

TERRE DU LAC UTILITIES, INC.  
Name of Issuing Corporation

For Terre Du Lac Lake Development  
Community, Town or City  
St. Francois & Washington  
Counties, Missouri

RECEIVED  
MAY 3 1974  
MISSOURI  
Public Service Commission

TERRE DU LAC UTILITIES, INC.

RULES AND REGULATIONS  
APPLYING TO  
WATER SERVICE

Filed with the  
Public Service Commission of Missouri

FILED  
JUL 30 1974  
Public Service Commission

\*Indicates new rate or text  
+Indicates change

DATE OF ISSUE MAY 1 1974  
month day year

DATE EFFECTIVE JUL 30 1974  
~~JUN 1 1974~~  
month day year

ISSUED BY *Donald R. St...*  
name of officer

President, Bonne Terre, Missouri  
title address

TERRE DU LAC UTILITIES, INC. For Terre Du Lac Lake Development  
 Name of Issuing Corporation Community, Town or City  
St. Francois and Washington  
Counties, Missouri

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 Public Service Commission

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 20  
 JUL 30 1974  
 Public Service Commission

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 †Indicates change

DATE OF ISSUE MAY 1 1974 DATE EFFECTIVE JUN 1 1974  
 month day year month day year  
 ISSUED BY Donald R. [Signature] President, Bonne Terre, Missouri  
 name of officer title address

TERRE DU LAC UTILITIES, INC. For Terre Du Lac Lake Development  
Name of Issuing Corporation Community, Town or City  
St. Francois and Washington  
Counties, Missouri

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Public Service Commission

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FILED

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Public Service Commission

DATE OF ISSUE MAY 1 1974  
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ISSUED BY [Signature]  
name of officer

President, Bonne Terre, Missouri  
title address

Cancelling P.S.C.MO. No.

(Original) SHEET No.  
(Revised)

TERRE DU LAC UTILITIES, INC.

For Terre Du Lac Lake Development

Name of Issuing Corporation

Community, Town or City

St. Francois & Washington

Counties, Missouri



DATE OF ISSUE MAY 1 1974  
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ISSUED BY Donald R. [Signature]  
name of officer

President Bonne Terre, Mo.  
title address

TERRE DU LAC UTILITIES, INC. For Terre Du Lac Lake Development  
 Name of Issuing Corporation Community, Town or City  
 St. Francois & Washington  
 Counties, Missouri

LEGAL DESCRIPTION OF AREA TO BE SERVED (By Parcel)	
MAY 1 1974	
<p>ST. FRANCOIS COUNTY:</p> <p>4461.28 acres, more or less, in Township 37 North, Range 4 East, St. Francois County, Missouri, being described by numbered parcels and listed numerically by Section as shown on the accompanying map.</p> <p>SECTION 7:</p> <ol style="list-style-type: none"> <li>1. All of the Northwest quarter of the Southwest quarter, containing 40 acres, more or less.</li> <li>2. All of the South half of the Southwest quarter, containing 80 acres, more or less.</li> </ol> <p>SECTION 15:</p> <ol style="list-style-type: none"> <li>3. All of four acres in the Southeast corner of the North half of the Southwest quarter of the Southwest quarter, described as follows: Beginning at the Southeast corner of the North half of the Southwest quarter of the Southwest quarter and running North two acres, thence West two acres, thence South two acres, thence East two acres to the beginning corner containing 4 acres.</li> <li>4. All of the South half of the Southwest quarter of the Southwest quarter containing 20 acres, more or less.</li> </ol> <p>SECTION 16:</p> <ol style="list-style-type: none"> <li>5. All of the Southeast quarter of the Southeast quarter, containing 40 acres, more or less.</li> </ol>	
JUL 30 1974	
<p>*Indicates new rate or text          †Indicates change</p>	

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ISSUED BY Donald D. Stum President Benne Terre, Mo.  
name of officer title address





TERRE DU LAC UTILITIES, INC.

For Terre Du Lac Lake Development

Name of Issuing Corporation

Community, Town or City  
St. Francois & Washington  
Counties, Missouri

LEGAL DESCRIPTION OF AREA TO BE SERVED  
(By Parcel)

SECTION 21:

- 17. The Southeast quarter of the Northwest quarter containing 40 acres, more or less.
- 18. The East half of the Southwest quarter, containing 80 acres, more or less.
- 19. The East half, containing 320 acres, more or less.

SECTION 22:

- 20. The Northwest quarter of the Northwest quarter, containing 40 acres, more or less.

SECTION 27:

- 21. All that part of the Southwest Quarter of the Northwest Quarter lying west of the western right-of-way line of the easternmost main line track of the Missouri-Illinois Railroad Company and containing 28.47 acres, more or less; excepting however, the right-of-ways of said Missouri-Illinois Railroad Company.

SECTION 28:

- 22. 547.44 acres, more or less, being all that part lying North of Big River, except the Northwest quarter of the Northwest quarter and also excepting the right-of-ways of the Missouri-Illinois Railroad Company.

SECTION 29:

- 23. All of Section 29, containing 640 acres, more or less.

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name of officer title address

TERRE DU LAC UTILITIES, INC.

Name of Issuing Corporation

For Terre Du Lac Lake Development

Community, Town or City  
St. Francois & Washington

Counties, Missouri

LEGAL DESCRIPTION OF AREA TO BE SERVED

(By Parcel)

RECEIVED

MAY 3 1974

SECTION 30:

24. 612.24 acres, more or less, being all except the Surface Rights only to that certain tract of land containing 27.76 acres, more or less, which was deeded to Crawford Moser by deed which is recorded in Book 81, at Page 253, in the Recorder's Office of St. Francois County, Missouri; and is more particularly described as follows: Beginning at the South quarter corner; thence along the North-South centerline of Section 30, North, 920.00'; thence Easterly to a point on the East side of the S.W. 1/4 of the S.E. 1/4; thence, along said line, South, 920.00' to the Southeast corner thereof; thence, Westerly along the South line of Section 30 to the point of beginning; and containing 27.76 acres, more or less; and also excepting a small tract of land in the Northwest Quarter of the Southwest Quarter of said Southeast Quarter of Section 30, Township 37 North, Range 4 East, which is now used for a cemetery and which is more particularly described as follows:

Beginning at a point which is located 1,546.45 feet north of and 2,420.77 feet west of the Southeast corner of said Section 30, said point marking the Northwest corner and beginning point of the cemetery tract; thence S.82° 35' E. 41.48 feet to the Northeast corner of said cemetery; thence S. 7°56' W. 40.41 feet to the Southeast corner of said cemetery; thence N. 82°15' W. 40.00 feet to the Southwest corner of said cemetery; thence N. 5°49' E. 40.20 feet to point of beginning and containing 0.037 of an acre, more or less.

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name of officer

President Bonne Terre, Mo.  
title address



Cancelling P.S.C.MO. No.

SHEET No.

TERRE DU LAC UTILITIES, INC.

Name of Issuing Corporation

For Terre Du Lac Lake Development

Community, Town or City

St. Francois & Washington

Counties, Missouri

LEGAL DESCRIPTION OF AREA TO BE SERVED

(By Parcel)

SECTION 32:

25. All of that part of the North half lying North of the following described line: Beginning at the Southwest corner of the North half of the North half of the Northwest quarter; thence along the South line to the Southeast corner thereof; thence South easterly to the Southwest corner of the North half of the Southeast quarter of the Northeast quarter; thence along the South line to the Southeast corner thereof, containing 140 acres, more or less.

SECTION 33:

26. All that part of the North half which lies West of Big River and North of the following described line: Beginning at the mid-point of the Western boundary line of the Southwest Quarter of the Northwest Quarter; thence Easterly to the center thereof; thence Northeasterly to the Northwest corner of the Southeast Quarter of the Northwest Quarter; thence Easterly to the mid-point of the Northern boundary line thereof; thence South-easterly to a point on the Western boundary line of the Southwest Quarter of the Northeast Quarter, 660 feet North of the Southwest corner thereof; thence, parallel to the Southern boundary line thereof, Easterly to Big River, containing 125 acres, more or less.

FILED

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ISSUED BY Donald R. [Signature] name of officer

President Bonne Terre, Mo. title address

TERRE DU LAC UTILITIES, INC. For Terre Du Lac Lake Development  
Name of Issuing Corporation Community, Town or City  
ST. Francois & Washington  
Counties, Missouri

LEGAL DESCRIPTION OF AREA TO BE SERVED  
(By Parcel)

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MAY 3 1974

WASHINGTON COUNTY:

700 acres, more or less, in Township 37-North, Range 3 East, Washington County, Missouri, being described by numbered parcels and listed numerically by Section as shown on the accompanying map.

SECTION 12:

- 1. The Southeast quarter, containing 160 acres, more or less.
- 2. The South half of the Southwest quarter, containing 80 acres, more or less.

SECTION 13:

- 3. The Northeast quarter, containing 160 acres, more or less.
- 4. The North half of the Northwest quarter, containing 80 acres, more or less.

SECTION 25:

- 5. The Northeast quarter, containing 160 acres, more or less.
- 6. The Northwest quarter of the Southeast quarter, containing 40 acres, more or less.
- 7. The North half of the Northeast quarter of the Southeast quarter, containing 20 acres, more or less.

Total All Acreage - 5,161.28A. (±)

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DATE OF ISSUE MAY 1 1974 DATE EFFECTIVE JUL 30 1974  
ISSUED BY Donald R. [Signature] President Bonne Terre, Mo.  
name of officer title address

Terre Du Lac Utilities Corporation For Terre Du Lac Lake Development  
Name of Issuing Company Community, Town or City  
St. Francois and Washington Counties

RULES GOVERNING  
RENDERING OF **WATER SERVICE**

Missouri Public  
Service Commission

**SCHEDULE OF WATER RATES**

REC'D AUG 03 1999

**Availability:**

Available to any metered customer located in the Company's certificated service territory.

