

**BEFORE THE PUBLIC SERVICE COMMISSION  
OF THE STATE OF MISSOURI**

In the Matter of a Working Case to Consider Best Practices for Recovery of Past-Due Utility Customer Payments After the Covid-19 Pandemic Emergency )  
 ) **File No. AW-2020-0356**

**MOTION FOR EXTENSION**

**COMES NOW** the Staff of the Missouri Public Service Commission (“Staff”), through the undersigned counsel, and for its *Motion for Extension*, respectfully states as follows:

1. On August 19, 2020, the Commission issued its *Order Directing Staff to Gather Information about Utility Disconnections*. Staff was directed to gather information from the state’s utilities regarding current levels of disconnection for non-payment, anticipated levels of such disconnections by those utilities in the next six months, number of customers with past due accounts, number of customers that have received a final disconnection notice, and number of customers participating in payment plans.

2. On October 16, 2020, following a request from Staff, the Commission pushed back the due date of Staff’s monthly reports in this docket from the 15th of every month, to the 22nd of every month, in order to give state utilities more time to gather and deliver the relevant data to Staff. This would also give Staff more time to organize and analyze the relevant data.

3. In order to properly incorporate the data into this month’s report, as well as intelligently comment upon the data as needed, Staff requests a two-day extension to file its report. Staff anticipates filing its report no later than Monday, May 24, 2021.

**WHEREFORE**, Staff respectfully submits this *Motion for Extension*, and hereby requests the Commission approve Staff's anticipated May 24, 2021, date for filing its May report.

Respectfully submitted,

**/s/ Travis J. Pringle**

Travis J. Pringle  
Associate Counsel  
Missouri Bar No. 71128  
P.O. Box 360  
Jefferson City, MO 65102  
573-751-4140 (Voice)  
573-751-9285 (Fax)  
[travis.pringle@psc.mo.gov](mailto:travis.pringle@psc.mo.gov)

Attorney for the Staff of the  
Missouri Public Service Commission

**CERTIFICATE OF SERVICE**

I hereby certify that copies of the foregoing have been mailed, hand-delivered, transmitted by facsimile, or electronically mailed to all parties and/or counsel of record on this 21<sup>st</sup> day of May 2021.

**/s/ Travis J. Pringle**