3<sup>rd</sup> Revised Page 9 Replaces 2<sup>nd</sup> Revised Page 9

# 1.6 Description of Switched Access

#### 1.6.1 General

Switched Access provides an Interexchange Carrier (IXC) access to the Telephone Company's network for purposes of termination or origination of intrastate calls carried by the IXC. Switched Access provides for the ability to originate calls from an End User's premise to the Customer's Point of Presence and to terminate calls from the Customer's Point of Presence to an End User's Premises. Currently, the Telephone Company will only provide Switched Access Service via trunking arrangements between the Telephone Company's switch and the Access Tandem of the Incumbent Local Exchange Carrier (ILEC).

## 1.6.2 Types of Switched Access Offered

The Telephone Company's Switched Access is provided via Feature Group D (FGD). FGD is defined as a trunk-side connection to the Telephone Company's network. The use of a line side connection is not offered through this Tariff.

Feature Groups are arranged for originating, terminating, or two-way calling based on the end office switching capacity ordered. Originating calling permits the delivery of calls from the Telephone Company's exchange service locations to the Customer's premises.

Terminating calling permits the delivery of calls from the Customer's Point of Presence (POP) to Telephone Company's exchange service locations. Two-Way calling permits the delivery of calls in both directions, but not simultaneously.

Switched Access will be provided as Feature Group D to Company end offices routed via the ILEC's access tandem to the Company's switch.

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# 1.6 Description of Switched Access (Cont'd)

## 1.6.3 Description of Feature Groups

The Telephone Company will provide for Switched Access Feature Groups as follows:

### Terminating FGB:

Feature Group B (FGB) is accommodated at the Telephone Company's end office switch to receive terminating traffic. FGB, when being received by Telephone Company from the Customer, may be used to access valid NXXs in the Telephone Company's Exchange Area. Since Telephone Company's End Office is equal access, all terminating FGB usage will be subject to equal access rates. A separate trunk group will be established for terminating FGB traffic.

## Originating and Terminating FGD:

Feature Group D (FGD), which is available to all Customers, provides trunk-side access to Telephone Company's switch with an associated 101XXXX access code for providers of MTS/WATS and MTS/WATS-type services. Additionally, FGD is provided for originating and terminating communications for Customer provided intrastate communications capability or connections to an interexchange interstate service.

FGD is provided as trunk-side switching through the use of Telephone Company's switch trunk equipment. The switch trunk equipment is provided with answer and disconnect supervisory signaling and wink start pulsing signals except when SS7 Out of Band Signaling is specified.

#### 1.6.4 Jurisdictional Determination

Where necessary to do so, for purposes of determining the jurisdiction of Switched Access traffic, Once the Switched Access service is activated, the following criteria will apply:

- (A) For originating FGD Switched Access services, where jurisdiction can be determined from the call detail, the Telephone Company will bill according to such jurisdiction. For originating FGD usage where the jurisdiction cannot be determined from the call detail, the Customer will provide an interstate percentage (PIU Factor) of originating FGD minutes, as outlined below in (F).
- (B) For terminating FGD Switched Access services, where jurisdiction can be determined from the call detail, the Telephone Company will bill according to such jurisdiction. For terminating FGD usage where the jurisdiction cannot be determined from the call detail, the Customer will provide an interstate percentage (PIU Factor) of terminating FGD minutes, as outlined below in (F).
- (C) For FGB Terminating Switched Access Service, the Customer will provide an interstate percentage (PIU Factor) of FGB terminating minutes. Pursuant to Federal Communications Commission Order FCC 85-115 (adopted April 16, 1985), when the Customer does not have sufficient data to determine jurisdiction, the percent interstate usage is to be developed as though every call that enters the Customer's network at a point within the same state as that in which the called station is situated (as designated by the called station number) is an intrastate communications. Every call for which the point of entry is in a state other than that where the called station is situated (as designated by the called station number) is an interstate communication.

(N)

