

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE
STATE OF MISSOURI

FILED

MAR 20 2009

Name: Rob Lee
Complainant

vs.

Company Name: MAW
Respondent

Missouri Public
Service Commission

Case No.

COMPLAINT

Complainant resides at 11119 Carl St. Louis MO 63138
(address of complainant)

1. Respondent, Missouri American Water Co
(company name)

of _____,
(location of company), is a public utility under the

jurisdiction of the Public Service Commission of the State of Missouri.

2. As the basis of this complaint, Complainant states the following facts:

It has Not rained Since Feb 26, 2009, 08 Days Today
And water Continues to Run into The Storm Drain
At Lacimore of the RR Trax. I thought This was a
Creek untill the Leaking water Main was Repaired At
11533 Lacimore. ~~08~~ Days After This Repair The Storm Drain
Completely stopped Flowing For A short while

my Basement Has leaked Almost continually For the
Last 19 years Except For Breif Periods Right After ~~water~~
Leaking water Mains were Repaired Near my Home,
my Basement has leaked continually and Sump Pump has
Run ~~continually~~ Continually Since I filed Complaint WC-2009-0277
on Jan 27, 2009, It Appears Nothing has Been ~~Done~~ Done
To Stop The Leaking water Mains

3. The Complainant has taken the following steps to present this complaint to
the Respondent:

After 08 Day of No Rain All Storm water
Should have Run off By Now.

3-13-09 It Didnot Rain untill 3-10-09 At 7:00pm

I Calculate That To Be 12 days with No Rain and water
Continues to Folar out of the ground As the Pictur Show

WHEREFORE, Complainant now requests the following relief:

Please Repair The Leaking Water Mains in my
Neighborhood so my Basement will stop leaking

March ^{13,} 2009
Date



Signature of Complainant

Attach additional pages, as necessary.
Attach copies of any supporting documentation.

