

FairPoint Communications Missouri, Inc.  
d/b/a Consolidated Communications

First Revised Adoption Notice  
Cancels Original Adoption Notice (C)

**GENERAL AND LOCAL EXCHANGE TARIFF**  
**ADOPTION NOTICE**

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(D)

(D)

FairPoint Communications Missouri, Inc. d/b/a Consolidated Communications hereby adopts, ratifies and makes its own, in every respect as if the same had been originally filed by it, all tariffs, schedules, rules, regulations, notices and concurrences filed with the Public Service Commission, State of Missouri, by FairPoint Communications Missouri, Inc. d/b/a FairPoint Communications and its predecessors prior to February 19, 2018. By this notice, FairPoint Communications Missouri, Inc. d/b/a Consolidated Communications also adopts and ratifies all supplements or amendments to any of the above tariffs, schedules, etc., which FairPoint Communications Missouri, Inc. d/b/a FairPoint Communications and its predecessors have heretofore filed with said Commission. (C)

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Issued: January 19, 2018

Effective: February 19, 2018

Kevin Kastor, Manager – Regulatory & Legislative Affairs  
350 South Loop 336W  
Conroe, TX 77304

CANCELLED  
January 1, 2019  
Missouri Public  
Service Commission  
TN-2019-0187; YI-2019-0121

FILED  
Missouri Public  
Service Commission  
TN-2018-0198. JI-2018-0087

PSC MO. NO. 1

FairPoint Communications Missouri, Inc.  
d/b/a FairPoint Communications

Original Adoption Notice

**GENERAL AND LOCAL EXCHANGE TARIFF  
ADOPTION NOTICE**

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By its Order Approving Transfer of Assets, Granting Certificates of Service Authority, and Designating FairPoint Communications as an Eligible Telecommunications Carrier issued on May 30, 2006 in Case No. TM-2006-0306, the Missouri Public Service Commission granted the Joint Application for approval of the transfer and acquisition of the Missouri facilities and systems of Cass County Telephone Company, L.P. by FairPoint Communications Missouri, Inc. d/b/a FairPoint Communications.

FairPoint Communications Missouri, Inc. d/b/a FairPoint Communications hereby adopts, ratifies and makes its own, in every respect as if the same had been originally filed by it, all tariffs, schedules, rules, regulations, notices and concurrences filed with the Public Service Commission, State of Missouri, by or adopted by Cass County Telephone Company, L.P. prior to July 3, 2006. By this notice, FairPoint Communications Missouri, Inc. d/b/a FairPoint Communications also adopts and ratifies all supplements or amendments to any of the above tariffs, schedules, etc., which Cass County Telephone Company, L.P. has heretofore filed with said Commission.

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Issued: June 2, 2006

Effective: July 3, 2006  
July 26, 2006

Director of State Affairs  
260 West First Street  
Peculiar, Missouri 64078

CANCELLED  
February 19, 2018  
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Service Commission  
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**Filed**

Missouri Public  
Service Commission  
TM-2006-0306

FairPoint Communications Missouri, Inc.  
d/b/a Consolidated Communications

Second Revised Title Sheet 1  
Cancels First Revised Title Sheet 1 (C)

GENERAL AND LOCAL EXCHANGE TARIFF

Schedule of Rates, Rules and Regulations  
Governing Telecommunications Services

Offered By:

FairPoint Communications Missouri, Inc.  
d/b/a Consolidated Communications

(C)

Applying to All of its Exchanges  
Within the State of Missouri

All references throughout this tariff to FairPoint Communications Missouri, Inc. d/b/a FairPoint Communications, “the Telephone Company”, or “the Company”, shall be read as Fairpoint Communications Missouri, Inc. d/b/a Consolidated Communications.

(N)  
|  
(N)

Issued: January 19, 2018

Effective: February 19, 2018

Kevin Kastor, Manager – Regulatory & Legislative Affairs  
350 South Loop 336W  
Conroe, TX 77304

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TN-2018-0198. JI-2018-0087

PSC MO. NO. 1

FairPoint Communications Missouri, Inc.  
d/b/a FairPoint Communications

1<sup>st</sup> Revised Title Sheet 1  
Replacing Original Title Sheet 1

**GENERAL AND LOCAL EXCHANGE TARIFF**

Schedule of Rates, Rules and Regulations  
Governing Telecommunications Services

Offered By:

FairPoint Communications Missouri, Inc.  
d/b/a FairPoint Communications

Applying to All of its Exchanges  
Within the State of Missouri

---

Issued: June 2, 2006

Effective: July 3, 2006  
July 26, 2006

Director of State Affairs  
260 West First Street  
Peculiar, Missouri 64078

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FEB 7 1996

**MISSOURI  
Public Service Commission**

GENERAL AND LOCAL EXCHANGE TARIFF  
Schedule of Rates, Rules and Regulations  
Governing Telecommunications Services

Offered By:

CASS COUNTY TELEPHONE

Applying to All Exchanges

Issued: February 7, 1996

Effective: Apr 1 1996

**FILED**

Kenneth Matzdorff  
President  
Peculiar, Missouri

APR 1 1996  
95-163

**MO. PUBLIC SERVICE COMM**

**Cancelled**

July 26, 2006

Missouri Public  
Service Commission

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15	211 SERVICE FOR INFORMATION AND REFERRAL SERVICE	(N)

EXPLANATION OF SYMBOLS

The following symbols are applicable to all sections of this Tariff:

- (C) Signifies a changed regulation.
- (D) Signifies a discounted rate, treatment, or regulation.
- (I) Signifies an increased rate or new treatment resulting in an increased rate.
- (M) Signifies a move of text from one area of the tariff to another, but no change in rate, treatment or regulation.
- (N) Signifies a new rate, treatment or regulation.
- (R) Signifies a reduced rate or new treatment resulting in reduced rate.
- (T) Signifies a change in text but no change in rate, treatment or regulation.

ISSUED:  
7/30/04

EFFECTIVE:  
9/1/04

Kenneth Matzdorff  
President  
Peculiar, Missouri

GENERAL AND LOCAL EXCHANGE TARIFF

**RECEIVED**

FEB 7 1996

**MISSOURI  
Public Service Commission**

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- 14 METROPOLITAN CALLING AREA (MCA) PLAN

**CANCELLED**

SEP 10 2004

By **ISRSI**  
**Public Service Commission  
MISSOURI**

EXPLANATION OF SYMBOLS

The following symbols are applicable to all sections of this Tariff:

- (C) Signifies a changed regulation.
- (D) Signifies a discontinued rate, treatment, or regulation.
- (I) Signifies an increased rate or new treatment resulting in an increased rate.
- (M) Signifies a move of text from one area of the tariff to another, but no change in rate, treatment or regulation.
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- (R) Signifies a reduced rate or new treatment resulting in reduced rate.
- (T) Signifies a change in text but no change in rate, treatment, or regulation.

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Effective: April 1, 1996

Kenneth Matzdorff  
President  
Peculiar, Missouri

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GENERAL AND LOCAL EXCHANGE TARIFF

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JAN 25 2001

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Public Service Commission

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President  
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August 1, 2020  
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GENERAL AND LOCAL EXCHANGE TARIFF

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JAN 15 1997

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Kenneth Matzdorff  
President  
Peculiar, Missouri

GENERAL AND LOCAL EXCHANGE TARIFF

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Kenneth Matzdorff  
President  
Peculiar, Missouri

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MO. PUBLIC SERVICE COMM

GENERAL AND LOCAL EXCHANGE TARIFF

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FEB 7 1996

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**Public Service Commission**  
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May 14, 2013  
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JI-2013-0504

Kenneth Matzdorff  
President  
Peculiar, Missouri

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**95-167**  
**MO. PUBLIC SERVICE COMM**

GENERAL AND LOCAL EXCHANGE TARIFF

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**MISSOURI**  
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President  
Peculiar, Missouri

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MO PUBLIC SERVICE COMM

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GENERAL AND LOCAL EXCHANGE TARIFF

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Kenneth Matzdorff  
President  
Peculiar, Missouri

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GENERAL AND LOCAL EXCHANGE TARIFF

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MISSOURI

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Kenneth Matzdorff  
President  
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GENERAL AND LOCAL EXCHANGE TARIFF

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GENERAL AND LOCAL EXCHANGE TARIFF

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**MISSOURI**  
**Public Service Commission**

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Kenneth Matzdorff  
President  
Peculiar, Missouri

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95-163  
MO PUBLIC SERVICE COMM

GENERAL AND LOCAL EXCHANGE TARIFF

**RECEIVED**

RULES AND REGULATIONS

FEB 7 1996

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Public Service Commission**

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JAN 25 2001  
By *157RS*  
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MISSOURI

Issued: February 7, 1996

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Kenneth Matzdorff  
President  
Peculiar, Missouri

**FILED**

APR 1 1996  
95 - 163  
MO. PUBLIC SERVICE COMM

GENERAL AND LOCAL EXCHANGE TARIFF

RULES AND REGULATIONS

RECEIVED

JUN 16 1999

A. Application

1. General

MO. PUBLIC SERVICE COMM

e. Exchange Listing

The following exchanges comprise CASS COUNTY TELEPHONE  
PSC MO. NO. 1:

Cleveland

(D)

Drexel

East Lynne

Garden City

Peculiar

**CANCELLED**

JAN 25 2001  
By 2nd RS 2  
Public Service Commission  
MISSOURI

Missouri Public  
Service Commission

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Issued: June 16, 1999

Kenneth Matzdorff  
President  
Peculiar, Missouri

Effective:

AUG 20 1999

GENERAL AND LOCAL EXCHANGE TARIFF

**RECEIVED**

RULES AND REGULATIONS

FEB 7 1996

A. Application

1. General

**MISSOURI  
Public Service Commission**

e. Exchange Listing

The following exchanges comprise CASS COUNTY TELEPHONE  
PSC MO. NO. 1:

- Cleveland
- Creighton
- Drexel
- East Lynne
- Garden City
- Peculiar

**CANCELLED**

AUG 20 1999

By *1 RS #2*  
Public Service Commission  
MISSOURI

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President  
Peculiar, Missouri

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MISSOURI PUBLIC SERVICE COMMISSION

GENERAL AND LOCAL EXCHANGE TARIFF

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RULES AND REGULATIONS

FEB 7 1996

C. Use of Service and Facilities (Cont'd)

**MISSOURI  
Public Service Commission**

8. Connection of Automatic Dialing-Announcing Devices (Cont'd)

- b. Any prerecorded message issued by an automated dialing-announcing device shall be preceded by an announcement which states the name and address of the calling party, the purpose of the message, and that the message is coming from automated equipment.

D. Establishment and Furnishing of Service

1. Application for Service

- a. Applications for initial or additional services made verbally or in writing become a contract upon the establishment of the service or facility.
- b. Any change in rates or regulations prescribed by public authority having jurisdiction modifies all terms and regulations of contracts to the extent of such changes.

2. Telephone Numbers

- a. The customer has no property right in the telephone number nor any right to continuance of service through any particular central office, and the Company may change the telephone number or the central office designation, or both, of a customer whenever it deems it advisable in the conduct of its business to do so.

3. Alterations

- a. The Company will be reimbursed for the costs associated with customer requests for relocation or rearrangement of facilities located on his premises.

4. Payment for Service

- a. The customer is required to pay all charges for exchange services and facilities, and for toll messages (including charges for messenger service) in accordance with provisions contained elsewhere in these Rules and Regulations.

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President  
Peculiar, Missouri

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Public Service Commission  
MISSOURI

APR 1 1996  
95 - 163  
MO. PUBLIC SERVICE COMMISSION

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GENERAL AND LOCAL EXCHANGE TARIFF

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RULES AND REGULATIONS

3. Alterations

- a. The Company will be reimbursed for the costs associate requests for relocation or rearrangement of facilities located on his premises.

4. Payment for Service

- a. The customer is required to pay all charges for exchange services and facilities, and for toll messages (including charges for messenger service) in accordance with provisions contained elsewhere in these Rules and Regulations.

- b. The customer is held responsible for all charges for telephone service rendered at his telephone, both exchange and toll, including charges for toll messages on which the charges have been reversed.

c. Bill Payment Options

Customers may pay their bill by using the following options:

- mailing the payment to the Company address on the remittance slip attached to the monthly invoice;
- making a payment via the Company's website by either enrolling for recurring payments or making a one-time payment;
- making on-line payments via the Customer's banking institution or other non- Company payment application or agent;
- making a payment via the phone either through a live agent of the Company or via the Company's automated Interactive Voice Response (IVR) system

When customers choose to make a payment via the phone either through a live agent of the Company or via the Company's automated IVR system, the customer will be charged a Convenience Fee charge of \$2.00 per transaction.

(D)

5. Maintenance and Repairs

- a. With the exception of customer premises equipment and inside wiring, all ordinary expense of maintenance and repair, unless otherwise specified in the Company's Tariff, is borne by the Company. In case of loss of, damage to, or destruction of, any of the Company's facilities, not due to ordinary wear and tear, the customer is held responsible for the cost of replacing the facilities destroyed or for the cost of restoring the facilities to its original condition, except where such damage is not occasioned by- the negligence of the customer. Customers may not rearrange, disconnect, or remove or permit others to rearrange, disconnect or remove any facilities installed by the Company, except upon the written consent of the Company.

6. Unusual Installation Costs

- a. Where special conditions or special requirements of the customer involve unusual construction or installation costs, the customer may be required to pay a reasonable proportion of such costs.

GENERAL AND LOCAL EXCHANGE TARIFF

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RULES AND REGULATIONS

3. Alterations
- a. The Company will be reimbursed for the costs associate requests for relocation or rearrangement of facilities located on his premises.
4. Payment for Service
- a. The customer is required to pay all charges for exchange services and facilities, and for toll messages (including charges for messenger service) in accordance with provisions contained elsewhere in these Rules and Regulations.
  - b. The customer is held responsible for all charges for telephone service rendered at his telephone, both exchange and toll, including charges for toll messages on which the charges have been reversed.
  - c. Bill Payment Options
- Customers may pay their bill by using the following options:
- mailing the payment to the Company address on the remittance slip attached to the monthly invoice;
  - making a payment via the Company's website by either enrolling for recurring payments or making a one-time payment;
  - making on-line payments via the Customer's banking institution or other non-Company payment application or agent;
  - making a payment via the phone either through a live agent of the Company or via the Company's automated Interactive Voice Response (IVR) system
- When customers choose to make a payment via the phone either through a live agent of the Company or via the Company's automated IVR system, the customer will be charged a Convenience Fee charge of \$1.00 per transaction.
5. Maintenance and Repairs
- a. With the exception of customer premises equipment and inside wiring, all ordinary expense of maintenance and repair, unless otherwise specified in the Company's Tariff, is borne by the Company. In case of loss of, damage to, or destruction of, any of the Company's facilities, not due to ordinary wear and tear, the customer is held responsible for the cost of replacing the facilities destroyed or for the cost of restoring the facilities to its original condition, except where such damage is not occasioned by- the negligence of the customer. Customers may not rearrange, disconnect, or remove or permit others to rearrange, disconnect or remove any facilities installed by the Company, except upon the written consent of the Company.
6. Unusual Installation Costs
- a. Where special conditions or special requirements of the customer involve unusual construction or installation costs, the customer may be required to pay a reasonable proportion of such costs.

(N)

(N)

CANCELLED  
July 1, 2021  
Missouri Public  
Service Commission  
JI-2021-0212



GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

RULES AND REGULATIONS

DEC 19 2000

3. Alterations

- a. The Company will be reimbursed for the costs associated with customer requests for relocation or rearrangement of facilities located on his premises.

MISSOURI  
Public Service Commission

4. Payment for Service

- a. The customer is required to pay all charges for exchange services and facilities, and for toll messages (including charges for messenger service) in accordance with provisions contained elsewhere in these Rules and Regulations.

- b. The customer is held responsible for all charges for telephone service rendered at his telephone, both exchange and toll, including charges for toll messages on which the charges have been reversed.

5. Maintenance and Repairs

- a. With the exception of customer premises equipment and inside wiring, all ordinary expense of maintenance and repair, unless otherwise specified in the Company's Tariff, is borne by the Company. In case of loss of, damage to, or destruction of, any of the Company's facilities, not due to ordinary wear and tear, the customer is held responsible for the cost of replacing the facilities destroyed or for the cost of restoring the facilities to its original condition, except where such damage is not occasioned by the negligence of the customer. Customers may not rearrange, disconnect, or remove or permit others to rearrange, disconnect or remove any facilities installed by the Company, except upon the written consent of the Company.

6. Unusual Installation Costs

- a. Where special conditions or special requirements of the customer involve unusual construction or installation costs, the customer may be required to pay a reasonable proportion of such costs.

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MISSOURI  
Public Service Commission

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Effective: [REDACTED]

CANCELLED  
August 1, 2020  
Missouri Public  
Service Commission  
JI-2021-0001

Issued by:  
Kenneth Matzdorff  
President  
Peculiar, Missouri

JAN 25 2001

GENERAL AND LOCAL EXCHANGE TARIFF

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RULES AND REGULATIONS

FEB 7 1996

D. Establishment and Furnishing of Service (Cont'd)

**MISSOURI  
Public Service Commission**

4. Payment for Service (Cont'd)

b. The customer is held responsible for all charges for telephone service rendered at his telephone, both exchange and toll, including charges for toll messages on which the charges have been reversed.

5. Maintenance and Repairs

a. With the exception of customer premises equipment and inside wiring, all ordinary expense of maintenance and repair, unless otherwise specified in the Company's Tariff, is borne by the Company. In case of loss of, damage to, or destruction of, any of the Company's facilities, not due to ordinary wear and tear, the customer is held responsible for the cost of replacing the facilities destroyed or for the cost of restoring the facilities to its original condition, except where such damage is not occasioned by the negligence of the customer. Customers may not rearrange, disconnect, or remove or permit others to rearrange, disconnect or remove any facilities installed by the Company, except upon the written consent of the Company.

6. Unusual Installation Costs

a. Where special conditions or special requirements of the customer involve unusual construction or installation costs, the customer may be required to pay a reasonable proportion of such costs.

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by 157 RS 11  
Public Service Commission  
MISSOURI

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President  
Peculiar, Missouri

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APR 1 1996  
95-163

MO. PUBLIC SERVICE COMMISSION

GENERAL AND LOCAL EXCHANGE TARIFF

**RECEIVED**

FEB 7 1996

**MISSOURI  
Public Service Commission**

RULES AND REGULATIONS

E. Telephone Directories

1. Distribution

a. The Company will furnish to its customers, without charge, only such directories as it deems necessary for the efficient use of the service. Other directories will be furnished at the discretion of the Company at a reasonable charge.

2. Ownership and Use

a. Directories regularly furnished to customers are the property of the Company, are loaned to customers only as an aid to the use of the telephone service. Customers must not deface or mutilate directories. The Company shall have the right to make a charge for directories issued in replacement of directories destroyed, defaced, or mutilated while in possession of the customer.

F. Priority of Service

1. In case a shortage of facilities exists at any time, either for temporary or protracted periods, the establishment of network transmission service takes precedence in the furnishing of any service or facility.

G. Foreign Central Office Service

1. Foreign central office service is exchange service furnished to a customer in a multioffice exchange, from a central office other than the one which serves the area in which he is located.

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Kenneth Matzdorff  
President  
Peculiar, Missouri

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GENERAL AND LOCAL EXCHANGE TARIFF

RULES AND REGULATIONS

RECEIVED

FEB 7 1996

K. Establishment and Maintenance of Credit

MISSOURI  
Public Service Commission

1. Establishment of Credit

- a. The Company is not obligated to provide service to any individual or firm that owes the Company an undisputed amount for services previously rendered at the same or a different address, until arrangements have been made to liquidate such previous indebtedness to the Company.
- b. In order to insure the payment of all charges due for service, the Company may require a deposit or guarantee as a condition of service if the customer or prospective customer:
  - 1) Is unable to establish a record of a previous service account with a telephone utility for a period of at least twelve (12) months for which all undisputed charges were satisfactorily paid, or
  - 2) Is unable to establish a credit rating by meeting two of the following credit criteria:
    - a) Home ownership, excluding mobile home
    - b) Existence of a checking account, regardless of age
    - c) Existence of a savings account, regardless of age
    - d) Motor vehicle ownership
    - e) Full time employment more than two years with current employer
    - f) Possession of a local charge card
    - g) Possession of a major or national charge card

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Public Service Commission  
MISSOURI

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President  
Peculiar, Missouri

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GENERAL AND LOCAL EXCHANGE TARIFF

RULES AND REGULATIONS

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K. Establishment and Maintenance of Credit (Cont'd)

FEB 7 1996

1. Establishment of Credit (Cont'd)

MISSOURI  
Public Service Commission

b. (Cont'd)

2) (Cont'd)

h) Possession of a major oil company credit card

i) An existing loan from a financial institution not considered delinquent by the creditor.

Note: b.2) shall only be applied if the customer or prospective customer would otherwise be required to post a deposit or guarantee under b.1).

3) As a condition of continued service, the Company may require a cash deposit or guarantee if undisputed charges in two out of the last twelve (12) billing periods become delinquent.

4) A deposit or guarantee may be required as a condition of continued service if the customer established service with the Company within the preceding six (6) months, and incurs toll or other charges in any one (1) billing period which are equal to at least four hundred percent (400%) of the amount of the deposit or guarantee previously required by the telephone utility, a larger deposit may be required.

5) A deposit or guarantee may be required if a customer has had service discontinued for nonpayment of undisputed delinquent charges at any time during the preceding twelve (12) billing periods.

c. No deposit or guarantee or additional deposit or guarantee will be required because of race, sex, creed, national origin, marital status, age, number of dependents, source of income, condition of physical handicap, or geographical area of residence.

d. In lieu of a deposit a guarantee may be accepted. The limit of the guarantee will not exceed the amount of cash deposit required.

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Kenneth Matzdorff  
President  
Peculiar, Missouri

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MO. PUBLIC SERVICE COM.

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By *RS*  
Public Service Commission  
MISSOURI

GENERAL AND LOCAL EXCHANGE TARIFF

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RULES AND REGULATIONS

NOV 19 1997

K. Establishment and Maintenance of Credit (Cont'd)

MO. PUBLIC SERVICE COMMISSION

2. Terms of Deposits

- a. Deposits will not exceed the estimated charges for two (2) months service based on the average bill during the preceding twelve (12) months, or in the case of new applicants for service, the average monthly bill for all customers within a customer class, i.e., residence accounts.
- b. Interest at the rate of nine (9) percent per annum will be credited annually upon the account of the customer or paid upon the return of the deposit, whichever occurs first. Interest will not accrue on any deposit after the date on which a reasonable effort has been made to return it to the customer.
- c. Upon discontinuance or termination of service, the deposit will be credited, with accrued interest, to the charges stated on the final bill and any balance will be returned to the customer within twenty-one (21) days of the rendition of the final bill.
- d. Upon satisfactory payment of all undisputed charges during the last twelve (12) billing periods, guarantors will be released, or deposits with accrued interest will be refunded or credited against charges on subsequent bills. Payment of charges will be considered satisfactory if received prior to the date which the charge becomes delinquent provided it is not in dispute. The Company may withhold refund of a deposit pending the resolution of a dispute with respect to charges secured by the deposit.
- e. The Company will maintain records of all pertinent information with regard to each deposit held.
- f. Each customer posting a deposit shall receive in writing at the time of posting or within ten (10) days a receipt which contains information pertinent to that deposit. Any person entitled to a refund of a deposit will not be deprived of that refund even though they may not be able to produce the deposit receipt.
- g. A service deposit will not be required for Lifeline Service, if the qualifying low-income customer voluntarily elects toll blocking, where available. If toll blocking is unavailable, a service deposit may be charged.

CANCELLED

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JAN 25 2001

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By *2nd* *RS 20*  
Public Service Commission  
MISSOURI

MISSOURI  
Public Service Commission  
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Issued: NOV 26 1997

Kenneth Matzdorff  
President  
Peculiar, Missouri

GENERAL AND LOCAL EXCHANGE TARIFF

RULES AND REGULATIONS

RECEIVED

FEB 7 1996

K. Establishment and Maintenance of Credit (Cont'd)

MISSOURI  
Public Service Commission

2. Terms of Deposits

- a. Deposits will not exceed the estimated charges for two (2) months service based on the average bill during the preceding twelve (12) months, or in the case of new applicants for service, the average monthly bill for all customers within a customer class, i.e., residence accounts.
- b. Interest at the rate of nine (9) percent per annum will be credited annually upon the account of the customer or paid upon the return of the deposit, whichever occurs first. Interest will not accrue on any deposit after the date on which a reasonable effort has been made to return it to the customer.
- c. Upon discontinuance or termination of service, the deposit will be credited, with accrued interest, to the charges stated on the final bill and any balance will be returned to the customer within twenty-one (21) days of the rendition of the final bill.
- d. Upon satisfactory payment of all undisputed charges during the last twelve (12) billing periods, guarantors will be released, or deposits with accrued interest will be refunded or credited against charges on subsequent bills. Payment of charges will be considered satisfactory if received prior to the date which the charge becomes delinquent provided it is not in dispute. The Company may withhold refund of a deposit pending the resolution of a dispute with respect to charges secured by the deposit.
- e. The Company will maintain records of all pertinent information with regard to each deposit held.
- f. Each customer posting a deposit shall receive in writing at the time of posting or within ten (10) days a receipt which contains information pertinent to that deposit. Any person entitled to a refund of a deposit will not be deprived of that refund even though they may not be able to produce the deposit receipt.

CANCELLED  
JAN 01 1996  
By Lot R.S. #20  
Public Service Commission  
MISSOURI

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President  
Peculiar, Missouri

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MO. PUBLIC SERVICE COMMISSION

GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

RULES AND REGULATIONS

K. Establishment and Maintenance of Credit (Cont'd)

DEC 19 2000

3. Responsibility for Payment

a. The fact that a deposit has been made shall not constitute a waiver or modification of the regulations pertaining to the discontinuance of service for nonpayment of any Basic Local Telecommunications charges due the company for service rendered. The company may discontinue service to any customer failing to pay undisputed Basic Local Telecommunications delinquent charges without regard to the fact that such customer has made a deposit with the Company to secure payment of such charges or has furnished the Company with a guarantee in writing of such charges.

MISSOURI  
Public Service Commission (c)

4. Discontinuance of Service for Failure to Establish Credit

(c)  
(c)

a. During normal business hours, service may be discontinued for failure to establish credit, as authorized in this Tariff, after written notice by first class mail has been sent or delivered to the customer, at least ten (10) days prior to the date of the proposed discontinuance.

5. Service Restoral Charge

a. Where service has been discontinued for failure to establish credit as authorized above, the regular restoral of service charge will be made and collected by the Company (Refer to Section 5, Service Charges).

(c)

6. Retention of Uncollectible Records

a. The Company retains uncollectible records for a period of seven (7) years.

L. Initial Contract Periods

1. Unless otherwise specified herein or elsewhere in the Company's Tariffs, the initial (or minimum) contract period is one month from the date service is established and the minimum charge is the established rate for one month.
2. The length of contract period for directory listings where the listings have been published, is the directory period. The directory period is from the day on which the directory is first distributed to the customers to the day the succeeding directory is first distributed to customers.

FILED

JAN 25 2001

MISSOURI  
Public Service Commission

Issued: December 19, 2000

Effective: J

Issued by:  
Kenneth Matzdorff  
President  
Peculiar, Missouri

JAN 25 2001

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## GENERAL AND LOCAL EXCHANGE TARIFF

**RECEIVED**RULES AND REGULATIONS

FEB 7 1996

**MISSOURI  
Public Service Commission**

## K. Establishment and Maintenance of Credit (Cont'd)

## 3. Responsibility for Payment

- a. The fact that a deposit has been made shall in no way relieve the customer or applicant from complying with the Company's regulation as to advance payments and the prompt payment of bills on presentation, nor constitute a waiver or modification of the Company's regulations pertaining to disconnection of service for nonpayment.

## 4. Discontinuance of Service for Failure to Establish Credit

- a. During normal business hours, service may be discontinued for failure to establish credit, as authorized in this Tariff, after written notice by first class mail has been sent or delivered to the customer, at least five (5) days prior to the date of the proposed discontinuance.

## 5. Service Restoral Charge

- a. Where service has been discontinued for failure to establish credit as authorized above, the regular restoral of service charge will be made and collected by the Company (Refer to Section 5, Service Charges).

## 6. Retention of Uncollectible Records

- a. The Company retains uncollectible records for a period of seven (7) years.

## L. Initial Contract Periods

1. Unless otherwise specified herein or elsewhere in the Company's Tariffs, the initial (or minimum) contract period is one month from the date service is established and the minimum charge is the established rate for one month.
2. The length of contract period for directory listings where the listings have been published, is the directory period. The directory period is from the day on which the directory is first distributed to the customers to the day the succeeding directory is first distributed to customers.

**CANCELLED**

JAN 25 2001  
by *1st RS 21*  
Public Service Commission  
MISSOURI

Issued: February 7, 1996

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Kenneth Matzdorff  
President  
Peculiar, Missouri

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MO. PUBLIC SERVICE COMM

GENERAL AND LOCAL EXCHANGE TARIFF

**RECEIVED**

FEB 7 1996

RULES AND REGULATIONS

**MISSOURI  
Public Service Commission**

M. Termination of Service (Cont'd)

- 3. Service may be terminated after the expiration of the initial contract period, upon the Company being notified, and upon payment of all charges due to the date of termination of the service.

N. Payment for Services and Facilities

- 1. The customer shall pay for services and facilities including any FCC- approved end user charge monthly in advance, and shall pay for state or interstate long distance service charges billed by Cass County Telephone, and service charges when billed.
- 2. All bills for local, toll, or miscellaneous services are due when rendered and are payable at the office of the Company, or an authorized collection agency. After rendition of a bill, residence customers shall have twenty-one (21) days and business customers shall have fifteen (15) days to pay the charges stated except when the customer has had service discontinued for nonpayment in the last twelve (12) months or where the customer incurs toll or other charges at any time during the billing period which are equal to at least four hundred percent (400%) of the amount of the deposit or guarantee previously required from the customer in which case payment may be demanded for toll charges by a telephone call to the customer followed by written notification of such demand, sent by first class mail. If the toll charges remain unpaid for ten (10) days from rendition of written notification or a mutually established late payment arrangement date or twenty-one (21) days from rendition of the bill, such charges will be delinquent.
- 3. Service to customers having undisputed delinquent accounts may be discontinued after written notice by first class mail is sent or delivered to the customer at least five (5) days prior to the proposed disconnection date. Service will be discontinued during normal business hours and will not take place on a day when the offices of the Company are not available to facilitate reconnection of service, or on a day immediately preceding such day. The Company will postpone a discontinuance of service for a time not in excess of twenty-one (21) days if the telephone is necessary to obtain emergency medical assistance for a person who is a member of the household where the telephone service is provided and where such person is under the care of a physician. Any person who alleges such emergency shall if requested provide the Company with reasonable evidence of such necessity.

**CANCELLED**

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1st RS 23  
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MISSOURI

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President  
Peculiar, Missouri

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MO. PUBLIC SERVICE COMM

GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

RULES AND REGULATIONS

DEC 19 2000

N. Payment for Services and Facilities (Cont'd)

MISSOURI  
Public Service Commission

4. Late Payment Charge

a. A Late Payment Charge of \$1.20 per month will be charged to customer accounts with an unpaid balance 21 or more days past due to compensate the Company for the additional administrative expense associated with these accounts.

5. When the service of a customer has been denied in accordance with the preceding Section N.3, but the service has not been terminated or the order to remove the service has not been completed, if such service is restored, a restoral of service charge as quoted in this Tariff, will be made. In addition to the restoral of service charge, the customer will be required to pay, or make satisfactory arrangements to pay all service charges up to the time of restoral of service.

6. Subsequent to the completion of an order to terminate the service it may be reestablished only on the basis of a new service application.

O. Discontinuance of Service

1. Service may be discontinued for any of the following reasons:

- a. Non-payment of an undisputed Basic Local Telecommunications delinquent charge.
- b. Failure to post a required deposit or guarantee.
- c. Unauthorized use of the Telephone Company's service in a manner which creates an unsafe condition or creates the possibility of damage or destruction to such facilities.
- d. Failure to comply with the terms of a settlement agreement.
- e. Refusal after reasonable notice to permit inspection, maintenance or replacement of the Telephone Company's facilities.
- f. Material misrepresentation of identity in obtaining telephone utility service.
- g. As provided by state or federal law.

2. A written notice shall be sent by first class mail ten (10) days prior to the date of the proposed discontinuance of service.

3. Service may be discontinued during the normal business hours on or after the date specified in the notice of discontinuance. Basic Local Telecommunications service shall not be discontinued on a day when the offices of the Telephone Company are not open to facilitate reconnection Basic Local Telecommunications service, or on any day immediately preceding such day. Basic Local Telecommunications Service shall not be discontinued for non-payment of a delinquent charge until Ten (10) days after a charge has become delinquent.

FILED

JAN 25 2001

Issued: December 19, 2000 **MISSOURI** Effective: ~~January 1, 2001~~  
Public Service Commission

by:  
Kenneth Matzdorff  
President  
Peculiar, Missouri

JAN 25 2001

Cancelled

January 1, 2007

Missouri Public  
Service Commission

(n)

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GENERAL AND LOCAL EXCHANGE TARIFF

**RECEIVED**

RULES AND REGULATIONS

FEB 7 1996

N. Payment for Services and Facilities (Cont'd)

**MISSOURI  
Public Service Commission**

4. Late Payment Charge

a. A Late Payment Charge of \$1.20 per month will be charged to customer accounts with an unpaid balance 31 or more days past due to compensate the Company for the additional administrative expense associated with these accounts.

5. When the service of a customer has been denied in accordance with the preceding paragraph, but the service has not been terminated or the order to remove the service has not been completed, if such service is restored, a restoral of service charge as quoted in this Tariff, will be made. In addition to the restoral of service charge, the customer will be required to pay, or make satisfactory arrangements to pay all service charges up to the time of restoral of service.

6. Subsequent to the completion of an order to terminate the service it may be reestablished only on the basis of a new service application.

O. Construction, Installation and Maintenance Charges

1. General

a. Special charges in the form of installation charges, monthly charges, or both, are applied in addition to the usual service charges and monthly rates, when, because of the sporadic or occasional nature of the service or an unusual investment or expense, the revenue does not reasonably compensate the Company, for example:

- 1) The facilities are provided in remote or undeveloped sections outside the Base Rate Area, or if the facilities are provided on a temporary basis.
- 2) Conditions require the provision of special facilities or unusual methods of plant construction, installation, or maintenance.
- 3) The customer's location requires the use of costly private right-of-way.

**CANCELLED**

JAN 25 2001  
154 RS 24  
By  
Public Service Commission  
MISSOURI

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GENERAL AND LOCAL EXCHANGE TARIFF

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RULES AND REGULATIONS

**MISSOURI  
Public Service Commission**

O. Construction, Installation and Maintenance Charges (Cont'd)

1. General (Cont'd)

- b. Title to all construction, provided wholly or partly at a customer's expense, is vested in the Company.
- c. Construction charges will include materials, contract services, and loaded labor. The customer is required to bear unusual maintenance costs for special construction.
  - 1) Overhead loading of labor is calculated with a composite allocation factor that is based on plant, construction, and engineering personnel salaries and expenses; supervision, pension expense, insurance, unemployment and social security taxes. This factor is developed annually by determining the relationship of the above expenses to the total payroll base. It is applied to expenses for construction, removals, plant and central office maintenance.
- d. The company will provide an estimate of actual charges to the customer prior to the start of construction.
- e. When attachments are made to poles of other companies, in lieu of providing construction for which the customer would be charged under the provisions hereof, the cost to the Company for such attachments are borne by the customer.
- f. The customer is required to pay construction charges as made by another company providing facilities connecting with the facilities of the Company.
- g. Construction charges will not apply to the customer's station installation which includes the aerial drop which extends from the last pole to the demarcation point.

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RULES AND REGULATIONS

**MISSOURI  
Public Service Commission**

0. Construction, Installation and Maintenance Charges (Cont'd)

2. Installation of Facilities Within Subdivisions Shall Be Installed Underground

a. The following definitions are used with regard to facilities constructed and owned by the Company in subdivisions:

1) Applicant - The developer, builder, or other person, partnership, association, firm, private or public corporation, trust, estate, political subdivision, governmental agency, or other legal entity recognized by law, applying for the construction of a telephone distribution system in a subdivision.

2) Building - A single structure roofed and enclosed with exterior walls, built for permanent use, erected, frames of component structural parts and unified in its entirety both physically and in operation for single-family residential occupancy in a subdivision (Definition excludes mobile homes).

3) Subdivision - A lot, tract, or parcel of land divided into two or more lots, plots, sites or other divisions for use for new residential buildings or the land on which is constructed new multiple-occupancy buildings per a recorded plot thereof if such recordation is required by law.

b. The Company upon receipt of the applicant's proper application will install underground facilities with suitable materials to assure that the applicant will receive reasonably safe and adequate telephone service. The provision of the underground facilities will be at no charge except where a charge is permitted in this Section of the Tariff.

c. Rights-of-Way and Easements

1) Within the applicant's subdivision, the Company will construct, own, operate, and maintain underground facilities only along public streets, roads, and highways which the Company has the legal right to occupy, and on public land and private property across which rights-of-way and easements satisfactory to the Company may be obtained without cost or need for condemnation by the Company.

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RULES AND REGULATIONS

**MISSOURI  
Public Service Commission**

0. Construction, Installation and Maintenance Charges

2. Installation of Facilities Within Subdivisions Shall be Installed Underground (Cont'd)

c. Rights-of-Way and Easements (Cont'd)

2) Rights-of-way and easements, within the subdivision, satisfactory to the Company, must be provided by the applicant in reasonable time to meet construction and service requirements before the Company shall be required to commence its installation. Such rights-of-way and easements must, by the applicant, at no charge to the Company, be cleared of trees, tree stumps, and other obstructions and be graded to within six inches of final grade. Such clearance and grading must be maintained by the applicant during construction by the Company.

d. Advances by the Applicant

1) Where, due to the manner in which a subdivision is developed, the Company is required to construct an underground distribution system through a section or sections of the subdivision where service will not be connected for at least two years, then the Company may require a reasonable advancement for the construction from the applicant before construction is commenced, to guarantee performance.

2) Where the subdivision is developed in a uniform manner so that the Company may restrict the construction of its underground telephone distribution system to a section or sections in which buildings or multiple-occupancy buildings are being constructed, the Company may not require an advance.

3) If an advance is required under these rules, then the advance, without interest, shall be returned to the applicant on a pro rata basis as the permanent service connection is made to each building or multiple-occupancy building.

4) Any portion of an advance remaining unrefunded ten years from the date the Company is first ready to render service with the extension will be retained by the Company and credited to the appropriate construction account.

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RULES AND REGULATIONS

**MISSOURI  
Public Service Commission**

O. Construction, Installation and Maintenance Charges

2. Installation of Facilities Within Subdivisions Shall Be Installed Underground (Cont'd)

e. Temporary Facilities

- 1) Temporary facilities may be installed to provide service, when necessary, for a maximum period of one year.
- 2) When it is necessary to place temporary facilities in advance of the permanent underground telephone system in order to provide telephone service, the Company may require the applicant to pay the estimated nonrecoverable costs of the temporary facilities. If the required costs under the above described conditions apply, the Company has the right to refuse installation of the temporary facilities until the required costs are paid to the Company.

f. Special Conditions

- 1) In circumstances, where the application of these rules appears impracticable or unjust to the applicant or the Company, or discriminatory to other customers, e.g., difficult rock conditions, the Company or applicant shall refer the matter to the Missouri Public Service Commission for special ruling or for the approval of special conditions which may be mutually agreed upon prior to commencing construction.

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RULES AND REGULATIONS

O. Construction, Installation and Maintenance Charges

**MISSOURI  
Public Service Commission**

3. Special Type of Construction

a. When underground service connections are desired by customers as initial installation in places where aerial drop wires would ordinarily be used to reach the customers' premises, or when aerial facilities are used to provide service or channels to a customer and subsequently the customer desires that such facilities be placed underground, the following regulations apply:

- 1) Where cable is laid in conduit, the underground conduit shall be constructed and maintained by or at the expense of the customer and in addition, the customer shall pay the cost of the underground cable, including the cost of installing, less the estimated cost to the Company of installing such aerial facilities as would be (or are) required to furnish the same service. The underground conduit shall be constructed in accordance with plans and specifications furnished by the Company.
- 2) The duct or ducts required in the underground conduit by the Company to furnish service shall be reserved for its exclusive use.
- 3) Where conductors are laid in a trench, the trench shall be constructed and backfilled by or at the expense of the customer. In addition, the customer shall pay the cost of the conductors, including the cost of installing, less the estimated cost to the Company of installing such aerial facilities as would be (or is) required to furnish the same service.

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RULES AND REGULATIONS

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O. Construction, Installation and Maintenance Charges (Cont'd)

3. Special Type of Construction (Cont'd)

a. (Cont'd)

- 4) Cable or wire installed in conduit will be maintained and replaced at the expense of the Company where the conduit has been inspected in place by the Company and approved, but repairs or replacements of cable or wire in conduit not so inspected and approved, or repairs or replacements of cable or wire in conduit or trench made necessary by damages caused by the customer or his representative will be made only at the customer's expense.
- 5) Where facilities are changed from aerial to underground, in addition to the above, the customer is charged the cost of dismantling and removing the aerial facilities.

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GENERAL AND LOCAL EXCHANGE TARIFF

MISSOURI

Public Service Commission

DEFINITIONS

Access Line - The termination of a central office line on a customer's premises, usually at a protector.

Acoustical Connection - A connecting arrangement without electrical connections that permits transmission of sound between a telephone instrument and customer-provided equipment.

Additional Listing - Any listing of a name or other authorized information in connection with a customer's telephone number in addition to that which he is entitled in connection with his regular service.

