

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

Claude Scott,	)	
	)	
Complainant,	)	
	)	
v.	)	<b><u>File No. EC-2018-0371</u></b>
	)	
	)	
Union Electric Company d/b/a	)	
Ameren Missouri,	)	
	)	
Respondent	)	

**STAFF INVESTIGATION REPORT**

**COMES NOW** the Staff of the Missouri Public Service Commission ("Staff"),  
by and through undersigned counsel, and submits its Staff Report.

1. On June 11, 2018, Claude Scott ("Complainant") filed a formal complaint ("Complaint") against Union Electric Company d/b/a Ameren Missouri ("Respondent" or "Company").

2. On September 21, 2018, the Commission issued its Order Setting Aside Stay and Directing Respondent to File an Answer ("Order"). The Order directed Staff to file a report no later than November 5, 2018.

3. Having concluded its investigation, Staff offers its Staff Report, filed concurrently, which is confidential pursuant to 4 CSR 240-2.070(11), and which details Staff's investigation and analysis. In summary, Staff concludes that the Company has not violated applicable statutes, Commission rules, or Commission-approved Company tariffs related to the Complaint.

4. Staff's findings and analysis in the attached Staff Report more fully explain the circumstances that led Staff to make these conclusions.

**WHEREFORE**, Staff respectfully files its Staff Report for the Commission's information and consideration.

Respectfully submitted,

**/s/ Alexandra L. Klaus**

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**CERTIFICATE OF SERVICE**

I hereby certify that copies of the foregoing have been mailed, hand-delivered, transmitted by facsimile, or electronically mailed to all parties and/or counsel of record on this 2<sup>nd</sup> day of November, 2018.

**/s/ Alexandra L. Klaus**