

Citizens Telephone Company  
of Higginsville, Missouri, inc.

SPECIAL CONSTRUCTION

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7. Special Construction

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7.1 Excess Construction Charge

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1. Where no facilities are in place, the Company will build one-third of a mile of circuits to any rural customer for business or residence use without excess construction charges.
2. For all distance over one-third mile an excess construction charge based on the time and materials used for construction will be charged.
3. The first 1000 feet of circuit on private property for local exchange service will be provided by the Company. Any distance beyond the first 1000 feet will be charged to the customer at time (loaded labor rate) and materials used for construction. An advance payment of the reasonable cost of construction will be required. The customer shall furnish suitable right-of-way to the Company.
4. For mobile homes, trailers, construction sheds, and other non-permanent buildings, the customer may be required to pay in advance one year's rental in addition to any excess construction charge. This credit may not be used to reduce the monthly bill for toll or taxes, and no portion will be refunded to the customer if service is discontinued before credit is entirely used.
5. Ownership of all facilities constructed under this section to the demarcation point will remain with the telephone company.

7.2 Special Construction

When a special type of construction is desired by a customer, when underground service connections are desired in places where aerial drop wires are regularly used to reach customer's premises, an additional charge is made. This charge is equal to the difference between the estimated cost of the special type of construction and the average cost of standard construction.

Title to all facilities constructed and paid for wholly or in part by the subscriber is vested in the Company.

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Higginsville, MO 64037

Effective: 10/1/93

- Citizens Telephone Company  
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P.S.C. MO. NO. 4  
Original Sheet No. 7-2

**SPECIAL CONSTRUCTION**

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7. Special Construction (Cont'd)

SEP 24 1993

7.3 Temporary Service:

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Where plant construction is required to provide exchange, extension line, etc., service, temporary in character, the Company may require the applicant to pay charges based upon the costs involved or to contract for service beyond the initial period or both.

7.4 Installations of Telephone Lines Within Subdivision, Telephone Lines Constructed, Installed and Owned by Utilities in Subdivisions Shall be Installed Underground.

A. The following definitions are used in this section of the tariff:

**APPLICANT:** The developer, builder, or other person, partnership, association, firm, private or public corporation, trust, estate, political subdivision, governmental agency, or other legal entity recognized by law, applying for the construction of a telephone distribution system in a subdivision.

**BUILDING:** A single structure roofed and enclosed within exterior walls, built for permanent use, erected, framed of component structural parts and unified in its entirety both physically and in operation for single-family residential occupancy in a subdivision (Definition excludes mobile home).

**SUBDIVISION:** A lot, tract, or parcel of land divided into two or more lots, plots, sites or other divisions for use for new residential buildings or the land on which is constructed new multiple-occupancy buildings per a recorded plot thereof if such recordation is required by law.

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7. Special Construction (Cont'd)

7.4 Installations of Telephone Lines Within Subdivision, Telephone Lines Constructed, Installed and Owned by Utilities in Subdivisions Shall be Installed Underground. (Cont'd) MISSOURI Public Service Commission

B. The Company upon receipt of the applicant's proper application will install an underground telephone system with suitable materials ~~to~~ assure that the applicant will receive reasonably safe and adequate telephone service. The provision of the underground telephone system will be provided at no charge except where a charge is permitted under Paragraphs (D) and (F) of this section of the Tariff. Temporary service is provided under Paragraph (E) of this section of the Tariff.

C. Rights-of-way and Easements

1. Within the applicant's subdivision, the Company will construct, own, operate, and maintain underground telephone lines only along public streets, roads, and highways which the Company has the legal right to occupy, and on public lands and private property across which rights-of-way and easements satisfactory to the Company may be obtained without cost or need for condemnation by the Company.
2. Rights-of-way and easements, within the subdivision, satisfactory to the Company, must be furnished by the applicant in reasonable time to meet construction and service requirements before the Company shall be required to commence its installation. Such rights-of-way and easements must be cleared of trees, tree stumps and other obstructions and graded to within six inches of final grade, by applicant, at no charge to the Company. Such clearance and grading must be maintained by the applicant during construction by the Company.

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7. Special Construction (Cont'd)

7.4 Installations of Telephone Lines Within Subdivision, Telephone Lines Constructed, Installed and Owned by Utilities in Subdivisions Shall be Installed Underground. (Cont'd)

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Public Service Commission

D. Advance Payments

1. Where, due to the manner in which a subdivision is developed, the Company is required to construct an underground telephone distribution system through a section or sections of the subdivision where service will not be connected for at least two years, then the Company may require an advance payment equal to the estimated cost of construction from the applicant before construction is commenced. If in the judgment of the Company an advance is required under the above described conditions, the Company has the right to refuse installation of the underground system until the required advance is paid to the Company.
2. If an advance is required under these rules, then the advance, without interest, shall be returned to the applicant on a pro-rata basis as the permanent service connection is made to each building or multiple-occupancy buildings.
3. Any portion of an advance remaining unrefunded ten years from the date the Company is first ready to render service with the extension will be retained by the Company and credited to the appropriate construction account.

E. Temporary Facilities

1. Temporary facilities may be installed to provide service when necessary, for a maximum period of one year.
2. Where it is necessary to place temporary facilities in advance of the permanent underground telephone system in order to provide telephone service, the Company may require the applicant to pay the estimated non-recoverable costs of the temporary facilities. If the required costs under the above described conditions apply, the Company has the right to refuse installation of the temporary facilities until the required costs are paid to the Company.

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7. Special Construction (Cont'd)

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7.4 Installations of Telephone Lines Within Subdivision, Telephone Lines Constructed, Installed and Owned by Utilities in Subdivisions Shall be Installed Underground. (Cont'd) MISSOURI Public Service Commission

F. Special Conditions

1. In circumstances, where the application of these rules appears impractical or unjust to applicant or the Company, or discriminatory to other customers, (e.g., difficult rock conditions), the Company or applicant shall refer the matter to the Missouri Public Service Commission for special ruling or for the approval of special conditions which may be mutually agreed upon prior to commencing construction.

7.5 Special Assemblies of Equipment or Speculative Projects

Special assemblies of equipment or speculative projects for which provision is not otherwise made in the Tariff may be provided where practicable if not detrimental to any of the services furnished by the Company.

1. The charge for such facilities may be in the form of an installation charge, a monthly charge, a termination charge, or any combination thereof and will include, when applicable, one or more of the following estimated expense items associated with the special equipment or any combination thereof and will include, when applicable, one or more of the following estimated expense items associated with the special equipment or service provided.
  - a. Maintenance expense
  - b. Depreciation expense
  - c. Administration expense
  - d. Taxes—including federal income tax
  - e. And other specific items of expense that may be associated with the facility provided
  - f. A reasonable return on investment

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7. Special Construction (Cont'd)

SEP 24 1993

7.5 Special Assemblies of Equipment or Speculative Projects

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Public Service Commission

2. The estimated installation cost used in the derivation of the various expense items shall include the following:

- a. Material
- b. Material overhead
- c. Installation labor
- d. Installation labor overhead

3. Copies of the cost derivation in 1 and 2 above shall be submitted to the Missouri Public Service Commission.

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**SERVICE RESTRICTIONS**

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MO. PUBLIC SERVICE COMM

8. Service Restrictions

8.1 900 Service Access Restrictions

A. General

1. 900 Service Access Restriction is a central office service furnished to customers, upon request, which allows for access restrictions to be placed on the customer's local exchange telephone service line so that calls to telephone numbers preceded by the 900 NPA will not be completed. When a 900 NPA telephone number is dialed, the call will be diverted to a Company-provided intercept announcement.
2. This restriction service enables the customer to prohibit the dialing of calls to 1+900-XXX-XXXX. Calls which are placed using any alternative dialing pattern cannot be restricted.
3. The company reserves the right to block 900 service should the subscriber to the service fail or refuse to pay the incurred billing for two (2) or more months. An exception can be made should a subscriber file a complaint regarding a particular pay-per-call program.

(N)  
↑  
(N)

B. Rate Applications

1. Customer Activity Charges as outlined in Section 5 will be applied to Business customers for establishing this service. Customer Activity Charges will not be applied to Residence customers.
2. No monthly rate will apply for this service.

8.2 976 Service Access Restriction

A. General

1. 976 Service Access Restriction is a central office service furnished to customers, upon request, which allows for access restrictions to be placed on the customer's local exchange telephone service line so that calls to telephone numbers preceded by the 976 NXX will not be completed. When a 976 NXX telephone number is dialed, the call will be diverted to a Company-provided intercept announcement.

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SERVICE RESTRICTIONS

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8. Service Restrictions (Cont'd)

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8.2 976 Service Access Restriction (Cont'd)

A. General (Cont'd)

2. This restriction service enables the customer to prohibit the dialing of calls to 1+NPA-976-XXXX. Calls which are placed using any alternative dialing pattern cannot be restricted. (T)

B. Rate Applications

1. Customer Activity Charges as outlined in Section 5 will be applied for establishing this service.
2. The rate for this service will be charged on a monthly basis:

976 Service Access Restriction \$2.00

8.3 700 Service Access Restriction

A. General

1. 700 Service Access Restriction is a central office service furnished to customers, upon request, which allows for access restrictions to be placed on the customer's local exchange telephone service line so that calls to telephone numbers preceded by the 700 NPA will not be completed. When a 700 NPA telephone number is dialed, the call will be diverted to a Company-provided intercept announcement.
2. This restriction service enables the customer to prohibit the dialing of calls to 1+700-XXX-XXXX. Calls which are placed using any alternative dialing pattern cannot be restricted.

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**SERVICE RESTRICTIONS**

REC'D DEC 14 1998

8. Service Restrictions (Cont'd)

8.3 700 Service Access Restriction (Cont'd)

B. Rate Applications

1. Customer Activity Charges as outlined in Section 5 will be applied for establishing this service.
2. The rate for this service will be charged on a monthly basis:

700 Service Access Restriction \$2.00

8.4 Toll Access Restriction

- A. Toll Access Restriction provides a means of restricting access to the Long Distance Message Telecommunications Network. Four options are available to the customer:\* (C)

1. Restriction of 1+ calls only
2. Restriction of 1+ calls and 0+ and 0- (operator handled) calls, except 8XXX IN-WATS.
3. Restriction of 1+, 0+, 0- and 8XXX IN-WATS where facilities allow.
4. Restriction of 0+ and 0- (operator handled) calls only. (D)

- B. Restriction of 0+ and 0- operator handled calls prevents the customer from dialing a telephone operator for any purpose including for emergency or telephone assistance purposes. The Company shall not be liable to the customer or any third party for any and all claims, losses or damages caused by the restriction to any toll service.

- C. Customers must apply in writing for the establishment of Toll Access Restriction.

- D. Customer Activity Charges as outlined in Section 5 will apply to the establishment of this service.

- E. Rates

The rate for this service will be charged on a monthly basis.

Toll Access Restriction (any option) \$1.40

\* Restriction of 011+ (international) is specified in the GVNW, Inc./Management F.C.C. No. 2, section 12.6.4.

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8. Service Restrictions (Cont'd)

8.5 Billed Number Screening

- A. Billed Number Screening allows the customer to identify to the Telephone Company that they will not accept any Third-Number Billed and/or Collect calls for billing to their telephone number. The Company places information regarding this screening restriction into a data base that is normally accessed prior to such calls being completed that will refuse to validate the completion of such a call to the indicated number.
- B. Billed Number Screening can be ordered to screen third-number billed call, collect calls, or both.
- C. Customer Activity Charges as outlined in Section 5 will apply to establish this service.
- D. Rates

Rates for this service will be charged on a monthly basis.

Billed Number Screening \$2.00

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Service Commission**

8. Service Restrictions (Cont'd)

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8.6 Toll Code Assignment

A. General

- 1. Reserved for future use. (D)
- 2. A Toll Code is a six-digit code that is a determinant of whether the call is to be allowed to access the Public Switched Telephone Network (PSTN) for non-EMLS customers. (C)  
(C)
- 3. The customer selects a Toll Code from a predetermined list available from the Company. The customer may assign each Toll Code to an individual, to a department, or use it in the manner best suited to their needs. (C)  
(T)
- 4. For EMLS customers only, each calling line is assigned a restriction level. The restriction level of the calling line can be overridden by a calling party who dials a Toll Code allowed for that calling line. (C)  
(T)
- 5. For EMLS customers only, the customer is provided a choice of up to eight Toll Code Assignment packages. A package consists of a single list or multiple lists of allowed destinations for a specific Toll Code. The lists are hierarchical, as established by the customer. Each package has a Toll Code associated with it. (C)  
(T)

B. Rate Applications

	<u>MRC</u>	<u>NRC</u>
1. Toll Code, per code	\$ 2.50	
2. Toll package, per list		\$10.00

**Missouri Public  
Service Commission**

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## OPERATOR SERVICES

9. Operator Services\* (N)

9.1 Operator Verification/Interruption Service

A. Description

1. Customers may obtain assistance in determining if a called line is in use (herein called verification) or in interrupting a conversation in progress due to an urgent or emergency situation (herein called interrupt) by calling the "0" operator.
2. Verification and interrupt service is furnished where and to the extent that facilities permit.
3. The customer shall indemnify and hold the Company harmless against all claims that may arise from either party to the interrupted call or any person.

