BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

| Matthew D. Ciecalone, |) |
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| Complainant, |) |
| v. Union Electric Company d/b/a Ameren Missouri, |)) File No.EC-2016-0022) |
| Respondent. |) |

STAFF STATUS REPORT

COMES NOW the Staff of the Missouri Public Service Commission, by and through the undersigned counsel, and respectfully states as follows:

- Complainant Matthew Ciecalone filed a formal complaint with the Commission against Ameren Missouri which initiated the current complaint case on July 30, 2015.
- 2. On August 5, 2015, the Commission issued an *Order Giving Notice of Contested Case, Directing Respondent to File a Response, and Directing Staff Investigation* ("Order"). The Order directed Respondent Ameren Missouri to file an answer to the complaint or request for mediation no later than September 4, 2015. The Order directed Staff to investigate the complaint and file a report with the Commission no later than September 21, 2015.
- 3. Ameren Missouri filed a *Request to Mediate*, pursuant to the Commission's Order and 4 CSR 240-2.125, on September 2, 2015. The Commission subsequently made an *Order Setting Deadline For Response To Request for Mediation and Suspending Deadlines* ("Order"), directing Mr. Ciecalone to file a response with the

Commission by September 23, 2015 that indicated whether Mr. Ciecalone was willing to pursue mediation. The Order also suspended Staff's deadline to file its report.

- 4. Mr. Ciecalone did not file with the Commission by September 23, 2015, and so on September 28, 2015; the Commission issued an *Order Directing Staff To File Status Report* and directed Staff to file a status report as to Mr. Ciecalone's interest in mediating his complaint against Ameren Missouri.
- 5. Staff made contact with Mr. Ciecalone on October 1, 2015, and discovered the following:
 - Mr. Ciecalone advised Staff that he did not receive the Commission's
 Order Setting Deadline For Response To Request for Mediation and
 Suspending Deadlines.
 - Mr. Ciecalone advised Staff that the mailing address and email address listed on Mr. Ciecalone's formal complaint are correct.
 - Mr. Ciecalone advised Staff that he would like to pursue mediation of his complaint against Ameren Missouri.
- 6. As a result, Staff proposes that Mr. Ciecalone be given the opportunity to file his response to the *Request to Mediate* with the Commission out of time and without prejudice.

Respectfully submitted,

/s/ Jamie S. Myers

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CERTIFICATE OF SERVICE

The undersigned hereby certifies that a true and correct copy of the foregoing has been served, by hand delivery, electronic mail, or First Class United States Mail, postage prepaid, to all parties of record on the Service List maintained for this case by the Data Center of the Missouri Public Service Commission, on this 9th Day of October, 2015.

/s/ Jamie S. Myers