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February 12, 2021

Morris L. Woodruff, Secretary
Missouri Public Service Commission
200 Madison Street, PO Box 360
Jefferson City, MO 65102-0360

RE: Consolidated Communications of Missouri Company - Tariff Revision - PSC MO No. 1,
Residential Rate Increases

Dear Secretary:

Enclosed for filing, Consolidated Communications of Missouri Company d/b/a Consolidated Communications hereby submits the following tariff sheets with a proposed effective date of March 16, 2021.

Section 4 - Seventh Revised Sheet 17
Section 10 - Sixth Revised Sheet 36
Section 10 - Third Revised Sheet 44

The purpose of this filing is to make the following tariff changes:

- Residential Local Exchange Access Line rate will increase by \$2.00 (Current access line rate is \$18.00 increasing to \$20.00)
- Voice Advantage and Voice Advantage II bundles will increase by \$2.50 (residential access line rate increase of \$2.00 and intrastate long distance minutes rate increase of \$0.50)

A copy of the bill message language is attached and will be placed on applicable customer February bills.

Please contact me at the number below or Carrie Patterson at carrie.patterson@consolidated.com with any questions or concerns regarding this filing.

Regards,

Kevin J. Kastor

A handwritten signature in blue ink that reads "Kevin J. Kastor".

Director – Government Affairs

P: 936.788.7420

kevin.kastor@consolidated.com

BILL MESSAGES – CUSTOMER NOTIFICATION

RESIDENTIAL:

Residential Basic Local Telecommunication Service

NOTICE OF PRICE INCREASE

At Consolidated Communications we strive to keep you informed of any changes to your billing and service options. Effective with next month's bill, the access line rate will increase by \$2.00 per month.

We value your business and look forward to providing you with the best services possible. For more information, please call 1.844.YOUR.CCI (1.844.968.7224).

Voice Bundles for all Residential Customers

NOTICE OF PRICE INCREASE

At Consolidated Communications we strive to keep you informed of any changes to your billing and service options. Effective with next month's bill, the Voice Bundle rate will increase by \$2.50 per month.

We value your business and look forward to providing you with the best services possible. For more information, please call 1.844.YOUR.CCI (1.844.968.7224).

GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

Rates (Cont'd)

C. Local Exchange Access Line Monthly Rate Schedule

CLASS AND GRADE OF SERVICE		ACCESS LINE RATE GROUPS				
		[1] 1- <u>1.060</u>	[2] 1,061- <u>2.900</u>	[3] 2,901- <u>7.000</u>	[4] 7,001- <u>25.000</u>	[5] 25,001- <u>OVER</u>
<u>Business Service:</u>						
One-Party	B1	\$21.00	\$21.00	\$21.00	\$21.00	\$21.00
PBX Trunk	PBX TK	18.25	19.50	20.75	22.00	23.25
Key Line	BKSL	18.25	19.50	20.75	22.00	23.25
Semi-Public	SP	16.25	17.50	18.75	20.00	21.25
Customer Owned	COPT	26.95	26.95	26.95	26.95	26.95
<u>Residence Service:</u>						
One-Party	R1	20.00 (I)	20.00 (I)	20.00 (I)	20.00 (I)	20.00 (I)
Key Line	R1	8.50	9.00	9.50	10.00	10.50

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

SERVICE BUNDLES (Cont'd)

B. Voice Advantage Bundles² (Cont'd)

2. Regulations

- k. The Voice Advantage Bundles are offered only to residential customers for the customer's personal, residential, non-business and non-professional use. Use of the Voice Advantage Bundle is prohibited for any profit or nonprofit commercial or governmental activities, including, but not limited to, activities related to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, resale or transfer of the Voice Advantage Bundle or any other activity that would be inconsistent with the normal residential voice-grade applications and usage patterns. If it is determined that the usage on the Voice Advantage Bundle is not consistent with residential applications or is otherwise prohibited as specified in this tariff, Consolidated Communications of Missouri Company d/b/a/ Consolidated Communications will contact the customer and arrange a transfer to a business service or terminate service under the residential Voice Advantage Bundle. Additional restrictions may apply as provided elsewhere in the tariff.
- l. Customers enrolled in the Voice Advantage Bundles, who fail to pay the entire bundle rate due per month, will have all existing Voice Advantage Bundles converted to the applicable tariff rates for the individual services included in their bundle. Service charges will not apply for converting services back to their individual tariff rates. Such customers will not be permitted to re-enroll in the Voice Advantage Bundle until such time as all associated unpaid balances have been paid in full.
- m. Voice Advantage Bundle customers have the option of subscribing to Voice Mail* and Internet* products at discounted rates.

3. Rates and Charges

- a. Subscribers to any of the Voice Advantage Bundles may upgrade their bundle for an additional \$5.00 per month to include:
 - 1. Three-Way Calling
 - 2. Unidentified Call Rejection
 - 3. Automatic Busy Redial - Unlimited
 - 4. Automatic Call Return - Unlimited
 - 5. Call Forwarding - All Calls
- b. Voice Advantage Basic² \$21.27¹ (I)
- c. Voice Advantage 600² \$21.27¹ (I)
- d. Voice Advantage Unlimited \$21.27¹ (I)
- e. All IntraLATA and InterLATA minutes in excess of minutes included in the bundles \$.10 per minute*

* Denotes non-regulated service

¹This price does not include the deregulated intralata and interlata components.

²Effective December 1, 2013, Voice Advantage Bundles will no longer be available to new customers. Existing Voice Advantage Bundles customers will be allowed to keep their Voice Advantage Bundles at their current service location under the same billing party. No changes to or additions of services to the existing Voice Advantage Bundles are allowed.

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

SERVICE BUNDLES (Cont'd)

D. Voice Advantage II Bundles (Cont'd)

2. Regulations (Cont'd)

- j. The Voice Advantage II Bundles are offered only to residential customers for the customer's personal, residential, non-business and non-professional use. Use of the Voice Advantage II Bundle is prohibited for any profit or nonprofit commercial or governmental activities, including, but not limited to, activities related to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, resale or transfer of the Voice Advantage II Bundle or any other activity that would be inconsistent with the normal residential voice-grade applications and usage patterns. If it is determined that the usage on the Voice Advantage II Bundle is not consistent with residential applications or is otherwise prohibited as specified in this tariff, Consolidated Communications of Missouri Company d/b/a/ Consolidated Communications will contact the customer and arrange a transfer to a business service or terminate service under the residential Voice Advantage II Bundle. Additional restrictions may apply as provided elsewhere in the tariff.
- k. Voice Advantage II Bundle customers have the option of subscribing to Voice Mail* and Internet* products at discounted rates.

3. Rates and Charges

- a. Voice Advantage II Basic \$20.00¹ (I)
- b. Voice Advantage II 600 \$20.00¹ (I)
- c. Voice Advantage II Unlimited \$20.00¹ (I)
- d. All IntraLATA and InterLATA minutes in excess of minutes included in the bundles \$.10 per minute*
- e. Subscribers to any of the Voice Advantage II Bundles may upgrade their bundle for an additional \$5.00 per month to include:
 - 1. Calling Name/Number Identification
 - 2. Call Waiting
 - 3. Calling Name/Number with Call Waiting
 - 4. Three-Way Calling
 - 5. Unidentified Call Rejection
 - 6. Automatic Busy Redial - Unlimited
 - 7. Automatic Call Return - Unlimited
 - 8. Call Forwarding - All Calls

Not all features may be available in all areas

* Denotes non-regulated service

¹This price does not include the IntraLATA and InterLATA components which are provided by Consolidated Communications Enterprise Services, Inc.