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Secretary/Chief Regulatory Law Judge

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General Counsel

September 24, 2008

Patricia A. Hill
3849 Sullivan Avenue
St. Louis, MO 63107

Case No. EC-2009-0101

Dear Ms. Hill:

The attached Notice and Order does not require you to do anything. It is a copy of what we have sent to AmerenUE and this Commission's staff. We have sent you a copy to let you know that we have received your complaint, and that we have begun our process.

Our process includes an investigation, written answers to your complaint, and further information through the procedure called "discovery" as set forth in the Notice and Order. The Commission also offers mediation as an alternative to the formal evidentiary hearing procedure. I am acting on your complaint in a decision-making capacity, so you cannot make any inquiries of me unless all other parties are copied with a written version or have the chance to be present during a spoken version.

When AmerenUE and this Commission's staff have complied with the Notice and Order, I will be in contact with you again.

Sincerely,

/S/

Daniel R.E. Jordan,
Regulatory Law Judge

Enclosures