

Birch Telecom of Missouri, Inc.  
dba Birch Communications

Original Adoption Notice

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**ADOPTION NOTICE**

BIRCH TELECOM OF MISSOURI, INC. dba  
BIRCH COMMUNICATIONS

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Birch Telecom of Missouri, Inc. hereby files this "Adoption Notice" in order to inform the Missouri Public Service Commission (MPSC) that it registered the assumed name "Birch Communications" with the Missouri Secretary of State (Certificate No. X00882100) and herewith provides the Missouri P.S.C. Tariff No. 3 and 2nd revised Sheet No. 1 reflecting the changes.

No other changes, additions, cancellations have been made to Birch Communications' Missouri P.S.C. Local Exchange Services Tariff No. 3.

---

Issued: March 26, 2008

Christopher J. Bunce, Vice President Legal and General Counsel  
Birch Communications  
2300 Main St. Suite 600  
Kansas City, MO 64108

Effective: April 25, 2008

**FILED**  
**Missouri Public**  
**Service Commission**  
**TN-2008-0307**

CANCELLED  
May 10, 2018  
Missouri Public  
Service Commission  
TN-2018-0284; YC-2018-0132

## Birch Telecom of Missouri, Inc. dba Birch Communications

(T)

### Local Exchange Services Tariff

This Tariff, filed with the Missouri Public Service Commission, contains the terms and conditions applicable to local exchange telecommunications services in the State of Missouri by Birch Telecom of Missouri, Inc. dba Birch Communications (the "Company"). Copies of this Tariff may be inspected during normal business hours at the Company's principal place of business. The Company provides exchange telecommunications services on resale and facilities-based bases.

(T)

Notice: Pursuant to Case No. TA-97-372, the Missouri Public Service Commission has classified Birch Telecom of Missouri, Inc. as a competitive telecommunications company under the provisions of Chapter 392, Revised Statutes of Missouri, and waived the following statutes and rules: 392.210.2; 392.270; 392.280; 392.290.1; 392.300.2; 392.310; 392.320; 392.330; 392.340; 4 CSR 240-10.020; 4 CSR 240-30-040; 4 CSR 240-35

Wherever in this Tariff or its headings, the term "Company" or the name Birch Telecom of Missouri, Inc., Birch Telecom or Birch appears, that shall mean and shall refer to Birch Telecom of Missouri, Inc. dba Birch Communications.

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(T)

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Issued: March 26, 2008

Effective: April 25, 2008

Christopher J. Bunce, Vice President Legal and General Counsel  
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2300 Main St. Suite 600  
Kansas City, MO 64108

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---

Issued: August 14, 1998

Effective: September 14, 1998

David E. Scott, President  
Birch Telecom of Missouri, Inc.  
1004 Baltimore Ave., Suite 900  
Kansas City, MO 64105

CANCELLED  
April 25, 2008  
Missouri Public  
Service Commission

FILED  
Missouri Public  
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**RECEIVED****Birch Telecom of Missouri, Inc.****JAN 21 1998****Local Exchange Services Tariff****MISSOURI  
Public Service Commission**

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**CANCELLED**

**SEP 14 1998**  
By *SKRS#1*  
**Public Service Commission  
MISSOURI**

**FILED**

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Effective: February 20, 1998

David E. Scott, President  
Birch Telecom of Missouri, Inc.  
1000 Walnut Street, Suite 1220  
Kansas City, MO 64106

**97-372**  
**MISSOURI  
Public Service Commission**

## TABLE OF CONTENTS

	<u>Sheet No.</u>	
Title Page.....	1	
Table of Contents .....	2	
Index .....	3	
Waiver of Rules and Regulations .....	5	
Explanation of Symbols .....	6	
1.Definitions.....	8	
2.Rules and Regulations .....	11	
2.1. Undertaking of the Company .....	11	
2.2 Limitations of Service .....	11	
2.3 Use of Service .....	12	
2.4 Liability .....	12	
2.5 Interruption of Service.....	15	
2.6 Responsibility of the Customer .....	15	
2.7 Responsibility of the Company .....	21	
2.8 Restoration of Service .....	23	
2.9 Taxes and Surcharges .....	24	
2.10 Start of Billing .....	24	
2.11 Service Connection and Facilities on Customer's Premises .....	24	
2.12 Statement of Customer's Rights and Responsibilities .....	24	
2.13 Telephone Number Intercept .....	26	
2.14 Billing Disputes .....	26.1	
2.15 Dispute Resolution .....	26.1	
3. Service Areas.....	27	
3.1 Service Areas by Rate Group .....	27	
3.2 Rate Segments .....	31	
3.3 Service Areas by CLLI.....	31.1	(N)
4. Services .....	31	
4.1 Exchange Access Lines .....	32	
4.2 Extended Area Service .....	44	
4.3 Metropolitan Exchange Service.....	44.09	
4.4 Optional Metropolitan Calling Area (MCA) Service .....	44.19	
4.5 General Exchange Services .....	46	
4.6 Toll Services.....	64	
4.7 Wide Area Telecommunications Services.....	74	
4.8 Directory Services .....	80	
4.9 Miscellaneous Services .....	89	
4.10 Centrex-1 Services.....	102	
4.11 Centrex Express Service .....	106.01	
4.12 Integrated Services .....	109	
4.13 Facility Based Services.....	120.23	(T)
4.14 Promotions.....	121	

Birch Telecom of Missouri, Inc.

## TABLE OF CONTENTS

	<u>Sheet No.</u>
Title Page.....	1
Table of Contents.....	2
Index .....	3
Waiver of Rules and Regulations.....	5
Explanation of Symbols .....	6
1. Definitions .....	8
2. Rules and Regulations.....	11
2.1. Undertaking of the Company.....	11
2.2. Limitations of Service .....	11
2.3. Use of Service .....	12
2.4. Liability .....	12
2.5. Interruption of Service .....	15
2.6. Responsibility of the Customer .....	15
2.7. Responsibility of the Company .....	21
2.8. Restoration of Service.....	23
2.9. Taxes and Surcharges.....	24
2.10. Start of Billing.....	24
2.11. Service Connection and Facilities on Customer's Premises .....	24
2.12. Statement of Customer's Rights and Responsibilities.....	24
2.13. Telephone Number Intercept .....	26
2.14. Billing Disputes.....	26.1
2.15. Dispute Resolution .....	26.1
3. Service Areas .....	27
3.1. Service Areas by Rate Group.....	27
3.2. Rate Segments .....	31
4. Services .....	31
4.1. Exchange Access Lines .....	32
4.2. Extended Area Service .....	44
4.3. Metropolitan Exchange Service .....	44.09
4.4. Optional Metropolitan Calling Area (MCA) Service .....	44.19
4.5. General Exchange Services .....	46
4.6. Toll Services .....	64
4.7. Wide Area Telecommunications Services .....	74
4.8. Directory Services .....	80
4.9. Miscellaneous Services .....	89
4.10. Centrex-I Services.....	102 (T)
4.11. Centrex Express Service .....	106.01
4.12. Integrated Services .....	109
4.13. Reserved for Future Use.....	120.12
4.14. Promotions.....	121

Issued: October 27, 2004

Effective: November 27, 2004

**CANCELLED**  
**August 8, 2008**  
**Missouri Public**  
**Service Commission**

G. Michael Cassity, President  
 Birch Telecom of Missouri, Inc.  
 2020 Baltimore Avenue  
 Kansas City, MO 64108

**FILED**  
**MO PSC**

## TABLE OF CONTENTS

	<u>Sheet No.</u>
Title Page.....	1
Table of Contents.....	2
Index.....	3
Waiver of Rules and Regulations.....	5
Explanation of Symbols.....	6
1. Definitions.....	8
2. Rules and Regulations.....	11
2.1. Undertaking of the Company.....	11
2.2. Limitations of Service.....	11
2.3. Use of Service.....	12
2.4. Liability.....	12
2.5. Interruption of Service.....	15
2.6. Responsibility of the Customer.....	15
2.7. Responsibility of the Company.....	21
2.8. Restoration of Service.....	23
2.9. Taxes and Surcharges.....	24
2.10. Start of Billing.....	24
2.11. Service Connection and Facilities on Customer's Premises.....	24
2.12. Statement of Customer's Rights and Responsibilities.....	24 (T)
2.13. Telephone Number Intercept.....	26 (T)
2.14. Billing Disputes.....	26.1(N)
2.15. Dispute Resolution.....	26.1(N)
3. Service Areas.....	27
3.1. Service Areas by Rate Group.....	27
3.2. Rate Segments.....	31
4. Services.....	31
4.1. Exchange Access Lines.....	32
4.2. Extended Area Service.....	44
4.3. Metropolitan Exchange Service.....	44.09
4.4. Optional Metropolitan Calling Area (MCA) Service.....	44.19
4.5. General Exchange Services.....	46
4.6. Toll Services.....	64
4.7. Wide Area Telecommunications Services.....	74
4.8. Directory Services.....	80
4.9. Miscellaneous Services.....	89
4.10. Centrex-1 Services.....	101.01
4.11. Centrex Express Service.....	106.01
4.12. Integrated Services.....	109
4.13. Reserved for Future Use.....	120.12
4.14. Promotions.....	121

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NOV 27 2004

By *GWH RS 2*  
Public Service Commission  
MISSOURIMissouri Public  
Service Commission

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Issued: January 26, 2004

Effective: February 25, 2004

David E. Scott, President  
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1004 Baltimore Ave., Suite 900  
Kansas City, MO 64105

Birch Telecom of Missouri, Inc.

## TABLE OF CONTENTS

	Sheet No.	
Title Page .....	1	(T)
Table of Contents .....	2	(T)
Index .....	3	
Waiver of Rules and Regulations .....	5	
Explanation of Symbols .....	6	
1. Definitions .....	8	
2. Rules and Regulations .....	11	
2.1. Undertaking of the Company .....	11	
2.2. Limitations of Service .....	11	
2.3. Use of Service .....	12	
2.4. Liability .....	12	
2.5. Interruption of Service .....	15	
2.6. Responsibility of the Customer .....	15	
2.7. Responsibility of the Company .....	21	
2.8. Restoration of Service .....	23	
2.9. Taxes and Surcharges .....	24	
2.10. Start of Billing .....	24	
2.11. Service Connection and Facilities on Customer's Premises .....	24	
2.12. Telephone Number Intercept .....	26	
3. Service Areas .....	27	
3.1. Service Areas by Rate Group .....	27	
3.2. Rate Segments .....	31	
4. Services .....	31	
4.1. Exchange Access Lines .....	32	
4.2. Extended Area Service .....	44	
4.3. Metropolitan Exchange Service .....	44.09	
4.4. Optional Metropolitan Calling Area (MCA) Service .....	44.19	
4.5. General Exchange Services .....	46	
4.6. Toll Services .....	64	
4.7. Wide Area Telecommunications Services .....	74	
4.8. Directory Services .....	80	
4.9. Miscellaneous Services .....	89	
4.10. Centrex-1 Services .....	101.01	
4.11. Centrex Express Service .....	106.01	
4.12. Integrated Services .....	109	
4.13. Reserved For Future Use .....	120.12	(T)
4.14. Promotions .....	121	

Issued: October 30, 2000

David E. Scott, President  
Birch Telecom of Missouri, Inc.  
2020 Baltimore Avenue  
Kansas City, MO 64108

Effective: November 29, 2000

Missouri Public  
Service Commission

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## TABLE OF CONTENTS

Missouri Public  
Service Commission  
Sheet No.

REC'D MAR 31 1999

Index.....	5
Waiver of Rules and Regulations.....	6
Explanation of Symbols.....	6
(T) 1. Definitions.....	8
2. Rules and Regulations.....	11
2.1. Undertaking of the Company.....	11
2.2. Limitations of Service.....	11
2.3. Use of Service.....	12
2.4. Liability.....	12
2.5. Interruption of Service.....	15
2.6. Responsibility of the Customer.....	15
2.7. Responsibility of the Company.....	21
2.8. Restoration of Service.....	23
2.9. Taxes and Surcharges.....	24
2.10. Start of Billing.....	24
2.11. Service Connection and Facilities on Customer's Premises.....	24
2.12. Telephone Number Intercept.....	26
3. Service Areas.....	27
3.1. Service Areas by Rate Group.....	27
3.2. Rate Segments.....	31
4. Services.....	31
4.1. Exchange Access Lines.....	32
4.2. Extended Area Service.....	44
4.3. Metropolitan Exchange Service.....	44.09
4.4. Optional Metropolitan Calling Area (MCA) Service.....	44.19
4.5. General Exchange Services.....	46
4.6. Toll Services.....	64
4.7. Wide Area Telecommunications Services.....	74
4.8. Directory Services.....	80
4.9. Miscellaneous Services.....	89
4.10. Centrex-1 Services.....	101.01
4.11. Centrex Express Service.....	106.01
4.12. Integrated Services.....	109
4.13. Switched Access Services.....	120.12
(T) 4.14. Promotions.....	121

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Missouri Public  
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## TABLE OF CONTENTS

Sheet No.

REC'D JAN 29 1999

Index .....	5
Waiver of Rules and Regulations .....	5
Explanation of Symbols .....	6
(T) 1. Definitions .....	8
2. Rules and Regulations .....	11
2.1. Undertaking of the Company .....	11
2.2. Limitations of Service .....	11
2.3. Use of Service .....	12
2.4. Liability .....	12
2.5. Interruption of Service .....	15
2.6. Responsibility of the Customer .....	15
2.7. Responsibility of the Company .....	21
2.8. Restoration of Service .....	23
2.9. Taxes and Surcharges .....	24
2.10. Start of Billing .....	24
2.11. Service Connection and Facilities on Customer's Premises .....	24
2.12. Telephone Number Intercept .....	26
3. Service Areas .....	27
3.1. Service Areas by Rate Group .....	27
3.2. Rate Segments .....	31
4. Services .....	31
4.1. Exchange Access Lines .....	32
4.2. Extended Area Service .....	44
4.3. Metropolitan Exchange Service .....	44.09
4.4. Optional Metropolitan Calling Area (MCA) Service .....	44.19
4.5. General Exchange Services .....	46
4.6. Toll Services .....	64
4.7. Wide Area Telecommunications Services .....	74
4.8. Directory Services .....	80
4.9. Miscellaneous Services .....	89
4.10. Centrex-1 Services .....	101.01
4.11. Centrex Express Service .....	106.01
4.12. Integrated Services .....	109
4.13. Switched Access Services .....	120.12
4.11. Promotions .....	

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Missouri Public Service Commission  
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David E. Scott, President  
Birch Telecom of Missouri, Inc.  
1004 Baltimore Ave., Suite 900  
Kansas City, MO 64105

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## TABLE OF CONTENTS

AUG 14 1998

Index.....	3
Waiver of Rules and Regulations .....	MO. PUBLIC SERVICE COMM
Explanation of Symbols.....	6

(D)

1. Definitions.....	9
2. Rules and Regulations .....	11
2.1. Undertaking of the Company .....	11
2.2. Limitations of Service .....	11
2.3. Use of Service .....	12
2.4. Liability.....	12
2.5. Interruption of Service .....	15
2.6. Responsibility of the Customer .....	15
2.7. Responsibility of the Company .....	21
2.8. Restoration of Service .....	23
2.9. Taxes and Surcharges.....	24
2.10. Start of Billing.....	24
2.11. Service Connection and Facilities on Customer's Premises.....	24
2.12. Telephone Number Intercept.....	26

(T)

3. Service Areas .....	27
3.1. Service Areas by Rate Group.....	27
3.2. Rate Segments.....	31
4. Services .....	31

(N)

(T)

4.1. Exchange Access Lines.....	32
4.2. Extended Area Service.....	44
4.3. Metropolitan Exchange Service .....	44.09
4.4. Optional Metropolitan Calling Area (MCA) Service.....	44.19
4.5. General Exchange Services.....	46
4.6. Toll Services.....	64
4.7. Wide Area Telecommunications Services.....	74
4.8. Directory Services.....	80
4.9. Miscellaneous Services .....	89
4.10. Centrex-1 Services .....	101.01
4.11. Centrex Express Service.....	106.01
4.12. Integrated Services .....	109
4.13. Switched Access Services .....	120.12
4.11. Promotions .....	121

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Public Service Commission  
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Issued: August 14, 1998

Effective: September 14, 1998

David E. Scott, President  
Birch Telecom of Missouri, Inc.  
1004 Baltimore Ave., Suite 900  
Kansas City, MO 64105

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## TABLE OF CONTENTS

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Index .....	3
Waiver of Rules and Regulations .....	5
Explanation of Symbols .....	
Service Marks .....	
1. Definitions .....	9
2. Rules and Regulations .....	11
2.1. Undertaking of the Company .....	11
2.2. Limitations of Service .....	11
2.3. Use of Service .....	12
2.4. Liability .....	12
2.5. Interruption of Service .....	15
2.6. Responsibility of the Customer .....	15
2.7. Responsibility of the Company .....	21
2.8. Restoration of Service .....	23
2.9. Taxes and Surcharges .....	24
2.10. Start of Billing .....	24
2.11. Service Connection and Facilities on Customer's Premises .....	24
2.12. Statement of Customer's Rights and Responsibilities .....	24
2.13. Telephone Number Intercept .....	26
3. Exchange Area .....	27
3.1. Exchange Areas by Rate Group .....	27
4. Services .....	31
4.1. Exchange Access Lines .....	31
4.2. Extended Area Service .....	44
4.3. General Exchange Services .....	45
4.4. Toll Services .....	63
4.5. Wide Area Telecommunications Services .....	73
4.6. Directory Services .....	79
4.7. Miscellaneous Services .....	88
4.8. Plexar-I Services .....	101
4.9. Voice Dial Services .....	107
4.10. Integrated Services .....	109
4.11. Promotions .....	121

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David E. Scott, President  
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 1000 Walnut Street, Suite 1220  
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**MISSOURI**  
**Public Service Commission**

INDEX

800 Service .....	75
900/976 Call Restriction .....	90
911 (Emergency 911 Service) .....	13
American Fiber Network (AFN) .....	63.53 (N)
Bad Check Charge .....	20
Billing Disputes .....	26.1
Birchlink .....	120.23
BirchNet Basic Line .....	63.22.1
BirchNet Complete .....	120.23
BirchNet Essentials .....	63.26
BirchNet Value Line .....	63.21.1
Birch Business Packages .....	62.01
Birchual Office Service .....	63.14
Business Saver Package .....	54
Calculation of Credit Allowance .....	21.01
Call Completion Optional Plan (DACC) .....	87
Caller ID (Calling Number/Name Delivery) .....	48
Caller ID Packages .....	57
Calling Features – Basic Residence Package .....	62
Calling Features Package .....	59
Calling Features .....	48
Cancellation by Customer .....	18
Cancellation of Credit .....	22
Centrex Express Services .....	106.01
Centrex-1 Services .....	102
Close Call America (CCA) .....	63.53 (N)
Company Responsibility .....	20
Conference Service, Toll .....	67
Conference Telephone Service, Local .....	46
Credit Allowances .....	17
Customer Alerting Enablement .....	96
Customer Responsibility .....	15
Definitions and Abbreviations .....	9
Deposits and Advance Payments .....	19
Designated Number Optional Calling Plan .....	72
Direct Inward Dialing (DID) Service .....	91
Directory Assistance Call Completion .....	85
Directory Assistance .....	85
Directory Listings .....	80
Directory Services .....	79
Disconnection of Service by the Company .....	21.01
Dispute Resolution .....	26.1

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EFFECTIVE: December 18, 2010

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 Kansas City, MO 64108

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 Service Commission  
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INDEX

800 Service .....	75
900/976 Call Restriction .....	90
911 (Emergency 911 Service) .....	13
Bad Check Charge .....	20
Billing Disputes .....	26.1
Birchlink .....	120.23
BirchNet Basic Line .....	63.22.1
BirchNet Complete .....	120.23
BirchNet Essentials .....	63.26
BirchNet Value Line .....	63.22.0.1 (N)
Birch Business Packages .....	62.01
Birch <sup>ual</sup> Office Service .....	63.14
Business Saver Package .....	54
Calculation of Credit Allowance .....	21.01
Call Completion Optional Plan (DACC) .....	87
Caller ID (Calling Number/Name Delivery) .....	48
Caller ID Packages .....	57
Calling Features – Basic Residence Package .....	62
Calling Features Package .....	59
Calling Features .....	48
Cancellation by Customer .....	18
Cancellation of Credit .....	22
Centrex Express Services .....	106.01
Centrex-1 Services .....	102
Company Responsibility .....	20
Conference Service, Toll .....	67
Conference Telephone Service, Local .....	46
Credit Allowances .....	17
Customer Alerting Enablement .....	96
Customer Responsibility .....	15
Definitions and Abbreviations .....	9
Deposits and Advance Payments .....	19
Designated Number Optional Calling Plan .....	72
Direct Inward Dialing (DID) Service .....	91
Directory Assistance Call Completion .....	85
Directory Assistance .....	85
Directory Listings .....	80
Directory Services .....	79
Disconnection of Service by the Company .....	21.01
Dispute Resolution .....	26.1

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Christopher J. Bunce, Vice President Legal, and General Counsel  
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 2300 Main St. Suite 600  
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INDEX

800 Service.....	75
900/976 Call Restriction.....	90
911 (Emergency 911 Service) .....	13
Bad Check Charge.....	20
Billing Disputes.....	26.1
Birchlink.....	120.23 (N)
BirchNet Basic Line .....	63.22.1 (N)
BirchNet Complete.....	120.23 (N)
BirchNet Essentials .....	63.26 (N)
Birch Business Packages .....	62.01
Birchual Office Service.....	63.14
Business Saver Package .....	54
Calculation of Credit Allowance .....	21.01
Call Completion Optional Plan (DACC).....	87
Caller ID (Calling Number/Name Delivery) .....	48
Caller ID Packages .....	57
Calling Features – Basic Residence Package .....	62
Calling Features Package .....	59
Calling Features.....	48
Cancellation by Customer .....	18
Cancellation of Credit .....	22
Centrex Express Services .....	106.01
Centrex-1 Services .....	102
Company Responsibility .....	20
Conference Service, Toll.....	67
Conference Telephone Service, Local.....	46
Credit Allowances .....	17
Customer Alerting Enablement .....	96
Customer Responsibility .....	15
Definitions and Abbreviations.....	9
Deposits and Advance Payments.....	19
Designated Number Optional Calling Plan .....	72
Direct Inward Dialing (DID) Service .....	91
Directory Assistance Call Completion .....	85
Directory Assistance.....	85
Directory Listings.....	80
Directory Services .....	79
Disconnection of Service by the Company .....	21.01
Dispute Resolution .....	26.1

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INDEX

800 Service.....	75	
900/976 Call Restriction.....	90	
911 (Emergency 911 Service).....	13	
Bad Check Charge.....	20	
Billing Disputes.....	26.1	
Birch Business Packages.....	62.01	
Birchual Office Service.....	63.14	
Business Saver Package.....	54	
Calculation of Credit Allowance.....	21.01	
Call Completion Optional Plan (DACC).....	87	
Caller ID (Calling Number/Name Delivery).....	48	
Caller ID Packages.....	57	
Calling Features – Basic Residence Package.....	62	
Calling Features Package.....	59	
Calling Features.....	48	
Cancellation by Customer.....	18	
Cancellation of Credit.....	22	
Centrex Express Services.....	106.01	
Centrex-1 Services.....	102	(T)
Company Responsibility.....	20	
Conference Service, Toll.....	67	
Conference Telephone Service, Local.....	46	
Credit Allowances.....	17	
Customer Alerting Enablement.....	96	
Customer Responsibility.....	15	
Definitions and Abbreviations.....	9	
Deposits and Advance Payments.....	19	
Designated Number Optional Calling Plan.....	72	
Direct Inward Dialing (DID) Service.....	91	
Directory Assistance Call Completion.....	85	
Directory Assistance.....	85	
Directory Listings.....	80	
Directory Services.....	79	
Disconnection of Service by the Company.....	21.01	
Dispute Resolution.....	26.1	

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INDEX

800 Service .....	<b>Missouri Public</b> .....	75
900/976 Call Restriction .....	.....	90
911 (Emergency 911 Service) .....	.....	13
Bad Check Charge .....	<b>REC'D JAN 26 2004</b> .....	20
Billing Disputes .....	.....	26.1 (N)
Birch Business Packages .....	<b>Service Commission</b> .....	62.01
Birchual Office Service .....	.....	63.14
Business Saver Package .....	.....	54
Calculation of Credit Allowance .....	.....	21.01
Call Completion Optional Plan (DACC) .....	.....	87
Caller ID (Calling Number/Name Delivery) .....	.....	48
Caller ID Packages .....	.....	57
Calling Features – Basic Residence Package .....	.....	62
Calling Features Package .....	.....	59
Calling Features .....	.....	48
Cancellation by Customer .....	.....	18
Cancellation of Credit .....	.....	22
Centrex Express Services .....	.....	106.01
Centrex-1 Services .....	.....	101
Company Responsibility .....	.....	20
Conference Service, Toll .....	.....	67
Conference Telephone Service, Local .....	.....	46
Credit Allowances .....	.....	17
Customer Alerting Enablement .....	.....	96
Customer Responsibility .....	.....	15
Definitions and Abbreviations .....	.....	9
Deposits and Advance Payments .....	.....	19
Designated Number Optional Calling Plan .....	<b>CANCELLED</b> .....	72
Direct Inward Dialing (DID) Service .....	.....	91
Directory Assistance Call Completion .....	<b>NOV 27 2004</b> .....	85
Directory Assistance .....	<b>By TWP S 3</b> .....	85
Directory Listings .....	<b>Public Service Commission</b> .....	80
Directory Services .....	<b>MISSOURI</b> .....	79
Disconnection of Service by the Company .....	.....	21.01
Dispute Resolution .....	.....	26.1 (N)

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INDEX

Missouri Public

800 Service.....	75
900/976 Call Restriction.....	90 (T)
911 (Emergency 911 Service).....	13
Bad Check Charge.....	20
Birch Business Packages.....	62.01
Birchual Office Service.....	63.14
Business Saver Package.....	54
Calculation of Credit Allowance.....	21.01
Call Completion Optional Plan (DACC).....	87
Caller ID (Calling Number/Name Delivery).....	48
Caller ID Packages.....	57
Calling Features – Basic Residence Package.....	62
Calling Features Package.....	59
Calling Features.....	48
Cancellation by Customer.....	18
Cancellation of Credit.....	22
Centrex Express Services.....	106.01
Centrex-1 Services.....	101
Company Responsibility.....	20
Conference Service, Toll.....	67
Conference Telephone Service, Local.....	46
Credit Allowances.....	17
Customer Alerting Enablement.....	96
Customer Responsibility.....	15
Definitions and Abbreviations.....	9
Deposits and Advance Payments.....	19
Designated Number Optional Calling Plan.....	72
Direct Inward Dialing (DID) Service.....	91
Directory Assistance Call Completion.....	85
Directory Assistance.....	85
Directory Listings.....	80
Directory Services.....	79
Disconnection of Service by the Company.....	21.01
E911 Service.....	13
Equal Access.....	23
Exchange Access Lines.....	32
Extended Area Service.....	44
General Exchange Services.....	45
Hunting Line Services.....	43

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~~Missouri Public  
Service Commission~~INDEX

REC'D APR 15 2003

800 Service.....	90
900 Call Restriction.....	13
911 (Emergency 911 Service).....	20
Bad Check Charge.....	62.01
Birch Business Packages.....	63.14 (N)
Birchual Office Service.....	54
Business Saver Package.....	21.01
Calculation of Credit Allowance.....	87
Call Completion Optional Plan (DACC).....	48
Caller ID (Calling Number/Name Delivery).....	57
Caller ID Packages.....	62
Calling Features – Basic Residence Package.....	59
Calling Features Package.....	48
Calling Features.....	18
Cancellation by Customer.....	22
Cancellation of Credit.....	106.01
Centrex Express Services.....	101
Centrex-1 Services.....	20
Company Responsibility.....	67
Conference Service, Toll.....	46
Conference Telephone Service, Local.....	17
Credit Allowances.....	96
Customer Alerting Enablement.....	15
Customer Responsibility.....	9
Definitions and Abbreviations.....	19
Deposits and Advance Payments.....	72
Designated Number Optional Calling Plan.....	91
Direct Inward Dialing (DID) Service.....	85
Directory Assistance Call Completion.....	85
Directory Assistance.....	80
Directory Listings.....	79
Directory Services.....	21.01
Disconnection of Service by the Company.....	13
E911 Service.....	23
Equal Access.....	32
Exchange Access Lines.....	44
Extended Area Service.....	45
General Exchange Services.....	43
Hunting Line Services.....	

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Service CommissionINDEX

800 Service .....	75
900 Call Restriction .....	90
911 (Emergency 911 Service).....	13
Bad Check Charge .....	20
Birch Business Packages.....	62.01
Business Saver Package.....	54
Calculation of Credit Allowance.....	21.01
Call Completion Optional Plan (DACC) .....	87
Caller ID (Calling Number/Name Delivery).....	48
Caller ID Packages.....	57
Calling Features – Basic Residence Package.....	62
Calling Features Package.....	59
Calling Features .....	48
Cancellation by Customer.....	18
Cancellation of Credit.....	22
Centrex Express Services.....	106.01
Centrex-1 Services.....	101
Company Responsibility.....	20
Conference Service, Toll .....	67
Conference Telephone Service, Local .....	46
Credit Allowances.....	17
Customer Alerting Enablement.....	96
Customer Responsibility.....	15
Definitions and Abbreviations .....	9
Deposits and Advance Payments .....	19
Designated Number Optional Calling Plan.....	72
Direct Inward Dialing (DID) Service.....	91
Directory Assistance Call Completion.....	85
Directory Assistance .....	85
Directory Listings .....	80
Directory Services.....	79
Disconnection of Service by the Company.....	21.01
E911 Service.....	13
Equal Access.....	23
Exchange Access Lines.....	32
Extended Area Service.....	44
General Exchange Services.....	45
Hunting Line Services .....	43
Information Terminal Service.....	41
Integrated Services.....	109
Integrated T1 Package .....	62.07
Intercept Referral Service .....	98

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INDEXMissouri Public  
Service Commission

REC'D MAR 31 1999

800 Service .....	90
900 Call Restriction .....	13
911 (Emergency 911 Service) .....	20
Bad Check Charge .....	62.01
Birch Business Packages .....	54
Business Saver Package .....	21.01
Calculation of Credit Allowance .....	87
Call Completion Optional Plan (DACC) .....	48
Caller ID (Calling Number/Name Delivery) .....	57
Caller ID Packages .....	62
Calling Features – Basic Residence Package .....	59
Calling Features Package .....	48
Calling Features .....	18
Cancellation by Customer .....	22
Cancellation of Credit .....	106.01
Centrex Express Services .....	101
Centrex-1 Services .....	20
Company Responsibility .....	67
Conference Service, Toll .....	46
Conference Telephone Service, Local .....	17
Credit Allowances .....	96
Customer Alerting Enablement .....	15
Customer Responsibility .....	9
Definitions and Abbreviations .....	19
Deposits and Advance Payments .....	72
Designated Number Optional Calling Plan .....	91
DID/AIOD Service .....	85
Directory Assistance Call Completion .....	85
Directory Assistance .....	80
Directory Listings .....	79
Directory Services .....	21.01
Disconnection of Service by the Company .....	13
E911 Service .....	23
Equal Access .....	32
Exchange Access Lines .....	44
Extended Area Service .....	45
General Exchange Services .....	43
Hunting Line Services .....	41
Information Terminal Service .....	62.01
Integrated Services .....	98
Integrated T1 Package .....	62.01
Intercept Referral Service .....	98

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INDEX

AUG 14 1998

(D)	800 Service.....	75
	900 Call Restriction.....	90
	911 (Emergency 911 Service).....	MO. PUBLIC SERVICE COMM
	Bad Check Charge.....	20
(N)	Birch Business Packages.....	62.01
(T)	Business Saver Package.....	54
(T)	Calculation of Credit Allowance.....	21.01
	Call Completion Optional Plan (DACC).....	87
	Caller ID (Calling Number/Name Delivery).....	48
	Caller ID Packages.....	57
(T)	Calling Features – Basic Residence Package.....	62
(T)	Calling Features Package.....	59
	Calling Features.....	48
	Cancellation by Customer.....	18
	Cancellation of Credit.....	22
(N)	Centrex Express Services.....	106.01
(T)	Centrex-1 Services.....	101
	Company Responsibility.....	20
	Conference Service, Toll.....	67
	Conference Telephone Service, Local.....	46
	Credit Allowances.....	17
	Customer Alerting Enablement.....	96
	Customer Responsibility.....	15
	Definitions and Abbreviations.....	9
	Deposits and Advance Payments.....	19
	Designated Number Optional Calling Plan.....	72
	DID/AIOD Service.....	91
	Directory Assistance Call Completion.....	85
	Directory Assistance.....	85
	Directory Listings.....	80
	Directory Services.....	79
	Disconnection of Service by the Company.....	21.01
	E911 Service.....	13
	Equal Access.....	23
	Exchange Access Lines.....	32
	Extended Area Service.....	44
	General Exchange Services.....	45
	Hunting Line Services.....	43
	Information Terminal Service.....	41
(N)	Integrated Services.....	109
	Integrated T1 Package.....	62.06
	Intercept Referral Service.....	98

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INDEX**RECEIVED**

1+ Saver Optional Calling Plan.....	71
800 Service.....	75
900 Call Restriction.....	90
911 (Emergency 911 Service).....	13
AutoConnect .....	87
Bad Check Charge.....	20
BASICS Package .....	62
BizSaver Package.....	54
Calculation of Credit Allowance.....	21
Caller ID (Calling Number/Name Delivery).....	48
Caller ID Packages.....	57
Calling Features .....	48
Cancellation by Customer .....	18
Cancellation of Credit .....	20
Company Responsibility .....	20
Conference Service, Toll.....	67
Conference Telephone Service, Local.....	46
Credit Allowances.....	17
Customer Alerting Enablement.....	96
Customer Responsibility .....	15
Definitions and Abbreviations .....	9
Deposits and Advance Payments .....	19
Designated Number Optional Calling Plan .....	72
DID/AIOD Service.....	91
DigiLine Services.....	116
Directory Assistance Call Completion.....	85
Directory Assistance .....	85
Directory Listings.....	80
Directory Services.....	79
Disconnection of Service by the Company .....	21
E911 Service .....	1
EasyOptions Services (Calling Features).....	48
Equal Access .....	23
Exchange Access Lines.....	31
Exchange Area .....	27
Extended Area Service.....	15
General Exchange Services.....	43
Hunting Line Services.....	41
Information Terminal Service.....	109
Integrated Services .....	98
Intercept Referral Service .....	26
Intercept, Telephone Number.....	15
Interruption of Service .....	

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INDEX (continued)

E911 Service .....	13
Equal Access .....	23
Exchange Access Lines .....	32
Extended Area Service .....	44
General Exchange Services .....	45
Home Connection.....	63.29
Home Essentials .....	63.31
Hunting Line Services .....	43
Information Terminal Service .....	41
Integrated Services .....	109
Integrator Service .....	62.07
Intercept Referral Service.....	98
Intercept, Telephone Number.....	26
Interruption of Service.....	15
ISDN BRI Service .....	116
ISDN BRI Video Service .....	120.02
ISDN PRI Service .....	112.01
Late Payment Charge .....	20
Liability .....	12
Limitations of Service .....	11
Main Service – Business .....	32
Main Service – Residence .....	35
Main Service – Service and Equipment Charge .....	40
Measured Service .....	38
Miscellaneous Services .....	89
Night Number Terminal Arrangement .....	94
National Directory Assistance.....	88
Navigator Services .....	63.36
Operator Assistance, Local.....	66
Operator Services, Toll.....	66
Outward WATS.....	76
Payment and Charges for Service.....	18
Payphone Services Provider (PSP).....	63.54 (N)
PBX Connect Service .....	120.12
Preferred Number Service .....	97
Prepaid Services .....	63.47
PRI Connect Service .....	120.17
Price Protection Plan .....	63.04
Promotions .....	121
Provision of Equipment and Facilities.....	21
Remote Call Forwarding Service .....	89
Restoration of Service .....	23

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INDEX (continued)

E911 Service .....	13	
Equal Access .....	23	
Exchange Access Lines .....	32	
Extended Area Service .....	44	
General Exchange Services .....	45	
Home Connection.....	63.29	
Home Essentials .....	63.31	
Hunting Line Services .....	43	
Information Terminal Service .....	41	
Integrated Services .....	109	
Integrator Service .....	62.07	
Intercept Referral Service.....	98	
Intercept, Telephone Number .....	26	
Interruption of Service.....	15	
ISDN BRI Service .....	116	
ISDN BRI Video Service .....	120.02	
ISDN PRI Service .....	112.01	
Late Payment Charge .....	20	
Liability .....	12	
Limitations of Service .....	11	
Main Service – Business .....	32	
Main Service – Residence .....	35	
Main Service – Service and Equipment Charge .....	40	
Measured Service .....	38	
Miscellaneous Services .....	89	
Night Number Terminal Arrangement .....	94	
National Directory Assistance .....	88	
Navigator Services .....	63.36	
Operator Assistance, Local.....	66	
Operator Services, Toll.....	66	
Outward WATS.....	76	
Payment and Charges for Service.....	18	
PBX Connect Service .....	120.12	
Preferred Number Service .....	97	
Prepaid Services .....	63.47	(N)
PRI Connect Service .....	120.17	
Price Protection Plan .....	63.04	
Promotions .....	121	
Provision of Equipment and Facilities.....	21	
Remote Call Forwarding Service .....	89	
Restoration of Service .....	23	
(M) Text moved to sheet 4.01		

INDEX (continued)

E911 Service .....	13	
Equal Access .....	23	
Exchange Access Lines .....	32	
Extended Area Service .....	44	
General Exchange Services .....	45	
Home Connection.....	63.29	
Home Essentials .....	63.31	
Hunting Line Services .....	43	
Information Terminal Service .....	41	
Integrated Services .....	109	
Integrator Service .....	62.07	
Intercept Referral Service.....	98	
Intercept, Telephone Number .....	26	
Interruption of Service.....	15	
ISDN BRI Service .....	116	
ISDN BRI Video Service .....	120.02	
ISDN PRI Service .....	112.01	
Late Payment Charge .....	20	
Liability .....	12	
Limitations of Service .....	11	
Main Service – Business .....	32	
Main Service – Residence .....	35	
Main Service – Service and Equipment Charge .....	40	
Measured Service .....	38	
Miscellaneous Services .....	89	
Night Number Terminal Arrangement .....	94	
National Directory Assistance .....	88	
Navigator Services .....	63.36	(N)
Operator Assistance, Local.....	66	
Operator Services, Toll.....	66	
Outward WATS.....	76	
Payment and Charges for Service.....	18	
PBX Connect Service .....	120.12	
Preferred Number Service .....	97	
PRI Connect Service .....	120.17	
Price Protection Plan .....	63.04	
Promotions .....	121	
Provision of Equipment and Facilities.....	21	
Remote Call Forwarding Service .....	89	
Restoration of Service .....	23	
Restoration of Suspended Service .....	95	
Rules and Regulations .....	11	

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INDEX (continued)

E911 Service .....	13
Equal Access .....	23
Exchange Access Lines .....	32
Extended Area Service .....	44
General Exchange Services .....	45
Home Connection.....	63.29 (N)
Home Essentials .....	63.31 (N)
Hunting Line Services .....	43
Information Terminal Service .....	41
Integrated Services .....	109
Integrator Service .....	62.07
Intercept Referral Service.....	98
Intercept, Telephone Number .....	26
Interruption of Service.....	15
ISDN BRI Service .....	116
ISDN BRI Video Service .....	120.02
ISDN PRI Service .....	112.01
Late Payment Charge .....	20
Liability .....	12
Limitations of Service .....	11
Main Service – Business .....	32
Main Service – Residence .....	35
Main Service – Service and Equipment Charge .....	40
Measured Service .....	38
Miscellaneous Services .....	89
Night Number Terminal Arrangement .....	94
National Directory Assistance .....	88
Operator Assistance, Local.....	66
Operator Services, Toll.....	66
Outward WATS.....	76
Payment and Charges for Service.....	18
PBX Connect Service .....	120.12
Preferred Number Service .....	97
PRI Connect Service .....	120.17
Price Protection Plan .....	63.04
Promotions .....	121
Provision of Equipment and Facilities.....	21
Remote Call Forwarding Service .....	89
Restoration of Service .....	23
Restoration of Suspended Service .....	95
Rules and Regulations .....	11

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INDEX (continued)

E911 Service.....	13
Equal Access.....	23
Exchange Access Lines .....	32
Extended Area Service .....	44
General Exchange Services .....	45
Hunting Line Services .....	43
Information Terminal Service .....	41
Integrated Services .....	109
Integrator Service .....	62.07
Intercept Referral Service .....	98
Intercept, Telephone Number.....	26
Interruption of Service.....	15
ISDN BRI Service .....	116
ISDN BRI Video Service .....	120.02
ISDN PRI Service .....	112.01
Late Payment Charge.....	20
Liability.....	12
Limitations of Service.....	11
Main Service – Business .....	32
Main Service – Residence.....	35
Main Service – Service and Equipment Charge.....	40
Measured Service .....	38
Miscellaneous Services .....	89
Night Number Terminal Arrangement.....	94
National Directory Assistance.....	88
Operator Assistance, Local .....	66
Operator Services, Toll.....	66
Outward WATS .....	76
Payment and Charges for Service.....	18
PBX Connect Service .....	120.12
Preferred Number Service.....	97
PRI Connect Service .....	120.17
Price Protection Plan.....	63.04
Promotions.....	121
Provision of Equipment and Facilities .....	21
Remote Call Forwarding Service.....	89
Restoration of Service .....	23
Restoration of Suspended Service .....	95
Rules and Regulations .....	11

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INDEX (continued)

E911 Service .....	13	(M)
Equal Access.....	23	
Exchange Access Lines .....	32	
Extended Area Service .....	44	
General Exchange Services .....	45	
Hunting Line Services .....	43	(M)
Information Terminal Service .....	41	
Integrated Services .....	109	
Integrator Service .....	62.07	
Intercept Referral Service .....	98	
Intercept, Telephone Number .....	26	
Interruption of Service .....	15	
ISDN BRI Service .....	116	
ISDN BRI Video Service .....	120.02	
ISDN PRI Service .....	112.01	
Late Payment Charge .....	20	
Liability .....	12	
Lifeline Service .....	40.01	
Limitations of Service .....	11	
Main Service – Business.....	32	
Main Service – Residence .....	35	
Main Service – Service and Equipment Charge .....	40	
Measured Service.....	38	
Miscellaneous Services .....	89	
Night Number Terminal Arrangement.....	94	
National Directory Assistance.....	88	
Operator Assistance, Local .....	66	
Operator Services, Toll.....	66	
Outward WATS .....	76	
Payment and Charges for Service .....	18	
PBX Connect Service.....	120.12	
Preferred Number Service .....	97	
PRI Connect Service .....	120.17	
Price Protection Plan .....	63.04	
Promotions .....	121	
Provision of Equipment and Facilities .....	21	
Remote Call Forwarding Service .....	89	
Restoration of Service .....	23	
Restoration of Suspended Service.....	95	
Rules and Regulations.....	11	

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INDEX (continued)

Information Terminal Service .....	Missouri Public .....	41	
Integrated Services .....		109	
Integrator Service .....		62.07	(T)
Intercept Referral Service .....	REC'D DEC 16 2003 .....	98	
Intercept, Telephone Number .....		26	
Interruption of Service .....	Service Commission .....	15	
ISDN BRI Service .....		116	
ISDN BRI Video Service .....		120.02	
ISDN PRI Service .....		112.01	
Late Payment Charge .....		20	
Liability .....		12	
Lifeline Service .....		40.01	
Limitations of Service .....		11	
Main Service – Business .....		32	
Main Service – Residence .....		35	
Main Service – Service and Equipment Charge .....		40	
Measured Service .....		38	
Miscellaneous Services .....		89	
Night Number Terminal Arrangement .....	CANCELLED .....	94	
National Directory Assistance .....		88	
Operator Assistance, Local .....	FEB 25 2004 .....	66	
Operator Services, Toll .....	By John R. 254 .....	66	
Outward WATS .....	Public Service Commission .....	76	
Payment and Charges for Service .....	MISSOURI .....	18	
PBX Connect Service .....		120.12	(N)
Preferred Number Service .....		97	
PRI Connect Service .....		120.17	(N)
Price Protection Plan .....		63.04	
Promotions .....		121	
Provision of Equipment and Facilities .....		21	
Remote Call Forwarding Service .....		89	
Restoration of Service .....		23	
Restoration of Suspended Service .....		95	
Rules and Regulations .....		11	

(M)

(M) Text moved to 2nd Revised Sheet No. 4.01.

