## TARIFF FILING TRANSMITTAL LETTER - SUBSTITUTE TARIFF SHEET FILING

December 15, 2015

Secretary of the Commission Missouri Public Service Commission Attn: Data Center P.O. Box 360 Jefferson City, MO 65102

RE:

Substitute Tariff Sheet Filing Case No. WR-2015-0192

#### Dear Secretary:

Enclosed for filing with the Commission are an original and three copies of a substitute tariff sheet regarding the above-referenced Tariff Work I.D. No. The substitute sheets are being submitted to replace the revised tariff sheets that were originally submitted on September 17, 2015. Specifically, I am submitting the substitute sheets for the following originally proposed tariff sheets:

YW-2016-0087 Valley Woods Utility, LLC (water tariff) PSC MO No. 2 Sheet 4 YS-2016-0088 Valley Woods Utility, LLC (sewer tariff) PSC MO No. 3 Sheet 4

I am submitting these substitute sheets at the request of the Commission Staff because the one inch water rate was not included on the rate sheet and the 3/4 inch rate is not needed on the sewer rate sheet.

Please contact me at your convenience if you need anything further regarding this matter.

Sincerely,

Hollis H. "Bert" Brower, Jr. President

Ozark International, Inc.

Enclosures

Copies (w/enclosures):

Jim Russo-Commission Staff

Hollis H. Brown

Christina Baker- Office of the Public Counsel

## TARIFF FILING TRANSMITTAL LETTER - SUBSTITUTE TARIFF SHEET FILING

October 6, 2015

Secretary of the Commission
Missouri Public Service Commission
Attn: Data Center

P.O. Box 360 Jefferson City, MO 65102 FILED
October 14, 2015
Data Center
Missouri Public
Service Commission

RE:

Substitute Tariff Sheet Filing

Tariff I.D. Nos. JW-2016-0082, JW-2016-0083. JW-2016-0084, JW-2016-0085, and

JW-2016-0087

Case No. WR-2015-0192

#### Dear Secretary:

Enclosed for filing with the Commission are an original and three copies of a substitute tariff sheet regarding the above-referenced Tariff Work I.D. No. The substitute sheets are being submitted to replace the revised tariff sheets that were originally submitted on September 17, 2015. Specifically, I am submitting the substitute sheets for the following originally proposed tariff sheets:

JW-2016-0083 Bilyeu Ridge Water Company LLC PSC MO No. 2 Sheet 3;

JW-2016-0082 Midland Water Company, Inc. PSC MO No. 3 Sheet 3;

JW-2016-0084 Riverfork Water Company PSC MO No. 2 Sheet 3;

JW-2016-0085 Taney County Water LLC PSC MO No. 3 Sheets 4, 5, and 6; and

YS-2016-0088 Valley Woods Utility, LLC (sewer tariff) PSC MO No. 3 Sheets 3 and 4

I am submitting these substitute sheets at the request of the Commission Staff to change language involving legal descriptions.

Please contact me at your convenience if you need anything further regarding this matter.

Sincerely, Jellis H. Bwever

Hollis H. "Bert" Brower

President

**Enclosures** 

Copies (w/enclosures):

Jim Russo - Commission Staff

Christina Baker - Office of the Public Counsel

## TARIFF FILING TRANSMITTAL LETTER - COMPANY/STAFF AGREEMENT

September 14, 2015

FILED
September 14, 2015
Data Center
Missouri Public
Service Commission

Secretary of the Commission Missouri Public Service Commission Attn: Data Center P.O. Box 360 Jefferson City, MO 65102

RE: Water Utility Small Company Rate Increase Request MO File. No WR-2015-0192

#### Dear Secretary:

Enclosed for filing with the Commission Are an original and three copies of revised tariffs that include rate and language changes reflected in an Agreement Regarding Disposition of Small Company Rate Increase Request (Disposition Agreement) between Bilyeu Ridge Water Company LLC; Midland Water Company, Inc.; Moore Bend Water Utility, LLC; Riverfork Water Company; Taney County Water LLC; and Valley Woods Utility, LLC (Company) and the Commission Staff (Staff) regarding the above-referenced small company rate increase request. The Company submitted the referenced rate increase request on October 24, 2014 under the provisions of the Commission's small company rate increase procedure.

The new tariffs being filed are specifically:

Bilyeu Ridge Water Company LLC PSC MO No. 2 replacing PSC MO No.1; Midland Water Company, Inc. PSC MO No. 3 replacing PSC MO No.2; Moore Bend Water Utility, LLC PSC MO No. 3 replacing PSC MO No.2; Riverfork Water Company PSC MO No. 2 replacing PSC MO No.1; Taney County Water LLC PSC MO No. 3 replacing PSC MO No.2; Valley Woods Utility, LLC (water tariff) PSC MO No. 2 replacing PSC MO No.1; and Valley Woods Utility, LLC (sewer tariff) PSC MO No. 3 replacing PSC MO No.1

Since the above-referenced Disposition Agreement is between the Company and the Staff, the enclosed tariffs bear an effective date that is at least 45 days from the issue date, as is provided for by the small company rate increase procedure.

Consistent with the above-referenced Disposition Agreement, the enclosed revised tariffs contain Customer rates that are intended to produce an increase of \$51,373 in the Company's annual water system operating revenues, and also contain all other provisions necessary to implement the terms of the Disposition Agreement.

Please contact me at your convenience if you need anything further regarding this matter.

Sincerely,

Hollis H. "Bert" Brower, Jr.

President

Ozark International, Inc.

Enclosures

Copies (w/enclosures):

Jim Russo- Commission Staff

Hollis H. Brown &

Christina Baker- Office of the Public Counsel

Name of Utility: Valley Woods Utility, LLC

Service Area: Missouri Service Area

Rules Governing Rendering of Sewer Service

#### ADOPTION NOTICE

Sewer system assets were transferred from Valley Woods Water Company, Inc. to Valley Woods Utility, LLC, with approval granted in Case No. WM-2012-0288. Accordingly, Valley Woods Utility, LLC hereby adopts, ratifies, and makes its own in every respect, as if it had originally filed, all tariffs, schedules, rules, notices or other instruments filed by Valley Woods Water Company, Inc. and currently on file with and approved by the Public Service Commission, State of Missouri.

- \* Indicates new rate or text
- + Indicates change

DATE OF ISSUE July 11, 2012

Month Day Year

DATE EFFECTIVE August 10, 2012

Month Day Year

ISSUED BY Hollis H. "Bert" Brower

name of officer

Manager title 786 Croley Blvd., Nixa, MO 65714

P.S.C. MO No. 2 Canceling P.S.C. MO No. 1

1st Revised Original

Sheet No. 1 Sheet No. 1

Name of Utility: Valley Woods Utility, LLC

Missouri Service Area Service Area:

Rules Governing Rendering of Sewer Service		
<u>Index</u>		
Sheet No.		
A Adoption Notice *  Index  Map of Service Area  Schedule of Rates  Schedule of Service Charges		
Rule No.		
10 3. Limited 11 4. Applica 13 5. Inside F Sev 16 6. Improp 18 7. Discont 20 8. Interrup 21 9. Bills fo 23 10. Special	ions I Rules and Regulations d Authority of Company Employees ations for Sewer Service Piping and Customer Service Sewer, Company Service wer, and Septic Tank per or Excessive Use tinuance of Service by Company ptions in Service I Contract for Excessive Capacity ion of Collecting Sewers	
* Indicates new rate or text + Indicates change		

DATE OF ISSUE July 11, 2012 Month Day Year DATE EFFECTIVE August 10, 2012

Month Day Year

ISSUED BY Hollis H. "Bert" Brower **CANCELLED** 

name of officer

Manager title

786 Croley Blvd., Nixa, MO 65714 address

Filed

Original

Sheet No. 1

Name of Utility:

Valley Woods Water Company, Inc.

