

## Attachment A

dPi Teleconnect, LLC

### Compliance with ETC Application Requirements (Lifeline/LinkUp Assistance)

(Prior deficiencies which the Company addressed can be found in blue)

Requirement (rule citation)		Description	Compliance Status
FCC	MoPSC		
54.201	-	Defines ETC as a carrier providing service using at least a portion of its own facilities. <i>(Note: a carrier solely providing service via UNEs is OK but a carrier solely providing service via resale is not.)</i>	<b>Sufficient</b> See Response to Staff Recommendation (4/7/10), pg. 3-4.
54.101	3.570 (3)(C)1	Ensures certain service features are provided (touchtone, single-party, access to 911, IX service, relay (711), DA, operators, toll limitation)	<b>Sufficient</b> See Response to Staff Recommendation (4/7/10), pg. 4-6.
-	3.570 (3)(D)	<i>Wireless providers: Within 30 days of receiving ETC status will make an informational filing describing all service offerings.</i>	<b>Not applicable</b>
54.202(a) (1)	-	Commit to provide service throughout proposed service area	<b>Sufficient</b> See ETC Application: Paragraph No. 28.
54.202(a)(1)(B)	-	Commit to provide service in a timely manner.	<b>Sufficient</b> See Response to Staff Recommendation (4/7/10), pg. 6.
54.202(a)(2)	3.570 (2) (A)4	Commit to remain functional in emergencies.	<b>Sufficient</b> See ETC Application: Paragraph No. 27.
-	3.570 (2)(A)9	Statement it will provide equal access if all other ETCs in that service area relinquish their ETC designations.	<b>Sufficient</b> See ETC Application: Paragraph No. 22.
54.202(a)(3)	3.570 (2)(B)	Commit to satisfy consumer protection & quality of service standards. <i>(Wireless ETCs commit to CTIA code of conduct + attach copy of current CTIA code)</i>	<b>Sufficient.</b> See ETC Application: Paragraph No. 26.
54.202(a)(4)	3.570 (2)(A)10	Commit to offering a comparable usage plan as ILEC.	<b>Sufficient</b> See ETC Application: Paragraph No. 25.
54.202(c)	3.570 (2)(A)5	Demonstrates granting ETC status is in public interest.	<b>Sufficient</b> See ETC Application: Paragraph Nos. 16-20.
-	3.570 (3)(A)	Clear bill design.	<b>Sufficient</b> See ETC Application: Paragraph No. 9.
-	3.570 (3)(B)	Customer service contact information online and on billing statements.	<b>Sufficient</b> See ETC Application: Paragraph No. 10.
-	3.570 (3)(E)	Commit to maintain record of customer	<b>Sufficient</b> See ETC Application:

		complaints.	Paragraph No.11.
54.401(e)	-	Not collect a deposit from a Lifeline subscriber if consumer voluntarily elects toll limitation service.	<b>Sufficient</b> See Response to Staff Recommendation (4/7/10), pg. 6.
54.401(e)	-	Not charge a Lifeline subscriber a monthly number portability charge.	<b>Sufficient</b> See Response to Staff Recommendation (4/7/10), pg. 7.
54.403	3.570 (2)(A)7	Discounts consistent with federal plan: Tier One: \$6.50 (waive subscriber line charge)* Tier Two: \$1.75 (fed discount) Tier Three: \$1.75 (half of a state's or carrier's contribution) - <u>\$3.50 state MoUSE</u> - <b>\$13.50 max.</b> * <i>Limited to ILEC's subscriber line charge amount.</i>	<b>Sufficient</b> See Response to Staff Recommendation (4/7/10), pg. 7.
54.405 (b)	3.570 (2)(A)6	Publicize Lifeline.	<b>Sufficient</b> See ETC Application: Paragraph Nos. 13, 14, and 18.
54.409 54.410	31.050	FCC rules state ETC must comply with state verification procedures in states that mandate state Lifeline support. MoPSC rules require a company to verify customer's eligibility; develop a process for documentation received; plus verify a customer's continued eligibility.	<b>Sufficient</b> See Response to Staff Recommendation (4/7/10), pg. 7-8.
-	3.570 (2)(A)8	Statement will satisfy consumer privacy protection standards.	<b>Sufficient</b> See ETC Application: Paragraph No. 26.
-	3.570 (3)(F)	Notify PSC of any changes to contact info.	<b>Sufficient</b> See ETC Application: Paragraph No. 12.

<b>Compliance with Other Funding/Filing Requirements</b>		
<b>Item</b>	<b>Yes</b>	<b>No</b>
Missouri USF Assessment	X	
PSC Assessment	X	
Relay Missouri	X	
Annual Report	X	