

July 31, 2014

Missouri Public Service Commission Governor Office Building 200 Madison P.O. Box 360 Jefferson City, MO 65102-0360

# Dear Secretary:

Attached for electronic filing are revisions to the P.S.C. MO.- No. 22 for Embarq Missouri, Inc. d/b/a CenturyLink. These revisions are filed in accordance with Missouri Public Service Commission Rules and Regulations and electronically submitted with a July 31, 2014 issue date and a proposed effective date of September 1, 2014.

This filing proposes rate changes for residence flat-rated and measured Local Exchange Services. Proposed rate increases for residential basic service are compliant with House Bill No. 1779 which limits the amount by which residential basic service may be increased in exchanges not explicitly deemed competitive by the PSC. Additionally, rates are being increased for various packaged services.

In accordance with provisions of 4 CSR 240-3.545, enclosed as Attachment A is a summary of the changes being proposed in this filing. Attachment B contains the advance customer bill notification. Customers are being notified a minimum of thirty days prior to the implementation of the proposed rate increases.

If you have any questions or need additional information, you may call me at (913) 345-7535.

Sincerely,

Robyn Crichton

Robin Crichton

Itinerary

Attachments

cc: Office of Public Counsel (email) Richard Moore, CenturyLink

MO 14-08 (EQ)

The tariff pages enclosed for review and approval are as follows:

# Embarq Missouri, Inc. d/b/a CenturyLink General Exchange Tariff

Section 16	
Fourth Revised Page 1 Eleventh Revised Page 2 Sixth Revised Page 3	Increases residence individual line rates. Also changes various residence trunk rates as indicated by margin symbols.
Tenth Revised Page 8 Ninth Revised Page 9 Twenty-Third Revised Page 10	Increase rates for residence Local Measured Service (LMS) individual lines.
Section 39	
Twenty-Fourth Revised Page 3 Nineteenth Revised Page 3.1 Tenth Revised Page 3.1.1 Twelfth Revised Page 3.2 Eighteenth Revised Page 3.3 Fifteenth Revised Page 3.4 Twelfth Revised Page 3.5 Eighth Revised Page 3.6 Eighth Revised Page 3.7 Second Revised Page 3.10 First Revised Page 3.12	Increase various Solutions – Residence monthly rates.
Third Revised Page 7.1	Increase Solutions – Business Pure Bundle monthly rate.
First Revised Page 31	Increase Prepaid Local Telephone Prepaid Pure Broadband Bundle.

# CUSTOMER BILL NOTIFICATION (RESIDENCE)

Following is the verbiage contained in CenturyLink's Customer Notice bill messages associated with the pending rate changes for residence customers. This message is scheduled to appear in all active residence customers' bills for Embarq Missouri, Inc. in the state of Missouri.

# **NOTICE OF RATE CHANGES**

Effective September 1, 2014, flat rate access lines will increase by \$2 and local measured service access lines will increase by \$3. Key Trunks will increase by \$1. The following Solutions Packages will increase by \$2: Sure II, Custom I, Preferred, Classic, Core, Clear, Personal II, Home II, Safe and Sound II, Simple, Progressive Plan, Standard Home Phone Service II, Follow Me Plan, Essential Home Phone Plan, Special Plan—Metro Bundle, Metro Bundle, and Economy Pack Bundle. The tariffed portion of Pure Broadband Bundle (Pure Bundle) and Prepaid Pure Broadband Bundle will increase to \$28, which includes the Subscriber Line Charge. This charge is already included in the monthly invoice rate for Pure Broadband Bundle, and you will see no change in your monthly charge. CenturyLink values you as a customer and looks forward to continuing to serve your communication needs. If you have any questions please contact customer service at the number listed on this invoice.

Effective September 1, 2014, flat rate access lines will increase by \$1, and local measured service access lines will increase by \$3. The following Solutions Packages will increase by \$2: Sure II, Custom I, Preferred, Classic, Core, Clear, Personal II, Home II, Safe and Sound II, Simple, Progressive Plan, Standard Home Phone Service II, Follow Me Plan, Essential Home Phone Plan, Special Plan—Metro Bundle, and Economy Pack Bundle. Metro Bundle will increase by \$1. The tariffed portion of Pure Broadband Bundle (Pure Bundle) and Prepaid Pure Broadband Bundle will increase to \$28, which includes the Subscriber Line Charge. This charge is already included in the monthly invoice rate for Pure Broadband Bundle, and you will see no change in your monthly charge. CenturyLink values you as a customer and looks forward to continuing to serve your communication needs. If you have any questions please contact customer service at the number listed on this invoice.

Effective September 1, 2014, flat rate access lines and key trunks will increase by \$1 and local measured service access lines will increase by \$3. The following Solutions Packages will increase by \$2: Sure II, Custom I, Preferred, Classic, Core, Clear, Personal II, Home II, Safe and Sound II, Simple, Progressive Plan, Standard Home Phone Service II, Follow Me Plan, Essential Home Phone Plan, Special Plan—Metro Bundle, and Economy Pack Bundle. Metro Bundle will increase by \$1. The tariffed portion of Pure Broadband Bundle (Pure Bundle) and Prepaid Pure Broadband Bundle will increase to \$28, which includes the Subscriber Line Charge. This charge is already included in the monthly invoice rate for Pure Broadband Bundle, and you will see no change in your monthly charge. CenturyLink values you as a customer and looks forward to continuing to serve your communication needs. If you have any questions please contact customer service at the number listed on this invoice.

