

GENERAL EXCHANGE TARIFF

P.S.C. MO No. 5
STOUTLAND TELEPHONE COMPANY
Missouri

Section 5
First Revised Sheet 5
Replaces Original Sheet 5

MISCELLANEOUS SERVICE ARRANGEMENTS

TOTAL TALK PACK (Continued)

B. CONDITIONS AND LIMITATIONS (Continued)

- 6. The Plan may not be combined with any other optional toll calling plan service, except for those specified in this offering.
- 7. Customers enrolled in the Plan, who fail to pay the entire rate per month, will have all existing Total Talk Pack services converted to the applicable tariff rates. Service Charges will not apply for converting services back to tariff rates. Such customers will not be permitted to re-enroll in this Plan until such time as all associated unpaid balances are satisfactorily paid in full.

C. RATES¹

	<u>Rate Per Month</u>	
1. Residence ² Local Bundle, per line	\$29.00	(I)
2. Business ³ Local Bundle, per line	\$34.05	(I)

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(D)

¹ Customers must also subscribe to Direct Long Distance to be eligible for this rate.

² This service is grandfathered to existing customers effective January 7, 2009. The service will not be available to new customers after this date.

³ This service is grandfathered to existing customers effective December 30, 2010. The service will not be available to new customers after this date.

GENERAL EXCHANGE TARIFF

P.S.C. MO No. 5
STOUTLAND TELEPHONE COMPANY
Missouri

Section 5
First Revised Sheet 10
Replaces Original Sheet 10

MISCELLANEOUS SERVICE ARRANGEMENTS

STAR PACKAGES³

A. General

1. The STAR Packages are optional service bundles. Each package permits a customer to receive service and features for a flat monthly rate, for each STAR Package subscriber line provided. The STAR Package options include the following services:

- a) 3 STAR Standard Package
Includes: Residential One-Party Line, Caller ID Deluxe, Call Waiting/Cancel Call Waiting, Call Forwarding and Preferred Call Forwarding.²

The 3 STAR Package can be upgraded to include Anonymous Call Rejection, Three-Way calling, Priority Ringing, Special Call Acceptance, and Personal Voicemail. The charge for this upgrade is set forth in C.2 following.

- b) 4 STAR Standard Package
Includes: Residential One-Party Line, Caller ID Deluxe, Call Waiting/Cancel Call Waiting, Call Forwarding, Preferred Call Forwarding, Anonymous Call Rejection, and 300 Minutes of Direct Long Distance¹ calling.

The 4 STAR Package can be upgraded to include Three-Way calling, Priority Ringing, Special Call Acceptance, and Personal Voicemail. The charge for this upgrade is set forth in C.2 following.

- c) 5 STAR Standard Package
Includes: Residential One-Party Line, Caller ID Deluxe, Call Waiting/Cancel Call Waiting, Call Forwarding, 3-Way Calling, Anonymous Call Rejection, Priority Ringing, Special Call Acceptance, Preferred Call Forwarding, Personal Voice Mail, and Unlimited Direct Long Distance¹ calling.

¹ Customers must also subscribe to the corresponding Direct Long Distance STAR Plan.

² Customers subscribing to Direct Long Distance STAR Plan will receive 30 minutes of calling at no charge.

³ This service is grandfathered to existing customers effective June 1, 2016. The service will not be available to new customers after this date.

GENERAL EXCHANGE TARIFF

P.S.C. MO No. 5
STOUTLAND TELEPHONE COMPANY
Missouri

Section 5
First Revised Sheet 11
Replaces Original Sheet 11

MISCELLANEOUS SERVICE ARRANGEMENTS

STAR PACKAGES (Continued)

B. Conditions and Limitations

1. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply as part of this Package.
2. STAR Package customers may terminate their Package at any time upon notice to the company.
3. Unless terminated by the STAR Package customer or the Company, a customer will remain enrolled in the Package, as amended from time-to-time, with any applicable changes in rate, for as long as the Plan continues to be offered by the Company.
4. Service Charges, as described in Section 6 of this tariff, apply to requests for new and additional STAR Package lines, and moves of existing lines. Service Charges will not apply when the STAR Package replaces existing Local Exchange Service or if the customer requests a change from the STAR Package back to Local Exchange Service.
5. A Package Change Fee will apply when a customer goes from the 4 STAR or 5 STAR Package to the 3 STAR or 4 STAR Package. Customers may upgrade their Packages without incurring a charge.
6. STAR Package customers are not eligible for discounts or promotional offerings outside of this Package, unless specifically provided for in a promotional offering.
7. The Package may not be combined with any other optional toll calling plan service, except for those specified in this offering.
8. Customers may upgrade their Voice Mail Service package for an additional fee.
9. Customers who fail to pay their entire Package rate per month will have all STAR Package optional features removed. The customer will then be converted to the tariffed Basic Local service rate. Service Charges will not apply for converting services back to tariff rates. Such customers will not be permitted to re-enroll in any of the Packages until such time as all associated unpaid balances are satisfactorily paid in full.