Application - A request made orally or in writing for telephone service.

Authorized User - A person, firm or corporation (other than the customer) on whose premises a telephone, PBX or private-line service or channel is located and who may communicate over such channels in accordance with the terms of the Tariff.

Base Rate - A rate for urban grades of exchange service available to customers located within a Base Rate Area.

Base Rate Area - That portion of an exchange area surrounding and including the Central Office or offices or exchange rate center, within which urban classes of exchange service are offered.

Basic Local Telecommunications Service- Two-way switched voice service within a local calling scope as determined by the commission comprised of any of the following services and their recurring and nonrecurring charges:

- (a) Multiparty, single line, including installation, touchtone dialing, and applicable mileage or zone charges;
- (b) Assistance programs for installation of, or access to, basic local telecommunications services for qualifying economically disadvantaged or disabled customers or both, including, but not limited to, lifeline services and link-up Missouri services for low-income customers or dual-party relay service for the hearing impaired and speech impaired;
- (c) Access to local emergency services including, but not limited to, 911 service established by local authorities;
- (d) Access to basic local operator services;
- (e) Access to basic local directory assistance;
- (f) Standard intercept service;
- (g) Equal access to interexchange carriers consistent with rules and regulations of the Federal Communications Commission;
- (h) One standard white pages directory listing.

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DEFINITIONS

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Base Rate Area - That portion of an exchange area surrounding and including the Central Office or offices or exchange rate center, within which urban classes of exchange service are offered.

Business Service - Telephone service furnished to customers where the actual or obvious use is principally or substantially of a business, professional or occupational nature.

Central Office - A switching unit in a telephone system which provides service to the general public, having the necessary equipment and operating arrangements for the terminating and interconnecting customer lines and trunks or trunks only. There may be more than one central office in a building or exchange.

Central Office Line - A circuit directly connecting an individual or party-line main station, PBX switchboard, or an intercommunicating system with a central office.

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GENERAL AND LOCAL EXCHANGE TARIFF

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DEFINITIONS

MISSOURI  
Public Service Commission

Channel - A path for communication between two or more stations, or central offices, furnished in such a manner as the Company may elect, whether by wire, radio, or a combination thereof, and whether or not by a single physical facility or route.

Circuit - A channel used for the transmission of electrical energy in the furnishing of telephone and other communication services.

Class of Service - The various categories of service generally available to the customer such as business, residence, public or semipublic service.

(D)

Communications System - Channels and other facilities which are capable, when not connected to exchange telecommunications service, of two-way communications between customer-provided terminal equipment or company stations.

Company - Cass County Telephone

Connecting Company - A corporation, association, partnership or individual owning or operating one or more exchanges and with which communications services are interchanged.

Connector - See "Switch".

Connection Charge - See "Service Charge".

Construction Charge - A separate nonrecurring charge made for the construction of facilities in excess of those contemplated under the rates quoted in the Exchange Tariffs.

Continuous Property - The plot of ground, together with any building thereon, occupied by the customer, which is not divided by public highways or separated by property occupied by others.

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GENERAL AND LOCAL EXCHANGE TARIFF

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DEFINITIONS

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**MISSOURI  
Public Service Commission**

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Coin Telephone Service - See "Public Telephone".

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GENERAL AND LOCAL EXCHANGE TARIFF

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DEFINITIONS

Contract - The agreement between a customer and the Company under which service and facilities are furnished in accordance with the applicable provisions of the Tariffs. MISSOURI Public Service Commission

Cost - The cost of labor and materials, which includes appropriate amounts to cover the Company's general operating and administrative expenses.

Customer - The individual, partnership, association or corporation which contract for telephone service and is responsible for the payment of charges and compliance with the general regulations of the Company.

Customer Owned Pay Telephone Service - Customer provided, customer owned coin or non-coin operated telephones at locations accessible to the public, e.g., store, business places, including boarding or rooming houses, employee lounges and school or college buildings, where desired by the owner.

Customer-Provided Equipment - Devices, apparatus, and/or associated wiring provided by a customer.

Customer Provision - Customer purchase or lease of customer-provided equipment from the Company or from any other supplier.

Data Access Arrangement - A protective connecting arrangement for use with the network control signaling unit, or in lieu of the connecting arrangement, an arrangement to identify a central office line and protective facilities and procedures to assure proper operation and protection of the telecommunications network.

Demarcation Point - The point of connection, provided and maintained by the telephone utility, to which the telephone utility-owned existing inside station wiring or customer-provided new inside station wiring becomes dedicated to an individual customer's use. For an individual customer dwelling, this point of connection will generally be the modular jack incorporated into the customer side of the Network Interface Device (NID). The drop and block, including the protector, will continue to be provided by and remain the property of the telephone utility. (c) (c)

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DEFINITIONS

**MISSOURI  
Public Service Commission**

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Demarcation Point - The point of connection, provided and maintained by the telephone utility, to which the telephone utility-owned existing inside station wiring or customer-provided new inside station wiring becomes dedicated to an individual customer's use. For an individual customer dwelling, this point of connection will generally be immediately adjacent to, or within twelve inches of, the protector of the customer's side of the protector. The drop and block, including the protector, will continue to be provided by and remain the property of the telephone utility.

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DEFINITIONS

Mileage - The measurement upon which charges are computed for Public Exchange extension and private lines.

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Public Service Commission

Minimum Contract Period - The minimum length of time for which a customer is obligated to pay for service, facilities and equipment whether or not retained by the customer for such minimum length of time.

Mobile Telephone Service - A communication service provided by means of radio frequencies through a land radiotelephone base station. Connections may be established between a wire station and a mobile or fixed unit or between two mobile or fixed units.

Multiparty Line - A single central office circuit furnishing exchange service to a number of main terminals outside of the Base Rate Area.

Network Access Point - A connector, outlet, or wiring termination on a customer's premises which affords connection to the network services of the Company.

Network Control Signaling Unit - The terminal equipment furnished, installed and maintained by the Company for the provision of network control signaling.

Nonrecurring Charge - A one-time charge associated with a specific item of equipment. This charge applies to installation and to subsequent modification.

Notice - See "Disconnect Notice".

NRC - See "Nonrecurring Charge" or "Service Charge".

Party Line - An exchange line designed for the connection of more than one line termination with the central office. (See also "Multiparty Line.")

Point of Demarcation - See "Demarcation Point".

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President  
Peculiar, Missouri

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GENERAL AND LOCAL EXCHANGE TARIFF

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DEFINITIONS

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Premises - The buildings, portion or portions of a building on continuous property used and/or occupied at one time by the customer in the conduct of his business or as a residence. Where floor space in adjoining buildings is made continuous at one or more floor levels, all floor space in both buildings is considered as the same premises insofar as the customer who uses and occupies such continuous floor space is concerned, the two buildings otherwise being considered as separate buildings.

Private Branch Exchange System - A "Private Branch Exchange", or "Private Branch Exchange System", is an arrangement of equipment consisting of a switchboard or switching equipment situated on a customer's premises, stations connected with the switchboard or switching equipment, and connected by trunks with a central office, all of which provide for selective signaling and interconnection of such stations with each other, and for communication with the general exchange system of the Company and for toll service.

Private Line - A circuit provided to furnish communication between two or more telephones directly connected to it. Such terminals do not have access to the general exchange and interexchange networks.

Qualifying Low-Income Customer - A qualifying low-income customer is one who participates in one of the following programs: Medicaid, Food Stamps, Supplemental Security Income (SSI), Federal Public Housing Assistance, or Low-Income Home Energy Assistance Program.

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Registered Terminal Equipment - Equipment registered in accordance with FCC regulations which may be connected to access services of the Company.

Residence Service - Telephone service furnished to customers when the actual or obvious use is for domestic purposes.

Rural Service - A type of multi-party central office access line service furnished to customers in certain sections outside the Base Rate Area but within the exchange area. This service provides for a number of customers to be served by the same central office line.

Selector - See "Switch".

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President  
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Premises - The buildings, portion or portions of a building on property used and/or occupied at one time by the customer in his business or as a residence. Where floor space in adjoining buildings is made continuous at one or more floor levels, all floor space in both buildings is considered as the same premises insofar as the customer who uses and occupies such continuous floor space is concerned, the two buildings otherwise being considered as separate buildings.

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Selector - See "Switch".

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DEFINITIONS

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Premises - The buildings, portion or portions of a building or continuous property used and/or occupied at one time by the customer for business or as a residence. Where floor space in adjoining buildings is made continuous at one or more floor levels, all floor space in both buildings is considered as the same premises insofar as the customer who uses and occupies such continuous floor space is concerned, the two buildings otherwise being considered as separate buildings.

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Private Line - A circuit provided to furnish communication between two or more telephones directly connected to it. Such terminals do not have access to the general exchange and interexchange networks.

Public Telephone - An exchange station, either attended or equipped with a coin-collecting device, designed and placed for use by the public in general at locations chosen or accepted by the Company.

Registered Terminal Equipment - Equipment registered in accordance with FCC regulations which may be connected to access services of the Company.

Residence Service - Telephone service furnished to customers when the actual or obvious use is for domestic purposes.

Rural Service - A type of multi-party central office access service furnished to customers in certain sections outside the Base Rate Area but within the exchange area. This service provides for a number of customers to be served by the same central office line.

Selector - See "Switch".

Semi-Public Telephone - An exchange station, equipped with a coin-collecting device, designed for a combination of customer and public use at locations more or less public in character.

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GENERAL AND LOCAL EXCHANGE TARIFF

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DEFINITIONS

FEB 7 1996

Telephone Company - See "Company".

**MISSOURI  
Public Service Commission**

Telephone Set - A telephone instrument consisting of a transmitter, receiver, and associated apparatus connected to permit transmission and receipt of telephone messages.

Terminal Equipment - Equipment at the terminal of a communication circuit.

Terminal Equipment Accessories - Devices, apparatus and their associated wiring, provided by a customer, which do not constitute a communications system and which when connected to the telecommunications system of the Company are connected electrically, acoustically or inductively.

Termination Charge - A charge applied under certain conditions when a contract for service is terminated by the customer before the expiration of the minimum contract period.

Toll Service - Toll service (long distance service) is that part of the total telephone service rendered by the Company which is furnished between customers in different exchange areas in accordance with the rates and regulations specified in the Company's Toll Tariff.

Trunk Line - A circuit over which customers' messages are sent between two central offices or between a central office and a PBX system.

Underground Service Connection - A customer's "drop" wire which is run underground from a pole line or an underground distributing cable.

Wide Area Telecommunications Service (WATS) - The furnishing of inward or outward switched telephone communications service between a wide area service line and specified service areas.

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**GENERAL AND LOCAL EXCHANGE TARIFF**

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LOCAL EXCHANGE SERVICE

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**GENERAL AND LOCAL EXCHANGE TARIFF**

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LOCAL EXCHANGE SERVICE

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A. General

- 1. The rates for Local Exchange Service are subject to the conditions as set forth herein and the Rules and Regulations governing provision of such service covered in this Tariff.

B. Conditions

1. Service Upgrades

At locations where facilities permit, two-party and four-party residence and four-party business service is not offered to customers requesting new telephone service or to customers requesting a change in their existing telephone service.

Locations in which facilities permit the exclusive provision of one-party service for all customers within an exchange will be designated as such on the Local Exchange Service Offerings sheets.

Those locations in which facilities permit the exclusive provision of one-party service for all customers within a designated area will be identified as approved by the Missouri Public Service Commission on the Local Exchange Service Offerings sheets for that exchange. Existing two-party and four-party customers will be allowed to continue their service until such time as they are upgraded by the Company. At the time the customer's two-party or four-party service is upgraded to one-party service, the application of normal service charges will not apply.

The two-party or four-party conversion will consist of the following:

- a. The Company will remove the tip party identifier, change the customer to a new cable pair, or if required, change out the ringer and/or instrument. The customer will not be charged for a premise visit or for an instrument modification when required.
- b. As the Company completes upgrading, as shown on approved Local Exchange Service Offerings sheets, only one-party business and one-party residence service will be available. One-party rates will be effective for each customer on the date the customer's service is upgraded to one-party service.

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C. Taxes

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Public Service Commission**

- 1. Applicable taxes levied by Federal, State, County and local taxing authorities are in addition to the rates set forth in this tariff.

D. Rate Grouping

1. Schedule "A"

- a. Exchanges are placed in rate groups according to specific central office access line parameters on the basis of the number of lines accessible in the exchange area. The number of central office access lines to which the exchange area has extended area service is not taken into consideration for rate grouping.

- 2. The number of central office access lines in an exchange service area will include all classes and grades of service listed in the Local Exchange Service Tariffs and also all access lines associated with the following:

- Semi-Public Service
- Public Telephone Service
- Centrex Service
- Customer Owned Pay Telephone Service
- Employee Telephone Service
- FX (Dial Tone End) Service
- Mobile Telephone Units

- 3. When the number of central office access lines in an exchange service area increases or decreases by growth or loss of central office access lines so that the number of central office access lines in the local calling area exceeds the maximum central office access line number or falls below the minimum central office access line number by as many as 10 stations, the Rate Group in which the exchange is placed and such central office access line count position continues for four (4) consecutive months, then the exchange thus affected will be moved to the appropriate Rate Group after compliance with the procedure set forth in paragraph 4. below.

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Peculiar, Missouri

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D. Rate Grouping (Cont'd)

- 4. When an exchange area is to be moved from one Rate Group to another in accordance with the circumstances stated in paragraph 3. above, the change will be effected by:
  - a. Notice of the change by publication in a newspaper in general circulation in the area and/or by personal or written notice to city officials and to officers of Chambers of Commerce or other similar organizations of the communities involved.
  - b. Notice of the change by letter to the Missouri Public Service Commission, explaining the changes to be made, together with an attachment showing complete information as to the exchange or exchanges affected and revised tariff sheets.
  - c. The new local service rates as set forth in the revised tariff sheets referred to in b. above will be made effective on the first billing date after acceptance of the filing by the Missouri Public Service Commission.
- 5. Specific classes and grades of service available in each exchange is governed by the Local Exchange Service Offerings sheets.

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E. Schedules of Local Exchange Monthly Rates

1. The schedules of Local Exchange Rate Components, by class and grade of service shown later in this section are described herein:

a. Schedule "A" includes exchanges in which the minimum classes and grades of service offered are:

Within the Base Rate Area - business one-party and residence two-party service, and

Outside the Base Rate Area - rural business and residence four-party service. (1)

(1) See paragraph B., 1. preceding.

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F. Extended Area Service

1. In exchanges which have Extended Area Service, additive rates are applicable. EAS additive rates are in addition to the Local Exchange Monthly Rate Group Rates and are quoted on the Exchange Listings sheets, where applicable.

2. Discontinuance of EAS

a. The Company will discontinue service from specific EAS routes between exchanges as a result of a survey as set forth following:

1) Company has received petition or petitions representing at least 20% of the customers from one of the affected exchanges or at least 10% of the customers in each of the affected exchanges, requesting that the Company conduct a survey to determine whether EAS should be discontinued.

If prior surveys have been conducted in the affected exchanges, at least two years shall have elapsed since the last survey before an additional survey is initiated.

2) A minimum of 50% of the combined total customers in the affected exchanges must vote. Then, at least two thirds (66 2/3%) of the combined total customers in the affected exchanges voting, must vote to discontinue such service.

3) The survey cards will be returned by the customers to the Secretary of the Public Service Commission for validation and tabulation. The Missouri Public Service Commission will advise the Company of the survey results and, if the appropriate requirements are met, the company will then discontinue such service, together with the appropriate EAS Rate Component, as soon as is practicable.

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G. Local Exchange Listings

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1. Exchange Listings (Includes EAS Points, EAS Rate Component, Rate Schedule and Rate Group)

<u>Exchange Name</u>	<u>EAS Points</u>	<u>EAS Rate Component</u>		<u>Rate Sch./Group</u>
		<u>Bus.</u>	<u>Res.</u>	
Cleveland	-	-	-	A-1 (D)
Drexel	-	-	-	A-1
East Lynne	-	-	-	A-1
Garden City	-	-	-	A-2
Peculiar	-	-	-	A-2

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LOCAL EXCHANGE SERVICE

G. Local Exchange Listings

**MISSOURI  
Public Service Commission**

- 1. Exchange Listings (Includes EAS Points, EAS Rate Component, Rate Schedule and Rate Group)

<u>Exchange Name</u>	<u>EAS Points</u>	<u>EAS Rate Component</u>		<u>Rate Sch./Group</u>
		<u>Bus.</u>	<u>Res.</u>	
Cleveland	-	-	-	A-1
Creighton	-	-	-	A-1
Drexel	-	-	-	A-1
East Lynne	-	-	-	A-1
Garden City	-	-	-	A-2
Peculiar	-	-	-	A-2

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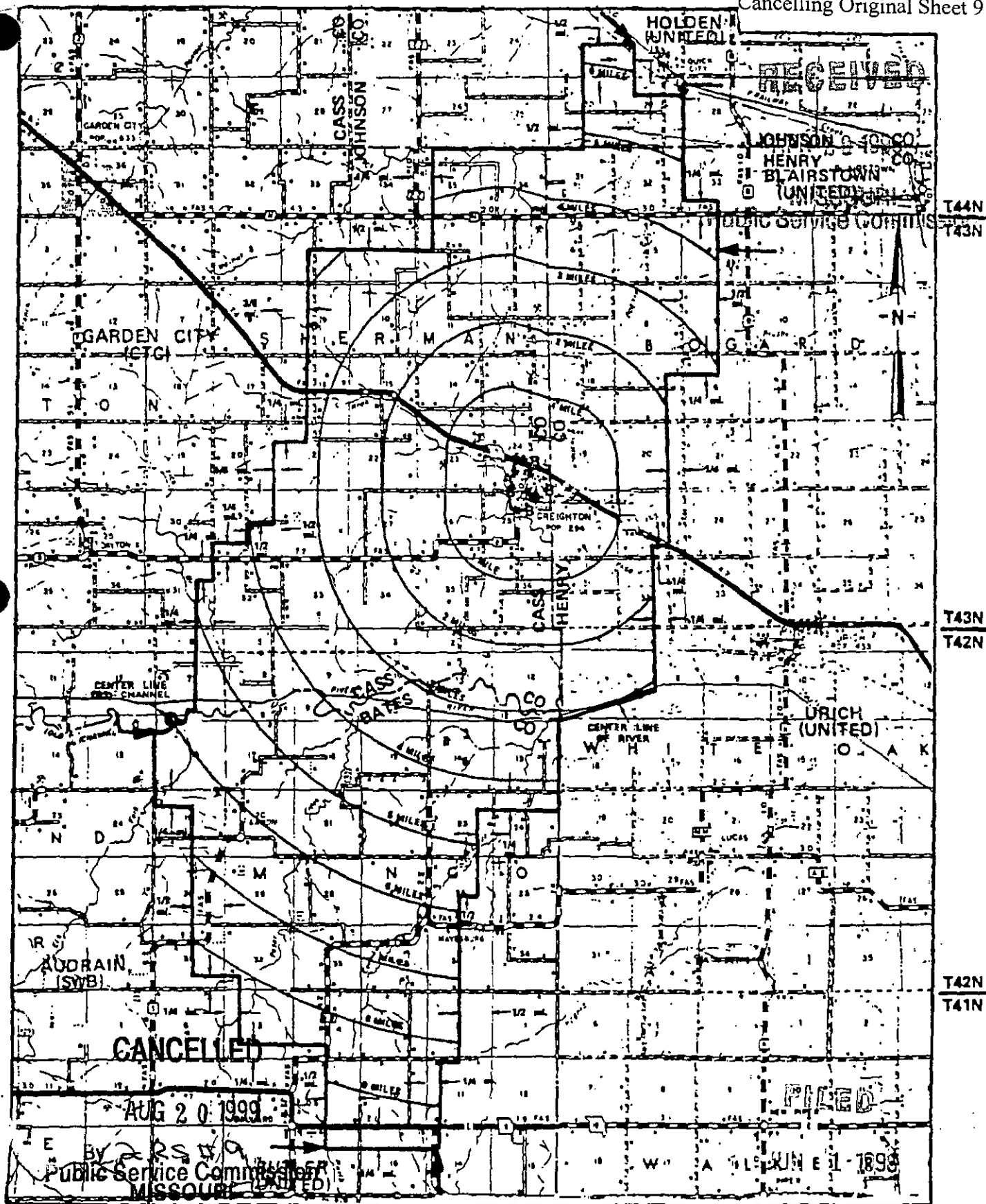
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Cass County Telephone Company

CREIGHTON EXCHANGE  
HENRY, JOHNSON, BATES & CASS COUNTIES  
EXCHANGE AREA MAP

PSC Mo. No. 1  
Section 4  
1st Revised Sheet 9  
Cancelling Original Sheet 9



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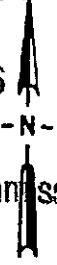
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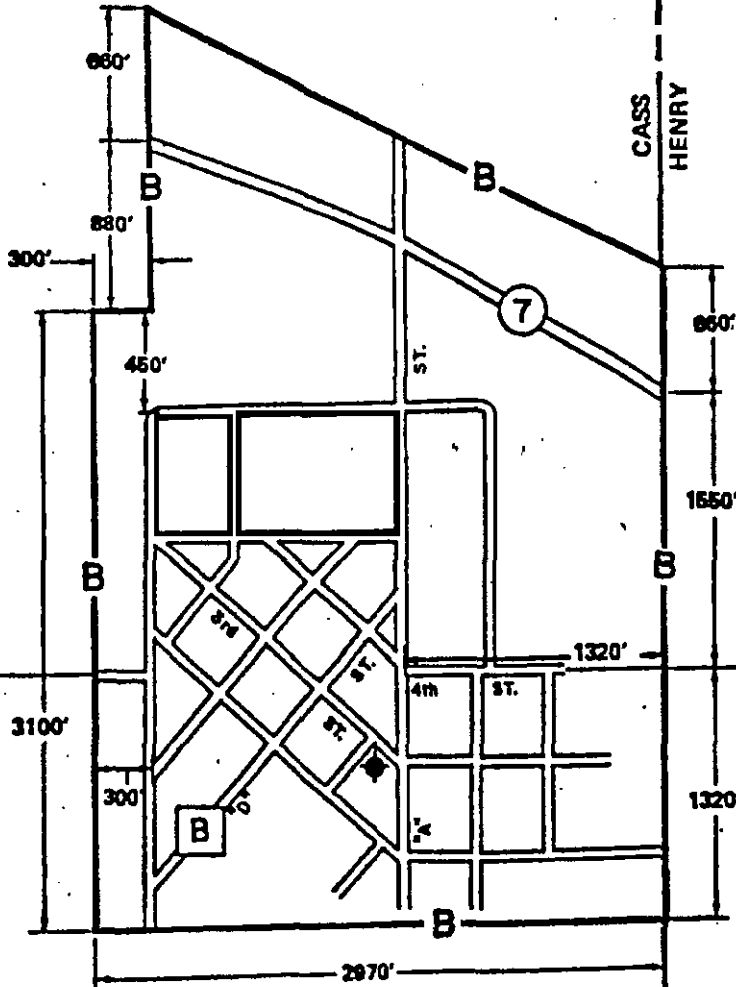
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CASS COUNTY  
HENRY COUNTY

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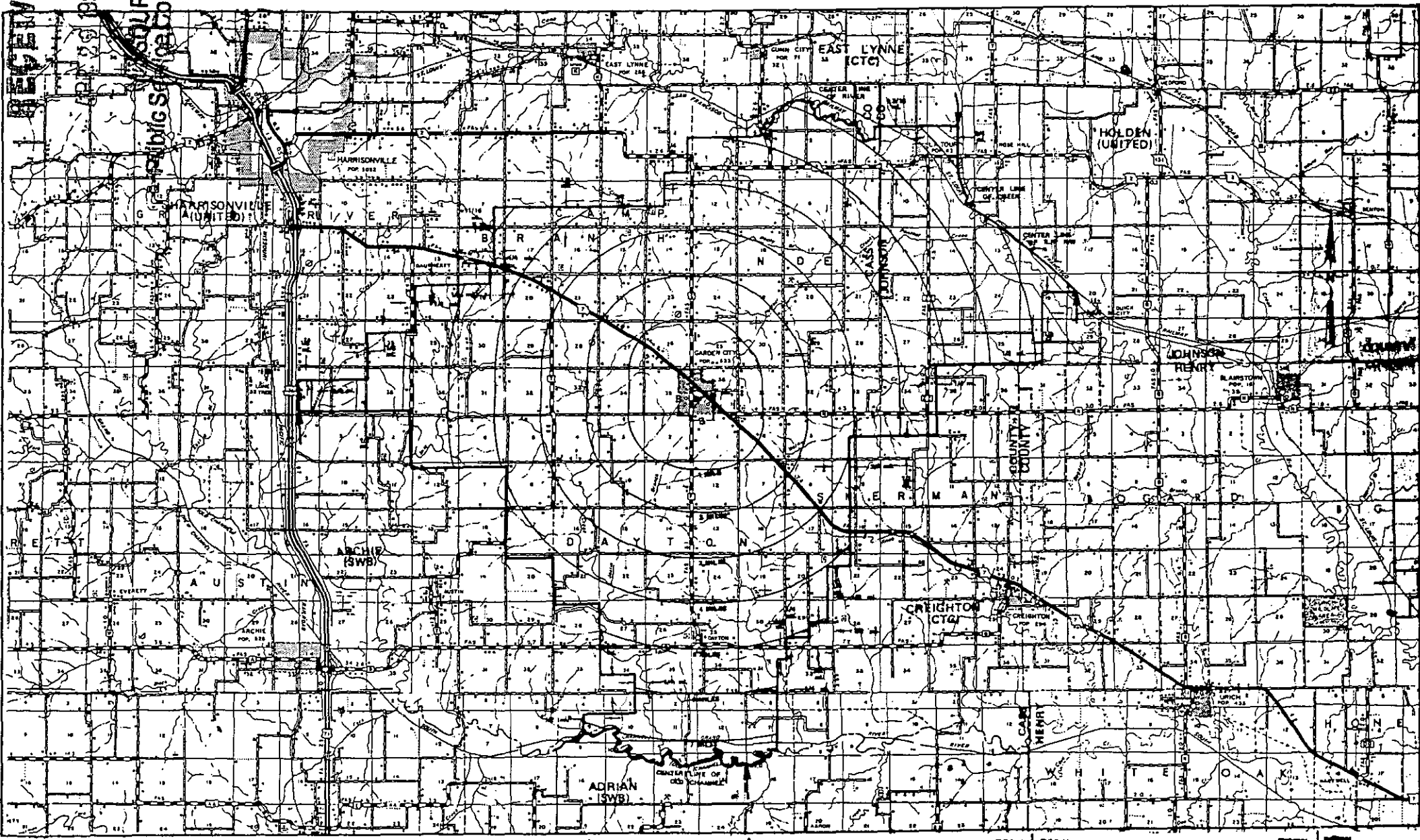
Effective: April 1, 1996

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GARDEN CITY EXCHANGE  
CASS & JOHNSON COUNTIES  
EXCHANGE AREA MAP

Cass County Telephone Company



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H. Rates

**MISSOURI  
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1. The following rate schedules reflect only the rates for central office access lines (excluding semi-public service which includes a coin telephone station).
2. The following rates will be increased appropriately for service within municipalities having in effect a fee or tax described elsewhere in this Section.

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GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

Rates (Cont'd)

C. Local Exchange Access Line Monthly Rate Schedule

CLASS AND GRADE OF SERVICE		ACCESS LINE RATE GROUPS				
		[1] 1- <u>1,060</u>	[2] 1,061- <u>2,900</u>	[3] 2,901- <u>7,000</u>	[4] 7,001- <u>25,000</u>	[5] 25,001- <u>OVER</u>
<u>Business Service:</u>						
One-Party	B1	\$32.00	\$32.00	\$32.00	\$32.00	\$32.00
PBX Trunk	PBX TK	18.25	19.50	20.75	22.00	23.25
Key Line	BKSL	18.25	19.50	20.75	22.00	23.25
Semi-Public	SP	16.25	17.50	18.75	20.00	21.25
Customer Owned	COPT	26.95	26.95	26.95	26.95	26.95
<u>Residence Service:</u>						
One-Party	R1	24.00	24.00	24.00	24.00	24.00
Key Line	R1	8.50	9.00	9.50	10.00	10.50

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GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

Rates (Cont'd)

C. Local Exchange Access Line Monthly Rate Schedule

CLASS AND GRADE OF SERVICE	GSEC	ACCESS LINE RATE GROUPS				
		[1] 1- <u>1,060</u>	[2] 1,061- <u>2,900</u>	[3] 2,901- <u>7,000</u>	[4] 7,001- <u>25,000</u>	[5] 25,001- <u>OVER</u>
<u>Business Service:</u>						
One-Party	B1	\$27.00	\$27.00	\$27.00	\$27.00	\$27.00
PBX Trunk	PBX TK	18.25	19.50	20.75	22.00	23.25
Key Line	BKSL	18.25	19.50	20.75	22.00	23.25
Semi-Public	SP	16.25	17.50	18.75	20.00	21.25
Customer Owned	COPT	26.95	26.95	26.95	26.95	26.95
<u>Residence Service:</u>						
One-Party	R1	24.00	24.00	24.00	24.00	24.00
Key Line	R1	8.50	9.00	9.50	10.00	10.50

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Floyd J. Jasinski, Director – Legislative and Regulatory (West)  
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GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

Rates (Cont'd)

C. Local Exchange Access Line Monthly Rate Schedule

CLASS AND GRADE OF SERVICE	GSEC	ACCESS LINE RATE GROUPS					
		[1] 1- <u>1,060</u>	[2] 1,061- <u>2,900</u>	[3] 2,901- <u>7,000</u>	[4] 7,001- <u>25,000</u>	[5] 25,001- <u>OVER</u>	
<u>Business Service:</u>							
One-Party	B1	\$27.00	\$27.00	\$27.00	\$27.00	\$27.00	<b>(I)</b>
PBX Trunk	PBX TK	18.25	19.50	20.75	22.00	23.25	
Key Line	BKSL	18.25	19.50	20.75	22.00	23.25	
Semi-Public	SP	16.25	17.50	18.75	20.00	21.25	
Customer Owned	COPT	26.95	26.95	26.95	26.95	26.95	
<u>Residence Service:</u>							
One-Party	R1	22.00	22.00	22.00	22.00	22.00	
Key Line	R1	8.50	9.00	9.50	10.00	10.50	

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Roseville, CA 95678

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LOCAL EXCHANGE SERVICE

Rates (Cont'd)

C. Local Exchange Access Line Monthly Rate Schedule

CLASS AND GRADE OF SERVICE		ACCESS LINE RATE GROUPS				
		[1] 1- <u>1,060</u>	[2] 1,061- <u>2,900</u>	[3] 2,901- <u>7,000</u>	[4] 7,001- <u>25,000</u>	[5] 25,001- <u>OVER</u>
<u>Business Service:</u>						
One-Party	B1	\$24.00	\$24.00	\$24.00	\$24.00	\$24.00
PBX Trunk	PBX TK	18.25	19.50	20.75	22.00	23.25
Key Line	BKSL	18.25	19.50	20.75	22.00	23.25
Semi-Public	SP	16.25	17.50	18.75	20.00	21.25
Customer Owned	COPT	26.95	26.95	26.95	26.95	26.95
<u>Residence Service:</u>						
One-Party	R1	22.00	22.00	22.00	22.00	22.00 (I)
Key Line	R1	8.50	9.00	9.50	10.00	10.50

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Rates (Cont'd)

C. Local Exchange Access Line Monthly Rate Schedule

CLASS AND GRADE OF SERVICE		ACCESS LINE RATE GROUPS					
		[1] 1- <u>1,060</u>	[2] 1,061- <u>2,900</u>	[3] 2,901- <u>7,000</u>	[4] 7,001- <u>25,000</u>	[5] 25,001- <u>OVER</u>	
<u>Business Service:</u>							
One-Party	B1	\$24.00	\$24.00	\$24.00	\$24.00	\$24.00	(I)
PBX Trunk	PBX TK	18.25	19.50	20.75	22.00	23.25	
Key Line	BKSL	18.25	19.50	20.75	22.00	23.25	
Semi-Public	SP	16.25	17.50	18.75	20.00	21.25	
Customer Owned	COPT	26.95	26.95	26.95	26.95	26.95	
<u>Residence Service:</u>							
One-Party	R1	20.00	20.00	20.00	20.00	20.00	
Key Line	R1	8.50	9.00	9.50	10.00	10.50	

GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

Rates (Cont'd)

C. Local Exchange Access Line Monthly Rate Schedule

CLASS AND GRADE OF SERVICE		ACCESS LINE RATE GROUPS				
		[1] 1- <u>1.060</u>	[2] 1,061- <u>2.900</u>	[3] 2,901- <u>7.000</u>	[4] 7,001- <u>25.000</u>	[5] 25,001- <u>OVER</u>
<u>Business Service:</u>						
One-Party	B1	\$21.00	\$21.00	\$21.00	\$21.00	\$21.00
PBX Trunk	PBX TK	18.25	19.50	20.75	22.00	23.25
Key Line	BKSL	18.25	19.50	20.75	22.00	23.25
Semi-Public	SP	16.25	17.50	18.75	20.00	21.25
Customer Owned	COPT	26.95	26.95	26.95	26.95	26.95
<u>Residence Service:</u>						
One-Party	R1	20.00 (I)	20.00 (I)	20.00 (I)	20.00 (I)	20.00 (I)
Key Line	R1	8.50	9.00	9.50	10.00	10.50

GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

Rates (Cont'd)

C. Local Exchange Access Line Monthly Rate Schedule

CLASS AND GRADE OF SERVICE		ACCESS LINE RATE GROUPS				
		[1] 1- <u>1.060</u>	[2] 1,061- <u>2.900</u>	[3] 2,901- <u>7.000</u>	[4] 7,001- <u>25.000</u>	[5] 25,001- <u>OVER</u>
<u>Business Service:</u>						
One-Party	B1	\$21.00 (I)	\$21.00 (I)	\$21.00 (I)	\$21.00 (I)	\$21.00 (I)
PBX Trunk	PBX TK	18.25	19.50	20.75	22.00	23.25
Key Line	BKSL	18.25	19.50	20.75	22.00	23.25
Semi-Public	SP	16.25	17.50	18.75	20.00	21.25
Customer Owned	COPT	26.95	26.95	26.95	26.95	26.95
<u>Residence Service:</u>						
One-Party	R1	18.00 (I)	18.00 (I)	18.00 (I)	18.00 (I)	18.00 (I)
Key Line	R1	8.50	9.00	9.50	10.00	10.50

GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

Rates (Cont'd)

C. Local Exchange Access Line Monthly Rate Schedule

CLASS AND GRADE OF SERVICE		ACCESS LINE RATE GROUPS				
		[1] 1- <u>1.060</u>	[2] 1,061- <u>2.900</u>	[3] 2,901- <u>7.000</u>	[4] 7,001- <u>25.000</u>	[5] 25,001- <u>OVER</u>
<u>Business Service:</u>						
One-Party	B1	\$18.00	\$18.00	\$18.00	\$18.00	\$18.00
PBX Trunk	PBX TK	18.25	19.50	20.75	22.00	23.25
Key Line	BKSL	18.25	19.50	20.75	22.00	23.25
Semi-Public	SP	16.25	17.50	18.75	20.00	21.25
Customer Owned	COPT	26.95	26.95	26.95	26.95	26.95
<u>Residence Service:</u>						
One-Party	R1	16.00	16.00	16.00	16.00	16.00
Key Line	R1	8.50	9.00	9.50	10.00	10.50

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(D  
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GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

H. Rates (Cont'd)

3. Local Exchange Access Line Monthly Rate Schedule

CLASS AND GRADE OF SERVICE		ACCESS LINE RATE GROUPS				
		[1] 1- <u>1.060</u>	[2] 1,061- <u>2.900</u>	[3] 2,901- <u>7.000</u>	[4] 7,001- <u>25.000</u>	[5] 25,001- <u>OVER</u>
Business Service:						
One-Party	B1	\$18.00 (I)	\$18.00 (I)	\$18.00 (I)	\$18.00 (I)	\$18.00 (I)
PBX Trunk	PBX TK	18.25 (I)	19.50 (I)	20.75 (I)	22.00 (I)	23.25 (I)
Key Line	BKSL	18.25 (I)	19.50 (I)	20.75 (I)	22.00 (I)	23.25 (I)
Semi-Public	SP	16.25	17.50	18.75	20.00	21.25
Customer Owned	COPT	26.95	26.95	26.95	26.95	26.95
Residence Service:						
One-Party	R1	16.00 (I)	16.00 (I)	16.00 (I)	16.00 (I)	16.00 (I)
Key Line	R1	8.50 (I)	9.00 (I)	9.50 (I)	10.00 (I)	10.50 (I)

(2) Local Exchange Access Line Monthly Rates include Touch Calling Service. Line Hunting Service is available at no additional monthly charge, however, appropriate services charges apply.

GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

H. Rates (Cont'd)

3. Local Exchange Access Line Monthly Rate Schedule

CLASS AND GRADE OF SERVICE		ACCESS LINE RATE GROUPS				
		[1] 1- <u>1,060</u>	[2] 1,061- <u>2,900</u>	[3] 2,901- <u>7,000</u>	[4] 7,001- <u>25,000</u>	[5] 25,001- <u>OVER</u>
Business Service:						
One-Party	B1	\$16.00	\$16.00	\$16.00	\$16.00	\$16.00
Four-Party	B4	13.00	14.00	15.00	16.00	17.00
PBX Trunk	PBX TK	16.25	17.50	18.75	20.00	21.25
Key Line	BKSL	16.25	17.50	18.75	20.00	21.25
Semi-Public	SP	16.25	17.50	18.75	20.00	21.25
Customer Owned	COPT	26.95	26.95	26.95	26.95	26.95
Residence Service:						
One-Party	R1	14.00	14.00	14.00	14.00	14.00
Two-Party	R2	5.20	5.60	6.00	6.40	6.80
Four-Party	R4	4.23	4.55	4.88	5.20	5.53
Key Line	R1	6.50	7.00	7.50	8.00	8.50

(D)

(D)

- (1) Two-party and four-party service is offered only in certain exchanges and may be limited to existing customers at existing locations. Please refer to the Local Exchange Service Offerings sheets for available services.
- (2) Local Exchange Access Line Monthly Rates include Touch Calling Service. Line Hunting Service is available at no additional monthly charge, however, appropriate services charges apply.

GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

H. Rates (Cont'd)

3. Local Exchange Access Line Monthly Rate Schedule

CLASS AND GRADE OF SERVICE		ACCESS LINE RATE GROUPS					
		[1] 1- <u>1,060</u>	[2] 1,061- <u>2,900</u>	[3] 2,901- <u>7,000</u>	[4] 7,001- <u>25,000</u>	[5] 25,001- <u>OVER</u>	
Business Service:							
One-Party	B1	\$16.00	\$16.00	\$16.00	\$16.00	\$16.00	(I)(D)
Four-Party	B4	13.00	14.00	15.00	16.00	17.00	
PBX Trunk	PBX TK	16.25	17.50	18.75	20.00	21.25	
Key Line	BKSL	16.25	17.50	18.75	20.00	21.25	
Semi-Public	SP	16.25	17.50	18.75	20.00	21.25	
Customer Owned	COPT	26.95	26.95	26.95	26.95	26.95	
Pay Tel Svc							
Emergency Line Service		7.00	7.00	7.00	7.00	7.00	(N)
Residence Service:							
One-Party	R1	14.00	14.00	14.00	14.00	14.00	(I)
Two-Party	R2	5.20	5.60	6.00	6.40	6.80	
Four-Party	R4	4.23	4.55	4.88	5.20	5.53	
Key Line	R1	6.50	7.00	7.50	8.00	8.50	
Emergency Line Service		7.00	7.00	7.00	7.00	7.00	(N)

- (1) Two-party and four-party service is offered only in certain exchanges and may be limited to existing customers at existing locations. Please refer to the Local Exchange Service Offerings sheets for available services.
- (2) Local Exchange Access Line Monthly Rates include Touch Calling Service. Line Hunting Service is available at no additional monthly charge, however, appropriate services charges apply.



GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

H. Rates (Cont'd)

3. Local Exchange Access Line Monthly Rate Schedule

CLASS AND GRADE OF SERVICE		ACCESS LINE RATE GROUPS				
		[1] 1- <u>1,060</u>	[2] 1,061- <u>2,900</u>	[3] 2,901- <u>7,000</u>	[4] 7,001- <u>25,000</u>	[5] 25,001- <u>OVER</u>
Business Service:						
One-Party	B1	\$13.00	\$14.00	\$15.00	\$16.00	\$17.00
Four-Party	B4	13.00	14.00	15.00	16.00	17.00
PBX Trunk	PBX TK	16.25	17.50	18.75	20.00	21.25
Key Line	BKSL	16.25	17.50	18.75	20.00	21.25
Semi-Public	SP	16.25	17.50	18.75	20.00	21.25
Customer Owned Pay Tel Svc	COPT	26.95	26.95	26.95	26.95	26.95
Residence Service:						
One-Party	R1	10.00	10.00	10.00	10.00	10.00
Two-Party	R2	5.20	5.60	6.00	6.40	6.80
Four-Party	R4	4.23	4.55	4.88	5.20	5.53
Key Line	R1	6.50	7.00	7.50	8.00	8.50

- (1) Two-party and four-party service is offered only in certain exchanges and may be limited to existing customers at existing locations. Please refer to the Local Exchange Service Offerings sheets for available services.
- (2) Local Exchange Access Line Monthly Rates include Touch Calling Service. Line Hunting Service is available at no additional monthly charge, however, appropriate services charges apply.

