access to directory assistance.

4.7 Change of Phone Number

A charge of \$13.00 will apply to each change of phone number requested by the Customer.

**CANCELLED**  
 JAN 18 2003  
 By 3rd RS 41.1  
 Public Service Commission  
 MISSOURI

Missouri Public

FILED MAY 11 2002

Service Commission



5. CUSTOMER INFORMATION BULLETIN (cont.)

REC'D OCT 09 2001

4.4.1.C.2

Recurring Charges

Call Waiting	\$8.00
Call Forwarding	\$5.00
Call Waiting ID (CWID) Package	\$23.00
Three Way Calling	\$5.00
Premium Package with CWID	\$23.00
Premium Package with CWID, ACR	\$25.00
Speed Dial	\$5.00
Call Return	\$5.00
Call Forwarding-Busy Line Don't Answer	\$5.00
Caller ID (name and/or #)	\$10.00
Premium Package	\$20.00
Unpublished Number	\$5.00
Anonymous Call Rejection (ACR)	\$3.00
Call Blocker	\$5.00
Premium Package with ACR	\$22.00
Internet Caller ID (ICID) package	\$20.00
Premium Package with ICID	\$26.00
ICID and CWID package	\$30.00
Premium package with ICID & CWID	\$30.00
Premium package with ICID, CWID and ACR	\$31.00
Privacy Manager	\$6.00
Personalized Ring (one dependent no.)	\$6.00
Personalized Ring (two dependent nos.)	\$9.00
Value Pack	\$18.00
Value Pack 2	\$23.00

Service Commission

(N)  
|  
|  
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(N)

4.5 [reserved]

4.6 Directory Assistance

The Company does not provide directory assistance or access to directory assistance.

4.7 Change of Phone Number

A charge of \$13.00 will apply to each change of phone number requested by the Customer.

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MAY 11 2002  
2nd RP 41.1  
Missouri Public Service Commission  
MISSOURI

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FILED NOV 08 2001

Service Commission

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DEC 14 2000

**MISSOURI**

4.4.1.C.2

**Public Service Commission**

Recurring Charges		
Call Waiting	\$8.00	
Call Forwarding	\$5.00	
Call Waiting ID (CWID) Package	\$23.00	(N)
Three Way Calling	\$5.00	
Premium Package with CWID	\$23.00	(N)
Premium Package with CWID, ACR	\$25.00	(N)
Speed Dial	\$5.00	
Call Return	\$5.00	
Call Forwarding-Busy Line	\$5.00	
Don't Answer		
Caller ID (name and/or #)	\$10.00	
Premium Package	\$20.00	(T)
Unpublished Number	\$5.00	
Anonymous Call Rejection (ACR)	\$3.00	(N)
Call Blocker	\$5.00	
Premium Package with ACR	\$22.00	
Internet Caller ID (ICID) package	\$20.00	
Premium Package with ICID	\$26.00	
ICID and CWID package	\$30.00	
Premium package with ICID & CWID	\$30.00	
Premium package with ICID, CWID and ACR	\$31.00	(N)

4.5 [reserved]

4.6 Directory Assistance

The Company does not provide directory assistance or access to directory assistance.

4.7 Change of Phone Number

A charge of \$13.00 will apply to each change of phone number requested by the Customer.

**CANCELLED**  
NOV 08 2001  
15718 RP41.1  
Public Service Commission  
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**FILED**

JAN 13 2001

**MISSOURI  
Public Service Commission**

LOCAL TELECOMMUNICATIONS SERVICES

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Issued: August 18, 2003

Dale Schmick, Vice President  
3030 E. Truman Road  
Kansas City, MO 64127

Effective: September 17, 2003

CANCELLED  
January 04, 2016  
Missouri Public  
Service Commission  
TD-2016-0138; YC-20007-0418

**Filed**  
Missouri Public  
Service Commission

LOCAL TELECOMMUNICATIONS SERVICES

Missouri Public  
Service Commission

5 CUSTOMER INFORMATION BULLETIN (cont.)  
4.5 Rates for PhonePLUS (cont.)

REC'D MAY 30 2003

4.5.1.C Optional Features

4.5.1.C.1 Non-Recurring Charges

Setup fee for Optional Services \$7.00

(D)

4.5.1.C.2 Recurring Charges

Call Waiting \$1.00

Call Forwarding \$1.00

Three Way Calling \$1.00

Speed Dial \$1.00

Call Return \$1.00

Call Forwarding-Busy Line/Don't Answer \$1.00 (Z)