**Water Service Rates:**

Monthly Customer Charge (5/8" and 3/4" meters)	\$ 8.12 per Month	+
Monthly Customer Charge (1" meter)	\$14.43 per Month	+
Monthly Customer Charge (2" meter)	\$37.53 per Month	+
<hr/>		
Usage Charge (for all usage > 5,000 gal/quarter)	\$ 2.35 per 1,000 gallons	+

**Monthly Minimum Bill:** Equals the applicable Monthly Customer Charge. The minimum monthly billing shall be billed customers based on this Charge. At the end of each quarter, the customer meters will be read and usage billed at that time.

**Taxes:** Any applicable Federal, State or local taxes computed on a billing basis shall be added as separate items in rendering each bill.

**+ Late Payment Charge:** Billings will be made and distributed at monthly intervals. Bills will be rendered net, bearing the last date on which payment will then be considered delinquent. The period after which the payment is considered delinquent is 21 days after rendition of the bill. A charge of one and one half percent (1 1/2%) per month times the unpaid balance will be added to delinquent amounts

**\* Bad Check Charge:** A bad check charge of \$15 per check will be paid on all checks returned from the bank for insufficient funds.

**\* NOTE:** The above water service rates are subject to the terms and conditions of an agreement between the Company, the Staff of the Missouri Public Service Commission and the Office of the Public Counsel, as approved by the Missouri Public Service Commission in Case No. WR-2000-68.

Missouri Public  
Service Commission

- \* Indicates new rate or text
- + Indicates change

FILED APR 01 2000

Date of Issue August 25, 1999

Date Effective October 10, 1999

Issued By: James O. Kwon, President 110 Rue Terre Bonne, Bonne Terre, MO 63628

Name of Officer

Title

Address

APR 01 2000

FORM NO. 13 P.S.C.MO. No. 1 3rd {Original} SHEET No. 8  
 {Revised} SHEET No. 8  
 Cancelling P.S.C.MO. No. 1 2nd {Original} SHEET No. 8  
 {Revised} SHEET No. 8

TERRE DU LAC UTILITIES CORPORATION For TERRE DU LAC LAKE DEVELOPMENT  
 Name of Issuing Corporation Community, Town or City  
 St. Francois & Washington Counties

**RECEIVED**

Schedule of Rates and Charges - No. 1  
 JUL 27 1987

1. AVAILABILITY: **MISSOURI**  
Public Service Commission  
 Availability to any water service customer located within the certified service area and/or on Company's water service mains suitably supplied and constructed for delivering the service requested.

2. RATES AND CHARGES:  
 Service for monthly minimum and quarterly water rates:  
 Minimum bill for single family residence \$ 6.25/month \*  
 Minimum bill for commercial (meter size 1") \$ 9.77/month \*  
 Minimum bill for commercial (meter size 2") \$22.31/month \*  
 Water usage rate will otherwise apply quarterly with first 5,000 gallons excluded. The rates for quarterly usage are:  
 All over 5,000 gallons . . . . . \$ 2.44/1,000 gallons \*  
 These rates do not include any Municipal, State or Federal taxes and computed on either billing or consumption basis. Any taxes applicable shall be added as separate items in rendering each bill.

3. BILLING:  
 Bills will be distributed at monthly intervals and considered due for payment for a period of twenty-one (21) days following mailing to the customers. Any accounts remaining unpaid at the expiration of twenty-one (21) days shall be considered delinquent and the Company may take such action as is specified in its rules and regulations. Penalty of 1 1/2% per month will be added to delinquent amount.

The monthly billing shall be sent to customers, based on minimum monthly rate. At the end of each quarter, the meter will be read to make any adjustment between the actual charges based on consumption and the minimum billing distributed during each quarter.

\*Indicates new rate or text  
 +Indicates change

**FILED**  
 OCT 1 1987  
 Public Service Commission

**CANCELLED**

APR 01 2000

By 44 RS 8  
Public Service Commission  
**MISSOURI**

DATE OF ISSUE September 1, 1987 DATE EFFECTIVE October 1, 1987  
 month day year month day year  
 ISSUED BY James Kwon James Kwon, President, Bonne Terre, MO 63628  
 name of officer title address

TERRE DU LAC UTILITIES CORPORATION

TERRE DU LAC LAKE DEVELOPMENT

Name of Issuing Corporation

For Community, Town or City  
St. Francois & Washington Counties

Schedule of Rates and Charges - No. 1

RECEIVED

DEC 2 1984

MISSOURI  
Public Service Commission

1. AVAILABILITY:

Availability to any water service customer located within the certified service area and/or on Company's water service mains suitably supplied and constructed and delivering the service requested.

2. RATES AND CHARGES:

Service for monthly minimum and quarterly water rates:

- Minimum bill for single family residence \$ 7.42/month \*
- Minimum bill for commercial (meter size 1") \$12.43/month \*
- Minimum bill for commercial (meter size 2") \$30.80/month \*

Water usage rate will otherwise apply quarterly with first 5,000 gallons excluded. The rates for quarterly usage are:

All over 5,000 gallons. . . . . \$2.45/1,000 gallons \*

These rates do not include any Municipal, State or Federal taxes computed on either billing or consumption basis. Any taxes applicable shall be added as separate items in rendering each bill.

3. BILLING:

Bills will be distributed at monthly intervals and considered due for payment for a period of twenty-one (21) days following mailing to the customers. Any accounts remaining unpaid at the expiration of twenty-one (21) days shall be considered delinquent and the Company may take such action as is specified in it's rules and regulations. Penalty of 1 1/2% per month will be added to delinquent amount.

The monthly billing shall be sent to customers, based on minimum monthly rate. At the end of each quarter, the meter will be read to make any adjustment between the actual charges based on consumption and the minimum billing distributed during each quarter.

CANCELLED

OCT 1 1987

BY [Signature]  
Public Service Commission

FILED  
JAN - 1 1985  
84-226+227  
Public Service Commission

\*Indicates new rate or text  
+Indicates change

DATE OF ISSUE December 21 <sup>1984</sup> month day year DATE EFFECTIVE January 1, 1985 month day year

ISSUED BY [Signature] James Kwon, President, Bonne Terre, MO 63628  
name of officer title address



TERRE DU LAC UTILITIES CORPORATION For TERRE DU LAC LAKE DEVELOPMENT

Name of Issuing Corporation

Community/Town or City St. Francois Washington Counties Missouri

Schedule of Rates and Charges - No. 1 APR 20 1984

1. AVAILABILITY:

Availability to any water service customer in the certified service area and/or on Company's water service mains suitably supplied and constructed for delivering the service requested.

2. RATES AND CHARGES:

Service for monthly minimum and quarterly water rates:

- Minimum bill for single family residence \$6.12/month \*
Minimum bill for commercial (meter size 1") \$10.32/month \*
Minimum bill for commercial (meter size 2") \$25.71/month \*

Water usage rate will otherwise apply quarterly with first 5,000 gallons excluded. The rates for quarterly usage are:

All over 5,000 gallons.....\$1.99/1,000 gallons \*

These rates do not include any Municipal, State or Federal taxes computed on either billing or consumption basis. Any taxes applicable shall be added as separate items in rendering each bill.

3. BILLING:

Bills will be distributed at monthly intervals and considered due for payment for a period of twenty-one (21) days following mailing to the customers. Any accounts remaining unpaid at the expiration of twenty-one (21) days shall be considered delinquent and the Company may take such action as is specified in it's rules and regulations. Penalty of 1 1/2% per month will be added to delinquent amount.

The monthly billing shall be sent to customers, based on minimum monthly rate. At the end of each quarter, the meter will be read to make any adjustment between the actual charges based on consumption and the minimum billing distributed during each quarter.

CANCELLED

JAN - 1 1985 BY 2nd RSJ PUBLIC SERVICE COMMISSION OF MISSOURI

FILED OCT - 1 1984 84 - 226 Public Service Commission

\*Indicates new rate or text
+Indicates change

DATE OF ISSUE April 25, 1984 month day year

DATE EFFECTIVE OCT - 1 1984 month day year

ISSUED BY James O. Kwan President, Bonne Terre, MO 63628 name of officer title address

TERRE DU LAC UTILITIES CORPORATION For TERRE DU LAC LAKE DEVELOPMENT  
Name of Issuing Corporation Community, Town or City  
St. Francois & Washington Counties  
Missouri

JUL 25 1983

Schedule of Rates and Charges - No. 1

MISSOURI  
Public Service Commission

1. AVAILABILITY:

Available to any water service customer located within the certified service area and/or on Company's water service mains suitably supplied and constructed for delivering the service requested.

2. RATES AND CHARGES:

- \* Service for monthly minimum and quarterly water rates. \*
- \* Minimum bill for single family residence \$5.75/month \*
- Minimum bill for commercial (meter size 1") \$9.70/month
- Minimum bill for commercial (meter size 2") \$24.16/month
- \* Water usage rate will otherwise apply quarterly with first 5,000 gallons excluded. The rates for quarterly usage are:
- \* All over 5,000 gallons.....\$1.87/1,000 gals. \*

These rates do not include any Municipal, State or Federal taxes computed on either billing or consumption basis. Any taxes applicable shall be added as separate items in rendering each bill.

3. BILLING:

Bills will be distributed at monthly intervals and considered due for payment for a period of twenty-one (21) days following mailing to the customer. Any accounts remaining unpaid at the expiration of twenty-one (21) days shall be considered delinquent and the Company may take such action as is specified in its rules and regulations. Penalty of 1 1/2% per month will be added to delinquent amount. +

The monthly billing shall be sent to customers, based on minimum monthly rate. At the end of each quarter, the meter will be read to make any adjustment between the actual charges based on consumption and the minimum billing distributed during each quarter.

\*Indicates new rate or text  
+Indicates change

**CANCELLED**  
OCT - 1 1984  
*Art. 2nd PS 8*

**FILED**  
AUG - 1 1983  
83 - 70  
Public Service Commission

DATE OF ISSUE 7/25/83 DATE EFFECTIVE August 1, 1983  
month day year month day year

ISSUED BY: JOK. President, Bonne Terre, Missouri 63628  
name of officer title address

TERRE DU LAC UTILITIES CORPORATION For TERRE DU LAC LAKE DEVELOPMENT  
Name of Issuing Corporation

Community, Town or City  
St. Francois & Washington Counties

RIE 01E1V1E1D

Schedule of Rates and Charges - No. 1

SEP - 3 1982

1. AVAILABILITY:

Available to any water service customer located within the certified service area and/or on Company's water service mains suitably supplied and constructed for delivering the service requested.