B. Regulations

1. Verification:

A charge applies each time the operator verifies a called line and hears voice communication.

2. Interrupt:

A charge applies each time an operator interrupts a conversation that is in progress on the called line.

3. If an operator both verifies the condition of the line and interrupts conversation on the same request, the interrupt charge only applies.
4. The charge for interrupt applies whenever the operator interrupts the conversation even though one or the other parties interrupted refuses to terminate the conversation in progress.
5. Charges may not be billed on a collect basis or reversal of charge basis.
6. The charges for verify/interrupt service are in addition to any applicable rates and charges associated with local or Long Distance Message Telecommunications Services.
7. The verify charge will not apply if the number verified is not in use and the operator completes the call.

\* Effective December 1, 2018, the Company will no longer offer Operator Services.

(N)

## OPERATOR SERVICES

9. Operator Services (Cont'd)\* (N)

9.1 Operator Verification/Interruption Service (Cont'd)

B. Regulations (Cont'd)

8. No verification or interrupt charge will apply if the requesting customer identifies that the call is from an authorized Public Emergency Agency. An authorized Public Emergency Agency is defined as a government agency which is operated by the federal, state or local government and has the capability and legal authority to provide prompt aid to the public in emergency situations.
9. No charge will apply when the operator encounters a trouble condition or has reason to believe a trouble condition exists.
10. Verification and interrupt service is furnished to coin and non-coin customers.

C. Rates

Verification, per request	\$0.75
Interrupt, per request	\$1.00

9.2 Local Person-to-Person Service

Local Person-to-Person is not offered.

9.3 Local Operator Assisted Calls

A. Description

Local credit card, collect and third number calls are customer dialed "0" calls that are completed by the caller or completed by the operator to telephones within the customer's local calling area. The call will be appropriately billed to the caller's credit card, the called party, or a third number instead of the telephone originating the call.

Local operator assisted station-to-station calls are originated by the customer dialing "0" and instructing the operator to complete the call to the desired local station. Charges for the call apply to the originating telephone number.

\* Effective December 1, 2018, the Company will no longer offer Operator Services.

(N)

**OPERATOR SERVICES**

9. Operator Services (Cont'd)\* (N)

9.3 Local Operator Assisted Calls (Cont'd)

B. Rates

Customers who identify themselves as being disabled and unable to dial the call will not be required to pay local operator service charges.

Rates listed below are operator surcharges that apply in addition to any rate normally applicable for a local call.

Calling card, per call	\$0.35
Local collect, per call	\$1.10
Third number, per call	\$1.10
Operator assisted station-to-station, per call	\$1.10

Note: Under the provisions of paragraphs 4.9(A)3 and 4.9(A)6 of this tariff, local operator assisted station-to-station calls will not be provided to customers subscribing to Customer-Owned Pay Telephone Service.

\* Effective December 1, 2018, the Company will no longer offer Operator Services. (N)

### OPERATOR SERVICES

9. Operator Services (Cont'd)

9.4 Directory Assistance Service

A. Conditions

1. The charge listed below will apply to each call to a directory assistance operator requesting information for locations within the Home Number Plan Area (NPA). (D)
2. A maximum of two telephone numbers is provided with each directory assistance call. (D)  
(T)

B. Exemptions

Charges for Directory Assistance Service are not applicable to calls placed from:

1. Hospitals.
2. Customers who certify through the business office that they are unable to use a directory because of a visual or physical handicap.
3. Payphone Service

C. Rates

Per each Directory  
Assistance Call \$0.50

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9. Operator Services (Cont'd)

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9.5 Intercept Service

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A. General

1. Intercept Service provides a service to local exchange business and residence customers who have requested their service be discontinued because they have moved to a new location or requested a change in their telephone number. Whenever the customer's telephone number is changed within the Company's service area after a directory is published and the customer so desires, the Company shall intercept all calls to the former number for 30 days, at no charge, and give the calling party the new number. Dialing the customer's former number results in a prerecorded message which announces the new number.
2. Intercept Service is offered to residence and business customers subject to the availability of suitable facilities.
3. Intercept Service will not be provided to customers who had or will have non-published numbers, unlisted numbers, or were disconnected for non-payment.
4. On Company initiated telephone number changes, the charge will not apply, and the telephone number will be intercepted for the life of the directory.
5. At the time the customer places the request for a change in their telephone number, the customer must notify the Company of the number of days, up to the life of the directory, for calls to be intercepted and referred.

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9. Operator Services (Cont'd)

**JUL 30 1998**

9.5 Intercept Service (Cont'd)

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B. Rates and Charges

The following rate is in addition to any other applicable charges shown in the tariffs of the Company. This charge applies in addition to all other Service Charges when this service is ordered in conjunction with other services.

	<u>Monthly Rate</u>
1. The Company will provide Intercept Service within their service area, at no charge, for a period of 30 days, upon request by the customer	
2. Each number intercepted for each 30 day period outside the service area or for periods of time exceeding 30 days within the Company's service area.	\$5.00

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### OPERATOR SERVICES

9. Operator Services\* (N)

9.6 Toll Operator Service

A. Intrastate IntraLATA Operator Service for 0-toll calls

1. The Company will provide Intrastate IntraLATA Operator Service for dialed 0-toll calls.
2. Surcharges are applicable to station sent paid, station calling card, station collect, station billed to third party, and person to person 0- calls. Definitions of these types of calls are found in the Southwestern Bell Long Distance Message Telecommunications Service Tariff, P.S.C. MO. No. 26.
  - a. Rates set forth below apply to 0- toll calls originating for all classes and grades of service.

B. Terms and Conditions

1. The Company will provide Intrastate IntraLATA Operator Service for dialed 0- toll calls.
  - a. Company will not bill for incomplete calls where answer supervision is available. Company will not bill for incomplete calls and will remove any charges for incomplete calls upon (i) subscriber notification or (ii) Company's knowledge.
  - b. The caller and billed party, if different from the caller will be advised that the Company is the operator service provider at the initial contact.
  - c. Rate quotes will be given upon request, at no charge, including all rate components and any additional charges.
  - d. Only tariffed rates approved by the Commission for Company shall appear on Company bills.
  - e. All such calls will appear as Company calls.
  - f. Company will employ reasonable calling card verification procedures acceptable to the Telephone Company issuing the calling card.
  - g. Company will route all 0- emergency calls in the quickest possible manner to the appropriate local emergency service provider, at no charge.

\* Effective December 1, 2018, the Company will no longer offer Operator Services.

(N)

**OPERATOR SERVICES**

9. Operator Services (Cont'd)\* (N)

9.6 Toll Operator Service (Cont'd)

B. Terms and Conditions (Cont'd)

1. (Cont'd)

- h. Upon request, Company will transfer calls to other authorized interexchange Companies if billing can list the caller's actual origination point.
- i. Company will refuse operator services to traffic aggregators, which block access to other Companies.
- j. Company will assure that traffic aggregators will post and display information including: (1) that Company is the operator service provider; (2) detailed complaint procedures; and (3) instructions informing the caller on procedures to reach other authorized interexchange Companies.

2. Intrastate IntraLATA 0- toll rates are based on per minute of use without regard to time of day, day of the week or distance.

C. Rates and Charges

	<u>Fully Automated</u>	<u>Semi- Automated</u>	<u>Non- Automated</u>
1. Surcharges:			
a. Station Sent Paid	N/A	\$ 1.25	\$ 3.30
b. Station Calling Card	\$ 0.50	\$ 0.50	\$ 0.50
c. Station Collect	\$ 1.25	\$ 1.25	\$ 1.25
d. Station Billed to Third Party	\$ 1.25	\$ 1.25	\$ 1.25
e. Person to Person	N/A	\$ 1.25	\$ 5.50
2. Intrastate IntraLATA 0- Toll Rates:			
a. Initial rate, per minute	\$ 0.50		
b. Additional rate, per minute	\$ 0.50		

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INTRAECHANGE PRIVATE LINE SERVICES

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10. Intraexchange Private Line Services

10.1 General Description

Intraexchange Private Line Services involve the provision of dedicated non-switched facilities of various types between two separate customer locations within the same exchange. The facilities are offered for the use of the customer to provide a communication path or paths between the two locations. Provision of the service is based on the availability of facilities between the two requested locations.

Facilities of the types described in the Company's Private Line Tariff Concurrence and the Digital Link Tariff Concurrence will be made available on an intraexchange basis based on the terms and conditions outlined in those tariff concurrences.

10.2 Rate Structure

- A. In applying interoffice rate elements, the Higginsville wire center will be considered the Primary Serving Office. The Mayview and Corder wire centers will be considered Serving Offices.
- B. Application of the rate elements in the Tariff Concurrences referenced above will be as follows for intraexchange private line and digital link services:
  - 1. The Local Channel or Local Distribution Channel rates will apply once at each end of the circuit at the customer premises.
  - 2. Channel Terminal charges apply at each termination of an interoffice channel in the Primary Serving Office or Serving Office.
  - 3. The intraLATA interoffice channel rate will be applied if the circuit is routed through the Primary Serving Office and a Serving Office or between two Serving Offices.
  - 4. All rates for conditioning and optional features will apply as outlined in the private line or digital link tariff.
  - 5. Service Charge or Service Activity Charge rates contained within the private line or digital link tariffs will apply.

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10. Intraexchange Private Line Services (Cont'd)

SEP 24 1993

10.3 Rates

- A. Rates for Intraexchange Private Line Services will be charged at 0.4 times (40% of) the rates for the same facilities contained in the Company's Private Line Tariff Concurrence (Section 13) and the Digital Link Tariff Concurrence (Section 14).

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FOREIGN EXCHANGE SERVICE

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11. Foreign Exchange Service

A. General Regulations

1. Foreign exchange service is exchange service furnished to a subscriber from a central office of an exchange other than the one that normally serves the area in which the subscriber is located.
2. For the purpose of this section of the tariff, the term, "Foreign Exchange", shall mean the exchange from which the foreign exchange service dial tone is furnished. The term "Normal Exchange", shall mean the exchange normally serving the area in which the subscriber's premise is located.
3. Foreign exchange service does not come within the Company's general undertaking, nor does the Company obligate itself to furnish such service generally. At the Company's option, where facilities of such a character are available as will permit satisfactory telephone transmission, and where the service is warranted by the circumstances involved, it will furnish the service.
4. Foreign exchange service will be furnished to exchanges within the same LATA as the normal exchange.
5. Foreign exchange service may be provided only in connection with private branch exchange trunk lines, and individual line business or residence service. The service will be furnished only at one location or premises for each channel or circuit.
6. Where the normal exchange is operated by this Company, foreign exchange service is furnished only on the condition that the applicant is a subscriber to individual line business or residence service, or private branch exchange service, in the normal exchange, and at the same location where such service is proposed to be installed. Under this condition, when a foreign exchange service subscriber discontinues normal exchange service, the normal exchange shall immediately notify such foreign exchange subscriber and foreign exchange business office, that the foreign exchange service may be discontinued ten (10) days thereafter.

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FOREIGN EXCHANGE SERVICE

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11. Foreign Exchange Service (Cont'd)

SEP 24 1993

A. General Regulations (Cont'd)

7. Where the foreign exchange is operated by another telephone company, foreign exchange service will be provided if satisfactory arrangements can be negotiated with such company to furnish a portion of the necessary facilities.
8. Foreign exchange service will be furnished at the rates outlined hereafter, provided the necessary facilities and equipment are available. Where the facilities and/or equipment are not available, and extraordinary facility costs, equipment costs, special operating expenses, and/or other special considerations are incurred in making such service available, the subscriber may be required to pay an additional charge to cover all or a portion of such unusual expenses, or be required to contract for service beyond the initial period, or both.
9. No off-premise extensions will be furnished in connection with foreign exchange service.
10. The use of the service is limited to the subscriber and his employees for business purposes, and in the case of residence service, to the members of his immediate household. Foreign exchange service calls will be further limited to calls within the local calling area (including any EAS locations) of all customers in the foreign exchange. If any subscriber to this service is found to be transferring or transmitting messages for parties other than authorized above, in the normal exchange area, or subscribing to any optional calling area plan in the foreign exchange, and/or making toll calls through the foreign exchange, such subscriber and foreign exchange business office shall be notified that the practice must be discontinued or the foreign exchange service may be terminated ten (10) days after the date of such notice.

