

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Robert Meller Silvestrissen,)	
)	
Complainant,)	
)	
v.)	<u>File No. EC-2014-0367</u>
)	
KCP&L Greater Missouri Operations)	
Company,)	
Respondent.)	

**ORDER GIVING NOTICE OF CONTESTED CASE, DIRECTING RESPONDENT
TO FILE ANSWER AND DIRECTING STAFF INVESTIGATION**

Issue Date: June 25, 2014

Effective Date: June 25, 2014

On June 24, 2014, Robert Meller Silvestrissen ("Complainant") filed a complaint with the Missouri Public Service Commission ("Commission") against KCP&L Greater Missouri Operations Company ("Respondent").¹ A copy of the complaint accompanies this notice. This is a contested case² pursuant to Section 386.390, RSMo 2000.

The Commission will set a deadline for Respondent to file an answer. In the alternative, the Respondent may file a written request that the complaint be referred to a neutral third-party mediator for voluntary mediation of the complaint. Upon receipt of a request for mediation, the 30-day time period shall be tolled while the Commission ascertains whether or not the Complainant is also willing to submit to voluntary mediation.

If Complainant agrees to mediation, the time period within which an answer is due shall be

¹ Although the Formal Complaint identifies Kansas City Power & Light Company as the Respondent, based on Complainant's address, he is located within the service territory of KCP&L Greater Missouri Operations Company. The Commission corrected the named Respondent in this matter sua sponte.

² A "[c]ontested case' means a proceeding before an agency in which legal rights, duties or privileges of specific parties are required by law to be determined after hearing." Section 536.010.4, RSMo Supp. 2013.

suspended pending the resolution of the mediation process. Additional information regarding the mediation process is enclosed. If Complainant declines the opportunity to seek mediation, Respondent will be notified in writing that the tolling has ceased and will also be notified of the date by which an answer or notice of satisfaction must be filed. That period will usually be the remainder of the original 30-day period.

As required by Section 536.067(2)(f), RSMo 2000, the Commission informs the parties that the Commission's provisions governing procedures before the Commission, including provisions relating to discovery, are found at Commission Rule 4 CSR 240-2.090. The Commission will also set a deadline for its Staff to complete an investigation and file a report.

THE COMMISSION ORDERS THAT:

1. The Commission's Data Center shall send, by certified mail, a copy of this notice and order and a copy of the complaint to KCP&L Greater Missouri Operations Company at:

ATTN: In-House Attorney Representative
KCP&L Greater Missouri Operations Company
1200 Main Street, 16th Floor
Kansas City, Missouri 64105-9679

2. KCP&L Greater Missouri Operations Company shall file an answer to this complaint or request for mediation no later than July 24, 2014, and serve a copy upon the Complainant. All pleadings (the answer, the notice of satisfaction of complaint or request for mediation) shall be mailed to:

Secretary of the Public Service Commission
P.O. Box 360
Jefferson City, Missouri 65102-0360

or filed using the Commission's electronic filing and information system.

3. The Staff of the Missouri Public Service Commission shall investigate this complaint and file a report with the Commission no later than August 8, 2014.

4. The Commission's Data Center shall send a copy of this notice and the Commission's procedural rules, 4 CSR 240-2, to the Complainant.

5. This order shall become effective immediately upon issuance.

BY THE COMMISSION



A handwritten signature in black ink that reads "Morris L. Woodruff".

Morris L. Woodruff
Secretary

Kim S. Burton, Regulatory Law Judge,
by delegation of authority pursuant to
Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 25th day of June, 2014.