2. RATES AND CHARGES:

\* Single family residence service for monthly minimum and quarterly water rates.

Minimum bill . . . . . \$ 4.75/month

Water usage rate will be billed quarterly with first 5000 gallons excluded. The rates for quarterly usage would be:

Next 5000 gallons: . . . . . \$ 1.70/1000  
Next 10,000 gallons: . . . . . \$ 1.50/1000  
All over 20,000 gallons: . . . . . \$ 1.00/1000

These rates do not include any Municipal, State or Federal taxes computed on either billing or consumption basis. Any taxes applicable shall be added as separate items in rendering each bill.

3. BILLING:

Bills will be distributed at monthly intervals and considered due for payment for a period of twenty-one (21) days following mailing to the customer. Any accounts remaining unpaid at the expiration of twenty-one (21) days shall be considered delinquent and the Company may take such action as is specified in its rules and regulations.

\* The monthly billing shall be sent to customers based on minimum monthly rate. At the end of each quarter, the meter will be read to make any adjustment between the actual charges based on consumption and the minimum billing distributed during each quarter.

\*Indicates new rate or text  
+Indicates change

**CANCELLED**  
AUG - 1 1983  
let. RS. 8  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

**FILED**  
SEP 13 1982  
83 - 6  
Public Service Commission

extent the interim rates exceed the permanent rates, the excess shall be refunded to customers plus interest at the average prime lending rate existing during the period of time these interim rates are in effect.

DATE OF ISSUE 9/3/82  
month day year

DATE EFFECTIVE 9/13/82  
month day year

ISSUED BY *J. Ok*  
name of officer  
James O. Kwon

President, Bonne Terre, MO  
title address

TERRE DU LAC UTILITIES, INC. For Terre Du Lac Lake Development  
Name of Issuing Corporation Community, Town or City  
St. Francois & Washington  
Counties, Missouri

Schedule of Rates and Charges No. **RECEIVED**

MAY 3 1974

1. AVAILABILITY:

Available to any water service customer located within the certified service area and/or on Company's water service mains suitably supplied and constructed for delivering the service requested.

2. RATES AND CHARGES:

Single family residence service quarterly water rates.

First 2000 gallons.....	\$ 6.00
Next 1000 gallons per 1000 gal.....	\$ 2.00
Next 2000 gallons per 1000 gal.....	\$ 1.90
Next 5000 gallons per 1000 gal.....	\$ 1.70
Next 10000 gallons per 1000 gal.....	\$ 1.50
all over 20,000 gallons per 1000 gal...	\$ 1.00

Minimum Bill.....\$12.00/quarter

Penalty of 1 1/2% will be added to all bills not paid within twenty (20) days. These rates do not include any Municipal, State or Federal taxes computed on either billing or consumption basis. Any taxes applicable shall be added as separate items in rendering each bill.

3. BILLING:

Bills will be distributed at quarterly intervals and considered due for payment for a period of twenty (20) days following mailing to the customer. Any accounts remaining unpaid at the expiration of twenty (20) days shall be considered delinquent of the Company may take such action as is specified in its rules and regulations.

**CANCELLED**

SEP 13 1982

PUBLIC SERVICE COMMISSION OF MISSOURI

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ISSUED BY [Signature] President, Bonne Terre, Missouri  
name of officer title address

P. S. C. MO. No. 1  Sheet No. 8A

Cancelling P. S. C. MO. No. 1  Sheet No. 8A

Terre Du Lac Utilities Corporation For Terre Du Lac Lake Development  
Name of Issuing Company Community, Town or City  
St. Francois and Washington Counties

RULES GOVERNING  
RENDERING OF WATER SERVICE

+ Missouri Public  
Service Commission

**SCHEDULE OF WATER SERVICE CHARGES**

REC'D AUG 03 1999

**Reconnection of Service for "Seasonal" Terminations: \***

A charge of \$25.00 plus the monthly customer charge times the number of months "off-system" (not to exceed 9 months) shall be charged where the same beneficial service recipient terminates and restores service to the same location within a 12-month period. Restoration of service of a non-payment disconnect after 45 days is deemed to be a seasonal reconnection of service.

Missouri Public  
Service Commission

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+ Indicates change

Date of Issue August 25, 1999

Date Effective 08-25-1999

Issued By: James O. Kwon, President 110Rue Terre Bonne, Bonne Terre, MO 63628

Name of Officer

Title

Address

APR 01 2000



TERRE DU LAC UTILITIES, INC. For Terre Du Lac Lake Development  
 Name of Issuing Corporation Community, Town or City  
St. Francois and Washington  
Counties, Missouri | | V | |

<u>Rules and Regulations Governing Rendering</u> <u>of Water Service</u>		MAY 3 1974
<p>Rule 1 <u>GENERAL</u></p> <p>(a) Every Customer, upon signing an application for any service rendered by the Company, or upon taking of water service, shall be considered to have expressed consent to be bound by these rates, rules and regulations.</p> <p>(b) The company's rules and regulations governing rendering of service are set forth in these numbered sheets. The Company reserves the right, subject to authority of the Public Service Commission of Missouri, to prescribe additional rates, rules or regulations or to alter existing rates, rules or regulations as it may from time to time deem necessary or proper.</p> <p>(c) The water service made available under these rules is for the use of the Customer on his premises, and he shall not re-sell any of it without written consent of this Company. The Company's rates are predicated upon the supply of service being rendered separately for each premise and the ultimate usage in or on such separate premises.</p> <p>(d) At the effective date of these rules and regulations, all new facilities, construction contracts, and written agreements shall conform to these rules and regulations in accordance with the statutes of the State of Missouri and authority of the Public Service Commission of Missouri. However, nothing in these rules and regulations shall require reconstruction or alteration of existing facilities, contracts or written agreements to provide conformance either at the effective date or thereafter, excepting where such alteration is mutually agreeable between the Company and the customers involved or is considered necessary by the Company.</p> <p>(e) The properly authorized agents of the Company shall have the right to enter upon the premises of the Customer at all reasonable times for the purpose of inspecting any appliance of the Customer used in connection with this service.</p> <p>*Indicates new rate or text            +Indicates change</p>	<p style="text-align: center;">MISSOURI Public Service Commission</p> <p style="text-align: right;">JUL 30 1974</p>	

DATE OF ISSUE MAY 1 1974 DATE EFFECTIVE JUN 1 1974  
 month day year month day year

ISSUED BY Donald R. Sh... President, Bonne Terre, Mo.  
 name of officer title address

TERRE DU LAC UTILITIES, INC. For Terre Du Lac Lake Development  
 Name of Issuing Corporation Community, Town or City  
St. Francois and Washington  
Counties, Missouri

Rules and Regulations Governing Rendering of Water Service
<div style="text-align: right; margin-bottom: 10px;">MAY 3 1974</div> <p>Rule 1 <u>GENERAL</u> (continued)</p> <p>(f) Regular business hours for the various Company offices shall be from 8:00 a.m. to 5:00 p.m., local time, Monday through Friday of each week, excepting legal holidays.</p> <p>Rule 2 <u>DEFINITIONS</u></p> <p>(a) The "COMPANY" is the Terre Du Lac Utilities Corporation acting through its Officers, managers or other duly authorized employees or agents.</p> <p>(b) The "CUSTOMER" is any person, firm, corporation or governmental body receiving water service from such Company.</p> <p>(c) The word "PREMISE" shall be used herein to define the standard billing unit or unit of service of the Company. The Company reserves the right to bill separately each Premise as defined below. Charges are based on water meter readings, the readings of meters serving two or more Premises can be combined for billing purposes, only for the convenience of the Company. A Premise as used herein shall designate:</p> <ol style="list-style-type: none"> <li>(1) A building owned or leased by a Customer and occupied as a single residence or place of business; or</li> <li>(2) A building owned or leased by a Customer containing more than one apartment and having one entrance and using one hall in common; or</li> <li>(3) A building owned or leased by a Customer having a number of apartments, offices or lofts which are rented to tenants; or</li> <li>(4) A public building such as a town hall, school house, fire engine house, etc.; or</li> </ol> <div style="margin-top: 20px;"> <p>*Indicates new rate or text            †Indicates change</p> </div>

JUL 30 1974  
~~JUN 1 1974~~

DATE OF ISSUE MAY 1 1974 DATE EFFECTIVE \_\_\_\_\_  
month day year month day year

ISSUED BY Donald R. [Signature] President, Bonne Terre, Missouri  
name of officer title address

TERRE DU LAC UTILITIES, INC.

For Terre Du Lac Lake Development

Name of Issuing Corporation

Community, Town or City

St. Francois and Washington

Counties, Missouri

Rules and Regulations Governing Rendering  
of Water Service

MAY 3 1974

Rule 2 DEFINITIONS (continued)

- (5) Each dwelling unit, house or building in a row having party walls; or
- (6) A contiguous group or combination of buildings owned or leased by a Customer and occupied by a single family or firm as a residence or place of business; or
- (7) A contiguous group or combination of buildings operated as a hospital or other public service institution; or
- (8) A single lot or park or playground;

with specific understanding that in instances where two or more of the above designations might apply, the most restrictive shall be deemed appropriate.

- (d) A "Water Main" is a pipeline which is owned and maintained by the Company, located on public property or on private easements, and used to transport water from the storage facilities to the certified service area.
- (e) A "Customers Water Service" is a pipe with appurtenances installed, owned, and maintained by the Customer, used to convey water from the Company's metering equipment to the customer's premise.

Rule 3 LIABILITY OF THE COMPANY

- (a) The Company shall not be responsible in damages for any failure to supply water to the premises or for interruption if such failure or interruption is without willful default or negligence on its part.