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1004 Baltimore Ave., Suite 900  
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Missouri Public  
Service Commission

FILED JAN 16 2004

INDEX (continued)

**Missouri Public  
Service Commission**

**REC'D APR 15 2003**

I Information Terminal Service .....	109
Integrated Services .....	62.07
Integrated T1 Package .....	98
Intercept Referral Service .....	26
Intercept, Telephone Number .....	15
Interruption of Service .....	116
ISDN BRI Service .....	120.02
ISDN BRI Video Service .....	112.01
ISDN PRI Service .....	20
Late Payment Charge .....	12
Liability .....	40.01
Lifeline Service .....	11
Limitations of Service .....	32
Main Service – Business .....	35
Main Service – Residence .....	40
Main Service – Service and Equipment Charge .....	38
Measured Service .....	89
Miscellaneous Services .....	94
Night Number Terminal Arrangement .....	88
National Directory Assistance .....	66
Operator Assistance, Local .....	66
Operator Services, Toll .....	(D)
Outward WATS .....	76
Payment and Charges for Service .....	18
Preferred Number Service .....	97
Price Protection Plan .....	63.04
Promotions .....	121
Provision of Equipment and Facilities .....	21
Remote Call Forwarding Service .....	89
Restoration of Service .....	23
Restoration of Suspended Service .....	95
Rules and Regulations .....	11
Selective Class of Call Screening .....	70
Service Areas .....	27
Service Connection and Facilities on Customer's Premises .....	24
Special Construction .....	21
Special Reversed Charge Long Distance Message .....	69
Start of Billing .....	24
Statement of Customer's Rights and Responsibilities .....	24
Symbols, Explanation .....	6

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Service Commission**

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INDEX (continued)Missouri Public  
Service Commission

Intercept, Telephone Number .....	15
Interruption of Service .....	15
ISDN BRI Service .....	116
ISDN BRI Video Service .....	120.02
ISDN PRI Service .....	112.01
Late Payment Charge .....	20
Liability .....	12
Lifeline Service .....	40.01
Limitations of Service .....	11
Main Service – Business .....	32
Main Service – Residence .....	35
Main Service – Service and Equipment Charge .....	40
Measured Service .....	38
Miscellaneous Services .....	89
Night Number Terminal Arrangement .....	94
National Directory Assistance .....	88 (T)
Operator Assistance, Local .....	66 (T)
Operator Services, Toll .....	66
Outfielder Service .....	63
Outward WATS .....	76
Payment and Charges for Service .....	18
Preferred Number Service .....	97
Price Protection Plan .....	63.04
Promotions .....	121
Provision of Equipment and Facilities .....	21
Remote Call Forwarding Service .....	89
Restoration of Service .....	23
Restoration of Suspended Service .....	95
Rules and Regulations .....	11
Selective Class of Call Screening .....	70
Service Areas .....	27
Service Connection and Facilities on Customer's Premises .....	24
Special Construction .....	21
Special Reversed Charge Long Distance Message .....	69
Start of Billing .....	24
Statement of Customer's Rights and Responsibilities .....	24
Symbols, Explanation .....	

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Service Commission

FILED MAR 31 2003



INDEX (continued)

REC'D OCT 10 2001

Intercept, Telephone Number .....	26	
Interruption of Service .....	15	
ISDN BRI Service .....	116	Service Commission
ISDN BRI Video Service .....	120.02	
ISDN PRI Service .....	112.01	
Late Payment Charge .....	20	
Liability .....	12	
Lifeline Service .....	40.01	
Limitations of Service .....	11	
Main Service – Business .....	32	
Main Service – Residence .....	35	
Main Service – Service and Equipment Charge .....	40	
Measured Service .....	38	
Miscellaneous Services .....	89	
Night Number Terminal Arrangement .....	94	
National Listing Service .....	88	
Operator Assistance, Local .....	42	
Operator Services, Toll .....	66	
Outfielder Service .....	63	
Outward WATS .....	76	
Payment and Charges for Service .....	18	
Preferred Number Service .....	97	
Price Protection Plan .....	63.04	(T)
Promotions .....	121	
Provision of Equipment and Facilities .....	21	
Remote Call Forwarding Service .....	89	
Restoration of Service .....	23	
Restoration of Suspended Service .....	95	
Rules and Regulations .....	11	
Selective Class of Call Screening .....	70	
Service Areas .....	27	
Service Connection and Facilities on Customer's Premises .....	24	
Special Construction .....	21	
Special Reversed Charge Long Distance Message .....	69	
Start of Billing .....	24	
Statement of Customer's Rights and Responsibilities .....	24	
Symbols, Explanation .....	6	

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Missouri Public

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Service Commission

INDEX (continued)

Intercept, Telephone Number .....	Missouri Public Service Commission	26
Interruption of Service .....		15
ISDN BRI Service .....		116
ISDN BRI Video Service .....	REC'D OCT 30 2000	120.02
ISDN PRI Service .....		112.01
Late Payment Charge .....		20
Liability .....		12
Lifeline Service .....		40.01
Limitations of Service .....		11
Main Service – Business .....		32
Main Service – Residence .....		35
Main Service – Service and Equipment Charge .....		40
Measured Service .....		38
Miscellaneous Services .....		89
Night Number Terminal Arrangement .....		94
National Listing Service .....		88
Outfielder Service .....		63
Operator Assistance, Local .....		42
Operator Services, Toll .....		66
Outward WATS .....		76
Payment and Charges for Service .....		18
Preferred Number Service .....		97
Promotions .....		121
Provision of Equipment and Facilities .....		21
Remote Call Forwarding Service .....		89
Restoration of Service .....		23
Restoration of Suspended Service .....		95
Rules and Regulations .....		11
Selective Class of Call Screening .....		70
Service Areas .....		27
Service Connection and Facilities on Customer's Premises .....		24
Special Construction .....		21
Special Reversed Charge Long Distance Message .....		69
Start of Billing .....		24
Statement of Customer's Rights and Responsibilities .....		24
Symbols, Explanation .....		6

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 Public Service Commission  
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Missouri Public Service Commission

FILED NOV 29 2000

Missouri Public  
Service CommissionINDEX (continued)

Intercept, Telephone Number .....	26
Interruption of Service .....	15
ISDN BRI Service .....	116
ISDN BRI Video Service .....	120.02
ISDN PRI Service .....	112.01
Late Payment Charge .....	20
Liability .....	12
Lifeline Service .....	40.01
Limitations of Service .....	11
Main Service – Business .....	32
Main Service – Residence .....	35
Main Service – Service and Equipment Charge .....	40
Measured Service .....	38
Miscellaneous Services .....	89
Night Number Terminal Arrangement .....	94
National Listing Service .....	88
Operator Assistance, Local .....	42
Operator Services, Toll .....	66
Outfielder Service .....	63
Outward WATS .....	76
Payment and Charges for Service .....	18
Preferred Number Service .....	97
Promotions .....	121
Provision of Equipment and Facilities .....	21
Remote Call Forwarding Service .....	89
Restoration of Service .....	23
Restoration of Suspended Service .....	95
Rules and Regulations .....	11
Selective Class of Call Screening .....	70
Service Areas .....	27
Service Connection and Facilities on Customer's Premises .....	24
Special Construction .....	21
Special Reversed Charge Long Distance Message .....	69
Start of Billing .....	24
Statement of Customer's Rights and Responsibilities .....	24
Switched Access Services .....	120.12
Symbols, Explanation .....	6

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Missouri Public  
Service Commission

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INDEX (continued)Missouri Public  
Service Commission

(N)	Intercept, Telephone Number .....	15
	Interruption of Service .....	28
	ISDN BRI Service .....	120.02
	ISDN BRI Video Service .....	112.01
	ISDN PRI Service .....	20
	Late Payment Charge .....	12
	Liability .....	40.01
	Lifeline Service .....	11
	Limitations of Service .....	32
	Main Service – Business .....	35
	Main Service – Residence .....	40
	Main Service – Service and Equipment Charge .....	38
	Measured Service .....	89
	Miscellaneous Services .....	94
	Night Number Terminal Arrangement .....	88
	National Listing Service .....	42
	Operator Assistance, Local .....	66
	Operator Services, Toll .....	76
	Outward WATS .....	18
	Payment and Charges for Service .....	97
	Preferred Number Service .....	121
	Promotions .....	21
	Provision of Equipment and Facilities .....	89
	Remote Call Forwarding Service .....	23
	Restoration of Service .....	95
	Restoration of Suspended Service .....	11
	Rules and Regulations .....	70
	Selective Class of Call Screening .....	27
	Service Areas .....	24
	Service Connection and Facilities on Customer's Premises .....	21
	Special Construction .....	69
	Special Reversed Charge Long Distance Message .....	24
	Start of Billing .....	24
	Statement of Customer's Rights and Responsibilities .....	120.12
	Switched Access Services .....	6
	Symbols, Explanation .....	

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Replacing 2nd Revised Sheet No. 4  
Missouri Public  
Service CommissionINDEX (continued)

REC'D JAN 29 1999

	Intercept, Telephone Number .....	26
	Interruption of Service .....	15
	ISDN BRI Service .....	116
	ISDN BRI Video Service .....	120.02
	ISDN PRI Service .....	112.01
	Late Payment Charge .....	20
	Liability .....	12
	Limitations of Service .....	11
	Main Service – Business .....	32
	Main Service – Residence .....	35
	Main Service – Service and Equipment Charge .....	40
	Measured Service .....	38
(T)	Miscellaneous Services .....	89
	Night Number Terminal Arrangement .....	94
(N)	National Listing Service .....	88
	Operator Assistance, Local .....	42
	Operator Services, Toll .....	66
	Outward WATS .....	76
	Payment and Charges for Service .....	18
	Preferred Number Service .....	97
	Promotions .....	121
	Provision of Equipment and Facilities .....	21
	Remote Call Forwarding Service .....	89
	Restoration of Service .....	23
	Restoration of Suspended Service .....	95
	Rules and Regulations .....	11
	Selective Class of Call Screening .....	70
	Service Areas .....	27
	Service Connection and Facilities on Customer's Premises .....	24
	Special Construction .....	21
	Special Reversed Charge Long Distance Message .....	69
	Start of Billing .....	24
	Statement of Customer's Rights and Responsibilities .....	24
	Switched Access Services .....	120.12
	Symbols, Explanation .....	6

(M)

(M)

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Service Commission

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Kansas City, MO 64105

INDEX (continued)**RECEIVED**

	Intercept, Telephone Number .....	26
	Interruption of Service .....	116
(T)	ISDN BRI Service .....	116
(N)	ISDN BRI Video Service .....	120.02
(T)	ISDN PRI Service .....	112.01
	Late Payment Charge .....	20
	Liability .....	12
	Limitations of Service .....	11
	Main Service – Business .....	32
	Main Service – Residence .....	35
	Main Service – Service and Equipment Charge .....	40
	Measured Service .....	38
	Miscellaneous Services .....	88
	Night Number Terminal Arrangement .....	94
	Operator Assistance, Local .....	42
	Operator Services, Toll .....	66
	Outward WATS .....	76
	Payment and Charges for Service .....	18
	Preferred Number Service .....	97
	Promotions .....	121
	Provision of Equipment and Facilities .....	21
	Remote Call Forwarding Service .....	89
	Restoration of Service .....	23
	Restoration of Suspended Service .....	95
	Rules and Regulations .....	11
	Selective Class of Call Screening .....	70
(T)	Service Areas .....	27
	Service Connection and Facilities on Customer's Premises .....	24
(N)	Special Construction .....	21
	Special Reversed Charge Long Distance Message .....	69
	Start of Billing .....	24
	Statement of Customer's Rights and Responsibilities .....	24
(N)	Switched Access Services .....	120.12
	Symbols, Explanation .....	6
	Taxes and Surcharges .....	24
	Telephone Number Intercept .....	26
	Toll Restriction .....	90
	Toll Saver Optional Calling .....	71
	Toll Services .....	63
	Two-Point Service, Toll .....	64
	Undertaking of the Company .....	11
(D)	Use of Service .....	12
	Waiver of Rules and Regulations .....	5

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Kansas City, MO 64105**SEP 14 1998****MISSOURI**  
**Public Service Commission**

INDEX (continued)**RECEIVED**

ISDN (SmartTrunk/DigiLine) .....	113	JAN 21 1998
Late Payment Charge .....	20	
Liability .....	12	MISSOURI
Limitations of Service .....	11	Public Service Commission
Main Service – Business .....	32	
Main Service – Residence .....	35	
Main Service – Service and Equipment Charge .....	40	
Measured Service .....	38	
Miscellaneous Services .....	88	
Night Number Terminal Arrangement .....	94	
Operator Assistance, Local .....	42	
Operator Services, Toll .....	66	
Outward WATS .....	76	
Payment and Charges for Service .....	18	
Plexar-I Services .....	101	
Preferred Number Service .....	97	
Promotions .....	121	
Provision of Equipment and Facilities .....	21	
Restoration of Service .....	23	
Restoration of Suspended Service .....	95	
Rules and Regulations .....	11	
Selective Class of Call Screening .....	70	
Service Connection and Facilities on Customer's Premises .....	24	
SmartTrunk Services .....	113	
Special Reversed Charge Long Distance Message .....	69	
Start of Billing .....	24	
Statement of Customer's Rights and Responsibilities .....	24	
Symbols, Explanation .....	6	
Taxes and Surcharges .....	24	
TeleBranch Service .....	89	
Telephone Number Intercept .....	26	<b>CANCELLED</b>
Toll Restriction .....	90	
Toll Services .....	63	SEP 14 1998
Two-Point Service, Toll .....	64	By ISKRS 11
Undertaking of the Company .....	11	Public Service Commission
Use of Service .....	107	MISSOURI
Voice Dial Services .....	5	
Waiver of Rules and Regulations .....	73	
WATS .....	73	
Wide Area Telecommunications Services (WATS) .....	73	
WORKS Package .....	59	

**FILED**

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 1000 Walnut Street, Suite 1220  
 Kansas City, MO 64106

FEB 20 1998  
 97-372  
 MISSOURI  
 Public Service Commission

INDEX (continued)

Restoration of Suspended Service .....	95	(M)
Rules and Regulations .....	11	(M)
Selective Class of Call Screening .....	70	
Service Areas .....	27	
Service Connection and Facilities on Customer's Premises .....	24	
Special Construction .....	21	
Special Reversed Charge Long Distance Message .....	69	
Start of Billing .....	24	
Statement of Customer's Rights and Responsibilities .....	24	
Symbols, Explanation .....	6	
Taxes and Surcharges .....	24	
Telephone Number Intercept .....	26	
Toll Restriction .....	90	
Toll Saver Optional Calling .....	71	
Toll Services .....	63	
Two-Point Service, Toll .....	64	
Undertaking of the Company .....	11	
Use of Service .....	12	
Voice T1 Service .....	62.06.2	
Waiver of Rules and Regulations .....	5	
Wide Area Telecommunications Services (WATS) .....	73	

(M) Text previously located on Sheet 4



Birch Telecom of Missouri, Inc.

INDEX (continued)

Selective Class of Call Screening .....	70	(M)
Service Areas .....	27	
Service Connection and Facilities on Customer's Premises .....	24	
Special Construction .....	21	
Special Reversed Charge Long Distance Message.....	69	
Start of Billing .....	24	
Statement of Customer's Rights and Responsibilities .....	24	
Symbols, Explanation .....	6	(M)
Taxes and Surcharges.....	24	
Telephone Number Intercept .....	26	
Toll Restriction.....	90	
Toll Saver Optional Calling .....	71	
Toll Services .....	63	
Two-Point Service, Toll .....	64	
Undertaking of the Company.....	11	
Use of Service .....	12	
Voice T1 Service.....	62.06.2	
Waiver of Rules and Regulations.....	5	
Wide Area Telecommunications Services (WATS) .....	73	

(M) Text previously located on 8th Revised Sheet No. 4.

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 Service Commission  
 TM-2009-0411; YC-2009-0852

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INDEX (continued)Missouri Public  
Service Commission

REC-26 MAR 31 1999

Taxes and Surcharges .....	24
Telephone Number Intercept .....	26
Toll Restriction .....	71
Toll Saver Optional Calling .....	71
Toll Services .....	63
Two-Point Service, Toll .....	64
Undertaking of the Company .....	11
Use of Service .....	12
(N) Voice T1 Service .....	62.06.2
Waiver of Rules and Regulations .....	5
Wide Area Telecommunications Services (WATS) .....	73

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Service Commission

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Birch Telecom of Missouri, Inc.

Original Sheet No. 491

Missouri Public  
Service CommissionINDEX (continued)

(M)	Taxes and Surcharges.....	24
	Telephone Number Intercept.....	26
	Toll Restriction.....	90
	Toll Saver Optional Calling .....	71
	Toll Services .....	63
	Two-Point Service, Toll .....	64
	Undertaking of the Company .....	11
	Use of Service .....	12
	Waiver of Rules and Regulations.....	5
(M)	Wide Area Telecommunications Services (WATS).....	73

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MISSOURI

Missouri Public  
Service Commission

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WAIVER OF RULES AND REGULATIONS

Pursuant to Case No. TA-97-372, the Missouri Public Service Commission has classified Birch Telecom of Missouri, Inc. as a competitive telecommunications company under the provisions of Chapter 392, Revised Statutes of Missouri, and waived the following statutes and rules:

Statutes

392.210.2	-	Uniform System of Accounts
392.270	-	Property Valuation
392.280	-	Depreciation Rates
392.290.1	-	Issuance of Stock and Bonds
392.300.2	-	Acquisition of Stock
392.310	-	Issuance of Stock and bonds
392.320	-	Stock Dividends
392.330	-	Issuance of Securities, Debt, and Notes
392.340	-	Reorganization

Commission Rules

4 CSR 240-10.020	-	Income on Depreciation Fund Investments
4 CSR 240-30-040	-	Uniform System of Accounts
4 CSR 240-35	-	Reporting of Bypass and Customer Specific Arrangements

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May 10, 2018  
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David E. Scott, President  
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## EXPLANATION OF SYMBOLS

D .....	Delete or Discontinue	
I .....	Change resulting in an increase in rate	
M .....	Moved from another Tariff location	
N .....	New	
R .....	Change resulting in a reduction in rate	
T .....	Change in text but no change in rate or regulation	(T)
C .....	Change in regulation	(N)
E .....	Correction of an error	(N)

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## EXPLANATION OF SYMBOLS

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D ..... Delete or Discontinue

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I ..... Change resulting in an increase in rate

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M ..... Moved from another Tariff location

N ..... New

R ..... Change resulting in a reduction in rate

T ..... Change in text or regulation but no change in rate or charge

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97 - 372

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TARIFF FORMAT

(M)

- A. Sheet Numbering – Sheet numbers appear in the upper-right corner of the sheet. Sheets are numbered sequentially. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between Sheets Nos. 7 and 8 would be Sheet No. 7.01.
- B. Sheet Revision Numbers – Revision numbers also appear in the upper-right corner of the sheet. These numbers are used to determine the most current sheet version on file with the Commission. For example, the 2<sup>nd</sup> revised Sheet No. 7 cancels the 1<sup>st</sup> revised Sheet No. 7. Because of various suspension periods, deferrals, etc. the Commission follows in their Tariff approval process, the most current sheet number on file with the Commission is not always the tariff page in effect.
- C. Paragraph Numbering Sequence – There are eight levels of paragraph coding. Each level of coding is subservient to its next higher level of coding.
- 2.
- 2.1
- 2.1.1
- 2.1.1.A
- 2.1.1.A.1.
- 2.1.1.A.1.(a)
- 2.1.1.A.1.(a).I
- 2.1.1.A.1.(a).I.(i)

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## SERVICE MARKS

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Following are service marks of Southwestern Bell Telephone Company used throughout this tariff **JAN 21 1998**

1+ Saver  
AutoConnect  
BizSaver  
DigiLine  
EasyOptions  
Line of Distinction  
Personality Logo  
Personalized Ring  
Plexar  
Signature Listing  
SmartTrunk  
TeleBranch  
The BASICS  
The WORKS  
The WORKS Plus

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**FEB 20 1998**  
**97-372**  
**MISSOURI**  
Public Service Commission

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1. DEFINITIONS AND ABBREVIATIONS

The following terms, whether or not capitalized in this Tariff, shall have the meanings set forth below:

900/976 Call Restriction – Allows customers to restrict 900/976 prefix outgoing calls from being placed over their exchange access lines. Customer may request unblocking, subject to the same non-recurring charge.

AIOD (Automatic Identified Outward Dialing) – Where facilities and required arrangements exist, AIOD identifies outgoing Long Distance Message Telecommunications Service messages by station number.

Anonymous Call Rejection – Allows a customer to automatically reject calls from parties who have a privacy (T) feature that prevents the delivery of the calling number to the called. (T)

Auto Redial – Enables the customer to automatically redial the last outgoing telephone number. When the telephone number is busy, the Company's equipment will keep trying to call the number being redialed for a maximum of 30 minutes.

Business – When used in relation to service, means service provided in offices, stores, factories and all other places for business use.

Call Blocker – Enables the customer to block calls from preselected telephone numbers and/or the last incoming call (without knowing the number). To block specified telephone numbers, the customer builds a screening list. To block an unknown number after receiving a call, the customer enters a code to add the number to their screening list. If facilities are unavailable to provide incoming call screening via the customer's list, standard call completion will occur. Customers whose telephone numbers are blocked are directed to a Company recorded announcement.

Call Forwarding – Automatically routes incoming calls to a designated answering point selected by the subscriber, regardless of whether the user's station is idle or busy. The subscriber may change the designated answering point using the telephone key pad.

Call Forwarding-Busy Line – Automatically routes incoming calls to a pre-designated answering point when the called line is busy.

Call Forwarding-Busy Line/Don't Answer – Allows incoming calls that encounter a busy condition or are not answered after a predetermined number of rings to be automatically forwarded to a pre-designated telephone number within the exchange or the Long Distance Telecommunications Network. The Call Forwarding customer is responsible for the payment of charges (e. g., tolls charges) for each call between the Call Forwarding equipped telephone line and the line to which the call is being forwarded.

Call Forwarding-Don't Answer – Automatically routes incoming calls to a pre-designated answering point when the called line is not answered after a preset number of rings.

Call Return – Enables a Customer to automatically redial the telephone number of the last incoming call. If that telephone number is busy, the Company's equipment will keep trying to call the number being redialed for a maximum of 30 minutes.

(M)

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Issued: July 9, 2008

Effective: August 8, 2008

Christopher J. Bunce, Vice President Legal, and General Counsel

Birch Communications  
2300 Main St. Suite 600  
Kansas City, MO 64108**FILED**  
**Missouri Public**  
**Service Commission**CANCELLED  
May 10, 2018  
Missouri Public  
Service Commission  
TN-2018-0284; YC-2018-0132

Birch Telecom of Missouri, Inc.

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1. DEFINITIONS AND ABBREVIATIONS

The following terms, whether or not capitalized in this Tariff, shall have the meanings set forth below:

900/976 Call Restriction – Allows customers to restrict 900/976 prefix outgoing calls from being placed over their exchange access lines. Customer may request unblocking, subject to the same non-recurring charge. (T)  
(T)  
(T)

AIOD (Automatic Identified Outward Dialing) – Where facilities and required arrangements exist, AIOD identifies outgoing Long Distance Message Telecommunications Service messages by station number.

Auto Redial – Enables the customer to automatically redial the last outgoing telephone number. When the telephone number is busy, the Company's equipment will keep trying to call the number being redialed for a maximum of 30 minutes.

Business – When used in relation to service, means service provided in offices, stores, factories and all other places for business use.

Call Blocker – Enables the customer to block calls from preselected telephone numbers and/or the last incoming call (without knowing the number). To block specified telephone numbers, the customer builds a screening list. To block an unknown number after receiving a call, the customer enters a code to add the number to their screening list. If facilities are unavailable to provide incoming call screening via the customer's list, standard call completion will occur. Customers whose telephone numbers are blocked are directed to a Company recorded announcement.

Call Forwarding – Automatically routes incoming calls to a designated answering point selected by the subscriber, regardless of whether the user's station is idle or busy. The subscriber may change the designated answering point using the telephone key pad.

Call Forwarding-Busy Line – Automatically routes incoming calls to a pre-designated answering point when the called line is busy.

Call Forwarding-Busy Line/Don't Answer – Allows incoming calls that encounter a busy condition or are not answered after a predetermined number of rings to be automatically forwarded to a pre-designated telephone number within the exchange or the Long Distance Telecommunications Network. The Call Forwarding customer is responsible for the payment of charges (e. g., tolls charges) for each call between the Call Forwarding equipped telephone line and the line to which the call is being forwarded.

Call Forwarding-Don't Answer – Automatically routes incoming calls to a pre-designated answering point when the called line is not answered after a preset number of rings.

Call Return – Enables a Customer to automatically redial the telephone number of the last incoming call. If that telephone number is busy, the Company's equipment will keep trying to call the number being redialed for a maximum of 30 minutes.

Call Trace – Allows the customer to dial a code to automatically request a record of the caller's originating telephone number, the date, and time of the call, as well as the date and time of the customer initiated trace. The information is stored and disclosed only to a law enforcement agency for investigation purposes. The customer does not receive any information regarding the origination of the calls.

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Issued: December 5, 2003

Effective: January 8, 2004

CANCELLED  
August 8, 2008  
Missouri Public  
Service Commission

David E. Scott, President  
Birch Telecom of Missouri, Inc.  
1004 Baltimore Ave., Suite 900  
Kansas City, MO 64105

**FILED**  
**MO PSC**

Missouri Public  
Service Commission

(M)

## 1. DEFINITIONS AND ABBREVIATIONS

The following terms, whether or not capitalized in this Tariff, shall have the meanings set forth below.

REC'D JAN 20 1999

900 Call Restriction – Allows customers to restrict 900 prefix outgoing calls from being placed over their exchange access lines.

AIOD (Automatic Identified Outward Dialing) – Where facilities and required arrangements exist, AIOD identifies outgoing Long Distance Message Telecommunications Service messages by station number.

Auto Redial – Enables the customer to automatically redial the last outgoing telephone number. When the telephone number is busy, the Company's equipment will keep trying to call the number being redialed for a maximum of 30 minutes.

Business – When used in relation to service, means service provided in offices, stores, factories and all other places for business use.

Call Blocker – Enables the customer to block calls from preselected telephone numbers and/or the last incoming call (without knowing the number). To block specified telephone numbers, the customer builds a screening list. To block an unknown number after receiving a call, the customer enters a code to add the number to their screening list. If facilities are unavailable to provide incoming call screening via the customer's list, standard call completion will occur. Customers whose telephone numbers are blocked are directed to a Company recorded announcement.

Call Forwarding – Automatically routes incoming calls to a designated answering point selected by the subscriber, regardless of whether the user's station is idle or busy. The subscriber may change the designated answering point using the telephone key pad.

Call Forwarding-Busy Line – Automatically routes incoming calls to a pre-designated answering point when the called line is busy.

Call Forwarding-Busy Line/Don't Answer – Allows incoming calls that encounter a busy condition or are not answered after a predetermined number of rings to be automatically forwarded to a predesignated telephone number within the exchange or the Long Distance Telecommunications Network. The Call Forwarding customer is responsible for the payment of charges (e. g., tolls charges) for each call between the Call Forwarding equipped telephone line and the line to which the call is being forwarded.

Call Forwarding-Don't Answer – Automatically routes incoming calls to a pre-designated answering point when the called line is not answered after a preset number of rings.

Call Return – Enables a Customer to automatically redial the telephone number of the last incoming call. If that telephone number is busy, the Company's equipment will keep trying to call the number being redialed for a maximum of 30 minutes.

Call Trace – Allows the customer to dial a code to automatically request a record of the caller's originating telephone number, the date, and time of the call, as well as the date and time of the customer initiated trace. The information is stored and disclosed only to a law enforcement agency for investigation purposes. The customer does not receive any information regarding the origination of the calls.

(M)

Issued: January 29, 1999

David E. Scott, President  
Birch Telecom of Missouri, Inc.  
1004 Baltimore Ave., Suite 900  
Kansas City, MO 64105

Effective: March 1, 1999  
Missouri Public  
Service Commission

FILED MAR 01 1999

CANCELLED

JAN 08 2004

By *2MRS*  
Public Service Commission  
MISSOURI

Birch Telecom of Missouri, Inc.

RECEIVED  
Original Sheet No. 8TARIFF FORMAT

JAN 21 1998

- A. Sheet Numbering – Sheet numbers appear in the upper-right corner of the sheet. Sheets are numbered sequentially. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between Sheets Nos. 7 and 8 would be Sheet No. 7.01.
- B. Sheet Revision Numbers – Revision numbers also appear in the upper-right corner of the sheet. These numbers are used to determine the most current sheet version on file with the Commission. For example, the 2<sup>nd</sup> revised Sheet No. 7 cancels the 1<sup>st</sup> revised Sheet No. 7. Because of various suspension periods, deferrals, etc. the Commission follows in their Tariff approval process, the most current sheet number on file with the Commission is not always the tariff page in effect.
- C. Paragraph Numbering Sequence – There are eight levels of paragraph coding. Each level of coding is subservient to its next higher level of coding.
- 2.
  - 2.1
  - 2.1.1
  - 2.1.1.A
  - 2.1.1.A.1.
  - 2.1.1.A.1.(a)
  - 2.1.1.A.1.(a).I
  - 2.1.1.A.1.(a).I.(i)

CANCELLED

MAR 01 1999  
 By *ISRS#8*  
 Public Service Commission  
 MISSOURI

FILED

Issued: January 21, 1998

Effective: February 20, 1998

David E. Scott, President  
 Birch Telecom of Missouri, Inc.  
 1000 Walnut Street, Suite 1220  
 Kansas City, MO 64106

FEB 20 1998  
 97 - 372  
 MISSOURI  
 Public Service Commission

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1. DEFINITIONS AND ABBREVIATIONS (continued)

Call Selector – Provides a distinctive ring pattern for calls received from up to six different telephone numbers. (T)

Call Trace – Allows the customer to dial a code to automatically request a record of the caller's originating telephone number, the date, and time of the call, as well as the date and time of the customer initiated trace. (M)  
The information is stored and disclosed only to a law enforcement agency for investigation purposes. The customer (M)  
does not receive any information regarding the origination of the calls. (M)

Call Transfer – Provides the capability to transfer or add a third party, using the same line.

Call Transfer Disconnect – Call Transfer Disconnect service enables business customers to add another line to an established call creating a three-way call. The Call Transfer Disconnect subscriber may disconnect from the three-way call and allow the other two parties to continue talking, thereby freeing their line for the purpose of originating another call. The Call Transfer Disconnect feature cannot be used to expand a calling scope and is therefore not available to customers subscribing to an optional flat rate local, toll or expanded calling plan. Call Transfer Disconnect customers are responsible for any toll or other charges associated with calls they originate. They may not resell this service

Call Waiting – Provides the user with a burst of tone to indicate that another call is waiting. The second call can either be answered by flashing the switchhook or hanging up the phone and being rung back by the caller.

Call Waiting Deluxe – Residential only feature, allows forwarding and Call Waiting as well as allowing subscriber to receive notification on a busy line that there is another incoming call. Gives out Caller ID information on Second Caller. (T)  
(T)

Call Waiting ID – Allows for the display of the name and/or number of a new caller when user is already talking on the telephone and receives another phone call on the customer's CPE and allows the customer to decide to answer the new incoming call or not.

Call Waiting ID Options – Allows Call Waiting ID customer to identify the name and/or number of an incoming caller when already talking on the telephone and receive another phone call on customer's CPE. The customer may decide how to handle the second caller from a menu choice known as Disposition Codes appearing on the customer's CPE as menu options.

(M) Call Trace previously located on Sheet No. 8.

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Issued: July 9, 2008

Effective: August 8, 2008

Christopher J. Bunce, Vice President Legal, and General Counsel

Birch Communications  
2300 Main St. Suite 600  
Kansas City, MO 64108**FILED**  
**Missouri Public**  
**Service Commission**

## 1. DEFINITIONS AND ABBREVIATIONS (continued)

(M)

(M)

Call Transfer – Provides the capability to transfer or add a third party, using the same line.

Call Transfer Disconnect – Call Transfer Disconnect service enables business customers to add another line to an established call creating a three-way call. The Call Transfer Disconnect subscriber may disconnect from the three-way call and allow the other two parties to continue talking, thereby freeing their line for the purpose of originating another call. The Call Transfer Disconnect feature cannot be used to expand a calling scope and is therefore not available to customers subscribing to an optional flat rate local, toll or expanded calling plan. Call Transfer Disconnect customers are responsible for any toll or other charges associated with calls they originate. They may not resell this service

(N)

(N)

Call Waiting – Provides the user with a burst of tone to indicate that another call is waiting. The second call can either be answered by flashing the switchhook or hanging up the phone and being rung back by the caller.

(M)

(M)

Call Waiting ID – Allows for the display of the name and/or number of a new caller when user is already talking on the telephone and receives another phone call on the customer's CPE and allows the customer to decide to answer the new incoming call or not.

(N)

Call Waiting ID Options – Allows Call Waiting ID customer to identify the name and/or number of an incoming caller when already talking on the telephone and receive another phone call on customer's CPE. The customer may decide how to handle the second caller from a menu choice known as Disposition Codes appearing on the customer's CPE as menu options.

(N)

## 1. DEFINITIONS AND ABBREVIATIONS

## MO. PUBLIC SERVICE COMMISSION

The following terms, whether or not capitalized in this Tariff, shall have the meanings set forth below:

- (N) 900 Call Restriction – Allows customers to restrict 900 prefix outgoing calls from being placed over their exchange access lines.

AIOD (Automatic Identified Outward Dialing) – Where facilities and required arrangements exist, AIOD identifies outgoing Long Distance Message Telecommunications Service messages by station number.

Auto Redial – Enables the customer to automatically redial the last outgoing telephone number. When the telephone number is busy, the Company's equipment will keep trying to call the number being redialed for a maximum of 30 minutes.

Business – When used in relation to service, means service provided in offices, stores, factories and all other places for business use.

- (N) Call Blocker – Enables the customer to block calls from preselected telephone numbers and/or the last incoming call (without knowing the number). To block specified telephone numbers, the customer builds a screening list. To block an unknown number after receiving a call, the customer enters a code to add the number to their screening list. If facilities are unavailable to provide incoming call screening via the customer's list, standard call completion will occur. Customers whose telephone numbers are blocked are directed to a Company recorded announcement.

Call Forwarding – Automatically routes incoming calls to a designated answering point selected by the subscriber, regardless of whether the user's station is idle or busy. The subscriber may change the designated answering point using the telephone key pad.

Call Forwarding-Busy Line – Automatically routes incoming calls to a pre-designated answering point when the called line is busy.

Call Forwarding-Busy Line/Don't Answer – Allows incoming calls that encounter a busy condition or are not answered after a predetermined number of rings to be automatically forwarded to a predesignated telephone number within the exchange or the Long Distance Telecommunications Network. The Call Forwarding customer is responsible for the payment of charges (e. g., tolls charges) for each call between the Call Forwarding equipped telephone line and the line to which the call is being forwarded.

Call Forwarding-Don't Answer – Automatically routes incoming calls to a pre-designated answering point when the called line is not answered after a preset number of rings.

Call Return – Enables a Customer to automatically redial the telephone number of the last incoming call. If that telephone number is busy, the Company's equipment will keep trying to call the number being redialed for a maximum of 30 minutes.

Call Trace – Allows the customer to dial a code to automatically request a record of the caller's originating telephone number, the date, and time of the call, as well as the date and time of the customer initiated trace. The information is stored and disclosed only to a law enforcement agency for investigation purposes. The customer does not receive any information regarding the origination of the calls.

Call Transfer – Provides the capability to transfer or add a third party, using the same line.

CANCELLED

MAR 01 1999

By *2nd RS #9*  
Public Service Commission  
MISSOURI

FILED

Issued: August 14, 1998

Effective: September 14, 1998  
SEP 14 1998

David E. Scott, President  
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1004 Baltimore Ave., Suite 900  
Kansas City, MO 64105

MISSOURI  
Public Service Commission



## 1. DEFINITIONS AND ABBREVIATIONS

RECEIVED

The following terms, whether or not capitalized in this Tariff, shall have the meanings set forth below:

JAN 21 1998

Company, the – Birch Telecom of Missouri, Inc. unless the context indicates otherwise.

Business – When used in relation to service, means service provided in offices, stores, factories and all other places for business use.

MISSOURI  
Public Service Commission

Commission – The Missouri Public Service Commission, unless the context indicates otherwise.

Customer – The Person which orders or uses the service and is responsible for the payment of rates and charges and compliance with tariff regulations.

Customer Premises – One Customer Premises is all space in the same building occupied by a Customer and all space occupied by the same Customer in different buildings on the same property.

Customer Provided Equipment (CPE) – Equipment provided by the Customer.

Demarcation Point – That point of interconnection between the Company's facilities and the wiring at the Customer Premises. The Demarcation Point shall consist of wire or a jack conforming to Subpart F of Part 68 of the Federal Communications Commission's rules and regulations (a network interface).

The network interface may be located at a point other than the normal demarcation point where the network interface is already established by the presence of network equipment on the effective date of this Tariff. For multi-unit structures (e.g., apartments, college campuses, shopping centers), the structure owner shall make the final decision on whether the structure shall be treated as a multi-unit structure with one Demarcation Point per unit or, as a single unit with one Demarcation Point for the entire structure. The structure owner shall have the option of having the Demarcation Point placed at a location other than that determined by the Company, provided the structure owner pays any additional construction costs and such location is consistent with the minimum point of entry standard.

With regard to premises for any structure that is built to be mobile (e.g., mobile homes, recreational vehicles), the Company may place the Demarcation Point on a post or pole at or near the pad where such structure is intended to rest. Boat docks and similar premises may be treated by the Company as a single unit premises, with the Demarcation Point being placed on the shore.

Disconnection – The temporary cessation of telecommunications service.

Exchange Access Line – A central office line which provides access to the exchange telephone network for local and long distance telephone service and includes the service, central office equipment and all outside plant facilities furnished by the Company.

Exchange Service – The furnishing of service for telephone communication within local service areas in accordance with the provisions of this Tariff.

LATA – Local Access and Transport Area.

CANCELLED

SEP 14 1998

By *ISR*  
Public Service Commission  
MISSOURI

FILED

Issued: January 21, 1998

Effective: February 20, 1998

David E. Scott, President  
Birch Telecom of Missouri, Inc.  
1000 Walnut Street, Suite 1220  
Kansas City, MO 64106

FEB 20 1998

97-372  
MISSOURI

Public Service Commission

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1. DEFINITIONS AND ABBREVIATIONS (continued)

Cancel Call Waiting – Allows a user to cancel the Call Waiting feature on a per call basis by dialing a specific two digit code.

Caller ID Deluxe – Displays the name and number of the incoming call and rejects blocked numbers. (T)

Caller ID – Number – Identifies the 10-digit number of the calling party before the call is answered. Specialized answering equipment is required to display the calling party information. The calling party may block the display of their number by dialing a code prior to placing the call.

Caller ID – Name – Identifies the name associated with the calling number before the phone is answered. This feature requires Caller ID – Number.

Caller ID on Call Waiting – Provides calling number and calling name delivery following the Call Waiting tone.

Caller ID Blocking – Blocks the delivery of the number and name to the called party on a per call basis. Can either be “selective” or “complete.”

Calling Features – Optional telephone services allowing customers to efficiently manage the call flow generated over their exchange access lines.

Calling Number and Name Delivery Blocking, per call – Blocks deliver of name and number information to Caller ID. (T)

Centrex-1 – An optional communications system available to business customers which combines 2 to 9 individual exchange access lines into a Centrex-1 group.