Effective September 1, 2014, flat rate access lines will increase by \$1 and local measured service access lines will increase by \$3. Key trunks will increase by 23 cents. The following Solutions Packages will increase by \$2: Sure II, Custom I, Preferred, Classic, Core, Clear, Personal II, Home II, Safe and Sound II, Simple, Progressive Plan, Standard Home Phone Service II, Follow Me Plan, Essential Home Phone Plan, Special Plan—Metro Bundle, and Economy Pack Bundle. The tariffed portion of Pure Broadband Bundle (Pure Bundle) and Prepaid Pure Broadband Bundle will increase to \$28, which includes the Subscriber Line Charge. This charge is already included in the monthly invoice rate for Pure Broadband Bundle, and you will see no change in your monthly charge. CenturyLink values you as a customer and looks forward to continuing to serve your communication needs. If you have any questions please contact customer service at the number listed on this invoice.

# CUSTOMER BILL NOTIFICATION (RESIDENCE Continued)

#### **NOTICE OF RATE CHANGES**

Effective September 1, 2014, flat rate access lines and Key Trunks will increase to \$20. Solutions Packages Home II and Progressive Plan will increase to \$28.45 and Economy Pack Bundle will increase to \$29.95. The tariffed portion of Pure Broadband Bundle (Pure Bundle) and Prepaid Pure Broadband Bundle will increase to \$28, which includes the Subscriber Line Charge. This charge is already included in the monthly invoice rate for Pure Broadband Bundle, and you will see no change in your monthly charge. Also effective with your next invoice, the monthly rate for Call Forward Busy and Call Forward No Answer is \$3. Pay per use features Return Call and Repeat will be \$1.50 per activation. CenturyLink values you as a customer and looks forward to continuing to serve your communication needs. If you have any questions please contact customer service at the number listed on this invoice.

# CUSTOMER BILL NOTIFICATION (BUSINESS)

Following is the verbiage contained in CenturyLink's Customer Notice bill messages associated with the pending rate changes for business customers. This message is scheduled to appear in all active business customers' bills for Embarg Missouri, Inc. in the state of Missouri.

#### NOTICE OF RATE CHANGES

Effective September 1, 2014, the tariffed portion of Pure Broadband Bundle (Pure Bundle) will increase to \$32, which includes the Subscriber Line Charge. This charge is already included in the monthly invoice rate for Pure Broadband Bundle, and you will see no change in your monthly charge. CenturyLink values you as a customer and looks forward to continuing to serve your communication needs. If you have any questions please contact customer service at the number listed on this invoice.

Effective with your next invoice, the monthly rate for Business Individual Lines is \$23.05. The monthly rate for Call Forward Busy and Call Forward No Answer is \$3 and Call Forward Additional Paths is \$3.50. Pay per use features Return Call and Repeat are \$1.50 per activation. CenturyLink values you as a customer and looks forward to continuing to serve your communication needs. If you have questions please contact customer service at the number listed on this invoice.

Embarq Missouri, Inc. d/b/a CenturyLink

Fourth Revised Page 1 Cancels Third Revised Page 1

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#### LOCAL EXCHANGE SERVICE

# I. STATEWIDE SCHEDULE OF RATES FOR FLAT RATE SERVICE BY EXCHANGE AND CLASSIFICATION OF SERVICE

DECIDENCE

The rates specified herein entitle subscribers in a given exchange to unlimited, flat-rate calling within their exchange, and to and from EAS exchanges where applicable. See V. of this section for a list of Extended Area Service exchanges. Rates for Payphone Line Service are specified in Section 29 of this Tariff. See IX. of this Section for Local Measured Service rates.

	RESIDEN	CE	BUSINESS		
<u>EXCHANGE</u>	Individual Line	Trunk	Individual Line	<u>Trunk</u>	
Appleton City	\$20.00	\$20.00	\$23.50	\$34.00	( į )
Blackburn	20.00	20.00	23.05	34.00	
Blairstown	20.00	20.00	23.05	34.00	
Brazito	20.00	22.00	23.05	34.00	
Buckner	20.00	30.24	23.50	34.00	
Butler	20.00	22.00	23.50	34.00	
Calhoun	20.00	20.00	23.05	34.00	
California	20.00	20.00	23.50	34.00	
Camden Point	20.00	20.00	23.05	34.00	
Centertown	20.00	22.00	23.05	34.00	
Centerview	20.00	22.00	23.50	34.00	
Chilhowee	20.00	20.00	23.05	34.00	
Clarksburg	20.00	20.00	23.05	34.00	-
Clinton	20.00	20.00	23.50	34.00	
Coal	20.00	20.00	23.05	34.00	
Cole Camp	20.00	20.00	23.50	34.00	
Craig	20.00	20.00	23.05	34.00	
Dearborn	20.00	20.00	23.05	34.00	
Deepwater	20.00	20.00	23.05	34.00	
Edgerton	20.00	20.00	23.05	34.00	
Eugene	20.00	22.00	23.50	34.00	
Fairfax	20.00	20.00	23.05	34.00	(1)