June 1, 2012

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May 28, 2013  
Missouri Public  
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JI-2013-0421

Patrick Morse  
SR VP – Governmental Affairs  
PO Box 199, Dodge City, KS 67801

FILED  
Missouri Public  
Service Commission  
IT-2012-0390; JI-2012-0720

GENERAL AND LOCAL EXCHANGE TARIFF

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LOCAL EXCHANGE SERVICE

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H. Rates (Cont'd)

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Public Service Commission

3. Local Exchange Access Line Monthly Rate Schedule

		ACCESS LINE RATE GROUPS				
		[1]	[2]	[3]	[4]	[5]
CLASS AND GRADE OF SERVICE	GSEC	1- <u>1,060</u>	1,061- <u>2,900</u>	2,901- <u>7,000</u>	7,001- <u>25,000</u>	25,001- <u>OVER</u>
Business Service:						
One-Party	B1	\$13.00	\$14.00	\$15.00	\$16.00	\$17.00
Four-Party	B4	13.00	14.00	15.00	16.00	17.00
PBX Trunk	PBX TK	16.25	17.50	18.75	20.00	21.25
Key Line	BKSL	16.25	17.50	18.75	20.00	21.25
Semi-Public	SP	16.25	17.50	18.75	20.00	21.25
Customer Owned	COPT	26.95	26.95	26.95	26.95	26.95
Pay Tel Svc						
Residence Service:						
One-Party	R1	6.50	7.00	7.50	8.00	8.50
Two-Party	R2	5.20	5.60	6.00	6.40	6.80
Four-Party	R4	4.23	4.55	4.88	5.20	5.53
Key Line	R1	6.50	7.00	7.50	8.00	8.50

- (1) Two-party and four-party service is offered only in certain exchanges and may be limited to existing customers at existing locations. Please refer to the Local Exchange Service Offerings sheets for available services.
- (2) Local Exchange Access Line Monthly Rates include Touch Calling Service. Line Hunting Service is available at no additional monthly charge, however, appropriate services charges apply.

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Kenneth Matzdorff  
President  
Peculiar, Missouri

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June 1, 2012  
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Service Commission  
IT-2012-0390; JI-2012-0720

MO. PUBLIC SERVICE COMM

**GENERAL AND LOCAL EXCHANGE TARIFF**

LOCAL EXCHANGE SERVICE

H. Rates (Cont'd)

(N)

4. Business Access Lines – Volume and Term Discounts

- a. Business Service customers that commit to certain volume (access lines) amounts and length of service (term) periods will be provided a discount on the normal monthly local exchange access line rates, as contained in Section 4. H. 3. of this Tariff, according to the table in Section 4. H. 4. d. below.
- b. The discounts offered pursuant to this Section will be applicable to all Business Service One-Party, PBX Trunk, and Key Line customers in all rate groups.
- c. The feature packs listed in Part e below can only be used in conjunction with Business Access Lines purchased pursuant to this Section.
- d. Rates – The following discounts are stated in terms of the percentage reduction in the normal monthly local exchange access line rates.

<u>Volume</u>	<u>1 yr Term</u>	<u>2 yr Term</u>	<u>3 yr Term</u>	<u>5 yr Term</u>
1-3 lines	5%	10%	15%	20%
4-10 Lines	7%	12%	17%	22%
11-25 Lines	9%	14%	19%	24%
26-49 lines	11%	16%	21%	26%
50-74 Lines	13%	18%	23%	28%
75-99 Lines	15%	20%	25%	30%
100-199 Lines	17%	22%	27%	32%
200-299 Lines	19%	24%	29%	34%

- e. The following Feature Packs can be added to any and all access lines in the volume/term discount plan:
  - 1) Feature Pack A - \$12.50 per month per line  
- Includes Call Forwarding, Calling Name/Number Identification, Three Way Calling, and Voice Mail-Basic\*.
  - 2) Feature Pack B - \$16.50 per month per line  
- Includes Call Forwarding, Calling Name/Number Identification, Three Way Calling, and Voice Mail-Premium\*.
- f. All rules, regulations, fees and surcharges normally applicable to the discounted Business Services apply. Local and state additional charges, taxes, surcharges and other charges are not discounted under this section.
- g. Termination Charges may be applicable to customers terminating eligible Business Services provided under this section prior to the expiration of the service term. Such charges will be in an amount not to exceed the monthly recurring charge for the services for the months remaining on the original or renewal term.

\* Denotes non-regulated service

(N)

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Patrick L. Morse, Vice President  
PO Box 199  
Dodge City, Kansas 67801

**CANCELLED**  
December 31, 2016  
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Missouri Public  
Service Commission  
JI-2009-0574

GENERAL AND LOCAL EXCHANGE TARIFF

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President  
Peculiar, Missouri

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Service Commission  
JI-2009-0574

**MO. PUBLIC SERVICE COMMISSION**

GENERAL AND LOCAL EXCHANGE TARIFF

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LOCAL EXCHANGE SERVICE

JUN 16 1999

I. Local Exchange Service Offerings - Applicable to Schedule "A"  
 MISSOURI PUBLIC SERVICE COMMISSION

Exchange	Within the Base Rate Area					Outside the Base Rate Area					
	Bus 1PEV	PBX Trk	Key Line	Semi Pub	Res 1Prv	Bus 1Pt	PBX Trk	Key Line	Semi Pub	Res 1Prv	
	(2)	(2)	(2)	(2)	(2)	(2)	(2)	(2)	(2)	(2)	(C)
Cleveland	x	x	x	x	x	x	x	x	x	x	(D)
Drexel	x	x	x	x	x	x	x	x	x	x	
Garden City	x	x	x	x	x	x	x	x	x	x	(C)
Peculiar	x	x	x	x	x	x	x	x	x	x	
East Lynne	x	x	x	x	x	x	x	x	x	x	(C)

Missouri Public  
 Service Commission (D)

FILED AUG 23 1999

(D)

Issued: June 16, 1999

Effective: July 16, 1999\*

AUG 20 1999

Kenneth Matzdorff  
 President  
 Peculiar, Missouri

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GENERAL AND LOCAL EXCHANGE TARIFF

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LOCAL EXCHANGE SERVICE

**OCT 31 1997**

I. Local Exchange Service Offerings - Applicable to Schedule "A"

**MO. PUBLIC SERVICE COMM**

Exchange	Within the Base Rate Area							Outside the Base Rate Area							
	Bus 1Ptv	PBX Trk	Key Line	Semi Pub	Res 1Ptv	Res 2Ptv	Res 4Ptv	Bus 1Pt	Bus 4Ptv	PBX Trk	Key Line	Semi Pub	Res 1Ptv	Res 2Ptv	Res 4Ptv
Cleveland	x	x	x	x	x			x		x	x	x	x		
Creighton	X	X	X	X	X			X	X	X	X	X	X		X
Drexel	X	X	X	X	X			X		X	X	X	X	x	D
Garden City	x	x	x	x	x			x	x	x	x	x	x		
Peculiar	X	X	X	X	X			X		X	X	X	X		

1) The offering of residential two and four-party service within the Base Rate Area is discontinued to new applicants but will be continued to those customers of the Company receiving such service until discontinued or changed at the request of the customer.

2) At locations where facilities permit, one-party service is offered to customers requesting new telephone service or to customers requesting a change in their existing telephone service.

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Effective: December 1, 1997

**CANCELLED**

Kenneth Matzdorff  
President  
Peculiar, Missouri

**FILED**

**AUG 20 1999**

**DEC -1 1997**

By *2 RS #19*  
Public Service Commission  
**MISSOURI**

**MISSOURI**  
Public Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

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LOCAL EXCHANGE SERVICE

I. Local Exchange Service Offerings - Applicable to Schedule "A" **FEB 7 1996**

**MISSOURI  
Public Service Commission**

Exchange	Within the Base Rate Area						Outside the Base Rate Area								
	Bus 1Pty	PBX Trk	Key Line	Semi Pub	Res 1Pty	Res 2Pty	Res 4Pty	Bus 1Pt	Bus 4Pty	PBX Trk	Key Line	Semi Pub	Res 1Pty	Res 2Pty	Res 4Pty
Cleveland	x	x	x	x	x		(2)	(2)	(2)	(2)	(2)	(2)			
Creighton	x	x	x	x	x		x	x	x	x	x	x			x
Drexel	x	x	x	x	x		x	x	x	x	x	x	x	x	x
Garden City	x	x	x	x	x		x	x	x	x	x	x			x
Peculiar	x	x	x	x	x		x		x	x	x	x			

**CANCELLED**

DEC -1 1997  
By 1st P.S. #19  
Public Service Commission  
MISSOURI

- 1) The offering of residential two and four-party service within the Base Rate Area is discontinued to new applicants but will be continued to those customers of the Company receiving such service until discontinued or changed at the request of the customer.
- 2) At locations where facilities permit, one-party service is offered to customers requesting new telephone service or to customers requesting a change in their existing telephone service.

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President  
Peculiar, Missouri

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FairPoint Communications Missouri, Inc  
d/b/a FairPoint Communications

PSC MO. No 1  
Section 4  
Third Revised Sheet 20  
Cancels Second<sup>F</sup> Revised Sheet 20

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GENERAL AND LOCAL EXCHANGE TARIFF

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LOCAL EXCHANGE SERVICE

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Patrick L. Morse, Senior Vice President - Government Affairs  
908 W. Frontview  
Dodge City, Kansas 67801

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JI-2016-0135

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JI-2014-0147



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GENERAL AND LOCAL EXCHANGE TARIFF

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LOCAL EXCHANGE SERVICE

J. Emergency Line Service

1. General

- a. Emergency Line service provides the Company's customer with access to emergency services (E911) and with the ability to call the Company's customer service and repair centers.
- b. Emergency Line service is available to business and residence customers.
- c. Emergency Line service does not provide access to calling within the customer's local calling scope, except as noted above.
- d. Lines equipped with Emergency Line service will not be available for Metropolitan Area Calling (MCA) service as described in this Tariff.
- e. Emergency Line service allows the customer to receive incoming calls.
- f. Lines equipped with Emergency Line service will not have a directory listing, nor will other calling features be available.
- g. This Service can only be used in conjunction with the Company's HSI Essentials Package.

2. Rates

- a. The Emergency Line Service rates are listed in Section 4, Sheet No. 17. (C)
- b. All relevant taxes and surcharges will apply;
- c. All relevant service charges, connection fees, and other non-recurring charges will apply.

**GENERAL AND LOCAL EXCHANGE TARIFF**

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LOCAL EXCHANGE SERVICE

J. Emergency Line Service

1. General

- a. Emergency Line service provides the Company's customer with access to emergency services (E911) and with the ability to call the Company's customer service and repair centers.
- b. Emergency Line service is available to business and residence customers.
- c. Emergency Line service does not provide access to calling within the customer's local calling scope, except as noted above.
- d. Lines equipped with Emergency Line service will not be available for Metropolitan Area Calling (MCA) service as described in this Tariff.
- e. Emergency Line service allows the customer to receive incoming calls.
- f. Lines equipped with Emergency Line service will not have a directory listing, nor will other calling features be available.
- g. This Service can only be used in conjunction with the Company's HSI Essentials Package.

2. Rates

- a. The Emergency Line Service rate will equal 50% of the applicable monthly local exchange access line rate as contained herein.
- b. All relevant taxes and surcharges will apply;
- c. All relevant service charges, connection fees, and other non-recurring charges will apply.

(N)

(N)

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Patrick L. Morse, Vice President  
PO Box 199  
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GENERAL AND LOCAL EXCHANGE TARIFF

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Kenneth Matzdorff  
President  
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Service Commission  
JI-2011-0052

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GENERAL AND LOCAL EXCHANGE TARIFF

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President  
Peculiar, Missouri

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Missouri Public  
Service Commission  
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**MO. PUBLIC SERVICE COMM**

GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

Customer Assistance Programs (cont'd)

D. Missouri Universal Service Fund: Low-Income Assistance

1. General- A low-income customer is any customer who requests or receives residential essential local telecommunications service and who has been certified by the Department of Social Services (DSS) as economically disadvantaged. Qualified individuals will receive discounted services under either the low-income assistance or the disabled assistance program.
2. Regulations - Low income assistance is available to all residential customers who demonstrate, by self certifying with the company under penalty of perjury, that they are eligible for support by participation in:
  - a. Medicaid
  - b. SNAP (Supplemental Nutrition Assistance Program) (f/k/a Food Stamps)
  - c. Supplementary Security Income (SSI)
  - d. Federal Public Housing Assistance or section 8
  - e. Low Income Home Energy Assistance Program (LIHEAP)
  - f. Temporary Assistance to Needy Families (TANF)
  - g. National Free Lunch Program
  - h. Income as defined in 47 CFR Section 54.400(f), must be at or below 135% of the Federal Poverty Guidelines
3. Eligible Services - Essential local telecommunications service is defined as two (2) way switched voice residential service within a local calling scope as determined by the commission, comprised of the following services and their recurring charges:
  - a. Single line residential service, including touch-tone dialing and any applicable mileage or zone charges
  - b. Access to local emergency services, including, but not limited to, 911 service established by local authorities
  - c. Access to basic local operator services
  - d. Access to basic local directory assistance
  - e. Standard intercept service
  - f. Equal access to Inter-Exchange Carriers consistent with rules and regulations of the FCC
  - g. One (1) standard white pages directory listing
  - h. Toll blocking or toll control for qualifying low-income customers
4. Support Amount - Customers eligible under the established criteria can receive a discount from their bill for essential local telecommunications service equal to the amounts approved by the Missouri Public Service Commission and the Federal Communications Commission. The amount of combined federal and state lifeline support for any customer will not exceed the sum of the federal Subscriber Line Charge (SLC) and the recurring charges for essential local telecommunications services (including the basic service rate, extended area service additive, and mileage additives, if any).

(M2) Information on this sheet was previously found on sheet 25.

GENERAL AND LOCAL EXCHANGE TARIFF

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LOCAL EXCHANGE SERVICE

Customer Assistance Programs (cont'd) (C)

E. LIFELINE SERVICE (T)

1. General (T)

Lifeline Service applies a credit to the Basic Local Exchange Service monthly recurring access line rates for qualifying residential customers.

a. Lifeline service is a reduction in the monthly local service charges normally paid by qualifying low-income customers.

b. Lifeline will not be furnished on a Foreign Exchange service.

c. Lifeline service shall not be disconnected for non-payment of toll charges.

d. Toll blocking provides a means of restricting access to the Long Distance Message Telecommunications Network. Toll blocking for the purpose of lifeline service will restrict 1+, 0+, and 0- (operator bandied) calls.

1. If the customer chooses "toll blocking" the company will not charge a service deposit for essential local telecommunications service.

2. Toll blocking is offered to Lifeline subscribers at no charge.

2. Eligibility Requirements

An applicant must meet the following criteria in order to qualify for Lifeline Service:

a. To qualify for Lifeline the consumer must participate in one of the following programs: (T)

1. Medicaid (T)

2. SNAP (Supplemental Nutrition Asst. Program) (f/k/a Food Stamps) (C)

3. Supplemental Security Income (SSI) (T)

4. Federal public housing assistance |

5. Low Income Home Energy Assistance Program (LIHEAP) |

6. Temporary Assistance to Needy Families (TANF) |

7. National Free Lunch Program (T)

b. Or the customer's income, as defined in 47 CFR Section 54.400(f), must be at or below 135% of the Federal Poverty Guidelines. (T)

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GENERAL AND LOCAL EXCHANGE TARIFF

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LOCAL EXCHANGE SERVICE

LIFELINE SERVICE

A. General

1. Lifeline Service applies a credit to the Basic Local Exchange Service monthly recurring access line rates for qualifying residential customers.
  - a. Lifeline service is a reduction in the monthly local service charges normally paid by qualifying low-income customers.
  - b. Lifeline will not be furnished on a Foreign Exchange service.
  - c. Lifeline service shall not be disconnected for non-payment of toll charges.
  - d. Toll blocking provides a means of restricting access to the Long Distance Message Telecommunications Network. Toll blocking for the purpose of lifeline service will restrict 1+, 0+, and 0- (operator bandied) calls.
    1. If the customer chooses "toll blocking" the company will not charge a service deposit for essential local telecommunications service.
    2. Toll blocking is offered to Lifeline subscribers at no charge.
2. Eligibility Requirements
  - a. An applicant must meet the following criteria in order to qualify for Lifeline Service:
    1. To qualify for Lifeline the consumer must participate in one of the following programs:
      - a) Medicaid
      - b) Food Stamps
      - c) Supplemental Security Income (SSI)
      - d) Federal public housing assistance
      - e) Low Income Home Energy Assistance Program
      - f) Temporary Assistance to Needy Families (TANF)
      - g) National Free Lunch Program
    2. Or the customer's income, as defined in 47 CFR Section 54.400(f), must be at or below 135% of the Federal Poverty Guidelines. (N)  
(N)

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Issued: April 13, 2012

Effective: May 13, 2012

**CANCELLED**  
December 31, 2016  
Missouri Public  
Service Commission  
JI-2016-0135

Patrick L. Morse  
Sr. Vice President – Governmental Affairs  
Peculiar, Missouri

**Filed**  
**Missouri Public**  
**Service Commission**  
**JI-2012-0599**

**GENERAL AND LOCAL EXCHANGE TARIFF**

LOCAL EXCHANGE SERVICE

LIFELINE SERVICE

A. General

1. Lifeline Service applies a credit to the Basic Local Exchange Service monthly recurring access line rates for qualifying residential customers.

a. Lifeline service is a reduction in the monthly local service charges normally paid by qualifying low-income customers.

b. Lifeline will not be furnished on a Foreign Exchange service.

c. Lifeline service shall not be disconnected for non-payment of toll charges.

d. Toll blocking provides a means of restricting access to the Long Distance Message Telecommunications Network. Toll blocking for the purpose of lifeline service will restrict 1+, 0+, and 0- (operator handled) calls.

1. If the customer chooses "toll blocking" the company will not charge a service deposit for essential local telecommunications service.

2. Toll blocking is offered to Lifeline subscribers at no charge.

2. Eligibility Requirements

a. An applicant must meet the following criteria in order to qualify for Lifeline Service:

1. To qualify for Lifeline the consumer must participate in one of the following programs:

- a) Medicaid
- b) Food Stamps
- c) Supplemental Security Income (SSI)
- d) Federal public housing assistance
- e) Low Income Home Energy Assistance Program
- f) Temporary Assistance to Needy Families (TANF)
- g) National Free Lunch Program

(N)

(N)

Issued: August 2, 2005

Robert Schoonmaker  
General Manager  
Peculiar, MO 64078

Effective: September 1, 2005

CANCELLED  
May 13, 2012  
Missouri Public  
Service Commission  
JI-2012-0599



GENERAL AND LOCAL EXCHANGE TARIFF

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LOCAL EXCHANGE SERVICE

(RESERVED FOR FUTURE USE)

**RECEIVED**

FEB 7 1996

**MISSOURI  
Public Service Commission**

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Issued: February 7, 1996

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Kenneth Matzdorff  
President  
Peculiar, Missouri

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95 - 163  
APR 1 1996

MO. PUBLIC SERVICE COMM

GENERAL AND LOCAL EXCHANGE TARIFF

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LOCAL EXCHANGE SERVICE

Customer Assistance Programs

E. LIFELINE SERVICE (cont'd)

2. Eligibility Requirements (cont'd)

- c. The customer must sign, under penalty of perjury, a document certifying:
  - 1. He/She is receiving benefits from one of the programs in a.1 above.
  - 2. Name of the program(s) from which they are receiving benefits.
  - 3. That he/she will notify the company if he/she no longer participates in the program(s) named in a. preceding.
- d. The premises at which the residence service is requested must be the applicant's principal place of residence.
- e. There is only one telephone line serving the residence premises. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic establishment.
- f. Lifeline Service is limited to one qualified service per household at the customer's primary residence. (C)

3. Rates and Charges

- a. Service charges do not apply when Lifeline Service is added to an existing service, or is continued, and it is the only service being ordered.
- b. Lifeline service is a reduction in the monthly local service charges normally paid by qualifying low-income consumers. Eligible Lifeline subscribers will receive a baseline credit equal to 100% of the Federal End User Subscriber Line Charge as specified in the Company's Interstate Access Tariff and a supplemental reduction in their residential access line rate in an amount ordered by the Federal Communications Commission.
- c. All recurring or nonrecurring charges for any service other than Lifeline Service shall be billed at tariffed rates.

4. Customer Annual Responsibility

- a. All Lifeline customers as of June 1, 2012 must certify with the Company that they are still eligible for Lifeline support each year. Customers may certify in person, over the phone or in writing. Customers will not be required to provide verifying documentation. (C)

5. Access Recovery Charge (ARC)

- a. Eligible Lifeline customers are exempt from ARC (effective July 1, 2012).

GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

Customer Assistance Programs

E. LIFELINE SERVICE (cont'd)

2. Eligibility Requirements (cont'd)

- c. The customer must sign, under penalty of perjury, a document certifying:
1. He/She is receiving benefits from one of the programs in a.1 above.
  2. Name of the program(s) from which they are receiving benefits.
  3. That he/she will notify the company if he/she no longer participates in the program(s) named in a. preceding.

d. The premises at which the residence service is requested must be the applicant's principal place of residence.

e. There is only one telephone line serving the residence premises. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic establishment.

f. Lifeline Service is limited to one line per household at the customer's primary residence.

3. Rates and Charges

a. Service charges do not apply when Lifeline Service is added to an existing service, or is continued, and it is the only service being ordered.

b. Lifeline service is a reduction in the monthly local service charges normally paid by qualifying low-income consumers. Eligible Lifeline subscribers will receive a baseline credit equal to 100% of the Federal End User Subscriber Line Charge as specified in the Company's Interstate Access Tariff and a supplemental reduction in their residential access line rate in an amount ordered by the Federal Communications Commission.

c. All recurring or nonrecurring charges for any service other than Lifeline Service shall be billed at tariffed rates.

4. Customer Annual Responsibility

a. All Lifeline customers as of June 1, 2012 must certify with the Company that they are still eligible for Lifeline support by December 31<sup>st</sup> each year. Customers may certify in person, over the phone or in writing. Customers will not be required to provide verifying documentation.

5. Access Recovery Charge (ARC)

a. Eligible Lifeline customers are exempt from ARC (effective July 1, 2012).

(M) Information now on this sheet was previously on sheet 23.1.



**GENERAL AND LOCAL EXCHANGE TARIFF**

LOCAL EXCHANGE SERVICE

LIFELINE SERVICE

A. General (cont'd)

- b. The customer must sign, under penalty of perjury, a document certifying:
    - 1. He/She is receiving benefits from one of the programs in a.1 above.
    - 2. Name of the program(s) from which they are receiving benefits.
    - 3. That he/she will notify the company if he/she no longer participates in the program(s) named in a. preceding.
  - c. The premises at which the residence service is requested must be the applicant's principal place of residence.
  - d. There is only one telephone line serving the residence premises. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic establishment.
3. Lifeline Service is limited to one line per household at the customer's primary residence.

B. Rates and Charges

- 1. Service charges do not apply when Lifeline Service is added to an existing service, or is continued, and it is the only service being ordered.
- 2. Lifeline service is a reduction in the monthly local service charges normally paid by qualifying low-income consumers. Eligible Lifeline subscribers will receive a baseline credit equal to 100% of the Federal End User Subscriber Line Charge as specified in the Company's Interstate Access Tariff and a supplemental reduction in their residential access line rate for one party service of \$1.75. The components of the reduction to basic residential one-party rates are as follows:

State reduction in local rate:	\$1.75
Federal baseline Lifeline reduction:	*

The Federal baseline reduction shall be used to waive the consumers federal End-User Common Line charge.

- 3. All recurring or nonrecurring charges for any service other than Lifeline Service shall be billed at tariffed rates.

\*Baseline amount of Federal Credit is equal to 100% of the Federal End Subscriber Line Charge as specified in the Company's Interstate Access Tariff.

(N)

(N)

CANCELLED

May 13, 2012 Issued: August 2, 2005

Robert Schoonmaker  
General Manager  
Peculiar, MO 64078

Effective: September 1, 2005

Missouri Public  
Service Commission  
JI-2012-0599

GENERAL AND LOCAL EXCHANGE TARIFF

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**RECEIVED**

LOCAL EXCHANGE SERVICE

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**MISSOURI  
Public Service Commission**

(RESERVED FOR FUTURE USE)

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Issued: February 7, 1996

Effective: April 1, 1996

Kenneth Matzdorff  
President  
Peculiar, Missouri

**FILED**  
95 - 163  
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**MO. PUBLIC SERVICE COMM**

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GENERAL AND LOCAL EXCHANGE TARIFF

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LOCAL EXCHANGE SERVICE

4.1 Missouri Universal Service Fund Low-Income Assistance

A. General- A low-income customer is any customer who requests or receives residential essential local telecommunications service and who has been certified by the Department of Social Services (DSS) as economically disadvantaged. Qualified individuals will receive discounted services under either the low-income assistance or the disabled assistance program.

B. Regulations - Low income assistance is available to all residential customers who demonstrate, by self certifying with the company under penalty of perjury, that they are eligible for support by participation in:

- 1) Medicaid
- 2) Food Stamps
- 3) Supplementary Security Income (SSI)
- 4) Federal Public Housing Assistance or section 8
- 5) Low Income Home Energy Assistance Program (LIHEAP)
- 6) Temporary Assistance to Needy Families (TANF)
- 7) National Free Lunch Program
- 8) Income as defined in 47 CFR Section 54.400(f), must be at or below 135% of the Federal Poverty Guidelines

(N)  
(N)

C. Eligible Services - Essential local telecommunications service is defined as two (2) way switched voice residential service within a local calling scope as determined by the commission, comprised of the following services and their recurring charges:

- 1) Single line residential service, including touch-tone dialing and any applicable mileage or zone charges
- 2) Access to local emergency services, including, but not limited to, 911 service established by local authorities
- 3) Access to basic local operator services
- 4) Access to basic local directory assistance
- 5) Standard intercept service
- 6) Equal access to Inter-Exchange Carriers consistent with rules and regulations of the FCC
- 7) One (I) standard white pages directory listing
- 8) Toll blocking or toll control for qualifying low-income customers

## General and Local Exchange Tariff

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### 4. Lifeline Services

#### 4.1 Missouri Universal Service Fund Low-Income Assistance

- A. **General** – A low-income customer is any customer who requests or receives residential essential local telecommunications service and who has been certified by the Department of Social Services (DSS) as economically disadvantaged. Qualified individuals will receive discounted services under either the low-income assistance or the disabled assistance program.
- B. **Regulations** – Low income assistance is available to all residential customers who demonstrate, by self certifying with the company under penalty of perjury, that they are eligible for support by participation in:
- 1) Medicaid
  - 2) Food Stamps
  - 3) Supplementary Security Income (SSI)
  - 4) Federal Public Housing Assistance or section 8
  - 5) Low Income Home Energy Assistance Program (LIHEAP)
  - 6) Temporary Assistance to Needy Families (TANF) (N)
  - 7) National Free Lunch Program (N)
- C. **Eligible Services** – Essential local telecommunications service is defined as two (2) way switched voice residential service within a local calling scope as determined by the commission, comprised of the following services and their recurring charges:
- 1) Single line residential service, including touch-tone dialing and any applicable mileage or zone charges
  - 2) Access to local emergency services, including, but not limited to, 911 service established by local authorities
  - 3) Access to basic local operator services
  - 4) Access to basic local directory assistance
  - 5) Standard intercept service
  - 6) Equal access to Inter-Exchange Carriers consistent with rules and regulations of the FCC
  - 7) One (1) standard white pages directory listing
  - 8) Toll blocking or toll control for qualifying low-income customers

Issued: May 23, 2005

Effective: June 22, 2005



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**General and Local Exchange Tariff**

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**4. Lifeline Services****4.1 Missouri Universal Service Fund Low-Income Assistance**

- A. **General** – A low-income customer is any customer who requests or receives residential essential local telecommunications service and who has been certified by the Department of Social Services (DSS) as economically disadvantaged. Qualified individuals will receive discounted services under either the low-income assistance or the disabled assistance program.
- B. **Regulations** – Low income assistance is available to all residential customers who demonstrate, by self certifying with the company under penalty of perjury, that they are eligible for support by participation in:
- 1) Medicaid
  - 2) Food Stamps
  - 3) Supplementary Security Income (SSI)
  - 4) Federal Public Housing Assistance or section 8
  - 5) Low Income Home Energy Assistance Program (LIHEAP)
- C. **Eligible Services** – Essential local telecommunications service is defined as two (2) way switched voice residential service within a local calling scope as determined by the commission, comprised of the following services and their recurring charges:
- 1) Single line residential service, including touch-tone dialing and any applicable mileage or zone charges
  - 2) Access to local emergency services, including, but not limited to, 911 service established by local authorities
  - 3) Access to basic local operator services
  - 4) Access to basic local directory assistance
  - 5) Standard intercept service
  - 6) Equal access to Inter-Exchange Carriers consistent with rules and regulations of the FCC
  - 7) One (1) standard white pages directory listing
  - 8) Toll blocking or toll control for qualifying low-income customers

GENERAL AND LOCAL EXCHANGE TARIFF RECEIVED

LOCAL EXCHANGE SERVICE

JAN 05 1998

LIFELINE SERVICE

MISSOURI  
Public Service Commission

A. General

1. Lifeline Service applies a credit to the Basic Local Exchange Service monthly recurring access line rates for qualifying residential customers.

a. Lifeline service is a reduction in the monthly local service charges normally paid by qualifying low-income consumers.

b. Lifeline will not be furnished on a Foreign Exchange service.

c. Lifeline service shall not be disconnected for non-payment of toll charges.

d. Toll blocking provides a means of restricting access to the Long Distance Message Telecommunications Network. Toll blocking for the purpose of lifeline service will restrict 1+, 0+, and 0- (operator handled) calls.

1. If the customer chooses "toll blocking" the company will not charge a service deposit.

2. Toll blocking is offered to Lifeline subscribers at no charge.

(C)

2. Eligibility Requirements

a. An applicant must meet the following criteria in order to qualify for Lifeline Service:

1. To qualify for Lifeline the consumer must participate in one of the following programs:

- a) Medicaid
- b) Food Stamps
- c) Supplemental Security Income (SSI)
- d) Federal public housing assistance
- e) Low Income Home Energy Assistance Program

FILED

FEB 04 1998

MO PUBLIC SERVICE COMM

Issued: JAN 05 1998

Ken Matzdorff  
President  
Peculiar, MO 64078

Effective: FEB 04 1998

GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

NOV 19 1997

LOCAL EXCHANGE SERVICE

LIFELINE SERVICE

MO. PUBLIC SERVICE COMMISSION

A. General

- 1. Lifeline Service applies a credit to the Basic Local Exchange Service monthly recurring access line rates for qualifying residential customers. (C)
- a. Lifeline service is a reduction in the monthly local service charges normally paid by qualifying low-income consumers. (N)
- b. Lifeline will not be furnished on a Foreign Exchange service.
- c. Lifeline service shall not be disconnected for non-payment of toll charges.
- d. Toll blocking provides a means of restricting access to the Long Distance Message Telecommunications Network. Toll blocking for the purpose of lifeline service will restrict 1+, 0+ and 0- (operator handled) calls.
  - 1. If the customer chooses "toll blocking" the company will not charge a service deposit.
  - 2. The rate for toll blocking will be charged on a monthly basis, as specified in Section 10, Call Restriction Services. (N)
- 2. Eligibility Requirements
  - a. An applicant must meet the following criteria in order to qualify for Lifeline Service; (C)
    - 1. To qualify for Lifeline the consumer must participate in one of the following programs:
      - a) Medicaid
      - b) Food Stamps
      - c) Supplemental Security Income (SSI)
      - d) Federal Public Housing Assistance
      - e) Low Income Home energy Assistance Program (C)

CANCELLED

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JAN -1 1998

By *2nd RS #24*

Public Service Commission  
MISSOURI

MISSOURI  
Public Service Commission  
Effective: January 1, 1998

Issued:

NOV 26 1997

Kenneth Matzdorff  
President  
Peculiar, Missouri

GENERAL AND LOCAL EXCHANGE TARIFF

**RECEIVED**

LOCAL EXCHANGE SERVICE

FEB 7 1996

LIFELINE SERVICE

**MISSOURI  
Public Service Commission**

A. General

1. Lifeline Service applies a credit to the Basic Local Exchange Service monthly recurring access line rates for qualifying residential customers.
2. Eligibility Requirements

Lifeline Service is available to those customers who are certified by the Department of Social Services as eligible to receive Utilicare benefits. The Department of Social Services shall inform such persons about how to apply for assistance under the Lifeline Service plan and shall provide to each person documentation of eligibility for participation in the program.

3. Lifeline Service is limited to one line per household at the customer's primary residence.

B. Rates and Charges

1. Service charges do not apply when Lifeline Service is added to an existing service, or is discontinued, and it is the only service being ordered.
2. A total credit of \$4.00 applies as follows:

	<u>GSEC</u>	<u>Monthly Rate</u>
a. A monthly credit applies to the Federal Subscriber Line Charge, and	LLR1, LLR2, LLR4	\$ 2.00
b. A monthly credit applies to the network access line rate.	LLR1, LLR2, LLR4	2.00

3. All recurring or nonrecurring charges for any service other than Lifeline Service shall be billed at tariffed rates.
4. When the customer is no longer eligible for Lifeline Service, the Lifeline credit will be discontinued and regular tariffed rates and charges will apply.

**CANCELLED**

JAN 01 1996  
By 1st P.S. #24  
Public Service Commission  
MISSOURI

Issued: February 7, 1996

Effective: April 1, 1996

Kenneth Matzdorff  
President  
Peculiar, Missouri

**FILED**  
95 - 163  
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GENERAL AND LOCAL EXCHANGE TARIFF

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- D. Support Amount - Customers eligible under the established criteria can receive a discount from their bill for essential local telecommunications service equal to the amounts approved by the Missouri Public Service Commission and the Federal Communications Commission. The amount of combined federal and state lifeline support for any customer will not exceed the sum of the federal Subscriber Line Charge (SLC) and the recurring charges for essential local telecommunications services (including the basic service rate, extended area service additive, and mileage additives, if any). (C)

4.2 Missouri Universal Service Fund Disabled Assistance

- A. General - A disabled customer; or a dependent of a disabled customer, is a customer who requests or receives essential local telecommunications service, as defined in section 4.1 (C) of this tariff, and meets the eligibility requirements set forth in this tariff.
- B. Regulations - Disabled assistance is available to all residential customer who demonstrate, by self certifying with the company under penalty of perjury, that they, or a dependent, are totally and permanently disabled or blind and receiving any of the following:
- 1) Federal Social Security Disability benefits (D)
  - 2) Veterans Administration Disability benefits (T)
  - 3) State Blind Pension |
  - 4) State Aid to Blind persons |
  - 5) State Supplemental Disability Assistance (T)
- C. Support Amount - Customers eligible under the established criteria can receive a discount equal to the amount approved by the Missouri Public Service Commission from their bill for essential local telecommunications service. The amount of state support for any customer will not exceed the recurring charges for essential local telecommunications services (including the basic service rate, extended area service additive, and mileage additives, if any). (C)

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Issued: August 19, 2014

Effective: September 18, 2014

Patrick L. Morse, Sr. Vice President - Government Affairs  
PO Box 199  
Dodge City, KS 67801-0199

CANCELLED  
December 31, 2016  
Missouri Public  
Service Commission  
JI-2016-0135

FILED  
Missouri Public  
Service Commission  
JI-2015-0049

## General and Local Exchange Tariff

**D. Support Amount** - Customers eligible under the established criteria can receive a discount from their bill for essential local telecommunications service equal to the amounts approved by the Missouri Public Service Commission and the Federal Communications Commission. The amount of combined federal and state lifeline support for any customer will not exceed the sum of the federal Subscriber Line Charge (SLC) and the recurring charges for essential local telecommunications services (including the basic service rate, Touch-Tone calling charge, extended area service additive, and mileage additives, if any).

### 4.2 Missouri Universal Service Fund Disabled Assistance

- A. General** - A disabled customer; or a dependent of a disabled customer, is a customer who requests or receives essential local telecommunications service, as defined in section 4.1 (C) of this tariff, and meets the eligibility requirements set forth in this tariff.
- B. Regulations** - Disabled assistance is available to all residential customer who demonstrate, by self certifying with the company under penalty of perjury, that they, or a dependent, are totally and permanently disabled or blind and receiving any of the following:
- 1) Federal Social Security Disability benefits
  - 2) Federal Supplemental Security income benefits
  - 3) Veterans Administration benefits
  - 4) State blind pension pursuant to Section 209.010 to 209.160, RSMo
  - 5) State aid to blind persons pursuant to Section 209.240 RSMO.
  - 6) State supplemental payments pursuant to Section 208.030, RSMo Section 660.100.2 RSMo 2000.
- C. Support Amount** - Customers eligible under the established criteria can receive a discount equal to the amount approved by the Missouri Public Service Commission from their bill for essential local telecommunications service. The amount of state lifeline support for any customer will not exceed the recurring charges for essential local telecommunications services (including the basic service rate, Touch-Tone calling charge, extended area service additive, and mileage additives, if any).

Issued: February 24, 2005

Effective: March 28, 2005

CANCELLED  
September 18, 2014  
Missouri Public  
Service Commission  
JI-2015-0049

Kenneth Matzdorff  
President  
Peculiar, Missouri

LOCAL EXCHANGE SERVICE

Missouri Public

REC'D JUN 11 2002

LIFELINE SERVICE

Service Commission

A. General (cont'd)

- b. The customer must sign, under penalty of perjury, a document certifying:
  - 1. He/She is receiving benefits from one of the programs in a.1 above.
  - 2. Name of the program(s) from which they are receiving benefits.
  - 3. That he/she will notify the company if he/she no longer participates in the program(s) named in a. preceding.
- c. The premises at which the residence service is requested must be the applicant's principal place of residence.
- d. There is only one telephone line serving the residence premises. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic establishment.
- 3. Lifeline Service is limited to one line per household at the customer's primary residence.

D. Rates and Charges

- 1. Service charges do not apply when Lifeline Service is added to an existing service, or is discontinued, and it is the only service being ordered.
- 2. Lifeline service is a reduction in the monthly local service charges normally paid by qualifying low-income consumers. Eligible Lifeline subscribers will receive a baseline credit equal to 100% of the Federal End User Subscriber Line Charge as specified in the Company's Interstate Access Tariff and a supplemental reduction in their residential access line rate for one party service of \$1.75. The components of the reduction to basic residential one-party rates are as follows:

State reduction in local rate:	\$1.75
Federal baseline Lifeline reduction:	*

Missouri Public

- 3. All recurring or nonrecurring charges for any service other than Lifeline Service shall be billed at tariffed rates.

FILED JUL 01 2002  
XT-2002-1127  
Service Commission

\*Baseline amount of Federal Credit is equal to 100% of the Federal End Subscriber Line Charge as specified in the Company's Interstate Access Tariff.

(N)  
(N)

LOCAL EXCHANGE SERVICE

REC'D NOV 30 2001

LIFELINE SERVICE

**Service Commission**

A. General (cont'd)

- b. The customer must sign, under penalty of perjury, a document certifying:
    - 1. He/She is receiving benefits from one of the programs in a.1 above.
    - 2. Name of the program(s) from which they are receiving benefits.
    - 3. That he/she will notify the company if he/she no longer participates in the program(s) named in a. preceding.
  - c. The premises at which the residence service is requested must be the applicant's principal place of residence.
  - d. There is only one telephone line serving the residence premises. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic establishment.
3. Lifeline Service is limited to one line per household at the customer's primary residence.

D. Rates and Charges

- 1. Service charges do not apply when Lifeline Service is added to an existing service, or is discontinued, and it is the only service being ordered.
- 2. A total credit of \$6.75 applied as follows:

(N)

<u>GSEC</u>	<u>MONTHLY</u> <u>RATE</u>
-------------	-------------------------------

- a. A monthly credit applies to the Federal Subscriber Line Charge, and
 

LLR1, LLR2, LLR4	\$ 5.00
------------------	---------
- b. A monthly credit applies to the network access line rate.
 

LLR1, LLR2, LLR4	1.75
------------------	------
- 3. All recurring or nonrecurring charges for any service other than Lifeline Service shall be billed at tariffed rates.

(N)

Issued: November 30, 2001

Effective: January 1, 2002

Kenneth Matzdorff  
President  
Peculiar, Missouri

**CANCELLED**

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2nd RS 25  
Public Service Commission  
MISSOURI

**Missouri Public**

FILED JAN 01 2002

**Service Commission**



GENERAL AND LOCAL EXCHANGE TARIFF

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LOCAL EXCHANGE SERVICE

NOV 19 1997

LIFELINE SERVICE

MO. PUBLIC SERVICE COMM

A. General (cont'd)

b. The customer must sign, under penalty of perjury, a document certifying: (N)

- 1. He/She is receiving benefits from one of the programs in a. above.
- 2. Name of the program(s) from which they are receiving benefits.
- 3. That he/she will notify the company if he/she no longer participates in the program(s) named in a. preceding.

