OPERATOR SERVICES

9. <u>Operator Services</u> (Cont'd)

- 9.4 Directory Assistance Service
 - A. Conditions
 - 1. The charge listed below will apply to each call to a directory assistance operator requesting information for locations within the Home Number Plan Area (NPA).
 - 2. A maximum of two telephone numbers is provided with each directory assistance call.
 - B. Exemptions

Charges for Directory Assistance Service are not applicable to calls placed from:

- 1. Hospitals.
- 2. Customers who certify through the business office that they are unable to use a directory because of a visual or physical handicap.
- 3. Payphone Service
- C. Rates

Per each Directory Assistance Call

\$0.50

(I)

(D) (D)

(T)

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Brian Cornelius Citizens Telephone Co. 1905 Walnut Higginsville, MO 64037 Effective: April 1, 2013