Service Area:

Missouri Service Area

RECEIVED

	Rules Governing Rendering of Sewer Service
	MO. PUBLIC SERVICE COMM.
	INDEX
Sheet No.	
1 2 3 4 5	Index Map of Service Area Legal Description of Service Area Schedule of Rates Schedule of Service Charges
	Rule No.
6 9 10 11 13 16 18 20 21 23 24	<ol> <li>Definitions</li> <li>General Rules and Regulations</li> <li>Limited Authority of Company Employees</li> <li>Applications for Sewer Service</li> <li>Inside Piping and Customer Service Sewer</li> <li>Improper or Excessive Use</li> <li>Discontinuance of Service by Company</li> <li>Interruptions in Service</li> <li>Bills for Service</li> <li>Special Contract for Excess Capacity</li> <li>Extension of Collecting Sewers</li> </ol>
	cates new rate or text cates change

DATE OF ISSUE

November 8, 1995 Month Day

DATE EFFECTIVE

December Day

Month

Year

ISSUED BY

J.T. Edley name of officer President

338 Goff Creek Rd.

address

Spokane, MO

August 10, 2012 Missouri Public

WM-2012-0288: YS-2013-0030

Service Commission

1

Original

Sheet No. 2

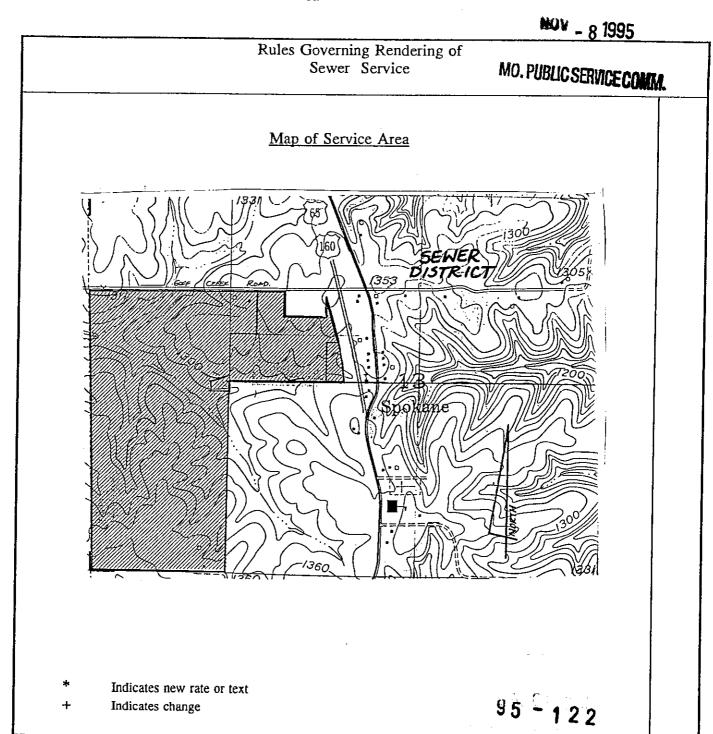
Name of Utility:

Valley Woods Water Company, Inc.

Service Area:

Missouri Service Area

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DATE OF ISSUE November 8, 1995

Month Day Year

DATE EFFECTIVE

December 8, 1995 Month Day Year

ISSUED BY

J.T. Edley

President title

338 Goff Creek Rd. address

Spokane, MO

CANCELLED December 29, 2015

Missouri Public Service Commission WR-2015-0192; YS-2016-0088

Original

Sheet No. 3

Name of Utility:

Valley Woods Water Company, Inc.

Service Area:

Missouri Service Area

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Rules Governing Rendering of Sewer Service

MO. PUBLIC SERVICE COMM.

## Legal Description of Service Area

#### GENERAL SEWER DISTRICT DESCRIPTION:

COMMENCING AT THE NORTHWEST CORNER OF SECTION 13, TOWNSHIP 25, RANGE 22, CHRISTIAN COUNTY, MISSOURI, SAID POINT ALSO BEING THE NORTHEAST CORNER OF SECTION 14; THENCE SOUTH ALONG THE WEST LINE OF SAID SECTION 13 TO THE NORTHEAST CORNER OF THE SOUTHEAST QUARTER OF THE NORTHEAST QUARTER OF SAID SECTION 14 FOR THE POINT OF BEGINNING:

THENCE WEST ALONG THE NORTH LINE OF SAID SOUTHEAST QUARTER OF THE NORTHEAST QUARTER OF THE NORTHWEST CORNER OF SAID SOUTHEAST QUARTER OF THE NORTHEAST QUARTER; THENCE SOUTH ALONG THE WEST LINE OF SAID SOUTHEAST QUARTER OF THE NORTHEAST QUARTER OF THE SOUTHWEST CORNER OF THE NORTHEAST QUARTER OF THE SOUTHWEST CORNER OF THE NORTHEAST QUARTER OF THE SOUTHWEST CORNER SOUTHWEST CORNER OF THE NORTHEAST QUARTER OF THE SOUTHEAST QUARTER OF SAID SECTION 14; THENCE EAST ALONG THE SOUTH LINE OF SAID NORTHEAST QUARTER OF THE SOUTHEAST QUARTER TO THE SOUTHEAST CORNER OF SAID NORTHEAST QUARTER OF THE SOUTHEAST QUARTER; THENCE NORTH ALONG THE EAST LINE OF SAID NORTHEAST QUARTER OF THE SOUTHEAST QUARTER TO THE NORTHEAST CORNER OF SAID NORTHEAST CHARTER OF THE SOUTHEAST CHARTER. THENCE FAST ALONG THE SOUTHEAST SOUTHEAST QUARTER TO THE NORTHEAST CORNER OF SAID NORTHEAST QUARTER OF THE SOUTHEAST QUARTER; THENCE EAST ALONG THE SOUTH LINE OF THE SOUTHWEST QUARTER OF THE NORTHWEST QUARTER OF SAID SECTION 13 TO A POINT ON THE WEST RIGHT-OF-WAY LINE OF MISSOURI HIGHWAY 160; THENCE NORTHWESTERLY ALONG SAID RIGHT-OF-WAY LINE TO THE NORTHERNMOST CORNER OF LOT 9 OF VALLEY WOODS PLAT NO. 2; THENCE SOUTH TO A POINT ON SAID LOT 9 VALLEY WOODS PLAT NO. 2; THENCE WEST TO THE SOUTHEAST CORNER OF LOT 13 IN SAID VALLEY WOODS PLAT NO. 2; THENCE NORTH ALONG THE EAST LINE OF SAID LOT 13 TO THE SOUTH LINE OF THE NORTHWEST QUARTER OF THE NORTHWEST QUARTER SAID SECTION 13: THENCE WEST ALONG SAID SOUTH LINE TO THE QUARTER SAID SECTION 13; THENCE WEST ALONG SAID SOUTH LINE TO THE POINT OF BEGINNING.

- Indicates new rate or text
- Indicates change

DATE OF ISSUE November 8, 1995

**Month** Day Year DATE EFFECTIVE

December 1995 Month Day Year

address

ISSUED BY

J.T. Edley∠ name of officer President

title

338 Goff Creek Rd.

Spokane, MO

Should Be 2nd Revised Sheet No. 4 1st Revised Sheet No. 4

Canceling P.S.C. MO No. 1 Original Sheet No. 4

Valley Woods Water Company, Inc.

1st Revised Sheet No. 4
For: Certificated Sewer Service Areas in

Christian County

Name of Issuing Company

Community, Town or City

## **Rules Governing** Rendering of Sewer Service

#### Schedule of Rates

Availability: This rate is available to any customer adjacent to the Company's main sewer lines using sewer service. Each customer will be billed with the rates below, as applicable.

