

EC-2023-0395

Brett Felber
VS
Ameren Missouri

To whom this may concern. Looks like we could have some possible fraud and identity theft being conducted by Ameren here.

Exhibit D-C pdf given and a statement by a "software engineer, " a JPG, JPEG file is just a bunch of pixels and can't be edited. 'You cannot edit a text in JPG , JPEG files. As JPG, JPEG files have no editable text."

Complainant would like further clarification from this senior engineer. Seems Ameren is committing fraud in attempts to keep services off at the premises since they were given a valid email from the origin sender at Ameren to I for a payment agreement date.

On exhibit F-C pdf submitted to the commission includes and amount of [REDACTED]. Complainant nor wife ever had utility services established under our personal name at that address, as we never lived there. That was a commercial property in which was established under our business name, not personal name.

While it is a small amount. Looks like Ameren failed to reply to a debt verification letter that was sent to them back in April of 2023, in which Ameren failed to validate any debts of validations.

Looks like Ameren is committing identity theft against I and my wife on this matter.

In addition, it looks like staff left out the call logs submitted by the complainant from T-Mobile that were sent to staff, thus would confirm Ameren never made their calls disconnection calls.

Why is this being left out?

In addition, Exhibit C-C pdf. What phone carrier is this? This is just written words on a piece of paper. Doesn't confirm a phone call was made or wasn't made. Looks like editable paper submitted to the Staff?

Complainant would like further clarification as it looks like the staff of the commission is allowing Ameren to commit fraud and further illegally keep services off.

Also attached in this letter is a dispute of debt letter and validation letter that Ameren has to comply with. They need to send all copies as listed to the address in the letter under FDCPA.

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