Centrex Express – An optional central office-based communications system available to business customers. Centrex Express is provided through an arrangement of exchange access lines, Centrex Express stations and station line facilities, switching equipment, customer facility group and other facilities located on Company premises. A Centrex Express customer can control the number of simultaneous incoming and outgoing telephone calls through the quantity of Centrex Express exchange access lines to which they subscribe. A Centrex Express System may consist of multiple customer premises locations when all Centrex Express stations are served by the same serving central office.

Collect Call – Denotes a billing arrangement by which the charge for a call may be reversed provided the charge is accepted at the called service point. A collect call may be billed to a calling card or third party number. In the case of a telephone which is identified as Customer-Owned Pay Telephone Service, the charges must be billed to a calling card or third number, or the call may be reoriginated from the called service point.

Company, the – Birch Telecom of Missouri, Inc. unless the context indicates otherwise.

Commission – The Missouri Public Service Commission, unless the context indicates otherwise.

Conference Telephone Service– The furnishing of simultaneous connection between three or more exchange access arrangements. If Long Distance Message Telecommunications rates would apply on a connection between any two of the exchange access arrangements so connected, conference service will be furnished in accordance with Section 4.X of this Tariff.

## 1. DEFINITIONS AND ABBREVIATIONS (continued)

(M)  
|  
(M)

Cancel Call Waiting – Allows a user to cancel the Call Waiting feature on a per call basis by dialing a specific two digit code.

Caller ID – Number – Identifies the 10-digit number of the calling party before the call is answered. Specialized answering equipment is required to display the calling party information. The calling party may block the display of their number by dialing a code prior to placing the call.

Caller ID – Name – Identifies the name associated with the calling number before the phone is answered. This feature requires Caller ID – Number.

Caller ID on Call Waiting – Provides calling number and calling name delivery following the Call Waiting tone.

Caller ID Blocking – Blocks the delivery of the number and name to the called party on a per call basis. Can either be “selective” or “complete.”

Calling Features – Optional telephone services allowing customers to efficiently manage the call flow generated over their exchange access lines.

Centrex-1 – An optional communications system available to business customers which combines 2 to 9 individual exchange access lines into a Centrex-I group.

Centrex Express – An optional central office-based communications system available to business customers. Centrex Express is provided through an arrangement of exchange access lines, Centrex Express stations and station line facilities, switching equipment, customer facility group and other facilities located on Company premises. A Centrex Express customer can control the number of simultaneous incoming and outgoing telephone calls through the quantity of Centrex Express exchange access lines to which they subscribe. A Centrex Express System may consist of multiple customer premises locations when all Centrex Express stations are served by the same serving central office.

Collect Call – Denotes a billing arrangement by which the charge for a call may be reversed provided the charge is accepted at the called service point. A collect call may be billed to a calling card or third party number. In the case of a telephone which is identified as Customer-Owned Pay Telephone Service, the charges must be billed to a calling card or third number, or the call may be reoriginated from the called service point.

Company, the – Birch Telecom of Missouri, Inc. unless the context indicates otherwise.

Commission – The Missouri Public Service Commission, unless the context indicates otherwise.

Conference Telephone Service – The furnishing of simultaneous connection between three or more exchange access arrangements. If Long Distance Message Telecommunications rates would apply on a connection between any two of the exchange access arrangements so connected, conference service will be furnished in accordance with Section 4.X of this Tariff.

RECEIVED

PSC Mo. No. 3

AUG 14 1998 1<sup>st</sup> Revised Sheet No. 10  
Replacing Original Sheet No. 10

Birch Telecom of Missouri, Inc.

MO. PUBLIC SERVICE COMM

I. DEFINITIONS AND ABBREVIATIONS (continued)

(N)

Call Waiting – Provides the user with a burst of tone to indicate that another call is waiting. The second call can either be answered by flashing the switchhook or hanging up the phone and being rung back by the caller.

Cancel Call Waiting – Allows a user to cancel the Call Waiting feature on a per call basis by dialing a specific two digit code.

Caller ID – Number – Identifies the 10-digit number of the calling party before the call is answered. Specialized answering equipment is required to display the calling party information. The calling party may block the display of their number by dialing a code prior to placing the call.

Caller ID – Name – Identifies the name associated with the calling number before the phone is answered. This feature requires Caller ID – Number.

Caller ID on Call Waiting – Provides calling number and calling name delivery following the Call Waiting tone.

Caller ID Blocking – Blocks the delivery of the number and name to the called party on a per call basis. Can either be "selective" or "complete."

Calling Features – Optional telephone services allowing customers to efficiently manage the call flow generated over their exchange access lines.

Centrex-1 – An optional communications system available to business customers which combines 2 to 9 individual exchange access lines into a Centrex-1 group.

Centrex Express – An optional central office-based communications system available to business customers. Centrex Express is provided through an arrangement of exchange access lines, Centrex Express stations and station line facilities, switching equipment, customer facility group and other facilities located on Company premises. A Centrex Express customer can control the number of simultaneous incoming and outgoing telephone calls through the quantity of Centrex Express exchange access lines to which they subscribe. A Centrex Express System may consist of multiple customer premises locations when all Centrex Express stations are served by the same serving central office.

Collect Call – Denotes a billing arrangement by which the charge for a call may be reversed provided the charge is accepted at the called service point. A collect call may be billed to a calling card or third party number. In the case of a telephone which is identified as Customer-Owned Pay Telephone Service, the charges must be billed to a calling card or third number, or the call may be reoriginated from the called service point.

Company, the – Birch Telecom of Missouri, Inc. unless the context indicates otherwise.

Commission – The Missouri Public Service Commission, unless the context indicates otherwise.

(N)

Conference Telephone Service – The furnishing of simultaneous connection between three or more exchange access arrangements. If Long Distance Message Telecommunications rates would apply on a connection between any two of the exchange access arrangements so connected, conference service will be furnished in accordance with Section 4.X of this Tariff.

FILED

Issued: August 14, 1998

Effective: September 14, 1998

David E. Scott, President  
Birch Telecom of Missouri, Inc.  
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SEP 14 1998  
MISSOURI  
Public Service Commission

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Birch Telecom of Missouri, Inc.

Original Sheet No. 10

JAN 21 1998

## 1. DEFINITIONS AND ABBREVIATIONS (continued)

Local Messages – A local message is a telephone conversation of any prescribed length between two telephone stations. It is the measurement upon which the charges for telephone communications are based when the calling station and the station to which communications is established are both within the same local service area.

Local Service Area – That area within which a Customer can make telephone calls at exchange rates.

Person – An individual, corporation, limited liability company, partnership, or any other entity.

Residence or Residential – When used in relation to service, means service provided in private residence for personal non-business use.

Station – Telephone equipment from or to which calls are placed.

Trunk – A commercial channel between two switching (i.e., Central Office, PBX) systems.

Termination – The permanent cessation of telecommunications service.

CANCELLED

SEP 14 1998  
By *1st RS #10*  
Public Service Commission  
MISSOURI

FILED

Issued: January 21, 1998

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David E. Scott, President  
Birch Telecom of Missouri, Inc.  
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Kansas City, MO 64106

FEB 20 1998  
97-372  
MISSOURI  
Public Service Commission

## 1. DEFINITIONS AND ABBREVIATIONS (continued)

CPE – Customer Provided Equipment.

(N)

Customer – The Person which orders or uses the service and is responsible for the payment of rates and charges and compliance with tariff regulations.

Customer Alerting Enablement – Allows residence and business lines to receive an audible alerting tone (intermittent dial tone) transmitted from the central office.

(N)

Customer Premises – One Customer Premises is all space in the same building occupied by a Customer and all space occupied by the same Customer in different buildings on the same property.

Customer Provided Equipment (CPE) – Equipment provided by the Customer.

Demarcation Point – That point of interconnection between the Company's facilities and the wiring at the Customer Premises. The Demarcation Point shall consist of wire or a jack conforming to Subpart F of Part 68 of the Federal Communications Commission's rules and regulations (a network interface).

The network interface may be located at a point other than the normal demarcation point where the network interface is already established by the presence of network equipment on the effective date of this Tariff. For multi-unit structures (e.g., apartments, college campuses, shopping centers), the structure owner shall make the final decision on whether the structure shall be treated as a multi-unit structure with one Demarcation Point per unit or, as a single unit with one Demarcation Point for the entire structure. The structure owner shall have the option of having the Demarcation Point placed at a location other than that determined by the Company, provided the structure owner pays any additional construction costs and such location is consistent with the minimum point of entry standard.

With regard to premises for any structure that is built to be mobile (e.g., mobile homes, recreational vehicles), the Company may place the Demarcation Point on a post or pole at or near the pad where such structure is intended to rest. Boat docks and similar premises may be treated by the Company as a single unit premises, with the Demarcation Point being placed on the shore.

Direct Inward Dialing (DID) – Allows an incoming call to reach a station line without attendance assistance.

(N)

Direct Outward Dialing (DOD) – A service attribute that routes outgoing calls directly to the exchange network without attendant assistance.

Directory Assistance – Service whereby Customers may request assistance in determining telephone numbers when the listed name is provided.

Directory Assistance Call Completion (DACC) – Service whereby customers may request completion of local or intraLATA long distance calls to a requested number by either the Directory Assistance operator (Semi-Automated) or the Directory Assistance audio response system that provides the requested directory number (Fully Automated).

Directory Listing – The publication in the Southwestern Bell Telephone White Pages directory of information relative to the customers' telephone numbers ("the Directory"), by which telephone users are enabled to ascertain the telephone number of a desired telephone.

## 1. DEFINITIONS AND ABBREVIATIONS (continued)

Directory Listing (continued)

Additional Listings – A separate and alphabetically distinct listing for the names of anyone else living at the end user's home or, for example, partners in a business.

Alternate Listings – A listing of an alternate telephone number to be called in case no answer is received at the primary call number.

Additional Listing Hunt Number Group – An additional listing which bears that name of the line other than the first line of a rotary number group.

Additional Main Listings- Additional Main Listing may be ordered for a Personalized Ring Number (Distinctive Ring) in order to list the name of a person, firm or corporation other than the end user of record. The end-user is allowed one free additional main listing per Personalized Ring number

Caption Listings- A caption is a listing set arrangement composed of a caption header and indented listings. A caption benefits the use by simplifying the appearance of the listing.

Dual Name Listings – A listing provided for two persons who reside at the same address or for a person known by two first names.

Extra Lines – An extra line (consisting of five words or any fraction thereof) under the Primary Listing for the proper placement of telephone calls and not for advertising purposes or to show store hours.

Foreign Listings – Allows the Customer to have a Directory listing outside of his/her local area.

Free Additional Listing- A 911 telephone number listing must be listed along with a non-emergency telephone number for emergency agencies. There is no charge for this listing.

Non-listed Service – A listing, at the customer's request, is omitted from the Directory, but appears on Directory Assistance records.

Non-published Exchange Service – A listing, at the customer's request, is omitted from the Directory but appears on Directory Assistance with NP instead of the telephone number.

Preferred Customer Discount (PCD) – A discount added to the monthly invoice and deducted from the (N) rack rate for grandfathered products and term contract discounts. (N)

Primary Listing – One listing in the Directory, at no charge, when applying for telephone service. One copy of the telephone directory for the service area in which Customer is a subscriber will be delivered to Customer within 10 days after service is installed.

Regular Extra Listings – A listing for the same address and phone number as, and in addition to, the Primary Listing in the Directory.

## 1. DEFINITIONS AND ABBREVIATIONS (continued)

Directory Listing (continued)

Additional Listings – A separate and alphabetically distinct listing for the names of anyone else living at the end user's home or, for example, partners in a business.

Alternate Listings – A listing of an alternate telephone number to be called in case no answer is received at the primary call number.

Additional Listing Hunt Number Group – An additional listing which bears that name of the line other than the first line of a rotary number group. (N)  
(N)

Additional Main Listings- Additional Main Listing may be ordered for a Personalized Ring Number (Distinctive Ring) in order to list the name of a person, firm or corporation other than the end user of record. The end-user is allowed one free additional main listing per Personalized Ring number (N)  
|  
(N)

Caption Listings- A caption is a listing set arrangement composed of a caption header and indented listings. A caption benefits the use by simplifying the appearance of the listing. (N)  
(N)

Dual Name Listings – A listing provided for two persons who reside at the same address or for a person known by two first names.

Extra Lines – An extra line (consisting of five words or any fraction thereof) under the Primary Listing for the proper placement of telephone calls and not for advertising purposes or to show store hours.

Foreign Listings – Allows the Customer to have a Directory listing outside of his/her local area.

Free Additional Listing- A 911 telephone number listing must be listed along with a non-emergency telephone number for emergency agencies. There is no charge for this listing. (N)  
(N)  
(D)

Non-listed Service – A listing, at the customer's request, is omitted from the Directory, but appears on Directory Assistance records.

Non-published Exchange Service – A listing, at the customer's request, is omitted from the Directory but appears on Directory Assistance with NP instead of the telephone number.

Primary Listing – One listing in the Directory, at no charge, when applying for telephone service. One copy of the telephone directory for the service area in which Customer is a subscriber will be delivered to Customer within 10 days after service is installed. (M)  
(M)

Regular Extra Listings – A listing for the same address and phone number as, and in addition to, the Primary Listing in the Directory.

(D)  
(M)

(M) Text for Primary Listing previously located on 2nd Revised Sheet No. 80.

(M) Residence Bold or Script Listings and Residence Family Space Listings moved to Original Sheet No. 10.02.1

Issued: July 1, 2003

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July 30, 2010  
Missouri Public  
Service Commission  
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David E. Scott, President  
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Filed  
MO PSC



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Birch Telecom of Missouri, Inc.

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MO. PUBLIC SERVICE COMM

1. DEFINITIONS AND ABBREVIATIONS (continued)

(N) Directory Listing (continued)

Additional Listings – A separate and alphabetically distinct listing for the names of anyone else living at the end user's home or, for example, partners in a business.

Alternate Listings – A listing of an alternate telephone number to be called in case no answer is received at the primary call number.

Dual Name Listings – A listing provided for two persons who reside at the same address or for a person known by two first names.

Extra Lines – An extra line (consisting of five words or any fraction thereof) under the Primary Listing for the proper placement of telephone calls and not for advertising purposes or to show store hours.

Foreign Listings – Allows the Customer to have a Directory listing outside of his/her local area.

Night Number Terminal Service – Allows callers to be routed to a specific line or trunk in a hunt group. The Night Number is strapped in the central office to either a telephone number or a terminal working at the end user's location.

Nonlisted Service – A listing, at the customer's request, is omitted from the Directory, but appears on Directory Assistance records.

Nonpublished Exchange Service – A listing, at the customer's request, is omitted from the Directory but appears on Directory Assistance with NP instead of the telephone number.

Primary Listing – One listing in the Directory, at no charge, when applying for telephone service.

Regular Extra Listings – A listing for the same address and phone number as, and in addition to, the Primary Listing in the Directory.

Residence Bold or Script Listings – Special print styles (bold or script) available for listings in the residence Directory.

Residence Family Space Listings – Allows the Customer to have first names or nicknames of family members placed within a customized space outlines with a bold box.

Residence Custom Extra Line Listing – A customized extra line(s) associated with the end user's alphabetical residential listing which allows the end user to further describe himself or herself. Subject to approval by the Company, one to eight lines of descriptive information may be placed between the end user's name and address in their directory listings.

Residence Logo Listing – Allows an end user to choose a logo from a pre-selected menu of approved logos, which will appear with the end user's listing in the Directory. The entire listing will be enclosed within a box with the logo appearing in a space below the listed name and above the listed address.

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Public Service Commission  
Missouri  
Cott, President  
Birch Telecom of Missouri, Inc.  
1004 Baltimore Ave., Suite 900  
Kansas City, MO 64105

Effective: September 14, 1998

FILED

SEP 14 1998

MISSOURI  
Public Service Commission

## 1. DEFINITIONS AND ABBREVIATIONS (continued)

Directory Listing (continued)

Residence Bold or Script Listings – Special print styles (bold or script) available for listings in the residence Directory. (M)  
(M)

Residence Custom Extra Line Listing – A customized extra line(s) associated with the end user's alphabetical residential listing which allows the end user to further describe himself or herself. (N)  
Subject to approval by the Company, one to eight lines of descriptive information may be placed between the end user's name and address in their directory listings. (N)

Residence Family Space Listings – Allows the Customer to have first names or nicknames of family members placed within a customized space outlines with a bold box. (M)  
(M)

Residential Line of Distinction - A residence Line of Distinction listing permits a customer to add a customized extra line of information to a primary or extra listing in order to further describe the customer. (N)  
The extra line of information is limited to 34 characters, including spaces. The extra line appears in italicized type directly below the associated alphabetical listing and above the listed address and telephone number. The Line of Distinction listing is not intended to replace the Extra Lines listing.

Residential Personality Logo – Allows an end user to choose a logo from a pre-selected menu of approved logos, which will appear with the end user's listing in the Directory. The entire listing will be enclosed within a box with the logo itself appearing in a space below the listed name and above the listed address.

Residence Signature Listing - A residence Signature Listing is a distinctive directory listing available to residence customers in script or bold print. Customer surnames are not eligible in directories where individual surnames are suppressed. When a residence Signature Listing is combined with another tariffed listing, both monthly rates apply. A Signature Listing may be in script or bold lettering but not both. (N)

Secondary Listing - An end user who is geographically located in one white pages telephone directory area (primary) is also allowed a listing in other the pages telephone directories (secondary) to ensure complete directory coverage. The entitlement of additional coverage in the secondary directory is determined by the NXX. The primary white pages telephone directory is always the directory serving the exchange where the service is located. (N)  
(N)

(M) Residence Bold or Script Listings and Residence Family Space Listings previously located on 1st Revised Sheet No. 10.02

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1. DEFINITIONS AND ABBREVIATIONS (continued)Directory Listing (continued)

Secretarial Listings – A listing contracted for by a Customer in the secretarial services business whereby that Customer's patrons, with their permission, are listed alphabetically in the Directory with the Customer's telephone number.

Supplemental Address Information – A supplemental address charge when a end user requests that additional information, such as apartment number, building number or suite number appear with the primary listed address in the white pages.

Special Reversed Long Distance Charge – A subscriber of Special Reversed Long Distance Service may be furnished a foreign listing text of "no Charge for Calls Dialed Direct to This Number From (name of exchange).

Disconnection – The temporary cessation of telecommunications service.

Distinctive Ringing – Allows customers to establish up to three telephone numbers on the same access line. Each number is assigned a distinctive ring. The billing telephone number is the "master" number and has a standard ring. The other number(s) are dependent numbers and are assigned individual distinctive rings. (N)  
(N)

DN – Dependent Number. See "Multi-Distinctive Ringing.

Dual Tone Multi-Frequency (DTMF) – The pulse type employed by tone dial station sets.

Exchange – A telephone system which provides for service within a specified area known as the "Exchange Area."

Exchange Access Line – A central office line which provides access to the exchange telephone network for local and long distance telephone service and includes the service, central office equipment and all outside plant facilities furnished by the Company.

Exchange Service – The furnishing of service for telephone communication within local service areas in accordance with the provisions of this Tariff.

Extended Area Service – A Local Exchange Service that is provided between two or more contiguous exchange areas.

Flat Rate Service – Exchange Service furnished for a specified sum without regard to the amount of use.

Hunting – Rotary – A hunting arrangement that provides for sequential hunt over members identified within the hunt group. The hunt for an idle line begins at the telephone number dialed and proceeds sequentially through the lines identified in the hunt group until an idle line is found or the last assigned number within the hunt group is reached. If an idle line is found, the hunt stops and the idle line is rung. If all lines are busy, the caller receives a busy signal.

Hunting – Circle – A hunting arrangement similar to sequential hunting except, if no idle line is found by the time the last line in the group is reached, the hunt circles back to the first line in the group and hunts up to but not including the line where the hunt started.

Hunting – Preferential – Some or all of the lines in a hunt group may have an associated preferential hunt list. This hunt list permits a pre-hunt over a subset or preferential group of lines before hunting through the multiline hunt group.

(M)

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Christopher J. Bunce, Vice President Legal, and General Counsel

Birch Communications  
2300 Main St. Suite 600  
Kansas City, MO 64108**FILED**  
**Missouri Public**  
**Service Commission**CANCELLED  
May 10, 2018  
Missouri Public  
Service Commission  
TN-2018-0284; YC-2018-0132

Birch Telecom of Missouri, Inc.

## 1. DEFINITIONS AND ABBREVIATIONS (continued)

Directory Listing (continued)

Secretarial Listings – A listing contracted for by a Customer in the secretarial services business whereby that Customer's patrons, with their permission, are listed alphabetically in the Directory with the Customer's telephone number.

Supplemental Address Information – A supplemental address charge when a end user requests that additional information, such as apartment number, building number or suite number appear with the primary listed address in the white pages. (N)

Special Reversed Long Distance Charge – A subscriber of Special Reversed Long Distance Service may be furnished a foreign listing text of "no Charge for Calls Dialed Direct to This Number From (name of exchange)." (N)

Disconnection – The temporary cessation of telecommunications service.

DN – Dependent Number. See "Multi-Distinctive Ringing."

Dual Tone Multi-Frequency (DTMF) – The pulse type employed by tone dial station sets.

Exchange – A telephone system which provides for service within a specified area known as the "Exchange Area."

Exchange Access Line – A central office line which provides access to the exchange telephone network for local and long distance telephone service and includes the service, central office equipment and all outside plant facilities furnished by the Company.

Exchange Service – The furnishing of service for telephone communication within local service areas in accordance with the provisions of this Tariff.

Extended Area Service – A Local Exchange Service that is provided between two or more contiguous exchange areas.

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Hunting – Rotary – A hunting arrangement that provides for sequential hunt over members identified within the hunt group. The hunt for an idle line begins at the telephone number dialed and proceeds sequentially through the lines identified in the hunt group until an idle line is found or the last assigned number within the hunt group is reached. If an idle line is found, the hunt stops and the idle line is rung. If all lines are busy, the caller receives a busy signal.

Hunting – Circle – A hunting arrangement similar to sequential hunting except, if no idle line is found by the time the last line in the group is reached, the hunt circles back to the first line in the group and hunts up to but not including the line where the hunt started.

Hunting – Preferential – Some or all of the lines in a hunt group may have an associated preferential hunt list. This hunt list permits a pre-hunt over a subset or preferential group of lines before hunting through the multiline hunt group.

Individual (1-Party) Line Service – A grade of Exchange Service which provides for a maximum of one main station on a line.

Installation/Move Charge – A nonrecurring charge made under certain conditions covering the cost or portion of the cost of the work connecting, furnishing or moving telephone service.

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CANCELLED  
August 8, 2008  
Missouri Public  
Service Commission

David E. Scott, President  
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Birch Telecom of Missouri, Inc.

MO. PUBLIC SERVICE COMM

(N) 1. DEFINITIONS AND ABBREVIATIONS (continued)

Directory Listing (continued)

Secretarial Listings – A listing contracted for by a Customer in the secretarial services business whereby that Customer's patrons, with their permission, are listed alphabetically in the Directory with the Customer's telephone number.

CANCELLED

Disconnection – The temporary cessation of telecommunications service.

(N) DN – Dependent Number. See "Multi-Distinctive Ringing."

Dual Tone Multi-Frequency (DTMF) – The pulse type employed by tone dial station sets.

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by 187RS10.03  
Public Service Commission  
MISSOURI

Exchange – A telephone system which provides for service within a specified area known as the "Exchange Area."

Exchange Access Line – A central office line which provides access to the exchange telephone network for local and long distance telephone service and includes the service, central office equipment and all outside plant facilities furnished by the Company.

Exchange Service – The furnishing of service for telephone communication within local service areas in accordance with the provisions of this Tariff.

(N) Extended Area Service – A Local Exchange Service that is provided between two or more contiguous exchange areas.

Flat Rate Service – Exchange Service furnished for a specified sum without regard to the amount of use.

Hunting – Rotary – A hunting arrangement that provides for sequential hunt over members identified within the hunt group. The hunt for an idle line begins at the telephone number dialed and proceeds sequentially through the lines identified in the hunt group until an idle line is found or the last assigned number within the hunt group is reached. If an idle line is found, the hunt stops and the idle line is rung. If all lines are busy, the caller receives a busy signal.

Hunting – Circle – A hunting arrangement similar to sequential hunting except, if no idle line is found by the time the last line in the group is reached, the hunt circles back to the first line in the group and hunts up to but not including the line where the hunt started.

Hunting – Preferential – Some or all of the lines in a hunt group may have an associated preferential hunt list. This hunt list permits a pre-hunt over a subset or preferential group of lines before hunting through the multiline hunt group.

Individual (1-Party) Line Service – A grade of Exchange Service which provides for a maximum of one main station on a line.

Installation/Move Charge – A nonrecurring charge made under certain conditions covering the cost or portion of the cost of the work connecting, furnishing or moving telephone service.

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David E. Scott, President  
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Public Service Commission

## 1. DEFINITIONS AND ABBREVIATIONS (continued)

(M)

Individual (1-Party) Line Service – A grade of Exchange Service which provides for a maximum of one main station on a line.

Installation/Move Charge – A nonrecurring charge made under certain conditions covering the cost or portion of the cost of the work connecting, furnishing or moving telephone service.

Intercept Referral Service-Basic – Used when a customer disconnects service or changes his telephone number. Calls to the intercepted telephone number are referred to an operator or a recorded message. The caller is provided with information such as a new telephone number and/or name and/or address. This service is provided to residential customers for a minimum of 30 days, while capacity on facilities exists. (M)

Intercept Referral Service-Special – Same as Intercept Referral Service – Basic, plus it provides additional information to the caller.

Intercom Calling – Enables single line customers to set up internal communications (intercom) between multiple telephone extensions. The customer establishes intercom calls by dialing a code and hanging up the telephone handset. The code activates distinctive ringing to alert intercom users of an intercom call. Three-Way Calling is necessary for the operation of Intercom Calling. This feature is obsolete except for existing customers at existing locations.

Interexchange Channel – That portion of a channel which interconnects exchanges in which the stations are located.

LATA – Local Access and Transport Area.

Local Messages – A local message is a telephone conversation of any prescribed length between two telephone stations. It is the measurement upon which the charges for telephone communications are based when the calling station and the station to which communications is established are both within the same local service area.

Local Service Area – That area within which a Customer can make telephone calls at exchange rates.

Message Rate Service – A class of Exchange Service, not including coin box service, for which charge is made wholly or in part on the basis of amount of use.

Multi-Distinctive Ringing – Allows customers to establish up to three telephone numbers on the same access line. Each number is assigned a distinctive ring. The billing telephone number is the “master” number and has a standard ring. The other number(s) are dependent numbers and are assigned individual distinctive rings.

Multiline Hunt Group – Rotary (hunting) service provided in Electronic Switching System (ESS) offices where a standard seven-digit number is assigned only to the first line in a customer’s number group. Subsequent lines are designated by using two-, three- or four-digit numbers dependent on the type of ESS office. The Company reserves the right to determine when Multiline Hunt Group numbers are assigned.

Night Number Service – Allows calls to be routed to a specific line or trunk in a hunt group. The Night Number is strapped in the Central Office to either a telephone number of a terminal working at the end user’s location. Night numbers associated with a terminal will not hunt.

Operator Services

Non-Automated – Where the person originating the call dials zero or a special access number (e. g., an 800/888 number), and the operator dials the number and collects billing information for completion of the call.

(M) Individual (1-Party) Line Service and Installation/Move Charge previously located on Sheet No. 10.03

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Christopher J. Bunce, Vice President Legal, and General Counsel

Birch Communications  
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**FILED**  
**Missouri Public**  
**Service Commission**

CANCELLED  
May 10, 2018  
Missouri Public  
Service Commission  
TN-2018-0284; YC-2018-0132

## 1. DEFINITIONS AND ABBREVIATIONS (continued)

(N)

Intercept Referral Service-Basic – Used when a customer disconnects service or changes his telephone number. Calls to the intercepted telephone number are referred to an operator or a recorded message. The caller is provided with information such as a new telephone number and/or name and/or address. This service is provided to residential customers for a minimum of 30 days, while capacity on facilities exists.

Intercept Referral Service-Special – Same as Intercept Referral Service – Basic, plus it provides additional information to the caller.

Intercom Calling – Enables single line customers to set up internal communications (intercom) between multiple telephone extensions. The customer establishes intercom calls by dialing a code and hanging up the telephone handset. The code activates distinctive ringing to alert intercom users of an intercom call. Three-Way Calling is necessary for the operation of Intercom Calling. This feature is obsolete except for existing customers at existing locations.

Interexchange Channel – That portion of a channel which interconnects exchanges in which the stations are located.

LATA – Local Access and Transport Area.

Local Messages – A local message is a telephone conversation of any prescribed length between two telephone stations. It is the measurement upon which the charges for telephone communications are based when the calling station and the station to which communications is established are both within the same local service area.

Local Service Area – That area within which a Customer can make telephone calls at exchange rates.

Message Rate Service – A class of Exchange Service, not including coin box service, for which charge is made wholly or in part on the basis of amount of use.

(N)

Multi-Distinctive Ringing – Allows customers to establish up to three telephone numbers on the same access line. Each number is assigned a distinctive ring. The billing telephone number is the “master” number and has a standard ring. The other number(s) are dependent numbers and are assigned individual distinctive rings.

Multiline Hunt Group – Rotary (hunting) service provided in Electronic Switching System (ESS) offices where a standard seven-digit number is assigned only to the first line in a customer’s number group. Subsequent lines are designated by using two-, three- or four-digit numbers dependent on the type of ESS office. The Company reserves the right to determine when Multiline Hunt Group numbers are assigned.

Night Number Service – Allows calls to be routed to a specific line or trunk in a hunt group. The Night Number is strapped in the Central Office to either a telephone number of a terminal working at the end user’s location. Night numbers associated with a terminal will not hunt.

Operator Services

Non-Automated – Where the person originating the call dials zero or a special access number (e. g., an 800/888 number), and the operator dials the number and collects billing information for completion of the call.



## 1. DEFINITIONS AND ABBREVIATIONS (continued)

Operator Services (continued)

Semi-Automated – Where the personal originating the call dials zero or a special access number (e. g., an 800/888 number), (or 1+ calls from pay telephones), then dials the desired telephone number, and the operator collects billing information for completion of the call.

Fully Automated – Fully automated service is where the person originating the call dials zero or a special access number (e.g., an 800/888 number), then dials the desired telephone number, and then dials the service selection codes as instructed by the automated billing equipment, and the call is completed without the assistance of an operator.

Person – An individual, corporation, limited liability company, partnership, or any other entity.

Preferred Call Forwarding - Allows the customer to transfer up to 6 telephone numbers on a screening list to another number.

(T)  
(T)

Preferred Number Service (PNS) – A residential service whereby incoming calls to the Customer's PNS number are automatically forwarded by the Company central office equipment to the Customer's current residence telephone number.

Priority Call – Provides the customer with a distinctive ring or Call Waiting tone (if the customer has subscribed to Call Waiting), when the customer is called from preselected telephone numbers. The customer can construct or modify the telephone number screening list by dialing a unique code. The Company's equipment will screen incoming calls against the screening list and provide a distinctive ring for telephone numbers on the list.

Remote Call Forwarding – A service whereby calls placed to a telephone number are automatically forwarded by central office equipment to another number designated by the end user. The Remote Call Forwarding number may be either a different exchange (remote) or another central office area within the same exchange (local). Additional paths may be provided to handle multiple calls to the Remote Call Forwarding number as long as there are at least an equal number of lines at the terminating end. Any toll portions of calls are billed to the Customer.

Remote Access to Call Forwarding – Allows the user to activate and/or deactivate the Call Forwarding feature from any remote location, using a Touch-tone phone.

Repeat Dialing – Enables the customer to automatically redial the last outgoing telephone number. When the telephone number is busy, the Company's equipment will keep trying to call the number being redialed for a maximum of 30 minutes.

(T)  
(T)  
(T)

Residence or Residential – When used in relation to service, means service provided in private residence for personal non-business use.

Selective Call Forwarding – Enables the customer to forward incoming calls from preselected telephone numbers to another telephone number. The customer can construct or modify a telephone number screening list by dialing an activation code. The Company equipment will screen incoming calls against the customer's list and forward only those telephone numbers on the list.

Sent-Paid – Denotes a billing arrangement whereby a call is charged to the service point originating the call.

Series Completion – Telephone numbers assigned in a rotary (hunting) number group where each number assigned is a standard seven-digit number. The Company reserves the right to determine when series completion numbers are assigned.

Issued: July 9, 2008

Effective: August 8, 2008

Christopher J. Bunce, Vice President Legal, and General Counsel

Birch Communications  
2300 Main St. Suite 600  
Kansas City, MO 64108**FILED**  
**Missouri Public**  
**Service Commission**CANCELLED  
May 10, 2018  
Missouri Public  
Service Commission  
TN-2018-0284; YC-2018-0132



## 1. DEFINITIONS AND ABBREVIATIONS (continued)

(N)

Operator Services (continued)

Semi-Automated – Where the personal originating the call dials zero or a special access number (e. g., an 800/888 number), (or 1+ calls from pay telephones), then dials the desired telephone number, and the operator collects billing information for completion of the call.

Fully Automated – Fully automated service is where the person originating the call dials zero or a special access number (e.g., an 800/888 number), then dials the desired telephone number, and then dials the service selection codes as instructed by the automated billing equipment, and the call is completed without the assistance of an operator.

Person – An individual, corporation, limited liability company, partnership, or any other entity.

Preferred Number Service (PNS) – A residential service whereby incoming calls to the Customer's PNS number are automatically forwarded by the Company central office equipment to the Customer's current residence telephone number.

(N)

Priority Call – Provides the customer with a distinctive ring or Call Waiting tone (if the customer has subscribed to Call Waiting), when the customer is called from preselected telephone numbers. The customer can construct or modify the telephone number screening list by dialing a unique code. The Company's equipment will screen incoming calls against the screening list and provide a distinctive ring for telephone numbers on the list.

Remote Call Forwarding – A service whereby calls placed to a telephone number are automatically forwarded by central office equipment to another number designated by the end user. The Remote Call Forwarding number may be either a different exchange (remote) or another central office area within the same exchange (local). Additional paths may be provided to handle multiple calls to the Remote Call Forwarding number as long as there are at least an equal number of lines at the terminating end. Any toll portions of calls are billed to the Customer.

Remote Access to Call Forwarding – Allows the user to activate and/or deactivate the Call Forwarding feature from any remote location, using a Touch-tone phone.

Residence or Residential – When used in relation to service, means service provided in private residence for personal non-business use.

Selective Call Forwarding – Enables the customer to forward incoming calls from preselected telephone numbers to another telephone number. The customer can construct or modify a telephone number screening list by dialing an activation code. The Company equipment will screen incoming calls against the customer's list and forward only those telephone numbers on the list.

(N)

Sent-Paid – Denotes a billing arrangement whereby a call is charged to the service point originating the call.

Series Completion – Telephone numbers assigned in a rotary (hunting) number group where each number assigned is a standard seven-digit number. The Company reserves the right to determine when series completion numbers are assigned.

## 1. DEFINITIONS AND ABBREVIATIONS (continued)

(N)

Simultaneous Call Forwarding – Provides the customer that also subscribes to an appropriate call forwarding service with the ability to forward multiple incoming calls simultaneously to another telephone number designated by the customer. The line/trunks at the Simultaneous Call Forwarding customer's terminating location must equal or exceed the aggregated number of potential originating calls from all customer locations. The Simultaneous Call Forwarding customer is responsible for the payment of charges (e. g., toll charges) for each call between the Simultaneous Call Forwarding equipped telephone and the line to which the call is being forwarded. This service cannot be used to avoid toll.

Six-Way Calling – Allows a station in the talking state to add up to four additional parties to the call. This feature may be used on both incoming and outgoing calls.

Speed Calling – Allows a subscriber to establish a speed calling list, which associates telephone numbers with a unique q-digit and/or 2-digit speed calling code. Initial entry and changes to the speed calling list are directly input from the associated subscriber line. This feature is available as an eight code list or a thirty code list. Code lists may include local and/or toll telephone numbers.

Station – Telephone equipment from or to which calls are placed.

Three-Way Calling – Allows a station in the talking state to add a third party to the call. This feature may be used on both incoming and outgoing calls.

(N)

Toll restriction – Allows the customer to establish, on a per line basis, call restrictions by the calling party.

Trunk – A commercial channel between two switching (i.e., Central Office, PBX) systems.

Termination – The permanent cessation of telecommunications service.

Two-Point Service, Person-to-Person – That service where the person originating the call specifies to the Company operator a particular person, department or office to be reached.

(N)

Two-Point Service, Station-to-Station – That service where the person originating the call dials the telephone number desired or gives to the Company operator the telephone number of the desired service point, or gives only the name and address under which the number of the service point is listed, and does not specify a particular person, department or office to be reached.

WATS – Wide Area Telecommunications Service. The furnishing of service for dial-type telephone communications between a WATS access line and intraLATA service points within the State of Missouri. The WATS charges set forth in this Tariff are in payment for the intraLATA service furnished between the originating and terminating service points.

WATS Access Line – A line from the Customer's premises to a Company serving office which is provided for the purpose of completing WATS calls. Each such line will be arranged at the customer's option for either Outward WATS or 800 (Inbound) Service, but not for both.

## 2. RULES AND REGULATIONS

### 2.1 Undertaking of the Company

- 2.1.1 The Company undertakes to furnish telecommunications service pursuant to the terms of this Tariff in connection with one-way and/or two-way information transmission between points within a calling scope in portions of the State of Missouri, as specified herein.
- 2.1.2 The furnishing of service under this Tariff is subject to the availability on a continuing basis of all the necessary facilities and is limited to the capacity of the Company's facilities as well as facilities the Company may obtain from other carriers to furnish service from time to time as required at the sole discretion of the Company.
- 2.1.3 The Company reserves the right to limit or to allocate the use of existing facilities, or of additional facilities, offered by the Company, when necessary because of lack of facilities, or due to some other cause beyond the Company's control.
- 2.1.4 The Company may undertake service-affecting activities that may occur in normal operation of the Company's business. Such activities may include, but are not limited to, equipment or facilities additions, removals or rearrangements and routine preventive maintenance. Generally, such activities are not specific to an individual Customer but affect many Customers' services. No specific advance notification period is applicable to all service activities. With some emergency or unplanned service-affecting conditions, such as an outage resulting from wiring or equipment damage, notification to the Customer may not be possible.
- 2.1.5 Customers may be required to enter into written service orders which shall contain or reference a specific description of the service ordered, the rates to be charged, the duration of the services, and the terms and conditions in this Tariff. Customers will also be required to execute any other documents as may be reasonably requested by the Company.
- 2.1.6 Applications for initial or additional service made verbally or in writing become a contract upon the establishment of the service or facility.

### 2.2 Limitations of Service

- 2.2.1 The Company offers service to all Persons who desire to purchase service from the Company consistent with all provisions of this Tariff. Persons interested in the Company's services shall submit information to the Company which fully satisfies the Company and identifies the services requested.
- 2.2.2 Service is offered subject to the availability of the necessary facilities and equipment, necessary arrangements with other carriers and billing capabilities, and is subject to the provisions of this Tariff. The Company reserves the right not to provide service to or from a location where legally prohibited.

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Kansas City, MO 64106

**FILED**  
**MO PSC**

## 2. RULES AND REGULATIONS (continued)

### 2.2 Limitations of Service (continued)

- 2.2.3 The Company reserves the right to discontinue furnishing service when necessitated by conditions beyond its control, or when the Customer is using the service in violation of any provision in this Tariff, the rules and regulations of the Commission, or the law.
- 2.2.4 Title to all facilities provided by the Company under this Tariff remains with the Company. Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this Tariff shall apply to all such permitted assignees or transferees, as well as all conditions for service.

### 2.3 Use of Service

#### 2.3.1 Permitted Uses

Service may not be used for any unlawful purposes, or for any purpose for which any payment or other compensation is received by the Customer, except when the Customer is a duly authorized and regulated common carrier.

#### 2.3.2 Minimum Service Period

The minimum period of service is one month (30 days), unless otherwise stated in this Tariff.

#### 2.3.3 Fixed Service Period

If Customer and the Company have agreed to a specified term of service under any service order, then following expiration of the initial term of service, or any extension thereof, service shall continue on a month-to-month basis at the then current rates unless terminated by either party upon 30 days' written notice.

#### 2.3.4 Termination

Any termination shall not relieve Customer of its obligation to pay any charges incurred under this Tariff or in any service order prior to termination. The rights and obligations which by their nature extend beyond the termination of the term of the service order shall survive such termination.

### 2.4 Liability

- 2.4.1 The liability of the Company for any claim or loss, expense or damage, due to any interruption, delay, error, omission, or defect in any service, facility, or transmission provided under the Tariff shall not exceed the amount of the credit allowance described in Section 2.5 herein. The extension of credit allowances as described in Section 2.5 shall be the sole remedy of Customer and sole liability of the Company for any interruption, delay, error, omission, or defect in any service, facility, or transmission provided under the Tariff. In no event will the Company be liable for any direct, indirect, consequential, incidental, exemplary, punitive, or special damages, or for any lost income or profits, even if advised of the possibility of the same.

