



November 6, 2013

Missouri Public Service Commission
Governor Office Building
200 Madison
P.O. Box 360
Jefferson City, MO 65102-0360

Dear Secretary:

Attached for electronic filing is a revision to the P.S.C. MO. No. 1 for CenturyTel of Northwest Arkansas, LLC (Missouri) d/b/a CenturyLink General and Local Exchange Tariff. This revision is filed in accordance with Missouri Public Service Commission Rules and Regulations and electronically submitted with a November 6, 2013 issue date and a proposed effective date of December 6, 2013. The following revisions are included in this filing:

Section 12 4th Revised Sheet 1.2
 2nd Revised Sheet 14
 2nd Revised Sheet 15
 Original Sheet 17

This filing proposes text changes for Simple Choice Unlimited and Business Unlimited, packaged service options available to customers at a lower rate than the ala carte services. Specifically, this filing removes from this tariff those charges applicable for the unlimited long distance provided by CenturyLink Long Distance, LLC.

This change is made for standardization to mirror the rate presentation used for similar packaged services provided by other CenturyLink affiliates, and for consistency with other packaged services in this tariff (e.g. Core Connect).

This filing also includes removal of language pertaining to an early termination fee for customers with 4-10 lines who cancel their service prior to twelve months after subscribing to the service. That condition was applicable when Business Unlimited was offered as a promotion, prior to its availability as a general offering. Deletion of this regulation does not impact current customers.

If you have questions or need additional information regarding this filing, you may call me at (913) 345-7535.

Sincerely,

Robyn Crichton

Attachments
cc: Office of Public Counsel (email)
Richard Moore, CenturyLink

MO 13-09 (NWAR)

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GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

- A. General & Special Promotions (Cont'd)
 - 2. Special Promotions (Cont'd)

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(M) Material previously found on this page now appears on Original Page 17 of this section.

ISSUED:
November 6, 2013

By: Darlene N. Terry
Manager - Tariffs
5454 West 110th Street
Overland Park, KS 66211

EFFECTIVE:
December 6, 2013

GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

SIMPLE CHOICE UNLIMITED

A. Description

Simple Choice Unlimited is a package of features available to residential customers which includes any technically available custom calling features and voicemail **and** a flat rate access line **provided by the Company** and unlimited long distance voice usage **provided by CenturyTel Long Distance, LLC.**

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B. Terms and Conditions

1. A customer may select an unlimited number of compatible services and features from the Custom Calling Features. All terms and conditions as specified herein shall apply.
2. Nonrecurring charges do not apply for transactions involving additions, deletions, or changes to the services/features requested as part of Simple Choice Unlimited. However, appropriate nonrecurring charges do apply for installation of, moves, and changes to the access line.
3. Customers subscribing to the Simple Choice Unlimited may select different features for each line. **The customer must also subscribe to the CenturyTel Long Distance, LLC d/b/a CenturyLink Long Distance Simple Choice Unlimited Long Distance plan.** All lines must be billed to the same account and located at the same premise.
4. Simple Choice Unlimited features must be activated by the customer before they can be used without incurring usage charges.
5. All recurring charges applicable to an access line apply to Simple Choice Unlimited. Among other things, these can include but are not limited to, surcharges, subscriber line charges, and taxes.
6. Call Detail will not be provided with this service plan.

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GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

SIMPLE CHOICE UNLIMITED

C. Rates and Charges

Monthly Rate⁽²⁾

Simple Choice Unlimited⁽¹⁾
Local Exchange Service
Choice of available Custom Calling or
Custom Calling II Service Features

\$39.95⁽³⁾

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⁽¹⁾ Simple Choice Unlimited is not available to Key, Centrex, and PBX customers.

⁽²⁾ Flat rate EAS charges (if applicable) are included in this rate. The **rate for** CenturyTel Long Distance, LLC d/b/a CenturyLink Long Distance Simple Choice Unlimited Long Distance plan **applies in addition to this rate.**

⁽³⁾ The monthly Simple Choice Unlimited rate will be discounted by \$5.00 when customers also subscribe to the Company's High Speed Internet (1.5M or higher).

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GENERAL AND LOCAL EXCHANGE TARIFF

PACKAGED SERVICES

BUSINESS UNLIMITED SERVICE

A. Description

Business customers with 1-10 lines will be eligible for discounted unlimited calling services. Subscription to the Business Unlimited bundle includes one line of Unlimited **Local Calling with a choice of calling features offered by the Company and unlimited long distance calling provided by CenturyTel Long Distance, LLC**. Additional lines of unlimited **local and long distance calling**, up to a maximum of ten (10) lines, may be added. **The monthly rate for Business Unlimited does not include applicable taxes and surcharges.**

Metered/measured line services, PBX, Key, or Centrex accounts are not eligible for Business Unlimited. The customer must subscribe to the CenturyTel Long Distance, LLC Basic Business Unlimited Long Distance Bundle for each Business Unlimited line. Business Unlimited is for typical domestic voice usage only, and cannot be used for any purpose inconsistent with typical domestic voice usage. If usage under this plan is not consistent with typical domestic voice usage, as determined in **the Company's** sole discretion, **the Company** reserves the right to move customer to an alternative plan or may suspend, restrict or cancel customer's service.

B. Monthly Rates

The following rates apply in addition to the monthly rates applicable for companion long distance service provided by CenturyTel Long Distance, LLC.

Primary Access Line Charge	Additional Access Line Charge
\$40.00	\$40.00

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(M) Material now found on this page previously appeared on 3rd Revised Sheet 1.2 of this section.

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