**GENERAL RULES AND REGULATIONS**

PAYMENT FOR SERVICES AND FACILITIES

1. The subscriber shall pay for services and facilities monthly in advance, and shall pay for Toll Messages (including charges for messenger service), Teletype-writer Exchange Services Messages, and Moves and Changes when billed. Failure to receive a bill does not relieve a subscriber of the responsibility for payment in accordance with the provisions set forth herein.

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2. All bills for local, toll or miscellaneous services are due as specified on the bill and payable at the office of the Telephone Company, or any authorized collection agency.

3. No allowance will be made for loss of service during the period service is disconnected for non-payment if payment is made and service reconnected before completion of a service order to terminate the service. Subsequent to the completion of a service order for termination of service, it may at the option of the Telephone Company be re-established only on the basis of a new application for service and the multi-element charges for service connection will apply.

4. Information regarding late payment charges and restoration of service charges are available at Granby’s website:

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[www.gtcbroadband.net](http://www.gtcbroadband.net)

\* Indicates new rate or text

+ Indicates change