Embarq Missouri, Inc. d/b/a CenturyLink

Eleventh Revised Page 2 Cancels Tenth Revised Page 2

# LOCAL EXCHANGE SERVICE

I. STATEWIDE SCHEDULE OF RATES FOR FLAT RATE SERVICE BY EXCHANGE AND CLASSIFICATION OF SERVICE (Cont'd)

	RESIDEN	CE	BUSINESS		
<b>EXCHANGE</b>	Individual Line	<u>Trunk</u>	Individual Line	Trunk	
E	400.00	<b>#</b> 00.00	<b>#</b> 00 <b>F</b> 0	<b>#</b> 0.4.00	(1)
Ferrelview	\$20.00	\$33.68	\$23.50	\$34.00	(1)
Ft. Leonard Wood	20.00	28.38	23.50	34.00	
Green Ridge	20.00	20.00	23.50	34.00	
Hardin	20.00	20.00	23.05	34.00	
Harrisonville	20.00	<b>20.00</b> (R)	23.50	34.00	
Henrietta	20.00	19.00	23.50	34.00	
Holden	20.00	19.00	23.50	34.00	-
Holt	20.00	19.00	23.05	34.00	
Hopkins <sup>(1)</sup>	20.00	19.00	23.05	34.00	
Houstonia	20.00	19.00	23.05	34.00	
Ionia	20.00	20.87	23.05	34.00	
Jefferson City	20.00	<b>20.00</b> (R)	22.00	34.00	
Kearney	20.00	33.68	23.50	34.00	
King City	20.00	19.00	23.50	34.00	
Kingsville	20.00	19.00	23.05	34.00	
Lake Lotawana	20.00	32.39	23.50	34.00	
Lebanon	20.00	28.38	23.50	34.00	
Leeton	20.00	19.00	23.50	34.00	
Lexington	20.00	19.00	23.50	34.00	
Lincoln	20.00	19.00	23.50	34.00	
Lone Jack	20.00	19.00	23.50	34.00	
Malta Bend	20.00	19.00	23.05	34.00	
Maryville	20.00	22.00	23.50	34.00	
Missouri City	20.00	19.00	23.50	34.00	
Montrose	20.00	19.00	23.50	34.00	
Mound City	20.00	19.00	23.05	34.00	
New Bloomfield	20.00	22.00	23.50	34.00	
Newburg	20.00	19.00	23.50	34.00	
Norborne	20.00	28.38	23.50	34.00	
Oak Grove	20.00	<b>20.00</b> (R)	23.50	34.00	
Odessa	20.00	28.38	23.50	34.00	
Orrick	20.00	19.00	23.05	34.00	
Otterville	20.00	19.00	23.05	34.00	(1)

ISSUED: July 31, 2014

BY: Darlene N. Terry Manager - Tariffs 5454 West 110th Street Overland Park, KS 66211

<sup>(1)</sup> Includes North Hopkins, Iowa

Embarq Missouri, Inc. d/b/a CenturyLink

Sixth Revised Page 3 Cancels Fifth Revised Page 3

# LOCAL EXCHANGE SERVICE

I. STATEWIDE SCHEDULE OF RATES FOR FLAT RATE SERVICE BY EXCHANGE AND CLASSIFICATION OF SERVICE (Cont'd)

	RESIDEN	CE	BUSINES	SS	
<u>EXCHANGE</u>	Individual Line	<u>Trunk</u>	Individual Line	Trunk	
Pickering	\$20.00	\$22.00	\$23.50	\$34.00	(!)
Platte City	20.00	33.68	23.50	34.00	
Pleasant Hill	20.00	28.38	23.50	34.00	
Richland	20.00	20.00	23.50	34.00	
Rolla	20.00	<b>20.00</b> (R)	22.00	34.00	
Russellville	20.00	22.76	23.50	34.00	
St. Robert	20.00	33.68	23.50	34.00	
St. Thomas	20.00	22.00	23.05	34.00	
Salem	20.00	<b>20.00</b> (R)	23.50	34.00	
Smithton	20.00	20.00	23.05	34.00	
Strasburg	20.00	20.00	23.05	34.00	
Sweet Springs	20.00	20.00	23.50	34.00	
Syracuse	20.00	20.00	23.05	34.00	
Taos	20.00	22.00	23.05	34.00	
Tarkio	20.00	20.00	23.50	34.00	
Tipton	20.00	20.00	23.50	34.00	
Urich	20.00	20.00	23.50	34.00	
Warrensburg	20.00	20.00	23.50	34.00	
Warsaw	20.00	22.00	23.50	34.00	
Waverly	20.00	20.00	23.50	34.00	
Waynesville	20.00	33.68	23.50	34.00	
Wellington	20.00	20.00	23.50	34.00	
Weston	20.00	<b>20.00</b> (R)	23.50	34.00	
Windsor	20.00	20.00	23.50	34.00	(1)

ISSUED: July 31, 2014

BY: Darlene N. Terry Manager - Tariffs 5454 West 110th Street Overland Park, KS 66211