CANCELLED

JAN 01 2002

Public Service Commission  
MISSOURI

c. The premises at which the residence service is requested must be the applicant's principal place of residence.

d. There is only one telephone line serving the residence premises. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic establishment. (N)

3. Lifeline Service is limited to one line per household at the customer's primary residence.

B. Rates and Charges

1. Service charges do not apply when Lifeline Service is added to an existing service, or is discontinued, and it is the only service being ordered. (M)

2. A total credit of \$5.25 applies as follows:

	<u>GSEC</u>	<u>Monthly Rate</u>
a. A monthly credit applies to the Federal Subscriber Line Charge, and	LLR1, LLR2, LLR4	\$3.50
b. A monthly credit applies to the network access line rate.	LLR1, LLR2, LLR4	1.75

3. All recurring or nonrecurring charges for any service other than Lifeline Service shall be billed at tariffed rates. (M)

JAN -1 1998  
(D)

MISSOURI  
Public Service Commission

(M) Moved from Sheet 24

Issued: NOV 26 1997

Kenneth Matzdorff  
President  
Peculiar, Missouri

Effective: January 1, 1998

GENERAL AND LOCAL EXCHANGE TARIFF

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LOCAL EXCHANGE SERVICE

FEB 7 1996

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Public Service Commission**

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By (Orig. # 25)  
Public Service Commission  
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95 - 163  
APR 1 1998

Issued: February 7, 1996

Effective: April 1, 1996

**MO. PUBLIC SERVICE COMM**

Kenneth Matzdorff  
President  
Peculiar, Missouri

General and Local Exchange Tariff

5. "Missouri Universal Service Fund"

- A. Company will place on each retail end-user customer's bill, a surcharge equal to the Missouri Universal Service Fund percentage assessment ordered by the commission.
- B. The surcharge will appear as a separate line item detailed as "Missouri Universal Service Fund."
- C. The surcharge percentage will be applied to the total of each customer's charges for intrastate regulated telecommunications services that meet the definition of net jurisdictional revenues at 4 CSR 240-31.010(12).

Issued: February 24, 2005

Effective: March 28, 2005

Kenneth Matzdorff  
President  
Peculiar, Missouri

REC'D MAY 26 2000

GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

DISCOUNTS FOR SCHOOLS AND LIBRARIES PARTICIPATING IN THE FEDERAL UNIVERSAL SERVICE PROGRAM

- A. Discounts on the intrastate services offered through this tariff will be available to eligible schools and libraries. A school or library will be eligible to participate in the discount program if it receives funds from the Federal Universal Service Fund.
- B. The level of discount available will mirror the discount percentage level available to the school or library through the Federal Universal Service Fund program. The discount will be applied against the intrastate service rate otherwise applicable under this tariff. The discount only applies to the extent funds are available to the eligible school or library, through the Federal Universal Service Fund.

Missouri Public  
Service Commission

FILED JUN 26 2000

Issued: May 26, 2000

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Kenneth Matzdorff  
President  
Peculiar, Missouri

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LOCAL EXCHANGE SERVICE

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MISSOURI

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Kenneth Matzdorff  
President  
Peculiar, Missouri

**FILED**

APR 1 1996

95 - 163

MO. PUBLIC SERVICE COMM

REC'D MAY 26 2000

## GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICEMISSOURI SCHOOL DISCOUNT PROGRAM

- A. A discount from standard monthly rates for local exchange service may be allowed in connection with service furnished through the Missouri School Discount Program, pursuant to the Video Instructional Development and Educational Opportunity Program, as enacted by the Missouri State Legislature.
- B. Upon the customer's request, a discount of twenty percent (20%) from standard monthly access line rates may be allowed to educational institutions within the Company's certified area, as determined in Paragraph C, following.
- C. An educational institution shall be defined as an accredited public or private school in the state of Missouri. Private schools must be accredited by either the Missouri Chapter of the National Federation of non-Public Schools Accrediting Association, Independent Schools Association of The Central States, North Central Association of Colleges and Schools, and/or the University of Missouri - Columbia. Public Schools must be accredited by the Department of Elementary and Secondary Education for the State of Missouri and/or the North Central Association of Colleges and Schools.
- D. The qualifying discount will be permitted only on the local exchange access line. All other features, ancillary services or options, relative to the particular service, shall continue to be filled at the appropriate tariff rates.
- E. The qualifying discount will be permitted only where the predominant use is providing educational and instructional programs and for the educational institutions' administrative use. The discount is not allowed to residential complexes associated with the institution.
- F. In addition to meeting the qualification specified in Paragraph C preceding, an eligible customer must sign an affidavit certifying that the qualification is met. The affidavit will be retained on file with the Company.
- G. The customer should request to receive the discount on all subsequent additions of eligible services which are ordered. There will be no additional affidavits required.
- H. The following local exchange services are eligible for a discount under this program:
- Flat Rate, business one-party service.

Missouri Public  
Service Commission

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Issued: May 26, 2000

Effective: June 26, 2000

Kenneth Matzdorff  
President  
Peculiar, MissouriCANCELLED  
December 31, 2016  
Missouri Public  
Service Commission  
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GENERAL AND LOCAL EXCHANGE TARIFF

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LOCAL EXCHANGE SERVICE

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President  
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GENERAL AND LOCAL EXCHANGE TARIFF

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President  
Peculiar, Missouri

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LOCAL EXCHANGE SERVICE

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President  
Peculiar, Missouri

Effective: April 1, 1996

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95 - 163  
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GENERAL AND LOCAL EXCHANGE TARIFF

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Public Service Commission**

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Kenneth Matzdorff  
President  
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December 31, 2016  
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President  
Peculiar, Missouri

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December 31, 2016  
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Service Commission  
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GENERAL AND LOCAL EXCHANGE TARIFF

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SERVICE CHARGES

FEB 7 1996

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Public Service Commission**

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May 13, 2012  
Missouri Public  
Service Commission  
JI-2012-0599

GENERAL AND LOCAL EXCHANGE TARIFF

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SERVICE CHARGES

JAN 15 1997

B. Application of Service Charges (Cont'd)

MISSOURI  
Public Service Commission

2. Line Connection Charge (Cont'd)

- d. This charge applies for each move of the service drop and/or the associated station protection device.
- e. This charge applies to each change of party-line assignment made at the request of the customer.

3. Reserved for Future Use

(D)  
|  
(D)

4. Restoral Charge

- a. A Restoral Charge is applicable to each reconnection of service that is temporarily disconnected for nonpayment.

5. Service Charges are not applicable in the following situations:

- a. Service upgrade of basic exchange service.
- b. Billing address changes.
- c. Changes to published from nonpublished service.
- d. Installations, moves or changes made on the initiative of the Company, (e.g., changes made for maintenance reasons, changes in type of central office operation, etc.).
- e. Removal of service.
- f. Reserved for Future Use.
- g. Service established at an interim location nor to the subsequent re-establishment of service at the same or another location, due to the destruction of the customer's premises by a natural disaster, flood or other acts of God.
- h. Calling Card requests.
- i. Legal name changes.

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MO. PUBLIC SERVICE COMM

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Kenneth Matzdorff  
President  
Peculiar, Missouri

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SERVICE CHARGES

**MISSOURI  
Public Service Commission**

B. Application of Service Charges (Cont'd)

2. Line Connection Charge (Cont'd)

- d. This charge applies for each move of the service drop and/or the associated station protection device.
- e. This charge applies to each change of party-line assignment made at the request of the customer.

3. Semi-Public Telephone Installation Charge

- a. This charge applies to the installation of a coin telephone for semi-public telephone service, whether wiring is in place or not, and is in addition to other applicable service charges.
- b. This charge does not apply if the coin telephone is in place at the time service is established and no change is requested by the customer.

4. Restoral Charge

- a. A Restoral Charge is applicable to each reconnection of service that is temporarily disconnected for nonpayment.

5. Service Charges are not applicable in the following situations:

- a. Service upgrade of basic exchange service.
- b. Billing address changes.
- c. Changes to published from nonpublished service.
- d. Installations, moves or changes made on the initiative of the Company, (e.g., changes made for maintenance reasons, changes in type of central office operation, etc.).
- e. Removal of service.
- f. Public Telephone Service.
- g. Service established at an interim location nor to the subsequent re-establishment of service at the same or another location, due to the destruction of the customer's premises by a natural disaster, flood or other acts of God.
- h. Calling Card requests.
- i. Legal name changes.

**CANCELLED**

APR 15 1997

BY J.R.S. #3  
**Public Service Commission  
MISSOURI**

Issued: February 7, 1996

Effective: April 1, 1996

Kenneth Matzdorff  
President  
Peculiar, Missouri

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**MO. PUBLIC SERVICE COMM**

GENERAL AND LOCAL EXCHANGE TARIFF

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JUN 16 1999

SERVICE CHARGES

D. Special Promotions

MO. PUBLIC SERVICE COMMISSION

1. At various times throughout the year, the Company may propose to offer a special promotion in various exchanges equipped to provide vertical Services, in order to increase the number of features in service. The Company will notify the Commission in advance of these promotions and obtain their approval.

a. CASS COUNTY TELEPHONE requests a waiver of Service Charges for vertical Services.

2. In conjunction with the Company's schedule of central office conversions, CASS COUNTY TELEPHONE will conduct a special promotion limited to the following exchanges:

Exchange(s)

Cleveland

Drexel

East Lynne

Garden City

Peculiar

(D)

This special promotion will waive Service Charges associated with vertical Services for residence and business customers for a period of ninety (90) days following the conversion of the central office.

**CANCELLED**

SEP 01 2004

By *2d R S S*  
Public Service Commission  
MISSOURI

Missouri Public Service Commission

FILED AUG 20 1999

Issued: June 16, 1999

Effective: 

Kenneth Matzdorff  
President  
Peculiar, Missouri

AUG 20 1999

GENERAL AND LOCAL EXCHANGE TARIFF

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SERVICE CHARGES

FEB 7 1996

D. Special Promotions

1. At various times throughout the year, the Company offers a special promotion in various exchanges equipped to provide vertical Services, in order to increase the number of features in service. The Company will notify the Commission in advance of these promotions and obtain their approval.

**MISSOURI  
Public Service Commission**

a. CASS COUNTY TELEPHONE requests a waiver of Service Charges for vertical Services.

2. In conjunction with the Company's schedule of central office conversions, CASS COUNTY TELEPHONE will conduct a special promotion limited to the following exchanges:

- Exchange(s)
- Cleveland
- Creighton
- Drexel
- East Lynne
- Garden City
- Peculiar

This special promotion will waive Service Charges associated with vertical Services for residence and business customers for a period of ninety (90) days following the conversion of the central office.

**CANCELLED**

AUG 20 1999

By **RSRS**  
Public Service Commission  
MISSOURI

Issued: February 7, 1996

Kenneth Matzdorff  
President  
Peculiar, Missouri

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MO. PUBLIC SERVICE COMM



GENERAL AND LOCAL EXCHANGE TARIFF

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SERVICE CHARGES

D. Special Promotions (Cont'd)

MO. PUBLIC SERVICE COMM

3. Conditions

- a. The Service Charge Waiver will apply only one time per customer for each service, in any given wire center prefix during the course of the promotional period.
- b. For existing customers (subsequent orders) subscribing to vertical Services the Subsequent Service Order charge is waived.
- c. Any other service charges incurred while establishing the service will be borne by the customer.

E. Link-Up Missouri

1. General

- a. The Link-Up Missouri Service Connection Program is a Federal Lifeline assistance program applicable to eligible residential subscribers, as defined below, and designed to promote subscriber-ship to the telephone network among low income residential households.
- b. Service Connection charges, as set forth in this tariff, for initial installation of the main residential service access line, will be discounted at a rate of 50 percent, or \$30.00, whichever is less. These reduced charges shall be assessed only for a single residential telephone line per eligible household at the principle place of residence.
- c. The customer may defer payment on up to \$200 of the above charges without interest for a period not to exceed one year. The deferred charges do not include any permissible security deposits required. Payments shall be equally paid over a twelve month period.
- d. A qualifying low-income customer may choose with a or b, or both a and b as described above.
- e. Link-Up assistance is available for a second or subsequent time only for a principal place of residence with an address different from the residence address where assistance was previously provided.

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FILED

JAN -1 1998

MISSOURI  
Public Service Commission

Issued:

NOV 26 1997

Kenneth Matzdorff  
President  
Peculiar, Missouri

Effective: January 1, 1998

CANCELLED  
May 13, 2012  
Missouri Public  
Service Commission  
JI-2012-0599

GENERAL AND LOCAL EXCHANGE TARIFF

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SERVICE CHARGES

FEB 7 1996

D. Special Promotions (Cont'd)

**MISSOURI  
Public Service Commission**

3. Conditions

- a. The Service Charge Waiver will apply only one time per customer for each service, in any given wire center prefix during the course of the promotional period.
- b. For existing customers (subsequent orders) subscribing to vertical Services the Subsequent Service Order charge is waived.
- c. Any other service charges incurred while establishing the service will be borne by the customer.

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JAN 01 1996  
By lat R.S. #6  
Public Service Commission  
MISSOURI

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Issued: February 7, 1996

Kenneth Matzdorff  
President  
Peculiar, Missouri

Effective: ~~April 1, 1996~~  
April 17, 1996

**MISSOURI  
Public Service Commission**

**GENERAL AND LOCAL EXCHANGE TARIFF**

**SERVICE CHARGES**

E. Link-Up Missouri

1. General (cont'd)

- f. The residence premises at which the residence service is requested must be the applicant's principal place of residence.
- g. There is only one telephone line serving the residence premises. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic establishment.
- h. Link-Up will not be furnished on a Foreign Exchange Service.

2. Eligibility Requirements

a. The following requirements shall be used by the company to determine the eligibility of a subscriber for Link-Up Missouri assistance. An applicant must meet the following criteria in order to qualify for Link-Up.

1. The customer must participate in one of the following programs:

- a) Medicaid
- b) Food Stamps
- c) Supplemental Security Income (SSI)
- d) Federal public housing assistance
- e) Low Income Home Energy Assistance Program
- f) Temporary Assistance to Needy Families (TANF) (N)
- g) National Free Lunch Program (N)

2. The customer must sign, under penalty of perjury a document certifying:

- a) He/She is receiving benefits from one of the programs in a.1. above.
- b) Name of the program(s) from which they are receiving benefits.
- c) That he/she will notify the company if he/she no longer participates in the program(s) named in b. preceding.

CANCELLED

May 13, 2012 Issued: August 2, 2005

Robert Schoonmaker  
General Manager  
Peculiar, MO 64078

Effective: September 1, 2005

Missouri Public  
Service Commission  
JI-2012-0599

GENERAL AND LOCAL EXCHANGE TARIFF

RECEIVED

NOV 19 1997

SERVICE CHARGES

E. Link-Up Missouri

MO. PUBLIC SERVICE COMMISSION

1. General (cont'd)

- f. The residence premises at which the residence service is requested (N) must be the applicant's principal place of residence.
- g. There is only one telephone line serving the residence premises. The residence premises household (dwelling unit) shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic establishment.
- h. Link-Up will not be furnished on a Foreign Exchange service. (N)

2. Eligibility Requirements (C)

- a. The following requirements shall be used by the company to determine the eligibility of a subscriber for Link-Up Missouri assistance. An applicant must meet the following criteria in order to qualify for Link-Up.

1. The customer must participate in one of the following programs:

- a) Medicaid
- b) Food Stamps
- c) Supplemental Security Income (SSI)
- d) Federal public housing assistance
- e) Low Income Home energy Assistance Program

2. The customer must sign, under penalty of perjury a document certifying:

- a) He/She is receiving benefits from one of the programs in a.1 above.
- b) Name of the program(s) from which they are receiving benefits.
- c) That he/she will notify the company if he/she no longer participates in the program(s) named in b. preceding. (C)

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JAN - 1 1998

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Public Service Commission

Issued:

NOV 26 1997

Kenneth Matzdorff  
President  
Peculiar, Missouri

GENERAL AND LOCAL EXCHANGE TARIFF

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SERVICE CHARGES

FEB 7 1996

**MISSOURI  
Public Service Commission**

E. Link-Up Missouri

1. Application

a. Applicable to qualifying residential households as defined under eligibility requirements below. These reduced charges described below shall be assessed only for a single residential telephone line per eligible household at principle place of residence.

1) All tariffed charges<sup>(1)</sup> applied in initiating telephone service to residential customers shall either be reduced by one half of the amount required to connect the customer to the local telephone network or thirty dollars, whichever is less.

a. The following GSECs are applicable:

	<u>GSEC</u>
1) Initial Service Ordering Charge	NSOI R LU
2) Line Connection Charge	NLC R LU

2) An interest free, 6-month deferred payment schedule will be established for the charges of initiating local telephone service at the customer's option. The company shall inform each eligible customer of the availability of the 6-month deferred payment schedule.

2. Eligibility Requirements

a. The following requirements shall be used by the company to determine the eligibility of a customer for Link Up Missouri assistance.

1) For federal income tax purposes, the applicant is not a dependent unless over sixty (60) years of age.

2) The applicant is currently receiving MEDICAID/medical assistance payments from the State of Missouri, and has provided their Department of Social Services Client Number (DCN) to the Company.

<sup>(1)</sup> These do not include other charges that may be required at the initiation of service such as security deposit, contribution in aid of construction, customer advances, etc.

**CANCELLED**

JAN 01 1998

Issued: February 7, 1996

By *Jat.R.S. #7*  
Public Service Commission  
MISSOURI  
effective January 1, 1996

Kenneth Matzdorff  
President  
Peculiar, Missouri

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APR 1 1996  
95 - 163  
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GENERAL AND LOCAL EXCHANGE TARIFF

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CUSTOM CALLING SERVICES

FEB 7 1996

VERTICAL SERVICES

**MISSOURI  
Public Service Commission**

B.. Feature Descriptions (Cont'd)

- 9. Call Tracing Service - allows the customer to immediately and automatically trace the last incoming call received from a local service. Upon the customer's request the trace information will be provided to law enforcement agencies by the Company but will not be released directly to the customer. To initiate the call trace, the customer must contact the Company at the number provided in the voice announcement within ten (10) days of the incident. Call Tracing Service performs the function of recording call information, but in no way identifies the person(s) actually placing the call(s). By accepting the Service, the customer agrees that GTE shall not be liable for damages due to an inability to trace the call(s). Call Tracing Service will be the only nuisance call tracing service available to residential one-party and business one-party customers where this feature is offered.
- 10. Call Waiting - Provides for signaling a customer, who is talking on his line, that another call has been placed to his line. He may, by switchhook operation, hold the first call, answer the second, return to the first or converse alternately with both.

**CANCELLED**

OCT 20 2000  
By *[Signature]* #8  
Public Service Commission  
MISSOURI

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President  
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GENERAL AND LOCAL EXCHANGE TARIFF

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CUSTOM CALLING SERVICES

FEB 7 1996

VERTICAL SERVICES

**MISSOURI  
Public Service Commission**

B. Feature Descriptions (Cont'd)

- 11. Calling Number Identification (ID) - Calling Number ID is an arrangement which permits a customer with local exchange service, other than foreign central office service, to be immediately apprised of the calling telephone number of a call placed to the customer.

At the time the incoming call is placed, the calling telephone number is forwarded from the terminating central office to compatible customer provided display equipment associated with the customer's local exchange service. The calling telephone number is then delivered to the display device during the first silent interval of ringing.

For calls originating from a line with a multiline hunt group, ordinarily the main telephone number is delivered. If the calling telephone number is not available for forwarding to the called party, the customer's display device will give an anonymous indication. The calling telephone number is unavailable from calls made through some large PABX systems, from most cellular radio calls, and currently from interexchange carrier calls. Nor is the calling telephone number made available when incoming calls have been handled by an operator or charged to credit cards.

Customers subscribing to Calling Number ID will be responsible for the provision of compatible display equipment. The Company assumes no liability for any incompatibility of the customer provided display equipment.

Caller ID information may not be sold or given to another party without the caller's consent. Caller ID information may only be used for: (a) routing or completion of calls, (b) billing of calls, (c) account management purposes, (d) services directly related to the call or transaction, (e) verification of calling party identity and (f) marketing products or services that are directly related to those previously acquired by the customer from the number delivery services subscriber. This applies if the number delivery services subscriber has an existing relationship with the customer. Caller ID customers failing to comply with any of these conditions will have their service terminated.

**CANCELLED**

OCT 20 2000

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MISSOURI**  
Kenneth Matzdorff  
President  
Peculiar, Missouri

**FILED**

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MO. PUBLIC SERVICE COMM

GENERAL AND LOCAL EXCHANGE TARIFF

Missouri Public  
Service Commission

CUSTOM CALLING SERVICES

VERTICAL SERVICES

REC'D SEP 20 2000

B. Feature Descriptions (Cont'd)

13. Camp On/Busy Number Redial - Permits the customer to dial a camp-on code when a busy station is reached. The call is retried automatically through the central office until both parties are available. A special tone alerts the customer that a successful camp-on has been activated. When the customer answers, the called party's line is rung, and the two parties are connected in a normal two-way call. Only busy calls within the central office are retried automatically.

14. Cancel Calling Name/Number Delivery (Per Call) - Allows customers, in areas where Calling Number Identification is available, to inhibit the delivery of their telephone number to an identification device, by activating blocking immediately prior to a call.

(C)

(C)

15. Cancel Calling Name/Number Delivery (Per Line) - Allows a single-line customer to make all calls with the delivery of his/her calling number identification (CNI) marked as "private" to the people he/she is calling. If the preassigned access code for Cancel Calling Number Delivery (Per Call) is dialed on the line, the calling number will be delivered on the next call placed.

(C)

(C)

This service is available only to established shelters of domestic violence intervention agencies, state and county departments of human resource shelters and other such agencies, their employees and volunteers, or individuals where it is certified that the personal safety of these employees or individuals will be jeopardized without Per Line blocking.

16. Last Number/Save Number Redial - Permits the customer to dial a code which activates the switch to automatically place a call to the last called number stored. Each time a customer dials, the most recent number is stored. Save Number Redial allows the customer to store the called number by dialing a code at any point during a call, or upon encountering a busy or no answer condition when placing a call. The customer may place and receive any number of calls in the normal manner after a number is stored. A customer wishing to reinitiate a call to the party whose number was stored dials a code and the call is placed automatically.

**CANCELLED**

DEC 16 2002

209  
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MISSOURI

Missouri Public  
Service Commission

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Issued by:  
Kenneth Matzdorff, President  
192 West Broadway  
Peculiar, Missouri



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B. Feature Descriptions (Cont'd)

- 12. Camp On/Busy Number Redial - Permits the customer to dial a camp-on code when a busy station is reached. The call is retried automatically through the central office until both parties are available. A special tone alerts the customer that a successful camp-on has been activated. When the customer answers, the called party's line is rung, and the two parties are connected in a normal two-way call. Only busy calls within the central office are retried automatically.
- 13. Cancel Calling Number Delivery (Per Call) - Allows customers, in areas where Calling Number Identification is available, to inhibit the delivery of their telephone number to an identification device, by activating blocking immediately prior to a call.
- 14. Cancel Calling Number Delivery (Per Line) - Allows a single-line customer to make all calls with the delivery of his/her calling number identification (CNI) marked as "private" to the people he/she is calling. If the preassigned access code for Cancel Calling Number Delivery (Per Call) is dialed on the line, the calling number will be delivered on the next call placed.

This service is available only to established shelters of domestic violence intervention agencies, state and county departments of human resource shelters and other such agencies, their employees and volunteers, or individuals where it is certified that the personal safety of these employees or individuals will be jeopardized without Per Line blocking.

- 15. Last Number/Save Number Redial - Permits the customer to dial a code which activates the switch to automatically place a call to the last called number stored. Each time a customer dials, the most recent number is stored. Save Number Redial allows the customer to store the called number by dialing a code at any point during a call, or upon encountering a busy or no answer condition when placing a call. The customer may place and receive any number of calls in the normal manner after a number is stored. A customer wishing to reinitiate a call to the party whose number was stored dials a code and the call is placed automatically.

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By *[Signature]*  
Public Service Commission  
MISSOURI  
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President  
Peculiar, Missouri

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CUSTOM CALLING SERVICES

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B. Feature Descriptions (Cont'd)

- 17. Distinctive Ringing - Allows distinctive ringing to be applied to an individual line, where each of two numbers, a main number and a designated number, will have a uniquely distinctive ring for customer identification. Because two telephone numbers are associated with one telephone line, only one conversation can be conducted at a time.

Regulations for directory listings set forth elsewhere in this Tariff will apply for the main number. The customer is entitled to one free listing in the alphabetical section of the telephone directory for the Distinctive ringing number, regardless of the class of service.

- 18. Do Not Disturb (Advanced) - allows a subscriber to have calls routed to a special Do Not Disturb announcement. This feature requires a PIN number for the call to be completed.

- 19. Remote Activation of Call Forwarding - Remote activation of Call Forwarding allows subscribers to activate and deactivate their assigned Call Forwarding features from a remote location.

- 20. Special Call Acceptance - allows a customer to select (maximum of 12) customer telephone numbers from which calls are to be received. All other calls are intercepted and routed to a recorded announcement that informs the caller the customer is not accepting calls. Calls from numbers outside the specified exchanges will ring normally.

- 21. Special Call Forwarding - is an arrangement which permits a customer to prespecify telephone numbers (maximum of 12) from which incoming calls are to be forwarded. During the period that Special Call Forwarding is activated, only calls from the prespecified numbers will be forwarded.

- 22. Special Call Waiting - allows a customer to choose up to 12 numbers which can activate Call Waiting. Incoming calls placed from numbers not selected by the customer receive busy signals when the customer's line is busy. Customer may not subscribe to Call Waiting and Special Call Waiting on the same line.

(N)  
(N)  
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(C)

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B. Feature Descriptions (Cont'd)

- 16. Distinctive Ringing - Allows distinctive ringing to be applied to an individual line, where each of two numbers, a main number and a designated number, will have a uniquely distinctive ring for customer identification. Because two telephone numbers are associated with one telephone line, only one conversation can be conducted at a time.

Regulations for directory listings set forth elsewhere in this Tariff will apply for the main number. The customer is entitled to one free listing in the alphabetical section of the telephone directory for the Distinctive ringing number, regardless of the class of service.

- 17. Special Call Acceptance - allows a customer to select (maximum of 12) customer telephone numbers from which calls are to be received. All other calls are intercepted and routed to a recorded announcement that informs the caller the customer is not accepting calls. Calls from numbers outside the specified exchanges will ring normally.
- 18. Special Call Forwarding - is an arrangement which permits a customer to prespecify telephone numbers (maximum of 12) from which incoming calls are to be forwarded. During the period that Special Call Forwarding is activated, only calls from the prespecified numbers will be forwarded.
- 19. Special Call Waiting - allows a customer to choose up to 12 numbers which can activate Call Waiting. Incoming calls placed from numbers not selected by the customer receive busy signals when the customer's line is busy. Customer may not subscribe to Call Waiting and Special Call Waiting on the same line.

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GENERAL AND LOCAL EXCHANGE TARIFF

By 200BS12

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CUSTOM CALLING SERVICES

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VERTICAL SERVICES

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B. Feature Descriptions (Cont'd)

- 22. Speed Calling - Permits local and long distance calls to be placed by dialing an abbreviated code. This arrangement is available in an eight-number capacity and a thirty-number capacity. (C)
- 23. Three-Way Calling - Permits a customer to add a third party to an existing conversation, whether the original call was incoming or outgoing. (C)
- 24. Three-Way Call Transfer - allows a subscriber to set up a three-way call and disconnect, allowing the remaining parties to continue. (N)
- 25. Unidentified Call Rejection - allows subscribers to reject calls from parties who have a privacy feature that prevents the delivery of the calling party number. (N)
- 26. VIP Alert - allows a customer to program up to twelve (12) telephone numbers of selected callers enabling the customer to distinguish certain incoming calls from all others by a distinctive ring tone. If a customer also subscribes to Call Waiting, calls from the selected numbers will be distinguished by a special Call Waiting tone. (C)
- 27. Warm Line - allows the subscriber to dial a telephone number by simply lifting the handset. No access codes or telephone numbers need to be dialed. A short delay will precede the automatic dialing of the call. (N)

C. Thirty (30) Day Money Back Guarantee

- 1. If the customer notifies the Company he is not satisfied with the service(s), the customer will be entitled to a full refund of one (1) month's monthly recurring charge (MRC), or portion thereof if subscription is less than 30 days. The feature(s) for which the credit is being issued will be discontinued from the customer's line. This refund will be applied as a credit on the customer's bill. Each customer will be entitled to the credit one time per service. Customers who initially request a Vertical feature(s) will have 45 days from initiation of service to notify the Company of their intent to cancel the feature(s) and receive the full 30 day refund. Any customer that has had a Vertical feature(s) in service more than 45 days will not be eligible for the refund on that feature(s).

NOTE: The grade of transmission on calls forwarded and three-way calling may vary upon the distance and routing required to complete such calls; therefore, the normal grade of end-to-end transmission cannot be guaranteed on such calls.

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B. Feature Descriptions (Cont'd)

- 20. Speed Calling - Permits local and long distance calls to be placed by dialing an abbreviated code. This arrangement is available in an eight-number capacity and a thirty-number capacity.
- 21. Three-Way Calling - Permits a customer to add a third party to an existing conversation, whether the original call was incoming or outgoing.
- 22. VIP Alert - allows a customer to program up to twelve (12) telephone numbers of selected callers enabling the customer to distinguish certain incoming calls from all others by a distinctive ring tone. If a customer also subscribes to Call Waiting, calls from the selected numbers will be distinguished by a special Call Waiting tone.

C. Thirty (30) Day Money Back Guarantee

- 1. If the customer notifies the Company he is not satisfied with the service(s), the customer will be entitled to a full refund of one (1) month's monthly recurring charge (MRC), or portion thereof if subscription is less than 30 days. The feature(s) for which the credit is being issued will be discontinued from the customer's line. This refund will be applied as a credit on the customer's bill. Each customer will be entitled to the credit one time per service. Customers who initially request a Vertical feature(s) will have 45 days from initiation of service to notify the Company of their intent to cancel the feature(s) and receive the full 30 day refund. Any customer that has had a Vertical feature(s) in service more than 45 days will not be eligible for the refund on that feature(s).

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NOTE: The grade of transmission on calls forwarded and three-way calling may vary upon the distance and routing required to complete such calls; therefore, the normal grade of end-to-end transmission cannot be guaranteed on such calls.

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CUSTOM CALLING SERVICES

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D. Rates and Charges

1. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (Cont'd)

	<u>Monthly Rate</u>		
	<u>Bus.</u>	<u>Res.</u>	
a. When provided individually, each feature, per line equipped (Cont'd)			
7) Call Forwarding Busy Line/No Answer-Fixed* (SCCFBNAFB, SCCFBNAFR, ESPCFBNAF)	\$1.50	\$1.50	
8) Call Forwarding Busy Line/No Answer-Variable (SCCFBNAVB, SCCFBNAVR)	3.00	3.00	
9) Call Hold (CALLHOLDB, CALLHOLDR)	3.00	3.00	
10) Call Tracing Service (CALLTRACEB, CALLTRACER)	3.50	2.50	
11) Call Waiting** (SCCWB, SCCWR)	3.75	3.30	
12) Calling Name/Number Identification (CALLNUMIDB, CALLNUMIDR)	10.00	7.00	
13) Calling Name/Number with Call Waiting (CIDCW)	1.50	1.50	(N)
14) Camp On/Busy Number Redial*** (CCB BNR, CCR BNR)	4.00	4.00	(M)

\* When this feature is purchased by an Enhanced Service Provider (ESP) as a service for ESP clients, as described in Section 11 of this Tariff, the service charge is not applicable.

\*\* Cancel Call Waiting is included as part of the Call Waiting rate.

\*\*\* This feature is limited to existing customers at their existing locations.

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Kenneth Matzdorff  
President  
192 West Broadway  
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GENERAL AND LOCAL EXCHANGE TARIFF

CUSTOM CALLING SERVICES

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VERTICAL SERVICES

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D. Rates and Charges

1. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (Cont'd)

	<u>Monthly Rate</u>		
	<u>Bus.</u>	<u>Res.</u>	
a. When provided individually, each feature, per line equipped (Cont'd)			
7) Call Forwarding Busy Line/No Answer-Fixed* (SCCFBNAFB, SCCFBNAFR, ESPCFBNAF)	\$1.50	\$1.50	
8) Call Forwarding Busy Line/No Answer-Variable (SCCFBNAVB, SCCFBNAVR)	3.00	3.00	
9) Call Hold (CALLHOLDB, CALLHOLDR)	3.00	3.00	(N)
10) Call Tracing Service (CALLTRACEB, CALLTRACER)	3.50	2.50	
11) Call Waiting** (SCCWb, SCCWR)	3.75	3.30	
12) Calling Name/Number Identification (CALLNUMIDB, CALLNUMIDR)	10.00	7.00	(C)
13) Camp On/Busy Number Redial*** (CCB BNR, CCR BNR)	4.00	4.00	

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 By and for  
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\* When this feature is purchased by an Enhanced Service Provider (ESP) as a service for ESP clients, as described in Section 11 of this Tariff, the service charge is not applicable.

\*\* Cancel Call Waiting is included as part of the Call Waiting rate.

\*\*\* This feature is limited to existing customers at their existing locations.

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Public Service Commission**

D. Rates and Charges

- 1. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (Cont'd)

	<u>Monthly Rate</u>	
	<u>Bus.</u>	<u>Res.</u>
a. When provided individually, each feature, per line equipped (Cont'd)		
7) Call Forwarding Busy Line/No Answer-Fixed* (SCCFBNAFB, SCCFBNAFR, ESPCFBNAF)	\$1.50	\$1.50
8) Call Forwarding Busy Line/No Answer-Variable (SCCFBNAVB, SCCFBNAVR)	3.00	3.00
9) Call Tracing Service (CALLTRACEB, CALLTRACER)	3.50	2.50
10) Call Waiting** (SCCWB, SCCWR)	3.75	3.30
11) Calling Number Identification (CALLNUMIDB, CALLNUMIDR)	10.00	7.00
12) Camp On/Busy Number Redial*** (CCB BNR, CCR BNR)	4.00	4.00

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D/S R/S #14  
**Public Service Commission  
MISSOURI**

- \* When this feature is purchased by an Enhanced Service Provider (ESP) as a service for ESP clients, as described in Section 11 of this Tariff, the service charge is not applicable.
- \*\* Cancel Call Waiting is included as part of the Call Waiting rate.
- \*\*\* This feature is limited to existing customers at their existing locations.

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President  
Peculiar, Missouri

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GENERAL AND LOCAL EXCHANGE TARIFF

CUSTOM CALLING SERVICES

Missouri Public  
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D. Rates and Charges

1. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (Cont'd)

	<u>Monthly Rate</u>		
	<u>Bus.</u>	<u>Res.</u>	
a. When provided individually, each feature, per line equipped (Cont'd)			
14) Cancel Calling Name/Number Delivery, per call or per line (CANCNDCB, CANCNDLR, CANCNDLB, CANCNDLR)	\$ 0.00	\$ 0.00	(C)
15) Last Number/Save Number Redial* (CCB LNR, CCR LNR)	4.00	4.00	
16) Distinctive Ringing (SCSRB, SCSRR)	6.00	6.00	
a. With any PAK (SRBDISC, SRRDISC)	3.00	3.00	✓
17) Do No Disturb (Advanced) (DNDB, DNDR)	3.00	3.00	(N)
18) Special Call Acceptance (SPLCLACP, SPLCLACPR)	3.00	2.00	
19) Special Call Forwarding (SPLCLFWDB, SPLCLFWDR)	3.00	2.00	

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D. Rates and Charges

- 1. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (Cont'd)

	<u>Monthly Rate</u>	
	<u>Bus.</u>	<u>Res.</u>
a. When provided individually, each feature, per line equipped (Cont'd)		
13) Cancel Calling Number Delivery, per call or per line (CANCNDCB, CANCND CR, CANCNDLB, CANCNDLR)	\$ 0.00	\$ 0.00
14) Last Number/Save Number Redial* (CCB LNR, CCR LNR)	4.00	4.00
15) Distinctive Ringing (SCSRB, SCSRR)	6.00	6.00
a. With any PAK (SRBDISC, SRRDISC)	3.00	3.00
16) Special Call Acceptance (SPLCLACPB, SPLCLACPR)	3.00	2.00
17) Special Call Forwarding (SPLCLFWDB, SPLCLFWDR)	3.00	2.00

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Missouri Public  
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D. Rates and Charges

1. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (Cont'd)

	<u>Monthly Rate</u>	
	<u>Bus.</u>	<u>Res.</u>
a. When provided individually, each feature, per line equipped (Cont'd)		
20) Special Call Waiting (SPLCLWTGB, SPLCLWTGR)	\$6.00	\$5.00
21) Speed Calling		
a. 8 Numbers (SCS8B, SCS8R)	3.50	2.50
b. 30 Numbers (SCS30B, SCS30R)	4.50	3.50
22) Three-Way Calling ✓ (SCTWB, SCTWR)	3.75	3.30
23) Three-way Call Transfer (SCTWTB, SCTWR)	3.00	3.00 (N)
24) Unidentified Call Rejection (UCRB, UCRR)	3.00	3.00 (N)
25) VIP Alert (VIPALERTB, VIPALERTR)	4.00	3.00
25) Warm Line (WLB, WLR)	3.00	3.00 (N)

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D. Rates and Charges

- 1. The following rates apply in addition to Service Charges and other rates and charges applicable to the associated individual central office access lines. (Cont'd)

	<u>Monthly Rate</u>	
	<u>Bus.</u>	<u>Res.</u>
a. When provided individually, each feature, per line equipped (Cont'd)		
18) Special Call Waiting (SPLCLWTGB, SPLCLWTGR)	\$6.00	\$5.00
19) Speed Calling		
a. 8 Numbers (SCS8B, SCS8R)	3.50	2.50
b. 30 Numbers (SCS30B, SCS30R)	4.50	3.50
20) Three-Way Calling (SCTWB, SCTWR)	3.75	3.30
21) VIP Alert (VIPALERTB, VIPALERTR)	4.00	3.00

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COIN AND COINLESS TELEPHONE SERVICE

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COIN AND COINLESS TELEPHONE SERVICE

JAN 15 1997

CUSTOMER OWNED PAY TELEPHONE SERVICE

MISSOURI  
Public Service Commission

A. General Regulations

1. Payphone Service includes lines to which coin, coinless, card reader or a combination of coin/card reader telephones may be attached.
2. Payphone Service is a two-way or, optionally, one-way originating only business exchange access line composed of the serving central office line equipment, all outside plant facilities needed to connect the serving central office with the customer's premises, and the Network Interface Device at the demarcation point. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for long distance service and local calling.
3. In the case of one-way service, intercept treatment will be provided.
4. A maximum of one customer-provided instrument may be connected to any one Instrument or CO implemented coin line.
5. General Rules and Regulations found in other sections of this tariff are applicable to the provision of Payphone Service.
6. Directory listings may be provided under the regulations governing the furnishing of listings for business subscribers.
7. A Network Interface Device will be installed at a location mutually agreed upon by the Payphone Service Provider and the Company. The Network Interface Device is a company-provided jack or its equivalent. It is the point of connection between the telephone company owned wiring and wiring owned by the Customer.
8. One directory will be distributed to the Payphone Service Provider without charge for each payphone business exchange line.
9. Installation Charges and the appropriate Network Interface Device (NID) material charge are applicable for the installation, move or rearrangement of the NID on the customer's premises to establish or reestablish network access.

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COIN AND COINLESS TELEPHONE SERVICE

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CUSTOMER OWNED PAY TELEPHONE SERVICE

**MISSOURI  
Public Service Commission**

A. General

1. Customer Owned Pay Telephone Service (COPTS) will apply for use with customer provided instrument-implemented pay telephones at locations accessible to the public, e.g., stores, business places, including boarding or rooming houses, employee lounges and school or college buildings, where desired by the owner of the premises. Customer Owned Pay Telephone Service provides network access for coin, coinless, card reader or a combination of coin/card reader telephones.
2. Customer Owned Pay Telephones must be connected to a Customer Owned Pay Telephone access line. Only one Customer Owned Pay Telephone may be connected to a Customer Owned Pay Telephone access line. The access line must be equipped for Touch Calling.
3. Joint User Service may be furnished in connection with Customer Owned Pay Telephone Service. (1)
4. Directory listings may be provided under the regulations governing the furnishing of listings for business main line subscribers. However, listings (not indicating a business or profession) provided in connection with Customer Owned Pay Telephone Service furnished at boarding or rooming houses or at other locations where the party desiring the additional listings resides, are furnished under the regulations covering the furnishing of listings in connection with residence main line service.
5. Customers who provide Customer Owned Pay Telephone Service shall not charge users more than twenty-five cents (\$.25) per local telephone call.
6. For purposes of this Tariff, the term "customer" is defined as the party responsible for payment of the Customer Owned Pay Telephone Service access line.
7. Any surcharge established with a rate recovery mechanism to recover the costs of implementing and maintaining programs as provided for in R. S. MO 190-300 (8) and 209.255, e.g., surcharges for Emergency Telephone Number Service (9-1-1) or Dual Party Relay/Telecommunication Relay Service, shall not be imposed on access lines used to provide pay telephone service.

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(1) Joint User Service is limited to existing customers at their existing locations.

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COIN AND COINLESS TELEPHONE SERVICE

JAN 15 1997

CUSTOMER OWNED PAY TELEPHONE SERVICE

MISSOURI  
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A. General Regulations (continued)

- 10. Installation Charges and the appropriate NID material charge apply when a premises visit is made for the sole purpose of installing a customer requested NID.
- 11. The Company shall not be liable for shortages of coins collected and deposited at the subscriber's equipment. The limit of the Company's liability for end user fraud of whatever nature occurring at or in association with the subscriber's equipment shall be governed by provisions of this Tariff and rules or regulations of the Missouri Public Service Commission. In case of conflict between the tariff provisions and Commission rules and regulations, the rule or regulations shall prevail.
- 12. Off Premise Extensions are not permitted.
- 13. Local messages from Payphones are charged at no higher than twenty-five (25) cents for each call.
- 14. The Multiline Business Subscriber Line Charge, found in the interstate access tariff, is applicable to all payphone Instrument and CO Implemented coin lines.

B. Responsibility of the Customer

- 1. The Customer for the purposes of this tariff is defined as the Payphone Service Provider.
- 2. The customer shall be responsible for the installation, operation and maintenance of the customer-provided instrument, plus all ancillary equipment, such as booths, shelves, lighting, directories, etc. used in connection with this service. The customer is responsible for complying with the requirements set forth in the American With Disabilities Act of 1990.

The customer-provided instrument must be registered in compliance with Part 68 of the FCC's Registration Program. In addition, the customer must comply with the Missouri Public Service Commission's Rules and Regulations regarding the use of customer-provided pay telephones.

