P.S.C. Mo. - No. 35 GENERAL EXCHANGE TARIFF

Southwestern Bell Telephone, L.P. d/b/a AT&T Missouri

Section 6 19th Revised Sheet 11 Replacing 18th Revised Sheet 11

DIRECTORY SERVICES

6.12 NONPUBLISHED EXCHANGES SERVICE (CONT'D)

6.12.4 Residence nonpublished exchange service will be furnished at the following rate:

Monthly Service and

Description Rate Equipment Charge(1)

Nonpublished Exchange Service, each

Nonpublished telephone number (NPU) \$2.61(2) \$6.00

- 6.12.5 The minimum term for which nonpublished Exchange Service will be billed is one month.
- 6.12.6 The rate will not apply in the following cases:
 - Foreign Exchange Service, where the customer is also furnished Local Exchange Service.
 - B. Additional Local Exchange Service furnished the same customer in the same exchange so long as the customer has Local Exchange Service listed in the directory in the same exchange.
 - C. Local Exchange Service for customers living in a hotel, hospital, retirement complex, apartment house, boarding house or club, if the customer is listed under the telephone number of the establishment.
 - D. Where a customer's service is changed to nonpublished for a Telephone Company reason due to unusual circumstances, such as harassing calls, threats or other acts adversely affecting the health, welfare, security or service of the customer. (This service should not be provided for a period of more than one month.)
 - When a customer uses a Telecommunications Device for the Deaf (TDD / TTY) and requests
 nonpublished Exchange Service.
 - F. When the customer elects to publish his/her preferred number service telephone number in lieu of the residence local exchange number in the same exchange.
- (1) The Service and Equipment Charge is applicable only when the request for non-published Exchange Service is subsequent to the initial installation of the exchange access line.
- (2) A portion of this rate is interim and subject to refund to all the customers charged pursuant to the revenue recovery mechanism described in P.S.C. Mo.-No. 24, Local Exchange Tariff, Paragraph 1.7.7.A. and 1.8.6, and in P.S.C. Mo.-No. 26, Long Distance Message Telecommunications Service Tariff, Paragraphs 1.10.4 and 1.11.F.

Issued: November 17, 2006 Effective: December 17, 2006



P.S.C. Mo. - No. 35 GENERAL EXCHANGE TARIFF

Southwestern Bell Telephone, L.P. d/b/a AT&T Missouri

Section 6 18th Revised Sheet 11 Replacing 17th Revised Sheet 11

DIRECTORY SERVICES

6.12 Nonpublished Exchanges Service (cont'd)

6.12.4 Residence nonpublished exchange service will be furnished at the following rate:

Description		Monthly Rate	Service and Equipment Charge(1)	(AT)
Nonpublished Exchange Service, each Nonpublished telephone number	(NPU)	\$2.61(2)(CR)	\$6.00	

- **6.12.5** The minimum term for which nonpublished Exchange Service will be billed is one month.
- **6.12.6** The rate will not apply in the following cases:
 - Foreign Exchange Service, where the customer is also furnished Local Exchange Service.
 - B. Additional Local Exchange Service furnished the same customer in the same exchange so long as the customer has Local Exchange Service listed in the directory in the same exchange.
 - C Local Exchange Service for customers living in a hotel, hospital, retirement complex, apartment house, boarding house or club, if the customer is listed under the telephone number of the establishment.
 - D Where a customer's service is changed to nonpublished for a Telephone Company reason due to unusual circumstances, such as harassing calls, threats or other acts adversely affecting the health, welfare, security or service of the customer. (This service should not be provided for a period of more than one month.)
 - E When a customer who has service which involves data terminals where there is no voice use contemplated.
 - F. When the customer elects to publish his/her preferred number service telephone number in lieu of the residence local exchange number in the same exchange.
- (1) The Service and Equipment Charge is applicable only when the request for non-published Exchange Service is subsequent to the initial installation of the exchange access line.
- (2) A portion of this rate is interim and subject to refund to all the customers charged pursuant to the revenue recovery mechanism described in P.S.C. Mo.-No. 24, Local Exchange Tariff, Paragraph 1.7.7.A. and 1.8.6, and in P.S.C. Mo.-No. 26, Long Distance Message Telecommunications Service Tariff, Paragraphs 1.10.4 and 1.11.F.

Issued: September 1, 2006 Effective: October 1, 2006





General Exchange Tariff
Section 6
17th Revised Sheet 11
Replacing 16th Revised Sheet 11

DIRECTORY SERVICES

- 6.12 NONPUBLISHED EXCHANGES SERVICE (cont'd)
 - 6.12.4 Residence nonpublished exchange service will be furnished at the following rate:

		Monthly	Service and
	_	Rate	Equipment Charge (1)
Nonpublished Exchange Service, each	·-		
Nonpublished telephone number	(NPU)	\$2.49 (CR)(2)	\$6.00

- 6.12.5 The minimum term for which nonpublished Exchange Service will be billed is one month.
- 6.12.6 The rate will not apply in the following cases:
 - A. Foreign Exchange Service, where the customer is also furnished Local Exchange Service.
 - B. Additional Local Exchange Service furnished the same customer in the same exchange so long as the customer has Local Exchange Service listed in the directory in the same exchange.
 - C Local Exchange Service for customers living in a hotel, hospital, retirement complex, apartment house, boarding house or club, if the customer is listed under the telephone number of the establishment.
 - D Where a customer's service is changed to nonpublished for a Telephone Company reason due to unusual circumstances, such as harassing calls, threats or other acts adversely affecting the health, welfare, security or service of the customer. (This service should not be provided for a period of more than one month.)
 - E When a customer who has service which involves data terminals where there is no voice use contemplated.
 - F. When the customer elects to publish his/her preferred number service telephone number in lieu of the residence local exchange number in the same exchange.
- (1) The Service and Equipment Charge is applicable only when the request for non-published Exchange Service is subsequent to the initial installation of the exchange access line.
- (2) A portion of this rate is interim and subject to refund to all the customers charged pursuant to the revenue recovery mechanism described in P.S.C. Mo.-No. 24, Local Exchange Tariff, Paragraph 1.7.7.A. and 1.8.6, and in P.S.C. Mo.-No. 26, Long Distance Message Telecommunications Service Tariff, paragraphs 1.10.4 and 1.11.F.

Issued: June 10, 2005 July 10, 2005

By CINDY BRINKLEY, President-SBC Missouri Southwestern Bell Telephone, L.P., d/b/a SBC Missouri St. Louis, Missouri





tariff will be issued except for the purpose of canceling this tariff.

No Supplement to this

General Exchange Tariff
Section 6
16th Revised Sheet 11
Replacing 15th Revised Sheet 11
Missouri Public
Service Commission

DIRECTORY SERVICES

6.12 NONPUBLISHED EXCHANGES SERVICE (cont'd)

REC'D JUN 10 2004

6.12.4 Residence nonpublished exchange service will be furnished at the following rate:

Monthly Service and Rate Equipment Charge (1)

Nonpublished Exchange Service, each
Nonpublished telephone number (NPU) \$2.31 (CR)(2) \$6.00

- 6.12.5 The minimum term for which nonpublished Exchange Service will be billed is one month.
- 6.12.6 The rate will not apply in the following cases:
 - A. Foreign Exchange Service, where the customer is also furnished Local Exchange Service.
 - B. Additional Local Exchange Service furnished the same customer in the same exchange so long as the customer has Local Exchange Service listed in the directory in the same exchange.
 - C Local Exchange Service for customers living in a hotel, hospital, retirement complex, apartment house, boarding house or club, if the customer is listed under the telephone number of the establishment.
 - D Where a customer's service is changed to nonpublished for a Telephone Company reason due to unusual circumstances, such as harassing calls, threats or other acts adversely affecting the health, welfare, security or service of the customer. (This service should not be provided for a period of more than one month.)
 - E When a customer who has service which involves data terminals where there is no voice use contemplated.
 - F. When the customer elects to publish his/her preferred number service telephone number in lieu of the residence local exchange number in the same exchange.

The Service and Equipment Charge is applicable only when the request for non-published Exchange Service is subsequent to the initial installation of the exchange access line.

(2) A portion of this rate is interim and subject to refund to all the customers charged pursuant to the revenue recovery mechanism described in P.S.C. Mo.-No. 24, Local Exchange Tariff, Paragraph 1.7.7.A. and 1.8.6, and in P.S.C. Mo.-No. 26, Long Distance Message Telecommunications Service Tariff, paragraphs 1.10.4 and 1.11.F.

By CINDY BRINKLEY, President-SBC Missouri

Southwestern Bell Telephone, L.P., d/b/a SBC Missouri St. Louis, Missouri

Issued: June 10, 2004

Effective: July 10, 2004

Missouri Public Service Commission

FILED JUL 10 2004

SANCELLED

PLUBIC SCIVICE COMMISSION

General Exchange Tariff Section 6 15th Revised Sheet 11 Replacing 14th Revised Sheep Liblic Service Commission

DIRECTORY SERVICES

6.12 NONPUBLISHED EXCHANGES SERVICE (cont'd)

REC'N JUN 10 2003

CANCELLEA 12.4 Residence nonpublished exchange service will be furnished at the following rate: Service and

JUL 1 0 2004

Nonpublished Exchange Service, each SS Pupublished telephone number

(NPU)

\$2.14 (CR)(2)

Rate

\$6.00

Equipment Charge (1)

- The minimum term for which nonpublished Exchange Service will be billed is one month.
- 6.12.6 The rate will not apply in the following cases:
 - Foreign Exchange Service, where the customer is also furnished Local Exchange Service.
 - Additional Local Exchange Service furnished the same customer in the same exchange so long as the customer has Local Exchange Service listed in the directory in the same exchange.
- Local Exchange Service for customers living in a hotel, hospital, retirement complex, apartment house, boarding house or club, if the customer is listed under the telephone number of the establishment.
- Where a customer's service is changed to nonpublished for a Telephone Company reason due to unusual circumstances, such as harassing calls, threats or other acts adversely affecting the health, welfare, security or service of the customer. (This service should not be provided for a period of more than one month.)
- E When a customer who has service which involves data terminals where there is no voice use contemplated.
- When the customer elects to publish his/her preferred number service telephone number in lieu of the residence local exchange number in the same exchange.
- (1) The Service and Equipment Charge is applicable only when the request for non-published Exchange Service is subsequent to the initial installation of the exchange access line.
- (2) A portion of this rate is interim and subject to refund to all the customers charged pursuant to the revenue recovery mechanism described in P.S.C. Mo.-No. 24, Local Exchange Tariff, Paragraph 1.7.7.A. and 1.8.6, and in P.S.C. Mo.-No. 26, Long Distance Message Telecommunications Service Tariff, paragraphs 1.10.4 and 1.11.F.

Issued: June 10, 2003

Effective: July 10, 2003

By CINDY BRINKLEY, President-SBC Missouri Southwestern Bell Telephone, L.P., d/b/a SBC Missouri St. Louis, Missouri

Missouri Public Service Commission

FILED JUL 10 2003

Missouri Public

P.S.C. Mo.- No. 35

REC'D JUN 1 0 2002

General Exchange Tariff
Section 6

14th Revised Sheet 11

Service CommissionReplacing 13th Revised Sheet 11

DIRECTORY SERVICES

6.12 NONPUBLISHED EXCHANGE SERVICE-(Continued)

JUL 1 0 2003

6.12.4 Residence nonpublished exchange service will be furnished at the following rate:

Monthly

ne rollowing rate: Consumssion ublic Service Consumssion
Service and Equipment

Rate

Charge (1)

Nonpublished Exchange Service, each nonpublished telephone number (NPU)

No Supplement to this

except for the purpose

of canceling this tariff.

tariff will be issued

\$1.99 (CR)(2)

\$6.00

- 6.12.5 The minimum term for which nonpublished Exchange Service will be billed is one month.
- 6.12.6 The rate will not apply in the following cases:
 - A. Foreign Exchange Service, where the customer is also furnished Local Exchange Service.
 - B. Additional Local Exchange Service furnished the same customer in the same exchange so long as the customer has Local Exchange Service listed in the directory in the same exchange.
 - C Local Exchange Service for customers living in a hotel, hospital, retirement complex, apartment house, boarding house or club, if the customer is listed under the telephone number of the establishment.
 - D Where a customer's service is changed to nonpublished for a Telephone Company reason due to unusual circumstances, such as harassing calls, threats or other acts adversely affecting the health, welfare, security or service of the customer. (This service should not be provided for a period of more than one month.)
 - E When a customer who has service which involves data terminals where there is no voice use contemplated.
 - F. When the customer elects to publish his/her preferred number service telephone number in lieu of the residence local exchange number in the same exchange.
- (1) The Service and Equipment Charge is applicable only when the request for non-published Exchange Service is subsequent to the initial installation of the exchange access line.
- (2) A portion of this rate is interim and subject to refund to all the customers charged pursuant to the revenue recovery mechanism described in P.S.C. Mo.-No. 24, Local Exchange Tariff, Paragraph 1.7.7.A. and 1.8.6, and in P.S.C. Mo.-No. 26, Long Distance Message Telecommunications Service Tariff, paragraphs 1.10.4 and 1.11.F.

Issued: June 10, 2002

Effective: July 10, 2002

By JAN NEWTON, President-Missouri
Southwestern Bell Telephone, L.P., d/b/a Southwestern Bell Telephone Company
St. Louis, Missouri

FILED JUL 1 0 2002

Service Commission

General Exchange Tariff Section 6 13th Revised Sheet 11 Replacing 12th Revised Sheet 11 Missouri Public

DIRECTORY SERVICES

6.12 NONPUBLISHED EXCHANGE SERVICE-(Continued)

REC'D JUN 0 5 2001

6.12.4 Residence nonpublished exchange service will be furnished at the following the Commission

Monthly

Service and

Rate

Equipment Charge(1)

Nonpublished Exchange Service, each nonpublished telephone number (NPU)......

\$1.85(2)(CR)

\$6.00

6.12.5 The minimum term for which nonpublished Exchange Service will be billed

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is one month.

JUL 1 0 2002

6.12.6 The rate will not apply in the following cases:

A. Foreign Exchange Service, where the customer is also furnished Local Exchange Service.

- B. Additional Local Exchange Service furnished the same customer in the same exchange so long as the customer has Local Exchange Service listed in the directory in the same exchange.
- C. Local Exchange Service for customers living in a hotel, hospital, retirement complex, apartment house, boarding house or club, if the customer is listed under the telephone number of the establishment.
- D. Where a customer's service is changed to nonpublished for a Telephone Company reason due to unusual circumstances, such as harassing calls, threats or other acts adversely affecting the health, welfare, security or service of the customer. (This service should not be provided for a period of more than one month.)
- E. When a customer who has service which involves data terminals where there is no voice use contemplated.
- F. When the customer elects to publish his/her preferred number service telephone number in lieu of the residence local exchange number in the same exchange.

(1) The Service and Equipment Charge is applicable only when the request for nonpublished Exchange Service is subsequent to the initial installation of the exchange access line.

(2) A portion of this rate is interim and subject to refund to all the customers charged pursuant to the revenue recovery mechanism described in P.S.C. Mo.-No. 24, Local Exchange Tariff, Paragraph 1.7.7.A. and 1.8.6, and in P.S.C. Mo.-No. 26, Long Distance Message Telecommunications Service Tariff, paragraphs 1.10.4 and 1.11.F.

<u>Missouri Public</u>

Issued: June 5, 2001 Effective: July 5, 2001

General Exchange Tariff
Section 6
12th Revised Sheet 11
Replacing 11th Revised Sheet 11

DIRECTORY SERVICES

Missouri Public Service Commission

6.12 NONPUBLISHED EXCHANGE SERVICE-(Continued)

REC'D MAY 3 1 2000

6.12.4 Residence nonpublished exchange service will be furnished at the following rate:

Monthly

Service and

Rate_

Equipment Charge(1)

Nonpublished Exchange Service, each nonpublished telephone number (NPU).........

\$1.72(2)(CR)

\$6.00

CANCELLED

6.12.5 The minimum term for which nonpublished Exchange Service will be billed is one month.

JUL 0,5 2001

6.12.6 The rate will not apply in the following cases:

Fublic Service Commission

- A. Foreign Exchange Service, where the customer is also furnished Local Exchange Service. MISSOURI
- B. Additional Local Exchange Service furnished the same customer in the same exchange so long as the customer has Local Exchange Service listed in the directory in the same exchange.
- C. Local Exchange Service for customers living in a hotel, hospital, retirement complex, apartment house, boarding house or club, if the customer is listed under the telephone number of the establishment.
- D. Where a customer's service is changed to nonpublished for a Telephone Company reason due to unusual circumstances, such as harassing calls, threats or other acts adversely affecting the health, welfare, security or service of the customer. (This service should not be provided for a period of more than one month.)
- E. When a customer who has service which involves data terminals where there is no voice use contemplated.
- F. When the customer elects to publish his/her preferred number service telephone number in lieu of the residence local exchange number in the same exchange.
- (1) The Service and Equipment Charge is applicable only when the request for nonpublished Exchange Service is subsequent to the initial installation of the exchange access line.
- (2) A portion of this rate is interim and subject to refund to all the customers charged pursuant to the revenue recovery mechanism described in P.S.C. Mo.-No. 24, Local Exchange Tariff, Paragraph 1.7.7.A. and 1.8.6, and in P.S.C. Mo.-No. 26, Long Distance Message Telecommunications Service Tariff, paragraphs 1.10.4 and 1.11.F.

Issued: June 1, 2000 Effective: July 1, 2000

By Jan Newton, President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri Missouri Public Service Commission

FILED JUL 0 1 2000

General Exchange Tariff Section 6

11th Revised Sheet 11
Replacing 10th Revised Sheet 11

DIRECTORY SERVICES

JUL 3 1 1995

(FC) 6.12 NONPUBLISHED EXCHANGE SERVICE-(Continued)

6.12.4 Residence nonpublished exchange service will be fur FIRE COMM. following rate:

> Monthly Service and Rate Equipment Charge (1)

Nonpublished Exchange Service, each nonpublished telephone number (NPU).... \$1.60(2)

\$6.00

- 6.12.5 The minimum term for which nonpublished Exchange Service will be billed is one month.
- (FC) 6.12.6 The rate will not apply in the following cases:
 - A. Foreign Exchange Service, where the customer is also furnished Local Exchange Service.
 - B. Additional Local Exchange Service furnished the same customer in the same exchange so long as the customer has Local Exchange Service listed in the directory in the same exchange.
 - Local Exchange Service for customers living in a hotel, hospital, retirement complex, apartment house, boarding house or club, if the customer is listed under the telephone number of the establishment.
 - Where a customer's service is changed to nonpublished for a Telephone Company reason due to unusual circumstances, such as harassing calls, threats or other acts adversely affecting the health, welfare, security or service of the customer. (This service should not be provided for a period of more than one month.)

When a customer who has service which involves data terminals where there is no voice use contemplated.

When the customer elects to publish his/her preferred number service telephone number in lieu of the residence local exchange number in the same exchange.

- The Service and Equipment Charge is applicable only when the request for nonpublished Exchange Service is subsequent to the initial installation the exchange access line.
- A portion of this rate is interim and subject to refund to all the that charged pursuant to the revenue recovery mechanism described in P.S.C. Mo.-No. 24, Local Exchange Tariff, Paragraph 1.7.7.A. and 1.8.6 grapd in 1995 P.S.C. Mo.-No. 26, Long Distance Message Telecommunications Service Tariff, paragraphs 1.10.4 and 1.11.F.

Issued: AUG 0 1 1995 Effective:

MISSOURI Public Service Commission

By HORACE WILKINS, JR., President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

General Exchange Tariff Section 6 10th Replacing 9th Reflect 11

DIRECTORY SERVICES

JUL 8 1994

6.10 NONPUBLISHED EXCHANGE SERVICE-(Continued)

6.10.4 Residence nonpublished exchange service will be furnion PUBLIC SERVICE COMM. following rate:

> Monthly Service and Rate Equipment Charge(1)

Nonpublished Exchange Service, each nonpublished telephone number (NPU).... \$1.60(2)

\$6.00

- 6.10.5 The minimum term for which nonpublished Exchange Service will be billed is one month.
- 6.10.6 The rate will not apply in the following cases:

A. Foreign Exchange Service, where the customer is also furnished local structures.

By Additional Local R.

- Additional Local Exchange Service furnished the same Customer MISSOURIAME exchange so long as the customer has Local Exchange Service Service directory in the directory in the same exchange.
- Local Exchange Service for customers living in a hotel, hospital, retirement complex, apartment house, boarding house or club, if the customer is listed under the telephone number of the establishment.
- D. Where a customer's service is changed to nonpublished for a Telephone Company reason due to unusual circumstances, such as harassing calls, threats or other acts adversely affecting the health, welfare, security or service of the customer. (This service should not be provided for a period of more than one month.)
- E. When a customer who has service which involves data terminals where there is no voice use contemplated.
- (AT) When the customer elects to publish his/her preferred number service telephone number in lieu of the residence local exchange number in the (AT) same exchange.
 - (1) The Service and Equipment Charge is applicable only when the request for nonpublished Exchange Service is subsequent to the initial installation of the exchange access line.
 - (2) A portion of this rate is interim and subject to refund to all the customers charged pursuant to the revenue recovery mechanism described in P.S.C. Mo.-No. 24, Local Exchange Tariff, Paragraph 1.7.7.A. and 1.8.6, and in P.S.C. Mo.-No. 26, Long Distance Message Telecommunications Service Ta paragraphs 1.10.4 and 1.11.F.