Embarq Missouri, Inc. d/b/a CenturyLink

Tenth Revised Page 8 Cancels Ninth Revised Page 8

# LOCAL EXCHANGE SERVICE

# IV. LOCAL MEASURED SERVICE (LMS) (Cont'd)

# B. RATES AND CHARGES

# 1. Business and Residence Rates

	RESIDENCE	BUSINES	SS
<b>EXCHANGE</b>	Individual Line	Individual Line	Trunk
Annlatan City	£47.00	<b>#20.00</b>	<b>#04.00</b>
Appleton City	\$17.39	\$20.00	\$24.00
Blackburn	17.39	20.00	24.00
Blairstown	17.39	20.00	24.00
Brazito	19.00	20.00	24.00
Buckner	19.00	20.00	24.00
Butler	18.16	20.00	24.00
Calhoun	17.39	20.00	24.00
California	17.70	20.00	24.00
Camden Point	17.39	20.00	24.00
Centertown	19.00	20.00	24.00
Centerview	19.00	20.00	24.00
Chilhowee	17.39	20.00	24.00
Clarksburg	17.39	20.00	24.00
Clinton	18.26	20.00	24.00
Coal	18.26	20.00	24.00
Cole Camp	17.70	20.00	24.00
Craig	17.39	20.00	24.00
Dearborn	17.39	20.00	24.00
Deepwater	17.39	20.00	24.00
Edgerton	17.39	20.00	24.00
Eugene	19.00	20.00	24.00
Fairfax	17.39	20.00	24.00
Ferrelview	19.00	20.00	24.00
Ft. Leonard Wood	19.00	20.00	24.00
Green Ridge	17.39	20.00	24.00
Hardin	17.39	20.00	24.00
Harrisonville	18.16	20.00	24.00
Henrietta	17.39	20.00	24.00
Holden	17.70	20.00	24.00
Holt	17.70 17.70	20.00	24.00
Hopkins <sup>(1)</sup>		20.00	24.00
	17.39		
Houstonia	17.39	20.00	24.00
Ionia	19.00	20.00	24.00
Jefferson City	19.00	20.00	24.00

<sup>(1)</sup> Includes North Hopkins, Iowa

ISSUED: July 31, 2014

BY: Darlene N. Terry Manager - Tariffs 5454 West 110th Street Overland Park, KS 66211

Embarq Missouri, Inc. d/b/a CenturyLink

Ninth Revised Page 9 Cancels Eighth Revised Page 9

# LOCAL EXCHANGE SERVICE

# IV. LOCAL MEASURED SERVICE (LMS) (Cont'd)

- B. RATES AND CHARGES (Cont'd)
  - 1. Business and Residence Rates (Cont'd)

	RESIDENCE	BUSINES	SS
<b>EXCHANGE</b>	Individual Line	Individual Line	Trunk
Kearney	\$19.00	\$20.00	\$24.00
King City	17.39	20.00	24.00
Kingsville	18.74	20.00	24.00
Lake Lotawana	19.00	20.00	24.00
Lebanon	19.00	20.00	24.00
Leeton	17.39	20.00	24.00
Lexington	17.70	20.00	24.00
Lincoln	17.70	20.00	24.00
Lone Jack	17.39 17.70	20.00	24.00
Malta Bend	17.70	20.00	24.00
Maryville	18.26	20.00	24.00
Missouri City	17.39	20.00	24.00
Montrose	17.39	20.00	24.00
Mound City	17.39 17.70	20.00	24.00
New Bloomfield	19.00	20.00	24.00
Newburg	19.00 17.70	20.00	24.00
Norborne	19.00	20.00	24.00
Oak Grove	19.00	20.00	24.00
Odessa	19.00	20.00	24.00
Orrick	17.39	20.00	24.00
Otterville	17.39	20.00	24.00
Pickering	19.00	20.00	24.00
Platte City	19.00	20.00	24.00
Pleasant Hill	19.00	20.00	24.00
Richland	19.00 17.70	20.00	24.00
Rolla	19.00	20.00	24.00
Russellville	19.00	20.00	24.00
St. Robert	19.00	20.00	24.00
St. Thomas	19.00	20.00	24.00
Salem	18.16	20.00	24.00
Smithton	17.39	20.00	24.00
Strasburg	17.39 17.39	20.00	24.00
•	17.39 17.70	20.00	24.00
Sweet Springs			
Syracuse	17.39	20.00	24.00

ISSUED: July 31, 2014

BY: Darlene N. Terry Manager - Tariffs 5454 West 110th Street Overland Park, KS 66211

# GENERAL EXCHANGE TARIFF

Embarq Missouri, Inc. d/b/a CenturyLink

Twenty-Third Revised Page 10 Cancels Twenty-Second Revised Page 10

# LOCAL EXCHANGE SERVICE

# IV. LOCAL MEASURED SERVICE (LMS) (Cont'd)

- B. RATES AND CHARGES (Cont'd)
  - 1. Business and Residence Rates (Cont'd)