## 2. RULES AND REGULATIONS (continued)

2.4 Liability (continued)

- 2.4.2 The Company shall not be liable for any claim or loss, expense, or damage, due to any interruption, delay, error, omission, or other defect in service, facility, or transmission provided under this Tariff, if caused by or resulting from: any person or entity other than the Company; any malfunction of any service or facility provided by any Person other than the Company; labor difficulties; fire, flood, earthquake, or any other act of God; explosion; war; riot or civil disturbance; any law, order, regulation, direction, action or request of any federal, state or local government or any department, agency, commission, bureau, or other instrumentality of federal, state or local government; or by any other cause beyond the Company's control.
- 2.4.3 The Company shall not be liable for and shall be fully indemnified and held harmless by Customer against any claim of loss, expense, or damage, including indirect, special, or consequential damage for:
- A. Defamation, libel, slander, invasion of privacy, infringement of copyright or patent, unauthorized use of any trademark, trade name, or service mark, unfair competition, interference with or misappropriation, or violation of any contract, proprietary or creative right, or any other injury to any person, property, or entity arising from the material, data, information, or content revealed to, transmitted, processed, handled, or used by the Company under this Tariff;
  - B. Connecting, combining, or adapting the Company's facilities with Customer's apparatus or systems;
  - C. Any loss, destruction or damage to property of the Company, the Customer, or any third party, or the death or injury to persons, including, but not limited to, employees or invitees of either party, to the extent caused by or resulting from the negligent or intentional act or omission of the Customer, its employees, agents, representatives, family members or invitees;
  - D. Any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of the Company or any third party, arising from any act or omission by the Customer, including, without limitation, use of the Company's services and facilities in a manner not contemplated by this Tariff or any agreement between the Customer and the Company; or
  - E. Any personal injury or death of any person or for any loss of or damage to Customer Premises or any other property, whether owned by Customer or others, caused directly or indirectly by the installation, maintenance, location, condition, operation, failure, presence, use, or removal of equipment or wiring provided by the Company, if not caused by gross negligence of the Company.
- 2.4.4 Emergency 911 Service (E911) is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies. The Company is not responsible for any losses, claims, demands, suits or any liability whatsoever, whether suffered, made, instituted or asserted by the Customer or by any other party or person for any personal

## 2. RULES AND REGULATIONS (continued)

2.4 Liability (continued)

## 2.4.4 (continued)

injury to or death of any person or persons, and for any loss, damage or destruction of any property, whether owned by the Customer or others, caused or claimed to have been caused by: (1) mistakes, omissions, interruptions, delays, errors or other defects in the provision of this service, or (2) installation, operation, failure to operate, maintenance, removal, presence, condition, location or use of any equipment and facilities furnishing this service.

The Company is not responsible for any infringement or invasion of the right of privacy of any person or persons, caused directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of Emergency 911 Service features and the equipment associated therewith, or by any services furnished by the Company including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing Emergency 911 Service, and which arise out of the negligence or other wrongful act of the Company, the Customer, its users, agencies or municipalities, or the employees or agencies of any one of them.

When a Customer with a nonpublished telephone number places a call to the Emergency 911 Service, the Company will release the name and address of the calling party, where such information can be determined, to the appropriate local governmental authority. By subscribing to service under this Tariff, Customer acknowledges and agrees with the release of information as described above.

The Company will supply subscriber information to update the Emergency 911 Service database at the time the Company submits subscriber orders for basic local exchange telecommunications service to Southwestern Bell Telephone Company.

At the time the Company provides basic local service to a customer by means of the Company's own cable pair, or over any other exclusively owned facility, the Company will be obligated to make the necessary equipment or facility additions in the 911 service provider's equipment in order to properly update the database for 911. At that time, the Company will be obligated to provide facilities to route calls from the end users to the proper PSAP.

The Company recognizes the authority of the E-911 customer to establish service specifications and grant final approval or denial of service configurations offered by the Company.

The Company will collect 911 surcharges and remit all surcharge revenue to the appropriate governmental entity pursuant to RSMo. 190-310.

2.4.5 No agent or employee of any other carrier shall be deemed to be an agent or employee of the Company.

2.4.6 THE COMPANY MAKES NO WARRANTY REGARDING THE PROVISION OF SERVICE PURSUANT TO THIS TARIFF, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

## 2. RULES AND REGULATIONS (continued)

2.4 Liability (continued)

## 2.4.7 Service Level Agreement (SLA)

Service Level Agreement for Integrator, PBX Connect, PRI Connect Service:

(N)

Uptime - No More Than 5 Minutes of Network Outage Per Day	
Actual Downtime	Credit
Up to 2 Hours	1 Day of Monthly Recurring Charges
2 Hours (Up to 8 Hours)	1 Day of Monthly Recurring Charges per 2 Hours Outage
8 Hours (Up to 32 Hours)	1 Week of Monthly Recurring Charges per 8 Hours Outage
32 Hours	1 Month of Monthly Recurring Charges

The above Service Level Agreement (SLA) commitment is subject to all other provisions of this Tariff, including specifically, but without limitation, any and all limitations of liability. In no event shall any credit in a given month exceed the monthly recurring charge in that month. Birch will provide Service in accordance with the following:

- a. All relevant on-net components are subject to this SLA. This includes on-net components such as Birch local switches, POPs, core routers and circuits. Off-net components are not covered by this SLA.
- b. "Network Outage" exists when Customer's service is unable to transmit and receive Internet or voice service and Birch records such failure in a trouble ticket in the Birch Network Operations Center (NOC). A Network Outage is measured from the time the trouble ticket is opened to the time the trouble ticket is cleared.
- c. Installation interval will be measured from the signature date on the term agreement until such time that the service has been installed and determined by Birch to be available for use.

(N)

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2. RULES AND REGULATIONS (continued)2.4 Liability (continued)

## 2.4.7 Service Level Agreement (SLA) (continued)

Service Level Agreement for Integrator, PBX Connect, PRI Connect Service:

(N)

- d. Upon Customer's request to the NOC made within ten (10) business days of the last day of the month in which the relevant SLA was not met, Customer shall be entitled to service credits as set forth herein. A credit shall be applied only to the month in which the event giving rise to the credit occurred. In no event shall the total credit in the aggregate for all SLAs issued in any month exceed the equivalent of 100% of the relevant monthly recurring charges for the affected service. SLA credits are customer's sole and entire remedy in the event of an outage and/or poor performance.
- e. The Customer must provide reasonable assistance in diagnosing the problem. This includes promptly requesting the opening of a trouble ticket, providing access to the Customer premises and providing assistance via telephone, fax or e-mail. This SLA is not available if installation delay is attributable to: Customer equipment; Customer's facility; acts or omissions of Customer, its employees or agents; failure of Customer to pass Birch's credit check; line conditioning performed by Birch's network vendor; Force Majeure events; or other events outside of the control of Birch (each constituting a Service Credit Exception)
- f. Normal Maintenance refers to upgrades of hardware or software or upgrades to increase capacity. Normal Maintenance may temporarily degrade the quality of PRI Connect and may result in outages. Such effects related to Normal Maintenance shall not give rise to service credits under this SLA. Normal Maintenance shall be undertaken only between the hours of 11:00 and 6:00 AM Local Time. For the purpose of this SLA, "Local Time" refers to the local time in the time zone in which an affected service is located. Birch will make commercially reasonable efforts to notify an affected Customer via email prior to the interruption.

(N)



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2. RULES AND REGULATIONS (continued)2.4 Liability (continued)

## 2.4.7 Service Level Agreement (SLA) (continued)

Service Level Agreement for Integrator, PBX Connect, PRI Connect Service:

(N)

- g. Urgent Maintenance refers to efforts to correct network conditions that are likely to cause a material service outage and that require immediate action. Urgent Maintenance may degrade the quality of the service, and may result in outages. Subject to the service credit exceptions stated above, effects related to Urgent Maintenance shall entitle Customer to service credits set forth in this SLA. Birch may undertake Urgent Maintenance at any time it deems necessary.
- h. Customer may terminate the affected Service without penalty if an outage of eight (8) hours or more is experienced. Such outage must be documented in the Birch NOC, and not be subject to the Service Credit Exceptions stated above.
- i. Customer shall be responsible at all times for the proper installation, operation and maintenance of any Customer-provided equipment used in connection with the Service. In addition, Customer shall ensure that all such equipment is technically and operationally compatible with Service and in compliance with applicable laws and regulations.
- j. If Customer relocates to another location in a Birch market where the same PRI Connect Service is available, Customer may transfer that service to the new location if the new service equals or exceeds the number of lines at the old location, upon payment of installation charges for the new location, if applicable; however, rates may vary by location, and Customer's rates may increase.
- k. In the event a governmental agency determines the term agreement violates any law, rule or regulation, Birch shall have the option of terminating the term agreement without further obligation to Customer or revising such agreement to comply with such law, rule or regulation.
- l. Service are for Customer's use only and may not be resold, and the term agreement may not be transferred or assigned, by operation of law or otherwise, without Birch's prior written approval. Any attempted assignment or transfer without Birch's prior written approval shall be void.

(N)

## 2. RULES AND REGULATIONS (continued)

2.5 Interruption of Service

Customer will be entitled to a credit allowance for an interruption of service which is not caused by or does not result from the negligence or act of Customer or to the failure of channels, equipment, power supplies, and/or communications systems provided by Customer or Persons other than the Company. A credit allowance is subject to the provisions of this section and the other sections of this Tariff, including, but not limited to, the general liability provisions set forth in Section 2.4 herein and the terms of Section 2.6 herein. Customer is obligated to notify the Company immediately of any interruption in service for which the Customer desires a credit allowance. Before giving such notice, Customer shall ascertain that the interruption is not being caused by any action or omission of Customer within his or her control, or is not in wiring on Customer's side of the Demarcation Point or equipment, power supplies, or communications systems, if any, furnished by Customer or Persons other than the Company.

2.6 Responsibility of the Customer

- 2.6.1 All Customers assume general responsibilities in connection with the provisions and use of the Company's service. When facilities, equipment, and/or communications systems provided by others are connected to the Company's facilities, Customer assumes additional responsibilities. Customers are responsible for:
- A. Placing orders for service; paying all appropriate charges for service rendered by the Company; complying with the Company's regulations governing the service; and assuring that its users comply with regulations.
  - B. Providing:
    - 1. the name(s) and address(es) of the person(s) responsible for the payment of service charges; and
    - 2. the name(s), telephone number(s), and address(es) of the Customer contact person(s).
  - C. Paying the Company for the replacement or repair of the Company's equipment when the damage results from:
    - 1. the negligence or willful act of Customer or user;
    - 2. improper use of service; or
    - 3. any use of equipment or service provided by others.
  - D. Providing at no charge, as specified from time to time by the Company, any needed personnel, equipment, space and power to operate the Company's facilities and equipment installed on the Customer Premises, and the level of heating and air conditioning necessary to maintain a proper operating environment on such premises;

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David E. Scott, President  
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Kansas City, MO 64106

## 2. RULES AND REGULATIONS (continued)

2.6 Responsibility of the Customer (continued)

## 2.6.1 (continued)

- E. Obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of and associated equipment used to provide services to the Customer from the cable building entrance or property line to the location of the equipment space described above. Any costs associated with the obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company provided facilities, shall be borne entirely by, or may be charged by, the Company to the Customer;
- F. Providing the Company's authorized employees, contractors, or agents access to the Customer's premises at all reasonable hours for any purpose reasonably pertinent to furnishing of telephone service;
- G. Complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to the location of the Company's facilities and equipment in any Customer Premises or the rights-of-way for which the Customer is responsible under this section; and granting or obtaining permission for the Company's employees, contractors, or agents to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or, upon termination service as stated herein, removing the facilities or equipment of the Company, and not creating or allowing to be placed any liens or other encumbrances on the Company's equipment or facilities;
- H. A Customer who subscribes to the Company's Exchange Service and resells these services to others shall be responsible for complying with all laws and regulations of the State of Missouri, which relate in any way to its provision of local telephone service, including, but not limited to, laws and regulations regarding consumer protection, billing and collection practices, tariffing obligations, and payment of applicable taxes. The Company has no obligation to provide notice to, or otherwise communicate with, Customers regarding local telephone service provided by another carrier. (T)
- I. Providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which the Company's employees, contractors, or agents shall be installing or maintaining the Company's facilities and equipment.

## 2.6.2 Availability of Service for Maintenance, Testing, and Adjustment

Upon reasonable notice, the facilities provided by the Company shall be made available to the Company for such tests and adjustments as may be necessary to maintain them in satisfactory condition. No interruption allowance will be granted for the time during which such tests and adjustments are made.

## 2. RULES AND REGULATIONS (continued)

JAN 21 1998

2.6 Responsibility of the Customer (continued)**MISSOURI**  
**Public Service Commission**

## 2.6.1 (continued)

- E. Obtaining, maintaining, and otherwise having full responsibility for all rights-of-way and conduit necessary for installation of and associated equipment used to provide services to the Customer from the cable building entrance or property line to the location of the equipment space described above. Any costs associated with the obtaining and maintaining the rights-of-way described herein, including the costs of altering the structure to permit installation of the Company provided facilities, shall be borne entirely by, or may be charged by, the Company to the Customer;
- F. Providing the Company's authorized employees, contractors, or agents access to the Customer's premises at all reasonable hours for any purpose reasonably pertinent to furnishing of telephone service;
- G. Complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to the location of the Company's facilities and equipment in any Customer Premises or the rights-of-way for which the Customer is responsible under this section; and granting or obtaining permission for the Company's employees, contractors, or agents to enter the premises of the Customer at any time for the purpose of installing, inspecting, maintaining, repairing, or, upon termination service as stated herein, removing the facilities or equipment of the Company, and not creating or allowing to be placed any liens or other encumbrances on the Company's equipment or facilities;
- H. A Customer who subscribes to the Company's Exchange Service and resells these services to others shall be responsible for complying with all laws and regulations of the State of Missouri, which relate to any way to its provision of local telephone service, including, but not limited to, laws and regulations regarding consumer protection, billing and collection practices, tariffing obligations, and payment of applicable taxes. The Company has no obligation to provide notice to, or otherwise communicate with, Customers regarding local telephone service provided by another carrier.
- I. Providing a safe place to work and complying with all laws and regulations regarding the working conditions on the premises at which the Company's employees, contractors, or agents shall be installing or maintaining the Company's facilities and equipment.

## 2.6.2 Availability of Service for Maintenance, Testing, and Adjustment

Upon reasonable notice, the facilities provided by the Company shall be made available to the Company for such tests and adjustments as may be necessary to maintain them in satisfactory condition. No interruption allowance will be granted for the time during which such tests and adjustments are made.

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**97 - 372**  
**MISSOURI**  
**Public Service Commission**

**CANCELLED**

JAN 11 1999

*By let Revised*  
**Public Service Commission**  
**MISSOURI**

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2. RULES AND REGULATIONS (continued)2.6 Responsibility of the Customer (continued)

## 2.6.3. Integrator, PBX Connect, PRI Connect Services

(N)

Customers subscribing to Service must execute a written term agreement in a form designated by Birch, which shall include without limitation, Customer's term selection.

Prior to installation of service, Birch will deliver a T1 or DSL circuit to Customer's premises (the "Circuit Delivery Date"). In the event that installation of Services is postponed, but postponed less than twenty-one (21) days from the Circuit Delivery Date due to Customer delays, billing will commence on the date Service is installed. If installation of Service is postponed more than twenty-one (21) days from the Circuit Delivery Date due to Customer delays, billing will commence on the twenty-first (21st) day from the Circuit Delivery Date. In the event that installation and turn-up of Services is postponed for any time period due to Birch delays, billing will commence on the date service is installed.

Service may be used only for interconnection to Private Branch Exchange (PBX) systems. Interconnection with modem, pooling devices, remote access service, automated dialing equipment, automated call distribution systems, routers or similar systems is prohibited. Service may not be used by Internet Service Providers, or as a component of a telecommunications service sold to or otherwise made available to third parties. Calls terminating to Service cannot be subsequently routed or otherwise forwarded to destinations other than Customer's premises.

(N)

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2. RULES AND REGULATIONS (continued)2.6 Responsibility of the Customer (continued)

## 2.6.3. Integrator, PBX Connect, PRI Connect Services

In addition to the rates and charges contained in this Tariff, the Customer is responsible for the payment of all related charges for miscellaneous and supplemental service as specified in this and other tariffs of the Company.

## a. PBX Connect Service, PRI Connect Service

The maximum number of DID numbers assigned per PRI Connect or PBX Connect T1 is 200. The minimum required service configuration for PRI Connect Service is one PRI Connect per location. The minimum required service configuration for PBX Connect is 12 channels per location.

An Early Termination Fee is applicable if service is terminated by Birch for Customer's breach or by Customer for any other reason prior to expiration of the term agreement subject only to those exclusions specified above. The applicable charges are dependent on the term commitment selected by the Customer as follows:

For 12-month term plan Customers, the Customer will be required to pay a one-time Early Termination Fee of 25% of all monthly recurring charges for the remainder of the 12-month term.

For 24-month term plan Customers, the Customer will be required to pay a one-time Early Termination Fee of 50% of all monthly recurring charges for the remainder of the 24-month term.

For 36-month term plan Customers, the Customer will be required to pay a one-time Early Termination Fee of 50% of all monthly recurring charges for the remainder of the 36-month term.

All Customer voice channels are provisioned for two-way traffic. The Customer is responsible for limiting channel functionality in its telephone system as to inbound, outbound or two-way calling each channel. (N)  
(N)  
(N)

**Missouri Public**

## 2. RULES AND REGULATIONS (continued)

2.6 Responsibility of the Customer (continued)

REC'D DEC 16 2003

## 2.6.3. Integrator, PBX Connect, PRI Connect Services

**Service Commission** (N)

In addition to the rates and charges contained in this Tariff, the Customer is responsible for the payment of all related charges for miscellaneous and supplemental service as specified in this and other tariffs of the Company.

## a. PBX Connect Service, PRI Connect Service

The maximum number of DID numbers assigned per PRI Connect or PBX Connect T1 is 200. The minimum required service configuration for PRI Connect Service is one PRI Connect per location. The minimum required service configuration for PBX Connect is 12 channels per location.

An Early Termination Fee is applicable if service is terminated by Birch for Customer's breach or by Customer for any other reason prior to expiration of the term agreement subject only to those exclusions specified above. The applicable charges are dependent on the term commitment selected by the Customer as follows:

For 12-month term plan Customers, the Customer will be required to pay a one-time Early Termination Fee of 25% of all monthly recurring charges for the remainder of the 12-month term.

For 24-month term plan Customers, the Customer will be required to pay a one-time Early Termination Fee of 50% of all monthly recurring charges for the remainder of the 24-month term.

For 36-month term plan Customers, the Customer will be required to pay a one-time Early Termination Fee of 50% of all monthly recurring charges for the remainder of the 36-month term.

(N)

**CANCELLED**  
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Public Service Commission  
MISSOURI

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David E. Scott, President  
Birch Telecom of Missouri, Inc.  
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**Missouri Public  
Service Commission**

FILED JAN 16 2004

## 2. RULES AND REGULATIONS (continued)

2.6 Responsibility of the Customer (continued)

## 2.6.3 Credit Allowances

- A. Credit for failure of service or equipment will be allowed only when failure is caused by or occurs in facilities or equipment owned, provided and billed for, by the Company.
- B. Credit allowances for failure of service or equipment starts when Customer notifies the Company of the failure or when the Company becomes aware of the failure and ceases when the operation has been restored and an attempt has been made to notify Customer.
- C. Customer shall notify the Company of failures of service or equipment and make reasonable attempts to ascertain that the failure is not caused by Customer Provided Equipment, any act or omission of the Customer, or in wiring or equipment located on the Customer's side of the Demarcation Point.
- D. Only those portions of the service or equipment disabled will be credited. No credit allowances will be made for:
  - 1. interruptions of service resulting from the Company performing routine maintenance;
  - 2. interruptions of service for implementation of a Customer order for a change in the service;
  - 3. interruptions caused by the negligence or willful act of omission of Customer or its authorized user; or
  - 4. interruptions of service because of the failure of service or equipment provided by Customer, authorized user, or other carriers.
- E. Credit Allowance – Directory

For listings in alphabetical telephone directories and information records furnished without additional charge, no liability shall be attached to the Company.

Subject to the provision of Section 2.4 of this Tariff, the Company shall allow, for errors or omissions in alphabetical telephone directories (excluding the use of bold face type), or in information records, an amount within the following limits:

- 1. For listings in alphabetical telephone directories furnished at additional charge, as set forth herein, an amount not in excess of the charge for that listing during the effective life of the directory in which the error or omission occurred.
- 2. For listings in the information records furnished at additional charge, as set forth herein, an amount not in excess of the charge for the listing during the period of omission or error.

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**FILED**  
**MO PSC**



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2. RULES AND REGULATIONS (continued)2.6 Responsibility of the Customer (continued)

## 2.6.4 Cancellation by Customer

- A. Customer may cancel service any time after meeting the minimum service period. Termination charges will apply if Customer cancels prior to the expiration of a one-year or multi-year service contract.
- B. If Customer orders service requiring special facilities dedicated to the Customer's use and then cancels the order before the service begins, or before completion of the minimum service period, or before completion of some other period mutually agreed upon by Customer and the Company, a charge will be made to Customer for the nonrecoverable portions of expenditures or liabilities incurred expressly on behalf of Customer by the Company and not fully reimbursed by installation and monthly charges. If based on the order, any construction has either begun or been completed, but no service provided, the nonrecoverable cost of such construction shall be borne by Customer.

(D)

## 2.6.5 Payment and Charges for Service

- A. Charges for service are applied on recurring and nonrecurring bases. Service is billed on a monthly basis on or about the same day each month. Service continues to be provided until canceled by Customer or by the Company in accordance with provisions of this Tariff.
- B. The Company will not alter the residential billing cycle unless affected customers are sent a bill insert or other written notice explaining the alteration not less than 30 days prior to the effective date of the alteration. Such notification is not required when a customer requests a number or billing change or when the customer disconnects and reconnects service or transfers service from one premises to another.
- C. Payment will be due pursuant to applicable Commission rules. The Company includes its name and its toll-free telephone number on all invoices.
- D. The Customer is responsible for payment of all charges for service furnished to the Customer, including, but not limited to all calls originated at the Customer's number(s); received at the Customer's number(s), e.g., collect, 800; billed to the Customer's number(s) via third-party billing; incurred at the specific request of the Customer; or placed using a calling card issued to the Customer. Charges based on actual usage during a month will be billed monthly in arrears. All fixed monthly and nonrecurring charges for services ordered will be billed monthly in advance.
- E. Service may be denied pursuant to the Commission's rules regarding disconnection of service for nonpayment. Restoration of service will be subject to all applicable installation charges.
- F. Customer is liable for all costs associated with collecting past due charges, including all attorney's fees.

## 2. RULES AND REGULATIONS (continued)

2.6 Responsibility of the Customer (continued)

## 2.6.4 Cancellation by Customer

- A. Customer may cancel service any time after meeting the minimum service period. Termination charges will apply if Customer cancels prior to the expiration of a one-year or multi-year service contract. Such termination charge will be equal to one month's usage as projected in the Company's proposal for service, or the actual average monthly usage to date, whichever is higher, plus the monthly account charge for the remainder of the contract period.
- B. If Customer orders service requiring special facilities dedicated to the Customer's use and then cancels the order before the service begins, or before completion of the minimum service period, or before completion of some other period mutually agreed upon by Customer and the Company, a charge will be made to Customer for the nonrecoverable portions of expenditures or liabilities incurred expressly on behalf of Customer by the Company and not fully reimbursed by installation and monthly charges. If based on the order, any construction has either begun or been completed, but no service provided, the nonrecoverable cost of such construction shall be borne by Customer.

## 2.6.5 Payment and Charges for Service

- A. Charges for service are applied on recurring and nonrecurring bases. Service is billed on a monthly basis on or about the same day each month. Service continues to be provided until canceled by Customer or by the Company in accordance with provisions of this Tariff.
- B. The Company will not alter the residential billing cycle unless affected customers are sent a bill insert or other written notice explaining the alteration not less than 30 days prior to the effective date of the alteration. Such notification is not required when a customer requests a number or billing change or when the customer disconnects and reconnects service or transfers service from one premises to another.
- C. Payment will be due pursuant to applicable Commission rules. The Company includes its name and its toll-free telephone number on all invoices.
- D. The Customer is responsible for payment of all charges for service furnished to the Customer, including, but not limited to all calls originated at the Customer's number(s); received at the Customer's number(s), e.g., collect, 800; billed to the Customer's number(s) via third-party billing; incurred at the specific request of the Customer; or placed using a calling card issued to the Customer. Charges based on actual usage during a month will be billed monthly in arrears. All fixed monthly and nonrecurring charges for services ordered will be billed monthly in advance.
- E. Service may be denied pursuant to the Commission's rules regarding disconnection of service for nonpayment. Restoration of service will be subject to all applicable installation charges.
- F. Customer is liable for all costs associated with collecting past due charges, including all attorney's fees.

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Issued: January 21, 1998

Effective: February 20, 1998

**CANCELLED**  
August 8, 2008  
Missouri Public  
Service Commission

David E. Scott, President  
Birch Telecom of Missouri, Inc.  
1000 Walnut Street, Suite 1220  
Kansas City, MO 64106

**FILED**  
**MO PSC**

## 2. RULES AND REGULATIONS (continued)

2.6 Responsibility of the Customer (continued)

## 2.6.5 Payment and Charges for Service (continued)

## G. The Company sets forth the following on residential bills:

1. the number of access lines for which charges are stated.
2. the beginning or ending dates of the billing period.
3. the date the bill becomes delinquent if not paid on time.
4. the unpaid balance (if any).
5. the amount for basic service and an itemization of the amount due for toll service, if applicable, including the date and duration of each toll call.
6. an itemization of the amount due for taxes, franchise fees, Relay Missouri surcharge, 911 surcharges (if applicable), and other surcharges as may be necessary and appropriate.
7. the total amount due.
8. if applicable, the amount of a deposit and interest accrued on a deposit which has been credited to the charges stated.
9. a telephone number where inquiries may be made.
10. if a deposit is held by the company.

## H. During the first billing period in which a residential customer receives service, the Company provides each customer an insert or other written notice which contains an itemized account of the charges for the equipment and service for which the customer has contracted.

## I. If notice of a dispute as to charges is not received in writing, in person or via telephone message by the Company within 30 days after billing is received by the Customer, the invoice shall be considered correct and binding on the Customer, unless extraordinary circumstances are demonstrated. Any disputed charges that cannot be resolved between Customer and the Company may be appealed to the Commission.

## 2.6.6 Deposits and Advance Payments

## A. Advance Payments

The Company may require a Customer or applicant for service to make an advance payment (1) if the applicant is unable to establish that he had a previous account with a telephone utility for a period of at least 12 months for which all undisputed charges were satisfactorily paid, or (2) if the applicant has had no previous telephone service or has had previous telephone service of less than 12 months, the applicant's credit record will be accessed and evaluated by means of a mechanized retrieval system between the Company and national recognized credit bureaus. No security payment will be required of those applicants who meet the Company's criteria, as evaluated by the scoring model. The criteria used in assessing a score is as follows: collection judgments, written-off accounts, outstanding collection accounts, various degrees of delinquency history from 30-180 days and not paid in full or current at the time of scoring, bankruptcies, liens, other public records. The advance payment will not exceed an amount equal to all nonrecurring charges and two month's estimated

Birch Telecom of Missouri, Inc.

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2. RULES AND REGULATIONS (continued)2.6 Responsibility of the Customer (continued)

## 2.6.6 Deposits and Advance Payments (continued)

## A. Advance Payments (continued)

recurring charges, as a condition of continued or new service. In addition, where special construction is involved, the advance payment may also include an amount equal to the estimated nonrecurring charges for the special construction and two month's estimated recurring charges. The advance payment will be credited to the Customer's initial bill and, to the extent that a credit balance remains after the amount of the initial bill has been satisfied, then the credit balance will be applied to subsequent bills in the same manner until there is no balance remaining on the advance payment.

## B. Deposits

The Company reserves the right to examine the credit record of all service applicants as stated above and require a security deposit, not to exceed two month's estimated recurring charges, when determined to be necessary to assure future payment. The security deposit will be computed by the Company in accordance with Commission rules and regulations.

Deposits held will accrue interest at a rate which is equal to a rate of one percent (1%) above the prime lending rate as published in The Wall Street Journal. This amount shall be adjusted annually by using the prime lending rate published in The Wall Street Journal for the last business day of September of each year with the revised rate to be implemented on the first of October of each year.

If Customer pays all undisputed charges for 12 consecutive billing cycles, the deposit shall be promptly refunded along with accrued interest, or credited to future charges on subsequent bills.

## 2.6.7 Bad Check Charge

The Company will bill Customer a one-time charge of \$25.00 if Customer's check for payment of service is returned for insufficient or uncollected funds, closed accounts, or any other insufficiency or discrepancy necessitating return of the check at the discretion of the drawee bank or other financial institution.

## 2.6.8 Late Payment Charge

The Company may apply a late payment charge if any portion of the Customer's payment is received by the Company after the payment due date, or if any portion of the payment is received by the "Due Before Date" in funds which are not immediately available upon presentment. The late payment charge shall be applied to the portion of the payment not received by the date due. On all unpaid business bills an \$8.00 charge or 1.5% of the unpaid balance, whichever is higher, will be applied if unpaid charges are greater than \$5.00. A charge of \$5.50 plus 1% of the unpaid balance will be applicable on all residential bills if unpaid charges are greater than \$5.00. A Finance Charge of 1.5% shall apply to the outstanding balance of charges, as at the end of the "Due Before Date", with effect from the second month after the charges are first applied, and every month thereafter. (T) (T) (N) (N) (N)

Collection procedures are unaffected by the application of the late payment or finance charge. The late payment charge does not apply to final amounts. (T)

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Issued: July 9, 2008

Effective: August 8, 2008

Christopher J. Bunce, Vice President Legal, and General Counsel

Birch Communications  
2300 Main St. Suite 600  
Kansas City, MO 64108**FILED**  
**Missouri Public**  
**Service Commission**CANCELLED  
May 10, 2018  
Missouri Public  
Service Commission  
TN-2018-0284; YC-2018-0132

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2. RULES AND REGULATIONS (continued)2.6 Responsibility of the Customer (continued)

## 2.6.6 Deposits and Advance Payments (continued)

## A. Advance Payments (continued)

recurring charges, as a condition of continued or new service. In addition, where special construction is involved, the advance payment may also include an amount equal to the estimated nonrecurring charges for the special construction and two month's estimated recurring charges. The advance payment will be credited to the Customer's initial bill and, to the extent that a credit balance remains after the amount of the initial bill has been satisfied, then the credit balance will be applied to subsequent bills in the same manner until there is no balance remaining on the advance payment.

## B. Deposits

The Company reserves the right to examine the credit record of all service applicants as stated above and require a security deposit, not to exceed two month's estimated recurring charges, when determined to be necessary to assure future payment. The security deposit will be computed by the Company in accordance with Commission rules and regulations.

Deposits held will accrue interest at a rate which is equal to a rate of one percent (1%) above the prime lending rate as published in The Wall Street Journal. This amount shall be adjusted annually by using the prime lending rate published in The Wall Street Journal for the last business day of September of each year with the revised rate to be implemented on the first of October of each year.

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The Company may apply a late payment charge if any portion of the Customer's payment is received by the Company after the payment due date, or if any portion of the payment is received by the Company in funds which are not immediately available upon presentment. The late payment charge shall be applied to the portion of the payment not received by the date due. On all unpaid business bills an \$8.00 charge or 1.5% of the unpaid balance, whichever is higher, will be applied if unpaid charges are greater than \$5.00. A charge of \$5.50 plus 1% of the unpaid balance will be applicable on all residential bills if unpaid charges are greater than \$5.00.

Collection procedures are unaffected by the application of the late payment charge. The late payment charge does not apply to final amounts.

## 2. RULES AND REGULATIONS (continued)

2.6 Responsibility of the Customer (continued)

## 2.6.6 Deposits and Advance Payments (continued)

## A. Advance Payments (continued)

recurring charges, as a condition of continued or new service. In addition, where special construction is involved, the advance payment may also include an amount equal to the estimated nonrecurring charges for the special construction and two month's estimated recurring charges. The advance payment will be credited to the Customer's initial bill and, to the extent that a credit balance remains after the amount of the initial bill has been satisfied, then the credit balance will be applied to subsequent bills in the same manner until there is no balance remaining on the advance payment.

## B. Deposits

The Company reserves the right to examine the credit record of all service applicants as stated above and require a security deposit, not to exceed two month's estimated recurring charges, when determined to be necessary to assure future payment. The security deposit will be computed by the Company in accordance with Commission rules and regulations.

Deposits held will accrue interest at a rate which is equal to a rate of one percent (1%) above the prime lending rate as published in The Wall Street Journal. This amount shall be adjusted annually by using the prime lending rate published in The Wall Street Journal for the last business day of September of each year with the revised rate to be implemented on the first of October of each year.

If Customer pays all undisputed charges for 12 consecutive billing cycles, the deposit shall be promptly refunded along with accrued interest, or credited to future charges on subsequent bills.

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## 2.6.8 Late Payment Charge

The Company may apply a late payment charge if any portion of the Customer's payment is received by the Company after the payment due date, or if any portion of the payment is received by the Company in funds which are not immediately available upon presentment. The late payment charge shall be applied to the portion of the payment not received by the date due, multiplied by a factor. The late factor shall be 1.5% per month.

Collection procedures are unaffected by the application of the late payment charge. The late payment charge does not apply to final amounts.

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Effective: February 20, 1998

David E. Scott, President  
Birch Telecom of Missouri, Inc.  
1000 Walnut Street, Suite 1220  
Kansas City, MO 64106

CANCELLED  
March 17, 2008  
Missouri Public  
Service Commission

FILED  
Missouri Public  
Service Commission

## 2. RULES AND REGULATIONS (continued)

2.7 Responsibility of the Company

## 2.7.1 Provision of Equipment and Facilities

- A. The Company shall use reasonable efforts to make services available to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with the regulations contained in this Tariff and applicable rules of the Commission.
- B. The Company shall use reasonable efforts to maintain facilities and equipment that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
- C. The Company may substitute, change, or rearrange any equipment or facility at any time and from time to time, but shall not thereby materially reduce the technical parameters of the service provided to the Customer.
- D. Subject to the arrangement of the Company and to all of the regulations contained in this Tariff, special construction of facilities may be undertaken on a reasonable efforts basis at the request of the customer. Special construction is that construction undertaken and characterized by one or more of the following: (N)
  - 1. Facilities requested are not presently available, and there is no other requirement for the facilities so constructed.
  - 2. Facilities requested are of a type other than that which the Company would normally utilize in the furnishing of its services.
  - 3. Facilities requested are over a route other than that which the Company would normally utilize in the furnishing of its services.
  - 4. Facilities requested are in a quantity greater than that which the Company would normally construct.
  - 5. Facilities are requested on an expedited basis.
  - 6. Facilities are requested on a temporary basis until permanent facilities are available.
  - 7. Facilities are requested. in advance of normal construction.

## 2.7.2 Calculation of Credit Allowance (M)

Pursuant to limitations set forth in Section 2.6.3, when service is interrupted the credit allowance will be computed on the following basis:

- A. No credit shall be allowed for an interruption of less than twelve hours

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May 10, 2018  
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David E. Scott, President  
Birch Telecom of Missouri, Inc.  
1004 Baltimore Ave., Suite 900  
Kansas City, MO 64105

**FILED**  
**MO PSC**



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## 2. RULES AND REGULATIONS (continued)

JAN 21 1998

2.7 Responsibility of the Company**MISSOURI  
Public Service Commission**

## 2.7.1 Provision of Equipment and Facilities

- A. The Company shall use reasonable efforts to make services available to a Customer on or before a particular date, subject to the provisions of and compliance by the Customer with the regulations contained in this Tariff and applicable rules of the Commission.
- B. The Company shall use reasonable efforts to maintain facilities and equipment that it furnishes to the Customer. The Customer may not, nor may the Customer permit others to, rearrange, disconnect, remove, attempt to repair or otherwise interfere with any of the facilities or equipment installed by the Company, except upon the written consent of the Company.
- C. The Company may substitute, change, or rearrange any equipment or facility at any time and from time to time, but shall not thereby materially reduce the technical parameters of the service provided to the Customer.

## 2.7.2 Calculation of Credit Allowance

Pursuant to limitations set forth in Section 2.6.3, when service is interrupted the credit allowance will be computed on the following basis:

- A. No credit shall be allowed for an interruption of less than twelve hours.
- B. Customer will be credited at the proportionate monthly charge involved for each twenty-four hours or fraction thereof of interruption.

## 2.7.3 Cancellation of Credit

Where the Company cancels a service and the final service period is less than the monthly billing period, a credit will be issued for any amounts billed in advance, prorated at 1/30<sup>th</sup> of the monthly recurring charge for each day after the service was discontinued. This credit will be issued to Customer or applied against the balance remaining on Customer's account.

## 2.7.4 Disconnection of Service by the Company

The Company may discontinue service or cancel an application for service, pursuant to applicable Commission rules, without incurring any liability for any of the following reasons:

- A. Nonpayment of an undisputed delinquent charge;
- B. Failure to post a required deposit or guarantee;

**CANCELLED**

SEP 14 1998  
By *1st RS#21*  
Public Service Commission  
**MISSOURI**

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Effective: February 20, 1998

David E. Scott, President  
Birch Telecom of Missouri, Inc.  
1000 Walnut Street, Suite 1220  
Kansas City, MO 64106

FEB 20 1998  
97-372  
**MISSOURI**  
Public Service Commission



## 2. RULES AND REGULATIONS (continued)

(M)

2.7 Responsibility of the Company (continued)

## 2.7.2 Calculation of Credit Allowance (continued)

- B. Customer will be credited at the proportionate monthly charge involved for each twenty-four hours or fraction thereof of interruption.

## 2.7.3 Cancellation of Credit

Where the Company cancels a service and the final service period is less than the monthly billing period, a credit will be issued for any amounts billed in advance, prorated at 1/30<sup>th</sup> of the monthly recurring charge for each day after the service was discontinued. This credit will be issued to Customer or applied against the balance remaining on Customer's account.

## 2.7.4 Disconnection of Service by the Company

The Company may discontinue service or cancel an application for service, pursuant to applicable Commission rules, without incurring any liability for any of the following reasons:

- A. Nonpayment of an undisputed delinquent charge;
- B. Failure to post a required deposit or guarantee;

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May 10, 2018  
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David E. Scott, President  
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**FILED**  
**MO PSC**

Birch Telecom of Missouri, Inc.

## 2. RULES AND REGULATIONS (continued)

2.7 Responsibility of the Company (continued)

## 2.7.4 Disconnection of Service by the Company (continued)

- C. Unauthorized use of telephone utility equipment in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such equipment;
- D. Failure to substantially comply with terms of a settlement agreement;
- E. Refusal after reasonable notice to permit inspection, maintenance or replacement of telecommunications company equipment;
- F. Material misrepresentation of identity in obtaining telecommunications company service; or
- G. As provided by state and federal law.

(T)

(T)

Residential service may not be discontinued by the Company for failure to pay charges not subject to the Commission's jurisdiction unless specifically authorized in the Company's tariffs approved by the Commission.

Residential service may be discontinued during normal business hours on or after the date specified in the notice of discontinuance. Service shall not be discontinued on a day when the offices of the Company are not available to facilitate reconnection of service or on a day immediately preceding such a day.

Residential customers shall have a minimum of 21 days from the rendition of a bill to pay the charges stated.

Residential service shall not be discontinued unless written notice by first-class mail is sent or delivered to the Customer at least ten (10) days prior to the date of the proposed discontinuance.

(T)

At least 24 hours preceding a discontinuance, the Company shall make reasonable efforts to contact the Customer to advise it of the proposed discontinuance and what steps must be taken to avoid it.

The Company's Notice of Discontinuance shall contain the following information:

The name and address and the telephone number of the Customer.

A statement of the reason for the proposed discontinuance and the cost (to the Customer) for reconnection.

The date after which service will be discontinued unless appropriate action is taken.

How a Customer may avoid the discontinuance.

The Customer's right to enter into a settlement agreement if the claim is for a charge not in dispute and the Customer is unable to pay the charge in full.

The telephone number where the Customer may make an inquiry.

A statement that this notice will not be effective if the charges involved are part of an unresolved dispute.

Issued: September 8, 2004

Effective: October 8, 2004

G. Michael Cassity, President  
Birch Telecom of Missouri, Inc.  
2020 Baltimore Avenue  
Kansas City, MO 64108

**FILED**  
**MO PSC**

CANCELLED  
May 10, 2018  
Missouri Public  
Service Commission  
TN-2018-0284; YC-2018-0132

Birch Telecom of Missouri, Inc.

Original  
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## 2. RULES AND REGULATIONS (continued)

JAN 21 1998

2.7 Responsibility of the Company (continued)**MISSOURI**  
**Public Service Commission**

## 2.7.4 Disconnection of Service by the Company (continued)

- C. Unauthorized use of telephone utility equipment in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such equipment;
- D. Failure to substantially comply with terms of a settlement agreement; or
- E. As provided by state and federal law.

Residential service may not be discontinued by the Company for failure to pay charges not subject to the Commission's jurisdiction unless specifically authorized in the Company's tariffs approved by the Commission.

Residential service may be discontinued during normal business hours on or after the date specified in the notice of discontinuance. Service shall not be discontinued on a day when the offices of the Company are not available to facilitate reconnection of service or on a day immediately preceding such a day.

Residential customers shall have a minimum of 21 days from the rendition of a bill to pay the charges stated.

Residential service shall not be discontinued unless written notice by first-class mail is sent or delivered to the Customer at least five days prior to the date of the proposed discontinuance.

At least 24 hours preceding a discontinuance, the Company shall make reasonable efforts to contact the Customer to advise it of the proposed discontinuance and what steps must be taken to avoid it.

The Company's Notice of Discontinuance shall contain the following information:

The name and address and the telephone number of the Customer.

A statement of the reason for the proposed discontinuance and the cost (to the Customer) for reconnection.

The date after which service will be discontinued unless appropriate action is taken.

How a Customer may avoid the discontinuance.

The Customer's right to enter into a settlement agreement if the claim is for a charge not in dispute and the Customer is unable to pay the charge in full.

The telephone number where the Customer may make an inquiry.

A statement that this notice will not be effective if the charges involved are part of an unresolved dispute.

**FILED**

Issued: January 21, 1998

Effective: February 20, 1998

David E. Scott, President  
Birch Telecom of Missouri, Inc.  
1000 Walnut Street, Suite 1220  
Kansas City, MO 64106

**FILED**  
FEB 20 1998  
97-372  
**MISSOURI**  
**Public Service Commission**

**CANCELLED**

OCT 08 2004

By *ISRS 22*  
**Public Service Commission**  
**MISSOURI**

## 2. RULES AND REGULATIONS (continued)

2.7 Responsibility of the Company (continued)

## 2.7.4 Disconnection of Service by the Company (continued)

## The Company's Notice of Discontinuation (continued)

A statement of the exception for medical emergency as follows:

Residential Medical Emergency

The Company will postpone a discontinuance for a time not in excess of 21 days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the service is provided and where such a person is under the care of a physician. Any person who alleges such an emergency shall, if requested, provide the Company with reasonable evidence of such necessity.

