

4. SERVICES (continued)

4.1 Basic Local Telecommunications Service (continued)

4.1.4 Missouri School Discount Program (continued)

C. All educational institutions shall be defined as an accredited public or private school in the state of Missouri. Private schools must be accredited by either the Missouri Chapter of the National Federation of Non-Public Schools Accrediting Association, Independent Schools Association of the Central States, North Central Association of Colleges and Schools, Association of the Central States, North Central Association of Colleges and Schools, and/or the University of Missouri-Columbia. The Department of Elementary and Secondary Education must accredit public schools for the state of Missouri and/or the North Central Association of Colleges and Schools.

D. The qualifying discount will be permitted only where the predominant use is providing educational and instructional programs and for the educational institution's administrative use. The discount is not allowed to residential complexes associated with the institution.

E. In addition to meeting the qualifications specified in Paragraph 3 preceding, an eligible Customer must sign an affidavit certifying that the qualification is met. The affidavit will be retained on file with the Company.

F. The Customer should request to receive the discount on all subsequent additions of eligible services, which are ordered. There will be no additional affidavits required.

G. The following Basic Local Telecommunication Services are eligible for a discount with this program:

(T)

- Flat rate, business one-party service
- All other features, ancillary services or options, relative to the particular service, shall continue to be provided at the appropriate tariffed rates.

4.1.5 Missouri USF Low-Income Assistance\*

A. General - A low-income Customer is any Customer who requests or receives residential essential local telecommunications service and who meets eligibility requirements in Section 4.1.5.B and in Title 47 of the Code of Federal Regulations, Section 54. Qualified individuals will receive discounted services under either the low-income assistance or the disabled assistance program.

B. Regulations - Low income assistance is available to all residential Customers who demonstrate, by certifying with the Company under penalty of perjury, that they are eligible for support by participation in:

\*The Missouri USF Low-Income Assistance Program is grandfathered. Enrollment in the program is closed. Existing enrollees may not reenroll if they are de-enrolled from the program.

(N)  
(N)

## 4. SERVICES (continued)

4.1 Basic Local Telecommunications Service (continued)

## 4.1.5 Missouri USF Low-Income Assistance (continued)

1. Medicaid
2. Supplemental Nutrition Assistance Program (SNAP)
3. Supplementary Security Income (SSI)
4. Federal Public Housing Assistance or Section 8
5. Low Income Home Energy Assistance Program (LIHEAP)
6. National School Lunch Program's free lunch program
7. Temporary Assistance to Needy Families (TANF)

In addition, residence Customers with a household income at or below 135% of Federal Poverty Guidelines for that household size may also qualify for low income assistance.

- C. Eligible Services - Essential local telecommunications service is defined as two (2) way switched voice residential service within a local calling scope as determined by the Commission, comprised of the following services and their recurring charges:
1. Single line residential service and any applicable mileage or zone charges
  2. Access to local emergency services, including, but not limited to, 911 service established by local authorities
  3. Access to basic local operator services
  4. Access to basic local directory assistance
  5. Standard intercept service
  6. Equal access to Inter-Exchange Carriers consistent with rules and regulations of the FCC
  7. One (1) standard white pages directory listing
  8. Toll blocking or toll control for qualifying low-income Customers
- D. Support Amount - Customers eligible under the established criteria can receive a discount from their bill for essential local telecommunications service equal to the amounts approved by the Missouri Public Service Commission and the Federal Communications Commission. The amount of support for any Customer will not exceed the sum of recurring charges for essential local telecommunications services (including the basic service rate, extended area service additive, and mileage additives, if any).

## 4.1.6 Missouri USF Disabled Assistance\*

- A. General - A disabled Customer, or a dependent, is a Customer who requests or receives residential essential local telecommunications service, as defined in section 4.1.5(C) of this tariff, and meets the eligibility requirements set forth in this tariff.

\*The Missouri USF Disabled Assistance Program is grandfathered. Enrollment in the program is closed. Existing enrollees may not reenroll if they are de-enrolled from the program.

(N)

(N)