Monthly Minimum Charge

Single Customer Monthly Charge:

Served by a 5/8" water meter \$ 59.43 per month Served by a 3/4" water meter \$ 89.16 per month Served by a 1" water meter \$148.59 per month

Taxes: All applicable Federal, State or local taxes shall be added separately to the bill in addition to the above charges.

Sewer Bills will be prepared and distributed on a monthly billing cycle and will be rendered net, bearing the last date on which payment is due, all in accordance with Rule 9 hereafter.

#### **Returned Check Charge**

A returned check charge of \$29.00 will be charged for any check returned to the company unpaid.

- \* Indicates New Rate or Text
- + Indicates Changed Rate or Text

Issue Date:

April 7, 2010 Month/Day/Year

Effective Date:

May 24, 2010 July 10, 2010

Month/Day/Year

Issued By:

William L. Harris, President Name & Title of Issuing Officer

999 Mulberry Road, Highlandville, MO 65669 Company Mailing Address

P. S. C. MO. No. Revised. Sheet No. 4 Cancelling P. S. C. MO. No. 1 Original Sheet No. 4 For: Certificated Sewer Service Areas in Valley Woods Water Company, Inc. Christian County Name of Issuing Company Community, Town or City Rules Governing Missouri Public Rendering of Sewer Service Schedule of Rates Service Commission Availability: This rate is available to any customer adjacent to the Company's main sewer lines using sewer services. Each customer will be billed with the rates below, as applicable. \*Monthly Minimum Charge: Single Customer Monthly Charge: Served by a 5/8" water meter \$ 28.33 per month Served by a 3/4" water meter \$ 42.50 per month Served by a 1" water meter \$ 70.83 per month Taxes: All applicable Federal, State or local taxes shall be added separately to the bill in addition to the above charges. Sewer Bills will be prepared and distributed on a monthly billing cycle and will be rendered net, bearing the last date on which payment is due, all in accordance with Rule 9 hereafter. Missouri Public FILED MAY 21 2002 Service Commission \* indicates new rate or text + indicates change Date of Issue 4/3/02Date Effective 5/21/02 Issued By: William L. Harris, President 999 Mulberry Road, Highlandville, MO 65669 Name of Officer

Attachment D-5

1

Original

Sheet No. 4

Name of Utility:

Valley Woods Water Company, Inc.

Service Area:

Missouri Service Area

RECEIVED

Rules Governing Rendering of Sewer Service

MO. PUBLIC SERVICE COMM

### Schedule of Rates

Any customer adjacent to the Company's main sewer lines using services will be charged using the following rates:

Flat rate: \$20.00 each month

Taxes: Any applicable Federal, State or local taxes computed on billing basis shall be added as separate items in rendering each bill.

Sewer bills will be prepared and distributed on a monthly billing cycle and will be rendered net, bearing the last date on which payment is due, all in accordance with Rule 9 hereafter.

Indicates new rate or text

Indicates change

DATE OF ISSUE November 8, 1995 DATE EFFECTIVE December 8 1995 Month Day Year Month Day

**ISSUED BY** 

J.T. Edley name of officer President

338 Goff Creek Rd.

Spokane, MO

Year

title

1st Revised Sheet No. 5

Canceling P.S.C. MO No. 1 Original Sheet No. 5

Valley Woods Water Company, Inc.

For: Certificated Sewer Service Areas in

Christian County

Name of Issuing Company

Community, Town or City

## **Rules Governing** Rendering of Sewer Service

### **Schedule of Service Charges**

Service charges to potential or existing customers of the Company's sewer service requesting or using services will be charged at the following rates:

#### Installation:

Charge for installation of sewer service connection and a septic tank located on each customer's property by the Company shall be the actual cost of the tank, tap-on parts and labor.

#### Inspections:

Fee for subsequent connection inspections shall be \$35.00.

#### "Service Calls:"

Repairs or maintenance made by the Company as a result of damage or misuse of Company property, or customer property, when requested by the customer shall be paid by the customer based upon the actual cost of labor and materials for said repairs or maintenance, but in no event shall be less than \$50.00.

- \* Indicates New Rate or Text
- + Indicates Changed Rate or Text

Issue Date:

April 7, 2010 Month/Day/Year Effective Date:

May 24, 2010

Month/Day/Year

July 10, 2010

Issued By:

William L. Harris, President Name & Title of Issuing Officer

999 Mulberry Road, Highlandville, MO 65669 Company Mailing Address

1

Original

Sheet No. 5

Name of Utility:

Valley Woods Water Company, Inc.

Service Area:

Missouri Service Area

RECEIVED

Rules Governing Rendering of Sewer Service

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MO. PUBLIC SERVICE COUNT.

## Schedule of Service Charges

Service charges to potential or existing customers of Company's sewer service requesting or using services will be charged at the following rates:

#### Installation:

Charge for installation of sewer service connection and septic tank located on each customer's property by the Company shall be \$1,100.00.

## Inspections:

Fee for subsequent connection inspections shall be \$35.00.

#### "Service Calls:"

Repairs or maintenance made by the Company as a result of damage or misuse of Company property, or customer property, when requested by the customer shall be paid by the customer based upon the actual cost of labor and materials for said repairs or maintenance, but in no event shall be less than \$50.00.

- Indicates new rate or text
- Indicates change

November 8, 1995 DATE OF ISSUE

Month Day Year DATE EFFECTIVE

December 8, 1995

Month Day

Year

ISSUED BY

J.T. Edley

President

338 Goff Creek Rd.

Spokane, MO

name of officer

title

1

Original

Sheet No. 6

Name of Utility:

Valley Woods Water Company, Inc.

Service Area:

Missouri Service Area

RECEIVED

Rules Governing Rendering of Sewer Service NOV \_ 8 1995

MC. PUBLIC SERVICE CUMM.

### Rule 1 DEFINITIONS

- A. An "APPLICANT" is a person, firm, corporation, governmental body, or other entity which has applied for service or a sewer extension; two or more such entities may make one application for a sewer extension, and be considered one APPLICANT.
- B. "B.O.D" denotes biochemical oxygen demand. It is the quantity of oxygen utilized in the biochemical oxidation of organic matter under standard laboratory conditions expressed in milligrams per liter.
- C. A "COLLECTING SEWER" is a pipeline, including force lines, gravity sewers, interceptors, laterals, trunk sewers, manholes, lampholes, and necessary appurtenances, including service wyes, which is owned and maintained by the company, located on public property or on private easements, and used to transport sewage waste from the customer's service connection to the point of disposal.
- D. The "COMPANY" is Valley Woods Water Company, acting through its officers, managers, or other duly authorized employees or agents.
- E. A "CUSTOMER" is any person, firm, corporation or governmental body which has contracted with the company for sewer service or is receiving service from company, or whose facilities are connected for utilizing such service.
- F. The "DATE OF CONNECTION" shall be the date the permit for a service connection is issued by the company. In the event no permit is taken and a service connection is made, the date of connection shall be determined based on available information, such as construction/occupancy permits, or water or electric service turn-on dates.
- G. A "DEVELOPER" is any person, firm, corporation, partnership or any entity that,
  - Indicates new rate or text
  - Indicates change

95 - 122

DATE OF ISSUE

November 8, 1995

Month Day Year

December 8, 1995

Month Day Year

**ISSUED BY** 

J.T. Edley

President title

338 Goff Creek Rd.

address

Spokane, MO

1st Revised

Sheet No. 7

Canceling

P.S.C. MO No.

Original

Sheet No. 7

Name of Utility: Valley Woods Water Company, Inc.

Service Area: Missouri Service Areas

#### Rules Governing Rendering of Sewer Service

directly or indirectly, holds title to, or sells or leases, or offers to sell or lease, or advertises for sale or lease, any lots in a subdivision.

