

BEFORE THE PUBLIC SERVICE COMMISSION OF THE STATE OF MISSOURI

Richard D. Smith,)	
)	
Complainant,)	
)	
v.)	<u>Case No. EC-2007-0106</u>
)	
Union Electric Company d/b/a)	
AmerenUE,)	
)	
Respondent.)	

ORDER ESTABLISHING TIME FOR RESPONSE

Issue Date: December 4, 2007

Effective Date: December 4, 2007

On September 19, 2006, Richard D. Smith filed a complaint with the Commission against Union Electric Company d/b/a AmerenUE ("AmerenUE"). The gravamen of the complaint related to Mr. Smith experiencing frequent outages and interruptions in his electric service. On February 14, 2007, the Commission's staff filed a "Joint Report of the Parties After Technical Conference." The parties jointly agreed that AmerenUE would commit to certain milestones to improve service to Mr. Smith. Those milestones included completion of a substation and reconductoring of certain lines. The time line for these milestones is as follows:

- June 1, 2007 - New 161kv/25kv Belgrade substation completed;
- September 1, 2007 - Existing single phase line from Younkers Road to John Smith Road rebuilt;
- September 1, 2007 – Installation of fuses at Mr. Smith's property or near the end of the line serving Mr. Smith, if determined beneficial;

- December 1, 2007 - Two miles of existing 25kv circuit north of the new Belgrade substation and four miles of existing 25kv circuit south of the new Belgrade substation reconductored with 556 all aluminum conductor; and,
- December 1, 2008 – Report on outages at Mr. Smith's residence for the previous 12 months.

The Parties further agreed that within five days of each date listed above, AmerenUE would file with the Commission a report stating whether or not it met the projected completion date for that milestone and, if not, when AmerenUE expected that milestone to be completed. For any missed completion dates, AmerenUE was directed to file a supplemental report within five days of the actual completion date of that milestone.

On February 27, 2007, the Commission issued an order adopting the parties' plan as the unanimous resolution to the complaint and instructed the parties to comply with the terms of their agreement.

AmerenUE has completed its first three Milestones. The Belgrade substation has been completed and AmerenUE has completely rebuilt the line from Younkers Road to John Smith Road and rebuild the line along John Smith Road in conjunction with installing the new fuses.¹

On December 3, 2007, AmerenUE filed its Report on Fourth Milestone. In that report, AmerenUE states that work on the northern feeder out of its new Belgrade substation is complete, and that Mr. Smith is now served by five miles of new three phase 25kv distribution circuit from a new tap connecting to a 161 kv transmission circuit through a new 161 kv/25kv transformer. AmerenUE emphasizes that all reconducting work on Mr. Smith's circuit is complete.

¹ See Report on First Milestone filed by AmerenUE on July 27, 2007, and accepted by order of the Commission on August 8. See Report on Second and Third Milestone filed by AmerenUE on September 5,

IT IS ORDERED THAT:

1. Any party wishing to respond to Union Electric Company d/b/a AmerenUE's Report on Fourth Milestone shall do so on or before December 14, 2007.
2. This order shall become effective on December 4, 2007.

BY THE COMMISSION



Colleen M. Dale
Secretary

(S E A L)

Harold Stearley, Regulatory Law Judge,
by delegation of authority pursuant to
Section 386.240, RSMo 2000.

Dated at Jefferson City, Missouri,
on this 4th day of December, 2007.