BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Jimmie E. Small,)
Complainant,))
V.)) File No. EC-2012-0050
Ameren Missouri P.O. Box 6149)))
St. Louis, MO 63166-6149 CERTIFIED MAIL))
Respondent.))

NOTICE OF CONTESTED CASE AND ORDER DIRECTING FILINGS

Issue Date: August 16, 2011 Effective Date: August 16, 2011

The Commission is giving notice of a complaint and contested case, and directing the parties to make certain filings.

On August 15, 2011, the Commission received the complaint, a copy of which is attached.¹ The filing of a complaint requires the Commission to set a hearing.² The requirement of a hearing on such issues signifies a contested case.³ A contested case is a formal hearing procedure, but it allows for waiver of procedural formalities and a decision without a hearing,⁴ including by stipulation and agreement.⁵ This complaint will

¹ Actually, Complainant filed an untimely motion for leave to file a late response to a show cause order in File No. EC-2011-0247. That file closed on August 8, 2011. As a courtesy, the Commission will assume that Complainant wishes to renew the same allegations against Ameren Missouri as listed in File EC-2011-0247.

² Section 386.390.5, RSMo 2000.

³ Section 536.010(4), RSMo Supp. 2009.

⁴ Section 536.060, RSMo 2000.

⁵ 4 CSR 240-2.115.

proceed under the small formal complaint process as established by Commission Rule 4 CSR 240-2.070(14).

As an alternative to the formal evidentiary hearing procedure, the Commission offers mediation. Mediation is a voluntary process in which a neutral person assists the parties in exploring opportunities for settlement. Upon a request for mediation, the Commission may suspend the schedule set forth in this order.

THE COMMISSION ORDERS THAT:

- 1. Respondent shall file an answer to the complaint no later than September 15, 2011.
- 2. The Commission's Staff ("Staff") shall conduct an investigation as to the cause of the complaint and shall file a report of its findings no later than September 30, 2011.
 - 3. This order is effective immediately upon issuance.

BY THE COMMISSION

Steven C. Reed Secretary

(SEAL)

Ronald D. Pridgin, Senior Regulatory Law Judge, by delegation of authority pursuant to Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri, on this 16th day of August, 2011.