

BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE  
STATE OF MISSOURI

FILED

MAR 20 2009

Name: Rob Lee  
Complainant

vs.

Company Name: MAW  
Respondent

Missouri Public  
Service Commission

Case No.

COMPLAINT

Complainant resides at 11119 Carl St, Louis Mo 63138  
(address of complainant)

1. Respondent, Missouri American Water Co.  
(company name)

of \_\_\_\_\_,  
(location of company), is a public utility under the

jurisdiction of the Public Service Commission of the State of Missouri.

2. As the basis of this complaint, Complainant states the following facts:

12 ~~Days~~ Days As of Today March 10, 2009  
It has Not Rained in ~~At least 2 weeks~~ and water  
continues to Run into A Storm Drain Between 11340  
Larimar And warman oil Co. As it has Since April  
of 2008 That, I know of. This water Has Run into This  
Storm Drain Continuously Since Last April when I Noticed it,  
10 months of complaining has fallen on deaf ears and yielded zero Results  
This Leak is Approx. 100ft to the west of Leak in Complaint  
# WC-2009-0277 that I filed on Jan 27, 2009  
  
My Basement has Leaked Almost Continuously For the Last 19 years  
Except For Brief Periods Right After water Mains were Repaired  
Near my Home. My Basement has leaked continuously Since  
complaint WC-2009-0277. it Appears Nothing has Been  
Done to Stop the Leaks in the water Mains in my  
neighborhood.

3. The Complainant has taken the following steps to present this complaint to  
the Respondent:

After <sup>12</sup>~~10~~ Days with No Rain All Storm  
water Should Have Run off By Now.

WHEREFORE, Complainant now requests the following relief:

Please Repair water mains Leaking in my  
Neighborhood so my Basement will Stop Leaking

March, <sup>13</sup>~~14~~, 2009  
Date

Phil See  
Signature of Complainant

Attach additional pages, as necessary.  
Attach copies of any supporting documentation.