FILED

JUL 30 1974

\*Indicates new rate or text

+Indicates change

DATE OF ISSUE MAY 1 1974

DATE EFFECTIVE JUL 30 1974  
~~JUN 1 1974~~

month day year

month day year

ISSUED BY Donald R. Sh...  
name of officer

President, Bonne Terre, Missouri  
title address

TERRE DU LAC UTILITIES, INC. Terre Du Lac Lake Development  
Name of Issuing Corporation For Community, Town or City  
St. Francois and Washington  
Counties of Missouri

Rules and Regulations Governing Rendering of Water Service		INT. DIV. 10
<p>Rule 3 <u>LIABILITY OF THE COMPANY</u> (Continued)</p> <p>(b) The Company shall not be liable for damages resulting to Customer or to third persons, unless due to contributory negligence on the part of the Company, and without any contributory negligence on the part of the Customer or such third party.</p> <p>(c) The Company shall not be liable for damages because of any interruption of water service or for damages caused by defective piping and appliances on the customer's premises.</p> <p>(d) Employees or agents of the Company are expressly forbidden to demand or accept any compensation for any service rendered to its Customers except as covered in the Company's rules and regulations.</p> <p>(e) No employee or agent of the Company shall have the right or authority to bind it by any promise, agreement or representation contrary to the letter of intent of these rules and regulations. Nor shall any employee or agent of the Company have authority to bind it by any promise, agreement, or representation not provided for in these rules, unless such authority is in writing and signed by the General Manager of the Company.</p> <p>Rule 4 <u>SERVICE CONNECTIONS</u></p> <p>(a) A written application or contract properly executed, will be required from the Customer, before the Company will be required to supply service; provided, however, that the Company shall have the right to reject, for failure of the customer to abide by its rules and regulations on file with the Commission, any application. In any case where unusual construction or equipment expense is necessary to furnish the service, the Company may require a contract for such reasonable period of time as is specified by the Company at the time of the making of such contract.</p>	<p>MAY 3 1974</p> <p>MAY 3 1974</p> <p>JUL 30 1974</p>	<p>10</p> <p>10</p> <p>10</p>

\*Indicates new rate or text  
+Indicates change

DATE OF ISSUE MAY 1 1974 DATE EFFECTIVE JUL 30 1974  
month day year month day year

ISSUED BY [Signature] President, Bonne Terre, Mo.  
name of officer title address

TERRE DU LAC UTILITIES CORPORATION  
Name of Issuing Corporation

For TERRE DU LAC LAKE DEVELOPMENT  
Community, Town or City  
ST FRANCOIS AND WASHINGTON COUNTIES,  
MISSOURI

**RECEIVED**

SEP 9 1996

Rule 4 SERVICE CONNECTIONS (continued)

MISSOURI  
Public Service Commission

- (b) The customer shall, upon request of the Company, present in writing to the Company, a list of the services which are to be attached, giving the location of these devices and the Company will then advise whether this is allowable.
- (c) The Company will locate the point to which service connection will be made and will furnish the metering equipment which shall be located in the public street right-of-way or the property line easement.
- (d) Any change in the location of an existing service connection requested by the Customer shall be made at his expense.
- (e) Customer services will not be extended along public streets or roadways or through property of others in connecting with water mains. If a service connection is requested at a point not already served by a main of adequate capacity, the Company shall extend its mains as provided in Rule 14.
- (f) No substantial addition to the water using equipment shall be made except upon written notice to, and with the written consent of, the Company.

Rule 4-1 SERVICE CONNECTIONS FEE

New service connections shall be furnished and installed for a flat charge of \$520.74 per service connection. This charge shall include the service line from main to customer's property line, meter box and lid and the meter yoke. All additional installation or maintenance costs shall be at the expense of the customer.

CANCELLED  
September 1, 2014  
Missouri Public  
Service Commission  
WR-2014-0104, YW-2014-0368

FILED

OCT 16 1996

97 - 109

MO. PUBLIC SERVICE COMM

\*Indicates new rate or text  
+Indicates change

OCT 16 1996

DATE OF ISSUE 8/22/96 DATE EFFECTIVE [REDACTED]  
month day year month day year

ISSUED BY James O. Kwon James O. Kwon, President, Bonne Terre, MO 63628  
name of officer title address



TERRE DU LAC UTILITIES, INC.  
Name of Issuing Corporation

For TERRE DU LAC LAKE DEVELOPMENT  
Community, Town or City  
St. Francois and Washington Counties  
Missouri

Rules and Regulations Governing Rendering  
of Water Service

RECEIVED

Rule 4 SERVICE CONNECTIONS (continued)

JUL 22 1980

- (b) The customer shall, upon request of the Company, present in writing to the Company, a list of the devices which are to be attached, giving the location of these devices and the Company will then advise whether this is allowable.
- (c) The Company will locate the point to which service connection will be made and will furnish the metering equipment which shall be located in the public street right-of-way or the property line easement.
- (d) Any change in the location of an existing service connection requested by the Customer shall be made at his expense.
- (e) Customer services will not be extended along public streets or roadways or through property of others in connecting with water mains. If a service connection is requested at a point not already served by a main of adequate capacity, the Company shall extend its mains as provided in Rule 14.
- (f) No substantial addition to the water using equipment shall be made except upon written notice to, and with the written consent of, the Company.

MISSOURI  
Public Service Commission

\* Rule 4-1 SERVICE CONNECTIONS FEE

New service connections shall be furnished and installed for a flat charge of \$350.00 per service connection. This charge shall include the service line from main to customer's property line, meter box and lid and the meter yoke. All additional installation or maintenance costs shall be at the expense of the customer.

OCT 16 1985

JUL 22 1980

\*Indicates new rate or text  
+Indicates change

BY 2nd R.S. 13  
Public Service Commission

DATE OF ISSUE 7-18-80  
month-day-year

DATE EFFECTIVE 8-22-80  
month-day-year

ISSUED BY Alles o. Kern Senior V.P., Bonne Terre, Missouri  
name of officer title address

TERRE DU LAC UTILITIES, INC. For Terre Du Lac Lake Development  
 Name of Issuing Corporation Community, Town or City  
St. Francois and Washington  
 Counties, Missouri UVLSU

Rules and Regulations Governing Rendering of Water Service		MAY 3 1974
<p>Rule 4 SERVICE CONNECTIONS (continued)</p> <p>(b) The customer shall, upon request of the Company, present in writing to the Company, a list of the devices which are to be attached, giving the location of these devices and the Company will then advise whether this is allowable.</p> <p>(c) The Company will locate the point to which service connection will be made and will furnish the metering equipment which shall be located in the public street right-of-way or the property line easement.</p> <p>(d) Any change in the location of an existing service connection requested by the Customer shall be made at his expense.</p> <p>(e) Customer services will not be extended along public streets or roadways or through property of others in connecting with water mains. If a service connection is requested at a point not already served by a main of adequate capacity, the Company shall extend its mains as provided in Rule 14.</p> <p>(f) No substantial addition to the water using equipment shall be made except upon written notice to, and with the written consent of, the Company.</p> <p>Rule 4-1 <u>SERVICE CONNECTIONS FEE</u></p> <p>New service connections for yearly services furnished and installed for a flat charge of \$200.00 per service connection. This charge shall include the service line from main to customer's property line, meter box and lid and the meter yoke. All additional installation or maintenance costs shall be at the expense of the Customer.</p>	<p style="text-align: center; font-weight: bold; font-size: 1.2em;">CANCELLED</p> <p style="text-align: center;">AUG 22 1980</p> <p style="text-align: center;">BY <u>14 R.S. #13</u></p> <p style="text-align: center; font-weight: bold;">PUBLIC SERVICE COMMISSION OF MISSOURI</p> <p style="text-align: center; font-size: 1.5em; font-weight: bold;">FILED</p> <p style="text-align: center;">JUL 30 1974</p>	
<p>*Indicates new rate or text          †Indicates change</p>		

DATE OF ISSUE MAY 1 1974 DATE EFFECTIVE JUL 30 1974  
 month day year month day year  
 ISSUED BY [Signature] President, Bonne Terre, Missouri  
 name of officer title address

FORM NO. 13 P.S.C.MO. No. One { Original } SHEET No. 14  
 { Revised }  
 Cancelling P.S.C.MO. No. \_\_\_\_\_ { Original } SHEET No. \_\_\_\_\_  
 { Revised }  
TERRE DU LAC UTILITIES, INC. For Terre Du Lac Lake Development  
 Name of Issuing Corporation Community, Town or City  
St. Francois and Washington  
 Counties, Missouri

<u>Rules and Regulations Governing Rendering of Water Service</u>	
	MAY 3 1974
<p>Rule 5 <u>INSIDE PIPING AND CUSTOMER WATER SERVICES</u></p> <p>(a) The Customer will provide the customer water service at his expense and risk. As a condition of service, inside piping and building water construction must meet all of the requirements of the latest editions of the Plumbing Rules and Regulations of the Administrative Building Council, Volume III, at the time of connection to the system.</p> <p>(b) A separate and independent Customer water service shall be required for every building; except where one building stands at the rear of another on an interior lot and no water line is available or can be constructed to the rear building through an adjoining alley, court, yard, or driveway, the Customer's water service from the front building may be extended to the rear building and the whole considered as one Customer's water service.</p> <p>(c) Old Customer water services may be used in connection with new buildings only when they are found on examination and test to meet all requirements of the Company.</p> <p>(d) Any part of the customer's sewer service that is located within ten feet of a water service pipe shall be constructed of cast iron soil pipe with leaded joints.</p> <p>(e) All excavations required for the installation of a Customer's water service shall be open trench work unless otherwise approved by the Company. Pipe laying and backfill shall be performed in accordance with ASTM specifications except that no backfill shall be placed until the work has been inspected by the Company.</p>	
<p>Rule 6 <u>CUSTOMER'S INSTALLATION</u></p> <p>(a) Customer's will not be permitted to use water for purposes other than those stated in the application or _____</p>	
<p>*Indicates new rate or text          †Indicates change</p>	

DATE OF ISSUE MAY 1 1974 DATE EFFECTIVE JUL 30 1974  
 month day year month day year

ISSUED BY [Signature] President, Bonne Terre, Missouri  
 name of officer title address

TERRE DU LAC UTILITIES CORPORATION For TERRE DU LAC LAKE DEVELOPMENT  
Name of Issuing Corporation Community, Town or City

St. Francois and Washington  
Counties, Missouri

Rules and Regulations Governing Rendering  
of Water Service

Rule 6 CUSTOMER'S INSTALLATION (Continued)

APR 25 1980

- (a) agreement, nor will they be allowed to supply water in any way to other persons without permit from the Service Commission or permit others to use their hose or attachments or leave them exposed to use by others.
- (b) Customers will be required to prevent the waste of water, and keep all plumbing fixtures in good condition at their own expense and all waterways closed when not in use.
- (c) No physical connection will be allowed between a service line from the mains of the Company and any pipe or tank which shall contain water of polluted or otherwise questionable character, or which is not a water supply approved by the State Board of Health of Missouri. Should such a cross-connection be found, the Company will discontinue service to the customer in question, after a 24-hour notice, unless all physical connections between the two water supplies have been severed.