B. Rates

1. Rates for foreign exchange service will include rates for local service at the foreign exchange, rates for private line service from the foreign exchange to the subscriber location in the normal exchange, and supplemental charges as outlined below.

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11. Foreign Exchange Service (Cont'd)

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B. Rates (Cont'd)

2. The charge for local service at the foreign exchange is the established monthly service rate, and non-recurring service connection charge of the foreign exchange for the grade of service (individual line business or residence, or PBX and PABX trunks) with which the foreign exchange service is to be associated.
3. The charges for private line service from the foreign exchange to the subscriber location in the normal exchange will be as follows:
  - a. For private line facilities provided by this Company, the rates outlined in this Company's private line tariff will apply.
  - b. Where all or a portion of the private line facilities are furnished by another telephone company, charges for those facilities shall apply as specified in the regulations of such participating company.
4. A supplemental charge of \$10.00 per month will apply at the normal exchange for each \$.05 multiple of the day station-to-station initial period, message toll rate between the normal exchange and the foreign exchange.

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**ACCESS TARIFF CONCURRENCE**

12. Intrastate Access Services

(D)

A. Access Tariff Concurrence

(T)

Access services are those services which are described in the Access Services Tariff of Mark Twain Rural Telephone Company. These services are offered by the Company to intrastate interexchange customers (ICs) in accordance with the rules and regulations specified in the Access Services Tariff of Mark Twain Rural Telephone Company and approved by the Missouri Public Service Commission, and in any amendments thereto and authorized by the Missouri Public Service Commission or applicable law. The Company does not concur in the rates for access services of Mark Twain Rural Telephone Company. Rates for these services are set out in the following pages of this concurrence.

(T)

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B. Provision of Services

(T)

The Company, to the extent that such services are or can be made available with reasonable effort and after provisions have been made for the Company's telephone exchange services, will provide to an intrastate IC, upon reasonable notice, services of the type offered in Mark Twain Rural Telephone Company's Access Services Tariff pursuant to the terms and conditions specified therein and at the rates specified in the following pages of this concurrence. The Company's concurrence in Mark Twain Rural Telephone Company's Access Services Tariff shall not be construed or deemed a representation that all services and service components described therein are available from the Company.

(T)

(T)

(T)

C. Cancellation Rights

(T)

The Company reserves the right to cancel and make void the above concurrence statement, subject to requirements as may be ordered by the Missouri Public Service Commission, at any and such time as it appears that such cancellation is in the best interest of the Company and/or its customers.

**ACCESS TARIFF CONCURRENCE**

12. Intrastate Access Services (Cont'd)

12.1 Rates and Charges

12.1.1 Carrier Common Line Access Service

	<u>Rate</u>	<u>Tariff Section Reference</u>
(A) Intrastate Carrier Common Line Access, per minute		
- Originating	\$0.041607	3.6
- Terminating	\$0.000000	3.6

(B) Reserved for Future Use

12.1.2 Switched Access Service

(A) <u>Local Transport – Installation Per Entrance Facility</u>		6.2(A)(1)
- Voice Grade Two-Wire	**	
- Voice Grade Four-Wire	**	
- High Capacity DS1	**	
- High Capacity DS3	**	

(B) Local Transport – Premium Access

1. <u>Entrance Facility Per Termination</u>		6.2(A)(1)
- Voice Grade Two-Wire	**	
- Voice Grade Four-Wire	**	
- High Capacity DS1	**	
- High Capacity DS3	**	
2. <u>Direct Trunked Transport</u>		6.2(A)(2)
a. Direct Trunked Facility Per Mile		
- Voice Grade Two-Wire	**	
- Voice Grade Four-Wire	**	
- High Capacity DS1	**	
- High Capacity DS3	**	
b. Direct Trunked Termination Per Termination		
- Voice Grade Two-Wire	**	
- Voice Grade Four-Wire	**	
- High Capacity DS1	**	
- High Capacity DS3	**	

\*\* The Company concurs with the rates of the Baker Tilley Advisory Group, LP, F.C.C. Tariff No. 1 for this element, which can be viewed at <https://apps.fcc.gov/etfs/public/tariff.action?idTariff=1170> (T)  
(T)

**ACCESS TARIFF CONCURRENCE**

12. Intrastate Access Services (Cont'd)

12.1 Rates and Charges (Cont'd)

12.1.2 Switched Access Service (Cont'd)

(B) Local Transport – Premium Access (Cont'd)

	<u>Rate</u>	<u>Tariff Section Reference</u>
3. <u>Multiplexing</u>		
<u>Per Arrangement</u>		6.2(A)(4)
- DS-1 to Voice	**	
- DS-3 to DS-1	**	
4. <u>Tandem Switched Transport</u>		
a. <u>Tandem Switched Facility</u>		6.2(A)(3)(b)
- Per Originating Access Minute		
Per Mile	\$0.000188	
- Per Terminating Access Minute		
Per Mile	**	
b. <u>Tandem Switched Termination</u>		6.2(A)(3)(c)
- Per Originating Access Minute		
Per Termination	\$0.010131	
- Per Terminating Access Minute		
Per Termination	**	
c. <u>Tandem Switching</u>		6.2(A)(3)(a)
- Per Originating Access Minute		
Per Tandem Switching	\$0.002468	
- Per Terminating Access Minute		
Per Tandem	**	
(C) <u>End Office Premium Access</u>		
1. <u>Local Switching</u>		6.2(B)(1)
- originating	\$0.02680	
- terminating	**	
2. <u>Reserved for Future Use</u>		6.2(B)(2)
3. <u>Information Surcharge</u>		6.2(B)(3)
(Per 100 Access Minutes)		
- originating	N/A	
- terminating	**	

\*\* The Company concurs with the rates of the Baker Tilley Advisory Group, LP, F.C.C. Tariff No. 1 for this element, which can be viewed at <https://apps.fcc.gov/etfs/public/tariff.action?idTariff=1170>

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**ACCESS TARIFF CONCURRENCE**

12. Intrastate Access Services (Cont'd)

12.1 Rates and Charges (Cont'd)

12.1.2 Switched Access Service (Cont'd)

(D)	8YY (Toll Free) Originating Access Services	<u>Rate</u>
(1)	Carrier Common Line (CCL)	**
(2)	End Office Switching	**
(3)	Joint Tandem Switched Transport	**
(4)	Toll Free Data Base Access	**

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\*\* The Company concurs with the rates of the Baker Tilley Advisory Group, LP, F.C.C. Tariff No. 1 for this element, which can be viewed at <https://apps.fcc.gov/etfs/public/tariff.action?idTariff=1170> (T)  
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**ACCESS TARIFF CONCURRENCE**

12. Intrastate Access Services (Cont'd)

12.1 Rates and Charges (Cont'd)

12.1.2 Switched Access Service (Cont'd)

	<u>Rate per Access Minute</u>	<u>Tariff Section Reference</u>
(E) <u>Toll VoIP-PSTN Traffic</u>		
1. <u>Local Switching</u>		
a. Originating, per Access Minute	**	2.3.11(E)(1)(a)
b. Terminating, per Access Minute	**	2.3.11(E)(1)(a)
2. <u>Information Surcharge</u>		
a. Originating, per Access Minute	**	2.3.11(E)(1)(b)
b. Terminating, per Access Minute	**	2.3.11(E)(1)(b)
3. <u>Tandem Switched Transport</u>		
a. <u>Tandem Switched Facility</u> Per Originating Access Minute, Per Mile	**	2.3.11(E)(2)
Per Terminating Access Minute, Per Mile	**	2.3.11(E)(2)
b. <u>Tandem Switched Termination</u> Per Originating Access Minute	**	2.3.11(E)(2)
Per Terminating Access Minute	**	2.3.11(E)(2)

\*\* The Company concurs with the rates of the Baker Tilley Advisory Group, LP, F.C.C. Tariff No. 1 for this element, which can be viewed at <https://apps.fcc.gov/etfs/public/tariff.action?idTariff=1170> (T)  
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12. Intrastate Access Services (Cont'd) (C)

12.1 Rates and Charges (Cont'd) (C)

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12.1.3 Special Access Service (N)

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	Tariff Monthly Rates	Daily Rate*	Nonrecurring Charges	Section Reference
<b>(A) <u>Channel Termination,</u> per termination</b>				
<b>(1) Voice Grade Channel</b>				
Two wire	23.40	N/A	82.40	7.1.1(A)
Four wire	37.45	N/A	82.40	7.1.1(A)
<b>(2) Metallic Channel</b>				
Two Wire	15.99	N/A	80.02	7.1.1(A)
<b>(3) Program Audio</b>				
50 Hz to 15,000 Hz	44.82	4.48	189.00	7.1.1(A)
a) <b>Optional Features and Functions</b>				
1-Gain Conditioning per service	11.23	1.12	None	7.1.1(A)
2-Stereo per service	18.24	1.82	None	7.1.1(A)
<b>(4) High Capacity</b>				
1.544 Mbps	225.00	N/A	685.00	7.1.1(A)
<b>(5) Digital Data</b>				
56.0 kbps	171.35	N/A	355.00	7.1.1(A)
<b>(B) <u>Channel Mileage,</u></b>				
<b>(1) Channel Mileage Facility</b>				
a) <b>Applies to Voice Grade</b>				
- per Mile	1.70	N/A	None	7.1.1(B)(1)
b) <b>Applies to Metallic</b>				
- per Mile	1.70	N/A	None	7.1.1(B)(1)
c) <b>Applies to Program Audio</b>				
-per Mile	13.84	1.38	None	7.1.1(B)(1)

\* Daily rates apply only to Program Audio Services. (N)

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ACCESS TARIFF CONCURRENCE

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12. Intrastate Access Services (Cont'd) (C)

12.1 Rates and Charges (Cont'd) (C)

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12.1.3 Special Access Service (Cont'd) (N)

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	Tariff Monthly Rates	Daily Rate*	Nonrecurring Charges	Section Reference
<b>(B) <u>Channel Mileage</u>, (Cont'd)</b>				
<b>(1) Channel Mileage Facility (Cont'd)</b>				
d) Applies to High Capacity				
-per Mile	60.00	N/A	None	7.1.1(B)(1)
e) Applies to Digital Data				
-per Mile	3.60	N/A	None	7.1.1(B)(1)
<b>(2) Channel Mileage Termination</b>				
a) Applies to Voice Grade				
-per Termination	31.54	N/A	None	7.1.1(B)(2)
b) Applies to Metallic				
-per Termination	31.54	N/A	None	7.1.1(B)(2)
c) Applies to Program Audio				
-per Termination	125.08	12.51	None	7.1.1(B)(2)
d) Applies to High Capacity				
-per Termination	40.00	N/A	None	7.1.1(B)(2)
e) Applies to Digital Data				
-per Termination	80.33	N/A	None	7.1.1(B)(2)
<b>(C) <u>Special Access Surcharge</u></b>				
-Per Voice Grade Equivalent	25.00	N/A	None	7.4.4

\* Daily rates apply only to Program Audic Services. (N)

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12. Intrastate Access Services (Cont'd)

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12.1 Rates and Charges (Cont'd)

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12.1.3 Special Access Service (Cont'd)

MO. PUBLIC SERVICE COMM.

