

# UNIVANCE

Univance Telecommunications, Inc.  
7101 South Fulton Street Suite 200  
Centennial, CO 80112

June 26, 2003

Dear Valued Customer:

We would like to take this opportunity to thank you for the business you have given to Univance Telecommunications, your long-distance service provider, and to share with you some changes you will be seeing in the near future.

In April 2003, Motion Telecom, Inc. purchased the assets of Univance Telecommunications, Inc. The customer service and key staff of Univance have now joined the Motion Telecom team, and have continued operations while merging into the new company. As part of that sale, and effective on August 1, 2003 (or as soon thereafter as all regulatory approvals have been given), Motion Telecom, Inc. will officially be your long distance services provider.

Motion Telecom, Inc. is part of a family of Advantage Advisory Service, Inc. companies which have a twelve-year history in the telecommunications business. Advantage has a proven history of profitability, cash flow and high credit ratings. In this unstable economy, Advantage's companies stand out as stable and successful.

You will notice only a few changes and the new name.



Your rates and services will remain the same.

All of your former contact numbers will remain the same:

**CUSTOMER CARE: 1-800-864-4306**

Monday – Friday, 7:00 a.m. – 6:00 p.m. (MST) (and emergency after hours service)

The former Univance employees are excited about their opportunity to continue to serve you, and at Motion Telecom Inc., they have access to the resources they need to meet the high level of service you deserve. Motion Telecom is required by the Federal Communications Commission to provide you with certain information and your rights as a customer. Please let us hear from you should you have any questions, comments, or concerns; we value your feedback! Please call us or send an e-mail with any concerns to: [feedback@motiontelecom.com](mailto:feedback@motiontelecom.com).

Thank you for your business.

*Motion Telecom, Inc. and Univance Telecommunications, Inc.*

Attachment to Staff  
Recommendation

June 26, 2003

### Legal Notice

This notice serves to inform you that Motion Telecom, Inc. ("Motion Telecom") is acquiring the long distance customer base of Univance Telecommunications, Inc. ("Univance") in connection with the sale of Univance's assets in Univance's bankruptcy. Univance's customers and customer accounts are being assigned to and assumed by Motion Telecom. It is expected that the customer transfer process shall be take place on August 1, 2003, or as soon thereafter as all regulatory approvals have been received.

The proposed transition to Motion Telecom will be seamless; there will be no carrier charges associated with the transfer, and you should not experience an interruption in service. As a Motion Telecom customer, you will continue to receive services under the same terms, conditions and low rates that you enjoy today. You will be notified in writing, in advance, of any post-transfer changes. While you have a right to select another carrier to provide your long distance, Motion Telecom is committed to satisfying your communication needs and will ensure that you are provided first-rate, affordable telecommunications services. Customers under a term contract may face termination penalties if the customer selects another carrier prior to expiration of the term contract. All customers receiving this notice will be transferred to Motion Telecom if they do not select a different preferred carrier before the transfer date. Although Motion Telecom will not be responsible for resolving outstanding complaints against Univance, please call us at (800) 864-4306, or email us at: [feedback@motiontelecom.com](mailto:feedback@motiontelecom.com) with any questions or concerns.