- H. "DISCONTINUANCE OF SERVICE" is intentional cessation of the use of sewer service by action of the company not at the request of the customer. Such DISCONTINUANCE OF SERVICE may be accomplished by methods including physical disconnection of the service sewer, or disconnection of water service by the water utility at the request of the company.
- "DOMESTIC SEWAGE" is sewage, excluding storm or surface water, resulting from normal household activities; and "NON-DOMESTIC SEWAGE" is all sewage other than DOMESTIC SEWAGE including, but not limited to, commercial or industrial wastes. (see Rule 6 pertaining to Improper Waste and Excessive Use.)
- J. A "FOUNDATION DRAIN" is a pipe installed inside or outside the foundation of a structure for the purpose of draining ground or subsurface water away from the foundation.
- K. "pH" is the relative degree of acidity or alkalinity of water as indicated by the hydrogen ion concentration. PH is indicated on a scale reading from 1-14, with 7 being neutral, below 7 acid, and above 7 alkaline; more technically defined as the logarithm of the reciprocal of the hydrogen ion concentration.
- L. \* A "SEPTIC TANK" is a buried tank located on the customer's property accessible at ground level or above, owned and maintained by the company, used to partially treat sewage anaerobically and to capture solids, and has an internal screen filter.
- M. "SERVICE CONNECTION" is the connection of a service sewer to the company collecting sewer either at the bell of a wye branch or the bell of a saddle placed on the barrel of the collecting sewer.
- N. A "SERVICE SEWER" is a pipe with appurtenances installed, owned and maintained by the customer, used to conduct sewage from the customer's
  - Indicates new rate or text
  - + Indicates change

DATE OF ISSUE \_\_\_\_April 7, 2010

DATE EFFECTIVE

May 24, 2010 July 10, 2010

Month Day Year

Month Day Year

ISSUED BY William L. Harris, President 999 Mulberry Road, Highlandville MO 65669

Original

Sheet No. 7

Name of Utility:

Valley Woods Water Company, Inc.

Service Area:

Missouri Service Area

RECFIVED

Rules Governing Rendering of Sewer Service

**NOV \_ 8 1995** 

## MO. PUBLIC SERVICE COMM.

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- H. "DISCONTINUANCE OF SERVICE" is intentional cessation of the use of sewer service by action of the company not at the request of the customer. Such DISCONTINUANCE OF SERVICE may be accomplished by methods including physical disconnection of the service sewer, or disconnection of water service by the water utility at the request of the company.
- T. "DOMESTIC SEWAGE" is sewage, excluding storm and surface water, resulting from normal household activities; and, "NON-DOMESTIC SEWAGE" is all sewage other than DOMESTIC SEWAGE including, but not limited to, commercial or industrial wastes. (See Rule 6 pertaining to Improper Waste and Excessive Use.)
- J. A "FOUNDATION DRAIN" is a pipe installed inside or outside the foundation of a structure for the purpose of draining ground or subsurface water away from the foundation.
- K. "pH" is the relative degree of acidity or alkalinity of water as indicated by the hydrogen ion concentration. PH is indicated on a scale reading from 1-14, with 7 being neutral, below 7 acid, and above 7 alkaline; more technically defined as the logarithm of the reciprocal of the hydrogen ion concentration.
- L. A "SERVICE CONNECTION" is the connection of a service sewer to the company collecting sewer either at the bell of a wye branch or the bell of a saddle placed on the barrel of the collecting sewer.
- A "SERVICE SEWER" is a pipe with appurtenances installed, owned and M. maintained by the customer, used to conduct sewage from the customer's premises to the collecting sewer, excluding service wyes or saddles.
- N. A "SUBDIVISION" is any land in the state of Missouri which is divided or

Indicates new rate or text

Indicates change

DATE OF ISSUE November 8, 1995 Month Day Year

DATE EFFECTIVE

1995 December 8. Day Year

Month

J.T. Edley name of officer

President

338 Goff Creek Rd.

address

Spokane, MO

P.S.C. MO No. 1 1<sup>st</sup> Revised P.S.C. MO No. 1 Original

Name of Utility: Valley Woods Water Company, Inc.

Service Area: Missouri Service Areas

Canceling

# Rules Governing Rendering of Sewer Service

premises to the collecting sewer, excluding service wyes or saddles. For customers connected to a Recirculating Sand Filter type treatment facility and with a septic tank located upon the property, the CUSTOMER SERVICE SEWER is the portion of the Service Sewer between the building or unit and septic tank and is owned by the customer, and the COMPANY SERVICE SEWER is the portion of the Service Sewer between the septic tank and collecting sewer and is owned by the company.

- O. A "SUBDIVISION" is any land in the state of Missouri which is divided or proposed to be divided into two or more lots or other divisions of land, whether contiguous or not, or uniform in size or not, for the purpose of sale or lease, and includes resubdivision thereof.
- P. "SUSPENDED SOLIDS" are the insoluble materials suspended or dispersed in waste water, expressed in milligrams per liter on a dry weight basis, as determined by standard procedures.
- Q. "TERMINATION OF SERVICE" is the cessation of the use of sewer service requested by the customer. Such TERMINATION OF SERVICE shall be accomplished by a method verified and recognized by the company, and may include physical disconnection of the service sewer, termination or disconnection of water service by the water utility, or the company's observation of non-occupancy of the unit served.
- R. The word "UNIT" or LIVING UNIT shall be used herein to define the premises or property of a single sewer user, whether or not that sewer user is the customer. It shall pertain to any building whether multi-tenant or single occupancy, residential or commercial, owned or leased. Each mobile home in a mobile home park, and each rental unit of a multi-tenant rental property are considered as separate UNITS for each single family or firm occupying same as a residence or place of business.
  - \* Indicates new rate or text

+ Indicates change

DATE OF ISSUE April 7, 2010 DATE EFFECTIVE May 24, 2010 July 10, 2010 Month Day Year

1SSUED BY William L. Harris, President 999 Mulberry Road, Highlandville MO 65669 name of officer title address

Sheet No. 8

Sheet No. 8

Original

Sheet No. 8

Name of Utility:

Valley Woods Water Company, Inc.

Service Area:

Missouri Service Area

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Rules Governing Rendering of Sewer Service

NOV \_ 8 1995

## MO. PUBLIC SERVICE COMM.

proposed to be divided into two or more lots or other divisions of land, whether contiguous or not, or uniform in size or not, for the purpose of sale or lease, and includes resubdivision thereof.

- O. "SUSPENDED SOLIDS" are the insoluble materials suspended or dispersed in waste water, expressed in milligrams per liter on a dry weight basis, as determined by standard procedures.
- P. "TERMINATION OF SERVICE" is the cessation of the use of sewer service requested by the customer. Such TERMINATION OF SERVICE shall be accomplished by a method verified and recognized by the company, and may include physical disconnection of the service sewer, termination or disconnection of water service by the water utility, or the company's observation of nonoccupancy of the unit served.
- The word "UNIT", or LIVING UNIT shall be used herein to define the premises Q. or property of a single sewer user, whether or not that sewer user is the customer. It shall pertain to any building whether multi-tenant or single occupancy, residential or commercial, owned or leased. Each mobile home in a mobile home park, and each rental unit of a multi-tenant rental property are considered as separate UNITS for each single family or firm occupying same as a residence or place of business.

Indicates new rate or text

Indicates change

DATE OF ISSUE

November 8, 1995

DATE EFFECTIVE

December 8, 1995

Month

Day

Year

Month

Day Year

**ISSUED BY** 

J.T. Edlev

President

338 Goff Creek Rd.

Spokane, MO

name of officer

title

1

Original

Sheet No. 9

Name of Utility:

Valley Woods Water Company, Inc.