Settlement Agreement for Residential Customers

1. When a residential customer is unable to pay a charge in full when due, the Company shall permit the Customer to enter into an initial settlement agreement under which the charge may be paid as mutually agreed to by both the Company and the Customer. A copy of the settlement agreement shall be delivered or mailed to the Customer upon request by the Customer.
2. Matters treated by a settlement agreement shall not constitute a basis for discontinuance as long as the terms of the settlement agreement are followed.

2.7.5 Equal Access

The Company will allow Customers the choice of intraLATA and interLATA interexchange carriers.

2.8 Restoration of Service

If service is disconnected for nonpayment, service will be reestablished only upon receipt of payment of all charges due, which include charges for service and facilities during the period of disconnection and which may include a service restoration fee. If the Customer has a history of payments returned for insufficient funds, the Company may require payment by cash, money order, personal check or certified check. If payment is made by personal check, restoration will be effected upon clearance of the check. When a Customer's service has been disconnected in accordance with this Tariff and the service has been terminated through the completion of the Company's service order, service will be reestablished only upon a basis of an application for new service.

During the period of disconnection, Customer's telephone number will not be reassigned. Once service has been terminated, the telephone number may be reassigned to another Customer.

## 2. RULES AND REGULATIONS (continued)

2.9 Taxes and Surcharges

- 2.9.1 Customer will be billed and is responsible for payment of applicable E911, Telecommunications Relay Service (TRS), and all federal, state and local taxes, fees, assessments and surcharges assessed in conjunction with service used. All charges and fees subject to Commission jurisdiction, except taxes and franchise fees, will be submitted to the Commission for prior approval.

## Missouri Universal Service Fund

- A. The Company will place on each retail end-user customer's bill a surcharge equal to the Missouri Universal Service Fund percentage assessment ordered by the Commission.
- B. The surcharge will appear as a separate line item detailed as "Missouri Universal Service Fund."
- C. The surcharge percentage will be applied to the total of each customer's charges for intrastate regulated telecommunications services that meet the definition of net jurisdictional revenues at 4 CSR 240-31.010(12).

- 2.9.2 All taxes, surcharges and assessments (i.e., sales tax, municipal utilities tax, franchise fee, E911, TRS) will be listed as separate line items and are not included in the quoted rates.

2.9.3 Facilities Charge

The Facilities Charge provides for delivery of high quality services, including connecting customers to the network, customer service and network monitoring, updating operational systems, and the construction of a facilities-based network. The Facilities Charge is applied to each line. A Supplementary Facilities Charge is also applied to each line where Birch Long Distance service is used.

<u>Charge</u>	<u>MRC Birch Telecom</u>
Facilities Charge	\$6.38 on each Business line
	\$6.38 on each Residential line
Supplementary Facilities Charge	\$1.00 on each line

2.10 Start of Billing

For billing purposes, the start of service is the day of acceptance by the Customer of the Company's service or equipment.

(M) Section 2.11 moved to Original Sheet No. 24.1

Issued: August 1, 2008

Effective: September 1, 2008

Christopher J. Bunce, Vice President Legal, and General Counsel

Birch Communications  
2300 Main St. Suite 600  
Kansas City, MO 64108

CANCELLED  
May 10, 2018  
Missouri Public  
Service Commission  
TN-2018-0284; YC-2018-0132

FILED  
Missouri Public  
Service Commission

Birch Telecom of Missouri, Inc.

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2. RULES AND REGULATIONS (continued)2.9 Taxes and Surcharges

- 2.9.1 Customer will be billed and is responsible for payment of applicable E911, Telecommunications Relay Service (TRS), and all federal, state and local taxes, fees, assessments and surcharges assessed in conjunction with service used. All charges and fees subject to Commission jurisdiction, except taxes and franchise fees, will be submitted to the Commission for prior approval.

## Missouri Universal Service Fund

- A. The Company will place on each retail end-user customer's bill a surcharge equal to the Missouri Universal Service Fund percentage assessment ordered by the Commission.
- B. The surcharge will appear as a separate line item detailed as "Missouri Universal Service Fund."
- C. The surcharge percentage will be applied to the total of each customer's charges for intrastate regulated telecommunications services that meet the definition of net jurisdictional revenues at 4 CSR 240-31.010(12).

- 2.9.2 All taxes, surcharges and assessments (i.e., sales tax, municipal utilities tax, franchise fee, E911, TRS) will be listed as separate line items and are not included in the quoted rates.

2.10 Start of Billing

For billing purposes, the start of service is the day of acceptance by the Customer of the Company's service or equipment.

2.11 Service Connection and Facilities on Customer's Premises

The Company shall furnish and maintain all facilities including protective apparatus, to provide telecommunications service except as may be otherwise specified in this Tariff. All facilities shall conform to the established construction standards of the Company.

Except as otherwise specified in this Tariff, all equipment furnished by the Company in connection with a Customer's service shall be carefully used and only duly authorized employees of the Company or its contractors or agents shall be allowed to connect, disconnect, change or alter in any manner any or all such facilities.

Customer will be held responsible for loss of or damage to any facilities furnished by the Company unless such loss or damage is due to causes beyond the Customer's control.

At the termination of service the Company may remove any and all of its property located at the Customer Premises, as provided for in this Tariff.

No equipment apparatus, circuit or device not furnished by the Company shall be attached to or connected with the facilities furnished by the Company, whether physically, by induction or otherwise, except as provided in this Tariff. In case any such unauthorized attachment or connection is made, the Company shall have the right to remove or disconnect the same; or suspend the service during the continuance of said attachment or connection; or to terminate the service.

(M) Text moved to 1<sup>st</sup> Revised Sheet No. 25.

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Issued: April 26, 2005

Effective: May 26, 2005

G. Michael Cassity, President  
Birch Telecom of Missouri, Inc.  
2020 Baltimore Avenue  
Kansas City, MO 64108

CANCELLED  
September 1, 2008  
Missouri Public  
Service Commission

FILED  
Missouri Public  
Service Commission

## 2. RULES AND REGULATIONS (continued)

2.9 Taxes and Surcharges

2.9.1 Customer will be billed and is responsible for payment of applicable E911, Telecommunications Relay Service (TRS), and all federal, state and local taxes, fees, assessments and surcharges assessed in conjunction with service used. All charges and fees subject to Commission jurisdiction, except taxes and franchise fees, will be submitted to the Commission for prior approval.

(T)  
(T)  
(T)

2.9.2 All taxes, surcharges and assessments (i.e., sales tax, municipal utilities tax, franchise fee, E911, TRS) will be listed as separate line items and are not included in the quoted rates.

2.10 Start of Billing

For billing purposes, the start of service is the day of acceptance by the Customer of the Company's service or equipment.

2.11 Service Connection and Facilities on Customer's Premises

The Company shall furnish and maintain all facilities including protective apparatus, to provide telecommunications service except as may be otherwise specified in this Tariff. All facilities shall conform to the established construction standards of the Company.

Except as otherwise specified in this Tariff, all equipment furnished by the Company in connection with a Customer's service shall be carefully used and only duly authorized employees of the Company or its contractors or agents shall be allowed to connect, disconnect, change or alter in any manner any or all such facilities.

Customer will be held responsible for loss of or damage to any facilities furnished by the Company unless such loss or damage is due to causes beyond the Customer's control.

At the termination of service the Company may remove any and all of its property located at the Customer Premises, as provided for in this Tariff.

No equipment apparatus, circuit or device not furnished by the Company shall be attached to or connected with the facilities furnished by the Company, whether physically, by induction or otherwise, except as provided in this Tariff. In case any such unauthorized attachment or connection is made, the Company shall have the right to remove or disconnect the same; or suspend the service during the continuance of said attachment or connection; or to terminate the service.

2.12 Statement of Customer's Rights and Responsibilities

Pursuant to Commission Rule 240-33.060 (3), the Company will provide its Customers with the following information at the time service is established

**CANCELLED**

May 28, 2005

**MISSOURI PUBLIC  
SERVICE COMMISSION**

RECEIVED

## 2. RULES AND REGULATIONS (continued)

JAN 21 1998

2.9 Taxes and Surcharges

- 2.9.1 Customer will be billed and is responsible for payment of applicable E911, Missouri Telecommunications Relay Service (TRS), and all federal, state and local taxes, fees, assessments and surcharges assessed in conjunction with service used.
- 2.9.2 All taxes, surcharges and assessments (i.e., sales tax, municipal utilities tax, franchise fee, E911, TRS) will be listed as separate line items and are not included in the quoted rates.

2.10 Start of Billing

For billing purposes, the start of service is the day of acceptance by the Customer of the Company's service or equipment.

2.11 Service Connection and Facilities on Customer's Premises

The Company shall furnish and maintain all facilities including protective apparatus, to provide telecommunications service except as may be otherwise specified in this Tariff. All facilities shall conform to the established construction standards of the Company.

Except as otherwise specified in this Tariff, all equipment furnished by the Company in connection with a Customer's service shall be carefully used and only duly authorized employees of the Company or its contractors or agents shall be allowed to connect, disconnect, change or alter in any manner any or all such facilities.

Customer will be held responsible for loss of or damage to any facilities furnished by the Company unless such loss or damage is due to causes beyond the Customer's control.

At the termination of service the Company may remove any and all of its property located at the Customer Premises, as provided for in this Tariff.

No equipment apparatus, circuit or device not furnished by the Company shall be attached to or connected with the facilities furnished by the Company, whether physically, by induction or otherwise, except as provided in this Tariff. In case any such unauthorized attachment or connection is made, the Company shall have the right to remove or disconnect the same; or suspend the service during the continuance of said attachment or connection; or to terminate the service.

2.12 Statement of Customer's Rights and Responsibilities

Pursuant to Commission Rule 240-33.060 (3), the Company will provide its Customers with the following information at the time service is established.

CANCELLED

APR 30 1999  
By *RS #24*  
Public Service Commission  
MISSOURI

FILED

Issued: January 21, 1998

Effective: February 20, 1998

David E. Scott, President  
Birch Telecom of Missouri, Inc.  
1000 Walnut Street, Suite 1220  
Kansas City, MO 64106

FEB 20 1998  
97-372  
MISSOURI  
Public Service Commission



(M)

2.11 Service Connection and Facilities on Customer's Premises

The Company shall furnish and maintain all facilities including protective apparatus, to provide telecommunications service except as may be otherwise specified in this Tariff. All facilities shall conform to the established construction standards of the Company.

Except as otherwise specified in this Tariff, all equipment furnished by the Company in connection with a Customer's service shall be carefully used and only duly authorized employees of the Company or its contractors or agents shall be allowed to connect, disconnect, change or alter in any manner any or all such facilities.

Customer will be held responsible for loss of or damage to any facilities furnished by the Company unless such loss or damage is due to causes beyond the Customer's control.

At the termination of service the Company may remove any and all of its property located at the Customer Premises, as provided for in this Tariff.

No equipment apparatus, circuit or device not furnished by the Company shall be attached to or connected with the facilities furnished by the Company, whether physically, by induction or otherwise, except as provided in this Tariff. In case any such unauthorized attachment or connection is made, the Company shall have the right to remove or disconnect the same; or suspend the service during the continuance of said attachment or connection; or to terminate the service.

(M)

(M) Text moved from Sheet No. 24.

(M)

Issued: August 1, 2008

Effective: September 1, 2008

Christopher J. Bunce, Vice President Legal, and General Counsel

Birch Communications  
2300 Main St. Suite 600  
Kansas City, MO 64108

CANCELLED  
May 10, 2018  
Missouri Public  
Service Commission  
TN-2018-0284; YC-2018-0132

FILED  
Missouri Public  
Service Commission

Birch Telecom of Missouri, Inc.

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2. RULES AND REGULATIONS (continued)2.12 Statement of Customer's Rights and Responsibilities

(T)

Pursuant to Commission Rule 240-33.060 (3), the Company will provide its Customers with the following information at the time service is established

(M)

(M)

**Rights and Responsibilities of Missouri Residential Telephone Customers**

This information is provided in accordance with the rules of the Missouri Public Service Commission and explains your rights and responsibilities as a residential telephone Customer.

**Your Telephone Bill**

You will receive a telephone bill from us each month. Birch Telecom of Missouri, Inc. provides basic local telephone service (including access to 911, where available), long distance service (including collect calls) and certain custom calling services. Payment in full is due within 21 days of the date of the bill. If we do not receive your payment within 21 days, your service is subject to disconnection. When paying by mail, be sure to allow enough time for your payment to reach us by the due date.

**Payment Arrangements**

Payment may be sent to Birch Telecom of Missouri, Inc. Payment for service may be made by check. If you are temporarily having difficulty paying your telephone bill, please call Birch Telecom of Missouri, Inc. immediately at 1-888-772-4724. By doing this, you may avoid having your phone service disconnected or terminated.

**Disconnection or Termination of Telephone Service**

Your telephone service is subject to disconnection or termination for any of the reasons listed below. If service is terminated, a new telephone number will be assigned and you will be required to pay installation charges again. If service is disconnected, your telephone number is reserved for 10 days and you will not be charged installation charges again.

- A. Nonpayment of an undisputed delinquent account. Your service will not be discontinued for nonpayment of a delinquent charge until five days after a charge has become delinquent. Additionally, Birch Telecom of Missouri, Inc. will make reasonable efforts to contact you at least 24 hours in advance prior to disconnecting your telephone service.
- B. Unauthorized use of telephone utility equipment in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such equipment.
- C. Refusal after reasonable notice to permit inspection, maintenance, or replacement of telephone utility equipment.
- D. Misrepresentation of identity in obtaining telephone utility service.
- E. Incurs charges and evidences an intent not to pay such charges when due.

---

Issued: April 26, 2005

Effective: May 26, 2005

G. Michael Cassity, President  
Birch Telecom of Missouri, Inc.  
2020 Baltimore Avenue  
Kansas City, MO 64108

CANCELLED  
May 10, 2018  
Missouri Public  
Service Commission  
TN-2018-0284; YC-2018-0132

**FILED**  
**MO PSC**

## 2. RULES AND REGULATIONS (continued)

2.12 Statement of Customer's Rights and Responsibilities (continued)**Rights and Responsibilities of Missouri Residential Telephone Customers**

This information is provided in accordance with the rules of the Missouri Public Service Commission and explains your rights and responsibilities as a residential telephone Customer.

**Your Telephone Bill**

You will receive a telephone bill from us each month. Birch Telecom of Missouri, Inc. provides basic local telephone service (including access to 911, where available), long distance service (including collect calls) and certain custom calling services. Payment in full is due within 21 days of the date of the bill. If we do not receive your payment within 21 days, your service is subject to disconnection. When paying by mail, be sure to allow enough time for your payment to reach us by the due date.

**Payment Arrangements**

Payment may be sent to Birch Telecom of Missouri, Inc. Payment for service may be made by check. If you are temporarily having difficulty paying your telephone bill, please call Birch Telecom of Missouri, Inc. immediately at 1-888-772-4724. By doing this, you may avoid having your phone service disconnected or terminated.

**Disconnection or Termination of Telephone Service**

Your telephone service is subject to disconnection or termination for any of the reasons listed below. If service is terminated, a new telephone number will be assigned and you will be required to pay installation charges again. If service is disconnected, your telephone number is reserved for 10 days and you will not be charged installation charges again.

- A. Nonpayment of an undisputed delinquent account. Your service will not be discontinued for nonpayment of a delinquent charge until five days after a charge has become delinquent. Additionally, Birch Telecom of Missouri, Inc. will make reasonable efforts to contact you at least 24 hours in advance prior to disconnecting your telephone service.
- B. Unauthorized use of telephone utility equipment in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such equipment.
- C. Refusal after reasonable notice to permit inspection, maintenance, or replacement of telephone utility equipment.
- D. Misrepresentation of identity in obtaining telephone utility service.
- E. Incurs charges and evidences an intent not to pay such charges when due.

**CANCELLED**

May 28, 2005

**MISSOURI PUBLIC  
SERVICE COMMISSION**

## 2. RULES AND REGULATIONS (continued)

2.12 Statement of Customer's Rights and Responsibilities (continued)**Rights and Responsibilities of Missouri Residential Telephone Customers (continued)****Reconnection of Service**

After local telephone service has been disconnected, Birch Telecom of Missouri, Inc. will restore your service when the reason for the disconnection has been remedied. Before restoring your service, the following will be required:

- A. Payment for all undisputed amounts must be received by Birch Telecom of Missouri, Inc. or its authorized Agent.
- B. Installation charges must be paid again if your service has been terminated. Installation charges will not be charged if your service has been disconnected. However, there is a charge for restoration of suspended service if your service has been disconnected but not yet terminated.
- C. One month's advance payment and/or a deposit has been made.

**Procedures for Handling Inquiries and Complaints**

Telephone inquiries may be directed to Birch Telecom of Missouri, Inc. at 1-888-772-4724. Written inquiries may be directed to Birch Telecom of Missouri, Inc. at 1302 Chestnut Street, P.O. Box 972, Emporia, Kansas, 66801.

(T)  
(T)**Filing a Complaint with the Missouri Public Service Commission**

If Birch Telecom of Missouri, Inc. cannot resolve your complaint, you may call the Missouri Public Service Commission, located at Governor Office Building, 200 Madison Street, Jefferson City, Missouri, 65102-0360, toll free at 1-800-392-4211 to file an informal complaint.

(T)  
(T)

If your complaint cannot be resolved informally, you may file a formal complaint, in writing, with the Missouri Public Service Commission at their mailing address: P. O. Box 360, Jefferson City, Missouri 65102.

Also, the Missouri Office of the Public Counsel, representing the public before the Missouri Public Service Commission, has an office at 200 Madison Street, Suite 650, P.O. Box 7800, Jefferson City, Missouri, 65102-7800. The Public Counsel's telephone number is 1-573-751-4857.

(T)  
(T)2.13 Telephone Number Intercept

Whenever a Customer's telephone number is changed after a directory is published, the Company will intercept all calls to the former number for 30 days and give the calling party the new number, provided existing central office equipment will permit and the Customer so desires.

## 2. RULES AND REGULATIONS (continued)

**RECEIVED**2.12 Statement of Customer's Rights and Responsibilities (continued)Rights and Responsibilities of Missouri Residential Telephone Customers (continued)

JAN 21 1998

**Reconnection of Service****MISSOURI  
Public Service Commission**

After local telephone service has been disconnected, Birch Telecom of Missouri, Inc. will restore your service when the reason for the disconnection has been remedied. Before restoring your service, the following will be required:

- A. Payment for all undisputed amounts must be received by Birch Telecom of Missouri, Inc. or its authorized Agent.
- B. Installation charges must be paid again if your service has been terminated. Installation charges will not be charged if your service has been disconnected. However, there is a charge for restoration of suspended service if your service has been disconnected but not yet terminated.
- C. One month's advance payment and/or a deposit has been made.

**Procedures for Handling Inquiries and Complaints**

Telephone inquiries may be directed to Birch Telecom of Missouri, Inc. at 1-888-772-4724. Written inquiries may be directed to Birch Telecom of Missouri, Inc. at 1000 Walnut Street, Suite 1220, Kansas City, MO 64106.

**Filing a Complaint with the Missouri Public Service Commission**

If Birch Telecom of Missouri, Inc. cannot resolve your complaint, you may call the Missouri Public Service Commission, located at 301 West High Street, 5<sup>th</sup> Floor, Jefferson City, Missouri 65101, toll free at 1-800-392-4211 to file an informal complaint.

If your complaint cannot be resolved informally, you may file a formal complaint, in writing, with the Missouri Public Service Commission at their mailing address: P. O. Box 360, Jefferson City, Missouri 65102.

Also, the Missouri Office of the Public Counsel, representing the public before the Missouri Public Service Commission, has an office at 301 West High Street, 2<sup>nd</sup> Floor, Jefferson City, Missouri 65101. The Public Counsel's telephone number is 1-573-751-4857.

2.13 Telephone Number Intercept

Whenever a Customer's telephone number is changed after a directory is published, the Company will intercept all calls to the former number for 30 days and give the calling party the new number, provided existing central office equipment will permit and the Customer so desires.

**CANCELLED**

JAN 15 2001  
 157 R 5 24  
 By  
 Public Service Commission  
 MISSOURI

**FILED**

Issued: January 21, 1998

Effective: February 20, 1998

David E. Scott, President  
 Birch Telecom of Missouri, Inc.  
 1000 Walnut Street, Suite 1220  
 Kansas City, MO 64106

**FEB 20 1998**  
**97 - 372**  
**MISSOURI**  
**Public Service Commission**

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2. RULES AND REGULATIONS (continued)2.14 Billing Disputes

(N)

In the event of a dispute between a customer and the Company regarding any bill for telephone service, the Company shall make an investigation as required by the particular case, and report the results to the customer. In the event the dispute is not resolved, the Company shall inform the customer of the complaint procedures of the Commission, as listed in Section 2.13.

Notwithstanding any other section of the Company's tariffs, the customer's service shall not be subject to discontinuance for nonpayment of that portion of a bill under dispute pending the completion of the determination of the dispute. The customer is obligated to pay any billings not disputed.

## 2.15 Dispute Resolution

This Section applies to any dispute, controversy, or claim, whether based in contract, tort, equity, statute or any other legal theory, between the Customer and the Company arising out of, or relating to, any service, product, facilities, charge, advertising, representation, act or omission of the Company, or any other dispute, controversy, or claim arising from the relationship between the parties that either the Customer or the Company has against the other, regardless of the date of accrual and even if the dispute, controversy, or claim arises after service has terminated (hereinafter collectively referred to herein as "Dispute" or "Disputes"). All Disputes must be resolved as described in this section. BY ORDERING AND/OR CONTINUING SERVICES PROVIDED IN THIS TARIFF, THE CUSTOMER AGREES THAT ANY DISPUTE WILL BE RESOLVED BY THE DISPUTE RESOLUTION PROCESS DESCRIBED HEREIN AND NOT BY A JUDGE OR JURY IN COURT.

If the Customer has a Dispute with the Company, the Customer must first call the Company's Customer Service department, at the number listed on the Customer's invoice, to attempt to resolve the Dispute. The Customer must describe the Dispute and provide the Company with any supporting documentation reasonably requested by the Company. Likewise, if the Company has a Dispute with the Customer it will notify the Customer by letter sent to the Customer's billing address and attempt to resolve it before pursuing arbitration.

If the parties are unable to resolve the Dispute within 60 days of the initial notice, either party may request arbitration as described below.

MANDATORY ARBITRATION OF DISPUTES. ANY DISPUTE OF ANY KIND BETWEEN THE CUSTOMER AND THE COMPANY, OR ANY EMPLOYEE, AGENT, PRIVY OR AFFILIATED ENTITY OF EITHER PARTY, WILL BE RESOLVED BY FINAL AND BINDING ARBITRATION AS PRESCRIBED IN THIS SECTION. THE FEDERAL ARBITRATION ACT, NOT STATE LAW, GOVERNS THIS PROCESS, INCLUDING THE ARBITRABILITY OF ANY DISPUTE UNDER THIS TARIFF AND THE REVIEW OF ANY AWARD.

(N)

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2. RULES AND REGULATIONS (continued)

## 2.14 Dispute Resolution (continued)

(N)

The arbitration will be conducted by and under the then-applicable commercial arbitration rules of the American Arbitration Association (“AAA”) at the nearest AAA Case Management Center or other location as agreed upon by Customer and Company. A single neutral arbitrator engaged in the practice of law will conduct the arbitration. The arbitrator will be selected according to the rules of the American Arbitration Association or, alternatively, may be selected by agreement of the parties, who will cooperate in good faith to select the arbitrator. All expedited procedures prescribed by the applicable rules will apply. All required fees and costs will be paid equally by the parties as set forth in the AAA commercial arbitration rules. The arbitrator’s decision and award will be final and binding, and judgment on the award rendered by the arbitrator may be entered in any court with jurisdiction.

No Dispute may be joined with another lawsuit, claim, dispute, or arbitration brought by any other person, or resolved on a class-wide basis. The arbitrator may not award damages that are barred by this tariff and may not award punitive damages.

If any party files a judicial or administrative action to resolve a Dispute without first complying with the provisions of this Section and another party successfully stays such action and/or compels arbitration, the party filing that judicial or administrative action must pay the other party’s costs and expenses incurred in seeking such stay and/or compelling arbitration, including attorney’s fees.

Notwithstanding the provisions of this Section, the Customer may file a complaint with the Commission as described in Section 2.9.

If any portion of this Section is determined to be invalid or unenforceable, the remainder of this Section and this Tariff shall remain in full force and effect.

(N)

## 3. SERVICE AREAS

Local exchange services are provided, subject to availability of facilities and equipment, in all areas currently served by the following incumbent LECs: (N)

- 1) Southwestern Bell Telephone Company d/b/a AT&T Missouri
- 2) Embarras Missouri, Inc. d/b/a CenturyLink
- 3) CenturyTel of Missouri, LLC d/b/a CenturyLink
- 4) CenturyTel of NW Arkansas, LLC d/b/a CenturyLink
- 5) Spectra Communications Group, LLC d/b/a CenturyLink

(N)

## 3.1 Service Areas by Rate Group (1)

This Tariff applies to the Company's provision of telecommunications services within the following Southwestern Bell Telephone Company exchanges (by rate group).

3.1.1 Rate Group A

Adrian	Clever	Knob Noster	Pocahontas-New
Advance	Climax Springs	Lamar	Wells
Agency	Deering	LaMonte	
Altenburg-Frohna	Delta	Lancaster	Portageville
Archie	DeKalb	Leadwood	Puxico
Argyle	Downing	Lilbourn	Quilin
Armstrong	East Prairie	Linn	Richmond
Ash Grove	Edina	Lockwood	Richwoods
Beaufort	Elsberry	Louisiana	Risco
Bell City	Essex	Macks Creek	Rushville
Benton	Farley	Malden	Ste. Genevieve
Billings	Fayette	Marble Hill	St. Marys
Bismarck	Fisk	Marceline	San Antonio
Bloomfield	Frankford	Marionville	Scott City
Bloomsdale	Freeburg	Marston	Senath
Bowling Green	Gideon	Meta	Slater
Brookfield	Glasgow	Montgomery City	Smithville
Campbell	Grain Valley	Morehouse	Stanberry
Cardwell	Greenwood	New Franklin	Trenton
Carl Junction	Hayti	New Madrid	Tuscumbia
Carrollton	Higbee	Oak Ridge	Versailles
Caruthersville	Holcomb	Old Appleton	Vienna
Center	Hornersville	Oran	Walnut Grove
Chaffee	Jasper	Patton	Wardell
Charleston		Paynesville	Wellsville
Clarksville		Pierce City	Westphalia
			Wyatt

## 3.1.2 Rate Group A- MCA 4

Antonia  
Eureka  
Herculaneum-Pevely

## 3.1.2 Rate Group A- MCA 5

Gray Summit  
Hillsboro  
Ware

(1) Effective August 8, 2008 see Section 3.3 ,Service Areas by CLLI for updated service areas.



## 3. SERVICE AREAS

## 3.1 Service Areas by Rate Group (1)

(T)

This Tariff applies to the Company's provision of telecommunications services within the following Southwestern Bell Telephone Company exchanges (by rate group).

3.1.1 Rate Group A

Adrian	Clever	Knob Noster	Pocahontas-New
Advance	Climax Springs	Lamar	Wells
Agency	Deering	LaMonte	
Altenburg-Frohna	Delta	Lancaster	Portageville
Archie	DeKalb	Leadwood	Puxico
Argyle	Downing	Lilbourn	Quilin
Armstrong	East Prairie	Linn	Richmond
Ash Grove	Edina	Lockwood	Richwoods
Beaufort	Elsberry	Louisiana	Risco
Bell City	Essex	Macks Creek	Rushville
Benton	Farley	Malden	Ste. Genevieve
Billings	Fayette	Marble Hill	St. Marys
Bismarck	Fisk	Marceline	San Antonio
Bloomfield	Frankford	Marionville	Scott City
Bloomsdale	Freeburg	Marston	Senath
Bowling Green	Gideon	Meta	Slater
Brookfield	Glasgow	Montgomery City	Smithville
Campbell	Grain Valley	Morehouse	Stanberry
Cardwell	Greenwood	New Franklin	Trenton
Carl Junction	Hayti	New Madrid	Tuscumbia
Carrollton	Higbee	Oak Ridge	Versailles
Caruthersville	Holcomb	Old Appleton	Vienna
Center	Hornersville	Oran	Walnut Grove
Chaffee	Jasper	Patton	Wardell
Charleston		Paynesville	Wellsville
Clarksville		Pierce City	Westphalia
			Wyatt

## 3.1.2 Rate Group A- MCA 4

Antonia  
Eureka  
Herculaneum-Pevely

## 3.1.2 Rate Group A- MCA 5

Gray Summit  
Hillsboro  
Ware

(1) Effective August 8, 2008 see Section 3.3 ,Service Areas by CLLI for updated service areas.

(T)

Issued: July 9, 2008

Effective: August 8, 2008

Christopher J. Bunce, Vice President Legal, and General Counsel  
Birch Communications  
2300 Main St. Suite 600  
Kansas City, MO 64108

CANCELLED  
May 6, 2017  
Missouri Public  
Service Commission  
JC-2017-0212

FILED  
Missouri Public  
Service Commission

## 3. SERVICE AREAS

3.1 Service Areas by Rate Group

This Tariff applies to the Company's provision of telecommunications services within the following Southwestern Bell Telephone Company exchanges (by rate group).

3.1.1 Rate Group A

Adrian	Clever	Knob Noster	Pocohontas-New
Advance	Climax Springs	Lamar	Wells
Agency	Deering	LaMonte	Portage Des Sioux
Altenburg-Frohna	Delta	Lancaster	Portageville
Archie	DeKalb	Leadwood	Puxico
Argyle	Downing	Lilbourn	Quilin
Armstrong	East Prairie	Linn	Richmond
Ash Grove	Edina	Lockwood	Richwoods
Beaufort	Elsberry	Louisiana	Risco
Bell City	Essex	Macks Creek	Rushville
Benton	Farley	Malden	Ste. Genevieve
Billings	Fayette	Marble Hill	St. Marys
Bismarck	Fisk	Marceline	San Antonio
Bloomfield	Frankford	Marionville	Scott City
Bloomsdale	Freeburg	Marston	Senath
Bowling Green	Gideon	Meta	Slater
Brookfield	Glasgow	Montgomery City	Smithville
Campbell	Grain Valley	Morehouse	Stanberry
Cardwell	Greenwood	New Franklin	Trenton
Carl Junction	Hayti	New Madrid	Tuscumbia
Carrollton	Higbee	Oak Ridge	Versailles
Caruthersville	Holcomb	Old Appleton	Vienna
Center	Hornersville	Oran	Walnut Grove
Chaffee	Jasper	Patton	Wardell
Charleston		Paynesville	Wellsville
Clarksville		Pierce City	Westphalia
			Wyatt

## 3.1.2 Rate Group A- MCA 4

(M)(N)

Antonia  
Eureka  
Herculaneum-Pevely

## 3.1.2 Rate Group A- MCA 5

Gray Summit  
Hillsboro  
Ware

(N)

(M) Rate Group A1 (for resale products only) moved to 2nd Revised Sheet No. 34 and 1st Revised Sheet No. 37

Issued: August 4, 2003

Effective: September 5, 2003

CANCELLED  
August 8, 2008  
Missouri Public  
Service Commission

David E. Scott, President  
Birch Telecom of Missouri, Inc.  
1004 Baltimore Ave., Suite 900  
Kansas City, MO 64105

Filed  
MO PSC

## 3. SERVICE AREAS

3.1 Service Areas by Rate Group**RECEIVED**

This Tariff applies to the Company's provision of telecommunications services within the following Southwestern Bell Telephone Company exchanges (by rate group).

OCT 05 2000

3.1.1 Rate Group A**MISSOURI  
Public Service Commission**

Adrian	Clarksville	Hornersville	Pierce City
Advance	Clever	Jasper	Pocahontas-
Altenburg-	Climax Springs	Knob Noster	New Wells
Frohna	Deering	Lamar	Portageville
Antonia	Delta	LaMonte	Puxico
Archie	Downing	Lancaster	Qulin
Argyle	East Prairie	Leadwood	Richmond
Armstrong	Edina	Lilbourn	Richwoods
Ash Grove	Elsberry	Linn	Risco
Beaufort	Essex	Lockwood	Ste. Genevieve
Bell City		Louisiana	St. Marys
Benton	Farley	Macks Creek	Scott City
Billings	Fayette	Malden	Senath
Bismarck	Fisk	Marble Hill	Slater
Bloomfield	Frankford	Marceline	Smithville
Bloomsdale	Freeburg	Marionville	Stanberry
	Gideon	Marston	Trenton
	Glasgow	Meta	Tuscumbia
Bowling Green	Grain Valley	Montgomery	Versailles
Brookfield	Gray Summit	City	Vienna
Campbell	Greenwood	Morehouse	Walnut Grove
Cardwell	Hayti	New Franklin	Wardell
Carl Junction	Herculaneum-	New Madrid	Ware
Carrollton	Pevely	Oak Ridge	Wellsville
Caruthersville	Higbee	Old Appleton	Westphalia
Center	Hillsboro	Oran	Wyatt
Chaffee	Holcomb	Patton	
Charleston		Paynesville	

3.1.2 Rate Group A1

Portage Des Sioux(10)  
Agency  
DeKalb  
Rushville  
San Antonio

(T)

**CANCELLED**

SEP 05 2003

by *SHRS 27*  
**Public Service Commission**  
**MISSOURI**

FILED

NOV 06 2000

**MISSOURI**  
**Public Service Commission**

Issued: October 5, 2000

Effective: November 6, 2000

David E. Scott, President  
Birch Telecom of Missouri, Inc.  
2020 Baltimore Avenue  
Kansas City, MO 64108

## 3. SERVICE AREAS

SEP 15 1999

3.1 Service Areas by Rate Group

This Tariff applies to the Company's provision of telecommunications services within the following Southwestern Bell Telephone Company exchanges (by rate group).

3.1.1 Rate Group A

	Adrian	Clarksville	Hornersville	Pierce City
	Advance	Clever	Jasper	Pocahontas-
	Altenburg-	Climax Springs	Knob Noster	New Wells
	Frohna	Deering	Lamar	Portageville
	Antonia	Delta	LaMonte	Puxico
	Archie	Downing	Lancaster	Quilin
	Argyle	East Prairie	Leadwood	Richmond
	Armstrong	Edina	Lilbourn	Richwoods
	Ash Grove	Elsberry	Linn	Risco
(M)	Beaufort	Essex	Lockwood	Ste. Genevieve
	Bell City		Louisiana	St. Marys
	Benton	Farley	Macks Creek	Scott City
	Billings	Fayette	Malden	Senath
	Bismarck	Fisk	Marble Hill	Slater
	Bloomfield	Frankford	Marceline	Smithville
(M)	Bloomsdale	Freeburg	Marionville	Stanberry
(M)		Gideon	Marston	Trenton
	Bowling Green	Glasgow	Meta	Tuscumbia
	Brookfield	Grain Valley	Montgomery	Versailles
	Campbell	Gray Summit	City	Vienna
	Cardwell	Greenwood	Morehouse	Walnut Grove
	Carl Junction	Hayti	New Franklin	Wardell
	Carrollton	Herculaneum-	New Madrid	Ware
	Caruthersville	Pevely	Oak Ridge	Wellsville
	Center	Higbee	Old Appleton	Westphalia
	Chaffee	Hillsboro	Oran	Wyatt
	Charleston	Holcomb	Patton	
			Paynesville	

3.1.2 Rate Group A1

Portage Des Sioux  
Agency  
DeKalb  
Rushville  
San Antonio

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Missouri Public  
Service Commission

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## 3. SERVICE AREAS

Missouri Public  
Service Commission3.1 Service Areas by Rate Group

REC'D DEC 04 1998

This Tariff applies to the Company's provision of telecommunications services within the following Southwestern Bell Telephone Company exchanges (by rate group).

3.1.1 Rate Group A

Adrian	Clarksville	Hornersville	Pierce City
Advance	(M) Clever	Jasper	Pocahontas-
(M) Altenburg-	Climax Springs	Knob Noster	New Wells
Frohna	Deering	Lamar	Portageville
Antonia	(M) Delta	LaMonte	Puxico
Archie	Downing	Lancaster	Qulin
Argyle	East Prairie	Leadwood	Richmond
Armstrong	Edina	Lilbourn	Richwoods
(M) Ash Grove	Elsberry	Linn	Risco
Beaufort	Essex	Lockwood	(M) Ste. Genevieve
Bell City	Eureka	Louisiana	St. Marys
Benton	(M) Farley	Macks Creek	(M)
(M) Billings	Fayette	Malden	Scott City
Bismarck	Fisk	Marble Hill	Senath
Bloomfield	Frankford	Marceline	Slater
Bloomsdale	Freeburg	(M) Marionville	(M) Smithville
Bonne Terre	Gideon	Marston	Stanberry
Boonville	Glasgow	Meta	Trenton
Bowling Green	(M) Grain Valley	Montgomery	Tuscumbia
Brookfield	Gray Summit	City	Versailles
Campbell	(M) Greenwood	Morehouse	Vienna
Cardwell	Hayti	New Franklin	(M) Walnut Grove
Carl Junction	Herculaneum-	New Madrid	Wardell
Carrollton	Pevely	Oak Ridge	Ware
Caruthersville	Higbee	Old Appleton	Wellsville
Center	Hillsboro	Oran	Westphalia
Chaffee	Holcomb	Patton	Wyatt
Charleston		Paynesville	

3.1.2 Rate Group A1

(M)	(M) Agency
	DeKalb
	Rushville
	San Antonio
(M) Portage Des Sioux	
(M)	

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(T)

## 3. SERVICE AREAS

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3.1 Service Areas by Rate Group

This Tariff applies to the Company's provision of telecommunications services within the following Southwestern Bell Telephone Company exchanges (by rate group).

3.1.1 Rate Group A

(N)

Adrian	Charleston	Jasper	Pierce City
Advance	Clarksville	Knob Noster	Pocohontas-
Agency	Climax Springs	Lamar	New Wells
Altenburg-	Deering	LaMonte	Portageville
Frohna	DeKalb	Lancaster	Puxico
Antonia	Delta	Leadwood	Qulin
Archie	Downing	Lilbourn	Richmond
Argyle	East Prairie	Linn	Richwoods
Armstrong	Edina	Lockwood	Risco
Beaufort	Elsberry	Louisiana	Rushville
Bell City	Essex	Macks Creek	Ste. Genevieve
Benton	Eureka	Malden	St. Marys
Bismarck	Fayette	Marble Hill	San Antonio
Bloomfield	Fisk	Marceline	Scott City
Bloomsdale	Frankford	Marston	Senath
Bonne Terre	Freeburg	Meta	Slater
Boonville	Gideon	Montgomery	Stanberry
Bowling Green	Glasgow	City	Trenton
Brookfield	Gray Summit	Morehouse	Tuscumbia
Campbell	Hayti	New Franklin	Versailles
Cardwell	Herculaneum-	New Madrid	Vienna
Carl Junction	Pevely	Oak Ridge	Wardell
Carrollton	Higbee	Old Appleton	Ware
Caruthersville	Hillsboro	Oran	Wellsville
Center	Holcomb	Patton	Westphalia
Chaffee	Hornersville	Paynesville	Wyatt

3.1.2 Rate Group A1

Ash Grove  
Billings  
Clever  
Farley  
Grain Valley  
Greenwood  
Marionville  
Portage Des Sioux  
Smithville  
Walnut Grove

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Tariff Reference

SWBT PSC Mo. No. 24 §1.3  
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3. EXCHANGE AREA

3.1 Exchange Areas by Rate Group

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This tariff applies to the Company's resale of telecommunications services within the following Southwestern Bell Telephone Company exchanges (by rate group):

3.1.1 Rate Group A

Agency  
DeKalb  
Rushville  
San Antonio

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97-372  
MISSOURI  
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## 3. SERVICE AREAS (continued)

3.1 Service Areas by Rate Group (continued)3.1.3 Rate Group B

Bonne Terre	Fredericktown	Monett
Boonville	Fulton	Neosho
Camdenton	Gravois Mills	Nevada
Cape Girardeau	Hannibal	Perryville
Carthage	Imperial	Poplar Bluff
Chillicothe	Jackson	St. Clair
Dexter	Joplin	Sedalia
Eldon	Kennett	Sikeston
Eureka	Kirksville	St. Joseph
Excelsior Springs	Lake Ozark-Osage Beach	Union
Farmington	Marshall	Washington
Flat River	Mexico	Webb City
	Moberly	

## 3.1.4 Rate Group B – MCA 3

Chesterfield  
Fenton  
Imperial  
Manchester  
Maxville  
Portage Des Sioux  
St. Charles  
Valley Park

## 3.1.5 Rate Group B – MCA 4

Harvester  
High Ridge  
Pond

## 3.1.6 Rate Group B – MCA 5

Cedar Hill  
DeSoto  
Festus-Crystal City  
Pacific

(N)

(N)

(M) Rate Group B1 (for resale products only) moved to 2nd Revised Sheet No. 34 and 1st Revised Sheet No. 37



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## 3. SERVICE AREAS (continued)

OCT 05 2000

3.1 Service Areas by Rate Group (continued)3.1.3 Rate Group B

Bonne Terre  
Boonville  
Camdenton  
Cape Girardeau  
Carthage  
Cedar Hill  
Chillicothe  
DeSoto  
Dexter  
Eldon  
Eureka  
Excelsior Springs  
Farmington  
Festus-Crystal City  
Flat River  
Fredericktown  
Fulton  
Gravois Mills  
Hannibal  
Harvester  
High Ridge  
Jackson

Joplin  
Kennett  
Kirksville  
Lake Ozark-Osage Beach  
Marshall  
Mexico  
Moberly  
Monett  
Neosho  
Nevada  
Pacific  
Perryville  
Pond  
Poplar Bluff  
St. Clair  
Sedalia  
Sikeston  
St. Joseph  
Union  
Washington  
Webb City

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(M)

3.1.4 Rate Group B1

Chesterfield  
Fenton  
Imperial  
Manchester  
Maxville  
St. Charles

Valley Park

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Birch Telecom of Missouri, Inc.