Caller ID (name and/or #) \$1.00 (Z)

Unpublished Number \$4.00

Anonymous Call Rejection (ACR) \$1.00

Call Blocker \$1.00

Internet Caller ID (ICID) package \$1.00

(D)

Personalized Ring (one dependent number) \$1.00

Personalized Ring (two dependent numbers) \$2.00

Call Trace (per successful activation) \$1.00 (N)

Auto Redial \$1.00

Priority Call \$1.00

Selective Call Forwarding \$1.00

Disaster Recovery for Call Forwarding

(remote access) \$1.00

(N)

Calling Area Additive (Two-Way EAS) \$27.00 (N)

Value Pack 1 \$2.00

Value Pack 2 \$4.00

Value Pack 3 \$4.00

Value Pack 4 \$8.00

Value Pack 5 \$8.00

(N)

(N)

(T)

(T)

**CANCELLED**

SEP 17 2003

by 448 RS 41.2  
Public Service Commission  
MISSOURI

4.7 Change of Phone Number

A charge of \$13.00 will apply to each change of phone number requested by the Customer. For PhonePLUS (UNE-P based) Prepaid Service Customers, the charge is \$5.00

4.8 Long Distance

Long distance service will be available at rates listed in the IXC Tariff

5 CUSTOMER INFORMATION BULLETIN (cont.)  
4.5 Rates for PhonePLUS (cont.)

Missouri Public  
Service Commission

REC'D MAY 15 2003

4.5.1.C Optional Features

4.5.1.C.1 Non-Recurring Charges

Setup fee for Optional Services	\$7.00
Pay by check over the telephone	8% of face amount of check

4.5.1.C.2 Recurring Charges

Call Waiting	\$1.00
Call Forwarding	\$1.00
Three Way Calling	\$1.00
Speed Dial	\$1.00
Call Return	\$1.00
Call Forwarding-Busy Line	\$1.00
Don't Answer Caller ID (name and/or #)	\$1.00
Unpublished Number	\$4.00
Anonymous Call Rejection (ACR)	\$1.00
Call Blocker	\$1.00
Internet Caller ID (ICID) package	\$1.00
Privacy Manager	\$1.00
Personalized Ring (one dependent no.)	\$1.00
Personalized Ring (two dependent nos.)	\$2.00
Value Pack 1	\$2.00
Value Pack 2	\$4.00
Value Pack 3	\$4.00

\$1.00 CANCELLED

JUN 29 2003  
3rd RS 41.2  
Missouri Public Service Commission  
MISSOURI

4.6 Directory Assistance

The Company does not provide operator services for Resale-based customers. For PhonePLUS customers, directory assistance is available at \$1.99 per occurrence and busy interrupt is available at \$6.00 per occurrence. (I) (I)

4.7 Change of Phone Number

A charge of \$13.00 will apply to each change of phone number requested by the Customer. For PhonePLUS (UNE-P Based) Prepaid Service Customers, the charge is \$5.00. (R) (R)

4.8 Long Distance

Long distance service will be available at rates as listed in the IXC Tariff.

Issued: May 15, 2003

Effective: May 25, 2003

Dale Schmick, Vice President  
The Pager Company d/b/a The Pager & Phone Company  
3030 E. Truman Road  
Kansas City, MO 64127

Missouri Public  
Service Commission

FILED MAY 25 2003

5 CUSTOMER INFORMATION BULLETIN (cont.)  
4.5 Rates for PhonePLUS (cont.)

Missouri Public  
Service Commission

REC'D JAN 24 2003

4.5.1.C Optional Features

4.5.1.C.1 Non-Recurring Charges

Setup fee for Optional Services \$7.00  
Pay by check over the telephone 8% of face amount of check

4.5.1.C.2 Recurring Charges

Call Waiting \$1.00  
Call Forwarding \$1.00  
Three Way Calling \$1.00  
Speed Dial \$1.00  
Call Return \$1.00  
Call Forwarding-Busy Line \$1.00  
Don't Answer Caller ID (name and/or #) \$1.00  
Unpublished Number \$4.00 (1)  
Anonymous Call Rejection (ACR) \$1.00  
Call Blocker \$1.00  
Internet Caller ID (ICID) package \$1.00  
Privacy Manager \$1.00  
Personalized Ring (one dependent no.) \$1.00  
Personalized Ring (two dependent nos.) \$2.00  
Value Pack 1 \$2.00  
Value Pack 2 \$4.00  
Value Pack 3 \$4.00

4.6 Directory Assistance

The Company does not provide operator services for Resale-based customers. For PhonePLUS customers, directory assistance is available at \$0.99 per occurrence and busy interrupt is available at \$4.00 per occurrence.