(N)

	Monthly Rates	Nonrecurring Charges	Tariff Section Reference
<b>(D) <u>Optional Features &amp; Functions</u></b>			
(1) Central Office Voice Bridging Capability Two-wire or Four-wire per port	4.03	None	7.2.3(A)
(2) Conditioning, C-Type, per termination	6.01	None	7.2.3(B)
(3) Improved Return Loss for Effective Two-Wire or Four-Wire Transmission, per termination	1.78	None	7.2.3(C)
(4) Data Capability, per termination	1.34	None	7.2.3(D)
(5) Signaling Capability, per termination	13.87	None	7.2.3(E)
(6) Selective Signaling Arrangement, per arrangement	14.83	None	7.2.3(F)

\* The Channel Termination rate includes non-chargeable Channel Interfaces as set forth in 7.1.4

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**ACCESS TARIFF CONCURRENCE**

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12. Intrastate Access Services (Cont'd)

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12.1 Rates and Charges (Cont'd)

12.1.4 Billing and Collection Service

	<u>Rates</u>	<u>Tariff Section Reference</u>	
(A) Recording, per customer message	.0250	8.1.1(A)	(R)
(B) Provision of Message Detail, per message		8.1.1(B)	
(C) Magnetic Tape, per tape	\$17.48	8.1.1(B) and 8.2.1(E)	
(D) Rating Service, per message	.0134	8.2.1(A)	
(E) Bill Processing Svc., per message	.0605	8.2.1(B)	
(F) Special Billing Service, per bill		8.2.1(C)	
(G) Data Transmission, per message	.0084	8.2.1(D)	
(H) Provision of Sample Message Data, per record processed	.0163	8.2.1(E)	
(I) Program Development Basic per hour	\$57.74	8.2.1(F)	
Premium per hour	\$80.07	8.2.1(F)	
(J) Message Billed Service, in which one or more mes- sages or message service related rate elements are billed, per bill rendered to a customer end user account per month	\$.26519	8.2.1(G)	(R)

Citizens Telephone Company  
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P.S.C. MO. No. 4  
2nd Revised Sheet No. 12-8  
Cancels 1st Revised Sheet No. 12-8

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12. Intrastate Access Services (Cont'd)

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12.1 Rates and Charges (Cont'd)

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12.1.5 Miscellaneous Services

	Basic time, scheduled <u>working hours</u>	Overtime, outside scheduled <u>working hours</u>	Tariff Section <u>Reference</u>	
(A) Additional Engineering Periods				
Per engineer, 1/2 hour or fraction thereof,	ICB	ICB	9.1	
(B) Additional Labor				
Per technician, 1/2 hour or fraction thereof,	ICB	ICB	9.2	
(C) Maintenance of Service				
Per technician, 1/2 hour or fraction thereof,	ICB	ICB	9.3	
(D) Programming Services				
Per programmer, 1/2 hour or fraction thereof,	ICB	ICB	9.3	
(E) Presubscription				(N)
Per line per request	\$5.00	NA	9.3.3	
(F) Operator Transfer Service				(N)
Per call transferred	\$0.30	NA	9.3.4	

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**PRIVATE LINE CONCURRENCE**

13. Private Line Concurrence

The Company concurs in the rules and regulations governing intrastate intra-LATA interexchange Private Line Service as set forth in Mark Twain Rural Telephone Company's tariff on file with and approved by the Public Service Commission of the State of Missouri, and in any amendments thereto as authorized by the Missouri Public Service Commission or applicable law. The Company does not concur in the rates for private line service of Mark Twain Rural Telephone Company. Rates for these services are set out in the following pages of this concurrence. (T)  
(T)  
(T)

Private Line Cancellation Rights

The Company reserves the right to cancel and make void the above concurrence statement, in whole or in part, subject to requirements as may be ordered by the Missouri Public Service Commission, at any and such time as it appears that such cancellation is in the best interest of the Company and/or its customers.

Citizens Telephone Company  
of Higginsville, Missouri, inc.

P.S.C. MO. NO. 4  
Original Sheet No. 13-2

PRIVATE LINE CONCURRENCE

13. Private Line Concurrence (Cont'd)

INDEX

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PRIVATE LINE CONCURRENCE

13. Private Line Concurrence (Cont'd)

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13.1 General

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13.1.1 This Section of this Tariff sets forth the rates and charges for services described in Section 2 of Oregon Farmers Private Line Tariff P.S.C. MO. No. 7.

A. Cross reference to Section numbers are listed down the right column of each rate page.

B. Rate application is as set forth in Section 2 of this Tariff.

13.2 Rates

13.2.1 Special Signaling Service-Series 100

A. Rates-IntraLATA Interexchange

	<u>Monthly Rate</u>	<u>Service Charge</u>	<u>Tariff Reference</u>
1. Local Channel, each per first termination on a premises			
Type 102 (1L3QY) (1LMCY)	\$ 17.65	\$240.00	2.2.1
2. Interoffice Channel, each V-H mile, or fraction thereof			
Type 102 (1L3QS) (1LMCS)	.50	None	2.2.1
3. Interoffice Channel Terminal, per terminal (Two required per interoffice channel)			
Type 102 (OXNFS)(OXNSS)	\$ 11.10	None	2.2.1

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13. Private Line Concurrence (Cont'd)

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13.2 Rates (Cont'd)

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13.2.1 Special Signal Service Series-100 (Cont'd)

A. Rates-IntraLATA Interexchange (Cont'd)

	<u>Monthly Rate</u>		<u>Tariff Ref.</u>
	0 to 250 miles <u>each mile</u>		Each additional <u>mile over 250</u>
4. Interexchange Channel, per V-H mile or fraction thereof			
Type 102 (1L3Q4)(1LMC4)	\$ 3.65	\$ 1.00	2.2.1
	<u>Monthly</u>	<u>Service</u>	
	<u>Rate</u>	<u>Charge</u>	
5. Interexchange Channel terminal, each (two required per inter- exchange channel)			
Type 102 (0XN3S)(0XN2S)	33.65	None	2.2.1

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13. Private Line Concurrence (Cont'd)

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13.2 Rates (Cont'd)

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13.2.1 Special Signal Service Series-100 (Cont'd)

A. Rates-IntraLATA Interexchange (Cont'd)

	<u>Monthly Rate</u>	<u>Service Charge</u>	<u>Tariff Ref.</u>
6. Each additional point of termination of a local channel, different building, same premises per 1/10 mile(1)(3)			
Type 102 First 1/10 mile(1L3QK)(1LMCK)	\$4.00	75.00(2)	2.2.1
Additional 1/10 mile	0.55		
7. Each additional point of termination of a local channel in the same building (1)(3)			
Type 102 (1L3QA)(1LMCA)	2.45	75.00(2)	2.2.1

- (1) Obsolete to existing service installations at existing locations for existing customers.
- (2) Charge applies per point of termination inside moved.
- (3) The monthly rate shown does not include maintenance and/or repair.

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PRIVATE LINE CONCURRENCE

13. Private Line Concurrence (Cont'd)

13.2 Rates (Cont'd)

13.2.2 Sub-Voice Grade Service-Series 200

A. Rates-IntraLATA Interexchange

	HALF		Service Charge	Tariff Ref.
	<u>DUPL</u>	<u>DUPL</u>		
	<u>Monthly Rate</u>	<u>Monthly Rate</u>		
1. Local Channel, each, per first termination on a premises				
Type 250 . . . . .	\$23.65	\$41.20	\$ 300.00	2.2.2
	(1LYDY, 1L6BY, 1L3AY, 1LMFY)	(1LYKY, 1L6DY, 1L3CY, 1LMDY)		
Type 251 . . . . .	43.85	59.90	300.00	2.2.2
	(1LYDY, 1L6BY, 1L3AY, 1LMFY)	(1LYKY, 1L6DY, 1L3CY, 1LMDY)		
2. Interoffice Channel, each V-H mile, or fraction thereof, per channel				
Type 250 . . . . .	\$ 3.80	\$ 6.75	None	2.2.2
	(1LYDS, 1L3AS, 1L6BS, 1LMFS)	(1LYKS, 1L3CS, 1L6DS, 1LMDS)		
Type 251 . . . . .	3.80	6.75	None	2.2.2
	(1LYDS, 1L3AS, 1L6BS, 1LMFS)	(1LYKS, 1L3CS, 1L6DS, 1LMDS)		
3. Interoffice Channel Terminal, per terminal (two required for each interoffice channel)				
Type 250 . . . (01N5S)	7.00	7.00 (01N6S)	None	2.2.2
Type 251 . . . (01N5S)	3.45	3.45 (01N6S)	None	2.2.2

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PRIVATE LINE CONCURRENCE

13. Private Line Concurrence (Cont'd)

13.2 Rates (Cont'd)

13.2.2 Sub-Voice Grade Service-Series 200 (Cont'd)

A. Rates-~~Local~~LATA Interexchange (Cont'd)

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	<u>HALF DUPLEX</u>		<u>DUPLEX</u>		<u>Tariff Ref.</u>
	<u>Monthly Rate</u>		<u>Monthly Rate</u>		
	<u>0 to 250 miles</u> <u>each mile</u>	<u>Each Add.</u> <u>mile over</u> <u>250</u>	<u>0 to 250 miles</u> <u>each mile</u>	<u>Each Add.</u> <u>mile over</u> <u>250</u>	
4. Interexchange Channel, each V-H mile or fraction thereof					
Type 250	\$1.80	\$ .90	\$ 1.80	\$ .90	2.2.2
	(1LYK4, 1L3C4, 1L6D4, 1LMD4)		(1LYD4, 1L3A4, 1L6A4, 1LMP4)		
Type 251	2.45	1.50	2.45	1.50	2.2.2
	(1LYK4, 1L3C4, 1L6D4, 1LMD4)		(1LYD4, 1L3A4, 1L6A4, 1LMP4)		

	<u>HALF DUPLEX</u>	<u>DUPLEX</u>	<u>Service Charge</u>	<u>Tariff Ref.</u>
	<u>Monthly Rate</u>	<u>Monthly Rate</u>		
5. Interexchange Channel Terminal, per terminal (two required per inter-exchange channel)				
Type 250 . . . . (01N2S)	\$40.85	\$41.75 (01N3S)		2.2.2
Type 251 . . . . (01N2S)	38.15	38.15 (01N3S)		2.2.2

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PRIVATE LINE CONCURRENCE

13. Private Line Concurrence (Cont'd)

13.2 Rates (Cont'd)

3.2.2 Sub-Voice Grade Service-Series 200 (Cont'd)

A. Rates-IntraLATA Interexchange (Cont'd)

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	<u>HALF DUPLEX</u>		<u>DUPLEX</u>	
	<u>Monthly Rate</u>	<u>Monthly Rate</u>	<u>Service Charge</u>	<u>Tariff Reference</u>
6. Each additional point of termination of a local channel, different building, same premises, per 1/10 mile (1)(2)(4)				
Type 250				
First 1/10 mile . . .	\$18.15 (1LYDK, 1L3AK, 1L6BK, 1LMFK)	\$18.15 (1LYKK, 1L3CK, 1L6DK, 1LMDK)	\$130.00(3)	2.2.2
Additional 1/10 mile	.60	1.15		
7. Each additional point of termination of a local channel in same building(1)(2)(4)				
Type 250 . . . (W1W)	15.75	15.75(W2W)	130.00(3)	2.2.2

- (1) Maximum of three terminations on the same premises for Type 250 and no additional terminations for Type 251.
- (2) Obsolete-applicable to existing service installations at existing locations for existing customers.
- (3) Charge applies per point of termination inside moved.
- (4) The monthly rate shown does not include maintenance and/or repair.

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PRIVATE LINE CONCURRENCE

13. Private Line Concurrence (Cont'd)

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13. Rates (Cont'd)

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13.2.3 Voice Grade Service-Series 300(1) and Series 400

A. Rates-IntraLATA Interexchange

	<u>Monthly Rate</u>	<u>Service Charge</u>	<u>Tariff Reference</u>
1. Local Channel, each, per first termination on a premises			
Type 311 (1LPAY)(1LIOY)(1L3AY)(1LLBY)	\$39.40	\$280.00	2.2.3
Type 312 (1LPRY)(1LVRY)	61.25	270.00	2.2.3
Type 314A (1LTAY)	83.35	340.00	2.2.3
Type 414B (1LTBY)	96.30	560.00	2.2.3
Type 420 (1LMDY)(1L6CY)(1LLCY)	63.45	290.00	2.2.3
Type 422 (1LMFY)(1L6AY)(1LLDY)	63.45	290.00	2.2.3
Type 423 (1LMGY)	32.95	280.00	2.2.3
Type 424 (1LMHY)	61.70	340.00	2.2.3
Type 425 (1LMJY)	45.85	270.00	2.2.3
Type 428 (1LMKY)	43.55	270.00	2.2.3
2. Interoffice Channel, each V-H mile, or fraction thereof, per channel(1LHBS)(1LJKS)(1LPJS)(1LTBS)(1L1OS)(1L3AS)(1L6BS)(1L6DS)(1LMFS)(1LVRS)	7.55	None	2.2.3
3. Interoffice Channel Terminal, per terminal (two required per interoffice channel)(PMNSS)(PMNFX)	4.35	None	2.2.3

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(1) Obsolete - Applicable to existing service installations at existing locations for existing customers.