## 3. SERVICE AREAS (continued)

3.1 Service Areas by Rate Group (continued)

SEP 15 1999

3.1.3 Rate Group B

(M) Bonne Terre  
(M) Boonville  
Camdenton  
Cape Girardeau  
Carthage  
Cedar Hill  
Chillicothe  
DeSoto  
Dexter  
Eldon  
(M) Eureka  
Excelsior Springs  
Farmington  
Festus-Crystal City  
Flat River  
Fredericktown  
Fulton  
Gravois Mills  
Hannibal  
Harvester  
High Ridge

Jackson  
Joplin  
Kennett  
Kirksville  
Lake Ozark-Osage Beach  
Marshall  
Mexico  
Moberly  
Monett  
Neosho  
Nevada  
Pacific  
Perryville  
Pond  
Poplar Bluff  
St. Clair  
Sedalia  
Sikeston  
Union  
Washington  
Webb City

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3.1.4 Rate Group B1

Chesterfield  
Fenton  
Imperial  
Manchester  
Maxville  
St. Charles  
St. Joseph  
Valley Park

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(D)  
(T)

## 3. SERVICE AREAS (continued)

3.1 Service Areas by Rate Group (continued)3.1.3 Rate Group B

(N)

Camdenton  
Cape Girardeau  
Carthage  
Cedar Hill  
Chillicothe  
DeSoto  
Dexter  
Eldon  
Excelsior Springs  
Farmington  
Festus-Crystal City  
Flat River  
Fredericktown  
Fulton  
Gravois Mills  
Hannibal  
Harvester  
High Ridge  
Jackson  
Joplin

Kennett  
Kirksville  
Lake Ozark-Osage Beach  
Marshall  
Mexico  
Monett  
Moberly  
Neosho  
Nevada  
Pacific  
Perryville  
Pond  
Poplar Bluff  
St. Clair  
Sedalia  
Sikeston  
Union  
Washington  
Webb City

3.1.4 Rate Group B1

Chesterfield  
Fenton  
Imperial  
Manchester  
Maxville  
St. Charles  
St. Joseph  
Valley Park

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3. EXCHANGE AREA (continued)

3.1 Exchange Areas by Rate Group (continued)

3.1.2 Rate Group B

St. Joseph

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## 3. SERVICE AREAS (continued)

3.1 Service Areas by Rate Group (continued)3.1.5 Rate Group CSpringfield Metropolitan Exchange

Principal Zone

Principal Zone Base Rate Area

Metropolitan Calling Area-1 (MCA-1) Zones

Fair Grove

Nixa

Republic

Rogersville

Strafford

Willard

(D)  
(D)  
(T)  
|  
|  
|  
|

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3. EXCHANGE AREA (continued)

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3.1 Exchange Areas by Rate Group (continued)

3.1.3 Rate Group C

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The Company does not currently offer products or services in any Rate Group C exchange area at this time.

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## 3. SERVICE AREAS (continued)

3.1 Service Areas by Rate Group (continued)3.1.6 Rate Group DKansas City Metropolitan ExchangeSt. Louis Metropolitan ExchangePrincipal ZonePrincipal ZoneMetropolitan Calling Area-1 Zones

Ferguson

Ladue

Mehlville

Overland

Riverview

Sappington

Webster Groves

Metropolitan Calling Area-2 Zones

Belton

Blue Springs

Lee's Summit

Liberty

(D)

Metropolitan Calling Area-2 Zones

(D)

Creve Coeur

(D)

Kirkwood

Oakville

(D)

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## 3. SERVICE AREAS (continued)

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3.1 Service Areas by Rate Group (continued)3.1.6 Rate Group DKansas City Metropolitan ExchangeSt. Louis Metropolitan ExchangePrincipal ZonePrincipal ZoneMetropolitan Calling Area-1 Zones

Ferguson

Ladue

Mehlville

Overland

Riverview

Sappington

Webster Groves

(D)

(D)

Metropolitan Calling Area-2 Zones

Belton

Blue Springs

Lee's Summit

Liberty

Nashua

Metropolitan Calling Area-2 Zones

Bridgeton

Creve Coeur

Florissant

Kirkwood

Oakville

Spanish Lake

(D)

(D)

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## 3. SERVICE AREAS (continued)

3.1 Service Areas by Rate Group (continued)3.1.6 Rate Group DKansas City Metropolitan ExchangePrincipal ZoneMetropolitan Calling Area-1 ZonesGladstone  
Independence  
Parkville  
Raytown  
South Kansas CityMetropolitan Calling Area-2 ZonesBelton  
Blue Springs  
East Independence  
Lee's Summit  
Liberty  
Nashua  
Tiffany SpringsSt. Louis Metropolitan ExchangePrincipal ZoneMetropolitan Calling Area-1 ZonesFerguson  
Ladue  
Mehlville  
Overland  
Riverview Sappington  
Webster GroveMetropolitan Calling Area-2 ZonesBridgeton  
Creve Coeur  
Florissant  
Kirkwood  
Oakville  
Spanish Lake

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## 3. EXCHANGE AREA (continued)

3.1 Exchange Areas by Rate Group (continued)3.1.4 Rate Group D

## Kansas City Metropolitan Exchange

Principal ZoneMetropolitan Calling Area-1 Zones

Gladstone

Independence

Parkville

Raytown

South Kansas City

Metropolitan Calling Area-2 Zones

Belton

Blue Springs

East Independence

Lee's Summit

Liberty

Nashua

Tiffany Springs

Tariff Reference  
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 St. Louis Metropolitan Exchange

Principal ZoneMetropolitan Calling Area-1 Zones

Ferguson

Ladue

Mehlville

Overland

Riverview

Sappington

Webster Groves

Metropolitan Calling Area-2 Zones

Bridgeton

Creve Coeur

Florissant

Kirkwood

Oakville

Spanish Lake

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## 3. SERVICE AREAS (continued)

3.2 Rate Segments (1)

(T)

Where rates for certain products and services in this Tariff are defined by Rate Segment:

Rate Segment I defines pricing for all Customers in Rate Groups A and B.

Rate Segment II defines pricing for Customers in Rate Groups A1, B1, and all C and D Rate Groups.

The following table shows into which Rate Segment a Customer falls based on Rate Group.

<u>Rate Group</u>	<u>Rate Segment</u>
Rate Group A	I
Rate Group A1	II
Rate Group B	I
Rate Group B1	II
Rate Group C	II
Rate Group D	II

Rate Segments are not applicable to active services.

(1) Effective August 8, 2008 see Section 3.3 ,Service Areas by CLLI for updated service areas.

(T)

Issued: July 9, 2008

Effective: August 8, 2008

Christopher J. Bunce, Vice President Legal, and General Counsel

Birch Communications  
2300 Main St. Suite 600  
Kansas City, MO 64108

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## 3. SERVICE AREAS (continued)

3.2 Rate Segments

Where rates for certain products and services in this Tariff are defined by Rate Segment:

Rate Segment I defines pricing for all Customers in Rate Groups A and B.

Rate Segment II defines pricing for Customers in Rate Groups A1, B1, and all C and D Rate Groups.

The following table shows into which Rate Segment a Customer falls based on Rate Group.

<u>Rate Group</u>	<u>Rate Segment</u>
Rate Group A	I
Rate Group A1	II
Rate Group B	I
Rate Group B1	II
Rate Group C	II
Rate Group D	II

Rate Segments are not applicable to active services.

(T)

Issued: November 8, 2004

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## 3. SERVICE AREAS (continued)

Missouri Public  
Service Commission3.2 Rate Segments

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Where rates for certain products and services in this Tariff are defined by Rate Segment:

(D)

Rate Segment I defines pricing for all Customers in Rate Groups A and B.

(D),(T)

Rate Segment II defines pricing for Customers in Rate Groups A1, B1, and all C and D Rate Groups.

(D)

The following table shows into which Rate Segment a Customer falls based on Rate Group.

(D)

(D)

(T)

<u>Rate Group</u>	<u>Rate Segment</u>
Rate Group A	I
Rate Group A1	II
Rate Group B	I
Rate Group B1	II
Rate Group C	II
Rate Group D	II

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## 3. SERVICE AREAS (continued)

(N)

3.2 Rate Segments

Where rates for certain products and services in this Tariff are defined by Rate Segment:

Rate Segment I defines pricing for all Customers in Rate Groups A and B, as well as residence Customers subscribing only to the Company's local service who are located in all Rate Groups.

Rate Segment II defines pricing for business Customers, as well as residence Customers subscribing to both the Company's local and long distance service in Rate Groups A1, B1, and all C and D Rate Groups.

The following table shows into which Rate Segment a Customer falls based on Rate Group and class of service criteria.

	Business Customers	Residence Customers subscribing to the Company's Local Service Only	Residence Customers subscribing to the Company's Local Service and Long Distance Service under PSC Mo. 1
Rate Group A	I	I	I
Rate Group A1	II	I	II
Rate Group B	I	I	I
Rate Group B1	II	I	II
Rate Group C	II	I	II
Rate Group D	II	I	II

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JAN 21 1998

## 4. SERVICES

4.1 Exchange Access Lines

The Company concurs with the terms and conditions, including all footnotes thereto, applying to and governing Local Exchange telephone service as set forth in the Southwestern Bell Telephone Company Local Exchange Tariff PSC. Mo.-No. 24 on file with and approved by the Commission, and in any amendments thereto as authorized by the Commission or applicable law, to the extent such services are set forth in the following pages of this section of the Tariff. The Company does not concur with the rates of Southwestern Bell Telephone Company for Local Exchange services to the extent that rates for specified services are set out in the following pages of this concurrence.

The Company reserves the right to cancel and make void the above concurrence statement, subject to requirements as may be ordered by the Commission at any and such time as it appears that such cancellation is in the best interest of the Company and/or its customers.

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SEP 14 1998

By *SKRS#31*  
Public Service Commission  
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97-372MISSOURI  
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## 3. SERVICE AREAS (continued)

3.3 Service Areas by CLLI

## 3.3.1 Southwestern Bell Telephone Company d/b/a AT&amp;T Missouri

CLLI	CLLI	CLLI	CLLI	CLLI
ADRNMOAX	DXTRMOMA	KSCYMO05	NWMDMOSH (N)	STJSMODN
ADVNMORA (N)	EDINMOEX	KSCYMO20	OKRGMOAM (N)	STJSMOMD
AGNCMOAL	ELDNMOEX	KSCYMO21	OLAPMOST (N)	STLSMO01
ANTOMO50	ELSBMOTW	KSCYMO22	ORANMOCO	STLSMO02
ARCHMOAX	EPRRMONI (N)	KSCYMO23	OSBHMOFI	STLSMO03
ARGYMOPA (N)	ESSXMOAV (N)	KSCYMO24	PATNMOTO (N)	STLSMO04
ARMSMOCR (N)	EURKMO53	KSCYMO25	PCFCMO61	STLSMO05
ASGVMOOR	EXSPMOME	KSCYMO40	PCHNMOTE (N)	STLSMO06
BLCYMORE (N)	FEBGMORI (N)	KSCYMO41	PGVLMODR (N)	STLSMO07
BLDLMOGU	FISKMOWO (N)	KSCYMO42	PONDMO62	STLSMO08
BLFDMOLO (N)	FLRVMOGE	KSCYMO44	PPBLMOSU	STLSMO11
BLNGMOMY	FLTNMOMI	KSCYMO45	PRCYMOGR (N)	STLSMO20
BLSPMOCA	FNTNMO54	KSCYMO48	PRSXMO68 (N)	STLSMO21
BNTNMOKI (N)	FRFRMOST (N)	KSCYMO55	PRVLMOLI	STLSMO22
BNTRMOFL	FRGVMOPL	LAMRMOOV	PUXCMOAC	STLSMO23
BNVLMOTU	FRHNMOA (N)	LAMTMODI	PUXCMOWE (N)	STLSMO24
BRFDMOCL	FRTNMOPL	LCWDMOCE	PVLYMOAA	STLSMO25
BSMRMOPE	FRTWMOST (N)	LDWDMOLO (N)	PYVLMOTI (N)	STLSMO26
BUFTMOHU (N)	FSTSMOYE	LINNMOBW (N)	QULNMOFA	STLSMO27
BWLGMOEAE	FYTTMOCH	LKOZMOEN (N)	RCMDMOPR	STLSMO40
CDHLMO51	GIDNMOHI (N)	LLBRMOOV (N)	RCWDMOOR	STLSMO41
CDWLMOOL	GLSGMOFE (N)	LNCSMOGL (N)	RISCMOEX (N)	STLSMO42
CHFDMO52	GRMLMOFR	LOSNMOSK	RPBLMOPE	STLSMO43
CHFFMOTU (N)	GRSMMO55	MBRLMOAM	RRVLMOPL	STLSMO45
CHLCMOMI	HAYTMOFL	MCCKMOEM	RUVLMORA	STMYMOLI
CHTNMOMU (N)	HGRGMO56	METAMOB (N)	SCCYMOCO (N)	STNBMO5U (N)
CLSPMOFI	HGRGMO57	MEXCMOJU	SDLIMOTA	TRENMOEL
CLSPMONO	HIGBMOGL	MLDNMOCR	SENTMORE	TSCMMOEM
CLVLMOCI (N)	HLBOMO66	MNCHMO59	SGNVMOTU (N)	UNINMOLU
CLVRMOLU (N)	HLCMMOSW	MNTTMOBE	SKSTMGR	VINNMOGA
CMPBMOCH (N)	HNBLMOAC (N)	MRCLMOCH	SLTRMOLA (N)	VRSLMODR
CMTNMODI	HRNVMOPE (N)	MRHLMOBE	SMVLMOTR	VYPKMO64
CMTNMONO	HVTRMO67 (N)	MRHSMONO (N)	SNANMOMO	WARDMOMA (N)
CNTRMOAM (N)	IMPRMO58	MRNVMOHO	SNBHMOPR	WAREMOWH
CPGRMOED	JCSNMOCI	MRSHMOGA	SPFDMOMC	WASHMOBE
CRJTMOMI (N)	JPLNMOMA	MRTNMONI (N)	SPFDMOTE	WBCYMOOR
CRTHMOFL	JSPRMOEX (N)	MTCYMOLO (N)	SPFDMOTL (N)	WDSPMO01
CRTNMOLI	KKVLMOMO	MXVLMO60	SPFDMOTU	WLGVMOY (N)
CTVLMOED	KNNSMOLO	NESHMOGL	STCHMO63	WLRDMOSH (N)
DELTMO5W (N)	KNNTMOTU	NEVDMONO	STCLMOMA	WLVLMOMU (N)
DESTMOGI	KSCYMO01	NIXAMOOA	STFRMORE	WPHLMOGL
DRNGMOPL (N)	KSCYMO02	NWFRMOVI	STJSMODJ	WYTTMOOR (N)
DWNGMOFR (N)	KSCYMO04			

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3. SERVICE AREAS (continued)

3.3 Service Areas by CLLI

CLLI	CLLI	CLLI	CLLI
ADRNMOAX	HIGBMOGL	MXVLMO60	STLSMO22
AGNCMOAL	HLBOMO66	NESHMOGL	STLSMO23
ANTOMO50	HLCMMOSW	NEVDMONO	STLSMO24
ARCHMOAX	HNBLMOAC	NIXAMOOA	STLSMO25
ASGVMOOR	HVTRMO67	OLVEMO01	STLSMO26
BLDLMOGU	JMPRMO58	OSBHMOfI	STLSMO27
BLNGMOMY	JCSNMOCI	PCFCMO61	STLSMO40
BLSPMOCA	JPLNMOMA	PONDMO62	STLSMO41
BNTRMOFL	KKVLMOMO	PPBLMOSU	STLSMO42
BNVLMOTU	KNNSMOLO	PRVLMOLI	STLSMO43
BRFDMOCL	KNNTMOTU	PUXCMOAC	STLSMO45
BSMRMOPE	KSCYMO01	PVLYMOAA	STLSMOWQ
BWLGMOEa	KSCYMO02	QULNMOFA	STLSMOYQ
CDHLMO51	KSCYMO04	RCMDMOPR	STMYMOLI
CDWLMOOL	KSCYMO05	RCWDMOOR	TRENMOEL
CHFDMO52	KSCYMO20	RPBLMOPE	TSCMMOEM
CHLCMOMI	KSCYMO21	RRVLMOPL	UNINMOLU
CLSPMOFI	KSCYMO22	RUVLMORA	VINNMOGA
CLSPMONO	KSCYMO23	SDLIMOTA	VRSLMODR
CMTNMODI	KSCYMO24	SENTMORE	VYPKMO64
CMTNMONO	KSCYMO25	SKSTMOGR	WAREMOWH
CPGRMOED	KSCYMO40	SMVLMOTR	WASHMOBE
CRTHMOFL	KSCYMO41	SNANMOMO	WBCYMOOR
CRTNMOLI	KSCYMO42	SNBHMOFR	WDSPMO01
CTVLMOED	KSCYMO44	SPFDMOMC	WPHLMOGL
DESTMOGI	KSCYMO45	SPFDMOTE	
DXTRMOMA	KSCYMO48	SPFDMOTU	
EDINMOEX	KSCYMO55	STCHMO63	
ELDNMOEX	LAMRMOOV	STCLMOMA	
ELSBMOTW	LAMTMODI	STFRMORE	
EURKMO53	LCWDMOCE	STJSMODJ	
EXSPMOME	LOSNMOSK	STJSMODN	
FLRVMOGE	MBRLMOAM	STJSMOMD	
FLTNMOMI	MCCKMOEM	STLSMO01	
FNTNMO54	MEXCMOJU	STLSMO02	
FRGVMOPL	MLDNMOCR	STLSMO03	
FRTNMOPL	MNCHMO59	STLSMO04	
FSTSMOYE	MNTTMOBE	STLSMO05	
FYTTMOCH	MRCLMOCH	STLSMO06	
GRMLMOFR	MRHGMO02	STLSMO07	
GRSMMO55	MRHGMONA	STLSMO08	
HAYTMOFL	MRHLMOBE	STLSMO11	
HGRGMO56	MRNVMOHO	STLSMO20	
HGRGMO57	MRSHMOGA	STLSMO21	

(D, N)

(D, N)

Birch Telecom of Missouri, Inc.

Original Sheet No. 31.1

## 3. SERVICE AREAS (continued)

## 3.3 Service Areas by CLLI

(N)

City Name	CLLI	City Name	CLLI	City Name	CLLI
ADRIAN	ADRNMOAX		KSCYMO55		BASNMOCU
	KSCYKSCV	ARBELA	ARBLMOXA		BASNMOXA
	KSCYMO55	ARCHIE	ARCHMOAX	BARING	HRLDMOXA
	KSCYMOSW		KSCYMO11	BARNARD	BRNRMOXA
ADVANCE	ADVNMOA		KSCYMO55	BEAUFORT	BUFTMOHU
	CPGRMOC	ARCOLA	ARCLMOXA		STLSMO21
	DRDNMOAA		BASNMO06		STLSMOPL
	STLSMOPL		BASNMOCU		STLSMOZC
AFTON	CRVCMOGM		BASNMOXA		STLVMOMP
	STLVMOMP	ARGYLE	ARGYMOPA	BELGRADE	BLGRMOXA
AGENCY	AGNCMOAL	ARMSTRONG	ARMSMOCR		STLSMOZC
	KSCYMO55		KSCYMO11	BELL CITY	BLCYMORE
	KSCYMOEC		KSCYMO55		CPGRMOC
ALBANY	ALBYMOXA	ARROW ROCK	ARRKMOXA		STLSMO21
	KSCYMOEC	ASBURY	ASBRMOXA		STLSMOZC
	RUVLMOAE	ASH GROVE	ASGVMOOR	BELLE	BLLEMOXA
ALDRICH	ALDRMOXA		SPFDMO45		STJMMOXA
ALLEDALE	ALDLMOXA		SPFDMOMC		STLSMOZC
ALMA	ALMAMOX		SPFDMOTL	BELLEVIEW	BLVWMOXA
ALTEBGFRHN	FRHNMOA	ASHLAND	ASLDMOX		STLSMOZC
	STLSMO21		CLMAMOX	BELLFLOWER	BLFLMOXA
ALTON	ALTNMOXA	ATHENS	FRTNIXO		STLSMOPL
	BASNMO06	ATLANTA	ATLNMOXA	BELTON	KSCYMO09
	BASNMOBJ	AUGUSTA	AGSTMOX		KSCYMO40
	BASNMOCU		STLSMOZC		KSCYMO55
	BASNMOXA	AURORA	AURRMOXA		KSCYMOEC
AMAZONIA	AMZNMOXA		BASNMO06		KSCYMOMC
	KSCYMO55		BASNMOCU		KSCYMOSW
AMORET	AMRTMOXA		BASNMOXA		KSCZMODR
AMSTERDAM	AMSTMOX		BASNMOYI		LENXKS02
ANDERSON	ARSNMOXA		SPFDMOKC	BENTON	BNTNMOKI
ANDOVER	LAMNIXO		SPFDMOTL		CPGRMOC
ANNAPOLIS	ANNPMOX	AUXVASSE	AXVSMOX		CPGRMOLK
	STLSMOZC	AVA	AVAMOX		DRDNMOAA
ANTONIA	ANTOMO50		BASNMO06		STLSMO21
	MRHGMO02		BASNMOBJ		STLVMOMP
	OLVEMO01		BASNMOCU	BERGER	NWHNMOXA
	OLVEMOAX		BASNMOXA		SLLVMOXA
	STLSMO09		SPFDMOKC	BERNIE	BERNMOXA
	STLSMO21		SPFDMOTL	BETHANY	BTHNMOXA
	STLSMOPL	AVALON	AVLNMOXA		KSCYMOAV
	STLSMOZC	AVENUECITY	AVCYMOXA		RUVLMOAE
APPLETONCY	APCYMOXA		KSCYMO55	BETHEL	HRLDMOXA
	KSCYMO11	AVILLA	AVLLMOXA	BEVIER	BEVRMOXA

(N)

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## 3. SERVICE AREAS (continued)

3.3 Service Areas by CLLI (continued)

## 3.3.2 Embarras Missouri, Inc. d/b/a CenturyLink

CLLI	CLLI	CLLI	CLLI
APCYMOXA	EUGNMOXA	LKLTMOXA	RLVLMOXA
BCKNMOXA	FLVWMOXA	LNCLMOXA	ROLLMOXA
BLBNMOXA	FRFXMOXA	LNJCMOXA	SALMMOXA
BLTWMOXA	FTLWMOXA	LXTNMOXA	SHTNMOXA
BRZTMOXA	GNRGMOXA	MAVLMOXA	STBGMOXX
BTLRMOXA	HLDNMOXA	MDCYMOXA	STRBMOXA
CHLHMOXA	HLSMMOXA	MLBNMOXA	STTMMOXA
CLBGMOXA	HNRTMOXA	MSCYMOXA	SWSPMOXA
CLCMMOXX	HNVLMOXA	MTRSMOXA	SYRCMOXA
CLFRMOXA	HOLTMOXA	NBFDMOXA	TAOSMOXA
CLHNMOXA	HOSTMOXA	NRBRMOXA	TARKMOXA
CLTNMOXA	HPKNMOXA	NWBGM OXA	TPTNMOXA
CMPNMOXA	HRDNMOXA	ODSSMOXA	URCHMOXA
CNTWMOXA	IONIM OXA	OEVLMOXA	WGTNMOXA
CNVWMOXA	JFCYMOXA	OKGVMOXA	WNDSMOXA
COALMOXA	KGCYMOXA	ORCKMOXA	WRBGMOXA
CragMOXA	KGVLMOXA	PCNGMOXA	WRSWMOXA
DPWRMOXA	KRNYMOXA	PLCYMOXA	WVRLMOXA
DRBRMOXA	LBNNMOXA	PLHLMOXA	WYVLMOXA
EGTNMOXA	LETNMOXA	RCLDM OXA	

(N)

(N)

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3. SERVICE AREAS (continued)

3.3 Service Areas by CLLI (continued)

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(D)

Birch Telecom of Missouri, Inc.

Original Sheet No. 31.2

## 3. SERVICE AREAS (continued)

## 3.3 Service Areas by CLLI (continued)

(N)

City Name	CLLI	City Name	CLLI	City Name	CLLI
BIGSPRING	BGSPMOXA		KSCYMOEC		BASNMO06
BILLINGS	BLNGMOMY		KSCYMOMC		BASNMOBJ
	SPFDMO45		KSCYMOSW		BASNMOCU
	SPFDMOMC		KSCZMODR		BASNMOEV
	SPFDMOTL		LENXKS02		BASNMOXA
BIRCH TREE	BCTRMOXA	BLYTHEVL	BYVLARPO		BASNMOYI
	MNCHMOAQ	BOGARD	BGRDMOXA		SPFDMODL
	STLSMOZC	BOLCKOW	BLCKMOXA		SPFDMOKC
BISMARCK	BSMRMOPE		KSCYMO55		SPFDMOMC
	OLVEMOAX	BOLIVAR	BLVRMOXA		SPFDMOPY
BLACKBURN	BLBNMOXA		SPFDMOKC		SPFDMOTL
	KSCYMO11		SPFDMOMC	BRANSON W	BASNMOXA
	WRBGMOXA	BONNETERRE	BNTRMOFL		BASWMOXA
BLACKWATER	BLWRMOXA		OLVEMOAX		SPFDMOTL
BLAIRSTOWN	BLTWMOXA		STLSMO21	BRASHEAR	BRSHMOXA
	KSCYMO11		STLVMOMP	BRAYMER	BRYMMO01
	WRBGMOXA	BOONVILLE	BNVLMOTU		BRYMMOXA
BLAND	BLNDMOXA		KSCYMO11		KSCYMO55
	STJMMOXA		KSCYMO55	BRAZITO	BRZTMOXA
	STLSMOZC		KSCYMOGF	BRECKENRDG	BRRGMOXA
BLOMINGTON	BLMTMOXA		WRBGMOXA	BRIDGETON	CRVCMOAT
BLOOMFIELD	BLFDMOLO	BOSS	BOSSMOXA		CRVCMOGM
	SKSTMOGR		STLSMOZC		MRHGMOGY
	STLSMO21	BOSWORTH	BSWOMOXA		STLSMO20
	STLSMOPL	BOURBON	BRBNMOXA		STLSMO21
	STLSMOZC		OLVEMOAX		STLSMO42
BLOOMSDALE	BLDLMOGU		STLSMOZC		STLSMOXT
	STLSMO21	BOWLNGGREN	BWLGMOEa		STLTMOBO
BLUE EYE	BASNMO06		STLSMO05		STLUMOBN
	BASNMOCU		STLSMOPL	BRIMSON	BRSNMOXA
	BASNMOXA		STLSMOZC	BRISTLRIDG	WRBGMOXA
	BLEYMOXA		STLVMOMP	BROCK	BOCKMOXA
	SPFDMODL		STLVMOZC	BRONAUGH	BASNMO06
	SPFDMOPY	BRADLEYVL	BASNMOXA		BASNMOCU
BLUE LICK	LENYKSCJ		BDYLMOXA		BASNMOXA
BLUE SPG	BLSPMOCA		SPFDMODL		BNGHMOXA
	KSCBMO35		SPFDMOPY	BROOKFIELD	BRFDMOAO
	KSCYMO09		SPFDMOTL		BRFDMOCL
	KSCYMO55	BRANSON	BASNMO03		KSCYMO11

(N)

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## 3. SERVICE AREAS (continued)

3.3 Service Areas by CLLI (continued)

## 3.3.3 CenturyTel of Missouri, LLC

CLLI	CLLI	CLLI	CLLI
AGSTMOXA	CUBAMOX	LEBGMOXA	SPRTMOXA
ALTNMOXA	DFNCMOXA	LSBGMOXA	STGNMOXA
ASLDMOX	DORAMOX	MANOMOX	STJMMOXA
AVA MOXA	DRDNMOXA	MNFDMOX	STPRMOXA
BASNMOXA	EKLDMOXA	MRFDMOX	SYMRMOXA
BASWMOX	EXTRMOXA	MRSNMOXA	THDSMOXA
BDYLMOX	FOLYMOXA	MSMLMOXA	THVLMOX
BFLOMOX	FRLDMOX	MTSTMOXA	THYRMOXA
BLEYMOXA	FRSTMOXA	MTVLMOX	TROYMOXA
BLLEMOXA	FRSYMOXA	MTVWMOX	TXTNMOXA
BLNDMOXA	GALNMOXA	NINGMOXA	URBNMOXA
BRBNMOXA	GSVLMOXA	NWMLMOXA	VCHYMOXA
CABLMOXA	HGHLMOXA	OFLNMOXA	WASLMOXA
CDCKMOXA	HLDVMOXA	OLMRMOXA	WLRGMOXA
CENLMOX	HLVLMOX	OZRKMOXA	WLSPMOXA
CHMSMOXA	HOLSMOX	PRRHMOXA	WNFDMOX
CLFDMOX	HRLYMOXA	PRTMMOX	WNVLMOX
CLMAMOX	HRMNMOXA	PSBGMOXA	WPLNMOXA
CLMAMOXB	HRMTMOXA	PSTNMOXA	WRCYMOXA
CLRKMOXA	HWPNMoxB	RCBHMOXA	WRTNMOXA
CNWYMOXA	JMTWMOXA	RDSPMOXA	WSBNMOXA
CPFRMOXA	JNBGMOX	RHPTMOXB	WTLDMOXA
CRANMOXA	JNKNMOXA	SAFEMOX	
CRTMMOX	KMCYMOXA	SHKNMOXA	
CSVLMOX	KSHKMOXA	SMVIMOX	

(N)

(N)

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3. SERVICE AREAS (continued)

3.3 Service Areas by CLLI (continued)

[Reserved for Future Use]

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(D)

## 3. SERVICE AREAS (continued)

## 3.3 Service Areas by CLLI (continued)

(N)

City Name	CLLI	City Name	CLLI	City Name	CLLI
	KSCYMO55	CALIFORNIA	CLFRMOXA		STLSMOMV
	LVWOKSTO		CLMAMOWB		STLSMOPL
BROWNING	BRNGMOXA		CLMAMOX		STLSMOYQ
BRUNSWICK	BRWKMOXA	CALLAO	CALLMOXA		STLSMOZC
	KSCYMO55	CAMDEN PT	CMPSNMOXA		STLVMOMP
	KSCYMOEC		FLVWMOXA		STLVMOOH
BUCKLIN	BCKLMOXA	CAMDENTON	CMTNMODI	CARDWELL	CDWLMOOL
BUCKNER	BCKNMOXA		CMTNMONO		KNNTMOTU
	KSCYMO11		MNCHMOAQ		STLSMO21
	KSCYMO55		STLSMO09	CARL JCT	CRJTMOMI
BUFFALO	BASNMO06		STLSMO21		SPFDMOTL
	BASNMOCU		STLSMOPL	CARROLLTON	CHLCMOAG
	BASNMOXA		STLSMOZC		CRTNMOLI
	BFLMOXA	CAMERON	CMRNMOXA		KSCYMO11
	SPFDMOKC		KSCYMO55		KSCYMO55
BUNCETON	BCTNMOXA		KSCYMOAV		KSCYMOEC
BUNKER	BNKRMOXA		KSCYMOEC		LVWOKSTO
	STLSMOZC		RUVLMOAE	CARTHAGE	CRTHMOFL
BURLITNJCT	BRJTMOMA	CAMPBELL	CMPSMOCH		JPLNMOGZ
BUTLER	BTLRMOAO		DRDNMOAA		SCTSMOAB
	BTLRMOXA		KNNTMOTU		SPFDMOBI
	INDPMOCJ		NWTPMOAB		SPFDMODL
	KSCYKSCV		STLSMO21		SPFDMOMC
	KSCYMO11		STLSMOPL		SPFDMOTL
	KSCYMO55		STLSMOZC		SPFEMO05
	WRBGMOXC	CANTON	CNTNMOXA	CARUTHRSVL	CTVLMOED
BYNUMVILLE	BYVLMOXA		STLSMOZC		KNNTMOTU
CABOOL	BASNMO06	CAPE FAIR	BASNMO06		MRHGMOCJ
	BASNMOBJ		BASNMOCU		NWTPMOAB
	BASNMOCU		BASNMOXA		STLSMO21
	BASNMOXA		CPFRMOXA		STLSMOPL
	CABLMOXA	CAPEGIRARD	CPGRMOCP	CASSVILLE	BASNMOCU
	SPFDMOTL		CPGRMOED		BASNMOEV
CAINSVILLE	CAVLMOXA		CPGRMOHQ		BASNMOXA
CALEDONIA	CLDNMOXA		CPGRMOLK		CSVLMOMA
	STLSMOZC		MNCHMOAQ		SPFDMODL
CALHOUN	CLHNMOXA		NWTPMOAB		SPFDMOKC
	KSCYMO11		SKSTMOAT		SPFDMOTL
	WRBGMOXA		STLSMO21		

(N)



3. SERVICE AREAS (continued)

3.3 Service Areas by CLLI (continued)

3.3.4 CenturyTel of NW Arkansas, LLC d/b/a CenturyLink

<b>CLLI</b>
SGMNMoxA

(N)

3.3.5 Spectra Communications Group, LLC d/b/a CenturyLink

<b>CLLI</b>
LDDNMoxA
LWCYMOXA

(N)

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3. SERVICE AREAS (continued)

3.3 Service Areas by CLLI (continued)

[Reserved for Future Use]

(D)

(D)

Birch Telecom of Missouri, Inc.

Original Sheet No. 31.4

## 3. SERVICE AREAS (continued)

## 3.3 Service Areas by CLLI (continued)

(N)

City Name	CLLI	City Name	CLLI	City Name	CLLI
CAULFIELD	BASNMO06		STLSMOYQ		CLMAMOWB
	BASNMOXA		STLSMOZC		CLMAMOX
	CLFDMOXA	CHERRYVL	CHVLMOXA	CLARKSDALE	CSDLMOXA
CEDAR HILL	CDHLMO51	CHESTERFLD	CHFDMO52		KSCYMO55
	STLSMO21		CPGRMOC	CLARKSVL	CLVLMOCI
	STLSMOPL		CRVCMOGM		STLSMOPL
	STLSMOYQ		HLBOMO01	CLAYTON	CRVCMOGM
	STLSMOZC		MRHGMO02		STLVMOMP
CEDARCREEK	BASNMOXA		MRHGMOJ	CLEARMONT	CLMTMOXA
	CDCKMOXA		MRHGMOGY	CLEARWATER	CLWRMOXA
CENTER	CNTRMOAM		OLVEMO01	CLEVELAND	CLEVMOXA
	STLSMOPL		OLVEMOAX	CLEVER	CLVRMOLU
	STLSMOZC		STLSMO09		SPFDMO45
CENTERTOWN	CNTWMOXA		STLSMO21		SPFDMOMC
	JFCYMOXA		STLSMOGZ	CLIFTON HL	CLHLMOXA
CENTERVIEW	CNVWMOXA		STLSMOPL	CLIMAX SPG	CLSPMOFI
	KSCYMO11		STLSMOWQ		CLSPMONO
	KSCYMO55		STLSMOXT		STLSMO21
CENTERVL	CNVLMOXA		STLSMOZC		STLSMOPL
	STLSMOZC		STLTMOBO		STLSMOZC
CENTRALIA	CENLMOAS		STLUMOB	CLINTON	BTLRMOAO
	CENLMOXA		STLVMOMP		CLTNMOAJ
	CLMAMOX		STLVMOOH		CLTNMOXA
	JFCYMODU	CHILHOWEE	CHLHMOXA		INDPMOCJ
CHAFFEE	CHFFMOTU		KSCYMO11		KSCYKSCV
	CPGRMOC		WRBGMOXA		KSCYKSOF
	CPGRMOLK	CHILLICOTH	CHLCMOAG		KSCYMO11
	DRDNMOAA		CHLCMOAK		WRBGMOXA
	NWTPMOAB		CHLCMOMI		WRBGMOXC
	STLSMO21		KSCYMO11	CLUBB	CLUBMOXX
	STLSMOZC		KSCYMO55	COAL	COALMOXA
CHAMOI	CHMSMOXA		KSCYMOEC		KSCYMO11
	CLMAMOX		LVWOKSTO		KSCYMO55
CHARLESTON	CHTNMOMU	CHULA	CHULMOXA		WRBGMOXA
	CPGRMOLK	CLARENCE	CLNCMOXA	COFFEY	CFFYMOXA
	NWTPMOAB		KSCYMO55		KSCYMO11
	SKSTMGR	CLARK	CLMAMOX	COLE CAMP	CLCMMOXX
	STLSMOMV		CLRKMOXA		KSCYMO55
	STLSMOPL	CLARKSBURG	CLBGMOXA		

(N)

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3. SERVICE AREAS (continued)

3.3 Service Areas by CLLI (continued)

[Reserved for Future Use]

(D)

(D)

Birch Telecom of Missouri, Inc.

Original Sheet No. 31.5

## 3. SERVICE AREAS (continued)

## 3.3 Service Areas by CLLI (continued)

(N)

City Name	CLLI	City Name	CLLI	City Name	CLLI
COLLINS	BASNMO06		OLVEMOAX	DE SOTO	RUVLMOXA
	BASNMOCU		STLSMO07		DESTMOGI
	BASNMOXA		STLSMO09		OLVEMO01
	CLNSMOXA		STLSMO21		OLVEMOAX
COLUMBIA	CLMAMOAZ		STLSMO27		STLSMO21
	CLMAMOCC		STLSMOGZ		STLSMOPL
	CLMAMORS		STLSMOPL		STLSMOZC
	CLMAMOWB		STLSMOWQ		DWTTMOXA
	CLMAMOX		STLSMOXT	DEARBORN	DRBRMOXA
	CLMAMOXB		STLTMOBO		FLVWMOXA
	JFCYMODU		STLUMOBN		DPWRMOXA
	JFCYMOXA		STLVMOMP		KSCYMO11
CONCETNJCT	CNJTMOMA	CROCKER	TWACMOAB	DEERFIELD	KSCYMO55
CONCORDIA	CNCRMOXA		CRCRMOXA		DRFDMOXA
	KSCYMO55		ROLLMOAH		DRDNMOAA
CONWAY	BASNMOCU		STLSMOPL		DRNGMOPL
	BASNMOXA	CROSSTMBRS	BASNMO06		KNNTMOTU
	CNWMOMA		BASNMOCU		STLSMO21
CORDER	HGVLMOXA		BASNMOXA		STLSMOPL
COSBY	CSBYMOXA	CUBA	CRTMMOMA	DEFIANCE	STLSMOYQ
	KSCYMO55		CUBAMOMA		DFNCMOXA
COWGILL	CWGLMOXA		DRDNMOAA		STLSMOZC
CRAIG	CRAGMOMA		MNCHMOAQ	DELTA	CPGRMOC
	MAVLMOXA	DADEVILLE	OLVEMOAX		DELTMOXW
CRANE	BASNMO06		STLSMOPL	DENVER	STLSMO21
	BASNMOCU		STLSMOZC		DNVRMOXA
	BASNMOEV		BASNMO06		CPGRMOHQ
	BASNMOXA		BASNMOCU		DXTRMOMA
	CRANMOXA	DALTON	BASNMOXA	DEXTER	MNCHMOAQ
	SPFDMODL		DDVLMOXA		NWTPMOAB
	SPFDMOPY		DLTNMOXA		SKSTMOMR
	SPFDMOTL		KSCYMO55		STLSMO21
CREIGHTON	CGTNMOXA	DARDENNE	CRVCMOMG		STLSMOMV
CREVECOEUR	BLVLILAJ		DRDNMOXA		STLSMOPL
	CRVCMOMG		OVLDMOBK		STLSMOYQ
	FVHGILAY		STLSMOZC		STLVMOMP
	MRHGMO02	DARLINGTON	DRTNMOXA	DIAMOND	DIMDMOMA
	MRHGMOGY		DAWNMOXA		
	OLVEMO01	DE KALB	KSCYMO55		

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3. SERVICE AREAS (continued)

3.3 Service Areas by CLLI (continued)

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Birch Telecom of Missouri, Inc.

Original Sheet No. 31.6

## 3. SERVICE AREAS (continued)

## 3.3 Service Areas by CLLI (continued)

(N)

City Name	CLLI	City Name	CLLI	City Name	CLLI
DIXON	DIXNMOXA		KSCYMOSW		EURKMO53
	ROLLMOAH	ELDON	ELDNMOEX		MRHGMO02
	STLSMOPL		STLSMO05		OLVEMO01
DONIPHAN	DNPHMOAH		STLSMO21		OLVEMOAX
	DNPHMOXX		STLSMOPL		STLSMO21
	NWTPMOAB		STLSMOZC		STLSMOPL
	STLSMOYQ	ELDORDOSPG	BASNMO06		STLSMOZC
DORA	BASNMO06		BASNMOCU	EVERTON	BASNMO06
	BASNMOXA		BASNMOXA		BASNMOCU
	DORAMOX		BASNMOY1		BASNMOXA
DOWNING	DWNGMOFR		EDSPMOXA		EVTNMOXA
	KSCYMO55		SPFDMOKC		SPFDMOTL
DRESDEN	SDLIMOTA	ELDRIDGE	ELRGMOXA	EWING	EWNGMO01
DREXEL	DRXLMOXA	ELK GROVE	HGVLMOXA		EWNGMOXA
DURHAM	DRHMMOXA	ELKLAND	BASNMOXA		STLSMOZC
E ARCADIA	ARMAKSXA		EKLDMOXA	EXCELLO	EXCLMOXA
E ATCHISON	ATSNKSSF	ELLINGTON	ELTNMOXA	EXCELSRSPG	EXSPMOME
	KSCYMO11	ELLSINORE	ELSNMOXA		KSCYKSCV
	KSCYMO55		STLSMOZC		KSCYMO11
E MULBERRY	ARMAKSXA	ELMER	EMERMOXA		KSCYMO55
E PRAIRIE	CPGRMOLK		KSCYMO55		KSCYMOEC
	EPRRMONI	ELMO	ELMOMOX		KSCYMOSW
	SKSTMGR	ELSBERRY	ELSBMOTW	EXETER	BASNMOXA
EAGLEVILLE	EAVLMOXA		STLSMO21		EXTRMOXA
EAST LYNNE	ELYNMOXA		STLSMOPL		SPFDMOTL
EASTON	ESTNMOXA	EMINENCE	EMNNMOXA	FAIR GROVE	FRGVMOP
	KSCYMO55		STLSMOZC		SPFDMO45
EDGAR SPG	EGSPMOXA	EOLIA	EOLIMOX	FAIR PLAY	FRPLMOXA
	STLSMOZC		STLSMOPL	FAIRDEALNG	FRDLMOXA
EDGERTON	EGTNMOXA	EPITTSBURG	PSBGKSLO	FAIRFAX	FRFXMOXA
	FLVWMOXA		WCHTKSMB		MAVLMOXA
EDINA	EDINMOEX	EPLEASANTN	PLTNKSXA	FAIRVIEW	FRVWMOXA
	KKVLMOCG	ESSEX	ESSXMOAV	FARBER	FRBRMOXA
	KSCYMO55		SKSTMGR	FARLEY	FLVWMOXA
EFORTSCOTT	FTSCKS01		STLSMO21		KSCYMO23
	WCHTKSMB	ETHEL	ETHLMOXA		KSCYMO55
EINDEPNDNC	KSCYKSCV	EUGENE	CLMAMOWB		KSCYMOMC
	KSCYMO44		EUGNMOXA		LENXKS02
	KSCYMOMC	EUREKA	BLVLILAJ		

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3. SERVICE AREAS (continued)

3.3 Service Areas by CLLI (continued)

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Birch Telecom of Missouri, Inc.