4.7 Change of Phone Number

A charge of \$13.00 will apply to each change of phone number requested by the Customer.

4.8 Long Distance

Long distance service will be available at rates as listed in the IXC Tariff.

**CANCELLED**

MAY 25 2003

By 2nd RS 41.2  
Public Service Commission  
MISSOURI

Issued: January 24, 2003

Effective: February 3, 2003

Dale Schmick, Vice President  
The Pager Company d/b/a The Pager & Phone Company  
3030 E. Truman Road  
Kansas City, MO 64127

Missouri Public  
Service Commission

FILED FEB 03 2003

5 CUSTOMER INFORMATION BULLETIN (cont.)

REC'D DEC 19 2002

4.5 Rates for PhonePLUS (cont.)

4.5.1.C Optional Features

4.5.1.C.1 Non-Recurring Charges

Setup fee for Optional Services	\$7.00
Pay by check over the telephone	8% of face amount of check

4.5.1.C.2 Recurring Charges

Call Waiting	\$1.00
Call Forwarding	\$1.00
Three Way Calling	\$1.00
Speed Dial	\$1.00
Call Return	\$1.00
Call Forwarding-Busy Line	\$1.00
Don't Answer Caller ID (name and/or #)	\$1.00
Unpublished Number	\$1.00
Anonymous Call Rejection (ACR)	\$1.00
Call Blocker	\$1.00
Internet Caller ID (ICID) package	\$1.00
Privacy Manager	\$1.00
Personalized Ring (one dependent no.)	\$1.00
Personalized Ring (two dependent nos.)	\$2.00
Value Pack 1	\$2.00
Value Pack 2	\$4.00
Value Pack 3	\$4.00

**CANCELLED**

FEB 09 2003

ISRS 41.2  
Public Service Commission  
MISSOURI

4.6 Directory Assistance

The Company does not provide operator services for Resale-based customers. For PhonePLUS customers, directory assistance is available at \$0.99 per occurrence and busy interrupt is available at \$4.00 per occurrence.

4.7 Change of Phone Number

A charge of \$13.00 will apply to each change of phone number requested by the Customer.

4.8 Long Distance

Long distance service will be available at rates as listed in the IXC Tariff.

**Missouri Public**

FILED JAN 18 2003

**Service Commission**

Issued: December 19, 2002

Effective: January 18, 2003

Dale Schmick, Vice President  
The Pager Company d/b/a The Pager & Phone Company  
3030 E. Truman Road  
Kansas City, MO 64127

LOCAL TELECOMMUNICATIONS SERVICES

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Issued: August 18, 2003

Dale Schmick, Vice President  
3030 E. Truman Road  
Kansas City, MO 64127

Effective: September 17, 2003

CANCELLED  
January 04, 2016  
Missouri Public  
Service Commission  
TD-2016-0138; YC-20007-0418

**Filed**  
Missouri Public  
Service Commission



LOCAL TELECOMMUNICATIONS SERVICES

Missouri Public  
Service Commission

5 CUSTOMER INFORMATION BULLETIN (cont.)

REC'D MAY 15 2003

4.9 Trouble Isolation Charge

In the event a company technician is dispatched to determine whether a service outage or service issue is before or after the Demarcation there will be a \$30 trouble isolation charge if the customer does not subscribe to the company's Wireplan (inside wiring) service, and the trouble is being caused by the inside wiring. In the event that the company's technician cannot access the Demarcation due to no access (access shall mean availability of the technician to access the demarcation for testing, and if such point of demarcation is within the residence there must be an adult present to allow access) or an unsafe situation there shall be a \$15.00 no-access charge.

(Z)

(Z)

(Z)

CANCELLED

SEP 17 2003

by 2nd RS 41.3  
Public Service Commission  
MISSOURI

Issued: May 15, 2003

Dale Schmick, Vice President  
3030 E. Truman Road  
Kansas City, MO 64127

Effective: June 14, 2003

Missouri Public  
Service Commission

FILED JUN 14 2003

Missouri Public  
Service Commission

5 CUSTOMER INFORMATION BULLETIN (cont.)

REC'D JAN 28 2003

4.9 Trouble Isolation Charge

In the event a company technician is dispatched to determine whether a service outage or service issue is before or after the Demarcation there will be a \$30 trouble isolation charge if the customer does not subscribe to the company's Wireplan (inside wiring) service, and the trouble is being caused by the inside wiring. In the event that the company's technician cannot access the Demarcation due to no access (access shall mean availability to the technician of access to the demarcation for testing and if such point of demarcation is within the residence there must be an adult present to allow access) or an unsafe situation there shall be a \$15.00 no access charge.