	<u>RESIDENCE</u>	BUSINES	SS
<u>EXCHANGE</u>	Individual Line	Individual Line	<u>Trunk</u>
Taos	\$19.00	\$20.00	\$24.00
	•	•	•
Tarkio	17.70	20.00	24.00
Tipton	17.70	20.00	24.00
Urich	17.39	20.00	24.00
Warrensburg	18.26	20.00	24.00
Warsaw	18.16	20.00	24.00
Waverly	17.39	20.00	24.00
Waynesville	19.00	20.00	24.00
Wellington	17.39	20.00	24.00
Weston	19.00	20.00	24.00
Windsor	17.70	20.00	24.00

ISSUED: July 31, 2014

BY: Darlene N. Terry Manager - Tariffs 5454 West 110th Street Overland Park, KS 66211

# GENERAL EXCHANGE TARIFF

Embarq Missouri, Inc. d/b/a CenturyLink

Twenty-Fourth Revised Page 3
Cancels Twenty-Third Revised Page 3

#### SPECIAL PACKAGED OFFERINGS

# I. <u>SOLUTIONS – RESIDENCE</u> (Cont'd)

# C. RATES AND CHARGES

1. Solutions Packages

a. Sure Solution II (1)
Local Exchange Service
Enhanced Call Waiting
Three-Way Calling
Call Forwarding
Return Call
Repeat Dial
Caller ID with Name (includes
Anonymous Call Rejection)
Call Waiting ID
Call Forward No Answer-Fixed
Call Forward Busy-Fixed

<u>Monthly Rates</u> **\$35.00** (1)

b. Custom Solution I (2) \$35.00
Local Exchange Service
Enhanced Call Waiting
Return Call
Call Waiting ID
Caller ID With Name (includes
Anonymous Call Rejection)

c. Preferred Solution (3)
Local Exchange Service
Enhanced Call Waiting
Three-Way Calling
Call Forwarding
Call Forward Busy – Fixed
Call Forward No Answer - Fixed

**\$28.75** (I)

(I)

ISSUED:
July 31, 2014
BY: Darlene N. Terry
Manager - Tariffs

EFFECTIVE: September 1, 2014

Manager - Tariffs 5454 West 110th Street Overland Park, KS 66211

Limited to existing customers at existing locations as of March 31, 2007. As of July 15, 2011 this service is limited to lines in service for existing customers.

Limited to existing customers at existing locations as of July 5, 2000. As of July 15, 2011 this service is limited to lines in service for existing customers.

Limited to existing customers at existing locations as of June 20, 2008. As of July 15, 2011 this service is limited to lines in service for existing customers.

# GENERAL EXCHANGE TARIFF

Embarq Missouri, Inc. d/b/a CenturyLink

Nineteenth Revised Page 3.1 Cancels Eighteenth Revised Page 3.1

# SPECIAL PACKAGED OFFERINGS

- I. <u>SOLUTIONS RESIDENCE</u> (Cont'd)
  - C. RATES AND CHARGES (Cont'd)
    - 1. Solutions Packages (Cont'd)

# Monthly Rate

d. Classic Solution (1)
Local Exchange Service
Three-Way Calling
Call Forwarding
Return Call
Caller ID with Name (includes
Anonymous Call Rejection)
Call Forward No Answer-Fixed
Call Forward Busy-Fixed

e. <u>Core Solution</u> (1) **\$39.75** 

Local Exchange Service
Call Forwarding
Enhanced Call Waiting (optional)
Three-Way Calling
Caller ID with Name (includes
Anonymous Call Rejection)
Repeat Dial
Return Call
Call Forward No Answer - Fixed
Call Forward Busy - Fixed
Speed Dial 8
Selective Call Acceptance
Selective Call Forwarding

Selective Call Ring Selective Call Rejection

ISSUED: July 31, 2014

BY: Darlene N. Terry Manager - Tariffs 5454 West 110th Street Overland Park, KS 66211

Limited to existing customers at existing locations as of March 31, 2007. As of July 15, 2011 this service is limited to lines in service for existing customers.

# GENERAL EXCHANGE TARIFF

Embarq Missouri, Inc. d/b/a CenturyLink

Tenth Revised Page 3.1.1 Cancels Ninth Revised Page 3.1.1

(1)

# SPECIAL PACKAGED OFFERINGS

I. <u>SOLUTIONS – RESIDENCE</u> (Cont'd)

f.

- C. RATES AND CHARGES (Cont'd)
  - 1. Solutions Packages (Cont'd)

# Monthly Rate

\$39.75

Clear Solution (1)
Local Exchange Service
Call Forwarding
Three-Way Calling
Caller ID with Name (includes
Anonymous Call Rejection)
Repeat Dial
Return Call
Call Forward No Answer - Fixed
Call Forward Busy - Fixed
Speed Dial 8
Selective Call Acceptance
Selective Call Forwarding
Selective Call Ring
Selective Call Rejection

ISSUED: July 31, 2014

BY: Darlene N. Terry Manager - Tariffs 5454 West 110th Street Overland Park, KS 66211

Limited to existing customers at existing locations as of March 31, 2007. As of July 15, 2011 this service is limited to lines in service for existing customers.