C. Rates¹

1.	Residence	<u>Rate Per Month</u>	
a)	3 STAR Standard Package, per line	\$26.99 ¹	(I)
b)	4 STAR Standard Package, per line	\$36.99 ¹	(I)
c)	5 STAR Standard Package, per line	\$46.99 ¹	(I)
2.	Package Upgrade	\$ 5.00	
3.	Package Change Fee	\$ 7.50	

¹ This service is grandfathered to existing customers effective June 1, 2016. The service will not be available to new customers after this date.

GENERAL EXCHANGE TARIFF

P.S.C. MO No. 5
STOUTLAND TELEPHONE COMPANY
Missouri

Section 5
First Revised Sheet 12
Replaces Original Sheet 12

MISCELLANEOUS SERVICE ARRANGEMENTS

BUSINESS SAFETY LINE SERVICE²

A. General

Business Safety Line Service is a bundle for business customers who have their main telecommunications service with a wireless provider, but require a basic access line for back-up and emergency service along with high speed data.

The bundle includes a Basic Access Line, and 1.5 Mbps high speed data.

B. Terms and Conditions

1. Safety Line Service will be provisioned where facilities are available.
2. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs will apply to this bundle.
3. No other optional services or features are allowed with this bundle, except Toll Restriction, Toll Restriction PIN Override, Non-Published Numbers, and Non-Listed Numbers. These four services will be allowed at the rate listed elsewhere in the tariff.
4. Customers must subscribe to Direct Long Distance as their long distance provider.
5. Any toll calls will be billed at Direct Long Distance default roll rates.
6. Service Connection Charges will be waived if a customer signs a one year or greater contract.
7. Optional Call plans are not available with this bundle.
8. Seasonal Service/Suspension of Service is not available with this bundle.

C. Rates and Charges

Monthly Rate

Bundle Base Rate		
Business	\$61.00	(I)

¹ Other data speeds may be available for an additional charge.

² This service is grandfathered to existing customers effective June 1, 2016. The service will not be available to new customers after this date.

GENERAL EXCHANGE TARIFF

P.S.C. MO No. 5
STOUTLAND TELEPHONE COMPANY
Missouri

Section 5
First Revised Sheet 13
Replaces Original Sheet 13

MISCELLANEOUS SERVICE ARRANGEMENTS

SAFETY LINE SERVICE²

A. **GENERAL**

Safety Line Service is a bundle for residential customers who have their main telecommunications services with a wireless provider but require a basic access line for back-up and high speed data.

The bundle includes a Residential One-Party Line, Touch Tone, and 1.5 Mbps high speed data.

B. **TERMS AND CONDITIONS**

1. Safety Line Service will be provisioned where facilities are available.
2. Rules, regulations, and limitations are specified elsewhere in the Company's tariffs will apply to this bundle.
3. No other optional services or features are allowed with this bundle, except Toll Restriction, Toll Restriction PIN Override, Non-Published Number, and Non-Listed Numbers. These four services will be allowed at the rate listed elsewhere in the tariff.
4. Customers must subscribe to this service for 1 year. Cancellation of the bundle prior to the one year timeframe will cause an early termination fee of \$99 to apply.
5. Customers must subscribe to Direct Long Distance as their long distance provider.
6. Any toll calls will be billed at Direct Long Distance toll rates.
7. Service Connection Charges will not apply.
8. Optional Call plans are not available with this bundle.
9. Seasonal Service is not available with this bundle.

C. **RATES AND CHARGES**

	<u>Monthly Rate</u>	
Bundle Base Rate – DSL Market A	\$46.95 ¹	(I)
Bundle Base Rate – DSL Market B	\$52.20 ¹	(I)

¹ Other data speeds may be available for an additional charge.

² This service is grandfathered to existing customers effective August 1, 2012. The service will not be available to new customers after this date.

GENERAL EXCHANGE TARIFF

P.S.C. MO No. 5
STOUTLAND TELEPHONE COMPANY
Missouri

Section 5
First Revised Sheet 14
Replaces Original Sheet 14

MISCELLANEOUS SERVICE ARRANGEMENTS

STAR BUSINESS BUNDLES³

A. General

1. The STAR Business Bundles are optional offerings that package services and features together for a flat monthly rate that is applicable to each STAR Business Bundle subscriber line provided. This offering is available to 1-3 line business customers. There are 2 STAR Business Bundle options.
 - a) STAR Business Bundle – Standard¹
Includes: Business One-Party Line, 3 Features chosen from the following list: Caller ID Deluxe, Call Forwarding, Call Waiting/Cancel Call Waiting, 3-Way Calling, or Voice Mail, and 200 Minutes of Direct Long Distance² calling.
 - b) STAR Business Bundle Unlimited – Standard¹
Includes: Business One-Party Line, 3 Features chosen from the following list: Caller ID Deluxe, Call Forwarding, Call Waiting/Cancel Call Waiting, 3-Way Calling, or Voice Mail, and Unlimited Direct Long Distance² calling.