Issued: JUL 1 1 1994 Effective:

AUG 1 1 1994

AUG 1 1 1994

General Exchange Tariff Section 6 9th Revised Sheet 11 Replacing 8th Revised CheckED

DIRECTORY SERVICES

JUL 16 1993

6.10 NONPUBLISHED EXCHANGE SERVICE-(Continued)

MISSOURI

Residence nonpublished exchange service will be furnished at the

following rate:

Monthly Service and Equipment Charge(1) Rate Nonpublished Exchange Service, each nonpublished telephone number (NPU).... \$1.60(2) \$6.00

6.10.5 The minimum term for which nonpublished Exchange Service will be billed is one month.

6.10.6 The rate will not apply in the following cases:

AUG 111994

- Foreign Exchange Service, where the customer is also furnish Public Exchange Service.
- Additional Local Exchange Service furnished the same customer in the same exchange so long as the customer has Local Exchange Service listed in the directory in the same exchange.
- Local Exchange Service for customers living in a hotel, hospital, retirement complex, apartment house, boarding house or club, if the customer is listed under the telephone number of the establishment.
- Where a customer's service is changed to nonpublished for a Telephone Company reason due to unusual circumstances, such as harassing calls, threats or other acts adversely affecting the health, welfare, security or service of the customer. (This service should not be provided for a period of more than one month.)
- E. When a customer who has service which involves data terminals where there is no voice use contemplated.
- The Service and Equipment Charge is applicable only when the request for nonpublished Exchange Service is subsequent to the initial installation of the exchange access line.
- A portion of this rate is interim and subject to refund to all the customers charged pursuant to the revenue recovery mechanism described in P.S.C. Mo.-No. 24, Local Exchange Tariff, Paragraph 1.7.7.A. and 1.8.6, and in P.S.C. Mo.-No. 26, Long Distance Message Telecommunications Service Tariff, paragraphs 1.10.4 and 1.11.F.

JUL 1 6 1993 Issued:

Effective: AUG 2 1 1993

General Exchange Tariff
Section 6
8th Revised Sheet 11
Replacing 7th Revised Sheet 11

DIRECTORY SERVICES

APR 1 1993

6.10 NONPUBLISHED EXCHANGE SERVICE - (Continued)

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Public Service Countission

6.10.4 Residence nonpublished exchange service will be furnished at the following rate:

Nonpublished Exchange Service, each nonpublished telephone number (NPU)....

Monthly Service and
Rate Equation Charge (1)

.60(2) 211993 \$6.00

6.10.5 The minimum term for which nonpublished Exchange entire commission is one month.

6.10.6 The rate will not apply in the following cases:

- A. Foreign Exchange Service, where the customer is also furnished Local Exchange Service.
- B. Additional Local Exchange Service furnished the same customer in the same exchange so long as the customer has Local Exchange Service listed in the directory in the same exchange.
- C. Local Exchange Service for customers living in a hotel, hospital, retirement complex, apartment house, boarding house or club, if the customer is listed under the telephone number of the establishment.
- D. Where a customer's service is changed to nonpublished for a Telephone Company reason due to unusual circumstances, such as harassing calls, threats or other acts adversely affecting the health, welfare, security or service of the customer. (This service should not be provided for a period of more than one month.)
- E. When a customer who has service which involves data terminals where there is no voice use contemplated.
- 1) The Service and Equipment Charge is applicable only when the request for nonpublished Exchange Service is subsequent to the initial installation of the exchange access line.
- (2) A portion of this rate is interim and subject to refund to all the customers charged pursuant to the revenue recovery mechanism described in P.S.C. Mo.-No. 24, Local Exchange Tariff, Paragraph 1.7.7., A., and in P.S.C. Mo.-No. 26, Long Distance Message Telecommunications Service Tariff, paragraphs 1.10.4 and 1.11.F.

Issued:

(AT)

APR 0 1 1993

MAY 0 1 1993

FILED

By A. D. ROBERTSON, Assistant Vice President-External Affairs

Southwestern Bell Telephone Company

St. Louis, Missouri

92-306

MO. PUBLIC SERVICE COMM.

Effective:

General Exchange Tariff Section 6 7th Revised Sheet 11 Replacing 6th Revised Sheet 11 RECEIVEU

DIRECTORY SERVICES

SEP 1.7 1990

(FC) 6.10 NONPUBLISHED EXCHANGE SERVICE-(Continued)

MASSOURT

(FC) 6.10.4 Residence nonpublished exchange service will be furnished at the following rate:

> Monthly Rate

Service and Boumpres Charge(1)

Nonpublished Exchange Service, each nonpublished telephone number (NPU).... \$1.60(2) MAY 1 19986.00

(HT)

- (PC) 6.10.5 The minimum term for which nonpublished Exchange Service Commission is one month. wisseil be billed
- (FC) 6.10.6 The rate will not apply in the following cases:
 - A. Foreign Exchange Service, where the customer is also furnished Local Exchange Service.
 - Additional Local Exchange Service furnished the same customer in the same exchange so long as the customer has Local Exchange Service listed in the directory in the same exchange.
 - C. Local Exchange Service for customers living in a hotel, hospital, retirement complex, apartment house, boarding house or club, if the customer is listed under the telephone number of the establishment.
 - D. Where a customer's service is changed to nonpublished for a Telephone Company reason due to unusual circumstances, such as harassing calls, threats or other acts adversely affecting the health, welfare, security or service of the customer. (This service should not be provided for a period of more than one month.)
 - R. When a customer who has service which involves data terminals where there is no voice use contemplated.
- (MT) (1) The Service and Equipment Charge is applicable only when the request for nonpublished Exchange Service is subsequent to the initial installation of the exchange access line.
 - A portion of this rate is interim and subject to refund to all the customers charged pursuant to the revenue recovery mechanism described in P.S.C. Mo.-No. 24, Local Exchange Tariff, Paragraph 1.7.7., A. and B.

Issued: SEP & 4 1990

Effective:

OCT 2 4 1990

FILED

General Exchange Tariff Section 6 6th Revised Sheet 11

DIRECTORY SERVICES

Replacing 5th Revised

6.9 NONPUBLISHED EXCHANGE SERVICE-(Continued)

APR 3 0 1990

- The undertaking of the Telephone Company in providing nonpublished exchange service shall be to omit from the Telephone Company's direct tory and directory assistance records the telephone thumber of a customer subscribing to such service.
- 6.9.4 Residence nonpublished exchange service will be furnished at the following rate:

Service and Equipment Charge(1)

Monthly Rate

Nonpublished Exchange Service, each nonpublished telephone number (NPU)......

is one month.

(CR)\$1.60(2)

S6 POCELLED Mic Service Commission 6.9.5 The minimum term for which nonpublished Exchange Service will to bild

- 6.9.6 The rate will not apply in the following cases:
- A. Foreign Exchange Service, where the customer is also furnished Local Exchange Service.
- Additional Local Exchange Service furnished the same customer in the same exchange so long as the customer has Local Exchange Service listed in the directory in the same exchange.
- Local Exchange Service for customers living in a hotel, hospital, retirement complex, apartment house, boarding house or club, if the customer is listed under the telephone number of the establishment.
- D. Where a customer's service is changed to nonpublished for a Telephone Company reason due to unusual circumstances, such as harassing calls, threats or other acts adversely affecting the health, welfare, security or service of the customer. (This service should not be provided for a period of more than one month.)
- When a customer who has service which involves data terminals where there is no voice use contemplated.
- (1) The Service and Equipment Charge is applicable only when the request for nonpublished Exchange Service is subsequent to the initial installation of the exchange access line.
- (2) A portion of this rate is interim and subject to refund to all the customers charged pursuant to the revenue recovery mechanism described in P.S.C. Mo.-No. 24, Local Exchange Tariff, Paragraph 1.7.7., A. & B.

Issued: MAY 9 4 1990

Effective:

By R. D. BARRON, President-Missouri Divisipublic Service Commission Southwestern Bell Telephone Company St. Louis, Missouri

General Exchange Tariff
Section 6
5th Revised Sheet 11
Replacing 4th Revised Sheet 11
RECEIVED

DIRECTORY SERVICES

6.9 NONPUBLISHED EXCHANGE SERVICE-(Continued)

DEC 29 1989

(MT) 6.9.3 The undertaking of the Telephone Company in providing nonpublished OUNI exchange service shall be to omit from the Telephone Company (spidirec) ommission tory and directory assistance records the telephone number of a customer subscribing to such service.

6.9.4 Residence nonpublished exchange service will be furnished at the following rate:

BY LED SH Monthly Rate

Service and Equipment Charge(1)

Nonpublished Exchange Service Curl each nonpublished telephone number (NPU).....

\$1.20

(CR)\$6.00

- 6.9.5 The minimum term for which nonpublished Exchange Service will be billed is one month.
- 6.9.6 The rate will not apply in the following cases:
 - A. Foreign Exchange Service, where the customer is also furnished Local Exchange Service.
- B. Additional Local Exchange Service furnished the same customer in the same exchange so long as the customer has Local Exchange Service listed in the directory in the same exchange.
- C. Local Exchange Service for customers living in a hotel, hospital, retirement complex, apartment house, boarding house or club, if the customer is listed under the telephone number of the establishment.
- D. Where a customer's service is changed to nonpublished for a Telephone Company reason due to unusual circumstances, such as harassing calls, threats or other acts adversely affecting the health, welfare, security or service of the customer. (This service should not be provided for a period of more than one month.)
- E. When a customer who has service which involves data terminals where there is no voice use contemplated.
- (1) The Service and Equipment Charge is applicable only when the request for nonpublished Exchange Service is subsequent to the initial installation of the exchange access line.

Issued: DEC 2 9 1989

Effective: JAN 2 9 1990

FILED

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

JAN 29 1990

General Exchange Tariff Section 6 4th Revised Sheet 11 Replacing 3rd Revised Sheet 11 RECEIVED

DIRECTORY SERVICES

6.9 NONPUBLISHED EXCHANGE SERVICE-(Continued)

SEP 25 1989

6.9.4 Residence nonpublished exchange service will be furnished MISSOURI Public Service Commission at the following rate:

Service and Equip-

Monthly Rate

ment Charge(1)

Nonpublished Exchange Service, each nonpublished telephone number (NPU).

\$1.20

(CR)\$6.00

- 6.9.5 The minimum term for which nonpublished Exchange Service will be billed is one month.
- 6.9.6 The rate will not apply in the following cases:
- A. Foreign Exchange Service, where the customer is also furnished Local Exchange Service.
- Additional Local Exchange Service furnished the same customer in the same exchange so long as the customer has Local Exchange Service listed in the directory in the same exchange.
- C. Local Exchange Service for customers living in a hotel, hospital, retirement complex, apartment house, boarding house or club, if the customer is listed under the telephone number of the establishment.
- D. Where a customer's service is changed to nonpublished for a Telephone Company reason due to unusual circumstances, such as harassing calls, threats or other acts adversely affecting the health, welfare, security or service of the customer. (This service should not be provided for a period of more than one month.)
- E. When a customer who has service which involves data terminals where there is no voice use contemplated.

1s no voice use contemplated.

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JAN 29 390

JAN 29 390

By Commission

By published Exchange Service is subsequent to the initial installation of the exchange access line.

FILED.

Issued: SEP 2 5 1989 Effective: GCT 01 1940

OCT 1 1989

General Exchange Tariff Section 6 3rd Revised Sheet 11 Replacing 2nd Revised Sheet 11

DIRECTORY SERVICES

JUL 1 3 1989

(FC) 6.9 NONPUBLISHED EXCHANGE SERVICE-(Continued)

6.9.4 Residence nonpublished exchange service will be furnished at the following rate:

MISSOURI FURNISHED STRICE COMMISSION (FC)

Service and Equipment

Monthly Rate

Charge(1)

Nonpublished Exchange Service, each nonpublished telephone number (NPU)......

\$1.20

\$9.00

- 6.9.5 The minimum term for which nonpublished Exchange Service will be billed (FC) is one month.
- (FC) 6.9.6 The rate will not apply in the following cases:
 - A. Foreign Exchange Service, where the customer is also furnished Local Exchange Service.
 - Additional Local Exchange Service furnished the same customer in the same exchange so long as the customer has Local Exchange Service listed in the directory in the same exchange.
 - C. Local Exchange Service for customers living in a hotel, hospital, retirement complex, apartment house, boarding house or club, if the customer is listed under the telephone number of the establishment.
 - D. Where a customer's service is changed to nonpublished for a Telephone Company reason due to unusual circumstances, such as harassing calls, threats or other acts adversely affecting the health, welfare, security or service of the customer. (This service should not be provided for a period of more than one month.)
 - E. When a customer who has service which involves data terminals where there is no voice use contemplated. CAN

OCT 1 1989

BY 42 RS. #11

Public Service Commission
MISSOURI Pu

FILED

AUG 17 1989

Public Service Commission

The Service and Equipment Charge is applicable only when the request for nonpublished Exchange Service is subsequent to the initial installation of the exchange access line.

Issued: JUL 17 1989

Effective: AUG 17 1989

General Exchange Tariff Section 6 2nd Revised Sheet 11 Replacing 1st Revised Sheet 11

DIRECTORY SERVICES

RECEIVED

6.8 NONPUBLISHED EXCHANGE SERVICE-(Continued)

Nonpublished Exchange Service, each nonpublished telephone

number (NPU)......

1988 MAY 2

6.8.4 Residence nonpublished exchange service will be furnished at Stheup; following rate: Public Service Commission.

Service and Equipment Monthly Rate Charge(1) (CR) \$1.20 \$9.00

6.8.5 The minimum term for which nonpublished exchange service will be billed is one month.

- 6.8.6 The rate will not apply in the following cases:
- A. Foreign Exchange Service, where the customer is also furnished Local Exchange Service.
- Additional Local Exchange Service furnished the same customer in the same exchange so long as the customer has Local Exchange Service listed in the directory in the same exchange.
- Local Exchange Service for customers living in a hotel, hospital, retirement complex, apartment house, boarding house or club, if the customer is listed under the telephone number of the establishment.
- D. Where a customer's service is changed to nonpublished for a Telephone Company reason due to unusual circumstances, such as harassing calls, threats or other acts adversely affecting the health, welfare, security or service of the customer. (This service should not be provided for a period of more than one month.)
- E. When a customer who has service which involves data terminals where there CANCELLED is no voice use contemplated.

AUG 17 1989 BY 3 W R.S. # 11

Public Service Commission

(1) The Service and Equipment Charge is applicable 1860 When the request for nonpublished exchange service is subsequent to the initial installation of the exchange access line.

Issued: MAY 2 1988 Effective: JUL 1 1988

> 84-222 et al. Public Service Commission

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

General Exchange Tariff
Section 6
1st Revised Sheet 11
Replacing Original Sheet 11

DIRECTORY SERVICES

REGEIVED

6.8 NONPUBLISHED EXCHANGE SERVICE-(Continued)

6.8.4 Residence nonpublished exchange service will be furnished UN 27 1980 at the following rate:

Monthly Rate Pub

SANSSUURA Public Security Zonmission

Nonpublished Exchange Service, each nonpublished telephone number (NPU)......

(CR)\$1.00

(CR)\$9.00

- 6.8.5 The minimum term for which nonpublished exchange service will be billed is one month.
- 6.8.6 The rate will not apply in the following cases:
 - A. Foreign Exchange Service, where the customer is also furnished Local Exchange Service.
- B. Additional Local Exchange Service furnished the same customer in the same exchange so long as the customer has Local Exchange Service listed in the directory in the same exchange.
- C. Local Exchange Service for customers living in a hotel, hospital, retirement complex, apartment house, boarding house or club, if the customer is listed under the telephone number of the establishment.
- D. Where a customer's service is changed to nonpublished for a Telephone Company reason due to unusual circumstances, such as harassing calls, threats or other acts adversely affecting the health, welfare, security or service of the customer. (This service should not be provided for a period of more than one month.)
- E. When a customer who has service which involves data terminals where there is no voice use contemplated. **CANCELLED**

(MT)

(MT)

JUL 1 1988
BY 公司 R.S.世川
Public Service Commission
MISSOURI

(1) The Service and Equipment Charge is applicable only when the request for non-published exchange service is subsequent to the initial installation of the exchange access line.

Issued: JUN 27 1986

Effective:

JUL Public Service Commissio.,

DIRECTORY SERVICES

General Exchange Tariff

DEC 20 1003

MISSOURI

6.8 NONPUBLISHED EXCHANGE SERVICE-(Continued)

6.8.4 Residence nonpublished exchange service will be furnished blic Service Commission at the following rate:

> Service and Equipment Monthly Rate Charge(1)

Nonpublished Exchange Service, each nonpublished telephone number (NPU).

\$0.55

\$7.00

- 6.8.5 The minimum term for which nonpublished Exchange Service will be billed is one month.
- 6.8.6 The rate will not apply in the following cases:
- A. Foreign Exchange Service, where the customer is also furnished Local Exchange Service.
- B. Additional Local Exchange Service furnished the same customer in the same exchange so long as the customer has Local Exchange Service listed in the directory in the same exchange.
- C. Local Exchange Service for customers living in a hotel, hospital, retirement complex, apartment house, boarding house or club, if the customer is listed under the telephone number of the establishment.
- D. Where a customer's service is changed to nonpublished for a Telephone Company reason due to unusual circumstances, such as harassing calls, threats or other acts adversely affecting the health, welfare, security or service of the customer. (This service should not be provided for a period of more than one month.)

E. When a customer who has service which involves data terminals no voice use contemplated. no voice use contemplated.

6.9 DIRECTORY ASSISTANCE SERVICE, PUBLIC SERVICE COMMISSION

6.9.1 General

The Telephone Company furnishes Directory Assistance Service whereby customers may request assistance in determining telephone numbers.

(1) The Service and Equipment Charge is applicable only when the request for nonpublished Exchange Service is subsequent to the initial installation of the exchange access line.

Issued:

DEC 29 1983

Effective: JAN 0 1 1934

P.S.C. Mo. - No. 35 GENERAL EXCHANGE TARIFF

Southwestern Bell Telephone, L.P. d/b/a AT&T Missouri

Section 6 18th Revised Sheet 12 Replacing 17th Revised Sheet 12

DIRECTORY SERVICES

6.13 Nonlisted Service (NLT)

6.13.1 General

- A. At the request of the customer, any one or all of the customer's primary listings, additional listings or other listings associated with the same or different residence telephone service line normally published in the directory will be omitted from the directory but listed in the Directory Assistance records available to the general public.
- B. The customer indemnifies and saves the Telephone Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly by the publication of the listing which the customer has requested be omitted from the telephone directory or the disclosing of such a listing to any person. Where such a listing is published in the telephone directory, the Telephone Company's liability shall be limited to a refund of any monthly charges assessed by the Telephone Company for the particular nonlisted service.
- C. The monthly rate for nonlisted service applies separately for each listing which normally would be published in the directory but which, at the customer's request, is furnished on a nonlisted basis.

6.13.2 Rates

Description	Monthly Rate	Service and Equipment Charge(1)	(AT)
Nonlisted Service, each	4	•••	
Primary (NLT)	\$1.96(CR)	\$6.00	
Additional (NLA)	1.96(CR)	6.00	

(1) The Service and Equipment Charge is applicable only when the request for Nonlisted Service is subsequent to the initial installation of the exchange access line.

Issued: September 1, 2006 Effective: October 1, 2006



General Exchange Tariff
Section 6
17th Revised Sheet 12
Replacing 16th Revised Sheet 12

DIRECTORY SERVICES

6.13 NONLISTED SERVICE (NLT)

6.13.1 General

- A. At the request of the customer, any one or all of the customer's primary listings, additional listings or other listings associated with the same or different residence telephone service line normally published in the directory will be omitted from the directory but listed in the Directory Assistance records available to the general public.
- B. The customer indemnifies and saves the Telephone Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly by the publication of the listing which the customer has requested be omitted from the telephone directory or the disclosing of such a listing to any person. Where such a listing is published in the telephone directory, the Telephone Company's liability shall be limited to a refund of any monthly charges assessed by the Telephone Company for the particular nonlisted service.
- C The monthly rate for nonlisted service applies separately for each listing which normally would be published in the directory but which, at the customer's request, is furnished on a nonlisted basis.

6.13.2 Rates

	Monthly	Service and
	Rate	Equipment Charge (1)
Nonlisted Service, each		
Primary (NLT)	\$1.87(CR)	\$6.00
Additional (NLA)	1.87(CR)	6.00

(1) The Service and Equipment Charge is applicable only when the request for Nonlisted Service is subsequent to the initial installation of the exchange access line.

Issued: June 10, 2005 July 10, 2005

By CINDY BRINKLEY, President-SBC Missouri Southwestern Bell Telephone, L.P., d/b/a SBC Missouri St. Louis, Missouri





General Exchange Tariff
Section 6
16th Revised Sheet 12
Replacing 15th Revised Sheet 12
Missouri Public
Service Commission

DIRECTORY SERVICES

6.13 NONLISTED SERVICE (NLT)

REC'D JUN 10 2004

6.13.1 General

- A. At the request of the customer, any one or all of the customer's primary listings, additional listings or other listings associated with the same or different residence telephone service line normally published in the directory will be omitted from the directory but listed in the Directory Assistance records available to the general public.
- B. The customer indemnifies and saves the Telephone Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly by the publication of the listing which the customer has requested be omitted from the telephone directory or the disclosing of such a listing to any person. Where such a listing is published in the telephone directory, the Telephone Company's liability shall be limited to a refund of any monthly charges assessed by the Telephone Company for the particular nonlisted service.
- C The monthly rate for nonlisted service applies separately for each listing which normally would be published in the directory but which, at the customer's request, is furnished on a nonlisted basis.

