

**BEFORE THE PUBLIC SERVICE COMMISSION
STATE OF MISSOURI**

The Manager of the Manufactured Homes and
Modular Units Program of the Missouri Public
Service Commission,

Complainant,

v.

Charles W. Brune and Anna G. Brune,
d/b/a Brune Mobile Sales,

Respondents.

Case No.: MC-2020-0135

RESPONSE TO

**ORDER TO EXPLAIN FAILURE
TO APPEAR AT PROCEDURAL CONFERENCE**

1. On the morning of January 14, 2020, Respondents' counsel was driving back to his office after appearing in the Circuit Court of Scott County, Missouri, for a hearing in another matter.
2. At 10:00 a.m., Respondents' counsel dialed 1-650-479-3207, and entered the meeting number, 280 955 501, as instructed in the Order Setting Procedural Conference dated December 19, 2019.
3. Respondents' counsel received a message indicating he was connected to the meeting and that he was the first person to connect.
4. Respondents' counsel let several minutes pass, assuming that perhaps the Judge or other parties were delayed.
5. After approximately 15 minutes, Respondents' counsel contacted the Public Service Commission's hotline by dialing 1-800-392-4211, to discover what had happened.

Respondents' counsel informed the receptionist what had happened and was eventually told the Manager of the Manufactured Homes and Modular Units Program would contact counsel back. Respondents' counsel did not receive a call back.

6. Respondents request the Commission reset the procedural conference and provide a manner by which their counsel may participate by telephone.

Respectfully submitted,

/s/ Thad M. Brady

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ATTORNEYS FOR
RESPONDENTS

Certificate of Service

I hereby certify the foregoing Response is an exact copy of the original on file at this office and was served by electronic service via EFIS.

By: /s/ Thad M. Brady
Thad M. Brady