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CUSTOMER OWNED PAY TELEPHONE SERVICE

**MISSOURI  
Public Service Commission**

B. Responsibility of the Customer

1. The customer shall be responsible for the installation, operation and maintenance of any customer-provided instrument-implemented pay telephones used in connection with this service.
2. The customer shall be responsible for payment of charges for all local and toll messages originating from or accepted at this type of service, including any applicable Directory Assistance Charges.
3. Customer-provided instrument-implemented pay telephones must be registered in compliance with Part 68 of the FCC's Registration Program or connected behind an FCC registered coupler.
4. Such customer-provided instrument-implemented pay telephones must have the following operational characteristics:
  - a. Must be able to access the Company operator at no charge and without using a coin.
  - b. Must be able to access 911 Emergency Service, where available, at no charge and without using a coin.
  - c. Must be able to access all interexchange carriers.
  - d. Must comply with all applicable federal, state and local laws and regulations concerning the use of these telephones by disabled persons and the hearing impaired.
  - e. Must allow the completion of both local and long distance calls.
  - f. Must be able to access Directory Assistance.

**CANCELLED**

APR 15 1997  
BY *let R.S. #2*  
Public Service Commission  
MISSOURI

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Kenneth Matzdorff  
President  
Peculiar, Missouri

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APR 1 1996  
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MO. PUBLIC SERVICE COMMISSION

GENERAL AND LOCAL EXCHANGE TARIFF

**RECEIVED**

COIN AND COINLESS TELEPHONE SERVICE

FEB 7 1996

CUSTOMER OWNED PAY TELEPHONE SERVICE

**MISSOURI  
Public Service Commission**

B. Responsibility of the Customer (Cont'd)

- 5. Each customer must provide, attached to the set, instructions for use of the telephone, in form and substance, that comply with the applicable Federal and State regulatory rules and regulations.
- 6. The customer shall not program or cause to be programmed any such telephone used in connection with this service to limit the duration of a local message.
- 7. The customer shall be responsible for obtaining a Certificate of Service Authority (CSA) to provide Customer Owned Pay Telephone Service and for providing proof of said authority prior to installation of service.

C. Violation of Regulations

- 1. Where any customer-provided instrument-implemented pay telephone is in violation of this Tariff, the Company will promptly notify the customer of the violation and will take immediate action, including the disconnection of service, as is necessary for the protection of the telecommunications network and Company employees.
- 2. The customer shall discontinue use of the customer-provided instrument-implemented pay telephone or correct the violation and notify the Company in writing within five days after receipt of such notice that the violation has been corrected.
- 3. Failure of the customer to discontinue such use or to correct the violation will result in the suspension of the customer's service until such time as the customer complies with the provisions of this tariff.

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COIN AND COINLESS TELEPHONE SERVICE

FEB 7 1996

CUSTOMER OWNED PAY TELEPHONE SERVICE

**MISSOURI  
Public Service Commission**

D. Rates and Charges

1. Nonrecurring Charges, as specified in this Tariff, apply in addition to other charges specified for Customer Owned Pay Telephone Service.
2. A "local message" from Customer Owned Pay Telephone Service served by a given exchange, is a completed local call originating at such service and terminating at any service which may be called without a toll charge.
3. Customer Owned Pay Telephone Service Access Line Charge - There will be a monthly access charge for each line as follows:

	<u>GSEC</u>	<u>Monthly Rate</u>
a. Customer Owned Pay Telephone Service Access Line Charge	COPT	\$26.95

4. See Section 10 of this Tariff for Screening and Blocking options.

**CANCELLED**

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 BY 1st R.S.#4  
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 MISSOURI

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COIN AND COINLESS TELEPHONE SERVICE

FEB 7 1996

PUBLIC TELEPHONE SERVICE

**MISSOURI  
Public Service Commission**

A. General

- 1. Public Telephone Service is provided by the Company for the use of the general public in such locations as, in the opinion of the Company, are justified.

B. Conditions

- 1. Public telephones are connected to individual central office access lines only.
- 2. Additional stations are not allowed and directory listings are not provided with Public Telephone Service, unless required to meet special conditions.
- 3. Standard booths may be furnished for Public Telephone Service at no charge when in the judgment of the Company they are required.
- 4. The Company retains the option for furnishing and placing such signs as may be necessary.
- 5. The Company may furnish public telephones without coin collecting equipment in selected locations for the purpose of satisfying demand for optional billing services on an originating basis only. In the normal mode, Coinless Public Telephone service affords customers the option of selecting a preferred billing arrangement for outgoing messages, charging to a third number or to a Company credit card account, or placing calls collect. In certain locations, however, calls may be billed on a collect basis only.

**CANCELLED**

C. Rates and Charges

- 1. Each local message . . . . . \$ .25
- 2. Each toll message . . . . . Applicable Service Charges
- 3. Each operator handled message . . . . . Applicable operator service charges.

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President  
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GENERAL AND LOCAL EXCHANGE TARIFF

FEB 7 1996

COIN AND COINLESS TELEPHONE SERVICE

**MISSOURI  
Public Service Commission**

SEMI-PUBLIC TELEPHONE SERVICE

A. General

Semi-Public Telephone Service is an arrangement under which a company-provided coin telephone is equipped with a coin collector device, designed for a combination of customer and public usage, and will be furnished, on individual central office access lines only. Semi-public telephones are furnished if the nature and amount of usage indicate that it is suited to meet requirements at the following types of locations, and will be furnished at the option of the Company:

1. At locations where, in the opinion of the Company, the installation of a public telephone is not warranted, but where there is an appreciable demand for service on the part of transients.
2. At locations where there is a collective use of the service by a relatively stable body of guests, members, employees, or occupants.
3. At any location where the demand for service is for a combination of transient and customer usage.

B. Conditions

1. Semi-public telephone customers are entitled to regular listing in the Company's official directory and may advertise such numbers for incoming calls and business purposes, subject to Rules and Regulations specified in this Tariff.
2. Additional stations - without coin collecting devices - for answering incoming calls may be installed in connection with Semi-Public Telephone Service when such stations are essential to the efficient handling of the service. The additional station must be on the same premises as the coin station and the latter in plain view of the additional station.
3. Any surcharge established with a rate recovery mechanism to recover the costs of implementing and maintaining programs as provided for in R. S. MO 190-300 (8) and 209.255, e.g., surcharges for Emergency Telephone Number Service (9-1-1) or Dual Party Relay/Telecommunication Relay Service, shall not be imposed on access lines used to provide pay telephone service.
4. The Company may terminate or refuse to provide service at locations where losses by theft have been experienced, or where thefts are frequent or undetected, unless the subscriber executes an agreement to indemnify the Company harmless against such losses.

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President  
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COIN AND COINLESS TELEPHONE SERVICE

FEB 7 1996

SEMI-PUBLIC TELEPHONE SERVICE

**MISSOURI  
Public Service Commission**

C. Rates and Charges

1. Refer to Section 5 for applicable Service Charges (including an applicable installation charge).
2. Monthly access line rate charges apply. Refer to Section 4.
3. Each local message . . . . . \$ .25
4. Each toll message . . . . . Applicable toll rates
5. Each operator handled message . . . . . Applicable operator service charges.

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President  
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GENERAL AND LOCAL EXCHANGE TARIFF

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OPERATOR AND DIRECTORY SERVICE

FEB 7 1996

DIRECTORY ASSISTANCE SERVICE

**MISSOURI  
Public Service Commission**

B. Allowances (Cont'd)

- 4. Third number, special billing number, or Company calling card Directory Assistance calls are not included in the allowance set forth in Paragraph B.1 and are always billed, except to those customers exempted by this tariff.
- 5. Where dial facilities are not available, calls to the Directory Assistance attendant via an operator shall be treated as customer direct dialed calls.
- 6. No credit will be given for any unused portion of the customer's allowance. No credit will be given for requested telephone numbers that are nonpublished. No credit will be given for requested telephone numbers that are not found in the directory.
- 7. Call allowances are not transferable between accounts.

C. Exemptions

- 1. Charges for Directory Assistance Service are not applicable to calls placed from Public and Semi-Public Telephones.
- 2. Those customers whose physical, visual, mental or reading handicaps prevent them from using the telephone directory are to be exempted from the charge for direct dialed calls to Directory Assistance; from the charge for placing a call to Directory Assistance via an operator; and the charge applicable when Directory Assistance Service charges are billed to a Company Calling Card. The method of exempting those physically, visually, mentally or reading handicapped customers shall be via the completion of an exemption form supplied by the Company and the Company's acceptance of that form.

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GENERAL AND LOCAL EXCHANGE TARIFF

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OPERATOR AND DIRECTORY SERVICES

DIRECTORY LISTINGS

C. Rates and Charges

1. The following monthly rates apply in addition to Service Charges and are applicable to the alphabetical section of the Telephone Directory for business and residence customers.

	<u>GSEC</u>	<u>Monthly Rate</u>
a. Primary Listings (I)	--	\$--
b. Additional Listings		
1) Business	ALB	2.45 (I)
2) Residence	ALR	2.05 (I)
c. Foreign Exchange Listings		
1) Business	FLB	2.45 (I)
2) Residence	FLR	2.45 (I)
d. Nonlisted Service, each	NL	2.05 (I)
e. Nonpublished Service, each	NP	2.10 (I)

(1) see B-1 Conditions

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Patrick L. Morse  
Sr. Vice President - Governmental Affairs  
908 W. Frontview  
Dodge City, Kansas 67801-0199

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GENERAL AND LOCAL EXCHANGE TARIFF

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OPERATOR AND DIRECTORY SERVICE

FEB 7 1996

DIRECTORY LISTINGS

**MISSOURI  
Public Service Commission**

C. Rates and Charges

1. The following monthly rates apply in addition to Service Charges and are applicable to the alphabetical section of the Telephone Directory for business and residence customers.

	<u>GSEC</u>	<u>Monthly Rate</u>
a. Primary Listings(1)	--	\$ --
b. Additional Listings		
1) Business	ALB	1.95
2) Residence	ALR	1.55
c. Foreign Exchange Listings		
1) Business	FLB	1.95
2) Residence	FLR	1.55
d. Nonlisted Service, each	NL	1.55
e. Nonpublished Service, each	NP	1.60

(1) See B.1 Conditions

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President  
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GENERAL AND LOCAL EXCHANGE TARIFF

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GENERAL SERVICES

FEB 7 1996

CALL RESTRICTION SERVICES

MISSOURI  
Public Service Commission

A. Billed Number Screening Service (BNS)

1. Billed Number Screening Service (BNS) is available to subscribers of the Company's local exchange services. This service prevents the billing of incoming collect and/or third number billed calls to a customer's telephone account.
2. The Company makes no guarantee and assumes no liability for the accuracy of Billed Number Screening Service. The customer agrees fully and completely to indemnify and save harmless the Company, its successors and assigns, from and against any and every claim, loss, damage, suit or liability arising out of the furnishing or failure to furnish Billed Number Screening Service.
3. Billed Number Screening Service is offered subject to the availability of suitable facilities. It is available to all classes of business and residence services.
4. The minimum contract period for Billed Number Screening Service is one month.
5. Rates and Charges
  - a. The following rates and charges apply to the provisioning of Billed Number Screening Service and are in addition to all other applicable charges as specified elsewhere in this Tariff. A Subsequent Service Order Charge applies as specified in this Tariff.

	<u>GSEC</u>	<u>Monthly Rate</u>
1) Option 1 - Collect and Third Number Billing, per line screened	IN SCREEN	\$ 4.10
2) Option 2 - Third Number Billing, per line screened	IN SCREEN	4.10
3) Option 3 - Collect Billing, per line screened	IN SCREEN	4.10

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Peculiar, Missouri

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GENERAL AND LOCAL EXCHANGE TARIFF

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GENERAL SERVICES

FEB 7 1996

CALL RESTRICTION SERVICES

**MISSOURI  
Public Service Commission**

C. Toll Blocking Service

1. Toll Blocking Service is a central office service that restricts one plus (1+), International (011+), zero plus (0+) and/or zero minus (0-) calling. Calls to 800 Service will not be restricted (1+800+XXX-XXXX). Restricted calls are directed to a central office announcement.
2. Two Toll Blocking Service options are available:
  - a. Option 1 - Restricts any direct dialed one plus (1+) or direct dialed International (011+) call. This includes directory assistance (1+411, 1+555-1212, 1+NPA+555-1212). Option 1 also includes Originating Line Screening which allows outgoing intraLATA toll calls to be charged to the called telephone, a third number, or a credit card account.
  - b. Option 2 - Restricts any direct dialed one plus (1+) or direct dialed International (011+) calls. This includes directory assistance (1+411, 1+555-1212, 1+NPA+555-1212). Option 2 also restricts any local or long distance zero plus (0+) or zero minus (0-) call. If 9-1-1 service is not available in an exchange, zero minus (0-) calls will be restricted to local operator assisted emergency calls.
3. Toll Blocking Service will be provided to residence and business individual line customers. This service will not be provided on party lines, trunks or Centrex lines.
4. Toll Blocking Service is offered subject to the availability of suitable facilities and is limited to central offices specifically equipped to provide this service.

**CANCELLED**

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By lat R.S. + y  
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President  
Peculiar, Missouri

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GENERAL AND LOCAL EXCHANGE TARIFF

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GENERAL SERVICES

FEB 7 1996

CALL RESTRICTION SERVICES

MISSOURI  
Public Service Commission

C. Toll Blocking Service (Cont'd)

- 5. The Company makes no guarantee and assumes no liability for the accuracy of Toll Blocking Service. The customer agrees fully and completely to indemnify and save harmless the Company, its successors and assigns, from and against any and every claim, loss, damage, suit or liability arising from the restriction of telephone calls made from the customer's access line.
- 6. The minimum contract period for this service is one month.
- 7. Rates and Charges
  - a. The following rates and charges apply to the provisioning of Toll Blocking Service and are in addition to all other applicable charges as specified elsewhere in this Tariff.
  - b. The Subsequent Service Order Charge in this Tariff applies when adding or changing Toll Blocking Service on an existing account.
  - c. The monthly rate for toll blocking is in addition to those with which the service is associated.

	<u>GSEC</u>	<u>Monthly Rate</u>	<u>GSEC</u>	<u>Nonrecurring Charge</u>
1) Option 1, per line	TOLLRSTDD	\$4.10	TOLLRSTNRC	\$8.00
2) Option 2, per line	TOLLRSTOT	4.10	TOLLRSTNRC	8.00

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President  
Peculiar, Missouri

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GENERAL AND LOCAL EXCHANGE TARIFF

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FEB 7 1996

GENERAL SERVICES

**MISSOURI  
Public Service Commission**

EMPLOYEES' TELEPHONE SERVICE

This tariff is applicable to: CASS COUNTY TELEPHONE Employees.

A. General

1. Regular full time and qualified part-time employees of the Company are granted a concession in the rates for local exchange service furnished in connection with telephone service at their place of residence, and for retired employees of the Company who are receiving pensions under established pension plans of the Company.

B. Conditions

1. Employees' Telephone Service at their residence is available to employees of the Company having at least three months continuous credited service with the Company. Management support and qualified part-time employees must have at least six months of service with the Company. To qualify, a part-time employee must have 1,040 hours of service.
2. The employee's place of residence must be within the territory served by an exchange of the Company and so located that it may be served by means of available facilities or without undue cost.
3. Concession rates are not allowed when the employee resides in a boarding and/or rooming house unless the telephone service is installed in the employee's private room and it is not available to other occupants of such a house.
4. The primary listing must be a published listing and must be in the name of the employee as it appears on the personnel records of the Company, except that the listing of a married individual may be in the name of the individual or in the name of the spouse.
5. Concession service shall not be installed or upgraded at the expense of regular customers.

C. Rates and Charges

1. Salaried employees and all regular full-time and qualified part-time hourly paid employees with 20 or more years of accredited service are provided 100% concession on rates for their residence local service, flat rate or usage sensitive (where available), and Service Charges to establish local service.

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President  
Peculiar, Missouri

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**Cancelled**

December 22, 2006

Missouri Public  
Service Commission

PSC MO. NO. 1

FairPoint Communications Missouri, Inc.  
d/b/a FairPoint Communications

Section 10  
First Revised Sheet 17  
Replacing Original Sheet 17

**GENERAL AND LOCAL EXCHANGE TARIFF**

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GENERAL SERVICES

EMPLOYEES' TELEPHONE SERVICE

(RESERVED FOR FUTURE USE)

(T)

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Director of State Affairs  
260 West First Street  
Peculiar, Missouri 64078

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GENERAL AND LOCAL EXCHANGE TARIFF

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GENERAL SERVICES

FEB 7 1996

EMPLOYEES' TELEPHONE SERVICE

**MISSOURI  
Public Service Commission**

C. Rates and Charges (Cont'd)

- 2. All other regular full-time and qualified part-time employees are provided 50% concession on rates for their residence local service, flat rate on usage sensitive (where available), and Service Charges to establish local service.
- 3. Toll charges and access charges incurred by employees on their residence service are subject to payment at the full rate.
- 4. Service may be furnished to employees by the Company at a less than standard rate for each service in the residence when, in its judgment, the interests of the Company in rendering continuous service to the public will be advanced.
- 5. Concessions may be made to employees for miscellaneous equipment or facilities.
- 6. No concessions will be made to employees for installations, moves, and changes.

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President  
Peculiar, Missouri

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December 22, 2006

Missouri Public  
Service Commission

GENERAL AND LOCAL EXCHANGE TARIFF

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GENERAL SERVICES

FEB 7 1996

SHARED TENANT SERVICE

**MISSOURI  
Public Service Commission**

C. Conditions (Cont'd)

- 8. The Company will distribute to the STS customer local directories as provided for in this Tariff.
- 9. The Shared Tenant Service Customer must utilize a Private Branch Exchange (PBX) which is registered with the Federal Communications Commission (FCC) and riser cable which conforms to all electrical codes and the Company's technical standards for riser cable or transmission facilities.
- 10. The Shared Tenant Service Customer may furnish his services through one or more PBXs but is restricted to the authorized limitations of the STS building as defined by this Tariff or under a Commission approved waiver. If there is more than one PBX, the Company is required to provide only one point of termination.
- 11. The Company will terminate its facilities and locate the network interface at an STS building in accordance with existing tariffs and FCC rules and regulations, and will not be responsible for service quality beyond the interconnection (network interface) with the STS customer's equipment.
- 12. The provision of service to an STS customer for the purpose of resale or sharing shall in no way reduce the rights of the Company nor impose additional responsibility or liability upon the Company with respect to suspension or discontinuance of service for reasons of, but not limited to, impairment of service, abandonment, abuse or nonpayment of charges.
- 13. In order to provide service to any customer wanting service directly from the Company at any STS building, the STS customer or building owner will:
  - a. Provide the Company without charge immediate and continuing right-to-use of the riser cable and other facilities within the STS building, not owned by the Company, necessary to serve its customers.

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President  
Peculiar, Missouri

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GENERAL AND LOCAL EXCHANGE TARIFF

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GENERAL SERVICES

SERVICE BUNDLES

A. Reserved for Future Use

(T)  
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(D)

B. Voice Advantage Bundles

1. Description

These bundles provide residential customers with the option of subscribing to service packages that provide a dial tone access line, local usage, IntraLATA toll usage, InterLATA toll usage\* and a custom calling feature package for a single bundled rate.

Custom calling features included are:

1. Calling Name/Number Identification
2. Call Waiting
3. Calling Name/Number with Call Waiting

\* Denotes non-regulated service

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Patrick L. Morse, Senior Vice President - Government Affairs  
908 W. Frontview  
Dodge City, Kansas 67801

**FILED**  
Missouri Public  
Service Commission  
JI-2014-0147

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

SERVICE BUNDLES

A. High Speed Internet (HSI) Essentials

(T)

1. General

- a. HSI Essentials provides customers with Emergency Line service, provided pursuant to Section 4 of this Tariff, and High Speed Internet service of the customer's choosing.
- b. HSI Essentials is available to residential and business customers in all exchanges within the Company's service area where technically feasible, subject to availability of facilities
- c. HSI Essentials is only available in conjunction with Emergency Line service pursuant to Section 4 of this tariff.
- d. HSI service is provided by the Company, or an affiliate of the Company, and is not regulated by the Commission.

2. Rates

- a. The rate for HSI Essentials will be equal to the Emergency Line service rate plus the charge for the HSI service selected by the customer.
- b. Term discounts may apply
- c. All applicable taxes, fees and surcharges apply

B. Voice Advantage Bundles

(N)

1. Description

These bundles provide residential customers with the option of subscribing to service packages that provide a dial tone access line, local usage, IntraLATA toll usage, InterLATA toll usage\* and a custom calling feature package for a single bundled rate.

Custom calling features included are:

1. Calling Name/Number Identification
2. Call Waiting
3. Calling Name/Number with Call Waiting

\* Denotes non-regulated service

(N)

**GENERAL AND LOCAL EXCHANGE TARIFF**

---

**SERVICE BUNDLES**

**A. High Speed Internet (HSI) Essentials**

**1. General**

- a. HSI Essentials provides customers with Emergency Line service, provided pursuant to Section 4 of this Tariff, and High Speed Internet service of the customer's choosing.
- b. HSI Essentials is available to residential and business customers in all exchanges within the Company's service area where technically feasible, subject to availability of facilities
- c. HSI Essentials is only available in conjunction with Emergency Line service pursuant to Section 4 of this tariff.
- d. HSI service is provided by the Company, or an affiliate of the Company, and is not regulated by the Commission.

**2. Rates**

- a. The rate for HSI Essentials will be equal to the Emergency Line service rate plus the charge for the HSI service selected by the customer
- b. Term discounts may apply
- c. All applicable taxes, fees and surcharges apply

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

SERVICE BUNDLES (Cont'd)

B. Voice Advantage Bundles (Cont'd)

1. Description (Cont'd)

Toll Usage Options:

1. Voice Advantage Basic – includes 120 minutes of combined IntraLATA and InterLATA usage
2. Voice Advantage 600 – includes 600 minutes of combine IntraLATA and InterLATA usage
3. Voice Advantage Unlimited – includes unlimited minutes of combined IntraLATA and InterLATA usage

2. Regulations

- a. Voice Advantage Bundles are only available to residential customers.
- b. Voice Advantage Bundles are only available to customers who are presubscribed to ST Long Distance, Inc. d/b/a FairPoint Communications as their primary interexchange carrier for both intraLATA and InterLATA calling.
- c. Voice Advantage Bundles are not available in combination with other optional calling plans or private lines.
- d. Voice Advantage Bundles are not available with services provided under special contract.
- e. Standard installation charges apply.
- f. Long distance calling includes calling to anywhere within the United States, U.S. Territories and Canada.
- g. Not all features may be available in all areas.
- h. Voice Advantage Bundles are available only in areas specifically equipped to provide such service and are subject to the availability and technical limitations of facilities.
- i. Rates do not include Federal Subscriber Line Charges, Universal Service Charges, fees, taxes, and other surcharges.
- j. Voice Advantage Bundle customers may terminate the package or switch to another calling package or plan at any time.

(N)

(N)

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

SERVICE BUNDLES (Cont'd)

B. Voice Advantage Bundles<sup>2</sup> (Cont'd)

2. Regulations

- k. The Voice Advantage Bundles are offered only to residential customers for the customer's personal, residential, non-business and non-professional use. Use of the Voice Advantage Bundle is prohibited for any profit or nonprofit commercial or governmental activities, including, but not limited to, activities related to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, resale or transfer of the Voice Advantage Bundle or any other activity that would be inconsistent with the normal residential voice-grade applications and usage patterns. If it is determined that the usage on the Voice Advantage Bundle is not consistent with residential applications or is otherwise prohibited as specified in this tariff, Consolidated Communications of Missouri Company d/b/a/ Consolidated Communications will contact the customer and arrange a transfer to a business service or terminate service under the residential Voice Advantage Bundle. Additional restrictions may apply as provided elsewhere in the tariff.
- l. Customers enrolled in the Voice Advantage Bundles, who fail to pay the entire bundle rate due per month, will have all existing Voice Advantage Bundles converted to the applicable tariff rates for the individual services included in their bundle. Service charges will not apply for converting services back to their individual tariff rates. Such customers will not be permitted to re-enroll in the Voice Advantage Bundle until such time as all associated unpaid balances have been paid in full.
- m. Voice Advantage Bundle customers have the option of subscribing to Voice Mail\* and Internet\* products at discounted rates.

3. Rates and Charges

- a. Subscribers to any of the Voice Advantage Bundles may upgrade their bundle for an additional \$5.00 per month to include:
  - 1. Three-Way Calling
  - 2. Unidentified Call Rejection
  - 3. Automatic Busy Redial - Unlimited
  - 4. Automatic Call Return - Unlimited
  - 5. Call Forwarding - All Calls
- b. Voice Advantage Basic<sup>2</sup> \$25.27<sup>1</sup> (I)
- c. Voice Advantage 600<sup>2</sup> \$25.27<sup>1</sup> (I)
- d. Voice Advantage Unlimited \$25.27<sup>1</sup> (I)
- e. All IntraLATA and InterLATA minutes in excess of minutes included in the bundles \$.10 per minute\*

\* Denotes non-regulated service

<sup>1</sup>This price does not include the deregulated intralata and interlata components.

<sup>2</sup>Effective December 1, 2013, Voice Advantage Bundles will no longer be available to new customers. Existing Voice Advantage Bundles customers will be allowed to keep their Voice Advantage Bundles at their current service location under the same billing party. No changes to or additions of services to the existing Voice Advantage Bundles are allowed.

Issued: February 14, 2023

Effective: March 16, 2023

Floyd J. Jasinski, Director – Legislative and Regulatory (West)  
114 Vernon Street  
Roseville, CA 95678

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GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

SERVICE BUNDLES (Cont'd)

B. Voice Advantage Bundles<sup>2</sup> (Cont'd)

2. Regulations

- k. The Voice Advantage Bundles are offered only to residential customers for the customer's personal, residential, non-business and non-professional use. Use of the Voice Advantage Bundle is prohibited for any profit or nonprofit commercial or governmental activities, including, but not limited to, activities related to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, resale or transfer of the Voice Advantage Bundle or any other activity that would be inconsistent with the normal residential voice-grade applications and usage patterns. If it is determined that the usage on the Voice Advantage Bundle is not consistent with residential applications or is otherwise prohibited as specified in this tariff, Consolidated Communications of Missouri Company d/b/a/ Consolidated Communications will contact the customer and arrange a transfer to a business service or terminate service under the residential Voice Advantage Bundle. Additional restrictions may apply as provided elsewhere in the tariff.
- l. Customers enrolled in the Voice Advantage Bundles, who fail to pay the entire bundle rate due per month, will have all existing Voice Advantage Bundles converted to the applicable tariff rates for the individual services included in their bundle. Service charges will not apply for converting services back to their individual tariff rates. Such customers will not be permitted to re-enroll in the Voice Advantage Bundle until such time as all associated unpaid balances have been paid in full.
- m. Voice Advantage Bundle customers have the option of subscribing to Voice Mail\* and Internet\* products at discounted rates.

3. Rates and Charges

- a. Subscribers to any of the Voice Advantage Bundles may upgrade their bundle for an additional \$5.00 per month to include:
  - 1. Three-Way Calling
  - 2. Unidentified Call Rejection
  - 3. Automatic Busy Redial - Unlimited
  - 4. Automatic Call Return - Unlimited
  - 5. Call Forwarding - All Calls
- b. Voice Advantage Basic<sup>2</sup> \$23.27<sup>1</sup> (I)
- c. Voice Advantage 600<sup>2</sup> \$23.27<sup>1</sup> (I)
- d. Voice Advantage Unlimited \$23.27<sup>1</sup> (I)
- e. All IntraLATA and InterLATA minutes in excess of minutes included in the bundles \$.10 per minute\*

\* Denotes non-regulated service

<sup>1</sup>This price does not include the deregulated intralata and interlata components.

<sup>2</sup>Effective December 1, 2013, Voice Advantage Bundles will no longer be available to new customers. Existing Voice Advantage Bundles customers will be allowed to keep their Voice Advantage Bundles at their current service location under the same billing party. No changes to or additions of services to the existing Voice Advantage Bundles are allowed.

Issued: February 14, 2022

Effective: March 16, 2022

Floyd J. Jasinski, Director - Government Affairs (West)  
114 Vernon Street  
Roseville, CA 95678

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Missouri Public  
Service Commission  
JI-2022-0220

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

SERVICE BUNDLES (Cont'd)

B. Voice Advantage Bundles<sup>2</sup> (Cont'd)

2. Regulations

- k. The Voice Advantage Bundles are offered only to residential customers for the customer's personal, residential, non-business and non-professional use. Use of the Voice Advantage Bundle is prohibited for any profit or nonprofit commercial or governmental activities, including, but not limited to, activities related to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, resale or transfer of the Voice Advantage Bundle or any other activity that would be inconsistent with the normal residential voice-grade applications and usage patterns. If it is determined that the usage on the Voice Advantage Bundle is not consistent with residential applications or is otherwise prohibited as specified in this tariff, Consolidated Communications of Missouri Company d/b/a/ Consolidated Communications will contact the customer and arrange a transfer to a business service or terminate service under the residential Voice Advantage Bundle. Additional restrictions may apply as provided elsewhere in the tariff.
- l. Customers enrolled in the Voice Advantage Bundles, who fail to pay the entire bundle rate due per month, will have all existing Voice Advantage Bundles converted to the applicable tariff rates for the individual services included in their bundle. Service charges will not apply for converting services back to their individual tariff rates. Such customers will not be permitted to re-enroll in the Voice Advantage Bundle until such time as all associated unpaid balances have been paid in full.
- m. Voice Advantage Bundle customers have the option of subscribing to Voice Mail\* and Internet\* products at discounted rates.

3. Rates and Charges

- a. Subscribers to any of the Voice Advantage Bundles may upgrade their bundle for an additional \$5.00 per month to include:
  - 1. Three-Way Calling
  - 2. Unidentified Call Rejection
  - 3. Automatic Busy Redial - Unlimited
  - 4. Automatic Call Return - Unlimited
  - 5. Call Forwarding - All Calls
- b. Voice Advantage Basic<sup>2</sup> \$21.27<sup>1</sup> (I)
- c. Voice Advantage 600<sup>2</sup> \$21.27<sup>1</sup> (I)
- d. Voice Advantage Unlimited \$21.27<sup>1</sup> (I)
- e. All IntraLATA and InterLATA minutes in excess of minutes included in the bundles \$.10 per minute\*

\* Denotes non-regulated service

<sup>1</sup>This price does not include the deregulated intralata and interlata components.

<sup>2</sup>Effective December 1, 2013, Voice Advantage Bundles will no longer be available to new customers. Existing Voice Advantage Bundles customers will be allowed to keep their Voice Advantage Bundles at their current service location under the same billing party. No changes to or additions of services to the existing Voice Advantage Bundles are allowed.

Issued: February 12, 2021

Effective: March 16, 2021

Kevin J. Kastor, Director - Government Affairs  
350 South Loop 336W  
Conroe, TX 77304

CANCELLED  
March 16, 2022  
Missouri Public  
Service Commission  
JI-2022-0220

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Missouri Public  
Service Commission  
JI-2021-0159

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

SERVICE BUNDLES (Cont'd)

B. Voice Advantage Bundles<sup>2</sup> (Cont'd)

2. Regulations

- k. The Voice Advantage Bundles are offered only to residential customers for the customer's personal, residential, non-business and non-professional use. Use of the Voice Advantage Bundle is prohibited for any profit or nonprofit commercial or governmental activities, including, but not limited to, activities related to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, resale or transfer of the Voice Advantage Bundle or any other activity that would be inconsistent with the normal residential voice-grade applications and usage patterns. If it is determined that the usage on the Voice Advantage Bundle is not consistent with residential applications or is otherwise prohibited as specified in this tariff, Consolidated Communications of Missouri Company d/b/a/ Consolidated Communications will contact the customer and arrange a transfer to a business service or terminate service under the residential Voice Advantage Bundle. Additional restrictions may apply as provided elsewhere in the tariff. (C)
- l. Customers enrolled in the Voice Advantage Bundles, who fail to pay the entire bundle rate due per month, will have all existing Voice Advantage Bundles converted to the applicable tariff rates for the individual services included in their bundle. Service charges will not apply for converting services back to their individual tariff rates. Such customers will not be permitted to re-enroll in the Voice Advantage Bundle until such time as all associated unpaid balances have been paid in full. (C)
- m. Voice Advantage Bundle customers have the option of subscribing to Voice Mail\* and Internet\* products at discounted rates.

3. Rates and Charges

- a. Subscribers to any of the Voice Advantage Bundles may upgrade their bundle for an additional \$5.00 per month to include:
  - 1. Three-Way Calling
  - 2. Unidentified Call Rejection
  - 3. Automatic Busy Redial - Unlimited
  - 4. Automatic Call Return - Unlimited
  - 5. Call Forwarding - All Calls
- b. Voice Advantage Basic<sup>2</sup> \$19.27<sup>1</sup> (I)
- c. Voice Advantage 600<sup>2</sup> \$19.27<sup>1</sup> (I)
- d. Voice Advantage Unlimited \$19.27<sup>1</sup> (I)
- e. All IntraLATA and InterLATA minutes in excess of minutes included in the bundles \$.10 per minute\*

\* Denotes non-regulated service

<sup>1</sup>This price does not include the deregulated intralata and interlata components.

<sup>2</sup>Effective December 1, 2013, Voice Advantage Bundles will no longer be available to new customers. Existing Voice Advantage Bundles customers will be allowed to keep their Voice Advantage Bundles at their current service location under the same billing party. No changes to or additions of services to the existing Voice Advantage Bundles are allowed.

Issued: January 29, 2020

Effective: March 1, 2020

Kevin J. Kastor, Director - Government Affairs  
350 South Loop 336W  
Conroe, TX 77304

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March 16, 2021  
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Service Commission  
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Missouri Public  
Service Commission  
JI-2020-0117



GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

SERVICE BUNDLES (Cont'd)

B. Voice Advantage Bundles<sup>2</sup> (Cont'd)

2. Regulations

- k. The Voice Advantage Bundles are offered only to residential customers for the customer's personal, residential, non-business and non-professional use. Use of the Voice Advantage Bundle is prohibited for any profit or nonprofit commercial or governmental activities, including, but not limited to, activities related to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, resale or transfer of the Voice Advantage Bundle or any other activity that would be inconsistent with the normal residential voice-grade applications and usage patterns. If it is determined that the usage on the Voice Advantage Bundle is not consistent with residential applications or is otherwise prohibited as specified in this tariff, FairPoint Communications Missouri, Inc. d/b/a/ FairPoint Communications will contact the customer and arrange a transfer to a business service or terminate service under the residential Voice Advantage Bundle. Additional restrictions may apply as provided elsewhere in the tariff.
- l. Customers enrolled in the Voice Advantage Bundles, who fail to pay the entire bundle rate due per month, will have all existing Voice Advantage Bundles converted to the applicable tariff rates for the individual services included in their bundle. Service charges will not apply for converting services back to their individual tariff rates. Such customers will not be permitted to re-enroll in the Voice Advantage Bundle until such time as all associated unpaid balances have been paid in full.
- m. Voice Advantage Bundle customers have the option of subscribing to Voice Mail\* and Internet\* products at discounted rates.

3. Rates and Charges

- a. Subscribers to any of the Voice Advantage Bundles may upgrade their bundle for an additional \$5.00 per month to include:
  - 1. Three-Way Calling
  - 2. Unidentified Call Rejection
  - 3. Automatic Busy Redial - Unlimited
  - 4. Automatic Call Return - Unlimited
  - 5. Call Forwarding - All Calls
- b. Voice Advantage Basic<sup>2</sup> \$16.77<sup>1</sup> (I)
- c. Voice Advantage 600<sup>2</sup> \$16.77<sup>1</sup> (I)
- d. Voice Advantage Unlimited<sup>2</sup> \$16.77<sup>1</sup> (I)
- e. All IntraLATA and InterLATA minutes in excess of minutes included in the bundles \$.10 per minute\*

\* Denotes non-regulated service

<sup>1</sup>This price does not include the deregulated intralata and interlata components.

<sup>2</sup>Effective December 1, 2013, Voice Advantage Bundles will no longer be available to new customers. Existing Voice Advantage Bundles customers will be allowed to keep their Voice Advantage Bundles at their current service location under the same billing party. No changes to or additions of services to the existing Voice Advantage Bundles are allowed.

Issued: September 30, 2014

Effective: December 1, 2014

Patrick L. Morse, Senior Vice President - Government Affairs  
908 W. Frontview  
Dodge City, Kansas 67801

**FILED**  
**Missouri Public**  
**Service Commission**  
**JI-2015-0135**

CANCELLED  
March 1, 2020  
Missouri Public  
Service Commission  
JI-2020-0117

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

SERVICE BUNDLES (Cont'd)

B. Voice Advantage Bundles<sup>2</sup> (Cont'd)

(C)

2. Regulations

- k. The Voice Advantage Bundles are offered only to residential customers for the customer's personal, residential, non-business and non-professional use. Use of the Voice Advantage Bundle is prohibited for any profit or nonprofit commercial or governmental activities, including, but not limited to, activities related to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, resale or transfer of the Voice Advantage Bundle or any other activity that would be inconsistent with the normal residential voice-grade applications and usage patterns. If it is determined that the usage on the Voice Advantage Bundle is not consistent with residential applications or is otherwise prohibited as specified in this tariff, FairPoint Communications Missouri, Inc. d/b/a/ FairPoint Communications will contact the customer and arrange a transfer to a business service or terminate service under the residential Voice Advantage Bundle. Additional restrictions may apply as provided elsewhere in the tariff.
- l. Customers enrolled in the Voice Advantage Bundles, who fail to pay the entire bundle rate due per month, will have all existing Voice Advantage Bundles converted to the applicable tariff rates for the individual services included in their bundle. Service charges will not apply for converting services back to their individual tariff rates. Such customers will not be permitted to re-enroll in the Voice Advantage Bundle until such time as all associated unpaid balances have been paid in full.
- m. Voice Advantage Bundle customers have the option of subscribing to Voice Mail\* and Internet\* products at discounted rates.

3. Rates and Charges

- a. Subscribers to any of the Voice Advantage Bundles may upgrade their bundle for an additional \$5.00 per month to include:
  - 1. Three-Way Calling
  - 2. Unidentified Call Rejection
  - 3. Automatic Busy Redial - Unlimited
  - 4. Automatic Call Return - Unlimited
  - 5. Call Forwarding - All Calls
- b. Voice Advantage Basic<sup>2</sup> \$11.97<sup>1</sup>
- c. Voice Advantage 600<sup>2</sup> \$11.97<sup>1</sup>
- d. Voice Advantage Unlimited<sup>2</sup> \$11.97<sup>1</sup>
- e. All IntraLATA and InterLATA minutes in excess of minutes included in the bundles \$ .10 per minute\*

(C)

(C)

\* Denotes non-regulated service

<sup>1</sup>This price does not include the deregulated intralata and interlata components.

<sup>2</sup>Effective December 1, 2013, Voice Advantage Bundles will no longer be available to new customers. Existing Voice Advantage Bundles customers will be allowed to keep their Voice Advantage Bundles at their current service location under the same billing party. No changes to or additions of services to the existing Voice Advantage Bundles are allowed.

(N)

(N)

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

SERVICE BUNDLES (Cont'd)

B. Voice Advantage Bundles (Cont'd)

2. Regulations

- k. The Voice Advantage Bundles are offered only to residential customers for the customer's personal, residential, non-business and non-professional use. Use of the Voice Advantage Bundle is prohibited for any profit or nonprofit commercial or governmental activities, including, but not limited to, activities related to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, resale or transfer of the Voice Advantage Bundle or any other activity that would be inconsistent with the normal residential voice-grade applications and usage patterns. If it is determined that the usage on the Voice Advantage Bundle is not consistent with residential applications or is otherwise prohibited as specified in this tariff, FairPoint Communications Missouri, Inc. d/b/a/ FairPoint Communications will contact the customer and arrange a transfer to a business service or terminate service under the residential Voice Advantage Bundle. Additional restrictions may apply as provided elsewhere in the tariff.
- l. Customers enrolled in the Voice Advantage Bundles, who fail to pay the entire bundle rate due per month, will have all existing Voice Advantage Bundles converted to the applicable tariff rates for the individual services included in their bundle. Service charges will not apply for converting services back to their individual tariff rates. Such customers will not be permitted to re-enroll in the Voice Advantage Bundle until such time as all associated unpaid balances have been paid in full.
- m. Voice Advantage Bundle customers have the option of subscribing to Voice Mail\* and Internet\* products at discounted rates.

3. Rates and Charges

- a. Subscribers to any of the Voice Advantage Bundles may upgrade their bundle for an additional \$5.00 per month to include:
  - 1. Three-Way Calling
  - 2. Unidentified Call Rejection
  - 3. Automatic Busy Redial - Unlimited
  - 4. Automatic Call Return - Unlimited
  - 5. Call Forwarding - All Calls
- b. Voice Advantage Basic \$11.97<sup>1</sup>
- c. Voice Advantage 600 \$11.97<sup>1</sup>
- d. Voice Advantage Unlimited \$11.97<sup>1</sup>
- e. All IntraLATA and InterLATA minutes in excess of minutes included in the bundles \$.10 per minute\*

(T)

\* Denotes non-regulated service

<sup>1</sup>This price does not include the deregulated intralata and interlata components.