# GENERAL EXCHANGE TARIFF

Embarq Missouri, Inc. d/b/a CenturyLink

Twelfth Revised Page 3.2 Cancels Eleventh Revised Page 3.2

(I)

#### SPECIAL PACKAGED OFFERINGS

- I. <u>SOLUTIONS RESIDENCE</u> (Cont'd)
  - C. RATES AND CHARGES (Cont'd)
    - 1. Solutions Packages (Cont'd)

# Monthly Rate-

\$34.95

g. Personal II Solution (1) (2)

Local Exchange Service

Enhanced Call Waiting (optional)

Call Waiting ID
Call Forwarding
Three-Way Calling
Caller ID with Name (includes
Anonymous Call Rejection)
Return Call
Repeat Dial
Call Forward No Answer - Fixed
Call Forward Busy - Fixed
Selective Call Forwarding

ISSUED: July 31, 2014

BY: Darlene N. Terry Manager - Tariffs 5454 West 110th Street Overland Park, KS 66211

Privacy ID is available as an add-on to this package at the monthly rate shown in Section 43.I.A.8 of this

Limited to existing customers at existing locations as of June 20, 2008. As of July 15, 2011 this service is limited to lines in service for existing customers.

#### **GENERAL EXCHANGE TARIFF**

Embarq Missouri, Inc. d/b/a CenturyLink

Eighteenth Revised Page 3.3 Cancels Seventeenth Revised Page 3.3

#### SPECIAL PACKAGED OFFERINGS

- I. <u>SOLUTIONS RESIDENCE</u> (Cont'd)
  - C. RATES AND CHARGES (Cont'd)
    - 1. Solutions Packages (Cont'd)

# Monthly Rates

\$26.00

h. Home II Solution (1)
Local Exchange Service
Enhanced Call Waiting (optional)
Call Waiting ID
Three-Way Calling
Caller ID with Name (includes
Anonymous Call Rejection)
Call Forward No Answer - Fixed
Call Forward Busy - Fixed

. <u>Safe and Sound II Solution</u> (1) (2) Local Exchange Service Caller ID with Name (includes Anonymous Call Rejection)

service is limited to lines in service for existing customers.

(1) Limited to existing customers at existing locations as of June 20, 2008. As of July 15, 2011 this

ISSUED: July 31, 2014

BY: Darlene N. Terry Manager - Tariffs 5454 West 110th Street Overland Park, KS 66211 EFFECTIVE: September 1, 2014

(I)

Customers must purchase the deregulated services LineGuard or Data LineGuard and Home Phone Warranty.

#### **GENERAL EXCHANGE TARIFF**

Embarq Missouri, Inc. d/b/a CenturyLink

Fifteenth Revised Page 3.4 Cancels Fourteenth Revised Page 3.4

# SPECIAL PACKAGED OFFERINGS

- I. <u>SOLUTIONS RESIDENCE</u> (Cont'd)
  - C. RATES AND CHARGES (Cont'd)
    - 1. Solutions Packages (Cont'd)

# Monthly Rate

\$42.95<sup>(1)</sup>

(I)

(I)

k. Special Plan - Metro Bundle
Local Exchange Service
Enhanced Call Waiting (optional)
Caller ID with Name (includes
Anonymous Call Rejection)
Call Forwarding Basic
Call Forward No Answer - Fixed
Call Forward Busy - Fixed
Return Call
Call Waiting ID
Metropolitan Calling Area service (where available)

- Special Plan Metro Bundle is available for **\$24.00** to customers only in Ferrelview, Kearney, Platte City, and Weston exchanges where this service has received approval for geographic pricing flexibility when they also subscribe to Embarq Communications, Inc. Solutions Unlimited Option 1 long distance plan plus either the Company's High-speed Internet (DSL), DISH Network Satellite TV from Video or Embarq Wireless.
  - Special Plan Metro Bundle is available for **\$29.00** to customers in exchanges other than Ferrelview, Kearney, Platte City and Weston when they also subscribe to Embarq Communications, Inc. Solutions Unlimited Option 1 long distance plan plus either the Company's High-speed Internet (DSL), DISH Network Satellite TV from Video or Embarq Wireless.
- Privacy ID can be added to this Solutions package at the monthly rate shown in Section 43 of this tariff.
- Limited to existing customers at existing locations as of June 20, 2008. As of July 15, 2011 this service is limited to lines in service for existing customers.

ISSUED: July 31, 2014

BY: Darlene N. Terry Manager - Tariffs 5454 West 110th Street Overland Park, KS 66211

# GENERAL EXCHANGE TARIFF

Embarq Missouri, Inc. d/b/a CenturyLink

Twelfth Revised Page 3.5 Cancels Eleventh Revised Page 3.5

#### SPECIAL PACKAGED OFFERINGS

- SOLUTIONS RESIDENCE (Cont'd)
  - C. RATES AND CHARGES (Cont'd)
    - Solutions Packages (Cont'd)

# Monthly Rate

\$28.45

(I)

I. Progressive Plan (1) (2)
Local Exchange Service
Enhanced Call Waiting (optional)
Call Waiting ID
Three-Way Calling
Caller ID with Name (includes
Anonymous Call Rejection)
Call Forwarding
Call Forward No Answer-Fixed
Call Forward Busy-Fixed

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<sup>(1)</sup> Effective February 17, 2007, new customers must also subscribe to Voicemail.

<sup>&</sup>lt;sup>(2)</sup> As of July 15, 2011 this service is limited to lines in service for existing customers.

