

**BEFORE THE PUBLIC SERVICE COMMISSION**  
**OF THE STATE OF MISSOURI**

Anthony Broughton,	)	
	)	
Complainant,	)	
	)	
v.	)	<b><u>Case No. EC-2007-0018</u></b>
	)	
Kansas City Power & Light	)	
Company,	)	
	)	
Respondent.	)	

**ORDER DIRECTING KANSAS CITY POWER & LIGHT TO RESTORE**  
**POWER DURING PENDENCY OF COMPLAINT**

Issue Date: July 14, 2006

Effective Date: July 14, 2006

Anthony Broughton filed a complaint against Kansas City Power & Light Company on July 7, 2006. In that complaint, Mr. Broughton alleges that KCPL improperly added charges owed by another person to the bill for his residential account. Mr. Broughton's complaint indicates that he has not paid the disputed amount and that as a result, KCPL has disconnected his service. Mr. Broughton asks that the Commission direct KCPL to restore electric service to his residence.

On July 12, 2006, the Commission notified KCPL of the complaint and allowed it 30 days in which to answer. However, given the fact that Mr. Broughton is currently without electric service, the Commission directed KCPL to respond no later than July 14, at

at 1:00 p.m., to Mr. Broughton's request that KCPL be ordered to restore electric service to Mr. Broughton while the Commission considers the merits of his complaint. KCPL has not yet responded.

Mr. Broughton's complaint indicates that his electric power has been disconnected. That is a very serious situation and will constitute a great injustice if the Commission later finds that Mr. Broughton's complaint is valid. While it is certainly understandable that KCPL has not responded within the short time allowed, the Commission is not willing to leave Mr. Broughton in the dark while waiting for a response. Therefore, the Commission will order KCPL to immediately restore electric service to Mr. Broughton pending resolution of his complaint.

**IT IS ORDERED THAT:**

1. Kansas City Power & Light Company shall immediately restore electric service to Anthony Broughton during the pendency of his complaint.
2. This order shall become effective on July 14, 2006.

**BY THE COMMISSION**



Colleen M. Dale  
Secretary

( S E A L )

Harold Stearley, Regulatory Law Judge,  
by delegation of authority pursuant to  
Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,  
on this 14th day of July, 2006.