Issued: 08/06/13

Effective: 08/16/13

Patrick L. Morse, Senior Vice President - Government Affairs  
908 W. Frontview  
Dodge City, Kansas 67801

**CANCELLED**  
December 1, 2013  
Missouri Public  
Service Commission  
JI-2014-0190

**FILED**  
Missouri Public  
Service Commission  
JI-2014-0062

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

SERVICE BUNDLES (Cont'd)

B. Voice Advantage Bundles (Cont'd)

2. Regulations

- k. The Voice Advantage Bundles are offered only to residential customers for the customer's personal, residential, non-business and non-professional use. Use of the Voice Advantage Bundle is prohibited for any profit or nonprofit commercial or governmental activities, including, but not limited to, activities related to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, resale or transfer of the Voice Advantage Bundle or any other activity that would be inconsistent with the normal residential voice-grade applications and usage patterns. If it is determined that the usage on the Voice Advantage Bundle is not consistent with residential applications or is otherwise prohibited as specified in this tariff, FairPoint Communications Missouri, Inc. d/b/a/ FairPoint Communications will contact the customer and arrange a transfer to a business service or terminate service under the residential Voice Advantage Bundle. Additional restrictions may apply as provided elsewhere in the tariff.
- l. Customers enrolled in the Voice Advantage Bundles, who fail to pay the entire bundle rate due per month, will have all existing Voice Advantage Bundles converted to the applicable tariff rates for the individual services included in their bundle. Service charges will not apply for converting services back to their individual tariff rates. Such customers will not be permitted to re-enroll in the Voice Advantage Bundle until such time as all associated unpaid balances have been paid in full.
- m. Voice Advantage Bundle customers have the option of subscribing to Voice Mail\* and Internet\* products at discounted rates.

3. Rates and Charges

- a. Subscribers to any of the Voice Advantage Bundles may upgrade their bundle for an additional \$5.00 per month to include:
  - 1. Three-Way Calling
  - 2. Anonymous Caller Rejection
  - 3. Automatic Busy Redial - Unlimited
  - 4. Automatic Call Return - Unlimited
  - 5. Call Forwarding - All Calls
- b. Voice Advantage Basic \$11.97<sup>1</sup>
- c. Voice Advantage 600 \$11.97<sup>1</sup>
- d. Voice Advantage Unlimited \$11.97<sup>1</sup>
- e. All IntraLATA and InterLATA minutes in excess of minutes included in the bundles \$.10 per minute\*

(R)  
|  
(R)

\* Denotes non-regulated service

<sup>1</sup>This price does not include the deregulated intralata and interlata components.

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

SERVICE BUNDLES (Cont'd)

(N)

B. Voice Advantage Bundles (Cont'd)

2. Regulations

- k. The Voice Advantage Bundles are offered only to residential customers for the customer's personal, residential, non-business and non-professional use. Use of the Voice Advantage Bundle is prohibited for any profit or nonprofit commercial or governmental activities, including, but not limited to, activities related to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, resale or transfer of the Voice Advantage Bundle or any other activity that would be inconsistent with the normal residential voice-grade applications and usage patterns. If it is determined that the usage on the Voice Advantage Bundle is not consistent with residential applications or is otherwise prohibited as specified in this tariff, FairPoint Communications Missouri, Inc. d/b/a/ FairPoint Communications will contact the customer and arrange a transfer to a business service or terminate service under the residential Voice Advantage Bundle. Additional restrictions may apply as provided elsewhere in the tariff.
- l. Customers enrolled in the Voice Advantage Bundles, who fail to pay the entire bundle rate due per month, will have all existing Voice Advantage Bundles converted to the applicable tariff rates for the individual services included in their bundle. Service charges will not apply for converting services back to their individual tariff rates. Such customers will not be permitted to re-enroll in the Voice Advantage Bundle until such time as all associated unpaid balances have been paid in full.
- m. Voice Advantage Bundle customers have the option of subscribing to Voice Mail\* and Internet\* products at discounted rates.

3. Rates and Charges

- a. Subscribers to any of the Voice Advantage Bundles may upgrade their bundle for an additional \$5.00 per month to include:
  - 1. Three-Way Calling
  - 2. Anonymous Caller Rejection
  - 3. Automatic Busy Redial - Unlimited
  - 4. Automatic Call Return - Unlimited
  - 5. Call Forwarding - All Calls
- b. Voice Advantage Basic \$25.99
- c. Voice Advantage 600 \$30.99
- d. Voice Advantage Unlimited \$35.99
- e. All IntraLATA and InterLATA minutes in excess of minutes included in the bundles \$.10 per minute\*

\* Denotes non-regulated service

(N)

GENERAL AND LOCAL EXCHANGE TARIFF

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GENERAL SERVICES

SERVICE BUNDLES (Cont'd)

C. ExpansionPAK II (EPAK II) Bundles

1. Description

ExpansionPAK II is an Unlimited Dial Tone Line (DTL) Basic Package or an Unlimited Centrex Basic Package (as described below) along with a specified non-regulated service, if selected, and offered for a one or two year term commitment. The Unlimited Dial Tone Line (DTL) Basic Package and Unlimited Centrex Basic Package are optional business flat rated usage packages comprised of a network access line with unlimited local calling, unlimited in-state long distance, unlimited domestic long distance and a choice of certain features. Customers must purchase at least one (1) Expansion Line for the Unlimited Centrex Basic Package. Expansion Lines are offered on a monthly, one or two year basis per each additional line ordered.

A. Packages

1. Unlimited Dial Tone Line (DTL) Basic Package includes one (1) Business Exchange Service Line with unlimited local calling, unlimited in-state long distance, unlimited domestic long distance\* (See C.2.e below) and a choice of one to eleven (1-11) of the following features where available:

Call Waiting , Three-Way Calling, Call Forwarding, Call Forwarding Busy Line /No Answer Service, a choice of one business Caller ID service, Unidentified Call Rejection, Speed Calling 8, Distinctive Ringing, Automatic Busy Redial (\*66), Call Return (\*69) and Line Hunting Service (T)

- a. Unlimited Dial Tone Line (DTL) Expansion Lines are optional and are NOT required with each Unlimited Dial Tone Line (DTL) Basic Package.

DTL Expansion lines with Unlimited Calling are available on a month-to-month basis or a one or two year term agreement per line, with unlimited local calling, unlimited in-state long distance and unlimited domestic long distance\* (See C.2.e below) and a choice of one to eleven (1-11) of the following features:

Call Waiting , Three-Way Calling, Call Forwarding, Call Forwarding Busy Line /No Answer Service, a choice of one business Caller ID service, Unidentified Call Rejection, Speed Calling 8, Distinctive Ringing, Automatic Busy Redial (\*66), Call Return (\*69) and Line Hunting Service (T)

\* Denotes a non-regulated service.

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Issued: 08/06/13

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Patrick L. Morse, Senior Vice President - Government Affairs  
908 W. Frontview  
Dodge City, Kansas 67801

CANCELLED  
May 29, 2018  
Missouri Public  
Service Commission  
JI-2018-0141

FILED  
Missouri Public  
Service Commission  
JI-2014-0062

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

SERVICE BUNDLES (Cont'd)

C. ExpansionPAK II (EPAK II) Bundles

1. Description

ExpansionPAK II is an Unlimited Dial Tone Line (DTL) Basic Package or an Unlimited Centrex Basic Package (as described below) along with a specified non-regulated service, if selected, and offered for a one or two year term commitment. The Unlimited Dial Tone Line (DTL) Basic Package and Unlimited Centrex Basic Package are optional business flat rated usage packages comprised of a network access line with unlimited local calling, unlimited instate long distance, unlimited domestic long distance and a choice of certain features. Customers must purchase at least one (1) Expansion Line for the Unlimited Centrex Basic Package. Expansion Lines are offered on a monthly, one or two year basis per each additional line ordered.

A. Packages

1. Unlimited Dial Tone Line (DTL) Basic Package includes one (1) Business Exchange Service Line with unlimited local calling, unlimited instate long distance, unlimited domestic long distance\* (See C.2.e below) and a choice of one to eleven (1-11) of the following features where available:

Call Waiting , Three-Way Calling, Call Forwarding, Call Forwarding Busy Line /No Answer Service, a choice of one business Caller ID service, Anonymous Caller Rejection, Speed Calling 8, Distinctive Ringing, Automatic Busy Redial (\*66), Call Return (\*69) and Line Hunting Service

- a. Unlimited Dial Tone Line (DTL) Expansion Lines are optional and are NOT required with each Unlimited Dial Tone Line (DTL) Basic Package.

DTL Expansion lines with Unlimited Calling are available on a month-to-month basis or a one or two year term agreement per line, with unlimited local calling, unlimited instate long distance and unlimited domestic long distance\* (See C.2.e below) and a choice of one to eleven (1-11) of the following features:

Call Waiting , Three-Way Calling, Call Forwarding, Call Forwarding Busy Line /No Answer Service, a choice of one business Caller ID service, Anonymous Caller Rejection, Speed Calling 8, Distinctive Ringing, Automatic Busy Redial (\*66), Call Return (\*69) and Line Hunting Service

\* Denotes a non-regulated service.

(N)

(N)

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

SERVICE BUNDLES (Cont'd)

C. ExpansionPAK II (EPAK II) Bundles (Cont'd)

1. Description (Cont'd)

2. Unlimited Centrex Basic Package includes one (1) Centrex Line with one business Caller ID Service, Call Return, unlimited local calling, unlimited instate long distance, unlimited domestic long distance\* (See C.2.e below), as well as standard features to Centrex Service.

a. At least (1) Centrex Expansion line is required with each Unlimited Centrex Basic Package.

Centrex Expansion Lines with Unlimited Calling are available on a month-to-month basis or a one or two year term agreement per line with unlimited local calling, unlimited instate long distance and unlimited domestic long distance\* (See C.2.e below).

2. Regulations

a. Unlimited Dial Tone Line (DTL) and Unlimited Centrex Basic Packages are only available to business customers.

b. Unlimited Dial Tone Line (DTL) and Unlimited Centrex Basic Packages are available to Business Customers who subscribe to 25 or fewer lines (voice grade or voice grade equivalent) at the time service is initiated.

c. Customers are allowed up to 24 ExpansionPAK II lines. A maximum of eleven (11) such lines can have unlimited calling with this plan or any other unlimited local and/or toll product offered by the company.

d. Unlimited Dial Tone Line (DTL) and Unlimited Centrex Basic Packages are available on one or two year agreements. Expansion Lines are available on a month-to-month basis or a one or two year term.

e. Unlimited Dial Tone Line (DTL) and Unlimited Centrex Basic Packages, as well as Expansion Lines with unlimited calling are only available presubscribed to ST Long Distance, Inc. as their primary interexchange carrier for both IntraLATA and InterLATA calling.

f. Long distance calling includes anywhere within the United States, U.S. Territories and Canada.

\* Denotes a non-regulated service.

(N)

(N)



GENERAL AND LOCAL EXCHANGE TARIFF

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GENERAL SERVICES

SERVICE BUNDLES (Cont'd)

C. ExpansionPAK II (EPAK II) Bundles (Cont'd)

2. Regulations (Cont'd)

- n. Unlimited Dial Tone Line (DTL) and Unlimited Centrex Basic Packages have the option of subscribing to Voicemail.
- o. Unlimited Dial Tone Line (DTL) and Unlimited Centrex Basic Packages have the option of subscribing to Internet products at discounted rates.

3. Termination Liability

- a. Unlimited Dial Tone Line (DTL) and Unlimited Centrex Basic Packages are offered on a one, two or three year term agreement (C)
- b. Early termination of an Unlimited Dial Tone Line (DTL) or Unlimited Centrex Basic Package 1, 2 or 3 year term agreement by the customer will result in a one time flat Termination Charge of: (C)
  - \$ 300.00 for default within the 1<sup>st</sup> year of the term
  - \$ 150.00 for default within the 2<sup>nd</sup> year of the term
  - \$ 75.00 for default within the 3<sup>rd</sup> year of the term (N)
- c. Early termination of the term agreement for the Unlimited DTL Expansion Line or an Unlimited Centrex Expansion Line 1, 2 or 3 year term agreement by the customer will result in a one-time flat Termination Charge of: (C)
  - \$ 150.00 for default within the 1<sup>st</sup> year of the term
  - \$ 75.00 for default within the 2<sup>nd</sup> year of the term
  - \$ 50.00 for default within the 3<sup>rd</sup> year of the term (N)
- d. If the customer cancels all of the Centrex Expansion Lines, the Centrex Basic Line will revert to the individual rate and/or the tariff rate associated with that component.
- e. There is a 12 month minimum service requirement for the Unlimited Dial Tone (DTL) and Unlimited Centrex Basic Package lines in this service bundle. If the customer disconnects a Basic Service Package line within the first 60 days of service, they will be responsible for installation charges. Expansion lines offered on a month-to-month basis would not have an applicable minimum service requirement.

GENERAL AND LOCAL EXCHANGE TARIFF

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GENERAL SERVICES

SERVICE BUNDLES (Cont'd)

C. ExpansionPAK II (EPAK II) Bundles (Cont'd)

2. Regulations (Cont'd)

- n. Unlimited Dial Tone Line (DTL) and Unlimited Centrex Basic Packages have the option of subscribing to Voicemail.
- o. Unlimited Dial Tone Line (DTL) and Unlimited Centrex Basic Packages have the option of subscribing to Internet products at discounted rates.

3. Termination Liability

- a. Unlimited Dial Tone Line (DTL) and Unlimited Centrex Basic Packages are offered on a one or two year term agreement
- b. Early termination of an Unlimited Dial Tone Line (DTL) or Unlimited Centrex Basic Package 1 or 2 year term agreement by the customer will result in a one time flat Termination Charge of:
  - \$ 300.00 for default within the 1<sup>st</sup> year of the term
  - \$ 150.00 for default within the 2<sup>nd</sup> year of the term
- c. Early termination of the term agreement for the Unlimited DTL Expansion Line or an Unlimited Centrex Expansion Line 1 or 2 year term agreement by the customer will result in a one-time flat Termination Charge of:
  - \$ 150.00 for default within the 1<sup>st</sup> year of the term
  - \$ 75.00 for default within the 2<sup>nd</sup> year of the term
- d. If the customer cancels all of the Centrex Expansion Lines, the Centrex Basic Line will revert to the individual rate and/or the tariff rate associated with that component.
- e. There is a 12 month minimum service requirement for the Unlimited Dial Tone (DTL) and Unlimited Centrex Basic Package lines in this service bundle. If the customer disconnects a Basic Service Package line within the first 60 days of service, they will be responsible for installation charges. Expansion lines offered on a month-to-month basis would not have an applicable minimum service requirement.

(N)

(N)

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

SERVICE BUNDLES (Cont'd)

C. ExpansionPAK II (EPAK II) Bundles (Cont'd)

3. Termination Liability (Cont'd)

- f. At the end of the term or any subsequent renewal, the agreement will automatically be renewed for a successive one, two or three year term at the same terms and conditions unless either party provides advance notice that it does not wish to renew the term. Each subsequent renewal will allow for a 60 day grace period for the subscriber to unsubscribe from the plan without penalty. Pricing will remain the same during any automatic renewal unless the Telephone Company has provided 30 day notice of any change. Customers can move from a shorter term to a longer term without incurring a penalty.

4. Monthly Rates and Charges

**Unlimited Dial Tone (DTL):**

Exchanges: Cleveland, Drexel, East Lynne

Basic Unlimited Package – One Year Term	\$32.00 <sup>1</sup>	(I)
Basic Unlimited Package – Two Year Term	\$29.00 <sup>1</sup>	
Basic Unlimited Package – Three Year Term	\$21.00 <sup>1</sup>	
Expansion Line with Unlimited Calling (Month-to-Month)	\$32.00 <sup>1</sup>	
Expansion Line with Unlimited Calling (One Year Term)	\$32.00 <sup>1</sup>	
Expansion Line with Unlimited Calling (Two Year Term)	\$29.00 <sup>1</sup>	
Expansion Line with Unlimited Calling (Three Year Term)	\$21.00 <sup>1</sup>	(I)

Exchanges: Cleveland, Drexel, East Lynne (Includes Metropolitan Calling Area)

Basic Unlimited Package – One Year Term	\$35.00 <sup>1</sup>	(I)
Basic Unlimited Package – Two Year Term	\$32.00 <sup>1</sup>	
Basic Unlimited Package – Three Year Term	\$24.00 <sup>1</sup>	
Expansion Line with Unlimited Calling (Month-to-Month)	\$39.46 <sup>1</sup>	
Expansion Line with Unlimited Calling (One Year Term)	\$35.00 <sup>1</sup>	
Expansion Line with Unlimited Calling (Two Year Term)	\$32.00 <sup>1</sup>	
Expansion Line with Unlimited Calling (Three Year Term)	\$24.00 <sup>1</sup>	(I)

<sup>1</sup>This price does not include the deregulated intralata and interlata components.

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

SERVICE BUNDLES (Cont'd)

C. ExpansionPAK II (EPAK II) Bundles (Cont'd)

3. Termination Liability (Cont'd)

- f. At the end of the term or any subsequent renewal, the agreement will automatically be renewed for a successive one, two or three year term at the same terms and conditions unless either party provides advance notice that it does not wish to renew the term. Each subsequent renewal will allow for a 60 day grace period for the subscriber to unsubscribe from the plan without penalty. Pricing will remain the same during any automatic renewal unless the Telephone Company has provided 30 day notice of any change. Customers can move from a shorter term to a longer term without incurring a penalty.

4. Monthly Rates and Charges

**Unlimited Dial Tone (DTL):**

Exchanges: Cleveland, Drexel, East Lynne

Basic Unlimited Package – One Year Term	\$29.00 <sup>1</sup>	(I)
Basic Unlimited Package – Two Year Term	\$26.00 <sup>1</sup>	
Basic Unlimited Package – Three Year Term	\$18.00 <sup>1</sup>	
Expansion Line with Unlimited Calling (Month-to-Month)	\$29.00 <sup>1</sup>	
Expansion Line with Unlimited Calling (One Year Term)	\$29.00 <sup>1</sup>	
Expansion Line with Unlimited Calling (Two Year Term)	\$26.00 <sup>1</sup>	
Expansion Line with Unlimited Calling (Three Year Term)	\$18.00 <sup>1</sup>	(I)

Exchanges: Cleveland, Drexel, East Lynne (Includes Metropolitan Calling Area)

Basic Unlimited Package – One Year Term	\$32.00 <sup>1</sup>	(I)
Basic Unlimited Package – Two Year Term	\$29.00 <sup>1</sup>	
Basic Unlimited Package – Three Year Term	\$21.00 <sup>1</sup>	
Expansion Line with Unlimited Calling (Month-to-Month)	\$36.46 <sup>1</sup>	
Expansion Line with Unlimited Calling (One Year Term)	\$32.00 <sup>1</sup>	
Expansion Line with Unlimited Calling (Two Year Term)	\$29.00 <sup>1</sup>	
Expansion Line with Unlimited Calling (Three Year Term)	\$21.00 <sup>1</sup>	(I)

<sup>1</sup>This price does not include the deregulated intralata and interlata components.

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

SERVICE BUNDLES (Cont'd)

C. ExpansionPAK II (EPAK II) Bundles (Cont'd)

3. Termination Liability (Cont'd)

- f. At the end of the term or any subsequent renewal, the agreement will automatically be renewed for a successive one, two or three year term at the same terms and conditions unless either party provides advance notice that it does not wish to renew the term. Each subsequent renewal will allow for a 60 day grace period for the subscriber to unsubscribe from the plan without penalty. Pricing will remain the same during any automatic renewal unless the Telephone Company has provided 30 day notice of any change. Customers can move from a shorter term to a longer term without incurring a penalty.

4. Monthly Rates and Charges

**Unlimited Dial Tone (DTL):**

Exchanges: Cleveland, Drexel, East Lynne

Basic Unlimited Package – One Year Term	\$26.00 <sup>1</sup> (I)
Basic Unlimited Package – Two Year Term	\$23.00 <sup>1</sup> (I)
Basic Unlimited Package – Three Year Term	\$15.00 <sup>1</sup> (I)
Expansion Line with Unlimited Calling (Month-to-Month)	\$26.00 <sup>1</sup> (I)
Expansion Line with Unlimited Calling (One Year Term)	\$26.00 <sup>1</sup> (I)
Expansion Line with Unlimited Calling (Two Year Term)	\$23.00 <sup>1</sup> (I)
Expansion Line with Unlimited Calling (Three Year Term)	\$15.00 <sup>1</sup> (I)

Exchanges: Cleveland, Drexel, East Lynne (Includes Metropolitan Calling Area)

Basic Unlimited Package – One Year Term	\$29.00 <sup>1</sup> (I)
Basic Unlimited Package – Two Year Term	\$26.00 <sup>1</sup> (I)
Basic Unlimited Package – Three Year Term	\$18.00 <sup>1</sup> (I)
Expansion Line with Unlimited Calling (Month-to-Month)	\$33.46 <sup>1</sup> (I)
Expansion Line with Unlimited Calling (One Year Term)	\$29.00 <sup>1</sup> (I)
Expansion Line with Unlimited Calling (Two Year Term)	\$26.00 <sup>1</sup> (I)
Expansion Line with Unlimited Calling (Three Year Term)	\$18.00 <sup>1</sup> (I)

<sup>1</sup>This price does not include the deregulated intralata and interlata components.

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

SERVICE BUNDLES (Cont'd)

C. ExpansionPAK II (EPAK II) Bundles (Cont'd)

3. Termination Liability (Cont'd)

f. At the end of the term or any subsequent renewal, the agreement will automatically be renewed for a successive one, two or three year term at the same terms and conditions unless either party provides advance notice that it does not wish to renew the term. Each subsequent renewal will allow for a 60 day grace period for the subscriber to unsubscribe from the plan without penalty. Pricing will remain the same during any automatic renewal unless the Telephone Company has provided 30 day notice of any change. Customers can move from a shorter term to a longer term without incurring a penalty. (C)

4. Monthly Rates and Charges

**Unlimited Dial Tone (DTL):**

Exchanges: Cleveland, Drexel, East Lynne

Basic Unlimited Package – One Year Term	\$23.00 <sup>1</sup>	
Basic Unlimited Package – Two Year Term	\$20.00 <sup>1</sup>	
Basic Unlimited Package – Three Year Term	\$12.00 <sup>1</sup>	(N)
Expansion Line with Unlimited Calling (Month-to-Month)	\$23.00 <sup>1</sup>	
Expansion Line with Unlimited Calling (One Year Term)	\$23.00 <sup>1</sup>	
Expansion Line with Unlimited Calling (Two Year Term)	\$20.00 <sup>1</sup>	
Expansion Line with Unlimited Calling (Three Year Term)	\$12.00 <sup>1</sup>	(N)

Exchanges: Cleveland, Drexel, East Lynne (Includes Metropolitan Calling Area)

Basic Unlimited Package – One Year Term	\$26.00 <sup>1</sup>	
Basic Unlimited Package – Two Year Term	\$23.00 <sup>1</sup>	
Basic Unlimited Package – Three Year Term	\$15.00 <sup>1</sup>	(N)
Expansion Line with Unlimited Calling (Month-to-Month)	\$30.46 <sup>1</sup>	
Expansion Line with Unlimited Calling (One Year Term)	\$26.00 <sup>1</sup>	
Expansion Line with Unlimited Calling (Two Year Term)	\$23.00 <sup>1</sup>	
Expansion Line with Unlimited Calling (Three Year Term)	\$15.00 <sup>1</sup>	(N)

(M)  
|  
(M)

<sup>1</sup>This price does not include the deregulated intralata and interlata components.

(M) Information on this Sheet was moved to Section 10, Sheet 42.

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

SERVICE BUNDLES (Cont'd)

C. ExpansionPAK II (EPAK II) Bundles (Cont'd)

3. Termination Liability (Cont'd)

- f. At the end of the Term or any subsequent renewal, the agreement will automatically be renewed for a successive one or two-year Term at the same terms and conditions unless either party provides advance notice that it does not wish to renew the term. Each subsequent renewal will allow for a 60 day grace period for the subscriber to unsubscribe from the plan without penalty. Pricing will remain the same during any automatic renewal unless the Telephone Company has provided 30 day notice of any change. Customers can move from a shorter term to a longer term without incurring a penalty.

4. Monthly Rates and Charges

**Unlimited Dial Tone (DTL):**

Exchanges: Cleveland, Drexel, East Lynne

Basic Unlimited Package – One Year Term	\$23.00 <sup>1</sup> (I)
Basic Unlimited Package – Two Year Term	\$20.00 <sup>1</sup> (I)
Expansion Line with Unlimited Calling (Month-to-Month)	\$23.00 <sup>1</sup> (I)
Expansion Line with Unlimited Calling (One Year Term)	\$23.00 <sup>1</sup> (I)
Expansion Line with Unlimited Calling (Two Year Term)	\$20.00 <sup>1</sup> (I)

Exchanges: Cleveland, Drexel, East Lynne (Includes Metropolitan Calling Area)

Basic Unlimited Package – One Year Term	\$26.00 <sup>1</sup> (I)
Basic Unlimited Package – Two Year Term	\$23.00 <sup>1</sup> (I)
Expansion Line with Unlimited Calling (Month-to-Month)	\$30.46 <sup>1</sup> (I)
Expansion Line with Unlimited Calling (One Year Term)	\$26.00 <sup>1</sup> (I)
Expansion Line with Unlimited Calling (Two Year Term)	\$23.00 <sup>1</sup> (I)

Exchanges: Creighton, Garden City, Peculiar

Basic Unlimited Package – One Year Term	\$23.00 <sup>1</sup> (I)
Basic Unlimited Package – Two Year Term	\$20.00 <sup>1</sup> (I)
Expansion Line with Unlimited Calling (Month-to-Month)	\$23.00 <sup>1</sup> (I)
Expansion Line with Unlimited Calling (One Year Term)	\$23.00 <sup>1</sup> (I)
Expansion Line with Unlimited Calling (Two Year Term)	\$20.00 <sup>1</sup> (I)

<sup>1</sup>This price does not include the deregulated intralata and interlata components.

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

SERVICE BUNDLES (Cont'd)

C. ExpansionPAK II (EPAK II) Bundles (Cont'd)

3. Termination Liability (Cont'd)

- f. At the end of the Term or any subsequent renewal, the agreement will automatically be renewed for a successive one or two-year Term at the same terms and conditions unless either party provides advance notice that it does not wish to renew the term. Each subsequent renewal will allow for a 60 day grace period for the subscriber to unsubscribe from the plan without penalty. Pricing will remain the same during any automatic renewal unless the Telephone Company has provided 30 day notice of any change. Customers can move from a shorter term to a longer term without incurring a penalty.

4. Monthly Rates and Charges

**Unlimited Dial Tone (DTL):**

Exchanges: Cleveland, Drexel, East Lynne

Basic Unlimited Package – One Year Term	\$18.00 <sup>1</sup>
Basic Unlimited Package – Two Year Term	\$15.00 <sup>1</sup>
Expansion Line with Unlimited Calling (Month-to-Month)	\$18.00 <sup>1</sup>
Expansion Line with Unlimited Calling (One Year Term)	\$18.00 <sup>1</sup>
Expansion Line with Unlimited Calling (Two Year Term)	\$15.00 <sup>1</sup>

Exchanges: Cleveland, Drexel, East Lynne (Includes Metropolitan Calling Area)

Basic Unlimited Package – One Year Term	\$23.00 <sup>1</sup>
Basic Unlimited Package – Two Year Term	\$20.00 <sup>1</sup>
Expansion Line with Unlimited Calling (Month-to-Month)	\$26.46 <sup>1</sup>
Expansion Line with Unlimited Calling (One Year Term)	\$23.00 <sup>1</sup>
Expansion Line with Unlimited Calling (Two Year Term)	\$20.00 <sup>1</sup>

Exchanges: Creighton, Garden City, Peculiar

Basic Unlimited Package – One Year Term	\$19.00 <sup>1</sup>
Basic Unlimited Package – Two Year Term	\$16.00 <sup>1</sup>
Expansion Line with Unlimited Calling (Month-to-Month)	\$19.00 <sup>1</sup>
Expansion Line with Unlimited Calling (One Year Term)	\$19.00 <sup>1</sup>
Expansion Line with Unlimited Calling (Two Year Term)	\$16.00 <sup>1</sup>

<sup>1</sup>This price does not include the deregulated intralata and interlata components.

(N)

(N)



GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

SERVICE BUNDLES (Cont'd)

C. ExpansionPAK II (EPAK II) Bundles (Cont'd)

4. Monthly Rates and Charges (Cont'd)

**Unlimited Dial Tone (DTL):**

Exchanges: Creighton, Garden City, Peculiar

Basic Unlimited Package – One Year Term	\$32.00 <sup>1</sup>	(I)
Basic Unlimited Package – Two Year Term	\$29.00 <sup>1</sup>	
Basic Unlimited Package – Three Year Term	\$21.00 <sup>1</sup>	
Expansion Line with Unlimited Calling (Month-to-Month)	\$32.00 <sup>1</sup>	
Expansion Line with Unlimited Calling (One Year Term)	\$32.00 <sup>1</sup>	
Expansion Line with Unlimited Calling (Two Year Term)	\$29.00 <sup>1</sup>	
Expansion Line with Unlimited Calling (Three Year Term)	\$21.00 <sup>1</sup>	(I)

Exchanges: Garden City, Peculiar (Includes Metropolitan Calling Area)

Basic Unlimited Package – One Year Term	\$35.00 <sup>1</sup>	(I)
Basic Unlimited Package – Two Year Term	\$32.00 <sup>1</sup>	
Basic Unlimited Package – Three Year Term	\$24.00 <sup>1</sup>	
Expansion Line with Unlimited Calling (Month-to-Month)	\$39.46 <sup>1</sup>	
Expansion Line with Unlimited Calling (One Year Term)	\$35.00 <sup>1</sup>	
Expansion Line with Unlimited Calling (Two Year Term)	\$32.00 <sup>1</sup>	
Expansion Line with Unlimited Calling (Three Year Term)	\$24.00 <sup>1</sup>	(I)

**Unlimited Centrex:**

Exchanges: All Exchanges

Basic Unlimited Package – One Year Term	\$25.50 <sup>1</sup>	
Basic Unlimited Package – Two Year Term	\$22.50 <sup>1</sup>	
Basic Unlimited Package – Three Year Term	\$14.50 <sup>1</sup>	
Expansion Line with Unlimited Calling (Month-to-Month)	\$25.50 <sup>1</sup>	
Expansion Line with Unlimited Calling (One Year Term)	\$25.50 <sup>1</sup>	
Expansion Line with Unlimited Calling (Two Year Term)	\$22.50 <sup>1</sup>	
Expansion Line with Unlimited Calling (Three Year Term)	\$14.50 <sup>1</sup>	

<sup>1</sup>This price does not include the the IntraLATA and InterLATA components which are provided by Consolidated Communications Enterprise Services, Inc.

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

SERVICE BUNDLES (Cont'd)

C. ExpansionPAK II (EPAK II) Bundles (Cont'd)

4. Monthly Rates and Charges (Cont'd)

**Unlimited Dial Tone (DTL):**

Exchanges: Creighton, Garden City, Peculiar

Basic Unlimited Package – One Year Term	\$29.00 <sup>1</sup>	(I)
Basic Unlimited Package – Two Year Term	\$26.00 <sup>1</sup>	
Basic Unlimited Package – Three Year Term	\$18.00 <sup>1</sup>	
Expansion Line with Unlimited Calling (Month-to-Month)	\$29.00 <sup>1</sup>	
Expansion Line with Unlimited Calling (One Year Term)	\$29.00 <sup>1</sup>	
Expansion Line with Unlimited Calling (Two Year Term)	\$26.00 <sup>1</sup>	
Expansion Line with Unlimited Calling (Three Year Term)	\$18.00 <sup>1</sup>	(I)

Exchanges: Garden City, Peculiar (Includes Metropolitan Calling Area)

Basic Unlimited Package – One Year Term	\$32.00 <sup>1</sup>	(I)
Basic Unlimited Package – Two Year Term	\$29.00 <sup>1</sup>	
Basic Unlimited Package – Three Year Term	\$21.00 <sup>1</sup>	
Expansion Line with Unlimited Calling (Month-to-Month)	\$36.46 <sup>1</sup>	
Expansion Line with Unlimited Calling (One Year Term)	\$32.00 <sup>1</sup>	
Expansion Line with Unlimited Calling (Two Year Term)	\$29.00 <sup>1</sup>	
Expansion Line with Unlimited Calling (Three Year Term)	\$21.00 <sup>1</sup>	(I)

**Unlimited Centrex:**

Exchanges: All Exchanges

Basic Unlimited Package – One Year Term	\$25.50 <sup>1</sup>
Basic Unlimited Package – Two Year Term	\$22.50 <sup>1</sup>
Basic Unlimited Package – Three Year Term	\$14.50 <sup>1</sup>
Expansion Line with Unlimited Calling (Month-to-Month)	\$25.50 <sup>1</sup>
Expansion Line with Unlimited Calling (One Year Term)	\$25.50 <sup>1</sup>
Expansion Line with Unlimited Calling (Two Year Term)	\$22.50 <sup>1</sup>
Expansion Line with Unlimited Calling (Three Year Term)	\$14.50 <sup>1</sup>

<sup>1</sup>This price does not include the the IntraLATA and InterLATA components which are provided by Consolidated Communications Enterprise Services, Inc.

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

SERVICE BUNDLES (Cont'd)

C. ExpansionPAK II (EPAK II) Bundles (Cont'd)

4. Monthly Rates and Charges (Cont'd)

**Unlimited Dial Tone (DTL):**

Exchanges: Creighton, Garden City, Peculiar

Basic Unlimited Package – One Year Term	\$26.00 <sup>1</sup> (I)
Basic Unlimited Package – Two Year Term	\$23.00 <sup>1</sup> (I)
Basic Unlimited Package – Three Year Term	\$15.00 <sup>1</sup> (I)
Expansion Line with Unlimited Calling (Month-to-Month)	\$26.00 <sup>1</sup> (I)
Expansion Line with Unlimited Calling (One Year Term)	\$26.00 <sup>1</sup> (I)
Expansion Line with Unlimited Calling (Two Year Term)	\$23.00 <sup>1</sup> (I)
Expansion Line with Unlimited Calling (Three Year Term)	\$15.00 <sup>1</sup> (I)

Exchanges: Garden City, Peculiar (Includes Metropolitan Calling Area)

Basic Unlimited Package – One Year Term	\$29.00 <sup>1</sup> (I)
Basic Unlimited Package – Two Year Term	\$26.00 <sup>1</sup> (I)
Basic Unlimited Package – Three Year Term	\$18.00 <sup>1</sup> (I)
Expansion Line with Unlimited Calling (Month-to-Month)	\$33.46 <sup>1</sup> (I)
Expansion Line with Unlimited Calling (One Year Term)	\$29.00 <sup>1</sup> (I)
Expansion Line with Unlimited Calling (Two Year Term)	\$26.00 <sup>1</sup> (I)
Expansion Line with Unlimited Calling (Three Year Term)	\$19.00 <sup>1</sup> (I)

**Unlimited Centrex:**

Exchanges: All Exchanges

Basic Unlimited Package – One Year Term	\$25.50 <sup>1</sup>
Basic Unlimited Package – Two Year Term	\$22.50 <sup>1</sup>
Basic Unlimited Package – Three Year Term	\$14.50 <sup>1</sup>
Expansion Line with Unlimited Calling (Month-to-Month)	\$25.50 <sup>1</sup>
Expansion Line with Unlimited Calling (One Year Term)	\$25.50 <sup>1</sup>
Expansion Line with Unlimited Calling (Two Year Term)	\$22.50 <sup>1</sup>
Expansion Line with Unlimited Calling (Three Year Term)	\$14.50 <sup>1</sup>

<sup>1</sup>This price does not include the the IntraLATA and InterLATA components which are provided by Consolidated Communications Enterprise Services, Inc. (C)  
(C)

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

SERVICE BUNDLES (Cont'd)

C. ExpansionPAK II (EPAK II) Bundles (Cont'd)

4. Monthly Rates and Charges (Cont'd)

**Unlimited Dial Tone (DTL):**

<u>Exchanges:</u> Creighton, Garden City, Peculiar		(M)	
Basic Unlimited Package – One Year Term	\$23.00 <sup>1</sup>		
Basic Unlimited Package – Two Year Term	\$20.00 <sup>1</sup>		
Basic Unlimited Package – Three Year Term	\$12.00 <sup>1</sup>		(N)
Expansion Line with Unlimited Calling (Month-to-Month)	\$23.00 <sup>1</sup>		
Expansion Line with Unlimited Calling (One Year Term)	\$23.00 <sup>1</sup>		
Expansion Line with Unlimited Calling (Two Year Term)	\$20.00 <sup>1</sup>		
Expansion Line with Unlimited Calling (Three Year Term)	\$12.00 <sup>1</sup>		(N) (M)

Exchanges: Garden City, Peculiar (Includes Metropolitan Calling Area)

Basic Unlimited Package – One Year Term	\$26.00 <sup>1</sup>		
Basic Unlimited Package – Two Year Term	\$23.00 <sup>1</sup>		
Basic Unlimited Package – Three Year Term	\$15.00 <sup>1</sup>		(N)
Expansion Line with Unlimited Calling (Month-to-Month)	\$30.46 <sup>1</sup>		
Expansion Line with Unlimited Calling (One Year Term)	\$26.00 <sup>1</sup>		
Expansion Line with Unlimited Calling (Two Year Term)	\$23.00 <sup>1</sup>		
Expansion Line with Unlimited Calling (Three Year Term)	\$15.00 <sup>1</sup>		(N)

**Unlimited Centrex:**

<u>Exchanges:</u> All Exchanges		
Basic Unlimited Package – One Year Term	\$25.50 <sup>1</sup>	(T)
Basic Unlimited Package – Two Year Term	\$22.50 <sup>1</sup>	(T)
Basic Unlimited Package – Three Year Term	\$14.50 <sup>1</sup>	(N)
Expansion Line with Unlimited Calling (Month-to-Month)	\$25.50 <sup>1</sup>	(T)
Expansion Line with Unlimited Calling (One Year Term)	\$25.50 <sup>1</sup>	(T)
Expansion Line with Unlimited Calling (Two Year Term)	\$22.50 <sup>1</sup>	(T)
Expansion Line with Unlimited Calling (Three Year Term)	\$14.50 <sup>1</sup>	(N)

<sup>1</sup>This price does not include the the IntraLATA and InterLATA components which are provided by ST Long Distance, Inc.

(M) Information on this Sheet was moved from Section 10, Sheet 41.

GENERAL AND LOCAL EXCHANGE TARIFF

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GENERAL SERVICES

SERVICE BUNDLES (Cont'd)

C. ExpansionPAK II (EPAK II) Bundles (Cont'd)

4. Monthly Rates and Charges (Cont'd)

**Unlimited Dial Tone (DTL):**

Exchanges: Garden City, Peculiar (Includes Metropolitan Calling Area)

Basic Unlimited Package – One Year Term	\$26.00 <sup>1</sup>
Basic Unlimited Package – Two Year Term	\$23.00 <sup>1</sup>
Expansion Line with Unlimited Calling (Month-to-Month)	\$30.46 <sup>1</sup>
Expansion Line with Unlimited Calling (One Year Term)	\$26.00 <sup>1</sup>
Expansion Line with Unlimited Calling (Two Year Term)	\$23.00 <sup>1</sup>

**Unlimited Centrex:**

Exchanges: All Exchanges

Basic Unlimited Package – One Year Term *	\$25.50 <sup>1</sup>	(R)
Basic Unlimited Package – Two Year Term *	\$22.50 <sup>1</sup>	(R)
Expansion Line with Unlimited Calling (Month-to-Month)*	\$25.50 <sup>1</sup>	(R)
Expansion Line with Unlimited Calling (One Year Term)*	\$25.50 <sup>1</sup>	(R)
Expansion Line with Unlimited Calling (Two Year Term)*	\$22.50 <sup>1</sup>	(R)

<sup>1</sup>This price does not include the the IntraLATA and InterLATA components which are provided by ST Long Distance, Inc. (C)  
(C)

GENERAL AND LOCAL EXCHANGE TARIFF

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GENERAL SERVICES

SERVICE BUNDLES (Cont'd)

C. ExpansionPAK II (EPAK II) Bundles (Cont'd)

4. Monthly Rates and Charges (Cont'd)

**Unlimited Dial Tone (DTL):**

Exchanges: Garden City, Peculiar (Includes Metropolitan Calling Area)

(C)

Basic Unlimited Package – One Year Term	\$26.00 <sup>1</sup> (I)
Basic Unlimited Package – Two Year Term	\$23.00 <sup>1</sup> (I)
Expansion Line with Unlimited Calling (Month-to-Month)	\$30.46 <sup>1</sup> (I)
Expansion Line with Unlimited Calling (One Year Term)	\$26.00 <sup>1</sup> (I)
Expansion Line with Unlimited Calling (Two Year Term)	\$23.00 <sup>1</sup> (I)

**Unlimited Centrex:**

Exchanges: All Exchanges

Basic Unlimited Package – One Year Term	\$26.50 <sup>1</sup>
Basic Unlimited Package – Two Year Term	\$23.50 <sup>1</sup>
Expansion Line with Unlimited Calling (Month-to-Month)	\$32.50 <sup>1</sup>
Expansion Line with Unlimited Calling (One Year Term)	\$26.50 <sup>1</sup>
Expansion Line with Unlimited Calling (Two Year Term)	\$23.50 <sup>1</sup>

<sup>1</sup>This price does not include the deregulated intralata and interlata components.