# GENERAL EXCHANGE TARIFF

Embarq Missouri, Inc. d/b/a CenturyLink

Eighth Revised Page 3.6 Cancels Seventh Revised Page 3.6

Monthly Rates

#### SPECIAL PACKAGED OFFERINGS

- I. SOLUTIONS RESIDENCE (Cont'd)
  - C. RATES AND CHARGES (Cont'd)
    - 1. Solutions Packages (Cont'd)

Call Forwarding Repeat Dial Return Call

Speed Dial 8

Selective Call Forward

m.	Simple Solution (4) Local Exchange Service Caller ID with Name (includes Anonymous Call Rejection) Speed Dial 8	\$22.99	(1)
n.	Standard Home Phone Service II (1) (2) (3) Local Exchange Service Caller ID with Name (includes Anonymous Call Rejection) Enhanced Call Waiting (optional) Call Waiting ID Three-Way Calling	\$34.95	(1)

- Customers must also subscribe to the Company's Voicemail and must initially subscribe to any Embarq Communications, Inc. long distance plan plus any one of the following services: Privacy ID, LineGuard, or Home Phone Warranty.
- Privacy ID is available as an add-on to this package at the monthly rate shown in Section 43.I.A.8 of this
- Limited to existing residence customers at existing locations as of May 15, 2009. As of July 15, 2011 this service is limited to lines in service for existing customers.
- (4) As of July 15, 2011 this service is limited to lines in service for existing customers.

ISSUED: July 31, 2014

BY: Darlene N. Terry Manager - Tariffs 5454 West 110th Street Overland Park, KS 66211

# GENERAL EXCHANGE TARIFF

Embarq Missouri, Inc. d/b/a CenturyLink

Eighth Revised Page 3.7 Cancels Seventh Revised Page 3.7

#### SPECIAL PACKAGED OFFERINGS

- I. <u>SOLUTIONS RESIDENCE</u> (Cont'd)
  - C. RATES AND CHARGES (Cont'd)
    - 1.

Solut	tions Packages (Cont'd)	Monthly Rate	
		ivionany reaco	
0.	Follow Me Plan (1) (2) Local Exchange Service Enhanced Call Waiting (optional) Call Waiting ID Three-Way Calling Caller ID with Name (includes Anonymous Call Rejection) Call Forward No Answer-Fixed Call Forward Busy-Fixed Return Call Repeat Dial	\$28.95	(1)
p.	Essential Home Phone Plan (2) Local Exchange Service Caller ID with Name (includes Anonymous Call Rejection) Call Waiting ID (optional) Enhanced Call Waiting Speed Dial 8	\$27.95	(1)
q.	Pure Bundle	\$28.00 <sup>(3)</sup>	(1)

Non-Published Telephone Number Service

Billed Number Screening (optional)

Local Exchange Service Outbound Call Block Feature

The monthly rate includes the Subscriber Line Charge.

**EFFECTIVE**:

(T)

July 31, 2014 BY: Darlene N. Terry Manager - Tariffs 5454 West 110th Street Overland Park, KS 66211 September 1, 2014

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ISSUED:

<sup>(1)</sup> Customers must also subscribe to the Company's non-regulated Voicemail with Integrated Calling Features (ICF). This bundle is only available where Voicemail with ICF is technically feasible.

As of July 15, 2011 this service is limited to lines in service for existing customers.

# GENERAL EXCHANGE TARIFF

Embarq Missouri, Inc. d/b/a CenturyLink

Second Revised Page 3.10 Cancels First Revised Page 3.10

#### SPECIAL PACKAGED OFFERINGS

(T)

(1)

# I. <u>SOLUTIONS - RESIDENCE</u> (Cont'd)

- C. Rates and Charges (Cont'd)
  - Solutions Packages (Cont'd)

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- 1	VI	IOI	u	IΙV	Ri	11E

t. Economy Pack Bundle
Local Exchange Service
Caller ID with Name (includes
Anonymous Call Rejection) - Optional
Call Waiting ID - Optional
Enhanced Call Waiting - Optional

u. Economy Pack Plus Bundle (2)
Local Exchange Service
Caller ID with Name (includes
Anonymous Call Rejection) - Optional
Call Waiting ID - Optional
Enhanced Call Waiting - Optional

v. Economy Pack Plus Lite Bundle (3)
Local Exchange Service
Caller ID with Name (includes
Anonymous Call Rejection) - Optional
Call Waiting ID – Optional
Enhanced Call Waiting – Optional

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ISSUED: EFFECTIVE:
July 31, 2014 BY: Darlene N. Terry September 1, 2014
Manager - Tariffs

Manager - Tariffs 5454 West 110th Street Overland Park, KS 66211

The monthly rate includes the Subscriber Line Charge. Customers who subscribe under a twelve month commitment will receive a \$5.00 discount off the monthly rate during the first twelve months of service, after which the applicable monthly rate will apply.

<sup>&</sup>lt;sup>(2)</sup> Customers must also subscribe to the Company's 768 Kbps High Speed Internet.

The customer must also subscribe to Embarq Communications, Inc, Easy Talk Economy long distance plan, the Company's High Speed Internet (up to 1.5 Mbps), and any non-international DIRECTV® package (which is billed by the Company). This bundle is available in limited exchanges as determined by the Company. Existing DIRECTV® subscribers are not eligible for this bundle.

