

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI

Anthony Broughton,)	
)	
Complainant,)	
)	
v.)	<u>Case No. EC-2007-0018</u>
)	
Kansas City Power & Light)	
Company,)	
)	
Respondent.)	

ORDER DIRECTING STAFF TO INVESTIGATE AND FILE A REPORT
AND NOTICE OF EX-PARTE CONTACT

Issue Date: July 18, 2006

Effective Date: July 18, 2006

Anthony Broughton filed a complaint against Kansas City Power & Light Company on July 7, 2006. In that complaint, Mr. Broughton alleged that KCPL improperly added charges owed by another person to the bill for his residential account. On July 12, 2006, the Commission notified KCPL of the complaint and allowed it 30 days in which to answer. The Commission also directed KCPL to respond no later than July 14, at 1:00 p.m., to Mr. Broughton's request that KCPL be ordered to restore electric service to Mr. Broughton while the Commission considers the merits of his complaint. KCPL did not timely respond and was subsequently ordered to restore his electric service immediately.

On July 18, 2006, the presiding officer was notified by the Manager of the Commission's Data Center that Mr. Broughton had called and stated that his electric service had not yet been restored. The Commission would like to have the benefit of an

investigation regarding the restoration of Mr. Broughton's electric service and have Staff file a report.

IT IS ORDERED THAT:

1. The Commission's Staff is directed to conduct an investigation concerning the restoration of Anthony Broughton's electric service and to file a report concerning the results of that investigation by July 19, 2006.

2. This order shall become effective on July 18, 2006.

BY THE COMMISSION



Colleen M. Dale
Secretary

(S E A L)

Harold Stearley, Regulatory Law Judge,
by delegation of authority pursuant to
Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 18th day of July, 2006.