

BEFORE THE PUBLIC SERVICE COMMISSION
OF THE
STATE OF MISSOURI

FILED²

APR 06 2010

Name: Brian White
Complainant

Missouri Public
Service Commission

vs.

Case No.

Company Name: Ameren UE
Respondent

COMPLAINT

Complainant resides at 8534 Litzinger Rd.
Brentwood, MO 63144
(address of complainant)

1. Respondent, Ameren UE
(company name)
of PO Box 66700 St. Louis, MO
(location of company), is a public utility under the
jurisdiction of the Public Service Commission of the State of Missouri.

2. As the basis of this complaint, Complainant states the following facts:

Up until August 2009 I had
paid all Ameren UE bills without
issue. In August 2009 I received
a bill with an additional charge
of \$58.62 added to the bill
as an "Elec Adjusted Serv. Amt."
with no additional explanation for the
charge.

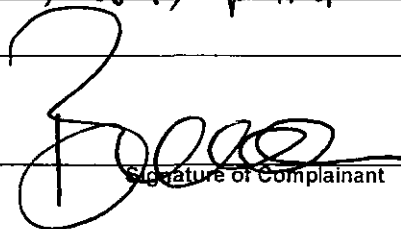
3. The Complainant has taken the following steps to present this complaint to the Respondent:

I called Amena they said the charge was for 'switched meter'. We have lived in this residence for over 5 years and have had the same meter. It has never been 'switched'.

WHEREFORE, Complainant now requests the following relief:

1. not charge ~~the~~ me for the switched meter.
2. a better, detailed explanation of what I owe and why.
3. a month by month detail of what was billed and what was paid.

2/2/10
Date


Signature of Complainant

Attach additional pages, as necessary.
Attach copies of any supporting documentation.