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PRIVATE LINE CONCURRENCE

13. Private Line Concurrence (Cont'd)

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13.2 Rates (Cont'd)

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13.2.3 Voice Grade Service-Series 300(1) and Series 400 (Cont'd)

A. Rates-IntraLATA Interexchange (Cont'd)

	<u>Monthly Rate</u>		<u>Tariff Reference</u>
	<u>0 to 250 miles each mile</u>	<u>Each additional mile over 250</u>	
4. Interexchange Channel, each V-H mile, or fraction thereof (1LHU4)	\$ 4.10	\$ 1.05	2.2.3
5. Interexchange Channel Terminal, per terminal (two required per inter-exchange channel)			

	<u>Monthly Rate</u>	<u>Service Charge</u>	<u>Tariff Reference</u>
Type 311 (P1NA1)	\$ 27.90	None	2.2.3
Type 312 (P1NB1)(P1ND1)	27.90	None	2.2.3
Type 314 (P1NG1)	27.90	None	2.2.3
Type 414B (P1NH1)	27.90	None	2.2.3
Type 420 (P1NQ1)(P1NC1)	27.90	None	2.2.3
Type 422 (P1NR1)(P1NE1)	27.90	None	2.2.3
Type 423 (P1NS1)	27.90	None	2.2.3
Type 424 (P1NT1)	27.90	None	2.2.3
Type 425 (P1NU1)	27.90	None	2.2.3
Type 428 (P1NV1)	27.90	None	2.2.3
Foreign Exchange (P1NF4)	27.90	None	2.2.3

	<u>Monthly Rate</u>
6. Bridging Charge, (multi-point service), per bridged channel (BQ7) . . . . .	\$ 7.55

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(1) Obsolete - Applicable to existing service installations at existing locations for existing customers.

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13.2 Rates (Cont'd)

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13.2.3 Voice Grade Service-Series 300(1) and Series 400 (Cont'd)

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B. Conditioning Options-Available for Types 414B, 414C, 420  
and 422.

	<u>Monthly Rate</u>	<u>Service Charge</u>	<u>Tariff Reference</u>
1. Type C1			
-Two point not arranged for switching, per service point (P2W)	\$ 9.40	\$80.00	2.2.3
-Two point arranged for switching to another two- point channel, per service point (P2X)	17.00	80.00	2.2.3
-Multi-point channel, per service point (P3G)	18.80	80.00	2.2.3
2. Type C2			
-Two point not arranged for switching, per service point (P3HC2)	37.70	80.00	2.2.3
-Two point arranged for switching per service point (P3J)	56.45	80.00	2.2.3
-Multi-point channel, per service point (PH9)	56.45	80.00	2.2.3
3. Type C4			
-Two-point channel, per service point (P4G)	65.80	80.00	2.2.3
-Three or four-point channel, per service point (6DU)	84.70	80.00	2.2.3

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**PRIVATE LINE CONCURRENCE**

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13. Private Line Concurrence (Cont'd)

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13.2 Rates (Cont'd)

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13.2.3 Voice Grade Service-Series 300(1) and Series 400 (Cont'd)

B. Conditioning Options-Available for Types 414B, 414C, 420 and 422 (Cont'd)

	<u>Monthly Rate</u>	<u>Service Charge</u>	<u>Tariff Reference</u>
4. Type C5 -On a two-point channel not arranged for switching, per service point (UHD)	\$94.10	\$80.00	2.2.3
5. Type D1 -Two-point channel not arranged for switching, per service point (QHA)	(CR)\$11.35	(CR)\$80.00	2.2.3
C. Foreign Exchange Service			
Point of Termination in one foreign exchange(2) between exchanges 0-20 miles apart (T21)	61.10	410.00	2.2.3
Between exchanges over 20 miles apart (T22)	70.70	410.00	2.2.3
Point of Termination in two foreign exchanges (T1S)(3)	109.95	410.00	2.2.3

- (1) Obsolete - Applicable to existing service installations at existing locations for existing customers.
- (2) In addition, Private Line Charges as set forth in this Tariff apply between the serving office of the customer premises and the serving office from which the exchange service is provided.
- (3) Local channel charges do not apply to the main station and one extension.

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**Issued: November 14, 1994** **Brian Cornelius**  
**Citizens Telephone Co.**  
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13. Private Line Concurrence (Cont'd)

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13.2 Rates (Cont'd)

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13.2.3 Voice Grade Service-Series 300(1) and Series 400 (Cont'd)

	<u>Monthly Rate</u>	<u>Service Charge</u>	<u>Tariff Reference</u>
D. Foreign Serving Office Service Point of Termination in one foreign serving office (2) (T21SFS)	None	180.00	2.2.3
Point of Termination in two foreign serving offices(3) (T1SFS)	\$13.35	180.00	2.2.3

- (1) Obsolete - Applicable to existing service installations at existing locations for existing customers.
- (2) In addition, Private Line Charges as set forth in this Tariff apply between the serving office of the customer premises and the serving office from which the exchange service is provided.
- (3) Local channel charges do not apply to the main station and one extension.

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PRIVATE LINE CONCURRENCE

13. Private Line Concurrence (Cont'd)

13.2 RATES (Cont'd)

13.2.3 Voice Grade Service-Series 300(1) and Series 300(2)

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D. Foreign Serving Office Service (Cont'd)

	<u>Monthly Rates</u>	<u>Service Charge</u>	<u>Tariff Reference</u>
Interoffice Channel Terminal, each (two required per interoffice channel) (PMNFS)	\$14.10	None	2.2.3

13.2.4 Special Bridging Service

A. Split Band Arrangement

1. Rates

a. Special bridge and common equipment(2)

-Maximum of 48 remote stations (BMC48)	\$47.80	None	2.2.5
-Maximum of 95 remote stations (BMC95)	71.75	None	2.2.5

b. Access Lines

-Master Station (1LM4Y)	Equivalent to Type 420
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- (1) Obsolete - Applicable to existing service installations at existing locations for existing customers.
- (2) Customer must specify, transmit and receive frequency of Master Station.

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Citizens Telephone Company  
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PRIVATE LINE CONCURRENCE

13. Private Line Concurrence (Cont'd)

13.2 Rates (Cont'd)

13.2.4 Special Bridging Service (Cont'd)

A. Split Band Arrangement (Cont'd)

1. Rates (Cont'd)

	<u>Monthly Rate</u>	<u>Service Charge</u>	<u>Tariff Reference</u>
c. Remote Station Connection -Per Remote Station (BMD)	\$5.90	None	2.2.5

B. Passive Bridging Arrangement

1. Rates

a. Passive Bridging Arrangement Capable of Connecting 10 Access Lines (BMC10)(1)	9.00	None	2.2.5
b. Access lines -Master Station (1LM3Y) -Remote Station -Interconnecting Station (1LM2Y)		Equivalent to Type 423  Equivalent to Type 423	
c. Access Line Connection  -Per Access Line (BT7)	3.20	None	2.2.5
d. Interbridge Connection (MP7)	4.95	None	2.2.5

(1) Customer to specify either 16 dB or 38 dB loss, relative to 1000 Hz, between master or interconnecting station and remote station.

(1) Customer to specify either 16 dB or 38 dB loss, relative to 1000 Hz, between master or interconnecting station and remote station.

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**PRIVATE LINE CONCURRENCE**

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13. Private Line Concurrence (Cont'd)

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13.2 Rates (Continued)

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13.2.5 Signaling

A. Signaling Options

1. Signaling Options per point of termination for the capability to accommodate signaling on Private Line Service utilizing 311(1), 422, 423, 425 and 435 type services.

	<u>Monthly</u> <u>Rates</u>	<u>Service</u> <u>Charge</u>	<u>Tariff</u> <u>Reference</u>
a. IntraLATA Interexchange			
-Manual (J1B)(2)	\$26.25	\$65.00	2.2.6
-Automatic (J1A)(3)	27.90	65.00	2.2.6

- (1) Obsolete - Applicable to existing service installations at existing locations for existing customers.
- (2) Manual signaling for multipoint channels is available on Type 425 and 435 local channels only. Any other existing applications should be considered obsolete-applicable to existing service installations at existing locations for existing customers.
- (3) Automatic signaling is not available for multipoint. Any other existing applications should be considered obsolete-applicable to existing service installations at existing locations for existing customers.

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13. Private Line Concurrence (Cont'd)

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13.2 Rates (Continued)

MO. PUBLIC SERVICE COMM.

13.2.5 Signaling

A. Signaling Options (Cont'd)

2. Signaling Options per point of termination for the capability to accommodate signaling on Private Line Service utilizing type 400 Local Channels indicated below. Signaling is limited to a two-point service only.

a. IntraLATA Interexchange

Arranged for E&M Type signaling

-Type 420 (SLM20)	\$20.25	\$65.00	2.2.6
-Type 422 (SLM22)	20.25	65.00	2.2.6
-Type 423 (SLM23)	21.30	65.00	2.2.6
-Type 424 (SLM24)	21.60	65.00(1)	2.2.6
-Type 425 (SLM25)	21.60	65.00	2.2.6
-Type 428 (SLM28)	21.60	65.00	2.2.6

Arranged for Loop signaling, a maximum of 1300 ohms.

-Type 420 (SLL20)	33.25	65.00	2.2.6
-Type 422 (SLL22)	33.25	65.00	2.2.6
-Type 423 (SLL23)	34.15	65.00	2.2.6
-Type 428 (SLL28)	17.55	65.00(1)	2.2.6

(1) Service Activity Charge applies only if the signaling option is installed subsequent to initial installation of the local channel.

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Citizens Telephone Company  
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PRIVATE LINE CONCURRENCE

13. Private Line Concurrence (Cont'd)

13.2 Rates (Cont'd)

13.2.5 Signaling (Cont'd)

A. Signaling Options (Cont'd)

2. (Cont'd)

a. (Cont'd)

Arranged for Loop signaling,  
per customer requested ohm  
maximum

-Type 428 (SLLC8) 21.60 65.00(4) 2.2.6

3. Interexchange Intralata Type A, B and C Signaling Arrangements

	<u>Monthly Rate</u>	<u>Service Charge</u>	<u>Tariff Reference</u>
Loop Signaling Options per Local Channel on Type 428 when associated with station ports of a premises switching system			
Type A capable of operation over loops with resistance in the range of 0-199 ohms (SALAS)	\$ 8.40	\$30.00(1)	2.2.6
Type B capable of operation over loops with resistance in the range of 200-899 ohms (SAUBS)	8.70	30.00(1)	2.2.6
Type C capable of operation over loops with resistance in the range of 900 ohms or more (SAYCS)	3.55	1.05(1)	2.2.6

The DC resistance specification does not imply a guaranteed end-to end DC continuity. The customer can expect to be provided a loop meeting the same limits as the normal central office loop (i.e., not exceeding 1300 ohms exclusive of 200 ohm maximum terminal equipment resistance.

(1) The Customer Activity Charge applies only if the signaling option installed subsequent to initial installation of the local channel

(1) The Service Activity Charge applies only if the signaling option is installed subsequent to initial installation of the local channel.

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PRIVATE LINE CONCURRENCE

13. Private Line Concurrence (Cont'd)

13.2 Rates (Cont'd)

13.2.6 Miscellaneous Charges

	<u>Service Charge</u>	<u>Missouri Public Service Commission Tariff Reference</u>
A. Customer Owned Equipment Trouble Isolation Charge, per repair visit	\$25.00	1.6.1(B)
B. Institutional Program for Premises Wiring Charge		
1 - Element 1 (EPC1E)	35.05	1.6.1(B)
2 - Element 2 (EPCAE)	8.15	1.6.1(B)
C. Restoration Priority Charge		
- Per Private Line Service	21.60	1.4.10

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**DIGITAL LINK SERVICES CONCURRENCE**

14. Digital Link Services Concurrence

The Company concurs in the rules and regulations governing intrastate intra-LATA interexchange Digital Link Service as set forth in Mark Twain Rural Telephone Company's tariff on file with and approved by the Public Service Commission of the State of Missouri, and in any amendments thereto as authorized by the Missouri Public Service Commission or applicable law. The Company does not concur in the rates for Digital Link Service of Mark Twain Rural Telephone Company. Rates for these services are set out in the following pages of this concurrence. (T)

Provision of Services

The Company, to the extent that such services are or can be made available with reasonable effort, and after provisions have been made for the Company's telephone exchange services, will provide to an intrastate IC, upon reasonable notice, services of the type offered in Mark Twain Rural Telephone Company's Digital Link Tariff pursuant to the terms and conditions specified therein and at the rates specified in the following pages of this concurrence. The Company's concurrent in Mark Twain Rural Telephone Company's Digital Link Tariff shall not be construed or deemed a representation that all services and service components described therein are available from the Company. (T)

Cancellation of Rights

The Company reserves the right to cancel and make void the above concurrence statement, subject to requirements as may be ordered by the Missouri Public Service Commission, at any and such time as it appears that such cancellation is in the best interest of the Company and/or its customers.