¹ Customers must also subscribe to the Company's high speed data service.

² Customers must also subscribe to the corresponding Direct Long Distance Plan.

³ This service is grandfathered to existing customers effective June 1, 2016. The service will not be available to new customers after this date.

GENERAL EXCHANGE TARIFF

P.S.C. MO No. 5
STOUTLAND TELEPHONE COMPANY
Missouri

Section 5
First Revised Sheet 15
Replaces Original Sheet 15

MISCELLANEOUS SERVICE ARRANGEMENTS

STAR BUSINESS BUNDLES (Continued)

B. Conditions and Limitations

1. Rules, regulations, and limitations as specified elsewhere in the Company's tariffs for each individual service will apply.
2. The Bundle may not be combined with any other optional toll calling plan service, except for those specified in this offering.
3. Discounts or promotions outside of this Bundle are not available, unless specifically provided for in the discount or promotional offering.
4. Service Connection Charges, as described in Section 6 of this tariff, apply to requests for new and additional STAR Package lines, and moves of existing lines.
5. The Service Order Charge listed under the "Rates" section below will apply if the customer requests a change to their STAR Business Bundle offering (i.e. a request to change features or downgrade) or requests to change from the STAR Business Bundle back to Local Exchange Service. The charge will not apply when the STAR Business Bundle replaces existing Local Exchange Service or the customer would like to upgrade their STAR Business Bundle.
6. STAR Business Bundle customers may terminate their package at any time upon notice to the company.
7. Customers who fail to pay their entire Package rate per month will have all STAR Business Bundle optional features removed. The customer will then be converted to the tariffed Basic Local service rate. Service Charges will not apply for converting services back to a la carte tariff rates. Such customers will not be permitted to re-enroll in any of the Packages until such time as all associated unpaid balances are satisfactorily paid in full.

C. Rates

		<u>Rate Per Month¹</u>	
1.	Business, per line		
	a) STAR Business Bundle Standard	\$41.99 ²	(l)
	b) STAR Business Bundle Unlimited Standard	\$61.99 ²	(l)
		<u>Non-Recurring Charge</u>	
2.	Service Order Charge	\$10.00	

¹ One, Two, and Three-Year Contract rates are also available.

² This service is grandfathered to existing customers effective June 1, 2016. The service will not be available to new customers after this date.

GENERAL EXCHANGE TARIFF

P.S.C. MO No. 5
STOUTLAND TELEPHONE COMPANY
Missouri

Section 5
Third Revised Sheet 16
Replaces Second Revised Sheet 16

MISCELLANEOUS SERVICE ARRANGEMENTS

SECURITY LINE SERVICE²

A. GENERAL

Safety Line Service is a bundle for residential customers who have their main telecommunications services with a wireless provider, but require a basic access line for back-up and emergency service along with their high speed data.

The bundle includes a Residential One-Party Line and up to 1 Mbps high speed data.

B. TERMS AND CONDITIONS

1. Security Line Service will be provisioned where facilities are available.
2. Rules, regulations, and limitations are specified elsewhere in the Company's tariffs will apply to this bundle.
3. No other optional services or features are allowed with this bundle, except Toll Restriction, Toll Restriction PIN Override, Non-Published Number, and Non-Listed Numbers. These four services will be allowed at the rate listed elsewhere in the tariff.
4. Customers must subscribe to this service for 1 year. Cancellation of the bundle prior to the one year timeframe will cause an early termination fee of \$99 to apply.
5. Customers must subscribe to Direct Long Distance as their long distance provider.
6. Any toll calls will be billed at Direct Long Distance toll rates.
7. Service Connection Charges will not apply.
8. Optional Call plans are not available with this bundle.
9. Seasonal Service is not available with this bundle.

C. RATES AND CHARGES

	<u>Monthly Rate</u>	
Bundle Base Rate – DSL Market A	\$38.95 ¹	(I)
Bundle Base Rate – DSL Market B	\$44.20 ¹	(I)

¹ Other data speeds may be available for an additional charge.

² This service is grandfathered to existing customers effective June 1, 2016. The service will not be available to new customers after this date.

ISSUED: April 29, 2016

EFFECTIVE: June 1, 2016

By: Garrin Bott, President