



FILED

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Missouri Public  
Service Commission

March 24, 2011

Mr. Eric Vickers  
1100 Wyoming  
St. Louis, Missouri 63118

Complaint Exhibit No. A  
Date 10/31/11 Reporter SN  
File No. EC-2011-0324

RE: Reinstatement and Confirmation of Cold Weather Rule Payment Agreement

Dear Mr. Vickers:

On March 15<sup>th</sup>, you were quoted \$1680.00 as the required downpayment to be made by you by that date in order to reinstate the Cold Weather Rule payment agreement on your account. You made a payment of \$645.23. On March 16<sup>th</sup>, you were granted an extension until the end of that day to pay the remainder, \$1034.77. You were also advised that if you failed to pay the remainder by the end of the day on March 16<sup>th</sup>, the downpayment necessary for reinstatement and the monthly installment amount would both have to be recalculated to account for your March bill that was just issued.

You paid \$1034.00 on March 17<sup>th</sup>.

Even though you did not pay the \$1034.00 payment before the extended deadline passed, I have been authorized to extend the deadline again to March 17<sup>th</sup> so that we are able to confirm the reinstatement of the Cold Weather Rule payment agreement based on your total payment of \$1,680. Under the payment agreement, you must make monthly installments of \$57.00. You must also pay each month's current bill on time and in full, to avoid defaulting on the payment agreement.

Consistent with the above, to avoid default on the payment agreement you must pay the following by April 7, 2011.

Current bill for March billing period	\$375.84
Monthly Installment amount	<u>\$ 57.00</u>
	\$432.84



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Because of the second extension that I have been authorized to grant, you may disregard the amounts associated with the automated payment agreement letter that went out to you on Friday, March 18, 2011.

Sincerely,

A handwritten signature in black ink that reads "Cathy Hart".

Cathy Hart, Supervisor  
Customer Contact Center/PSC Inquiries  
Ameren Missouri

Cc: Gay Fred, Missouri PSC