

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

Marisa A. Morales,	)	
	)	
Complainant,	)	
	)	
v.	)	<u>Case No. EC-2008-0121</u>
	)	
Kansas City Power & Light,	)	
	)	
Respondent.	)	

ORDER DIRECTING STAFF TO INVESTIGATE AND FILE A REPORT

Issue Date: October 25, 2007

Effective Date: October 25, 2007

Marisa A. Morales filed a formal complaint against Kansas City Power & Light Company ("KCPL") on October 23, 2007. On October 25, 2007, the Commission notified KCPL of the complaint and allowed it thirty days in which to answer as provided by 4 CSR 240-2.070(7).

The Commission would like to have the benefit of an investigation and report by its Staff before it further considers this matter.¹ Given the circumstances described in the complaint, Staff should be able to complete its investigation and prepare a report concerning the results of that investigation no later than two weeks after KCPL files its answer, which is due no later than November 26, 2007.

¹ KCPL's answer period has just begun. However, 4 CSR 240-2.070(10) states that "[t]he commission may order, at any time after the filing of a complaint, an investigation by its staff as to the cause of the complaint."

IT IS ORDERED THAT:

1. The Staff of the Missouri Public Service Commission shall promptly commence an investigation of Marisa A. Morales' formal complaint against Kansas City Power & Light Company.
2. The Staff of the Missouri Public Service Commission shall file a report concerning the results of its investigation no later than two weeks after Kansas City Power & Light Company files its answer to Ms. Morales' complaint.
3. This order shall become effective on October 25, 2007.

BY THE COMMISSION



Colleen M. Dale
Secretary

(S E A L)

Benjamin H. Lane, Regulatory Law
Judge, by delegation of authority
under Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 25th day of October, 2007.