6.13.2 Rates

		Monthly Rate	Service and Equipment Charge (1)
(AT)	Nonlisted Service, each Primary (NLT)	\$1.74(CR)	\$6.00
(AT)	Additional (NLA)	F.D 1.74(CR)	6.00

(1) The Service and Equipment Charge is applicable only when the request for Nonlisted Service is subsequent to the initial installation of the exchange access line.

Issued: June 10, 2004

Effective: July 10, 2004

By CINDY BRINKLEY, President-SBC Missouri Southwestern Bell Telephone, L.P., d/b/a SBC Missouri St. Louis, Missouri Missouri Public Service Commission

FILED JUL 10 2004

General Exchange Tariff
Section 6
15th Revised Sheet 12
Replacing 14th Revised Sheet 12
Missouri Public
Service Commission

DIRECTORY SERVICES

6.13 NONLISTED SERVICE (NLT)

RECTI JUN 10 2003

6.13.1 General

- A. At the request of the customer, any one or all of the customer's primary listings, additional listings or other listings associated with the same or different residence telephone service line normally published in the directory will be omitted from the directory but listed in the Directory Assistance records available to the general public.
- B. The customer indemnifies and saves the Telephone Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly by the publication of the listing which the customer has requested be omitted from the telephone directory or the disclosing of such a listing to any person. Where such a listing is published in the telephone directory, the Telephone Company's liability shall be limited to a refund of any monthly charges assessed by the Telephone Company for the particular nonlisted service.
- C The monthly rate for nonlisted service applies separately for each listing which normally would be published in the directory but which, at the customer's request, is furnished on a nonlisted basis.

6.13.2 Rates

	Monthly Rate	Service and Equipment Charge (1)
Nonlisted Service, each		
Primary	\$1.62 (CR)	\$6.00
Additional	1.62 (CR)	6.00
- : EN		

JUL 1 0 2004

Public SylicsOURI

(1) The Service and Equipment Charge is applicable only when the request for Nonlisted Service is subsequent to the initial installation of the exchange access line.

Issued: June 10, 2003

Effective: July 10, 2003

General Exchange Tariff
Section 6
14th Revised Sheet 12
Replacing 13th Revised Sheet 12

DIRECTORY SERVICES

Missouri Public

6.13 NONLISTED SERVICE (NLT)

REC'D JUN 1 0 2002

6.13.1 General

Service Commission

- A. At the request of the customer, any one or all of the customer's primary listings, additional listings or other listings associated with the same or different residence telephone service line normally published in the directory will be omitted from the directory but listed in the Directory Assistance records available to the general public.
- B. The customer indemnifies and saves the Telephone Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly by the publication of the listing which the customer has requested be omitted from the telephone directory or the disclosing of such a listing to any person. Where such a listing is published in the telephone directory, the Telephone Company's liability shall be limited to a refund of any monthly charges assessed by the Telephone Company for the particular nonlisted service.
- C The monthly rate for nonlisted service applies separately for each listing which normally would be published in the directory but which, at the customer's request, is furnished on a nonlisted basis.

6.13.2 Rates

	Monthly <u>Rate</u>	Service and Equipment <u>Charge (1)</u>
Non-listed Service, each		
Primary	\$1.50 (CR)	\$6.00
Additional	\$1.50 (CR)	\$6.00
_		

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JUL 1 0 2003

COmmession

(1) The Service and Equipment Charge is applicable only when the request for Nonlisted Service is subsequent to the initial installation of the exchange access line.

Issued: June 10, 2002

Effective: July 10, 2002

By JAN NEWTON, President-Missouri

Southwestern Bell Telephone, L.P., d/b/a Southwestern Bell Telephone Company

St. Louis, Missouri

FILED JUL 1 0 2002

Service Commission

General Exchange Tariff
Section 6
13h Revised Sheet 12
Replacing 12th Revised Sheet 12

CANCELLED

DIRECTORY SERVICES

Missouri Public

6.13 NONLISTED SERVICE (NLT)

JUL 1 0 2002

6.13.1 General

By/440PS 12
Public Service Commission

REC'D JUN 0 5 2001

- A. At the request of the customer, any one of all of the customer's primary listings, additional fishings ission or other listings associated with the same or different residence telephone service line normally published in the directory will be omitted from the directory but listed in the Directory Assistance records available to the general public.
- B. The customer indemnifies and saves the Telephone Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly by the publication of the listing which the customer has requested be omitted from the telephone directory or the disclosing of such a listing to any person. Where such a listing is published in the telephone directory, the Telephone Company's liability shall be limited to a refund of any monthly charges assessed by the Telephone Company for the particular nonlisted service.
- C. The monthly rate for nonlisted service applies separately for each listing which normally would be published in the directory but which, at the customer's request, is furnished on a nonlisted basis.

6.13.2 Rates		Service and
,		Equipment
	Monthly Rate	Charge(1)
Nonlisted Service, each		•
Primary (NLT)	\$1.39(CR)	\$6.00
Additional(NLA)	1.39(CR)	6.00

6.14 DIRECTORY ASSISTANCE SERVICE

6.14.1 General

- A. The Telephone Company furnishes Directory Assistance Service whereby customers may request assistance in determining telephone numbers when the listed name is provided.
- B. The regulations and rates set forth below apply to calls from customers who request assistance in determining telephone numbers of customers who are located in the same local calling area, the calling customer's Home Numbering Plan Area (HNPA) and NPA requests outside of the calling customer's HNPA. Upon request, the street address information normally published in the directory will be given out by the Directory Assistance attendant for listed and nonlisted customers. Where facilities permit, Zip Code information also will be provided by the Directory Assistance attendant. Information for nonpublished customers will not be provided.
- (1) The Service and Equipment Charge is applicable only when the request for Nonlisted Service is subsequent to the initial installation of the exchange access line.

Missouri Public

Issued: June 5, 2001 Effective: July 5, 2001

By Jan Newton, President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri FILED JUL 0 5 2001

General Exchange Tariff
Section 6
12h Revised Sheet 12
Replacing 11th Revised Sheet 12

DIRECTORY SERVICES

Service Commission

6.13 NONLISTED SERVICE (NLT)

REC'D MAY 3 1 2000

6.13.1 General

- A. At the request of the customer, any one or all of the customer's primary listings, additional listings or other listings associated with the same or different residence telephone service line normally published in the directory will be omitted from the directory but listed in the Directory Assistance records available to the general public.
- B. The customer indemnifies and saves the Telephone Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly by the publication of the listing which the customer has requested be omitted from the telephone directory or the disclosing of such a listing to any person. Where such a listing is published in the telephone directory, the Telephone Company's liability shall be limited to a refund of any monthly charges assessed by the Telephone Company for the particular nonlisted service.
- C. The monthly rate for nonlisted service applies separately for each listing which normally would be published in the directory but which, at the customer's request, is furnished on a nonlisted basis.

6.13.2 Rates		Service and
		Equipment
	Monthly Rate	Charge(1)
Nonlisted Service, each		
Primary (NLT)	\$1.29(CR)	\$6.00
Additional(NLA)	1.29(CR)	6.00

6.14 DIRECTORY ASSISTANCE SERVICE

6.14.1 General

- A. The Telephone Company furnishes Directory Assistance Service whereby customers may request assistance in determining telephone numbers when the listed name is provided.
- B. The regulations and rates set forth below apply to calls from customers who request assistance in determining telephone numbers of customers who are located in the same local calling area, the calling customer's Home Numbering Plan Area (HNPA) and NPA requests outside of the calling customer's HNPA. Upon request, the street address information normally published in the directory will be given out by the Directory Assistance attendant for listed and nonlisted customers. Where facilities permit, Zip Code information also will be provided by the Directory Assistance attendant. Information for nonpublished customers will not be provided.
- (1) The Service and Equipment Charge is applicable only when the request for Nonlisted Service is subsequent to the initial installation of the exchange access line.

CANCELLED

Issued: June 1, 2000

JUL 05 2001

By Jan Newton, President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri Missouri Public

Effective: July 1, 2000

FILED JUL 0 1 2000

Public Service Commission

General Exchange Tariff Section 6 11th Revised Sheet 12 Replacing 10th Revised Sheet 12

DIRECTORY SERVICES

(FC) 6.13 NONLISTED SERVICE (NLT)

(FC) 6.13.1 General

- A. At the request of the customer, any one or all of the customer's primary listings, additional listings or other listings associated with the same of different residence telephone service line normally published in the Directory. directory will be omitted from the directory but listed in the Directo Assistance records available to the general public.
- B. The customer indemnifies and saves the Telephone Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly by the publication of the listing which the customer has requested be omitted from the telephone directory or the disclosing of such a listing to any person. Where such a listing is published in the telephone directory, the Telephone Company's liability shall be limited to a refund of any monthly charges assessed by the Telephone Company for the particular nonlisted service.
- C. The monthly rate for nonlisted service applies separately for each listing which normally would be published in the directory but which, at the customer's request, is furnished on a nonlisted basis.

(FC)	6.13.2 Rates		Service and
)		Monthly Rate	Equipment <u>Charge(1)</u>
	Nonlisted Service, each	MOHENTY Ruce	<u>charge (1)</u>
	Primary (NLT)	\$1.20	\$6.00
	Additional (NLA)	1.20	6.00

- (FC) 6.14 DIRECTORY ASSISTANCE SERVICE
- (FC) 6.14.1 General
 - The Telephone Company furnishes Directory Assistance Service whereby customers may request assistance in determining telephone numbers when the listed name is provided.

The regulations and rates set forth below apply to calls from customers who request assistance in determining telephone numbers of Customers who request assistance in determining telephone number of customers who are located in the same local calling area, the calling customer's Home Numbering Plan Area (HNPA) and NPA requests outside of the calling customer's HNPA. Upon request, the street address information normally published in the directory will be given out by the Directory Assistance attendant for listed and nonlisted customers. Where facilities permit, Zip Code information also will be provided by Directory Assistance attendant. Information for nonpublished dust bm will not be provided.

The Service and Equipment Charge is applicable only when the request SEP-1 1995 Nonlisted Service is subsequent to the initial installation of the exchange access line. MISSOURI

Public Service Commission

Issued: AUG 01 1995

Effective: SEP 0 1 1995

By HORACE WILKINS, JR., President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

General Exchange Tariff Section 6

10th Revised Sheet 12

Replacing 9th Revise RECEIVED

DIRECTORY SERVICES

6.11 NONLISTED SERVICE (NLT)

1992 FEB 6

6.11.1 General

MO. PUBLIC SERVICE COMM.

- A. At the request of the customer, any one or all of the customer's primary listings, additional listings or other listings associated with the same or different residence telephone service line normally published in the directory will be omitted from the directory but listed in the Directory Assistance records available to the general public.
- B. The customer indemnifies and saves the Telephone Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly by the publication of the listing which the customer has requested be omitted from the telephone directory or the disclosing of such a listing to any person. Where such a listing is published in the telephone directory, the Telephone Company's liability shall be limited to a refund of any monthly charges assessed by the Telephone Company for the particular nonlisted service.
- The monthly rate for nonlisted service applies separately for each listing which normally would be published in the directory but which, at the customer's request, is furnished on a nonlisted basis.

0.11.7	Kates		service and
			Equipment
		Monthly Rate	Charge(1)
	Nonlisted Service, each		\$CANCELLED
	Primary (NLT)	\$1.20	\$6.60
	Additional (NLA)	1.20	6.00

6.12 DIRECTORY ASSISTANCE SERVICE

6.12.1 General

6 11 2 Pates

SEP 011995

Corrido and

BY 11th R.S.# Public Service Commission

- The Telephone Company furnishes Directory Assistance Service whereby customers may request assistance in determining telephone numbers when the listed name is provided.
- The regulations and rates set forth below apply to calls from customers who request assistance in determining telephone numbers of customers who are located in the same local calling area, the calling customer's Home Numbering Plan Area (HNPA) and NPA requests outside of the calling customer's HNPA. Upon request, the street address information normally published in the directory will be given out by the Directory Assistance attendant for listed and nonlisted customers. Where facilities permit Zip Code information also will be provided by the (AT)(RT) Directory Assistance attendant. Information for nonpublished customers will not be provided.
- The Service and Equipment Charge is applicable only when the request for Nonlisted Service is subsequent to the initial installation of the exchange access line.

Issued:

(AT)

FEB 0 6 1992

Effective:

General Exchange Tariff Section 6

9th Revised Sheet 12

Replacing 8th Revised Sheet 12

DIRECTORY SERVICES

(FC) 6.11 NONLISTED SERVICE (NLT)

SEP 17 1990

- (FC) 6.11.1 General
 - MSSCURI A. At the request of the customer, any one or all of the customer listings, additional listings or other listings associated with the same or different residence telephone service line normally published in the directory will be omitted from the directory but listed in the Directory Assistance records available to the general public.
 - B. The customer indemnifies and saves the Telephone Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly by the publication of the listing which the customer has requested be omitted from the telephone directory or the disclosing of such a listing to any person. Where such a listing is published in the telephone directory, the Telephone Company's liability shall be limited to a refund of any monthly charges assessed by the Telephone Company for the particular nonlisted service.
 - C. The monthly rate for nonlisted service applies separately for each listing which normally would be published in the directory but which, at the customer's request, is furnished on a nonlisted basis.

(FC) 6.11.2 Rates

(FC) 6.12.1 General

Service and **Kanipment**

	Monthly Rate	Charge(1)
Nonlisted Service, each		
Primary (NLT)	\$1.20	\$6.00CANCELLED
Additional (NLA)	1.20	6.00 ANCELLED

(FC) 6.12 DIRECTORY ASSISTANCE SERVICE

APR 15 1992 BY 10 th R.S.

- The Telephone Company furnishes Directory Assistance Service whereby County customers may request assistance in determining telephone numbers when the listed name is provided.
- The regulations and rates set forth below apply to calls from customers who request assistance in determining telephone numbers of customers who are located in the same local calling area, the calling customer's Home Numbering Plan Area (HNPA) and NPA requests outside of the calling customer's HNPA. Upon request, the street address information normally published in the directory will be given out by the Directory Assistance attendant for listed and nonlisted customers. Zip Code information and information for nonpublished customers will not be provided.
- The Service and Equipment Charge is applicable only when the request for Nonlisted Service is subsequent to the initial installation of the exchange access line.

Issued:

Bffective:

SEP 2 4 1990

General Exchange Tariff Section 6 8th Revised Sheet 12

Replacing 7th Revised Sheet 12

DIRECTORY SERVICES

6.10 NONLISTED SERVICE (NLT)

合うので、この

6.10.1 General

AUG 1/4/1930

- A. At the request of the customer, any one or all of the customer's primary listings, additional listings or other listings associated with the same or different residence telephone service line normally published in the directory will be omitted from the directory but listed in the Directory Assistance records available to the general public.
- The customer indemnifies and saves the Telephone Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly by the publication of the listing which the customer has requested be omitted from the telephone directory or the disclosing of such a listing to any person. Where such a listing is published in the telephone directory, the Telephone Company's liability shall be limited to a refund of any monthly charges assessed by the Telephone Company for the particular nonlisted service.
- The monthly rate for nonlisted service applies separately for each listing which normally would be published in the directory but which, at the customer's request, is furnished on a nonlisted basis.

1.20

6.10.2 Rates		Service and
		Equipment
	Monthly Rate	Charge(1)
Nonlisted Service, each		
Primary (NLT)	\$1.20	\$6,00

6.11 DIRECTORY ASSISTANCE SERVICE

Additional. . .

6.11.1 General

CANCELLED

OCT 24 1990

Where Comm The Telephone Company furnishes Directory Assistance Service whereby customers may request assistance in determining telephone number of the listed name is provided.

The regulations and rates set forth below apply to calls from customers who request assistance in determining telephone numbers of customers who are located in the same local calling area, the calling customer's Home Numbering Plan Area (HNPA) and NPA requests outside of the calling customer's HNPA. Upon request, the street address information normally published in the directory will be given out by the Directory Assistance attendant for listed and nonlisted customers. Zip Code information and information for nonpublished customers will not be provided.

The Service and Equipment Charge is applicable only when the request for Nonlisted Service is subsequent to the initial installation of the exchange access line.

issued:

(CP)

SEP 01 1990

Effective:

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, MissourI

General Exchange Tariff Section 6

7th Revised Sheet 12

Replacing 6th Revised Sheet 12

DIRECTORY SERVICES

6.10 NONLISTED SERVICE (NLT)

JAN 23 1990

6.10.1 General

- MISSOUTH A. At the request of the customer, any one or all of the customerys primary ission listings, additional listings or other listings associated with the same or different residence telephone service line normally published in the directory will be omitted from the directory but listed in the Directory Assistance records available to the general public.
- B. The customer indemnifies and saves the Telephone Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly by the publication of the listing which the customer has requested be omitted from the telephone directory or the disclosing of such a listing to any person. Where such a listing is published in the telephone directory, the Telephone Company's liability shall be limited to a refund of any monthly charges assessed by the Telephone Company for the particular nonlisted service.
- C. The monthly rate for nonlisted service applies separately for each listing which normally would be published in the directory but which, at the customer's request, is furnished on a nonlisted basis.

6.10.2 Rates		Service and Equipment
Nonlisted Service, each	Monthly Rate	Charge(1)
Primary (NLT) Additional (NLA)	\$1.20 1.20	\$6.00 6.ANCELLED

6.11 DIRECTORY ASSISTANCE SERVICE

6.11.1 General

A. The Telephone Company furnishes Directory Assistance Senvice whereby our customers may request assistance in determining telephone number 15 500 Pl the listed name is provided.

The regulations and rates set forth below apply to calls from customers who request assistance in determining telephone numbers of customers who are located in the same local calling area or in the calling customer's Home Numbering Plan Area (HNPA). Upon request, the street address information normally published in the directory will be given out by the Directory Assistance attendant for listed and nonlisted customers. Zip Code information and information for nonpublished customers will not be provided.

The Service and Equipment Charge is applicable only when the request for Nonlisted Service is subsequent to the initial installation of the exchange access line.

Issued:

(TA)

JAN 23 1990

Effective:

By R. D. BARRON, President-Missouri Division

Southwestern Bell Telephone Company St. Louis, Missouri

Public Service Commission

General Exchange Tariff Section 6 6th Revised Sheet 12

Replacing 5th Revised Sheet 12

DIRECTORY SERVICES

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6.10 NONLISTED SERVICE (NLT)

SEP 25 1989

6.10.1 General

- A. At the request of the customer, any one or all of the customer's primarysion listings, additional listings or other listings associated with the same or different residence telephone service line normally published in the directory will be omitted from the directory but listed in the Directory Assistance records available to the general public.
- The customer indemnifies and saves the Telephone Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly by the publication of the listing which the customer has requested be omitted from the telephone directory or the disclosing of such a listing to any person. Where such a listing is published in the telephone directory, the Telephone Company's liability shall be limited to a refund of any monthly charges assessed by the Telephone Company for the particular nonlisted service.
- The monthly rate for nonlisted service applies separately for each listing which normally would be published in the directory but which, at the customer's request, is furnished on a nonlisted basis.

6.10.2 Rates Service and Equip-Monthly Rate ment Charge(1) (CR) \$6.00 NCELLED (CR) 6.00 Nonlisted Service, each MAR 1 1990 By 2 Style Commission rvice Primary (NLT) \$1.20 1.20 Additional. (NLA)

6.11 DIRECTORY ASSISTANCE SERVICE

6.11.1 General

The Telephone Company furnishes Directory Assistance Service whereby customers may request assistance in determining telephone ---customers may request assistance in determining telephone numbers when the

- The regulations and rates set forth below apply to calls from customers who request assistance in determining telephone numbers of customers who are located in the same local calling area or in the calling customer's Home Numbering Plan Area (HNPA). Upon request, the address information normally published in the directory will be given out by the Directory Assistance attendant for listed and nonlisted customers. Information for nonpublished customers will not be provided.
- (1) The Service and Equipment Charge is applicable only when the request for Nonlisted Service is subsequent to the initial installation of the exchange access line. FILED

Effective: OCT 01 1988 Issued:

General Exchange Tariff Section 6 5th Revised Sheet 12 Replacing 4th REVESCO-Shee 12

DIRECTORY SERVICES

(FC) 6.10 NONLISTED SERVICE (NLT)

JUL 1 3 1989

(FC) 6.10.1 General

MISSOURI

- At the request of the customer, any one or all of the bustomerks primary SSIOF listings, additional listings or other listings associated with the same or different residence telephone service line normally published in the directory will be omitted from the directory but listed in the Directory Assistance records available to the general public.
- The customer indemnifies and saves the Telephone Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly by the publication of the listing which the customer has requested be omitted from the telephone directory or the disclosing of such a listing to any person. Where such a listing is published in the telephone directory, the Telephone Company's liability shall be limited to a refund of any monthly charges assessed by the Telephone Company for the particular nonlisted service.
- The monthly rate for nonlisted service applies separately for each listing which normally would be published in the directory but which, at the customer's request, is furnished on a nonlisted basis.

(FC) 6.10.2 Rates Service and Equipment

	Equipment
Nonlisted Service, each	Monthly Rate Charge(1)
Primary (NLT)	Equipment Monthly Rate \$1,200 CELLED Charge(1) \$9.00 4.20 1989 9.00
Additional (NLA)	4:20 1969 9.00
DIRECTORY ASSISTANCE SERVICE 1.1 General The Telephone Company furnishes Di	OCT RS HID NOSSION
1.1 General	By Gervice Olifi
The Telephone Company furnishes Di customers may request assistance i	rectory Assistance Service whereby n determining telephone numbers when

- (FC) 6.11 DIRECTORY ASSISTANCE SERVICE
- (FC) 6.11.1 General
 - customers may request assistance in determining telephone numbers when the listed name is provided.
 - The regulations and rates set forth below apply to calls from customers who request assistance in determining telephone numbers of customers who are located in the same local calling area or in the calling customer's Home Numbering Plan Area (HNPA). Upon request, the address information normally published in the directory will be given out by the Directory Assistance attendant for listed and nonlisted customers. Information for nonpublished customers will not be provided.
 - (1) The Service and Equipment Charge is applicable only when the request for Nonlisted Service is subsequent to the initial installation of the exchange access line.