Rule 7 SERVICE CONNECTION AND TAPS

- \* All taps are to be made by the Company forces after application has been made in writing five (5) days in advance not counting Saturdays, Sundays or Holidays. Provided that a suitable size main is adjacent to the property. Any line size requested other than 3/4" will be subject to the approval of the Company.
- (a) The service line from the main to the meter shall be 3/4" blue plastic tuftube or other equivalent material not less than 3/4" in diameter, subject to the approval of the Company. The service line must be laid at right angles to the water main and up to the customer's property line. At this point, the Company will hook up the Customer's water service to the metering apparatus.

FILED

JUN 1 - 1980

Public Service Commission

\*Indicates new rate or text  
+Indicates change

DATE OF ISSUE April 23, 1980 DATE EFFECTIVE June 1, 1980  
month day year month day year

ISSUED BY James O. Kwon James O. Kwon, Senior V. P., Bonne Terre, MO.  
name of officer title address

TERRE DU LAC UTILITIES, INC. For Terre Du Lac Lake Development  
 Name of Issuing Corporation Community, Town or City  
St. Francois and Washington  
Counties, Missouri

Rules and Regulations Governing Rendering of Water Service		MAY 3 1974
Rule 6	<u>CUSTOMER'S INSTALLATION</u> (Continued)	
(a)	agreement, nor will they be allowed to supply water in any way to other persons without permit from the Company, or permit others to use their hose or attachments or leave them exposed to use by others.	
(b)	Customers will be required to prevent the waste of water, and keep all plumbing fixtures in good condition at their own expense and all waterways closed when not in use.	
(c)	No physical connection will be allowed between a service line from the mains of the Company and any pipe or tank which shall contain water of polluted or otherwise questionable character, or which is not a water supply approved by the State Board of Health of Missouri. Should such a cross-connection be found, the Company will discontinue service to the customer in question, after a 24-hour notice, unless all physical connections between the two water supplies have been severed.	
Rule 7	<u>SERVICE CONNECTION AND TAPS</u>	
	All taps are to be made by the Company forces after application has been made in writing 72 hours in advance not counting Saturdays, Sundays or Holidays. Any line size requested other than 3/4" will be subject to the approval of the Company.	
(a)	The service line from the main to the meter shall be 3/4" blue plastic tuftube or other equivalent material not less than 3/4" in diameter, subject to the approval of the Company. The service line must be laid at right angles to the water main and up to the customer's property line. At this point the company will hook up the Customer's water line to the metering apparatus.	
	<b>CANCELLED</b>	JUL 30 1974
*Indicates new rate or text	BY <u>1st R.S. # 15</u>	
†Indicates change	PUBLIC SERVICE COMMISSION OF MISSOURI	

DATE OF ISSUE MAY 1 1974 DATE EFFECTIVE JUL 30 1974  
month day year month day year  
 ISSUED BY \_\_\_\_\_ President, Bonne Terre, Missouri  
name of officer title address

TERRE DU LAC UTILITIES, INC.

Name of Issuing Corporation

For Terre Du Lac Lake Development

Community, Town or City

St. Francois and Washington

Counties, Missouri

Rules and Regulations Governing Rendering  
of Water Service

MAY 3 1974

Rule 7 SERVICE CONNECTION AND TAPS (continued)

(b) Customer's service lines must be installed at least 30 inches below the surface of the ground.

Rule 8 DESIGN STANDARDS FOR LOCATION OF WATER MAINS WITH RESPECT TO SEWERS

(a) Horizontal Separation - Whenever possible, a water main shall be laid at least 10 feet, horizontally, from any sanitary sewer, storm sewer, or manhole. When local conditions prevent a lateral separation of 10 feet, a water main may be laid closer than 10 feet to (or in the same trench as) a sanitary or storm sewer, provided that the water main is laid in a separate trench or on an undisturbed earth shelf located on one side of the sewer at such an elevation that the bottom of the water main is at least 18 inches above the top of the sewer. When it is impossible to obtain proper horizontal and vertical separation as stipulated above, both the water main and sewer must be constructed of mechanical slip-on or lead joint cast-iron pipe, or prestressed concrete cylinder pipe, and should be pressure-tested to assure watertightness before backfilling.

(b) Vertical Separation - Whenever water mains must cross sanitary sewers, house sewers, or storm drains, the water main shall be laid at such an elevation that the bottom of the water main is 18-inches above the top of the drain or sewer. A full length of water main pipe shall be centered over the sewer line to be crossed so that the joints will be equally distant from the sewer and as remote therefrom as possible. This vertical separation shall be maintained for that portion of the water main located within 10-feet, horizontally of any sewer or drain it crosses.

(c) Unusual Conditions - Where conditions prevent the minimum vertical separation set forth above from being maintained, or when it is necessary for the water main to pass under a sewer or drain, the water main shall be

\*Indicates new rate or text

+Indicates change

JUL 30 1974

DATE OF ISSUE MAY 1 1974

DATE EFFECTIVE JUL 30 1974  
~~JUN 1 1974~~

ISSUED BY Donald R. [Signature]  
name of officer

President, Bonne Terre, Missouri  
title address

TERRE DU LAC UTILITIES, INC.  
Name of Issuing Corporation

For Terre Du Lac Lake Development  
Community, Town or City  
St. Francois and Washington  
Counties, Missouri V L U

Rules and Regulations Governing Rendering  
of Water Service

MAY 3 1974

Rule 8 DESIGN STANDARDS FOR LOCATION OF WATER MAINS WITH  
RESPECT TO SEWERS (continued)

- (c) laid with slip-on, leaded, or mechanical joint cast-iron pipe, or prestressed concrete cylinder pipe, and the water main shall extend on each side of the crossing to a distance from the sewer of at least 10 feet. In making such a crossing, a full length of water main pipe must be centered over or under the sewer to be crossed, so that the joints will be equi-distant from the sewer and as remote therefrom as possible. The sewer line must also be constructed of cast iron pipe with slip-on, leaded, or mechanical joints until the normal distance from the sewer line to the water main is at least 10 feet. Where a water main must cross under a sewer, a vertical separation of 18-inches between the bottom of the sewer and the top of the water main shall be maintained, with adequate support, especially for the larger sized sewer lines to prevent them from settling on and breaking the water main. The sewer shall be constructed of cast-iron pipe for a distance of 10 feet on either side of the crossing, or other suitable protection as approved by the Division of Health shall be provided. Where these conditions cannot be met, the Division of Health shall be consulted as to the precautions to be taken to protect the public water supply.
- (d) Sewer Manholes - No water pipe shall pass through, or come into contact with, any part of a sewer or a sewer manhole.

Rule 9 METER INSTALLATIONS

JUL 30 1974

- (a) Meters will be installed by the Company, and each meter will be and remain the sole property of the Company.
- (b) Consumers must take necessary precaution to prevent pipes and meters from freezing in cold weather. The Company will make all ordinary repairs to meters, but in case meters are damaged through freezing, hot water

\*Indicates new rate or text  
+Indicates change

DATE OF ISSUE MAY 1 1974

DATE EFFECTIVE JUL 30 1974  
~~JUN 1 1974~~

ISSUED BY Donald R. [Signature]  
name of officer

President, Bonne Terre, Missouri  
title address



TERRE DU LAC UTILITIES, INC. For Terre Du Lac Lake Development  
 Name of Issuing Corporation Community, Town or City  
St. Francois and Washington  
Counties, Missouri

Rules and Regulations Governing Rendering of Water Service RECEIVED

MAY 3 1974

Rule 9 METER INSTALLATIONS (continued)

- (b) backing up into meter, or other neglect of the Consumer the cost of repairs will be assessed against the Consumer and payment for such repairs will be enforced the same as bills for water service.
- (c) No person except a duly authorized employee of the Company or other person duly authorized by the Company shall set, change, remove or interfere with or make any connection to the Company's meter or appurtenances thereto.

Rule 10 ADJUSTMENT OF METER ERROR

- (a) Consumer shall accept as standard of measurement the meter installed by the Company. Should the meter become defective or fail to register correctly, the quantity of water used shall be determined by a test of the meter, by the amount of water used during a corresponding period the preceeding year, or by an estimate based on the average amount of water used during the preceding twelve months applied to the period during which the meter is shown to have become defective or inaccurate.
- (b) The Company, at its expense, will make periodic tests and inspections of its meters in order to maintain them at a high standard of accuracy. The Company will make a test of the accuracy of any water meter, free of charge, upon request of a consumer, provided that the meter has not been tested within twelve months previous to such request.

FILED

JUL 30 1974

\*Indicates new rate or text  
 †Indicates change

DATE OF ISSUE MAY 1 1974 DATE EFFECTIVE JUL 30 1974  
month day year month day year  
 ISSUED BY Donald D. [Signature] President, Bonne Terre, Missouri  
name of officer title address

TERRE DU LAC UTILITIES, INC.  
Name of Issuing Corporation

For Terre Du Lac Lake Development  
Community, Town or City  
St. Francois and Washington  
Counties, Missouri

Rules and Regulations Governing Rendering  
of Water Service

MAY 3 1974

Rule 11 DISCONTINUANCE OF SERVICE BY THE COMPANY

(a) In areas where the Company provides both water and sewer service, the Company reserves the right to shut off the water supply for any of the following reasons:

- (1) For failure to comply with terms of water contract
- (2) For nonpayment of water or sewer bill. (See Rule 15)
- (3) For resale of water service.
- (4) For an unauthorized water connection to Company water mains.
- (5) For violation of any rules and regulations for water service or sewer service.