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

SERVICE BUNDLES (Cont'd)

C. ExpansionPAK II (EPAK II) Bundles (Cont'd)

4. Monthly Rates and Charges (Cont'd)

**Unlimited Dial Tone (DTL):**

Exchanges: Creighton, Garden City, Peculiar (Includes Metropolitan Calling Area)

Basic Unlimited Package – One Year Term	\$24.00 <sup>1</sup>
Basic Unlimited Package – Two Year Term	\$21.00 <sup>1</sup>
Expansion Line with Unlimited Calling (Month-to-Month)	\$27.46 <sup>1</sup>
Expansion Line with Unlimited Calling (One Year Term)	\$24.00 <sup>1</sup>
Expansion Line with Unlimited Calling (Two Year Term)	\$21.00 <sup>1</sup>

**Unlimited Centrex:**

Exchanges: All Exchanges

Basic Unlimited Package – One Year Term	\$26.50 <sup>1</sup>
Basic Unlimited Package – Two Year Term	\$23.50 <sup>1</sup>
Expansion Line with Unlimited Calling (Month-to-Month)	\$32.50 <sup>1</sup>
Expansion Line with Unlimited Calling (One Year Term)	\$26.50 <sup>1</sup>
Expansion Line with Unlimited Calling (Two Year Term)	\$23.50 <sup>1</sup>

(N)

(N)

<sup>1</sup>This price does not include the deregulated intralata and interlata components.

(N)

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

SERVICE BUNDLES (Cont'd)

D. Voice Advantage II Bundles (Cont'd)

2. Regulations (Cont'd)

- j. The Voice Advantage II Bundles are offered only to residential customers for the customer's personal, residential, non-business and non-professional use. Use of the Voice Advantage II Bundle is prohibited for any profit or nonprofit commercial or governmental activities, including, but not limited to, activities related to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, resale or transfer of the Voice Advantage II Bundle or any other activity that would be inconsistent with the normal residential voice-grade applications and usage patterns. If it is determined that the usage on the Voice Advantage II Bundle is not consistent with residential applications or is otherwise prohibited as specified in this tariff, Consolidated Communications of Missouri Company d/b/a/ Consolidated Communications will contact the customer and arrange a transfer to a business service or terminate service under the residential Voice Advantage II Bundle. Additional restrictions may apply as provided elsewhere in the tariff.
- k. Voice Advantage II Bundle customers have the option of subscribing to Voice Mail\* and Internet\* products at discounted rates.

3. Rates and Charges

- a. Voice Advantage II Basic \$26.00<sup>1</sup> (I)
- b. Voice Advantage II 600 \$26.00<sup>1</sup> (I)
- c. Voice Advantage II Unlimited \$26.00<sup>1</sup> (I)
- d. All IntraLATA and InterLATA minutes in excess of minutes included in the bundles \$ .10 per minute\*
- e. Subscribers to any of the Voice Advantage II Bundles may upgrade their bundle for an additional \$5.00 per month to include:
  - 1. Calling Name/Number Identification
  - 2. Call Waiting
  - 3. Calling Name/Number with Call Waiting
  - 4. Three-Way Calling
  - 5. Unidentified Call Rejection
  - 6. Automatic Busy Redial - Unlimited
  - 7. Automatic Call Return - Unlimited
  - 8. Call Forwarding - All Calls

Not all features may be available in all areas

\* Denotes non-regulated service

<sup>1</sup>This price does not include the IntraLATA and InterLATA components which are provided by Consolidated Communications Enterprise Services, Inc.



GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

SERVICE BUNDLES (Cont'd)

D. Voice Advantage II Bundles (Cont'd)

2. Regulations (Cont'd)

- j. The Voice Advantage II Bundles are offered only to residential customers for the customer's personal, residential, non-business and non-professional use. Use of the Voice Advantage II Bundle is prohibited for any profit or nonprofit commercial or governmental activities, including, but not limited to, activities related to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, resale or transfer of the Voice Advantage II Bundle or any other activity that would be inconsistent with the normal residential voice-grade applications and usage patterns. If it is determined that the usage on the Voice Advantage II Bundle is not consistent with residential applications or is otherwise prohibited as specified in this tariff, Consolidated Communications of Missouri Company d/b/a/ Consolidated Communications will contact the customer and arrange a transfer to a business service or terminate service under the residential Voice Advantage II Bundle. Additional restrictions may apply as provided elsewhere in the tariff.
- k. Voice Advantage II Bundle customers have the option of subscribing to Voice Mail\* and Internet\* products at discounted rates.

3. Rates and Charges

- |    |  |                          |
|----|--|--------------------------|
| a. | Voice Advantage II Basic   | \$24.00 <sup>1</sup> (I) |
| b. | Voice Advantage II 600   | \$24.00 <sup>1</sup> (I) |
| c. | Voice Advantage II Unlimited   | \$24.00 <sup>1</sup> (I) |
| d. | All IntraLATA and InterLATA minutes in excess of minutes included in the bundles   | \$.10 per minute*        |
| e. | Subscribers to any of the Voice Advantage II Bundles may upgrade their bundle for an additional \$5.00 per month to include: |                          |
|    | 1. Calling Name/Number Identification  |                          |
|    | 2. Call Waiting  |                          |
|    | 3. Calling Name/Number with Call Waiting   |                          |
|    | 4. Three-Way Calling   |                          |
|    | 5. Unidentified Call Rejection   |                          |
|    | 6. Automatic Busy Redial - Unlimited   |                          |
|    | 7. Automatic Call Return - Unlimited   |                          |
|    | 8. Call Forwarding - All Calls   |                          |

Not all features may be available in all areas

\* Denotes non-regulated service

<sup>1</sup>This price does not include the IntraLATA and InterLATA components which are provided by Consolidated Communications Enterprise Services, Inc.

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

SERVICE BUNDLES (Cont'd)

D. Voice Advantage II Bundles (Cont'd)

2. Regulations (Cont'd)

- j. The Voice Advantage II Bundles are offered only to residential customers for the customer's personal, residential, non-business and non-professional use. Use of the Voice Advantage II Bundle is prohibited for any profit or nonprofit commercial or governmental activities, including, but not limited to, activities related to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, resale or transfer of the Voice Advantage II Bundle or any other activity that would be inconsistent with the normal residential voice-grade applications and usage patterns. If it is determined that the usage on the Voice Advantage II Bundle is not consistent with residential applications or is otherwise prohibited as specified in this tariff, Consolidated Communications of Missouri Company d/b/a/ Consolidated Communications will contact the customer and arrange a transfer to a business service or terminate service under the residential Voice Advantage II Bundle. Additional restrictions may apply as provided elsewhere in the tariff.
- k. Voice Advantage II Bundle customers have the option of subscribing to Voice Mail\* and Internet\* products at discounted rates.

3. Rates and Charges

- a. Voice Advantage II Basic \$22.00<sup>1</sup> (I)
- b. Voice Advantage II 600 \$22.00<sup>1</sup> (I)
- c. Voice Advantage II Unlimited \$22.00<sup>1</sup> (I)
- d. All IntraLATA and InterLATA minutes in excess of minutes included in the bundles \$.10 per minute\*
- e. Subscribers to any of the Voice Advantage II Bundles may upgrade their bundle for an additional \$5.00 per month to include:
  - 1. Calling Name/Number Identification
  - 2. Call Waiting
  - 3. Calling Name/Number with Call Waiting
  - 4. Three-Way Calling
  - 5. Unidentified Call Rejection
  - 6. Automatic Busy Redial - Unlimited
  - 7. Automatic Call Return - Unlimited
  - 8. Call Forwarding - All Calls

Not all features may be available in all areas

\* Denotes non-regulated service

<sup>1</sup>This price does not include the IntraLATA and InterLATA components which are provided by Consolidated Communications Enterprise Services, Inc.

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

SERVICE BUNDLES (Cont'd)

D. Voice Advantage II Bundles (Cont'd)

2. Regulations (Cont'd)

- j. The Voice Advantage II Bundles are offered only to residential customers for the customer's personal, residential, non-business and non-professional use. Use of the Voice Advantage II Bundle is prohibited for any profit or nonprofit commercial or governmental activities, including, but not limited to, activities related to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, resale or transfer of the Voice Advantage II Bundle or any other activity that would be inconsistent with the normal residential voice-grade applications and usage patterns. If it is determined that the usage on the Voice Advantage II Bundle is not consistent with residential applications or is otherwise prohibited as specified in this tariff, Consolidated Communications of Missouri Company d/b/a/ Consolidated Communications will contact the customer and arrange a transfer to a business service or terminate service under the residential Voice Advantage II Bundle. Additional restrictions may apply as provided elsewhere in the tariff.
- k. Voice Advantage II Bundle customers have the option of subscribing to Voice Mail\* and Internet\* products at discounted rates.

3. Rates and Charges

- a. Voice Advantage II Basic \$20.00<sup>1</sup> (I)
- b. Voice Advantage II 600 \$20.00<sup>1</sup> (I)
- c. Voice Advantage II Unlimited \$20.00<sup>1</sup> (I)
- d. All IntraLATA and InterLATA minutes in excess of minutes included in the bundles \$ .10 per minute\*
- e. Subscribers to any of the Voice Advantage II Bundles may upgrade their bundle for an additional \$5.00 per month to include:
  - 1. Calling Name/Number Identification
  - 2. Call Waiting
  - 3. Calling Name/Number with Call Waiting
  - 4. Three-Way Calling
  - 5. Unidentified Call Rejection
  - 6. Automatic Busy Redial - Unlimited
  - 7. Automatic Call Return - Unlimited
  - 8. Call Forwarding - All Calls

Not all features may be available in all areas

\* Denotes non-regulated service

<sup>1</sup>This price does not include the IntraLATA and InterLATA components which are provided by Consolidated Communications Enterprise Services, Inc.

Issued: February 12, 2021

Effective: March 16, 2021

Kevin J. Kastor, Director - Government Affairs  
350 South Loop 336W  
Conroe, TX 77304

CANCELLED  
March 16, 2022  
Missouri Public  
Service Commission  
JI-2022-0220

FILED  
Missouri Public  
Service Commission  
JI-2021-0159

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

SERVICE BUNDLES (Cont'd)

D. Voice Advantage II Bundles (Cont'd)

2. Regulations (Cont'd)

- j. The Voice Advantage II Bundles are offered only to residential customers for the customer's personal, residential, non-business and non-professional use. Use of the Voice Advantage II Bundle is prohibited for any profit or nonprofit commercial or governmental activities, including, but not limited to, activities related to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, resale or transfer of the Voice Advantage II Bundle or any other activity that would be inconsistent with the normal residential voice-grade applications and usage patterns. If it is determined that the usage on the Voice Advantage II Bundle is not consistent with residential applications or is otherwise prohibited as specified in this tariff, Consolidated Communications of Missouri Company d/b/a/ Consolidated Communications will contact the customer and arrange a transfer to a business service or terminate service under the residential Voice Advantage II Bundle. Additional restrictions may apply as provided elsewhere in the tariff.
- k. Voice Advantage II Bundle customers have the option of subscribing to Voice Mail\* and Internet\* products at discounted rates.

(C)

3. Rates and Charges

- a. Voice Advantage II Basic \$18.00<sup>1</sup> (I)
- b. Voice Advantage II 600 \$18.00<sup>1</sup> (I)
- c. Voice Advantage II Unlimited \$18.00<sup>1</sup> (I)
- d. All IntraLATA and InterLATA minutes in excess of minutes included in the bundles \$ .10 per minute\*
- e. Subscribers to any of the Voice Advantage II Bundles may upgrade their bundle for an additional \$5.00 per month to include:
1. Calling Name/Number Identification
  2. Call Waiting
  3. Calling Name/Number with Call Waiting
  4. Three-Way Calling
  5. Unidentified Call Rejection
  6. Automatic Busy Redial - Unlimited
  7. Automatic Call Return - Unlimited
  8. Call Forwarding - All Calls

Not all features may be available in all areas

\* Denotes non-regulated service

<sup>1</sup>This price does not include the IntraLATA and InterLATA components which are provided by Consolidated Communications Enterprise Services, Inc.

(C)  
(C)

Issued: January 29, 2020

Effective: March 1, 2020

Kevin J. Kastor, Director - Government Affairs  
350 South Loop 336W  
Conroe, TX 77304

CANCELLED  
March 16, 2021  
Missouri Public  
Service Commission  
JI-2021-0159

FILED  
Missouri Public  
Service Commission  
JI-2020-0117

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

SERVICE BUNDLES (Cont'd)

D. Voice Advantage II Bundles (Cont'd)

2. Regulations (Cont'd)

- j. The Voice Advantage II Bundles are offered only to residential customers for the customer's personal, residential, non-business and non-professional use. Use of the Voice Advantage II Bundle is prohibited for any profit or nonprofit commercial or governmental activities, including, but not limited to, activities related to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, resale or transfer of the Voice Advantage II Bundle or any other activity that would be inconsistent with the normal residential voice-grade applications and usage patterns. If it is determined that the usage on the Voice Advantage II Bundle is not consistent with residential applications or is otherwise prohibited as specified in this tariff, FairPoint Communications Missouri, Inc. d/b/a/ FairPoint Communications will contact the customer and arrange a transfer to a business service or terminate service under the residential Voice Advantage II Bundle. Additional restrictions may apply as provided elsewhere in the tariff.
- k. Voice Advantage II Bundle customers have the option of subscribing to Voice Mail\* and Internet\* products at discounted rates.

3. Rates and Charges

- |    |  |                      |     |
|----|--|----------------------|-----|
| a. | Voice Advantage II Basic   | \$16.00 <sup>1</sup> | (I) |
| b. | Voice Advantage II 600   | \$16.00 <sup>1</sup> | (I) |
| c. | Voice Advantage II Unlimited   | \$16.00 <sup>1</sup> | (I) |
| d. | All IntraLATA and InterLATA minutes in excess of minutes included in the bundles   | \$ .10 per minute*   |     |
| e. | Subscribers to any of the Voice Advantage II Bundles may upgrade their bundle for an additional \$5.00 per month to include: |                      |     |
|    | 1. Calling Name/Number Identification  |                      |     |
|    | 2. Call Waiting  |                      |     |
|    | 3. Calling Name/Number with Call Waiting   |                      |     |
|    | 4. Three-Way Calling   |                      |     |
|    | 5. Unidentified Call Rejection   |                      |     |
|    | 6. Automatic Busy Redial - Unlimited   |                      |     |
|    | 7. Automatic Call Return - Unlimited   |                      |     |
|    | 8. Call Forwarding - All Calls   |                      |     |

Not all features may be available in all areas

\* Denotes non-regulated service

<sup>1</sup>This price does not include the IntraLATA and InterLATA components which are provided by ST Long Distance, Inc.

Issued: 11/13/15

Effective: 12/16/15

Patrick L. Morse, Senior Vice President - Government Affairs  
908 W. Frontview  
Dodge City, Kansas 67801

CANCELLED  
March 1, 2020  
Missouri Public  
Service Commission  
JI-2020-0117

FILED  
Data Center  
Missouri Public  
Service Commission  
JI-2016-0121

GENERAL AND LOCAL EXCHANGE TARIFF

GENERAL SERVICES

SERVICE BUNDLES (Cont'd)

D. Voice Advantage II Bundles (Cont'd)

2. Regulations (Cont'd)

- j. The Voice Advantage II Bundles are offered only to residential customers for the customer's personal, residential, non-business and non-professional use. Use of the Voice Advantage II Bundle is prohibited for any profit or nonprofit commercial or governmental activities, including, but not limited to, activities related to home office, business, sales, telecommuting, telemarketing, continuous autodialing, fax broadcast, fax blasting, resale or transfer of the Voice Advantage II Bundle or any other activity that would be inconsistent with the normal residential voice-grade applications and usage patterns. If it is determined that the usage on the Voice Advantage II Bundle is not consistent with residential applications or is otherwise prohibited as specified in this tariff, FairPoint Communications Missouri, Inc. d/b/a/ FairPoint Communications will contact the customer and arrange a transfer to a business service or terminate service under the residential Voice Advantage II Bundle. Additional restrictions may apply as provided elsewhere in the tariff.
- k. Voice Advantage II Bundle customers have the option of subscribing to Voice Mail\* and Internet\* products at discounted rates.

3. Rates and Charges

- a. Voice Advantage II Basic \$14.00<sup>1</sup>
- b. Voice Advantage II 600 \$14.00<sup>1</sup>
- c. Voice Advantage II Unlimited \$14.00<sup>1</sup>
- d. All IntraLATA and InterLATA minutes in excess of minutes included in the bundles \$.10 per minute\*
- e. Subscribers to any of the Voice Advantage II Bundles may upgrade their bundle for an additional \$5.00 per month to include:
  - 1. Calling Name/Number Identification
  - 2. Call Waiting
  - 3. Calling Name/Number with Call Waiting
  - 4. Three-Way Calling
  - 5. Unidentified Call Rejection
  - 6. Automatic Busy Redial - Unlimited
  - 7. Automatic Call Return - Unlimited
  - 8. Call Forwarding - All Calls

Not all features may be available in all areas

\* Denotes non-regulated service

<sup>1</sup>This price does not include the IntraLATA and InterLATA components which are provided by ST Long Distance, Inc.

Issued: 08/06/13

Effective: 08/16/13

CANCELLED  
December 16, 2015  
Missouri Public  
Service Commission  
JI-2016-0121

Patrick L. Morse, Senior Vice President - Government Affairs  
908 W. Frontview  
Dodge City, Kansas 67801

FILED  
Missouri Public  
Service Commission  
JI-2014-0062

(N)

(N)

GENERAL AND LOCAL EXCHANGE TARIFF

SPECIALIZED SERVICES

**RECEIVED**

EMERGENCY TELEPHONE SERVICE (9-1-1)

FEB 7 1996

A. General

**MISSOURI  
Public Service Commission**

1. Definition

- a. 9-1-1 is the three-digit telephone number designated throughout the United States as the emergency telephone number to be used by the public to obtain law enforcement, medical, fire, rescue, and other emergency services.
- b. 9-1-1 Service enables a caller dialing 9-1-1 from a station with access to the local exchange telephone network, arranged to provide 9-1-1 Service, to be automatically connected to the appropriate Public Safety Answering Point (PSAP). A PSAP is the communications facility, designated for a specific territory, to which 9-1-1 calls are routed for response. The Service, including non-regulated components, may be provided from any one of the following three categories:
  - 1) B9-1-1 (or Basic 9-1-1) Service automatically routes 9-1-1 calls to a PSAP but provides no information about the location or telephone number of the caller.
  - 2) C9-1-1 (or ANI-only 9-1-1) Service automatically routes 9-1-1 calls to a PSAP and provides the calling telephone number (through automatic number identification or ANI) to the PSAP attendant who answers the call. C9-1-1 Service is comprised of B9-1-1 Service plus ANI spill.
  - 3) E9-1-1 (or Enhanced 9-1-1) Service automatically routes 9-1-1 calls to a PSAP and provides the calling telephone number and address, and may also provide the name of the telephone access line subscriber and the names of the Emergency Response Agencies with responsibility for the caller's location. E9-1-1 will provide a PSAP with the location of the billing or lead telephone number in cases where a nonregulated telecommunication service provider (e.g., Private Branch Exchange (PBX), Shared Tenant Service (STS), etc.) has failed to provide the customer with their subscribers' names, addresses, and telephone numbers. E9-1-1 Service is comprised of C9-1-1 Service plus ALI provisioning.

**CANCELLED**

MAY 16 2004

By: *SR*  
Public Service Commission  
MISSOURI

Issued: February 7, 1996

Effective: April 1, 1996

Kenneth Matzdorff  
President  
Peculiar, Missouri

**FILED**

APR 1 1996  
9 5 - 1 6 3

MO. PUBLIC SERVICE COMM

GENERAL AND LOCAL EXCHANGE TARIFF

SPECIALIZED SERVICES

**RECEIVED**

EMERGENCY TELEPHONE SERVICE (9-1-1)

FEB 7 1996

A. General (Cont'd)

**MISSOURI  
Public Service Commission**

2. Definition of Terms

- a. Automatic Location Identification (ALI) - A feature designed to permit information regarding the location of the calling party to be displayed on a display screen at a PSAP when a 9-1-1 call is received.
- b. ALI Database - A database of ALI records containing access line subscribers' names, addresses, telephone numbers, and ESNs to be used for 9-1-1 purposes. This database, once provided to the customer, may include additional information about that location. Subscriber names may be omitted as a local option.
- c. Alternate Routing - A feature that will route a 9-1-1 call to a location other than the primary PSAP, should some temporary condition prevent the primary PSAP from answering the call.
- d. Automatic Number Identification (ANI) - A feature designed to permit the telephone number of the calling party to be displayed on a display screen at a PSAP when a 9-1-1 call is received.
- e. ANI Spill - A central office generated data stream that forwards the telephone number of the calling party.
- f. Caller - An individual who places a 9-1-1 call in order to obtain emergency assistance. May also be referred to as an end user.
- g. Customer - Governmental unit or other entity authorized to provide 9-1-1 Service.

**CANCELLED**

MAY 16 2004

1512531  
**Public Service Commission  
MISSOURI**

Issued: February 7, 1996

Effective: April 1, 1996

Kenneth Matzdorff  
President  
Peculiar, Missouri

**FILED**

APR 1 1996  
95 - 163

MO. PUBLIC SERVICE COMMISSION



GENERAL AND LOCAL EXCHANGE TARIFF

**RECEIVED**

SPECIALIZED SERVICES

FEB 7 1996

EMERGENCY TELEPHONE SERVICE (9-1-1)

**MISSOURI  
Public Service Commission**

A. General (Cont'd)

2. Definition of Terms (Cont'd)

- h. Default Routing - A feature activated when an incoming 9-1-1 call cannot be selectively routed due to an ANI failure, garbled digits or other causes. Such incoming calls are routed from the 9-1-1 control office (location of the selective routing function) to a preselected PSAP.
- i. Emergency Response Agency - For the purpose of this Tariff, an Emergency Response Agency (ERA) is a functional division of an agency authorized to respond to requests from the public to meet emergencies related to safety and/or health. The agency is prepared to provide its service(s) in response to a 9-1-1 call received at, or transferred from, a PSAP.
- j. Emergency Service Number - An Emergency Service Number (ESN) is assigned by the customer to all subscribers served by each combination of Emergency Response Agencies (i.e., which police, fire, and ambulance service is responsible for that subscriber's location). Thus the service area of each PSAP and Secondary PSAP can be defined in terms of the ESNs for which it is responsible. The ESN is recorded in the ALI database (where established) to inform the PSAP attendant which ERA is responsible for each 9-1-1 caller's location and in the Selective Routing records (where Selective Routing is established) to assist in determining call routing to the correct PSAP.
- k. End User - An individual who may place a 9-1-1 call in order to obtain emergency assistance. May also be referred to as a caller.

**CANCELLED**

MAY 16 2004  
by *STRS 32*  
Public Service Commission  
MISSOURI

Issued: February 7, 1996

Effective: April 1, 1996

**FILED**

Kenneth Matzdorff  
President  
Peculiar, Missouri

APR 1 1996  
95-163  
MO. PUBLIC SERVICE COMMISSION

GENERAL AND LOCAL EXCHANGE TARIFF

SPECIALIZED SERVICES

RECEIVED

EMERGENCY TELEPHONE SERVICE (9-1-1)

CANCELLED

FEB 7 1996

A. General (Cont'd)

MAY 16 2004

MISSOURI  
Public Service Commission

2. Definition of Terms (Cont'd)

By KHS 33  
Public Service Commission  
MISSOURI

- 1. Host Provider - The telephone exchange that serves exchanges within the customer's serving area and provides 9-1-1 service to the customer and, where applicable, acts as the coordinator of other regulated telephone companies which serve as secondary providers within the customer's serving area.
- m. Master Street Address Guide (MSAG) - A perpetual database defining the geographic area of a 9-1-1 service, such as by an alphabetical list of the street names, high-low house number ranges, community names, PSAP identification codes, and Emergency Service Numbers (ESNs).
- n. Nonlisted/Unlisted - Subscriber information that is not listed in the published phone directory but is made available via Directory Assistance Service.
- o. Nonpublished - Subscriber information that is neither listed in the published phone directory nor available via Directory Assistance Service.
- p. Public Safety Answering Point (PSAP) - Primary - A primary PSAP is the initial answering point responsible for taking appropriate action on a 9-1-1 call by either providing the response itself from the Emergency Response Agencies dispatched from that center or by transferring the call to a secondary PSAP for action. A primary PSAP must be operated on a 24-hour (seven-days-a-week) basis.
- q. Public Safety Answering Point (PSAP) - Secondary - A secondary PSAP responds to 9-1-1 calls transferred from a primary PSAP by dispatching those Emergency Response Agency services under its authority. It may become the initial respondent to a 9-1-1 call in an alternate routing configuration where the primary PSAP is unable to answer the call.

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EMERGENCY TELEPHONE SERVICE (9-1-1)

FEB 7 1996

A. General (Cont'd)

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2. Definition of Terms (Cont'd)

- r. Selective Routing - A service that routes calls to the correct PSAP based on the caller's ANI. This service is available when a C9-1-1 or E9-1-1 system is served by more than one PSAP or when a central office is split by a political boundary and one of the political areas does not subscribe to 9-1-1 services.
- s. Subscriber - A person or business that orders access line service from a telephone company.
- t. Secondary Provider - A regulated telephone company that participates in offering 9-1-1 service under an agreement with the host provider.

3. Conditions

- a. 9-1-1 Service is restricted to one-way incoming emergency service only.
- b. The Company shall not be required to provide 9-1-1 Service to less than an entire central office (switching entity). The Company does not undertake to answer and forward 9-1-1 Service calls, but furnishes the use of its facilities to enable the customer's personnel to accept such calls on the customer's designated premises.
- c. 9-1-1 Service is provided solely for the benefit of the local governmental unit; the provision of such service shall not be interpreted, construed, or regarded as being of the benefit of, or creating any Company obligation toward, or any right of action on behalf of any third person or other legal entity.

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EMERGENCY TELEPHONE SERVICE (9-1-1)

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A. General (Cont'd)

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3. Conditions (Cont'd)

- d. Intercept service for any seven-digit emergency number(s) replaced by 9-1-1 Service will be provided for a period of time as negotiated between the Company and the customer; however, in no case shall intercept service be provided for more than one year or beyond the next directory issuance, whichever is longer.
- e. 9-1-1 Service is limited to the use of central office telephone number 9-1-1 as the emergency telephone number. Only one 9-1-1 Service will be provided within any government agency's locality.
- f. 9-1-1 calls originated from local exchange telephone network access facilities shall be completed to the appropriate PSAP without a charge being assessed to the end user by the Company. Calls from a pay telephone shall not require a coin to be deposited or payment of any charge.
- g. Calls placed from all stations, including those with non-published or unlisted numbers, to a PSAP may display subscriber information associated with such numbers to emergency 9-1-1 responding personnel. The subscriber forfeits the privacy afforded by a nonlisted or nonpublished service upon placing a 9-1-1 call.
- h. The main telephone directory listing for the PSAP must be a seven-digit administrative telephone number of a listed emergency number. A listing for the PSAP will also be provided under 9-1-1 at no additional charge.
- i. The Company will not prorate any billing among agencies of the same governmental entity jointly subscribing to 9-1-1 Service.

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EMERGENCY TELEPHONE SERVICE (9-1-1)

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A. General (Cont'd)

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3. Conditions (Cont'd)

- j. All nonregulated telecommunications service providers (e.g., Private Branch Exchange (PBX), Shared Tenant Service (STS), etc.) in an E9-1-1 service area should provide current lists of their subscriber's names, addresses, and telephone numbers in GTE standard format to the customer for inclusion in the E9-1-1 database.
- k. Information provided by the Company as part of the provision of C9-1-1 or E9-1-1 is to be used only for the purposes of answering and dispatching emergency calls.
- l. Charges for customer-initiated changes and rearrangements affecting service address and ALI database records (e.g., street name and number changes, emergency services territorial or name change, jurisdictional boundary changes and rearrangements, etc.,) other than those processed in normal daily updates will be based upon the actual costs for such changes and rearrangements. In such cases, a valid comparative listing of changes must be supplied providing direct and individual reference to existing designations.
- m. Where a 9-1-1 call is placed by the calling party via interconnection with an interexchange carrier or operator service provider, the Company cannot guarantee the completion of said call, the quality of the call, or any features that may otherwise be provided with 9-1-1 Service. Because the addresses of these service providers' subscribers are not provided to the regulated telecommunications service providers, the customer must obtain them directly.
- n. In Selective Routing configurations where the central office does not provide ANI due to ANI failure, garbled digits, multiparty lines, etc., Default Routing will be utilized.

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EMERGENCY TELEPHONE SERVICE (9-1-1)

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A. General (Cont'd)

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4. Customer Obligation

- a. Application for 9-1-1 Service must be executed in writing by each customer and must be accompanied by satisfactory proof of authorization to provide 9-1-1 Service in the exchanges where service is requested. If application for service is made by an agent, the Company must be provided in writing with satisfactory proof of appointment of the agent by the customer.
- b. The customer is responsible for dispatching the appropriate emergency service within the 9-1-1 service area, or will undertake to transfer all 9-1-1 Service calls received to the governmental agency with responsibility for dispatching such services, to the extent that 9-1-1 services are reasonably available.
- c. The 9-1-1 Service applicant must submit to the Company written concurrence to the following terms and conditions by all participating agencies:
  - 1) The applicant shall have the sole responsibility for determining which public safety agencies will participate in (jointly) subscribing to a 9-1-1 Service offering, and for the control and staffing of the PSAP.
  - 2) The primary PSAP will answer all calls on a 24-hour, seven-days-a-week, basis.
  - 3) Each primary PSAP must subscribe to sufficient 9-1-1 Service lines to adequately handle incoming calls in each PSAP's average busy hour so that no more than one call out of 100 (P.01 transmission grade of service) encounters a busy signal. In other words, the 9-1-1 Service network from each central office to the central office serving the primary PSAP must provide a minimum of a P.01 transmission grade of service or two trunks, whichever is the higher standard.

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A. General (Cont'd)

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4. Customer Obligation (Cont'd)

c. (Cont'd)

4) Each primary PSAP shall and each secondary PSAP should subscribe to at least three lines as follows:

a) At least one seven-digit non-emergency local exchange line with at least one listed directory number for administrative calls.

b) At least one non-listed seven-digit local exchange line for forwarding or transferring 9-1-1 calls to locations other than those connected to that PSAP by dedicated lines.

c) At least one non-listed seven-digit number to be used by other PSAP's and Emergency Response Agencies to reach the PSAP. This number must be in addition to those listed above.

5) If a Selective Router is not used each primary PSAP must subscribe to at least two dedicated lines to each secondary PSAP for the purpose of forwarding or transferring calls. The number of lines shall be no fewer than the number required to provide a P.01 transmission grade of service during that secondary PSAP's average busy hour.

d. The customer shall promptly notify the Company in the event the system is not functioning properly.

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A. General (Cont'd)

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4. Customer Obligation (Cont'd)

e. Because the Company serving boundaries and political subdivision boundaries may not coincide, the customer must make arrangements to handle all calls received on its 9-1-1 service lines that originate from all points served by central offices within the 9-1-1 service area whether or not the calling telephone is situated on property within the geographical boundaries of the customer's public safety jurisdiction.

f. 9-1-1 Emergency Telephone Service information consisting of the name, address, and/or telephone number of telephone subscribers, regardless of whether or not this information is published in directories or listed in directory assistance offices, is company proprietary and the customer agrees to use such information only for the purpose of responding to 9-1-1 calls at the time such calls are placed. Any connecting company purchasing BPS information while acting as the host provider of 9-1-1 service to the customer which purchases BPS services under this Tariff must agree to abide by the terms and conditions which relate to the protection of BPS provided information. The customer of any connecting company purchasing BPS information shall take all reasonable efforts to safeguard the proprietary nature of Company-provided information, including but not limited to:

- 1) Maintenance of a log which will record all 9-1-1 calls placed to a customer and all manual queries for ALI. The Company retains the right to review such logs with all pertinent public agency supervising officers to detect any unauthorized retrieval of information from the 9-1-1 system database. The customer must report to the Company any unauthorized retrieval and must implement corrective action to prevent any further unauthorized retrieval.

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A. General (Cont'd)

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4. Customer Obligation (Cont'd)

f. (Cont'd)

2) The customer shall provide to the Company, upon request, a list of authorized personnel who shall be provided with passwords or other safety or security mechanisms to guarantee the system may not be accessed by unauthorized personnel.

3) All 9-1-1 customer equipment, system software, and databases must be located in a secure area within a PSAP's office operations to prevent unauthorized personnel from accessing confidential information.

4) The customer shall agree to indemnify, save and hold the Company harmless from any and all claims for injury or damage of any nature by a person arising out of or relating to the customer's unauthorized use of Company-provided subscriber information, which information is to be used solely for the purpose of providing 9-1-1 service.

g. Any terminal equipment used in connection with 9-1-1 Emergency Telephone Service shall be configured to restrict the customer from removing and/or changing the data provided by the Company.

h. Equipment, used in conjunction with any 9-1-1 Emergency Telephone Service, located at the PSAP(s) may be provided by the Company or the customer subject to the approval by the Company for compatibility with the 9-1-1 system. Any additional costs associated with bringing incompatible equipment into compliance with the 9-1-1 system will be the responsibility of the customer.

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A. General (Cont'd)

5. Liability

- a. The Company's entire liability to the customer or any person for interruption or failure of 9-1-1 service shall be limited by the terms set forth in this section, the Rules and Regulations section of this Tariff, and in any sections of other tariffs which apply to the provision of 9-1-1 service by the Company. This 9-1-1 service is offered solely to assist the customer in providing 9-1-1 emergency service in conjunction with applicable fire, police, and other public safety agencies. By providing this service to the customer, the Company does not create any relationship or obligation, direct or indirect, to any third party other than the customer.
- b. The Company shall not be liable for civil damages, whether in contract, tort or otherwise, to any person, corporation, or other entity for any loss or damage caused by any Company act or omission in the design, development, installation, maintenance, or provision of 9-1-1 service other than an act or omission constituting gross negligence or wanton or willful misconduct. However, in no event shall the Company's liability to any person, corporation, or other entity for any loss or damage exceed an amount equal to the prorated allowance of the tariff rate for the service or facilities provided to the customer for the time such interruption to service or facilities continues, after notice by the customer to the Company. No allowance shall be made if the interruption is due to the negligence or willful act of the customer.
- c. The customer shall indemnify and hold harmless the Company from any damages, or other injuries which may be asserted by any person, business, governmental agency, or other entity against the Company as a result of any act or omission of the Company or customer or any of their employees, directors, officers, or agents except for Company acts of gross negligence or willful or wanton misconduct in connection with developing, adopting, implementing, maintaining, or operating the 9-1-1 system or for releasing subscriber information, including nonpublished or unlisted information in connection with the provision of the 9-1-1 service.

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EMERGENCY TELEPHONE SERVICE (9-1-1)

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Public Service Commission**

A. General (Cont'd)

5. Liability (Cont'd)

- d. The Company shall not be liable or responsible for any indirect, incidental, or consequential damages associated with the provision of the 9-1-1 service when any 9-1-1 call originates from a system or line which makes the provision of specific location information impossible to provide for technical reasons. These technical reasons can include, but are not limited to, technical inability to provide subscriber information associated with multi-party lines, or private telecommunications services such as PBSS or shared tenant services and calls originating over Centrex lines.
- e. The Company accepts no responsibility for obtaining subscriber record information from private telecommunications systems, such as PBXs or shared tenant services, unless provided to the Company by a customer. At the rates set forth herein, the Company will integrate any records provided to it by the customer in a Company-standard format for inclusion in a 9-1-1 database. However, by regarding the accuracy of the data provided to it by a customer and shall not be liable or responsible for any indirect, incidents, or consequential damages associated with the provision of this data by the customer, which may be asserted by any person, business, government agency or other entity against the Company.
- f. The Company shall not be liable or responsible for any indirect, incidental, or consequential damages associated with the provision of 9-1-1 service when there is a failure of or interruption in 9-1-1 service due to the attachment of any equipment by a customer to Company facilities. the customer may, with the prior written consent of the Company, which consent shall not be reasonably withheld, attach features, devices, or equipment or other vendors to the equipment or network facilities provided by the Company. Said attachments, devices, or equipment must meet all applicable federal and state registration or certification standards. The Company reserves the right to refuse attachments if the Company determines that said attachments will degrade the 9-1-1 system ordered by the customer, Company facilities or otherwise affect its telephone operations.

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EMERGENCY TELEPHONE SERVICE (9-1-1)

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A. General (Cont'd)

5. Liability (Cont'd)

- g. The Company shall not be liable for any civil damages caused by an act or omission of the Company in the good faith release of information not in the public record, including nonpublished or nonlisted subscriber information to emergency service providers responding to calls placed to a 9-1-1 service or host providers using such information to provide a 9-1-1 service.
- h. The Company shall have no liability whatsoever to any person arising from its provision of, or failure to provide 9-1-1 Service to any subscriber to a nonregulated telephone service (e.g., shared tenant service). It is the obligation of the customer to answer, respond to, transfer, terminate, dispatch, or arrange to dispatch emergency services or otherwise handle all 9-1-1 telephone calls that originate from telephones within the customer's service area. Neither the customer nor the Company shall have any responsibility for 9-1-1 the carry foreign dial tone, whether they originate within or outside of the customer's service area, or for calls originating from mobile/cellular telephones.
- I. The Company shall not be liable for any mistakes, omissions, interruptions, delays, errors or defects in transmission or service caused or contributed to by the negligence or willful act of any person other than the Company, or arising from the use of customer provided facilities or equipment.

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EMERGENCY TELEPHONE SERVICE (9-1-1)

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B. Description of Service

1. B9-1-1 (Basic 9-1-1 Service)

- a. B9-1-1 Service provides for routing all 9-1-1 calls originated by stations with given central office prefix codes to a single PSAP which is prepared to receive those calls via a 9-1-1 Service line.
- b. Interoffice 9-1-1 service is provided via dedicated trunking. 9-1-1 service from the central office serving the PSAP is provided over dedicated lines or trunks.
- c. The following rate elements apply to a typical B9-1-1 arrangement:
  - 1) 9-1-1 Central Office Enabling - Enables the central office to recognize 9-1-1 as a valid number and connect a 9-1-1 call to a 9-1-1 Service Line or dedicated 9-1-1 trunk.
  - 2) 9-1-1 Service Line - A business network access line connecting the PSAP and its serving central office. The business individual line and/or business trunk or key business line rate is applicable.
  - 3) Interoffice Trunk - A dedicated facility between central offices (intra- or interexchange). The Interoffice Trunking Charges apply to each trunk ordered. A minimum of two trunks is required on each interoffice route.
    - a) Mileage - Applicable to each trunk on a per airline mile basis.
    - b) Trunk Termination - Applicable to each end of each trunk terminated.
    - d) Additional 9-1-1 Features, as described in this Tariff, are Available with 9-1-1 Service where conditions permit.

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B. Description of Service (Cont'd)

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2. C9-1-1 (ANI-Only 9-1-1 Service)

a. The following rate elements apply to a typical C9-1-1 arrangement:

- 1) 9-1-1 Central Office Enabling - Enables the central office to recognize 9-1-1 as a valid number and to connect such calls to a 9-1-1 Service Line or dedicated 9-1-1 trunk. Also enables the central office to generate ANI for the caller's telephone number and provide it to the 9-1-1 Service Line or dedicated 9-1-1 trunk.
- 2) 9-1-1 Service Line - Same as B9-1-1 Service.
- 3) Interoffice Trunk
  - a) Mileage - Same as B9-1-1 Service.
  - b) Trunk Termination - Same as B9-1-1 Service.

b. C9-1-1 Service includes ANI Spill which is the provision of the caller's telephone number to the PSAP. ANI Spill may not be provided from multi-party end users. For calls placed to a PSAP from off-premises stations and stations behind business systems, where ANI Spill is provided, it will provide the identity of the primary telephone service billing or lead number.

c. The PSAP's premises equipment used in conjunction with ANI Spill Service must be reviewed by the Company to determine the compatibility of the unit with the C9-1-1 Service requested. If changes are necessary to make this service compatible with the services offered herein, time and material charges will apply.

d. Selective Routing is available on an optional basis with C9-1-1 Service.

e. Additional 9-1-1 Features, as described in this Tariff, are available with C9-1-1 Service where conditions permit.

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B. Description of Service (Cont'd)

3. E9-1-1 (ENHANCED 9-1-1)

a. The following rate elements apply to a typical E9-1-1 arrangement:

- 1) 9-1-1 Central Office Enabling - Same as C9-1-1 Service.
- 2) 9-1-1 Service Line - Same as C9-1-1 Service.
- 3) Interoffice Trunk
  - a) Mileage - Same as C9-1-1 Service.
  - b) Trunk Termination - Same as C9-1-1 Service.

4) Automatic Location Identification (ALI) Database - An E9-1-1 database that contains subscriber names, telephone numbers, addresses and Emergency Service Numbers. (ESNs), and is periodically updated by the Company. A per database charge is applicable to each database and a per record charge is applicable to all records in each database. When BPS is not responsible for the system's ALI database, paper record charge will not apply to all BPS records provided to the ALI database manager. The customer is responsible for the following:

- a) Providing a correct set of addresses and ranges, known as a Master Street Address Guide (MSAG), with ESNs assigned to each address. This must include all Company and participating telecommunications service subscriber addresses and be based upon Company standards.
- b) Advising the Company in a timely manner of any changes in the MSAG OR ESN assignments.

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B. Description of Service (Cont'd)

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3. E9-1-1 (Enhanced 9-1-1) (Cont'd)

- b. In the event that the customer requests to begin construction of an MSAG/ALI database prior to full application to C9-1-1 or E9-1-1 service, charges for ALI database construction and maintenance will apply.
- c. The PSAP's premises equipment used in conjunction with ANI Spill Service must be reviewed by the Company to determine the compatibility of the unit with the E9-1-1 Service requested. If changes are necessary to make this service compatible with the services offered herein, time and material charges will apply.
- d. Selective Routing is available on an optional basis with E9-1-1 Service.
- e. Optional 9-1-1 Features, as described in this Tariff, are available with E9-1-1 Service where conditions permit.

