

With regards to this case we note that the amounts are disputed we enter evidence of faulty meter readings that may have led to excessive billing. We note that the tampering charge malicious or error has served as an impetus to treat us as criminals and disregard the fact that you are summarily displacing a disabled woman 76 years of age with COPD/Emphysema for two weeks. We believe that these high rates and questionable errors found in the filing and the disconnection serve as proof that KCPL is at fault for failing due process to notify of any such disconnection that may lead to the exacerbation of serious health conditions. At our request KCPL sent copies of the bill in question that would show disconnect because we didn't receive it . If in fact KCPL called our residence on June 25th they did not identify themselves as KCPL and ask for me (Rebecca) if my mother was unavailable. Already we have had to cancel my impending surgery for hip replacement since we are now in effect "homeless". Continued absence from our home leaves us at risk for vandalism and burglary as we are in a high crime area. We realize that high demand for services may have resulted in computer or human error but NOWwe expect some humane resolution. If we are to be held in limbo for 30 to 45 days all of this will be pointless as my Mom shows signs of distress and loss of appetite and this may result in having to surrender her to an extended care facility "totally against her wishes and the family". As her caregiver my immediate concern is that my surgery is delayed meaning I am in excruciating pain and not in a handicap accessible domicile such as 3637 Agnes our home for over 30 years is. We request that the Commission and KCPL allow us provisional reconnection with adjustments to the bills so that a level payment plan of less than \$397 dollars which is higher than our monthly usage can resolve non-payment issues. A audit of meter reading and of the date of the "alleged" tampering that was later rescinded. It is most important that we reach a "peaceful resolution" as every action thus far has all the signs of "Retaliation" for filing a complaint in the first place. Allowing us to re-enter our home , set up a dedicated account to pay automatically \$250 each month until the account is reasonably lowered to not cause financial and emotional ruin. We come now to ask for forbearance in lieu of waiting for a lengthy proceeding and less motivation to resolve this matter without a FULL HEARING with Press and Advocates for the disabled present. Please be aware that we are seeking to make good faith effort but note that we are now living in a temporary residence and paying our way to stay is limiting our ability to pay anything further.

MsBee in KC

BLESSINGS ON YOUR HOUSE!