(b) Discontinuance of water and/or sewage service to a premise for any reason shall not prevent the Company from pursuing any lawful remedy by action at law or otherwise for the collection of monies due from the Customer.

(c) In case the Company discontinues its service for any of these causes or is, through fault of the Customer, prevented from providing water service according to the provisions of any contract or agreement, then there shall forthwith become due and payable to the Company as liquidated damages, and not as penalty, the amount remaining unpaid, and also the amount which is guaranteed by the contract or agreement as a minimum payment for same.

FILED

JUL 30 1974

\*Indicates new rate or text  
+Indicates change

DATE OF ISSUE MAY 1 1974  
month day year

DATE EFFECTIVE JUL 30 1974  
month day year

ISSUED BY [Signature]  
name of officer

President, Bonne Terre, Missouri  
title address

TERRE DU LAC UTILITIES CORPORATION

For TERRE DU LAC LAKE DEVELOPMENT

Name of Issuing Corporation

Community, Town or City  
ST. FRANCOIS & WASHINGTON COUNTIES, MO.

RULES AND REGULATIONS GOVERNING RENDERING  
OF WATER SERVICE

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FEB 23 1983

MISSOURI  
Public Service Commission

Rule 11 - DISCONTINUANCE OF SERVICE BY THE COMPANY (continued)

(e) When water service to a Customer has been terminated for any reason other than temporary vacancy of the premises, it shall be renewed only after the conditions, circumstances or practices which caused the service to be discontinued are corrected to the satisfaction of the Company and upon payment of the applicable service charge.

(f) The Company has the right to refuse or to discontinue water service to any premises to protect itself against fraud or abuse.

Rule 12 - DISCONTINUANCE OF WATER SERVICE AT CUSTOMER'S REQUEST

(a) Service will be permanently discontinued at the Customer's request when proper notification is made as noted in Rule 15. Where water charges are based on water meters, the Company shall on receipt of such notification, read the Customer's meter and charges for water service rendered up to and including the time of cut-off shall be computed and will become due and payable immediately.

(b) Service may be temporarily discontinued for periods up to six (6) calendar months upon the written order of the Customer without nullifying the existing application. See Rule 16 for Service Charges.

(c) The Company may, on verbal notice of the Customer, or his agent, temporarily disconnect (turn-off) and reinstate service for repairs or alterations without in any way affecting the existing application.

(d) Services temporarily discontinued and not reinstated within six (6) calendar months shall be considered permanently discontinued and a new application for service connection shall be required.

FILED

APR - 1 1983

Public Service Commission

\*Indicates new rate or text  
+Indicates change

DATE OF ISSUE FEBRUARY 21, 1983  
month day year

DATE EFFECTIVE APRIL 1, 1983  
month day year

ISSUED BY

*James O. Kwon*

James O. Kwon, President, Bonne Terre, MO.

name of officer

title

address

TERRE DU LAC UTILITIES, INC. For Terre Du Lac Lake Development  
Name of Issuing Corporation Community, Town or City  
St. Francois and Washington  
Counties, Missouri

Rules and Regulations Governing Rendering MAY 3 1974  
of Water Service

Rule 11 DISCONTINUANCE OF SERVICE BY THE COMPANY (continued)

- (e) When water service to a Customer has been terminated for any reason other than temporary vacancy of the premise, it will be renewed only after the conditions, circumstances or practices which caused the service to be discontinued are corrected to the satisfaction of the Company and upon payment of the applicable service charge.
- (f) The Company has the right to refuse or to discontinue water service to any premises to protect itself against fraud or abuse.

Rule 12 DISCONTINUANCE OF WATER SERVICE AT CUSTOMER'S REQUEST

- (a) Service will be permanently discontinued at the Customer's request when proper notification is made as noted in Rule 15. Where water charges are based on water meters, the Company shall on receipt of such notification, read the Customer's meter and charges for water service rendered up to and including the time of cut-off shall be computed and will become due and payable immediately.
- (b) Service may be temporarily discontinued for periods up to up to (six) (6) calendar months upon the written order of the Customer without nullifying the existing application.
- (c) The Company may, on verbal notice of the Customer or his agent, temporarily disconnect (turn-off) and reinstate service for repairs or alterations without in any way affecting the existing application.
- (d) Services temporarily discontinued and not reinstated within six (6) calendar months shall be considered permanently discontinued and a new application for service connection shall be required.

\*Indicates new rate or text  
+Indicates change

**CANCELLED**  
APR - 1 1983  
BY RS 20  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

DATE OF ISSUE MAY 1 1974 DATE EFFECTIVE JUL 30 1974  
month day year month day year  
ISSUED BY [Signature] President, Bonne Terre, Missouri  
name of officer title address

TERRE DU LAC UTILITIES, INC. For Terre Du Lac Lake Development  
 Name of Issuing Corporation Community, Town or City  
St. Francois and Washington  
Counties, Missouri

Rules and Regulations Governing Rendering  
of Water Service

MAY 3 1974

Rule 13 INTERRUPTIONS IN WATER SERVICE

- (a) The Company reserves the right to discontinue water service in its mains at any time, without notice, for making repairs, extensions or alterations to the distribution system or station equipment.
- (b) Whenever service is interrupted for repairs, all Customers affected by such interruptions will be notified in advance whenever it is possible to do so. Every effort will be made to minimize interruption of service.
- (c) The Company will not be liable for any failure to furnish water provided such failure is due to causes beyond its control. Reasonable efforts will be made to prevent interruptions of service and when such interruptions occur, service will be re-established with the shortest possible delay.
- (d) The Manager of the Company is authorized to limit by special rules and orders, any use of water for the sprinkling of fields, gardens, orchards, lawns parks, club grounds, streets, avenues or roads, or any unusual, unnecessary or wasteful use of water, and the Manager may prohibit and prevent the sprinkling of streets, avenues and roads, and other public places through the private service pipes or connections supplying the premises of water consumers. During the time of a fire, however, all such uses of water may be absolutely forbidden.

FILED  
 JUL 30 1974

\*Indicates new rate or text  
 †Indicates change

DATE OF ISSUE MAY 1 1974 DATE EFFECTIVE JUL 30 1974  
 month day year month day year  
 ISSUED BY [Signature] President, Bonne Terre, Missouri  
 name of officer title address

TERRE DU LAC UTILITIES CORPORATION For TERRE DU LAC LAKE DEVELOPMENT  
Name of Issuing Corporation Community, Town or City

St. Francois and Washington  
Counties, Missouri

**RECEIVED**  
**SEP 27 1982**  
**MISSOURI**  
**Public Service Commission**

Rules and Regulations Governing Rendering  
of Water Service

EXTENSION OF WATER MAINS

Rule 14

This rule shall govern the extension of water mains after the date hereof which are necessary to serve customers within its service area.

- A. When a request is made for an extension of water main, the Company shall first determine the closest adequate source of water in its existing distribution system. The Company will then determine the size of mains needed and will make an estimate of the cost of the proposed extension including pipe, valves, fittings, booster stations, standtowers, other materials, and any necessary reconstruction of existing water mains to which the proposed extension will be connected. The estimate will also include the Company's anticipated costs for labor, supervision, engineering, insurance, tools, accounting expense and other overhead expense. \*
- B. The applicant or the applicant's authorized agent shall contract with the Company for such extension in accordance with the Company's standards and contractual requirements and the following: \*

  - 1. If the estimated cost of the extension is not greater than \$250 for each "original prospective customer," # the Company will pay for and install the extension. If the estimated cost of the proposed extension exceeds \$250 per "original prospective customer," # the cost of the extension to the applicant shall be reduced by \$250 per "original prospective customer." # \*
  - 2. Prepayment of pipeline material costs shall be a condition precedent to an extension contract with the Company, and all other estimated costs will be due prior to initiation of construction and prior to the provision of water service as described in the Company's construction proposal. Additional charges for special conditions, as described in the contract, must be paid prior to the providing of water service connections. \*

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+Indicates change

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ISSUED BY James O. Kwon, President, Bonne Terre, MO  
name of officer title address

TERRE DU LAC UTILITIES, CORPORATION For TERRE DU LAC LAKE DEVELOPMENT  
Name of Issuing Corporation Community, Town or City

St. Francois and Washington

Counties, Missouri

Rules and Regulations Governing Rendering  
of Water Service

APR 25 1980

Rule 14 EXTENSION OF COMPANY FACILITIES

The Company will install additional plant and will extend its water mains along public thoroughfares, streets, alleys and rights-of-way where easements and grades have been established, or with easements acceptable to the Company, on the following terms and conditions:

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BY *[Signature]*  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

- (a) A written application may be required from all persons desiring service, as set forth in Rule 4 and Regulations. The person or persons receiving service that necessitates the extension of Company facilities must have paid in full the service connection fee as set forth in Part 4 of the "Schedule of Rates and Charges" - of these Rules and Regulations prior to any actual construction being scheduled or accomplished.
- \* (b) If extension of water main to customers lot is less than 600 LF, the Company will extend the main without any additional construction cost to the customer. If extension of water main to customers lot is in excess of 600 LF, the Company will extend the main under a written agreement between the Company and the applicant. The agreement will contain a cost estimate showing the total cost of extending the main and the customers acceptance of such cost estimate and an agreement to pay for the construction cost of extension based on such cost estimate.
- (c) Extensions made under this rule shall be and remain the property of the Company in consideration of its perpetual upkeep and maintenance. The Company also reserves the right to extend further the mains and connect mains on intersecting streets and easements.
- (d) The sizing and design of additional facilities shall be determined by the Company consistent with good engineering practice and in compliance with guidelines established by the Missouri Department of Natural Resources and all other Local, State and Federal laws that apply to the construction of ground water supplies, storage and distribution facilities.