Citizens Telephone Company  
of Higginsville, Missouri, Inc.

DIGITAL LINK SERVICES CONCURRENCE

14. Digital Link Services Concurrence (Cont'd)

14.1 Rates and Charges

A. Premium Digital Service

1. Channels

Digital Service Channels

- Local Distribution Section

Per termination of a Local Distribution Section on  
a customer's premises.

<u>For Transmission Speed of:</u>	<u>Monthly Rate</u>	<u>Service Charge</u>
2.4 kbps (1L7AJ)	\$ 35.00	\$ 75.00
4.8 kbps (1L7BJ)	45.00	75.00
9.6 kbps (1L7CJ)	55.00	75.00
56 kbps (1L7DJ)	170.00	100.00

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DIGITAL LINK SERVICES CONCURRENCE

14. Digital Link Services Concurrence (Cont'd)

14.1 Rates and Charges (Cont'd)

A. Premium Digital Service (Cont'd)

1. Channels (Cont'd)

- Interoffice Channel

Per V-H mile between Serving Offices, between Digital Hubs or between a Digital Hub and a Serving Office within the same LATA for the mileage portion plus the fixed charge.

<u>Mileage Band</u>	<u>For Transmission Speed of :</u>	<u>Monthly</u>	
		<u>Fixed Charge</u>	<u>Rate Per Mile</u>
For Mileage of 0 or over, but less than 5 miles	2.4 kbps (1L7A2)	\$ 59.10	None
	4.8 kbps (1L7B2)	82.60	None
	9.6 kbps (1L7C2)	114.60	None
	56 kbps (1L7D2)	150.60	None
For mileage of 5 miles or over	2.4 kbps (1L7A3)	\$101.00	\$ 1.05
	4.8 kbps (1L7B3)	124.60	1.55
	9.6 kbps (1L7C3)	148.10	2.20
	56 kbps (1L7D3)	234.45	10.00

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DIGITAL LINK SERVICES CONCURRENCE

14. Digital Link Services Concurrence (Cont'd)

14.1 Rates and Charges (Cont'd)

A. Premium Digital Service (Cont'd)

2. Additional Service Features

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Service Charge</u>
<b>Loop Transfer Arrangement (Key Activated)(1)</b>			
- Per four port arrangement(2)	XTD	\$ 64.25	\$ 40.00
<b>Multistation Arrangement (Bridging)</b>			
- Per channel connected at a Digital Hub			
For all speeds	DDZ	25.20	None
<b>Secondary Channel Capability</b>			
- Per Local Distribution Channel			
For all speeds	SCA	12.00	125.00(3)

- (1) The key activated control channel is rated as a metallic Channel. Charges for a Series 100 special Signaling Service Channel as described in the Private Line Service Tariff are applicable.
- (2) An additional Local Distribution Channel charge will apply whenever a spare channel is configured as a leg to the customers premises. Additional channel mileage charges will also apply when the transfer arrangement is not located in the customer premises serving wire center.
- (3) Service Activity Charge applies only if Secondary Channel Capability is installed subsequent to initial installation of the Local Distribution Channel.

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DIGITAL LINK SERVICES CONCURRENCE

14. Digital Link Services Concurrence (Cont'd)

14.1 Rates and Charges (Cont'd)

B. Wideband Digital Service/1.544 MBPS

1. Channels

a. Local Distribution Channel

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Service Charge</u>
1) First 1/4 mile or fraction thereof, per channel	1LDPJ	\$ 60.00	\$535.00
2) Each additional 1/4 mile or fraction thereof, per channel	1LDPJ	22.00	None

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14. Digital Link Services Concurrence (Cont'd)

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14.1 Rates and Charges (Cont'd)

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B. Wideband Digital Service/1.544 MBPS (Cont'd)

1. Channels (Cont'd)

b. Interoffice Channel

1) Interexchange Interoffice Channel

Channel Terminal (two required per interoffice channel)

<u>USOC</u>	<u>Monthly Rate</u>	<u>Service Charge</u>
CTJ	\$ 75.00	\$ 60.00

Rate per V-H mile or fraction thereof, per channel

1LNPX	65.00	None
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14. Digital Link Services Concurrence (Cont'd)

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14.1 Rates and Charges (Cont'd)

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B. Wideband Digital Service/1.544 MBPS (Cont'd)

2. Additional Service Features

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Service Charge</u>
<b>a. Multiplexing</b>			
DS1 to Voice (1)			
- per arrangement	MQ1	\$200.00	None
DS1 to DS0			
- per arrangement	QMU	600.00	None
DS0 to Subrate (2)			
- per arrangement			
- Up to twenty 2.4 kbps services	QSU24	147.00	None
- Up to ten 4.8 kbps services	QSU48	291.20	None
- Up to five 9.6 kbps services	QSU96	556.30	None

(1) A channel of this DS1 to the Hub can be used for a Premium Digital Service. For rates for analog voice or data channels used in conjunction with this Multiplex arrangement refer to the Private Line Service Tariff, Section 2. For rates for Premium Digital Services used in conjunction with this Multiplex arrangement refer to the Digital Link Services Tariff, Section 3.

(2) For rates for subrate Premium Digital Services (2.4 kbps, 4.8 kbps, 9.6 kbps) used in conjunction with this Multiplex arrangement refer to the Digital Link Services Tariff, Section 3.

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DIGITAL LINK SERVICES CONCURRENCE

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14. Digital Link Services Concurrence (Cont'd)

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14.1 Rates and Charges (Cont'd)

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B. Wideband Digital Service/1.544 MBPS (Cont'd)

2. Additional Service Features (Cont'd)

	<u>USOC</u>	<u>Monthly</u>	<u>Service Activity Charge</u>	
		<u>Rate</u>	<u>Initial</u>	<u>Subsequent</u>
b. Automatic Protection Capability, per Central office arrangement(1)	VUSDS	\$317.45	\$ 77.00	\$180.00
c. Transfer Arrangement (key activated)(2)				
- per four port arrangement including control channel termination (3)	VUTDS	28.00	99.00	210.00

- (1) An additional Local Distribution Channel charge will apply whenever the spare line is provided as a leg to the customers premises.
- (2) The key activated control channel is rated as a metallic channel. Charges for a series 100 Special Signaling Service Channel as described in the Private Line Service Tariff are applicable.
- (3) An additional Local Distribution Channel Charge will apply whenever a spare channel is configured as a leg to the customer premises. Additional interoffice channel mileage charges will also apply when the transfer arrangement is not located in the customer premises serving wire center.

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14. Digital Link Services Concurrence (Cont'd)

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14.1 Rates and Charges (Cont'd)

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- C. Reserved For Future Use
- D. Reserved For Future Use
- E. Telecommunications Service Priority (TSP) System

1. Rates

The following rates and charges are in addition to all other rates and charges that may be applicable for the associated service that is provided by this tariff.

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Service Charge</u>
a. Priority Installation (PI) or a Digital Link Service or Private Line Service - per Request, per service. (1)			
Prime Service Vendor	PIAPX	None	\$ 50.00
Subcontractor	PIASX	None	\$ 50.00

- (1) When a Digital Link Service or Private Line Service is ordered with both Priority Installation and Priority Restoration, only the nonrecurring charge for Priority Restoration applies.

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14.1 Rates and Charges (Cont'd)

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E. Telecommunications Service Priority (TSP) System  
(Cont'd)

1. Rates (Cont'd)

	<u>USOC</u>	<u>Monthly Rate</u>	<u>Service Charge</u>
b. Priority Restoration (PR) of a Digital Link Service or Private Line Service - Per request, per service.			
1) PR Level Implementation (1)			
Prime Service Vendor	PR5PX	None	\$ 51.00
Subcontractor	PR5SX	None	\$ 51.00
2) PR Level change on an existing Digital Link Service. (2)			
Prime Service Vendor	PR8PX	None	\$ 50.00
Subcontractor	PR8SX	None	\$ 50.00
c. Administration and Maintenance of TSP Service - Per Point of Termination on a Customer Premises			
Prime Service Vendor	PR9PX	\$ 4.10	None
Subcontractor	PR9SX	\$ 3.35	None

(1) When a Digital Link Service or Private Line Service is ordered with both Priority Installation and Priority Restoration, only the nonrecurring charge for Priority Restoration applies.

(2) When a Priority Restoration Level Change is ordered with additional activity that would normally generate a PR Level Implementation charge, only one Priority Restoration charge applies.

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DISTANCE LEARNING COMMUNICATIONS SERVICES

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DISTANCE LEARNING COMMUNICATIONS SERVICES

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4.6 RATES AND CHARGES - DISTANCE LEARNING 1

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4.6.1 Channels

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	<u>Monthly Rate</u>	<u>Service Charge</u>
A. <u>Local Distribution Channel</u>		
1. First 1/4 mile or fraction thereof, per channel	\$ 867.30	\$ 400.00
2. Each additional 1/4 mile or fraction thereof, per channel	\$ 3.70	N/A
B. <u>Interoffice Channel</u>		
1. Interexchange Interoffice Channel -		
Fixed (two required per interoffice channel)	\$ 29.00	\$ 267.00
Mileage -Rate per V-H mile or fraction thereof, per channel	\$ 19.30	N/A
4.6.2 <u>Hubbing (per location)</u>	\$ 40.40	\$ 133.00
4.6.3 <u>Quad Split Video (per installation)</u>	\$4,680.50	\$1,600.00
4.6.4 <u>Additional Services</u>		
A. Freeze Frame Video (per location)	\$ 53.30	N/A
B. Far End Camera Control (per location)	\$ 53.30	N/A
C. Gateway Access (per port)	\$ 23.20	\$ 53.00

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DISTANCE LEARNING COMMUNICATIONS SERVICES

4.7 RATES AND CHARGES - DISTANCE LEARNING 3

4.7.1 Channels

A. Local Distribution Channel

1.	First 1/4 mile or fraction thereof, per channel	\$1,335.70	\$ 400.00
2.	Second through eighth 1/4 mile or fraction thereof, per channel	\$ 52.40	N/A
3.	Each additional 1/4 mile or fraction thereof, per channel	\$ 21.50	N/A

B. Interoffice Channel

1.	Interexchange Interoffice Channel -		
	Fixed (two required per interoffice channel)	\$ 98.80	\$ 267.00
	Mileage -Rate per V-H mile or fraction thereof, per channel	\$ 57.60	N/A

4.7.2 Hubbing (per location) \$ 200.70 \$ 133.00

4.7.3 Quad Split Video (per installation) \$2,465.60 \$1,600.00

4.7.4 Additional Services

A.	Freeze Frame Video (per location)	\$ 53.30	N/A
B.	Far End Camera Control (per location)	\$ 53.30	N/A
C.	Gateway Access (per port)	\$ 52.50	\$ 53.00

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DISTANCE LEARNING COMMUNICATIONS SERVICES

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4.8 RATES AND CHARGES - DISTANCE LEARNING A

	<u>Monthly Rate</u>	<u>Service Charge</u>	
4.8.1 <u>Channels</u>			
A. <u>Local Distribution Channel</u>			
1. First 1/4 mile or fraction thereof, per channel	\$ 524.10	\$ 800.00	
2. Second through eighth 1/4 mile or fraction thereof, per channel	\$ 52.40	N/A	
3. Each additional 1/4 mile or fraction thereof, per channel	\$ 21.50	N/A	
4. Channels Received, per channel received	\$ 98.80	N/A	
B. <u>Interoffice Channel</u>			
1. Interexchange Interoffice Channel -			
Fixed (two required per interoffice channel)	\$ 0.00	\$ 80.00	(I)
Mileage -Rate per V-H mile or fraction thereof, per channel	\$ 160.30	N/A	

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Original Sheet 14-17

DISTANCE LEARNING COMMUNICATIONS SERVICES

4.9 OTHER SERVICES

A. Authorized Use in Conjunction with Lease or Rental of  
Customer's Facilities

Authorized Use (per hour or fraction thereof)

B. Discounts for Multiple-Year Periods

1. Three Years - 25%
2. Five Years - 35%
3. Ten Years - 50%

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**UNIVERSAL EMERGENCY NUMBER SERVICE (911)**

15. Universal Emergency Number Service (911)

15.1 General

- A. Universal Emergency Number Service, also referred to as 911 Service, is a telephone exchange communication service whereby one or more Public Safety Answering Points (PSAP) designated by the customer may receive telephone calls dialed to the telephone number 911. 911 Service includes a line and equipment necessary (excluding CPE) for the answering, transferring and dispatching of public emergency telephone 911 calls originated by persons within the serving area. 911 Trunking Service involves the provision of interoffice trunks from the Telephone Company Central Office to connect with the PSAP location.
- B. The 911 emergency number is not intended to replace the telephone service of the various Public Safety Agencies which may participate in the use of this number. The 911 customer must subscribe to additional local exchange service at the PSAP for administrative purpose, for the placing of outgoing calls and for receiving other emergency calls, including any which might be related by Company operators.
- C. 911 Trunking Service is offered subject to availability of facilities.
- D. The 911 Trunking Service customer may be a municipality or other state or local government unit, or an authorized agent of one or more municipalities or other state or local governmental units to whom authority has been lawfully delegated. The customer must be legally authorized to subscribe to the service and have public safety responsibility by law to respond to telephone calls from the public for police, fire or other emergency services within the telephone Central Office area arranged for 911 calling.