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Effective: AUG 17 1989

FILED

General Exchange Tariff Section 6

4th Revised Sheet 12

Replacing 3rd Revised Sheet 12

DIRECTORY SERVICES

RECEIVED

6.9 NONLISTED SERVICE (NLT)

MAY 2 1988

6.9.1 General

MISSOURI

- A. At the request of the customer, any one or all of the customer's (primary sink listings, additional listings or other listings associated with the same or different residence telephone service line normally published in the directory will be omitted from the directory but listed in the Directory Assistance records available to the general public.
- B. The customer indemnifies and saves the Telephone Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly by the publication of the listing which the customer has requested be omitted from the telephone directory or the disclosing of such a listing to any person. Where such a listing is published in the telephone directory, the Telephone Company's liability shall be limited to a refund of any monthly charges assessed by the Telephone Company for the particular nonlisted service.
- The monthly rate for nonlisted service applies separately for each listing which normally would be published in the directory but which, at the customer's request, is furnished on a nonlisted basis.

6.9.2 Rates

Service and Equipment Charge(1)

Monthly Rate

Nonlisted Service, each Primary (NLT) Additional. (NLA)

(CR) 1. CANCELLED 9.00

6.10 DIRECTORY ASSISTANCE SERVICE

6.10.1 General

- The Telephone Company furnishes Directory Asbistances Solvice whereby customers may request assistance in determining telephone numbers when the listed name is provided.
- The regulations and rates set forth below apply to calls from customers who request assistance in determining telephone numbers of customers who are located in the same local calling area or in the calling customer's Home Numbering Plan Area (HNPA). Upon request, the address information normally published in the directory will be given out by the Directory Assistance attendant for listed and nonlisted customers. Information for nonpublished customers will not be provided.
- The Service and Equipment Charge is applicable only when the request for Nonlisted Service is subsequent to the initial installation of the exchange access line.

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By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

JUL 1 1988 84-222 et al. **Public Service Commission**

General Exchange Tariff Section 6 3rd Revised Sheet 12 Replacing 2nd Revised Sheet 12

DIRECTORY SERVICES

RECEIVED

6.9 NONLISTED SERVICE (NLT)

AUG () 7 1987

6.9.1 General

MISSOURI

- At the request of the customer, any one or all of the customer (seprimary) maniasion listings, additional listings or other listings associated with the same or different residence telephone service line normally published in the directory will be omitted from the directory but listed in the Directory Assistance records available to the general public.
- The customer indemnifies and saves the Telephone Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly by the publication of the listing which the customer has requested be omitted from the telephone directory or the disclosing of such a listing to any person. Where such a listing is published in the telephone directory, the Telephone Company's liability shall be limited to a refund of any monthly charges assessed by the Telephone Company for the particular nonlisted service.
- The monthly rate for nonlisted service applies separately for each listing which normally would be published in the directory but which, at the customer's request, is furnished on a nonlisted basis.

Monthly Rate

6.9.2 Rates

Service and Equipment

Nonlisted Service, each Primary (NLT) \$1.00 Additional. (NLA) 1.00

\$9.00 JUL D Public Service Commission

6.10 DIRECTORY ASSISTANCE SERVICE

6.10.1 General

(AT)

(AT)

- The Telephone Company furnishes Directory Assistance Service whereby customers may request assistance in determining telephone numbers when the listed name is provided.
- The regulations and rates set forth below apply to calls from customers who request assistance in determining telephone numbers of customers who are located in the same local calling area or in the calling customer's Home Numbering Plan Area (HNPA). "Upon request, the address information normally published in the directory will be given out by the Directory Assistance attendant for listed and nonlisted customers. nonpublished customers will not be provided.
- The Service and Equipment Charge is applicable only when the request for Nonlisted Service is subsequent to the initial installation of the exchange access line.

Issued: AUG 10 1987 Effective: _ SEP 10 1987

General Exchange Tariff Section 6

_2nd Revised Sheet 12 -

Replacing 1面限

DIRECTORY SERVICES

(NR) 6.9 NONLISTED SERVICE (NLT)

6.9.1 General

JUN 2 7 1980

- MISSUURI A. At the request of the customer, any one or all of the customer's primery listings, additional listings or other listings associated with the same mission or different residence telephone service line normally published in the directory will be omitted from the directory but listed in the Directory Assistance records available to the general public.
- B. The customer indemnifies and saves the Telephone Company harmless against any and all claims for damages caused or claimed to have been caused, directly or indirectly by the publication of the listing Which the customer has requested be omitted from the telephone directory or the disclosing of such a listing to any person. Where such a listing is published in the telephone directory, the Telephone Company's liability shall be limited to a refund of any monthly charges assessed by the Telephone Company for the particular nonlisted service.
- C. The monthly rate for nonlisted service applies separately for each listing which normally would be published in the directory but which, at the customer's request, is furnished on a nonlisted basis.

6.9.2 Rates Service and Equipment Charge(1) Monthly Rate Nonlisted Service, each Primary (NLT)
Additional (NGANCIED \$9.00 9.00 SEP 1 0 1987

(FC) 6.10 DIRECTORY ASSISTANCE SERVICE

6.10.1 General

JUL

- The Telephone Company furnishes Direct MISSOLS tance Service whereby customers may request assistance in determining telephone numbers.
- The regulations and rates set forth below apply to calls from customers who request assistance in determining telephone numbers of customers who are located in the same local calling area or in the calling customer's Home Numbering Plan Area (HNPA). Upon request, the address shown in the Directory Assistance attendant's records will be given out for other than nonpublished customers.
- (1) The Service and Equipment Charge is applicable only when the request for Nonlisted Service is subsequent to the initial installation of the exchange access line.

Issued: JUN 27 1988

Effective:

14986 Service Commissio...

General Exchange Tariff Section 6 1st Revised Sheet 12

Replacing Original Sheet 12

APR - 7 1986

DIRECTORY SERVICES

- 6.9 DIRECTORY ASSISTANCE SERVICE-(Continued)
 - 6.9.1 General:-(Continued)
 - The state of the B. The regulations and rates set forth below apply to galls from customers who request assistance in determining telephone numbers coff customers who have are located in the same local calling area or in the calling customer's Home Numbering Plan Area (HNPA). Upon request, the address shown in the Directory Assistance attendant's records will be given out for other than nonpublished customers.

6.9.2 Allowances:

(AT)

(CT)

A customer is allowed direct dialed Directory Assistance calls at no charge in accordance with the following schedule:

Type of Service

Flat and measured rate residence and business Exchange Access Lines. (Includes ESSX and Centrex Services other than Centrex II.)

Allowance

five direct-dialed Directory Assistance Service calls per line/trunk, per month.

Centrex II service served by switching equipment located on Telephone Company premises.

five direct-dialed Directory Assistance Service calls per month for each seven main stations per system, or fraction thereof.

Private Branch Exchange Dormitory Service.

five direct-dialed Directory Assistance Service calls per dormitory station, per month.

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JUL 1 1986

PUBLIC SERVICE COMMISSION OF MISSOURI

Public Sumice Commission

APR 0 7 1986 Issued:

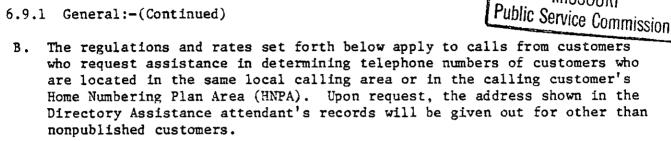
Effective:

MAY 0 9 1986

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

DIRECTORY SERVICES

- 6.9 DIRECTORY ASSISTANCE SERVICE-(Continued)
 - 6.9.1 General:-(Continued)



6.9.2 Allowances:

A customer is allowed direct dialed Directory Assistance calls at no charge in accordance with the following schedule:

Type of Service

Flat and measured rate residence and business Exchange Access Lines.

Centrex service served by switching equipment located on Telephone Company premises.

Private Branch Exchange Dormitory Service.

Allowance

five direct-dialed Directory Assistance Service calls per line/trunk, per month.

General Exchange Tariff

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Section 6

five direct-dialed Directory Assistance Service calls per month for each seven main stations per system, or fraction thereof.

five direct-dialed Directory Assistance Service calls per dormitory station, per month.

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MAY 1 2 1986.

PUBLIC SERVICE COMMISSION OF MISSOURI



Issued: DEC 2.9 1983

Effective: JAN 0 1 1984

By R. D. BARRON, Vice President-Missouri Southwestern Sell Telephone Company "St. Louis, Missouri

General Exchange Tariff
Section 6
4th Revised Sheet 12.01
Replacing 3rd Revised Sheet 12.01

DIRECTORY SERVICES

(MT) 6.14 DIRECTORY ASSISTANCE SERVICE

6.14.1 General

- A. The Telephone Company furnishes Directory Assistance Service whereby customers may request assistance in determining telephone numbers when the listed name is provided.
- B. The regulations and rates set forth below apply to calls from customers who request assistance in determining telephone numbers of customers who are located in the same local calling area, the calling customer's Home Numbering Plan Area (HNPA) and NPA requests outside of the calling customer's HNPA. Upon request, the street address information normally published in the directory will be given out by the Directory Assistance attendant for listed and nonlisted customers. Where facilities permit, Zip Code information also will be provided by the Directory Assistance attendant. Information for nonpublished customers will not be provided.

C. Each request for subscriber listing information is considered one listing request.

- D. The customer will be billed for each listing request when the requested information is:
 - 1. for an area outside the scope of the currently published white page directory provided to the customer by the Telephone Company, or
 - 2. available in a currently published Telephone Company white page directory.
- E. Calls placed from Payphone Exchange Access Service will be allowed a maximum of two listing requests per call.
- F. Directory Assistance Service is competitively classified in the following exchanges:

BusinessResidentialSt. LouisHarvesterKansas CitySt. Charles

Issued: June 10, 2002 Effective: July 10, 2002

By JAN NEWTON, President-Missouri Southwestern Bell Telephone, L.P., d/b/a Southwestern Bell Telephone Company St. Louis, Missouri

Filed MO PSC

(MT)

General Exchange Tariff
Section 6
3rd Revised Sheet 12.01
Replacing 2nd Revised Sheet 12.01

DIRECTORY SERVICES

Missouri Public

6.14 DIRECTORY ASSISTANCE SERVICE-(Continued)

REC'D FEB 2 0 2002

6.14.1 General-(Continued)

Service Commission

- C. Each request for subscriber listing information is considered one listing request.
- D. The customer will be billed for each listing request when the requested information is:
 - 1. for an area outside the scope of the currently published white page directory provided to the customer by the Telephone Company, or
 - 2. available in a currently published Telephone Company white page directory.
- E. Calls placed from Payphone Exchange Access Service will be allowed a maximum of two listing requests per call.
- F. Directory Assistance Service is competitively classified in the following exchanges:

Business:

(AT)

(AT)

St. Louis

Kansas City

Residential:

Harvester

St. Charles

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JUL 1 0 2002 LANDS 12.61 Public Service Commission

Missouri Public

FILED MAR 2 9 2002

Issued: February 20, 2002

Ser Effective: MAJAN 22 2002

General Exchange Tariff
Section 6
2nd Revised Sheet 12.01
Replacing 1st Revised Sheet 12.01
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DIRECTORY SERVICES

6.14 DIRECTORY ASSISTANCE SERVICE-(Continued)

RECT) DEC 2 9 1998

- 6.14.1 General-(Continued)
 - C. Each request for subscriber listing information is considered one listing request.
 - D. The customer will be billed for each listing request when the requested information is:
 - 1. for an area outside the scope of the currently published white page directory provided to the customer by the Telephone Company, or
 - 2. available in a currently published Telephone Company white page directory.
- (CT) E. Calls placed from Payphone Exchange Access Service will be allowed a maximum of two listing requests per call.

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MAR 2 9 2002

Service Commission

MISSOURI

Issued: DEC 3 1 1998

Effective:

General Exchange Tariff
Section 6
1st Revised Sheet 12.01
Replacing Original Sheet 12.01

DIRECTORY SERVICES

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(FC) 6.14 DIRECTORY ASSISTANCE SERVICE-(Continued)

JUL 31 1995

- (FC) 6.14.1 General-(Continued)
 - C. Each request for subscriber listing information is complete the request.
 - D. The customer will be billed for each listing request when the requested information is:
 - for an area outside the scope of the currently published white page directory provided to the customer by the Telephone Company, or
 - available in a currently published Telephone Company white page directory.
 - E. Calls placed from Public, Semi-Public, and Customer-Owned Pay Telephone Service Telephone Sets will be allowed a maximum of two listing requests per call.

CANCELLED

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By 2 (48# 12.01 Public Service Commission MISSOURI

FILED

SEP <u>1 1995</u>

Issued: AUG 01 1995

Effective:

SEP 0 1 1995

Public Service Commission

General Exchange Tariff Section 6 Original Sheet 12.01

DIRECTORY SERVICES

6.12 DIRECTORY ASSISTANCE SERVICE - (Continued)

DEC - 9 1994

6.12.1 General-(Continued)

MO. PUBLIC SERVICE COMM.

- C. Rach request for subscriber listing information is considered one listing request.
- The customer will be billed for each listing request when the requested information is:
 - for an area outside the scope of the currently published white page directory provided to the customer by the Telephone Company, or
 - 2. available in a currently published Telephone Company white page directory.
- R. Calls placed from Public, Semi-Public, and Customer-Owned Pay Telephone Service Telephone Sets will be allowed a maximum of two listing requests per call.

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SEP 0 1 1995

BY 10+ R. 5#12.01 Public Service Commission

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Issued:

DEC 0 8 1994

Effective:

FEB 0 1 1995

MISSOURI

General Exchange Tariff
Section 6
6th Revised Sheet 13
Replacing 5th Revised Sheet 13

DIRECTORY SERVICES

- (FC) 6.14 DIRECTORY ASSISTANCE SERVICE-(Continued)
- (FC) 6.14.2 Allowances:
 - A. Allowances for listing requests apply only:
 - 1) to sent-paid direct dialed calls to Directory Assistance, and;
 - 2) when the listing is:
 - a. for a new listing which is not printed in the most recent Telephone Company white page directory, or;
 - b. for nonpublished listing, or;
 - c. for nonlisted listing, or;
 - d. not found by the directory assistance operator.
 - B. Listing request allowances do not apply for requests of listing information when the requested information is available in a current Telephone Company white page directory, or for calls to intraLATA Directory Assistance, 1-NPA-555-1212 (where NPA is the same as the NPA from where the call originated).
 - C. If the listing request qualifies for an allowance, the listing request will be at no charge for a specified number of requests per month, in accordance with the following schedule:

Type of Service	Allowance
Flat and measured rate residence Exchange Access Lines.	Thirty listing requests per line/trunk, per month.
Flat and measured rate business Exchange Access Lines. (Includes Plexar and Centrex Services other than Centrex II.)	Ten listing requests per line/trunk, per month.
Centrex II service served by switching equipment located on Telephone Company premises.	Ten listing requests per month for each seven main stations per system, or fraction thereof.
Private Branch Exchange Dormitory Service	Ten listing requests per dormitory station, per month.

Issued: August 1, 1995 Effective: September 1, 1995



General Exchange Tariff Section 6 5th Revised Sheet 13 Replacing 4th Revised Sheet 13

DIRECTORY SERVICES

6.12 DIRECTORY ASSISTANCE SERVICE- (Continued)

6.12.2 Allowances:

DEC - 9 1994

(CP) A. Allowances for listing requests apply only:

MO. PUBLIC SERVICE COMM.

- to sent-paid direct dialed calls to Directory Assistance, and;
- 2) when the listing is:
 - a. for a new listing which is not printed in the most recent Telephone CANCELLED Company white page directory, or;
 - b. for nonpublished listing, or;
 - c. for nonlisted listing, or;

SEP 0 1 1995

- d. not found by the directory assistance operator. BY $\underbrace{\mathcal{K} R.S}_{CO}$ Public Service Commission
- B. Listing request allowances do not apply for requests of listing information when the requested information is available in a current Telephone Company white page directory, or for calls to intraLATA Directory Assistance, 1-NPA-555-1212 (where NPA is the same as the NPA from where he call originated).
- If the listing request qualifies for an allowance, the listing request will be at no charge for a specified number of requests per month, in accordance with the following schedule:

Type of Service

<u>Allowance</u>

Effective:

Flat and measured rate residence Exchange Access Lines.

Thirty listing requests per line/trunk, per month.

Flat and measured rate business Exchange Access Lines. (Includes Plexar and Centrex Services other than Centrex II.)

Ten listing requests per line/trunk, per month.

Centrex II service served by switching equipment located on Telephone Company premises.

Ten listing requests per month for each seven main stations per system, or fraction thereof.

Private Branch Exchange Dormitory Service

Ten listing requests per dormitory station, per ment

DEC 0 8 1994 Issued:

FEB 0 1 1995

<u>FEB - 1 1995</u>

By HORACE WILKINS, JR., President-Missouri Public Service Commission Southwestern Bell Telephone Company St. Louis, Missouri

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General Exchange Tariff Section 6 4th Revised Sheet 13 Replacing 3rd Revised Sheet 13 RECEIVED

DIRECTORY SERVICES

(FC) 6.12 DIRECTORY ASSISTANCE SERVICE-(Continued)

SEP 17 1990

(FC) 6.12.2 Allowances:

MISSOURI

Public Service Commission

A customer is allowed direct dialed Directory Assistance calls at no charge in accordance with the following schedule:

Type of Service

Allowance

Flat and measured rate residence and business Exchange Access Lines. (Includes Plexar and Centrex Services other than Centrex II.)

Three direct-dialed Directory Assistance Service calls per line/trunk, per month.

Centrex II service served by switching equipment located on Telephone Company premises. Three direct-dialed Directory Assistance Service calls per month for each seven main stations per system, or fraction thereof.

Private Branch Exchange Dormitory Service.

Three direct-dialed Directory Assistance Service calls per dormitory station, per month.

Convention Center Service:

Administrative standa ELLED

Three direct-dialed Directory Assistance Service calls per month for each seven main stations per system

main stations per system or fraction thereof.

Exhibitor station Service Commission

Three Missouri Three Misso

Three direct-dialed Directory Assistance Service calls per station, per month.

Bach customer shall, in addition to the schedule of allowances, set forth in Paragraph 6.12.2, A., be allowed one direct-dialed long distance Directory Assistance call within the calling customers Home Numbering Plan Area for each sent-paid home area code long distance call appearing on the customer's bill.

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SEP 2 4 1990 Issued:

Bffective: 007 2 4 1990

OCT 24 1990

General Exchange Tariff Section 6 3rd Revised Sheet 13 Replacing 2nd Revised Sheet 13

DIRECTORY SERVICES

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6.11 DIRECTORY ASSISTANCE SERVICE-(Continued)

AUG 1 4 1990

6.11.2 Allowances:

(CT)

(CT)

A. A customer is allowed direct dialed Directory Assistance Calls at no decimal usion charge in accordance with the following schedule:

Type of Service

Allovance

Flat and measured rate residence and business Exchange Access Lines. (Includes Plexar and Centrex Services other than Centrex II.)

Three direct-dialed Directory Assistance Service calls per line/trunk, per month.

Centrex II service served by switching equipment located on Telephone Company premises. Three direct-dialed Directory Assistance Service calls per month for each seven main stations per system, or fraction thereof.

Private Branch Exchange Dormitory Service.

Three direct-dialed Directory Assistance Service calls per dormitory station, per

Convention Center Service:

Administrative station

Three direct-dialed Directory main stations per synation thereof.

Three direction thereof.

Association thereof. Assistance Service calls per month for each seven main stations per system

Exhibitor station

Three direct-dialed Directory Assistance Service calls per station, per month.

B. Each customer shall, in addition to the schedule of allowances, set forth in Paragraph 6.11.2, A., be allowed one direct-dialed long distance Directory Assistance call within the calling customers Home Numbering Plan Area for each sent-paid home area code long distance call appearing on the customer's bill.

Issued: SEP 0 1 1990

Effective:

OCT 01 1990

FILED

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

OCT 1 1990

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DIRECTORY SERVICES

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(FC) 6.11 DIRECTORY ASSISTANCE SERVICE-(Continued)

JUL 1 3 1989

6.11.2 Allowances:

MISSOURI

A. A customer is allowed direct-dialed Directory Assistance calls at no (FC) charge in accordance with the following schedule:

Type of Service

Flat and measured rate residence and business Exchange Access Lines. (Includes ESSX and Centrex Services other than Centrex II.)

Centrex II service served by switching equipment located on Telephone Company premises.

Private Branch Exchange Dormitory Service.

Allowance

Three direct-dialed Directory Assistance Service calls per line/trunk, per month.

Three direct-dialed Directory Assistance Service calls per month for each seven main stations per system, or fraction thereof.

Three direct-dialed Directory Assistance Service calls per dormitory station, per month.

Convention Center Service:

Three direct-dialed Directory Assistance Service calls per month for each seven main stations per system

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Three direct-dialed Assistance Service of per month for each somain stations per system or fraction thereof.

Exhibitor station Service Commission Three direct-dialed Assistance Service of per month for each somain stations per system.

Three direct-dialed Assistance Service of per month for each somain stations per system.

Three direct-dialed Assistance Service of per month for each somain stations per system.