Service Area:

Missouri Service Area

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NOV \_ 8 1995

Rules Governing Rendering of Sewer Service

## MO. PUBLIC SERVICE COMM.

## Rule 2 GENERAL RULES AND REGULATIONS

- A. Every customer, upon signing an application for service or accepting service rendered by the company, shall be considered to have expressed consent to be bound by these rates and rules.
- B. The company's rules governing rendering of service are set forth in the numbered sheets of this tariff. The rates applicable to appropriate class of service are set forth in rate schedules and constitute a part of this tariff.
- C. The company reserves the right, subject to the authority from the Public Service Commission of Missouri, to prescribe additional rates or to alter existing rates or rules as it may deem necessary or proper.
- D. At the effective date of these rules, all new facilities, construction contracts and written agreements shall conform to these rules in accordance with the statutes of the State of Missouri and authority of the Public Service Commission of Missouri. Pre-existing facilities which do not conform with these rules may remain, if said facilities do not cause any service problems and reconstruction is impractical.
- E. The company shall have the right to enter upon the customer's premises for the purpose of inspecting for compliance with these rules. Company personnel shall identify themselves and such inspections shall be conducted during reasonable hours.

Indicates new rate or text

+ Indicates change

95 <sup>00</sup>122

DATE OF ISSUE November 8, 1995

Month Day Year

DATE EFFECTIVE December 8, 1995

Month Day Year

**ISSUED BY** 

J.T. Edley

name of officer

President

338 Goff Creek Rd.

Spokane, MO

CANCELLED
December 29, 2015
Missouri Public
Service Commission
WR-2015-0192; YS-2016-0088

title

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**Original** 

Sheet No. 10

Name of Utility:

Valley Woods Water Company, Inc.

Service Area:

Missouri Service Area

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Rules Governing Rendering of Sewer Service

MO. PUBLIC SERVICE COMM.

## Rule 3 LIMITED AUTHORITY OF COMPANY EMPLOYEES

- A. Employees or agents of the company are expressly forbidden to demand or accept any compensation for any service rendered to its customers except as covered in the company's rules.
- B. No employee or agent of the company shall have the right or authority to bind it by any promise, agreement or representation contrary to the letter or intent of these rules.

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DATE OF ISSUE November 8, 1995

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**ISSUED BY** 

J.T. Edley

name of officer

President President

338 Goff Creek Rd.

Spokane, MO

CANCELLED
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Missouri Public
Service Commission

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Sheet No. 11 Sheet No. 11

Canceling

P.S.C. MO No.

Original

Name of Utility: Valley Woods Water Company, Inc.

Service Area: Missouri Service Areas

### Rules Governing Rendering of Sewer Service

#### Rule 4 Applications for Sewer Service

- A. A written application for service, signed by the customer, and accompanied by the appropriate fees as provided in the Schedule of Rates, Service Charges, or Rule 11 - Extension of Collecting Sewer, and other information required by these rules, must be received from each customer before service is provided to any unit. Said application must be filed in writing \* two (2) weeks in advance stating the street, house number, name of the applicant, and the name of the property owner. The company shall have the right to refuse service for failure to comply with the rules herein, or if the customer owes a past due bill not in dispute for sewer service at any location within the company's service area. In any case where a sewer extension, or unusual construction or equipment expense is necessary to furnish the service, the company may require a contract for service specifying a reasonable period of time for the company to provide the service. If the customer is a tenant, the company shall notify the owner of the property that the owner may be responsible for payment of the sewer service bill.
- В. A prospective commercial or industrial customer shall, upon request of the company, present in writing to the company a list of devices which will discharge to the collecting sewers, the amount and specifications of any discharge, and the location of any buildings. The company will then advise the customer of the form and character of the waste water collection facilities available. If a sewer extension as provided for in Rule 11 - Extension of Collecting Sewers will be necessary, or if the customer will be required to own, operate, and maintain a pretreatment facility, the customer will also be so advised.
- C. When sewer charges are based on water usage, the company reserves
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Valley Woods Water Company, Inc.

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Rules Governing Rendering of Sewer Service

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MO. PUBLIC SERVICE COMM.

## Rule 4 APPLICATIONS FOR SEWER SERVICE

- A. A written application for service, signed by the customer, and accompanied by the appropriate fees as provided in the Schedule of Rates, Service Charges, or Rule 11 - Extension of Collecting Sewers, and other information required by these rules, must be received from each customer before service is provided to any unit. Said application must be filed in writing 24 hours in advance stating the street. house number, name of the applicant, name of the property owner, and the time, at which connection is to be made. The company shall have the right to refuse service for failure to comply with the rules herein, or if the customer owes a past due bill not in dispute for sewer service at any location within the company's service area. In any case where a sewer extension, or unusual construction or equipment expense is necessary to furnish the service, the company may require a contract for service specifying a reasonable period of time for the company to provide the service. If the customer is a tenant, the company shall notify the owner of the property that the owner may be responsible for payment of the sewer service bill.
- B. A prospective commercial or industrial customer shall, upon request of the company, present in writing to the company a list of devices which will discharge to the collecting sewers, the amount and specifications of any discharge, and the location of any buildings. The company will then advise the customer of the form and the character of the waste water collection facilities available. If a sewer extension as provided for in Rule 11 Extension of Collecting Sewers will be necessary, or if the customer will be required to own, operate, and maintain a pretreatment facility, the customer will also be so advised.
- C. When sewer charges are based on water usage, the company reserves the right to refuse sewer service to any applicant unless said applicant agrees to install a water meter accessible by the company, so that there will be a basis for sewer charges. The company and customer may agree to an estimated water use amount, on an interim basis for a period not to exceed six (6) months, to allow time to install

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President ...

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Spokane, MO

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Sheet No. 12

Name of Utility: Valley Woods Water Company, Inc.

Service Area:

Missouri Service Areas

#### Rules Governing Rendering of Sewer Service

the right to refuse sewer service to any applicant unless said applicant agrees to install a water meter accessible by the company, so that there will be a basis for sewer charges. The company and customer may agree to an estimated water use amount, on an interim basis for a period not to exceed six (6) months, to allow time to install suitable metering equipment.

- D. The company will determine or approve the location of the service connection. Service sewers will not be extended along public streets or roadways or through property of others in connecting with collecting sewers. If a service connection is requested at a point not already served by a collecting sewer of adequate capacity, the collecting sewer shall be extended in accordance with Rule 11 - Extension of Collecting Sewers, unless, in the company's judgement such a collecting sewer would serve no other purpose and a service sewer may be constructed to serve the customer's premises in a reasonable manner.
- E. A new service connection shall be authorized when all conditions of Paragraphs A, B, C, and D, above, are met.
- F. No substantial addition to the water using equipment or appliances connected to the sewer system shall be made by commercial or industrial customers except upon written notice to and with the written consent of the company.
- G. Any change in the location of an existing service connection and/or service sewer requested by the customer shall be made at the customer's expense.
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## Rules Governing Rendering of

Sewer Service

MO. PUBLIC SERVICE COMM.

suitable metering equipment.

- D. The company will determine or approve the location of the service connection. Service sewers will not be extended along public streets or roadways or through property of others in connecting with collecting sewers. If a service connection is requested at a point not already served by a collecting sewer of adequate capacity, the collecting sewer shall be extended in accordance with Rule 11 -Extension of Collecting Sewers, unless, in the company's judgement such a collecting sewer would serve no other purpose and a service sewer may be constructed to serve the customer's premises in a reasonable manner.
- E. A new service connection shall be authorized when all conditions of Paragraphs A, B, C, and D, above, are met.
- F. When a service sewer is to be connected to the collecting sewer, the plumber employed by the customer shall obtain the connecting accessories from the company. The plumber shall advise the company 24 hours in advance of when he expects to make the connection so a representative of the company can inspect the installation. The company must inspect any connection made by the customer prior to trench backfilling.
- G. No substantial addition to the water using equipment or appliances connected to the sewer system shall be made by commercial or industrial customers except upon written notice to and with the written consent of the company.
- H. Any change in the location of an existing service connection and/or service sewer requested by the customer shall be made at the customer's expense.

