

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

Surayya Ibrahim,)	
)	
Complainant,)	
)	
v.)	<u>File No. EC-2018-0097</u>
)	
Union Electric Company d/b/a)	
Ameren Missouri)	
)	
Respondent.)	
)	

ORDER SETTING PREHEARING CONFERENCE

Issue Date: December 5, 2017

Effective Date: December 5, 2017

On October 11, 2017, Surayya Ibrahim (“Complainant”) filed a complaint with the Missouri Public Service Commission (“Commission”) against Union Electric Company d/b/a Ameren Missouri (“Respondent”). The Commission will schedule a prehearing conference to allow the parties to informally discuss a potential resolution of the complaint. If necessary, the presiding judge will schedule an evidentiary hearing. Parties will be allowed to appear either in person or telephonically. Since this is not an evidentiary hearing, the Commission wants to lessen the burden on the Complainant by allowing the parties to participate in the hearing by telephone.

THE COMMISSION ORDERS THAT:

1. A prehearing conference will be held at **10:00 a.m. on December 20, 2017**, at the Commission’s office at the Governor Office Building, 200 Madison Street, Jefferson City, Missouri, Room 305. This building meets accessibility standards required by the

Americans with Disabilities Act. If additional accommodations are needed to participate in this prehearing conference, please call the Public Service Commission's Hotline at 1-800-392-4211 (voice) or Relay Missouri at 711 prior to the hearing.

2. Parties shall appear, but may appear either in person or by telephone. Any appearance by telephone shall be made by dialing (573) 526-5808 or **(866) 630-9351 (toll free)** at the designated prehearing time.

3. This order shall be effective when issued.

BY THE COMMISSION



A handwritten signature in cursive script that reads "Morris L. Woodruff".

Morris L. Woodruff
Secretary

Kim S. Burton, Senior Regulatory Law Judge,
by delegation of authority pursuant to
Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,
on this 5th day of December, 2017.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 5th day of December 2017.




Morris L. Woodruff
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

December 5, 2017

File/Case No. EC-2018-0097

**Missouri Public Service
Commission**

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Union Electric Company

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Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



**Morris L. Woodruff
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.