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Original Page 9 B

# 1.6 Description of Switched Access (Cont'd)

### 1.6.4 Jurisdictional Determination (Cont'd)

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- (D) For originating 800 Number Portability Access Service, the Customer will provide an interstate percentage (PIU Factor) of originating 800 minutes, as outlined below in (F).
- (E) Reserved for Future Use.
- (F) For Customer provision of jurisdictional information, the following requirements apply:
  - 1. The Customer will provide quarterly reports indicating the percent of total Telephone Company provided Switched Access usage that is interstate and intrastate. The reports may aggregate usage at a statewide, LATA, BAN or end office level.
  - 2. The reports will be based on the calendar year and will be due within fifteen days after the end of the guarter beginning with the completion of the first full quarter of service.
  - 3. The Customer will maintain records of call detail from which the jurisdictional determination is made. For verification purposes the Telephone Company may request that these records be made available for inspection and audit on not more than an annual basis. Such audit may be conducted by independent auditors if the Telephone Company and the Customer, or the Customer alone, is willing to pay the expense. The quarterly reports will be used as the basis for prorating charges to the interstate and intrastate jurisdictions for the next three month's billing and will be effective on the first day of the next monthly billing period which begins at least 15 business days after the day on which the Customer reports the revised jurisdictional information to the Telephone Company
  - 4. In the event the Customer fails to provide a report for one or more quarters, the Telephone Company will use the most recently provided quarterly report for subsequent bills until the Customer provides an updated report.
  - 5. In those situations where a PIU has not been provided with a quarterly update and is therefore not available, a PIU of 50% (fifty percent) will be applied.
  - 6. No revisions to bills preceding the effective date of the revised jurisdictional information will be made based on this report.

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# 1.7 Application of Charges, Payments and Credits (Cont'd)

#### 1.7.5. Minimum Period

The minimum period Access Service is provided and charges are applicable is one month. For discontinuances of Service, all applicable charges for the one-month period will apply. All applicable Non-Recurring Charges for the Service will be billed in addition to the Minimum Period Charge.

## 1.7.6 Disputes

If a customer disputes any portion of the charges and withholds payment of such disputed amounts, the customer must notify the Company in writing by the due date of the disputed bill, identifying the amount, reason and rationale of such dispute. At a minimum, the customer must pay all undisputed amounts due by the due date. The failure to submit a written dispute by the due date will not preclude the customer from thereafter submitting a dispute or seeking a billing adjustment for any charges which have been paid.

The Telephone Company will assess or credit late payment charges on disputed amounts to the Customer as follows:

- 1. If resolved in favor of the Telephone Company and the Customer has paid the disputed amount on or before the payment due date, no late payment charges will apply.
- 2. If resolved in favor of the Telephone Company and the Customer has withheld the disputed amount, any payments withheld pending settlement of the dispute shall be subject to the late payment charge as specified in this Tariff.
- 3. If resolved in favor of the Customer and the Customer has withheld the disputed amount, the Customer shall be credited for each month or portion thereof that the late payment charge may have been applied. In the event the Customer has paid the late payment charge, a credit will be granted to the Customer for the late payment charge paid on disputed amount.

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3<sup>rd</sup> Revised Page 15 Replaces 2<sup>nd</sup> Revised Page 15

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### 2.0 Switched Access Service

Telephone Company concurs in the rules and regulations, except as listed in Section 1.5-1.7, including all footnotes, hereto, applying to and governing Access Service as set forth in the Southwestern Bell Telephone Company., d/b/a AT&T Missouri Access Service PSC MO Tariff No.36 – Section 6 (Switched Access) on file with and approved by the Public Service Commission of the State of Missouri, and in any amendments thereto as authorized by the Missouri Public Service Commission or applicable law for the areas served by Southwestern Bell Telephone Company and the Telephone Company.

Telephone Company concurs in the rules and regulations, except as listed in Section 1.5-1.7, including all footnotes, hereto, applying to and governing Access Service as set forth in the CenturyTel of Missouri, LLC d/b/a CenturyLink Access Service PSC MO Tariff No. 2- Section 4 (Switched access) on file with and approved by the Public Service Commission of the State of Missouri, and in any amendments thereto as authorized by the Missouri Public Service Commission or applicable law for the areas served by CenturyTel of Missouri, LLC d/b/a CenturyLink and the Telephone Company.

Telephone Company concurs in the rules and regulations, except as listed in Section 1.5-1.7, including all footnotes, hereto, applying to and governing Access Service as set forth in the Embarq Missouri, Inc. d/b/a CenturyLink, Access Service PSC MO Tariff No. 26 (Switched access) on file with and approved by the Public Service Commission of the State of Missouri, and in any amendments thereto as authorized by the Missouri Public Service Commission or applicable law for the areas served by Embarq Missouri, Inc. d/ba/ CenturyLink and the Telephone Company.

Telephone Company reserves the right to cancel and make void the above concurrence statements subject to requirements as may be ordered by the Missouri Public Service Commission, at any and such time as it appears that such cancellation is in the best interest of the Telephone Company and/or its end users.

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2<sup>nd</sup> Revised Page 16 Replaces 1<sup>st</sup> Revised Page 16

3.1 Reserved for Future Use

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Effective Date: March 1, 2013

3.1. Reserved for Future Use

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