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**UNIVERSAL EMERGENCY NUMBER SERVICE (911)**

15. Universal Emergency Number Service (911) (Cont'd)

15.1 General (Cont'd)

- E. The Company may enter into a contract or contracts with the 911 customer or with other telephone companies in order to effectuate the Company's provisions of 911 Service in accordance with, pursuant to, and subject to the terms, conditions and limitations of the Tariff. Any such contract(s) shall incorporate by reference the terms, conditions and limitations of this Tariff.
- F. The rates and charges contained herein are in addition to all other applicable rates and charges located in other partes of this tariff.

15.2 Conditions

- A. 911 Trunking Service is provided solely for the benefit of the customer operating the PSAP. The provision of 911 Trunking Service by the Company shall not be interpreted, construed or regarded, either express or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the customer.
- B. The Company does not undertake to answer and forward 911 calls, but furnishes the use of its facilitise to enable the customer's personnel to respond to such calls on the customer's premises.
- C. Temporary or vacation suspensions of service are not provided for any part of the 911 Trunking Service.
- D. 911 Service information consisting of the names, addresses and telephone numbers of Subscribers whose listings are not published in directories or listed in the Directory Assistance records is treated as strictly confidential.
- E. End Users dialing 911 forfeit the privacy afforded by nonpublished and unlisted telephone number service to the extent that the telephone number, address and name associated with the originating station location may be furnished by a PSAP. Information will be provided only for the purpose of responding to emergency calls.

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**UNIVERSAL EMERGENCY NUMBER SERVICE (911)**

15. Universal Emergency Number Service (911) (Cont'd)

15.2 Conditions (Cont'd)

- F. The Company's entire liability to any person for interruption or failures of 911 Trunking Service shall be limited to the terms set forth in this section and other sections of this tariff.
- G. The customer shall have the responsibility of discovering all errors, defects and malfunctions, in the transmission of calls and data, data base(s), and overall operation of the system. The customer shall make such operational tests as, in the judgment of the customer, are required to determine whether the system is functioning properly for its use. The customer shall promptly notify the Company in the event the system is not functioning properly.
- H. The Company's liability for any loss or damage arising from errors, interruptions, defects, failures or malfunctions of this service or any part thereof whether caused by the negligence of the Company or otherwise shall not exceed an amount equivalent to the pro-rata charges for the service affected during the period of time that the service was fully or partially inoperative.
- I. Each customer also agrees to release, indemnify and hold harmless the Company from any and all loss, claims, demands, suits or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the customer or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the customer or others.
- J. The customer also agrees to release, indemnify and hold harmless the Company for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of 911 Trunking Service features, the equipment associated therewith, or by any services furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing 911 Trunking Service hereunder, and which arise out of the negligence or other wrongful act of the Company, the customer, its user, agencies or municipalities, or the employees or agents or any one of them.

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**UNIVERSAL EMERGENCY NUMBER SERVICE (911)**

15. Universal Emergency Number Service (911) (Cont'd)

15.2 Conditions (Cont'd)

- K. Because the Company serving boundaries and political subdivision boundaries may not coincide, it is the obligation of the customer to make arrangements to handle all 911 calls that originate from telephones served by Telephone Company Wire Centers served by the PSAP whether or not the calling telephone is situated on property within the geographical boundaries of the customer's public safety jurisdiction.
- L. Application for 911 Trunking Service must be executed in writing by each customer. If application for service is made by an agent, the Company must be provided in writing with satisfactory proof of appointment of the agent by the customer. At least one local law enforcement agency must be included among the participating agencies in any 911 offering.
- M. The customer is required to furnish the Company its agreement to the following terms and conditions:
  - 1. That all 911 calls will be answered in a 24-hour day, seven-day week basis.
  - 2. That that customer has responsibility for dispatching the appropriate emergency service vehicles within the 911 Service area, or will undertake to transfer all 911 calls received to the governmental agency with responsibility for dispatching such services, to the extent that such services are reasonably available.
  - 3. That the customer will develop an appropriate method for responding to calls for non-participating agencies which may be directed to the 911 PSAP by calling parties.
  - 4. That the customer will provide CPE with a capacity adequate to handle the number of incoming 911 lines recommended to be installed by the Company. It is the customer's responsibility to ensure its CPE is compatible with the service(s) provided by the Company.

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**UNIVERSAL EMERGENCY NUMBER SERVICE (911)**

15. Universal Emergency Number Service (911) (Cont'd)

15.2 Conditions (Cont'd)

- N. This service is offered solely as an aid in handling assistance calls in connection with fire, police and other emergencies and does not create any relationship or obligation, direct or indirect, to any person other than the 911 customer contracting for 911 Trunking Services. In the event of any interruption of the service, the Company shall not be liable to any person, corporation or other entity for any loss or damage in an amount greater than an amount equal to the pro rata allowance of the tariff rate for the service or facilities provided to the 911 customer for the time such interruption continues, after notice to the Company. No allowance shall be made if the interruption is due to the negligence or willful act of the 911 customer.
- O. The rates charged for 911 Trunking Service do not contemplate the constant monitoring or inspection of facilities to discover errors, defects and malfunctions in the service, nor does the Company undertake such responsibility. The 911 customer shall make such operational tests as, in the judgment of the customer, are required to determine whether the system is functioning properly for its use. The customer shall notify the Company in the event the system is not functioning properly.
- P. In the absence of willful misconduct or gross negligence, no liability for any death or injury to any person or for any damage to property shall attach to the Company, its employees, agents or representatives as a result of or in connection with any situation in which the Company may be requested, required, have undertaken or participated in the tracing of a 911 call.
- Q. The customer recognizes that the addresses provided to it by the Company are the same addresses that the Company maintains for its ordinary service, billing or directory records and the Company cannot unconditionally guarantee their existence or accuracy in emergency situations. Therefore, the customer recognizes that addresses should, where circumstances permit, be verified from a 911 calling party. When the customer shall make the correction within a reasonable time under the circumstances.

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**UNIVERSAL EMERGENCY NUMBER SERVICE (911)**

15. Universal Emergency Number Service (911) (Cont'd)

15.3 Rates

A. The rates and charges for 911 Trunking Service set out below are for the provision by the Company of its facilities for trunking calls for the Company's central offices to the PSAP, or between Central Offices. The customer is responsible to order connecting trunking facilities from other telephone companies when necessary to extend the trunks to a PSAP beyond the Telephone Company serving area.

	<u>Per Trunk</u>	
Trunks between Central Offices	\$25.00	(R)
Trunks between Central Offices and PSAP	\$25.00	(R)

B. Database Records Charges

These charges are applicable to the work necessary for Company customer records to support E911 Service. The initial record charge is for work necessary to complete the initial upload to the E911 provider, which includes verification of records to the Master Street Address Guide ("MSAG"). Customer updates beyond the initial upload would include new requests for service in the Company's serving area, orders that change a customer's name, telephone number and/or address, and will include verification to the MSAG. A record update(s) generated due to a Company error will not be assessed a Database record charge. If an error is due to inaccurate information provided by a 911 customer, a charge will be assessed.

Initial Upload of Records, one time charge	\$992.00	(R)
Database Record Charges, per record charge	\$ 0.38	(R)

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### PROMOTIONAL OFFERINGS

16. Promotional Offerings

From time to time, the Telephone Company will elect to offer special promotions to its customers. These offerings will generally consist of a reduced price, a waiver of installation charges, or a free service with a purchase of another service.

These offerings may be limited to certain dates, locations, and will be for limited time periods, subject to prior notification and approval by the Missouri Public Service Commission.

- A. Customer Activity Charges will be waived for customers establishing service with Telephone Company as well as the first month's recurring charge for service for the period from March 2, 2007 through May 31, 2007.

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Missouri Public  
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GENERAL AND LOCAL EXCHANGE TARIFF  
211 Services

211 SERVICE FOR INFORMATION AND REFERRAL SERVICE

A. GENERAL REGULATIONS

1. The 211 Service for Information and Referral Service (211 Service) is a locally assigned three digit abbreviated dialing code provided to an Approved Information and Referral Service Provider for use in making available community information and referral services to the public by way of voice grade facilities. The 211 abbreviated dialing code is available to the Approved Information and Referral Service Provider as a tariffed, local calling area based service (the "211 Service").
2. The 211 Service allows a Company subscriber to access an Approved Information and Referral Service Provider call center by dialing only the 211 abbreviated dialing code. Subject to other terms and conditions of this Tariff, Company subscribers shall be able to make and the Approved Information and Referral Service Provider shall be able to receive calls using the 211 Service as part of their local exchange services. The 211 Service is supplemental to and is not a replacement for either party's local exchange service.
3. All 211 abbreviated dialing code calls must be local in nature and must not result in any intraLATA toll, interLATA long distance or pay-per-call charges to Company subscribers.
4. The 211 Service is not available for the following classes of service: inmate service, 1+ and 0+ calling, 0- operator assisted calling and 101XXXX calling. The 211 Service is otherwise available wherever local service is available.

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER

1. The Approved Information and Referral Service Provider must submit a written application for 211 Service to the Company at the local exchange level. The Approved Information and Referral Service Provider may establish 211 Service in all or part of the Company's local exchanges. There may be only one 211 Service Provider per exchange.
2. The Approved Information and Referral Service Provider's written application to establish 211 Service in Company local exchange must include the following:
  - a. The local, foreign exchange or toll free telephone number into which the Company is to translate the dialed 211 abbreviated code. If the Approved Information and Referral Service Provider desires to change the telephone number into which the 211 abbreviated dialing code is translated, the Approved Information and Referral Service Provider must pay the Number Change Charge specified in Section 17.F.6.

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ISSUED:  
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Citizens Telephone Company  
1905 Walnut  
Higginville, MO 64037

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September 10, 2004

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GENERAL AND LOCAL EXCHANGE TARIFF  
211 Services

211 SERVICE FOR INFORMATION AND REFERRAL SERVICE (Cont'd)

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE PROVIDER  
(Cont'd)

- b. A location description of the Approved Information and Referral Service Provider call center where 211 calls made from the Company local exchange will be routed.
  - c. For network sizing and protection, an estimate of annual call volumes, the expected busy hour and holding time for each call to the 211 Service.
  - d. An acknowledgment of the possibility that the Commission's assignment of the 211 abbreviated dialing code may be recalled at any time.
  - e. Complete billing and contact information.
3. Local Calling for Company Subscribers
- a. The Approved Information and Referral Service Provider, in cooperation with the Company, must assure that all 211 Service calls are local in nature and do not generate intraLATA toll, interLATA long distance or pay-per-call charges for Company subscribers.
  - b. When the Approved Information and Referral Service Provider applies for 211 Service in a Company local exchange, the Approved Information and Referral Service Provider must supply the Company with a seven digit telephone number that terminates within the Company local exchange's local calling area or to a toll free number. The Company will translate the 211 digits into the telephone number provided by the Approved Information and Referral Service Provider.
  - c. When the Approved Information and Referral Service Provider applies for 211 Service in a Company local exchange and an Approved Information and Referral Service Provider call center is not located within the local exchange's local calling area, then the Approved Information and Referral Service Provider must establish foreign exchange service or supply the Company with a toll free telephone number so that Company subscribers' 211 Service calls do not incur toll charges.