Original Sheet No. 31.7

## 3. SERVICE AREAS (continued)

## 3.3 Service Areas by CLLI (continued)

(N)

City Name	CLLI	City Name	CLLI	City Name	CLLI
FARMINGTON	CPGRMOC		STLSMO21		STLSMOMV
	FRTNMOPL		STLSMOPL		STLSMOPL
	MNCHMOAQ		STLSMOZC		STLSMOYQ
	OLVEMOAX		STLVMOMP		STLSMOZC
	STLSMO09	FLORENCE	FLRNMOXA	FREEBURG	FEBGMORI
	STLSMO21	FLORISSANT	CRVCMOGM	FREEMAN	FRMNMOMA
	STLSMOMV		MRHGMO02	FREMONT	FRMTMOXA
	STLSMOPL		STLSMO20		STLSMOZC
FAYETTE	FYTTMOCH		STLSMO40	FSSCRSTLCY	FSTSMOYE
	KSCYMO55		STLSMOMV		FVHGILAY
FENTON	CRVCMOGM		STLTMOBO		MNCHMOAQ
	FNTNMO54		STLUMOB		OLVEMO01
	MRHGMO02	FOLEY	FOLYMOXA		OLVEMOAX
	MRHGMOGY		STLSMOZC		STLSMO09
	OLVEMO01	FOR GREEN	FRGRMOXA		STLSMO21
	OLVEMOAX	FORDLAND	BASNMOXA		STLSMOPL
	STLSMO09		FRLDMOXA		STLSMOYQ
	STLSMO21	FORISTELL	DRDNMOAA		STLSMOZC
	STLSMOGZ		FRSTMOXA	FTLENARDWD	FTLWMOXA
	STLSMOPL		STLSMOZC		ROLLMOAU
	STLSMOXT	FORSYTH	BASNMO06		ROLLMOBO
	STLSMOZC		BASNMOBJ		STLSMOPL
	STLTMOBO		BASNMOCU		STLSMOZC
	STLUMOB		BASNMOXA		STLVMOOH
FERGUSON	CRVCMOGM		FRSYMOXA	FULTON	ESLSILDD
	STLSMO20		SPFDMODL		FLTNMOMI
	STLUMOB		SPFDMOKC		MNCHMOAQ
FERREVIEW	FLVWMOXA		SPFDMOTL		STLSMO05
	KSCYMO55	FORTUNA	FTUNMOXA		STLSMO09
	KSCYMOEC	FOSTER	FSTRMOXA		STLSMO21
FILLMORE	FLMRMOXA	FRANKFORD	FRFRMOST		STLSMOPL
	KSCYMO55		STLSMOPL		STLSMOYQ
FISK	FISKMOWO		STLSMOZC		STLSMOZC
	PPBLMOSU		STLVMOMP		STLVMOMP
	STLSMO21	FREDERCKTN	CPGRMOC		STLVMOZC
FLAT RIVER	CPGRMOC		FRTWMOST	GAINESVL	BASNMO06
	ESLSILDD		MNCHMOAQ		BASNMOBJ
	FLRVMOGE		OLVEMOAX		BASNMOCU
	OLVEMOAX		STLSMO21		BASNMOXA

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3. SERVICE AREAS (continued)

3.3 Service Areas by CLLI (continued)

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Birch Telecom of Missouri, Inc.

Original Sheet No. 31.8

## 3. SERVICE AREAS (continued)

## 3.3 Service Areas by CLLI (continued)

(N)

City Name	CLLI	City Name	CLLI	City Name	CLLI
	GSVLMOXA	GORIN	GORNMOXA		KSCYMO41
	SPFDMODL		KSCYMO55		KSCYMO55
	SPFDMOKC	GOWER	GOWRMOXA		KSCYMOMC
GALENA	BASNMO06		KSCYMO55		LENXKS02
	BASNMOBJ	GRAHAM	GRHMMOXA	GROVESPRNG	BASNMOCU
	BASNMOCU	GRAIN VLY	BLSPMOCA		BASNMOXA
	BASNMOXA		KSCYMO11		GVSPMOXA
	GALNMOXA		KSCYMO55	HALE	HALEMOXA
	SPFDMODL		KSCYMOMC	HALF WAY	HLWYMOXA
	SPFDMOPY		LENXKS02	HALLSVILLE	CLMAMORS
GALLATIN	GALLMOXA	GRANBY	GRNBMOXA		CLMAMOX
	KSCYMOAV	GRANDIN	GDINMOXA		HLVLMOX
	RUVLMOAE		STLSMOPL	HALLTOWN	HLTWMOX
GALT	GALTMOXA	GRANT CITY	GTCYMOXA	HAMILTON	HMTNMOXA
GARDENCITY	GRCYMOXA	GRAVOIS ML	GRMLMOFR		KSCYMO55
GARWOOD	GRWDMOXA		SNBHMOFR		RUVLMOAE
GENTRY	GNTRMOXA		STLSMOPL	HANNIBAL	HNBLMO06
GERALD	GERLMOXA		STLSMOZC		HNBLMOAC
	SLLVMOXA	GRAYSUMMIT	GRSMMO55		STLSMO05
GIDEON	GIDNMOHI		MRHGMOCJ		STLSMOPL
	KNNTMOTU		OLVEMO01		STLSMOZC
	STLSMO21		OLVEMOAX		STLVMOZC
GILLIAM	GLLMMOXA		STLSMO21		STLVMOZC
GILMANCITY	GLCYMOXA		STLSMOPL	HARDIN	HRDNMOXA
GLADSTONE	INDPMOXC		STLSMOZC		KSCYMO11
	KSCYKSCV		STLVMOOH		WRBGMOX
	KSCYMO20	GREEN CITY	GNCYMOXA	HARRISONVL	HNVLMOXA
	KSCYMO21	GREENFIELD	BASNMO06		HNVLMOXB
	KSCYMOMC		BASNMOXA		INDPMOCJ
	KSCYMOSW		GNFDMOXA		KSCYMO11
	LENXKS02		SPFDMOTL		KSCYMO55
GLASGOW	GLSGMOFE	GREENRIDGE	GNRGMOXA	HARTVILLE	BASNMOXA
	KSCYMO55		KSCYMO11		HTVLMOX
GOLDENCITY	BASNMOCU		WRBGMOX		SPFDMOKC
	BASNMOXA	GREENTOP	GNTPMOXA	HARVESTER	CRVCMOGM
	GDCYMOXA	GREENVILLE	GNVLMOXX		ESLSILDD
	SPFDMOTL	GREENWOOD	KSCYMO09		HVTRMO67
GOODMAN	GDMNMOXA		KSCYMO11		MNCHMOAQ

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3. SERVICE AREAS (continued)

3.3 Service Areas by CLLI (continued)

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Original Sheet No. 31.9

## 3. SERVICE AREAS (continued)

## 3.3 Service Areas by CLLI (continued)

(N)

City Name	CLLI	City Name	CLLI	City Name	CLLI
	MRHGMO02	HERMANN	HRMNMOXA		HOLTMOXA
	MRHGMOGY		STLSMOZC	HOLTSMUMMIT	HLSMMOXA
	MRHGMONA	HERMITAGE	BASNMO06	HOPKINS	HPKNMOXA
	OLVEMO01		BASNMOCU		MAVLMOXA
	OVLDMOBK		BASNMOXA	HORNERSVL	HRNVMOPE
	STLSMO09		HRMTMOXA		KNNTMOTU
	STLSMO21	HIGBEE	HIGBMOGL		STLSMO21
	STLSMOGZ	HIGGINSVL	HGVLMOXA		STLSMOZC
	STLSMOPL	HIGH HILL	HGHLMOXA	HOUSE SPG	HGRGMO57
	STLSMOXT		STLSMOZC	HOUSTON	BASNMOBJ
	STLSMOZC	HIGH POINT	HGPNMOXA		BASNMOCU
	STLTMOBO	HIGH RIDGE	HGRGMO56		BASNMOXA
HATTON	HTTNMOXX		MNCHMOAQ		HSTNMOXA
HAWK POINT	HWPNMOXB		MRHGMO02		SPFDMOKC
	STLSMOZC		OLVEMO01	HOUSTONIA	HOSTMOXA
HAYTI	HAYTMOFL		OLVEMOAX		KSCYMO11
	KNNTMOTU		STLSMO21		KSCYMO55
	MNCHMOAQ		STLSMOPL	HUMANSVL	BASNMO06
	NWTPMOAB		STLSMOZC		BASNMOCU
	STLSMO21		STLVMOOH		BASNMOXA
	STLSMOMV	HIGHLANDVL	BASNMOCU		HMVLMOXA
	STLSMOPL		BASNMOXA	HUME	HUMEMOXA
	STLSMOZC		HLDVMOXA	HUNNEWELL	HNWLMOXA
HAZELWOOD	MRHGMO02	HILLSBORO	HLBOMO66		STLSMOZC
	STLSMO43		OLVEMO01	HUNTSVILLE	HNVMOXAX
HELENA	HLNAMOXAX		OLVEMOAX	HURDLAND	HRLDMOXAX
	KSCYMO55		STLSMO21	HURLEY	BASNMO06
HENRIETTA	HNRTMOXA		STLSMOPL		BASNMOCU
	KSCYMO11		STLSMOZC		BASNMOXA
	KSCYMO55	HOLCOMB	HLCMMOSW		HRLYMOXA
	KSCYMOEC		KNNTMOTU	HUZZAH	HZZHMOXA
	WRBGMOXA		STLSMO21	IBERIA	IBERMXX
HERCUMPVLY	MRHGMO02	HOLDEN	HLDNMOXA		STLSMOPL
	OLVEMO01		KSCYMO11	IMPERIAL	IMPRMO58
	OLVEMOAX		KSCYMO55		MRHGMO02
	PVLYMOAA	HOLLIDAY	HLDYMOXA		OLVEMO01
	STLSMO21	HOLSTEIN	HOLSMOXA		OLVEMOAX
	STLSMOPL		STLSMOZC		STLSMO09
	STLSMOZC	HOLT	FLVWMOXA		STLSMO21

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3. SERVICE AREAS (continued)

3.3 Service Areas by CLLI (continued)

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Original Sheet No. 31.10

## 3. SERVICE AREAS (continued)

## 3.3 Service Areas by CLLI (continued)

(N)

City Name	CLLI	City Name	CLLI	City Name	CLLI
	STLSMOPL		JFCYMOXA		KSCYMOAV
	STLSMOZC	JENKINS	BASNMOXA		KSCYMOEC
	STLUMOBN		JNKNMOXA		KSCYMOGF
	STLVMOOH	JERICO SPG	BASNMO06		KSCYMOMC
INDEPNDNCE	KSCYKSCV		BASNMOCU		KSCYMOSW
	KSCYMO22		BASNMOXA		KSCZMODR
	KSCYMO44		JRSPMOXA		KSCZMOVR
	KSCYMO48	JONESBURG	JNBGMXA		LENXKS02
	KSCYMOMC		STLSMOZC		LENXKSGO
	KSCYMOSW	JOPLIN	JPLNMOGZ		LENYKSCJ
	LENXKS02		JPLNMOMA		LENYKSEH
IONIA	IONIMXA		SCTSMOAB	KEARNEY	KRNYMO01
	WRBGMXA		SPFDMOBI		KRNYMOXA
IRONDALE	IRDLMOXA		SPFDMODL		KSCYMO55
	STLSMOZC		SPFDMOMC		KSCYMOEC
IRONTON	IRTNMOXA		SPFDMOPY	KENNETT	KNNMTOTU
	STLSMOZC		SPFDMOTL		MNCHMOAQ
JACKET	PERGARXA		SPFEMO05		MRHGMOCJ
JACKSON	CPGRMOLK	KAHOKA	KAHKMOXA		NWTPMOAB
	JCSNMOCI		KSCYMO55		SKSTMGR
	STLSMO21	KANSASCITY	INDPMOCJ		STLSMO21
	STLVMOMP		INDPMOXC		STLSMOMV
JACKSONVL	JCVLMOXA		KSCAMO54		STLSMOPL
JAMESON	JMSNMOXA		KSCBMO35		STLSMOZC
JAMESPORT	JMPTMOXA		KSCCMOFO	KEYTESVL	KSCYMO55
JAMESTOWN	JMTWMOXA		KSCYKSCV		KTVLMOXA
	KSCYMO55		KSCYKSOF	KIDDER	KDDRMXA
JANE	JANEMXA		KSCYMO01		KSCYMO55
JAPAN	SLLVMOXA		KSCYMO02	KIMBELNGCY	BASNMO06
JASPER	JSPRMOEX		KSCYMO04		BASNMOBJ
	SPFDMOTL		KSCYMO05		BASNMOCU
JEFFERSNCY	CLMAMORS		KSCYMO09		BASNMOXA
	CLMAMOWB		KSCYMO20		KMCYMOXA
	CLMAMOMA		KSCYMO21		SPFDMOTL
	JFCYMO01		KSCYMO22	KIMBERLY	MBRLMOXA
	JFCYMOCG		KSCYMO25	KING CITY	KGCYMOXA
	JFCYMODG		KSCYMO45		KSCYMO11
	JFCYMODU		KSCYMO48		KSCYMO55
	JFCYMOHL		KSCYMO55		LVWOKSTO

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3. SERVICE AREAS (continued)

3.3 Service Areas by CLLI (continued)

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## 3. SERVICE AREAS (continued)

## 3.3 Service Areas by CLLI (continued)

City Name	CLLI	City Name	CLLI	City Name	CLLI
KINGSTON	KGTMNOXA	KOSHKONONG	BASNMO06		STLSMO41
	KSCYMO55		BASNMOXA		STLSMOGZ
KINGSVILLE	KGVLMOXA		KSHKMOXA		STLSMOMV
	WRBGMOXA	LA BELLE	KSCYMO55		STLSMOPL
KIRKSVILLE	KKVLMOCG		LBLLMO01		STLSMOWQ
	KKVLMOCK		LBLLMOXA		STLSMOXT
	KKVLMOEK	LA GRANGE	LGRNMOXA		STLSMOYQ
	KKVLMOMO		STLSMOZC		STLSMOZC
	KSCYMO11	LA MONTE	KSCYMO55		STLTMOBO
	KSCYMO55		LAMTMODI		STLUMOBN
	WRBGMOXA	LA PLATA	KSCYMO55		STLVMOOH
KIRKWOOD	BLVLILAJ		LPLTMOXA		VYPKMO64
	CRVCMOAT	LACLEDE	LCLDMOXA	LAMAR	LAMRMOOV
	CRVCMOGM	LADDONIA	LDDNMOXA		SCTSMOAB
	MNCHMOAQ		STLSMOZC		SPFDMOBI
	MRHGM002	LADUE	CPGRMOCP		SPFDMODL
	MRHGMOCJ		CRVCMOEX		SPFDMOKC
	MRHGMOGY		CRVCMOGM		SPFDMOMC
	NWTPMOAB		FNTNMO54		SPFDMOTL
	OLVEMO01		HVTRMO65		SPFEMO05
	OLVEMOAX		MNCHMO59	LANAGAN	LNGNMOXA
	OVLDMOBK		MNCHMOAQ	LANCASTER	KSCYMO55
	STLSMO21		MRHGM002		LNCSMOGL
	STLSMO41		MRHGMOCJ	LAREDO	LARDMOXA
	STLSMOGZ		MRHGMOGY	LATHAM	LTHMMOXA
	STLSMOMV		MRHGMONA	LATHROP	LTHPMOXA
	STLSMOPL		NWTPMOAB	LAWSON	KSCYMO55
	STLSMOWQ		OLVEMO01		KSCYMOEC
	STLSMOXT		OLVEMOAX		LWSNMOXA
	STLSMOZC		STCHMO63	LEADWOOD	LDWDMOLO
	STLTMOBO		STLSMO01		OLVEMOAX
	STLUMOBN		STLSMO04		STLSMO21
	STLVMOMP		STLSMO05	LEASBURG	BRBNMOXA
KNOBNOSTER	KNNSMOLO		STLSMO06		LEBGM0XA
	KSCYMO55		STLSMO07		STLSMOZC
	KSCYMOGF		STLSMO21	LEAVEHLSNG	FLVWMOXA
	KSCZMOVR		STLSMO22		KSCYMO55
KNOX CITY	HRLDMOXA		STLSMO26		LVWOKSSH
KNOXVILLE	KNVLMOXA		STLSMO27		

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3. SERVICE AREAS (continued)

3.3 Service Areas by CLLI (continued)

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## 3. SERVICE AREAS (continued)

(N)

3.3 Service Areas by CLLI (continued)

City Name	CLLI	City Name	CLLI	City Name	CLLI
LEBANON	BASNMOXA		KSCYMOMC	LOUISBURG	BASNMO06
	LBNNMO05		KSCYMOSW		BASNMOCU
	LBNNMOBM		KSCZMODR		BASNMOXA
	LBNNMOXA		LENXKS02		LSBGMOXA
	SPFDMOBI	LICKING	LCNGMOXA	LOUISIANA	LOSNMOSK
	SPFDMODL		STLSMOZC		STLSMO05
	SPFDMOKC		WNVLMOXA		STLSMOPL
	SPFDMOMC	LILBOURN	CPGRMOLK		STLSMOZC
	SPFDMOTL		LLBRMOOV		STLVMOZC
LEESSUMMIT	KSCCMOFO		SKSTMOGR	LOWRY CITY	BASNMO06
	KSCYMO09		STLSMO21		BASNMOCU
	KSCYMO41	LINCOLN	LNCLMOXA		BASNMOXA
	KSCYMO55		WRBGMOXA		LWCYMOXA
	KSCYMOEC	LINN	CLMAMOWB	LUCERNE	LCRNMOXA
	KSCYMOMC		LINNMTW	LUDLOW	LDLWMOXA
	KSCYMOSW	LINNEUS	LNNSMOXA	LURAY	LURYMOXA
	KSCZMODR	LKLOTAWANA	KSCYMO11	LYON	NWHNMOXA
	LENXKS02		KSCYMO55		SLLVMOXA
LEETON	KSCYMO11		LKLTMOXA	MACKSCREEK	MCCKMOEM
	LETNMOXA	LKOZKOSBCH	ELDNMOEX		STLSMO21
	WRBGMOXA		LKOZMOEN		STLSMOPL
LEMONS	LMNSMOXA		MNCHMOAQ		STLSMOZC
LEONARD	HRLDMOXA		OSBHMOfI	MACON	KSCYMO55
LESTERV	LSVLMOXA		STLSMO09		MACNMO03
	STLSMOZC		STLSMO21		MACNMOBA
LEWISTOWN	LWTWMO01		STLSMOMV		MACNMOBB
	LWTWMOXA		STLSMOPL		MACNMOXA
	STLSMOZC		STLSMOZC		MBRLMOAM
LEXINGTON	KSCYMO11		STLVMOVP		MBRLMOBX
	KSCYMO55		STLVMOOH	MADISON	MDSNMOXA
	KSCZMOVR		STLVMOZC	MAITLAND	MTLDMOXA
	LXTNMOXA	LOCK SPG	LCSPMOXA	MALDEN	DRDNMOAA
LIBERAL	LBRLMOXA	LOCKWOOD	LCWDMOCE		KNNMTOTU
	SPFDMOTL		SPFDMODL		MLDNMOCR
LIBERTY	KSCYKSCV		SPFDMOMC		NWTPMOAB
	KSCYMO09		SPFDMOTL		STLSMO21
	KSCYMO42	LONEJACK	KSCYMO11		STLSMOMV
	KSCYMO55		KSCYMO55		STLSMOPL
	KSCYMOEC		KSCYMOEC		STLSMOZC
			LNJCMOXA		

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3. SERVICE AREAS (continued)

3.3 Service Areas by CLLI (continued)

[Reserved for Future Use]

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(D)

Birch Telecom of Missouri, Inc.

Original Sheet No. 31.13

## 3. SERVICE AREAS (continued)

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## 3.3 Service Areas by CLLI (continued)

City Name	CLLI	City Name	CLLI	City Name	CLLI
MALTA BEND	KSCYMO11		NWTPMOAB	MARTINSBG	MRBGM0XA
	MLBNMOXA		STLSMO21		STLSMOPL
	WRBGM0XA		STLSMOMV	MARTINSTN	MRTWMOXA
MANCHESTER	CRVCMOAT		STLSMOPL	MARYVILLE	KSCYMO11
	CRVCMOGM		STLSMOZC		KSCYMO55
	FVHGILAY	MARCELINE	BRFDMOAO		KSCYMOGF
	MNCHMO59		KSCYMO55		LVWOKSTO
	MNCHMOAQ		KSCYMOEC		MAVLMOAL
	MRHGMO02		MRCLMOCH		MAVLMOXA
	MRHGMOGY	MARIONVL	BASNMOXA		MAVLMOXB
	OLVEMO01		MRNVMOHO		STJSMODN
	OVLDMOBK		SPFDMO45	MAXVILLE	FVHGILAY
	STLSMO09		SPFDMOMC		MRHGMO02
	STLSMO21		SPFDMOTL		MXVLMO60
	STLSMOGZ	MARSHALJCT	MRJTM0XA		OLVEMO01
	STLSMOPL	MARSHALL	KSCCMOFO		OLVEMOAX
	STLSMOWQ		KSCYMO11		STLSMO09
	STLSMOXT		KSCYMO55		STLSMO21
	STLSMOYQ		KSCYMOEC		STLSMOPL
	STLSMOZC		KSCYMOGF		STLSMOYQ
	STLTMOBO		MRSHMOGA		STLSMOZC
	STLUMOBN	MARSHFIELD	BASNMOBJ		STLTMOBO
MANES	BASNMO06		BASNMOCU		STLUMOBN
	BASNMOXA		BASNMOXA	MAYSVILLE	KSCYMO55
	MNESMOXA		MRFDMOXA		MYVLMOXA
MANO	BASNMO06		SPFDMOKC		RUVLMOAE
	BASNMOXA		SPFDMOTL	MAYVIEW	HGVLMOXA
	MANOM0XA	MARSTON	CPGRMOLK	MEADVILL	MDVLM0XA
MANSFIELD	BASNMO06		DRDNMOAA	MEDFORD	WRBGM0XA
	BASNMOCU		MRTNMONI	MEHLVILLE	BLVLILAJ
	BASNMOXA		SKSTM0GR		CRVCMOGM
	MNFDMOXA		STLSMO21		HLBOMO01
	SPFDMOKC		STLSMOPL		MRHGMO02
	SPFDMOTL		STLSMOYQ		MRHGMOGY
MARBLEHILL	CPGRMOC		STLSMOZC		OLVEMO01
	CPGRMOLK	MARTHASVL	MTVLM0XA		OLVEMOAX
	DRDNMOAA		STLSMOPL		STLSMO21
	MRHLM0BE		STLSMOZC		STLSMO22

(N)

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Christopher J. Bunce, Vice President Legal, and General Counsel

Cancelled  
December 19, 2008  
Missouri Public  
Service Commission  
JC-2009-0381

Birch Communications  
2300 Main St. Suite 600  
Kansas City, MO 64108

FILED  
Missouri Public  
Service Commission

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3. SERVICE AREAS (continued)

3.3 Service Areas by CLLI (continued)

[Reserved for Future Use]

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## 3. SERVICE AREAS (continued)

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## 3.3 Service Areas by CLLI (continued)

City Name	CLLI	City Name	CLLI	City Name	CLLI
	STLSMOGZ	MOKANE	MOKNMOXA		BASNMOXA
	STLSMOPL	MONETT	BASNMOXA		MTGVMOX
	STLSMOWQ		MNTTMOBE		SPFDMOKC
	STLSMOXT		SCTSMOAB	MT MORIAH	MTMRMOXA
	STLSMOZC		SPFDMOBI	MT VERNON	BASNMOCU
	STLTMOBO		SPFDMODL		BASNMOXA
	STLUMOB		SPFDMOKC		MTVRMOXA
MEMPHIS	MMPHMOXA		SPFDMOMC		SCTSMOAB
MENDON	MNDNMOXX		SPFDMOTL		SPFDMOKC
MERCER	MRCRMOXA		SPFEMO05		SPFDMOTL
META	METAMOB	MONROECITY	HNBLMO06	MT VIEW	BASNMO06
METZ	METZMOXA		MNCYMOXA		BASNMOBJ
MEXICO	MEXCMOJU		STLSMOZC		BASNMOCU
	MNCHMOAQ	MONTAUK	MNTKMOXA		BASNMOXA
	STLSMO05		STLSMOZC		MTVWMOXA
	STLSMOPL	MONTGORYCY	MTCYMOLO		SPFDMOKC
	STLSMOZC		STLSMO21	MTSTERLING	CLMAMOX
	STLVMOMP		STLSMOZC		MTSTMOXA
	STLVMOZC	MONTICELLO	MNTIMOX	MYRTLE	MYRTMOXA
MIAMI	MIAMMOXA		STLSMOZC	NASHUA	KSCYKSCV
MIDDLETOWN	MDTWMOXA	MONTROSE	KSCYMO11		KSCYMO20
	STLSMOPL		MTRSMOX		KSCYMOMC
MILAN	KKVLMOCG		WRBGMOX		KSCYMOSW
	MILNMOXA	MOORESVL	MRVIMOX		KSCZMODR
MILLER	MLLRMOXA	MOREHOUSE	CPGRMOLK	NAYLOR	NYLRMOXX
MILO	BASNMO06		MRHSMONO	NEBO	BASNMO06
	BASNMOCU		STLSMO21		BASNMOCU
	BASNMOXA	MORRISON	CLMAMOX		BASNMOXA
	MILOMOXA		MRSNMOXA		NEBOMOX
MINDENMINS	MDNMMOX	MORRISVL	MRVLMOX	NEELYVILLE	NLVLMOX
MISSOURICY	KSCYMO11	MOSCOW ML	MSMLMOXA		STLSMOPL
	KSCYMO55		STLSMOZC	NELSON	NLSNMOXA
	MSCYMOXA	MOUND CITY	KSCYMO55	NEOSHO	JPLNMOGZ
	WRBGMOX		KSCYMOGF		NESHMOGL
MOBERLY	KSCYKSCV		LVWOKSTO		SCTSMOAB
	KSCYMO11		MDCYMOXA		SPFDMOBI
	KSCYMO55		RCPTMOXA		SPFDMODL
	MBRLMOAM	MOUNTANGRV	BASNMO06		SPFDMOMC
	MBRLMOBX		BASNMOBJ		SPFDMOMI
			BASNMOCU		SPFDMOTL
					SPFEMO05

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3. SERVICE AREAS (continued)

3.3 Service Areas by CLLI (continued)

[Reserved for Future Use]

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## 3. SERVICE AREAS (continued)

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## 3.3 Service Areas by CLLI (continued)

City Name	CLLI	City Name	CLLI	City Name	CLLI
NEVADA	NEVDMONO		SPFDMOPY		WRBGMOXA
	SPFDMODL		SPFDMOTL		WRBGMOXC
	SPFDMOKC	NOEL	NOELMOXA	OFALLON	CRVCMOGM
	SPFDMOMC	NORBORNE	KSCYMO11		MNCHMOAQ
	SPFDMOTL		KSCYMO55		OFLNMOXA
	SPFEMO05		KSCYMOEC		OVLDMOBK
NEW BOSTON	NBTNMOXA		NRBRMO01		STLSMOPL
NEW HARTFD	NHFRMOXA		NRBRMOXA		STLSMOZC
NEW HAVEN	NWHNMOXA	NORWOOD	BASNMO06		STLTMOBO
	SLLVMOXA		BASNMOCU		STLVMOOH
NEW LONDON	NWLNMOXA		BASNMOXA	OLD MONROE	OLMRMOXA
	STLSMOPL		NRWDMOXA		STLSMOZC
NEW MADRID	CPGRMOHQ	NOVELTY	HRLDMOXA	OLDAPPLETN	CPGRMOC
	CPGRMOLK	NOVINGER	NVNGMOXA		OLAPMOST
	NWMDMOSH	OAK GROVE	KSCYMO11		STLSMO21
	NWTPMOAB		KSCYMO55		STLVMOMP
	SKSTMOGR		OKGVMOXA	OLNEY	OLNYMOXA
	STLSMO21		OKGVMOXB	OMAHA	OMAHMOXA
	STLSMOMV	OAK RIDGE	CPGRMOC	ORAN	CPGRMOC
NEW MELLE	NWMLMOXA		CPGRMOLK		CPGRMOLK
	STLSMOZC		OKRGMOAM		ORANMOCO
NEWARK	HRLDMOXA		STLSMO21		STLSMO21
NEWBLOMFLD	NBFDMOXA	OAKVILLE	MRHGMO02		STLSMOPL
NEWBURG	NWBGMOXA		OLVEMO01		STLSMOYQ
	ROLLMOAU		OLVEMOAX	ORCHARDFRM	ORCHMOXA
	STLSMOZC		STLSMO09	OREGON	ORGNMOXA
NEWCAMBRIA	NWCMMOXA		STLSMO21	ORRICK	KSCYMO11
NEWFLORNCE	NWFLMOXA		STLSMO22		KSCYMO55
NEWFRNKLIN	KSCYMO11		STLSMOGZ		ORCKMOXA
	KSCYMO55		STLSMOPL	OSBORN	KSCYMO55
	NWFRMOVI		STLSMOWQ		OSBRMOXA
NEWHAMPTON	NHTNMOXA		STLUMOB	OSCEOLA	BASNMO06
NEWTOWN	NWTWMOXA	OATES	OATSMOXA		BASNMOCU
NIANGUA	BASNMOCU		STLSMOZC		BASNMOXA
	BASNMOXA	ODESSA	KSCYMO11		BASNMOYI
	NINGMOXA		KSCYMO55		OSCLMOXA
NIXA	NIXAMOOA		LENYKSCJ	OTTERVILLE	KSCYMO11
	SPFDMO45		ODSSMOXA		OEVLMOXA
	SPFDMODL		ODSSMOXD		WRBGMOXA

(N)

3. SERVICE AREAS (continued)

3.3 Service Areas by CLLI (continued)

[Reserved for Future Use]

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## 3. SERVICE AREAS (continued)

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3.3 Service Areas by CLLI (continued)

City Name	CLLI	City Name	CLLI	City Name	CLLI
OVERLAND	CRVCMOAT	PATTONSBG	PTBGM0XX	PLEASAH0PE	PLHPMOXA
	CRVCMOGM	PAYNESVL	PYVLMOTI	PLEASANTHL	KSCYMO11
	MRHGMONA		STLSMOZC		KSCYMO55
	STLSMO23	PEACE VLY	PCVYMOXX		PLHLM0XA
	STLSMOXT	PECULIAR	PCLRMOXA	POCAHONTAS	CPGRMOCP
	STLSMOYQ	PERRY	PRRYMOXA		DRDNMOAA
	STLTMOBO		STLSMOZC		PCHNMOTE
OWENSVILLE	STLUMOBN	PERRYVILLE	CPGRMOCP		STLSMO21
	OWVLM0XA		CPGRMOHQ		STLSMOPL
	SLLVMOXA		MNCHMOAQ		STLSMOZC
OXLY	OXLYMOXA		NWTPMOAB	POLK	POLKMOXA
OZARK	BASNMO06		PRVLMOLI		SPFDMODL
	BASNMOCU		SKSTMOGR	POLLOCK	PLLCMOXA
	BASNMOXA		STLSMO21	POLO	POLOMOXA
	OZRKMOXA		STLSMOMV	POND	MRHGMO02
PACIFIC	SPFDMOTL		STLSMOPL		OLVEMO01
	MRHGMO0J		STLSMOYQ		OLVEMOAX
	OLVEMO01		STLSMOZC		PONDMO62
	OLVEMOAX	PHILA	PHLAM0XA		STLSMO09
	PCFCMO61	PICKERING	KSCYMO11		STLSMO21
	STLSMO21		KSCYMO55		STLSMOPL
	STLSMOPL		MAVLM0XA		STLSMOZC
PALMYRA	STLSMOZC		PCNGMOXA	PONDER	PNDRMOXA
	PLMYMOXA	PIEDMONT	PDMTMOXX	POPLAR BLF	CPGRMOHQ
	STLSMOZC		STLSMOPL		MNCHMOAQ
PARIS	KSCYMO55	PIERCECITY	PRCYMOGR		NWTPMOAB
	PARSMOXA		SPFDMOTL		PPBLMOSU
PARKVILLE	KSCBMO35	PILOTGROVE	PLGVMOXA		SKSTMOAT
	KSCYMO23	PINEVILLE	PIVLM0XA		SKSTMOGR
	KSCYMOMC	PITTSBURG	BASNMO06		STLSMO21
	KSCYMOSW		BASNMOCU		STLSMOMV
	KSCZMODR		BASNMOXA		STLSMOPL
	LENXKS02		PSBGMOXA		STLSMOYQ
	PARMMOXA	PLATTECITY	FLVWMOXA		STLSMOZC
PARMA	PRNLM0XA		KRNYMO01	PORTAGEVL	NWTPMOAB
PARNELL	PASNMOXX		KSCYMOEC		PGVLMODR
PATTERSON	CPGRMOCP		PLCYMOXA		SKSTMOGR
PATTON	PATNMOTO	PLATTSBURG	KSCYMO55		STLSMO21
	STLSMOPL		PLBGM0XA		STLSMOMV
	STLSMOZC		RUVLMOAE		

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3. SERVICE AREAS (continued)

3.3 Service Areas by CLI (continued)

[Reserved for Future Use]

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## 3. SERVICE AREAS (continued)

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## 3.3 Service Areas by CLLI (continued)

City Name	CLLI	City Name	CLLI	City Name	CLLI
PORTAGSIUX	MRHGMO02	RAVENWOOD	RVWDMOXA	RIDGEWAY	RDWYMOXA
	OLVEMO01	RAYMONDVL	BASNMOXA	RISCO	KNNTMOTU
	PRSXMO68		RMVLMOXA		RISCMOEX
	STLSMO21	RAYTOWN	INDPMOXC		STLSMO21
	STLSMOPL		KSCYMO23	RIVERVIEW	MRHGMO02
	STLSMOZC		KSCYMO24		OVLDMOBK
	STLUMOBN		KSCYMO2C		STLSMO24
	STLVMOOH		KSCYMO5W		STLUMOBN
POTOSI	ESLSILDD		KSCZMODR	ROBY	BASNMO06
	MNCHMOAQ		LENXKS02		BASNMOXA
	POTSMOXA	REDFORD	RDFRMOXA		ROBYMOXA
	STLSMOZC	REEDS SPG	BASNMO06	ROCHEPORT	CLMAMOXA
POWELL	POWLMOXA		BASNMOBJ		RHPTMOXB
POWERSVL	PWVLMOXA		BASNMOCU	ROCK PORT	LVWOKSTO
PRAIRIE HL	PRHLMOXA		BASNMOXA		RCPTMOXA
PRAIRIELIC	LENYKSCJ		RDSPMOXA	ROCKAWYBCH	BASNMO06
PRAIRIHOME	KSCYMO55		SPFDMOTL		BASNMOCU
	PRRHMOXA	REPUBLIC	RPBLMOPE		BASNMOXA
PRESTON	BASNMO06		SPFDMO45		RCBHMOMA
	BASNMOCU		SPFDMODL		SPFDMOTL
	BASNMOXA		SPFDMOMC	ROCKVILLE	RKVLMOXA
	PSTNMOXA		SPFDMOTL		WRBGMOMA
PRINCETON	CHLCMOAG	REVERE	KSCYMO55	ROGERSVL	RRVLMOPL
	LVWOKSTO		REVRMOXA		SPFDMO45
	PRTNMOXA	RHINELAND	RHLDMOXA		SPFDMOTL
PROTEM	BASNMOXA	RICH HILL	RHHLMOXA	ROLLA	ESLSILDD
	PRTMMOXA	RICHARDS	RCHRMOXA		MNCHMOAQ
PURCELL	PRCLMOXA	RICHLAND	RCLDMOXA		ROLLMOAH
PURDIN	PRDNMOXA		ROLLMOAU		ROLLMOAU
PURDY	PRDYMOXA		STLSMOZC		ROLLMOBO
	SPFDMODL	RICHMOND	INDPMOXC		ROLLMOXA
	SPFDMOTL		KSCYMO11		STLSMOPL
PUXICO	PPBLMOSU		KSCYMO55		STLSMOZC
	PUXCMOAC		KSCYMOEC		STLVMOOH
	STLSMO21		RCMDMOPR	ROSENDALE	KSCYMO55
	STLSMOPL	RICHWOODS	CPGRMOCP		RODLMOXA
	STLSMOZC		RCWDMOOR	ROTHVILLE	RTVLMOXX
QUEEN CITY	QNCYMOXA		STLSMO21	RUSHVILLE	KSCYMO55
QULIN	PPBLMOSU		STLSMOPL		RUVLMORA
	QULNMOFA		STLSMOZC		

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3. SERVICE AREAS (continued)

3.3 Service Areas by CLLI (continued)

[Reserved for Future Use]

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(D)

## 3. SERVICE AREAS (continued)

(N)

## 3.3 Service Areas by CLLI (continued)

City Name	CLLI	City Name	CLLI	City Name	CLLI
RUSSELLVL	RLVLMOXA	SCHELLCITY	BASNMO06		BASNMOXA
SAFE	SAFEMOXA		BASNMOCU		SHKNMOXA
	STLSMOPL		BASNMOXA	SHERIDAN	SHRDMOXA
	STLSMOZC		SHCYMOXA	SIKESTON	CPGRMOHQ
SALEM	CPGRMOC	SCOTT CITY	CPGRMOC		CPGRMOLK
	DRDNMOAA		CPGRMOLK		NWTPMOAB
	MNCHMOAQ		SCCYMOCO		SKSTMOAT
	ROLLMOAU		STLSMO21		SKSTMOGR
	ROLLMOXA		STLVMOMP		STLSMO21
	SALMMOXA	SEDALIA	KSCYKSCV		STLSMOMV
	STLSMOPL		KSCYMO09		STLSMOPL
	STLSMOZC		KSCYMO11		STLSMOYQ
SALISBURY	SLBRMOXA		KSCYMO55		STLSMOZC
SANANTONIO	KSCYMO55		KSCYMOGF		STLVMOMP
	KSCYMOEC		MBRLMOAM	SILEX	SILXMOXA
	SNANMOMO		SDLIMOTA		STLSMOPL
SANTA FE	SNFEMOXA		WRBGMOMA	SKIDMORE	SKDMMOXA
	STLSMOZC	SELIGMAN	BASNMOCU	SLATER	KSCYMO55
SAPPINGTON	CRVCMOGM		SGMNMOMA		SLTRMOLA
	MRHGMO02	SENATH	KNNMTOTU	SMITHTON	KSCYMO11
	MRHGMOGY		SENTMORE		SHTNMOXA
	OLVEMO01		STLSMO21		WRBGMOMA
	OLVEMOAX		STLSMOPL	SMITHVILLE	INDPMOXC
	STLSMO09	SENECA	SENCMOXA		KSCYMO09
	STLSMO21	SEYMOUR	BASNMOCU		KSCYMO11
	STLSMO25		BASNMOXA		KSCYMO55
	STLSMOPL		SPFDMOTL		KSCYMOEC
	STLSMOWQ		SYMRMOXA		KSCYMOMC
	STLSMOXT	SHANNONDAL	SHDCMOXA		LENXKS02
	STLTMOBO	SHELBINA	SLBNMOXA		SMVLMOTR
	STLUMOBN		STLSMOZC	SO HAMBURG	RCPTMOXB
SARCOXIE	BASNMOCU	SHELBYVL	SHVLMOMA	SO LINEVL	LNVLIAXO
	BASNMOXA		STLSMOZC	SO SEYMOUR	SYMRIAXO
	SPFDMOTL	SHELDON	BASNMOCU	SOBRADDYVL	BRVLIAXO
	SRCXMOXA		BASNMOXA	SODAVIS CY	DVCYIAXO
SAVANNAH	KSCYMO55		SHLNMOMA	SOKANSACY	KSCYKSCV
	KSCYMOEC	SHELL KNOB	BASNMOCU		KSCYMO09
	SVNHMOXA		BASNMOEV		KSCYMO25

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3. SERVICE AREAS (continued)

3.3 Service Areas by CLLI (continued)

[Reserved for Future Use]

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## 3. SERVICE AREAS (continued)

(N)