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President.

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Spokane, MO

**CANCELLED** July 10, 2010 Missouri Public Service Commission

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Sheet No. 13

Name of Utility: Valley Woods Water Company, Inc.

Service Area: Missouri Service Areas

### Rules Governing Rendering of Sewer Service

- + Rule 5 Inside Piping, Customer Service Sewer, Company Service Sewer, and Septic Tank
- A. This rule applies to customers connected to a Recirculating Sand Filter type treatment facility, where initial treatment is provided on each customer's premises using an on-site septic tank.
- B. Application, accompanied by any authorized service fees and charges, must be filed in writing at the company's business office during normal business hours two (2) weeks in advance to allow for local permit compliance and scheduling and moving excavation equipment. The Application shall include the street, house number, name of applicant, name of property owner, and other information as reasonably necessary to obtain required permits and conduct the installation work. The company shall not be required to supply sewer service unless these conditions are met. One connection shall not service more than one property.
- C. The company will locate the point on the collecting sewer to which the service connection will be made and, in consideration of the CIAC Charge, shall install and connect one septic tank of suitable capacity, the company service sewer between the septic tank and the company's collecting sewer which shall be located in a public street or easement, and all components necessary for installation. All taps and connections are to be done by the company.
- D. A separate and independent service sewer shall generally be required for every building. Exceptions are:
  - When one building stands at the rear of another building on an interior (1) lot where a proper service sewer cannot be constructed through an
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Rules Governing Rendering of Sewer Service

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## Rule 5 INSIDE PIPING AND CUSTOMER SERVICE SEWER

- A. The customer is obligated to construct, repair, and maintain the service sewer from the collecting sewer to the building, and make the connection to the collecting sewer. The customer shall notify the company prior to cleaning or repairing the service sewer.
- B. Construction of the service sewer, and connection to the collecting sewer shall be subject to the inspection and approval of the company. No backfill shall be placed until the work has been inspected by the company. In the event the customer or the customer's agent shall damage a wye branch or saddle, or cause damage to the collecting sewer, then the customer shall be responsible for the cost to repair any such damage, including replacement of pipe or appurtenances as necessary.
- C. Plumbing specifications of all governmental agencies having jurisdiction, and the company's rules, in effect at the time of connection must be met. The company may deny service or may discontinue service where foundation drains, downspouts, or other sources of surface or storm water are permitted to enter the sewer system through either the inside piping or through the building sewer.
- D. A separate and independent service sewer shall generally be required for every building. Exceptions are:
  - (1) When one building stands at the rear of another building on an interior lot where a proper service sewer cannot be constructed through an adjoining easement. In that situation, the service sewer from the front building may be extended to the rear building and it will be considered as one service sewer.
  - (2) When two or more buildings are a part of a complex which cannot be subdivided.

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J.T. Edley /

President

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Sheet No. 14

Name of Utility: Valley Woods Water Company, Inc.

Service Area: Missouri Service Areas

#### Rules Governing Rendering of Sewer Service

adjoining easement. In that situation, a service sewer from the front building may be extended to the rear building and it will be considered as one service sewer.

- (2) When two or more buildings are a part of a complex which cannot be subdivided.
- (3) The company shall make a case-by-case determination regarding the number and locations of septic tanks to serve multiple buildings.
- Ē. The customer service sewer between the unit or building and the septic tank shall drain into the tank, and shall be installed by and at the expense of the customer, subject to inspection by the company, and owned and maintained by the customer. Perforated drain field piping shall not be utilized for any portion of the service sewer. All excavations required for the installation of a customer service sewer shall be open trench work unless otherwise approved by the company. Pipe laying and backfill shall be performed in accordance with the latest published engineering specifications of the manufacturer of the materials used, and all applicable local plumbing codes. No backfill shall be placed until the work has been inspected by the company. In the event the customer or the customer's agent shall damage a septic tank, company service sewer, collecting sewer, fittings or appurtenances, then the customer shall be responsible for the cost to repair damage including replacement of parts and material as necessary.
- F. The service sewer shall be ductile iron pipe, polyvinyl chloride pipe (PVC), ASTM specification or equal, or other suitable material approved by the company. Only those jointing materials and methods which are approved by the company may be used. Joints shall be tight and waterproof. Any part of the service sewer that is located within ten (10) feet of a water service pipe
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#### Rules Governing Rendering of Sewer Service

MO. PUBLIC SERVICE COMM.

- E. The service sewer shall be one of the following: ductile iron pipe, vitrified clay sewer pipe (VCP), or polyvinyl chloride pipe (PVC), ASTM specification or equal; or other suitable material approved by the company. Only those jointing materials and methods which are approved by the company may be used. Joints shall be tight and waterproof. Any part of the service sewer that is located within ten (10) feet of a water service pipe shall be constructed of ductile iron or PVC pressure pipe. The pipe shall be bedded according to the manufacturer's specifications, and on undisturbed earth or fill compacted to at least 95% proctor density. Fill may be non-organic soil or aggregate.
- F. The size and slope of the service sewer shall be subject to the approval of the company, but in no event shall the diameter be less than four (4) inches. The slope of such four (4) inch pipe shall not be less than one-eighth (1/8) inch per foot.
- G. Whenever possible the service sewer shall be brought to the building at an elevation below the basement floor. No building sewer shall be laid parallel to or within three (3) feet of any bearing wall. The depth shall be sufficient to afford protection from frost. The service sewer shall be laid at a uniform grade and in straight alignment insofar as possible. Changes in direction shall be made only with properly curved pipes and fittings.
- H. Existing service sewers may be used in connection with new buildings only when they are found on examination and test to meet all requirements of the company.
- In any building in which a building drain is too low to permit the required slope of the service sewer, sanitary sewage carried by such drain shall be lifted by approved artificial means and discharged to the service sewer. No water operated sewage ejector shall be used.
- J. All excavations required for the installation of a service sewer and connection to the collecting sewer shall be open trench work unless otherwise approved by the company. Pipe laying and backfill shall be performed in accordance with the

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J.T. Edley

President

338 Goff Creek Rd.

Spokane, MO

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Name of Utility: Valley Woods Water Company, Inc.

Service Area:

Missouri Service Areas

#### Rules Governing Rendering of Sewer Service

shall be constructed of ductile iron or PVC pressure pipe. The pipe shall be bedded according to the manufacturer's specifications and on undisturbed earth or fill compacted to at least 95% proctor density. Fill may be nonorganic soil or aggregate.

- G. The size and slope of the service sewer shall be subject to the approval of the company, but in no event shall the diameter be less than four (4) inches. The slope of such four (4) inch pipe shall not be less than one-eighth (1/8) inch per foot.
- H. Whenever possible the service sewer shall be brought to the building at an elevation below the basement floor. No building sewer shall be laid parallel to or within three (3) feet of any bearing wall. The depth shall be sufficient to afford protection from frost. The service sewer shall be laid at a uniform grade and in straight alignment insofar as possible. Changes in direction shall be made only with properly curved pipes and fittings.
- I. Existing service sewers may be used in connection with new buildings only when they are found on examination and test to meet all requirements of the company.
- J. If a customer's premises cannot be served by adequate gravity flow, the customer shall install a pump unit at his own expense. Such an installation shall be in addition to, and separate from, the septic tank. No water operated sewage ejector shall be used. The location of the pump unit is subject to approval of the company on a case-by-case basis, and may be within the building or unit, on the customer service sewer, or on the company service sewer, but shall be upon the customer's property. The customer shall be responsible for maintenance or replacement of the pump, the pit
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### Rules Governing Rendering of Sewer Service

MO. PUBLIC SERVICE COMM.

latest published engineering specifications of the manufacturer of the materials used, and all applicable local plumbing codes.

