

**BEFORE THE PUBLIC SERVICE COMMISSION
OF THE STATE OF MISSOURI**

In the Matter of the Establishment of a Working)
Case for the Writing of a New Rule on the)
Treatment of Customer Information by) **File No. AW-2018-0393**
Commission Regulated Electric, Gas, Steam)
Heating, Water, and Sewer Utilities and their)
Affiliates and Non-Affiliates)

**ORDER REQUESTING ESTIMATED COST OF COMPLIANCE
RESPONSES**

Issue Date: August 11, 2023

Effective Date: August 11, 2023

The Commission opened this file on July 11, 2018, to assist its Staff in its consideration of a new rule regarding the treatment of customer information by Commission-regulated electric, steam heating, water, and sewer utilities. Staff filed a third draft rule on February 18, 2020, and the Commission allowed interested stakeholders until March 20, 2020 to file comments regarding the costs that may be incurred to comply with the draft rule. Several stakeholders filed comments.

On July 19, 2023, Staff filed a status report indicating that Staff believes the third draft of its proposed rules is ready for the Commission to begin the formal rulemaking process. However, so that accurate information is used to create the fiscal notes accompanying the rulemaking, Staff requested that the Commission ask for additional comments regarding cost of compliance with Staff's third draft of its propose rules. The Commission will do so.

THE COMMISSION ORDERS THAT:

1. Any stakeholder wishing to offer comments regarding the incremental costs that may be incurred to comply with Staff's draft rule shall do so no later than September 11, 2023.
2. This order shall be effective when issued.



BY THE COMMISSION

A handwritten signature in black ink that reads "Nancy Dippell".

Nancy Dippell
Secretary

Nancy Dippell, Chief Regulatory
Law Judge, by delegation of authority
pursuant to Section 386.240, RSMo 2016.

Dated at Jefferson City, Missouri,
on this 11th day of August, 2023.

STATE OF MISSOURI

OFFICE OF THE PUBLIC SERVICE COMMISSION

I have compared the preceding copy with the original on file in this office and I do hereby certify the same to be a true copy therefrom and the whole thereof.

WITNESS my hand and seal of the Public Service Commission, at Jefferson City, Missouri, this 11th day of August, 2023.



Nancy Dippell

Nancy Dippell
Secretary

MISSOURI PUBLIC SERVICE COMMISSION

August 11, 2023

File/Case No. AW-2018-0393

**Missouri Public Service
Commission**

Staff Counsel Department
200 Madison Street, Suite 800
P.O. Box 360
Jefferson City, MO 65102
staffcounsel@psc.mo.gov

Office of the Public Counsel

Marc Poston
200 Madison Street, Suite 650
P.O. Box 2230
Jefferson City, MO 65102
opc@opc.mo.gov

**Missouri Public Service
Commission**

Kevin Thompson
200 Madison Street, Suite 800
P.O. Box 360
Jefferson City, MO 65102
kevin.thompson@psc.mo.gov

Enclosed find a certified copy of an Order or Notice issued in the above-referenced matter(s).

Sincerely,



**Nancy Dippell
Secretary**

Recipients listed above with a valid e-mail address will receive electronic service. Recipients without a valid e-mail address will receive paper service.