**CANCELLED**

JUN 14 2003  
By *LSRS 41.3*  
Public Service Commission  
MISSOURI

Issued: January 28, 2003

Effective: February 27, 2003

Dale Schmick, Vice President  
The Pager Company d/b/a The Pager & Phone Company  
3030 E. Truman Road  
Kansas City, MO 64127

Missouri Public  
Service Commission

FILED FEB 27 2003

LOCAL TELECOMMUNICATIONS SERVICES

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Issued: August 18, 2003

Dale Schmick, Vice President  
3030 E. Truman Road  
Kansas City, MO 64127

Effective: September 17, 2003

CANCELLED  
January 04, 2016  
Missouri Public  
Service Commission  
TD-2016-0138; YC-20007-0418

**Filed**  
Missouri Public  
Service Commission

LOCAL TELECOMMUNICATIONS SERVICES

Missouri Public  
Service Commission

5 CUSTOMER INFORMATION BULLETIN (cont.)

REC'D MAY 30 2003

**OPERATOR SERVICES AND DIRECTORY ASSISTANCE**

The Company does not provide operator services for Basic Prepaid (Resale-based) Service customers. For PhonePLUS (UNE-P based) Prepaid Service customers, directory assistance is available at \$1.99 per occurrence and busy interrupt is available at \$6.00 per occurrence. (T)

**TOLL SERVICES ARE BLOCKED**

You are ordering Prepaid Service from The Pager Company. Prepaid Service is a prepaid switched intrastate telecommunications service that permits Customers to establish communications between two locations within the State of Missouri that are within the exchanges (the Local Calling Area) in which The Pager Company is authorized to offer and provide service. (T)

Prepaid Service provides you with a single voice-grade communications channel, including a telephone number and a Directory Listing. Prepaid Service permits you to: (T)

- (i) place calls within the Local Calling Area;
- (ii) access 911 Service if available in your Local Calling Area;
- (iii) place calls to toll-free "800" or "888" telephone numbers.

Prepaid Service does not permit you to originate calls to caller-paid information services (e.g., "900", "976", "711"). Calls to telephone numbers used for toll services or caller-paid information services will be blocked by the Company. Basic Prepaid (Resale-based) Service customers may not originate calls to direct dial (1+ or 0+) toll services. PhonePLUS (UNE-P based) Prepaid Service customers will have access to long distance (1+ and 0+). (T)

**REFUND OF PROCESSING FEE AND FIRST MONTH'S CHARGES**

The Processing Fee and First Month's Prepaid Service Charges you paid at the time you signed this Service Order can be refunded to you if you cancel service within 10 business days after signing the Service Order.

**CANCELLED**

SEP 17 2003

by 4th RS 42  
Public Service Commission  
MISSOURI

Missouri Public  
Service Commission

5 CUSTOMER INFORMATION BULLETIN (cont.)

REC'D MAY 15 2003

**OPERATOR SERVICES AND DIRECTORY ASSISTANCE**

The Company does not provide operator services for Resale-based Customers. For PhonePLUS customers, directory assistance is available at \$1.99 per occurrence and busy interrupt is available at \$6.00 per occurrence. (I) (I)

**TOLL SERVICES ARE BLOCKED**

You are ordering Prepaid Service from The Pager Company. Prepaid Service is a prepaid, switched, intrastate, telecommunications service that permits Customers to establish communications between two locations within the State of Missouri that are within the exchanges (the Local Calling Area) in which The Pager Company is authorized to offer and provide service.

Prepaid Service provides you with a single, voice-grade communications channel, including a telephone number and a Directory Listing. Prepaid Service permits you to:

- (i) place calls within the Local Calling Area;
- (ii) access 911 Service if available in your Local Calling Area;
- (iii) place calls to toll-free "800" or "888" telephone numbers.

Prepaid Service does not permit you to originate calls to caller-paid information services (e.g., "900", "976", "711"). Calls to telephone numbers used for toll services caller-paid information services will be blocked by the Company. Resale-based customers may not originate calls to direct dial (1+) or (0+) toll services; PhonePLUS Prepaid Service Customers will have access to long distance (1+ and 0+).