- K. The connection of the service sewer to the collecting sewer shall be made at the wye branch, if such branch is available at a suitable location. If the collecting sewer is vitrified clay pipe of 12" diameter or less and there is no properly located wye branch at a suitable location, a wye branch shall be installed at a location specified by the company. If the collecting sewer is greater than 12" in diameter. or is PVC of any size, a neat hole may be cut at a location specified by the company, and a saddle installed to which the service sewer will be connected. The invert of the service sewer at the point of connection shall be at the centerline or higher elevation of the collecting sewer. The connection shall be secure and watertight. A wye branch or a saddle may be obtained from the company at cost.
- L. Company personnel may not work on piping or facilities not owned by the company unless authorized by the customer.

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338 Goff Creek Rd.

Spokane, MO

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Name of Utility: Valley Woods Water Company, Inc.

Service Area: Missouri Service Areas

#### Rules Governing Rendering of Sewer Service

and/or housing, the connections, any associated mechanical equipment, internal piping and valves, electrical supply, and electric controls. The pump unit is subject to inspection by the company at the time of installation, and at any subsequent reasonable time.

- K. Plumbing specifications of all government agencies having jurisdiction, and the company's rules in effect at the time of connection must be met. The company may deny service or may discontinue service where foundation drains, downspouts, or other sources of surface or storm water are permitted to enter the sewer system through either the inside piping or through the building sewer.
- L. The company shall, annually or more often if deemed necessary, check each septic tank for solids and check the internal screen filter. When necessary, the company will remove solid waste from the septic tank, clean the screen filter, and perform other ordinary maintenance or repairs as necessary at its expense. Costs incurred to repair damage to a septic tank caused by abuse, improper sewage discharge, or accident by anyone other than company personnel or agent shall be the responsibility of the customer.
- M. Except for making or repairing septic tank connections, Company personnel may not work on piping or facilities not owned by the company unless authorized by the customer. The company shall present to the customer, at the time of application for service, information regarding what services are available from the company, and what will be provided free of charge.
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Sheet No. 16

Name of Utility:

Valley Woods Water Company, Inc.

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Missouri Service Area

Rules Governing Rendering of Sewer Service

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## Rule 6 IMPROPER OR EXCESSIVE USE

- Α. The following requirements for the use of sewer service provided by the company shall be observed. Violation of the requirements will result in the discontinuance of service to the customer or an additional charge where discharge limits are exceeded.
- В. The company may require a customer discharging non-domestic sewage to install a pretreatment facility, grease trap or other device on the premises, to prevent exceedence of discharge limits or other adverse impacts upon the company's The installation of any such device as well as its operation and maintenance shall be the responsibility of the customer, and subject to approval and inspection by the company.
- C. No customer shall discharge or cause to be discharged any storm water, surface water, ground water, swimming pool water, roof runoff, sub-surface drainage, or cooling water into the collecting sewers.
- D. The customer shall be required to take any action necessary to meet the following described waste water limits before the wastewater is discharged into the collection sewer:
  - (1) Maximum temperature of 150 degrees Fahrenheit.
  - (2) Maximum strength of 400 parts per million Biological Oxygen Demand (B.O.D.).
  - (3) A maximum of 100 parts per million, by weight, any fat, oil or grease.
  - (4) A maximum of 25 parts per million, by weight, any soluble oils.
  - (5) No gasoline, benzene, naphtha, fuel oil, or other flammable or explosive

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President

338 Goff Creek Rd.

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Name of Utility:

Valley Woods Water Company, Inc.

Service Area:

Missouri Service Area

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# MO. PUBLIC SERVICE COMM. Rules Governing Rendering of Sewer Service liquid, solid or gas. (6)No garbage that has not been properly shredded. (7) No ashes, cinders, sand, mud, straw, shavings, metal, glass, rags, feathers. tar, plastics, wood or any other solid or viscous substance capable of causing obstruction to the flow in sewers or other interference with the proper operation of the sewer system. (8) No Waste water having a pH less than 5.0 or greater than 9.0, or having any other corrosive property, capable of causing damage or hazard to structures, equipment or personnel of the company. (9) No waste water containing heavy metals, toxic material, or Chemical Oxygen Demand (C.O.D.), in sufficient quantity to disrupt the operation of treatment facilities, or exceeding any limits which may be specified in a service contract for any such substance. Indicates new rate or text Indicates change

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Edlev name of officer

President

338 Goff Creek Rd.

Spokane, MO

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Sheet No. 18

Name of Utility:

Valley Woods Water Company, Inc.

Service Area:

Missouri Service Area

Rules Governing Rendering of Sewer Service

## MO. PUBLIC SERVICE COMM

## Rule 7 DISCONTINUANCE OF SERVICE BY COMPANY

- Α. The company reserves the right of discontinuance of service for any of the following reasons:
  - **(1)** For failure to comply with these rules.
  - (2) For nonpayment of the sewer utility bill (see Rule 9).
  - **(3)** For resale of sewer service.
  - (4) For an unauthorized service connection to the company's collecting sewer.
- В. Discontinuance of service to a customer for violation of these Rules shall not prevent the Company from pursuing any lawful remedy by action at law or otherwise for the collection of monies due from the customer.
- C. In the event of discontinuance of service by the company for any violation of these rules, then any monies due the company shall become immediately due and payable.
- D. The company reserves the right of discontinuance of service to a customer, or to refuse service to any applicant or for any unit to protect itself against fraud or abuse.
- E. At least thirty (30) days prior to discontinuance of service, the company will mail a written notice to the customer, and to the property owner if different than the customer, by certified mail, return receipt requested, with a copy of the notice sent to the Public Service Commission. Said notice shall state the nature of the violation, the amount of money owed if for a past due bill including the amount of any service charges owed, and that service may be discontinued at any time after the expiration of the notice period, provided satisfactory arrangements for
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Name of Utility:

Valley Woods Water Company, Inc.

Service Area:

Missouri Service Area

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Rules Governing Rendering of Sewer Service

MO. PUBLIC SERVICE COMM.

continuance of the service have not been made by the customer. The thirty (30) day notice may be waived if there is any waste discharge which might be detrimental to the health and safety of the public, or cause damage to the sewer system. In the event of discontinuance of service without the thirty (30) day notice as above provided, the customer and the Public Service Commission shall be notified immediately with a statement of the reasons for such discontinuance of service. If service is provided to a multi-tenant building or complex, the company will make an effort to notify tenants by door hangars or other type of notice of the possibility of discontinuance of service.

- F. Reconnection of any customer after discontinuance of service by authority of this rule will be made subject to payment of the cost of reconnection.
- G. Where the owner of rental property is the customer and has been notified of the intent of disconnection, the tenants shall be given the opportunity in a reasonable and timely manner to pay delinquent bills in lieu of disconnection of service.
- H. Termination of service at the customer's request may be accomplished at the expense of the customer, as provided in Rule 9 B.

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Name of Utility:

Valley Woods Water Company, Inc.

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Rules Governing Rendering of Sewer Service

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<del>MO. PUBLIC SERVICE COMM</del>

## Rule 8 INTERRUPTIONS IN SERVICE

- A. The company reserves the right to limit sewer service in its collecting sewers at any time, in a reasonable and non-discriminatory manner, for the purpose of making repairs to the sewer system.
- В. Whenever service is limited for repairs, all customers affected by such limitation will be notified in advance whenever it is possible to do so. Every effort will be made to minimize limitation of service.
- C. No refunds of charges for sewer service will be made for limitations of service unless due to willful misconduct of the company.