3.3 Service Areas by CLLI (continued)

City Name	CLLI	City Name	CLLI	City Name	CLLI
	KSCYMO45		OVLDMOBK		STJSMOMG
	KSCYMOMC		STCHMO63	ST LOUIS	CRVCMOEX
	KSCYMOSW		STLSMO09		CRVCMOGM
	KSCZMOVR		STLSMO21		ESLSILDD
	LENXKS02		STLSMOGZ		FVHGILAY
SOWESTCITY	SWCYMOXA		STLSMOPL		MRHGMO02
SPANISH LK	MRHGMO02		STLSMOWQ		MRHGMOGY
	STLSMO45		STLSMOXT		MRHGMONA
	STLUMOBN		STLSMOYQ		MRHGMOQA
SPARTA	BASNMOCU		STLSMOZC		OLVEMO01
	BASNMOXA		STLTMOBO		OLVEMOAX
	SPRTMOXA		STLUMOBN		STLSMO01
SPEED	SPEDMOXA		STLVMOMP		STLSMO02
SPEEDWAY	WRBGMOMA		STLVMOOH		STLSMO03
SPICKARD	SPCKMOXA	ST CLAIR	ESLSILDD		STLSMO04
SPRING BLF	SLLVMOXA		OLVEMOAX		STLSMO05
SPRINGFLD	BASNMOCU		STCLMOMA		STLSMO06
	JPLNMOAA		STLSMO21		STLSMO07
	SPFDMO45		STLSMOPL		STLSMO08
	SPFDMOBI		STLSMOZC		STLSMO09
	SPFDMODL	ST JAMES	DRDNMOAA		STLSMO11
	SPFDMOKC		MNCHMOAQ		STLSMO21
	SPFDMOMC		OLVEMOAX		STLSMOGZ
	SPFDMOOS		STJMMOXA		STLSMOMV
	SPFDMOPY		STLSMOZC		STLSMOPL
	SPFDMOTE	ST JOSEPH	KSCYKSCV		STLSMOWQ
	SPFDMOTL		KSCYKSOF		STLSMOXT
	SPFDMOTU		KSCYMO11		STLSMOYQ
	SPFEMO05		KSCYMO55		STLSMOZC
	SPFFMO09		KSCYMOEC		STLTMOBO
ST CHARLES	CRVCMOGM		KSCYMOGF		STLUMOBN
	DRDNMOAA		KSCYMO55		STLVMOMP
	FVHGILAY		KSCZMOVR		STLVMOOH
	HLBOMO01		STJSMOBX	ST MARYS	CPGRMOC
	MNCHMOAQ		STJSMOCW		STLSMO21
	MRHGMO02		STJSMODJ		STMYMOLI
	MRHGMOCJ		STJSMODN	ST PETERS	CRVCMOGM
	MRHGMOGY		STJSMOIG		DRDNMOAA
	OLVEMO01		STJSMOMD		ESLSILDD

(N)

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3. SERVICE AREAS (continued)

3.3 Service Areas by CLLI (continued)

[Reserved for Future Use]

(D)

(D)

## 3. SERVICE AREAS (continued)

(N)

## 3.3 Service Areas by CLLI (continued)

City Name	CLLI	City Name	CLLI	City Name	CLLI
	MNCHMOAQ		SPFDMODL		THYRMOXA
	OVLDMOBK		SPFDMOKC	THEODOSIA	BASNMOXA
	STLSMOYQ	STOTTSCITY	SOCYMOXA		THDSMOXA
	STLSMOZC	STOUTLAND	STLDMOXA	THOMASVL	BASNMO06
	STPRMOXA	STOUTSVL	STLSMOZC		BASNMOXA
ST ROBERT	ROLLMOAH		STVLMOXA		THVLMOXA
	ROLLMOAU	STOVER	STVRMOXA	TIFF CITY	TIFFMOXA
	ROLLMOXA	STRAFFORD	SPFDMO45	TIFFANYSPG	INDPMOXC
	STLSMOPL		SPFDMOTL		KSCYKSCV
	STLSMOZC		STFRMORE		KSCYMO03
	STRBMOXA	STRASBURG	KSCYMO11		KSCYMO09
ST THOMAS	STTMMOXA		STBGMOXX		KSCYMO23
STANBERRY	KSCYKSCV		WRBGMOMA		KSCYMO0C
	KSCYMO55	STURGEON	CLMAMOXA		KSCYMO5W
	RUVLMOAE		STGNMOXA		KSCZMODR
	STNBMOSU	SULLIVAN	SLLVMOXA		LENXKS02
STANTON	SLLVMOXA	SUMMERSVL	BASNMO06	TIMBER	STLSMOZC
STARK CITY	SPFDMOTL		BASNMOCU		TMBRMOXA
	STCYMOXA		BASNMOXA	TINA	TINAMOXA
STEELE	STELMOXA		SMVIMOMA	TIPTON	KSCYMO11
STEELVILLE	SEVLMOXA	SUMNER	SMNRMOXA		KSCYMO55
STEFFENVL	STFVMOXA	SWEET SPG	KSCYMO11		LENYKSCJ
STEGNVIEVE	CPGRMOCP		KSCYMO55		TPTNMOXA
	ESLSILDD		SWSPMOXA	TOBINCREEK	TBCKMOXA
	MNCHMOAQ	SWEETWATER	SWTRMOXA	TRENTON	BRSNMOAB
	MRHGMOCJ	SYRACUSE	KSCYMO11		KSCYMO11
	SGNVMOU		SYRCMOXA		KSCYMO55
	STLSMO21		WRBGMOMA		LVWOKSTO
	STLSMOMV	TAOS	TAOSMOXA		TRENMOEL
	STLSMOPL	TARKIO	KSCYMO55	TRIMBLE	KSCYMO55
	STLSMOZC		LVWOKSTO		TRMBMOXA
	STLVMOMP		MAVLMOMA	TROY	DRDNMOAA
STELIZABTH	STEZMOXA		TARKMOXA		MNCHMOAQ
STELLA	STLLMOXA	TEBBETTS	TBTSMOMA		MRHGMOCJ
STET	STETMOXA	THAYER	BASNMO06		STLSMOZC
STEWARTSVL	KSCYMO55		BASNMOBJ		STLVMOOH
	SWVLMOMA		BASNMOCU		TROYMOXA
STOCKTON	SKTNMOXA		BASNMOXA	TRUXTON	STLSMOZC
					TXTNMOXA

(N)

3. SERVICE AREAS (continued)

3.3 Service Areas by CLLI (continued)

[Reserved for Future Use]

(D)

(D)

## 3. SERVICE AREAS (continued)

(N)

## 3.3 Service Areas by CLLI (continued)

City Name	CLLI	City Name	CLLI	City Name	CLLI
TURNEY	KSCYMO55	VAN BUREN	MNCHMOAQ		WAREMOWH
	TRNYMOXA		STLSMOZC	WARRENSBG	INDPMOCJ
TUSCUMBIA	STLSMO21		VNBRMOXA		KSCYKSCV
	STLSMOZC	VANDALIA	STLSMOPL		KSCYMO11
	TSCMMOEM		VANDMOXA		KSCYMO55
UNION	ESLSILDD	VANZANT	BASNMO06		WRBGMOAK
	MNCHMOAQ		BASNMOCU		WRBGMOXA
	MRHGMOCJ		BASNMOXA		WRBGMOXC
	OLVEMO01		VNZNMOXA	WARRENTON	DRDNMOAA
	OLVEMOAX	VERONA	VRNAMOX		MNCHMOAQ
	STLSMO21	VERSAILLES	MNCHMOAQ		MRHGMOCJ
	STLSMOMV		STLSMO05		STLSMOPL
	STLSMOPL		STLSMOPL		STLSMOZC
	STLSMOZC		STLSMOZC		WRTNMOXA
	STLVMOMP		VRSLMODR	WARSAW	KSCYMO11
	UNINMOLU	VIBURNUM	VBRNMOXA		KSCYMO55
UNION STAR	UNSTMOXA	VICHY	STJMMOXA		WRBGMOXC
UNIONVILLE	UNVLMOX		STLSMOPL		WRSWMOXA
URBANA	BASNMO06		STLSMOZC	WASHBURN	BASNMOXA
	BASNMOCU		VCHYMOXA		WSBNMOXA
	BASNMOXA	VIENNA	JFCYMOXA	WASHINGTON	DRDNMOAA
	URBNMOXA		VINNMOGA		ESLSILDD
URICH	KSCYMO11	WALKER	BASNMOCU		MNCHMOAQ
	URCHMOXA		BASNMOXA		MRHGMOCJ
	WRBGMOXA		WLKRMOXA		OLVEMO01
VALLEYPARK	CRVCMOGM	WALNUT GRV	SPFDMO45		OLVEMOAX
	ESLSILDD		SPFDMOMC		STLSMO21
	MRHGMO02		SPFDMOTL		STLSMOMV
	MRHGMOGY		WLGVMOWY		STLSMOPL
	OLVEMO01	WALNUTHILL	LENYKSCJ		STLSMOZC
	OLVEMOAX	WALNUTRIDG	LENYKSCJ		WASHMOAG
	STLSMO09	WAPPAPLLPK	WPPLMOXX		WASHMOBE
	STLSMO21	WARDELL	KNNTMOTU	WASHITNCTR	WCTMOXA
	STLSMOPL		STLSMO21	WASOLA	BASNMOXA
	STLSMOXT		WARDMOMA		WASLMOXA
	STLSMOZC	WARE	BLVLILAJ	WATSON	WTSNMOXA
	STLTMOBO		STLSMO21	WAVERLY	KSCYMO11
	STLUMOBN		STLSMOPL		KSCYMO55
	VYPKMO64		STLSMOZC		WVRLMOXA

(N)

3. SERVICE AREAS (continued)

3.3 Service Areas by CLLI (continued)

[Reserved for Future Use]

(D)

(D)

## 3. SERVICE AREAS (continued)

(N)

## 3.3 Service Areas by CLLI (continued)

City Name	CLLI	City Name	CLLI	City Name	CLLI
WAYLAND	KSCYMO55		STLSMOZC	WILLOW SPG	BASNMO06
	WYLDMOXA		STLVMOOH		BASNMOBJ
WAYNESVL	MNCHMOAQ		WNVLMOXA		BASNMOCU
	ROLLMOAU	WESTBORO	WSBOMOXA		BASNMOXA
	STLSMOPL	WESTON	FLVWMOXA		SPFDMOKC
	STLSMOZC		KSCYMOEC		WLSPMOXA
	WYVLMOXA		WSTNMOXA	WINDSOR	KSCYMO55
WEAUBLEAU	BASNMO06	WESTPHALIA	WPHLMOGL		WNDSMOXA
	BASNMOCU	WESTPLAINS	BASNMO06	WINFIELD	STLSMOPL
	BASNMOXA		BASNMOBJ		STLSMOZC
	WEBLMOXA		BASNMOCU		WNFDMOXA
WEBB CITY	JPLNMOGZ		BASNMOXA	WINIGAN	WNGNMOXA
	SPFDMODL		BASNMOYI	WINONA	MNCHMOAQ
	SPFDMOTL		SPFDMODL		STLSMOZC
	WBCYMOOR		SPFDMOKC		WINOMOXA
WEBSTRGRVS	CRVCMOGM		WPLNMOXA	WINSTON	WNTNMOXA
	STLSMO26	WESTQUINCY	STLSMOZC	WOOLDRIDGE	KSCYMO55
	STLSMOXT		WQNCMOXA		WLRGMOXA
	STLSMOZC	WESTVILLE	WTVLMOXA	WRIGHTCITY	MNCHMOAQ
WELDN SPGS	WDSPMO01	WHEATLAND	BASNMO06		STLSMOPL
WELLINGTON	KSCYMO11		BASNMOCU		STLSMOZC
	KSCYMO55		BASNMOXA		WRCYMOXA
	WGTNMOXA		WTLDMOXA	WYACONDA	HRLDMOXA
	WRBGMOXA	WHEATON	WHTNMOXA	WYATT	SKSTMGR
WELLSVILLE	OLVEMO01	WHEELING	WLNGMOXA		WYTTMOOR
	STLSMO21	WHITESVL	KSCYMO55		
	STLSMOPL		WHVLMOXA		
	STLSMOZC	WILLARD	SPFDMO45		
	WLVLMOU		SPFDMOTL		
WENTZVILLE	CRVCMOGM		WLRDMOSH		
	DRDNMOAA	WILLIAMSBG	WLBGMOXA		
	MNCHMOAQ	WILLIAMSTN	WLTWMOXA		
	OVLDMOBK	WILLIAMSVL	WSVLMOXA		

(N)

4. SERVICES

4.1 Exchange Access Lines

4.1.1 Main Service

A. Main Service – Business(8)(10) (12)

1. 1-2 lines

<u>Group</u>	<u>Flat Rate</u> <u>1-Party</u>	<u>Message Rate</u> <u>1-Party(1)(9)</u>	<u>Measured</u> <u>1-Party(9)</u>
A	\$25.00	\$25.00(2)	\$25.00
A1 (11)	25.00	25.00(3)	25.00
B	25.10	25.00(2)	25.00
B1 (11)	25.00	25.00(3)	25.00
C-Principal	27.20	25.00(3)	25.00
C-Metropolitan			
Calling Area-1	27.20	25.00(3)	25.00
D-Principal	32.20	25.00(4)	25.00
D-Metropolitan			
Calling Area-1	33.50	25.00(4)	25.00
D-Metropolitan			
Calling Area-2	35.26	25.00(4)	25.00

2. 3+ lines

<u>Group</u>	<u>Flat Rate</u> <u>1-Party</u>	<u>Message Rate</u> <u>1-Party(1)(9)</u>	<u>Measured</u> <u>1-Party(9)</u>
A	\$25.00	\$25.00(2)	\$25.00
A1 (11)	25.00	25.00(3)	25.00
B	25.10	25.00(2)	25.00
B1 (11)	25.00	25.00(3)	25.00
C-Principal	27.20	25.00(3)	25.00
C-Metropolitan			
Calling Area-1	27.20	25.00(3)	25.00
D-Principal	32.20	25.00(4)	25.00
D-Metropolitan			
Calling Area-1	33.50	25.00(4)	25.00
D-Metropolitan			
Calling Area-2	35.26	25.00(4)	25.00

See Sheet No. 34 for footnotes.

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Effective: June 5, 2009

Christopher J. Bunce, Vice President Legal and General Counsel  
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2300 Main Street, Suite 600  
Kansas City, MO 64108

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May 10, 2018  
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Service Commission  
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FILED  
Missouri Public  
Service Commission  
JC-2009-0794



## 4. SERVICES

4.1 Exchange Access Lines

## 4.1.1 Main Service

## A. Main Service – Business(8)(10) (12)

## 1. 1-2 lines

<u>Group</u>	<u>Flat Rate</u> <u>1-Party</u>		<u>Message Rate</u> <u>1-Party(1)(9)</u>	<u>Measured</u> <u>1-Party(9)</u>
A	\$18.85	(I)	\$15.55(2)	\$10.30
A1 (11)	18.85		14.10(3)	9.37
B	25.10		18.95(2)	13.70
B1 (11)	22.79		17.16(3)	12.43
C-Principal	27.20		18.78(3)	14.05
C-Metropolitan				
Calling Area-1	27.20		22.69(3)	14.91
D-Principal	32.20		22.33(4)	17.61
D-Metropolitan				
Calling Area-1	33.50		23.05(4)	18.33
D-Metropolitan				
Calling Area-2	35.26	(I)	24.00(4)	19.27

## 2. 3+ lines

<u>Group</u>	<u>Flat Rate</u> <u>1-Party</u>		<u>Message Rate</u> <u>1-Party(1)(9)</u>	<u>Measured</u> <u>1-Party(9)</u>
A	\$18.85	(I)	\$14.55(2)	\$ 9.30
A1 (11)	18.85		13.10(3)	8.37
B	25.10		17.95(2)	12.70
B1 (11)	22.79		16.16(3)	11.43
C-Principal	27.20		17.78(3)	13.05
C-Metropolitan				
Calling Area-1	27.20		21.69(3)	13.91
D-Principal	32.20		21.33(4)	16.61
D-Metropolitan				
Calling Area-1	33.50		22.05(4)	17.33
D-Metropolitan				
Calling Area-2	35.26	(I)	23.00(4)	18.27

See Sheet No. 34 for footnotes.

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Kansas City, MO 64108CANCELLED  
June 5, 2009  
Missouri Public  
Service Commission  
JC-2009-0794Filed  
MO PSC

## 4. SERVICES

**CANCELLED**

June 1, 2005

4.1 Exchange Access Lines

## 4.1.1 Main Service

**MISSOURI PUBLIC  
SERVICE COMMISSION**

## A. Main Service – Business(8)(10) (12)

## 1. 1-2 lines (N)

<u>Group</u>	<u>Flat Rate</u> <u>1-Party</u>	<u>Message Rate</u> <u>1-Party(1)(9)</u>	<u>Measured</u> <u>1-Party(9)</u>	
A	\$17.85	\$15.55(2)	\$10.30	(I)
A1 (11)	16.17	14.10(3)	9.37	
B	24.10	18.95(2)	13.70	
B1 (11)	21.79	17.16(3)	12.43	
C-Principal	24.13	18.78(3)	14.05	
C-Metropolitan				
Calling Area-1	26.20	22.69(3)	14.91	
D-Principal	31.20	22.33(4)	17.61	
D-Metropolitan				
Calling Area-1	32.50	23.05(4)	18.33	
D-Metropolitan				
Calling Area-2	34.26	24.00(4)	19.27	(I)

## 2. 3+ lines (N)

<u>Group</u>	<u>Flat Rate</u> <u>1-Party</u>	<u>Message Rate</u> <u>1-Party(1)(9)</u>	<u>Measured</u> <u>1-Party(9)</u>
A	\$16.85	\$14.55(2)	\$ 9.30
A1 (11)	15.17	13.10(3)	8.37
B	23.10	17.95(2)	12.70
B1 (11)	20.79	16.16(3)	11.43
C-Principal	23.13	17.78(3)	13.05
C-Metropolitan			
Calling Area-1	25.20	21.69(3)	13.91
D-Principal	30.20	21.33(4)	16.61
D-Metropolitan			
Calling Area-1	31.50	22.05(4)	17.33
D-Metropolitan			
Calling Area-2	33.26	23.00(4)	18.27

See Sheet No. 34 for footnotes.

## 4. SERVICES

4.1 Exchange Access Lines

## 4.1.1 Main Service

## A. Main Service – Business(8)(10)

<u>Group</u>	<u>Flat Rate</u> <u>1-Party</u>	<u>Message Rate</u> <u>1-Party(1)(9)</u>	<u>Measured</u> <u>1-Party(9)</u>	
A	\$16.85	\$14.55(2)	\$ 9.30	
A1 (11)	15.17	13.10(3)	8.37	(N)
B	23.10	17.95(2)	12.70	
B1 (11)	20.79	16.16(3)	11.43	(N)
C-Principal	23.13	17.78(3)	13.05	
C-Metropolitan Calling Area-1	25.20	21.69(3)	13.91	
D-Principal	30.20	21.33(4)	16.61	
D-Metropolitan Calling Area-1	31.50	22.05(4)	17.33	
D-Metropolitan Calling Area-2	33.26	23.00(4)	18.27	

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by 414RS32  
Public Service Commission  
MISSOURIMissouri Public  
Service Commission

FILED SEP 05 2003

See Sheet No. 34 for footnotes.

Issued: August 4, 2003

Effective: September 5, 2003

David E. Scott, President  
Birch Telecom of Missouri, Inc.  
1004 Baltimore Ave., Suite 900  
Kansas City, MO 64105

## 4. SERVICES

Missouri Public  
Service Commission4.1 Exchange Access Lines

REC'D DEC 04 1998

## 4.1.1 Main Service

(T)

## A. Main Service – Business(8)(10)

<u>Group</u>	<u>Flat Rate 1-Party</u>	<u>Message Rate 1-Party(1)(9)</u>	<u>Measured 1-Party(9)</u>
A	\$16.85	\$14.55(2)	\$ 9.30
A1	15.17	13.10(3)	8.37
B	23.10	17.95(2)	12.70
B1	20.79	16.16(3)	11.43
C-Principal	23.13	17.78(3)	13.05
C-Metropolitan Calling Area-1	25.20	21.69(3)	13.91
D-Principal	30.20	21.33(4)	16.61
D-Metropolitan Calling Area-1	31.50	22.05(4)	17.33
D-Metropolitan Calling Area-2	33.26	23.00(4)	18.27

CANCELLED

SEP 05 2003  
by 3rd RS 32  
Public Service Commission  
MISSOURIMissouri Public  
Service Commission

FILED JAN 11 1999

See Sheet No. 34 for footnotes.

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David E. Scott, President  
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Kansas City, MO 64105

JAN 11 1999

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## 4. SERVICES

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4.1 Exchange Access Lines

## 4.1.1 Main Service

## A. Main Service – Business(8)

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MO. PUBLIC SERVICE COMM

(N)

<u>Group</u>	<u>Flat Rate</u> <u>1-Party</u>	<u>Message Rate</u> <u>1-Party(1)(9)</u>	<u>Measured</u> <u>1-Party(9)</u>
A	\$16.85	\$14.55(2)	\$ 9.30
A1	15.17	13.10(3)	8.37
B	23.10	17.95(2)	12.70
B1	20.79	16.16(3)	11.43
C-Principal	23.13	17.78(3)	13.05
C-Metropolitan Calling Area-1	25.20	21.69(3)	13.91
D-Principal	30.20	21.33(4)	16.61
D-Metropolitan Calling Area-1	31.50	22.05(4)	17.33
D-Metropolitan Calling Area-2	33.26	23.00(4)	18.27

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JAN 11 1999  
By *2nd Revised*  
Public Service Commission  
MISSOURI

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Effective: September 14, 1998  
SEP 14 1998David E. Scott, President  
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Public Service Commission

Tariff Reference  
SWBT PSC Mo. No. 24 § 2  
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## 4. SERVICES (continued)

4.1 Exchange Access Lines (continued)

JAN 21 1998

## 4.1.1 Main Service

**MISSOURI**  
**Public Service Commission**  
Business

## A. Main Service – Business(8)

<u>Group</u>	<u>Flat Rate</u> <u>1-Party</u>	<u>Message Rate</u> <u>1-Party(1)(9)</u>	<u>Measured</u> <u>1-Party(9)</u>
A	\$16.85	\$14.55(2)	\$ 9.30
B	20.79	16.16(3)	11.43
C-Principal	23.13	17.78(3)	13.05
C-Metropolitan Calling Area-1	25.20	21.69(3)	13.91
D-Principal	30.20	21.33(4)	16.61
D-Metropolitan Calling Area-1	31.50	22.05(4)	17.33
D-Metropolitan Calling Area-2	33.26	23.00(4)	18.27

**CANCELLED**

SEP 14 1998  
By *LSRS#32*  
Public Service Commission  
**MISSOURI**

See Sheet No. 34 for footnotes.

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**97-372**

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Kansas City, MO 64106

**MISSOURI**  
**Public Service Commission**

4. SERVICES (continued)

4.1 Exchange Access Lines (continued)

4.1.1 Main Service (continued)

A. Main Service-Business(8)(10)(12) (continued)

<u>Group</u>	<u>Flat Rate Trunk</u>	<u>1<sup>st</sup> Message Trunk(1)</u>	<u>Add'l. Msg. Trunk(1)</u>	<u>Multiline</u>
A	\$26.80	\$25.00(5)	\$25.00	\$26.80
A1 (11)	26.80	25.00(6)	25.00	26.80
B	36.02	25.00(5)	25.00	36.02
B1 (11)	36.02	25.00(6)	25.00	36.02
C-Principal	34.81	25.00(6)	25.00	34.81
C-Metropolitan Calling Area-1	34.81	27.45(6)	25.00	34.81
D-Principal	41.24	26.06(7)	25.00	41.24
D-Metropolitan Calling Area-1	42.95	26.78(7)	25.00	42.95
D-Metropolitan Calling Area-2	45.20	27.72(7)	25.00	45.20

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See Sheet No. 34 for footnotes.

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Birch Telecom of Missouri, Inc.

## 4. SERVICES (continued)

4.1 Exchange Access Lines (continued)

## 4.1.1 Main Service (continued)

## A. Main Service-Business(8)(10)(12) (continued)

<u>Group</u>	<u>Flat Rate Trunk</u>	<u>1<sup>st</sup> Message Trunk(1)</u>	<u>Add'l. Msg. Trunk(1)</u>	<u>Multiline</u>
A	\$26.80 (I)	\$19.80(5)	\$ 9.30	\$26.80 (I)
A1 (11)	26.80	17.82(6)	8.37	26.80
B	36.02	23.20(5)	12.70	36.02
B1 (11)	36.02	20.88(6)	11.43	36.02
C-Principal	34.81	22.50(6)	13.05	34.81
C-Metropolitan Calling Area-1	34.81	27.45(6)	13.86	34.81
D-Principal	41.24	26.06(7)	16.61	41.24
D-Metropolitan Calling Area-1	42.95	26.78(7)	16.61	42.95
D-Metropolitan Calling Area-2	45.20 (I)	27.72(7)	16.61	45.20 (I)

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Kansas City, MO 64108

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## 4. SERVICES (continued)

4.1 Exchange Access Lines (continued)

## 4.1.1 Main Service (continued)

## A. Main Service-Business(8)(10)(12) (continued) (T)

<u>Group</u>	<u>Flat Rate Trunk</u>	<u>1<sup>st</sup> Message Trunk(1)</u>	<u>Add'l. Msg. Trunk(1)</u>	<u>Multiline</u>
A	\$24.80 (I)	\$19.80(5)	\$ 9.30	\$24.80
A1 (11)	24.80 (I)	17.82(6)	8.37	24.80
B	34.02 (I)	23.20(5)	12.70	34.02
B1 (11)	34.02 (I)	20.88(6)	11.43	34.02
C-Principal	29.84	22.50(6)	13.05	29.84
C-Metropolitan Calling Area-1	32.81	27.45(6)	13.86	32.81
D-Principal	39.24	26.06(7)	16.61	39.24
D-Metropolitan Calling Area-1	40.95	26.78(7)	16.61	40.95
D-Metropolitan Calling Area-2	43.20	27.72(7)	16.61	43.20

**CANCELLED**

June 1, 2005

**MISSOURI PUBLIC  
SERVICE COMMISSION**

See Sheet No. 34 for footnotes.

## 4. SERVICES (continued)

4.1 Exchange Access Lines (continued)

## 4.1.1 Main Service (continued)

## A. Main Service-Business(8)(10) (continued)

<u>Group</u>	<u>Flat Rate Trunk</u>	<u>1<sup>st</sup> Message Trunk(1)</u>	<u>Service Commission</u>	
			<u>Add'l. Msg. Trunk(1)</u>	<u>Multiline</u>
A	\$24.80 (I)	\$19.80(5)	\$ 9.30	\$24.80
A1 (11)	24.80 (I)	17.82(6)	8.37	24.80 (N)
B	34.02 (I)	23.20(5)	12.70	34.02
B1 (11)	34.02 (I)	20.88(6)	11.43	34.02 (N)
C-Principal	29.84	22.50(6)	13.05	29.84
C-Metropolitan Calling Area-1	32.81	27.45(6)	13.86	32.81
D-Principal	39.24	26.06(7)	16.61	39.24
D-Metropolitan Calling Area-1	40.95	26.78(7)	16.61	40.95
D-Metropolitan Calling Area-2	43.20	27.72(7)	16.61	43.20

CANCELED

MAR 01 2004  
By *644RS33*  
Public Service Commission  
MISSOURIMissouri Public  
Service Commission

See Sheet No. 34 for footnotes.

FILED SEP 05 2003

## 4. SERVICES (continued)

4.1 Exchange Access Lines (continued)Missouri Public  
Service Commission

REC'D JUN 19 2003

## 4.1.1 Main Service (continued)

## A. Main Service-Business(8)(10) (continued)

<u>Group</u>	<u>Flat Rate Trunk</u>	<u>1<sup>st</sup> Message Trunk(1)</u>	<u>Add'l. Msg. Trunk(1)</u>	<u>Multiline</u>
A	\$24.80 (I)	\$19.80(5)	\$ 9.30	\$24.80 (I) —
A1	24.80 (I)	17.82(6)	8.37	24.80 (I)
B	34.02 (I)	23.20(5)	12.70	34.02 (I)
B1	34.02 (I)	20.88(6)	11.43	34.02 (I)
C-Principal	29.84	22.50(6)	13.05	29.84
C-Metropolitan Calling Area-1	32.81	27.45(6)	13.86	32.81
D-Principal	39.24	26.06(7) -	16.61	39.24
D-Metropolitan Calling Area-1	40.95	26.78(7)	16.61	40.95
D-Metropolitan Calling Area-2	43.20	27.72(7)	16.61	43.20

CANCELLED

SEP 05 2003  
By 54hrs33  
Public Service Commission  
MISSOURI

See Sheet No. 34 for footnotes.

Issued: June 19, 2003

David E. Scott, President  
Birch Telecom of Missouri, Inc.  
1004 Baltimore Ave., Suite 900  
Kansas City, MO 64105

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Missouri Public  
Service Commission

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## 4. SERVICES (continued)

Missouri Public

4.1 Exchange Access Lines (continued)

REC'D MAY 20 2002

## 4.1.1 Main Service (continued)

## A. Main Service-Business(8)(10) (continued)

Service Commission

<u>Group</u>	<u>Flat Rate Trunk</u>	<u>1<sup>st</sup> Message Trunk(1)</u>	<u>Add'l. Msg. Trunk(1)</u>	<u>Multiline</u>
A	\$21.95	\$19.80(5)	\$ 9.30	\$21.95
A1	19.76	17.82(6)	8.37	19.76
B	30.05	23.20(5)	12.70	30.05
B1	31.50	20.88(6)	11.43	31.50
C-Principal	29.84	22.50(6)	13.05	29.84
C-Metropolitan Calling Area-1	32.81	27.45(6)	13.86	32.81
D-Principal	39.24	26.06(7)	16.61	39.24
D-Metropolitan Calling Area-1	40.95	26.78(7)	16.61	40.95
D-Metropolitan Calling Area-2	43.20	27.72(7)	16.61	43.20

(I)

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**CANCELLED**  
JUN 27 2003  
Public Service Commission  
MISSOURI

JUL 01 2003  
by 44RS33  
Public Service Commission  
MISSOURI

Missouri Public

FILED JUL 01 2002

Service Commission

See Sheet No. 34 for footnotes.

## 4. SERVICES (continued)

4.1 Exchange Access Lines (continued)

## 4.1.1 Main Service (continued)

(T)

## A. Main Service-Business(8)(10) (continued)

Missouri Public  
Service Commission

REC'D DEC 04 1998

<u>Group</u>	<u>Flat Rate Trunk</u>	<u>1<sup>st</sup> Message Trunk(1)</u>	<u>Add'l. Msg. Trunk(1)</u>	<u>Multiline</u>
A	\$21.95	\$19.80(5)	\$ 9.30	\$21.95
A1	19.76	17.82(6)	8.37	19.76
B	30.05	23.20(5)	12.70	30.05
B1	27.05	20.88(6)	11.43	27.05
C-Principal	29.84	22.50(6)	13.05	29.84
C-Metropolitan Calling Area-1	32.81	27.45(6)	13.86	32.81
D-Principal	39.24	26.06(7)	16.61	39.24
D-Metropolitan Calling Area-1	40.95	26.78(7)	16.61	40.95
D-Metropolitan Calling Area-2	43.20	27.72(7)	16.61	43.20

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JUL 01 2002

3rd RS 33  
Missouri Public Service Commission  
MISSOURIMissouri Public  
Service Commission

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See Sheet No. 34 for footnotes.

Issued: December 4, 1998

Effective:

David E. Scott, President  
Birch Telecom of Missouri, Inc.  
1004 Baltimore Ave., Suite 900  
Kansas City, MO 64105

JAN 11 1999

(D)

(D)

## 4. SERVICES (continued)

4.1 Exchange Access Lines (continued)

## 4.1.1 Main Service (continued)

## A. Main Service-Business(8) (continued)

(D)

(N)

<u>Group</u>	<u>Flat Rate Trunk</u>	<u>1<sup>st</sup> Message Trunk(1)</u>	<u>Add'l. Msg. Trunk(1)</u>	<u>Multiline</u>
A	\$21.95	\$19.80(5)	\$ 9.30	\$21.95
A1	19.76	17.82(6)	8.37	19.76
B	30.05	23.20(5)	12.70	30.05
B1	27.05	20.88(6)	11.43	27.05
C-Principal	29.84	22.50(6)	13.05	29.84
C-Metropolitan Calling Area-1	32.81	27.45(6)	13.86	32.81
D-Principal	39.24	26.06(7)	16.61	39.24
D-Metropolitan Calling Area-1	40.95	26.78(7)	16.61	40.95
D-Metropolitan Calling Area-2	43.20	27.72(7)	16.61	43.20

**CANCELLED**

JAN 11 1999

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Public Service Commission  
MISSOURI

See Sheet No. 34 for footnotes.

**FILED**

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Effective: September 14, 1998

SEP 14 1998

David E. Scott, President  
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Kansas City, MO 64105MISSOURI  
Public Service Commission

## 4. SERVICES (continued)

4.1 Exchange Access Lines (continued)

## 4.1.1 Main Service (continued)

## A. Main Service-Business(8) (continued)

Tariff Reference  
SWBT PSC Mo.-No. 24 §1.2

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Public Service Commission

Business (continued)

<u>Group</u>	<u>Flat Rate Trunk</u>	<u>1<sup>st</sup> Message Trunk(1)</u>	<u>Add'l. Msg. Trunk(1)</u>	<u>Multiline</u>
A	\$21.95	\$19.80(5)	\$ 9.30	\$21.95
B	27.05	20.88(6)	11.43	27.05
C-Principal	29.84	22.50(6)	13.05	29.84
C-Metropolitan Calling Area-1	32.81	27.45(6)	13.86	32.81
D-Principal	39.24	26.06(7)	16.61	39.24
D-Metropolitan Calling Area-1	40.95	26.78(7)	16.61	40.95
D-Metropolitan Calling Area-2	43.20	27.72(7)	16.61	43.20

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Public Service Commission  
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Issued: January 21, 1998

Effective: February 20, 1998

David E. Scott, President  
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97-372  
MISSOURI  
Public Service Commission

Birch Telecom of Missouri, Inc.

## 4. SERVICES (continued)

4.1 Exchange Access Lines (continued)

## 4.1.1 Main Service (continued)

## A. Main Service-Business(8)(10) (continued)

Footnotes

- (1) This service offering is subject to the availability of necessary facilities.
- (2) Includes allowance of 100 local messages; additional local messages are billed at \$.06 each.
- (3) Includes allowance of 100 local messages; additional local messages are billed at \$.054 each.
- (4) Includes allowance of 100 local messages; additional local messages are billed at \$.063 each.
- (5) Includes allowance of 200 local messages; additional local messages are billed at \$.06 each.
- (6) Includes allowance of 200 local messages; additional local messages are billed at \$.054 each.
- (7) Includes allowance of 200 local messages; additional local messages are billed at \$.063 each.
- (8) The rates for main service do not include a telephone instrument.
- (9) This service may be used with single-line telephone service, Key Telephone Systems, Communications Systems, Private Branch Exchange Systems or any other type of terminal equipment, except coin telephone service.
- (10) Business customers committing to a one year service term and subscribing to the Company's long distance service as set forth in the Company's Interexchange Tariff PSC Mo. No. 1 receive a discounted rate on long distance calls placed over the Company's interexchange network. In the event that service is disconnected by the customer after it is established but prior to the expiration of the one year term, the customer will be required to pay a charge equaling the sum of monthly payments remaining on the service term for each line or trunk disconnected.
- (11) Rate Group A1 includes Agency, DeKalb, Portage Des Sioux, Rushville, San Antonio. Rate Group B1 includes Chesterfield, Fenton, Imperial, Manchester, Maxville, St. Charles, Valley Park
- (12) Effective March 1, 2004, this service will not be offered to new subscribers. (N)

For application in this tariff, such regulations, rates and charges shall be interpreted to apply on a "per request, per line/trunk" basis.

Issued: January 29, 2004

Effective: March 1, 2004

CANCELLED  
May 10, 2018  
Missouri Public  
Service Commission  
TN-2018-0284; YC-2018-0132

David E. Scott, President  
Birch Telecom of Missouri, Inc.  
2020 Baltimore Avenue  
Kansas City, MO 64108

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## 4. SERVICES (continued)

**Missouri Public**4.1 Exchange Access Lines (continued)

REC'D AUG 05 2003

## 4.1.1 Main Service (continued)

**Service Commission**

## A. Main Service-Business(8)(10) (continued)

Footnotes

- (1) This service offering is subject to the availability of necessary facilities.
- (2) Includes allowance of 100 local messages; additional local messages are billed at \$.06 each.
- (3) Includes allowance of 100 local messages; additional local messages are billed at \$.054 each.
- (4) Includes allowance of 100 local messages; additional local messages are billed at \$.063 each.
- (5) Includes allowance of 200 local messages; additional local messages are billed at \$.06 each.
- (6) Includes allowance of 200 local messages; additional local messages are billed at \$.054 each.
- (7) Includes allowance of 200 local messages; additional local messages are billed at \$.063 each.
- (8) The rates for main service do not include a telephone instrument.
- (9) This service may be used with single-line telephone service, Key Telephone Systems, Communications Systems, Private Branch Exchange Systems or any other type of terminal equipment, except coin telephone service.
- (10) Business customers committing to a one year service term and subscribing to the Company's long distance service as set forth in the Company's Interexchange Tariff PSC Mo. No. 1 receive a discounted rate on long distance calls placed over the Company's interexchange network. In the event that service is disconnected by the customer after it is established but prior to the expiration of the one year term, the customer will be required to pay a charge equaling the sum of monthly payments remaining on the service term for each line or trunk disconnected.
- (11) Rate Group A1 includes Agency, DeKalb, Portage Des Sioux, Rushville, San Antonio. (M)  
Rate Group B1 includes Chesterfield, Fenton, Imperial, Manchester, Maxville, St. Charles, (M)  
Valley Park (M)

For application in this tariff, such regulations, rates and charges shall be interpreted to apply on a "per request, per line/trunk" basis.

**CANCELLED**

MAR 01 2004  
By 442534  
Public Service Commission  
MISSOURI

**Missouri Public  
Service Commission**

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(M) A1 and B1 previously located on 4th Revised Sheet No. 27 and 3rd Revised Sheet No. 28.

Issued: August 4, 2003

Effective: September 5, 2003

David E. Scott, President  
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Birch Telecom of Missouri, Inc.

## 4. SERVICES (continued)

4.1 Exchange Access Lines (continued)Missouri Public  
Service Commission

## 4.1.1 Main Service (continued)

REC'D DEC 04 1998

(T)

## A. Main Service-Business(8)(10) (continued)

Footnotes

- (1) This service offering is subject to the availability of necessary facilities.
- (2) Includes allowance of 100 local messages; additional local messages are billed at \$.06 each.
- (3) Includes allowance of 100 local messages; additional local messages are billed at \$.054 each.
- (4) Includes allowance of 100 local messages; additional local messages are billed at \$.063 each.
- (5) Includes allowance of 200 local messages; additional local messages are billed at \$.06 each.
- (6) Includes allowance of 200 local messages; additional local messages are billed at \$.054 each.
- (7) Includes allowance of 200 local messages; additional local messages are billed at \$.063 each.
- (8) The rates for main service do not include a telephone instrument.
- (9) This service may be used with single-line telephone service, Key Telephone Systems, Communications Systems, Private Branch Exchange Systems or any other type of terminal equipment, except coin telephone service.
- (10) Business customers committing to a one year service term and subscribing to the Company's long distance service as set forth in the Company's Interexchange Tariff PSC Mo. No. 1 receive a discounted rate on long distance calls placed over the Company's interexchange network. In the event that service is disconnected by the customer after it is established but prior to the expiration of the one year term, the customer will be required to pay a charge equaling the sum of monthly payments remaining on the service term for each line or trunk disconnected.

(N)

(N)

For application in this tariff, such regulations, rates and charges shall be interpreted to apply on a "per request, per line/trunk" basis.

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Service Commission

SEP 05 2003

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Birch Telecom of Missouri, Inc.  
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Kansas City, MO 64105

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## 4. SERVICES (continued)

4.1 Exchange Access Lines (continued)

## 4.1.1 Main Service (continued)

## A. Main Service-Business(8) (continued)

Footnotes

- (1) This service offering is subject to the availability of necessary facilities.
- (2) Includes allowance of 100 local messages; additional local messages are billed at \$.06 each.
- (3) Includes allowance of 100 local messages; additional local messages are billed at \$.054 each.
- (4) Includes allowance of 100 local messages; additional local messages are billed at \$.063 each.
- (5) Includes allowance of 200 local messages; additional local messages are billed at \$.06 each.
- (6) Includes allowance of 200 local messages; additional local messages are billed at \$.054 each.
- (7) Includes allowance of 200 local messages; additional local messages are billed at \$.063 each.
- (8) The rates for main service do not include a telephone instrument.
- (9) This service may be used with single-line telephone service, Key Telephone Systems, Communications Systems, Private Branch Exchange Systems or any other type of terminal equipment, except coin telephone service.

For application in this tariff, such regulations, rates and charges shall be interpreted to apply on a "per request, per line/trunk" basis.

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David E. Scott, President  
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Kansas City, MO 64105

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Tariff Reference  
SWBT PSC Mo.-No. 24 §1.2

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4. SERVICES (continued)

4.1 Exchange Access Lines (continued)

4.1.1 Main Service (continued)

JAN 21 1998

A. Main Service-Business(8) (continued)

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Footnotes

- (1) This service offering is subject to the availability of necessary facilities.
- (2) Includes allowance of 100 local messages; additional local messages are billed at \$.06 each.
- (3) Includes allowance of 100 local messages; additional local messages are billed at \$.054 each.
- (4) Includes allowance of 100 local messages; additional local messages are billed at \$.063 each.
- (5) Includes allowance of 200 local messages; additional local messages are billed at \$.06 each.
- (6) Includes allowance of 200 local messages; additional local messages are billed at \$.054 each.
- (7) Includes allowance of 200 local messages; additional local messages are billed at \$.063 each.
- (8) The rates for main service do not include a telephone instrument.
- (9) This service may be used with single-line telephone service, Key Telephone Systems, Communications Systems, Private Branch Exchange Systems or any other type of terminal equipment, except coin telephone service.

For application in this tariff, such regulations, rates and charges shall be interpreted to apply on a "per request, per line/trunk" basis.

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Public Service Commission