**REFUND OF PROCESSING FEE AND FIRST MONTH'S CHARGES**

The Processing Fee and First Month's Prepaid Service Charges you paid at the time you signed this Service Order can be refunded to you if you cancel service anytime within 10 business days after signing the Service Order.

**CANCELLED**

JUN 29 2003  
By *Brd RS 42*  
Public Service Commission  
MISSOURI

Issued: May 15, 2003

Effective: May 25, 2003

Dale Schmick, Vice President  
The Pager Company d/b/a The Pager & Phone Company  
3030 E. Truman Road  
Kansas City, MO 64127

Missouri Public  
Service Commission

FILED MAY 25 2003

**Missouri Public  
Service Commission**

5 CUSTOMER INFORMATION BULLETIN (cont.)

**REC'D DEC 19 2002**

**OPERATOR SERVICES AND DIRECTORY ASSISTANCE**

The Company does not provide operator services for Resale-based Customers. For PhonePLUS customers, directory assistance is available at \$0.99 per occurrence and busy interrupt is available at \$4.00 per occurrence. (N)

**TOLL SERVICES ARE BLOCKED**

You are ordering Prepaid Service from The Pager Company. Prepaid Service is a prepaid, switched, intrastate, telecommunications service that permits Customers to establish communications between two locations within the State of Missouri that are within the exchanges (the Local Calling Area) in which The Pager Company is authorized to offer and provide service.

Prepaid Service provides you with a single, voice-grade communications channel, including a telephone number and a Directory Listing. Prepaid Service permits you to:

- (i) place calls within the Local Calling Area;
- (ii) access 911 Service if available in your Local Calling Area;
- (iii) place calls to toll-free "800" or "888" telephone numbers.

Prepaid Service does not permit you to originate calls to caller-paid information services (e.g., "900", "976", "711"). (N)  
Calls to telephone numbers used for toll services caller-paid information services will be blocked by the Company. (N)  
Resale-based customers may not originate calls to direct dial (1+) or (0+) toll services; PhonePLUS Prepaid Service (N)  
Customers will have access to long distance (1+ and 0+). (N)

**REFUND OF PROCESSING FEE AND FIRST MONTH'S CHARGES**

The Processing Fee and First Month's Prepaid Service Charges you paid at the time you signed this Service Order can be refunded to you if you cancel service anytime within 10 business days after signing the Service Order.

**CANCELLED**

MAY 25 2003  
2nd RS 42  
Public Service Commission  
MISSOURI

**Missouri Public**

**FILED JAN 18 2003**

**Service Commission**

Issued: December 19, 2002

Effective: January 18, 2003

Dale Schmick, Vice President  
The Pager Company d/b/a The Pager & Phone Company  
3030 E. Truman Road  
Kansas City, MO 64127

5. CUSTOMER INFORMATION BULLETIN (cont.)

RECEIVED

OPERATOR SERVICES AND DIRECTORY ASSISTANCE

JUL 02 1999

The Pager Company DOES NOT provide operator services or access to directory assistance.

MO. PUBLIC SERVICE COMMISSION

TOLL SERVICES ARE BLOCKED

You are ordering Prepaid Service from The Pager Company. Prepaid Service is a prepaid, switched, intrastate, telecommunications service which permits Customers to establish communications between two locations within the State of Missouri that are within the exchanges (the Local Calling Area) in which The Pager Company is authorized to offer and provide service.

Prepaid Service provides you with a single, voice-grade communications channel, including a telephone number and a Directory Listing. Prepaid Service permits you to:

- (i) place calls within the Local Calling Area;
- (ii) access 911 Service if available in your Local Calling Area;
- (iii) place calls to toll-free "800" or "888" telephone numbers.

Prepaid Service does not permit you to originate calls to direct dial (1+) or (0+) toll services; to caller-paid information services (e.g., "900", "976", "711"); or to (0-) access or services. Calls to telephone numbers used for toll services and caller-paid information services will be blocked by the Company.

REFUND OF PROCESSING FEE AND FIRST MONTH'S CHARGES

The Processing Fee and First Month's Prepaid Service Charges you paid at the time you signed this Service Order can be refunded to you if you cancel service anytime within 10 business days after signing the Service Order.

CANCELLED

JAN 18 2003  
By ISRS 42  
Public Service Commission  
MISSOURI

MISSOURI PUBLIC  
SERVICE COMMISSION  
99-115  
FILED SEP 30 1999

Issued: July 2, 1999

Effective: [REDACTED] 1999

Deborah D. Garza, President  
The Pager Company  
3030 E. Truman Road  
Kansas City, MO 64127

SEP 30 1999