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Rules Governing Rendering of Sewer Service

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### Rule 9 BILLS FOR SERVICE

- A. The charges for sewer service shall be at the rates specified in this tariff, which is on file with the Missouri Public Service Commission and at the company's The point of assumption of sewer service shall be at the service connection. Service charges for connection or disconnection are set forth in the Schedule of Service Charges.
- B. A customer who is or has been taking sewer service at one or more units connected to the collecting sewer shall be held liable for payment of any applicable charges for service furnished to such units from the date of connection until the date requested by the customer in writing for service to be terminated, or until service is discontinued by the company. If termination of service must be accomplished by physical disconnection, the customer shall notify the company of the date and time of the disconnect in writing at least five days prior to the disconnection. If termination is accomplished by discontinuance or termination of water service, on or before the date of the water turnoff. Service may not be terminated for one unit of a multi-unit building if the building is served by one service sewer, unless accomplished by discontinuance or termination of water service. The method used for termination of service shall be determined by the company.
- C. Bills for sewer service will be mailed or delivered to the customer's last address as shown by the records of the company, but failure to receive the bill will not relieve the customer from the obligation to pay the same.
- D. Payments shall be made at the office of the company or at a convenient location designated by the company, or by mailing to the company's office.
- E. Separate bills shall be rendered for each location at which sewer service is provided, even though one entity may be the customer at such separate locations.
- F. The company shall have the right to render bills monthly in advance. Bills shall

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have the due date indicated on the bill. The company shall have the right to charge customers on a monthly basis in arrears when the sewer charges are based on water usage.

- G. Neither the company nor the customer will be bound by bills rendered under mistake of fact as to the quantity of service rendered or as a result of clerical error. Customers will be held responsible for charges based on service provided.
- H. All bills for sewer service become delinquent after the due date stated on the bill. Service may be discontinued after thirty (30) days written notice by certified mail return receipt requested from the company as provided by Rule 7, Discontinuance of Service by Company.
- When bills are rendered for a period of less than a complete billing period due to I. the connection or termination of service, the billing shall be for the proportionate part of the monthly charge, or where water usage is the basis for the charge, at the appropriate rate for water used. Customers terminating after taking service for less than one month shall pay not less than the monthly minimum.
- J. The owner of the property served will be held responsible for ultimate payment of a bill. Copies of all notices of violations of the rules, or of disconnection of service shall also be sent to the owner of the property.

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## Rule 10 SPECIAL CONTRACT FOR EXCESSIVE CAPACITY

A. In the event that the customer to be served proposes to discharge into the company's system an abnormally high volume or strength of waste as to require an enlargement of the company's existing sewage treatment plant or the construction of a temporary sewage treatment plant, and/or the construction or reconstruction of sewer lines or pump facilities, service shall be provided to such customer under the terms and conditions of a mutually satisfactory contract, in a form approved by the Public Service Commission, pursuant to which the cost of such improvements will be financed in such a manner as to be fair and reasonable to both parties and so as not to constitute a burden upon the company or the existing customers of the company.

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## Rule 11 EXTENSION OF COLLECTING SEWERS

- A. Collecting sewers will be extended within the company's certificated service area, at the applicant's cost (sometimes referred to in this rule as the "original applicant"), if service is requested by the applicant at a location where facilities do not exist. The applicant shall enter into a contract with the company. The applicant may choose to have the company perform all work under the terms and conditions of Paragraph C, following, or have a private contractor perform the work under the terms and conditions of Paragraph D, following. For purposes of this rule, an extension could include, in addition to a collecting sewer, one or more pump station or treatment plant facilities, as necessary to provide the service.
- В. The pipe used in making extensions shall be of a type and size which will be reasonably adequate for the area to be served. Such determination as to size and type of pipe shall be left solely to the judgment of the company. If the company desires a pipe size, lift station, treatment plant, or any other facility larger than reasonably required to provide service to the applicant, the additional cost due to larger size shall be borne by the company.
- C. The company will extend collecting sewers for the applicant under the following terms and conditions:
  - (1) Upon receipt of written application for service as provided in Rule 4. Applications for Service, the company will provide the applicant an itemized estimate of the cost of the proposed extension. Said estimate shall include the cost of all labor and materials required, including reconstruction of existing facilities if necessary, and the direct costs associated with supervision, engineering, permits, and bookkeeping. Applicable income tax cost calculated at the maximum rate will be added to this estimate.

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- (2) The applicant shall enter into a contract with the company for the installation of said extension and shall tender to the company a contribution-in-aid-of-construction equal to the amount determined in Paragraph C (1) above, plus any appropriate fees as provided in the Schedule of Rates or the Schedule of Service Charges.
- (3) If, as a result of reasonably unforeseen circumstances, the actual cost of the extension exceeds the estimated cost of the extension, the applicant shall pay the additional cost.
- D. When the applicant elects to construct an extension, the company will connect said extension to its existing collecting sewers under the following terms and conditions:
  - (1) Applicant shall enter into a contract with the company which provides that the applicant construct said collecting sewers and/or other facilities to meet the requirements of all governmental agencies and the company's rules. Plans for the extension shall be submitted to the company for approval prior to construction. Applicant's choice of construction contractor is subject to approval by the company. Applicant shall contribute said facilities to the company with a detailed accounting of the actual cost of construction, contribute to the company an amount equal to the company's estimated income tax cost calculated at the maximum rate, and contribute to the company the estimated cost of the company's inspection.
  - (2) The company, or its representative, shall have the right to inspect and test the extension prior to connecting it to the existing collecting sewers and acceptance of ownership.
  - (3) Connection of the extension to existing company collecting sewers shall be made only by representatives of the company.

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- (4) The company shall have the right to refuse ownership and responsibility for the sewer extension until applicant has met the contractual obligations as provided in Paragraph D (1).
- E. The cost to additional applicants connecting to the sewer contributed by the original applicant shall be as follows:
  - (1) For a single-family residential applicant applying for service in a platted subdivision, the company shall divide the actual cost of the extension, including income taxes, by the number of lots abutting said extension to determine the per lot extension cost. When counting lots, corner lots which abut existing sewers shall be excluded.
  - (2) For a single-family residential applicant requesting service to areas that are not platted in subdivision lots, the applicant's cost shall be equal to the total cost of the extension times 100 feet divided by the total length of the extension in feet.
  - (3) For an industrial, commercial, or multi-family residential applicant, the cost will be equal to the amount calculated for a single-family residence in E (1) above or E (2) above, as appropriate, multiplied by a water usage factor. The water usage factor shall be determined by dividing the average monthly usage in gallons by 7,000 gallons, but shall not be less than 1.
- F. Refunds of contributions shall be made to the original applicant as follows:
  - (1) Should the actual cost of an extension constructed by the company under Paragraph C, or actual costs for inspection by the company under Paragraph D, above, be less than the estimated cost, the company shall refund the difference as soon as the actual cost has been ascertained.
  - (2) After the company has closed its books for the year, in which a contribution was made, it will determine its actual income tax cost

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associated with each extension and refund any excess income tax costs collected from the applicant.

- (3) During the first ten years after the extension is completed, the company will refund to the original applicant who paid for the extension monies collected from additional applicants in accordance with Paragraph E above.
- (4) The sum of all refunds to the applicant shall not exceed the total contribution, including income tax and inspection costs associated with the extension, which the applicant has paid.
- (5) If two or more entities are considered an original applicant, the refund shall be distributed to each entity based upon the percentage of the actual extension cost contributed by each entity.
- G. Any extension made under this rule shall be and remain the property of the company in consideration of its perpetual upkeep and maintenance.
- H. The company reserves the right to connect additional extensions to a collecting sewer contributed by the applicant. The connection of new customers to such additional extensions shall not entitle the applicant to any refund.

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