\*Indicates new rate or text  
+Indicates change

DATE OF ISSUE April 23, 1980 DATE EFFECTIVE June 1, 1980  
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ISSUED BY James O. Kwon James O. Kwon, Senior V. P., Bonne Terre, MO.  
name of officer title address



TERRE DU LAC UTILITIES, INC. For Terre Du Lac Lake Development  
Name of Issuing Corporation Community, Town or City  
St. Francois & Washington  
Counties, Missouri

Rules and Regulations Governing Rendering IVER  
of Water Service

MAY 3 1974

Rule 14 EXTENSION OF COMPANY FACILITIES

The Company will install additional plant facilities and will extend its water mains along public thoroughfares, streets, alleys and rights-of-way where lines and grades have been established, or within easements acceptable to the Company, on the following terms and conditions:

- (a) A written application may be required from all persons desiring service, as set forth in Rule 4 of these Rules and Regulations. The person or persons requesting water service that necessitates the extension of Company facilities must have paid in full the service connection fee as set forth in Part 4 of the "Schedule of Rates and Charges" - of these Rules and Regulations prior to any actual construction being scheduled or accomplished.
- (b) Extensions made under this rule shall be and remain the property of the Company in consideration of its perpetual upkeep and maintenance. The Company also reserves the right to extend further the mains and connect mains on intersecting streets and easements.
- (c) The sizing and design of additional facilities shall be determined by the Company consistent with good engineering practice and in compliance with guide-lines established by the Missouri Division of Health and all other local, state and Federal laws that apply to the construction of ground water supplies, storage, and distribution facilities.

**CANCELLED**

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BY 1st R.S. # 22  
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name of officer title address

(~~Revised~~)

(Original)

(~~Revised~~)

TERRE DU LAC UTILITIES CORPORATION For TERRE DU LAC LAKE DEVELOPMENT

Name of Issuing Corporation

Community, Town or City

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Rules and Regulations Governing Rendering of Water Service

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SEP 27 1982

Rule 14 - Extention of Water Mains (Cont.)

#"Original prospective customers" are those who agree to take water service for one year and guarantee that they will take water service at their existing premises within 30 days after the date water is turned into the main.

MISSOURI Public Service Commission

3. The estimated cost of the extension shall be compared to the actual cost of the work done as soon as the work is completed and final cost is ascertained. If the estimated cost is greater than the completed and final actual cost as ascertained by the Company's accounting department, the Company shall refund the difference.

C. The Company will make refunds to the applicant or the applicant's authorized agent during the first ten (10) years after the water main is installed, as follows:

1. After customers equal to the stated number of "original prospective customers" are taking metered water service, a refund (hereafter called the "Company Participation Refund") shall be made payable to the applicant, or the applicant's authorized agent, for each additional water service connection to said extension which supplies metered water service under a regular yearly contract, according to the following schedule by meter size, where the meter size is requested by the customer and allowed by Company:

Company Participation Refund Schedule #

Meter Size	Total Max. Refund Amt. Available	Refund Amt. Upon Setting of Meter and Turning On of Water
5/8" Meter	\$ 250.	\$ 250.
3/4" Meter	\$ 250.	\$ 250.
1" Meter	\$ 250.	\$ 250.
1-1/2" Meter	\$ 250.	\$ 250.
2" Meter & Larger	800.	\$ 800.

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James O. Kwon, President, Bonne Terre, MO.

ISSUED BY \_\_\_\_\_ name of officer title address

TERRE DU LAC UTILITIES CORPORATION For TERRE DU LAC LAKE DEVELOPMENT  
Name of Issuing Corporation Community, Town or City

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Rules and Regulations Governing Rendering  
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Rule 14 - Extension of Water Mains (Cont.)

SEP 27 1982

# No "Company Participation Refund" will be made after expiration date of the main extension contract.

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# If a meter is requested to be changed to smaller a size, refund amounts will either 1) cease if the amount refunded to date exceeds the refund amount available for the smaller meter size or 2) the refunds will be reduced, but will be continued under the refund schedule for the smaller meter size. In addition, customer must arrange, at customer's expense, for all piping changes needed to accomodate the smaller meter size.

2. In addition, the Company shall refund to an applicant \* or applicant's authorized agent, a "Customer Fair Share Cost," which is to be collected in advance from each new customer connecting a new service line to a designated portion of the water main extension and taking metered water service, excluding "original prospective customers" as listed in the contract with Applicant, provided:

- a) the new water service connection is made to a portion of the Main Extension covered by the contract that is installed only within the right-of-way of an existing public street, on an existing private street, or on a Company or dedicated utility easement to get to or be parallel with the aforementioned streets; \*
- b) the new water service connection is made to a portion of a Main Extension that is not within the boundry of an existing multi-lot subdivision, unless such portion of Main Extension is in a Company or dedicated utility easement and the section of the main is not serving or intended to serve Customers within the existing multi-lot subdivision. \*

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DATE OF ISSUE September 23, 1982 DATE EFFECTIVE November 1, 1982  
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name of officer title address

TERRE DU LAC UTILITIES CORPORATION For TERRE DU LAC LAKE DEVELOPMENT
Name of Issuing Corporation Community, Town or City
St. Francois and Washington
Counties, Missouri

Rules and Regulations Governing Rendering of Water Service
Rule 14 - Extension of Water Mains (Cont.)
NOTE: "Existing" within the terms of this rule means a public or private street or multi-lot that was in existence and of public record prior to either 1) the approval date of the subdivision which is to be served by the applicants main extension, or 2) if the main extension is not to serve a new subdivision, then "existing" would mean before the date of the applicants main extension contract.
The "Customer Fair Share Cost" is equal to the "Cost Per Foot," as determined below, times 100, minus the "Company Participation Refund." If the amount of the "Company Participation Refund" is greater than (100 feet x "c"), no "Customer Fair Share Cost" will be refunded. The Company shall not collect nor shall it refund the "Customer Fair Share Cost" for areas excluded from such cost in the contract.
Cost calculations for determining the "Customer Fair Share Cost" refund shall be made as follows:
"a" is the estimated contract cost plus cost of unanticipated rock excavation charges, and unanticipated tunneling and pavement breaking and replacement charges for the construction and installation of the Main Extension.
"b" is the total contract length of the Main Extension.
"c" is the "Cost per Foot" which equals "a"/"b"
The "Customer Fair Share Cost" = (100 feet x "c") - "Company Participation Refund"
3. At the expiration of the ten-year period, the refund account will be closed and no further refunds will be made.
D. The sum of the refunds made by the Company shall in no event exceed in the aggregate the amount paid to the Company for the extension.
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ISSUED BY James O. Kwon, President, Bonne Terre
name of officer title address

~~Revised~~

{Original}

{Revised}

TERRE DU LAC UTILITIES CORPORATION

For TERRE DU LAC LAKE DEVELOPMENT

Name of Issuing Corporation

Community, Town or City

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Counties, Missouri

Rules and Regulations Governing Rendering of Water Service

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Rule 14 - Extension of Water Mains (Cont.)

SEP 27 1982

- E. Extensions made under this rule shall be and remain the property of the Company. \*
- F. The Company reserves the right to further extend the main and to connect mains on intersecting streets and easements and customers connected to such further extensions shall not entitle the applicant paying for the original extension to a refund for the attaching of such customers. \*
- G. Extensions made under this rule shall be of Company-approved 4" or larger plastic pipe sized to meet water service requirements including supply for fire protection. If the Company chooses to size the extension larger in order to meet the Company's overall system requirements, the additional cost caused by the larger size of pipe shall be borne by the Company. \*
- H. No interest will be paid by the Company on payments made by the applicant for the extension. \*
- I. If extensions are required on private roads, streets, through private property, or on private property adjacent to public right-of-way, a proper deed of easement must be furnished to the Company without cost to the Company, before the extension will be made. \*

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Public Service Commission

DATE OF ISSUE September 23, 1982  
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DATE EFFECTIVE November 1, 1982  
month day year

ISSUED BY James O. Kwon, President, Bonne Terre, MO.  
name of officer title address

TERRE DU LAC UTILITIES, INC. For Terre Du Lac Lake Development  
 Name of Issuing Corporation Community, Town or City  
St. Francois & Washington  
 Counties, Missouri

<u>Rules and Regulations Governing Rendering of Water Service</u>	<b>REVISED</b>
<p style="text-align: right; margin-right: 20px;">MAY 3 1974</p> <p>Rule 15 <u>BILLS FOR WATER SERVICE</u></p> <p>(a) The charges for water service shall be at the rates specified in the applicable rate schedules. The point of assumption of water shall be at the service connection. Service charges for connection (turn-on) or disconnection (turn-off) are set forth in Rule 16.</p> <p>(b) A Customer who has made application for water service to a premise shall be held liable for all water service furnished to such premise until the Customer notifies the Company in writing to discontinue service.</p> <p>(c) The Company shall have the right at any time to require the Customer to make a reasonable deposit, in amount not to exceed the estimated bill for one billing period plus thirty days in advance, to secure the prompt payment of bill; provided, however, that a minimum deposit of \$5.00 may be required. Interest at the rate of six per cent (6%), payable upon return of the deposit will be paid for the time such deposit was held by the Company unless such period of time be less than six (6) months. Such deposits shall be refunded at the termination of service after all charges that may be due and payable by the Customer have been paid.</p> <p>(d) Each Customer is responsible for furnishing the Company with his correct address. Failure to receive bills will not be considered an excuse for non-payment nor reason to permit an extension of the date when the account would be considered delinquent.</p> <p>(e) Bills and notices relating to the Company or its business will be mailed or delivered to the mailing address entered in the Customer's application unless the Company is notified in writing by the Customer of a change of address.</p> <p>(f) Payments shall be made at the office of the Company or at such other places conveniently located as may be designated by the Company.</p> <p style="margin-top: 10px;">*Indicates new rate or text        †Indicates change</p>	<p style="font-size: 24px; margin: 0;">MAY 3 1974</p> <p style="font-size: 24px; margin: 0;">JUL 30 1974</p>