4. Optional Services

a. Selective Routing

- 1) Selective Routing Service routes calls to the correct PSAP based on the caller's ANI. This service is available when a C9-1-1 or E9-1-1 system is served by more than one PSAP or when a central office is split by a political boundary and one of the political areas does not subscribe to 9-1-1 services. The customer is responsible for the following:

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- a) Providing a correct set of addresses and ranges, known as a Master Street Address Guide (MSAG), with Emergency Service Numbers (ESN) assigned to each address. Each ESN must be assigned to a PSAP. This must include all Company and participating telecommunication service subscriber addresses and be based upon company standards.

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EMERGENCY TELEPHONE SERVICE (9-1-1)

B. Description of Service (Cont'd)

4. Optional Services (Cont'd)

a. Selective Routing (Cont'd)

1) (Cont'd)

b) Verifying the accuracy of the call routing by participating in tests with the Company prior to service establishment, and subsequent to any ESN change, to ensure that calls from each ESN are correctly routed.

c) Advising the Company in a timely manner of any changes in the MSAG or ESN assignments.

2) The following rate elements apply to Selective Routing:

a) Database Administration - The per database charge to create and maintain the MSAG and ALI database structure.

b) Database - The charge on a per record basis to develop and update street ranges, list correct addresses, assign ESN's and PSAPs to each record, and transmit the ALI to the database management system that will be accessed by the caller's ANI. Database rate elements include monthly rates and nonrecurring charges for each database and for each record within each database.

c) Selective Router - The hardware and software that provided selective routing assignment codes to a central office for a 9-1-1 call and connects the incoming 9-1-1 trunks to the central office that will route the calls.

Trunk termination charges do not apply to the end of any interoffice trunks that terminate on a Selective Router.

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GENERAL AND LOCAL EXCHANGE TARIFF

SPECIALIZED SERVICES

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EMERGENCY TELEPHONE SERVICE (9-1-1)

FEB 7 1996

B. Description of Service (Cont'd)

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4. Optional Services (Cont'd)

a. Selective Routing (Cont'd)

2) (Cont'd)

d) Selective Router Interface - A component of a Selective Routing System consisting of interface cards that enable a 9-1-1 trunk or a central office to be able to communicate with the Selective Router's computer. The quantity of cards required varies directly with the quantity of trunks terminating at the Selective Routing System.

b. Alternate Network Routing (ANR)

- 1) Alternate Network Routing service is offered to provide options to E9-1-1 systems in order to provide another route path from the caller to the PSAP. The choices involve establishing a path that is not in the dedicated 9-1-1 network, such as routing via the Public Switched Telephone Network (PSTN) or cellular radio. The components offered in this tariff include terminating telephone network equipment and cellular radio transceivers.
- 2) The Alternate Network Routing Service path is actuated upon a signal reporting that a dedicated 9-1-1 network path is not available to handle a call. Thus, the call maybe alternate network routed upon loss of a dedicated 9-1-1 trunk, failure of an intermediate central office in the dedicated 9-1-1 network path to the PSAP, or network overload such as All Trunks Busy (ATB).

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EMERGENCY TELEPHONE SERVICE (9-1-1)

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B. Description of Services (Cont'd)

**MISSOURI  
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4. Optional Services (Cont'd)

b. Alternate Network Routing (ANR) (Cont'd)

- 3) In order to reroute the 9-1-1 call through the Public Switched Telephone Network, Sender equipment is installed in a central office on the outgoing side of a 9-1-1 trunk and Receiver equipment is installed on the PSAP premises, or at an intermediate switching point. Multiple telephone numbers may be programmed in the Sender equipment in case the primary Receiver is not available. When the cellular path is used, a cellular transceiver is installed at each end (i.e., at the originating central office and at the PSAP) to connect to the Sender/Receiver Units.

The Tellular Cellular Transceiver is available in a single channel (1M) or a four channel (4M) unit and is compatible with Teltone or Proctor equipment. The Proctor Transceiver, which is a single channel unit, is only compatible with Proctor equipment.

- 4) Alternate Network Routing Service is offered with two categories of Sender/Receiver terminal equipment:

- a) Without Monitoring -- The Sender Unit performs the functions of receiving the 9-1-1 call from the originating switch, storing the ANI, dialing the telephone number of the Receiver Unit to establish voice connection, and sending the caller's ANI to the Receiver Unit. The Receiver Unit will have an output connection to the network or the PSAP's E9-1-1 customer premises equipment to record the call information and to be used to retrieve the associated Automatic Location Information (ALI).

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SPECIALIZED SERVICES

EMERGENCY TELEPHONE SERVICE (9-1-1)

B. Description of Service (Cont'd)

4. Optional Services (Cont'd)

b. Alternate Network Routing (Cont'd)

4) (Cont'd)

b) With Monitoring -- Similar functions and terminal equipment are provided as in subparagraph a. above, but with the addition of sensors to monitor the outgoing trunk to detect signalling problems. Upon detecting a problem it will seize control of the 9-1-1 call and establish an alternative path, over the Public Switched Telephone Network or a cellular network, to complete delivery of the voice and associated ANI.

5) Alternate Network Routing via Cellular Transceivers may be selected with either of the ANR services listed above, to add cellular path connectivity. This service requires a cellular transceiver to be installed at either or both ends of the path; one at the originating central office connected to a Sender; The other at the terminating PSAP connected to a Receiver. The Tellular Cellular Transceiver is available in a single channel (1M) or a four channel (4M) unit and is compatible with Teltone or Proctor equipment. The Proctor Transceiver, which is a single channel unit, is only compatible with Proctor equipment.

If the PSAP or originating central office is outside the normal service area of a cellular radio cell, a directional antenna shall be installed to ensure adequate signal strength for radio communications.

6) Description of Teltone Switched Access System

a) Trunk Dial Unit (TDU) - Equipment installed in a central office that will be actuated by the switch upon failure of 9-1-1 trunk to complete a call. Upon being actuated, the Unit will receive the 9-1-1 call and ANI, store the ANI, and dial (send) the telephone number of its corresponding Call Answer Unit (CAU) over the telecommunications path that has previously been programmed. The path may be the Public Switched Telephone Network or a cellular radio.

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EMERGENCY TELEPHONE SERVICE (9-1-1)

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B. Description of Service (Cont'd)

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4. Optional Services (Cont'd)

b. Alternate Network Routing (Cont'd)

6) Description of Teltone Switched Access System (Cont'd)

- b) Call Answer Unit (CAU) - Equipment installed at a PSAP that will accept (receive) calls from a Trunk Dial Unit, including the ANI of the 9-1-1 callers and pass that voice and ANI to the E9-1-1 system's customer premises equipment.
- c) Call Transfer Unit (CTU) - Installed on the incoming trunk of a 9-1-1 selective router. The CTU answers the incoming call and after handshaking with the TDU, monitors the signaling of the router and request ANI from the TDU, when the selective router is ready.

Included are on 19 inch shelf (holds up to 12 circuit cards), one Call Transfer Unit (CTU) circuit card, relay rack, fuse panel and miscellaneous hardware needed for installation of the system, in the Company central office.

7) Description of Proctor Instant Network Backup System

- a) Mini-Pac - Trunk with/without Monitoring - Compact rack mounted single trunk version of the system. Includes Mini-Pac unit with or without the monitoring option, relay rack, fuse panel and miscellaneous hardware needed to install the unit in the Company central office.
- b) Mini-Pac - Additional Trunk with/without Monitoring - Each additional Mini-Pac unit with or without the monitoring option, installed in existing available relay rack space in the same Company central office.

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EMERGENCY TELEPHONE SERVICE (9-1-1)

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B. Description of Service (Cont'd)

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4. Optional Services (Cont'd)

b. Alternate Network Routing (Cont'd)

7) Description of Proctor Instant Network Backup System (Cont'd)

- c) Shelf System - Trunk with/without Monitoring - Consists of a 19 inch shelf, common control card, one Trunk Diverter Card (TDC) with or without the monitoring option, relay rack, fuse panel and miscellaneous hardware needed to install the system in the Telephone Company central office. Each shelf holds up to seven TDC cards, or three Line Switch and three TDC cards when the Line Switch option is used.
- d) Shelf System - Additional Trunk with/without Monitoring - Each additional Trunk Diverter Circuit (TDC) card with or without the monitoring option, installed in existing main shelf.
- e) Expansion Shelf - Consists of the Trunk Expansion Circuit (TEC) card installed in the Main Shelf, the Expansion Shelf and miscellaneous material needed to install the shelf in the Telephone Company central office. Each Expansion Shelf holds up to ten (10) additional TDU or five pairs of TDU/Line Switch circuit cards.

The following items of equipment interface Sender equipment with E9-1-1 services at the PSAP or another alternate answering facility. When the 9-1-1 call is answered, the ANI is received at the PSAP.

- f) PSAP Responder - 1st - Consists of a single unit, mounting shelf (holds up to five PSAP Responder unit cards) and miscellaneous hardware needed for installation at the Public Safety Answering Point (PSAP). Each unit interfaces with tow (2) central office ground start line circuits.

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EMERGENCY TELEPHONE SERVICE (9-1-1)

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B. Description of Service (Cont'd)

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4. Optional Services (Cont'd)

b. Alternate Network Routing (Cont'd)

7) Description of Proctor Instant Network Backup System (Cont'd)

g) PSAP Responder - Additional - Each additional PSAP Responder unit installed at the customer premises in an available mounting shelf slot.

h) Central Office (CO) Responder - 1st - Installed on the incoming trunk of the 9-1-1 selective router in the Telephone Company central office. Consists of a 19 inch shelf, one CO Responder circuit card, relay rack, fuse panel and miscellaneous hardware needed to install the system. Each shelf holds up to ten (10) CO Responder circuit cards.

i) Central Office (CO) Responder - Additional - Each additional CO Responder circuit card installed in an available CO Responder shelf.

The following items of equipment allow the diverted 9-1-1 call to be forwarded via an alternate cellular path.

j) Line Switch & 4/2-Wire Converter Card. Available only when the "with monitoring: feature is chosen. It provides two output ports from the CDU, one to divert calls to the PSTN, the other to divert calls to a cellular network. This card will also convert an incoming 4-wire E&M trunk to a 2-wire ground start line circuit (GSLC).

Cellular Transceiver - A rack mounted cellular transceiver used with the Shelf system or the Mini-Pac unit to interface the Public Switched Network to the Cellular Network. Each unit interfaces with one 9-1-1 trunk. Includes the Cellular Transceiver Unit and miscellaneous material needed to install the equipment in the Company central office.

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EMERGENCY TELEPHONE SERVICE (9-1-1)

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B. Description of Service (Cont'd)

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4. Optional Services (Cont'd)

b. Alternate Network Routing (Cont'd)

7) Description of Proctor Instant Network Backup System (Cont'd)

- 1) Cellular 3 dB Antenna - Omni-directional 3 dB antenna used with the cellular transceiver.
- m) Cellular 9 dB Gain Antenna. A cellular radio antenna to be used with a cellular transceiver in those locations where the standard 3 dB antenna does not offer sufficient gain to establish acceptable signal reception.

8) Description of Tellular Phone Cell Services Equipment

- a) 1M Transceiver - Single channel cellular unit used in the transmission of individual calls.
- b) 4M Transceiver - Multi (four) channel cellular unit used in the transmission of simultaneous calls.
- c) Cellular 3 dB Antenna - Standard indoor antenna used with the 1M or 4M units.
- d) Cellular 12 dB Antenna - Optional antenna used in place of standard 3 dB gain antenna when additional antenna gain is needed for acceptable reception.

9) Customer Obligation

- a) The 9-1-1 Customer will need to subscribe to a business access line for each Sender Unit and business access line to each Receiver Unit, and will be responsible for all normal subscriber access line charges and toll calls billed to those circuits.
- b) Where the 9-1-1 Customer selects to establish a cellular radio circuit as the alternate network routing path, the 9-1-1 Customer will be responsible for obtaining the cellular service and pay for all charges related to its use.

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EMERGENCY TELEPHONE SERVICE (9-1-1)

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B. Description of Service (Cont'd)

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5. Additional Service

a. Additional 9-1-1 Features

- 1) A package of additional central office features is available where Selective Routing is not used. The following features are available only where operating conditions permit:
  - a) Forced Disconnect - Enables the PSAP attendant to release a connection on a 9-1-1 call even if the calling party remains of the hook.
  - b) Called Party Hold - Enables the PSAP attendant to hold a 9-1-1 connection even if the calling party hangs up.
  - c) Emergency Ringback - Allows a PSAP attendant to ring back the caller's line.
- 2) Additional 9-1-1 Features are available only when there is direct trunking from the originating central office to the PSAP and when the PSAP CPE has the appropriate signaling capability.

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EMERGENCY TELEPHONE SERVICE (9-1-1)

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C. Private Switch (PS) 9-1-1 Service

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1. Description

a. Private Switch ALI Service (PS 9-1-1 Service) is a service offering which enables either:

- 1) Automatic Number Identification (ANI) or
- 2) ANI and Automatic Location Identification (ALI) to be provided to a Public Safety Answering Point (PSAP) by 9-1-1 calls originating from Direct Inward Dial (DID) station lines assigned a Directory Number that is directly accessible to the Public Switched Network and served by a Private Switch.

Definitions of terms used with Private Switch ALI Service (PS 9-1-1 Service) are included with the definitions for Emergency Telephone Service.

2. Conditions

a. Availability of Options

- 1) The ANI-ONLY option is available if the 9-1-1 Customer has subscribed to ANI-ONLY (C9-1-1) service and has established dedicated routing from the central office serving the PS provider to a Point of Concentration or to the serving PSAP; and if the PS Provider:
  - a) Orders a block(s) of sequential Directory Numbers, from which PS End Users are assigned individual Directory Numbers.

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EMERGENCY TELEPHONE SERVICE (9-1-1)

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C. Private Switch (PS) 9-1-1 Service (Cont'd)

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2. Conditions (Cont'd)

a. Availability of Options (Cont'd)

1) (Cont'd)

b) Orders two "PS 9-1-1 Service" trunks or that quantity necessary to provide P.01 Grade of Service, whichever is the higher standard, to connect the PS Provider's Private Switch to its serving central office; and

c) Has a Private Switch capable of forwarding the ANI of each PS End User's Directory Numbers to the 9-1-1 Service Trunk when either 9-1-1 or X-9-1-1 is dialed (where X is the access number for the public switched network).

2) The ANI and ALI option is available if the 9-1-1 Customer subscribes to Enhanced 9-1-1 service and meets the same condition in C.2.a.1), and the PS Provider uses the PS ALI ENTRY software to maintain and forward PS End User Directory Numbers and location information in the NENA Standard format to the Company, with updates as necessary to keep records current and responds to requests from the Company to make corrections to record errors by uploading the corrected records within one working day.

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EMERGENCY TELEPHONE SERVICE (9-1-1)

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C. Private Switch (PS) 9-1-1 Service (Cont'd)

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2. Conditions (Cont'd)

b. Service provisioning is dependent upon the type and configuration of the 9-1-1 network that is in place for the service area.

- 1) Private Switch to serving Central Office: The basic requirement is to treat the Private Switch as if it were a Central Office, so that dedicated PS 9-1-1 Service trunks are required from the Private Switch to its serving Central Office. There must be a minimum of two PS 9-1-1 Service trunks or a quantity that will provide a minimum of P.01 Transmission Grade of Service, whichever is the higher standard. The cost for this local loop connection is the responsibility of the PS Provider for each Private Switch owned or controlled by the PS Provider. The PS Provider is also responsible for monitoring the performance of the PS 9-1-1 Service Trunks, by conducting manual operational tests, from the Private Switch to the PSAP. Any PS 9-1-1 Service Trunks found to be defective shall be immediately reported to the Company.

In the case of Private Switch tandem or Private Switch host/remote networks, dedicated PS 9-1-1 Service trunks are required from the Private Switch network concentration point (tandem or host) to its servicing Central Office. The PS Provider is responsible for making sure that:

- (a) all phones that are connected to a PS Provider point of concentration are in the area served by the same E9-1-1 system to ensure correct routing, and
- (b) that tandeming cause no more than a four (4) second delay in completion of the 9-1-1 call.

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C. Private Switch (PS) 9-1-1 Service (Cont'd)

2. Conditions (Cont'd)

b. (Cont'd)

2) Point of Concentration: The 9-1-1 Customer is required to order network facilities in order to provide a minimum of two E9-1-1 Service Trunks or that quantity which will provide a minimum of P.01 Transmission Grade of Service, whichever is the higher standard, from the PS Provider's serving Central Office to the PSAP. This may be done via dedicated trunking from the PS to the PSAP, or it may be done via a Point of Concentration. Thus, there may arise a need to install an E9-1-1 Selective Router or Tandem in order to handle the traffic from numerous PS Providers. If so, the cost for this network modification is the responsibility of the 9-1-1 Customer.

3) Termination at the PSAP: If additional lines, trunks, or termination are required from the Point of Concentration to the PSAP to handle PS 9-1-1 Service, and/or if additional local loop connections or terminations are required at the PSAP end, regardless of whether there is a Point of Concentration or not, the cost of these additions is the responsibility of the 9-1-1 Customer.

c. The customer for this service may be any PS Provider whose participation in the 9-1-1 system is accepted by the 9-1-1 Customer.

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EMERGENCY TELEPHONE SERVICE (9-1-1)

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C. Private Switch (PS) 9-1-1 Service (Cont'd)

3. Application for Service

a. Service application for this service must be in writing from the 9-1-1 Customer. Each application for service will state that the PS Provider is authorized to join the 9-1-1 System and will include the following information:

- 1) The business name and address of the PS Provider,
- 2) The name, address, and telephone number of the PS Provider's Site Administrator,
- 3) The PS Provider service locations by street address and connectivity arrangements to the Company's network, and
- 4) The blocks and ranges of in-use and on-reserve Directory Numbers assigned to the PS End User.

4. Customer Obligations

- a. The 9-1-1 Customer is responsible for coordinating with the PS Provider so that the private switch provides full seven-digit ANI according to appropriate technical specifications. The private switch ANI function must be approved by the Company prior to implementation to ensure that the service will function properly. PS 9-1-1 Service will function properly only if ANI is in the proper format, if Directory Numbers are assigned for each station behind the PS, and if there is at least a pair of PS 9-1-1 Service Trunks to the central office, and if each station can be reached by dialing its Directory Number from the Public Switched Network.
- b. The 9-1-1 Customer is responsible to ensure that the PS Provider meets the 9-1-1 Customer's standard of timeliness in reporting PS End User ALI updates to the company.

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EMERGENCY TELEPHONE SERVICE (9-1-1)

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C. Private Switch (PS) 9-1-1 Service (Cont'd)

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4. Customer Obligations (Cont'd)

- c. When the PS Provider's Site Administrator has established a PS End User ALI record for each Directory Number, this Site Administrator will contact the 9-1-1 Customer to determine the correct street address and community name location as has been defined in the 9-1-1 Customer's Master Street Address Guide (MSAG). This information will be entered into the PS Provider's PS End User ALI record data base for transmission to the Company.
- d. The 9-1-1 Customer is responsible for informing the PS Provider's Site Administrator of the correct street address nomenclature and community name location as used in the MSAG, and of changes when they occur. The 9-1-1 Customer will ensure that all PS Provider PS End User street addresses are included in the MSAG and that each address is assigned an ESN and PSAP ID.
- e. The PS Provider is responsible for forwarding PS End User ALI record information to the Company according to the format and procedures established by the Company in the Company's "PS ALI ENTRY Users Guide," which may be obtained from a Company Account Executive. The PS Provider will assign a PS 9-1-1 Site Administrator with responsibility for these tasks. The Company will assign a password to the Site Administrator so that only authorized changes will be made to the PS Provider's ALI database at the Company's ALI ENTRY GATEWAY.
- f. The 9-1-1 Customer is responsible for coordinating with the PS Provider so that the Private Switch is equipped with a minimum of two PS 9-1-1 Service trunks or a quantity that will provide a minimum of P.01 Transmission Grade of Service, whichever is the higher standard. The 9-1-1 Customer is responsible for dedicated trunking from the PS Provider's serving central office to the PSAP or point of concentration.

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EMERGENCY TELEPHONE SERVICE (9-1-1)

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C. Private Switch (PS) 9-1-1 Service (Cont'd)

4. Customer Obligations (Cont'd)

- g. Sublocation information: The PS Provider is responsible for assigning and maintaining current the Sublocation information in the PS End User ALI record. This Sublocation information will be stored in the 20-character Location Field in the ALI format.
- h. PS 9-1-1 Service information consisting of the name, address and telephone number of the PS End Users is confidential. The PS End User forfeits the privacy afforded by nonlisted and nonpublished service to the extent that the telephone number, the address and name associated with the originating station location are furnished to the PSAP and to the Company. The PS End User (with published, nonlisted or nonpublished numbers) consents to the storage and retention of PS End User's name, telephone number and address in the database and also consents to access to this information by the PSAP and Emergency Response Agencies to which the call may be transferred for the sole purpose of responding to an emergency call.
- i. The rates charged for PS 9-1-1 Service do not include, and the Company does not undertake, the tasks of inspection or constant monitoring to discover errors, defects and malfunctions in the service. The 9-1-1 Customer has the responsibility for reporting all known errors, defects and malfunctions to the Company. For example, if an attendant at the 9-1-1 Customer's PSAP learns from a 9-1-1 caller that the caller's address is not correct as is displayed in the ALI, that attendant must initiate action to notify the Company of the discrepancy. The 9-1-1 Customer and the Company will jointly establish procedures to facilitate this notification procedure.
- j. Cancellation of the service in whole or in part by the PS Provider prior to establishment thereof, will require payment to the Company of an amount equal to the cost of engineering, manufacturer's billing resulting from equipment orders, installation, assembly, labor, cost of removal and any other costs incurred by the Company up to the time of cancellation resulting from the customer's order for service.

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EMERGENCY TELEPHONE SERVICE (9-1-1)

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C. Private Switch (PS) 9-1-1 Service (Cont'd)

5. Liabilities

- a. The Company's liability for interruption, failure, errors, acts, omissions or other occurrences related to PS 9-1-1 Service shall be limited to the same extent as set forth in this tariff regarding 9-1-1 Service in any other applicable section of the Company's tariffs, and in statute.
- b. PS 9-1-1 Service is provided solely for the benefit of the PS Provider. The provision of PS 9-1-1 Service shall not be interpreted, construed or regarded as being either expressly or impliedly for the benefit of, or creating any Company obligation toward any person or legal entity other than the PS Provider. The Company's tort liabilities, if any, to third parties shall be limited to instances in which the Company's conduct constitutes gross negligence or willful or wanton misconduct.
- c. The PS Provider is solely responsible for the PS End user ALI Record that is transmitted to the database. Neither the Company nor the 9-1-1 Customer will be responsible for the accuracy of the PS End User's ALI Record information beyond assigning the correct ESN and PSAP ID from the MSAG, and in transmitting each record as received from the PS Provider to the PSAP attendant's display upon receipt of a 9-1-1 call from the PS End User.
- d. Terminal equipment at the 9-1-1 Customer's sites that is used in connection with PS 9-1-1 Service, whether such equipment is provided by the Company or the customer, shall be configured so that it is unable to extract any information from the database other than as it relates to an emergency call. Any information obtained from the database in connection with an emergency call shall be used solely for the purpose of answering, handling and responding to emergency calls in a manner consistent with the nature of the emergency. Any permanent record associating a PS End User telephone number with his/her name or address shall be secured by the customer and disposed of in a manner that will retain the security.

**CANCELLED**

MAY 16 2004  
by *LSR564*  
Public Service Commission  
MISSOURI

Issued: February 7, 1996

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**FILED**

Kenneth Matzdorff  
President  
Peculiar, Missouri

APR 1 1996  
95 - 163

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GENERAL AND LOCAL EXCHANGE TARIFF

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SPECIALIZED SERVICES

FEB 7 1996

EMERGENCY TELEPHONE SERVICE (9-1-1)

**MISSOURI  
Public Service Commission**

C. Private Switch (PS) 9-1-1 Service (Cont'd)

5. Liabilities (Cont'd)

- e. The PS Provider agrees to release, indemnify, defend and hold harmless the Company and the 9-1-1 customer from any and all loss, claims, demands, suits or other action or any liability whatsoever, to any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage or destruction of any property, whether owned by the customer or others.
- f. The PS Provider agrees to release, indemnify, defend and hold harmless the Company and the 9-1-1 customer for any infringement or invasion of the right to privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of 9-1-1 service features and the equipment associated therewith, or by any services furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number, address or name associated with the telephone used by the party or parties accessing 9-1-1 service hereunder, and which arise out of the negligence or other wrongful act of the Company, the customer, its user, agencies or municipalities or the employees or agents of any one of them.
- g. PS 9-1-1 Service will be designed by the Company to provide an equivalent level of service reliability and quality as local exchange telephone service in the exchange where 9-1-1 Systems are equipped with the features to provide PS 9-1-1 Service.

**CANCELLED**

MAY 16 2004

154RS65  
Public Service Commission  
MISSOURI

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President  
Peculiar, Missouri

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EMERGENCY TELEPHONE SERVICES (9-1-1)

**MISSOURI  
Public Service Commission**

C. Rates and Charges (1)

	Monthly Rate	Nonrecurring Charge
1. 9-1-1 Central Office Enabling, per central office.	See Section 12 Special Assemblies	
2. Automatic Number Identification (ANI) 9-1-1 Central Office Enabling, per central office (2) (911ANIPROVSPC)	\$ 69.00	\$ -
3. 9-1-1 Service Line		
a. Network Access Rate	See Section 4 Bus. Individ. Line and/or Bus. Trunk or Key Bus. Trunk rate.	-
4. Interoffice Trunking (intra- and interexchange)		
a. Mileage, per airline mile each trunk	See PSC MO. NO. 5 Private Line Tariff	
PLUS		
b. Trunk Termination per termination each trunk (3) (911COTERM, 911COTERM NRC)	\$ 21.00	\$ 150.00

**CANCELLED**

MAY 16 2004  
By *HSRSLW*  
Public Service Commission  
**MISSOURI**

- (1) Rates applicable to facilities provided within Cass service territory. Connecting company rates apply to facilities located within connecting company service territory.
- (2) Special construction charges will apply when special assembly is required.
- (3) Does not apply to end terminating on a Selective Router. Applicable rate can be found under Selective Router Interface.

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Kenneth Matzdorff  
President  
Peculiar, Missouri

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EMERGENCY TELEPHONE SERVICE (9-1-1)

**MISSOURI  
 Public Service Commission**

C. Rates and Charges (1) (Cont'd)

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
5. Automatic Location Identification (ALI) Database		
a. Database Administration per database (911PSAPDBPSAP)	\$ 380.00	
b. Database		
1) each Cass subscriber record record for which Cass will verify via the MSAG (2) (3) (911PSAPDBRCNGT, 911PSAPDBRCNGT NRC)	.04	.75
2) each non-Cass subscriber record for which Cass will verify via the MSAG (2) (3) (911PSAPDBRCNGT, 911PSAPDBRCNGT NRC)	.04	.35
6. Selective Routing		
a. Database Administration, per database (4) (911SRDBASE, 911SRDBASE NRC)	8.50	2,461.00
PLUS		
b. Database, per record (4) (911SRDBLINE, 911SRDBLINE NRC)	.01	.14

- (1) Rates applicable to facilities provided within Cass service territory. Connecting company rates apply to facilities located within connecting company service territory.
- (2) Charges in addition to applicable connecting company/host provider charge.
- (3) Includes nonregulated telephone company records provided in Cass standard format.
- (4) These rates are in addition to ALI Database Processing rates.

Issued: February 7, 1996

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Kenneth Matzdorff  
 President  
 Peculiar, Missouri

**CANCELLED**  
 MAY 16 2004  
 By *STP/SLB?*  
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EMERGENCY TELEPHONE SERVICE (9-1-1)

**MISSOURI  
Public Service Commission**  
Nonrecurring  
Charge

C. Rates and Charges (1) (Cont'd)	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
6. Selective Routing		
c. Selective Router, each (911 CE 1CTY, 911 CE 1CTY NRC)	\$ 1,363.00	\$ 13,280.00
d. Selective Router Interface, per trunk termination (911 TT 1CTY, 911 TT 1CTY NRC)	36.50	150.00
7. <u>Alternate Network Routing - Teltone Switched Access System</u> (2)		
a. Trunk Dial Unit (TDU)		
1) Without Monitoring		
a) 1st trunk (911TDU, 911TDUNRC)	189.58	2,081.11
b) add'l trunk - in same c.o. (911CDUA, 911CDUANRC)	90.87	507.26
b. Call Answer Unit (CAU)		
1) Without Monitoring		
a) 1st trunk (911CAUA, 911CAUANRC)	84.79	481.53
b) add'l trunk - in same c.o. (911CAUA, 911CAUANRC)	48.68	403.36
c. Call Transfer Unit (CTU)		
1) Without monitoring		
a) 1st trunk (911CTU, 911CTUNRC)	88.55	755.76
b) add'l trunk - in same c.o. (911CTUA, 911CTUANRC)	42.68	375.44

**CANCELLED**

MAY 16 2004  
By *SLR/S68*  
Public Service Commission  
MISSOURI

- (1) Rates applicable to facilities provided within Cass service territory. Connecting company rates apply to facilities located within connecting company service territory.
- (2) Service and rates are offered via contract periods of sixty (60) months.

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Effective: April 1, 1996

**FILED**

Kenneth Matzdorff  
President  
Peculiar, Missouri

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EMERGENCY TELEPHONE SERVICE (9-1-1)

C. Rates and Charges (1) (Cont'd)

Monthly  
Rate

MISSOURI  
 Nonrecording  
 Public Service Commission

8. Alternate Network Routing - Proctor  
Instant Network Backup (INB) System (2)

a. INB Mini-Pac

1) Without monitoring		
a) 1st trunk	\$ 115.94	\$ 666.09
(911MINP, 911MINPNRC)		
b) add'l trunk - in same c.o.	101.24	507.26
(911MINPA, 911MINPANRC)		
2) With monitoring		
a) 1st trunk	129.64	666.09
(911MINPM, 911MINPMNRC)		
b) add'l trunk - in same c.o.	114.93	507.26
(911MINPMA, 911MINPMANRC)		

b. INB Shelf System

1) Without monitoring		
a) 1st trunk	163.72	755.76
(911CDUPSS, 911DCUPSSNRC)		
b) add'l trunk - in same c.o.	54.82	375.44
(911CDUPSSA, 911DCUPSSANRC)		
2) With monitoring		
a. 1st trunk	188.62	755.76
(911DCUM, 911CEUMNRC)		
b. add'l trunk - in same c.o.	59.18	375.44
(911CDUMA, 911DCUMANRC)		
3) Expansion Shelf	77.54	375.44
(911CDUSSX, 911CDUSSXNRC)		

- (1) Rates applicable to facilities provided within Cass service territory. Connecting company rates apply to facilities located within connecting company service territory.
- (2) Services and rates are offered via contract periods of sixty (60) months.

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Kenneth Matzdorff  
 President  
 Peculiar, Missouri

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 By STRS69  
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EMERGENCY TELEPHONE SERVICE (9-1-1)

**MISSOURI  
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D. Rates and Charges(1) (Cont'd)

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
8. <u>Alternate Network Routing - Proctor Instant Network Backup (INB) System(2)</u>		
c. INB Responder Equipment		
1) PSAP Responder		
a) 1st responder (911CAUM, 911CAUMNRC)	\$130.85	\$589.16
b) add'l responder (911CAUMA, 911CAUMANRC)	127.58	589.16
2) Central Office Responder		
a) 1st responder (911CTUCO, 911CTUCONRC)	80.27	589.16
b) add'l responder (911CTUCOA, 911CTUCOANRC)	50.67	589.16
d. INB Line Switch or 4/2 Converter Card (911CONV2W, 911CONV2WNRC)	15.19	13.32
e. INB Cellular Transceiver (911CELLTRP, 911CELLTRPNRC)	66.50	507.26
f. INB Cellular Antenna		
1) 3 dB Antenna (911CELLANTP3, 911CELLANTP3NRC)	1.93	13.32
2) 9 dB Antenna (911CELLANTP9, 911CELLANTP9NRC)	10.67	124.35

- (1) Rates applicable to facilities provided within Cass service territory. Connecting company rates apply to facilities located within connecting company service territory.
- (2) Services and rates are offered via contract periods of sixty (60) months.

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President  
Peculiar, Missouri

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By *LSR 570*  
Public Service Commission  
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SPECIALIZED SERVICES

EMERGENCY TELEPHONE SERVICE (9-1-1)

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Public Service Commission**

D. Rates and Charges(1) (Cont'd)

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
9. <u>Alternate Network Routing - Tellular Phonecell Services Equipment(2)</u>		
a. Cellular Transceivers		
1) 1M Transceiver (911CELLTR1, 911CELLTR1NRC)	\$ 38.30	\$831.52
2) 4M Transceiver (911CELLTR4, 911CELLTR4NRC)	122.87	919.18
b. Cellular Antennas		
1) 3 dB Antenna (911CELLANTT3, 911CELLANTT3NRC)	2.06	13.32
2) 12 dB Antenna (911CELLANTT12, 911CELLANTT12NRC)	4.13	124.35

**CANCELLED**

MAY 16 2004  
By *1542571*  
Public Service Commission  
MISSOURI

- (1) Rates applicable to facilities provided within Cass service territory. Connecting company rates apply to facilities located within connecting company service territory.
- (2) Services and rates are offered via contract periods of sixty (60) months

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President  
Peculiar, Missouri

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SPECIALIZED SERVICES

EMERGENCY TELEPHONE SERVICE (9-1-1)

**MISSOURI  
Public Service Commission**

D. Rates and Charges (Cont'd)

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
10. Private Switch (PS) 9-1-1 Service		
a. 9-1-1 Central Office Enabling	See Section 12, Special Assemblies	
b. Enable 9-1-1 Tandeming in Central Office(1)	See Section 12, Special Assemblies	
c. PS 9-1-1 Service Trunk		
1) Per trunk from Private Switch to serving Central Office(2)	See Section 4, Business Trunk rate	
d. 9-1-1 Service Line		
1) Facilities connecting PSAPs to their serving Central Office	See Section 4, Business Individual Line or Business Trunk rate	
e. 9-1-1 Transport/Transport Termination		
1) Per mile	See PSC MO. NO. 5 - Private Line Tariff	
2) Trunk Termination Per termination, each trunk	See Sheet 50 for trunk termination rates	

**CANCELLED**

MAY 16 2004

By *1572572*  
Public Service Commission  
MISSOURI

- (1) This fee will set up a Central Office to provide some level of 9-1-1 tandeming, based on the 9-1-1 network requirements. Because the cost depends on the type of switch involved, the technology used and the level of tandeming desired, prices must be individually established.
- (2) A minimum of two PS 9-1-1 Service Trunks are required from the Private Switch to the serving Central Office. The Private Switch, in some cases, may not be located at the end user location.

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Kenneth Matzdorff  
President  
Peculiar, Missouri

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EMERGENCY TELEPHONE SERVICE (9-1-1)

**MISSOURI  
Public Service Commission**

D. Rates and Charges (Cont'd)

	<u>Monthly Rate</u>	<u>Nonrecurring Charge</u>
10. Private Switch (PS) 9-1-1 Service (Cont'd)		
f. PS ALI Subscriber Line Data Receipt - Per PS ALI record		See Sheet 51 for ALI Database Record rates
g. PS ENTRY Full Site Administration Package (1) (PNALI1, PSALI1NRC)	\$150.02	\$512.28
h. PS ALI Software Package (PNALI2, PSALI2NRC)	16.45	266.21
i. PS ALI LQ Parallel Printer (PNALI3, PSALI3NRC)	34.38	201.18
j. Payment Responsibility: 1) The 9-1-1 Customer will be charged for Rates a, b, d, e and f, plus any additional PSAP terminations. 2) The Private Switch (PS) Provider will be charged for Rates c, g, h and/or i.		

**CANCELLED**

MAY 16 2004

By *154RS73*  
Public Service Commission  
**MISSOURI**

(1) This enables the Private Switch (PS) Provider's PS 9-1-1 Site Administrator to create ALI records in NENA Standard format in a computer database and upload PS End User records to the Company via modem. It provides limited database management capabilities to the PS End User records and enables receipt of downloaded PS End User record errors for correction. Some entry-checking features are incorporated to minimize chances of errors being entered. This software requires the PS Provider's Site Administrator to have access to a personal computer with an MS-DOS operating system, Version 3.1 or above, MS Windows software, sufficient RAM to operate MS Windows, a harddrive with ENTRY software, a modem with 2400 baud capability, communications software that will operate the modem, and transmit and receive data files using commonly accepted protocol, and a telephone line connection to the modem.

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Effective: April 1, 1996

Kenneth Matzdorff  
President  
Peculiar, Missouri

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GENERAL AND LOCAL EXCHANGE TARIFF

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LOCAL EXCHANGE SERVICE

METROPOLITAN CALLING AREA (MCA) PLAN

1. Rates and Charges

	<u>GSEC</u>	<u>RES</u>	<u>GSEC</u>	<u>BUS</u>	
1. Monthly rates, Per line:					
a. Kansas City MCA-4					
1. Flat rate:	EASMCA4RSL	\$17.47	EASMCA43SL	\$38.89	(R)
b. Kansas City MCA-5					
1. Flat rate:	EASMCA5RSL	\$24.03	EASMCA5BSL	\$49.12	(R)

2. Discounted Monthly Rate

- a. Residential customers subscribing to an unlimited long distance plan from ST Long Distance, Inc. d/b/a FairPoint Long Distance, as offered in Tariff PSC MO No. 1, will receive a discounted monthly rate for the MCA Plan as follows.

1. Discounted monthly rate, per line: \$9.95

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Issued: May 11, 2012

CANCELLED  
May 28, 2013  
Missouri Public  
Service Commission  
JI-2013-0421

Patrick Morse  
SR VP – Governmental Affairs  
PO Box 199, Dodge City, KS 67801

June 1, 2012  
Effective: ~~July 1, 2012~~

FILED  
Missouri Public  
Service Commission  
IT-2012-0390; JI-2012-0720

**GENERAL AND LOCAL EXCHANGE TARIFF**

LOCAL EXCHANGE SERVICE

METROPOLITAN CALLING AREA (MCA) PLAN

I. Rates and Charges

	<u>GSEC</u>	<u>RES</u>	<u>GSEC</u>	<u>BUS</u>
1. Monthly rates, Per line:				
a. Kansas City MCA - 4				
I. Flat rate:	EASMCA4RSL	\$20.55	EASMCA43SL	\$45.75
b. Kansas City MCA - 5				
I. Flat rate:	EASMCA5RSL	\$28.27	EASMCA5BSL	\$57.79

2. Discounted Monthly Rate

a. Residential customers subscribing to an unlimited long distance plan from ST Long Distance, Inc. d/b/a FairPoint Long Distance, as offered in Tariff PSC MO No. 1, will receive a discounted monthly rate for the MCA Plan as follows.

    I. Discounted monthly rate, per line:       \$9.95

(N)  
|  
(N)

Issued: February 17, 2009

Effective: March 19, 2009

Patrick L. Morse, Vice President  
P.O. Box 199  
Dodge City, Kansas 67801

CANCELLED  
June 1, 2012  
Missouri Public  
Service Commission  
IT-2012-0390; JI-2012-0720

FILED  
Missouri Public  
Service Commission  
JI-2009-0586

GENERAL AND LOCAL EXCHANGE TARIFF

LOCAL EXCHANGE SERVICE

METROPOLITAIN CALLING AREA (MCA) PLAN

I. Rates and Charges

	<u>GSEC</u>	<u>RES</u>	<u>GSEC</u>	<u>BUS</u>
1. Monthly rates, Per line:				
a. Kansas City MCA - 4				
1. Flat rate:	EASMCA4RSL	20.55	EASMCA4BSL	45.75 (N)
b. Kansas City MCA - 5				
1. Flat rate:	EASMCA5RSL	28.27	EASMCA5BSL	57.79 (N)

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Issued: May 4, 2004

Effective: June 3, 2004

Kenneth Matzdorff  
 President  
 Peculiar, Missouri

CANCELLED  
 March 19, 2009  
 Missouri Public  
 Service Commission  
 JI-2009-0586

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LOCAL EXCHANGE SERVICE

FEB 7 1996

METROPOLITAN CALLING AREA (MCA) PLAN

**MISSOURI  
Public Service Commission**

I. Rates and Charges

	<u>GSEC</u>	<u>RES</u>	<u>GSEC</u>	<u>BUS</u>
1. Monthly rates, per line:				
a. St. Louis/ Kansas City MCA-4				
1. Flat rate:	EASMCA4RSL	21.55	EASMCA4BSL	46.75
b. St Louis/ Kansas City MCA-5				
1. Flat rate:	EASMCA5RSL	32.50	EASMCA5BSL	70.70

**CANCELLED**  
MAY 16 2004  
*L.S. SRS*  
**Public Service Commission  
MISSOURI**

Issued:

FEB 07 1996

Kenneth Matzdorff  
President  
Peculiar, Missouri

Effective: April 1, 1996

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**MO. PUBLIC SERVICE COMM**

GENERAL AND LOCAL EXCHANGE TARIFF

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PROMOTIONAL OFFERINGS

16.2 **Voice Advantage II Feature Bundle Promotion - 3 month credit**

During the period of July 1, 2014 through October 31, 2014, residential customers subscribing to standard Voice Advantage II Feature Bundles, subject to the limitations below, may be eligible to receive a 3 month credit.

Eligibility rules:

- New residential customers purchasing Voice Advantage II lines with the standard Voice Advantage II Feature Bundles
- Existing residential customers that are:
  - adding new Voice Advantage II lines and
  - who are upgrading to Voice Advantage II - Feature Bundle Upgrade
- A credit for the rate of \$5.00 will be applied to the customer's FairPoint Communications bill for 3 months.

This promotional offering will be made under the terms and conditions of this Tariff and will not extend beyond October 31, 2014. The rates, terms and conditions for the services in this promotional offer apply except to the extent provided in this promotion. This promotional offering cannot be combined with any other discount or promotion except as authorized by FairPoint Communications.

(N)

(N)