

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE
STATE OF MISSOURI

FILED

MAR 20 2009

Name: Rob Lee
Complainant

Missouri Public
Service Commission

vs.

Case No.

Company Name: MAW
Respondent

COMPLAINT

Complainant resides at 11119 Carl St. Louis Mo 63138
(address of complainant)

1. Respondent, Missouri American water
(company name)

of _____, is a public utility under the
(location of company)

jurisdiction of the Public Service Commission of the State of Missouri.

2. As the basis of this complaint, Complainant states the following facts:

It has not Rained in 08 days As of Today March 6 2009,
water continues To Flow From a Storm Drain that
Runs Across my Property under my Driveway near my Mail Box
Today I took a Shovel And turned over some dirt water immediately
Filled the Holes. I have not seen water Flowing IN this
Storm Drain To this Degree Since 2006 when MAW Repaired
3 water mains near my home. In 08 Day any Rain water
Should Have Run off and Driveway By Now.

My Basement has leaked continually For the last 19 Years
Except For Brief Periods Right After leaking water mains were
Repaired near my home. my Basement has leaked continually
Since Complaint WC 2009-0277 on Jan 27, 2009, it Appears
Nothing has Been Done to Stop the leaks and correct the
water Problems in my Neighbor hood.

3. The Complainant has taken the following steps to present this complaint to
the Respondent:

3-13-09

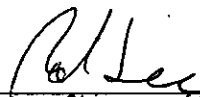
It Did Not Rain untill march 10th At 7pm
I calculate That To Be 12 days ~~on~~ with No Rain
and water continues to Flow out of the Ground As the
Pictures Show

WHEREFORE, Complainant now requests the following relief:

Please Repair the Leaking water Mains in
my Neighbor hood so my Basement stops leaking

3-13-09

Date



Signature of Complainant

Attach additional pages, as necessary.
Attach copies of any supporting documentation.





