

BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Richard D. Smith,)	
)	
Complainant,)	
)	
v.)	<u>Case No. EC-2007-0106</u>
)	
Union Electric Company d/b/a)	
AmerenUE,)	
)	
Respondent.)	

ORDER ESTABLISHING TIME FOR RESPONSE

Issue Date: September 6, 2007

Effective Date: September 6, 2007

On September 19, 2006, Richard D. Smith filed a complaint with the Commission against Union Electric Company d/b/a AmerenUE ("AmerenUE"). The gravamen of the complaint related to Mr. Smith experiencing frequent outages and interruptions in his electric service. On February 14, 2007, the Commission's staff filed a "Joint Report of the Parties After Technical Conference." The parties jointly agreed that AmerenUE would commit to certain milestones to improve service to Mr. Smith. Those milestones included completion of a substation and reconductoring of certain lines. The time line for these milestones is as follows:

- June 1, 2007 - New 161kv/25kv Belgrade substation completed;
- September 1, 2007 - Existing single phase line from Younkers Road to John Smith Road rebuilt;

- September 1, 2007 – Installation of fuses at Mr. Smith’s property or near the end of the line serving Mr. Smith, if determined beneficial;
- December 1, 2007 - Two miles of existing 25kv circuit north of the new Belgrade substation and four miles of existing 25kv circuit south of the new Belgrade substation reconducted with 556 all aluminum conductor; and,
- December 1, 2008 – Report on outages at Mr. Smith’s residence for the previous 12 months.

The Parties further agreed that within five days of each date listed above, AmerenUE would file with the Commission a report stating whether or not it met the projected completion date for that milestone and, if not, when AmerenUE expected that milestone to be completed. For any missed completion dates, AmerenUE was directed to file a supplemental report within five days of the actual completion date of that milestone.

On February 27, 2007, the Commission issued an order adopting the parties’ plan as the unanimous resolution to the complaint and instructed the parties to comply with the terms of their agreement.

AmerenUE has completed its First Milestone and the Belgrade substation has been completed.¹ On September 5, AmerenUE filed its “Report on Second and Third Milestones.” In that report AmerenUE states that it completely rebuilt the line from Younkers Road to John Smith Road and energized it the week of August 20. Additionally, AmerenUE states that it has elected to rebuild the line along John Smith Road in conjunction with installing the new fuses. AmerenUE expects that completely rebuilding the line, as opposed to just installing new fuses will take two additional weeks for completion.

¹ See Report on First Milestone filed by AmerenUE on July 27, accepted by order of the Commission on August 8.

IT IS ORDERED THAT:

1. Any party wishing to respond to Union Electric Company d/b/a AmerenUE's Report on Second and Third Milestones shall do so on or before September 13, 2007.
2. This order shall become effective on September 6, 2007.

BY THE COMMISSION



Colleen M. Dale
Secretary

(S E A L)

Harold Stearley, Regulatory Law Judge,
by delegation of authority pursuant to
Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 6th day of September, 2007.