Three direct-dialed Assistance Service of per month for each somain stations per system.

Three direct-dialed Assistance Service of per month for each somain stations per system.

Three direct-dialed Assistance Service of per month for each somain stations per system.

Three direct-dialed Directory Assistance Service calls per station, per month.

Each customer shall, in addition to the schedule of allowances, set forth in Paragraph 6.10.2, A., be allowed one direct-dialed, long distance Directory Assistance call (within the home area code) for each sent-paid, home area code, long distance call appearing on the customer's bill

AUG 17 1989

Public Service Commission

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Effective: AUG 17 1989

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

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JUN 27 1986

DIRECTORY SERVICES

(FC) 6.10 DIRECTORY ASSISTANCE SERVICE-(Continued)

6.10.2 Allowances:

Type of Service

A. A customer is allowed direct dialed Directory Assistance calls as a customer is allowed direct dialed Directory Assistance calls as a customer is allowed direct dialed Directory Assistance calls as a customer is allowed direct dialed Directory Assistance calls as a customer is allowed direct dialed Directory Assistance calls as a customer is allowed direct dialed Directory Assistance calls as a customer is allowed direct dialed Directory Assistance calls as a customer is allowed direct dialed Directory Assistance calls as a customer is allowed direct dialed Directory Assistance calls as a customer is allowed direct dialed Directory Assistance calls as a customer is a customer in the customer is a customer in the customer is a customer in the customer in the customer in the customer is a customer in the customer in t (CP) charge in accordance with the following schedule:

Public Service Commission

Allowance

Flat and measured rate residence and business Exchange Access Lines. (Includes ESSX and Centrex Services other than Centrex II.)

Centrex II service served by switching equipment located on Telephone Company premises.

Private Branch Exchange Dormitory Service.

Three direct-dialed Directory Assistance Service calls per line/trunk, per month.

Three direct-dialed Directory Assistance Service calls per month for each seven main stations per system, or fraction therof.

Three direct-dialed Directory Assistance Service calls per dormitory station, per month.

Convention Center Service:

Administrative station

CANCELLED AUG 17 1989

Three direct-dialed Directory Assistance Service calls per month for each seven main stations per system or fraction thereof.

Exhibitor station By Commi Public Service Commission

Three direct-dialed Directory Assistance Service calls per station, per month.

B. Each customer shall, in addition to the schedule of allowances, set forth in Paragraph 6.10.2, A., be allowed one direct dialed long distance Directory Assistance call (within the home area code) for each sent paid home area code long distance call appearing on the customer's bill.

Issued: JUN 27 1300

(CT)

Effective:

JUL Public Service Commission:

General Exchange Tariff Section 6 Original Sheet 13

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MISSOURI **Public Service Commission**

DIRECTORY SERVICES

- DIRECTORY ASSISTANCE SERVICE-(Continued)
 - 6.9.2 Allowances:-(Continued)
 - A. (Continued)

Class of Service

Allowance

Convention Center Service:

Administrative station

five direct-dialed Directory Assistance Service calls per month for each seven main stations per system or fraction thereof.

Exhibitor station

five direct-dialed Directory Assistance Service calls per station, per month.

- Each customer shall, in addition to the schedule of allowances, set forth in Paragraph 6.9.2, A., be allowed one direct dialed long distance Directory Assistance call (within the home area code) for each sent paid home area code long distance call appearing on the customer's bill.
- C. Calls placed to the Directory Assistance attendant via an operator are not included in the allowances set forth in Paragraph 6.9.2, A. and are always billed except to those customers exempted by this Tariff.
- Third number, special billing number or Telephone Company Calling Card Directory Assistance calls are not included in the allowances set forth in Paragraph 6.9.2, A. and are always billed, except to those customers exempted by this Tariff.
- Where dial facilities are not available, calls to the Directory Assistance attendant via an operator shall be treated as customer direct dialed calls and included in the allowances set forth in Paragraph 6.9.2, A.
- F. No credit will be given for any unused portion of the customer's allowance. No credit will be given for requested telephone numbers that are non-pub-lished. No credit will be elem for requested telephone numbers that are not found in the directory. JAN - 1 1934

Table between separate accounts of the same G. Call allowances are not transfer customer.

PUBLIC SERVICE COMMISSION

Public Service Commission

Issued: DEC 29 1983 Effective: JAN 0 1 1984

General Exchange Tariff
Section 6
9th Revised Sheet 14
Replacing 8th Revised Sheet 14

DIRECTORY SERVICES

6.14	DIRECTORY	ASSISTANCE	SERVICE-((Continued))
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6.14.2 Allowances:-(Continued)

C. (Continued)

<u>Type of Service</u> <u>Allowance</u>

Convention Center Service:

Administrative station Ten listing requests per month for

each seven main stations per system, or fraction thereof.

Exhibitor station Ten listing requests per station, per

month.

D. For direct-dialed calls to intraLATA directory assistance, the customer will receive a credit, referred to as a Home NPA offset, for a Directory Assistance listing request when a sent-paid home area code long distance call appears on the customer's bill. One offset will be given for each sent-paid home area code long distance call that appears on the customer's bill, not to exceed the number of direct-dialed calls to intraLATA Directory Assistance.

exceed the number of direct-dialed calls to intraLATA Directory Assistance.

E. Calls placed to Directory Assistance by dialing O- are included in the allowances set forth in Paragraph 6.14.2, A.

F. Third number, special billing number or Telephone Company Calling Card Directory Assistance calls are not included in the allowances set forth in Paragraph 6.14.2, A., and are always billed, except to those customers exempted by this Tariff.

G. No credit will be given for any unused portion of the customer's allowance.

H. Call allowances are not transferable between separate accounts of the same customer.

Issued: November 24, 1997 Effective: December 24, 1997



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(RT)

(CT)

(CT)

General Exchange Tariff Section 6 8th Revised Sheet 14 Replacing 7th Revised Sheet 14

DIRECTORY SERVICES

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(FC) 6.14 DIRECTORY ASSISTANCE SERVICE-(Continued)

6.14.2 Allowances:-(Continued)

JUL 31 1995

C. (Continued)

MO. PUBLIC SERVICE COMM.

Type of Service

Allowance

Convention Center Service:

Administrative station

Ten listing requests per month for each seven main stations per system, or fraction thereof.

Exhibitor station

Ten listing requests per station, per month.

- D. For direct-dialed calls to intraLATA directory assistance, the customer will receive a credit, referred to as a Home NPA offset, for a Directory Assistance listing request when a sent-paid home area code long distance call appears on the customer's bill. One offset will be given for each sent-paid home area code long distance call appears on the customer's bill. One offset will be given for each sent-paid home area code long distance call, not to exceed the number of direct-dialed calls to intraLATA Directory Assistance.
- E. Calls placed to Directory Assistance by dialing O- are included in the allowances set forth in Paragraph 6.12.2, A.
- F. Third number, special billing number or Telephone Company Calling Card Directory Assistance calls are not included in the allowances set forth in Paragraph 6.12.2, A., and are always billed, except to those customers exempted by this Tariff.
- G. No credit will be given for any unused portion of the customer's allowance.
- H. Call allowances are not transferable between separate accounts of the same customer.

(FC) 6.14.3 Exemptions:

A. Charges for Directory Assistance Service (Trainite Ind) icable to calls placed from Public, Semi-Public and Customer-Owned Pay Telephone Service Telephone Sets to the Directory Assistance attendant.

Public Service Commission

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Issued: AUG 01 1995

Effective:

SEP 0 1 1995

DEC 2.4 1997 Public Service Commission

General Exchange Tariff Section 6 7th Revised Sheet 14 Replacing 6th Revised Sheet 14

DIRECTORY SERVICES

6.12 DIRECTORY ASSISTANCE SERVICE- (Continued)

6.12.2 Allowances: - (Continued)

DFC = 9 1994

C. (Continued)

Type of Service

Allowance

MO. PUBLIC SERVICE COMM.

(CP) Convention Center Service:

Administrative station

Ten listing requests per month for each seven main stations per system, or fraction thereof.

(CP) Exhibitor station Ten listing requests per station,

per month.

(FC) (CT) D. For direct-dialed calls to intraLATA directory assistance, the customer will receive a credit, referred to as a Home NPA offset, for a Directory Assistance listing request when a sent-paid home area code long distance call appears on the customer's bill. One offset will be given for each sent-paid home area code long distance call appears on the customer's bill. One offset will be given for each sent-paid home area code long distance call, not to exceed the number of direct-dialed calls to intraLATA (CT) Directory Assistance.

- (FC) Calls placed to Directory Assistance by dialing O- are included in the allowances set forth in Paragraph 6.12.2, A.
- (FC) Third number, special billing number or Telephone Company Calling Card Directory Assistance calls are not included in the allowances set forth in Paragraph 6.12.2, A., and are always billed, except to those customers exempted by this Tariff.
- G. No credit will be given for any unused portion GARDE customer's allowance. (FC) (RT)

(RT)

(FC)

Call allowances are not transferable between separate customer. the same Public Service COMMINISSOURI

6.12.3 Exemptions:

A. Charges for Directory Assistance Service are not applicable to [all] from Public, Semi-Public and Customer-Owned Pay Telephone Service Heler Sets to the Directory Assistance attendant.

FEB - 1 1995

(MT)

(MT) Issued:

General Exchange Tariff Section 6 6th Revised Sheet 14 Replacing 5th Revised Sheet 14

DIRECTORY SERVICES

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(FC) 6.12 DIRECTORY ASSISTANCE SERVICE-(Continued)

SEP 17 1990

(FC) 6.12.2 Allowances:-(Continued)

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- C. Calls placed to Directory Assistance by dialing 0- are included in the allowances set forth in Paramerh 6 10 2 (CT) allowances set forth in Paragraph 6.12.2, A.
 - Third number, special billing number or Telephone Company Calling Card Directory Assistance calls are not included in the allowances set forth in Paragraph 6.12.2, A., and are always billed, except to those customers exempted by this Tariff.
 - No credit will be given for any unused portion of the customer's allowance. No credit will be given for requested telephone numbers that are nonpublished. No credit will be given for requested telephone numbers that are not found in the directory.
 - F. Call allowances are not transferable between separate accounts of the same FEB - 11995 customer.

(FC) 6.12.3 Exemptions:

(CI)

- Charges for Directory Assistance Service are notically Properties Commission from Public, Semi-Public and Customer-Owned Pay Telephone Service Telephone Sets to the Directory Assistance attendant.
- Those customers whose physical, visual, mental or reading handicaps prevent them from using the telephone directory are to be exempted from the charge for direct-dialed calls to Directory Assistance; from the charge for placing a call to Directory Assistance via an operator; and the charge applicable when Directory Assistance Service charges are billed to a Telephone Company Calling Card. Exempt customers will be provided with a Telephone Company Calling Card which can be used at any location, including business locations to receive local and intraLATA DA exemption. The method of exempting those physically, visually, mentally or reading handicapped customers shall be via the completion of an exemption form supplied by the Telephone Company and the Telephone Company's acceptance of that form.
- Customer includes residence customers and business customers. It is not intended that the exemption in a business environment be extended to non-handicapped individuals.

SEP 2 4 1990 Issued:

Effective:

OCT 2 4 1990

OCT 24 1990

General Exchange Tariff Section 6 5th Revised Sheet 14 Replacing 4th Revised Sheet 14

DIRECTORY SERVICES

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6.11 DIRECTORY ASSISTANCE SERVICE-(Continued)

AUG 1 4 1930

6.11.2 Allowances:-(Continued)

- C. Calls placed to Directory Assistance by dialing 0- are included in the included in the (CP) allowances set forth in Paragraph 6.11.2, A.
 - Third number, special billing number or Telephone Company Calling Card Directory Assistance calls are not included in the allowances set forth in Paragraph 6.11.2, A., and are always billed, except to those customers exempted by this Tariff.

(RT)

(CT)

- No credit will be given for any unused portion of the customer's allowance. (FC) No credit will be given for requested telephone numbers that are nonpublished. No credit will be given for requested telephone numbers that are not found in the directory.
- F. Call allowances are not transferable between separate accounts of the same (FC) customer.

6.11.3 Exemptions:

- Charges for Directory Assistance Service are not applicable to calls placed from Public, Semi-Public and Customer-Owned Pay Telephone Service Telephone Sets to the Directory Assistance attendant.
- Those customers whose physical, visual, mental or reading handicaps prevent them from using the telephone directory are to be exempted from the charge for direct-dialed calls to Directory Assistance; from the charge for placing a call to Directory Assistance via an operator; and the charge applicable when Directory Assistance Service charges are billed to a Telephone Company Calling Card. Exempt customers will be provided with a Telephone Company Calling Card which can be used at any location, including business locations to receive local and intraLATA DA exemption. The method of exempting those physically, visually, mentally or reading handicapped customers shall be via the completion of an exemption form supplied by the Telephone Company and the Telephone Company's acceptance of that form.

Customer includes residence customers and business customers. It is not intended that the exemption in a business environment be extended to be non-handicapped individuals. Effective: OCT 01 1990 Section Commission esident-Missouri Division

Issued:

SEP 01 1990

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

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General Exchange Tariff Section 6 4th Revised Sheet 14 Replacing 3rd Revised Sheet 14

DIRECTORY SERVICES

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6.11 DIRECTORY ASSISTANCE SERVICE-(Continued)

OCT 1 2 1989

Public Service Commission

6.11.2 Allowances:-(Continued)

MISSOURI

- C. Calls placed to the Directory Assistance attendant via an operator are not included in the allowances set forth in Paragraph 6.10.2, A., and are always billed except to those customers exempted by this Tariff.
- Third number, special billing number or Telephone Company Calling Card Directory Assistance calls are not included in the allowances set forth in Paragraph 6.10.2, A., and are always billed, except to those customers exempted by this Tariff.
- Where dial facilities are not available, calls to the Directory Assistance attendant via an operator shall be treated as customer direct-dialed calls and included in the allowances set forth in Paragraph 6.10.2, A.
- No credit will be given for any unused portion of the customer's allowance. No credit will be given for requested telephone numbers that are nonpublished. No credit will be given for requested telephone numbers that are not found in the directory.
- G. Call allowances are not transferable between separate accounts of the same customer.

6.11.3 Exemptions:

- .3 Exemptions:

 Charges for Directory Assistance Service are not applicable to calls placed from Public, Semi-Public and Customer-Owned Pay Telephone Service Sets to the Directory Assistance attendant.
- B. Those customers whose physical, visual, mental or reading handicaps prevent (TA) them from using the telephone directory are to be exempted from the charge for direct-dialed calls to Directory Assistance; from the charge for placing a call to Directory Assistance via an operator; and the charge applicable when Directory Assistance Service charges are billed to a Telephone Company Calling Card. Exempt customers will be provided with a Telephone Company Calling Card which can be used at any location, including business locations to receive local and intraLATA DA exemption. The method of exempting those physically, visually, mentally or reading handicapped customers shall be via the completion of an exemption form supplied by the Telephone Company and the Telephone Company's acceptance of that form.
 - 1. Customer includes residence customers and business customers. It is not intended that the exemption in a business environment be extended to non-handicapped individuals.

Issued: OCT 17 1989

Effective: DEC 01 1989

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General Exchange Tariff Section 6 3rd Revised Sheet 14 Replacing 2nd Revised Sheet 14 RECEIVED

DIRECTORY SERVICES

SEP 25 1989

6.11 DIRECTORY ASSISTANCE SERVICE-(Continued)

6.11.2 Allowances:-(Continued)

MISSOURI Public Service Commission

- C. Calls placed to the Directory Assistance attendant via an operator are not included in the allowances set forth in Paragraph 6.10.2, A., and are always billed except to those customers exempted by this Tariff.
- Third number, special billing number or Telephone Company Calling Card Directory Assistance calls are not included in the allowances set forth in Paragraph 6.10.2, A., and are always billed, except to those customers exempted by this Tariff.
- E. Where dial facilities are not available, calls to the Directory Assistance attendant via an operator shall be treated as customer direct-dialed calls and included in the allowances set forth in Paragraph 6.10.2, A.
- F. No credit will be given for any unused portion of the customer's allowance. No credit will be given for requested telephone numbers that are nonpublished. No credit will be given for requested telephone numbers that are not found in the directory.
- G. Call allowances are not transferable between separate accounts of the same customer.

6.11.3 Exemptions:

Issued:

- Charges for Directory Assistance Service are not applicable to calls placed (CP) from Public, Semi-Public and Customer-Owned Pay Telephone Service Telephone Sets to the Directory Assistance attendant.
 - Those customers whose physical, visual, mental or reading handicaps prevent them from using the telephone directory are to be exempted from the charge for direct-dialed calls to Directory Assistance; from the charge for placing a call to Directory Assistance via an operator; and the charge applicable when Directory Assistance Service charges are billed to a Telephone Company Calling Card. The method of exempting those physically, visually, mentally or reading handicapped customers shall be via the completion of an exemption form supplied by the Telephone Company and the Telephone Company's acceptance of that form.

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Public Service Commission

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SEP 25 1989

MISERURIVE: OCT 01 1989

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

General Exchange Tariff Section 6 2nd Revised Sheet 14 Replacing 1st Revised Sheet 14 RECEIVED

DIRECTORY SERVICES

(FC) 6.11 DIRECTORY ASSISTANCE SERVICE-(Continued)

JUL 1 3 1989

(FC) 6.11.2 Allowances:-(Continued)

MISSOURI

Public Service Commission

- C. Calls placed to the Directory Assistance attendant via an operator are not included in the allowances set forth in Paragraph 6.10.2, A., and are always billed except to those customers exempted by this Tariff.
- D. Third number, special billing number or Telephone Company Calling Card Directory Assistance calls are not included in the allowances set forth in Paragraph 6.10.2, A., and are always billed, except to those customers exempted by this Tariff.
- E. Where dial facilities are not available, calls to the Directory Assistance attendant via an operator shall be treated as customer direct-dialed calls and included in the allowances set forth in Paragraph 6.10.2, A.
- F. No credit will be given for any unused portion of the customer's allowance. No credit will be given for requested telephone numbers that are nonpublished. No credit will be given for requested telephone numbers that are not found in the directory.
- G. Call allowances are not transferable between separate accounts of the same customer.

(FC) 6.11.3 Exemptions:

- A. Charges for Directory Assistance Service are not applicable to calls placed from Public and Semi-Public Telephones to the Directory Assistance attendant.
- B. Those customers whose physical, visual, mental or reading handicaps prevent them from using the telephone directory are to be exempted from the charge for direct-dialed calls to Directory Assistance; from the charge for placing a call to Directory Assistance via an operator; and the charge applicable when Directory Assistance Service charges are billed to a Telephone Company Calling Card. The method of exempting those physically, visually, mentally or reading handicapped customers shall be via the completion of an exemption form supplied by the Telephone Company and the Telephone Company's acceptance of that form.

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AUG 17 1989

Service Commission Public Service Commission

Issued: JUL 17 1989

Effective: AUG 17 1989

General Exchange Tariff Section 6 1st Revised Sheet 14 Replacing Original Sheet 14

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DIRECTORY SERVICES

(FC) 6.10 DIRECTORY ASSISTANCE SERVICE-(Continued)

6.10.2 Allowances:-(Continued)

- Calls placed to the Directory Assistance attendant via an operation not included in the allowances set forth in Paragraph 6010 Service Commission always billed except to those customers exempted by this Tariff (CT)
- Third number, special billing number or Telephone Company Calling Card Directory Assistance calls are not included in the allowances set forth (CT) in Paragraph 6.10.2, A. and are always billed, except to those customers exempted by this Tariff.
- Where dial facilities are not available, calls to the Directory Assistance attendant via an operator shall be treated as customer direct dialed calls (CT) and included in the allowances set forth in Paragraph 6.10.2, A.
 - F. No credit will be given for any unused portion of the customer's allowance. No credit will be given for requested telephone numbers that are nonpublished. No credit will be given for requested telephone numbers that are not found in the directory.
 - G. Call allowances are not transferable between separate accounts of the same customer.

6.10.3 Exemptions:

- A. Charges for Directory Assistance Service are not applicable to calls placed from Public and Semi-Public Telephones to the Directory Assistance attendant.
- Those customers whose physical, visual, mental or reading handicaps prevent them from using the telephone directory are to be exempted from the charge for direct dialed calls to Directory Assistance; from the charge for placing a call to Directory Assistance via an operator; and the charge applicable when Directory Assistance Service charges are billed to a Telephone Company Calling Card. The method of exempting those physically, visually, mentally or reading handicapped customers shall be via the completion of an exemption form supplied by the Telephone Company and the Telephone Company's acceptance of that form.

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AUG 17 1989 Public Service Commission

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Issued: JUN 27 1986

Effective:

Public Service Commission

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

DIRECTORY SERVICES

DEC 20 1083

MISSOURI
Public Service Commission

6.9 DIRECTORY ASSISTANCE SERVICE-(Continued)

6.9.3 Exemptions:

- A. Charges for Directory Assistance Service are not applicable to calls placed from Public and Semi-Public Telephones to the Directory Assistance attendant.
- B. Those customers whose physical, visual, mental or reading handicaps prevent them from using the telephone directory are to be exempted from the charge for direct dialed calls to Directory Assistance; from the charge for placing a call to Directory Assistance via an operator; and the charge applicable when Directory Assistance Service charges are billed to a Telephone Company Calling Card. The method of exempting those physically, visually, mentally or reading handicapped customers shall be via the completion of an exemption form supplied by the Telephone Company and the Telephone Company's acceptance of that form.

