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## RULES AND REGULATIONS

### Conservation and Energy Efficiency Programs (continued)

#### I. Non-Co-Delivery Multi-Family Low Income Program (the "Program")

**Purpose:** - The purpose of the Program is to deliver long-term natural gas savings and bill reductions to low income customers who occupy multifamily dwelling units within the Spire Missouri East or Spire Missouri West service territories where current co-delivery programs with Ameren Missouri, or Evergy are not available. This will be achieved through direct-install water consumption reduction and heat retention measures at no cost to participating customers. Additional in-unit or common area measures may also be applied individually or in combination and may be eligible for incentives. The Program will also provide residents of the dwelling units with education on the use of the natural gas conservation measures.

**Availability:** - The Program is available to income qualified multifamily properties that contain natural gas space-heating and/or water-heating equipment and receive gas service from Spire Missouri East or Spire Missouri West. Multi-family dwelling units are defined as structures of three (3) or more attached unit complexes. For the purposes of this Program the term "income qualified" refers to:

- (i) Participation in federal, state, or local subsidized housing program;
- (ii) Proof of resident income levels at or below 80% of the area median income (AMI) or 200% of federal poverty level;
- (iii) Fall within a census tract included on Company's list of eligible low-income census tracts.

Where a multi-family property does not meet one of the eligibility criteria listed above and has a combination of qualifying tenants and non-qualifying tenants, at least 50% of the tenants must be eligible for the entire property to qualify.

**Measures and Incentives:** - The direct-install measures will include smart thermostats, programmable setback thermostats, low-flow faucet aerators, low-flow showerheads, insulating water-heater pipe wrap, furnace clean & checks. The Program will provide incentives to property owners for other eligible natural gas prescriptive measures such as furnace or boiler upgrades, and water heating equipment upgrades for the multi-family property which could be as high as 100% of the installed cost of the measure. Custom measures are defined as non-prescriptive energy efficiency measures, or the integration of a number of measures, which may include prescriptive measures, to achieve significant energy savings. All custom measures must receive a pre-approval commitment from the Program Administrator whether for tenant units, common areas, building shell, or whole building systems.

**Program Description:** - The Company will enter into an agreement with a program 3<sup>rd</sup> party administrator (the Program Administrator) to develop, implement, and maintain all services associated with the Program. Measures installed pursuant to the Program are not eligible for incentives for similar measures contained in any of the Company's other energy efficiency programs. Measures for non-income qualified customers not covered under this tariff may be eligible for incentives under the Company's other energy efficiency programs.

The Company shall produce a post-implementation evaluation in order to quantify the impact of the Program. The cost-effectiveness metrics and test will be added but shall not be used to exclude or diminish the low-income program, but instead shall be used to improve program delivery and effectiveness.

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