STATE OF MISSOURI, PUBLIC SERVICE COMMISSION P.S.C. Mo. No. THE EMPIRE DISTRICT ELECTRIC COMPANY 3 3rd Revised Sec. Sheet No. Cancelling P.S.C. Mo. No. ALL TERRITORY No supplement to this tariff will be issued except 3 2nd Revised Sheet No. for the purpose of cancelling this tariff. Which was issued 11-15-02 **CREDIT ACTION FEES** SCHEDULE CA **AVAILABILITY:** This schedule is available to any customer requiring the special services listed below. RATE: Customer advance for temporary service line (per Rules and Regulations, Chapter III, Section B1d) 25.00 Charge for insufficient funds check (per Rules and Regulations, Chapter V, A13)..... 20.00 Customer charge for trip to premises to collect non-payment fee (per Rules and Regulations, Chapter V, F8) 15.00 Reconnection fee (per Rules and Regulations, Chapter V, F11) During normal business hours 30.00 Outside normal business hours 50.00 Charge for meter reading (per Rules and Regulations, Chapter V, Section A3) During normal business hours 5.00 Outside normal business hours 10.00

Effective January 1, 2003, interest rate paid upon return of a deposit, per annum, compounded annually (per Rules and Regulations, Chapter V, C5b), shall be equal to the prime rate published in the Wall Street Journal as being in effect on the last business day of December of the prior year, plus 1%.