

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

## **NOTICE OF COMPLAINT**

Issue Date: November 13, 2006

Legal Department  
Kansas City Power & Light Company  
Post Office. Box 418679  
Kansas City, Missouri 64141  
**CERTIFIED MAIL**

On November 9, 2006, Erika J. Bush filed a complaint with the Missouri Public Service Commission against Kansas City Power & Light Company (KCPL). A copy of the complaint is enclosed. Under Commission Rule 4 CSR 240-2.070(7), KCPL has 30 days from the date of this notice to file an answer or to file notification that the complaint has been satisfied. Since this notice is being issued on November 13, 2006, KCPL's response is due by December 12, 2006.

In the alternative, KCPL may file a written request that the complaint be referred to a neutral third-party mediator for voluntary mediation of the complaint. If the Commission receives a request for mediation, the 30-day time period for filing an answer or notice of satisfaction will be tolled while the Commission determines whether the complainant is also willing to mediate. If the complainant agrees to mediation, the time for KCPL to file an answer or notice of satisfaction will be suspended until the mediation is finished. Additional information regarding the mediation process is enclosed.

If the complainant does not wish to mediate, KCPL will be notified in writing that the tolling has ceased and will also be told when to file its answer or notice of satisfaction.

That response will usually be due at the end of the remaining portion of the original 30-day period.

All pleadings (the answer, the notice of satisfaction of complaint, or request for mediation) must be mailed to:

Secretary of the Public Service Commission  
P.O. Box 360  
Jefferson City, Missouri 65102-0360

A copy must be served upon the complainant at the address as listed within the enclosed complaint. A copy of this notice has been mailed to the complainant.

**BY THE COMMISSION**



Colleen M. Dale  
Secretary

(S E A L)

Dated at Jefferson City, Missouri,  
on this 13th day of November, 2006.

Voss, Regulatory Law Judge

Copy to: Ms. Erika J. Bush  
3634 Bales Avenue  
Kansas City, MO 64128