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Citizens Telephone Company  
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GENERAL AND LOCAL EXCHANGE TARIFF  
211 Services

211 SERVICE FOR INFORMATION AND REFERRAL SERVICE (Cont'd)

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE  
PROVIDER (Cont'd)

4. The Approved Information and Referral Service Provider is liable for and will indemnify, protect, defend and hold harmless the Company against all suits, actions, claims, demands and judgments, plus any expenses and counsel fees incurred by the Company on account thereof, whether suffered, made, instituted or asserted by the Approved Information and Referral Service Provider or any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the Approved Information and Referral Service Provider or others, arising out of or resulting directly or indirectly from the 211 Service.
5. The Approved Information and Referral Service Provider must develop an appropriate method for responding to 211 calls directed to it out of confusion or in error by Company subscribers.
6. The Approved Information and Referral Service Provider must subscribe to termination facilities and lines in sufficient quantities to provide adequate service to the public, and enable the Approved Information and Referral Service Provider to receive calls to the 211 Service during normal business hours.
7. The 211 Service is provided on the condition that the Approved Information and Referral Service Provider subscribes to termination facilities and lines in sufficient quantities to adequately handle calls to the 211 Service without interfering with or impairing any services offered by the Company. There will be one path available for each line to which the 211 Provider subscribes.
8. The Approved Information and Referral Service Provider must comply with all present and future state and federal rules pertaining to abbreviated dialing codes.
9. The Approved Information and Referral Service Provider is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 211 Service, and from all holders of copyrights, trademarks and patents used in connection with the said service.
10. The Approved Information and Referral Service Provider shall respond promptly to any and all complaints lodged with any regulatory authority against the 211 Service. If requested by the Company, the Approved Information and Referral Service Provider will assist the Company in responding to complaints made to the Company concerning the 211 Service.

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GENERAL AND LOCAL EXCHANGE TARIFF  
211 Services

211 SERVICE FOR INFORMATION AND REFERRAL SERVICE (Cont'd)

B. OBLIGATIONS OF THE APPROVED INFORMATION AND REFERRAL SERVICE  
PROVIDER (Cont'd)

11. The Approved Information and Referral Service Provider shall not promote the 211 Service with the use of an autodialer or broadcasting of tones that dial the 211 abbreviated dialing code.
12. The 211 Service is only available to end users located in Company local exchanges. To establish 211 calling to end users in non-Company local exchanges, the Approved Information and Referral Service Provider must make appropriate arrangements with the companies serving those local exchanges, even where Company subscribers may make local calls to the non-Company local exchanges.
13. The Approved Information and Referral Service Provider must work separately with competitive local exchange carriers operating and serving customers in the Company's local exchanges to ascertain whether 211 abbreviated dialing will be available to their end users.

C. OBLIGATIONS OF THE COMPANY

1. The Company will establish the 211 Service within ninety days after receipt of the Approved Information and Referral Service Provider's completed application(s) for service or the effective date of this tariff, whichever is later.
2. When a 211 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 211 Service call, the quality of the call or any features that may otherwise be provided with 211 Service.
3. The Company does not undertake to answer and forward 211 Service calls but furnishes the use of its facilities to enable the Approved Information and Referral Service Provider to respond to such calls at the Approved Information and Referral Service Provider established call centers.
4. The rates charged for 211 Service do not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in service, nor does the Company undertake such responsibility. The Approved Information and Referral Service Provider shall make such operational tests as, in the judgment of the Approved Information and Referral Service Provider, are required to determine whether the Company's facilities are functioning properly for its use. The Approved Information and Referral Service Provider shall promptly notify the Company in the event the Company's facilities are not functioning properly.

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GENERAL AND LOCAL EXCHANGE TARIFF  
211 Services

211 SERVICE FOR INFORMATION AND REFERRAL SERVICE (Cont'd)

D. LIABILITY

1. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company, occurring in the course of furnishing 211 Service, or of the Company in failing to maintain proper standards of maintenance and operation, or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the Approved Information and Referral Service Provider for the 211 Service and local exchange services for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect or failure in facilities occurs.
2. The Company is not liable for losses or damages caused by the negligence of the Approved Information and Referral Service Provider.
3. The Company's entire liability to any person for interruption or failure of the 211 Service is limited to the terms set forth in this section and other sections of this Tariff.

E. OTHER TERMS AND CONDITIONS

1. The 211 Service will not provide calling number information in real time to the Approved Information and Referral Service Provider. If this type of information is required, the Approved Information and Referral Service Provider must subscribe to compatible Caller ID service as described in Section 6 of this tariff. The Caller ID service will only provide calling number information as described in Section 6 of this tariff.
2. The 211 Service is provided for the benefit of the Approved Information and Referral Service Provider. The provision of the 211 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity other than the Approved Information and Referral Service Provider.
3. A written notice will be sent to the Approved Information and Referral Service Provider following oral notification when its 211 Service unreasonably interferes with or impairs other services rendered to the public by the Company or by other subscribers of abbreviated dialing codes. If after notification the Approved Information and Referral Service Provider makes no modification in method of operation or in the service arrangements that are deemed service-protective by the Company, or if the Approved Information and Referral Service Provider is

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GENERAL AND LOCAL EXCHANGE TARIFF  
211 Services

211 SERVICE FOR INFORMATION AND REFERRAL SERVICE (Cont'd)

E. OTHER TERMS AND CONDITIONS (Cont'd)

unwilling to accept the modifications, or if the Approved Information and Referral Service Provider continues to cause service impairment, the Company reserves the right, at any time, without further notice, to institute protective measures, up to and including termination of service.

4. In an emergency situation as determined by the Company, the Company reserves the right, at any time, without notice, to institute protective measures, up to and including termination of service.

F. RATES AND CHARGES

1. Subject to other terms and conditions of this Tariff, Company subscribers shall be able to make and the Approved Information and Referral Service Provider shall be able to receive calls using the 211 Service as part of both parties' local exchange service. The 211 Service is supplemental to and is not a replacement for either party's local exchange service.
2. A nonrecurring Central Office Charge applies for each Company host central office out of which 211 Service is established, as follows:
  - a. When a Company local exchange is served by more than one host central office a Central Office Charge is applicable for each host central office in the Company local exchange.
  - b. If the Approved Information and Referral Service Provider establishes 211 Service in multiple Company local exchanges served by the same host central office, only one Central Office Charge shall apply. However, the full Central Office Charge applies whether or not the Approved Information and Referral Service Provider requests 211 Service in all the Company local exchanges served by that host central office.
3. An Exclusion Charge Applies in lieu of a central office charge for the establishment of 211 Service as follows:
  - a. When the Approved Information and Referral Service Provider does not simultaneously establish 211 Service in every Company local exchange served by a host central office, the Approved Information and Referral Service Provider shall pay an Exclusion Charge per host central office if any subtending local exchange(s) are excluded from the transaction.

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GENERAL AND LOCAL EXCHANGE TARIFF  
211 Services

211 SERVICE FOR INFORMATION AND REFERRAL SERVICE (Cont'd)

F. RATES AND CHARGES (Cont'd)

- b. When a Company local exchange is once excluded, but the Approved Information and Referral Service Provider later applies to establish 211 Service in the Company local exchange, an Exclusion Charge again applies per host central office when a subtending local exchange continues to be excluded.
  - c. When the Approved Information and Referral Service Provider requests a different telephone number be translated to the 211 abbreviated dialing code in a participating central office than the telephone number translated to the 211 abbreviated dialing code in the host central office.
4. A nonrecurring Number Change Charge applies when the Approved Information and Referral Service Provider changes the telephone number into which the 211 abbreviated dialing code is translated. The Number Change Charge is applied on a per telephone number, per host central office basis.
5. For each telephone number used in the translation of the 211 abbreviated dialing code to the seven digit number provided by the Approved Information and Referral Service Provider the applicable Monthly recurring charges put forth in Section 4 of this tariff will apply (for example, the B1, Federal Subscriber Line Charge and all applicable taxes and surcharges).
6. Rates

	<u>Nonrecurring Charge</u>
a. Central Office Charge (per host Central Office)	\$ 275.00
b. Exclusion Charge (per host Central Office)	300.00
c. Number Change Charge (per telephone number)	40.00

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GENERAL AND LOCAL EXCHANGE TARIFF

Three-Digit Dialing Service (811)

A. General Regulations

1. The 811 Service is a locally assigned three digit abbreviated dialing code provided to a state One Call System ("SOCS") for use in providing advance notice of excavation activities to underground facility operators by way of voice grade facilities. Federal Communications Commission ("FCC") Docket 92-105 mandates that incumbent local exchange carriers in each local calling area make the 811 abbreviated dialing code available to a SOCS as a tariffed, local calling area based service (the "811 Service").
2. The 811 Service allows a Company subscriber to access a SOCS call center by dialing only the 811 abbreviated dialing code. Subject to other terms and conditions of this tariff, Company subscribers shall be able to make, and the SOCS shall be able to receive, calls using the 811 Service as part of their local exchange service.
3. All 811 Service calls shall be local in nature and shall not result in any expanded area calling, intraLATA toll or interLATA long distance or pay-per-call charges to Company subscribers.
4. The 811 Service is not available for the following classes of service: inmate service, 1+ and 0+ calling, 0- operator assisted calling and 101XXXX calling. The 811 Service is otherwise available wherever local service is available.
5. 811 Service is available from the Company within the Company's service area only. To provide access to 811 to end users in another company's service area or to a Competitive Local Exchange Carrier ("CLEC") end user within the local calling area, the SOCS must make appropriate arrangements with the other company or CLEC serving that territory. The SOCS should work separately with competing local providers to ascertain that its end user customers will be able to reach one-call services provided by dialing 811.

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GENERAL AND LOCAL EXCHANGE TARIFF

Three-Digit Dialing Service (811)

B. Obligations of the SOCS

1. The SOCS may, but is not required to, submit a written application for 811 service to the Company which will include:
  - a. The toll free telephone number into which the Company is to translate the dialed 811 abbreviated code.
  - b. For network sizing and protection, an estimate of annual call volumes, the expected busy hour and holding time for each call to the 811 Service.
  - c. Complete contact information.
2. If requested by the Company, the 811 provider shall assist the Company in responding to complaints made to the Company concerning 811 Service.
3. Local Calling for Company Subscribers
  - a. The SOCS, in cooperation with the Company, will assure that all 811 Service calls are local and do not generate Extended Area Service ("EAS"), Metropolitan Calling Area ("MCA") service, intraLATA toll, interLATA long distance or pay-per-call charges for Company subscribers.
  - b. The SOCS must supply the Company with a toll free number. The Company will translate the 811 digits into the telephone number provided by SOCS.
  - c. The SOCS is responsible for obtaining all necessary permissions, licenses, written consents, waivers and releases and all other rights from all persons whose work, statements or performances are used in connection with the 811 Service, and from all holders of copyrights, trademarks and patents used in connection with the said service.

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GENERAL AND LOCAL EXCHANGE TARIFF

Three-Digit Dialing Service (811)

C. Obligations of the Company

1. The Company shall provision the 811 Service in accordance with FCC directives and the terms of this tariff.
2. When an 811 Service call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 811 Service call, the quality of the call or any features that may otherwise be provided with 811 Service.
3. The Company does not undertake to answer and forward 811 Service calls but furnishes the use of its facilities to enable SOCS to respond to such calls at SOCS established call centers.
4. The 811 Service provided does not contemplate the inspection or constant monitoring of facilities to discover errors, defects, and malfunctions in service, nor does the Company undertake such responsibility. The SOCS is responsible for making such operational tests as, in the judgment of the SOCS, are required to determine whether the Company's facilities are functioning properly for its use. The SOCS is responsible for promptly notifying the Company in the event the Company's facilities are not functioning properly.

D. Liability

1. The Company's entire liability to any person for interruption or failure of the 811 Service shall be limited to the terms set forth in this section and other sections of this Tariff.

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GENERAL AND LOCAL EXCHANGE TARIFF

Three-Digit Dialing Service (811)

D. Liability (Cont'd)

2. The liability of the Company for losses or damages of any kind arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failure or defects in any facility furnished by the Company occurring in the course of furnishing 811 Service, or of the Company in failing to maintain proper standards of maintenance and operation or to exercise reasonable supervision, shall in no event exceed an amount equivalent to the proportionate charge to the SOCS for the 811 Service and local exchange service for the period of service during which such mistake, omission, interruption, delay, error or defect in transmission or defect or failure in facilities occurs.
3. The Company is not liable for any losses or damages caused by the negligence of the SOCS.
4. The Company shall not be liable to the SOCS for any damages the SOCS may incur that result from any changes, modifications or rulings made by the FCC.
5. The Company will make every effort to route 811 calls to the SOCS call center, however, the Company will not be held responsible for routing mistakes or errors.
6. The 811 Service is provided solely for the benefit of the SOCS. The provision of the 811 Service by the Company shall not be interpreted, constructed or regarded, either expressly or implied, as being for the benefit of or creating any Company obligation toward any third person or legal entity.

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