6.9.4 Rates

- A. Where the customer direct dials the Directory Assistance number, the charge for each call over the five-call allowance (maximum of two requested telephone numbers per call) is \$.30.
- B. Where the customer places a call to the Directory Assistance attendant via a Telephone Company operator, the charge for each call (maximum of two requested telephone numbers per call) is \$.50.
- C. Directory Assistance Service Charges billed to a third number; a special billing number; or a Telephone Company Calling Card, will be billed at the \$.50 rate.

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PUBLIC SERVICE COMMISSION
OF MISSOURI

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Public Service Commission

Issued:

DEC 2 9 1983

Effective:

JAN 0 1 1984

P.S.C. Mo. - No. 35 GENERAL EXCHANGE TARIFF

Southwestern Bell Telephone, L.P. d/b/a AT&T Missouri

Section 6 15th Revised Sheet 15 Replacing 14th Revised Sheet 15

DIRECTORY SERVICES

6.14 DIRECTORY ASSISTANCE SERVICE (CONT'D)

6.14.3 Exemptions:- (cont'd)

B. Those customers¹ whose physical, visual, mental or reading disabilities prevent them from using the telephone directory are to be exempted from the charge for direct-dialed calls to Directory Assistance; from the charge for placing a call to Directory Assistance via an operator; and the charge applicable when Directory Assistance Service charges are billed to a Telephone Company Calling Card. The method of exempting those physically, visually, mentally or reading disabled customers shall be via the completion of an exemption form supplied by the Telephone Company and the Telephone Company's acceptance of that form. Instructions for convenient use of this service will be included in the exemption form.

6.14.4 Rates

- A. Where the customer places a sent-paid direct dialed call to Directory Assistance, the charge for each listing request, subject to any allowance described in this tariff, is \$.76 per listing request. This charge is applicable for each listing requested on the call.
- B. Directory Assistance Service Charges billed to a third number; a special billing number; or a Telephone Company Calling Card, will be billed \$1.57 for the initial listing request. Additional listing requests, which are billed in the same manner as the initial request, will be billed at \$.76 for each listing request, subsequent to the initial request, on the same call.

(1) Customer includes residence customers and business customers. It is not intended that the exemption in a business environment be extended to non-handicapped individuals.

Issued: February 28, 2007 Effective: March 30, 2007



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(AT)

(AT)

P.S.C. Mo. - No. 35 GENERAL EXCHANGE TARIFF

Southwestern Bell Telephone, L.P. d/b/a AT&T Missouri

Section 6 14th Revised Sheet 15 Replacing 13th Revised Sheet 15

DIRECTORY SERVICES

6.14 Directory Assistance Service (cont'd)

6.14.3 Exemptions:- (cont'd)

B. Those customers¹ whose physical, visual, mental or reading disabilities prevent them from using the telephone directory are to be exempted from the charge for direct-dialed calls to Directory Assistance; from the charge for placing a call to Directory Assistance via an operator; and the charge applicable when Directory Assistance Service charges are billed to a Telephone Company Calling Card. Exempt customers will be provided with a Telephone Company Calling Card which can be used at any location, including business locations to receive local and intraLATA DA exemption. The method of exempting those physically, visually, mentally or reading disabled customers shall be via the completion of an exemption form supplied by the Telephone Company and the Telephone Company's acceptance of that form.

6.14.4 Rates

- A. Where the customer places a sent-paid direct dialed call to Directory Assistance, the charge for each listing request, subject to any allowance described in this tariff, is \$.76 per listing request. (CR) This charge is applicable for each listing requested on the call.
- B. Directory Assistance Service Charges billed to a third number; a special billing number; or a
 Telephone Company Calling Card, will be billed \$1.57 for the initial listing request. Additional
 listing requests, which are billed in the same manner as the initial request, will be billed at \$.76
 for each listing request, subsequent to the initial request, on the same call.

(1) Customer includes residence customers and business customers. It is not intended that the exemption in a business environment be extended to non-handicapped individuals.

Issued: September 1, 2006 Effective: October 1, 2006



By CINDY BRINKLEY, President – Missouri St. Louis, Missouri

General Exchange Tariff
Section 6
13th Revised Sheet 15
Replacing 12th Revised Sheet 15

DIRECTORY SERVICES

6.14 DIRECTORY ASSISTANCE SERVICE (cont'd)

6.14.3 Exemptions:- (cont'd)

B. Those customers¹ whose physical, visual, mental or reading disabilities prevent them from using the telephone directory are to be exempted from the charge for direct-dialed calls to Directory Assistance; from the charge for placing a call to Directory Assistance via an operator; and the charge applicable when Directory Assistance Service charges are billed to a Telephone Company Calling Card. Exempt customers will be provided with a Telephone Company Calling Card which can be used at any location, including business locations to receive local and intraLATA DA exemption. The method of exempting those physically, visually, mentally or reading disabled customers shall be via the completion of an exemption form supplied by the Telephone Company and the Telephone Company's acceptance of that form.

6.14.4 Rates

- A. Where the customer places a sent-paid direct dialed call to Directory Assistance, the charge for each listing request, subject to any allowance described in this tariff, is \$.73 per listing request. This charge is applicable for each listing requested on the call.
- (CR) B. Directory Assistance Service Charges billed to a third number; a special billing number; or a Telephone Company Calling Card, will be billed \$1.50 for the initial listing request. Additional listing requests, which are billed in the same manner as the initial request, will be billed at \$.73 (CR) for each listing request, subsequent to the initial request, on the same call.

(1) Customer includes residence customers and business customers. It is not intended that the exemption in a business environment be extended to non-handicapped individuals.

Issued: June 10, 2005 July 10, 2005

By CINDY BRINKLEY, President-SBC Missouri Southwestern Bell Telephone, L.P., d/b/a SBC Missouri St. Louis, Missouri





General Exchange Tariff
Section 6
12th Revised Sheet 15
Replacing 11th Revised Sheet 15
Missouri Public
Service Commission

DIRECTORY SERVICES

6.14 DIRECTORY ASSISTANCE SERVICE (cont'd)

REC'D JUN 10 2004

6.14.3 Exemptions:- (cont'd)

B. Those customers¹ whose physical, visual, mental or reading disabilities prevent them from using the telephone directory are to be exempted from the charge for direct-dialed calls to Directory Assistance; from the charge for placing a call to Directory Assistance via an operator; and the charge applicable when Directory Assistance Service charges are billed to a Telephone Company Calling Card. Exempt customers will be provided with a Telephone Company Calling Card which can be used at any location, including business locations to receive local and intraLATA DA exemption. The method of exempting those physically, visually, mentally or reading disabled customers shall be via the completion of an exemption form supplied by the Telephone Company and the Telephone Company's acceptance of that form.

6.14.4 Rates

(CR)

(CR)

- A. Where the customer places a sent-paid direct dialed call to Directory Assistance, the charge for each listing request, subject to any allowance described in this tariff, is \$.68 per listing request. This charge is applicable for each listing requested on the call.
 - B. Directory Assistance Service Charges billed to a third number; a special billing number; or a Telephone Company Calling Card, will be billed \$1.39 for the initial listing request. Additional listing requests, which are billed in the same manner as the initial request, will be billed at \$.68 for each listing request, subsequent to the initial request, on the same call.

CANCELLED

JUL 1 0 2005

Public Service Commission
MISSOURI

(1) Customer includes residence customers and business customers. It is not intended that the exemption in a business environment be extended to non-handicapped individuals.

Issued: June 10, 2004

Effective: July 10, 2004

By CINDY BRINKLEY, President-SBC Missouri Southwestern Bell Telephone, L.P., d/b/a SBC Missouri St. Louis, Missouri Missouri Public Service Commission

FILED JUL 10 2004

General Exchange Tariff
Section 6
11th Revised Sheet 15
Replacing 19th Revised Sheet 15
Service Commission

DIRECTORY SERVICES

6.14 DIRECTORY ASSISTANCE SERVICE (cont'd)

RFC'D JUN 10 2003

- 6.14.3 Exemptions:- (cont'd)
 - B. Those customers¹ whose physical, visual, mental or reading disabilities prevent them from using the telephone directory are to be exempted from the charge for direct-dialed calls to Directory Assistance; from the charge for placing a call to Directory Assistance via an operator; and the charge applicable when Directory Assistance Service charges are billed to a Telephone Company Calling Card. Exempt customers will be provided with a Telephone Company Calling Card which can be used at any location, including business locations to receive local and intraLATA DA exemption. The method of exempting those physically, visually, mentally or reading disabled customers shall be via the completion of an exemption form supplied by the Telephone Company and the Telephone Company's acceptance of that form.

6.14.4 Rates

(CR)

(CR)

- A. Where the customer places a sent-paid direct dialed call to Directory Assistance, the charge for each listing request, subject to any allowance described in this tariff, is \$.63 per listing request.

 This charge is applicable for each listing requested on the call.
 - B. Directory Assistance Service Charges billed to a third number; a special billing number; or a Telephone Company Calling Card, will be billed \$1.29 for the initial listing request. Additional listing requests, which are billed in the same manner as the initial request, will be billed at \$.63 for each listing request, subsequent to the initial request, on the same call.

CANCELLED

TOL TOLON STATE COMMISSION

(1) Customer includes residence customers and business customers. It is not intended that the exemption in a business environment be extended to non-handicapped individuals.

Issued: June 10, 2003

Effective: July 10, 2003

By CINDY BRINKLEY, President-SBC Missouri Southwestern Bell Telephone, L.P., d/b/a SBC Missouri St. Louis, Missouri



General Exchange Tariff
Section 6
10th Revised Sheet 15
Replacing 9th Revised Sheet 15
MISSOURI Public

DIRECTORY SERVICES

6.14 DIRECTORY ASSISTANCE SERVICE-(cont'd)

REC'D JUN 1 0 2002

6.14.3 Exemptions:-(cont'd)

Service Commission

B. Those customers¹ whose physical, visual, mental or reading disabilities prevent them from using the telephone directory are to be exempted from the charge for direct-dialed calls to Directory Assistance; from the charge for placing a call to Directory Assistance via an operator; and the charge applicable when Directory Assistance Service charges are billed to a Telephone Company Calling Card. Exempt customers will be provided with a Telephone Company Calling Card which can be used at any location, including business locations to receive local and intraLATA DA exemption. The method of exempting those physically, visually, mentally or reading disabled customers shall be via the completion of an exemption form supplied by the Telephone Company and the Telephone Company's acceptance of that form.

6.14.4 Rates

- A. Where the customer places a sent-paid direct dialed call to Directory Assistance, the charge for each listing request, subject to any allowance described in this tariff, is \$.59 per listing request. This charge is applicable for each listing requested on the call.
- B. Directory Assistance Service Charges billed to a third number; a special billing number; or a Telephone Company Calling Card, will be billed \$1.20 for the initial listing request. Additional listing requests, which are billed in the same manner as the initial request, will be billed at \$.59 for each listing request, subsequent to the initial request, on the same call.

CANCELLED

JUL 1 0 2003

Missouri Public

FILED JUL 1 0 2002

Service Commission

(1) Customer includes residence customers and business customers. It is not intended that the exemption in a business environment be extended to non-handicapped individuals.

Issued: June 10, 2002 Effective: July 10, 2002

By JAN NEWTON, President-Missouri Southwestern Bell Telephone, L.P., d/b/a Southwestern Bell Telephone Company St. Louis, Missouri

(CR)

(CR)

(CR)

General Exchange Tariff
Section 6
9th Revised Sheet 15
Replacing 8th Revised Sheet 15

DIRECTORY SERVICES

Missouri Public

6.14 DIRECTORY ASSISTANCE SERVICE-(Continued)

REC'D JUN 0 5 2001

6.14.3 Exemptions:-(Continued)

B. Those customers' whose physical, visual, mental or reading disabilities prevent them from using the telephone directory are to be exempted from the charge for direct-dialed calls to Directory Assistance; from the charge for placing a call to Directory Assistance via an operator; and the charge applicable when Directory Assistance Service charges are billed to a Telephone Company Calling Card. Exempt customers will be provided with a Telephone Company Calling Card which can be used at any location, including business locations to receive local and intraLATA DA exemption. The method of exempting those physically, visually, mentally or reading disabled customers shall be via the completion of an exemption form supplied by the Telephone Company and the Telephone Company's acceptance of that form.

6.14.4 Rates

(CR)

- A. Where the customer places a sent-paid direct dialed call to Directory Assistance, the charge for each listing request, subject to any allowance described in this tariff, is \$.55 per listing request. This charge is applicable for each listing requested on the call.
- B. Directory Assistance Service Charges billed to a third number; a special billing number; or a Telephone Company Calling Card, will be billed \$1.12 for the initial listing request. Additional listing requests, which are billed in the same manner as the initial request, will be billed at \$.55 for each listing request, subsequent to the initial request, on the same call.

CANCELLED

JUL 1 0 2002

Public Service Commission
Missouri

(1) Customer includes residence customers and business customers. It is not intended that the exemption in a business environment be extended to non-handicapped individuals.

Issued:

June 5, 2001

Effective: July 5, 200 Missouri Public

By Jan Newton, President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri FILED JUL 0 5 2001

Service Commission

General Exchange Tariff
Section 6
8th Revised Sheet 15
Replacing 7th Revised Sheet 15

DIRECTORY SERVICES

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6.14 DIRECTORY ASSISTANCE SERVICE-(Continued)

MAY 3 0 2000

6.14.3 Exemptions:-(Continued)

MO. PUBLIC SERVICE COMM

B. Those customers¹ whose physical, visual, mental or reading disabilities prevent them from using the telephone directory are to be exempted from the charge for direct-dialed calls to Directory Assistance; from the charge for placing a call to Directory Assistance via an operator; and the charge applicable when Directory Assistance Service charges are billed to a Telephone Company Calling Card. Exempt customers will be provided with a Telephone Company Calling Card which can be used at any location, including business locations to receive local and intraLATA DA exemption. The method of exempting those physically, visually, mentally or reading disabled customers shall be via the completion of an exemption form supplied by the Telephone Company and the Telephone Company's acceptance of that form.

6.14.4 Rates

(CR)

- A. Where the customer places a sent-paid direct dialed call to Directory Assistance, the charge for each listing request, subject to any allowance described in this tariff, is \$.51 per listing request. This charge is applicable for each listing requested on the call.
- B. Directory Assistance Service Charges billed to a third number; a special billing number; or a Telephone Company Calling Card, will be billed \$1.04 for the initial listing request. Additional listing requests, which are billed in the same manner as the initial request, will be billed at \$.51 for each listing request, subsequent to the initial request, on the same call.

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JUL 05 2001 3 946 RS15

JUL 01 2000

Public Service Commission

Public Service Commission

(1) Customer includes residence customers and business customers. It is not intended that the exemption in a business environment be extended to non-handicapped individuals.

Issued:

June 1, 2000

Effective: July 1, 2000

By Jan Newton, President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

General Exchange Tariff
Section 6
7th Revised Sheet 15
Replacing 6th Revised Sheet 15

DIRECTORY SERVICES

Missouri Public Service Commission

6.14 DIRECTORY ASSISTANCE SERVICE-(Continued)

6.14.3 Exemptions:-(Continued)

RECD MAY 25 1999

B. Those customers¹ whose physical, visual, mental or reading disabilities prevent them from using the telephone directory are to be exempted from the charge for direct-dialed calls to Directory Assistance; from the charge for placing a call to Directory Assistance via an operator; and the charge applicable when Directory Assistance Service charges are billed to a Telephone Company Calling Card. Exempt customers will be provided with a Telephone Company Calling Card which can be used at any location, including business locations to receive local and intraLATA DA exemption. The method of exempting those physically, visually, mentally or reading disabled customers shall be via the completion of an exemption form supplied by the Telephone Company and the Telephone Company's acceptance of that form.

6.14.4 Rates

(CR)

(CR)

- A. Where the customer places a sent-paid direct dialed call to Directory Assistance, the charge for each listing request, subject to any allowance described in this tariff, is \$.48 per listing request. This charge is applicable for each listing requested on the call.
- B. Directory Assistance Service Charges billed to a third number; a special billing number; or a Telephone Company Calling Card, will be billed \$.97 for the initial listing request. Additional listing requests, which are billed in the same manner as the initial request, will be billed at \$.48 for each listing request, subsequent to the initial request, on the same call.

CANCELLED

JUL 01 2000 By 8か R5 15 Public Service Commission MISSOURI

Missouri Public Serice Commission

FILED JUN 2 6 1999

(1) Customer includes residence customers and business customers. It is not intended that the exemption in a business environment be extended to non-handicapped individuals.

Issued:

MAY 2 6 1999

Effective:

JUN 2 6 1999

General Exchange Tariff
Section 6
6th Revised Sheet 15
Replacing 5th Revised Sheet 15

DIRECTORY SERVICES

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(FC) 6.14 DIRECTORY ASSISTANCE SERVICE-(Continued)

JUL 31 1995

(FC) 6.14.3 Exemptions:-(Continued)

B. Those customers whose physical, visual, mental or reading disastricesomm. prevent them from using the telephone directory are to be exempted from the charge for direct-dialed calls to Directory Assistance; from the charge for placing a call to Directory Assistance via an operator; and the charge applicable when Directory Assistance Service charges are billed to a Telephone Company Calling Card. Exempt customers will be provided with a Telephone Company Calling Card which can be used at any location, including business locations to receive local and intraLATA DA exemption. The method of exempting those physically, visually, mentally or reading disabled customers shall be via the completion of an exemption form supplied by the Telephone Company and the Telephone Company's acceptance of that form.

(FC) 6.14.4 Rates

- A. Where the customer places a sent-paid direct dialed call to Directory (CP) Assistance, the charge for each listing request, subject to any allowance described in this tariff, is \$.45 per listing request. This charge is applicable for each listing requested on the call.
- B. Directory Assistance Service Charges billed to a third number; a special billing number; or a Telephone Company Calling Card, will be billed \$.90 for the initial listing request. Additional listing requests, which are billed in the same manner as the initial request, will be billed at \$.45 for each listing request, subsequent to the initial request, on the same call.

CANCELLED

JUN 2 6 1999

By HARS IS

Public Service Commission
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(1) Customer includes residence customers and business customers. Fis no 1995 intended that the exemption in a business environment be extended to non-handicapped individuals.

Public Service Commission

Issued:

AUG 01 1995

Effective:

SEP 0 1 1995

General Exchange Tariff
Section 6
5th Revised Sheet 15
Replacing 4th Revised Sheet 15

DIRECTORY SERVICES

6.12 DIRECTORY ASSISTANCE SERVICE- (Continued)

DEC - 9 1994

6.12.3 Exemptions: - (Continued)

MO. PUBLIC SERVICE COMM.

(MT) (CT) B. Those customers whose physical, visual, mental or reading disabilities prevent them from using the telephone directory are to be exempted from the charge for direct-dialed calls to Directory Assistance; from the charge for placing a call to Directory Assistance via an operator; and the charge applicable when Directory Assistance Service charges are billed to a Telephone Company Calling Card. Exempt customers will be provided with a Telephone Company Calling Card which can be used at any location, including business locations to receive local and intraLATA DA exemption. The method of exempting those physically, visually, mentally or reading disabled customers shall be via the completion of an exemption form supplied by the Telephone Company and the Telephone Company's acceptance of that form.

6.12.4 Rates

- (AT) A. Where the customer places a sent-paid direct dialed call to Directory
 (CP) Assistance, the charge for each listing request, subject to any allowance described in this tariff, is \$.45 per listing request. This charge is applicable for each listing requested on the call.
- B. Directory Assistance Service Charges billed to a third number; a special billing number; or a Telephone Company Calling Card, will be billed \$.90 for the initial listing request. Additional listing requests, which are billed in the same manner as the initial request, will be billed at \$.45 for each listing request, subsequent to the initial request, on the same call.

CANCELLED

SEP 0 1 1995

BY 67 R.S. 15

Public Service Commission

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(MT) (1) Customer includes residence customers and business customers. It is more intended that the exemption in a business environment be extended to non-handicapped individuals.

Issued:

DEC 0 8 1994

Effective:

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General Exchange Tariff Section 6 4th Revised Sheet 15 Replacing 3rd Revised Sheet 15

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DIRECTORY SERVICES

SEP 17 1990

(FC) 6.12 DIRECTORY ASSISTANCE SERVICE-(Continued)

(FC) 6.12.4 Rates

MISSOURI Public Service Commission

- A. Where the customer places a call to Directory Assistance, the charge for each call over the three-call allowance is \$.45. This charge is applicable for two requested telephone numbers per call.
- B. Directory Assistance Service Charges billed to a third number; a special billing number; or a Telephone Company Calling Card, will be billed at the \$.90 rate.

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Public Service Commission

Issued: SEP 2 4 1990

Effective: 0C7 2 4 1990

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General Exchange Tariff Section 6 3rd Revised Sheet 15 Replacing 2nd Revised Sheet 15

DIRECTORY SERVICES

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6.11 DIRECTORY ASSISTANCE SERVICE-(Continued)

AUG 1 4 1290

6.11.4 Rates

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Where the customer places a call to Directory Assistance, the charge for each call over the three call allowers in 0.15 (CP) each call over the three-call allowance is \$.45. This charge is applicable for two requested telephone numbers per call.

(DR)

(FC) Directory Assistance Service Charges billed to a third number; a special billing number; or a Telephone Company Calling Card, will be billed at the \$.90 rate.