DATE OF ISSUE MAY 1 1974 DATE EFFECTIVE JUL 30 1974  
 month day year month day year

ISSUED BY [Signature] President, Bonne Terre, Missouri  
 name of officer title address



TERRE DU LAC UTILITIES, INC.  
Name of Issuing Corporation

For Terre Du Lac Lake Development  
Community, Town or City  
St. Francois and Washington  
Counties, Missouri

Rules and Regulations Governing Rendering  
of Water Service

MAY 3 1974

Rule 15 BILLS FOR WATER SERVICE (Continued)

- (f) Company will inform the customer of any changes that may be made in the designated locations for receiving payments.
- (g) The Company will not be bound by bills rendered under mistake of fact as to the quantity of service rendered or as a result of clerical error.
- (h) A separate bill shall be rendered for each Customer's water service.
- (i) The Company shall have the right to render bills quarterly, and such bills shall be due and payable on the due date indicated on the bill. A copy of the form used by the Company will be filed with the Missouri Public Service Commission and any changes thereto approved by that Commission.
- (j) If a meter fails to register, or if the Company is unable to gain access to Customer's premise, the Customer's meter reading shall be estimated from the record of meter readings for a reasonable prior period.
- (k) All bills for service shall bear a due date. Bills unpaid after such due date will be delinquent and the Company shall have the right, after the mailing of one notice of such non-payment to the last known address, and after issuing a notice of a water service discontinuance 48 hours in advance, to then discontinue all service to such delinquent Customers forthwith, and shall not be required to restore or connect any new service for such delinquent Customers until all unpaid accounts due to the Company under any contract have been paid in full. Penalty for nonpayment of bills may be applied as provided for in the "Schedule of Rates and Charges."
- (l) When bills are rendered for a period of less than a complete billing period due to the connection or termination of service, the billing shall be for the proportionate part of the monthly charge, or minimum charge whichever is greater.

JUL 30 1974

DATE OF ISSUE MAY 1 1974 DATE EFFECTIVE JUL 30 1974  
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 ISSUED BY [Signature] President, Bonne Terre, Missouri  
 name of officer title address



TERRE DU LAC UTILITIES CORPORATION  
Name of Issuing Corporation

For TERRE DU LAC LAKE DEVELOPMENT  
Community, Town or City  
ST. FRANCOIS & WASHINGTON COUNTIES, MO.

RULES AND REGULATIONS GOVERNING RENDERING  
OF WATER SERVICE

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Public Service Commission

Rule 15 - BILLS FOR WATER SERVICE (Cont.)

(m) Where both residential and commercial classes of service are supplied through one service to the same customers on the same premises, the service shall be billed as one commercial customer.

Rule 16 - SERVICE CHARGES

see 12(b)

(a) The Service Charges for temporary disconnection or turn-off of service are as follows: +

- (1) If the customer requests the service to be turned off, the charge will be \$5 and \$5 for the turn-on service as requested by the customer.
- (2) While meters are remained installed, the customer will pay minimum bill as set forth in the Schedule of Rates and Charges - Rule 1.
- (3) If the customer requests the service to be turned off and the meter removed, the charge will be \$15 and \$15 for replacement of the meter and turn-on of service as requested by the customer.
- (4) While the meter is removed, the customer will pay 65% of the minimum bill, as set forth in the Rates and Charges - Rule 1.

(b) A connection of water and sewer service to a specific customer which was discontinued in accordance with Rule 11 and 15, of these Rules will be reconnected in accordance with the applicable Water Rules and Regulations.

(c) A serviceman call during the Company's regular business hours which results in collection of a delinquent account (in lieu of discontinuance in accordance with Rule 11) shall require collection of the delinquent account plus a ten dollar (\$10.00) net service charge to avoid discontinuance. Where the Company also renders sewer service, the service charge will be just the ten dollars (\$10.00) for both services.

(d) A service call at any time other than during the Company's regular business hours for connection, disconnection or any other reason except disconnection for a ruptured customer's service shall require

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Public Service Commission

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DATE EFFECTIVE APRIL 1, 1983  
month day year

CANCELLED  
September 1, 2014  
Missouri Public  
Service Commission

ISSUED BY James O. Kwon JAMES O. KWON, PRESIDENT, Box 191, Bonne Terre, MO.  
name of officer title address

TERRE DU LAC UTILITIES CORPORATION For TERRE DU LAC LAKE DEVELOPMENT  
 Name of Issuing Corporation Community, Town or City  
St. Francois and Washington  
Counties, Missouri

<u>Rules and Regulations Governing Rendering of Water Service</u>	<b>RECEIVED</b>
Rule 15 - <u>Bills for Water Service</u> (Cont.)	SEP 27 1982
<p>(m) Where both residential and commercial classes of service are supplied through one service to the same customers on the same premises, the service shall be billed as one commercial customer.</p>	<p>MISSOURI PUBLIC SERVICE COMMISSION</p> <p><b>CANCELLED</b></p> <p>APR - 1 1983</p> <p>BY <u>Jud RS 25</u>          PUBLIC SERVICE COMMISSION OF MISSOURI</p>
Rule 16 - <u>Service Calls:</u>	
(a) An application for a service connection, or disconnection (turn-off) of an existing service will be made during the Company's regular business hours without charge.	
(b) A connection of water and sewer service to a specific customer which was discontinued in accordance with Rule 11 and 15 of these rules will be reconnected in accordance with the applicable Water Rules and Regulations.	
(c) A serviceman call during the Company's regular business hours which results in collection of a delinquent account (in lieu of discontinuance in accordance with Rule 11) shall require collection of the delinquent account plus a ten dollar (\$10.00) net service charge to avoid discontinuance. Where the Company also renders sewer service, the service charge will be just the ten dollars (\$10.00) for both services.	*
(d) A service call at any time other than during the Company's regular business hours for connection, disconnection or any other reason except disconnection for a ruptured Customer's service shall require a service charge of fifteen (\$15.00) net. In instances where such a service call is for connection of a delinquent account, this service charge shall be collected in addition to any other amounts due prior to making the connection.	* <b>PAID</b> NOV - 1 1982 Public Service Commission
<p>*Indicates new rate or text          †Indicates change</p>	

DATE OF ISSUE September 23, 1982 DATE EFFECTIVE November 1, 1982  
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ISSUED BY James O. Kwon, President, Bonne Terre, MO.  
 name of officer title address

TERRE DU LAC UTILITIES, INC. For Terre Du Lac Lake Development  
Name of Issuing Corporation Community, Town or City  
St. Francois & Washington  
Counties, Missouri

Rules and Regulations Governing Rendering  
of Water Service

MAY 3 1974

Rule 15 BILLS FOR WATER SERVICE (continued)

(m) Where both residential and commercial classes of service are supplied through one service to the same customer on the same premises, the service shall be billed as one commercial customer. Where such service is being furnished to two or more customers, for billing purposes the minimum payment and the basic rate shall be multiplied by the number of residences and commercial concerns being served.

**CANCELLED**

NOV - 1 1982

1st PS 25

Rule 16 SERVICE CHARGES:

- (a) An application for a service connection (turn-off) of an existing service connection shall be made during the Company's regular business hours without charge.
- (b) A connection of water and sewer service to a specific Customer which was discontinued in accordance with Rules 11 and 15 of these rules will be reconnected in accordance with the applicable Water Rules and Regulations.
- (c) A serviceman call during the Company's regular business hours which results in collection of a delinquent account (in lieu of discontinuance in accordance with Rule 11) shall require collection of the delinquent account plus a five dollar (\$5.00), net service charge to avoid discontinuance. Where the Company also renders sewer service, the service charge will be just the \$5.00 for both services.
- (d) A service call at any time other than during the Company's regular business hours for connection, disconnection or any other reason except disconnection for a ruptured Customer's service shall require a service charge of five dollars (\$5.00), net. In instances where such a service call is for connection of a delinquent account, this service charge shall be collected in addition to any other amounts due prior to making the connection.

PUBLIC SERVICE COMMISSION  
of Missouri

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ISSUED BY Donald R. [Signature] President, Bonne Terre, Missouri  
name of officer title address

TERRE DU LAC UTILITIES CORPORATION

For TERRE DU LAC LAKE DEVELOPMENT

Name of Issuing Corporation

Community, Town or City  
ST. FRANCOIS & WASHINGTON COUNTIES, MO.

RULES AND REGULATIONS GOVERNING RENDERING  
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Public Service Commission

Rule 16 - (d) SERVICE CHARGES (cont.)

- (d) a service charge of fifteen dollars (\$15.00) net. where such a service call is for connection of a <sup>In instances</sup> ~~new~~ service, this service charge shall be collected in addition to any other amounts due prior to making the connection.
- (e) Company personnel will not work upon water piping or facilities not owned by the Company.
- (f) The service charges cited in the various sections of this Rule are "net" and do not include any applicable municipal, state or federal taxes computed on the Company's collections of such charges. Any such taxes will be added in collection or billing service charges as appropriate.

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APR - 1 1983

Public Service Commission

\*Indicates new rate or text

+Indicates change

DATE OF ISSUE FEBRUARY 21, 1983  
month day year

DATE EFFECTIVE APRIL 1, 1983  
month day year

ISSUED BY

*James O. Kwon*

JAMES O. KWON, PRESIDENT, Box 191, Bonne Terre, MO.

name of officer

title

address

TERRE DU LAC UTILITIES, INC. For Terre Du Lac Lake Development  
Name of Issuing Corporation Community, Town or City

St. Francois \* Washington

Counties Missouri W 5 10

Rules and Regulations Governing Rendering  
of Water Service

MAY 3 1974

Rule 16 SERVICE CHARGES: (Continued)

- (e) Company personnel will not work upon water piping or facilities not owned by the Company.
- (f) The service charges cited in the various sections of this Rule are "net" and do not include any applicable municipal, state or federal taxes computed on the Company's collections of such charges. Any such taxes will be added in collection or billing service charges as appropriate.

**CANCELLED**

APR - 1 1983

BY 1st RS 26  
PUBLIC SERVICE COMMISSION  
OF MISSOURI

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