Embarq Missouri, Inc. d/b/a CenturyLink

First Revised Page 3.12 Cancels Original Page 3.12

# SPECIAL EXCHANGE SERVICES

- I. <u>SOLUTIONS RESIDENCE</u> (Cont'd)
  - C. Rates and Charges (Cont'd)
    - 1. Solutions Packages (Cont'd)
      - w. Metro Bundle (1) (2)
        Local Exchange Service
        Speed Dial 8
        Metropolitan Calling Area (MCA) Service

Metro Bundle Exchanges	Monthly Rates	
Buckner		(T)
Camden Point		\  '
Dearborn		
Edgerton		
Ferrelview		
Harrisonville		
Henrietta		
Holden		
Holt		
Kearney		
Kingsville	\$23.00	(1)
Lake Lotawana		
Lone Jack		
Missouri City		
Oak Grove		
Odessa		
Orrick		
Platte City		
Pleasant Hill		
Strasburg		
Wellington		
Weston		(T)

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BY: Darlene N. Terry Manager - Tariffs 5454 West 110th Street Overland Park, KS 66211

This bundle is only available to the Optional Metropolitan Calling Area (MCA) Service Exchanges as listed above and in Section 48 of this Tariff.

<sup>(2)</sup> MCA NPA/NXX is required.

# GENERAL EXCHANGE TARIFF

Embarq Missouri, Inc. d/b/a CenturyLink

Third Revised Page 7.1 Cancels Second Revised Page 7.1

# SPECIAL PACKAGED OFFERINGS

- II. SOLUTIONS BUSINESS (Cont'd)
  - D. RATES AND CHARGES (Cont'd)
    - . Solutions Packages (Cont'd)

Monthly Rate

\$32.00 <sup>(3)</sup>

j. Pure Bundle
 Local Exchange Service
 Outbound Call Block Feature
 Non-Published Telephone Number Service

Non-Published Telephone Number Service

Billed Number Screening (optional)

k. Metro Bundle (1) (2)

Local Exchange Service

Speed Dial 8

Rotary Hunt Service (optional)

Metropolitan Calling Area (MCA) Service

Metro Bundle Exchanges	Business Individual	Business Individual w/ Rotary Hunt	Business Key Trunk	Business Key Trunk w/ Rotary Hunt
Buckner Ferrelview Harrisonville Henrietta Holden Kearney Lake Lotawana Lone Jack Missouri City Oak Grove Odessa Platte City Pleasant Hill Wellington Weston	\$28.50	\$31.50	\$39.00	\$42.00
Camden Point Dearborn Edgerton Holt Kingsville Orrick Strasburg	\$28.05	\$31.05	\$39.00	\$42.00

This bundle is only available to the Optional Metropolitan Calling Area (MCA) Service Exchanges as listed above and in Section 48 of this Tariff.

July 31, 2014

BY: Darlene N. Terry Manager - Tariffs 5454 West 110th Street Overland Park, KS 66211 EFFECTIVE: September 1, 2014

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ISSUED:

<sup>(2)</sup> MCA NPA/NXX is required.

<sup>(3)</sup> The monthly rate includes the Subscriber Line Charge.

#### **GENERAL EXCHANGE TARIFF**

Embarq Missouri, Inc. d/b/a CenturyLink

First Revised Page 31 Cancels Original Page 31

#### SPECIAL PACKAGED OFFERINGS

# IX. PREPAID LOCAL TELEPHONE SERVICE BUNDLES (Cont'd)

# B. REGULATIONS (Cont'd)

- A primary directory listing is provided with PLTS. Customers may subscribe to Nonpublished or Non-Listed Number Service as specified in Section 6 of this tariff on a prepaid basis.
- Except as is specified in this section, no other tariffed services and features are available with PLTS.
- 9. Customers who subscribe to PLTS have the ability to dial the Company's customer service and may report service problems to the Company seven days a week.
- 10. The Company may disconnect PLTS service for which prepayment was made, with notice, for any of the following reasons:
  - (1) Use of the service in a manner that interferes with the service of others
  - (2) Where a known dangerous condition exists

# C. RATES AND CHARGES

Monthly Rate

1. <u>PLTS Bundle</u> \$39.95

Local Exchange Service Enhanced Call Waiting

Caller ID with Name (includes Anonymous Call Rejection)

Call Forwarding

Blocking (includes 900/976 Blocking, 3rd Party/Collect Call Blocking, Per Line Blocking, Call Trace Blocking,

3-Way Blocking, Call Return & Repeat Dial Blocking)

Non-Published Number Service (optional)

2. Prepaid Pure Broadband Bundle (1)

Local Exchange Service
Outbound Call Block Feature

Non-Published Number Service

Billed Number Screening (optional)

**28.00**<sup>(2)</sup> (1)

(C)

- <sup>(1)</sup> Customers must also subscribe to the Company's prepaid 1.5 Mbps (or greater) High-speed Internet.
- The monthly rate includes the Subscriber Line Charge.

ISSUED: July 31, 2014

BY: Darlene N. Terry Manager - Tariffs 5454 West 110th Street Overland Park, KS 66211