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OCT 24 1990

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Issued:

SEP 01 1990

Effective:

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By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

OCT 1 1990

General Exchange Tariff
Section 6
2nd Revised Sheet 15
Replacing 1st Revised Sheet 15

DIRECTORY SERVICES

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(FC) 6.11 DIRECTORY ASSISTANCE SERVICE-(Continued)

JUL 1 3 1989

(FC) 6.11.4 Rates

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- Public Service Commission A. Where the customer direct dials the Directory Assistance number, the charge for each call over the three-call allowance (maximum of two requested telephone numbers per call) is \$.45.
- B. Where the customer places a call to the Directory Assistance attendant via a Telephone Company operator the charge for each call (maximum of two requested telephone numbers per call) is \$.90.
- C. Directory Assistance Service Charges billed to a third number; a special billing number; or a Telephone Company Calling Card, will be billed at the \$.90 rate.

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Public Service Commission

Issued: JUL 17 1989

Effective: AUG 17 1989

P.S.C. Mo.-No. 35

No supplement to this tariff will be issued except for the purpose of canceling this tariff.

General Exchange Tariff Section 6 1st Revised Sheet 15 Replacing Original Sheet 15

DIRECTORY SERVICES

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(FC) 6.10 DIRECTORY ASSISTANCE SERVICE-(Continued)

MAY 2 1988

6.10.4 Rates

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(CR)

MISSOURI

- A. Where the customer direct dials the Directory Assistante Commission the charge for each call over the three-call allowance (maximum of two requested (CR) telephone numbers per call) is \$.45
 - B. Where the customer places a call to the Directory Assistance attendant via a Telephone Company operator the charge for each call (maximum of two requested telephone numbers per call is \$.90.
 - Directory Assistance Service charges billed to a third number; a special billing number; or a Telephone Company Calling Card, will be billed at the \$.90 rate.

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AUG 17 1989 Public Service Commission

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Issued: MAY 2 1988

Effective: 1988 JUL 1

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General Exchange Tariff Section 6

Original Sheet 15.

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DIRECTORY SERVICES

(FC) 6.10 DIRECTORY ASSISTANCE SERVICE-(Continued)

6.10.4 Rates

(CR)

A. Where the customer direct dials the Directory Assistance public, Service Commission (CP) charge for each call over the three-call allowance (maximum of two (CR) requested telephone numbers per call) is \$.35.

B. Where the customer places a call to the Directory Assistance attendant via a Telephone Company operator, the charge for each call (maximum of (CR) two requested telephone numbers per call) is \$.70.

Directory Assistance Service charges billed to a third number; a special billing number; or a Telephone Company Calling Card, will be billed at the \$.70 rate.

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Public Service Commission

JUN 27 1000 -Issued:

Effective:

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General Exchange Tariff
Section 6
3rd Revised Sheet 15.01
Replacing 2nd Revised Sheet 15.01

DIRECTORY SERVICES

- (FC) 6.15 DIRECTORY ASSISTANCE CALL COMPLETION
- (FC) 6.15.1 General
 - A. The Telephone Company furnishes, where facilities permit, Directory Assistance Call Completion (DACC) whereby customers may request the completion of local or intraLATA long distance calls to a requested number by either the Directory Assistance operator or the Directory Assistance audio response system that provides the requested directory number. DACC is classified as a noncompetitive service.
 - B. The DACC portion of the call may either be billed in the same manner as the DA portion or alternately billed by using a Telecommunications Company Calling Card, billed to a third number or collect.
 - C. Business customers may obtain DACC screening at no additional charge. DACC screening gives business customers the option of allowing DACC only on an alternately billed basis from the customer's lines. Where facilities permit, the customer may choose to apply this option to all DACC calls or to intraLATA long distance DACC calls only.
 - D. The three types of DACC offered are as follows:

Fully-Automated DACC

The customer receives the requested directory number from the automated Interactive Voice System (IVS). The customer accepts DACC from the IVS by depressing "1" from a Touch-Tone telephone during the first DACC announcement and the call completes without operator intervention for completion or billing assistance.

Semi-Automated DACC

The customer receives the requested directory number from the IVS or verbally from the operator. The customer may request DACC by either allowing the IVS to time-out back to the operator to provide call completion, or the operator completes the call following the verbal report.

Issued: August 1, 1995 Effective: September 1, 1995



General Exchange Tariff Section 6 2nd Revised Sheet 15.01 Replacing 1st Revised Sheet 15.01

DIRECTORY SERVICES

6.13 DIRECTORY ASSISTANCE CALL COMPLETION

DEC - 9 1994

6.13.1 General

- Assistance Call Completion (DACC) whereby customers may request the (AT) completion of local or intraLATA long distance calls to a requested number by either the Directory Assistance operator or the Directory Assistance audio response system that provides the requested directory number. DACC is classified as a noncompetitive service.
- (FC) (AT) B. The DACC portion of the call may either be billed in the same manner as the DA portion or alternately billed by using a Telecommunications Company Calling Card, billed to a third number or collect.
- (FC) (AT) C. Business customers may obtain DACC screening at no additional charge. DACC screening gives business customers the option of allowing DACC only on an alternately billed basis from the customer's lines. Where facilities permit, the customer may choose to apply this option to all DACC calls or to intraLATA long distance DACC calls only. (AT)
- C)(CT) D. The three types of DACC offered are as follows:

Fully-Automated DACC

The customer receives the requested directory number from the automated Interactive Voice System (IVS). The customer accepts DACC from the IVS by depressing "1" from a Touch-Tone telephone during the first DACC announcement and the call completes without operator intervention for completion or billing assistance.

Semi-Automated DACC

(AT) (RT)

(AT) (RT)

(RT)

(RT)

The customer receives the requested directory number from the IVS or verbally from the operator. The customer may request DACC by either allowing the IVS to time-out back to the operator to provide call completion, or the operator completes the call following the verbal report.

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DEC 0 8 1994 Issued:

Effective:

FEB 0 1 1995

General Exchange Tariff Section 6 1st Revised Sheet 15.01 Replacing Original Sheet 15.01

DIRECTORY SERVICES

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(FC) 6.13 DIRECTORY ASSISTANCE CALL COMPLETION

SEP 17 1990

(FC) 6.13.1 General

MISSOURI

- The Telephone Company furnishes, where facilities permit, Directory Commission Assistance Call Completion (DACC) whereby customers may request the completion of local or intraLATA calls to a requested number by either the Directory Assistance operator or the Directory Assistance audio response system that provides the requested directory number. DACC is alassified as a noncompetitive service.
- B. The four types of DACC offered are as follows:

FEB - 11995

- Fully-Automated DACC

BY 2 - 18.5, 15.01 The customer receives the requested directory number this Saw is Contracted Interactive Voice System (IVS). The customer accepts DACC MISSEQUIE IVS by depressing "1" from a Touch-Tone telephone during the first DACC announcement. The DACC portion of the call may either be billed in the same manner as the DA portion or alternately billed by using a Telephone Company calling card or billed to a third number.

- Semi-Automated DACC

The customer receives the requested directory number from the IVS or verbally from the operator. The customer may request DACC by either allowing the IVS to time-out back to the operator to provide call completion, or the operator completes the call following the verbal report. Billing for DACC remains the same as the billing used for the DA portion of the call; i.e., billed to the originating telephone or alternately billed via a Telephone Company calling card or to a third number.

- Operator-Handled DACC

The customer receives the requested directory number from the IVS or verbally from the operator. The customer may request DACC by either allowing the IVS to time-out back to the operator to provide call completion, or the operator completes the call following the verbal report. The operator then keys a different billing number for the DACC portion of the call and may perform other operator functions with DACC such as notify, time and charges or collect.

Issued:

SEP 2 4 1990

· Effective: 007 2 4 1990

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6.12.1 General

General Exchange Tariff Section 6 Original Sheet 15.01

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DIRECTORY SERVICES

6.12 DIRECTORY ASSISTANCE CALL COMPLETION

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Public Service Commission

- A. The Telephone Company furnishes, where facilities permit, Directory Assistance Call Completion (DACC) whereby customers may request the completion of local or intraLATA calls to a requested number by either the Directory Assistance operator or the Directory Assistance audio response system that provides the requested directory number. DACC is classified as a noncompetitive service.
- B. The four types of DACC offered are as follows:
 - Fully-Automated DACC

The customer receives the requested directory number from the automated Interactive Voice System (IVS). The customer accepts DACC from the IVS by depressing "1" from a Touch-Tone telephone during the first DACC announcement. The DACC portion of the call may either be billed in the same manner as the DA portion or alternately billed by using a Telephone Company calling card or billed to a third number.

- Semi-Automated DACC

The customer receives the requested directory number from the IVS or verbally from the operator. The customer may request DACC by either allowing the IVS to time-out back to the operator to provide call completion, or the operator completes the call following the verbal report. Billing for DACC remains the same as the billing used for the DA portion of the call; i.e., billed to the originating telephone or alternately billed via a Telephone Company calling card or to a third number.

- Operator-Handled DACC

The customer receives the requested directory number from the IVS or verbally from the operator. The customer may request DACC by either allowing the IVS to time-out back to the operator to provide call completion, or the operator completes the call following the verbal report. The operator then keys a different billing number for the DACC portion of the call and may perform other operator functions with DACC By Ard Commission such as notify, time and charges or collect.

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DEC 4 1989

TAU 936 Public Service Commission

NOV 03 1989

Effective:

DEC 04 1989

General Exchange Tariff
Section 6
4th Revised Sheet 15.02
Replacing 3rd Revised Sheet 15.02

DIRECTORY SERVICES

6.15 DIRECTORY ASSISTANCE CALL COMPLETION - (Continued)

- 6.15.1 General-(Continued)
 - B. (Continued)

Person-to-Person DACC

The customer receives the requested directory number from the IVS or verbally from the operator. The customer may request DACC by either allowing the IVS to time-out back to the operator to provide call completion, or the operator completes the call following the verbal report. The operator then completes the call to the individual specified by the customer.

6.15.2 Allowances

There are no allowances for DACC, however, the Directory Assistance portion of the call is governed by the appropriate call allowance as stated in Paragraph 6.14.2, A.

6.15.3 Exemptions

- A. For customers with physical, visual, mental or reading disabilities as described in Paragraph (CT)
 6.14.3, the charges for DACC will apply on local and intraLATA toll calls as described in paragraph B., following.
- B. Calls sent-paid from the exempted line will not be charged for DACC. Calls sent-paid from

 (CT) Pay Telephones will be billed at the appropriate Sent-Paid rate as specified in 6.15.4. DACC charges billed to the customer's Telecommunications Company Calling Card will be billed at the

 (CT) Fully-Automated Telecommunications Company Calling Card rate as specified in 6.15.4. DACC charges billed as collect to the customer's exempted line will be billed at the Fully
 (CT) Automated Collect or Bill to Third Number rate as specified in 6.15.4. For person-to-person

 (CT) calls, the Person-to-Person rate as specified in paragraph 6.15.4 will apply.
- 6.15.4 Rates
 - A. The rates set forth below apply to completed DACC calls and are in addition to those rates associated with local measured service or long distance, if applicable.

Issued: November 24, 1997 Effective: December 24, 1997



General Exchange Tariff Section 6 3rd Revised Sheet 15.02 Replacing 2nd Revised Sheet 15.02

DIRECTORY SERVICES

FC) 6.15 DIRECTORY ASSISTANCE CALL COMPLETION - (Continued)

JUL 31 1995

(FC) 6.15.1 General-(Continued)

В. (Continued) MO. PUBLIC SERVICE COMM.

Person-to-Person DACC

The customer receives the requested directory number from the IVS or verbally from the operator. The customer may request DACC by either allowing the IVS to time-out back to the operator to provide call completion, or the operator completes the call following the verbal report. The operator then completes the call to the individual specified by the customer.

(FC) 6.15.2 Allowances

> There are no allowances for DACC, however, the Directory Assistance portion of the call is governed by the appropriate call allowance as stated in Paragraph 6.12.2, A.

(FC) 6.15.3 Exemptions

- For customers with physical, visual, mental or reading disabilities as described in Paragraph 6.12.3, B., the charges for DACC will apply on local and intraLATA toll calls as described in paragraph B., following.
- Calls sent-paid from the exempted line will not be charged for DACC. sent-paid from Public or Semi-Public Telephones will be billed at the appropriate Sent-Paid rate as specified in 6.13.4. DACC charges billed to the customer's Telecommunications Company Calling Card will be billed at the Fully-Automated Telecommunications Company Calling Card rate as specified in 6.13.4. DACC charges billed as collect to the customer's exempted line will be billed at the Fully-Automated Collect or Bill to Third Number rate as specified in 6.13.4. For person-to-person calls, the Person-to-Person rate as specified in paragraph 6.13.4 will apply.

6.15.4 Rates

The rates set forth below apply to completed DACC calls and are in addition to those rates associated with local medicine rvice or long dista applicable.

> DEC 2 4 1997 By 4/6 R.S. # 15.02

Public Service Commission

MISSOURI Public Service Commission

AUG 01 1995 Issued:

Effective:

SEP 0 1 1995

General Exchange Tariff Section 6 2nd Revised Sheet 15.02 Replacing 1st Revised Sheet 15.02

DIRECTORY SERVICES

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6.13 DIRECTORY ASSISTANCE CALL COMPLETION - (Continued)

DEC - 9 1994

6.13.1 General - (Continued)

В. (Continued) MO. PUBLIC SERVICE COMM.

Person-to-Person DACC

The customer receives the requested directory number from the IVS or verbally from the operator. The customer may request DACC by either allowing the IVS to time-out back to the operator to provide call completion, or the operator completes the call following the verbal report. The operator then completes the call to the individual specified by the CANCELLED customer.

6.13.2 Allowances

There are no allowances for DACC, however, the Directory Assistance portion of the call is governed by the appropriate call allowance as stated in Paragraph 6.12.2, A.

BY 3 Commission

Fublic Service Commission

MISSOURI (RT)

(FC) 6.13.3 Exemptions

- (CT) For customers with physical, visual, mental or reading disabilities as described in Paragraph 6.12.3, B., the charges for DACC will apply on local (CT) and intraLATA toll calls as described in paragraph B., following.
- Calls sent-paid from the exempted line will not be charged for DACC. (CP) sent-paid from Public or Semi-Public Telephones will be billed at the appropriate Sent-Paid rate as specified in 6.13.4. DACC charges billed to the customer's Telecommunications Company Calling Card will be billed at the Fully-Automated Telecommunications Company Calling Card rate as specified in 6.13.4. DACC charges billed as collect to the customer's exempted line will be billed at the Fully-Automated Collect or Bill to Third Number rate as specified in 6.13.4. For person-to-person calls, the (CP) Person-to-Person rate as specified in paragraph 6.13.4 will apply.

6.13.4 Rates

The rates set forth below apply to completed DACC calls and are in addition (TA) to those rates associated with local measured service or long distance, if (RT) applicable.

(MT)

Issued:

DEC 0 8 1994

REFECTIVE: FEB 0 1 1995 FEB - 1 1995

General Exchange Tariff
Section 6
1st Revised Sheet 15.02
Replacing Original Sheet 15.02

DIRECTORY SERVICES

(FC) 6.13 DIRECTORY ASSISTANCE CALL COMPLETION-(Continued)

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(FC) 6.13.1 General-(Continued)

SEP 17 1990

B. (Continued)

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Public Service Commission

Person-to-Person DACC

The customer receives the requested directory number from the IVS or verbally from the operator. The customer may request DACC by either allowing the IVS to time-out back to the operator to provide call completion, or the operator completes the call following the verbal report. The operator then completes the call to the individual specified by the customer.

(FC) 6.13.2 Allowances

There are no allowances for DACC, however, the Directory perstance Contion of the call is still governed by the appropriate call allowance Service Contions of MISSON IN

(CT) Paragraph 6.12.2, A.

- (FC) 6.13.3 Exemptions
- A. For local calls, charges for DACC are not applicable to calls placed by those customers with physical, visual, mental or reading handicaps as described in Paragraph 6.12.3, B; however, local measured service rates may apply.
- B. For intraLATA calls, the rate for Fully-Automated DACC and appropriate long distance message charges will apply to calls placed by customers described in Paragraph 6.12.3, B.
- (FC) 6.13.4 Rates
 - A. The rates set forth below for DACC are in addition to the Directory Assistance rate, as well as those rates associated with Long Distance Service, if applicable.
 - B. Calls placed from Public or Semi-Public telephones will be charged the current local message rate, or applicable long distance message rate, plus the appropriate DACC rate as follows:

Directory Assistance Call Completion Rate

Fully-Automated \$.30

Semi-Automated

.45

Issued:

SEP 2 4 1990

Effective:

FILED

By R. D. BARRON, President-Missouri Division
Southwestern Bell Telephone Company
St. Louis, Missouri

OCT 24 1990

General Exchange Tariff Section 6 Original Sheet 15.02

DIRECTORY SERVICES

6.12 DIRECTORY ASSISTANCE CALL COMPLETION - (Continued)

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6.12.1 General (Continued)

NOV 2 1989

B. (Continued)

MISSOURI

- Person-to-Person DACC

Public Service Commission

The customer receives the requested directory number from the IVS or verbally from the operator. The customer may request DACC by either allowing the IVS to time-out back to the operator to provide call completion, or the operator completes the call following the verbal report. The operator then completes the call to the individual specified by the customer.

6.12.2 Allowances

There are no allowances for DACC, however, the Directory Assistance portion of the call is still governed by the appropriate call allowance as stated in Paragraph 6.11.2, A.

6.12.3 Exemptions

- For local calls, charges for DACC are not applicable to calls placed by those customers with physical, visual, mental or reading handicaps as described in Paragraph 6.11.3, B; however, local measured service rates may apply.
- В. For intraLATA calls, the rate for Fully-Automated DACC and appropriate long distance message charges will apply to calls placed by customers described in Paragraph 6.11.3, B.

6.12.4 Rates

The rates set forth below for DACC are in addition to the Directory Assistance rate, as well as those rates associated with Long Distance Service, if applicable.

В. Calls placed from Public or Semi-Public telephones will be charged the current local message rate, or applicable long distance message rate, plus the appropriate DACC rate as follows:

Directory Assistance Call Completion

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Fully-Automated

DEC 4 1989

Semi-Automated

TAO 936
Public Service Commission

Issued: NOV 0 3 1989 OCT 24 1990 Rate

OCT 24 1990 Rate

Rate

Referring Commission 30 DEC 0 4 1989

By R. D. BARRON, President-Missouri Division Southwestern Bell Telephone Company St. Louis, Missouri

General Exchange Tariff Section 6 8th Revised Sheet 15.03 Replacing 7th Revised Sheet 15.03

DIRECTORY SERVICES

- (C) 6.15 DIRECTORY ASSISTANCE CALL COMPLETION (cont'd)
- (C) 6.15.4 Rates (cont'd)
 - B. Calls completed from Pay telephones will be charged the applicable long distance message rate, plus the appropriate DACC rate.
- C. With the exception of calls placed by customers who are exempt from Directory Assistance charging, as specified in Paragraph 6.12.3, appropriate Directory Assistance rates will also apply.

Directory Assistance Call Completion	Ra
Fully-Automated DACC	
Sent-Paid Pay TelephonesSent-Paid Non-Pay Telephones	\$.2 .3
- Telecommunications Company Calling Card	(3)
Semi-Automated DACC	
Semi-Automated DACC - Sent-Paid	(6
	(6 (3
- Sent-Paid	(3
- Sent-Paid - Telecommunications Company Calling Card	



(RT) (RT)

(RT) (1)(2)(3)(4)(5)(6)(7) See Sheet 15.0401 for footnotes.

Issued: June 28, 2005 Effective: July 28, 2005



General Exchange Tariff
Section 6
7th Revised Sheet 15.03
Replacing 6th Revised Sheet 15.03

Rate

DIRECTORY SERVICES

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6.15 DIRECTORY ASSISTANCE CALL COMPLETION-(Continued)

Directory Assistance Call Completion

SEP - 5 1997

6.15.4 Rates-(Continued)

(CT)(RT)

- B. Calls completed from Pay telephones will be charged the applicable long that the appropriate DACC rate.
- C. With the exception of calls placed by customers who are exempt from Directory Assistance charging, as specified in paragraph 6.12.3, appropriate Directory Assistance rates will also apply.

•	•		
	Fully-Automated DACC		
(CT) (CT)	Sent-Paid Pay TelephonesSent-Paid Non-Pay Telephones		\$.25(1) .30(2)
	- Telecommunications Company	Calling Card	(3)
	CollectBill to Third Number	CANCELLED	(4) (5)
	Semi-Automated DACC	JUL 2 8 2005	
	- Sent-Paid	By 8th RS 15.03 Public Service Commission	(6)
	- Telecommunications Company	Calling Card	(3)
	CollectBill to Third Number		(4) (5)
	Person-to-Person		(7)
D.	Optional Monthly Rate Plan		(8)

As an option to the per call rates in 6.15.4,C. residence customers may subscribe to DACC at a monthly rate. Under this payment option, the subscriber will be allowed unlimited fully-automated and semi-automated sent-paid DACC usage. The monthly rate will apply if no DACC calls are made during the billing cycle.

This payment option is not available to business customers.

This plan applies only to DACC calls which are fully-automated or semi-automated sent-paid from the subscriber's residence local exchange service. Other types of DACC service will be billed at the rates found in 6.15.4,C.

(1)(2)(3)(4)(5)(6)(7)(8) See Sheet 15.0401 for footnotes.

OCT -5 1997

Issued:

SEP 05 1997

Effective:

MISSOURI OCT 05 1997 ublic Service Commission

General Exchange Tariff
Section 6
6th Revised Sheet 15.03
Replacing 5th Revi

DIRECTORY SERVICES

6.15 DIRECTORY ASSISTANCE CALL COMPLETION-(Continued)

MAR 28 1997

6.15.4 Rates-(Continued)

B. Calls completed from Public or Semi-Public telephones will be charged recurrent local message rate, or applicable long distance message rate, plus

the appropriate DACC rate.C. With the exception of calls placed by customers who are exempt from Directory Assistance charging, as specified in paragraph 6.12.3,

appropriate Directory Assistance rates will also apply.

Directory Assistance Call Completion	Rate
Fully-Automated DACC	
- Sent-Paid Public or Semi-Public Telephones - Sent-Paid Non-Coin	\$.25(1) .30(2)
- Telecommunications Company Calling Card	(3)
- Collect - Bill to Third Number	(4) (5)
Semi-Automated DACC	
- Sent-Paid	(6)
- Telecommunications Company Calling Card	(3)
- Collect CANCELLED	" (4) " (5)
Person-to-Person OCT 0.5	(7)
Optional Monthly Rate Plan Dy 7th RS 150	ے (8)

As an option to the per call rates in SQUE, c. residence customers may subscribe to DACC at a monthly rate. Under this payment option, the subscriber will be allowed unlimited fully-automated and semi-automated sent-paid DACC usage. The monthly rate will apply if no DACC calls are made during the billing cycle.

This payment option is not available to business customers.

This plan applies only to DACC calls which are fully-automated or semi-automated sent-paid from the subscriber's residence local exchange service. Other types of DACC service will be billed at the rates found in 6.15.4.C.

(1) (2) (3) (4) (5) (6) (7) (8) See Sheet 15.0401 for footnotes

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Public Service Commission

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Issued:

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(AT)

MAR 2 8 1997

General Exchange Tariff
Section 6
5th Revised Sheet 15.03
Replacing 4th Revised Sheet 15.03

(7)

DIRECTORY SERVICES

6.15 DIRECTORY ASSISTANCE CALL COMPLETION-(Continued)

SEP 3 0 1996

MISSOURI

6.15.4 Rates-(Continued)

B. Calls completed from Public or Semi-Public telephones will be charged the current local message rate, or applicable long distance message rate, plus the appropriate DACC rate.

C. With the exception of calls placed by customers who are exempt from Directory Assistance charging, as specified in paragraph 6.12.3, appropriate Directory Assistance rates will also apply.

Directory Assistance Call Completion Rate Fully-Automated DACC - Sent-Paid Public or Semi-Public Telephones \$.25(1) - Sent-Paid Non-Coin .30(2) (3) - Telecommunications Company Calling Card (4) (RT) (MT) - Collect - Bill to Third Number (5) (MT) (AT) CANCELLED Semi-Automated DACC 1::AY 2-1997 (CT) - Sent-Paid - Telecommunications Company Calling Card Myc Service Commission (RT) (MT) - Collect MISSOURI - Bill to Third Number (MT) (AT)

D. Optional Monthly Rate Plan

Person-to-Person

As an option to the per call rates in 6.15.4, C. residence customers may subscribe to DACC at a monthly rate. Under this payment option, the subscriber will be allowed unlimited fully-automated and semi-automated sent-paid DACC usage. The monthly rate will apply if no DACC calls are made during the billing cycle.

This payment option is not available to business customers.

This plan applies only to DACC calls which are fully-automated or semi-automated sent-paid from the subscriber's residence local exchange service. Other types of DACC service will be billed at the rates found in 6.15.4,C.

(1) (2) (3) (4) (5) (6) (7) See Sheet 15.0401 for footnotes

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Issued:

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SEP 3 0 1996

Effective:

DEC 1 7 1996

By KAREN JENNINGS, President-Missouri Southwestern Bell Telephone Company St. Louis, Missouri

General Exchange Tariff Section 6

4th Revised Spec 15.03 Replacing 3rd Revision Repet 15.03

DIRECTORY SERVICES

MAR 21 1996

6.15 DIRECTORY ASSISTANCE CALL COMPLETION - (Continued)

6.15.4 Rates-(Continued)

MISSOURI Public Service Commission

- B. Calls completed from Public or Semi-Public telephones will be charged the current local message rate, or applicable long distance message rate, plus the appropriate DACC rate.
- C. With the exception of calls placed by customers who are exempt from Directory Assistance charging, as specified in paragraph 6.12.3, appropriate Directory Assistance rates will also apply.

Directory Assistance Call Completion

Rate

Fully-Automated DACC

- Sent-Paid	Public or	Semi-Public	Telephones	\$.25(1)
- Sent-Paid	Non-Coin			.30(2)

- Telecommunications Company Calling Card (3)
- Collect or Bill to Third Number

CANCELLED

Semi-Automated DACC

- Sent-Paid

- Telecommunications Company Calling Card

- Collect or Bill Third Number

Person-to-Person (5)

(RT)

(AT) (FC) D. Optional Monthly Rate Plan

As an option to the per call rates in 6.15.4, C. residence customers may subscribe to DACC at a monthly rate. Under this payment option, the subscriber will be allowed unlimited fully-automated and semi-automated sent-paid DACC usage. The monthly rate will apply if no DACC calls are made during the billing cycle.

This payment option is not available to business customers.

This plan applies only to DACC calls which are fully-automated or semi-automated sent-paid from the subscriber's residence local exchange service. Other types of DACC service will be billed at the rates found 6.15.4,C.

(1)(2)(3)(4)(5) See Sheet 15.04 for footnotes

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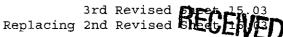
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General Exchange Tariff Section 6

3rd Revised 5



DIRECTORY SERVICES

JUL 31 1995

DIRECTORY ASSISTANCE CALL COMPLETION-(Continued)

6.15.4 Rates-(Continued)

MO. PUBLIC SERVICE COMM.

- B. Calls completed from Public or Semi-Public telephones will be charged the current local message rate, or applicable long distance message rate, plus the appropriate DACC rate.
- C. With the exception of calls placed by customers who are exempt from Directory Assistance charging, as specified in paragraph 6.12.3, appropriate Directory Assistance rates will also apply.

Directory Assistance Call Completion	Rate
Fully-Automated DACC	
- Sent-Paid Public or Semi-Public Telephones - Sent-Paid Non-Coin	\$.25(1) .30(2)
- Telecommunications Company Calling Card	(3)
- Collect or Bill to Third Number	(4)
Semi-Automated DACC CANCELLED	
- Sent-Paid	(4)
- Telecommunications Company Calling APR 2 2 1996	(3)
- Collect or Bill Third Number Ry 4th R.S.#15.0	(4)
Person-to-Person Public Service Commission MISSOUR!	(5)

For footnotes see sheet 15.04

D. During certain promotional periods, the Telephone Company may waive or discount the DACC rates for a designated period of time to customers who wish to participate.

The Company will notify the Commission in advance of these prom and obtain their approval.

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Public Service Commission

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General Exchange Tariff Section 6 2nd Revised Sheet 15.03 Replacing 1st Revised Sheet 15.03

DIRECTORY SERVICES

6.13 DIRECTORY ASSISTANCE CALL COMPLETION-(Continued)

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6.13.4 Rates-(Continued)

MO. PUBLIC SERVICE COMM.

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(CR)

(MT) (CT) B. Calls completed from Public or Semi-Public telephones will be charged the current local message rate, or applicable long distance message rate, plus (MT) (RT) the appropriate DACC rate.

(FC) (AT) C. With the exception of calls placed by customers who are exempt from Directory Assistance charging, as specified in paragraph 6.12.3, appropriate Directory Assistance rates will also apply.

Directory Assistance Call Completion

Rate

(AT) Fully-Automated DACC

- Sent-Paid Public or Semi-Public Telephones - Sent-Paid Non-Coin	(CR)	\$.25(1) .30(2)	
- Telecommunications Company Calling Card	(CR)	(3)	
- Collect or Bill to Third Number	(CR)	(4)	
Semi-Automated DACC			
- Sent-Paid	(CR)	(4)	
- Telecommunications Company Calling Card	(CR)	(3)	

(RT)

(AT)

(RT)

(AT) For footnotes see sheet 15.04

- Collect or Bill Third Number

(AT) Person-to-Person

(FC) (CT) D. During certain promotional periods, the Telephone Company may waive or discount the DACC rates for a designated period of time to customers who wish to participate.

> The Company will notify the Commission in advance of these promot and obtain their approval. FEB - 1 1995

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Effective:

0 1 1995MISSOURI Public Service Commission

General Exchange Tariff
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Replacing Original Sheet 15.03

DIRECTORY SERVICES

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(FC) 6.13 DIRECTORY ASSISTANCE CALL COMPLETION-(Continued)

SEP 17 1990

(FC) 6.13.4 Rates-(Continued)

MISSOURI

B. (Continued)

Public Service Commission

Operator-Handled

Refer to the Local or Toll Operator Assistance Tariff

Person-to-Person

Refer to the Local or Toll Operator Assistance Tariff

C. The Telephone Company may, during certain promotional periods, waive or discount the DACC rates for a designated period of time to customers who wish to participate.

The Company will notify the Commission in advance of these promotions and obtain their approval.

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DIRECTORY SERVICES

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6.12 DIRECTORY ASSISTANCE CALL COMPLETION - (Continued)

NOV 2 1989

6.12.4 Rates (Continued)

MISSOURI

B. (Continued)

Public Service Commission

Operator-Handled

Refer to the Local or Toll Operator Assistance Tariff

Person-to-Person

Refer to the Local or Toll Operator Assistance Tariff

C. The Telephone Company may, during certain promotional periods, waive or discount the DACC rates for a designated period of time to customers who wish to participate.

The Company will notify the Commission in advance of these promotions and obtain their approval.

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DEC 4 1989 TAO 936 Public Service Commission

NOV 0 3 1989 Issued:

Effective: DEC 0 4 1989

General Exchange Tariff
Section 6
7th Revised Sheet 15.04
Replacing 6th Revised Sheet 15.04

DIRECTORY SERVICES

- (CT) 6.15 DIRECTORY ASSISTANCE CALL COMPLETION (cont'd)
- (CT) 6.15.4 Rates (cont'd)

(MT)(C)

(C)

- (MT) D. Optional Monthly Rate Plan (8)
 - (C) As an option to the per call rates in 6.15.4.C. residence customers may subscribe to DACC at a monthly rate. Under this payment option, the subscriber will be allowed unlimited fully-automated and semi-automated sent-paid DACC usage. The monthly rate will apply if no DACC calls are made during the billing cycle.

This payment option is not available to business customers.

This plan applies only to DACC calls which are fully-automated or semi-automated sent-paid from the subscriber's residence local exchange service. Other types of DACC service will be billed at the rates found in 6.15.4.C.

Subscribers with more than one local exchange line at their premises must subscribe to the DACC monthly rate plan on each local exchange line for which they want this option. On local exchange lines not set up for this option, DACC will be billed at the per call rates found in 6.15.4.C.

The DACC Monthly Rate Plan does not cover the charges for Directory Assistance, or local or long distance message charges that may apply to calls completed using DACC.

The minimum subscription period is one month.

	<u>USOC</u>	Monthly <u>Rate</u>	Service Establishment
DACC Monthly Rate Plan	DCSUU	\$1.25	No Charge

E. During certain promotional periods, the Telephone Company may waive or discount the DACC rates for a designated period of time to customers who wish to participate.

The Company will notify the Commission in advance of these promotions and obtain their approval.

(8) See Sheet 15.0401 for footnote

Issued: June 28, 2005 Effective: July 28, 2005

By CINDY BRINKLEY, President-SBC Missouri Southwestern Bell Telephone, L.P., d/b/a SBC Missouri St. Louis, Missouri



General Exchange Tariff Section 6

6th Revised Replacing 5th Revised

DIRECTORY SERVICES

MAR 28 1997

6.15 DIRECTORY ASSISTANCE CALL COMPLETION - (Continued)

MISSOUR Public Service Commission

6.15.4 Rates-(Continued)

(CP) D. Optional Monthly Rate Plan-(Continued) (8)

Subscribers with more than one local exchange line at their premises must subscribe to the DACC monthly rate plan on each local exchange line for which they want this option. On local exchange lines not set up for this option, DACC will be billed at the per call rates found in 6.15.4,C.

The DACC Monthly Rate Plan does not cover the charges for Directory Assistance, or local or long distance message charges that may apply to calls completed using DACC.

The minimum subscription period is one month.

	USOC	Monthly <u>Rate</u>	Service <u>Establishment</u>
DACC Monthly Rate Plan	DCSUU	\$1.25	No Charge

E. During certain promotional periods, the Telephone Company may waive or discount the DACC rates for a designated period of time to customers who wish to participate.

The Company will notify the Commission in advance of these promotions and obtain their approval.

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(AT) (8) See Sheet 15.0401 for footnote

MAR 2 8 1997

Issued:

Effective:

General Exchange Tariff
Section 6
5th Revised Sheet 15.04
Replacing 4th Revised Sheet 15.04

DIRECTORY SERVICES

6.15 DIRECTORY ASSISTANCE CALL COMPLETION-(Continued)

SEP 3 0 1996

6.15.4 Rates-(Continued)

DACC Monthly Rate Plan

D. Optional Monthly Rate Plan-(Continued)

MISSOURI Public Service Commission

Subscribers with more than one local exchange line at their premises must subscribe to the DACC monthly rate plan on each local exchange line for which they want this option. On local exchange lines not set up for this option, DACC will be billed at the per call rates found in 6.15.4,C.

The DACC Monthly Rate Plan does not cover the charges for Directory Assistance, or local or long distance message charges that may apply to calls completed using DACC.

The minimum subscription period is one month.

Monthly Service
USOC Rate Establishment

DCSUU \$1.25 No Charge

E. During certain promotional periods, the Telephone Company may waive or discount the DACC rates for a designated period of time to customers who wish to participate.

The Company will notify the Commission in advance of these promotions and obtain their approval.

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BY 6 TR. S. 15.04

Public Service Commission

MISSOURI

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Effective:

DEC THE C1996 1996

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DIRECTORY SERVICES

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6.15 DIRECTORY ASSISTANCE CALL COMPLETION-(Continued)

MAR 21 1996

6.15.4 Rates-(Continued)

(FC) D. Optional Monthly Rate Plan-(Continued)

MISSOURI Public Service Commission

Subscribers with more than one local exchange line at their premises must subscribe to the DACC monthly rate plan on each local exchange line for which they want this option. On local exchange lines not set up for this option, DACC will be billed at the per call rates found in 6.15.4, C.

The DACC Monthly Rate Plan does not cover the charges for Birectory Assistance, or local or long distance message charges for Birectory apply to calls completed using DACC.

The minimum subscription period is one month.

USOC

Monthly Public Service Commissionent 5 (NR) MISSOUM Charge

DCSUU

DACC Monthly Rate Plan

()(FC) E. During certain promotional periods, the Telephone Company may waive or discount the DACC rates for a designated period of time to customers who wish to participate.

> The Company will notify the Commission in advance of these promotions and obtain their approval.

FOOTNOTES:

(AT)

(AT)

(MT)

- This rate applies only to local sent-paid calls. For sent-paid IntraLATA long distance calls from Public or Semi-Public telephones, the Semi-Automated sent-paid DACC rate applies.
- For Hotel/Motel class of service, this rate applies only to local sent-paid calls. For sent-paid IntraLATA long distance calls from Hotel/Motel class of service, the Semi-Automated sent-paid DACC rate applies.
- Apply the appropriate Calling Card Station-to-Station Operator Assistance service charge located in the Long Distance Message Telecommunications Service or Local Exchange Tariff.
- Apply the appropriate Station-to-Station Operator Assistance service charge located in the Long Distance Message Telecommunications Service or Local Exchange Tariff.
- Apply the Semi-Automated Person-to-Person Operator Assistance service charge located in the Long Distance Message Telecommunications Service or LocateD Exchange tariff.

Issued: MAR 2 2 1996

APR 2 2 1996 APR 2 2 1996 Effective:

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Section 6
3rd Revised Sheet 15.04
Replacing 2nd Revised Sign 11.54

DIRECTORY SERVICES

(FC) 6.15 DIRECTORY ASSISTANCE CALL COMPLETION-(Continued)

JUL 31 1995

(FC) 6.15.4 Rates-(Continued)

MO. PUBLIC SERVICE COMM.

FOOTNOTES:

- (1) This rate applies only to local sent-paid calls. For sent-paid IntraLATA long distance calls from Public or Semi-Public telephones, the Semi-Automated sent-paid DACC rate applies.
- (2) For Hotel/Motel class of service, this rate applies only to local sent-paid calls. For sent-paid IntraLATA long distance calls from Hotel/Motel class of service, the Semi-Automated sent-paid DACC rate applies.
- (3) Apply the appropriate Calling Card Station-to-Station Operator Assistance service charge located in the Long Distance Message Telecommunications Service or Local Exchange Tariff.
- (4) Apply the appropriate Station-to-Station Operator Assistance service charge located in the Long Distance Message Telecommunications Service or Local Exchange Tariff.
- (5) Apply the Semi-Automated Person-to-Person Operator Assistance service charge located in the Long Distance Message Telecommunications Service or Local Exchange tariff.

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General Exchange Tariff Section 6 2nd Revised-Sheet /15 04 Replacing 1st Revised Sheet 15:04

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DIRECTORY SERVICES

6.13 DIRECTORY ASSISTANCE CALL COMPLETION-(Continued)

MO. PUBLIC SERVICE COMM.

6.13.4 Rates-(Continued)

FOOTNOTES:

- (AT) (1) This rate applies only to local sent-paid calls. For sent-paid IntraLATA long distance calls from Public or Semi-Public telephones, the Semi-Automated sent-paid DACC rate applies.
 - (2) For Hotel/Motel class of service, this rate applies only to local sent-paid calls. For sent-paid IntraLATA long distance calls from Hotel/Motel class of service, the Semi-Automated sent-paid DACC rate applies.
 - (3) Apply the appropriate Calling Card Station-to-Station Operator Assistance service charge located in the Long Distance Message Telecommunications Service or Local Exchange Tariff.
 - Apply the appropriate Station-to-Station Operator Assistance service charge located in the Long Distance Message Telecommunications Service or Local Exchange Tariff.
- (5) Apply the Semi-Automated Person-to-Person Operator Assistance service charge located in the Long Distance Message Telecommunications Service or Local (AT) Exchange tariff.

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Issued: **DEC 0 8 1994** **Effective:**

FEB 0 1 1995 MISSOURI

General Exchange Tariff Section 6 1st Revised Sheet 15.04 Replacing Original Sheet 15.04

DIRECTORY SERVICES

SEP 17 1990

(FC) 6.14 MULTIPLE LISTING DIRECTORY ASSISTANCE

MISSOURI

(FC) 6.14.1 General

Public Service Commission

- A. The Telephone Company furnishes, where facilities permit, Multiple Listing Directory Assistance (MLDA) whereby customers may secure and be billed for a designated number of listings on a single call to Directory Assistance. This service will be provided by Demand or by Appointment.
 - Those customers wishing Demand MLDA may dial Directory Assistance and request no more than ten listings per call.
 - Those customers wishing Appointment MLDA may dial Directory Assistance and request to speak to a Service Assistant or Manager. An appointment will be arranged with the customer for an operator to call at an appointed time thereby providing the customer the availability of a dedicated Directory Assistance operator to obtain an unlimited number of listings.
- B. MLDA will not be provided from Public, Semi-Public or Customer-Owned Pay CANCELLED Telephones.
- (FC) 6.14.2 Allowances

Those calls made to Directory Assistance for Demand MLDA will be idenside fed of part of the customer's call allowance.

(FC) 6.14.3 Exemptions

Those customers with physical, visual, mental or feading handicaps as specified in Paragraph 6.12.3, B will be exempt from Demand MLDA and rates associated with this offering. specified in Paragraph 6.12.3, B will be exempt from Demand MLDA and those (CT)

- (CT) B. For Appointment MLDA, those customers specified in Paragraph 6.12.3, B will not be exempt from these charges.
- (FC) 6.14.4 Rates
 - A. Demand MLDA will be charged at the rate of \$.45 per listing requested.
 - B. Appointment MLDA will be charged on minutes of use at the rate of \$1.00 per minute.
 - There will be a 15-minute minimum charge of \$15.00 for Appointment MLDA.

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Effective: 0CT 2 4 1990

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General Exchange Tariff Section 6 Original Sheet 15.04

DIRECTORY SERVICES

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6.13 MULTIPLE LISTING DIRECTORY ASSISTANCE

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6.13.1 General

MISSOUHI

- A. The Telephone Company furnishes, where facilities permit, Multiple Listingsion Directory Assistance (MLDA) whereby customers may secure and be billed for a designated number of listings on a single call to Directory Assistance. This service will be provided by Demand or by Appointment.
 - Those customers wishing Demand MLDA may dial Directory Assistance and request no more than ten listings per call.
 - Those customers wishing Appointment MLDA may dial Directory Assistance and request to speak to a Service Assistant or Manager. An appointment will be arranged with the customer for an operator to call at an appointed time thereby providing the customer the availability of a dedicated Directory Assistance operator to obtain an unlimited number of listings.
- B. MLDA will not be provided from Public, Semi-Public or Customer-Owned Pay.
 Telephones.

 6.13.2 Allowances

6.13.2 Allowances

BY When Commission Those calls made to Directory Assistance for Demand MLDA will be considered the part of the customer's call allowance.

6.13.3 Exemptions

- A. Those customers with physical, visual, mental or reading handicaps as specified in Paragraph 6.11.3, B will be exempt from Demand MLDA and those rates associated with this offering.
- B. For Appointment MLDA, those customers specified in Paragraph 6.11.3, B will not be exempt from these charges.

6.13.4 Rates

- A. Demand MLDA will be charged at the rate of \$.45 per listing requested.
- Appointment MLDA will be charged on minutes of use at the rate of \$1.00 per minute.
- C. There will be a 15-minute minimum charge of \$15.00 for Appointment MLDA.

MOV 0 3 1989 Issued:

Effective: DEC 04 1989

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